

Report Date: 2/27/2018

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,461 clients	137 clients	519 clients	749 clients	526 clients	102 clients	78 clients	86 clients	264 clients
b	# Added in past 7 days	65 clients	9 clients	10 clients	16 clients	13 clients	4 clients	4 clients	4 clients	5 clients
c	Avg # days Active on BNL	210 days	253 days	199 days	206 days	276 days	176 days	84 days	131 days	167 days
d	Median # days Active on BNL	160 days	168 days	134 days	167 days	246 days	129 days	65 days	52 days	134 days
e	Max # days Active on BNL	1,238 days	1,215 days	1,238 days	999 days	1,117 days	880 days	397 days	754 days	915 days
f	Unverified CH Statuses	255 10%	34 25%	63 12%	51 7%	43 8%	18 18%	18 23%	10 12%	18 7%
g	Unknown/Blank	167 7%	27 20%	62 12%	21 3%	31 6%	14 14%	3 4%	6 7%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	88 4%	7 5%	1 0%	30 4%	12 2%	4 4%	15 19%	4 5%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	17 19%	1 14%	0 0%	12 40%	0 0%	1 25%	3 20%	0 0%	0 0%
j	Might be Chronic Next 3 Months	52 59%	4 57%	0 0%	12 40%	8 67%	3 75%	12 80%	4 100%	9 60%
k	Avg # days Unverified CH Status	94 days	152 days	17 days	236 days	44 days	50 days	74 days	43 days	70 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	22 days	73 days	15 days	85 days	15 days	30 days	63 days	12 days	28 days
m	Max # days Unverified CH Status	1,165 days	1,165 days	28 days	888 days	224 days	209 days	397 days	187 days	403 days
n	Verified CH Statuses	2,194 89%	103 75%	451 87%	695 93%	483 92%	82 80%	60 77%	75 87%	245 93%
o	Chronic (Verified)	194 8%	6 4%	36 7%	36 5%	80 15%	9 9%	6 8%	7 8%	14 5%
p	Chronic (Verified) & Matched	154 79%	5 83%	36 100%	28 78%	55 69%	9 100%	3 50%	7 100%	11 79%
q	Chronic (Verified) & Not Matched	40 21%	1 17%	0 0%	8 22%	25 31%	0 0%	3 50%	0 0%	3 21%
r	Chronic (Verified) for 91+ days	110 57%	4 67%	9 25%	14 39%	66 83%	2 22%	4 67%	0 0%	11 79%
s	Avg # days Chronic (Verified)	140 days	155 days	83 days	83 days	209 days	68 days	119 days	44 days	141 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	106 days	146 days	50 days	63 days	162 days	34 days	116 days	40 days	139 days
u	Max # days Chronic (Verified)	552 days	347 days	377 days	552 days	490 days	271 days	280 days	54 days	314 days
v	Not Chronic (Verified)	2,000 81%	97 71%	415 80%	659 88%	403 77%	73 72%	54 69%	68 79%	231 88%
w	Not Chronic (Verified) & Matched	110 6%	7 7%	1 0%	48 7%	38 9%	1 1%	3 6%	5 7%	7 3%
x	Might be Chronic Next 3 Months	68 3%	3 3%	4 1%	27 4%	7 2%	2 3%	1 2%	5 7%	19 8%
y	Refuses CAN Assistance	12 0%	0 0%	5 1%	3 0%	0 0%	2 2%	0 0%	1 1%	1 0%
z	Chronic (Verified) Refusers	7 0%	0 0%	5 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**