

TIPS & INFORMATION

Transportation Tips for Disney Resort hotel Guests

RESORT BUS SERVICE

Available from the **Gateway adjacent to Town Center** to Disney Resort hotels. Direct service to Theme Parks is available from Disney Resort hotels.

WALKING PATH

Available from the **Marketplace Bridge** to Disney's Saratoga Springs Resort & Spa.

Guest Services

Please visit the **Disney Springs® Welcome Center** located in Town Center for Guest Relations services including:

- Questions and Concerns
- Dining Reservations
- Separated Guest Assistance
- My Disney Experience app Assistance
- Quiet Room for Nursing Mothers
- Information for Guests with Disabilities
- Services for International Guests
- Stamps
- Lost and Found

To report a lost item, please visit disneyworld.com/lostandfound.

Ticketing Needs

For assistance with tickets, please visit the Disney Ticket Center in Town Center.

Disney PhotoPass® Service

Visit the Disney PhotoPass Studio to get your Disney family portrait and purchase Memory Maker.

Be Thoughtful and Courteous

Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior.

Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two-wheel scooters or Segways is prohibited.

Disney reserves the right to require a Guest to leave if they are:

- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other property rules

Additional details and a complete listing of property rules are available for viewing at disneyworld.com/rules or at Guest Services.

Hours of operation may vary by location

For details, please contact the restaurant or store you'd like to visit.



Disney Wild About Safety® Get Wild About Safety with Timon and Pumbaa! Visit disneywildaboutsafety.com for vacation safety tips, games and videos.

Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

Please look for the recycling containers throughout Disney Springs and join us in our commitment to the environment.

Pets or other animals, except service animals (i.e. dogs and miniature horses), are not allowed at Disney Springs.

Ask us about staying at a Disney Resort hotel tonight. Call 407-WDISNEY (934-7639).

IMPORTANT NOTICE COVID-19 WARNING

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting Walt Disney World® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy and safe.

HEALTH AND SAFETY REMINDERS

Check our Know Before You Go page at disneyworld.com/updates for the most up-to-date information. Please note that health and safety measures, policies and operational guidelines are subject to change.

English

GUIDE MAP

DISNEY SPRINGS



Follow @DisneySprings on Twitter and Instagram

Offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.



Scan this QR code with your smart phone to download the My Disney Experience app and access a map of Disney Springs, step-by-step walking directions and real-time information.



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HAPPILY WHATEVER YOU'RE AFTER

—Only at Disney Springs

DINE



SHOP

From fun brands to brand-new fun, there are more retail choices than ever before. **With nearly 100 Shopping Destinations**, there's something for everyone!

Be sure to visit **World of Disney® store**—it's the world's largest Disney merchandise location, now with even more magic! Here, you'll also find reusable shopping bags available for a low price.

PAYMENT OPTIONS



WALT DISNEY WORLD® RESORT ACCEPTS

Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks, cash and Disney Dollars.

Welcome to Disney Springs—a distinctly different destination, in the best way. Day or night, this is the place for fashion-forward finds at flagship stores and unique boutiques, culinary creations from world-class chefs, and an open-air promenade with Florida flair that only Disney could deliver.

PLAY

Experience an incredible mix of entertainment and family fun.

- Enjoy an upscale spin on a classic American pastime—with fun to spare! At **Splitsville Luxury Lanes** you will be immersed in nostalgic, retro-glam vibes across two floors. In addition to 10-Pin bowling, Feather bowling, billiards, and lively bars, Splitsville features flat-screen televisions throughout, live music and an eclectic contemporary menu!



- Soar up to 400 feet high in the world's largest hand-painted helium balloon with **Aerophile-The World Leader in Balloon Flight**.

- Venture from land to sea when you take a guided tour of Lake Buena Vista aboard a fully-restored vintage **Amphicar** at The BOATHOUSE.





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Columbia Sportswear.....	66
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Sunshine Churros	
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YeSake	
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For additional Disney Springs retailers, including carts and kiosks, download the *My Disney Experience* app.

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