

Report Date: 4/17/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,333 clients	150 clients	496 clients	615 clients	509 clients	113 clients	75 clients	128 clients	246 clients
b	# Added in past 7 days	84 clients	0 clients	17 clients	26 clients	18 clients	0 clients	7 clients	8 clients	8 clients
c	Avg # days Active on BNL	205 days	272 days	202 days	178 days	282 days	196 days	82 days	101 days	177 days
d	Median # days Active on BNL	147 days	200 days	126 days	124 days	249 days	154 days	55 days	46 days	155 days
e	Max # days Active on BNL	1,287 days	1,264 days	1,287 days	971 days	1,166 days	929 days	446 days	803 days	936 days
f	Unverified CH Statuses	181 8%	13 9%	7 1%	60 10%	46 9%	3 3%	15 20%	12 9%	25 10%
g	Unknown/Blank	83 4%	5 3%	7 1%	20 3%	35 7%	0 0%	7 9%	7 5%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	98 4%	8 5%	0 0%	40 7%	11 2%	3 3%	8 11%	5 4%	23 9%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	21 21%	0 0%	0 -	12 30%	0 0%	1 33%	4 50%	2 40%	2 9%
j	Might be Chronic Next 3 Months	50 51%	5 63%	0 -	15 38%	6 55%	3 100%	4 50%	5 100%	12 52%
k	Avg # days Unverified CH Status	139 days	288 days	9 days	217 days	78 days	78 days	37 days	25 days	152 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	39 days	147 days	1 days	141 days	13 days	75 days	28 days	8 days	77 days
m	Max # days Unverified CH Status	1,214 days	1,214 days	32 days	924 days	936 days	120 days	144 days	99 days	886 days
n	Verified CH Statuses	2,141 92%	137 91%	488 98%	551 90%	463 91%	108 96%	60 80%	114 89%	220 89%
o	Chronic (Verified)	208 9%	7 5%	58 12%	37 6%	70 14%	10 9%	7 9%	12 9%	7 3%
p	Chronic (Verified) & Matched	185 89%	4 57%	58 100%	34 92%	62 89%	9 90%	3 43%	9 75%	6 86%
q	Chronic (Verified) & Not Matched	23 11%	3 43%	0 0%	3 8%	8 11%	1 10%	4 57%	3 25%	1 14%
r	Chronic (Verified) for 91+ days	87 42%	5 71%	11 19%	16 43%	47 67%	2 20%	1 14%	2 17%	3 43%
s	Avg # days Chronic (Verified)	120 days	174 days	56 days	118 days	195 days	86 days	58 days	48 days	93 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	68 days	161 days	26 days	75 days	174 days	62 days	42 days	45 days	62 days
u	Max # days Chronic (Verified)	624 days	385 days	624 days	601 days	539 days	320 days	163 days	96 days	223 days
v	Not Chronic (Verified)	1,933 83%	130 87%	430 87%	514 84%	393 77%	98 87%	53 71%	102 80%	213 87%
w	Not Chronic (Verified) & Matched	96 5%	8 6%	10 2%	36 7%	15 4%	1 1%	2 4%	16 16%	8 4%
x	Might be Chronic Next 3 Months	51 3%	4 3%	4 1%	14 3%	6 2%	1 1%	1 2%	5 5%	16 8%
y	Refuses CAN Assistance	10 0%	0 0%	1 0%	4 1%	0 0%	2 2%	0 0%	2 2%	1 0%
z	Chronic (Verified) Refusers	4 0%	0 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)