

Report Date: 3/21/2017

# Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,643 clients	182 clients	788 clients	696 clients	418 clients	125 clients	68 clients	92 clients	274 clients
b	# Added in past 7 days	23 clients	0 clients	8 clients	5 clients	0 clients	7 clients	1 clients	2 clients	0 clients
c	Avg # days Active on BNL	207 days	213 days	205 days	254 days	172 days	164 days	171 days	150 days	188 days
d	Median # days Active on BNL	172 days	186 days	186 days	250 days	126 days	140 days	118 days	97 days	163 days
e	Max # days Active on BNL	895 days	811 days	895 days	895 days	881 days	636 days	796 days	895 days	818 days
f	<u>Unverified CH Statuses</u>	174 7%	12 7%	28 4%	94 14%	4 1%	8 6%	15 22%	0 0%	13 5%
g	Unknown/Blank	76 3%	8 4%	28 4%	26 4%	0 0%	6 5%	8 12%	0 0%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	98 4%	4 2%	0 0%	68 10%	4 1%	2 2%	7 10%	0 0%	13 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	10 10%	2 50%	0 -	4 6%	0 0%	0 0%	1 14%	0 -	3 23%
j	Might be Chronic Next 3 Months	44 45%	4 100%	0 -	24 35%	1 25%	2 100%	4 57%	0 -	9 69%
k	Avg # days Unverified CH Status	161 days	63 days	24 days	236 days	90 days	16 days	170 days	0 days	101 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	62 days	32 days	14 days	251 days	37 days	1 days	61 days	0 days	90 days
m	Max # days Unverified CH Status	796 days	153 days	251 days	764 days	277 days	69 days	796 days	0 days	326 days
n	<u>Verified CH Statuses</u>	2,456 93%	170 93%	758 96%	598 86%	413 99%	117 94%	52 76%	89 97%	259 95%
o	Chronic (Verified)	273 10%	25 14%	60 8%	97 14%	54 13%	13 10%	9 13%	8 9%	7 3%
p	Chronic (Verified) & Matched	202 74%	16 64%	54 90%	81 84%	23 43%	7 54%	8 89%	7 88%	6 86%
q	Chronic (Verified) & Not Matched	71 26%	9 36%	6 10%	16 16%	31 57%	6 46%	1 11%	1 13%	1 14%
r	Chronic (Verified) for 91+ days	134 49%	17 68%	22 37%	45 46%	26 48%	13 100%	6 67%	2 25%	3 43%
s	Avg # days Chronic (Verified)	91 days	100 days	78 days	90 days	82 days	149 days	129 days	55 days	134 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	83 days	98 days	59 days	71 days	76 days	139 days	125 days	48 days	62 days
u	Max # days Chronic (Verified)	354 days	196 days	249 days	323 days	245 days	263 days	354 days	134 days	320 days
v	Not Chronic (Verified)	2,183 83%	145 80%	698 89%	501 72%	359 86%	104 83%	43 63%	81 88%	252 92%
w	Not Chronic (Verified) & Matched	94 4%	11 8%	5 1%	44 9%	9 3%	0 0%	0 0%	20 25%	5 2%
x	Might be Chronic Next 3 Months	80 4%	1 1%	8 1%	30 6%	12 3%	4 4%	1 2%	3 4%	21 8%
y	<u>Refuses CAN Assistance</u>	13 0%	0 0%	2 0%	4 1%	1 0%	0 0%	1 1%	3 3%	2 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	1 0%	2 0%	1 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**