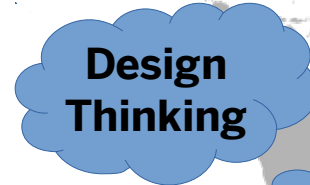


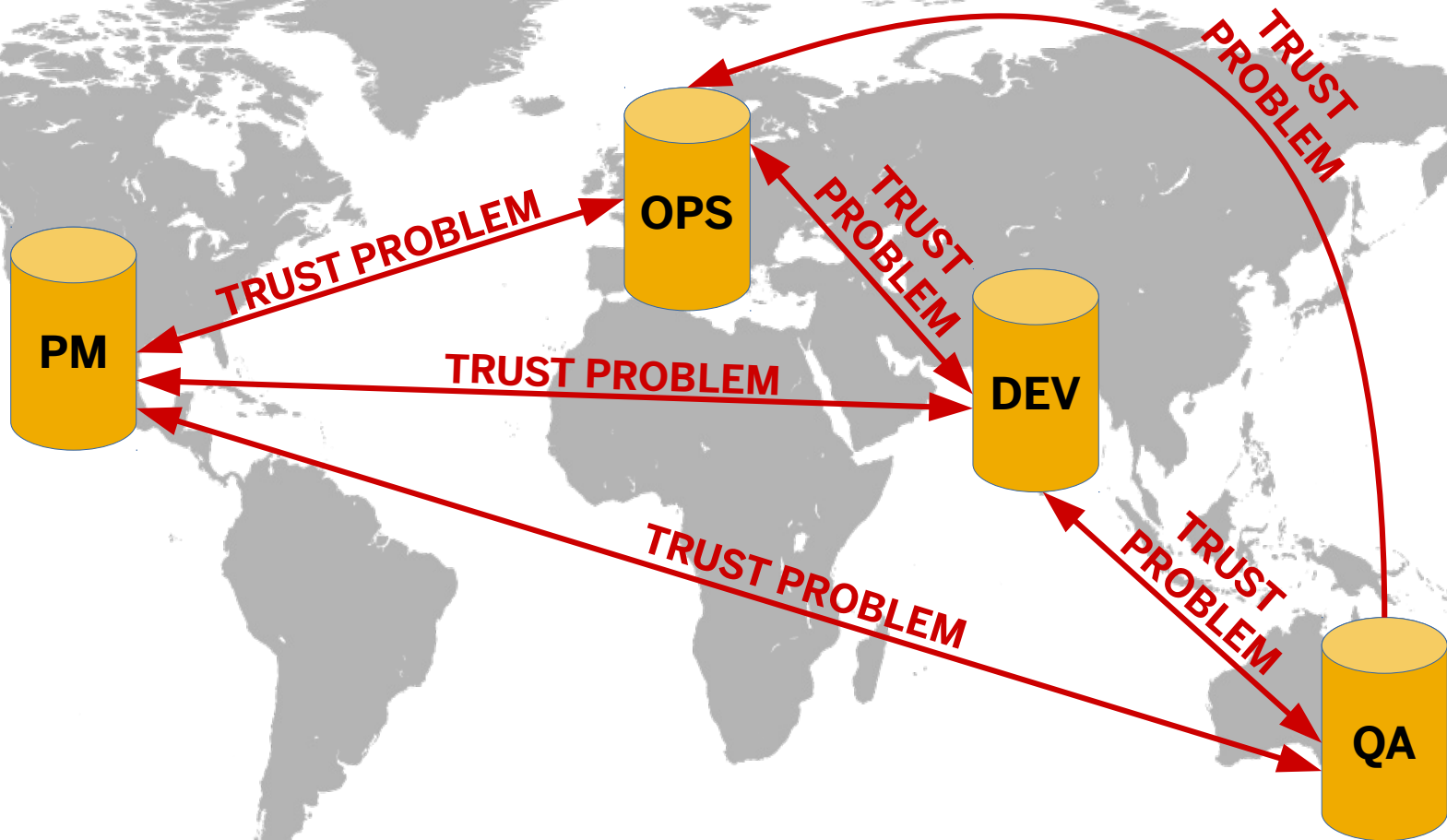
Trust as foundation of DevOps

Dirk Lehmann, SAP SE
@doergn

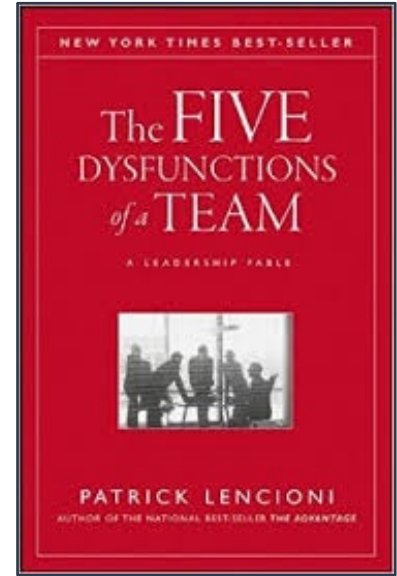








$$\nexists \textit{trust} = \sqrt[n]{\sum_{i=1}^{\infty} e^{v_i} l}$$





confidence

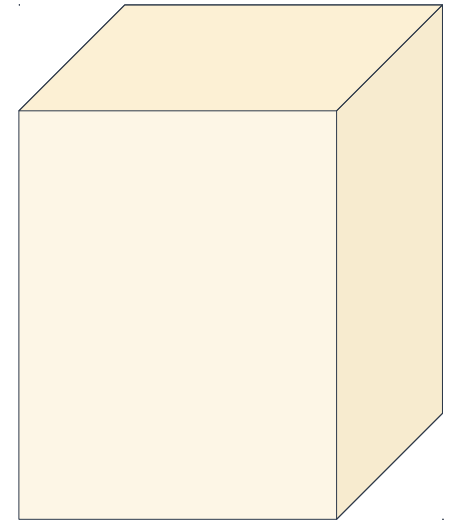
