

Report Date: 10/10/2017

# Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,345 clients	158 clients	693 clients	563 clients	438 clients	116 clients	57 clients	79 clients	241 clients
b	# Added in past 7 days	46 clients	2 clients	5 clients	6 clients	9 clients	1 clients	3 clients	7 clients	13 clients
c	Avg # days Active on BNL	208 days	246 days	241 days	193 days	226 days	213 days	69 days	157 days	134 days
d	Median # days Active on BNL	152 days	172 days	204 days	119 days	185 days	174 days	41 days	75 days	78 days
e	Max # days Active on BNL	1,098 days	965 days	1,098 days	868 days	977 days	839 days	431 days	1,098 days	775 days
f	<u>Unverified CH Statuses</u>	154 7%	21 13%	12 2%	37 7%	15 3%	10 9%	25 44%	1 1%	33 14%
g	Unknown/Blank	64 3%	6 4%	12 2%	7 1%	12 3%	7 6%	7 12%	1 1%	12 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED										
h	Potentially Chronic	90 4%	15 9%	0 0%	30 5%	3 1%	3 3%	18 32%	0 0%	21 9%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%.										
i	Potentially Chronic & Matched	6 7%	2 13%	0 -	1 3%	1 33%	0 0%	0 0%	0 -	2 10%
j	Might be Chronic Next 3 Months	45 50%	8 53%	0 -	14 47%	3 100%	3 100%	2 11%	0 -	15 71%
k	Avg # days Unverified CH Status	136 days	208 days	9 days	315 days	24 days	31 days	66 days	5 days	74 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	48 days	77 days	9 days	301 days	6 days	13 days	65 days	5 days	18 days
m	Max # days Unverified CH Status	868 days	818 days	12 days	868 days	118 days	116 days	257 days	5 days	428 days
n	<u>Verified CH Statuses</u>	2,171 93%	136 86%	673 97%	522 93%	423 97%	104 90%	32 56%	74 94%	207 86%
o	Chronic (Verified)	210 9%	14 9%	49 7%	36 6%	73 17%	4 3%	6 11%	12 15%	16 7%
p	Chronic (Verified) & Matched	125 60%	7 50%	37 76%	27 75%	37 51%	2 50%	0 0%	8 67%	7 44%
q	Chronic (Verified) & Not Matched	85 40%	7 50%	12 24%	9 25%	36 49%	2 50%	6 100%	4 33%	9 56%
r	Chronic (Verified) for 91+ days	109 52%	11 79%	23 47%	13 36%	52 71%	3 75%	1 17%	2 17%	4 25%
s	Avg # days Chronic (Verified)	134 days	234 days	117 days	92 days	176 days	302 days	51 days	46 days	60 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	98 days	266 days	89 days	73 days	174 days	370 days	27 days	30 days	23 days
u	Max # days Chronic (Verified)	481 days	481 days	452 days	300 days	419 days	466 days	140 days	208 days	174 days
v	<u>Not Chronic (Verified)</u>	1,961 84%	122 77%	624 90%	486 86%	350 80%	100 86%	26 46%	62 78%	191 79%
w	Not Chronic (Verified) & Matched	100 5%	15 12%	4 1%	43 9%	25 7%	0 0%	0 0%	11 18%	2 1%
x	Might be Chronic Next 3 Months	71 4%	2 2%	1 0%	19 4%	6 2%	2 2%	0 0%	5 8%	36 19%
y	<u>Refuses CAN Assistance</u>	20 1%	1 1%	8 1%	4 1%	0 0%	2 2%	0 0%	4 5%	1 0%
z	Chronic (Verified) Refusers	11 0%	0 0%	7 1%	1 0%	0 0%	2 2%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 4%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**