

Report Date: 9/12/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,547 clients	160 clients	815 clients	632 clients	407 clients	112 clients	63 clients	77 clients	281 clients
b	# Added in past 7 days	64 clients	5 clients	6 clients	12 clients	12 clients	0 clients	9 clients	9 clients	11 clients
c	Avg # days Active on BNL	215 days	237 days	253 days	206 days	211 days	200 days	61 days	162 days	170 days
d	Median # days Active on BNL	161 days	160 days	229 days	138 days	166 days	169 days	42 days	63 days	118 days
e	Max # days Active on BNL	1,070 days	1,070 days	1,070 days	840 days	949 days	811 days	244 days	1,070 days	747 days
f	<u>Unverified CH Statuses</u>	191 7%	50 31%	18 2%	50 8%	11 3%	3 3%	28 44%	4 5%	27 10%
g	Unknown/Blank	87 3%	34 21%	18 2%	14 2%	6 1%	3 3%	12 19%	0 0%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	104 4%	16 10%	0 0%	36 6%	5 1%	0 0%	16 25%	4 5%	27 10%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	12 12%	5 31%	0 -	2 6%	1 20%	0 -	0 0%	2 50%	2 7%
j	Might be Chronic Next 3 Months	53 51%	8 50%	0 -	15 42%	4 80%	0 -	2 13%	4 100%	20 74%
k	Avg # days Unverified CH Status	142 days	145 days	11 days	280 days	52 days	43 days	51 days	39 days	127 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	49 days	49 days	13 days	250 days	21 days	21 days	44 days	44 days	88 days
m	Max # days Unverified CH Status	1,070 days	1,070 days	15 days	840 days	314 days	88 days	229 days	63 days	400 days
n	<u>Verified CH Statuses</u>	2,333 92%	109 68%	788 97%	577 91%	396 97%	106 95%	35 56%	70 91%	252 90%
o	Chronic (Verified)	188 7%	19 12%	46 6%	40 6%	61 15%	3 3%	4 6%	8 10%	7 2%
p	Chronic (Verified) & Matched	124 66%	11 58%	38 83%	23 58%	43 70%	0 0%	0 0%	5 63%	4 57%
q	Chronic (Verified) & Not Matched	64 34%	8 42%	8 17%	17 43%	18 30%	3 100%	4 100%	3 38%	3 43%
r	Chronic (Verified) for 91+ days	113 60%	17 89%	24 52%	15 38%	47 77%	3 100%	2 50%	2 25%	3 43%
s	Avg # days Chronic (Verified)	144 days	231 days	119 days	86 days	175 days	374 days	79 days	114 days	93 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	122 days	243 days	98 days	54 days	180 days	369 days	86 days	13 days	71 days
u	Max # days Chronic (Verified)	613 days	453 days	424 days	309 days	420 days	438 days	140 days	613 days	146 days
v	Not Chronic (Verified)	2,145 84%	90 56%	742 91%	537 85%	335 82%	103 92%	31 49%	62 81%	245 87%
w	Not Chronic (Verified) & Matched	97 5%	17 19%	5 1%	33 6%	23 7%	0 0%	0 0%	11 18%	8 3%
x	Might be Chronic Next 3 Months	65 3%	2 2%	4 1%	27 5%	5 1%	2 2%	0 0%	4 6%	21 9%
y	<u>Refuses CAN Assistance</u>	23 1%	1 1%	9 1%	5 1%	0 0%	3 3%	0 0%	3 4%	2 1%
z	Chronic (Verified) Refusers	15 1%	0 0%	8 1%	3 0%	0 0%	3 3%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	5 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	2 3%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)