

Report Date: 2/13/2018

# Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,424 clients	130 clients	531 clients	724 clients	512 clients	93 clients	80 clients	88 clients	266 clients
b	# Added in past 7 days	83 clients	4 clients	24 clients	26 clients	9 clients	2 clients	2 clients	7 clients	9 clients
c	Avg # days Active on BNL	208 days	258 days	197 days	202 days	275 days	178 days	87 days	135 days	163 days
d	Median # days Active on BNL	160 days	174 days	149 days	160 days	244 days	152 days	77 days	54 days	130 days
e	Max # days Active on BNL	1,224 days	1,201 days	1,224 days	985 days	1,103 days	866 days	383 days	1,224 days	901 days
f	Unverified CH Statuses	252 10%	34 26%	38 7%	84 12%	23 4%	13 14%	21 26%	14 16%	25 9%
g	Unknown/Blank	157 6%	26 20%	37 7%	52 7%	12 2%	8 9%	3 4%	9 10%	10 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	95 4%	8 6%	1 0%	32 4%	11 2%	5 5%	18 23%	5 6%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	14 15%	1 13%	0 0%	10 31%	0 0%	1 20%	2 11%	0 0%	0 0%
j	Might be Chronic Next 3 Months	55 58%	3 38%	0 0%	13 41%	8 73%	4 80%	13 72%	5 100%	9 60%
k	Avg # days Unverified CH Status	104 days	148 days	8 days	169 days	68 days	62 days	81 days	32 days	83 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	20 days	81 days	8 days	30 days	61 days	22 days	57 days	20 days	14 days
m	Max # days Unverified CH Status	1,091 days	1,091 days	14 days	890 days	210 days	195 days	383 days	173 days	873 days
n	Verified CH Statuses	2,159 89%	96 74%	487 92%	637 88%	489 96%	78 84%	59 74%	73 83%	240 90%
o	Chronic (Verified)	188 8%	8 6%	37 7%	28 4%	82 16%	5 5%	4 5%	7 8%	17 6%
p	Chronic (Verified) & Matched	150 80%	7 88%	37 100%	26 93%	52 63%	5 100%	3 75%	7 100%	13 76%
q	Chronic (Verified) & Not Matched	38 20%	1 13%	0 0%	2 7%	30 37%	0 0%	1 25%	0 0%	4 24%
r	Chronic (Verified) for 91+ days	110 59%	6 75%	10 27%	13 46%	62 76%	2 40%	3 75%	0 0%	14 82%
s	Avg # days Chronic (Verified)	144 days	178 days	85 days	94 days	196 days	94 days	133 days	30 days	148 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	110 days	159 days	36 days	86 days	148 days	75 days	132 days	26 days	147 days
u	Max # days Chronic (Verified)	538 days	427 days	363 days	538 days	476 days	257 days	266 days	40 days	300 days
v	Not Chronic (Verified)	1,971 81%	88 68%	450 85%	609 84%	407 79%	73 78%	55 69%	66 75%	223 84%
w	Not Chronic (Verified) & Matched	103 5%	0 0%	2 0%	50 8%	36 9%	1 1%	4 7%	7 11%	3 1%
x	Might be Chronic Next 3 Months	70 4%	2 2%	5 1%	25 4%	8 2%	2 3%	1 2%	5 8%	22 10%
y	Refuses CAN Assistance	13 1%	0 0%	6 1%	3 0%	0 0%	2 2%	0 0%	1 1%	1 0%
z	Chronic (Verified) Refusers	8 0%	0 0%	6 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**