

Report Date: 2/21/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,882 clients	237 clients	786 clients	838 clients	434 clients	132 clients	68 clients	94 clients	293 clients
b	# Added in past 7 days	42 clients	0 clients	14 clients	8 clients	13 clients	1 clients	2 clients	0 clients	4 clients
c	Avg # days Active on BNL	199 days	231 days	193 days	237 days	165 days	160 days	188 days	128 days	174 days
d	Median # days Active on BNL	172 days	215 days	174 days	235 days	110 days	131 days	150 days	78 days	151 days
e	Max # days Active on BNL	867 days	867 days	867 days	867 days	853 days	644 days	693 days	867 days	790 days
f	Unverified CH Statuses	179 6%	26 11%	26 3%	79 9%	13 3%	2 2%	10 15%	0 0%	23 8%
g	Unknown/Blank	71 2%	14 6%	26 3%	14 2%	11 3%	0 0%	3 4%	0 0%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	108 4%	12 5%	0 0%	65 8%	2 0%	2 2%	7 10%	0 0%	20 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 8%	2 17%	0 -	2 3%	0 0%	0 0%	0 0%	0 -	5 25%
j	Might be Chronic Next 3 Months	59 55%	6 50%	0 -	33 51%	0 0%	2 100%	4 57%	0 -	14 70%
k	Avg # days Unverified CH Status	140 days	113 days	8 days	223 days	8 days	77 days	133 days	0 days	118 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	64 days	65 days	9 days	222 days	6 days	77 days	43 days	0 days	74 days
m	Max # days Unverified CH Status	867 days	867 days	14 days	734 days	27 days	112 days	466 days	0 days	529 days
n	Verified CH Statuses	2,691 93%	211 89%	757 96%	755 90%	421 97%	130 98%	57 84%	92 98%	268 91%
o	Chronic (Verified)	288 10%	32 14%	61 8%	91 11%	59 14%	15 11%	12 18%	6 6%	12 4%
p	Chronic (Verified) & Matched	243 84%	30 94%	61 100%	78 86%	39 66%	9 60%	10 83%	6 100%	10 83%
q	Chronic (Verified) & Not Matched	45 16%	2 6%	0 0%	13 14%	20 34%	6 40%	2 17%	0 0%	2 17%
r	Chronic (Verified) for 91+ days	118 41%	19 59%	24 39%	35 38%	16 27%	10 67%	8 67%	1 17%	5 42%
s	Avg # days Chronic (Verified)	86 days	110 days	81 days	82 days	71 days	117 days	117 days	46 days	101 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	71 days	95 days	67 days	69 days	64 days	111 days	102 days	35 days	56 days
u	Max # days Chronic (Verified)	326 days	284 days	204 days	326 days	217 days	235 days	326 days	106 days	292 days
v	Not Chronic (Verified)	2,403 83%	179 76%	696 89%	664 79%	362 83%	115 87%	45 66%	86 91%	256 87%
w	Not Chronic (Verified) & Matched	108 4%	19 11%	5 1%	46 7%	17 5%	0 0%	0 0%	16 19%	5 2%
x	Might be Chronic Next 3 Months	97 4%	4 2%	12 2%	36 5%	13 4%	3 3%	5 11%	3 3%	21 8%
y	Refuses CAN Assistance	12 0%	0 0%	3 0%	4 0%	0 0%	0 0%	1 1%	2 2%	2 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	2 0%	2 0%	0 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)