

Report Date: 3/31/2020

## CT BNL Weekly Status Report | Individuals

BNL Activity	Statewide	Central	Eastern	Fairfield	Greater Hartford	Greater New Haven	MMW	Northwest
a # Active on BNL	1,667 clients	97 clients	234 clients	373 clients	367 clients	263 clients	100 clients	233 clients
b # Added in past 7 days	36 clients	6 clients	5 clients	4 clients	4 clients	7 clients	- clients	10 clients
c Avg # days Active on BNL	204 days	170 days	147 days	190 days	259 days	213 days	135 days	234 days
d Median # days Active on BNL	134 days	107 days	94 days	152 days	151 days	145 days	97 days	155 days
e Max # days Active on BNL	1,901 days	1,863 days	1,853 days	830 days	1,901 days	1,708 days	623 days	1,820 days
f Unverified CH Statuses	128 8%	8 8%	3 1%	10 3%	37 10%	8 3%	8 8%	54 23%
g Unknown/Blank	85 5%	7 7%	2 1%	10 3%	9 2%	4 2%	4 4%	49 21%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+								
h Potentially Chronic	43 3%	1 1%	1 0%	- 0%	28 8%	4 2%	4 4%	5 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+								
i Potentially Chronic & Matched	4 9%	- 0%	- 0%	- -	- 0%	- 0%	4 100%	- 0%
j Might be Chronic Next 3 Months	13 30%	- 0%	1 100%	- -	6 21%	1 25%	4 100%	1 20%
*k Avg # days Unknown/Blank	77 days	62 days	17 days	10 days	209 days	2 days	12 days	82 days
k Avg # days Unverified CH Status	158 days	75 days	137 days	10 days	330 days	162 days	119 days	86 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days								
l Median # days Unverified CH	43 days	7 days	29 days	11 days	343 days	53 days	54 days	40 days
m Max # days Unverified CH Status	1,726 days	399 days	379 days	18 days	1,615 days	638 days	412 days	1,726 days
n Verified CH Statuses	1,527 92%	87 90%	228 97%	363 97%	327 89%	254 97%	91 91%	177 76%
o Chronic (Verified)	168 10%	4 4%	17 7%	36 10%	34 9%	61 23%	5 5%	11 5%
p Chronic (Verified) & Matched	119 71%	4 100%	15 88%	36 100%	25 74%	33 54%	2 40%	4 36%
q Chronic (Verified) & Not Matched	49 29%	- 0%	2 12%	- 0%	9 26%	28 46%	3 60%	7 64%
r Chronic (Verified) for 91+ days	86 51%	1 25%	8 47%	11 31%	16 47%	44 72%	1 20%	5 45%
s Avg # days Chronic (Verified)	155 days	85 days	196 days	66 days	223 days	175 days	89 days	126 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days								
t Median # days Chronic (Verified)	94 days	77 days	112 days	75 days	77 days	153 days	77 days	78 days
u Max # days Chronic (Verified)	1,831 days	145 days	1,055 days	155 days	1,831 days	593 days	263 days	574 days
v Not Chronic (Verified)	1,359 82%	83 86%	211 90%	327 88%	293 80%	193 73%	86 86%	166 71%
w Not Chronic (Verified) & Matched	146 11%	7 8%	39 18%	17 5%	44 15%	14 7%	15 17%	10 6%
x Might be Chronic Next 3 Months	42 3%	1 1%	13 6%	1 0%	8 3%	9 5%	2 2%	8 5%
y Refuses CAN Assistance	12 1%	2 2%	3 1%	- 0%	3 1%	1 0%	1 1%	2 1%
z Chronic (Verified) Refusers	3 0%	- 0%	2 1%	- 0%	1 0%	- 0%	- 0%	- 0%
aa Potentially Chronic Refusers	1 0%	- 0%	- 0%	- 0%	1 0%	- 0%	- 0%	- 0%
ab Not Chronic (Verified) Refusers	8 0%	2 2%	1 0%	- 0%	1 0%	1 0%	1 1%	2 1%
ac Unknown/Blank Refusers	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%

## Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### *(1) **BNL Activity** [blue section – rows a,b,c,d,e]*

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### *(2) **Unverified CH Statuses** [orange section – rows f,g,h,i,j,k,l,m]*

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### *(3) **Verified CH Statuses** [green section – rows n,o,p,q,r,s,t,u,v,w,x]*

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### *(4) **Refuses CAN Assistance** [red section – rows y,z,aa,ab,ac]*

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

**Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status

**Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status

**Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.

**Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

**Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as “Potentially Chronic” or who have an Unknown/Blank CH Status**

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### **Goal 4 – House Chronic (Verified) clients within an average of 90 days**

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov)) / 860-416-0552)**