

Report Date: 8/28/2018

## CT BNL Weekly Status Report | Individuals

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,130 clients	122 clients	494 clients	663 clients	313 clients	95 clients	66 clients	141 clients	236 clients
b	# Added in past 7 days	58 clients	1 clients	13 clients	7 clients	18 clients	4 clients	3 clients	5 clients	7 clients
c	Avg # days Active on BNL	178 days	178 days	187 days	198 days	182 days	119 days	101 days	87 days	203 days
d	Median # days Active on BNL	139 days	131 days	137 days	168 days	134 days	91 days	52 days	53 days	177 days
e	Max # days Active on BNL	1,034 days	627 days	874 days	1,034 days	872 days	496 days	434 days	890 days	706 days
f	<u>Unverified CH Statuses</u>	106 5%	3 2%	8 2%	49 7%	27 9%	4 4%	0 0%	2 1%	13 6%
g	Unknown/Blank	45 2%	2 2%	8 2%	15 2%	8 3%	4 4%	0 0%	1 1%	7 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	61 3%	1 1%	0 0%	34 5%	19 6%	0 0%	0 0%	1 1%	6 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	13 21%	1 100%	0 -	12 35%	0 0%	0 -	0 -	0 0%	0 0%
j	Might be Chronic Next 3 Months	41 67%	0 0%	0 -	17 50%	17 89%	0 -	0 -	1 100%	6 100%
k	Avg # days Unverified CH Status	212 days	148 days	3 days	280 days	225 days	5 days	0 days	72 days	159 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	132 days	11 days	3 days	349 days	183 days	6 days	0 days	72 days	10 days
m	Max # days Unverified CH Status	966 days	433 days	5 days	966 days	716 days	6 days	0 days	81 days	568 days
n	<u>Verified CH Statuses</u>	2,009 94%	118 97%	484 98%	609 92%	286 91%	91 96%	66 100%	137 97%	218 92%
o	Chronic (Verified)	207 10%	14 11%	68 14%	32 5%	56 18%	7 7%	13 20%	7 5%	10 4%
p	Chronic (Verified) & Matched	177 86%	13 93%	68 100%	29 91%	43 77%	7 100%	5 38%	7 100%	5 50%
q	Chronic (Verified) & Not Matched	30 14%	1 7%	0 0%	3 9%	13 23%	0 0%	8 62%	0 0%	5 50%
r	Chronic (Verified) for 91+ days	60 29%	4 29%	19 28%	9 28%	20 36%	2 29%	3 23%	2 29%	1 10%
s	Avg # days Chronic (Verified)	73 days	63 days	57 days	92 days	88 days	79 days	65 days	77 days	51 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	53 days	54 days	48 days	80 days	57 days	60 days	36 days	29 days	32 days
u	Max # days Chronic (Verified)	455 days	138 days	232 days	302 days	455 days	195 days	196 days	222 days	125 days
v	Not Chronic (Verified)	1,802 85%	104 85%	416 84%	577 87%	230 73%	84 88%	53 80%	130 92%	208 88%
w	Not Chronic (Verified) & Matched	86 5%	18 17%	11 3%	14 2%	14 6%	3 4%	6 11%	15 12%	5 2%
x	Might be Chronic Next 3 Months	72 4%	3 3%	0 0%	10 2%	35 15%	0 0%	1 2%	7 5%	16 8%
y	<u>Refuses CAN Assistance</u>	15 1%	1 1%	2 0%	5 1%	0 0%	0 0%	0 0%	2 1%	5 2%
z	Chronic (Verified) Refusers	5 0%	0 0%	1 0%	2 0%	0 0%	0 0%	0 0%	2 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	8 0%	1 1%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	5 2%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**