

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
To report a lost item, please visit disneyworld.com/lostandfound.
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para Huéspedes Internacionales están disponibles en la oficina de Guest Relations.

Des services pour les Visiteurs Internationaux sont disponibles au Guest Relations.

Serviços para Hóspedes Internacionais estão disponíveis no Guest Relations.

Dienste für Internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

PARK RULES

To provide a comfortable, safe and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.
- Guests may be asked to leave if deemed appropriate.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.

Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility. Offerings subject to change without notice.



DISNEY WILD ABOUT SAFETY® TIPS As Timon and Pumbaa would say, “Take

it slow and watch where you go.” Visit disneywildaboutsafety.com for more safety tips and fun games.



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to **Disney's Hollywood Studios parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom® Park** or **Disney's Animal Kingdom® Theme Park**, take a Bus located outside the front of the Park.
- To get to **Epcot®**, take a Bus or a FriendShip Boat located outside the front of the Park.
- To get to **Disney Springs®** between the hours of 4:00pm–11:00pm, take a Bus located outside the front of the Park. At all other times, take a Bus to any *Disney Resort* hotel, and then another Bus to *Disney Springs*.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat located outside the front of the Park.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

Ask us about staying at a **Disney Resort** hotel tonight. Call 407-WDISNEY (934-7639).



Enjoy unlimited digital downloads of all your **Disney PhotoPass®** vacation photos for one price with **Memory Maker!**

- One day of photos with **Memory Maker One Day**
- All of your vacation photos with **Memory Maker**



Visit the My Disney Experience mobile app* to preview and purchase your photos.

Memory Maker includes photos taken during the applicable Memory Maker window and linked to the Memory Maker guest's Disney account. A MagicBand is required to receive certain attraction photos and other digital content. Photos and other digital content will remain subject to the respective policy at <http://www.disney.com/privacy>. Disney's PhotoPass and other digital content are not available for certain photo locations. Memory Maker is subject to Memory Maker terms at <http://www.disney.com/memorymaker>. Not responsible for missing, lost or damaged photos. Subject to change without notice.

*Online registration required. Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage not available everywhere.



OUR WORLD IS YOUR KINGDOM

Come experience the true royal treatment. With our expert guides by your side, you'll enjoy a personalized itinerary across *Walt Disney World®* Resort.

Call 407-560-4033 or visit disneyworld.com/viptours.

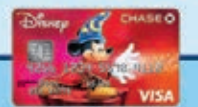
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STAY MAGICAL
* * year after year * *

Look for this icon on the map to visit our kiosks for more information!

PAYMENT OPTIONS



WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, MasterCard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

English

GUIDEMAP



Download My Disney Experience from an app store to access real-time Park information and step-by-step walking directions. Or visit MyDisneyExperience.com on your mobile browser.

WHERE IMAGINED WORLDS COME TO LIFE

PARK HIGHLIGHTS



NEW! An Incredible Celebration
Visit Pixar Place to celebrate all things Super.



NEW Toy Story Land Play big! Shrink down to the size of a toy in Andy's backyard. Take a ride on Slinky Dog Dash as it stretches throughout the land. Climb into a toy rocket led by the little green guys in Alien Swirling Saucers. Blast your way through a 4-D midway arcade on *Toy Story Mania!*®



NEW! Disney Junior Dance Party A high-energy dance party show, filled with favorite Disney Junior Characters and music!



Special Events & Tours Embark on adventures with the *Star Wars*™ Guided Tour, *Fantasmic!* Dessert & VIP Viewing Experience and more. Call 407-WDW-DINE (939-3463) or visit Guest Relations for more information and availability.

DINING



The Hollywood Brown Derby Dine like the stars when you step into the Golden Age of Hollywood, with signature dishes like the famous Brown Derby Cobb

Salad and original Mini Grapefruit Cake. Accentuate your meal with a selection of wines from around the world or classic cocktails poured tableside.



Minnie's Seasonal Dine at Hollywood & Vine Mingle with some of your favorite Disney Characters at a dining party set in classic Hollywood.



BaseLine Tap House Discover a California-inspired menu at this cheery corner pub. Featuring flavor-forward selections with California craft beers, wine and small bites.



Mobile Order Save time by ordering from the *My Disney Experience* app at locations noted with .



Reserve and modify **Disney FastPass+™** selections.

Buy **Walt Disney World Theme Park tickets**.†

Get **step-by-step directions**.

