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End User License Agreement

READ THIS END USER LICENSE AGREEMENT (“AGREEMENT”) BEFORE DOWNLOADING, INSTALLING, OR USING THE SOFTWARE. BY DOWNLOADING, INSTALLING, OR USING THE SOFTWARE OR OTHERWISE EXPRESSING YOUR AGREEMENT TO THE TERMS CONTAINED HEREIN, YOU (AS CUSTOMER OR IF YOU ARE NOT THE CUSTOMER, AS A REPRESENTATIVE/AGENT AUTHORIZED TO BIND THE CUSTOMER) CONSENT TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT OR CANNOT AGREE TO THE TERMS CONTAINED HEREIN, THEN (A) DO NOT DOWNLOAD, INSTALL, OR USE THE SOFTWARE, AND (B) YOU MAY CONTACT ACME CORP REGARDING LICENSE TERMS.

1. The Parties. The parties to this Agreement are (i) ACME CORP Services (if the Customer’s principal office is located in the Americas) or ACME CORP Networks (Cayman) Limited (if the Customer’s principal office is located outside the Americas) (such applicable entity being referred to herein as “ACME CORP”), and (ii) the person or organization that originally purchased from ACME CORP or an authorized ACME CORP reseller the applicable license(s) for use of the Software (“Customer”) (collectively, the “Parties”).

2. The Software. In this Agreement, “Software” means the program modules and features of the ACME CORP or ACME CORP-supplied software, for which Customer has paid the applicable license or support fees to ACME CORP or an authorized ACME CORP reseller, or which was embedded by ACME CORP in equipment which Customer purchased from ACME CORP or an authorized ACME CORP reseller. “Software” also includes updates, upgrades and new releases of such software. “Embedded Software” means Software which ACME CORP has embedded in or loaded onto the ACME CORP equipment and any updates, upgrades, additions or replacements which are subsequently embedded in or loaded onto the equipment.

3. License Grant. Subject to payment of the applicable fees and the limitations and restrictions set forth herein, ACME CORP grants to Customer a non-exclusive and non-transferable license, without right to sublicense, to use the Software, in executable form only, subject to the following use restrictions:

a. Customer shall use Embedded Software solely as embedded in, and for execution on, ACME CORP equipment originally purchased by Customer from ACME CORP or an authorized ACME CORP reseller.

b. Customer shall use the Software on a single hardware chassis having a single processing unit, or as many chassis or processing units for which Customer has paid the applicable license fees; provided, however, with respect to the XYZ or ABC software only, Customer shall use such Software on a single computer containing a single physical random access memory space and containing any number of processors. Use of the ABC software on multiple computers or virtual machines requires multiple licenses, regardless of whether such computers or virtualizations are physically contained on a single chassis.

c. Product purchase documents, paper or electronic user documentation, and/or the particular licenses purchased by Customer may specify limits to Customer’s use of the Software. Such limits may restrict use to a maximum number of seats, registered endpoints, concurrent users, sessions, calls, connections, subscribers, clusters, nodes, realms, devices, links, ports or transactions, or require the purchase of separate licenses to use particular features, functionalities, services, applications, operations, or capabilities, or provide throughput, performance, configuration, bandwidth, interface, processing, temporal, or geographical limits. In addition, such limits may restrict the use of the Software to managing certain kinds of networks or require the Software to be used only in conjunction with other specific Software. Customer’s use of the Software shall be subject to all such limitations and purchase of all applicable licenses.

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d. For any trial copy of the Software, Customer’s right to use the Software expires 30 days after download, installation or use of the Software. Customer may operate the Software after the 30-day trial period only if Customer pays for a license to do so. Customer may not extend or create an additional trial period by re-installing the Software after the 30-day trial period.

e. The Global Enterprise Edition of the XYZ software may be used by Customer only to manage access to Customer’s enterprise network. Specifically, service provider customers are expressly prohibited from using the Global Enterprise Edition of the XYZ software to support any commercial network access services.

The foregoing license is not transferable or assignable by Customer. No license is granted herein to any user who did not originally purchase the applicable license(s) for the Software from ACME CORP or an authorized ACME CORP reseller.

