

Report Date: 7/17/2018

## CT BNL Weekly Status Report | Individuals

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,146 clients	156 clients	475 clients	702 clients	314 clients	84 clients	48 clients	132 clients	235 clients
b	# Added in past 7 days	55 clients	4 clients	13 clients	10 clients	7 clients	2 clients	2 clients	13 clients	4 clients
c	Avg # days Active on BNL	194 days	240 days	217 days	196 days	206 days	131 days	123 days	86 days	195 days
d	Median # days Active on BNL	140 days	166 days	146 days	155 days	138 days	91 days	104 days	43 days	168 days
e	Max # days Active on BNL	1,355 days	1,355 days	1,286 days	1,014 days	1,023 days	769 days	537 days	853 days	977 days
f	Unverified CH Statuses	195 9%	7 4%	31 7%	71 10%	49 16%	1 1%	2 4%	17 13%	17 7%
g	Unknown/Blank	74 3%	2 1%	31 7%	31 4%	0 0%	1 1%	0 0%	7 5%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	121 6%	5 3%	0 0%	40 6%	49 16%	0 0%	2 4%	10 8%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	11 9%	2 40%	0 -	6 15%	0 0%	0 -	0 0%	1 10%	2 13%
j	Might be Chronic Next 3 Months	84 69%	2 40%	0 -	19 48%	42 86%	0 -	2 100%	10 100%	9 60%
k	Avg # days Unverified CH Status	192 days	240 days	19 days	216 days	328 days	1 days	65 days	30 days	187 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	76 days	280 days	11 days	145 days	258 days	1 days	65 days	11 days	153 days
m	Max # days Unverified CH Status	1,023 days	391 days	201 days	924 days	1,023 days	1 days	96 days	180 days	543 days
n	Verified CH Statuses	1,936 90%	148 95%	443 93%	626 89%	265 84%	82 98%	46 96%	114 86%	212 90%
o	Chronic (Verified)	189 9%	12 8%	58 12%	37 5%	49 16%	8 10%	7 15%	9 7%	9 4%
p	Chronic (Verified) & Matched	162 86%	9 75%	57 98%	32 86%	39 80%	8 100%	5 71%	9 100%	3 33%
q	Chronic (Verified) & Not Matched	27 14%	3 25%	1 2%	5 14%	10 20%	0 0%	2 29%	0 0%	6 67%
r	Chronic (Verified) for 91+ days	55 29%	4 33%	9 16%	14 38%	16 33%	3 38%	4 57%	4 44%	1 11%
s	Avg # days Chronic (Verified)	81 days	103 days	56 days	97 days	96 days	73 days	80 days	82 days	65 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	56 days	79 days	47 days	57 days	62 days	53 days	112 days	89 days	76 days
u	Max # days Chronic (Verified)	553 days	319 days	495 days	305 days	553 days	153 days	154 days	180 days	118 days
v	Not Chronic (Verified)	1,747 81%	136 87%	385 81%	589 84%	216 69%	74 88%	39 81%	105 80%	203 86%
w	Not Chronic (Verified) & Matched	42 2%	5 4%	6 2%	7 1%	13 6%	1 1%	3 8%	6 6%	1 0%
x	Might be Chronic Next 3 Months	66 4%	5 4%	0 0%	9 2%	30 14%	0 0%	0 0%	6 6%	16 8%
y	Refuses CAN Assistance	15 1%	1 1%	1 0%	5 1%	0 0%	1 1%	0 0%	1 1%	6 3%
z	Chronic (Verified) Refusers	4 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	9 0%	1 1%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**