Report Date: 12/5/2017 Connecticut BNL Weekly Status Report

SNL Activity Statewide Central Fairfield Hartford Haven MMW Northeast Southeast Litchfield							<u>iccneo</u>			<u> </u>	
## ## ## ## ## ## ## ## ## ## ## ## ##						Greater	Greater New				Waterbury/
December Hadded in past 7 days 49 alents 1 alents 16 alents 12 alents 4 alents 3 alents 5 alents 5 alents C and y # days Active on BNL 217 days 226 days 236 days 195 days 216 days 219 days 62 days 62 days 104 days		BNL Activity	Statewide	Central	Fairfield	Hartford	Haven	MMW	Northeast	Southeast	Litchfield
c Avg # days Active on BNL declar # days Unvertified CH Status # days Chronic & Ball # days & 1,021 days & 1,154 da	а	# Active on BNL	2,484 clients	157 clients	716 clients	628 clients	453 clients	97 clients	72 clients	117 clients	244 clients
Median # days Active on BNL 162 days 192 days 210 days 146 days 216 days 177 days 383 days 1,154 days	b	# Added in past 7 days	49 clients	1 clients	16 clients	12 clients	4 clients	3 clients	3 clients	5 clients	5 clients
Max # days Active on BNL 1,154 days	С	Avg # days Active on BNL	217 days	262 days	253 days	195 days	251 days	219 days	73 days	158 days	146 days
Univerficed CH Statuses 205 8% 25 16% 65 9% 54% 41 23% 15 15% 30 42% 8 7% 16 7%	d	Median # days Active on BNL	162 days	192 days	210 days	146 days	216 days	172 days	62 days	77 days	104 days
Potentially Chronic Sea 4% 11.75% 65.9% 51% 4.1% 12.12% 11.15% 8.7% 1.0% 30ALL Fewer than 10% or 20 individuals (winchever is greater), will have an Uniconom/Blanck CH Status, YELLOW = 11% to 20%, RED = 21%+ 1.0% 1	е	Max # days Active on BNL	1,154 days	1,021 days	1,154 days	915 days	1,033 days	895 days	313 days	1,154 days	831 days
Continuity Chronic C	f	Unverified CH Statuses	205 8%	25 16%	65 9%	34 5%	12 3%	15 <i>1</i> 5%	30 42%	8 7%	16 7%
Potentially Chronic 88 4% 14 9% 0 0% 29 5% 8 2% 3 3% 19 26% 0 0% 15 6%	g	Unknown/Blank	117 5%	11 7%	65 9%	5 1%	4 1%	12 12%	11 15%	8 7%	1 0%
OAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+ Forentially Chronic Next 3 Months 44 50% 7 50% 0 - 13 3% 1 13% 0 0% 0 0% 0 - 0 0 0% Might be Chronic Next 3 Months 44 50% 7 50% 0 - 15 52% 6 75% 3 100% 3 16% 0 - 10 67% Avg # days Unverified CH Status 100 avs 196 days 31 days 250 days 59 days 53 days 68 days 7 days 96 days Median # days Unverified CH Status 1,021 days 1,021 days 32 days 32 days 34 days 36 days 31 days 36 days 31 days 31 days 38 days 38 days 31 days 32 days 31 days 31 days 32 days 31 days 32 days 31 days			GOAL: Fewer than 10	% or 20 individuals (w	hichever is greater), wi	ll have an Unknown/Bl	ank CH Status. YELLO	W = 11% to 20%. RED) = 21%+	1	
OAL: Fewer than 10% or 20 individuals (whichever is greater), wit have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+ 4 5% 2 14% 0 - 1 3% 1 13% 0 0% 0 0% 0 - 0 0% 4 4 50% 7 50% 0 - 15 52% 6 75% 3 100% 3 16% 0 - 10 67% k Avg # days Unverified CH Status 1 Median # days Unverified CH Status 1 No Verified CH Status 2 No Chronic (Verified) & Not Matched 1 136 60% 7 50% 40 85% 32 74% 39 48% 3 60% 1 111% 6 50% 227 9% 1 No Chronic (Verified) & Not Matched 1 No Verified CH Status 2 No Chronic (Verified) & Not Matched 1 No Verified Status 2 No Chronic (Verified) & Not Matched 3 Stays 3 Stays	h	Potentially Chronic	88 4%	14 9%	0 0%	29 5%	8 2%	3 3%	19 26%	0 0%	15 6%
