Residential College Adviser Manual 2015-2016





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Mission of the RCA Program at Princeton

To foster the personal and professional development of Residential College Advisers; to encourage **community building** in the RCA zone and throughout the college; to perform **community caretaking** and to uphold community standards; and to promote the **health and wellness** of advisees (zees), as well as the college and University community as a whole.

Role of the RCA and ARCA

Job Description →

The Residential College Advisers (RCAs) and the Assistant Residential College Advisers (ARCAs) play an integral role in fostering a safe, inclusive, and engaging community for all residential college students. RCAs and ARCAS are responsible for promoting safety, citizenship, and civic responsibility among college residents and for maintaining an environment in which all members of Princeton's diverse campus community feel comfortable. RCAs and ARCAs are supervised by the Directors of Student Life (DSLs) in each of the residential colleges and are expected to meet weekly with the DSL in Core Group meetings to ensure communication, appropriate support, and problem solving.

RCAs work closely with a group of freshman advisees to help them transition to life as Princeton students. Many RCAs and ARCAs are assigned sophomore zees and, in the four-year residential colleges, they are also assigned upperclass students. RCAs and ARCAs help students develop responsible personal, academic, and social decision-making skills, while encouraging reflection on the impact their decisions have on the community. Core Group members are encouraged to foster relationships between and among their advisees so 'zees feel comfortable reaching out to RCAs and ARCAs for guidance and support. Some of the most common issues RCAs and ARCAs encounter include health concerns and adjustment to the demands of academic work and extracurricular activities issues, alcohol overindulgence, and roommate conflicts.

The RCA and ARCA employs a familiarity and understanding with campus resources to serve as a vital communications link between the offices and organizations of Princeton and the members of their advisee group. While RCAs are immediately responsible for students in their zone, advisers work as a team to support all students in the college. Additionally, RCAs and ARCAs act as liasons to their residential college offices, referring zees directly to the Dean, Director of Student Life, and or Director of Studies, as necessary.

The RCAs and ARCAs colloborate with the DSL, Resident Graduate Students (RGSes), Peer Academic Advisers (PAAs), and the Fields Center Fellows to throw weekly study breaks and to ensure a campus culture that enhances and enriches the experience of all Princeton students.

Through advising and programming efforts, advisers ensure the community's awareness of and sensitivity toward all of its members.

Advisers help establish and maintain a safe environment in which college residents can thrive, personally, socially, and intellectually. As part of these duties, advisers participate in a rotating on-call system within the college, serving in both primary and secondary roles. In addition, advisers address violations of University policy when such violations are observed, contacting Public Safety, Maintenance, and/or their DSLs when necessary, and documenting each of their on-call shifts at the shift's end through electronic on-call logs.

All advisers are expected to uphold policies and model good decision-making and community living as peer leaders. Advisers must also obey all federal, state, and local laws, the Princeton University- *Rights, Rules, Responsibilities*, and all Department of Housing and Residence Life policies. All advisers are expected to understand and support all policies, procedures, and programs initiated by the Office for the Dean of Undergraduate Students and the residential colleges. Given the importance of the RCA and ARCA responsibilities, students selected to be RCAs and ARCAs are also expected to prioritize the position as their primary non-academic commitment. Oftentimes, this means declining invitations to other paid, extracurricular, and/or social involvements in order to attend weekly core groups.

Assistant Residential College Advisers (ARCAs) must be willing and able to fill an appointment as a Residential College Adviser should should an opening become available. There is some additional variation in the colleges regarding how ARCAs are utilized so check with your DSL for additional information.

Connecting Mission to the RCA Role

Professional and Personal Development. All RCAs and ARCAs are expected to attend: **Training**:

- Fall/spring training: RCAs and ARCAs who miss spring training will need to attend an
 additional in-service during the fall. RCAs and ARCAs who miss a segment of fall
 training will work with their DSLs to make-up that training.
- 2. Pre-services: All RCAs and ARCAs must attend two pre-services (Conflict Resolution and Situational Leadership are typical offerings) are required for newly-appointed RCAs and ARCAs. RCAs and ARCAs who miss Active Listening or Conflict Resolution will be required to attend an additional in-service during the fall.
- 3. In-services: New RCAs and ARCAs must complete at least three in-services during the fall semester and must complete the fourth in-service by the end of spring break. New RCAs and ARCAs must attend one in-service in each of the three core competencies (Diversity & Inclusion, Personal Development, and Health & Wellness) and can choose their fourth in-service from any of those three categories. Returning RCAs and ARCAs must complete both required in-services during the fall semester in two of the three core competencies. Should an RCA or ARCA fail to complete the required number of

in-services in the fall, the adviser will be required to complete an additional in-service in the spring (for a total of three in-services for returners and five in-services for new RCAs). Failure to complete the total required number of in-services by the end of spring break will result in the RCA or ARCA being assigned an extra session of on-call duty during Houseparties and may result in an RCA's or ARCA's appointment being reviewed by the DSL, Master of the College, and the Office of the Dean of Undergraduate Students.

- 4. Weekly Core Group meetings, attendance at may mean declining invitations to other paid, extracurricular, and/or social involvements in order to attend these weekly meetings.
- 5. Regular check-ins with their DSLs.

Community Building for Freshmen: All RCAs are expected to:

- Have one-on-one conversations with zees within the first four weeks of class.
- Host weekly study breaks
- In collaboration with the Field Center Fellows, develop and host diversity programs.

Community Building for Sophomores: All RCAs and ARCAs are expected to:

- Meet every one of your sophomore zees <u>in person</u> (goody bags/baked goods encouraged!). Offer to have a subsequent one-on-one meeting and offer to assist with roommate contracts.
- Host a sophomore-only study break between by the end of September.
- Host a joint freshmen/sophomore event (e.g., study break, meal, etc.) by no later than the first weekend in October.
- Plan at least one event per semester that is geared to sophomore needs (e.g., eating options, summer internships, major choices, etc.)

Community Caretaking and Wellness: All RCAs and ARCAs are expected to:

- Participate in on-call rotations
- Refer zees to appropriate University resources and partner with these resources.
- Employ crisis management skills.

Detailed Expectations of RCAs and ARCAs

- Get to know each of your freshman zees in depth by meeting with each of them on a one-on-one basis at the beginning of the fall semester and again at the beginning of the spring semester.
- Work to develop a sense of community in the residential college.
- Be sensitive to and respectful of the rights and the individuality of each student and encourage this perspective in others.
- Serve as a role model and demonstrate responsible and mature behavior in social and academic settings.

- Help to create a safe and hospitable environment for all students.
- Be prepared to assist the college staff or the university's dean on call in managing emergency situations within the college.
- Treat sensitive information in a mature and professional way.
- Reside in the college and eat at least seven meals a week with your zees in the college dining hall.
- Work cooperatively with the master, DSL, the rest of the residential college staff, and other University offices.
- Uphold all University policies as well as policies specifically related to the adviser position, especially the Alcohol Policy.
- Aid students in their transition to residence hall and college life by providing support, advice, and information about the undergraduate experience.
- Implement key communication and mediation skills.
- Be familiar with campus resources, whether academic, religious, social, or health-related.
- Assist in connecting students of diverse backgrounds to a range of resources on campus.
- Be accessible in attitude and physical presence to fellow college residents throughout the year.
- Make sure the college office and your zees have a phone number where they can reach you, and keep all your mailboxes from going "over quota." Respond to emails promptly.
- Inform your DSL and RCA teammates when you will not be around (i.e., if you are going away for a weekend or longer), and make sure your zees know which RCAs they can go to in your absence.

Important RCA Policies

Policy on University Discipline

Advisers are expected to abide by all university policies that pertain to students, as outlined in *Rights, Rules, Responsibilities* and the Residential Living Policies Guide. RCAs who are found responsible for violations of University policy should expect to have their appointment as an RCA reviewed by the DSL, Master of the College, and the Office of the Dean of Undergraduate Students. With certain disciplinary outcomes, an adviser may be relieved of his or her role as an A/RCA.

Policy on Dating/Intimate Relations between Advisers and Zees

Advisers are prohibited from dating or having intimate relations with their own zees (whether first- or second-year) or with any first-year student who resides in their college. Such relations between advisers (RCAs) and their zees are inappropriate because they undermine the adviser's ability to serve as an impartial mediator, and inhibit the adviser's working relationships with other students in the zee group and in the larger college community. An adviser who disregards this prohibition faces dismissal from the position and forfeits the remaining

remuneration associated with it.

Policy on Alcohol

- An adviser must act as a role model with respect to alcohol and University policy and the University alcohol policy is no exception. As an RCA, you are not expected to give up your social life for the duration of your employment as an adviser. However, your behavior must set a good example for your advisees. Therefore:
- You must not appear intoxicated in front of your zees. If you are of legal drinking age,
 you may encounter zees when you are or have been drinking responsibly (e.g., a dinner
 at a local restaurant, a gathering in a private residence or an eating club). You are not
 expected to discard your drink or to leave in such situations, but you are responsible for
 the message you send to your zees.
- At gatherings where zees are present, you must not contribute to the social pressure regarding alcohol. If you are of legal drinking age, you may drink in moderation if this is consistent with providing a positive role model. However, you may have to abstain from drinking, if by drinking you could be contributing (even inadvertently) to the social pressure on an advisee to drink.
- If you live in a substance-free housing area, you must abide by the terms of the substance-free contract. Advisers in substance-free housing may not possess alcohol in their rooms, or otherwise violate the spirit or intention of the contract.
- An adviser may not consume alcohol while on call.
- An adviser may never, under any circumstances, serve or provide alcohol to anyone who is underage. As you are well aware, it is against University policy and the law to serve alcohol or make alcohol available to underage persons. An RCA may not provide or even be associated with providing alcohol to an underage zee in any way. This includes providing passes to an eating club at which alcohol might be served to minors. Failure to comply is ground for dismissal. If you serve alcohol to your zees, you will not only be dismissed from your position, but you will also face disciplinary and possibly legal consequences. Be certain that your behavior at social gatherings—including off-campus gatherings, at eating clubs or elsewhere—does not implicate you in making alcohol available to underage persons. Wherever you go and whatever you do, you are always seen as an RCA by members of the University community.
- RCAs who violate the policy on alcohol should expect to have their appointment reviewed by the DSL, Master of the College, and the Office of the Dean of Undergraduate Students.

Community Building

What Makes for a Good Community?

Fostering a sense of community among your zees is a primary goal for the RCA. Students can live in the same zone and not have a sense of community, but research shows that students living with a vibrant sense of community are more likely to enjoy their academic experience, open themselves up to new and enriching experiences, and flourish during their time at Princeton. But a community in a zone, hall, and college does not just happen; it requires the **active leadership of the RCAs and ARCAs**.

We often experience a sense of community at a more visceral level so that it is hard to pull apart and analyze the actual attributes of a good community. There are, however, certain essentials:

Safety and Security

A good community upholds certain standards of behavior that show respect for all members of that community.

Caring, Consideration

All members of the group feel a sense that they are valued and appreciated.

Shared Stories and Struggles

Some of the obvious struggles for the zee group are acclimating to Princeton culture, living in the residential colleges, and adjusting to a different academic regimen and preparation. Students are also wrestling with self-identity issues including sexual orientation, vocational interests, and general world-views. RCAs and ARCAs are charged with helping their zees form connections to each other and to campus. From the scavenger hunt to orientation events, from funny happenings in the zone to tragedies, from study breaks to zee dinners— all of these experiences create the basis for connection that all the members of your zee group community will share.

Communication and Listening

A good and thriving community has a way for its members to communicate with one another. This is one vital reason study breaks are so important: they are another way for the members of your zone to talk with one another. It is also a good time for them to listen to each other and for you to observe group dynamics, including those individuals who always talk and those who never do.

Leadership

Without strong leadership, a community is really only a crowd. Zees will be looking to you for cues about how to interact with each other. They'll listen to the language you use and note when you are inclusive and when you are not. What you value and how you act will become the basis of the type of community you create. Your leadership in your zone, particularly in freshman zones, will be remembered long after you and your zees have graduated. If you show indifference towards your zees and your responsibilities, or are too busy to fulfill your obligations for weekly study breaks and regular meals, you will most likely not create the type of community that will give you and your zees a sense of fulfillment and satisfaction about the year. Don't make "I had a terrible RCA my first year" the reason your zee applies to be an RCA in the future.

Your First Zee Meeting and Orientation Week

First Zee Meeting (After OA and CA)

You only have one shot to make a first impression. September is a busy time. You have so much going on and so do your zees. If you are largely absent or disorganized, forming a cohesive zee group will be a real challenge later, so put the time in early to get your zees' experiences off to the right start.

Anxiety at the beginning of the college experience is to be expected. Even if zees are confident in their academic prowess, they may be nervous about adjusting socially. Or the reverse may be true--they know how to make friends, but worry that the Office of Admission made a mistake in sending them an acceptance letter. New students need security during the transition to college life, something that provides them with the confidence and assurance that they're "going to make it" even if they can't find in themselves quite yet. The most obvious place to look for that source of support is their RCA. So even if you are a first year RCA wondering what you got yourself into, be confident in your ability to relay your experiences at Princeton to help allay your zees' anxieties.

While you have communicated with your zees during the summer, your first zee group meeting will require some preparation. Don't wing this one! There is a lot of information to convey, but how you convey the information and set the tone for the group is important. Read and re-read the script ahead of time, and consider an icebreaker to kick off the meeting and getting your zees feeling more comfortable with you and one another.

Sunday Scavenger Hunt

While this may seem like just a fun little event to help your zees get orientated to the campus, it actually can be one of the most important inital bonding events for your zee group. Your zee group will work together to have a chance to win the scavenger hunt – it's the first "common struggle" that will bind your zee group together.

Freshman Assembly, Reflections on Diversity, The Way You Move

While you may feel tired after the RCA fall training, the enthusiasm and conviction you exhibit about the orientation events will be necessary in getting your zees to attend and engage. If you are excited your zees will be too.

You may belong to other organizations and groups that have meetings during orientation, and, outside of required orientation events, you obviously need to take care of your own concerns. Nevertheless, it's important for you to be around during orientation because your zees will know how seriously you take your role in addressing their concerns and welcoming them. Your zees are going to have a thousand questions and concerns so they need to know that they can reach you. This does not mean that you need to be present 24/7. In fact, it's important to create boundaries by letting your zees know when you will and will not be available throughout the week.

For your own sanity, please be intentional in setting boundaries with your zees. The temptation to feel that you must always be open and available to your zees is natural, but you are students too and have your own academic, social, and extracurricular commitments to manage. Your job as an RCA is a marathon lasting a whole year, not just orientation. Setting boundaries now will prevent burn-out and keep your zees from becoming overly dependent on you. While it is perfectly natural for your zees to be somewhat dependent on you at the beginning of the year, your goal is for them to become increasingly independent of you as the year progresses.

One-on-One Conversations

Before October, you must schedule and hold a one-on-one meeting with each of your zees. The goals of these conversations are:

- Getting to know each zee on a deeper, more personal level
- Learning about your zee's goals and concerns in order to help you connect him or her to appropriate resources as necessary.
- Having a personal conversation will help establish trust and help your zee get to know you as well.

