

Report Date: 9/26/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,468 clients	145 clients	683 clients	670 clients	428 clients	111 clients	67 clients	76 clients	288 clients
b	# Added in past 7 days	81 clients	4 clients	13 clients	24 clients	11 clients	0 clients	8 clients	10 clients	11 clients
c	Avg # days Active on BNL	207 days	232 days	235 days	204 days	217 days	209 days	64 days	153 days	173 days
d	Median # days Active on BNL	153 days	165 days	208 days	140 days	174 days	175 days	41 days	68 days	121 days
e	Max # days Active on BNL	1,084 days	872 days	1,084 days	854 days	963 days	825 days	417 days	1,084 days	761 days
f	<u>Unverified CH Statuses</u>	211 9%	18 12%	43 6%	61 9%	20 5%	4 4%	27 40%	0 0%	38 13%
g	Unknown/Blank	115 5%	4 3%	43 6%	26 4%	15 4%	3 3%	8 12%	0 0%	16 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	96 4%	14 10%	0 0%	35 5%	5 1%	1 1%	19 28%	0 0%	22 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	7 7%	2 14%	0 -	1 3%	2 40%	0 0%	0 0%	0 -	2 9%
j	Might be Chronic Next 3 Months	45 47%	7 50%	0 -	15 43%	4 80%	1 100%	2 11%	0 -	16 73%
k	Avg # days Unverified CH Status	112 days	183 days	13 days	234 days	36 days	46 days	53 days	0 days	82 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	21 days	87 days	11 days	105 days	7 days	35 days	51 days	0 days	38 days
m	Max # days Unverified CH Status	854 days	481 days	29 days	854 days	328 days	102 days	243 days	0 days	414 days
n	<u>Verified CH Statuses</u>	2,235 91%	126 87%	631 92%	604 90%	408 95%	105 95%	40 60%	72 95%	249 86%
o	Chronic (Verified)	200 8%	14 10%	44 6%	39 6%	70 16%	3 3%	5 7%	10 13%	15 5%
p	Chronic (Verified) & Matched	121 61%	7 50%	33 75%	32 82%	37 53%	0 0%	0 0%	8 80%	4 27%
q	Chronic (Verified) & Not Matched	79 40%	7 50%	11 25%	7 18%	33 47%	3 100%	5 100%	2 20%	11 73%
r	Chronic (Verified) for 91+ days	108 54%	11 79%	23 52%	16 41%	49 70%	3 100%	2 40%	1 10%	3 20%
s	Avg # days Chronic (Verified)	133 days	220 days	120 days	101 days	164 days	388 days	76 days	40 days	54 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	105 days	252 days	96 days	64 days	160 days	383 days	73 days	22 days	12 days
u	Max # days Chronic (Verified)	467 days	467 days	438 days	398 days	405 days	452 days	154 days	194 days	160 days
v	Not Chronic (Verified)	2,035 82%	112 77%	587 86%	565 84%	338 79%	102 92%	35 52%	62 82%	234 81%
w	Not Chronic (Verified) & Matched	99 5%	15 13%	3 1%	34 6%	27 8%	0 0%	1 3%	13 21%	6 3%
x	Might be Chronic Next 3 Months	61 3%	2 2%	2 0%	26 5%	5 1%	2 2%	0 0%	5 8%	19 8%
y	<u>Refuses CAN Assistance</u>	22 1%	1 1%	9 1%	5 1%	0 0%	2 2%	0 0%	4 5%	1 0%
z	Chronic (Verified) Refusers	14 1%	0 0%	8 1%	3 0%	0 0%	2 2%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 4%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)