

Report Date: 12/20/2016

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,662 clients	204 clients	1,041 clients	1,452 clients	359 clients	128 clients	82 clients	102 clients	294 clients
b	# Added in past 7 days	69 clients	1 clients	26 clients	8 clients	17 clients	8 clients	1 clients	4 clients	4 clients
c	Avg # days Active on BNL	236 days	192 days	221 days	313 days	149 days	135 days	178 days	98 days	158 days
d	Median # days Active on BNL	196 days	161 days	168 days	256 days	104 days	101 days	150 days	57 days	152 days
e	Max # days Active on BNL	804 days	747 days	804 days	804 days	790 days	757 days	630 days	712 days	727 days
f	Unverified CH Statuses	172 5%	15 7%	27 3%	74 5%	12 3%	16 13%	3 4%	0 0%	25 9%
g	Unknown/Blank	62 2%	12 6%	27 3%	7 0%	5 1%	10 8%	0 0%	0 0%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	110 3%	3 1%	0 0%	67 5%	7 2%	6 5%	3 4%	0 0%	24 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	19 17%	1 33%	0 -	3 4%	0 0%	2 33%	0 0%	0 -	13 54%
j	Might be Chronic Next 3 Months	78 71%	1 33%	0 -	47 70%	2 29%	6 100%	2 67%	0 -	20 83%
k	Avg # days Unverified CH Status	168 days	55 days	5 days	290 days	61 days	74 days	78 days	0 days	175 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	83 days	62 days	4 days	256 days	8 days	14 days	22 days	0 days	155 days
m	Max # days Unverified CH Status	770 days	119 days	11 days	770 days	215 days	315 days	190 days	0 days	455 days
n	Verified CH Statuses	3,479 95%	189 93%	1,012 97%	1,374 95%	347 97%	112 88%	78 95%	101 99%	266 90%
o	Chronic (Verified)	281 8%	29 14%	76 7%	63 4%	61 17%	12 9%	16 20%	4 4%	20 7%
p	Chronic (Verified) & Matched	268 95%	25 86%	75 99%	63 100%	56 92%	11 92%	14 88%	4 100%	20 100%
q	Chronic (Verified) & Not Matched	13 5%	4 14%	1 1%	0 0%	5 8%	1 8%	2 13%	0 0%	0 0%
r	Chronic (Verified) for 91+ days	93 33%	7 24%	24 32%	24 38%	21 34%	4 33%	6 38%	2 50%	5 25%
s	Avg # days Chronic (Verified)	76 days	54 days	73 days	89 days	82 days	72 days	81 days	94 days	58 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	61 days	47 days	76 days	64 days	57 days	48 days	74 days	80 days	44 days
u	Max # days Chronic (Verified)	271 days	221 days	203 days	263 days	271 days	172 days	263 days	208 days	195 days
v	Not Chronic (Verified)	3,198 87%	160 78%	936 90%	1,311 90%	286 80%	100 78%	62 76%	97 95%	246 84%
w	Not Chronic (Verified) & Matched	82 3%	16 10%	4 0%	16 1%	13 5%	3 3%	3 5%	24 25%	3 1%
x	Might be Chronic Next 3 Months	85 3%	3 2%	23 2%	14 1%	13 5%	5 5%	5 8%	4 4%	18 7%
y	Refuses CAN Assistance	11 0%	0 0%	2 0%	4 0%	0 0%	0 0%	1 1%	1 1%	3 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	1 0%	3 0%	0 0%	0 0%	0 0%	1 1%	1 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)