

Report Date: 1/30/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,427 clients	117 clients	601 clients	697 clients	492 clients	94 clients	79 clients	91 clients	256 clients
b	# Added in past 7 days	65 clients	2 clients	21 clients	14 clients	6 clients	2 clients	7 clients	8 clients	5 clients
c	Avg # days Active on BNL	220 days	272 days	239 days	209 days	271 days	212 days	79 days	135 days	164 days
d	Median # days Active on BNL	173 days	182 days	193 days	164 days	237 days	182 days	74 days	70 days	127 days
e	Max # days Active on BNL	1,210 days	1,077 days	1,210 days	971 days	1,089 days	852 days	369 days	1,210 days	887 days
f	Unverified CH Statuses	237 10%	31 26%	51 8%	41 6%	52 11%	7 7%	23 29%	19 21%	13 5%
g	Unknown/Blank	146 6%	22 19%	51 8%	10 1%	44 9%	2 2%	5 6%	12 13%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	91 4%	9 8%	0 0%	31 4%	8 2%	5 5%	18 23%	7 8%	13 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 10%	2 22%	0 -	6 19%	0 0%	1 20%	0 0%	0 0%	0 0%
j	Might be Chronic Next 3 Months	57 63%	4 44%	0 -	13 42%	6 75%	4 80%	14 78%	7 100%	9 69%
k	Avg # days Unverified CH Status	102 days	147 days	10 days	294 days	45 days	77 days	71 days	21 days	166 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	34 days	70 days	8 days	265 days	35 days	60 days	47 days	8 days	76 days
m	Max # days Unverified CH Status	1,077 days	1,077 days	22 days	860 days	196 days	228 days	369 days	159 days	859 days
n	Verified CH Statuses	2,177 90%	85 73%	546 91%	653 94%	440 89%	85 90%	56 71%	70 77%	242 95%
o	Chronic (Verified)	202 8%	7 6%	47 8%	36 5%	80 16%	4 4%	4 5%	7 8%	17 7%
p	Chronic (Verified) & Matched	157 78%	5 71%	47 100%	34 94%	52 65%	4 100%	0 0%	6 86%	9 53%
q	Chronic (Verified) & Not Matched	45 22%	2 29%	0 0%	2 6%	28 35%	0 0%	4 100%	1 14%	8 47%
r	Chronic (Verified) for 91+ days	116 57%	5 71%	15 32%	20 56%	61 76%	2 50%	2 50%	0 0%	11 65%
s	Avg # days Chronic (Verified)	137 days	187 days	82 days	116 days	187 days	102 days	145 days	16 days	138 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	107 days	151 days	46 days	94 days	141 days	79 days	118 days	12 days	133 days
u	Max # days Chronic (Verified)	524 days	413 days	349 days	524 days	462 days	243 days	252 days	26 days	286 days
v	Not Chronic (Verified)	1,975 81%	78 67%	499 83%	617 89%	360 73%	81 86%	52 66%	63 69%	225 88%
w	Not Chronic (Verified) & Matched	112 6%	3 4%	3 1%	63 10%	35 10%	1 1%	0 0%	6 10%	1 0%
x	Might be Chronic Next 3 Months	66 3%	1 1%	4 1%	27 4%	7 2%	2 2%	1 2%	2 3%	22 10%
y	Refuses CAN Assistance	13 1%	1 1%	4 1%	3 0%	0 0%	2 2%	0 0%	2 2%	1 0%
z	Chronic (Verified) Refusers	6 0%	0 0%	4 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	4 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)