

Report Date: 5/2/2017

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,519 clients	130 clients	779 clients	646 clients	359 clients	120 clients	58 clients	112 clients	315 clients
b	# Added in past 7 days	59 clients	2 clients	11 clients	12 clients	9 clients	1 clients	2 clients	10 clients	12 clients
c	Avg # days Active on BNL	211 days	248 days	223 days	245 days	168 days	187 days	81 days	146 days	198 days
d	Median # days Active on BNL	169 days	223 days	210 days	182 days	139 days	160 days	62 days	85 days	178 days
e	Max # days Active on BNL	937 days	869 days	937 days	937 days	923 days	678 days	278 days	937 days	860 days
f	Unverified CH Statuses	178 7%	22 17%	30 4%	73 11%	14 4%	10 8%	9 16%	4 4%	16 5%
g	Unknown/Blank	81 3%	13 10%	30 4%	13 2%	10 3%	8 7%	3 5%	2 2%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	97 4%	9 7%	0 0%	60 9%	4 1%	2 2%	6 10%	2 2%	14 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	8 8%	1 11%	0 -	2 3%	0 0%	0 0%	1 17%	0 0%	4 29%
j	Might be Chronic Next 3 Months	45 46%	8 89%	0 -	15 25%	2 50%	2 100%	3 50%	2 100%	13 93%
k	Avg # days Unverified CH Status	145 days	98 days	13 days	280 days	11 days	34 days	118 days	14 days	75 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	40 days	36 days	11 days	315 days	7 days	19 days	103 days	13 days	68 days
m	Max # days Unverified CH Status	869 days	869 days	41 days	806 days	35 days	111 days	274 days	26 days	160 days
n	Verified CH Statuses	2,329 92%	108 83%	747 96%	570 88%	343 96%	110 92%	49 84%	105 94%	297 94%
o	Chronic (Verified)	252 10%	29 22%	68 9%	62 10%	54 15%	7 6%	8 14%	9 8%	15 5%
p	Chronic (Verified) & Matched	163 65%	20 69%	56 82%	32 52%	35 65%	2 29%	3 38%	5 56%	10 67%
q	Chronic (Verified) & Not Matched	89 35%	9 31%	12 18%	30 48%	19 35%	5 71%	5 63%	4 44%	5 33%
r	Chronic (Verified) for 91+ days	105 42%	23 79%	18 26%	19 31%	28 52%	7 100%	4 50%	2 22%	4 27%
s	Avg # days Chronic (Verified)	93 days	147 days	81 days	75 days	96 days	213 days	77 days	75 days	72 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	76 days	140 days	60 days	49 days	92 days	209 days	67 days	47 days	47 days
u	Max # days Chronic (Verified)	365 days	348 days	291 days	365 days	258 days	305 days	175 days	176 days	362 days
v	Not Chronic (Verified)	2,077 82%	79 61%	679 87%	508 79%	289 81%	103 86%	41 71%	96 86%	282 90%
w	Not Chronic (Verified) & Matched	109 5%	16 20%	3 0%	62 12%	11 4%	0 0%	0 0%	14 15%	3 1%
x	Might be Chronic Next 3 Months	85 4%	0 0%	11 2%	29 6%	6 2%	4 4%	1 2%	4 4%	30 11%
y	Refuses CAN Assistance	12 0%	0 0%	2 0%	3 0%	2 1%	0 0%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	1 0%	1 0%	2 1%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**