

Report Date: 9/11/2018

CT BNL Weekly Status Report | Individuals

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,061 clients	127 clients	491 clients	581 clients	320 clients	93 clients	72 clients	132 clients	245 clients
b	# Added in past 7 days	59 clients	1 clients	20 clients	18 clients	6 clients	1 clients	6 clients	5 clients	2 clients
c	Avg # days Active on BNL	178 days	198 days	188 days	188 days	187 days	130 days	111 days	90 days	200 days
d	Median # days Active on BNL	140 days	145 days	144 days	152 days	139 days	105 days	55 days	62 days	167 days
e	Max # days Active on BNL	1,316 days	1,316 days	888 days	1,048 days	886 days	510 days	752 days	904 days	720 days
f	Unverified CH Statuses	145 7%	2 2%	20 4%	73 13%	37 12%	0 0%	3 4%	3 2%	7 3%
g	Unknown/Blank	83 4%	1 1%	20 4%	38 7%	18 6%	0 0%	2 3%	3 2%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	62 3%	1 1%	0 0%	35 6%	19 6%	0 0%	1 1%	0 0%	6 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	12 19%	1 100%	0 -	11 31%	0 0%	0 -	0 0%	0 -	0 0%
j	Might be Chronic Next 3 Months	36 58%	0 0%	0 -	14 40%	17 89%	0 -	0 0%	0 -	5 83%
k	Avg # days Unverified CH Status	156 days	224 days	5 days	188 days	174 days	0 days	6 days	4 days	267 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	18 days	224 days	6 days	27 days	18 days	0 days	6 days	5 days	209 days
m	Max # days Unverified CH Status	980 days	447 days	11 days	980 days	730 days	0 days	7 days	5 days	582 days
n	Verified CH Statuses	1,901 92%	124 98%	469 96%	503 87%	283 88%	93 100%	69 96%	127 96%	233 95%
o	Chronic (Verified)	204 10%	15 12%	68 14%	30 5%	55 17%	5 5%	12 17%	8 6%	11 4%
p	Chronic (Verified) & Matched	176 86%	14 93%	68 100%	28 93%	38 69%	5 100%	7 58%	8 100%	8 73%
q	Chronic (Verified) & Not Matched	28 14%	1 7%	0 0%	2 7%	17 31%	0 0%	5 42%	0 0%	3 27%
r	Chronic (Verified) for 91+ days	67 33%	4 27%	21 31%	10 33%	22 40%	2 40%	3 25%	2 25%	3 27%
s	Avg # days Chronic (Verified)	73 days	72 days	57 days	81 days	90 days	81 days	79 days	70 days	60 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	52 days	67 days	51 days	46 days	64 days	74 days	47 days	37 days	42 days
u	Max # days Chronic (Verified)	469 days	152 days	183 days	316 days	469 days	172 days	210 days	236 days	139 days
v	Not Chronic (Verified)	1,697 82%	109 86%	401 82%	473 81%	228 71%	88 95%	57 79%	119 90%	222 91%
w	Not Chronic (Verified) & Matched	95 6%	21 19%	13 3%	12 3%	15 7%	2 2%	9 16%	12 10%	11 5%
x	Might be Chronic Next 3 Months	72 4%	3 3%	0 0%	7 1%	35 15%	0 0%	1 2%	7 6%	19 9%
y	Refuses CAN Assistance	15 1%	1 1%	2 0%	5 1%	0 0%	0 0%	0 0%	2 2%	5 2%
z	Chronic (Verified) Refusers	5 0%	0 0%	1 0%	2 0%	0 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	8 0%	1 1%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	5 2%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)