Having the Conversation:

- Capitalize on the skills you learned during the Active Listening training.
- Use non-leading, open-ended questions that begin with "How," "Why," "What," "Describe," or "Tell me [more] about..."
- Sample questions:
 - Tell me what you've been up to since the end of orientation.
 - I'd love to learn more about what your life was like back home.
 - Why did you decide to come to Princeton?
 - How have you been adjusting to the new academic structure and workload?
 - Describe what you like doing when you're not in class or studying.

- What do you hope to get out of your first semester here?
- What kind of study breaks would you like to see this semester?

Group Dynamics

Study Breaks

A study break is not just for zees to grab a snack and go back to studying. A study break should be an opportunity for zees to relax, interact, socialize, converse, learn more about one other and experience their community.

Though most study breaks will involve food, they don't have to. The most effective study breaks will be *experiential* in nature.

- Host a board game or movie night.
- Have your zees join you in the kitchen for baking cookies.
- Host a holiday event, keeping in mind your zees' diverse beliefs around faith and religion.
- Tie dye t-shirts (add zee group nicknames to the back).
- Attend college-sponsored events together, such as College Night.
- Challenge another zee group to Laser Tag or Dodgeball.

Getting your zees involved in the planning process

- Have zees who aren't attending study breaks? Get them involved in the planning process! Ask them what days/times would work best for them and what food or experience they would like most.
- Give your zees ownership have zees group together to "host" a study break of their choice. They pick the details, you help them with the budget. You can organize it so all zees will be responsible for hosting at least once during the year.

Residential Education Program

The Residential Education Program (REP) is a coordinated set of programs, primarily for first-year students, framed to signal important community values: safety, responsibility, respect, and civility. The goals for the program are:

- To foster respect and civility.
- To foster an understanding and appreciation of Princeton's diverse community.
- To provide students with information about issues of concern and about campus resources.

REP Expectations

During Orientation, RCAs are expected to facilitate the *Alcohol and the Princeton Social Scene* discussion during the first zee meeting, and accompany their zee groups to two REP programs and to facilitate the discussions that follow each program:

Reflections on Diversity

After the presentation, RCAs will meet with their zee groups and lead a follow up discussion.

The Way You Move

This program explores scenarios of power-based personal violence, including: sexual assault, domestic/dating violence, and stalking, and provide realistic options for students to intervene in order to prevent violence from occurring. The play, performed by fellow students from Theatre Intime, will be followed by a debrief session.

- In the fall, two REP order-in study breaks (one for LGBT Peer Education and the Safer Sexpo) are required.
- Advisers are expected to explain the importance of the REP to their zees, support it enthusiastically, and report their program i nitiatives and sponsorships to their DSL.

Best Practices for REP Order-ins

- Pair up with another RCA for these events this is also a good way for freshmen from different zones to meet each other.
- Host the program during a "study break" time and provide food.

Engaging with Diversity

A thriving community appreciates and celebrates diversity. It is the conviction of Princeton University that a campus culture that embraces diversity enhances and enriches the experience of all Princeton students. Everyone benefits from exploring, and even being challenged by, different perspectives and experiences. It is the job of the RCA to help zees not only come to appreciate diversity, but to engage actively in the various activities and events that are organized in this pursuit.

- RCAs must begin with themselves. You need to exhibit a sensitivity and awareness towards the differences of others that will prevent you from careless remarks, condescension, and indifference. Lead by example.
- You also need to ensure that your zee group, college, and campus are not a place
 where prejudice, hostility, and insensitivity are tolerated. Any acts of bias or harassment,
 not matter how seemingly juvenile, must be addressed.
- You must serve as a mentor and patient teacher to those who do commit such acts.
 While such acts may be subject to university discipline, it is the case that such students are still members of the community and can benefit from your guidance.
- In addition to upholding community standards in regard to your own behavior and that of your zees, you are required to work with your DSL and core group organize diversity events for your zee group and college. Please understand that these diversity events are a wonderful educational and bonding opportunity for you and the members of your college. You should not see this as just another requirement that you need to get through for your RCA job; as much as you put into this endeavor is at least as much as you get out. If you put little of yourself into the project, it will no doubt be a cumbersome,

toilsome effort. However, if you really invest yourself, you will be paid manifold.

Considerations When Advising Students from Different Countries

Keep in mind that students from other countries may be faced with unique challenges including:

- The may face challenges adjusting to the U.S. behavioral differences that impact their ability to build relationships.
- The classroom experience will be different than what they are accustomed to.
- They may be challenged by differences in other cultural customs and behaviors such as food, climate, gender roles, greetings, religion, physical contact, and especially the campus climate of alcohol consumption.
- The adjustment process, sometimes called Culture Shock may last a full semester or even a year. It may be marked by a variety of feelings such as initial excitement and anxiety followed by a period of homesickness, loneliness, and isolation. During this time, they may also have negative feelings about Americans and American customs. All of these feelings are normal. The depth of the culture shock experience will depend on the individual, and with time, most students move into a period of adjustment.
- Many international students are not able to return to their home countries for long periods of time and are alone on the campus during holiday breaks without family support further adding to their feelings of isolation.

How to Help

The following are some suggestions for establishing contact. When responding to an issue involving an international student, keep the following in mind:

- In some cultures discussing personal situations may be experienced as an invasion of privacy. Take your cues from the student.
- Do not assume that what you perceive as a problem is a problem in the student's mind.
- Resist the temptation to "Americanize" the student. There is value in becoming bi-cultural.
- Seek additional help if you believe the situation warrants it.
- Remember to be particularly sensitive and attentive around Parents' Weekend (parents of international students often can not attend), Fall Break, Thanksgiving, and Christmas. These can be particularly bleak and lonely times for them.
- Express interest in the student's home country. Ask them how things are done there.
 Adjustment is enhanced through reflective discussions about cultural differences. And
 these can be very interesting discussions as long as you do not make negative
 judgments.
- The best way to adjust to a new culture is to get involved and build relationships.
 Suggest ways they might do this.
- For more information and ideas on how to help an international student, refer to the Davis International Center Living in Princeton website: www.princeton.edu/intlctr/davis-ic-home/living-in-princeton

Advising First-Generation Students

A first-generation college student is someone whose parents or guardians did not attend a four-year college. These students are generally the first people in their family to go to college, though sometimes they may have an older sibling or cousin who technically was the first and they may have parents or grandparents who attended some college or vocational school. At Princeton we consider students to be first gen if neither parent completed a bachelor's degree.

National Findings about First-Generation College Students[1]

The transition into college can be challenging for first-generation students due to a variety of factors. One of the prevailing theories for explaining these challenges is based on the idea of cultural capital. Cultural capital is essentially the library of language, norms, behaviors, and directions that families and communities pass on to children. For first-generation students, since their parents or family members have not attended college, they may have less access to the same kind of language, advice, and support as students whose parents did attend college. It is important to note that first-generation students do not lack cultural capital; rather they have different cultural capital than their peers.

First-generation students may struggle adapting to the culture of their college, and they can also find it difficult to reconcile their experience at home and their experience on campus. This phenomenon is called "straddling" as students are literally straddling two different worlds and can often feel as if they do not fully belong to either world. This is a particularly prevalent issue when students return home from campus for semester and summer breaks or when they graduate.

According to the national data, first-generation students are less likely to participate in student organizations, campus recreation, study abroad, or internships, and are generally less engaged with campus life. First-generation students can find themselves at an academic disadvantage due to attendance at high schools that do not offer AP/IB classes, travel opportunities, and/or really strong teachers. They tend to have a higher vocational orientation in their academic focus, are less likely to study in groups, and are less likely to connect with faculty outside of class.

Nationally, attrition rates are higher for first-generation students than for other students, as family obligations, financial stresses, and other challenges may impact their ability to continue on in college.

What Can RCAs and ARCAs Do?

As an RCA or ARCA, you may or may not know that one of your advisees is first generation. Sometimes this is information that a zee may share with you during a one-on-one conversation, but like any other part of their experience, a zee may choose never to share this with you. Your

best approach is never to make assumptions. As an A/RCA, you want to be supportive of all students while being sensitive to the unique challenges facing each student. If you are a first-generation student, it may be helpful for your zees to know that, but do not feel obligated to share that part of your identity. As with anything else about your experience, share only at your comfort level.

It is important to be aware of your own preconceptions. Think about your language choices and check yourself – are you assuming that a student has had a certain experience or knows something about Princeton that he or she may not? Students coming from different backgrounds may not have read the same books, watched the same TV shows, nor had the same food as you growing up. Be open to learning about all of your zees' backgrounds and embracing their differences.

For some first-gen and low-income students, navigating differences in socioeconomic resources can be challenging. For example, it may be difficult for a student to split the cost of a shared television set in a quad or go out to eat on Nassau Street with the zee group. It is important to be sensitive to these types of concerns when you help your zees with their roommate contracts and when mediating disputes. It's also crucial that you think about the tone you set with your own study breaks – avoid planning study breaks or activities that may cause financial burden on your zees unless you have a way of respectfully helping out any zees who may have financial need. If you do plan a trip to Nassau Street make sure that everyone understands that you will be paying so that no one thinks he or she can't afford to come.

You should also be aware of certain activities or times of year that can be particularly difficult for first-gen or low-income students. For example, breaks can be a particularly difficult time for students who cannot go home or plan travel opportunities like some of their peers. Instead of asking "where are you going for break?" ask a student about his or her plans for breaks, which is more inclusive language.

The internship search can also be stressful, as students may not have the option of being able to take unpaid internships. Help illuminate early on the many Princeton programs that can provide additional funding for internships, such as the Princeton Internships in Civic Service (PICS) program.

Study abroad can also seem like an impossibility for some students due to cost and logistics. Again, you can help point them in the direction of generous Princeton funding for these kinds of opportunities.

You may find that one of your first-generation zees is struggling academically. Remember your training on making referrals to academic support services and think about the best ways to encourage study groups, connecting with faculty and the College Office staff, and other academic best practices.

Lastly, take some time to familiarize yourself with the Princeton Hidden Minority website: http://phmcouncil.wix.com/phmc

As with all of your zees, underscore the importance of taking advantage of the support, resources and opportunities Princeton has to offer. Let them know that there is no one "Princeton experience" and help them discover their own path.

[1] All findings from Lee Ward's NASPA Presentation on First Generation College Students. Lee Ward is one of the co-authors of *First Generation College Students: Understanding and Improving the Experience from Recruitment to Commencement* (2012).

How to Handle Roommate Situations or Other Conflicts

In order for you to handle conflicts within your zone effectively, you must be in the process of establishing relationships of trust with ALL of your zees. This will require you to engage with them individually on a regular basis. So, for example, if you haven't seen or talked with a zee in a week or two, make it a point to go by his or her room and casually check in. Sending an email to suggest getting lunch or coffee is another good option.

With any conflict you need to do the following:

- Maintain neutrality: it will be tempting to side naturally with zees with whom you have a
 better relationship. You must show that your goal is not to support one zee over another
 but to resolve the conflict such that the relationship may continue.
- Listen to all sides before acting: you are most likely going to hear one side of the story and feel inclined to act on that initial information. But there is ALWAYS another side to the story.
- Rely on the collective wisdom of the core group: you don't need to be a lone ranger. It's
 an act of courage and integrity to ask for help. Consider using core group time to get
 feedback on how best to address the conflict in your zone.
- Talk to your DSL: Your DSL has been at this a lot longer than you and can often provide some perspective. It can even be the case that your DSL helps you to relax a bit about the situation knowing that while you may want instant resolution, roommate and zone conflicts often require time.
- Discretion: while it is a good idea to seek the help of other RCAs and your DSL, you
 obviously cannot talk about this with other zees or even your non-RCA friends. People
 talk and if it gets back to your zees that you've mentioned this conflict, you will have
 broken their trust which will be almost impossible to repair.

Role of DSL in Supporting RCAs with Community Building Efforts

- Your DSL is committed to you and to your development as an RCA.
- DSLs work diligently throughout the year to provide you with the training and support to

- make you a fantastic RCA.
- You should be in constant communication with your DSL about all phases of your work.
 Go to him/her with whatever questions and concerns you have. Don't think you have to wait until Core Group meeting.
- Your DSL has relationships with all the campus partners relevant to your work. Ask the DSL to work with you on getting zees the help they need.
- Your DSL will schedule individual meetings with you throughout the year. After the first few weeks of the semester, the DSL will have individual meetings as a check-in.
- Before winter break, the DSL will meet with you to go over your midterm review.
- Your DSL may schedule an end-of-the-year meeting to debrief about your RCA experience.

Community Caretaking

Rights Rules Responsibilities and Your Zees

When a student violates any University policy as laid out in Rights, Rules, Responsibilities, the university has an obligation to respond. An administrator such as the Director of Student Life, an Associate Dean of Undergraduate Students, or the University investigator will likely reach out to the student to schedule a meeting. Students who are asked to meet with administrators about possible violations are often upset or nervous, and it is important that you be a supportive adviser to such students, referring them to campus resources as appropriate. It is equally important that you are supportive of administrators who must oversee the disciplinary system and of processes that must take place on behalf of our residential educational community.

There are different groups of administrators and processes for adjudication, depending on the type of violation.

For academic infractions, there are two venues where violations are considered and adjudicated:

The Honor Committee - This group is entirely student run, and it considers violations of the Honor Code around in-class exercises such as quizzes and exams. Because quizzes and exams are not proctored at Princeton, the Honor Committee ensures that these in-class exercises are completed fairly and honestly by all students. Students with questions about the Honor Committee can be directed to its chair, Dallas Nan, or to Dean Victoria Jueds, who serves as a liaison and adviser to the student-run process.

The Faculty-Student Committee on Discipline - This group is comprised of students and faculty members, along with deans from the Office of the Dean of Undergraduate Students (who play an administrative role only for the group, but do not vote on matters). The C.O.D. considers all reported academic infractions that occur outside of class, including plagiarism, multiple submission, false data submission, etc. Questions about academic cases before the COD can be directed to a member of the residential college staff, particularly the dean or director of studies, or to Dean Jueds.

For non-academic behavioral infractions, there are also two venues where violations are considered and adjudicated:

* The Residential College Disciplinary Board (R.C.D.B.) - This group is comprised of the six DSLs and deans from the Office of the Dean of Undergraduate Students. R.C.D.B. considers non-academic behavioral violations for which the penalty for a student, should he or she be found responsible, would not involve a separation from the university, but rather would at most result in a term of disciplinary probation. DSLs are the primary investigators of infractions

considered by R.C.D.B. The majority of behavioral infractions are adjudicated by RCDB. The best source of information about RCDB will be a student's director of student life.

* The Faculty-Student Committee on Discipline (COD) - This group is comprised of students and faculty members, along with deans from the Office of the Dean of Undergraduate Students (who play an administrative role only for the group, but do not vote on matters). The C.O.D. considers non-academic behavioral violations for which the penalty for a student, should he or she be found responsible, could involve a separation from the university (either temporary or permanent) because of the seriousness of the violation or because of the student's previous disciplinary record. There is also a panel which considers matters of sexual misconduct. Questions about cases like this should be directed to the Title IX administrator, Regan Crotty (rehunt@princeton.edu).

