

David Offutt

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PROFESSIONAL SUMMARY

CS student and IT Support Technician experienced in Java, Python, JavaScript, HTML/CSS, & C#. 15+ years of U.S. Army leadership demonstrate strong communication, organization, and problem-solving. Seeking Software Engineering, Cybersecurity, or IT internships to apply technical and customer-support expertise.

CERTIFICATIONS & SKILLS

Certifications: CompTIA Network+, AWS Cloud Practitioner

Security Clearance: Secret

Programming & Tools: Python, Java, JavaScript, C#, HTML/CSS, Selenium, GitHub

Technical: Windows, Linux, Microsoft 365, SharePoint, Network Troubleshooting, Hardware Configuration

Soft Skills: Leadership, Technical Communication, Team Collaboration, Time Management

EDUCATION

Lake Washington Institute of Technology, Kirkland, WA

GPA: 3.914

Bachelor of Science in Computer Science, Dean's List, (Expected Dec 2027)

TLG Learning, Bellevue, WA

Network Development Engineer Pre-Apprenticeship, April 2024

University of Nebraska Medical Center, Omaha, NE

Bachelor of Science in Biology, May 2019

United States Military Academy (USMA), West Point, NY

Bachelor of Science in Kinesiology, Dean's List, May 2014

PROFESSIONAL EXPERIENCE

IT Support Technician (Work-Study), Lake Washington Institute of Technology (Nov 2025 – Present)

- Provide technical support to students, faculty, and staff via email, phone, and ticketing systems.
- Troubleshoot hardware, software, and network issues in Windows; reimage and configure devices.
- Maintain classroom technology and documentation to ensure operational readiness across labs.
- Collaborate with IT staff to escalate incidents and streamline help-desk workflows.

United States Army, Human Resources Officer

(May 2014 – Dec 2023)

- Directed technical and administrative support for 1,000+ users across secure digital systems.
- Supervised teams of up to 15 personnel while ensuring compliance and mission readiness.
- Managed data integrity & trained personnel on HR & IT systems, improving processing speed by 25%.
- Served as unit SharePoint administrator, coordinating directly with IT support staff and end users.

TECHNICAL PROJECTS AND COURSEWORK

- **Python – Automation Scripts:** Developed interactive tools (calculator, clock, unit converter, etc); automated tests with Selenium/Pytest; currently building neural network to explore AI modeling.
- **JavaScript/HTML/CSS/SQL – Web Form:** Developed and deployed a full-stack Node.js & PostgreSQL web application on AWS, integrating cloud hosting, database management, and RESTful APIs.
- **C# (Unity) – FPS Prototype:** Built and debugged a Unity-based 3D game prototype demonstrating object-oriented design and performance optimization.