

Report Date: 1/23/2018

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,431 clients	137 clients	582 clients	685 clients	491 clients	96 clients	77 clients	111 clients	252 clients
b	# Added in past 7 days	65 clients	7 clients	25 clients	9 clients	8 clients	0 clients	2 clients	13 clients	1 clients
c	Avg # days Active on BNL	220 days	273 days	241 days	207 days	268 days	213 days	79 days	149 days	160 days
d	Median # days Active on BNL	169 days	207 days	195 days	161 days	231 days	176 days	75 days	75 days	123 days
e	Max # days Active on BNL	1,203 days	1,070 days	1,203 days	964 days	1,082 days	845 days	362 days	1,203 days	880 days
f	Unverified CH Statuses	268 11%	32 23%	32 5%	71 10%	65 13%	5 5%	23 30%	12 11%	28 11%
g	Unknown/Blank	179 7%	21 15%	32 5%	40 6%	58 12%	1 1%	5 6%	6 5%	16 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	89 4%	11 8%	0 0%	31 5%	7 1%	4 4%	18 23%	6 5%	12 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	2 2%	1 9%	0 -	1 3%	0 0%	0 0%	0 0%	0 0%	0 0%
j	Might be Chronic Next 3 Months	56 63%	7 64%	0 -	14 45%	5 71%	3 75%	13 72%	6 100%	8 67%
k	Avg # days Unverified CH Status	87 days	142 days	6 days	163 days	38 days	100 days	67 days	24 days	81 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	27 days	70 days	5 days	42 days	28 days	96 days	50 days	10 days	16 days
m	Max # days Unverified CH Status	1,070 days	1,070 days	15 days	853 days	189 days	221 days	362 days	152 days	852 days
n	Verified CH Statuses	2,149 88%	104 76%	546 94%	610 89%	426 87%	89 93%	54 70%	97 87%	223 88%
o	Chronic (Verified)	205 8%	10 7%	45 8%	36 5%	83 17%	3 3%	4 5%	7 6%	17 7%
p	Chronic (Verified) & Matched	154 75%	7 70%	45 100%	34 94%	51 61%	2 67%	0 0%	6 86%	9 53%
q	Chronic (Verified) & Not Matched	51 25%	3 30%	0 0%	2 6%	32 39%	1 33%	4 100%	1 14%	8 47%
r	Chronic (Verified) for 91+ days	113 55%	8 80%	13 29%	16 44%	62 75%	1 33%	2 50%	0 0%	11 65%
s	Avg # days Chronic (Verified)	135 days	214 days	80 days	109 days	178 days	126 days	138 days	9 days	131 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	102 days	175 days	40 days	87 days	133 days	89 days	111 days	5 days	126 days
u	Max # days Chronic (Verified)	517 days	406 days	342 days	517 days	455 days	236 days	245 days	19 days	279 days
v	Not Chronic (Verified)	1,944 80%	94 69%	501 86%	574 84%	343 70%	86 90%	50 65%	90 81%	206 82%
w	Not Chronic (Verified) & Matched	117 6%	15 16%	3 1%	59 10%	30 9%	0 0%	0 0%	9 10%	1 0%
x	Might be Chronic Next 3 Months	65 3%	1 1%	4 1%	24 4%	6 2%	4 5%	2 4%	3 3%	21 10%
y	Refuses CAN Assistance	14 1%	1 1%	4 1%	4 1%	0 0%	2 2%	0 0%	2 2%	1 0%
z	Chronic (Verified) Refusers	6 0%	0 0%	4 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	4 0%	0 0%	0 0%	3 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	4 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**