4. Use Prohibitions. Notwithstanding the foregoing, the license provided herein does not permit the Customer to, and Customer agrees not to and shall not: (a) modify, unbundle, reverse engineer, or create derivative works based on the Software; (b) make unauthorized copies of the Software (except as necessary for backup purposes); (c) rent, sell, transfer, or grant any rights in and to any copy of the Software, in any form, to any third party; (d) remove any proprietary notices, labels, or marks on or in any copy of the Software or any product in which the Software is embedded; (e) distribute any copy of the Software to any third party, including as may be embedded in ACME CORP equipment sold in the secondhand market; (f) use any ‘locked’ or key-restricted feature, function, service, application, operation, or capability without first purchasing the applicable license(s) and obtaining a valid key from ACME CORP, even if such feature, function, service, application, operation, or capability is enabled without a key; (g) distribute any key for the Software provided by ACME CORP to any third party; (h) use the Software in any manner that extends or is broader than the uses purchased by Customer from ACME CORP or an authorized ACME CORP reseller; (i) use Embedded Software on non-ACME CORP equipment; (j) use Embedded Software (or make it available for use) on ACME CORP equipment that the Customer did not originally purchase from ACME CORP or an authorized ACME CORP reseller; (k) disclose the results of testing or benchmarking of the Software to any third party without the prior written consent of ACME CORP; or (l) use the Software in any manner other than as expressly provided herein.

5. Audit. Customer shall maintain accurate records as necessary to verify compliance with this Agreement. Upon request by ACME CORP, Customer shall furnish such records to ACME CORP and certify its compliance with this Agreement.

6. Confidentiality. The Parties agree that aspects of the Software and associated documentation are the confidential property of ACME CORP. As such, Customer shall exercise all reasonable commercial efforts to maintain the Software and associated documentation in confidence, which at a minimum includes restricting access to the Software to Customer employees and contractors having a need to use the Software for Customer’s internal business purposes.

7. Ownership. ACME CORP and ACME CORP’s licensors, respectively, retain ownership of all right, title, and interest (including copyright) in and to the Software, associated documentation, and all copies of the Software. Nothing in this Agreement constitutes a transfer or conveyance of any right, title, or interest in the Software or associated documentation, or a sale of the Software, associated documentation, or copies of the Software.

8. Warranty, Limitation of Liability, Disclaimer of Warranty. The warranty applicable to the Software shall be as set forth in the warranty statement at the following URL or such other URL as may be specified by ACME CORP from time to time: http://www.ACME CORP.net/Dummysupport/Dummywarranty/ (the “Warranty Statement”). Nothing in this Agreement shall give rise to any obligation to support the Software. Support services may be purchased separately. Any such support shall be governed by a separate, written support services agreement. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ACME CORP SHALL NOT BE LIABLE FOR ANY LOST PROFITS, LOSS OF DATA, OR COSTS OR PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THIS AGREEMENT, THE SOFTWARE, OR ANY ACME CORP OR ACME CORP-SUPPLIED SOFTWARE. IN NO EVENT SHALL ACME CORP BE LIABLE FOR DAMAGES ARISING FROM UNAUTHORIZED OR IMPROPER USE OF ANY ACME CORP OR ACME CORP-SUPPLIED SOFTWARE. EXCEPT AS EXPRESSLY PROVIDED IN THE WARRANTY STATEMENT TO THE EXTENT PERMITTED BY LAW, ACME CORP DISCLAIMS ANY AND ALL WARRANTIES IN AND TO THE SOFTWARE (WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE), INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. IN NO EVENT DOES ACME CORP WARRANT THAT THE SOFTWARE, OR ANY EQUIPMENT OR NETWORK RUNNING THE SOFTWARE, WILL OPERATE WITHOUT ERROR OR INTERRUPTION, OR WILL BE FREE OF VULNERABILITY TO INTRUSION OR ATTACK. In no event shall ACME CORP’s or its suppliers’ or licensors’ liability to Customer, whether in contract, tort (including negligence), breach of warranty, or otherwise, exceed the price paid by Customer for the

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Software that gave rise to the claim, or if the Software is embedded in another ACME CORP product, the price paid by Customer for such other product. Customer acknowledges and agrees that ACME CORP has set its prices and entered into this Agreement in reliance upon the disclaimers of warranty and the limitations of liability set forth herein, that the same reflect an allocation of risk between the Parties (including the risk that a contract remedy may fail of its essential purpose and cause consequential loss), and that the same form an essential basis of the bargain between the Parties.

9. Termination. Any breach of this Agreement or failure by Customer to pay any applicable fees due shall result in automatic termination of the license granted herein. Upon such termination, Customer shall destroy or return to ACME CORP all copies of the Software and related documentation in Customer’s possession or control.

