Report Date: 3/7/2017 — Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/ Litchfield
a	# Active on BNL	2,797 clients	233 clients	798 clients	789 clients	405 clients	132 clients	67 clients	98 clients	275 clients
b	# Added in past 7 days	49 clients	4 clients	12 clients	6 clients	15 clients	2 clients	1 clients	4 clients	5 clients
c	Avg # days Active on BNL	201 days	225 days	198 days	243 days	165 days	160 days	174 days	131 days	176 days
d	Median # days Active on BNL	168 days	199 days	176 days	238 days	117 days	135 days	123 days	85 days	152 days
e	Max # days Active on BNL	881 days	813 days	881 days	881 days	867 days	622 days	782 days	881 days	804 days
f	**Unverified CH Statuses**	157 6%	21 9%	12 2%	72 9%	16 4%	2 2%	14 21%	0 0%	20 7%
g	**Unknown/Blank**	62 2%	17 7%	12 2%	6 1%	15 4%	1 1%	6 9%	0 0%	5 2%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+									
h	**Potentially Chronic**	95 3%	4 2%	0 0%	66 8%	1 0%	1 1%	8 12%	0 0%	15 5%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+									
i	Potentially Chronic & Matched	12 13%	2 50%	0 -	4 6%	0 0%	0 0%	1 13%	0 -	5 33%
j	*Might be Chronic Next 3 Months*	51 54%	4 100%	0 -	30 45%	0 0%	1 100%	5 63%	0 -	11 73%
k	Avg # days Unverified CH Status	157 days	51 days	12 days	264 days	7 days	202 days	171 days	0 days	79 days
	GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days									
l	Median # days Unverified CH	77 days	35 days	5 days	269 days	6 days	202 days	57 days	0 days	40 days
m	Max # days Unverified CH Status	782 days	139 days	48 days	748 days	41 days	349 days	782 days	0 days	330 days
n	**Verified CH Statuses**	2,627 94%	212 91%	783 98%	713 90%	389 96%	130 98%	52 78%	95 97%	253 92%
o	**Chronic (Verified)**	278 10%	28 12%	58 7%	94 12%	56 14%	15 11%	10 15%	6 6%	11 4%
p	Chronic (Verified) & Matched	212 76%	21 75%	53 91%	80 85%	25 45%	9 60%	9 90%	5 83%	10 91%
q	Chronic (Verified) & Not Matched	66 24%	7 25%	5 9%	14 15%	31 55%	6 40%	1 10%	1 17%	1 9%
r	Chronic (Verified) for 91+ days	112 40%	17 61%	19 33%	38 40%	17 30%	10 67%	6 60%	1 17%	4 36%
s	Avg # days Chronic (Verified)	88 days	110 days	75 days	84 days	77 days	131 days	125 days	68 days	95 days
	GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days									
t	Median # days Chronic (Verified)	82 days	100 days	63 days	74 days	78 days	125 days	115 days	66 days	48 days
u	Max # days Chronic (Verified)	340 days	298 days	218 days	309 days	231 days	249 days	340 days	120 days	306 days
v	**Not Chronic (Verified)**	2,349 84%	184 79%	725 91%	619 78%	333 82%	115 87%	42 63%	89 91%	242 88%
w	Not Chronic (Verified) & Matched	110 5%	17 9%	7 1%	55 9%	9 3%	0 0%	0 0%	18 20%	4 2%
x	*Might be Chronic Next 3 Months*	86 4%	3 2%	9 1%	31 5%	12 4%	3 3%	3 7%	5 6%	20 8%
y	**Refuses CAN Assistance**	13 0%	0 0%	3 0%	4 1%	0 0%	0 0%	1 1%	3 3%	2 1%
z	**Chronic (Verified) Refusers**	6 0%	0 0%	2 0%	2 0%	0 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

* Mark clients as "Not Chronic (Verified)" if they do not currently meet the HUD criteria for chronic homelessness
* Mark clients as "Chronic (Verified)" when they do meet the HUD criteria for chronic homelessness
* Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

* Accurately record the date on which the client's chronic status was verified
* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions https://attendee.gotowebinar.com/recording/7221450912807421699

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)