As an RCA, you should remind your zees that they have an obligation to cooperate and be honest with university officials (including students acting as university officials, such as on the Honor Committee) who are responsible for investigating and adjudicating reported violations. This is true whether they are the subject of an investigation or a witness. Dishonesty and failure to cooperate are themselves violations of university policy.

The On-Call System

The RCA on-call system has two goals: to ensure the safety and security of college residents; and to build community within the college. One RCA is on call in each college every night during Orientation and every Thursday, Friday, and Saturday during the school year from 8:00 pm until 8:00 am the following morning (with the exception of fall break, Thanksgiving break, winter break, intersession, and spring break). RCAs will also be on call on certain other days or evenings, such as Lawn Parties, as set forth by the DSL. The on-call system ensures that an adviser is in the college and available to assist students during these timeframes. In addition, a second RCA from the college will join the on-call RCA to 'walk the college' during the course of the evening, normally between the hours of 11:30 pm and 12:30 am.

The on-call system involves the following responsibilities:

- All RCAs must participate in on-call scheduling with the DSL in early September for the fall semester, and in early January for the spring.
- All RCAs should make sure that their zees know how to contact the on-call RCA. As far
 as possible, each week RCAs should also inform their zees who will be on call, and
 should announce and support any social programming that the on-call RCA may provide.
- The on-call RCA must remain in the college the entire time he or she is on call. The second RCA is required to be in the college only while 'walking the college' with the on-call RCA.

- The on-call RCA should seek to interact with all students in the college (not just in his or her zee group) in a positive way during the on-call period, and not only while 'walking the college.' Some students choose not to go to Prospect Street on weekends, and the on-call RCA should provide or support alcohol-free social opportunities in the college.
- Neither the on-call RCA nor the second RCA who 'walks the college' may consume or be under the influence of alcohol during the on-call period.
- The on-call RCA and the second RCA are responsible for coordinating 'walking the college' together during the evening.
- While on duty, the on-call RCA must carry the on-call cell phone (which must be charged, on, and audible) at all times.
- By noon the following day (four hours after the end of each on-call 12-hour period), the on-call RCA must fill out the on-call log.
- When an RCA's on-call duty is over, he or she is responsible for ensuring that the next RCA on call has the on-duty cell phone in hand.
- * Once the on-call schedule is established, any duty swaps must be approved in advance by the director of student life.
- On-call RCAs are not alone! For serious situations that may arise while on call, RCAs should of course contact Public Safety. For general advice about how to respond to a situation that is less serious, on-call RCAs may speak to the dean on call at any time by contacting Public Safety and requesting to speak with the dean on call. DSLs and deans within the Office of the Dean of Undergraduate Students are the administrators who serve in the dean-on-call rotation.
- The dean on call for the university may call the RCA on-call telephone if the dean is managing an emergency and needs support from the on-call RCA or needs to communicate important information.

Adviser training in September includes training in on-call responsibilities.

Caretaking and Obligations around Alcohol

Residential college advisers must bear in mind that alcohol on campus raises two kinds of issues. First, it is illegal and against University policy for alcohol to be served by or to persons under the age of 21. Second—and more importantly—drinking excessive amounts of alcohol can be dangerous to the health and safety of members of our community. Excessive drinking is unfortunately part of our campus culture, and many dangers accompany this behavior. Given that one of the primary responsibilities of being an adviser is to help ensure a safe environment for all advisees (and one that is conducive to their personal and intellectual thriving), advisers will need to be aware of, and responsive to, the dangers and issues that arise with the presence of alcohol in the college.

Residential college advisers are expected to help maintain a civil and safe environment in which their zees can thrive, both personally and intellectually. In addition, advisers strive to support the

principles and policies that govern the residential college community. Advisers must therefore address violations of University policy when such violations are observed. By intervening in situations involving alcohol according to the guidelines below, you assist your zees by reminding them of the consequences of violating the alcohol policy; you also enable them to avoid those consequences by acting responsibly. Even more important, you reinforce the message that if your zees choose to drink, they must do so safely, considerately, and legally.

In order to fulfill these responsibilities, you are expected to do the following:

Lower-risk situations

When an adviser encounters any violation of University rules and regulations, even lower-risk violations, he or she must address the situation. As an adviser, you are not required to report lower-risk alcohol policy violations as disciplinary matters. However, if you encounter such a violation, you may not ignore the situation.

a. What is a "lower-risk" violation?

Lower-risk violations include gatherings where alcohol is made available by or to underage persons <u>but</u> nobody appears to be intoxicated <u>and</u>:

- Only low-proof alcohol (under 30 proof) is present;
- A modest amount of low-proof alcohol is present, appropriate to the number of persons present;
- No 'common sources' of alcohol, such as kegs or alcoholic punch, are present;
- No high-risk drinking, including drinking games, is occurring;
- Neither the serving nor the consumption of alcohol has contributed to behavior that
 infringes on the peace and privacy of others (e.g., disorderly conduct, harassment,
 vandalism or property damage, injuring or threatening to injure others, driving under the
 influence of alcohol).

b. What do I do when I encounter a lower-risk violation?

- When faced with such a situation, you should approach the student(s) and remind them
 that they are in violation of the alcohol policy. You should caution them that if the
 situation progresses to a point at which safety, security, or community standards are
 compromised, you will have no choice but to take action to stop the violation, which may
 require your notifying Public Safety.
- Use your judgment about whether the situation warrants further monitoring. You must continue to observe the situation if there is any chance that it will develop into a situation such as those addressed in section 3, below.

High-risk situations

Certain activities are so inherently serious that they will require your immediate attention. When an adviser encounters a high-risk violation of University rules and regulations, he or she must take action to stop the violation. As an adviser, you are required to be proactive when it comes to high-risk violations of the alcohol policy.

a. What is a high-risk violation of the alcohol policy?

High-risk violations include any situation where an individual has become seriously intoxicated or where the health, safety, or well-being of individuals is in jeopardy. High-risk violations also include (but are not limited to) the following:

- The serving, providing, or making available of hard alcohol (in any quantity);
- The possession of hard alcohol by underage persons in common spaces of the University;
- The possession of kegs or other common sources of alcohol;
- Drinking games or "pre-gaming";
- The possession of any large quantity of alcohol (of any kind) relative to the number of people present;
- Violations that result from intoxication, such as assault, harassment, disorderly conduct, vandalism, or property damage;
- Hazing or initiation activities involving alcohol.

b. Under what circumstances should I explore whether a higher-risk violation is taking place? You must ascertain whether a higher-risk alcohol violation is underway or being planned if you have reasonable cause to believe that this is the case. You would have reasonable cause in situations including, but not limited to, the following:

- An individual bringing alcohol to a room in large quantities that indicate an intent to serve
 a group of people beyond those who live in the room (e.g., a keg, hard alcohol, a large
 quantity of beer);
- Excessive noise, audible in hallways, adjacent rooms, or through windows, that may indicate that alcohol is being consumed;
- Signs of pre-gaming during peak pre-gaming hours, such as late evenings Thursday, Friday, or Saturday;
- An individual consuming alcohol that appears to have been obtained at a party;
- Signs that students are playing any kind of drinking game or doing shots of hard alcohol, or planning to do either of these things;
- Any indication of hazing;
- Credible rumors or discussion suggesting that students are planning a party or other activity in which the alcohol policy will be violated.

c. What must I do when I discover a higher-risk alcohol violation?

- If you have reasonable cause to suspect a higher-risk violation, and the violation appears to be taking place inside a student's room, you should knock and ask permission to enter the room.
- If higher-risk drinking is occurring, you should take decisive steps to curtail the activity immediate. You may have to tell the host that the party must end and that they must tell their guests to leave.
- If you are denied entry or if the students involved are less than cooperative, you should tell all present that if they do not cooperate you will have no choice but to call Public Safety, which could result in disciplinary action.
- If the students remain uncooperative, call Public Safety right away.

d. If at any time you encounter a severely intoxicated student, or perceive that a student's health or safety is in danger, you must call Public Safety immediately.

An adviser must ensure that his or her zees are familiar with University policy and the law regarding underage drinking. At your first zee meeting, and at any other point during the year when you discuss alcohol-related situations with your zees, you should present the alcohol policy and highlight issues that arise with alcohol. You should reinforce these messages throughout the year. As appropriate, inform your zees that:

- Every Princeton student is obligated to call Public Safety if he or she observes another individual who is severely intoxicated. While being intoxicated in and of itself does not result in disciplinary consequences, failure to call Public Safety for a an intoxicated student can result in disciplinary action;
- Because it is the obligation of all community members to seek immediate help on behalf
 of a severely intoxicated person, and because the University wants to encourage
 students to fulfill this obligation, the University may offer leniency with respect to alcohol
 or other violations that come to light as a result of a call for help, depending on the
 circumstances:
- Serving by or to minors violates University policy and the law;
- Disciplinary penalties will be imposed if Public Safety, responding to a noise complaint or to a call for assistance from an adviser, discovers a violation of the alcohol policy;
- The University regards the serving of hard alcohol to underage persons, in any quantity, as a high-risk violation. The serving of hard alcohol, or any other high-risk violation, carries serious disciplinary consequences;
- Hosting or participating in drinking games is also regarded as high-risk drinking and carries significant disciplinary penalties;
- The host of a party may be held responsible if a guest experiences health problems as a
 result of alcohol consumption at the party, regardless of whether the host is aware of the
 guest's health history and alcohol tolerance;
- The host of a party where alcohol is served may be held responsible for vandalism and abusive behavior committed by his or her guests;
- All room/suite residents may be subject to disciplinary consequences for violations of the

alcohol policy in that room/suite. Students must be considerate of their roommates' preferences regarding parties, alcohol consumption, and behaviors that transgress the law and University policy. Conversely, if a room resident wants to absolve him/herself from responsibility for a party at which other roommates plan to serve alcohol, he/she must do the following: (a) inform the roommates in writing, in advance of the party, that he/she will not participate in any way; <u>and</u> (b) physically remove him/herself from the suite for the duration of the party.

- e. An adviser must foster a climate that discourages underage or excessive drinking.
 - You should maintain an ongoing dialogue with your zees about alcohol-related issues.
 You should discuss with your zees the implications in terms of health, safety, and
 University policy (and the law) of the decision to drink, and if a zee chooses to drink, how to do so safely and in moderation. You should make your zees aware of the problems associated with excessive drinking.
 - If you have reason to believe that a student is or has been consuming alcohol
 immoderately, you should take action. Conversations about students' personal habits
 can be challenging. If you need assistance before approaching a student about your
 concerns, support is readily available to you through UHS or your college staff,
 particularly your DSL. If you think a student's consumption suggests dependency, you
 should raise that concern with your DSL.
 - You should publicize non-drinking social events to your zees.
 - You are encouraged to tell your zees about <u>Standby</u>, Princeton's bystander mobile website. The address is <u>http://bystander.princeton.edu</u> -- tell your zees to bookmark it on their cell phone home page!

Drug Policy for RCAs

While an adviser has a range of possible responses to situations involving alcohol, this is absolutely <u>not</u> the case for possible drug policy violations. The use, sale, and even the possession of illegal drugs and drug paraphernalia are subject to university discipline, in addition to a possible criminal investigation. Given the seriousness of these types of violations and for an adviser's safety, an adviser should call Public Safety immediately when there is a possible drug policy infraction. An adviser should not take it upon himself or herself to handle or investigate a possible a drug violation alone. If, for example, an adviser smells what appears to be marijuana in a room or hallway or sees or comes to learn of the possibility of drugs or drug paraphernalia in a room, the adviser should call Public Safety immediately.

Resources and Training

To help advisers meet the above-described expectations and fulfill their responsibilities, the colleges will provide intensive in-depth training. During adviser fall training, at core group meetings, and through in-services, the DSLs and other administrators will help advisers develop

skills and strategies for dealing with difficult situations and for engaging in challenging conversations.

Throughout the year, if situations arise that you feel less than fully prepared to address, you should contact your DSL. Resources and information about alcohol use and abuse are also available to you through University Health Services.

Crisis Response

If you ever feel something may be wrong with a zee, do something about it. At times this may include calling a professional for help even when your zee or friend asks you not to, but when you feel the situation warrants it. As the saying goes, it is better to be safe than sorry.

Please keep in mind that you will not be around for every emergency that befalls one of your zees, and that even when you are around, you should not attempt to manage a crisis alone. The RCA on-call system ensures that there is an RCA in every college on the nights when most emergencies tend to happen, so be sure to make your zees aware of the system and how to contact the on-call RCA. There are also professionals on campus (discussed below) whom you can involve to help your zee. This is one fundamental reason for the importance of teamwork and frequent communication among advisers and with the college staff.

To ensure this communication and teamwork, it is good practice to let your zees, your small team and your DSL know if you will be away for the weekend or some other period of time. Let your zees know whom they should call in your absence, should they need an adviser; and let your DSL know where you can be reached.

Public Safety: The Public Safety officers are there to help. When Public Safety responds to a problem situation (whether it's a possible violation of University regulations or a crisis situation), the officers are required to obtain information such as the names of anyone involved, whether they are students and (if so) what class year, a background to the incident, and so on. Remind your zees of the importance of cooperating with Public Safety in this and any other regard.

Medical Emergencies

If the student can be moved or can move on his or her own, get him/her to University Health Services (UHS). Public Safety can be called to transport the student to UHS. The staff at UHS will decide whether or not the student should then be transported to the University Medical Center of Princeton at Plainsboro (UMCPP). If you can, it is a good idea for you to accompany the student. If, for some reason you cannot, it is helpful if you let either Public Safety or the health services staff know where you can be reached. This is important if the dean on call needs to reach you. If the student cannot be moved, call Public Safety at 609-258-3333 or 911 and ask for help.

(Note: If you dial 911 from a campus phone, Public Safety will answer the call. If you call 911 from a cell phone, it is possible that you will not reach local emergency assistance. To reach Public Safety's emergency line from a cell phone, dial 609-258-3333.)

Public Safety will call the emergency squad for direct service if the student needs to be transported by ambulance. Please inform UHS of what has happened after the fact. Once Public Safety and/or UHS are alerted, the dean on call is contacted for follow-up.

Mental Health Emergencies

The CPS Policy on Mental Health Emergencies defines a mental health emergency as follows:

- A student presenting with psychotic symptoms (e.g., is not coherent, is not able to function or care for themselves, appears manic or paranoid, etc.)
- A student presenting in severe distress (e.g., with severe unmanageable symptoms of depression, anxiety, or panic)
- A student presenting with suicidal behavior or serious suicidal ideation, especially if a plan or intent are present
- A student who in any way presents a danger to themselves or others
- A student who has experienced an assault
- A student about whom a third party (e.g., roommates, friends, parents, etc.) has expressed a high level of concern

Any student exhibiting any of these behaviors should be taken to CPS and evaluated immediately by a member of the CPS staff. During work hours, a CPS clinician can be reached by calling CPS at 8-3285. After business hours, the CPS On-call clinician can be reached by calling Inpatient Services at 8-3139. It is always best for the RCA to accompany the student to UHS, to make sure that he or she gets there, but also to be available to give the therapist some background and to assist in keeping the student calm. If the student will not agree to go to UHS voluntarily, the RCA should contact the DSL, the college dean, or director of studies (in that order), or CPS for assistance. If the student is highly agitated or at immediate risk, the RCA should call Public Safety at 8-3333 for immediate assistance. Public Safety officers are trained to deal with this type of situation, and will get CPS and the Office of the Dean of Undergradaute Students (ODUS) involved.

