

Report Date: 12/5/2016

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,617 clients	209 clients	1,030 clients	1,467 clients	326 clients	117 clients	87 clients	102 clients	279 clients
b	# Added in past 7 days	66 clients	1 clients	16 clients	5 clients	17 clients	2 clients	7 clients	9 clients	9 clients
c	Avg # days Active on BNL	233 days	182 days	220 days	306 days	155 days	138 days	156 days	100 days	147 days
d	Median # days Active on BNL	194 days	147 days	160 days	243 days	131 days	102 days	130 days	68 days	138 days
e	Max # days Active on BNL	789 days	732 days	789 days	789 days	775 days	742 days	615 days	697 days	712 days
f	Unverified CH Statuses	206 6%	18 9%	28 3%	78 5%	27 8%	7 6%	11 13%	0 0%	37 13%
g	Unknown/Blank	75 2%	10 5%	28 3%	13 1%	6 2%	0 0%	4 5%	0 0%	14 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	131 4%	8 4%	0 0%	65 4%	21 6%	7 6%	7 8%	0 0%	23 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	19 15%	2 25%	0 -	2 3%	0 0%	1 14%	0 0%	0 -	14 61%
j	Might be Chronic Next 3 Months	95 73%	4 50%	0 -	49 75%	7 33%	7 100%	6 86%	0 -	22 96%
k	Avg # days Unverified CH Status	154 days	55 days	12 days	270 days	86 days	170 days	88 days	0 days	131 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	75 days	53 days	12 days	241 days	39 days	160 days	17 days	0 days	31 days
m	Max # days Unverified CH Status	755 days	107 days	24 days	755 days	293 days	300 days	336 days	0 days	626 days
n	Verified CH Statuses	3,400 94%	191 91%	1,000 97%	1,385 94%	299 92%	110 94%	75 86%	101 99%	239 86%
o	Chronic (Verified)	306 8%	30 14%	87 8%	85 6%	54 17%	11 9%	16 18%	6 6%	17 6%
p	Chronic (Verified) & Matched	291 95%	30 100%	84 97%	76 89%	53 98%	11 100%	14 88%	6 100%	17 100%
q	Chronic (Verified) & Not Matched	15 5%	0 0%	3 3%	9 11%	1 2%	0 0%	2 13%	0 0%	0 0%
r	Chronic (Verified) for 91+ days	99 32%	4 13%	25 29%	32 38%	24 44%	4 36%	6 38%	2 33%	2 12%
s	Avg # days Chronic (Verified)	75 days	58 days	71 days	83 days	88 days	62 days	75 days	72 days	56 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	67 days	32 days	69 days	62 days	73 days	33 days	65 days	41 days	38 days
u	Max # days Chronic (Verified)	256 days	206 days	210 days	248 days	256 days	157 days	248 days	193 days	180 days
v	Not Chronic (Verified)	3,094 86%	161 77%	913 89%	1,300 89%	245 75%	99 85%	59 68%	95 93%	222 80%
w	Not Chronic (Verified) & Matched	88 3%	16 10%	5 1%	17 1%	14 6%	4 4%	3 5%	28 29%	1 0%
x	Might be Chronic Next 3 Months	75 2%	3 2%	23 3%	11 1%	9 4%	5 5%	5 8%	3 3%	16 7%
y	Refuses CAN Assistance	11 0%	0 0%	2 0%	4 0%	0 0%	0 0%	1 1%	1 1%	3 1%
z	Chronic (Verified) Refusers	7 0%	0 0%	1 0%	3 0%	0 0%	0 0%	0 0%	1 1%	2 1%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)