

John Doan

doanjohnc@gmail.com
doanja.github.io

EDUCATION Pacific Lutheran University, 2012 – 2016
Bachelor's in Computer Science

EXPERIENCE Marel, 2016 – PRESENT
Technical Support Engineer

Consulting: Increased client satisfaction through on-site meetings to evaluate their unique software needs. Presented/installed an agreed upon software configuration and flow.

Business Intelligence: Evaluated and met client business intelligence needs by creating reports and dashboards thus increasing software usage. SQL Server Reporting Services used for repots and dashboards.

Training: Coached new employees on technologies and best practices required for the position. Created and presented training material to clients, adding to Marel's collection of training material.

Service: Provided remote and onsite support to quickly resolve issues regarding networking, firewall configuration, and software configuration.

TECHNICAL SKILLS **Languages:** JavaScript, CSS
Frameworks/Libraries: React, Node.js, Bootstrap, jQuery
Databases: SQL, MySQL, MongoDB
Version Control: GitHub

PROJECTS **Cloud Finance** - [GitHub](#) - [Demo](#)
Cloud Finance is a full stack application that allows users to track their expenses and goals.

- Developed a restful Express API backend with endpoints for user control and items
- User authentication build with Passport and JWT to provide users with security and to protect routes.
- Implemented an interactive front-end using jQuery with data visualization built with Chart.js.

Recipe Hub - [GitHub](#) - [Demo](#)
A single page web app for users to search recipes, view ingredients, instructions, and nutritional information with custom filters.

- Utilized jQuery and leveraged the Spoonacular API for recipe information and instructions.
- Front end was developed using Bootstrap, CSS, and Sass using mobile first design.

React Pokedex - [GitHub](#) - [Demo](#)
Full stack Pokedex built with React, Mongo, and Express.

- Front end developed with React, and Bootstrap.
- Backend built with Express with user login information stored in MongoDB using Passport for authentication.