

Report Date: 3/27/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,260 clients	150 clients	489 clients	598 clients	485 clients	111 clients	75 clients	106 clients	245 clients
b	# Added in past 7 days	72 clients	2 clients	19 clients	25 clients	12 clients	1 clients	6 clients	4 clients	3 clients
c	Avg # days Active on BNL	202 days	254 days	202 days	173 days	279 days	183 days	75 days	117 days	176 days
d	Median # days Active on BNL	146 days	179 days	138 days	119 days	244 days	139 days	53 days	54 days	152 days
e	Max # days Active on BNL	1,266 days	1,243 days	1,266 days	950 days	1,145 days	908 days	402 days	782 days	915 days
f	Unverified CH Statuses	219 10%	8 5%	50 10%	64 11%	17 4%	18 16%	17 23%	20 19%	25 10%
g	Unknown/Blank	116 5%	2 1%	50 10%	26 4%	4 1%	13 12%	6 8%	11 10%	4 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	103 5%	6 4%	0 0%	38 6%	13 3%	5 5%	11 15%	9 8%	21 9%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	22 21%	0 0%	0 -	15 39%	0 0%	2 40%	2 18%	2 22%	1 5%
j	Might be Chronic Next 3 Months	55 53%	4 67%	0 -	12 32%	7 54%	4 80%	8 73%	9 100%	11 52%
k	Avg # days Unverified CH Status	119 days	391 days	12 days	203 days	189 days	45 days	58 days	24 days	162 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	27 days	200 days	11 days	101 days	117 days	28 days	25 days	12 days	56 days
m	Max # days Unverified CH Status	1,193 days	1,193 days	28 days	903 days	915 days	148 days	402 days	96 days	865 days
n	Verified CH Statuses	2,029 90%	142 95%	437 89%	530 89%	468 96%	91 82%	58 77%	84 79%	219 89%
o	Chronic (Verified)	182 8%	6 4%	46 9%	38 6%	64 13%	7 6%	5 7%	9 8%	7 3%
p	Chronic (Verified) & Matched	161 88%	4 67%	46 100%	37 97%	54 84%	6 86%	2 40%	7 78%	5 71%
q	Chronic (Verified) & Not Matched	21 12%	2 33%	0 0%	1 3%	10 16%	1 14%	3 60%	2 22%	2 29%
r	Chronic (Verified) for 91+ days	83 46%	3 50%	10 22%	15 39%	48 75%	2 29%	2 40%	0 0%	3 43%
s	Avg # days Chronic (Verified)	124 days	130 days	60 days	108 days	202 days	93 days	76 days	49 days	72 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	76 days	111 days	26 days	55 days	165 days	49 days	43 days	68 days	41 days
u	Max # days Chronic (Verified)	580 days	238 days	383 days	580 days	518 days	299 days	146 days	75 days	202 days
v	Not Chronic (Verified)	1,847 82%	136 91%	391 80%	492 82%	404 83%	84 76%	53 71%	75 71%	212 87%
w	Not Chronic (Verified) & Matched	102 6%	9 7%	9 2%	45 9%	17 4%	1 1%	3 6%	10 13%	8 4%
x	Might be Chronic Next 3 Months	59 3%	3 2%	4 1%	24 5%	6 1%	2 2%	2 4%	3 4%	15 7%
y	Refuses CAN Assistance	11 0%	0 0%	2 0%	4 1%	0 0%	2 2%	0 0%	2 2%	1 0%
z	Chronic (Verified) Refusers	5 0%	0 0%	2 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)