

Report Date: 1/31/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,786 clients	226 clients	1,095 clients	1,444 clients	405 clients	132 clients	78 clients	105 clients	301 clients
b	# Added in past 7 days	82 clients	5 clients	32 clients	10 clients	20 clients	4 clients	0 clients	2 clients	9 clients
c	Avg # days Active on BNL	246 days	216 days	234 days	323 days	160 days	145 days	193 days	114 days	167 days
d	Median # days Active on BNL	216 days	196 days	200 days	298 days	104 days	114 days	163 days	64 days	152 days
e	Max # days Active on BNL	846 days	789 days	846 days	846 days	832 days	799 days	672 days	846 days	769 days
f	Unverified CH Statuses	226 6%	18 8%	65 6%	105 7%	4 1%	7 5%	8 10%	0 0%	19 6%
g	Unknown/Blank	123 3%	8 4%	65 6%	40 3%	2 0%	3 2%	0 0%	0 0%	5 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	103 3%	10 4%	0 0%	65 5%	2 0%	4 3%	8 10%	0 0%	14 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	11 11%	2 20%	0 -	4 6%	0 0%	1 25%	0 0%	0 -	4 29%
j	Might be Chronic Next 3 Months	60 58%	6 60%	0 -	36 55%	0 0%	4 100%	5 63%	0 -	9 64%
k	Avg # days Unverified CH Status	109 days	86 days	13 days	172 days	5 days	47 days	148 days	0 days	137 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	27 days	79 days	8 days	118 days	4 days	20 days	50 days	0 days	54 days
m	Max # days Unverified CH Status	812 days	392 days	27 days	812 days	13 days	182 days	445 days	0 days	508 days
n	Verified CH Statuses	3,548 94%	208 92%	1,028 94%	1,335 92%	401 99%	125 95%	69 88%	102 97%	280 93%
o	Chronic (Verified)	271 7%	32 14%	57 5%	77 5%	64 16%	10 8%	14 18%	4 4%	13 4%
p	Chronic (Verified) & Matched	244 90%	30 94%	57 100%	70 91%	52 81%	10 100%	10 71%	4 100%	11 85%
q	Chronic (Verified) & Not Matched	27 10%	2 6%	0 0%	7 9%	12 19%	0 0%	4 29%	0 0%	2 15%
r	Chronic (Verified) for 91+ days	105 39%	8 25%	30 53%	32 42%	19 30%	3 30%	7 50%	0 0%	6 46%
s	Avg # days Chronic (Verified)	87 days	89 days	95 days	89 days	73 days	97 days	103 days	38 days	105 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	75 days	74 days	96 days	75 days	52 days	87 days	94 days	31 days	90 days
u	Max # days Chronic (Verified)	305 days	263 days	225 days	305 days	238 days	214 days	305 days	85 days	271 days
v	Not Chronic (Verified)	3,277 87%	176 78%	971 89%	1,258 87%	337 83%	115 87%	55 71%	98 93%	267 89%
w	Not Chronic (Verified) & Matched	90 3%	19 11%	2 0%	28 2%	15 4%	0 0%	1 2%	17 17%	8 3%
x	Might be Chronic Next 3 Months	116 4%	4 2%	21 2%	40 3%	15 4%	3 3%	4 7%	4 4%	25 9%
y	Refuses CAN Assistance	12 0%	0 0%	2 0%	4 0%	0 0%	0 0%	1 1%	3 3%	2 1%
z	Chronic (Verified) Refusers	5 0%	0 0%	1 0%	2 0%	0 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)