

Report Date: 4/25/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,521 clients	128 clients	796 clients	655 clients	344 clients	127 clients	57 clients	106 clients	308 clients
b	# Added in past 7 days	81 clients	0 clients	17 clients	14 clients	14 clients	5 clients	15 clients	5 clients	11 clients
c	Avg # days Active on BNL	211 days	244 days	221 days	250 days	166 days	175 days	77 days	158 days	201 days
d	Median # days Active on BNL	173 days	217 days	209 days	193 days	133 days	140 days	55 days	94 days	181 days
e	Max # days Active on BNL	930 days	862 days	930 days	930 days	916 days	671 days	271 days	930 days	853 days
f	Unverified CH Statuses	203 8%	21 16%	21 3%	99 15%	5 1%	10 8%	21 37%	5 5%	21 7%
g	Unknown/Blank	103 4%	12 9%	21 3%	37 6%	1 0%	8 6%	14 25%	2 2%	8 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	100 4%	9 7%	0 0%	62 9%	4 1%	2 2%	7 12%	3 3%	13 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	8 8%	1 11%	0 -	1 2%	0 0%	0 0%	1 14%	0 0%	5 38%
j	Might be Chronic Next 3 Months	46 46%	8 89%	0 -	16 26%	2 50%	2 100%	4 57%	3 100%	11 85%
k	Avg # days Unverified CH Status	132 days	95 days	10 days	211 days	14 days	28 days	56 days	168 days	58 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	28 days	29 days	6 days	133 days	6 days	12 days	13 days	13 days	53 days
m	Max # days Unverified CH Status	862 days	862 days	34 days	799 days	28 days	104 days	267 days	796 days	153 days
n	Verified CH Statuses	2,305 91%	107 84%	773 97%	552 84%	337 98%	117 92%	36 63%	98 92%	285 93%
o	Chronic (Verified)	256 10%	29 23%	69 9%	77 12%	46 13%	7 6%	6 11%	9 8%	13 4%
p	Chronic (Verified) & Matched	183 71%	20 69%	60 87%	51 66%	32 70%	2 29%	3 50%	5 56%	10 77%
q	Chronic (Verified) & Not Matched	73 29%	9 31%	9 13%	26 34%	14 30%	5 71%	3 50%	4 44%	3 23%
r	Chronic (Verified) for 91+ days	108 42%	23 79%	18 26%	30 39%	21 46%	7 100%	3 50%	2 22%	4 31%
s	Avg # days Chronic (Verified)	96 days	140 days	78 days	89 days	101 days	206 days	94 days	69 days	75 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	82 days	133 days	54 days	68 days	90 days	202 days	95 days	40 days	81 days
u	Max # days Chronic (Verified)	358 days	341 days	284 days	358 days	251 days	298 days	168 days	169 days	355 days
v	Not Chronic (Verified)	2,049 81%	78 61%	704 88%	475 73%	291 85%	110 87%	30 53%	89 84%	272 88%
w	Not Chronic (Verified) & Matched	84 4%	16 21%	3 0%	37 8%	11 4%	0 0%	0 0%	14 16%	3 1%
x	Might be Chronic Next 3 Months	86 4%	0 0%	14 2%	27 6%	6 2%	4 4%	1 3%	3 3%	31 11%
y	Refuses CAN Assistance	13 1%	0 0%	2 0%	4 1%	2 1%	0 0%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	7 0%	0 0%	1 0%	2 0%	2 1%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)