

Report Date: 10/8/2019

## CT BNL Weekly Status Report | Individuals

BNL Activity	Statewide	Central	Eastern	Fairfield	Greater Hartford	Greater New Haven	MMW	Waterbury/Litchfield
a # Active on BNL	1,754 clients	86 clients	271 clients	413 clients	382 clients	268 clients	87 clients	247 clients
b # Added in past 7 days	33 clients	1 clients	9 clients	8 clients	2 clients	6 clients	- clients	7 clients
c Avg # days Active on BNL	193 days	141 days	114 days	188 days	240 days	185 days	141 days	257 days
d Median # days Active on BNL	151 days	94 days	83 days	166 days	173 days	169 days	118 days	214 days
e Max # days Active on BNL	1,666 days	1,100 days	952 days	916 days	1,440 days	930 days	593 days	1,666 days
f Unverified CH Statuses	81 5%	3 3%	13 5%	16 4%	35 9%	11 4%	- 0%	3 1%
g Unknown/Blank	45 3%	3 3%	11 4%	16 4%	7 2%	7 3%	- 0%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+								
h Potentially Chronic	36 2%	- 0%	2 1%	- 0%	28 7%	4 1%	- 0%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+								
i Potentially Chronic & Matched	2 6%	- -	1 50%	- -	1 4%	- 0%	- -	- 0%
j Might be Chronic Next 3 Months	11 31%	- -	2 100%	- -	5 18%	2 50%	- -	2 100%
*k Avg # days Unknown/Blank	107 days	31 days	109 days	21 days	398 days	56 days	- days	4 days
k Avg # days Unverified CH Status	206 days	31 days	95 days	21 days	378 days	142 days	- days	69 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days								
l Median # days Unverified CH	45 days	8 days	11 days	11 days	365 days	6 days	- days	67 days
m Max # days Unverified CH Status	1,440 days	81 days	612 days	157 days	1,440 days	463 days	- days	137 days
n Verified CH Statuses	1,660 95%	81 94%	257 95%	396 96%	344 90%	255 95%	86 99%	241 98%
o Chronic (Verified)	172 10%	- 0%	12 4%	42 10%	46 12%	51 19%	5 6%	16 6%
p Chronic (Verified) & Matched	109 63%	- -	11 92%	42 100%	35 76%	9 18%	4 80%	8 50%
q Chronic (Verified) & Not Matched	63 37%	- -	1 8%	- 0%	11 24%	42 82%	1 20%	8 50%
r Chronic (Verified) for 91+ days	92 53%	- -	8 67%	15 36%	29 63%	29 57%	1 20%	10 63%
s Avg # days Chronic (Verified)	123 days	- days	143 days	67 days	153 days	107 days	69 days	236 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days								
t Median # days Chronic (Verified)	98 days	- days	131 days	68 days	155 days	113 days	78 days	196 days
u Max # days Chronic (Verified)	1,022 days	- days	341 days	211 days	435 days	410 days	138 days	1,022 days
v Not Chronic (Verified)	1,488 85%	81 94%	245 90%	354 86%	298 78%	204 76%	81 93%	225 91%
w Not Chronic (Verified) & Matched	154 10%	16 20%	42 17%	13 4%	47 16%	18 9%	9 11%	9 4%
x Might be Chronic Next 3 Months	31 2%	2 2%	8 3%	- 0%	7 2%	5 2%	- 0%	9 4%
y Refuses CAN Assistance	13 1%	2 2%	1 0%	1 0%	3 1%	2 1%	1 1%	3 1%
z Chronic (Verified) Refusers	3 0%	- 0%	- 0%	1 0%	1 0%	1 0%	- 0%	- 0%
aa Potentially Chronic Refusers	1 0%	- 0%	- 0%	- 0%	1 0%	- 0%	- 0%	- 0%
ab Not Chronic (Verified) Refusers	9 1%	2 2%	1 0%	- 0%	1 0%	1 0%	1 1%	3 1%
ac Unknown/Blank Refusers	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%

## Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### *(1) **BNL Activity** [blue section – rows a,b,c,d,e]*

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### *(2) **Unverified CH Statuses** [orange section – rows f,g,h,i,j,k,l,m]*

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### *(3) **Verified CH Statuses** [green section – rows n,o,p,q,r,s,t,u,v,w,x]*

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### *(4) **Refuses CAN Assistance** [red section – rows y,z,aa,ab,ac]*

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

**Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status

**Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status

**Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.

**Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

**Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as “Potentially Chronic” or who have an Unknown/Blank CH Status**

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### **Goal 4 – House Chronic (Verified) clients within an average of 90 days**

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov)) / 860-416-0552)**