i Might be Chronic Next 3 Months k Avg # days Unverified CH Status GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31 + days I Median # days Unverified CH Status Max # days Unverified CH Status I Median # days Unverified CH Status I Median # days Unverified CH Status I Verified CH Statuses I Verified CH Statuses I Verified CH Statuses I Sta		,				ll have a Potentially Cl					
k Avg # days Unverified CH Status 100 days 196 days 31 days 250 days 53 days 53 days 36 days 7 days 96 days 32 days 148 days 172 days 310 days 1,021 days 32 days 148 days 36 days 313 days 314 days 321 days 322 days 323 days 323 days 323 days 324 d	i	Potentially Chronic & Matched	4 5%	2 14%	0 -	1 3%	1 13%	0 0%	0 0%	0 -	0 0%
Median # days Unverified CH A3 days 91 days 32 days 148 days 48 days 36 days 172 days 313 days 32 days 32 days 32 days 32 days 348 days 36 days 36 days 36 days 313 days 32 days 32 days 32 days 32 days 32 days 32 days 34 days 36 days	j	Might be Chronic Next 3 Months	44 50%	7 50%	0 -	15 52%	6 75%	3 100%	3 16%	0 -	10 67%
Median # days Unverified CH Max # days Unverified CH Status 1,021 days 1,021 days 32 days 80 days 148 days 174 days 172 days 313 days 14 days 321 days 322 days 321 days 322 days 323 days 323 days 324 days	k	Avg # days Unverified CH Status	100 days	196 days	31 days	250 days	59 days	53 days	68 days	7 days	96 days
Max # days Unverified CH Status				d CH status for all activ	ve clients within 30 day	s. YELLOW = 20 to 30	days. RED = 31+ days	S		•	
Not Chronic (Verified) & Matched 131 83% 644 90% 591 94% 441 97% 80 82% 42 58% 104 89% 227 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 228 93% 238 93% 2	- 1	Median # days Unverified CH			32 days	148 days	48 days	36 days		6 days	65 days
Chronic (Verified) Chronic (Verified) Chronic (Verified) & Matched Government Chronic (Verified) & Matched Chronic (Verified) & Not Chronic (Verified) Chronic (Verified) & Not Chronic (Verified) Chronic	m	Max # days Unverified CH Status	1,021 days	1,021 days	82 days	804 days	174 days	172 days	313 days	14 days	321 days
P	n	Verified CH Statuses	2,260 91%	131 83%	644 90%	591 94%	441 97%	80 82%	42 58%	104 89%	227 93%
Q Chronic (Verified) & Not Matched r Chronic (Verified) for 91+ days 109 48% 12 86% 22 47% 17 40% 45 55% 2 40% 2 22% 3 50% 6 29%	0	Chronic (Verified)	227 9%	14 9%	47 7%	43 7%	82 18%	5 5%	9 13%	6 5%	21 9%
r Chronic (Verified) for 91+ days s Avg # days Chronic (Verified) s Avg # days Avg # days Avg	р	Chronic (Verified) & Matched	136 60%	7 50%	40 85%	32 74%	39 48%	3 60%	1 11%	6 100%	8 38%
s Avg # days Chronic (Verified) 132 days	q	Chronic (Verified) & Not Matched	91 40%	7 50%	7 15%	11 26%	43 52%	2 40%	8 89%	0 0%	13 62%
Coal: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days	r	Chronic (Verified) for 91+ days	109 48%	12 86%	22 47%	17 40%	45 55%	2 40%	2 22%	3 50%	6 29%
Coal: Have all Chronic (Verified) Refuses Can Assistance 19 1% 1 1% 7 1% 3 0% 10 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0% 2 2% 0 0%	s	Avg # days Chronic (Verified)	132 days	223 days	123 days	83 days	162 days	201 days	72 days	117 days	93 days
u Max # days Chronic (Verified) 522 days 397 days 435 days 356 days 475 days 522 days 196 days 264 days 230 days v Not Chronic (Verified) 2,033 82% 117 75% 597 83% 548 87% 359 79% 75 77% 33 46% 98 84% 206 84% w Not Chronic (Verified) & Matched 105 5% 15 13% 3 1% 49 9% 24 7% 0 0% 0 0% 12 12% 2 1% x Might be Chronic Next 3 Months 60 3% 2 2% 2 0% 18 3% 6 2% 4 5% 1 3% 4 4% 23 11% y Refuses CAN Assistance 19 1% 1 1% 7 1% 3 0% 0 0% 2 2% 0 0% 5 4% 1 0% z Chronic (Verified) Refusers 10 0% 0 0% 6 1% 0 0% 0 0% 2 2% 0 0% 2 2% 0 0% aa Potentially Chronic Refusers 3 0% 0 0% 3 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% <											
