

Report Date: 5/15/2018

# Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,267 clients	141 clients	468 clients	675 clients	474 clients	98 clients	69 clients	119 clients	222 clients
b	# Added in past 7 days	89 clients	7 clients	17 clients	18 clients	16 clients	4 clients	3 clients	11 clients	13 clients
c	Avg # days Active on BNL	196 days	227 days	204 days	175 days	267 days	173 days	93 days	88 days	166 days
d	Median # days Active on BNL	125 days	123 days	118 days	123 days	215 days	113 days	71 days	40 days	138 days
e	Max # days Active on BNL	1,315 days	1,292 days	1,315 days	1,182 days	1,194 days	957 days	474 days	790 days	964 days
f	<u>Unverified CH Statuses</u>	169 7%	9 6%	27 6%	72 11%	27 6%	7 7%	9 13%	6 5%	12 5%
g	Unknown/Blank	90 4%	5 4%	26 6%	35 5%	17 4%	4 4%	1 1%	2 2%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	79 3%	4 3%	1 0%	37 5%	10 2%	3 3%	8 12%	4 3%	12 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	20 25%	1 25%	0 0%	14 38%	0 0%	0 0%	2 25%	1 25%	2 17%
j	Might be Chronic Next 3 Months	43 54%	2 50%	0 0%	15 41%	6 60%	3 100%	4 50%	4 100%	9 75%
k	Avg # days Unverified CH Status	132 days	122 days	7 days	188 days	121 days	72 days	79 days	10 days	245 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	26 days	12 days	7 days	82 days	6 days	28 days	74 days	6 days	172 days
m	Max # days Unverified CH Status	964 days	328 days	26 days	861 days	964 days	307 days	140 days	26 days	914 days
n	<u>Verified CH Statuses</u>	2,083 92%	131 93%	440 94%	599 89%	447 94%	90 92%	60 87%	112 94%	204 92%
o	Chronic (Verified)	201 9%	11 8%	51 11%	39 6%	62 13%	9 9%	6 9%	12 10%	11 5%
p	Chronic (Verified) & Matched	171 85%	11 100%	48 94%	34 87%	48 77%	9 100%	4 67%	10 83%	7 64%
q	Chronic (Verified) & Not Matched	30 15%	0 0%	3 6%	5 13%	14 23%	0 0%	2 33%	2 17%	4 36%
r	Chronic (Verified) for 91+ days	67 33%	5 45%	6 12%	15 38%	37 60%	1 11%	2 33%	1 8%	0 0%
s	Avg # days Chronic (Verified)	105 days	100 days	65 days	107 days	171 days	52 days	68 days	46 days	35 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	55 days	33 days	19 days	82 days	132 days	48 days	63 days	47 days	27 days
u	Max # days Chronic (Verified)	652 days	287 days	652 days	629 days	567 days	98 days	92 days	117 days	90 days
v	Not Chronic (Verified)	1,882 83%	120 85%	389 83%	560 83%	385 81%	81 83%	54 78%	100 84%	193 87%
w	Not Chronic (Verified) & Matched	102 5%	4 3%	13 3%	28 5%	17 4%	2 2%	2 4%	30 30%	6 3%
x	Might be Chronic Next 3 Months	50 3%	6 5%	2 1%	11 2%	7 2%	1 1%	1 2%	6 6%	16 8%
y	<u>Refuses CAN Assistance</u>	14 1%	1 1%	1 0%	4 1%	0 0%	1 1%	0 0%	1 1%	6 3%
z	Chronic (Verified) Refusers	4 0%	0 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	8 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**