

Report Date: 4/24/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,308 clients	147 clients	504 clients	638 clients	484 clients	95 clients	79 clients	130 clients	230 clients
b	# Added in past 7 days	80 clients	4 clients	15 clients	15 clients	10 clients	6 clients	6 clients	16 clients	8 clients
c	Avg # days Active on BNL	201 days	252 days	203 days	173 days	285 days	186 days	81 days	94 days	174 days
d	Median # days Active on BNL	137 days	175 days	130 days	124 days	251 days	137 days	53 days	40 days	150 days
e	Max # days Active on BNL	1,294 days	1,271 days	1,294 days	931 days	1,173 days	936 days	453 days	810 days	943 days
f	Unverified CH Statuses	227 10%	11 7%	23 5%	72 11%	51 11%	4 4%	17 22%	17 13%	32 14%
g	Unknown/Blank	132 6%	6 4%	23 5%	35 5%	40 8%	0 0%	8 10%	12 9%	8 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	95 4%	5 3%	0 0%	37 6%	11 2%	4 4%	9 11%	5 4%	24 10%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	17 18%	1 20%	0 -	9 24%	0 0%	1 25%	3 33%	2 40%	1 4%
j	Might be Chronic Next 3 Months	52 55%	4 80%	0 -	15 41%	6 55%	4 100%	5 56%	5 100%	13 54%
k	Avg # days Unverified CH Status	110 days	215 days	9 days	178 days	77 days	47 days	38 days	43 days	130 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	20 days	24 days	6 days	98 days	19 days	27 days	28 days	5 days	84 days
m	Max # days Unverified CH Status	1,221 days	1,221 days	34 days	931 days	943 days	127 days	119 days	280 days	893 days
n	Verified CH Statuses	2,068 90%	136 93%	479 95%	562 88%	433 89%	90 95%	62 78%	109 84%	197 86%
o	Chronic (Verified)	205 9%	9 6%	55 11%	37 6%	69 14%	10 11%	6 8%	12 9%	7 3%
p	Chronic (Verified) & Matched	182 89%	5 56%	55 100%	36 97%	58 84%	10 100%	2 33%	11 92%	5 71%
q	Chronic (Verified) & Not Matched	23 11%	4 44%	0 0%	1 3%	11 16%	0 0%	4 67%	1 8%	2 29%
r	Chronic (Verified) for 91+ days	84 41%	5 56%	11 20%	14 38%	48 70%	1 10%	1 17%	2 17%	2 29%
s	Avg # days Chronic (Verified)	119 days	143 days	58 days	111 days	195 days	75 days	71 days	45 days	83 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	63 days	109 days	28 days	69 days	169 days	51 days	60 days	33 days	36 days
u	Max # days Chronic (Verified)	631 days	392 days	631 days	608 days	546 days	327 days	170 days	103 days	230 days
v	Not Chronic (Verified)	1,863 81%	127 86%	424 84%	525 82%	364 75%	80 84%	56 71%	97 75%	190 83%
w	Not Chronic (Verified) & Matched	99 5%	9 7%	9 2%	31 6%	17 5%	1 1%	2 4%	20 21%	10 5%
x	Might be Chronic Next 3 Months	50 3%	4 3%	4 1%	14 3%	6 2%	1 1%	1 2%	5 5%	15 8%
y	Refuses CAN Assistance	12 1%	0 0%	2 0%	4 1%	0 0%	1 1%	0 0%	4 3%	1 0%
z	Chronic (Verified) Refusers	5 0%	0 0%	2 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	5 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	3 2%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)