

Report Date: 3/28/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,663 clients	187 clients	790 clients	679 clients	435 clients	132 clients	64 clients	95 clients	281 clients
b	# Added in past 7 days	59 clients	3 clients	7 clients	10 clients	23 clients	8 clients	0 clients	6 clients	2 clients
c	Avg # days Active on BNL	210 days	226 days	209 days	262 days	170 days	162 days	164 days	145 days	194 days
d	Median # days Active on BNL	174 days	195 days	186 days	259 days	127 days	146 days	117 days	88 days	163 days
e	Max # days Active on BNL	902 days	818 days	902 days	902 days	888 days	643 days	803 days	902 days	825 days
f	Unverified CH Statuses	225 8%	14 7%	34 4%	105 15%	25 6%	16 12%	16 25%	0 0%	15 5%
g	Unknown/Blank	124 5%	11 6%	34 4%	35 5%	23 5%	14 11%	7 11%	0 0%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	101 4%	3 2%	0 0%	70 10%	2 0%	2 2%	9 14%	0 0%	15 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 9%	1 33%	0 -	3 4%	0 0%	0 0%	1 11%	0 -	4 27%
j	Might be Chronic Next 3 Months	47 47%	3 100%	0 -	25 36%	0 0%	2 100%	6 67%	0 -	11 73%
k	Avg # days Unverified CH Status	134 days	53 days	28 days	224 days	7 days	14 days	177 days	0 days	104 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	32 days	31 days	20 days	197 days	5 days	7 days	85 days	0 days	97 days
m	Max # days Unverified CH Status	803 days	160 days	258 days	771 days	62 days	76 days	803 days	0 days	333 days
n	Verified CH Statuses	2,425 91%	173 93%	754 95%	570 84%	408 94%	116 88%	48 75%	92 97%	264 94%
o	Chronic (Verified)	278 10%	26 14%	63 8%	96 14%	52 12%	13 10%	10 16%	9 9%	9 3%
p	Chronic (Verified) & Matched	215 77%	16 62%	57 90%	85 89%	28 54%	7 54%	8 80%	7 78%	7 78%
q	Chronic (Verified) & Not Matched	63 23%	10 38%	6 10%	11 11%	24 46%	6 46%	2 20%	2 22%	2 22%
r	Chronic (Verified) for 91+ days	133 48%	18 69%	18 29%	45 47%	25 48%	13 100%	7 70%	3 33%	4 44%
s	Avg # days Chronic (Verified)	95 days	115 days	73 days	97 days	87 days	156 days	134 days	55 days	122 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	83 days	111 days	53 days	78 days	83 days	146 days	125 days	55 days	69 days
u	Max # days Chronic (Verified)	361 days	313 days	256 days	330 days	223 days	270 days	361 days	141 days	327 days
v	Not Chronic (Verified)	2,147 81%	147 79%	691 87%	474 70%	356 82%	103 78%	38 59%	83 87%	255 91%
w	Not Chronic (Verified) & Matched	90 4%	11 7%	4 1%	41 9%	9 3%	0 0%	0 0%	20 24%	5 2%
x	Might be Chronic Next 3 Months	90 4%	1 1%	8 1%	40 8%	12 3%	4 4%	1 3%	4 5%	20 8%
y	Refuses CAN Assistance	13 0%	0 0%	2 0%	4 1%	2 0%	0 0%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	7 0%	0 0%	1 0%	2 0%	2 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)