

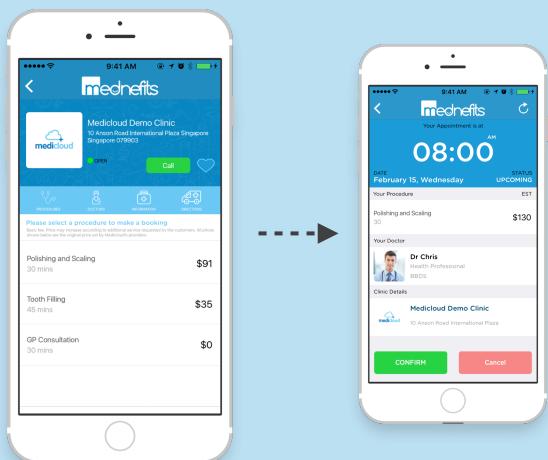
# How Mednefits channeling system works?

HERE'S THE STEP-BY-STEP PROCESS!

1

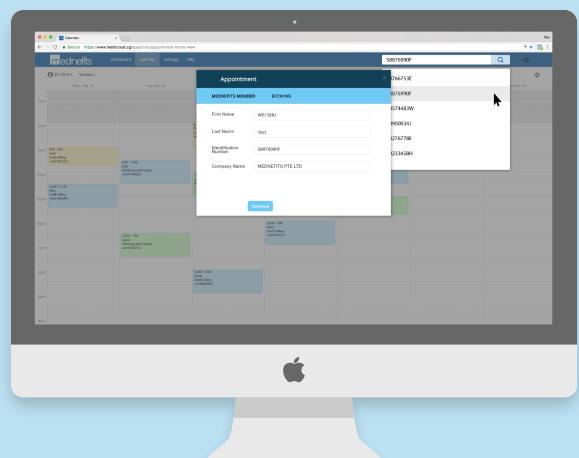
## SCHEDULE APPOINTMENT

Appointment can be booked directly from Mednefits member's app.



OR

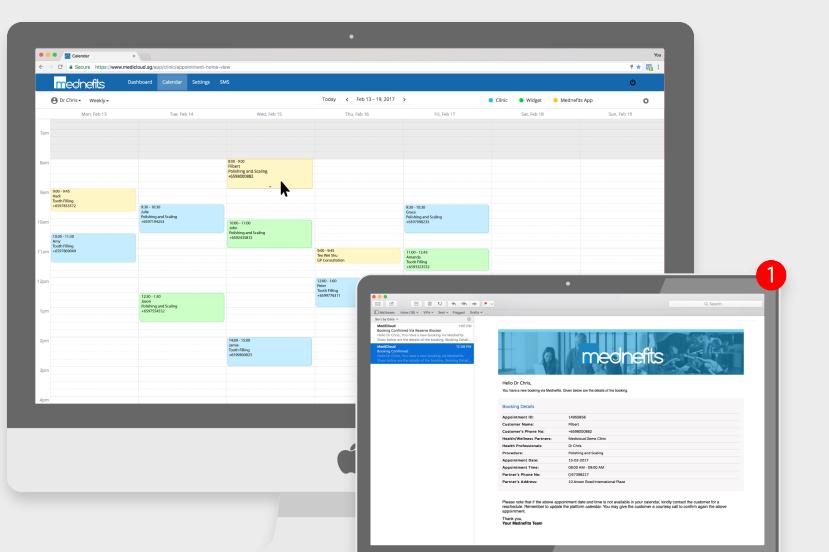
You can book appointment on behalf of Mednefits member in the platform by searching their identification number.



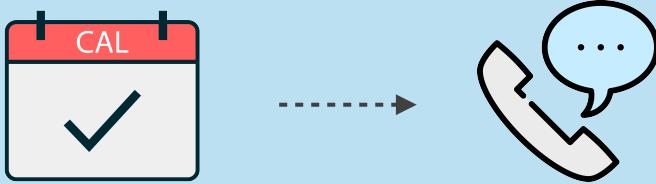
2

## RECEIVING APPOINTMENT

Once appointment timing is confirmed by Mednefits member, an email notification will be send to you and we will update your Mednefits calendar automatically.



## CONFIRMED APPOINTMENT

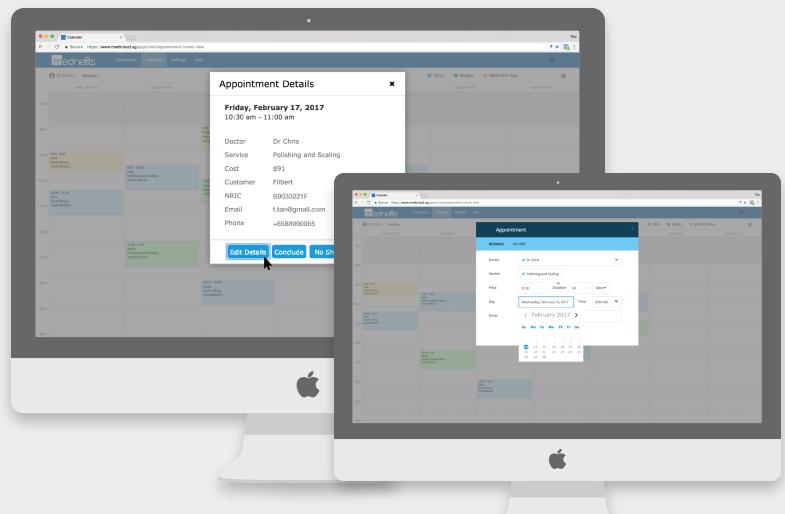


If the appointment timing chosen by Mednefits member fits your schedule, you may want to give him/her a courtesy call on the confirmation.

