

Report Date: 5/29/2018

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,262 clients	147 clients	475 clients	676 clients	472 clients	80 clients	71 clients	114 clients	226 clients
b	# Added in past 7 days	35 clients	1 clients	10 clients	3 clients	13 clients	1 clients	0 clients	4 clients	3 clients
c	Avg # days Active on BNL	202 days	234 days	210 days	189 days	262 days	156 days	111 days	101 days	176 days
d	Median # days Active on BNL	132 days	133 days	126 days	137 days	209 days	113 days	85 days	53 days	145 days
e	Max # days Active on BNL	1,329 days	1,306 days	1,329 days	1,196 days	1,208 days	971 days	488 days	804 days	978 days
f	<u>Unverified CH Statuses</u>	170 8%	6 4%	40 8%	44 7%	46 10%	4 5%	9 13%	9 8%	12 5%
g	Unknown/Blank	86 4%	2 1%	40 8%	5 1%	34 7%	0 0%	1 1%	3 3%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	84 4%	4 3%	0 0%	39 6%	12 3%	4 5%	8 11%	6 5%	11 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	19 23%	1 25%	0 -	13 33%	0 0%	0 0%	2 25%	1 17%	2 18%
j	Might be Chronic Next 3 Months	48 57%	1 25%	0 -	17 44%	6 50%	4 100%	5 63%	6 100%	9 82%
k	Avg # days Unverified CH Status	146 days	201 days	16 days	308 days	106 days	122 days	93 days	18 days	265 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	26 days	272 days	18 days	288 days	13 days	62 days	88 days	20 days	208 days
m	Max # days Unverified CH Status	978 days	342 days	28 days	875 days	978 days	321 days	154 days	40 days	928 days
n	<u>Verified CH Statuses</u>	2,077 92%	140 95%	434 91%	628 93%	426 90%	75 94%	62 87%	104 91%	208 92%
o	Chronic (Verified)	203 9%	11 7%	64 13%	41 6%	49 10%	9 11%	6 8%	11 10%	12 5%
p	Chronic (Verified) & Matched	174 86%	11 100%	60 94%	36 88%	38 78%	9 100%	4 67%	10 91%	6 50%
q	Chronic (Verified) & Not Matched	29 14%	0 0%	4 6%	5 12%	11 22%	0 0%	2 33%	1 9%	6 50%
r	Chronic (Verified) for 91+ days	63 31%	5 45%	7 11%	21 51%	22 45%	3 33%	2 33%	2 18%	1 8%
s	Avg # days Chronic (Verified)	88 days	114 days	57 days	113 days	122 days	66 days	82 days	63 days	45 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	50 days	47 days	27 days	92 days	69 days	62 days	77 days	68 days	40 days
u	Max # days Chronic (Verified)	666 days	301 days	666 days	643 days	525 days	112 days	106 days	131 days	104 days
v	Not Chronic (Verified)	1,874 83%	129 88%	370 78%	587 87%	377 80%	66 83%	56 79%	93 82%	196 87%
w	Not Chronic (Verified) & Matched	97 5%	6 5%	14 4%	19 3%	11 3%	2 3%	2 4%	36 39%	7 4%
x	Might be Chronic Next 3 Months	45 2%	6 5%	1 0%	8 1%	7 2%	0 0%	1 2%	6 6%	16 8%
y	<u>Refuses CAN Assistance</u>	14 1%	1 1%	1 0%	4 1%	0 0%	1 1%	0 0%	1 1%	6 3%
z	Chronic (Verified) Refusers	4 0%	0 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	8 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)