

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations, located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para hóspedes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



DISNEY WILD ABOUT SAFETY® TIPS

As Timon and Pumbaa would say, "Don't wait too late to hydrate!" Download the Disney Wild About Safety mobile app or visit disneywildaboutsafety.com for more safety tips and fun games.

PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.

We can all make a difference

Because we share our world with billions of other creatures, our actions have a far-reaching impact. At *Disney's Animal Kingdom*® Theme Park, animal care experts, educators and Cast Members search for new and exciting ways to keep the planet healthy for all its inhabitants. Some of the ways you can help conservation efforts include:

- Reuse and recycle when possible.
- Connect with nature by creating habitats for wildlife in your backyard.
- Support conservation organizations through contributions and volunteerism.



Be a Conservation Hero

Join us in supporting wildlife efforts around the world by contributing wherever you see the Disney Conservation Fund symbol.



Enjoy unlimited digital downloads of all your Disney PhotoPass® vacation photos for one price with Memory Maker!

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**



Visit the My Disney Experience mobile app* to preview and purchase your photos.



TOUR SERVICES

From Group Ultimate Tours to

Private Tours, VIP experiences

make your vacation carefree with

an expert by your side every

step of the way across all four

Walt Disney World®, Theme Parks!

Learn more by calling

407-560-4033 or

visiting enchantedextras.com



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ACCREDITED BY THE ASSOCIATION OF ZOOS & AQUARIUMS®

The *Walt Disney Company* is dedicated to providing exceptional animal care and a significant commitment to wildlife conservation.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Animal Kingdom Theme Park parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park, Epcot® or Disney's Hollywood Studios®**, take a Bus located outside the front of the Park.
- To get to **Disney Springs®** between the hours of 4:00pm-11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to all **Disney Resort hotels**, take a Bus located outside the front of the Park.

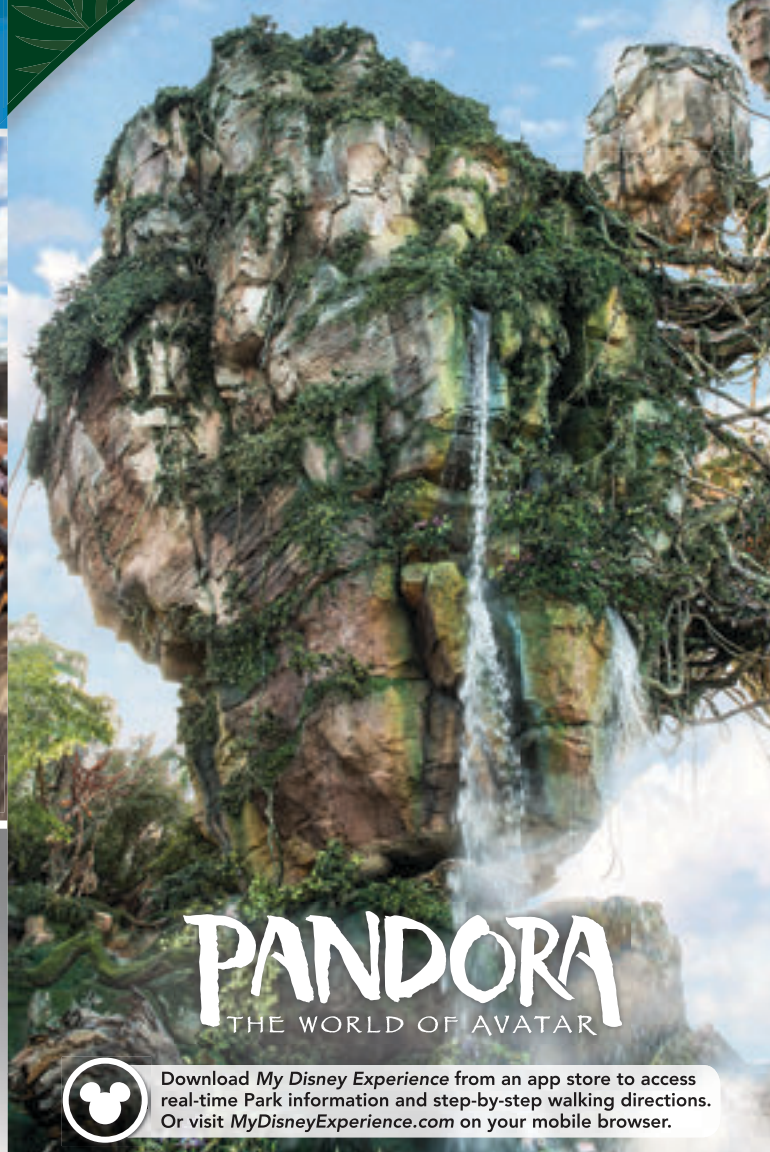
Ask us about staying at a **Disney Resort hotel tonight**. Call 407-WDISNEY (934-7639).