If a crisis involves contacting Public Safety), then Public Safety will contact the dean on call from ODUS, and he or she will inform the DSL of the situation. If the situation is less urgent and Public Safety is not contacted, then the RCA should inform the DSL as soon as possible, by phone or, if that is not possible, by e-mail.

In the case of a personal tragedy, such as the death or serious injury of a relative or close friend, the CPS staff is also available should the student express a desire to speak to a counselor. However, this should not be forced on the student, who may be in need of support

from friends and others with whom he or she is familiar in the immediate aftermath of a tragic event. The DSL would always be notified of such an event, and may determine, after meeting with the student, that counseling is indicated. Counseling may be offered, but it is up to the student to decide whether or not this is what he or she needs at the moment. Access to CPS, again, is through the CPS Urgent Care System during business hours (call 8-3285 for a phone contact with a member of the CPS staff the same day) or through the On-call System after hours.

CPS staff members are also available to meet with your zee group, or with the friends and roommates of the student affected, in the event of a mental health emergency or personal tragedy. Two CPS staff members are assigned as liaisons to each of the residential colleges, and you may call either of these people to assist you in reaching out to friends or roommates. You may also request that the DSL invite the liaisons to core group for discussion about how to manage difficult situations.

Interpersonal Violence (Sexual Harassment, Sexual Assault, Domestic/Dating Violence, and Stalking) Concerns

In the case of a student who may have experienced interpersonal violence the office of Sexual Harassment/Assault Advising, Resources & Education (SHARE) offers a professional consultation at any hour. Talking with a counselor at SHARE does not constitute making a report or formal complaint. All consultations are private and confidential and do not commit the individual to any further action. Students who experience interpersonal violence and are in need of medical attention and/or desire information about options may go to McCosh or call the Infirmary at 8-3139 to speak with a SHARE counselor.

If a student has experienced any form of interpersonal violence, that student may make a report to a University administrator (e.g., a dean) or to Public Safety or to the local police department. Such a report is not confidential in the way that a report to a SHARE counselor is confidential. For example, reports to Public Safety or University administrators will trigger a report to the Office of the Dean of Undergraduate Students, and disciplinary action against the alleged perpetrator may result. Reports to local police may trigger a criminal investigation. Therefore, if a student who has experienced interpersonal violence is not certain he or she wishes to pursue disciplinary action, a student should consider consulting with SHARE first.

RCAs are also not confidential resources in the way that a SHARE counselor is confidential. If an RCA becomes aware that a student may have experienced an act of interpersonal violence, the RCA must share that information with the DSL or other ODUS official.

Acts of Harassment and/or Discrimination

Harassment is unwelcome verbal, written, visual or physical behavior which is directed at a person based on a protected characteristic when these behaviors are sufficiently severe and/or

pervasive to have the effect of unreasonably interfering with an individual's educational experience, working conditions or living conditions by creating an intimidating, hostile, or offensive environment. Such behavior is prohibited under the University's Policy on Discrimination and/or Harassment.

Protected characteristics are personally identifying traits, characteristics and/or beliefs, including race, color, sex, gender identity or expression, age, national origin, religion, physical or mental disability, veteran status, marital or domestic partnership status, affectional or sexual orientation and/or other characteristics protected by law.

Examples of conduct that can constitute harassment if based on an individual's protected characteristics include but are not limited to:

- Unwelcome jokes or comments about a legally protected characteristic (e.g., racial or ethnic jokes);
- Disparaging remarks to a person about a legally protected characteristic (e.g., negative or offensive remarks or jokes about a person's religion or religious garments);
- Displaying negative or offensive posters or pictures about a legally protected characteristic;
- Electronic communications, such as e-mail, text messaging and internet use, that violate this Policy.

Discrimination is adverse treatment of an individual based on a protected characteristic, rather than individual merit. Examples of conduct that can constitute discrimination if based on an individual's protected characteristic include but are not limited to:

- Singling out or targeting an individual for different or less favorable treatment because of their protected characteristic;
- Failing or refusing to hire or admit an individual because of their protected characteristic;
- Terminating an individual from employment or an educational program based on their protected characteristic.

As an RCA, should you encounter any act of harassment or discrimination, it is your responsibility to report it to your DSL. Your job is to help provide a supportive community in which all members are treated with respect. It is also an RCA's responsibility to take a proactive approach to educate the community around diversity.

Steps to take if you encounter incidents of harassment and/or discrimination:

- Refer those affected to appropriate <u>resources</u>, and assume that everyone who has seen or experienced the incident is affected.
- Where there is evidence, do not erase or destroy it (or allow it to be erased or destroyed) before it is documented.
- Record what transpired during the incident.

- Tell your DSL.
- Work with your fellow RCAs and DSL to provide educational programming and opportunities to address the incident and foster dialogue about diversity and respectful climate.

To maintain a community of respect and to prevent harassment and discrimination, an RCA should always model behavior and language that is inclusive and respectful. You can also direct students to the <u>University's Policy on Discrimination and/or Harassment</u> and accompanying FAQs for further information.

Lines of Communication and the Role of the DSL

Handling Sensitive Information

As an RCA you will learn about aspects of zees' academic, personal, and social lives that you will need to treat confidentially. At the same time, you will be faced with situations where you cannot guarantee confidentiality to your zee because of the seriousness of the problem and your obligation to seek help and guidance from others, especially the DSL.

Follow-up by the DSL

DSLs follow up with all students living in or associated with the college whenever there are disciplinary or health-and-wellness concerns. This means that every time a student is implicated in a violation of university policy, every time a student is transported for alcohol, and every time concerns are expressed about a student's wellbeing, the DSL will follow up. The policies and practices around such follow-up are laid out in a number of places, including *Rights, Rules, Responsibilities* and *Alcohol: Just the Facts* (the booklet that is given to all incoming first-year students). Should you ever have a question about general practice or policy followed by your DSL, please ask. Such policies and practices are not secret, and your help in transmitting correct information about administrative work is appreciated.

Nonetheless, much of what your DSL learns about a student and many of the actions the DSL must take will not be shared with you. This is because your DSL is obligated to maintain the privacy of a student's record. While an RCA is a student staff member and has a legitimate need to know certain information as it affects the living space and residents within the college, there is much that an RCA, as a peer leader, is not allowed to know about a fellow student's status and record at the University.

Parental and Family Involvement

At times you may get a call from a parent or other family member of one of your zees who is concerned about him or her. It is possible that they will be annoyed or angry at some aspect of University policy. It is important that you direct these phone calls to your DSL. While the initial contact may appear to be a simple request, these can often become a series of protracted conversations.

At other times, a family member may call about academic concerns or a potential roommate dispute. In either case, you might say something like "I am eager to be helpful, but the policy of our college is to involve the director of student life. Here is the phone number and I will be happy to let him or her know that you will be calling."

You should then immediately notify your DSL in whatever protocol your college uses.

Health and Wellness

Having Conversations with Your Zees about Alcohol: *Alcohol and the Princeton Social Scene*

The Alcohol and the Princeton Social Scene discussion that RCAs facilitate with their zees during Orientation Week is one of the most important discussions you'll have at the start of the year. This discussion is part of the Residential Education Program (REP). This discussion is part of the first advisee meeting that RCAs facilitate at the start of Orientation (after students have returned from OA and CA). As part of this program, the RCA will hand out the Just the Facts booklet (which covers important alcohol information for Princeton's campus), help dispel common myths, and take part in other activities that help freshmen truly understand drinking motivations and the campus social scene. This may be just one of many conversations you'll have with your zees about alcohol and the choices they make on campus. Always encourage your zees to come to you with questions about alcohol, especially in situations involving someone's safety or well-being.

Helping Zees Find Their Niche, Make Friends, and Combat Homesickness

One of the most important tasks in the first few weeks of the semester is helping your zees to feel welcome, start to connect with other residents, and tackle common personal issues that can arise at the start of one's college career. Encourage your zees to move a bit outside of their comfort zone and introduce themselves to and eat meals with other new students. Help zees identify one or two student activities or groups at the start of the year which can provide a balance to academics and social life. You should also encourage or facilitate introductions to other students outside of your residential college.

Using the one-on-one meetings with your freshmen to learn more about their passions and motivations can also help RCAs connect zees to other students and activities.

RCAs might also find themselves helping zees through common transitional issues such as homesickness. Helping a zee who is experiencing homesickness realize that he/she is not the only one feeling this way, and even sharing some personal experience, can be a useful technique. There is also a wealth of information online for dealing with homesickness and other college transition issues.

Helping Zees with Mental Health Concerns

As an RCA, you have an important role in identifying students who are facing all types of problems and helping them find the necessary support to address their challenges. Continue having personal check-ins with each of your zees regularly throughout the year, so you can see how they are adjusting and if they are encountering any problems that need your assistance.

Sometimes you may not hear about a problem from your zee directly. If a resident expresses concern for the well-being of a friend or roommate, here are some suggestions for how to respond:

- Thank them for reaching out to you.
- Explore the relationship between them and the person they are concerned about.
- Help focus feelings.
- Support the person by acknowledging their concern for the other.
- Talk about ways the person can care for self.
- If appropriate, offer resources for their own support, brainstorm a plan to get them "other" support.

Depression and Suicide

Depression is a very common illness on college campuses. Depression does not mean a person is weak, unstable, or "crazy". Depression is a medical illness linked to the biochemistry of the brain. Changes in the chemistry of a brain can be altered through therapy and/or medicine. Some examples or signs of possible depression are:

- Not getting out of bed.
- Extreme sadness and anxiety.
- Avoiding activities you once looked forward to.
- Poor personal hygiene and appearance.

ENCOURAGE POSITIVE ACTION for your students who show signs of depression

- Talk things over Discuss the problem with those involved instead of holding feelings back.
- Keep busy, active Depressed people often become apathetic, inactive and as a result grow more depressed and withdrawn. A balanced schedule of work and recreation can help.
- Exercise Being good and tired from vigorous physical exercise helps a person relax, sleep better, and have a more positive outlook on life.

HOW CAN YOU TELL IF SOMEONE IS THINKING ABOUT COMMITTING SUICIDE?

- Threats are followed by suicide attempts 70% of the time. Threats include mentioning "going away" or others "not having to worry anymore," as well as overt threats.
- Extreme depression.
- Changes in personality or behavior such as sleeplessness, weight loss, appetite and tendency to withdraw can be possible signs.
- A sudden lift in spirits can mean a person is relieved because problems will soon "be

ended."

HOW CAN YOU HELP?

GIVE ACTIVE EMOTIONAL SUPPORT

- SHOW that you take the person's feelings seriously and wish to help.
- LISTEN to him or her ask concerned guestions.
- CALL FOR HELP if the situation warrants it.
- STAY CLOSE until help is available.

SOME DON'TS

- Don't try to shock or challenge. (E.g. "Go ahead and do it".)
- Don't analyze the person's motives. (E.g. "You just feel bad because...")
- Don't argue or try to reason. (E.g. "You can't kill yourself because...")

Urgent Concerns

If an RCA is concerned about a student and feels a sense of urgency, he or she can access CPS and have the zee seen at CPS that day. If the zee prefers, advisers can arrange an appointment for him/her by calling CPS at 8-3285. Although it is preferable that students make their own appointments and come to CPS on their own, sometimes they need the support of an RCA. If a zee wants the adviser to accompany him/her to CPS, please do so. If an adviser is concerned about a zee and aware of his or her reluctance to come to CPS, it is often helpful for the adviser to offer to accompany him or her. If the situation is very serious, the adviser should walk the student over to CPS and remain with him or her for support.

Mental health emergency

In the case of a mental health emergency, immediately seek help at CPS or call Public Safety at (609) 258-3333.

See the Crisis Response section of the manual for more details.

CPS Liaisons

The CPS staff maintains liaison relationships with each of the residential colleges. Two CPS staff members are assigned as liaisons to each of the residential colleges and advisers are encouraged to call on them to assist you at any time. In their college liaison role, CPS staff members are available for consultation with the college staff as well as with RCAs. Liaisons are available to meet with the core group as a whole, or to meet individually with any RCA who is concerned about an advisee. Advisers are encouraged to call on their CPS liaison if they are uncertain about the seriousness of a situation and would like to consult at any time.

How to Make Referrals to Zees for Professional Help

As an RCA you are often in the position to help students who come to you to talk about concerns and problems that are part of everyday college life. It is certainly normal to be upset

about the end of a relationship, a poor grade on a test, or a quarrel with a roommate or with parents. It is normal for all college students to be concerned about the future, and possibly anxious about the uncertainties of the adult world which they are entering. However, it may happen that, as an RCA, you begin to feel uneasy about the intensity of a zee's unhappiness, or uncertain about the meaning of their behavior. If you suspect that a student is suicidal, you need to recognize the limits of your capabilities and your responsibilities. You are not trained as a prevention professional, and you are not expected to function as such. No matter how well you know a student, you should be prepared to seek assistance when confronted with serious emotional crisis.

Whenever you are in a difficult situation because someone has disclosed something to you that you do not feel qualified to handle, here are some examples of how you can respond to the student in need:

- "I am feeling a little uncomfortable; because I am really concerned about you and want to make sure you are okay."
- "I appreciate you sharing with me. I feel that there is a right answer or response, but I really do not know what to say. I do know that there is staff here at the University who can help you."
- "I am glad you came to me for help. I am not qualified to help you but would like to help you find someone who can."
- "Some of the things you have said really concern me and I would like to connect you with a resource that is trained to help you."

RCAs should feel empowered to help their zees make referrals, when appropriate. RCAs can help their zees reach out to University resources to make an initial appointment, or work with their DSL to determine the best course of action (and most appropriate referral).

A complete list of University resources and their contact information can be found at the end of this manual.

Role of the DSL in Supporting Students of Concern

The DSL is responsible for all crisis-related matters in the college, and works closely with RCAs and other staff members to assist students in personal difficulty. The DSL meets regularly with the Dean and Director of Studies in their college to plan how to best help students of concern. The RCA-DSL relationship should be one in which the RCA feels free to approach the DSL to discuss any "student of concern" matter. In addition, core group meetings are times when the RCAs can discuss with the DSL any common student issues, and strategize how to address them (while respecting the privacy of individual students, and not using student names in such discussions).

Community Health and Wellness Resources

For more details about the following resources, please see the resources section in the back of this manual.

University Health Services

Services include allergy and immunization services, athletic medicine, inpatient services, laboratory, radiology services, sexual health and urgent care.

Address	Phone	Email	Web
McCosh Health Center	General: 8-3129 Appts: 8-3129 Urgent: 8-3139	uhs@princeton.edu	uhs.princeton.edu

Counseling and Psychological Services

Services include individual counseling, couples counseling, group counseling, psychiatric consultation, referrals, education and outreach, consultation and self-help information. Special treatment teams include eating disorders/concerns and alcohol and other drugs. Each college is assigned CPS liaisons.