NEW! Order and pay for meals in advance with mobile ordering.††

The official mobile app that's the one stop shop for your **Walt Disney World®** vacation!

Download it for **FREE** today.*

*App includes products for purchase.



*Availability subject to device limitations and features may vary by device or service provider. Message and data rates may apply. Coverage and app stores not available everywhere. If you're under 18, get your parents' permission first. ** Valid Theme Park admission and online registration required. Disney FastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. † In-app ticket purchases not available to residents of all countries. †† Mobile ordering available at select Quick-Service restaurants only.

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CELEBRATING



1989–2019



Times Guide

Pick up the Times Guide to get entertainment operating hours, character appearance information and more!



Shop Disney Parks

You can also download the *Shop Disney Parks* mobile app to search for and purchase authentic *Walt Disney World®* Resort merchandise.



Turn wait time into **play time** with **Play Disney Parks**, a mobile app that connects to the parks with interactive games, trivia, music, achievements and more. Visit Disneyworld.com/Play to download!



Message, data and roaming rates may apply. Availability subject to handset limitations, and features may vary by handset, service provider or otherwise. Coverage and app stores not available everywhere. Some features require an Apple Music subscription and are only available on iOS devices. Separate terms and conditions apply. If you're under 18, get your parents' permission first.

Apple, the Apple logo, iPhone and Apple Music are trademarks of Apple Inc., registered in the U.S. and other countries. Android is a trademark of Google Inc.

FP+ RESERVE ACCESS TO SOME OF YOUR MUST-DO FUN!

Select up to three FastPass+ experiences by visiting a FastPass+ kiosk identified on the map with **FP+**.

Once you redeem your initial selections, return for information about availability and selecting additional experiences.

Complimentary Wi-Fi

Wi-Fi is available in most areas. Some attractions and shows may have limited availability.

TOY STORY LAND

SUNSET BOULEVARD

ANIMATION COURTYARD

HOLLYWOOD BOULEVARD

ECHO LAKE

COMMISSARY LANE

GRAND AVENUE

NEW! AN INCREDIBLE CELEBRATION

Pixar Place comes to life with Incredible food, hero-sized fun and Super entertainment!



TRANSPORTATION

Boat to Epcot® and Epcot Resorts

Walkway to Buses, Parking Lot and Trams

HOLLYWOOD BOULEVARD

- 1 The Trolley Car Café S \$**
Starbucks® espresso and house-made Disney pastries.
- 2 The Hollywood Brown Derby LD \$\$\$**
The famous Brown Derby Cobb salad, steak, seafood, chicken and desserts.
- The Hollywood Brown Derby Lounge LD \$**
Beer, wine, specialty cocktails and small bites. *See host or hostess for seating.*
- 3 Oscar's Super Service**
Package pickup, stroller and wheelchair rentals.
- 4 Mickey's of Hollywood**
Disney Character gifts and Park souvenirs.
- 5 Celebrity 5 & 10**
Disney Pin Trading destination, home décor and headwear.
- 6 Keystone Clothiers**
Men's and women's fashion and accessories.

ECHO LAKE

- 7 For the First Time in Forever: A "Frozen" Sing-Along Celebration FP+**
Join Anna, Elsa and the newly-appointed royal historians of Arendelle. *30 minutes.*
- 8 Star Wars™: Path of the Jedi**
A saga film experience, including footage from recent *Star Wars* films. *14 minutes. Open seasonally.*
- 9 Celebrity Spotlight**
Meet Olaf from Disney "Frozen."
- 10 Indiana Jones™ Epic Stunt Spectacular! FP+ HC**
Cheer on Indy and Marion as they perform amazing stunts and demonstrate movie-making magic. *30 minutes.* ©Disney/Lucasfilm Ltd.
- 11 Jedi Training: Trials of the Temple**
Watch younglings train in the ways of the Force and put their skills to the test against the Dark Side. *20 minutes, see Times Guide. Space is limited, visit Indiana Jones Adventure Outpost early in the day to reserve a spot in the training. Participants ages 4-12 must be present to register.*
- 12 Star Tours®—The Adventures Continue FP+ HC**
Feel the power of the Force during a 3-D, motion-simulated space flight. ©2015 Lucasfilm Ltd. & TM. ©Disney/Lucasfilm Ltd.
- 13 Hollywood & Vine**
Family buffet with Disney Characters and American cuisine.
- Disney Junior Play 'n Dine R B \$ \$** Join popular Disney Junior pals as they host a musical meal.
 - Minnie's Seasonal Dining R LD \$\$\$** Minnie invites you to meet all her friends at delightful parties throughout the year!