## APPOINTMENT NOT AVAILABLE

If the appointment timing chosen by Mednefits member is **NOT** available in your schedule, kindly contact him/her for rescheduling.

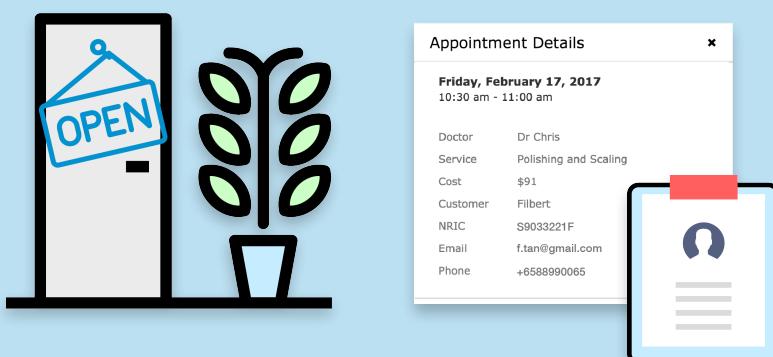
Once confirmed, please update Mednefits calendar.



## MEDNEFITS MEMBER ARRIVAL

When Mednefits member arrive for their appointment, IC is needed for registration.

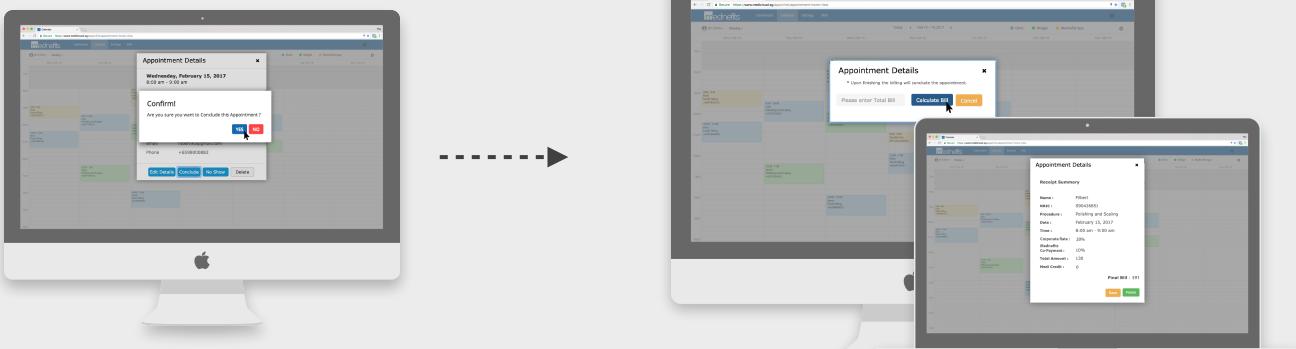
Match member's IC with appointment details as shown in Mednefits platform.



## SERVICE CONCLUDE

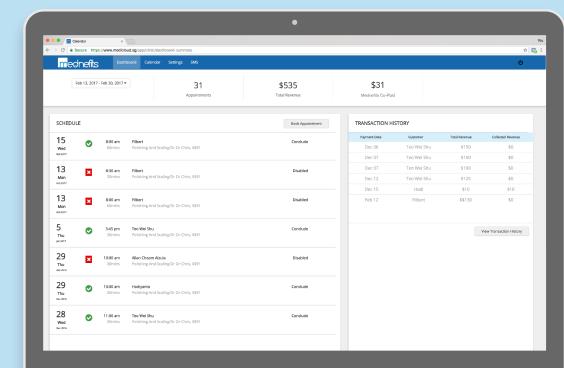
Once Mednefits member conclude his/her appointment, kindly click the conclude button.

Next, key in the total bill and our system will automatically calculate the final amount Mednefits member should pay (less corporate rate and co-payment).



## SUMMARY DASHBOARD

Summary of past transactions can be found in your Mednefits dashboard.



## END OF MONTH INVOICING

Monthly invoicing to Mednefits is automatically generated for you. Payment will be made according to the agreed payment period (30 days).

## STATEMENT OF ACCOUNT

Once payment is made to you, you may retrieve the statement of account from your Mednefits platform. The statement will show the transaction details.

