

Report Date: 4/4/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,656 clients	170 clients	790 clients	671 clients	451 clients	128 clients	53 clients	103 clients	290 clients
b	# Added in past 7 days	67 clients	4 clients	10 clients	13 clients	19 clients	1 clients	3 clients	8 clients	9 clients
c	Avg # days Active on BNL	209 days	235 days	211 days	255 days	171 days	172 days	132 days	140 days	195 days
d	Median # days Active on BNL	169 days	208 days	190 days	217 days	127 days	154 days	97 days	88 days	168 days
e	Max # days Active on BNL	909 days	825 days	909 days	909 days	895 days	650 days	810 days	909 days	832 days
f	<u>Unverified CH Statuses</u>	196 7%	16 9%	39 5%	98 15%	4 1%	11 9%	11 21%	2 2%	15 5%
g	Unknown/Blank	90 3%	7 4%	39 5%	30 4%	0 0%	9 7%	3 6%	2 2%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	106 4%	9 5%	0 0%	68 10%	4 1%	2 2%	8 15%	0 0%	15 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	8 8%	1 11%	0 -	3 4%	0 0%	0 0%	1 13%	0 -	3 20%
j	Might be Chronic Next 3 Months	47 44%	8 89%	0 -	21 31%	0 0%	2 100%	5 63%	0 -	11 73%
k	Avg # days Unverified CH Status	149 days	71 days	28 days	231 days	26 days	24 days	222 days	4 days	98 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	62 days	38 days	15 days	196 days	15 days	15 days	105 days	4 days	67 days
m	Max # days Unverified CH Status	810 days	315 days	265 days	778 days	69 days	83 days	810 days	7 days	340 days
n	<u>Verified CH Statuses</u>	2,446 92%	154 91%	749 95%	569 85%	444 98%	117 91%	42 79%	98 95%	273 94%
o	Chronic (Verified)	270 10%	26 15%	60 8%	92 14%	52 12%	12 9%	9 17%	9 9%	10 3%
p	Chronic (Verified) & Matched	205 76%	18 69%	54 90%	77 84%	29 56%	6 50%	6 67%	7 78%	8 80%
q	Chronic (Verified) & Not Matched	65 24%	8 31%	6 10%	15 16%	23 44%	6 50%	3 33%	2 22%	2 20%
r	Chronic (Verified) for 91+ days	122 45%	18 69%	18 30%	39 42%	23 44%	12 100%	5 56%	3 33%	4 40%
s	Avg # days Chronic (Verified)	95 days	122 days	75 days	94 days	88 days	168 days	101 days	62 days	117 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	82 days	118 days	51 days	78 days	83 days	160 days	113 days	62 days	69 days
u	Max # days Chronic (Verified)	337 days	320 days	263 days	337 days	230 days	277 days	181 days	148 days	334 days
v	Not Chronic (Verified)	2,176 82%	128 75%	689 87%	477 71%	392 87%	105 82%	33 62%	89 86%	263 91%
w	Not Chronic (Verified) & Matched	100 5%	12 9%	3 0%	53 11%	10 3%	0 0%	0 0%	17 19%	5 2%
x	Might be Chronic Next 3 Months	89 4%	1 1%	8 1%	36 8%	12 3%	4 4%	1 3%	4 4%	23 9%
y	<u>Refuses CAN Assistance</u>	14 1%	0 0%	2 0%	4 1%	3 1%	0 0%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	1 0%	2 0%	3 1%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)