

Report Date: 5/23/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,613 clients	136 clients	833 clients	678 clients	378 clients	115 clients	63 clients	100 clients	310 clients
b	# Added in past 7 days	52 clients	5 clients	17 clients	9 clients	7 clients	4 clients	2 clients	4 clients	4 clients
c	Avg # days Active on BNL	215 days	247 days	227 days	247 days	177 days	177 days	91 days	146 days	210 days
d	Median # days Active on BNL	169 days	232 days	208 days	168 days	138 days	141 days	69 days	93 days	186 days
e	Max # days Active on BNL	958 days	890 days	958 days	958 days	837 days	699 days	398 days	958 days	881 days
f	Unverified CH Statuses	161 6%	23 17%	51 6%	63 9%	1 0%	3 3%	7 11%	0 0%	13 4%
g	Unknown/Blank	79 3%	15 11%	50 6%	9 1%	0 0%	2 2%	0 0%	0 0%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	82 3%	8 6%	1 0%	54 8%	1 0%	1 1%	7 11%	0 0%	10 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 11%	1 13%	0 0%	3 6%	0 0%	0 0%	1 14%	0 -	4 40%
j	Might be Chronic Next 3 Months	34 41%	7 88%	0 0%	13 24%	1 100%	1 100%	3 43%	0 -	9 90%
k	Avg # days Unverified CH Status	143 days	83 days	13 days	282 days	33 days	50 days	194 days	0 days	97 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	34 days	26 days	13 days	314 days	33 days	11 days	176 days	0 days	96 days
m	Max # days Unverified CH Status	890 days	890 days	36 days	736 days	33 days	132 days	398 days	0 days	181 days
n	Verified CH Statuses	2,439 93%	113 83%	780 94%	612 90%	374 99%	111 97%	56 89%	98 98%	295 95%
o	Chronic (Verified)	241 9%	26 19%	65 8%	61 9%	55 15%	4 3%	8 13%	10 10%	12 4%
p	Chronic (Verified) & Matched	171 71%	20 77%	54 83%	44 72%	31 56%	1 25%	3 38%	9 90%	9 75%
q	Chronic (Verified) & Not Matched	70 29%	6 23%	11 17%	17 28%	24 44%	3 75%	5 63%	1 10%	3 25%
r	Chronic (Verified) for 91+ days	118 49%	22 85%	25 38%	23 38%	34 62%	4 100%	4 50%	3 30%	3 25%
s	Avg # days Chronic (Verified)	106 days	167 days	93 days	85 days	118 days	284 days	93 days	66 days	74 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	88 days	167 days	78 days	56 days	113 days	292 days	83 days	62 days	34 days
u	Max # days Chronic (Verified)	386 days	341 days	312 days	386 days	279 days	349 days	196 days	166 days	383 days
v	Not Chronic (Verified)	2,198 84%	87 64%	715 86%	551 81%	319 84%	107 93%	48 76%	88 88%	283 91%
w	Not Chronic (Verified) & Matched	102 5%	14 16%	5 1%	53 10%	17 5%	0 0%	0 0%	10 11%	3 1%
x	Might be Chronic Next 3 Months	88 4%	0 0%	12 2%	33 6%	7 2%	3 3%	0 0%	3 3%	30 11%
y	Refuses CAN Assistance	13 0%	0 0%	2 0%	3 0%	3 1%	1 1%	0 0%	2 2%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	1 0%	1 0%	3 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)