- 14 Tune-In Lounge \$**
Full bar with beer, beverages and specialty cocktails.
- 15 50's Prime Time Café Hosted by Coca-Cola® R LD \$ \$**
Pot roast, meatloaf and fried chicken.
- 16 Dockside Diner LD \$**
Foot-long all-beef hot dogs, pork sandwich, nachos, milk shakes, frozen beverages and beer.
- 17 Oasis Canteen S \$**
Funnel cakes, ice cream, ice cream floats and draft beer.
- 18 Backlot Express Hosted by Coca-Cola® LD \$**
Angus burgers, salad, chicken tenders, draft beer and frozen beverages.
- 19 Indiana Jones Adventure Outpost**
Toys and apparel featuring Indiana Jones.
- 20 "Frozen" Fractal Gifts**
Apparel, costumes and toys inspired by Anna, Elsa and friends.
- 21 Tatooine Traders**
Star Wars-inspired toys and apparel, plus personalized build-your-own lightsabers.

GRAND AVENUE

- 22 Muppet★Vision 3D FP+ HC CC**
Experience the magic of the Muppets in this 3-D extravaganza. *25 minutes.* ©The Muppets Studio, LLC.
- 23 PizzeRizzo L \$**
Italian-American pizzeria, salad and desserts. *Open seasonally.*
- 24 Mama Melrose's Ristorante Italiano R LD \$ \$**
Pasta, chicken, seafood and steak.
- 25 BaseLine Tap House \$**
California craft beers, wines, cocktails and small bites.
- 26 It's a Wonderful Shop**
Ornaments, nutcrackers, stockings and Disney-themed holiday décor.
- 27 Stage 1 Company Store**
Disney apparel, cel art and artistic sketches, toys and merchandise from Tim Burton's "The Nightmare Before Christmas."

COMMISSARY LANE

- 28 Mickey and Minnie Starring in Red Carpet Dreams**
Meet Mickey all dressed up as the Sorcerer's Apprentice and Minnie Mouse in her red carpet couture!
- 29 Sci-Fi Dine-In Theater Restaurant R LD \$ \$**
Signature beef blend burgers, sandwiches, grilled steak, pasta, salads and vegetarian items.
- 30 ABC Commissary LD \$**
Angus burger, ribs, chicken, salad and seasonal entrées.

NEW! AN INCREDIBLE CELEBRATION

- 31 The Edna Mode Experience**
View some of the famous designer's greatest creations.
- 32 Neighborhood Bakery S \$**
Num Num Cookie, pretzels and frozen beverages.
- 33 Municiberg Gifts**
Souvenirs from Disney • Pixar "Incredibles 2."

TOY STORY LAND

- 34 Slinky Dog Dash FP+ HC**
Take off on a family-friendly coaster as Slinky Dog's coils twist around curves, hills and drops. *Expectant mothers should not ride.*
- 35 Alien Swirling Saucers FP+ HC**
Hang on tight for an interstellar romp in a toy rocket—set to an out-of-this-world beat!
- 36 Toy Story Mania!® FP+ CC**
Ride this midway-style, 4-D shootin' game starring your favorite "Toy Story" characters.
- 37 Woody's Lunch Box BLD \$**
Sandwiches, totchos, desserts and ice cream floats.

ANIMATION COURTYARD

- 38 Walt Disney Presents HC**
Explore Walt Disney's legendary creative legacy through a fascinating multimedia journey and preview concept art and models of upcoming Park additions.
- NEW! Meet Favorite Monster Friends**
at Monster, Inc.
- 39 Voyage of The Little Mermaid FP+ HC**
Immerse yourself in unforgettable moments from Disney "The Little Mermaid" in this live musical featuring colorful puppetry. *17 minutes.*
- 40 Star Wars Launch Bay Presented by Hewlett Packard Enterprise HC**
View movie props, screen videos, shop for Skywalker Wine and collective merchandise and greet *Star Wars* heroes and villains.
- 41 NEW! Disney Junior Dance Party HC CC**
Join Doc McStuffins, Vampirina, Timon and Mickey Mouse for a high-energy musical celebration.
- 42 Market S \$**
Pretzels, churros, frozen beverages and beer.
- 43 In Character**
Apparel, toys and headwear.
- 44 Disney Studio Store**
Discover great gifts for your Disney Junior fan.

