

John Doan

doanjohnc@gmail.com
doanja.github.io

EDUCATION Pacific Lutheran University, 2012 – 2016
Bachelor's in Computer Science

EXPERIENCE Marel, 2016 – PRESENT
Technical Support Engineer

Consulting: Increased client satisfaction through on-site meetings to evaluate their unique software needs. Presented/installed an agreed upon software configuration and flow.

Business Intelligence: Evaluated and met client business intelligence needs by creating reports and dashboards thus increasing software usage. SQL Server Reporting Services used for reports and dashboards.

Training: Coached new employees on technologies and best practices required for the position. Created and presented training material to clients, adding to Marel's collective of training material.

Service: Provided remote and onsite support to quickly resolve issues regarding networking, firewall configuration, and software configuration.

TECHNICAL SKILLS **Languages:** JavaScript, CSS
Frameworks/Libraries: React, Node.js, Bootstrap, jQuery
Databases: SQL, MySQL, MongoDB

PROJECTS **Cloud Finance** - [GitHub](#) - [Demo](#)
Cloud Finance is a full stack application that allows users to track their expenses and goals.

- Developed an Express API backend with endpoints for user control and items
- User authentication build with Passport and JWT
- Developed the front end using jQuery, Bootstrap, and SASS to create a modern and responsive experience

Recipe Hub - [GitHub](#) - [Demo](#)

A single page web app for users to search recipes, view ingredients, view instructions, and view nutritional information with custom filters for diets and recipe origins.

- Utilized jQuery and leveraged the Spoonacular API for recipe information
- Front end was developed using mobile first design