

Report Date: 7/11/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,394 clients	122 clients	859 clients	564 clients	357 clients	104 clients	55 clients	79 clients	254 clients
b	# Added in past 7 days	54 clients	0 clients	10 clients	25 clients	4 clients	0 clients	3 clients	6 clients	6 clients
c	Avg # days Active on BNL	215 days	212 days	241 days	223 days	183 days	166 days	89 days	167 days	220 days
d	Median # days Active on BNL	173 days	133 days	216 days	154 days	134 days	123 days	83 days	82 days	215 days
e	Max # days Active on BNL	1,007 days	1,007 days	1,007 days	874 days	886 days	748 days	327 days	1,007 days	684 days
f	Unverified CH Statuses	151 6%	23 19%	8 1%	74 13%	5 1%	8 8%	7 13%	5 6%	21 8%
g	Unknown/Blank	67 3%	10 8%	6 1%	29 5%	4 1%	8 8%	4 7%	1 1%	5 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	84 4%	13 11%	2 0%	45 8%	1 0%	0 0%	3 5%	4 5%	16 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	7 8%	1 8%	0 0%	5 11%	0 0%	0 -	1 33%	0 0%	0 0%
j	Might be Chronic Next 3 Months	36 43%	6 46%	0 0%	12 27%	1 100%	0 -	1 33%	4 100%	12 75%
k	Avg # days Unverified CH Status	157 days	185 days	16 days	232 days	8 days	14 days	52 days	38 days	67 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	27 days	105 days	5 days	171 days	5 days	13 days	12 days	5 days	46 days
m	Max # days Unverified CH Status	1,007 days	1,007 days	68 days	785 days	27 days	25 days	225 days	169 days	202 days
n	Verified CH Statuses	2,225 93%	98 80%	845 98%	487 86%	350 98%	95 91%	48 87%	71 90%	231 91%
o	Chronic (Verified)	195 8%	17 14%	51 6%	47 8%	55 15%	4 4%	6 11%	6 8%	9 4%
p	Chronic (Verified) & Matched	137 70%	10 59%	44 86%	35 74%	32 58%	1 25%	2 33%	5 83%	8 89%
q	Chronic (Verified) & Not Matched	58 30%	7 41%	7 14%	12 26%	23 42%	3 75%	4 67%	1 17%	1 11%
r	Chronic (Verified) for 91+ days	112 57%	16 94%	28 55%	24 51%	34 62%	4 100%	4 67%	2 33%	0 0%
s	Avg # days Chronic (Verified)	125 days	187 days	112 days	102 days	140 days	333 days	128 days	62 days	47 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	105 days	208 days	104 days	96 days	134 days	341 days	108 days	35 days	60 days
u	Max # days Chronic (Verified)	398 days	390 days	361 days	364 days	357 days	398 days	245 days	160 days	83 days
v	Not Chronic (Verified)	2,030 85%	81 66%	794 92%	440 78%	295 83%	91 88%	42 76%	65 82%	222 87%
w	Not Chronic (Verified) & Matched	97 5%	13 16%	8 1%	36 8%	18 6%	1 1%	0 0%	16 25%	5 2%
x	Might be Chronic Next 3 Months	71 3%	1 1%	8 1%	27 6%	6 2%	1 1%	3 7%	4 6%	21 9%
y	Refuses CAN Assistance	18 1%	1 1%	6 1%	3 1%	2 1%	1 1%	0 0%	3 4%	2 1%
z	Chronic (Verified) Refusers	11 0%	0 0%	5 1%	1 0%	2 1%	1 1%	0 0%	2 3%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)