Address	Phone	Email	Web
McCosh Health Center, 3 rd Floor	General: 8-3285		uhs.princeton.edu/co unseling-psychologic al-services

Sexual Harassment/Assault Advising, Resources & Education (SHARE)

Services include crisis response, support, advocacy, education, and referral services to those who are dealing with incidents of power-based personal violence including sexual harassment, sexual assault, dating/domestic violence, and stalking.

Address	Phone	Email	Web
McCosh Health Center 217	General: 8-3310	jd3@princeton.edu	share.princeton.edu

SHARE Peers

SHARE Peers are student mentors and referral agents for the SHARE office. They plan activities, programs, and events to raise awareness on campus about sexual harassment,

sexual assault, domestic/dating violence, and stalking. The SHARE Peers also provide workshops and programming to empower students with healthy relationship skills and to promote active bystander behavior.

Address	Phone	Email	Web
McCosh Health Center 217	General: 8-3310	jd3@princeton.edu	share.princeton.edu

Health Promotion and Wellness Peer Health Advisors

Peer Health Advisors (PHAs) raise awareness, provide education, and serve as a resource for students on a wide variety of health and wellness issues, including sexual health, stress, depression, relationship issues, body image issues and eating concerns, and healthy weight management. Each college is assigned PHAs who are able to collaborate with RCAs to host programs for zee groups.

Address	Phone	Email	Web
McCosh Health Center 109	General: 8-5137	akwagner@princeton.edu	uhs.princeton.edu/he alth-promotion-preve ntion-services/peer-h ealth-advisers-phas

Student Health Advisory Board (SHAB)

SHAB members advocate for the health and wellness of all students on campus and act as liaisons between students and UHS. RCAs can contact this group should they experience a concern related to University Health Services.

Address	Phone	Email	Web
McCosh Health Center 109	General: 8-5137	akwagner@princeton.edu	shab.princeton.edu

Health and Recreation

The University contains a host of possibilities for healthy recreation, including gym facilities, intramural and club sports, clubs for walking and biking, and classes in aerobics, massage, yoga, and martial arts (to name just a few).

Address	Phone	Email	Web
Dillon Gym	General: 8-4466	rec@princeton.edu	princeton.edu/campu srec/

Outdoor Action

The Outdoor Action program offers a broad range activities and training related to hiking, climbing, wilderness survival, in addition to the pre-Orientation Frosh trip and the rock climbing wall at Princeton Stadium.

Address	Phone	Email	Web
Dillon Court West	General: 8-3552	oa@princeton.edu	outdooraction.princet on.edu/

Office of Religious Life

Programs include meditation, fellowship and worship. The Murray-Dodge Café provides free baked goods and coffee and tea every night from 10:00 p.m. to 12:30 a.m.

Address	Phone	Email	Web
Murray-Dodge Hall	General: 8-3047	orl@princeton.edu	religiouslife.princet on.edu/

What Every RCA Should Know About Academic Support

Role of College Dean and Director of Studies

The Residential College Dean oversees the academic program and progress of all the students living in or affiliated with the college. The dean serves as the primary non-departmental academic adviser for juniors and seniors. The college dean also serves as the day-to-day supervisor of the college staff.

The Director of Studies, together with the dean, advises students in academic as well as personal matters. For first- and second-year students, the director of studies oversees academic advising and coordinates the faculty adviser program. He or she also oversees academic programming in the college.

A-Team System: What This Means for You as an RCA

The "A-Team" is a team of student advisers for first-year students: the RCA, the Peer Academic Adviser (PAA) and the Resident Graduate Student (RGS). Members of your A-Team should be invited to your weekly study breaks, and you should also reach out to your teammates to help plan study breaks for your zees. For example, PAAs would make great partners for a McGraw-themed study break. RGSes can especially help lend a hand when you yourself may need to concentrate on academic work during critical times, such as around midterms and finals. You should have time during RCA training to collaborate with your A-Team to plan academic-themed programs for your zee groups.

Peer Academic Advisers are upperclassman volunteers who are trained to give general academic advice. Most PAAs do not live in the college but are excited to be involved in college life. PAAs are from a broad range of majors and, in general, they are available to your zees who have questions about courses and potential majors and who would like to hear a student's perspective.

They participate in the college wide "Advising Mall" during Orientation Week, and in the spring they participate in "Majors Night."

Resident Graduate Students (RGSes) live in the college and work to enrich college life with different kinds of programming tailored to their areas of expertise. RGSes have special programming budgets separate from the RCA budget.

Academic Support Services

RCAs often know about problems that their zees are having well before anyone else does, so you should be aware of the resources open to all students in academic distress. RCAs are

expected to:

- Help students recognize when they are encountering difficulty with course material;
- Encourage students to seek assistance as soon as possible;
- Direct students to discuss their difficulties with their instructor or with their dean or director of studies to determine the best way to tackle the situation.

Resources that your zees should know about:

Professor's and Preceptor's Office Hours

The first question to ask a student who is struggling academically is, "Have you gone to the professor's (or preceptor's, or lab TA's) office hours?" More than a few students are hesitant to ask for help. Shyness, or embarrassment about experiencing difficulty in a course, may inhibit students from approaching the person who is in the best position to give help: the instructor. Office hours of instructors are usually listed on the course syllabus; if not, the student can contact the instructor's department to find out when they are.

Individual Tutoring

Individual peer tutoring is available for students in most introductory courses and some upper-level courses. Students who think they would benefit from having a tutor in a course should be directed to their dean or director of studies, who assign tutors from a centralized pool. Students may receive a maximum of 15 hours of free tutoring per course, per term. Since peer tutors need to study too, they are not authorized to tutor once final exams begin; students may, however, be tutored over reading period. If a student wishes to continue with a tutor in a new term, the assignment must be renewed by the dean or director of studies. The University does not allow paid tutoring by individuals who are not authorized to tutor by the Office of the Dean of the College.

- Advisers who find themselves in need of tutoring should contact the dean or director of studies at their residential college.
- · Please remind your zees that tutors cannot work magic. Even the best tutoring cannot substitute for consistent work with the hard-to-understand material. Getting a tutor a day before an exam is unlikely to have significant effect on the outcome of the exam.

The Writing Center

Located in Lauritzen Hall, the Writing Center offers students free, one-on-one tutoring sessions with experienced fellow writers trained to consult on assignments in any discipline. Tutors can help with any part of the writing process, from getting started to developing a thesis, structuring an argument, or revising a draft. While the Writing Center is not an editing or proofreading service, tutors can help students learn strategies for improving sentences and checking mechanics.

To make an appointment or to look up drop-in hours, students should visit www.princeton.edu/writing/appt. Good writing is the result of strategic revising. Please

encourage your zees to visit the Writing Center at any stage in their writing projects.

The McGraw Center for Teaching and Learning Study Strategies Workshops and ACE Consultations (3rd Floor Frist)

Students come to the McGraw Center for Teaching and Learning to develop powerful methods and strategies for thriving at Princeton. Adapting to Princeton's rigor and making the most of its opportunities is an integral part of virtually every Princeton student's academic experience. RCAs can encourage all of their zees to utilize McGraw Center resources to become more effective and efficient learners. Sharing LearnPrinceton, the McGraw Undergraduate Learning Program's regular newsletter, is an efficient way for you and your zees to stay current on McGraw programming.

McGraw For RCAs

Associate Director, Nic Voge, and Assistant Director, Geneva Stein, are happy to consult with RCAs in person, by phone, or through email about our services, their zees, or managing their own demands. RCAs advising a zee with academic concerns or encountering difficulties can effectively refer students to McGraw by normalizing challenges and the need for all students to acquire new skills and strategies to adjust and adapt to the Princeton context. When referring students to McGraw make it clear that all services are cost free, attendance is confidential (not reported to faculty or administrators), and is very common among Princeton undergrads.

Workshops & Panels

McGraw offers a regular slate of interactive, practical workshops

(http://www.princeton.edu/mcgraw/us/workshops/workshop-schedule/) designed expressly for Princeton academic demands, including: efficient reading, problem solving strategies, note-taking, time management, combating procrastination, and preparing for tests and exams. RCAs can also request a customized workshop (or similar) for their zees through McGraw's By Request page http://www.princeton.edu/mcgraw/us/by-request-academic-strat-1/. Requesting a workshop will enable RCAs to quickly respond to the identified needs of their zees.

Strategic Learning Consultations

You and your Zees can work one-on-one with a McGraw Learning Consultant on any academic-related topic. Our extensively trained student staff guide students through an active process of strategizing to meet any and all academic demands and to achieve their goals. Working with course materials, consultants develop specific strategies and concrete action plans. To sign up for a learning strategies consultation, go to: http://www.princeton.edu/mcgraw/us/strategy-consultations/.

Group Study Hall and Individual Tutoring

McGraw offers free and unlimited group and individual tutoring for introductory-level courses in mathematics, chemistry, physics, economics and statistics (e.g. politics, psychology). Experienced, trained undergraduate tutors help students develop learning strategies for course material, thinking through problem sets as well as the concepts underlying them, and preparing

for exams. While students will be coached by tutors on how to solve assigned problem sets, the objective of McGraw tutoring is to help students develop strategic approaches to solving quantitative problems in their respective disciplines, rather than simply to provide help with homework.

Study Hall @ Frist offers a study group-like environment where students are guided by tutors to become independent, flexible problem solvers prepared to solve Princeton exam-level problems. Tutors at Study Hall are available to discuss questions as they arise while students are working on and studying course material. No appointments are necessary.

Individual Tutoring allows for focused and individualized assistance for students who want a more personalized tutoring experience. Students can sign-up for free 50 minute appointments with a tutor.. RCAs can encourage students to identify a few questions about the course concepts or assignments prior to their appointment in order to maximize their time with a tutor.

Tutoring is offered Sunday- Wednesday. Visit http://www.princeton.edu/mcgraw/us/mcgraw-tutoring/ for current course offerings, hours, and links to individual tutoring appointment calendars.

Review Sessions

McGraw offers a limited slate of weekly review sessions for general and organic chemistry and sometimes physics, which focus on developing problem-solving skills. RCAs and their zees may access information about those review sessions at http://www.princeton.edu/mcgraw/us/review/. Certain courses (particularly those in math, science, and engineering) offer their own review sessions; students should inquire of the instructor as to whether there is a review session for the course.

Academic Support Services for Engineering Students

Each first-year B.S.E. student is assigned an engineering faculty member as an adviser. The faculty adviser is a fellow of the student's residential college. If a student has expressed an interest in a particular field of engineering, an effort is made to match that student with a faculty adviser in that discipline whenever possible. Working with each faculty adviser are two, sometimes three, B.S.E. juniors and seniors who are called "Interactors". One Interactor is usually from the same department as the adviser, while the other is normally from a different department in order to provide additional perspectives on choices of courses and majors. In addition to working with the faculty advisers, the engineering Interactors organize informal events for their advising group throughout the year.

First-year B.S.E. students should be encouraged to take advantage of all the support
activities and to get involved in the engineering community of students and faculty. This
includes participation in the many engineering-related student organizations, attendance
at informational programs aimed at B.S.E. first year students, and using University

academic support programs such as study halls, review sessions, and tutoring.

 The Associate Dean for Undergraduate Affairs, Peter Bogucki, works with the deans and directors of studies in the residential colleges to guide the academic progress of B.S.E. students. He is available for academic counseling and encourages all B.S.E. students to schedule an appointment with him by calling the SEAS Undergraduate Affairs Office at 8-4554 to discuss courses, career plans, foreign study, or other concerns.

Academic Regulations and The Honor System

RCAs have four fundamental obligations with respect to the Honor Code and academic regulations at Princeton:

- Uphold the Honor Code in the conduct of all written exams, tests, and quizzes that take place in class;
- Let your zees know that your adviser position does not exempt you from the obligation to report any knowledge or suspicion of Honor Code violations;
- Help your zees understand and uphold the Honor Code; and
- Uphold and help your zees understand to uphold the academic regulations (as described in *Rights, Rules, Responsibilities*) that insure the integrity of academic work not governed by the Honor Code.

These basic obligations (which apply to every student) sometimes become confusing because, in particular situations, advisers may face the appearance of conflicting duties. The following, therefore, is intended to help advisers avoid such a situation or navigate such a conflict rightly, should it arise.

As a Princeton student, you have pledged to uphold the Honor Code, and you were selected as an adviser because of the stellar example you have set here at the University, a community founded on the value and integrity of words and ideas. So, upholding and abiding by the Honor Code is one of your primary responsibilities.

Rights, Rule, Responsibilities states that responsibility clearly and succinctly:

The Code: "I pledge my honor that I have not violated the honor code during this examination." The Principle of Non-Toleration: "Every student acknowledges the obligation to report any suspected violation of the honor code that he or she has observed. It is the common understanding among Princeton students that, where the honor system is concerned, an individual's obligation to the undergraduate student body as a whole transcends any reluctance to report another student."

"Thus, under the honor system students have a twofold obligation: individually, they must not violate the code, and as a community, they are responsible to see that suspected violations are reported."

Certain situations appear to complicate matters and make the above policy deceptive in its simplicity. We can imagine situations in which your responsibility as an adviser to respect confidentiality conflicts with your responsibility as a student to respect the Principle of Non-Toleration. And because we can imagine such sticky situations, we can also take steps to prevent such a conflict from arising.

 Tell your zees about the limits of your confidentiality at the all-important first meeting and reinforce the point when your zee group meets with members of the Honor Committee. Explain that because you are a student first and foremost, and because you have signed your name to the Honor Code, you have to report any knowledge you have of Honor Code infractions.

As an adviser, there are things you can do to help first-year students understand and uphold the Honor Code:

Raise it in discussion with your zees. Possible themes: why academic integrity is such a central value to our University community; the various arguments for and against the Principle of Non-Toleration.

- Let your zees know that they shouldn't panic if the Honor Committee or a dean calls them to a meeting (it could be that they just want to gather information about how the examination room was set-up, etc).
- Refer your zees to a member of the Honor Committee should they have specific questions/concerns about procedures for investigating an Honor Code violation. More information can be found at www.princeton.edu/honor.
- The Honor Committee will have a presentation for your zees at the beginning of the fall semester. Please encourage all of them to attend.

Familiarize yourself with the Academic Regulations that are described in the "orange-colored" pages of *Rights, Rules, Responsibilities*. Review the rules, explanations, and examples of violations that are included in the pamphlet Academic Integrity at Princeton. Make sure that each person in your zee group receives a copy of Academic Integrity at Princeton and is acquainted with the rules that define plagiarism, misrepresentation of original work, and impermissible collaboration.

- Encourage your zees to clarify with the preceptor or professor where the limits of collaboration are, especially if they have any doubt about the assignment at hand.
- Let them know about rules against unauthorized multiple submissions and various forms of plagiarism, such as purchased papers, papers downloaded off the internet and submitted as original work, and submitting falsified data.
- Remind them to cite their sources properly.
- Refer your zees to the dean or director of studies at your college if they have any questions or concerns with respect to academic regulations.

