

Report Date: 5/9/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,544 clients	133 clients	785 clients	656 clients	373 clients	120 clients	59 clients	109 clients	309 clients
b	# Added in past 7 days	50 clients	3 clients	9 clients	12 clients	13 clients	0 clients	3 clients	4 clients	6 clients
c	Avg # days Active on BNL	214 days	249 days	229 days	248 days	168 days	195 days	82 days	154 days	200 days
d	Median # days Active on BNL	173 days	229 days	217 days	182 days	139 days	181 days	63 days	92 days	179 days
e	Max # days Active on BNL	944 days	876 days	944 days	944 days	823 days	685 days	281 days	944 days	867 days
f	Unverified CH Statuses	157 6%	25 19%	10 1%	74 11%	6 2%	6 5%	9 15%	7 6%	20 6%
g	Unknown/Blank	61 2%	16 12%	10 1%	15 2%	1 0%	5 4%	3 5%	5 5%	6 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	96 4%	9 7%	0 0%	59 9%	5 1%	1 1%	6 10%	2 2%	14 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	8 8%	1 11%	0 -	2 3%	0 0%	0 0%	1 17%	0 0%	4 29%
j	Might be Chronic Next 3 Months	44 46%	8 89%	0 -	15 25%	3 60%	1 100%	3 50%	2 100%	12 86%
k	Avg # days Unverified CH Status	164 days	93 days	5 days	276 days	23 days	40 days	122 days	17 days	67 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	74 days	42 days	4 days	317 days	20 days	28 days	110 days	11 days	64 days
m	Max # days Unverified CH Status	876 days	876 days	18 days	722 days	42 days	118 days	281 days	33 days	167 days
n	Verified CH Statuses	2,373 93%	108 81%	772 98%	579 88%	365 98%	113 94%	50 85%	99 91%	287 93%
o	Chronic (Verified)	249 10%	29 22%	65 8%	62 9%	56 15%	7 6%	9 15%	9 8%	12 4%
p	Chronic (Verified) & Matched	157 63%	20 69%	53 82%	31 50%	34 61%	2 29%	3 33%	5 56%	9 75%
q	Chronic (Verified) & Not Matched	92 37%	9 31%	12 18%	31 50%	22 39%	5 71%	6 67%	4 44%	3 25%
r	Chronic (Verified) for 91+ days	112 45%	23 79%	20 31%	18 29%	32 57%	7 100%	4 44%	4 44%	4 33%
s	Avg # days Chronic (Verified)	98 days	154 days	85 days	79 days	103 days	231 days	76 days	82 days	49 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	82 days	147 days	67 days	55 days	99 days	216 days	50 days	54 days	27 days
u	Max # days Chronic (Verified)	372 days	355 days	298 days	372 days	265 days	335 days	182 days	183 days	369 days
v	Not Chronic (Verified)	2,124 83%	79 59%	707 90%	517 79%	309 83%	106 88%	41 69%	90 83%	275 89%
w	Not Chronic (Verified) & Matched	107 5%	16 20%	4 1%	61 12%	11 4%	0 0%	0 0%	12 13%	3 1%
x	Might be Chronic Next 3 Months	84 4%	0 0%	12 2%	30 6%	6 2%	4 4%	0 0%	3 3%	29 11%
y	Refuses CAN Assistance	14 1%	0 0%	3 0%	3 0%	2 1%	1 1%	0 0%	3 3%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	2 0%	1 0%	2 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)