10. Taxes. All license fees payable under this agreement are exclusive of tax. Customer shall be responsible for paying Taxes arising from the purchase of the license, or importation or use of the Software. If applicable, valid exemption documentation for each taxing jurisdiction shall be provided to ACME CORP prior to invoicing, and Customer shall promptly notify ACME CORP if their exemption is revoked or modified. All payments made by Customer shall be net of any applicable withholding tax. Customer will provide reasonable assistance to ACME CORP in connection with such withholding taxes by promptly: providing ACME CORP with valid tax receipts and other required documentation showing Customer’s payment of any withholding taxes; completing appropriate applications that would reduce the amount of withholding tax to be paid; and notifying and assisting ACME CORP in any audit or tax proceeding related to transactions hereunder. Customer shall comply with all applicable tax laws and regulations, and Customer will promptly pay or reimburse ACME CORP for all costs and damages related to any liability incurred by ACME CORP as a result of Customer’s non-compliance or delay with its responsibilities herein. Customer’s obligations under this Section shall survive termination or expiration of this Agreement.

11. Export. Customer agrees to comply with all applicable export laws and restrictions and regulations of any United States and any applicable foreign agency or authority, and not to export or re-export the Software or any direct product thereof in violation of any such restrictions, laws or regulations, or without all necessary approvals. Customer shall be liable for any such violations. The version of the Software supplied to Customer may contain encryption or other capabilities restricting Customer’s ability to export the Software without an export license.

12. Commercial Computer Software. The Software is “commercial computer software” and is provided with restricted rights. Use, duplication, or disclosure by the United States government is subject to restrictions set forth in this Agreement and as provided in DFARS 227.7201 through 227.7202-4, FAR 12.212, FAR 27.405(b)(2), FAR 52.227-19, or FAR 52.227-14(ALT III) as applicable.

13. Interface Information. To the extent required by applicable law, and at Customer's written request, ACME CORP shall provide Customer with the interface information needed to achieve interoperability between the Software and another independently created program, on payment of applicable fee, if any. Customer shall observe strict obligations of confidentiality with respect to such information and shall use such information in compliance with any applicable terms and conditions upon which ACME CORP makes such information available.

14. Third Party Software. Any licensor of ACME CORP whose software is embedded in the Software and any supplier of ACME CORP whose products or technology are embedded in (or services are accessed by) the Software shall be a third party beneficiary with respect to this Agreement, and such licensor or vendor shall have the right to enforce this Agreement in its own name as if it were ACME CORP. In addition, certain third party software may be provided with the Software and is subject to the accompanying license(s), if any, of its respective owner(s). To the extent portions of the Software are distributed under and subject to open source licenses obligating ACME CORP to make the source code for such portions publicly available (such as the GNU General Public License (“GPL”) or the GNU Library General Public License (“LGPL”)), ACME CORP will make such source code portions (including ACME CORP modifications, as appropriate) available upon request for a period of up to three years from the date of distribution. Such request can be made in writing to ACME CORP Services, , Fremont, CA 949, ATTN: General Counsel.

15. Miscellaneous. This Agreement shall be governed by the laws of the State of California without reference to its conflicts of laws principles. The provisions of the U.N. Convention for the International Sale of Goods shall not apply to this Agreement. For any disputes arising under this Agreement, the Parties hereby consent to the personal and exclusive jurisdiction of, and venue in, the state and federal courts within Santa Clara County, California. This Agreement constitutes the entire and sole agreement between ACME CORP and the Customer with respect to the Software, and supersedes all prior and contemporaneous agreements relating to the Software, whether oral or written (including any inconsistent terms contained in a purchase order), except that the terms of a separate written agreement executed by an authorized ACME CORP representative and Customer shall govern to the extent such terms are inconsistent or conflict with terms contained herein. No modification to this Agreement nor any waiver of any

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rights hereunder shall be effective unless expressly assented to in writing by the party to be charged. If any portion of this Agreement is held invalid, the Parties agree that such invalidity shall not affect the validity of the remainder of this Agreement. This Agreement and associated documentation has been written in the English language, and the

Parties agree that the English version will govern. (For Canada: Les parties aux présentés confirment leur volonté que cette convention de même que tous les documents y compris tout avis qui s'y rattaché, soient redigés en langue anglaise. (Translation: The parties confirm that this Agreement and all related documentation is and will be in the English language)).