

Report Date: 2/20/2018

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,421 clients	131 clients	510 clients	735 clients	518 clients	98 clients	79 clients	86 clients	264 clients
b	# Added in past 7 days	69 clients	4 clients	20 clients	11 clients	8 clients	3 clients	9 clients	11 clients	3 clients
c	Avg # days Active on BNL	210 days	258 days	195 days	206 days	277 days	177 days	92 days	139 days	167 days
d	Median # days Active on BNL	160 days	172 days	135 days	162 days	245 days	132 days	80 days	54 days	137 days
e	Max # days Active on BNL	1,231 days	1,208 days	1,231 days	992 days	1,110 days	873 days	750 days	1,231 days	908 days
f	Unverified CH Statuses	233 10%	34 26%	55 11%	40 5%	31 6%	15 15%	17 22%	17 20%	24 9%
g	Unknown/Blank	143 6%	26 20%	54 11%	9 1%	20 4%	10 10%	2 3%	12 14%	10 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	90 4%	8 6%	1 0%	31 4%	11 2%	5 5%	15 19%	5 6%	14 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	17 19%	1 13%	0 0%	13 42%	0 0%	1 20%	2 13%	0 0%	0 0%
j	Might be Chronic Next 3 Months	53 59%	3 38%	0 0%	13 42%	8 73%	4 80%	12 80%	5 100%	8 57%
k	Avg # days Unverified CH Status	104 days	151 days	11 days	318 days	57 days	61 days	74 days	30 days	54 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	21 days	83 days	11 days	270 days	13 days	26 days	56 days	13 days	20 days
m	Max # days Unverified CH Status	1,098 days	1,098 days	21 days	897 days	217 days	202 days	390 days	180 days	396 days
n	Verified CH Statuses	2,175 90%	97 74%	449 88%	692 94%	487 94%	81 83%	62 78%	68 79%	239 91%
o	Chronic (Verified)	191 8%	7 5%	34 7%	29 4%	81 16%	8 8%	6 8%	8 9%	18 7%
p	Chronic (Verified) & Matched	159 83%	5 71%	34 100%	29 100%	57 70%	8 100%	3 50%	8 100%	15 83%
q	Chronic (Verified) & Not Matched	32 17%	2 29%	0 0%	0 0%	24 30%	0 0%	3 50%	0 0%	3 17%
r	Chronic (Verified) for 91+ days	116 61%	5 71%	9 26%	14 48%	67 83%	2 25%	4 67%	0 0%	15 83%
s	Avg # days Chronic (Verified)	145 days	149 days	93 days	98 days	204 days	65 days	112 days	33 days	147 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	113 days	159 days	43 days	90 days	161 days	21 days	109 days	33 days	154 days
u	Max # days Chronic (Verified)	545 days	340 days	370 days	545 days	483 days	264 days	273 days	47 days	307 days
v	Not Chronic (Verified)	1,984 82%	90 69%	415 81%	663 90%	406 78%	73 74%	56 71%	60 70%	221 84%
w	Not Chronic (Verified) & Matched	109 5%	1 1%	2 0%	51 8%	38 9%	1 1%	4 7%	5 8%	7 3%
x	Might be Chronic Next 3 Months	69 3%	2 2%	6 1%	27 4%	7 2%	2 3%	1 2%	5 8%	19 9%
y	Refuses CAN Assistance	13 1%	0 0%	6 1%	3 0%	0 0%	2 2%	0 0%	1 1%	1 0%
z	Chronic (Verified) Refusers	8 0%	0 0%	6 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**