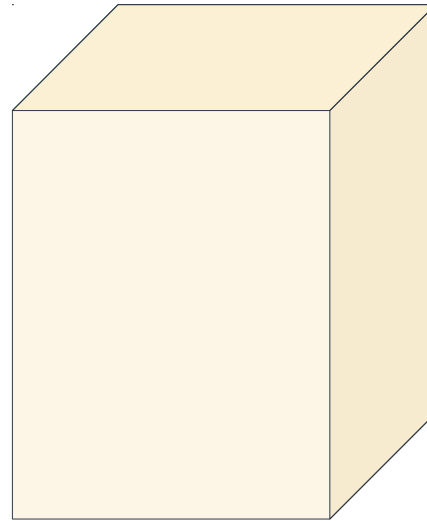
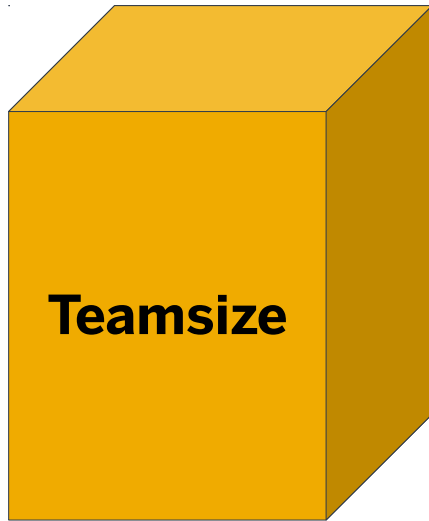
respect

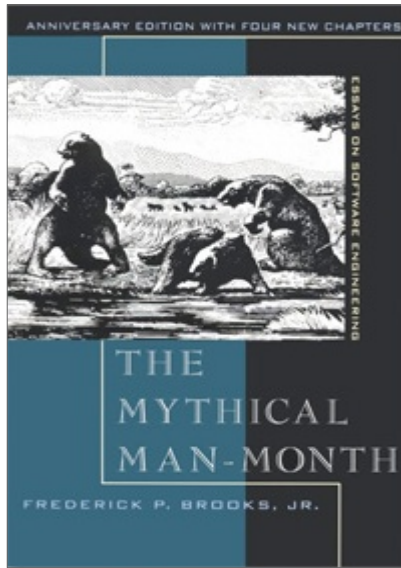
trust = speed

faith

hope

3 Pillars of trust



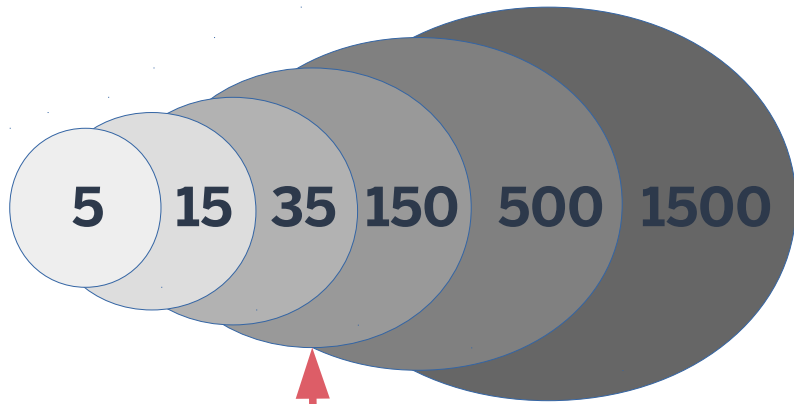


“Adding manpower to a late software project makes it later.”