Key Documents and Tools

First Zee Meeting Checklist

TOPIC	NOTES	1
RCA Introduction	 Who you are, major, extracurricular activities, etc. Why you chose to become an RCA. Quick icebreaker to set tone and introduce others 	
Explaining the Role/Duties of an RCA	 Mentor, advise, uphold community standards, promote a safe, welcoming, and inclusive environment Hold study breaks Connect students with resources Liaison with the college office, especially the DSL Parents with questions should call the college office 	
RCA/Advisee Confidentiality	Will not share anything discussed in 1 on 1 meetings	
College Office and College Staff	 Dean and Director of Studies: academic concerns Director of Student Life: personal and non-academic concerns College Administrator + College Secretary RGSs: additional resources and programming collaboration Peer academic advisers: relevant academic program collaborations Building Services staff and Dining Hall staff Be courteous to all staff - they are not here to clean up after you personally. Call Facilities at 609-258-8000 for any building needs (pests, damage, etc.). 	
Study Breaks and Programs	 Obtain people's food preferences/restrictions (for study breaks and college dinners) and inform DSL & College Administrator. Explain study breaks. 	

	 Encourage discussion between/among roommates before problems fester. Explain your role in mediating roommate issues if problems persist. Roommates should be mindful and respectul of roommates (e.g., guests, relational activities, sexual contact with significant others).
One-on-One Meetings	Meet with each zee in the next three weeks in one-on-one setting to get to know them better Also discuss roommate contracts/agreements in 1:1
RCA On-Call System	 Purpose of the on call system - to uphold community standards, monitor safety How to get in contact with the on-call RCA (who is NOT a substitute for Public Safety) RCA On-Call Contact Phone Number (specific to college)
General Academic Information	 If you need to miss class for reasons associated with a religious holiday, and it isn't a holiday that the University officially closes for, please contact your professor and Director of Studies.
Academic Integrity	 Distribute Academic Integrity booklets to your zees. Princeton is extremely serious about academic integrity. Cheating, plagiarizing, or improper aid on written work can result in serious disciplinary action Read Rights, Rules, and Responsibilities and know that ignorance is no excuse. If you have any questions as to whether something you are doing is okay, check with your professor/preceptor. Mention the upcoming Academic Integrity sessions (dates specific to college).
College Cheer	Teach the college cheer in preparation for Clash of the Colleges.
Alcohol and Other Drugs	Review Alcohol & The Princeton Social Scene handouts. Distribute Limits Matter booklet.

Distribute and explain contract/agreement

(everyone should complete these, as it will make future problems much more manageable).

Roommate Contracts/Suite

Agreements

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Safe Sexual Practices	 Each person has a right to freely choose what is right for self. You can obtain protection if you choose to be sexually active - RCAs, UHS, LGBT center, UStore Sexual assault does happen here. If you or someone you know is or may have been sexually assaulted or harassed, go to SHARE. SHARE is a place where you can get confidential counseling and support and explore your options in terms of reporting to the police and to the university for possible disciplinary action. Zees can also talk to the DSL and/or RCAs. The DSL and/or RCAs are not confidential resources like SHARE, CPS, and ORL.
Staying Healthy	Remind zees of 24/7 availability of CPS and UHS services Did you know? CPS is located in McCosh Health Center, 3 rd Floor. CPS services are free to all undergraduate students. CPS is confidential. Outside of situations involving imminent risk of harm, no information is ever shared with other university staff. CPS offers walk-in appointments if a student feels they need to speak with a counselor the same day. During the academic year, CPS clinicians are available 24/7 via their on-call service. To speak to a clinician after 4:45pm, students may come to the infirmary at McCosh, or call (609) 258-3139. For students who prefer treatment off campus, CPS can offer referrals to therapists and psychiatrists within walking distance. Students may call CPS with concerns about a friend and for advice on how to respond to a student in need.
Being Safe on Campus	 Have your zees add PSAFE- 609-258-3333 Also have them add an emergency contact number to their phones – a parent, guardian, etc. under the 'contact name' ICE (in case of emergency.) This is recognized by police/EMT. Travel in a pack; always have a wingperson. Don't leave someone to walk home alone at night. Ever. Look for blue light boxes as you walk around campus. Be familiar with their location. Shuttle services are available at night. NO weapons of ANY KIND on campus. No replica guns, decorative knives, nothing. If I see it or hear about it, I'll have to report it. If YOU see it, please report it. Stress that Public Safety is here to make sure we are safe. Mention obligation to cooperate with Public Safety and to show ID if asked.

Theft	 Princeton is, thankfully, a relatively safe place. The most common crime is theft, so protect yourself. Keep your doors locked. Register your bike and electronic valuables with Public Safety. Filesharing/illegal downloads the University takes this violation seriously so if you do download you will likely face disciplinary action.
College Facilities + general College information	 Explain spaces unique to college. Noise and quiet hours Midnight on weekdays. 2am on weekends (Fri & Sat night). No smoking inside all buildings and rooms/no drugs Do not leave furniture in hallways – it cannot be stored. All furniture that was in your room at arrival must be in your room at departure. You cannot take lounge or other college/dorm furniture to your room for personal use. You can be fined and/or disciplined if you do this. Do not switch room / suites on your own. Don't pull fire alarms, and no open flames or candles of any kind (even unlit ones). Be respectful to building services staff and dining hall staff. Whiteboards (no derogatory comments, even in jest) Dining plans and special diets— talk to dining staff if you haven't already. Fire inspection—take it seriously. Don't just hide your stuff; don't have it in the first place. Describe the College Council.
Orientation Week	 Required Events and getting to them—list the ones they MUST attend, the plan for getting there, plus the social ones you would recommend. Student Activities Fair—get involved! Explain social scene during orientation week including alternative social events (list a few), safety tips, etc. *There is plenty of time to meet people and have fun; you don't have to do it all right away, so take it slow.

Roommate Contract

Shared Space Living Agreement

Room / Suite #:	RCA:
This document is to be an ag	greement between the residents within the living space to ensure
that each individual's rights	and the rights of the community are not infringed upon. Listed
below are topics that are con	mmon causes of misunderstandings between and among individuals
who live together. Resident	s should discuss each topic, clarify expectations surrounding them,
and eventually agree to guid	lelines with which they are all comfortable. All decisions should take
into account sleep / study tir	ne as a priority. Establishing open, honest communication and
mutually acceptable ground	rules early during the semester can help ensure a comfortable living
and learning space. Please	use this document as a tool to engage in serious consideration /
discussion of each of the fol	lowing topics.
This document should be co	mpleted and signed by all residents of the space before the first day
of classes. Your RCA will en	courage you to revisit this document within two weeks' time, as you
are likely to have increased	insight into areas in need of further discussion. If conflicts arise
throughout the academic ye	ar, ask your RCA to facilitate a room discussion in which you will
review, revise and reaffirm to	nis agreement.
consideration to whether they will	be discuss how many guests are acceptable on weeknights / weekends. Give be permitted to spend the night as well as how roommates should be notified. The permitted to have guests for short periods of time, extended visits are not Regulations).
	
	Sleep Time : Studying / sleeping have priority over all other activities. Please
	as well as expectations for the level of noise within the space. Residents should evision, radio, computers, etc. Please note that "every Princeton dormitory
•	bly quiet environment" (RRR, 2.2.1 Dormitory Regulations). Residents should be
mindful of their noise level and how	• • • • •
	

5. <u>Use of Possessions / Personal Items</u> : Please discuss expectations regarding the use of persona tems. What items are permitted to be used by others, in what state should they be left once used, and which item require permission prior to use? Residents should give special consideration to clothes, computers, beds, books,	egarding the consumption of alcohol, parties and drug use. Please note that "students at Princeton University are esponsible for knowing and abiding by both state and University regulations regarding the consumption of alcohol RRR, 2.2.9 Alcohol Policy). Furnishings / Space: Please discuss how rooms, beds and desk space will be assigned / arranged as rell as how rooms will be decorated. Residents should give consideration to usage of shared items (such as elevision, MicroFridge, etc.). Juse of Possessions / Personal Items: Please discuss expectations regarding the use of personal ms. What items are permitted to be used by others, in what state should they be left once used, and which item equire permission prior to use? Residents should give special consideration to clothes, computers, beds, books,			
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6. <u>Cleaning of Living Spaces</u> : Standards of cleanlin consider include paper, food, and sanitary waste, dirty clothes, the cleaning chores as well as how often they should be performaddressed if standards are not met.	dishes, etc.). Please discuss how residents will divide
7. Additional Topics: It can be useful to discuss del phone usage, communication amongst roommates,	
We agree to the guidelines listed in this document. Compl commitment to one another to openly communicate and diagree to examine this document as necessary, be open to	scuss all conflicts as they arise. Additionally, we
Signatures	Date
1).	1 1

2).			 /	_/
3).		•	 /	_/
4).			 /	_/
5).			 /	_/
6).			 /	_/
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9).	, 		 /	_/
10).		•		_/
11).	·		 /	_/

Important University Resources

Resources at a Glance

Office	Address	Phone	Email
College Offices Butler Forbes Mathey Rockefeller Whitman Wilson	Wu Hall, 2 nd Floor 115 Alexander St Hamilton, 2 nd Floor 203 Madison Hall Wendell, 1 st Floor 201 Wilcox Hall	8-3474 8-6094 8-5715 8-0903 8-8900 8-3629	aandres@princeton.edu mellisat@princeton.edu mfrawley@princeton.edu amyham@princeton.edu momo@princeton.edu aaking@princeton.edu
Counseling and Psychological Services	McCosh Health Center, 3 rd Floor	8-3825	[8-3139 After Hours] [8-3333 Emergency]
Davis International Center	87 Prospect Ave, 1st floor	8-5006	intlctr@princeton.edu
Dining Services	26 College Rd W	8-6678	
Disability Services, Office of	242 Frist	8-8840	ods@princeton.edu
Facilities and Building Services		8-8000	service@princeton.edu
Fields Center	58 Prospect Ave	8-5494	caf@princeton.edu
Health Services, University	McCosh Health Center	8-3129	uhs@princeton.edu
LGBT Center	246 Frist	8-1353	lgbt@princeton.edu
McGraw Center	328 Frist	8-2575	mcgraw@princeton.edu
Ombuds Office	179 Nassau St	8-1775	ombuds@princeton.edu
Pace Center	201D Frist	8-7260	pace@princeton.edu

Public Safety	200 Elm Drive	8-3333 8-1000	[Emergency phone number] [Non-emergency]
Religious Life, Office of	Murray-Dodge Hall	8-3047	orl@princeton.edu
SHARE	McCosh Health Center, Room 217	8-3310	jd3@princeton.edu (web site: share.princeton.edu)
Women*s Center	243 Frist	8-5565	womensctr@princeton.edu

The College Staff

The Master is a senior faculty member who oversees the life of the college. He or she sets the intellectual tone for the college, fosters its spirit, and organizes activities that enrich student life and broaden students' educational experiences.

The Residential College Dean oversees the academic program and progress of all the students living in or affiliated with the college. The dean serves as the primary non-departmental academic adviser for juniors and seniors. The college dean also serves as the day-to-day supervisor of the college staff.

The Director of Studies, together with the dean, advises students in academic as well as personal matters. For first- and second-year students, the director of studies oversees academic advising and coordinates the faculty adviser program. He or she also oversees academic programming in the college.

The Director of Student Life oversees, supports, and helps evaluate the residential college advisers and works with them to promote a vibrant residential experience for all students in the college. He or she manages the weekly core group meetings and works closely with the college office to refer students to other University resources when necessary. As a member of the Residential College Disciplinary Board chaired by the associate dean of undergraduate students, the director of student life (DSL) is responsible for disciplinary matters in the college. He or she works with the core group in planning and implementing diversity programs and the residential education program (REP). The DSL is also responsible for all crisis-related matters in the college, and works closely with RCAs and other staff members to assist students in personal difficulty.

The College Administrator manages and facilitates the non-academic affairs of the college, including the budget, college calendar, use of public space within the college, and trip and activity planning. The administrator is a logistical expert in event planning, and should be

consulted on matters pertaining to space reservations, ordering food, equipment, and other supplies, and settling your accounts.

The College Secretary provides administrative support in the college office and makes appointments for students who would like to meet the dean, director of studies, or director of student life.

OTHER KEY PLAYERS IN COLLEGE ADVISING

Faculty Advisers are fellows of the college rather than staff members, but they are formally assigned to serve as an important source of perspective and guidance for first-year and sophomore students residing in the college. Each student is assigned to an adviser with whom the student may discuss academic interests, specific courses of study, and likely majors. The adviser serves as a link to other key sources of information on campus.

Peer Academic Advisers are upperclassman volunteers who are trained to give general academic advice. They are paired with a faculty adviser and also plan and staff advising and majors fairs during the year. PAAs and RCAs are paired for ongoing programming and advising activities for first-year students. Most PAAs do not live in the college.

Resident Graduate Students live in the college and work to enrich college life with different kinds of programming tailored to their area of expertise. RGSs are typically paired with RCAs in the same zone and are invited to attend and host study breaks and other zee group events.

Counseling and Psychological Services

Counseling and Psychological Services (CPS) at University Health Services serves as a focal point for students' mental health concerns and psychological care. CPS collaborates with students to address emotional and personal difficulties that interfere with students' educational and personal goals. CPS' mission often extends beyond the consultation room and into the campus community through outreach, partnerships, and consultation to faculty and staff as well as students. At CPS, we offer a range of confidential time-sensitive psychological and psychiatric services to serve individual students as well as the broader needs of a diverse campus community.

Hours and Appointments

Open 8:45 a.m. to 6:45 p.m. Monday and Wednesday, 8:45 a.m. – 4:45 p.m. Tuesday, Thursday, and Friday.

Call 8-3285 or come in (3rd floor of University Health Services) to make an appointment.

Students experiencing intense emotional distress or other symptoms (e.g. panic or insomnia) that are interfering with their ability to function **after hours** can speak with the on-call counselor by calling Inpatient Services at 8-3139

CPS offers same-day appointments for students experiencing urgent distress or psychological difficulties, and also for others in the community who may have urgent concerns about a student, including a roommate, family member, Dean, faculty member or coach. For an urgent care appointment, call 258-3285.

CPS clinicians are also available to respond to disasters or traumatic events that may affect an individual or the community.

Individual Counseling

CPS offers free and confidential individual counseling to students. Some common issues that bring students to CPS include stress, adjustment issues, depression, anxiety, relationship problems, family problems, loss and/or grief, self-esteem issues, eating concerns, substance abuse, racism, sexism, and gay/lesbian/bisexual issues.

Couples Counseling

Married or unmarried couples dealing with relationship issues may also seek the services of CPS to improve communication, to learn effective conflict resolution skills, and to work on building healthier relationships.

Group Counseling

CPS offers a variety of groups throughout the academic year. Some groups are time-limited and focus on specific issues, while others are ongoing general therapy groups. A list of group offerings is provided to the DSL for distribution at the beginning of each semester, and is posted on the UHS web page at

http://uhs.princeton.edu/counseling-psychological-services/counseling/group-counseling-support

Psychiatric Consultation

Psychiatric consultation is available to help students and their counselors evaluate the need for psychotropic medication. Students in need of ongoing psychiatric care will be referred to a private psychiatrist.

Referral

For students who wish to see a therapist in the community or who require more intensive ongoing therapy than CPS can provide, we can arrange for a referral to an appropriate non-CPS therapist or treatment program.

