

John Doan

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PROJECTS

Cloud Finance

Cloud Finance is a full stack application that allows users to track their expenses and goals.

- Developed a restful Express API backend with endpoints for user control and items.
- User authentication built with Passport and JWT to provide users with security and to protect routes.
- Implemented an interactive front-end using jQuery with data visualization built with Chart.js.

Recipe Hub

A single page web app for users to search recipes, view ingredients, instructions and nutritional information with custom filters.

- Utilized jQuery and leveraged the Spoonacular API for recipe information and instructions
- Front end was developed with Bootstrap, CSS and Sass using mobile first design.

React Pokedex

Full stack Pokedex built with React, Mongo, and Express.

- Front end developed with React, and Bootstrap.
- Backend built with Express with user login information stored in MongoDB using Passport for authentication.
- Utilized Redux for state management and applied React hooks to implement state in functional components.

TECHNICAL SKILLS

Languages: **JavaScript** | Web: **HTML5, CSS3, Node, REACT** | Databases: **SQL, MySQL, MongoDB**

EMPLOYMENT HISTORY

Marel, Seattle, WA

Technical Support Engineer, *June 2017 - Present*

- Consulting - Increased client satisfaction through on-site meetings to evaluate their unique software needs. Presented/installed an agreed upon software configuration and flow.
- Business Intelligence - Evaluated and met client BI needs by creating reports and dashboards thus increasing software usage. SQL Server Reporting Services used for reports and dashboards.
- Training - Coached new employees on the technologies and best practices required for the position. Created and presented training material to clients, adding to Marel's collection of training material.
- Service - Provided remote and onsite support to quickly resolve issues regarding networking, firewall configuration, and software configuration.

Pacific Lutheran University, Tacoma, WA

IT & Help Desk Technician *Jan 2013 - Sep 2016*

- Provide customer service through clear and appropriate communication in order to address, assist, and/or transition client issues so that they can be resolved
- Perform marginal software repair by collaborating with clients to determine the source of the issue and then researching a fix in order to re-establish workflow

EDUCATION

Trilogy Education Services - Seattle, WA - *Aug 2019*

- Full Stack Web Development, Node, JavaScript, and React

Pacific Lutheran University - Tacoma, WA - *Jun 2016*

- Bachelor's Computer Science