

Report Date: 8/7/2018

CT BNL Weekly Status Report | Individuals

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,220 clients	124 clients	477 clients	716 clients	342 clients	87 clients	61 clients	165 clients	248 clients
b	# Added in past 7 days	75 clients	3 clients	20 clients	7 clients	12 clients	1 clients	11 clients	16 clients	5 clients
c	Avg # days Active on BNL	182 days	172 days	198 days	198 days	199 days	121 days	98 days	78 days	203 days
d	Median # days Active on BNL	137 days	113 days	137 days	166 days	133 days	97 days	89 days	41 days	181 days
e	Max # days Active on BNL	1,044 days	606 days	853 days	1,013 days	1,044 days	475 days	381 days	874 days	998 days
f	Unverified CH Statuses	161 7%	6 5%	25 5%	42 6%	20 6%	1 1%	4 7%	46 28%	17 7%
g	Unknown/Blank	79 4%	4 3%	25 5%	4 1%	0 0%	0 0%	4 7%	39 24%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	82 4%	2 2%	0 0%	38 5%	20 6%	1 1%	0 0%	7 4%	14 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	17 21%	2 100%	0 -	14 37%	0 0%	0 0%	0 -	0 0%	1 7%
j	Might be Chronic Next 3 Months	52 63%	0 0%	0 -	18 47%	18 90%	1 100%	0 -	7 100%	8 57%
k	Avg # days Unverified CH Status	169 days	131 days	9 days	341 days	382 days	106 days	6 days	20 days	185 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	26 days	27 days	8 days	362 days	367 days	106 days	6 days	14 days	172 days
m	Max # days Unverified CH Status	1,044 days	412 days	19 days	945 days	1,044 days	106 days	13 days	201 days	564 days
n	Verified CH Statuses	2,045 92%	117 94%	451 95%	669 93%	322 94%	86 99%	57 93%	118 72%	225 91%
o	Chronic (Verified)	221 10%	15 12%	65 14%	34 5%	67 20%	6 7%	12 20%	8 5%	14 6%
p	Chronic (Verified) & Matched	175 79%	12 80%	65 100%	31 91%	47 70%	5 83%	4 33%	5 63%	6 43%
q	Chronic (Verified) & Not Matched	46 21%	3 20%	0 0%	3 9%	20 30%	1 17%	8 67%	3 38%	8 57%
r	Chronic (Verified) for 91+ days	62 28%	7 47%	15 23%	11 32%	16 24%	2 33%	3 25%	4 50%	4 29%
s	Avg # days Chronic (Verified)	73 days	79 days	59 days	90 days	82 days	83 days	50 days	98 days	52 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	55 days	42 days	42 days	66 days	48 days	74 days	26 days	93 days	43 days
u	Max # days Chronic (Verified)	574 days	273 days	516 days	281 days	574 days	174 days	175 days	201 days	139 days
v	Not Chronic (Verified)	1,824 82%	102 82%	386 81%	635 89%	255 75%	80 92%	45 74%	110 67%	211 85%
w	Not Chronic (Verified) & Matched	58 3%	8 8%	7 2%	8 1%	14 5%	1 1%	7 16%	10 9%	3 1%
x	Might be Chronic Next 3 Months	72 4%	2 2%	0 0%	9 1%	42 16%	0 0%	0 0%	3 3%	16 8%
y	Refuses CAN Assistance	14 1%	1 1%	1 0%	5 1%	0 0%	0 0%	0 0%	1 1%	6 2%
z	Chronic (Verified) Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	9 0%	1 1%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 2%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)