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English

GUIDEMAP



PANDORA
THE WORLD OF AVATAR



Download My Disney Experience from an app store to access real-time Park information and step-by-step walking directions. Or visit MyDisneyExperience.com on your mobile browser.

ALIVE WITH MAGIC



NEW! Pandora – The World of Avatar

What if there was a world that challenged everything you thought you knew? A world beyond what you thought was possible. Beyond belief.

Journey to a distant world where floating mountains defy gravity. Where nature comes alive in a brilliant bioluminescent glow and mystical rivers flow. Where you can fly on the back of a mountain banshee and feel it breathing beneath you.



NEW! Rivers of Light FP+

Showcasing nature's true magic, Rivers of Light is a new nighttime water and light show on the Discovery River that combines never-before-seen Disney nature footage, live

performances, theatrical imagery, a soaring original score and innovative special effects for an experience unlike any other. See *Times Guide*.



Wild Africa Trek

Experience up close and personal encounters with African wildlife species on this privately guided expedition through the Safi River Valley at *Disney's Animal Kingdom*® Theme

Park! This three-hour safari trek provides exclusive views of animals and a 30-minute stop where you will enjoy African-inspired food samplings.

For more details, or to book this separately priced adventure, visit Guest Relations or call 407-939-8687.

SHOPPING

While at *Disney's Animal Kingdom* Theme Park, you'll have a wild time shopping for souvenirs and keepsakes to commemorate your adventure. Keep your eyes open and you'll spot authentic African artwork such as carvings, baskets, masks and jewelry. You'll also find traditional souvenirs like apparel, toys, ear hats, Disney Pins and more! You can also download the *Shop Disney Parks* mobile app to search for and purchase authentic *Walt Disney World*® Resort merchandise.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to the stroller and wheelchair rental location near the Main Entrance and pick them up as you exit the Park. Please allow three hours for delivery to the front of the Park. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a *Merchandise Cast Member* for more details.

DINING

Dining Reservations

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World* Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com.

For special dietary needs, please see a Restaurant Cast Member upon arrival.

Don't Forget Your Times Guide!

Pick up the Times Guide to get additional information regarding shows, entertainment, operating hours and even Character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

My Disney Experience

The official mobile app that's the one-stop shop for your *Walt Disney World*® vacation!

Download it for FREE today*.

*App includes products for purchase.



You can also visit MyDisneyExperience.com on your mobile browser.

Wi-Fi is available in most areas.



Modify your **Disney FastPass+®** experiences on the go.



Preview and purchase your **Disney PhotoPass®** photos.



Use **Smart Maps** to explore the fun.

Buy *Walt Disney World* Theme Park tickets.†



Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parent's permission first.

** Valid Theme Park admission and online registration required. *Disney FastPass+* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited.

† In-app ticket purchases not available to residents of all countries.

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OASIS

- Animal Highlights:** Babirusa Spoonbill
- 1 The Oasis Exhibits** Roam tropical garden pathways — home to exotic animal exhibits.
- 2 Rainforest Cafe®** Array of omelets, waffles, burgers, seafood, ribs, steaks, pasta and a full bar. *Entrances both inside and outside the Park.*
- 3 Garden Gate Gifts** Camera supplies and Park souvenirs.

DISCOVERY ISLAND®

- Animal Highlights:** Otter Cotton-top Tamarin Ring-tailed Lemur
- 4 Wilderness Explorers** Become a Wilderness Explorer by completing challenges and earning badges as you work your way around the Park! *Interactive adventure. At your own pace. Additional starting locations can be found on Discovery Island and in Africa, Rafiki's Planet Watch®, Asia and DinoLand U.S.A.®*
- 5 It's Tough to be a Bug!®** Discover what it's like to be a bug in this 3-D film inspired by the Disney•Pixar film, "A Bug's Life." Some creepy-crawly moments in the dark.
- 6 Discovery Island Trails** Stroll along tranquil pathways and discover the many animals around the Tree of Life®.
- 7 Adventurers Outpost** Meet Mickey and Minnie in their exploration headquarters.
- 8 Eight Spoon Café** Pasta, snacks and soda.
- 9 The Smiling Crocodile** Warm sandwiches, soda and beer.
- 10 Flame Tree Barbecue** Smoked barbecue ribs, chicken, pulled pork and fresh salads.
- 11 Isle of Java** Coffees, pastries, pretzels, frozen beverages and soda.
- 12 Tiffins** Seasonally-inspired world cuisine.
- 13 Nomad Lounge** Cocktails, wine, international beer and small bites.
- 14 Pizzafari Hosted by Smucker's®** Freshly-baked flatbreads, salads with chicken or shrimp, garlic knots and soup.
- 15 Creature Comforts** Starbucks® espresso, Artisan breakfast sandwiches and house-made Disney pastries.
- 16 Terra Treats** Chicken wings, snacks and gluten-friendly beer.
- 17 Island Mercantile** Disney Character and African-inspired apparel and accessories.
- 18 Riverside Depot** Disney Character apparel, accessories, gifts and souvenirs.
- 19 Discovery Trading Company** One-stop shopping destination for Disney Character gifts and Park souvenirs.

