

Report Date: 11/28/2017

# Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,476 clients	156 clients	708 clients	629 clients	452 clients	94 clients	74 clients	116 clients	247 clients
b	# Added in past 7 days	29 clients	2 clients	7 clients	2 clients	6 clients	0 clients	3 clients	3 clients	6 clients
c	Avg # days Active on BNL	216 days	257 days	253 days	196 days	246 days	220 days	82 days	157 days	144 days
d	Median # days Active on BNL	160 days	186 days	209 days	145 days	212 days	180 days	64 days	77 days	102 days
e	Max # days Active on BNL	1,147 days	1,014 days	1,147 days	908 days	1,026 days	888 days	480 days	1,147 days	824 days
f	Unverified CH Statuses	222 9%	24 15%	75 11%	29 5%	12 3%	12 13%	32 43%	4 3%	34 14%
g	Unknown/Blank	134 5%	10 6%	75 11%	2 0%	4 1%	9 10%	12 16%	3 3%	19 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	88 4%	14 9%	0 0%	27 4%	8 2%	3 3%	20 27%	1 1%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	4 5%	2 14%	0 -	1 4%	1 13%	0 0%	0 0%	0 0%	0 0%
j	Might be Chronic Next 3 Months	46 52%	7 50%	0 -	15 56%	6 75%	3 100%	4 20%	1 100%	10 67%
k	Avg # days Unverified CH Status	97 days	197 days	33 days	299 days	58 days	57 days	68 days	18 days	63 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	40 days	86 days	32 days	246 days	41 days	40 days	50 days	7 days	15 days
m	Max # days Unverified CH Status	1,014 days	1,014 days	113 days	797 days	167 days	165 days	306 days	58 days	477 days
n	Verified CH Statuses	2,236 90%	131 84%	626 88%	597 95%	440 97%	80 85%	42 57%	108 93%	212 86%
o	Chronic (Verified)	227 9%	14 9%	49 7%	42 7%	80 18%	4 4%	9 12%	8 7%	21 9%
p	Chronic (Verified) & Matched	138 61%	7 50%	43 88%	30 71%	39 49%	2 50%	1 11%	7 88%	9 43%
q	Chronic (Verified) & Not Matched	89 39%	7 50%	6 12%	12 29%	41 51%	2 50%	8 89%	1 13%	12 57%
r	Chronic (Verified) for 91+ days	104 46%	11 79%	23 47%	13 31%	45 56%	2 50%	2 22%	2 25%	6 29%
s	Avg # days Chronic (Verified)	129 days	216 days	121 days	78 days	160 days	244 days	65 days	102 days	89 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	82 days	211 days	73 days	60 days	111 days	213 days	28 days	79 days	70 days
u	Max # days Chronic (Verified)	515 days	390 days	428 days	349 days	468 days	515 days	189 days	257 days	223 days
v	Not Chronic (Verified)	2,009 81%	117 75%	577 81%	555 88%	360 80%	76 81%	33 45%	100 86%	191 77%
w	Not Chronic (Verified) & Matched	106 5%	15 13%	2 0%	50 9%	26 7%	0 0%	0 0%	12 12%	1 1%
x	Might be Chronic Next 3 Months	64 3%	2 2%	1 0%	20 4%	6 2%	4 5%	1 3%	4 4%	26 14%
y	Refuses CAN Assistance	18 1%	1 1%	7 1%	3 0%	0 0%	2 2%	0 0%	4 3%	1 0%
z	Chronic (Verified) Refusers	9 0%	0 0%	6 1%	0 0%	0 0%	2 2%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	3 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 3%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**