

Report Date: 7/24/2018

CT BNL Weekly Status Report | Individuals

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,203 clients	162 clients	488 clients	718 clients	325 clients	87 clients	49 clients	136 clients	238 clients
b	# Added in past 7 days	93 clients	8 clients	23 clients	20 clients	14 clients	5 clients	4 clients	14 clients	5 clients
c	Avg # days Active on BNL	184 days	190 days	200 days	191 days	203 days	124 days	114 days	81 days	198 days
d	Median # days Active on BNL	139 days	152 days	137 days	157 days	131 days	97 days	103 days	45 days	171 days
e	Max # days Active on BNL	1,030 days	672 days	839 days	999 days	1,030 days	587 days	367 days	860 days	984 days
f	<u>Unverified CH Statuses</u>	151 7%	3 2%	7 1%	63 9%	34 10%	0 0%	2 4%	21 15%	21 9%
g	Unknown/Blank	54 2%	2 1%	7 1%	23 3%	3 1%	0 0%	0 0%	13 10%	6 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	97 4%	1 1%	0 0%	40 6%	31 10%	0 0%	2 4%	8 6%	15 6%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 9%	1 100%	0 -	6 15%	0 0%	0 -	0 0%	1 13%	1 7%
j	Might be Chronic Next 3 Months	67 69%	0 0%	0 -	20 50%	28 90%	0 -	2 100%	8 100%	9 60%
k	Avg # days Unverified CH Status	190 days	136 days	3 days	234 days	280 days	0 days	24 days	27 days	158 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	60 days	8 days	4 days	232 days	158 days	0 days	24 days	7 days	123 days
m	Max # days Unverified CH Status	1,030 days	398 days	5 days	931 days	1,030 days	0 days	41 days	187 days	550 days
n	<u>Verified CH Statuses</u>	2,038 93%	158 98%	480 98%	650 91%	291 90%	87 100%	47 96%	114 84%	211 89%
o	Chronic (Verified)	199 9%	14 9%	64 13%	37 5%	52 16%	7 8%	6 12%	9 7%	10 4%
p	Chronic (Verified) & Matched	172 86%	13 93%	63 98%	31 84%	42 81%	7 100%	4 67%	7 78%	5 50%
q	Chronic (Verified) & Not Matched	27 14%	1 7%	1 2%	6 16%	10 19%	0 0%	2 33%	2 22%	5 50%
r	Chronic (Verified) for 91+ days	59 30%	5 36%	11 17%	13 35%	17 33%	3 43%	3 50%	4 44%	3 30%
s	Avg # days Chronic (Verified)	82 days	95 days	56 days	96 days	97 days	87 days	78 days	79 days	103 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	56 days	82 days	50 days	62 days	63 days	71 days	71 days	33 days	71 days
u	Max # days Chronic (Verified)	560 days	326 days	502 days	267 days	560 days	160 days	161 days	187 days	461 days
v	Not Chronic (Verified)	1,839 83%	144 89%	416 85%	613 85%	239 74%	80 92%	41 84%	105 77%	201 84%
w	Not Chronic (Verified) & Matched	53 3%	6 4%	7 2%	7 1%	13 5%	1 1%	3 7%	15 14%	1 0%
x	Might be Chronic Next 3 Months	80 4%	4 3%	0 0%	9 1%	46 19%	0 0%	0 0%	3 3%	18 9%
y	<u>Refuses CAN Assistance</u>	14 1%	1 1%	1 0%	5 1%	0 0%	0 0%	0 0%	1 1%	6 3%
z	Chronic (Verified) Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	9 0%	1 1%	1 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)