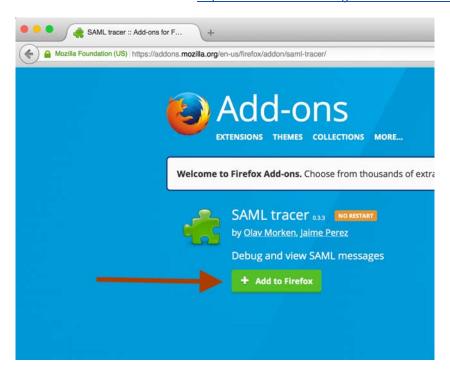


DocuSign Firefox SAML Tracer Instructions

Quick Guide

1. Download and install Firefox SAML Tracer: https://addons.mozilla.org/en-us/firefox/addon/saml-tracer/



SAML Tracer Plug In Installation

2. Open **Firefox SAML Tracer** from the top right hand corner menu. This will open up the **SAML Tracer** panel. You can minimize this panel for now.

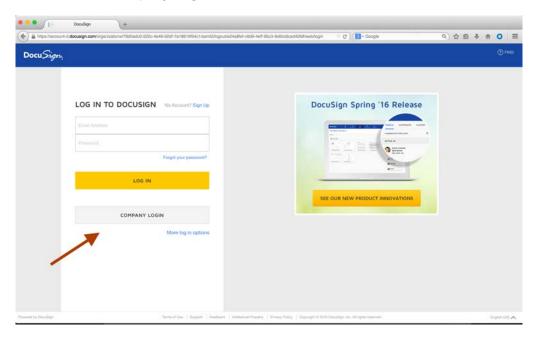


Firefox Menu and SAML Tracer Plugin



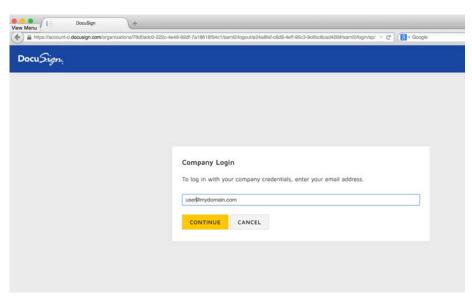
Firefox SAML Tracer Panel

- 3. Navigate to the DocuSign Login Page
 - a. Demo: https://account-d.docusign.com
 - b. Production: https://account.docusign.com
- 4. Click the Company Login button



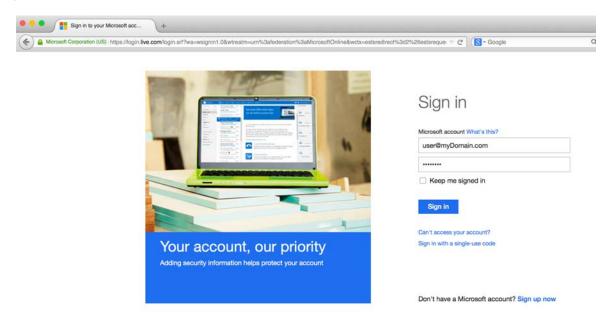
Login Page - Company Login Button

- 5. Type your corporate email in the email address textbox and hit **Continue**
 - a. This will navigate you to your companies Identity Provider for login. If you are already logged into the Identity Provider, it should forward you straight to DocuSign for Login



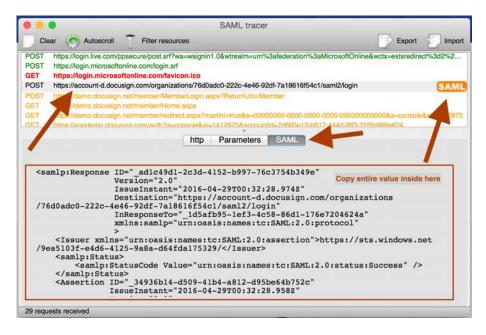
Company Login Page - Enter Email

If redirected to your Identity Provider for login, provide your credentials and sign in to your identity provider



Identity Provider Login Page - In this case it is Microsoft Azure AD

- 7. As you are signing in, open up the **SAML Tracer** panel and find a row in the grid where the URL starts with https://account-d.docusign.com/organizations (if testing from PROD). There should also be an **orange** label to the right of the row that says **SAML**.
- 8. Click on the row and then the **SAML tab parameter** in the middle of the screen. Copy all of the text below the button and that is the SAML assertion. Please paste what you copied in a text file and send that in an email so that we can troubleshoot.



SAML Assertion posting to DocuSign