Education and Outreach

CPS sponsors psychoeducational workshops and trainings on a variety of topics and health screening days throughout the academic year. We welcome suggestions for workshops and will work with you to tailor our offerings to your specific needs.

Consultation

Within the boundaries of our confidentiality policy, CPS provides consultation to advisers and college staff concerned about a student who may be struggling with psychological issues.

Special Treatment Teams at Counseling & Psychological Services

Interdisciplinary teams of healthcare professionals work together to treat students with special treatment needs. Specialized treatment teams also provide consultation to others on campus, including faculty, administrators, coaches, parents, or friends who may be concerned about a student. We offer the following specialized treatment teams:

- Alcohol and Other Drugs Treatment Team
- Eating Disorders Treatment Team
- Emotion Management Team
- Mind-Body Team
- TIGERSPAW (Student-Athlete Concerns)

Alcohol and Other Drugs Treatment Team: UHS physicians, counselors, and nurse practitioners on the Alcohol and Other Drug (AOD) Treatment Team can assist students to:

- better understand their use of alcohol or other drugs;
- address alcohol or other drug dependency;
- deal more effectively with social pressure to use alcohol; or
- discuss concerns about friends, roommates, or family members.

AOD team members provide students with assessment, short-term individual counseling, and referral to private therapists, treatment programs, and groups. The AOD team also offers consultation to University staff and faculty members.

Eating Disorders Treatment Team: The Eating Disorders Treatment Team is available to assist students with eating or body image concerns. This team—which includes physicians,

counselors, a nurse practitioner, an athletic trainer and a nutritionist—provides the following services to students who are suffering from or recovering from an eating disorder:

- Confidential medical and psychological evaluation
- Short-term individual counseling
- Medical monitoring
- Nutrition counseling
- Exercise consultation
- Group therapy
- · Referral to private therapists or more intensive treatment, when needed

The Eating Disorders Treatment Team is also available to consult with those who are concerned about a student. Team members are involved in outreach and educational activities on campus related to eating concerns, nutrition, and body image.

Emotion Management Team: The Emotion Management Team is designed to assist students struggling with chronic unstable moods and with behaviors that get in the way of the life you hope to achieve. Composed of counselors and a psychiatric nurse practitioner who are trained in treating emotion dysregulation through mindfulness and dialectical behavior therapy, the Emotion Management Team offers:

- Confidential assessment
- Individual counseling
- Group skills training
- Psychiatric treatment
- Referrals to private therapists or treatment programs, when needed

Mind-Body Team: The Mind-Body Team can supports students in applying a holistic approach, one that emphasizes the connection between mind and body, to treating and preventing both physical and psychological disorders. The counselors and physicians on this team assist students with emotional and/or physical concerns with mind-body interventions including:

- Meditation
- Relaxation
- Cognitive therapy
- Mindfulness

The Mind-Body Team collaborates with campus partners and can also refer you to additional resources for ongoing participation in mind-body activities.

TIGERSPAW: Committed to improving the mental health and well-being of student-athletes, the TIGERSPAW Team, composed of physicians, counselors, and athletic trainers, provides the following to student-athletes:

- Assessments
- Short-term treatment of mental health and performance-related issues
- Referral services

TIGERSPAW can also provide teams and campus athletic group with specialized outreach and psychoeducation workshops on topics such as depression and substance abuse.

Other Programs

Recovery@ is a group of students in recovery from alcohol who come together to support one another. This group can be contacted by emailing recovery@princeton.edu.

The Health Promotions and Wellness Office at UHS oversees *B.A.S.I.C.S.*, which stands for Brief Alcohol Screening and Intervention for College Students. This educational program helps students explore their motivations regarding alcohol and their use of alcohol. It is not a counseling session or clinical intervention.

Davis International Center

OVERVIEW: There are almost 3,000 international students and visiting scholars at Princeton, representing more than 100 countries. The Davis International Center (Davis IC) serves as the primary resource for international students and scholars on matters related to cultural and practical adjustment issues and immigration and visa issues. To that end, the Davis IC provides more than 100 programs and events each year that are designed to contribute to the well-being of international students.

All Davis IC events and announcements can be found on the website at: www.Princeton.edu/davisic

INTERNATIONAL STUDENT ADVISORS: International Students should be encouraged to seek assistance concerning travel, immigration, visas, employment, financial, or personal/cultural adjustment from their assigned International Student Advisor who will remain with them for the duration of their undergraduate studies. International students have an assigned advisor based on their residential college:

Forbes Students – Jackie Leighton, jleighto@princeton.edu
Wilson Students - Alan Joss, joss@princeton.edu
Whitman and Butler Students - Lesley Robinson, Irob@princeton.edu
Rockefeller and Mathey Students - Mladenka Tomasevic, mtomasev@princeton.edu

DACA Students (Deferred Action for Childhood Arrivals) – Jackie Leighton, jleighto@princeton.edu

APPOINTMENTS with International Student Advisors are available via the Davis International Center Website www.princeton.edu/davisic (see Advising & Appointments).

WHAT TO WATCH FOR: RCA's should be aware that students from other countries may experience unique difficulties while attending Princeton. Some of these issues may include: differences in communication styles; language barriers including difficulty understanding U.S. slang; class work loads and differences in American classroom behavior; food differences; differences in socialization styles; and homesickness. Unlike their American peers, these students may not able to return to their homes for long periods of time and are present on campus without family support during breaks. Increasingly strict visa regulations and the expense associated with traveling long distances add to the difficulties international students often face.

Different cultural norms pertaining to gender, religion, physical contact, and particularly alcohol may also cause significant challenges for some international students. Difficulties arising from these issues may lead to loneliness and isolation, stress, inadequate sleep, and a general feeling of being out of place at Princeton. This syndrome is called Culture Shock and may manifest in a student with feelings of sadness, agitation, anger, or depression. RCAs who have concerns about an international student are encouraged to consult with your DSL or other members of your college staff who can help identify potential problems and discuss solutions. Jackie Leighton, Director of the Davis IC, JLeighto@princeton.edu is available to RCA's who want to gain a better understanding of cultural differences and the international student adjustment process. The Davis IC is available to RCA's who may want to discuss collaborative program ideas.

Campus Dining

If a zee has a dietary allergy or other dietary concerns, you can refer the zee to Sue Pierson, Director of Residential Dining at 8-6678 or spierson@princeton.edu.

Questions about meal plans and contracts, including break meal plans, can be directed to Undergraduate Housing at 8-3460 or ughsg@princeton.edu.

Office of Disability Services

Eve Woodman, the director of the Office of Disability Services (ODS), is responsible for working with students with disabilities, including those with sensory, cognitive, psychological or physical impairments. If you would like to learn more about the process of requesting accommodations, please contact her. If you have a zee with an injury or temporary physical impairment, the student should first be directed to University Health Services. If academic accommodations are needed for a temporary disability, University Health Services will refer the student to the Office of Disability Services. You should also make the college dean and/or director of studies aware of the situation. The Office of Disability Services can provide the student with information and referrals to various resources.

The Office of the Dean of Undergraduate Students (ODUS) coordinates special needs housing, working closely with the residential colleges, Housing and the Office of Disability Services. Therefore, if the issue or request pertains directly to a housing assignment, please contact the Assistant Dean of Students in ODUS, or your DSL for further information. The Office of Disability Services is located at 243 Frist Campus Center. Eve Woodman can be reached via e-mail at woodmane@princeton.edu or 8-8840.

Facilities and Building Services

For any repair or janitorial requests, call the Facilities Service Center at 609-258-8000 or go online to submit a work order request: <u>facilities.princeton.edu/services/request-service/</u>. For after-hours clean-ups of biohazards, contact Public Safety at 8-1000.

The Carl A. Fields Center for Equality and Cultural Understanding

The Carl A. Fields Center for Equality and Cultural Understanding is a key resource for members of the cultural communities at Princeton. The Fields Center serves as a place to relax, study, meet new friends and attend programs and events. The Fields Center is equipped with meeting space for student organizations, a seminar room, computer clusters, student study space, two television rooms, a reading lounge, kitchen, outdoor patio, and a large multi-purpose room.

The Center Director, Tennille Haynes and the Program Coordinator, Carlos Burgos are responsible for helping to organize workshops, training, discussions, programs and events. Tennille and Carlos also work closely with student groups and organizations. The Fields Center has great partnerships with other departments and offices on campus to encourage programs

that are focused on issues related to race, ethnicity, class, civic engagement, social justice and leadership.

Tennille and Carlos oversee the *Fields Center Fellows*, students who serve as diversity peer leaders for collaborative diversity programming, workshops and developmental training as well as dialogues and discussions throughout the academic year. Additionally, the Fields Center oversees the Princeton University Mentorship Program or *P.U.M.P.* P.U.M.P. pair's first-year students of color with sophomores, juniors, and seniors from similar backgrounds in an effort to help first-year students find a community and successfully transition to Princeton, both socially and academically.

Sustained Dialogue is also based at the Fields Center. The mission of Sustained Dialogue is to address race and other deep-rooted social divisions, like gender and religion, through meaningful relationships cultivated and supported by ongoing dialogue. Participants meet in order to discuss such issues with a constant group. Sustained Dialogue, which was founded at Princeton but has since spread across campuses in America, is a student-run organization, and RCAs are strongly encouraged to support Sustained Dialogue by joining groups themselves and/or encouraging zees to join groups.

Tennille Haynes and Carlos Burgos are located in the Fields Center on 58 Prospect Street and can be reached via 8-5494 or at CAF@princeton.edu.

University Health Services

Directory Information

In an emergency, dial 911 or 8-3333 (direct connection to Public Safety) from any campus phone. If a student uses a cell phone to call 911 he or she could be connected to a dispatcher anywhere in the U.S., and there may be a delay in getting help. Public Safety' main number is 8-1000. For the escort service, call 8-3134 from any campus phone. You can also get transportation to University Health Services, by dialing 8-3134. After-hours emergencies during winter recess and summer months when University Health Services is closed are referred to: The University Medical Center of Princeton at Plainsboro 1.866.460.4PRN (main number); The Emergency Room 497-4431. Costs incurred at the Medical Center and/or its emergency room are the responsibility of the student and his or her insurance plan.

On the Web:

uhs.princeton.edu, By e-mail: uhs@princeton.edu

UHS General	258-3141	Inpatient Services	258-3139
Information			

After-hours Urgent Care	258-3139	Laboratory	258-6209
Appointments (all medical)	258-5357	Medical Records	258-3141
Caldwell Fieldhouse	258-3527	Employee Health	258-5035
Dillon Gym	258-3518	SHARE	258-3310
Billing/Student Accounts	258-2767	Student Health Plan	258-3138
CPS	258-3285	TDD Access	258-4991
Director's Office	258-2300	Urgent Care	258-3141
Health Promotion	258-5137	X-ray	258-6210

Hours of Operation

During the academic year, University Health Services (UHS) is open daily Monday through Friday from 8:45 a.m. to 4:45 p.m. Outpatient Services are open 8:45 a.m. to 4:45 p.m., except on Tuesday, when they open at 10:15 a.m. Inpatient care during academic year, is open seven days a week, 24 hours a day. Urgent care during academic year is available 24 hours a day.

After-hours and Weekend Care during the Academic Year

Students needing urgent care when Outpatient Services or Counseling and Psychological Services are closed should call Inpatient Services at 8-3139, or come to the second floor of UHS. A Registered Nurse will triage the student and physicians and counselors are on call 24 hours a day/7 days a week to respond to urgent care needs. If there is an emergency, call Public Safety at 911 or 8-3333.

Summer and Winter Break Schedules

Inpatient Services is closed during the summer and winter breaks. Check the UHS Web page for legal holiday and seasonal schedules and hours during those times: **uhs.princeton.edu**. When the facilities are closed, students are referred to the University Medical Center of Princeton at Plainsboro.

Please note: If students go to the emergency room for care when University Health Services is closed, charges are processed according to the benefit provisions of the student's health or insurance plan, and the remaining balances for emergency room treatment and services are the responsibility of the student.

Medical Services at University Health Services

Allergy and Immunization Services

Allergy injection services are available for patients who bring their own allergy serum. Immunizations required for matriculation are provided for a fee. Appointments are scheduled with the immunization nurse.

Athletic Medicine

Comprehensive services are provided to varsity athletes by a team of professionals. Request an appointment with the director of Athletic Medicine.

Inpatient Services

Inpatient Services has fifteen beds. When medical or nursing care cannot be handled on an outpatient basis or when students are discharged from the hospital, students may be admitted to Inpatient Services. Inpatient Services is open 24 hours a day, seven days a week during the academic year. Services are closed over the winter holiday break and during the summer. Students needing a safe, quiet place for rest or retreat may spend the night in the inpatient unit when space is available. Students should call 8-3139 for information.

Laboratory

The prepaid student health fee covers basic tests provided through UHS. These basic tests include complete blood counts, mono tests, urinalyses, strep throat tests, and pregnancy tests.

Pharmacy

UHS does not have a pharmacy. Pharmacy services are available at the Princeton University Store and other local pharmacies. Prescription costs may be charged to a student's U-store card at the Princeton University Store. Prescription plan cards are accepted at most local pharmacies.

Radiology Services

The prepaid student health fee covers routine x-rays taken at UHS.

Sexual Health

Women's and Men's Health Services provides care and counseling for both women and men, including annual examinations, care for sexually transmitted diseases, contraception, pregnancy options counseling, a prenatal referral service, and counseling for HIV prevention and management. Condoms are available free of charge at UHS. Other forms of birth control may be purchased.

Student Feedback

The goal of University Health Services is to provide students with a health center that is welcoming to all and threatening to none. Every student will be treated with respect, concern, and compassion, and a high standard of medical care. If a student feels these goals have not

been met, they are strongly encouraged to call Peter Johnsen, M.D., Director of Medical Services, at 8-1756 to express their concerns.

Travel Smart Program

Immunizations required for travel abroad are provided on a fee basis. These services are by appointment only. Note: If you are planning to travel abroad, make an appointment for a vaccine review and consultation at least eight weeks prior to departure to allow time for the series of vaccine shots.

Urgent Care

A walk-in service is available for problems needing immediate attention. The most urgent problems are handled first. Students with a problem that is not urgent should call 8-5357 to make an appointment.

NOTE: For a detailed description of all services offered through University Health Services, please refer to the website link located at: **uhs.princeton.edu**.

Peer Health Education and Advising Groups at University Health Services

Peer Health Advising

Group Contact: Kathy Wagner, Health Educator

Location & Phone: 109 McCosh Health Center, Health Promotion and Prevention Services, 8-5137; uhs.princeton.edu/health-promotion-prevention-services/peer-health-advisers-phas *Mission or Purpose*: Student peer advisers work to raise awareness, provide education, and serve as a resource for students on a wide variety of health and wellness issues, including sexual health (sexually transmitted infections including HIV, safer sex, sexual decision-making, and communication), stress, depression, relationship issues, body image issues and eating concerns, and healthy weight management. All peer advisers are trained by medical and psychological experts and are supervised by UHS staff.

Student Health Advisory Board (SHAB)

Group Contact: Kathy Wagner, Health Educator

Location & Phone: Health Promotion and Prevention Services, 109 McCosh 8-5137;

shab.princeton.edu

Mission or Purpose: The Student Health Advisory Board (SHAB) is a student-run organization committed to ensuring student satisfaction and quality of health care at Princeton University. SHAB members advocate for the health and wellness of all students on campus and act as liaisons between students and UHS.

