

Report Date: 12/13/2016

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,637 clients	211 clients	1,026 clients	1,460 clients	348 clients	121 clients	84 clients	99 clients	288 clients
b	# Added in past 7 days	74 clients	2 clients	17 clients	13 clients	24 clients	4 clients	0 clients	7 clients	7 clients
c	Avg # days Active on BNL	236 days	189 days	223 days	309 days	152 days	136 days	169 days	97 days	153 days
d	Median # days Active on BNL	194 days	155 days	166 days	249 days	112 days	104 days	143 days	57 days	146 days
e	Max # days Active on BNL	797 days	740 days	797 days	797 days	783 days	750 days	623 days	705 days	720 days
f	<u>Unverified CH Statuses</u>	169 5%	22 10%	7 1%	81 6%	13 4%	12 10%	7 8%	0 0%	27 9%
g	Unknown/Blank	54 1%	12 6%	7 1%	18 1%	5 1%	6 5%	0 0%	0 0%	6 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	115 3%	10 5%	0 0%	63 4%	8 2%	6 5%	7 8%	0 0%	21 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	18 16%	2 20%	0 -	2 3%	0 0%	1 17%	0 0%	0 -	13 62%
j	Might be Chronic Next 3 Months	84 73%	5 50%	0 -	46 73%	2 25%	6 100%	6 86%	0 -	19 90%
k	Avg # days Unverified CH Status	178 days	68 days	3 days	261 days	53 days	99 days	142 days	0 days	169 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	103 days	61 days	4 days	223 days	7 days	45 days	158 days	0 days	125 days
m	Max # days Unverified CH Status	763 days	230 days	4 days	763 days	208 days	308 days	344 days	0 days	634 days
n	<u>Verified CH Statuses</u>	3,457 95%	189 90%	1,017 99%	1,375 94%	335 96%	109 90%	76 90%	98 99%	258 90%
o	Chronic (Verified)	284 8%	30 14%	76 7%	69 5%	60 17%	12 10%	15 18%	3 3%	19 7%
p	Chronic (Verified) & Matched	278 98%	30 100%	76 100%	69 100%	56 93%	11 92%	14 93%	3 100%	19 100%
q	Chronic (Verified) & Not Matched	6 2%	0 0%	0 0%	0 0%	4 7%	1 8%	1 7%	0 0%	0 0%
r	Chronic (Verified) for 91+ days	102 36%	10 33%	27 36%	25 36%	25 42%	4 33%	5 33%	2 67%	4 21%
s	Avg # days Chronic (Verified)	78 days	66 days	76 days	84 days	86 days	65 days	81 days	116 days	54 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	69 days	40 days	75 days	57 days	72 days	41 days	69 days	110 days	41 days
u	Max # days Chronic (Verified)	264 days	214 days	196 days	256 days	264 days	165 days	256 days	201 days	188 days
v	Not Chronic (Verified)	3,173 87%	159 75%	941 92%	1,306 89%	275 79%	97 80%	61 73%	95 96%	239 83%
w	Not Chronic (Verified) & Matched	87 3%	16 10%	5 1%	16 1%	15 5%	4 4%	3 5%	25 26%	3 1%
x	Might be Chronic Next 3 Months	83 3%	3 2%	23 2%	12 1%	14 5%	5 5%	5 8%	3 3%	18 8%
y	<u>Refuses CAN Assistance</u>	11 0%	0 0%	2 0%	4 0%	0 0%	0 0%	1 1%	1 1%	3 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	1 0%	3 0%	0 0%	0 0%	0 0%	1 1%	1 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)