

Report Date: 8/15/2017

# Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,596 clients	148 clients	930 clients	599 clients	389 clients	115 clients	46 clients	80 clients	289 clients
b	# Added in past 7 days	76 clients	7 clients	18 clients	17 clients	11 clients	1 clients	2 clients	7 clients	13 clients
c	Avg # days Active on BNL	214 days	227 days	253 days	201 days	199 days	180 days	60 days	148 days	190 days
d	Median # days Active on BNL	172 days	141 days	235 days	132 days	146 days	144 days	32 days	56 days	137 days
e	Max # days Active on BNL	1,042 days	1,042 days	1,042 days	812 days	921 days	783 days	216 days	1,042 days	719 days
f	Unverified CH Statuses	189 7%	39 26%	19 2%	66 11%	4 1%	7 6%	20 43%	7 9%	27 9%
g	Unknown/Blank	88 3%	23 16%	17 2%	22 4%	0 0%	7 6%	10 22%	4 5%	5 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	101 4%	16 11%	2 0%	44 7%	4 1%	0 0%	10 22%	3 4%	22 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 9%	5 31%	0 0%	1 2%	1 25%	0 -	0 0%	0 0%	2 9%
j	Might be Chronic Next 3 Months	51 50%	8 50%	0 0%	18 41%	3 75%	0 -	3 30%	3 100%	16 73%
k	Avg # days Unverified CH Status	143 days	155 days	13 days	251 days	95 days	41 days	30 days	17 days	100 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	40 days	48 days	5 days	173 days	45 days	33 days	27 days	6 days	60 days
m	Max # days Unverified CH Status	1,042 days	1,042 days	103 days	812 days	286 days	90 days	125 days	40 days	372 days
n	Verified CH Statuses	2,385 92%	108 73%	904 97%	528 88%	385 99%	105 91%	26 57%	69 86%	260 90%
o	Chronic (Verified)	196 8%	19 13%	51 5%	39 7%	68 17%	3 3%	3 7%	5 6%	8 3%
p	Chronic (Verified) & Matched	133 68%	11 58%	48 94%	20 51%	43 63%	0 0%	0 0%	5 100%	6 75%
q	Chronic (Verified) & Not Matched	63 32%	8 42%	3 6%	19 49%	25 37%	3 100%	3 100%	0 0%	2 25%
r	Chronic (Verified) for 91+ days	114 58%	16 84%	26 51%	17 44%	47 69%	3 100%	0 0%	2 40%	3 38%
s	Avg # days Chronic (Verified)	131 days	203 days	105 days	89 days	153 days	346 days	47 days	177 days	68 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	113 days	215 days	96 days	81 days	157 days	341 days	31 days	54 days	46 days
u	Max # days Chronic (Verified)	585 days	425 days	396 days	281 days	392 days	410 days	84 days	585 days	118 days
v	Not Chronic (Verified)	2,189 84%	89 60%	853 92%	489 82%	317 81%	102 89%	23 50%	64 80%	252 87%
w	Not Chronic (Verified) & Matched	71 3%	17 19%	7 1%	11 2%	21 7%	0 0%	0 0%	8 13%	7 3%
x	Might be Chronic Next 3 Months	70 3%	2 2%	7 1%	29 6%	5 2%	2 2%	0 0%	4 6%	21 8%
y	Refuses CAN Assistance	22 1%	1 1%	7 1%	5 1%	0 0%	3 3%	0 0%	4 5%	2 1%
z	Chronic (Verified) Refusers	13 1%	0 0%	6 1%	3 1%	0 0%	3 3%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 4%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**