

Report Date: 6/6/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,548 clients	144 clients	851 clients	650 clients	348 clients	131 clients	56 clients	96 clients	272 clients
b	# Added in past 7 days	53 clients	4 clients	9 clients	8 clients	10 clients	15 clients	1 clients	2 clients	4 clients
c	Avg # days Active on BNL	218 days	241 days	235 days	246 days	171 days	160 days	87 days	161 days	220 days
d	Median # days Active on BNL	173 days	229 days	218 days	168 days	125 days	126 days	62 days	107 days	200 days
e	Max # days Active on BNL	972 days	904 days	972 days	972 days	851 days	713 days	412 days	972 days	895 days
f	Unverified CH Statuses	153 6%	19 13%	29 3%	59 9%	18 5%	14 11%	5 9%	0 0%	9 3%
g	Unknown/Blank	78 3%	11 8%	27 3%	9 1%	17 5%	13 10%	1 2%	0 0%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	75 3%	8 6%	2 0%	50 8%	1 0%	1 1%	4 7%	0 0%	9 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	10 13%	1 13%	0 0%	5 10%	0 0%	0 0%	1 25%	0 -	3 33%
j	Might be Chronic Next 3 Months	32 43%	7 88%	0 0%	13 26%	1 100%	1 100%	1 25%	0 -	9 100%
k	Avg # days Unverified CH Status	145 days	107 days	20 days	289 days	29 days	16 days	163 days	0 days	109 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	28 days	70 days	14 days	328 days	11 days	6 days	151 days	0 days	110 days
m	Max # days Unverified CH Status	904 days	904 days	230 days	750 days	340 days	146 days	412 days	0 days	179 days
n	Verified CH Statuses	2,382 93%	125 87%	820 96%	588 90%	327 94%	116 89%	51 91%	94 98%	261 96%
o	Chronic (Verified)	230 9%	26 18%	61 7%	60 9%	51 15%	4 3%	8 14%	7 7%	13 5%
p	Chronic (Verified) & Matched	162 70%	20 77%	50 82%	41 68%	31 61%	1 25%	4 50%	6 86%	9 69%
q	Chronic (Verified) & Not Matched	68 30%	6 23%	11 18%	19 32%	20 39%	3 75%	4 50%	1 14%	4 31%
r	Chronic (Verified) for 91+ days	119 52%	22 85%	28 46%	21 35%	34 67%	4 100%	4 50%	3 43%	3 23%
s	Avg # days Chronic (Verified)	114 days	181 days	102 days	86 days	125 days	298 days	103 days	92 days	80 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	95 days	181 days	81 days	70 days	124 days	306 days	97 days	82 days	48 days
u	Max # days Chronic (Verified)	397 days	355 days	326 days	329 days	293 days	363 days	210 days	180 days	397 days
v	Not Chronic (Verified)	2,152 84%	99 69%	759 89%	528 81%	276 79%	112 85%	43 77%	87 91%	248 91%
w	Not Chronic (Verified) & Matched	91 4%	17 17%	7 1%	34 6%	19 7%	0 0%	0 0%	11 13%	3 1%
x	Might be Chronic Next 3 Months	81 4%	1 1%	12 2%	33 6%	5 2%	3 3%	1 2%	2 2%	24 10%
y	Refuses CAN Assistance	13 1%	0 0%	2 0%	3 0%	3 1%	1 1%	0 0%	2 2%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	1 0%	1 0%	3 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)