

Report Date: 3/20/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,251 clients	148 clients	480 clients	580 clients	495 clients	107 clients	72 clients	101 clients	267 clients
b	# Added in past 7 days	69 clients	0 clients	19 clients	14 clients	12 clients	1 clients	5 clients	14 clients	3 clients
c	Avg # days Active on BNL	205 days	251 days	201 days	176 days	285 days	181 days	72 days	116 days	182 days
d	Median # days Active on BNL	146 days	172 days	137 days	126 days	251 days	138 days	57 days	53 days	151 days
e	Max # days Active on BNL	1,259 days	1,236 days	1,259 days	943 days	1,138 days	901 days	241 days	775 days	936 days
f	Unverified CH Statuses	267 12%	6 4%	39 8%	78 13%	70 14%	16 15%	19 26%	17 17%	22 8%
g	Unknown/Blank	170 8%	0 0%	38 8%	44 8%	58 12%	12 11%	8 11%	9 9%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	97 4%	6 4%	1 0%	34 6%	12 2%	4 4%	11 15%	8 8%	21 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	20 21%	0 0%	0 0%	15 44%	0 0%	1 25%	1 9%	2 25%	1 5%
j	Might be Chronic Next 3 Months	52 54%	4 67%	0 0%	11 32%	6 50%	3 75%	8 73%	8 100%	12 57%
k	Avg # days Unverified CH Status	100 days	512 days	12 days	162 days	63 days	42 days	45 days	26 days	193 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	23 days	279 days	11 days	27 days	27 days	23 days	27 days	6 days	76 days
m	Max # days Unverified CH Status	1,186 days	1,186 days	48 days	896 days	908 days	141 days	116 days	208 days	858 days
n	Verified CH Statuses	1,971 88%	142 96%	436 91%	499 86%	425 86%	89 83%	53 74%	83 82%	244 91%
o	Chronic (Verified)	179 8%	6 4%	39 8%	39 7%	70 14%	6 6%	4 6%	7 7%	8 3%
p	Chronic (Verified) & Matched	165 92%	4 67%	38 97%	38 97%	64 91%	6 100%	1 25%	7 100%	7 88%
q	Chronic (Verified) & Not Matched	14 8%	2 33%	1 3%	1 3%	6 9%	0 0%	3 75%	0 0%	1 13%
r	Chronic (Verified) for 91+ days	96 54%	3 50%	10 26%	17 44%	56 80%	2 33%	2 50%	0 0%	6 75%
s	Avg # days Chronic (Verified)	140 days	123 days	63 days	105 days	219 days	100 days	86 days	52 days	124 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	103 days	104 days	39 days	63 days	159 days	49 days	86 days	61 days	130 days
u	Max # days Chronic (Verified)	573 days	231 days	376 days	573 days	511 days	292 days	139 days	68 days	222 days
v	Not Chronic (Verified)	1,792 80%	136 92%	397 83%	460 79%	355 72%	83 78%	49 68%	76 75%	236 88%
w	Not Chronic (Verified) & Matched	92 5%	9 7%	8 2%	48 10%	11 3%	1 1%	3 6%	7 9%	5 2%
x	Might be Chronic Next 3 Months	66 4%	3 2%	4 1%	25 5%	6 2%	2 2%	2 4%	5 7%	19 8%
y	Refuses CAN Assistance	12 1%	0 0%	5 1%	3 1%	0 0%	2 2%	0 0%	1 1%	1 0%
z	Chronic (Verified) Refusers	7 0%	0 0%	5 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)