John Doan

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EDUCATION

Pacific Lutheran University, 2012 – 2016
Bachelor's in Computer Science

EXPERIENCE

Marel, 2016 – PRESENT
Technical Support Engineer

Consulting: Increased client satisfaction through on-site meetings to evaluate their unique software needs. Presented/installed an agreed upon software configuration and flow.

Business Intelligence: Evaluated and met client business intelligence needs by creating reports and dashboards thus increasing software usage. SQL Server Reporting Services used for repots and dashboards.

Training: Coached new employees on technologies and best practices required for the position. Created and presented training material to clients, adding to Marel's collection of training material.

Service: Provided remote and onsite support to quickly resolve issues regarding networking, firewall configuration, and software configuration.

TECHNICAL SKILLS

Languages: JavaScript, CSS
Frameworks/Libraries: React, Node.js, Bootstrap, jQuery
Databases: SQL, MySQL, MongoDB
Version Control: GitHub

PROJECTS

Cloud Finance - GitHub - Demo
Cloud Finance is a full stack application that allows users to track their expenses and goals.
- Developed a restful Express API backend with endpoints for user control and items
- User authentication built with Passport and JWT
- Developed the front end using jQuery, Bootstrap, and SASS to create a modern and responsive experience

Recipe Hub - GitHub - Demo
A single page web app for users to search recipes, view ingredients, instructions, and nutritional information with custom filters for diets and recipe origins.
- Utilized jQuery and leveraged the Spoonacular API for recipe information
- Front end was developed using mobile first design

React Pokedex - GitHub - Demo
React Pokedex is a React app that leverages the PokeAPI for data and organizes it into Bootstrap cards.
- Front end developed with React, Bootstrap and Styled Components
- Used React router for site navigation