# DOAN TRONG HIEU

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#### **EDUCATION**

Bachelor of Automation and Control Engineering, Ton Duc Thang University

2018 - 2022

### **EXPERIENCE**

Software Engineer

04/2025 - Present

IPVM Pennsylvania, United States

- Engineered an intelligent content editor with an embedded LLM-powered AI interface, enabling real-time writing assistance and automated content evaluation to streamline editorial workflows and reduce manual effort.
- Enhanced AI-powered browser extension with automatic YouTube video detection, transcript extraction, and intelligent chat interface that enables real-time video content analysis and querying .
- Engineered AI-powered content translation system supporting 50+ languages with automatic translation based on user preferences and proactive pre-translation of new posts into 20 popular languages, enabling seamless multilingual content access for global enterprise users .

Full-Stack AI Engineer

06/2024 - 04/2025

FPT Software AI Center

Ho Chi Minh City, Vietnam

• Developed AI-powered applications leveraging large language models, intelligent agents, and computer vision technologies for various industries (automotive, healthcare, energy).

Full-Stack AI Engineer

05/2023 - 06/2024

VTC Education

Ho Chi Minh City, Vietnam

- Engineered an LLM-based chatbot system delivering company information, implementing AI agent architecture to streamline customer interactions and reduce support volume.
- Developed an image generation application leveraging Stable Diffusion models.
- Developed a synthetic media application that transforms static photographs into realistic talking videos with synchronized speech, enabling cost-effective content creation for marketing materials.
- Created APIs enabling AI models to extract and process structured data from presentation files (PPT, PDF), improving document intelligence capabilities for enterprise knowledge management.

AI Engineer 07/2022 - 05/2023

VinBigData

Ho Chi Minh City, Vietnam

• Engineered a voice biometrics solution that identifies age, gender, and regional accent, implementing end-to-end ML pipeline from data processing to model deployment with an intuitive user interface.

AI Engineer Intern

04/2022 - 06/2022

FuviTech

Ho Chi Minh City, Vietnam

- Oversaw inventory management and quality control for electronic components while delivering technical support to clients.
- Implemented a computer vision AI model that autonomously detects manufacturing defects in electronic components, reducing manual inspection time.

# **SKILLS**

Programming Languages Python, JavaScript, TypeScript, Ruby Back End Development FastAPI, NestJS, Ruby on Rails

User Interface Development React.js, Next.js

Databases PostgreSQL, MongoDB, Redis, Qdrant

**DevOps** Docker, Kubernetes, AWS

Machine Learning LangChain, LangGraph, LlamaIndex, PyTorch

Project Management Jira, Confluence

## InfoForge: Conversational AI Platform

02/2025 - 02/2025

- Description: Engineered LLM-powered conversational AI platform with autonomous agents for multi-source data synthesis, exploration, and automated content generation workflows .
- Tech Stack: FastAPI, React.js/Next.js, LangChain/LangGraph, RabbitMQ, Qdrant, Supabase, Docker, AWS, OpenAI

## Automotive AI Assistant

09/2024 - 03/2025

- Description: Engineered a multi-agent LLM-powered conversational vehicle interface with end-to-end voice processing pipeline (wake word detection, speech recognition, text-to-speech synthesis) and intent classification, enabling comprehensive vehicle control, navigation, personalized assistance, and multimedia management through natural language commands .
- Tech Stack: FastAPI, Vue.js/Nuxt.js, LangChain/LangGraph, Qdrant, MongoDB, Redis, Docker, Ollama

# Gym Exercise Helper

09/2022 - 10/2022

- Description: Developed a real-time gym exercise monitoring system using BlazeFace pose detection and LSTM neural networks, improving workout performance by counting exercise repetitions and providing feedback to users .
- Tech Stack: OpenCV, TensorFlow

# Face Verification for Security Applications

08/2022 - 09/2022

- Description: Developed a face verification solution using Siamese Network and OpenCV, leveraging deep learning techniques to compare and verify facial images .
- Tech Stack: OpenCV, TensorFlow

#### RoboVision: AI Mobile Robot

08/2021 - 03/2022

- Description: Engineered self-driving robot system integrating SolidWorks-designed hardware, CNN-based computer vision algorithms for traffic sign detection and lane maintenance to improve road safety, and NVIDIA Jetson Nano for real-time edge AI processing.
- Tech Stack: OpenCV, TensorFlow

#### COURSES

• Building High-Level AI Applications with Language Models, Mindmaid	03/2024 - $04/2024$
• System Design, Engineer Pro	03/2024 - $06/2024$
• Backend Engineering, Engineer Pro	02/2024 - $05/2024$
• Machine Learning Engineering, robusto.ai	01/2024 - $06/2024$
• Data Structures and Algorithms, BigO Coding	10/2023 - $11/2024$
• Artificial Intelligence, AI VietNam	05/2022 - 05/2023

### **CERTIFICATES**

• TOEIC 835, IIG Viet Nam

04/2022 - 04/2024

• Mechanical Design, Dassault Systemes

### REFERENCES

• Duc Tran, Dev Team Lead, IPVM | ☑ duc@ipvm.com