# Tips & Information

## Transportation Tips for *Disney Resort* Hotel Guests

**RESORT BUS SERVICE**
Available from the **Gateway adjacent to Town Center** to *Disney Resort* hotels. Direct service to Theme Parks is available from *Disney Resort* hotels.

**WATERCRAFT SERVICE**
Available from **The Landing Dock** to Disney's Old Key West Resort and Disney's Saratoga Springs Resort & Spa and from the **Marketplace Dock** to Disney's Port Orleans Resort (French Quarter and Riverside).

**WALKING PATH**
Available from the **Bridge** to Disney's Saratoga Springs Resort & Spa.

### Guest Services
Please visit the *Disney Springs*® Welcome Center located in Town Center for Guest Relations services including:

- Questions and Concerns
- Dining Reservations
- Separated Guest Assistance
- *My Disney Experience* app Assistance
- Lost and Found
  To report a lost item, please visit *disneyworld.com/lostandfound.*
- Quiet Room for Nursing Mothers
- Services for Guests with Disabilities
- Services for International Guests
- Stamps
- Package Storage Assistance

### Ticketing Needs
For assistance with tickets, Annual Passes and more, visit Disney Ticket Center in Town Center.

### *Disney PhotoPass*® service
Visit the *Disney PhotoPass* Studio to get your Disney family portrait and purchase Memory Maker.

### Be Thoughtful and Courteous
Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two-wheel scooters or Segways™ is prohibited. Guests may be asked to leave if deemed appropriate. Additional details and a complete listing of property rules are available for viewing at *disneyworld.com/rules* or at Guest Relations.

### Hours of Operation
*Disney Springs*® is open daily from 10:00am–11:00pm *(11:30pm Fri, Sat).* Select locations are open between 8:00am and 2:00am.

**Disney Wild About Safety®**
Get Wild About Safety with Timon and Pumbaa! Visit *disneywildaboutsafety.com* for vacation safety tips, games and videos.

Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

Please look for the recycling containers throughout *Disney Springs* and join us in our commitment to the environment.

Pets are not allowed at *Disney Springs.*

**Ask us about staying at a *Disney Resort* hotel tonight. Call 407-WDISNEY (934-7639).**

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*year after year*

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## PAYMENT OPTIONS

***WALT DISNEY WORLD*® RESORT ACCEPTS**
Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

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English

# GUIDEMAP

# DISNEY SPRINGS

Download *My Disney Experience* from an app store to access real-time *Disney Springs* information and step-by-step walking directions. Or visit *MyDisneyExperience.com* on your mobile browser.

Follow @DisneySprings on Twitter and Instagram

## Only At *Disney Springs*

Welcome to *Disney Springs*—a distinctly different destination, in the best way! This is the place for fashion-forward finds at flagship stores and unique boutiques, culinary creations from world-class chefs, and unparalleled entertainment that only Disney could deliver.

### DINING
From big bites to small plates, delight in delicious, drool-worthy options at more than 50 venues! When hunger strikes, seek out unrivaled restaurants from six James Beard Award-winning chefs or enjoy eateries that double down on family fun. Discover everything from spectacular rooftop patios and food trucks to a dinosaur-themed café.

Looking for a sweet holiday treat? **Amorette's Patisserie** offers seasonal delights and perfectly-paired beverages, some available for a limited time.

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at *disneyworld.com/dine*, by calling 407-WDW-DINE (939-3463), or by visiting any Guest Relations location.

### SHOPPING
From fun brands to brand-new fun, there are more retail choices than ever before. With more than 110 shopping destinations, you'll find something perfect for everyone on your list, including yourself! In addition to well-known brands and niche specialty shops, **be sure to visit *World of Disney*®—it's the world's largest Disney merchandise store.** And don't miss DisneyStyle, a photo-worthy boutique featuring an assortment of Disney Theme Park and character-inspired t-shirts, headwear, gifts and more.

### ENTERTAINMENT
Catch the spirit of the season with an incredible mix of holiday entertainment and family fun. Drift into a festive atmosphere as you walk through a magical Christmas Tree Trail that boasts more than 20 Disney-themed trees including new firs featuring *Aladdin* and Disney's *The Lion King* alongside other beloved characters and storylines.

Check out **Santa's Chalet**, where you can share your wish list and pose for photos with Santa himself.

Let *Disney PhotoPass* Photographers capture the perfect shot of you with Santa or visit the *Disney PhotoPass* Studio and try a holiday virtual background. Want more fun for the whole family? **'Tis the season to check out NBA Experience—with 13 immersive activities, there's something for basketball fans of all ages and abilities.** You can also kick back and catch a flick at the newly renovated AMC® *Disney Springs*® 24 Dine-In Theatres, enjoy a flight in the world's largest tethered helium balloon or take a vintage Amphicar ride.

## My Disney Experience

**The official mobile app**
**that's the one stop shop for your *Walt Disney World*® vacation!**

**Download it for FREE today.***
*App includes products for purchase.

Available on the App Store | Android app on Google play

Reserve dining.

Buy *Walt Disney World* Theme Park tickets.†

Get step-by-step directions.

NEW! Order and pay for meals in advance with mobile ordering.††

*Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parents' permission first.
† In-app ticket purchases not available to residents of all countries. †† Mobile ordering available at select Quick-Service restaurants only.

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## LEGEND

### AMENITIES

- Restrooms
- Companion Restrooms
- Automated External Defibrillators
- Guest Relations
- Lost and Found
- Service Animal Relief Areas
- Smoking Locations
- ATMs *Presented by Chase*
- Stroller Rentals *Hosted by Huggies®*
- Wheelchair Rentals
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Assistive Listening

### ADDITIONAL INFORMATION

- Entertainment
- Shopping
- Food & Beverage
- Guest Services
- Disney Visa® Card Application Center
- *Disney Vacation Club®* Information Center
- Entertainment
- Distinctly Disney Offerings

### DINING INFORMATION

- Mobile Ordering

For locations participating in the Disney dining plans, visit *disneyworld.com/diningplanlocations2019*.

$ = $14.99 and under per adult
$$ = $15–$34.99 per adult
$$$ = $35–$59.99 per adult
$$$$ = over $60 per adult

See *disneydiningpricinginfo.com* for pricing details.

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For additional *Disney Springs* retailers, including carts and kiosks, download the *My Disney Experience* app.

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- Joffrey's Handcrafted Smoothies
- Sunshine Churros
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- YeSake

***Disney Springs®* Marketplace**
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