SUNSET BOULEVARD

- 45 Beauty and the Beast—Live on Stage FP+ HC HC HC**
Relive the magic of Belle and the Beast in this lavish, Broadway-style retelling of a "tale as old as time." *30 minutes.*
- 46 Rock 'n' Roller Coaster® Starring Aerosmith FP+ S R**
48"/122 cm. Blast off in a stretch limousine through the freeways of Los Angeles to the rockin' tunes of Aerosmith.
- 47 The Twilight Zone Tower of Terror™ FP+ HC**
40"/102 cm. Take a thrilling ride into the Twilight Zone aboard a haunted elevator. The Twilight Zone® is a registered trademark of CBS, Inc. and used with permission pursuant to a license from CBS, Inc. ©Disney/CBS, Inc.
- 48 Fantasmic! Presented by Pop Secret® FP+ HC HC**
Experience the power of what a little dreaming can do as Mickey's dreams come to life in this outdoor nighttime spectacular set to music and stunning pyrotechnics. *30-minute show. The theater opens and snacks are available for purchase beginning 90 minutes prior to show time.*
- 49 Sunshine Day Bar \$**
Full bar, beer and specialty cocktails.
- 50 Sunset Ranch Market**
- Anaheim Produce S \$**
Fresh fruit, pretzels, frozen lemonade and margaritas.
 - Rosie's All-American Café LD \$**
Angus burgers and chicken breast nuggets.
 - Catalina Eddie's LD \$**
Pizza and Caesar salad. *Open seasonally.*
 - Fairfax Fare LD \$**
Tex-Mex-inspired selection, salads and specialty house cocktails.
 - Hollywood Scoops S \$**
Sundaes and hand-dipped ice cream cones.
- 51 KRRR The Rock Station S \$**
All-beef hot dogs, ice cream, frozen beverages and beer.
- 52 Rock Around the Shop**
Essentials for any rocker such as drumsticks, guitar picks and rock-styled apparel!
- 53 Tower Hotel Gifts**
Hollywood Tower Hotel-inspired merchandise including homeware, apparel, collectibles, Gallery Art and fine jewelry featuring PANDORA® Jewelry.
- 54 Once Upon a Time**
Disney-themed apparel, jewelry and headwear for all ages.
- 55 Beverly Sunset Boutique**
Discover great gifts for your Pixar fan.

LEGEND

Symbols on Map

- Amenities**
- Restrooms
 - Accessible Restrooms
 - Companion Restrooms
 - First Aid* Presented by AdventHealth
 - Automated External Defibrillators
 - Guest Relations
 - Baby Care Center Hosted by Huggies®
 - Service Animal Relief Areas
 - Smoking Locations
 - ATMs Presented by Chase

- Stroller Rentals Hosted by Huggies®
- Wheelchair Rentals
- Locker Rentals
- Disney PhotoPass® Photographers
- Memory Maker Sales Center
- Park Information**
- Character Greeting
- FastPass+ kiosks available in English, Spanish and Portuguese
- Disney Vacation Club® Information Center
- *Emergency services available by calling 911.

Symbols in List

- Attraction/Show Considerations**
- FP+** FastPass+ experience
 - S** Single Rider Queue
 - ▲** Physical Considerations
 - The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
 - ↑** Minimum Height Requirement
 - !** May be frightening for children
 - ♿** May remain in wheelchair/ECV
 - ♿** Must transfer from wheelchair/ECV

- ♿** Must transfer to standard wheelchair
- ♿** Must transfer to standard wheelchair, and then to ride vehicle
- ♿** Sign Language (available Sundays and Wednesdays)
- AED** Automated External Defibrillators
- Devises Available at Guest Relations**
- Assistive Listening
- Handheld Captioning
- Video Captioning
- Audio Description
- Character Greeting Entertainment**

- Shopping Dining**
- All dining locations listed accept a Disney dining plan.
- Mobile Ordering**
- Reservations recommended.
- Call 407-WDW-DINE (939-3463).
- B** - Breakfast **L** - Lunch
- D** - Dinner **S** - Snack
- \$** = \$14.99 and under per adult
- \$ \$** = \$15–\$34.99 per adult
- \$ \$ \$** = \$35–\$59.99 per adult
- See disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions

- Safety:** Please abide by all safety warnings and notices.
- !** Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
 - ⚠** For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
- All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.
- Physical considerations on designated attractions:**
- ▲ Warning!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.