PANDORA – THE WORLD OF AVATAR

- 20 NEW! Na'vi River Journey** Journey deep into a bioluminescent rainforest in search of the Na'vi Shaman of Songs.
- 21 NEW! Avatar Flight of Passage** Fly on the back of a mountain banshee during an exhilarating 3-D ride above this vast moon.
- 22 NEW! Pongu Pongu** Glowing, frozen Pandoran beverages, pineapple lumpia and beer.
- 23 NEW! Satu'li Canteen** Breakfast offerings. Wood-fired beef and chicken, chili-spiced tofu, fish and steamed pods with cheeseburger or vegetable curry flavors.
- 24 NEW! Windtraders** Head for this transformed RDA structure to find a nature-inspired shop featuring the many wonders of Pandora – The World of Avatar.

AFRICA

- Animal Highlights:** Elephant Lion Gorilla Giraffe Hippopotamus Colobus Monkey Zebra Cotton-top Tamarin Tarantula
- 25 Festival of the Lion King** Come inside and experience the pageantry and puppetry of this big-as-Broadway show. *30 minutes. See Times Guide.*
- 26 Kilimanjaro Safaris®** Take a safari ride through the lush African savanna to search for lions, elephants, giraffes and more. *22 minutes.*
- 27 Gorilla Falls Exploration Trail** Walk through a tropical forest inhabited by African wildlife — including gorillas, hippos and exotic birds.
- 28 Rafiki's Planet Watch** Discover how you can help save the world! Get a behind the scenes look at our animal care center and learn about conservation. *See Times Guide for operating hours.*
- Wildlife Express Train** Travel by this rustic locomotive to begin your journey.
 - Conservation Station®** Enjoy a variety of exhibits where you can encounter animals, watch scientists work in the Science Center, view our veterinary facilities and more!
 - Affection Section** Visit our aptly named petting yard to meet a variety of rare, domesticated animals and interact with our animal care experts.
- 29 Harambe Fruit Market** Fresh fruit, pretzels, shaved ice and beverages.
- 30 Harambe Market** Inspired African-style ribs, chicken, sausages, corn dogs and beer.
- 31 Tamu Tamu Refreshments** Soft-serve, ice cream sundaes, desserts and beer.

- 32 Dawa Bar** Cocktails, wine, domestic and African beer.
- 33 Donald's Dining Safari at Tusker House Restaurant** Character buffet with Donald and friends. **B:** American cuisine; **LD:** African-inspired cuisine.
- 34 Kusafiri Coffee Shop & Bakery** Breakfast offerings, pastries, panini sandwiches and coffee.
- 35 Mombasa Marketplace** African-inspired artwork, carvings and drums.
- 36 Zuri's Sweets Shop** Tasty treats, snacks and African-inspired home items.

ASIA

- Animal Highlights:** Tiger Gibbon Komodo Dragon Lion-tailed Macaques
- 37 Flights of Wonder** Relax in a shaded theatre, and watch exotic birds display their guile and grace in this inspirational, educational show. *25 minutes. See Times Guide.*
- 38 Maharajah Jungle Trek®** Embark on a self-guided walking tour of Southeast Asia, home to tigers, bats and a Komodo dragon.
- 39 Kali River Rapids®** Travel through the turbulent rivers of a jungle landscape on this wet raft ride.
- 40 Expedition Everest—Legend of the Forbidden Mountain®** Ride a speeding train through the Himalayan mountains while avoiding the clutches of the Yeti.
- 41 NEW! Rivers of Light** Surrender to the beauty and harmony of all living things during this music-filled spectacle of water, light and legend. *15 minutes. See Times Guide.*
- 41a FastPass+ entrance** in Asia
- 41b Dining Package seating entrance** in DinoLand U.S.A.
- 41c Standby entrance** in DinoLand U.S.A.
- 42 Caravan Road** Asian-inspired offerings. *Open seasonally.*
- 43 Mr. Kamal's** Falafels, seasoned fries and hummus.
- 44 Warung Outpost** Margaritas, beer, pretzels and frozen beverages.
- 45 Drinkwallah Hosted by Coca-Cola®** Frozen beverages, alcoholic beverages and snacks.
- 46 Yak & Yeti™ Restaurant** Pan-Asian cuisine, chicken tikka masala, ahi tuna nachos and fried cream cheese wontons.

