

Report Date: 2/6/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,401 clients	118 clients	561 clients	697 clients	499 clients	88 clients	79 clients	93 clients	266 clients
b	# Added in past 7 days	75 clients	3 clients	22 clients	10 clients	8 clients	5 clients	3 clients	14 clients	10 clients
c	Avg # days Active on BNL	212 days	273 days	207 days	207 days	275 days	180 days	82 days	129 days	165 days
d	Median # days Active on BNL	168 days	187 days	175 days	162 days	243 days	152 days	71 days	48 days	130 days
e	Max # days Active on BNL	1,217 days	1,084 days	1,217 days	978 days	1,096 days	859 days	376 days	1,217 days	894 days
f	Unverified CH Statuses	169 7%	33 28%	18 3%	42 6%	12 2%	10 11%	22 28%	11 12%	21 8%
g	Unknown/Blank	72 3%	25 21%	17 3%	13 2%	1 0%	5 6%	3 4%	6 6%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	97 4%	8 7%	1 0%	29 4%	11 2%	5 6%	19 24%	5 5%	19 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	10 10%	1 13%	0 0%	6 21%	0 0%	1 20%	2 11%	0 0%	0 0%
j	Might be Chronic Next 3 Months	56 58%	3 38%	0 0%	12 41%	8 73%	4 80%	14 74%	5 100%	10 53%
k	Avg # days Unverified CH Status	132 days	144 days	5 days	273 days	100 days	59 days	72 days	34 days	111 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	50 days	71 days	6 days	170 days	108 days	31 days	50 days	13 days	47 days
m	Max # days Unverified CH Status	1,084 days	1,084 days	7 days	867 days	203 days	235 days	376 days	166 days	866 days
n	Verified CH Statuses	2,217 92%	84 71%	537 96%	652 94%	487 98%	76 86%	57 72%	80 86%	244 92%
o	Chronic (Verified)	186 8%	8 7%	37 7%	29 4%	80 16%	4 5%	3 4%	9 10%	16 6%
p	Chronic (Verified) & Matched	144 77%	6 75%	37 100%	23 79%	52 65%	4 100%	1 33%	8 89%	13 81%
q	Chronic (Verified) & Not Matched	42 23%	2 25%	0 0%	6 21%	28 35%	0 0%	2 67%	1 11%	3 19%
r	Chronic (Verified) for 91+ days	110 59%	6 75%	11 30%	14 48%	62 78%	2 50%	3 100%	0 0%	12 75%
s	Avg # days Chronic (Verified)	141 days	171 days	89 days	89 days	194 days	109 days	170 days	21 days	151 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	108 days	152 days	53 days	81 days	148 days	86 days	153 days	19 days	140 days
u	Max # days Chronic (Verified)	531 days	420 days	356 days	531 days	469 days	250 days	259 days	33 days	293 days
v	Not Chronic (Verified)	2,031 85%	76 64%	500 89%	623 89%	407 82%	72 82%	54 68%	71 76%	228 86%
w	Not Chronic (Verified) & Matched	102 5%	0 0%	2 0%	52 8%	36 9%	1 1%	2 4%	8 11%	1 0%
x	Might be Chronic Next 3 Months	70 3%	2 3%	6 1%	25 4%	7 2%	2 3%	1 2%	4 6%	23 10%
y	Refuses CAN Assistance	15 1%	1 1%	6 1%	3 0%	0 0%	2 2%	0 0%	2 2%	1 0%
z	Chronic (Verified) Refusers	8 0%	0 0%	6 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	4 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)