Connecticut BNL Weekly Status Report

Report Date: 2/14/2017

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	**# Active on BNL**	**2,904** clients	**235** clients	**798** clients	**851** clients	**430** clients	**129** clients	**68** clients	**103** clients	**290** clients
b	# Added in past 7 days	**57** clients	**4** clients	**18** clients	**13** clients	**12** clients	**2** clients	**3** clients	**3** clients	**2** clients
c	Avg # days Active on BNL	**197** days	**222** days	**196** days	**234** days	**164** days	**153** days	**191** days	**121** days	**170** days
d	Median # days Active on BNL	**169** days	**208** days	**173** days	**231** days	**105** days	**124** days	**160** days	**77** days	**145** days
e	Max # days Active on BNL	**860** days	**803** days	**860** days	**860** days	**846** days	**813** days	**686** days	**860** days	**783** days
f	**Unverified CH Statuses**	**153** 5%	**24** 10%	**16** 2%	**76** 9%	**2** 0%	**5** 4%	**9** 13%	**0** 0%	**21** 7%
g	**Unknown/Blank**	**41** 1%	**13** 6%	**16** 2%	**9** 1%	**0** 0%	**1** 1%	**2** 3%	**0** 0%	**0** 0%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+									
h	**Potentially Chronic**	**112** 4%	**11** 5%	**0** 0%	**67** 8%	**2** 0%	**4** 3%	**7** 10%	**0** 0%	**21** 7%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+									
i	Potentially Chronic & Matched	**11** 10%	**2** 18%	**0** -	**1** 1%	**0** 0%	**1** 25%	**0** 0%	**0** -	**7** 33%
j	*Might be Chronic Next 3 Months*	*62* 55%	*6* 55%	*0* -	*34* 51%	*0* 0%	*4* 100%	*4* 57%	*0* -	*14* 67%
k	Avg # days Unverified CH Status	**163** days	**77** days	4 days	**245** days	14 days	**72** days	**140** days	0 days	**131** days
	GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days									
l	Median # days Unverified CH	94 days	58 days	4 days	225 days	14 days	34 days	39 days	0 days	69 days
m	Max # days Unverified CH Status	826 days	406 days	7 days	826 days	20 days	196 days	459 days	0 days	522 days
n	**Verified CH Statuses**	**2,738** 94%	**211** 90%	**779** 98%	**771** 91%	**428** 100%	**124** 96%	**58** 85%	**100** 97%	**267** 92%
o	**Chronic (Verified)**	**279** 10%	**32** 14%	**63** 8%	**81** 10%	**61** 14%	**11** 9%	**14** 21%	**6** 6%	**11** 4%
p	Chronic (Verified) & Matched	243 87%	30 94%	63 100%	73 90%	43 70%	8 73%	11 79%	6 100%	9 82%
q	Chronic (Verified) & Not Matched	36 13%	2 6%	0 0%	8 10%	18 30%	3 27%	3 21%	0 0%	2 18%
r	Chronic (Verified) for 91+ days	115 41%	16 50%	29 46%	32 40%	16 26%	7 64%	8 57%	1 17%	6 55%
s	Avg # days Chronic (Verified)	**87** days	**103** days	**88** days	**85** days	**71** days	**112** days	**108** days	39 days	**111** days
	GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days									
t	Median # days Chronic (Verified)	74 days	88 days	77 days	70 days	61 days	104 days	95 days	28 days	96 days
u	Max # days Chronic (Verified)	319 days	277 days	239 days	319 days	252 days	228 days	319 days	99 days	285 days
v	**Not Chronic (Verified)**	**2,459** 85%	**179** 76%	**716** 90%	**690** 81%	**367** 85%	**113** 88%	**44** 65%	**94** 91%	**256** 88%
w	Not Chronic (Verified) & Matched	96 4%	19 11%	3 0%	38 6%	15 4%	0 0%	0 0%	17 18%	4 2%
x	*Might be Chronic Next 3 Months*	*99* 4%	*4* 2%	*13* 2%	*37* 5%	*14* 4%	*2* 2%	*5* 11%	*3* 3%	*21* 8%
y	**Refuses CAN Assistance**	**13** 0%	**0** 0%	**3** 0%	**4** 0%	**0** 0%	**0** 0%	**1** 1%	**3** 3%	**2** 1%
z	**Chronic (Verified) Refusers**	**6** 0%	**0** 0%	**2** 0%	**2** 0%	**0** 0%	**0** 0%	**0** 0%	**2** 2%	**0** 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** -Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

  * Mark clients as "Not Chronic (Verified)" if they do not currently meet the HUD criteria for chronic homelessness
  * Mark clients as "Chronic (Verified)" when they do meet the HUD criteria for chronic homelessness
  * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

  * Accurately record the date on which the client's chronic status was verified
  * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions https://attendee.gotowebinar.com/recording/7221450912807421699

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)