

Report Date: 9/19/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,523 clients	162 clients	746 clients	649 clients	417 clients	113 clients	66 clients	86 clients	284 clients
b	# Added in past 7 days	63 clients	2 clients	19 clients	14 clients	5 clients	2 clients	8 clients	4 clients	9 clients
c	Avg # days Active on BNL	211 days	241 days	240 days	206 days	218 days	205 days	61 days	159 days	173 days
d	Median # days Active on BNL	154 days	166 days	216 days	138 days	173 days	172 days	46 days	62 days	121 days
e	Max # days Active on BNL	1,077 days	1,077 days	1,077 days	847 days	956 days	818 days	251 days	1,077 days	754 days
f	<u>Unverified CH Statuses</u>	214 8%	51 31%	31 4%	50 8%	9 2%	4 4%	30 45%	6 7%	33 12%
g	Unknown/Blank	111 4%	36 22%	31 4%	14 2%	4 1%	3 3%	13 20%	1 1%	9 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	103 4%	15 9%	0 0%	36 6%	5 1%	1 1%	17 26%	5 6%	24 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	14 14%	5 33%	0 -	2 6%	2 40%	0 0%	0 0%	3 60%	2 8%
j	Might be Chronic Next 3 Months	52 50%	7 47%	0 -	15 42%	4 80%	1 100%	2 12%	5 100%	18 75%
k	Avg # days Unverified CH Status	131 days	146 days	10 days	286 days	67 days	39 days	55 days	33 days	104 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	46 days	55 days	7 days	257 days	40 days	28 days	48 days	25 days	49 days
m	Max # days Unverified CH Status	1,077 days	1,077 days	22 days	847 days	321 days	95 days	236 days	70 days	407 days
n	<u>Verified CH Statuses</u>	2,285 91%	110 68%	706 95%	594 92%	408 98%	106 94%	36 55%	76 88%	249 88%
o	Chronic (Verified)	197 8%	20 12%	43 6%	40 6%	70 17%	3 3%	4 6%	8 9%	9 3%
p	Chronic (Verified) & Matched	134 68%	11 55%	36 84%	35 88%	41 59%	0 0%	0 0%	6 75%	5 56%
q	Chronic (Verified) & Not Matched	63 32%	9 45%	7 16%	5 13%	29 41%	3 100%	4 100%	2 25%	4 44%
r	Chronic (Verified) for 91+ days	116 59%	17 85%	23 53%	17 43%	49 70%	3 100%	2 50%	2 25%	3 33%
s	Avg # days Chronic (Verified)	143 days	227 days	121 days	93 days	164 days	381 days	86 days	121 days	79 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	119 days	249 days	99 days	61 days	153 days	376 days	93 days	20 days	76 days
u	Max # days Chronic (Verified)	620 days	460 days	431 days	316 days	427 days	445 days	147 days	620 days	153 days
v	Not Chronic (Verified)	2,088 83%	90 56%	663 89%	554 85%	338 81%	103 91%	32 48%	68 79%	240 85%
w	Not Chronic (Verified) & Matched	104 5%	17 19%	2 0%	34 6%	27 8%	0 0%	0 0%	17 25%	7 3%
x	Might be Chronic Next 3 Months	62 3%	2 2%	4 1%	25 5%	4 1%	2 2%	0 0%	5 7%	20 8%
y	<u>Refuses CAN Assistance</u>	24 1%	1 1%	9 1%	5 1%	0 0%	3 3%	0 0%	4 5%	2 1%
z	Chronic (Verified) Refusers	15 1%	0 0%	8 1%	3 0%	0 0%	3 3%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 3%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)