Contact: Advisers can contact this group should they experience a concern related to University Health Services. Contact a SHAB member individually or email **shab@princeton.edu**.

LGBT (Lesbian Gay Bisexual Transgender) Center

About the Center

The LGBT Center provides programming, advising, support, and advocacy for lesbian, gay, bisexual, transgender, queer, asexual, intersex, questioning, and ally members of the Princeton University community. Debbie Bazarsky is the Director of the LGBT Center, and Andy Cofino is the LGBT Center Program Coordinator. They provide educational, social, and supportive programming (including the LGBT Peer Education Program), resources and referrals for all issues LGBTQA related, and on-going training sessions and consultation about homophobia, transphobia, gender bias, heterosexism, and other LGBTQA affairs and concerns. To learn more about the LGBT Center, please visit www.princeton.edu/lgbt. The LGBT Center is located on the 2nd floor of Frist in rooms 246 and 247. The LGBT Center can be reached via 8-1353 or lgbt@princeton.edu. Debbie Bazarsky can be reached directly at bazarsky@princeton.edu.

Lesbian, Gay, Bisexual and Transgender Peer Education Program

Group Contact: Debbie Bazarsky—LGBT Center Director and Andy Cofino—LGBT Center Program Coordinator

Location & Phone: 246 Frist Campus Center or www.princeton.edu/lgbt/programs/peer-ed. **Mission or Purpose:** The mission of LGBT Peer Educators is to provide one-on-one support and group outreach on issues of sexual orientation and gender identity such as: being lesbian, gay, bisexual, transgender, queer, questioning, intersex, and asexual; coming out; dealing with parents and roommates; homophobia, transphobia, gender bias, and heterosexism; and being an ally to the LGBTQA community.

Contact: Advisers can contact the program for outreach and educational programming. LGBT Peer Educators are assigned to specific colleges, and you can find a list of those who are paired with your college on the website listed above. In addition, an adviser should contact the program if a student needs to connect with the LGBTQA community on campus, or is having trouble with a roommate, parents, or others about coming out.

Note: The REP LGBT order-in is mandatory for RCAs. There are also optional group presentations, usually at the beginning of the year around LGBTQA Awareness Week and through one-on-one peer support.

National Coming Out Day

National Coming Out Day is on October 11th. Awareness Week runs in correlation with National Coming Out Day and the LGBT Center organizes initiatives where allies can show support and LGBTQA students can come out, if desired. We invite you to take part in this

initiative to foster a supportive and affirming Princeton University community. For more information, visit: www.princeton.edu/lgbt/programs/ncod.

<u>LGBT Undergraduate Student Organizations and Discussion Groups</u>

Discussion & Support Groups

Athlete Ally is an organization that strives to make sports an inclusive space for everyone, regardless of sexual or gender identity. Princeton's AA chapter is focused on raising awareness in athletics and giving allies on campus a means to express their support for the LGBTQA community. We are interested in recruiting all allies, straight, gay, trans, bi, asexual, label rejecting, etc. Anyone can be an Athlete Ally! This group meets biweekly. Contact: lgbt@princeton.edu.

Beyond the Binary is for students who do not identify as straight, gay, or lesbian. Here students can speak with other students about identity, orientation, relationships, and finding community. Contact: lgbt@princeton.edu.

Class of 2019 Group is specifically for first-year students. It provides a chance to meet other LGBTQA students and find out more about the campus community. We meet Fridays for lunch. Contact: lgbt@princeton.edu.

The Gender Group is a supportive and confidential place for questioning, genderqueer and trans* students to discuss topics such as: gender identity, friends & family, transitioning, and navigating campus. Contact: lgbt@princeton.edu.

Home Away From Home is a monthly dinner gathering for international, as well as internationally minded, LGBTQA undergraduate and graduate students. Whether you just moved to Princeton or identify as an international student, join us for dialogue about cultural differences we experience as LGBTQA students. Contact: lgbt@princeton.edu.

LGBT Peer Educators The LGBT Peer Education Program is sponsored by the Office of the Dean of Undergraduate Students as part of the Residential Education Program. The Peer Educators conduct educational panels and are peers who can talk anytime about issues relating to sexual orientation and gender identity. Contact: lgbt@princeton.edu.

Princeton Aces is a confidential discussion group for asexual and questioning students of all sexual orientations and gender identities. Contact: lgbt@princeton.edu.

Queering the Color Line is a welcoming and supportive space for LGBTQA students of color to meet, hang out, and have dinner, which is provided. Contact: The LGBT Center, Fields Center, or Women's Center.

Self, Sexuality, and Gender (formally the Coming Out Group) is an opportunity for LGBTQ students or those questioning or exploring their sexuality or gender identity to come together and talk in a confidential and supportive setting. We'll discuss coming out, family, dating, Princeton campus culture, dealing with stigma, and other topics members choose. CPS organizes this confidential group. Contact: jcooper@princeton.edu.

Twice Blessed is a discussion group to talk about being LGBTQA and a person of faith. Members of all spiritual beliefs and faith backgrounds are invited to attend. Contact: lgbt@princeton.edu.

Student Organizations

LGBTQ ⇒ J is a Jewish LGBTQ social group open to all, allies and non-Jewish students welcome. Contact: lgbtq-j@princeton.edu.

LGBT Task Force is an advisory board reporting to the VP for Campus Life supports the community and advocates for the understanding and inclusion of LGBT concerns throughout all facets of Princeton life. Contact: tatro@princeton.edu.

Pride Alliance represents the interests of LGBT and questioning members of our community. They hold meetings, sponsor dances, and other events, such as Pride Week. Contact: pride@princeton.edu.

Princeton Equality Project is committed to engaging the Princeton community with the fight for full LGBT equality and aims to empower students to take on these important rights issues. Contact: equality@princeton.edu.

Princeton Q&API is a new support and social group for all queer and questioning Asian/Pacific-Islander undergraduate and graduate students to connect, share dialogue, and build community. This is a confidential and inclusive group; trans*, asexual, and intersex individuals are warmly invited. Contact: lgbtqapi@princeton.edu.

Queer Desi Tigers is a support and social group for queer and questioning South Asian students to share their experiences and build community. The confidential group meets biweekly to hang out and talk. Contact: lgbt@princeton.edu.

Other LGBT Campus Groups

In addition, there is the Queer Graduate Caucus, LGBT Employee Resource Group, Fund for Reunion (i.e., LGBT alumni organization), Ally Project for faculty and staff, and several other loosely formed social groups and emerging student organizations.

Also, check out the LGBT Center calendar of events. There are several programs each week from large lectures and lunch discussions to films and performances. All are invited to attend. The calendar is online at www.princeton.edu/lgbt/programs.

Ombuds Office

The University Ombuds Office is an informal, confidential, neutral place that assists students, faculty, and staff by promptly and fairly responding to problems that arise in the University. By providing options for resolution and by serving as a mediator or negotiator between disputants, the Ombuds Office provides an informal alternative to existing University problem-solving services and procedures. Communications with the Ombuds office are confidential and do not constitute formal legal notice.

For more information on the OMBUDS Office, visit **www.princeton.edu/ombuds/** or call 8-1775. The University Ombuds Officer is Wokie Nwabueze.

Pace Center for Civic Engagement

The Pace Center's mission is to make civic engagement part of the Princeton student experience. Pace connects students with experiential service opportunities to sustain lasting and meaningful change in the community and around the world. Through Pace, students are empowered to discover a deeper value of education through meaningful service - which emphasizes personal development and positive community impact in addition to helping others.

Through volunteer service, student leadership, community advocacy and social entrepreneurship, you can learn how to move ideas into action, reflect on your experiences, learn from peers and communities, train other students, and plan and sustain efforts. With the Pace Center you can discover what moves you and gain the knowledge, values, and skills to do meaningful work and life a meaningful life.

The Pace Center's programs include community immersion for incoming freshmen (Community Action); direct volunteer service, teaching and tutoring (Community House and Student Volunteers Council); civic action break trips (Breakout Princeton); social entrepreneurship; public service internships (Princeton Internships in Civic Service, Guggenheim internships in criminal justice, and the Interfaith Summer Internship Program in partnership with the Office of Religious Life); post-graduate public service fellowships (High Meadows Environmental and Puttkammer Prisoner Reentry); and more than 40 civic engagement-focused student groups.

The director of the Pace Center is Kimberly de los Santos. The Pace Center is a part of Campus Life and is located in 201 Frist Campus Center. You can find out more about the Pace Center at

pace.princeton.edu, or contact the Pace Center at pace@princeton.edu, 609-258-7260. Follow the Pace Center on Facebook at facebook.com/pacecenter, and Twitter @pace_princeton.

Public Safety

The Department of Public Safety is the primary department at the University charged with creating a safe and secure environment. This task, however, is not one they can accomplish alone. Crime prevention, risk identification, and problem solving are the responsibilities of everyone. Public Safety asks that you join them in these efforts by making sure that your zees are fully aware that such efforts are on their behalf, and that the department's primary focus is on their safety, health and well-being. In particular, remind zees of their obligation to fully cooperate and be honest with Public Safety. As part of this obligation, students are required to present their university identification to a Public Safety officer when asked.

For any fire, police or medical emergency, call the department immediately. *Call 911 or 8-3333* from any campus phone or press the red button on any blue light emergency phone. Day-to-day DPS contact information is as follows:

24 hour Communications Desk	258-1000
ALERT hotline: dial UCALL (8-2255),	press ALERT, press 1, listen
Fire Marshal	258-6805
Princeton Borough Police	924-4141
Princeton Township Police	921-2100

Office of Religious Life

The Deans of Religious Life are committed to creating and supporting opportunities for all University-recognized religious groups to express and nurture their faith. The deans are also responsible for ecumenical Christian worship in the Chapel and the three University interfaith services held each year. They work in association with the various denominational and

non-denominational chaplaincies, as well as student religious organizations. RCAs should remember that the Deans of Religious Life are available to members of the University community for conversation and personal support.

The following religious organizations are represented by campus ministers: Aquinas Institute (Roman Catholic), B'nai B'rith Hillel Foundation and Chabad (Jewish), Concordia Society (Lutheran), Episcopal Church at Princeton, Unitarian Universalist Campus Community, Orthodox Christian Fellowship, Southern Baptist Chaplaincy, Wesley Foundation (Methodist), Westminster Foundation (Presbyterian), Princeton Evangelical Fellowship, Princeton Faith and Action, the Hindu Chaplaincy, the Muslim Chaplaincy, and Manna Christian Fellowship. Student organizations on campus include the Muslim Students Association, Yavneh, Seventh-Day Adventists, Baha'i Club, Athletes in Action, Princeton Hindu Satsangam, Princeton Buddhist Students Group, Christian Science Organization, Sikhs of Princeton, and Latter-Day Saints. The website of the Office of Religious Life (**religiouslife.princeton.edu**) has links to the organizations and faith groups listed above.

The deans in the Office of Religious Life include: Dean of Religious Life, Rev. Dr. Alison Boden, and Associate Dean Matt Weiner, as well as Vineet Chandler, coordinator for Hindu Life, and Sohaib Sultan, coordinator for Muslim Life. During 2015-2016 the regular home of the Office of Religious Life, Murray-Dodge Hall, will be under renovation. The ORL will be housed for the year in Green Hall. Also a part of the Office of Religious Life, the Center for Jewish Life at 70 Washington Road is where you will find the rabbi and the support staff for Jewish activities and worship. Aquinas House, the center for the Roman Catholic chaplaincy, is located at 24 Charlton Street. The Chapel Music Office is located downstairs in the Chapel.

Religious Life Council

The Religious Life Council is comprised of undergraduate and graduate students who provide visibility for the strength and diversity of religious life on campus, as well as valuable educational resources for the university community. More information on the council can be found at rlc.princeton.edu/.

Sexual Harassment/Assault Advising, Resources & Education

The Sexual Harassment/Assault Advising, Resources & Education (SHARE) office is a victim-centered, confidential resource on campus for the Princeton University community.

SHARE provides crisis response, support, advocacy, education, and referral services to those who are dealing with incidents of interpersonal violence including: sexual harassment, sexual assault, dating/domestic violence, and stalking. The following services are available to student victims/survivors and co-survivors (RCAs, roommates, friends, dating partners):

- · Individual, short-term counseling to explore relational concerns
- · Confidential consultations and assistance navigating disciplinary and legal options

· Campus-wide education and prevention programming

Talking with a SHARE advocate does not constitute making a report or formal complaint. All consultations are private and confidential and do not commit the individual to any further action.

Contact: Jackie Deitch-Stackhouse

Location & Phone: SHARE office, 217 University Health Services/McCosh Health Center,

8-1898

share.princeton.edu

Sexual Harassment/Assault Advising, Resources & Education (SHARE) Peers Sexual Harassment/Assault Advising, Resources & Education (SHARE) Peers Mission or Purpose: SHARE Peers serve as spokespersons, student mentors, and referral agents for the SHARE office. The SHARE Peers plan activities, programs, and events to raise awareness on campus about sexual harassment, sexual assault, domestic/dating violence, and stalking. The SHARE Peers also provide workshops and programming to empower students with healthy relationship skills and to promote active bystander behavior.

Contact: Advisers can contact the SHARE Peers as an educational measure for the prevention of incidents of interpersonal violence and abuse, or to get a student connected with a SHARE advocate.

Format: Flexible, including but not limited

- One-on-one peer support, consultation, and access to SHARE advocate
- Workshops (Stand Up: Bystander Intervention)
- Co-Sponsoring Lectures

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Hours and Appointments: Open 8:45 a.m. - 4:45 p.m. Mon. - Fri. Call 8-3310 or come in (Room 217/214C of McCosh Health Center) to make an appointment.

For after-hour emergencies, call the Infirmary at 8-3139

Women*s Center

The Princeton University Women's Center is located on the second floor of the Frist Campus Center in room 243. Founded in 1971 by recently admitted women students, the Center is a vibrant source of programming and support for all members of the university community. The Center is a safe space for women of all races, ethnicities, nationalities, sexual orientations, religions, socio-economic classes, and abilities. The Center also brings together students who have interests, questions, and ideas about gender and the role it plays in our society and our daily lives, and builds networks and community between and among students, faculty, staff, and alumni. The Women*s Center lounge, library, and conference room are available to Princeton students and community members for meetings or just "hanging out." The Center and its full-time director, Amada Sandoval, provide support services in the form of discussion groups

and workshops on gender issues and personal identity development, individual counseling, and advocacy. New this year: students will be trained to conduct outreach and discussions on a broad range of gender-related issues, and can meet with advisee groups and other student organizations on request. Our ongoing events include partnership with the Women's Mentorship Program for undergraduate and graduate students; Boss Lady, a day-long placement with local women heads-of-business; faculty lunch discussion series, and much more. Stop by for a cup of tea and meet our friendly student workers and staff assistant Jennifer Miller. Email jlm2@princeton.edu to request our weekly newsletter. Center Director Amada Sandoval can be reached at 609.258.5565 or sandoval@princeton.edu.

For more about the Women*s Center, visit women.princeton.edu