

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations located inside the Park entrance for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。

Please look for the recycling containers throughout the Park and join us in our commitment to the environment.

PARK RULES

To provide a comfortable, safe, and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or www.disneyworld.com/parkrules.

DISNEY WILD ABOUT SAFETY® TIPS
As Timon and Pumbaa would say, "Don't wait too late to hydrate!" Download the Disney Wild About Safety mobile app or visit www.disneywildaboutsafety.com for more safety tips and fun games.



Memory Maker

A Disney PhotoPass® Product

Get all your photos from a galaxy far, far away to infinity and beyond



Disney PhotoPass® Service lets you capture your vacation memories in great photos – and get everyone in the shot! When you purchase Memory Maker you get unlimited digital downloads of all your memories, including select attraction photos and video, plus extras like Animated Magic Shots. All for one price!

Purchase Memory Maker today at Cover Story on Hollywood Boulevard (across from Mickey's of Hollywood).

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Memory Maker includes photos taken during the Memory Maker window and linked to the Memory Maker guest's Disney account. A Magic Band is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <https://mydisneyphotopass.disneygo.com/help-and-support>. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms and, if applicable, Family & Friends terms at <http://disneyworld.disney.go.com/media/park-experience-terms-and-conditions.html>. Not responsible for missing, lost or damaged photos.

DISCOVER VACATIONS YOU NEVER OUTGROW.

Disney Vacation Club

Look for the Disney Vacation Club icon on your map.



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Disney's HOLLYWOOD STUDIOS®



FROZEN SUMMER FUN

LIVE! AT Disney's HOLLYWOOD STUDIOS®



Show the world your Disney Side ■ #DISNEYSIDE

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WHERE ACTION TAKES CENTER STAGE



FOR THE FIRST TIME IN FOREVER: A "FROZEN" SING-ALONG CELEBRATION FP+

Join Anna, Elsa and the newly-appointed royal historians of Arendelle to enjoy For the First Time in Forever: A "Frozen" Musical Celebration. Laugh and sing along while enjoying this humorous and heart-warming retelling of the kingdom's history! See Times Guide.



FANTASMIC! FP+

Discover the power of dreams in this nighttime musical with stunning pyrotechnics and water projections. See Times Guide. Guests sitting in the first few rows may get wet during the performance.

SHOPPING

At Disney's Hollywood Studios®, you can explore specialty shops that are filled with the magic of movies, music and more. Commemorate your day as a star with keepsakes from Tower Hotel Gifts, authentic movie memorabilia or souvenirs from a galaxy far, far away.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to Oscar's Super Service near the Park entrance and pick them up as you exit the Park. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your Disney Resort hotel. See a Merchandise Cast Member for more details.



Mickey Check
Look for the Mickey Check on menus throughout the Walt Disney World® Resort for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit www.disneymickeycheck.com.

For special dietary needs, please see a restaurant manager or chef.

Select, Reserve, Go, Repeat!

Save time with Disney FastPass+

With Disney FastPass+* service, you can reserve access to some must-do fun and even make changes on the go with the My Disney Experience app**.



Select up to three Disney FastPass+ experiences in one Theme Park per day.



Head to your chosen FastPass+ experience entrances with your MagicBand or card during your designated arrival windows.



Visit a FastPass+ kiosk after you redeem your initial selections to reserve additional experiences.

To get started, download the My Disney Experience app for free or look for this icon on the map and go! FP+

You can also visit MyDisneyExperience.com on your mobile browser. Wi-Fi is available in most areas.

*Valid Theme Park admission and online registration required. Disney FastPass+ attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. **Availability subject to handset limitations and features may vary by handset or service provider. Message, data and roaming rates may apply. Coverage not available everywhere. If you're under 18, get your parent's permission first.

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Don't Forget Your Times Guide!
Pick up the weekly Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.



FP+ RESERVE ACCESS TO SOME OF YOUR MUST-DO FUN!

Select up to three FastPass+ experiences by visiting a FastPass+ kiosk identified on the map with FP+. Once you redeem your initial selections, return for information about availability and selecting additional experiences.

Complimentary Wi-Fi

Wi-Fi is available in most areas. Some attractions and shows may have limited availability.

