

Report Date: 11/21/2016

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,681 clients	223 clients	1,061 clients	1,470 clients	378 clients	116 clients	80 clients	95 clients	258 clients
b	# Added in past 7 days	68 clients	3 clients	21 clients	11 clients	20 clients	3 clients	3 clients	3 clients	4 clients
c	Avg # days Active on BNL	230 days	184 days	218 days	299 days	157 days	135 days	153 days	116 days	145 days
d	Median # days Active on BNL	188 days	146 days	152 days	234 days	128 days	101 days	134 days	75 days	129 days
e	Max # days Active on BNL	775 days	718 days	775 days	775 days	761 days	728 days	601 days	683 days	698 days
f	<u>Unverified CH Statuses</u>	181 5%	25 11%	23 2%	65 4%	36 10%	5 4%	5 6%	0 0%	22 9%
g	Unknown/Blank	66 2%	9 4%	22 2%	16 1%	13 3%	2 2%	1 1%	0 0%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	115 3%	16 7%	1 0%	49 3%	23 6%	3 3%	4 5%	0 0%	19 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	23 20%	4 25%	1 100%	3 6%	0 0%	0 0%	0 0%	0 -	15 79%
j	Might be Chronic Next 3 Months	81 70%	9 56%	0 0%	40 82%	8 35%	2 67%	4 100%	0 -	18 95%
k	Avg # days Unverified CH Status	166 days	155 days	11 days	274 days	68 days	144 days	139 days	0 days	190 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	75 days	60 days	6 days	217 days	18 days	111 days	136 days	0 days	126 days
m	Max # days Unverified CH Status	775 days	718 days	122 days	775 days	279 days	483 days	322 days	0 days	612 days
n	<u>Verified CH Statuses</u>	3,490 95%	198 89%	1,037 98%	1,401 95%	342 90%	111 96%	74 93%	94 99%	233 90%
o	Chronic (Verified)	340 9%	38 17%	109 10%	80 5%	60 16%	13 11%	15 19%	9 9%	16 6%
p	Chronic (Verified) & Matched	282 83%	36 95%	94 86%	52 65%	48 80%	12 92%	15 100%	9 100%	16 100%
q	Chronic (Verified) for 91+ days	109 32%	10 26%	30 28%	30 38%	27 45%	3 23%	4 27%	3 33%	2 13%
r	Avg # days Chronic (Verified)	74 days	79 days	71 days	77 days	84 days	60 days	71 days	97 days	43 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
s	Median # days Chronic (Verified)	62 days	74 days	56 days	58 days	76 days	59 days	63 days	29 days	22 days
t	Max # days Chronic (Verified)	271 days	224 days	256 days	234 days	242 days	143 days	234 days	271 days	166 days
u	<u>Not Chronic (Verified)</u>	3,150 86%	160 72%	928 87%	1,321 90%	282 75%	98 84%	59 74%	85 89%	217 84%
v	Not Chronic (Verified) & Matched	80 3%	16 10%	7 1%	17 1%	13 5%	2 2%	3 5%	21 25%	1 0%
w	Might be Chronic Next 3 Months	82 3%	1 1%	28 3%	12 1%	11 4%	5 5%	5 8%	3 4%	17 8%
x	<u>Refuses CAN Assistance</u>	10 0%	0 0%	1 0%	4 0%	0 0%	0 0%	1 1%	1 1%	3 1%
y	Chronic (Verified) Refusers	5 0%	0 0%	0 0%	3 0%	0 0%	0 0%	0 0%	0 0%	2 1%
z	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
aa	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 1%	0 0%
ab	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row i). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row u). Subsets of clients in both statuses included for those who are matched (rows p and v). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (q). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row w). For clients who are Chronic (Verified), the Avg, Median, and Max (rows r,s,t) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows x,y,z,aa,ab]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row x), with a breakdown by chronic status (rows y,z,aa,ab).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)