

# Olena Dobronravina

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Neuss, Germany

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## Data analyst

**Junior Data Analyst** with basic skills in working with data: collecting, cleaning, processing, and visualizing. Familiar with statistics, SQL, Excel, and programming languages like Python. Has experience with exploratory data analysis (EDA) and creating simple models to find trends and support decision-making. Motivated to learn and grow in the field of data analytics. A team player who wants to contribute to data-based decisions and help improve business results.

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### HARD SKILLS:

PostgreSQL, Python, Excel / Google Sheets

Data Cleaning

Exploratory Data Analysis (EDA)

Data Transformation

Basics of descriptive statistics (mean, median, mode, std deviation, etc.)

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### TOOLS:

DBeaver, BigQuery

Tableau, Looker Studio

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### LANGUAGES:

English - Pre-Intermediate

German - Upper-Intermediate

Ukrainian - Native

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### PROJECT EXPERIENCE:

- conducting training seminars for new employees to transfer experience in selling banking products and improve service quality
- was involved in a project to implement a new service for customers at the branch - the use of bank cells

- conducting presentations of banking services when attracting new new salary projects
  - development and implementation of daily and monthly reporting for analyzing the financial flows of the enterprise NVF Ferokeram
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## **WORK EXPERIENCE:**

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|-------------------|--|
| 11.2006 – 08.2022 | Retail Customer Service Manager in Ukrainian banks -<br>Raiffeisen Bank (2014-2022), Sberbank Rossii (2011-2014), Ukrsotsbank (2010-2011), Raiffeisen Bank Aval (2006-2010) <ul style="list-style-type: none"><li>· all areas of servicing individuals</li></ul> |
| 07.1998 – 11.2006 | Economist of the Finance and Economics Department<br>NVF Ferokeram, Bila Tserkva (Ukrain) <ul style="list-style-type: none"><li>· production planning</li><li>· cost analysis and product cost for process optimization and cost reduction</li></ul>             |
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## **EDUCATION:**

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| 04.2025           | "IT School GoIT", Data Analyst   |
| 05.2025           | Economic Academy (Germany), financial accountant   |
| 09.1991 – 06.1996 | Kyiv National Economic University (Ukraine)<br>Master's degree Information systems in management |
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