- 47 Yak & Yeti™ Local Food Cafes** Egg rolls, Teriyaki beef bowl, Korean barbecue ribs and Kobe beef burgers.
- 48 Yak & Yeti™ Quality Beverages** Frozen Yak Attack, draft beer, sangria and turkey legs.
- 49 Anandapur Ice Cream Truck** Soft-serve ice cream treats.
- 50 Thirsty River Bar & Trek Snacks** Specialty cocktails, frozen beverages, ice cream treats, light snacks, pretzels and popcorn.
- 51 Serka Zong Bazaar** Expedition Everest souvenirs, apparel and Yeti toys.

DINOLAND U.S.A.

- Animal Highlights:** American Crocodile Tyrannosaurus Rex
- 52 The Boneyard®** Explore and have fun at this dinosaur dig-site playground.
- 53 Fossil Fun Games** Play carnival-style games in the heart of DinoLand U.S.A.
- 54 Finding Nemo – The Musical** Step inside to help find Nemo in this must-“sea” adventure of spectacular music and stunning puppetry. *40 minutes. See Times Guide.*
- 55 Primeval Whirl®** Spin and slide through curves and drops on this time-machine coaster.
- 56 TriceraTop Spin** Fly high on a friendly dinosaur above DinoLand U.S.A.
- 57 DINOSAUR** Take off on a rip-roaring prehistoric tour in the dark to save a dinosaur from extinction.
- 58 Restaurantosaurus** Angus burgers, sandwiches, hot dogs and tossed salads.
- 59 Dino-Bite Snacks** Häagen-Dazs® ice cream treats, sundaes, floats, pretzels and churros.
- 60 Trilo-Bites** Buffalo chicken chips, milk shakes, margaritas and beer.
- 61 Dino Diner** Nachos and beer.
- 62 Chester & Hester's Dinosaur Treasures** Snacks, toys and Disney Character souvenirs.
- 63 The Dino Institute Shop** Dinosaur-inspired toys and youth apparel.

LEGEND

Symbols on Map

- Amenities**
- Accessible Restrooms
 - Companion Restrooms
 - First Aid® Presented by Florida Hospital
 - Automated External Defibrillators
 - Guest Relations
 - Baby Care Center Hosted by Huggies®
 - Service Animal Relief Areas
 - Smoking Locations

- ATMs Presented by Chase
- Stroller Rentals Hosted by Huggies®
- Wheelchair Rentals
- Locker Rentals
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- Nikon® Picture Spot

- Park Information**
- Character Greetings
 - FastPass+ kiosks available in English, Spanish and Portuguese.
 - Disney Vacation Club® Information Center
 - *Emergency services available by calling 911.

Symbols in List

- Attraction/Show Considerations**
- FP+** FastPass+ experience
 - S** Single Rider Queue
 - Physical Considerations**
 - Minimum Height Requirement**
 - May be frightening for children**
 - May remain in wheelchair/ECV**
 - Must transfer from wheelchair/ECV**
 - Must transfer to standard wheelchair**
 - Must transfer to standard wheelchair, and then to ride vehicle**

- Sign Language** (available Tuesdays and Saturdays)
- AED** Automated External Defibrillators
- Animal Highlights**
- Devices Available at Guest Relations**
- Assistive Listening**
- Handheld Captioning**
- Video Captioning**
- Audio Description**

Shopping

- Dining**
- All dining locations listed accept a Disney dining plan.
- Mobile Ordering**
- Reservations recommended. Call 407-WDW-DINE (939-3463).
- B** - Breakfast **L** - Lunch **D** - Dinner **S** - Snack
- \$** = \$14.99 and under per adult
- \$\$** = \$15–\$34.99 per adult
- \$\$\$** = \$35–\$59.99 per adult
- See [disneydiningpricinginfo.com](#) for pricing details.

- Special Considerations for Attractions**
- Safety:** Please abide by all safety warnings and notices.
- Supervise children at all times.** Children under age 7 years must be accompanied by a person age 14 years or older.
 - For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle.** Supervise children.
- Physical considerations on designated attractions:**
- Warning!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.