

Report Date: 8/1/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,605 clients	136 clients	909 clients	608 clients	394 clients	113 clients	61 clients	97 clients	287 clients
b	# Added in past 7 days	75 clients	5 clients	12 clients	18 clients	12 clients	0 clients	1 clients	7 clients	20 clients
c	Avg # days Active on BNL	213 days	229 days	248 days	211 days	189 days	170 days	77 days	135 days	208 days
d	Median # days Active on BNL	172 days	151 days	225 days	144 days	141 days	132 days	75 days	54 days	193 days
e	Max # days Active on BNL	1,028 days	1,028 days	1,028 days	895 days	907 days	769 days	246 days	1,028 days	705 days
f	<u>Unverified CH Statuses</u>	255 10%	31 23%	54 6%	80 13%	30 8%	8 7%	18 30%	2 2%	32 11%
g	Unknown/Blank	158 6%	14 10%	52 6%	35 6%	29 7%	8 7%	10 16%	0 0%	10 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	97 4%	17 13%	2 0%	45 7%	1 0%	0 0%	8 13%	2 2%	22 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	10 10%	3 18%	0 0%	5 11%	0 0%	0 -	1 13%	0 0%	1 5%
j	Might be Chronic Next 3 Months	46 47%	9 53%	0 0%	15 33%	1 100%	0 -	3 38%	2 100%	16 73%
k	Avg # days Unverified CH Status	112 days	192 days	20 days	218 days	16 days	27 days	39 days	17 days	79 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	21 days	55 days	18 days	86 days	12 days	17 days	21 days	17 days	51 days
m	Max # days Unverified CH Status	1,028 days	1,028 days	89 days	806 days	98 days	76 days	246 days	21 days	358 days
n	<u>Verified CH Statuses</u>	2,329 89%	104 76%	849 93%	524 86%	364 92%	102 90%	43 70%	90 93%	253 88%
o	Chronic (Verified)	207 8%	17 13%	58 6%	49 8%	60 15%	3 3%	6 10%	5 5%	9 3%
p	Chronic (Verified) & Matched	146 71%	11 65%	49 84%	33 67%	42 70%	0 0%	1 17%	4 80%	6 67%
q	Chronic (Verified) & Not Matched	61 29%	6 35%	9 16%	16 33%	18 30%	3 100%	5 83%	1 20%	3 33%
r	Chronic (Verified) for 91+ days	130 63%	16 94%	32 55%	24 49%	47 78%	3 100%	3 50%	1 20%	4 44%
s	Avg # days Chronic (Verified)	129 days	208 days	111 days	98 days	159 days	332 days	96 days	63 days	59 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	111 days	229 days	105 days	85 days	158 days	327 days	84 days	40 days	35 days
u	Max # days Chronic (Verified)	411 days	411 days	382 days	385 days	378 days	396 days	203 days	138 days	104 days
v	Not Chronic (Verified)	2,122 81%	87 64%	791 87%	475 78%	304 77%	99 88%	37 61%	85 88%	244 85%
w	Not Chronic (Verified) & Matched	101 5%	15 17%	9 1%	35 7%	18 6%	0 0%	0 0%	18 21%	6 2%
x	Might be Chronic Next 3 Months	74 3%	1 1%	8 1%	27 6%	6 2%	1 1%	2 5%	8 9%	21 9%
y	<u>Refuses CAN Assistance</u>	21 1%	1 1%	6 1%	4 1%	0 0%	3 3%	0 0%	5 5%	2 1%
z	Chronic (Verified) Refusers	12 0%	0 0%	5 1%	2 0%	0 0%	3 3%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 3%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)