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w Not Chronic (Verified) & Matched 105 5% 15 13% 3 1% 49 9% 24 7% 0 0% 0 0% 12 12% 2 1% x Might be Chronic Next 3 Months 60 3% 2 2% 2 0% 18 3% 6 2% 4 5% 1 3% 4 4% 23 11% y Refuses CAN Assistance 19 1% 1 1% 7 1% 3 0% 0 0% 2 2% 0 0% 5 4% 1 0% z Chronic (Verified) Refusers 10 0% 0 0% 6 1% 0 0% 0 0% 2 2% 0 0% 2 2% 0 0% aa Potentially Chronic Refusers 3 0% 0	u	Max # days Chronic (Verified)	522 days	397 days	435 days	356 days	475 days	522 days	196 days	264 days	230 days
x Might be Chronic Next 3 Months 60 3% 2 2% 2 0% 18 3% 6 2% 4 5% 1 3% 4 4% 23 11% y Refuses CAN Assistance 19 1% 1 1% 7 1% 3 0% 0 0% 2 2% 0 0% 5 4% 1 0% z Chronic (Verified) Refusers 10 0% 0 0% 6 1% 0 0% 0 0% 2 2% 0 0% 2 2% 0 0% aa Potentially Chronic Refusers 3 0% 0 0% 3 0% 0 0% 0 0% 0 0% 0 0% 0 0% ab Not Chronic (Verified) Refusers 6 0% 1 1% 1 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	V	Not Chronic (Verified)	2,033 82%	117 75%	597 83%	548 87%	359 79%	75 77%	33 46%	98 84%	206 84%
y Refuses CAN Assistance 19 1% 1 1% 7 1% 3 0% 0 0% 2 2% 0 0% 5 4% 1 0% z Chronic (Verified) Refusers 10 0% 0 0% 6 1% 0 0% 0 0% 2 2% 0 0% 2 2% 0 0% aa Potentially Chronic Refusers 3 0% 0 0% 3 0% 0 0% 0 0% 0 0% 0 0% 0 0% ab Not Chronic (Verified) Refusers 6 0% 1 1% 1 0% 0 0% 0 0% 0 0% 0 0% 3 3% 1 0%	w	Not Chronic (Verified) & Matched	105 5%	15 13%		49 9%	24 7%	0 0%	0 0%	12 12%	2 1%
z Chronic (Verified) Refusers 10 0% 0 0% 6 1% 0 0% 0 0% 2 2% 0 0% 2 2% 0 0% aa Potentially Chronic Refusers 3 0% 0 0% 3 0% 0 0	х	Might be Chronic Next 3 Months	60 3%	2 2%	2 0%	18 3%	6 2%	4 5%	1 3%	4 4%	23 11%
aa Potentially Chronic Refusers 3 0% 0 0% 3 0% 0 0% <th< td=""><td>у</td><td>Refuses CAN Assistance</td><td>19 1%</td><td>1 1%</td><td>7 1%</td><td>3 0%</td><td>0 0%</td><td>2 2%</td><td>0 0%</td><td>5 4%</td><td>1 0%</td></th<>	у	Refuses CAN Assistance	19 1%	1 1%	7 1%	3 0%	0 0%	2 2%	0 0%	5 4%	1 0%
ab Not Chronic (Verified) Refusers 6 0% 1 1% 1 0% 0 0% 0 0% 0 0% 3 3% 1 0%	z	Chronic (Verified) Refusers	10 0%	0 0%	6 1%	0 0%	0 0%	2 2%	0 0%	2 2%	0 0%
	aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	3 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ac Unknown/Blank Refusers 0 0% 0 0% 0 0% 0 0% 0 0% 0 0% 0 0%	ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 3%	1 0%
	ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) **BNL Activity** [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) **Unverified CH Statuses** [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients clients have been active.

(3) **Verified CH Statuses** [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) **Refuses CAN Assistance** [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

- 1. **Unknown/Blank CH Status** Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
- 2. **Potentially Chronic CH Status** -Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
- 3. Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
- 4. Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as "Not Chronic (Verified)" if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as "Chronic (Verified)" when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 - House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client's chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions https://attendee.gotowebinar.com/recording/7221450912807421699

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)