Report Date: 10/17/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/ Litchfield
a	# Active on BNL	2,373 clients	161 clients	694 clients	575 clients	443 clients	116 clients	56 clients	84 clients	244 clients
b	# Added in past 7 days	34 clients	3 clients	6 clients	11 clients	5 clients	0 clients	0 clients	2 clients	7 clients
c	Avg # days Active on BNL	211 days	248 days	246 days	197 days	230 days	220 days	75 days	154 days	136 days
d	Median # days Active on BNL	155 days	168 days	211 days	124 days	190 days	181 days	45 days	75 days	83 days
e	Max # days Active on BNL	1,105 days	972 days	1,105 days	875 days	984 days	846 days	438 days	1,105 days	782 days
f	**Unverified CH Statuses**	172 7%	24 15%	17 2%	48 8%	20 5%	10 9%	25 45%	5 6%	23 9%
g	**Unknown/Blank**	80 3%	8 5%	17 2%	17 3%	17 4%	7 6%	7 13%	4 5%	3 1%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+									
h	**Potentially Chronic**	92 4%	16 10%	0 0%	31 5%	3 1%	3 3%	18 32%	1 1%	20 8%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+									
i	Potentially Chronic & Matched	6 7%	2 13%	0 -	1 3%	1 33%	0 0%	0 0%	0 0%	2 10%
j	*Might be Chronic Next 3 Months*	44 48%	8 50%	0 -	14 45%	3 100%	3 100%	2 11%	0 0%	14 70%
k	Avg # days Unverified CH Status	128 days	189 days	12 days	260 days	24 days	38 days	73 days	11 days	90 days
	GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days									
l	Median # days Unverified CH	35 days	62 days	14 days	174 days	12 days	20 days	72 days	12 days	62 days
m	Max # days Unverified CH Status	875 days	825 days	19 days	875 days	125 days	123 days	264 days	22 days	435 days
n	**Verified CH Statuses**	2,181 92%	136 84%	669 96%	523 91%	423 95%	104 90%	31 55%	75 89%	220 90%
o	**Chronic (Verified)**	218 9%	14 9%	47 7%	37 6%	81 18%	4 3%	6 11%	12 14%	17 7%
p	Chronic (Verified) & Matched	135 62%	7 50%	38 81%	33 89%	40 49%	2 50%	0 0%	8 67%	7 41%
q	Chronic (Verified) & Not Matched	83 38%	7 50%	9 19%	4 11%	41 51%	2 50%	6 100%	4 33%	10 59%
r	Chronic (Verified) for 91+ days	107 49%	11 79%	24 51%	13 35%	47 58%	3 75%	2 33%	2 17%	5 29%
s	Avg # days Chronic (Verified)	130 days	241 days	125 days	96 days	151 days	309 days	58 days	53 days	65 days
	GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days									
t	Median # days Chronic (Verified)	89 days	273 days	96 days	78 days	127 days	377 days	34 days	37 days	32 days
u	Max # days Chronic (Verified)	488 days	488 days	459 days	307 days	426 days	473 days	147 days	215 days	181 days
v	**Not Chronic (Verified)**	1,963 83%	122 76%	622 90%	486 85%	342 77%	100 86%	25 45%	63 75%	203 83%
w	Not Chronic (Verified) & Matched	98 5%	15 12%	4 1%	41 8%	25 7%	0 0%	0 0%	10 16%	3 1%
x	*Might be Chronic Next 3 Months*	69 4%	2 2%	1 0%	19 4%	6 2%	2 2%	0 0%	4 6%	35 17%
y	**Refuses CAN Assistance**	20 1%	1 1%	8 1%	4 1%	0 0%	2 2%	0 0%	4 5%	1 0%
z	**Chronic (Verified) Refusers**	11 0%	0 0%	7 1%	1 0%	0 0%	2 2%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	3 1%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 4%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** -Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

 * Mark clients as "Not Chronic (Verified)" if they do not currently meet the HUD criteria for chronic homelessness
 * Mark clients as "Chronic (Verified)" when they do meet the HUD criteria for chronic homelessness
 * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

 * Accurately record the date on which the client's chronic status was verified
 * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions https://attendee.gotowebinar.com/recording/7221450912807421699

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)