

Report Date: 5/16/2017

# Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,577 clients	131 clients	812 clients	670 clients	377 clients	113 clients	64 clients	98 clients	312 clients
b	# Added in past 7 days	83 clients	3 clients	24 clients	16 clients	9 clients	9 clients	4 clients	11 clients	7 clients
c	Avg # days Active on BNL	213 days	249 days	227 days	244 days	172 days	174 days	81 days	148 days	204 days
d	Median # days Active on BNL	168 days	230 days	215 days	166 days	139 days	140 days	63 days	89 days	179 days
e	Max # days Active on BNL	951 days	883 days	951 days	951 days	830 days	692 days	288 days	951 days	874 days
f	Unverified CH Statuses	198 8%	18 14%	35 4%	86 13%	13 3%	13 12%	10 16%	7 7%	16 5%
g	Unknown/Blank	105 4%	10 8%	34 4%	31 5%	7 2%	12 11%	3 5%	6 6%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	93 4%	8 6%	1 0%	55 8%	6 2%	1 1%	7 11%	1 1%	14 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 10%	1 13%	0 0%	3 5%	0 0%	0 0%	1 14%	0 0%	4 29%
j	Might be Chronic Next 3 Months	38 41%	7 88%	0 0%	12 22%	3 50%	1 100%	3 43%	1 100%	11 79%
k	Avg # days Unverified CH Status	125 days	98 days	9 days	219 days	55 days	21 days	117 days	29 days	94 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	24 days	50 days	7 days	151 days	8 days	5 days	103 days	7 days	82 days
m	Max # days Unverified CH Status	883 days	883 days	29 days	729 days	510 days	125 days	288 days	162 days	204 days
n	Verified CH Statuses	2,367 92%	113 86%	775 95%	582 87%	361 96%	99 88%	54 84%	89 91%	294 94%
o	Chronic (Verified)	241 9%	26 20%	66 8%	60 9%	54 14%	4 4%	8 13%	11 11%	12 4%
p	Chronic (Verified) & Matched	169 70%	20 77%	55 83%	43 72%	31 57%	1 25%	3 38%	7 64%	9 75%
q	Chronic (Verified) & Not Matched	72 30%	6 23%	11 17%	17 28%	23 43%	3 75%	5 63%	4 36%	3 25%
r	Chronic (Verified) for 91+ days	109 45%	22 85%	22 33%	19 32%	31 57%	4 100%	4 50%	4 36%	3 25%
s	Avg # days Chronic (Verified)	100 days	160 days	88 days	81 days	113 days	277 days	86 days	71 days	47 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	84 days	160 days	73 days	57 days	106 days	285 days	76 days	60 days	25 days
u	Max # days Chronic (Verified)	379 days	334 days	305 days	379 days	272 days	342 days	189 days	190 days	376 days
v	Not Chronic (Verified)	2,126 82%	87 66%	709 87%	522 78%	307 81%	95 84%	46 72%	78 80%	282 90%
w	Not Chronic (Verified) & Matched	106 5%	14 16%	5 1%	57 11%	17 6%	0 0%	0 0%	10 13%	3 1%
x	Might be Chronic Next 3 Months	86 4%	0 0%	12 2%	32 6%	6 2%	3 3%	0 0%	2 3%	31 11%
y	Refuses CAN Assistance	12 0%	0 0%	2 0%	2 0%	3 1%	1 1%	0 0%	2 2%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	1 0%	1 0%	3 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**