

Report Date: 12/5/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,484 clients	157 clients	716 clients	628 clients	453 clients	97 clients	72 clients	117 clients	244 clients
b	# Added in past 7 days	49 clients	1 clients	16 clients	12 clients	4 clients	3 clients	3 clients	5 clients	5 clients
c	Avg # days Active on BNL	217 days	262 days	253 days	195 days	251 days	219 days	73 days	158 days	146 days
d	Median # days Active on BNL	162 days	192 days	210 days	146 days	216 days	172 days	62 days	77 days	104 days
e	Max # days Active on BNL	1,154 days	1,021 days	1,154 days	915 days	1,033 days	895 days	313 days	1,154 days	831 days
f	Unverified CH Statuses	205 8%	25 16%	65 9%	34 5%	12 3%	15 15%	30 42%	8 7%	16 7%
g	Unknown/Blank	117 5%	11 7%	65 9%	5 1%	4 1%	12 12%	11 15%	8 7%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	88 4%	14 9%	0 0%	29 5%	8 2%	3 3%	19 26%	0 0%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	4 5%	2 14%	0 -	1 3%	1 13%	0 0%	0 0%	0 -	0 0%
j	Might be Chronic Next 3 Months	44 50%	7 50%	0 -	15 52%	6 75%	3 100%	3 16%	0 -	10 67%
k	Avg # days Unverified CH Status	100 days	196 days	31 days	250 days	59 days	53 days	68 days	7 days	96 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	43 days	91 days	32 days	148 days	48 days	36 days	48 days	6 days	65 days
m	Max # days Unverified CH Status	1,021 days	1,021 days	82 days	804 days	174 days	172 days	313 days	14 days	321 days
n	Verified CH Statuses	2,260 91%	131 83%	644 90%	591 94%	441 97%	80 82%	42 58%	104 89%	227 93%
o	Chronic (Verified)	227 9%	14 9%	47 7%	43 7%	82 18%	5 5%	9 13%	6 5%	21 9%
p	Chronic (Verified) & Matched	136 60%	7 50%	40 85%	32 74%	39 48%	3 60%	1 11%	6 100%	8 38%
q	Chronic (Verified) & Not Matched	91 40%	7 50%	7 15%	11 26%	43 52%	2 40%	8 89%	0 0%	13 62%
r	Chronic (Verified) for 91+ days	109 48%	12 86%	22 47%	17 40%	45 55%	2 40%	2 22%	3 50%	6 29%
s	Avg # days Chronic (Verified)	132 days	223 days	123 days	83 days	162 days	201 days	72 days	117 days	93 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	85 days	218 days	75 days	64 days	113 days	42 days	35 days	85 days	77 days
u	Max # days Chronic (Verified)	522 days	397 days	435 days	356 days	475 days	522 days	196 days	264 days	230 days
v	Not Chronic (Verified)	2,033 82%	117 75%	597 83%	548 87%	359 79%	75 77%	33 46%	98 84%	206 84%
w	Not Chronic (Verified) & Matched	105 5%	15 13%	3 1%	49 9%	24 7%	0 0%	0 0%	12 12%	2 1%
x	Might be Chronic Next 3 Months	60 3%	2 2%	2 0%	18 3%	6 2%	4 5%	1 3%	4 4%	23 11%
y	Refuses CAN Assistance	19 1%	1 1%	7 1%	3 0%	0 0%	2 2%	0 0%	5 4%	1 0%
z	Chronic (Verified) Refusers	10 0%	0 0%	6 1%	0 0%	0 0%	2 2%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	3 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 3%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)