

Report Date: 7/4/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,471 clients	122 clients	865 clients	588 clients	352 clients	131 clients	54 clients	90 clients	269 clients
b	# Added in past 7 days	75 clients	8 clients	10 clients	26 clients	7 clients	11 clients	6 clients	1 clients	6 clients
c	Avg # days Active on BNL	218 days	205 days	244 days	229 days	178 days	181 days	87 days	160 days	229 days
d	Median # days Active on BNL	174 days	126 days	218 days	158 days	132 days	133 days	77 days	90 days	217 days
e	Max # days Active on BNL	1,000 days	1,000 days	1,000 days	1,000 days	879 days	741 days	320 days	1,000 days	923 days
f	Unverified CH Statuses	153 6%	23 19%	33 4%	66 11%	1 0%	9 7%	5 9%	1 1%	15 6%
g	Unknown/Blank	70 3%	10 8%	31 4%	18 3%	0 0%	9 7%	2 4%	0 0%	0 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	83 3%	13 11%	2 0%	48 8%	1 0%	0 0%	3 6%	1 1%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 11%	1 8%	0 0%	5 10%	0 0%	0 -	1 33%	0 0%	2 13%
j	Might be Chronic Next 3 Months	35 42%	6 46%	0 0%	14 29%	1 100%	0 -	1 33%	1 100%	12 80%
k	Avg # days Unverified CH Status	157 days	178 days	15 days	264 days	20 days	7 days	64 days	162 days	91 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	27 days	98 days	13 days	275 days	20 days	6 days	7 days	162 days	102 days
m	Max # days Unverified CH Status	1,000 days	1,000 days	61 days	778 days	20 days	18 days	218 days	162 days	195 days
n	Verified CH Statuses	2,300 93%	98 80%	826 95%	519 88%	349 99%	121 92%	49 91%	86 96%	252 94%
o	Chronic (Verified)	208 8%	17 14%	51 6%	52 9%	56 16%	4 3%	6 11%	8 9%	14 5%
p	Chronic (Verified) & Matched	146 70%	10 59%	43 84%	42 81%	33 59%	1 25%	2 33%	6 75%	9 64%
q	Chronic (Verified) & Not Matched	62 30%	7 41%	8 16%	10 19%	23 41%	3 75%	4 67%	2 25%	5 36%
r	Chronic (Verified) for 91+ days	115 55%	14 82%	26 51%	27 52%	35 63%	4 100%	4 67%	4 50%	1 7%
s	Avg # days Chronic (Verified)	119 days	180 days	107 days	97 days	133 days	326 days	121 days	94 days	73 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	98 days	201 days	97 days	92 days	130 days	334 days	101 days	86 days	64 days
u	Max # days Chronic (Verified)	425 days	383 days	354 days	357 days	350 days	391 days	238 days	208 days	425 days
v	Not Chronic (Verified)	2,092 85%	81 66%	775 90%	467 79%	293 83%	117 89%	43 80%	78 87%	238 88%
w	Not Chronic (Verified) & Matched	102 5%	13 16%	8 1%	37 8%	18 6%	1 1%	0 0%	21 27%	4 2%
x	Might be Chronic Next 3 Months	79 4%	1 1%	9 1%	30 6%	6 2%	3 3%	3 7%	6 8%	21 9%
y	Refuses CAN Assistance	18 1%	1 1%	6 1%	3 1%	2 1%	1 1%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	11 0%	0 0%	5 1%	1 0%	2 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	4 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)