

Report Date: 3/14/2017

# Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,716 clients	236 clients	805 clients	702 clients	418 clients	117 clients	70 clients	94 clients	274 clients
b	# Added in past 7 days	38 clients	2 clients	5 clients	10 clients	14 clients	0 clients	2 clients	0 clients	5 clients
c	Avg # days Active on BNL	205 days	232 days	203 days	248 days	166 days	168 days	174 days	153 days	181 days
d	Median # days Active on BNL	169 days	206 days	182 days	239 days	120 days	139 days	119 days	100 days	152 days
e	Max # days Active on BNL	889 days	821 days	889 days	889 days	875 days	630 days	790 days	889 days	812 days
f	Unverified CH Statuses	191 7%	23 10%	19 2%	88 13%	30 7%	2 2%	16 23%	0 0%	13 5%
g	Unknown/Blank	95 3%	18 8%	19 2%	21 3%	28 7%	0 0%	8 11%	0 0%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	96 4%	5 2%	0 0%	67 10%	2 0%	2 2%	8 11%	0 0%	12 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 9%	2 40%	0 -	4 6%	0 0%	0 0%	1 13%	0 -	2 17%
j	Might be Chronic Next 3 Months	49 51%	5 100%	0 -	27 40%	1 50%	2 100%	5 63%	0 -	9 75%
k	Avg # days Unverified CH Status	140 days	54 days	15 days	238 days	19 days	56 days	157 days	0 days	83 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	48 days	33 days	12 days	248 days	10 days	56 days	59 days	0 days	47 days
m	Max # days Unverified CH Status	790 days	147 days	56 days	758 days	271 days	63 days	790 days	0 days	320 days
n	Verified CH Statuses	2,512 92%	213 90%	784 97%	610 87%	387 93%	115 98%	53 76%	91 97%	259 95%
o	Chronic (Verified)	276 10%	28 12%	63 8%	97 14%	53 13%	13 11%	10 14%	5 5%	7 3%
p	Chronic (Verified) & Matched	213 77%	21 75%	57 90%	86 89%	23 43%	7 54%	9 90%	4 80%	6 86%
q	Chronic (Verified) & Not Matched	63 23%	7 25%	6 10%	11 11%	30 57%	6 46%	1 10%	1 20%	1 14%
r	Chronic (Verified) for 91+ days	131 47%	20 71%	21 33%	43 44%	23 43%	12 92%	7 70%	2 40%	3 43%
s	Avg # days Chronic (Verified)	93 days	118 days	79 days	89 days	79 days	143 days	133 days	78 days	128 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	86 days	108 days	57 days	77 days	75 days	133 days	123 days	83 days	56 days
u	Max # days Chronic (Verified)	348 days	306 days	243 days	317 days	239 days	257 days	348 days	128 days	314 days
v	Not Chronic (Verified)	2,236 82%	185 78%	721 90%	513 73%	334 80%	102 87%	43 61%	86 91%	252 92%
w	Not Chronic (Verified) & Matched	106 5%	17 9%	7 1%	44 9%	9 3%	0 0%	0 0%	24 28%	5 2%
x	Might be Chronic Next 3 Months	87 4%	3 2%	8 1%	32 6%	12 4%	4 4%	3 7%	4 5%	21 8%
y	Refuses CAN Assistance	13 0%	0 0%	2 0%	4 1%	1 0%	0 0%	1 1%	3 3%	2 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	1 0%	2 0%	1 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**