PERSONALIZED GUEST SERVICE

Please visit the *Disney Springs*® Welcome Center located in Town Center for Guest Relations services including:

- **General Information and Recommendations**
- **Lost Guest Assistance**
- **Information for Guests with Disabilities**
- **Lost and Found** Submit a lost item report at *disneyworld.com/lostandfound*.

For assistance with **tickets**, please visit the Disney Ticket Center in Town Center.

PROPERTY RULES

Be Thoughtful and Courteous

Help us make everyone's day enjoyable by showing common courtesy to fellow Guests. Abide by all safety warnings, codes of conduct and notices. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times. The use of inline skates, skates, skateboards, bicycles, two-wheel scooters or Segways™ is prohibited.

Disney reserves the right to require a Guest to leave if they are:

- Using profanity or offensive language towards our Cast Members or other Guests
- Violating any other property rules

Additional details and a complete listing of property rules are available for viewing at *disneyworld.com/rules* or at Guest Services.

Pets or other animals, except service animals (i.e. dogs and miniature horses), are not allowed at *Disney Springs*.

Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

Please join us in our commitment to the environment by recycling this guidemap, plastic bottles, plastic cups and cans in the recycling bins throughout *Disney Springs*.

DISNEY PHOTOPASS® SERVICE

Visit the *Disney PhotoPass* Studio to get your Disney family portrait and purchase Memory Maker.

TRANSPORTATION

Transportation Tips for *Disney Resort* hotel Guests

Resort Bus Service
Available from the **Gateway adjacent to Town Center** to *Disney Resort* hotels. Direct service to Theme Parks is available from *Disney Resort* hotels.

Watercraft Service
Service to Disney's Old Key West Resort, Disney's Saratoga Springs Resort & Spa and Disney's Port Orleans Resort (French Quarter and Riverside) is available from the **Marketplace Dock**.

Walking Path
Available from the **Marketplace Bridge** to Disney's Saratoga Springs Resort & Spa.

Rideshare Hosted by Lyft
Available from the pick-up areas located near **Disney's Wonderful World of Memories** and behind ***Cirque du Soleil.***

PAYMENT OPTIONS

Walt Disney World® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

Follow @DISNEYSPRINGS on Instagram and Facebook!

Hours of operation may vary by location. For details, please contact the restaurant or store you'd like to visit.

MIX Paper from responsible sources FSC® C007828

Offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

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ENGLISH

DISNEY SPRINGS

GUIDEMAP

HAPPILY WHATEVER YOU'RE AFTER —Only at *Disney Springs*®

DINE

Venture to the West Side to find a variety of fantastic fare! Enjoy American cuisine with a New Orleans twist at **House of Blues® Restaurant & Bar**. Savor the flavors of Spain at **Jaleo® by José Andrés**. And discover the ultimate sports bar with an incredible beer menu at **City Works Eatery & Pour House**.

PLAY

Experience an incredible mix of entertainment and family fun.

- Set your imagination in motion with ***Drawn to Life* presented by *Cirque du Soleil* and Disney**! Journey into a world where an animator's desk becomes the stage and drawings come alive in this first-ever collaboration between *Cirque du Soleil*, Walt Disney Animation Studios and Walt Disney Imagineering. *Drawn to Life* is a love letter to the art of Disney Animation interpreted through the thrilling spectacle of *Cirque du Soleil*'s acrobatic mastery.

  Purchase your tickets today! Visit the Theatre Box Office at *Disney Springs* or *DisneySprings.com/Cirque* for more information.
- Stroll through the ***Disney Springs* Art Walk,** an outdoor gallery at Town Center to view vibrant displays featuring both local and international artists who create murals bursting with color, emotion and the spirit of their cultures.
- Enjoy an upscale spin on a classic American pastime at **Splitsville Luxury Lanes™** where you can enjoy bowling, billiards and lively bars alongside an eclectic, contemporary menu.
- Venture from land to lake when you take a guided tour of Lake Buena Vista aboard a fully-restored vintage **Amphicar at The BOATHOUSE**.
- Soar up to 400 feet high in the world's largest hand-painted helium balloon with **Aerophile—The World Leader in Balloon Flight**.

SHOP

From fun brands to brand-new fun, there are more retail choices than ever before. With more than **100 Shopping Destinations**, there's something for everyone! Be sure to visit ***World of Disney*® store**—it's the world's largest Disney merchandise location, now with even more magic! Here you'll also find reusable shopping bags available for a low price.

MY DISNEY EXPERIENCE APP PRESENTED BY AT&T

Visit the *My Disney Experience* app to access a map of *Disney Springs*, step-by-step walking directions, real-time information, and more!

MOBILE FOOD & BEVERAGE ORDERING saves time and allows you to order in advance at select locations; this option is currently available at **Amorette's Patisserie, B.B. Wolf's Sausage Co., D-Luxe Burger, Disney's Candy Cauldron** and **Goofy's Candy Co.**

Use **MERCHANDISE MOBILE CHECKOUT** to scan merchandise as you shop and pay within the app at the **Super Hero Headquarters** and ***World of Disney* store.**

Look for these icons on the other side of this guidemap for locations that offer these mobile services.

LEGEND

AMENITIES

- Restrooms
- Companion Restrooms
- Automated External Defibrillators
- Guest Relations
- Lost and Found
- Service Animal Relief Areas
- Smoking Areas
- ATMs *Presented by Chase*
- Stroller Rentals
- Wheelchair Rentals
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair

ADDITIONAL INFORMATION

- Entertainment
- Food & Beverage
- Shopping
- Guest Services
- Disney® Visa® Card Application Kiosk
- *Disney Vacation Club*® Information Center
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For additional *Disney Springs* retailers, including carts and kiosks, download the *My Disney Experience* app.

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