

Report Date: 7/25/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,521 clients	127 clients	890 clients	587 clients	379 clients	112 clients	60 clients	92 clients	274 clients
b	# Added in past 7 days	82 clients	0 clients	16 clients	9 clients	10 clients	3 clients	8 clients	20 clients	16 clients
c	Avg # days Active on BNL	215 days	225 days	245 days	221 days	188 days	169 days	71 days	138 days	213 days
d	Median # days Active on BNL	176 days	148 days	222 days	153 days	139 days	125 days	69 days	51 days	195 days
e	Max # days Active on BNL	1,021 days	1,021 days	1,021 days	888 days	900 days	762 days	239 days	1,021 days	698 days
f	<u>Unverified CH Statuses</u>	202 8%	26 20%	38 4%	59 10%	16 4%	6 5%	17 28%	10 11%	30 11%
g	Unknown/Blank	110 4%	12 9%	36 4%	14 2%	15 4%	6 5%	9 15%	7 8%	11 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	92 4%	14 11%	2 0%	45 8%	1 0%	0 0%	8 13%	3 3%	19 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 10%	1 7%	0 0%	6 13%	0 0%	0 -	1 13%	1 33%	0 0%
j	Might be Chronic Next 3 Months	40 43%	7 50%	0 0%	13 29%	1 100%	0 -	3 38%	3 100%	13 68%
k	Avg # days Unverified CH Status	126 days	189 days	13 days	289 days	10 days	14 days	34 days	27 days	61 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	21 days	84 days	11 days	299 days	7 days	10 days	14 days	8 days	37 days
m	Max # days Unverified CH Status	1,021 days	1,021 days	82 days	799 days	41 days	39 days	239 days	183 days	216 days
n	<u>Verified CH Statuses</u>	2,303 91%	100 79%	846 95%	525 89%	363 96%	106 95%	43 72%	78 85%	242 88%
o	Chronic (Verified)	210 8%	17 13%	55 6%	49 8%	60 16%	6 5%	6 10%	6 7%	11 4%
p	Chronic (Verified) & Matched	145 69%	10 59%	48 87%	32 65%	41 68%	2 33%	1 17%	4 67%	7 64%
q	Chronic (Verified) & Not Matched	65 31%	7 41%	7 13%	17 35%	19 32%	4 67%	5 83%	2 33%	4 36%
r	Chronic (Verified) for 91+ days	132 63%	16 94%	32 58%	25 51%	47 78%	5 83%	3 50%	2 33%	2 18%
s	Avg # days Chronic (Verified)	127 days	201 days	109 days	99 days	152 days	296 days	89 days	76 days	51 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	110 days	222 days	104 days	92 days	151 days	328 days	77 days	49 days	32 days
u	Max # days Chronic (Verified)	412 days	404 days	375 days	378 days	371 days	412 days	196 days	174 days	97 days
v	Not Chronic (Verified)	2,093 83%	83 65%	791 89%	476 81%	303 80%	100 89%	37 62%	72 78%	231 84%
w	Not Chronic (Verified) & Matched	96 5%	13 16%	8 1%	41 9%	18 6%	1 1%	0 0%	11 15%	4 2%
x	Might be Chronic Next 3 Months	68 3%	1 1%	8 1%	27 6%	6 2%	1 1%	2 5%	2 3%	21 9%
y	<u>Refuses CAN Assistance</u>	16 1%	1 1%	6 1%	3 1%	0 0%	0 0%	0 0%	4 4%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	5 1%	1 0%	0 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	5 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	2 2%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)