

Report Date: 5/22/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,272 clients	146 clients	477 clients	674 clients	469 clients	98 clients	70 clients	112 clients	225 clients
b	# Added in past 7 days	52 clients	4 clients	12 clients	3 clients	16 clients	3 clients	1 clients	6 clients	7 clients
c	Avg # days Active on BNL	199 days	229 days	206 days	183 days	263 days	180 days	104 days	98 days	170 days
d	Median # days Active on BNL	130 days	126 days	120 days	130 days	216 days	120 days	79 days	49 days	140 days
e	Max # days Active on BNL	1,322 days	1,299 days	1,322 days	1,189 days	1,201 days	964 days	481 days	797 days	971 days
f	Unverified CH Statuses	168 7%	6 4%	35 7%	56 8%	36 8%	7 7%	9 13%	5 4%	14 6%
g	Unknown/Blank	85 4%	2 1%	34 7%	17 3%	24 5%	4 4%	1 1%	0 0%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	83 4%	4 3%	1 0%	39 6%	12 3%	3 3%	8 11%	5 4%	11 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	18 22%	1 25%	0 0%	12 31%	0 0%	0 0%	2 25%	1 20%	2 18%
j	Might be Chronic Next 3 Months	45 54%	2 50%	0 0%	16 41%	6 50%	3 100%	4 50%	5 100%	9 82%
k	Avg # days Unverified CH Status	143 days	152 days	12 days	254 days	111 days	79 days	86 days	18 days	222 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	25 days	138 days	12 days	228 days	11 days	35 days	81 days	13 days	141 days
m	Max # days Unverified CH Status	971 days	335 days	33 days	868 days	971 days	314 days	147 days	33 days	921 days
n	Verified CH Statuses	2,089 92%	139 95%	441 92%	614 91%	433 92%	90 92%	61 87%	106 95%	205 91%
o	Chronic (Verified)	192 8%	11 8%	54 11%	38 6%	51 11%	9 9%	6 9%	11 10%	12 5%
p	Chronic (Verified) & Matched	162 84%	11 100%	52 96%	33 87%	37 73%	9 100%	4 67%	10 91%	6 50%
q	Chronic (Verified) & Not Matched	30 16%	0 0%	2 4%	5 13%	14 27%	0 0%	2 33%	1 9%	6 50%
r	Chronic (Verified) for 91+ days	60 31%	5 45%	6 11%	18 47%	24 47%	3 33%	2 33%	1 9%	1 8%
s	Avg # days Chronic (Verified)	94 days	107 days	66 days	114 days	134 days	59 days	75 days	56 days	38 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	55 days	40 days	22 days	89 days	84 days	55 days	70 days	61 days	33 days
u	Max # days Chronic (Verified)	659 days	294 days	659 days	636 days	551 days	105 days	99 days	124 days	97 days
v	Not Chronic (Verified)	1,897 83%	128 88%	387 81%	576 85%	382 81%	81 83%	55 79%	95 85%	193 86%
w	Not Chronic (Verified) & Matched	101 5%	5 4%	13 3%	22 4%	15 4%	2 2%	2 4%	36 38%	6 3%
x	Might be Chronic Next 3 Months	46 2%	6 5%	1 0%	8 1%	7 2%	1 1%	1 2%	6 6%	16 8%
y	Refuses CAN Assistance	14 1%	1 1%	1 0%	4 1%	0 0%	1 1%	0 0%	1 1%	6 3%
z	Chronic (Verified) Refusers	4 0%	0 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	8 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)