The mythical man-month - Fred Brooks, 1975

**Formular for # of
communication channels:**

$$n(n-1)/2$$

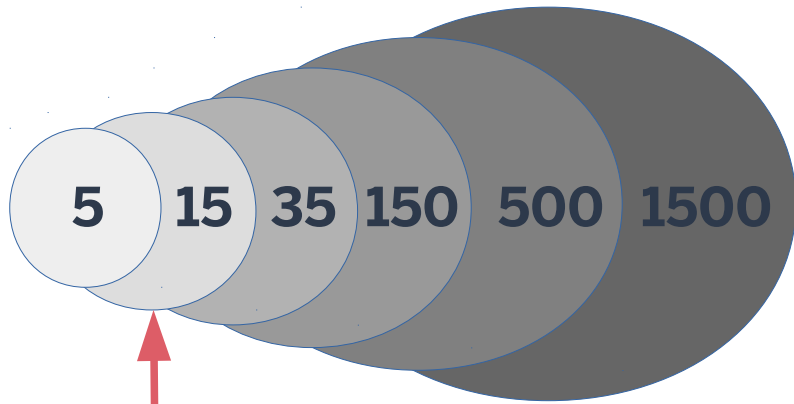


Dunbar's number



Robin Dunbar

Anthropologist and evolutionary psychologist



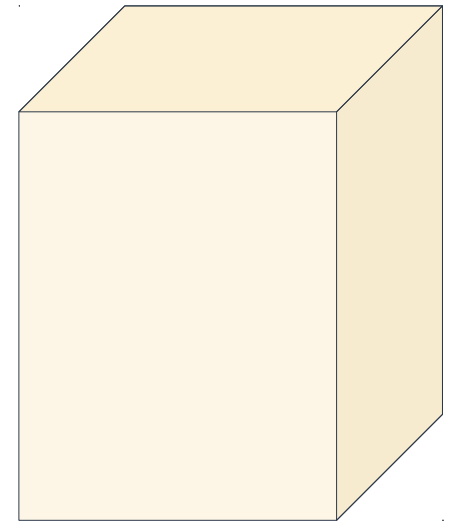
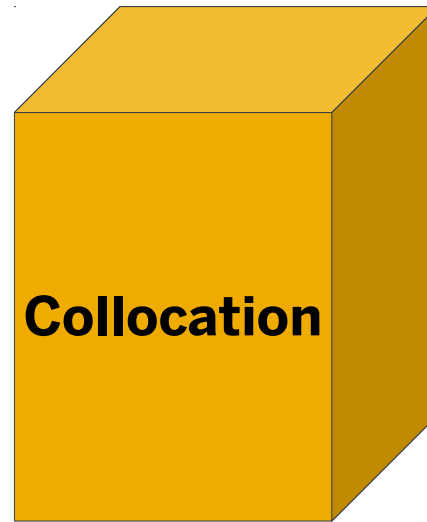
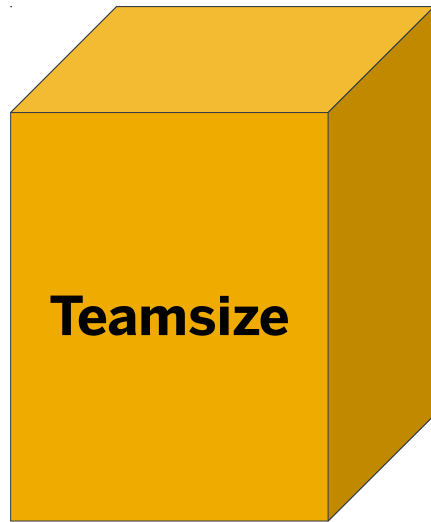
Trusted relationships



