

Report Date: 4/11/2017

# Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,590 clients	124 clients	779 clients	647 clients	461 clients	129 clients	49 clients	101 clients	300 clients
b	# Added in past 7 days	43 clients	6 clients	8 clients	5 clients	13 clients	3 clients	2 clients	1 clients	5 clients
c	Avg # days Active on BNL	207 days	238 days	214 days	247 days	171 days	174 days	100 days	150 days	194 days
d	Median # days Active on BNL	162 days	205 days	196 days	203 days	127 days	159 days	89 days	96 days	169 days
e	Max # days Active on BNL	916 days	848 days	916 days	916 days	902 days	657 days	491 days	916 days	839 days
f	Unverified CH Statuses	167 6%	19 15%	3 0%	83 13%	19 4%	5 4%	11 22%	2 2%	25 8%
g	Unknown/Blank	52 2%	10 8%	3 0%	15 2%	15 3%	3 2%	4 8%	2 2%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	115 4%	9 7%	0 0%	68 11%	4 1%	2 2%	7 14%	0 0%	25 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	6 5%	1 11%	0 -	1 1%	0 0%	0 0%	1 14%	0 -	3 12%
j	Might be Chronic Next 3 Months	53 46%	8 89%	0 -	18 26%	0 0%	2 100%	4 57%	0 -	21 84%
k	Avg # days Unverified CH Status	171 days	90 days	4 days	274 days	26 days	37 days	107 days	11 days	86 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	95 days	18 days	4 days	299 days	6 days	7 days	95 days	11 days	78 days
m	Max # days Unverified CH Status	848 days	848 days	5 days	785 days	174 days	90 days	253 days	14 days	347 days
n	Verified CH Statuses	2,409 93%	105 85%	774 99%	560 87%	439 95%	124 96%	38 78%	96 95%	273 91%
o	Chronic (Verified)	242 9%	29 23%	59 8%	68 11%	49 11%	11 9%	7 14%	10 10%	9 3%
p	Chronic (Verified) & Matched	173 71%	20 69%	53 90%	51 75%	26 53%	5 45%	4 57%	7 70%	7 78%
q	Chronic (Verified) & Not Matched	69 29%	9 31%	6 10%	17 25%	23 47%	6 55%	3 43%	3 30%	2 22%
r	Chronic (Verified) for 91+ days	106 44%	19 66%	16 27%	28 41%	22 45%	11 100%	4 57%	3 30%	3 33%
s	Avg # days Chronic (Verified)	95 days	126 days	77 days	89 days	91 days	177 days	86 days	62 days	120 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	73 days	119 days	53 days	71 days	76 days	173 days	91 days	48 days	68 days
u	Max # days Chronic (Verified)	344 days	327 days	270 days	344 days	237 days	284 days	154 days	155 days	341 days
v	Not Chronic (Verified)	2,167 84%	76 61%	715 92%	492 76%	390 85%	113 88%	31 63%	86 85%	264 88%
w	Not Chronic (Verified) & Matched	105 5%	16 21%	3 0%	54 11%	10 3%	0 0%	0 0%	17 20%	5 2%
x	Might be Chronic Next 3 Months	88 4%	0 0%	8 1%	37 8%	11 3%	4 4%	1 3%	3 3%	24 9%
y	Refuses CAN Assistance	14 1%	0 0%	2 0%	4 1%	3 1%	0 0%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	1 0%	2 0%	3 1%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**