After completing the four sets of questions, choose one and create an XML schema that promotes modular writing.

<http://support.apple.com/en-us/HT5569>

1. What kind of content is being presented? (conceptual, task based, reference material)   
    *Task based: Connect iOS device to a Wi-Fi network*
2. What specific content would benefit from reuse? Cite specific examples.   
    *Screenshots of various displays e.g.* ***Settings > Wifi*** *home page;* *Notes points e.g. “****Note:*** *If tapping Join has no effect, the password you have entered is too short”*
3. What content is written in a way that is not conducive to reuse? Cite specific examples.   
    *Numbered tasks e.g. “5. Enter the password for the Wi-Fi network”  
    “7. When your device is connected to a Wi-Fi network, a checkmark will appear to the left of the network name”*
4. How many separate modules/topics can this page be divided into?   
    *Seven – Header, headings, subheadings, images, numbered list(s), footer, additional product support information*

<http://support.apple.com/en-us/HT4863>

1. What kind of content is being presented? (conceptual, task based, reference material)   
    *Reference material: information iCloud & Mailbox*
2. What specific content would benefit from reuse? Cite specific examples.   
    *Alert/warning messages “A copy has been placed in your Outbox. Sending the message failed because you exceeded your sending limit.”  
    Method resolution: “Check your Mail Outbox to see if it contains a backlog of messages. Resend or delete messages here that may be continuing to try to send”*
3. What content is written in a way that is not conducive to reuse? Cite specific examples.   
    *Paragraph information – e.g. iCloud email has been designed primarily for personal use. Sending unsolicited bulk email messages through iCloud email servers is prohibited. To review the iCloud membership agreement and acceptable use policy, please see the* [*iCloud Terms and Conditions*](http://www.apple.com/legal/icloud/ww/).
4. How many separate modules/topics can this page be divided into?   
    *Six - Header, headings, subheadings, list(s), footer, additional product support information*

<http://www.microsoft.com/surface/en-us/support/getting-started/get-to-know-windows>

1. What kind of content is being presented? (conceptual, task based, reference material)  
    *Reference material: Get to know Microsoft Windows*
2. What specific content would benefit from reuse? Cite specific examples.

*New features information – “The Search button”  
 Icons – e.g. magnifying glass*

*Screenshots*

1. What content is written in a way that is not conducive to reuse? Cite specific examples.   
    *Specific headings eg “Getting the update”*
2. How many separate modules/topics can this page be divided into?   
    *Sixteen*

<http://www.microsoft.com/surface/en-us/support/email-and-communication/mail>

1. What kind of content is being presented? (conceptual, task based, reference material)   
    *Task-based: Set up and use Microsoft email in app format; some conceptual information e.g. email app/account*
2. What specific content would benefit from reuse? Cite specific examples.

*Links to assumed knowledge  
 “step” headings  
 Icons*

*Table content*

1. What content is written in a way that is not conducive to reuse? Cite specific examples.   
    *Paragraph information – e.g. “If you have signed in to Surface with a Microsoft account, your mail account is already set up”*
2. How many separate modules/topics can this page be divided into?

*Sixteen*

**XML Schema**

<http://support.apple.com/en-us/HT5569>

<header>

<header-content>

<body>

<main-title>

<second-title>

<para>

<sub-head>

<step>

<img>

<logo>

<note>

<last-mod>

<helpful-bar>

<related>

<box>

<addprodinfo>

<discussion>

<contact>

<head>

<body>

<footer>

<footer-content>