Robin Dunbar

Anthropologist and evolutionary psychologist

3 Pillars of trust



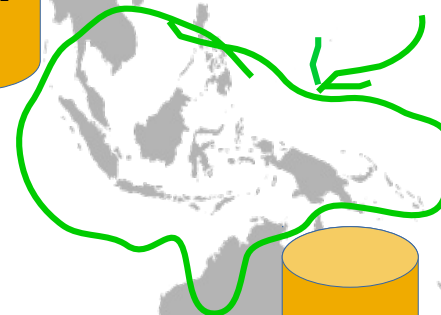




Much Water



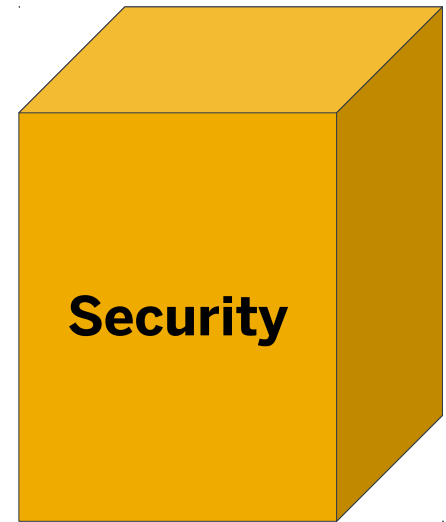
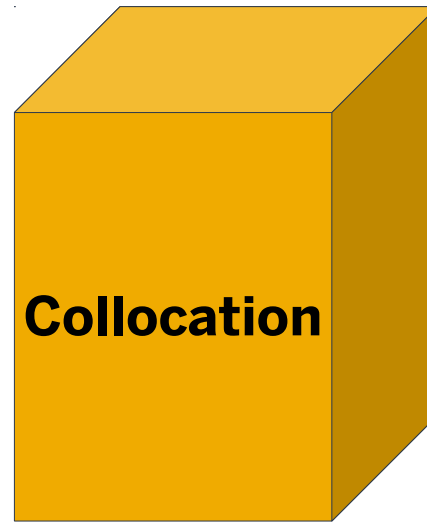
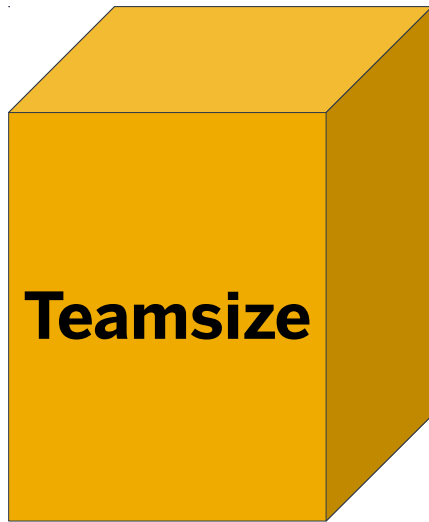
Much Sand



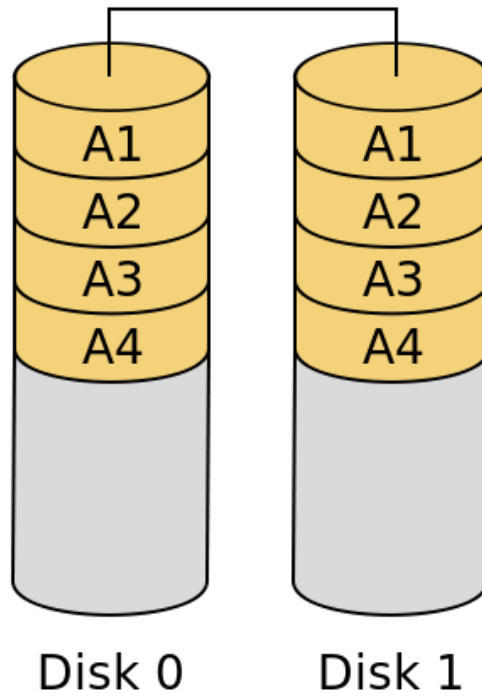
Many trees



3 Pillars of trust



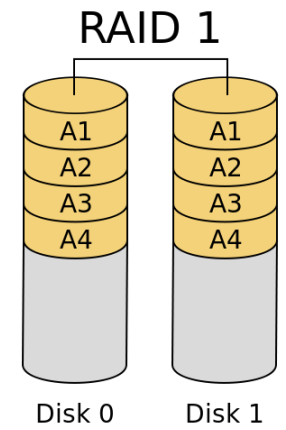
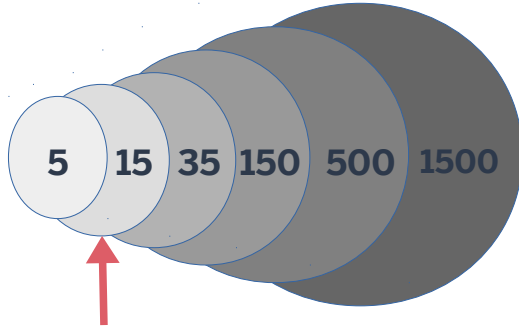
RAID 1



„To all our nervous families wondering about your place in the world, we are always in your corner. You are exactly where you belong and we are so proud to call you neighbors, colleagues and friends.“

Bill McDermott, SAP CEO





Teamsize

Collocation

Security



http://ct.iscute.com/ol/ic/sw/i39/2/7/7/ic_24bf845d39cf3bc93d1d530a8d1ef907.jpg