

Report Date: 5/1/2018

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,333 clients	146 clients	514 clients	656 clients	486 clients	93 clients	76 clients	133 clients	228 clients
b	# Added in past 7 days	85 clients	9 clients	27 clients	14 clients	14 clients	0 clients	1 clients	9 clients	11 clients
c	Avg # days Active on BNL	199 days	227 days	204 days	177 days	280 days	182 days	87 days	96 days	167 days
d	Median # days Active on BNL	134 days	158 days	133 days	126 days	244 days	125 days	60 days	47 days	143 days
e	Max # days Active on BNL	1,301 days	1,278 days	1,301 days	1,168 days	1,180 days	943 days	460 days	817 days	950 days
f	Unverified CH Statuses	213 9%	5 3%	47 9%	47 7%	65 13%	4 4%	15 20%	10 8%	20 9%
g	Unknown/Blank	123 5%	0 0%	47 9%	9 1%	54 11%	0 0%	8 11%	4 3%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	90 4%	5 3%	0 0%	38 6%	11 2%	4 4%	7 9%	6 5%	19 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	23 26%	1 20%	0 -	16 42%	0 0%	1 25%	2 29%	2 33%	1 5%
j	Might be Chronic Next 3 Months	50 56%	3 60%	0 -	15 39%	6 55%	4 100%	4 57%	6 100%	12 63%
k	Avg # days Unverified CH Status	105 days	292 days	9 days	264 days	66 days	54 days	42 days	23 days	142 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	21 days	314 days	7 days	177 days	20 days	34 days	29 days	12 days	99 days
m	Max # days Unverified CH Status	950 days	385 days	36 days	938 days	950 days	134 days	126 days	113 days	466 days
n	Verified CH Statuses	2,102 90%	140 96%	466 91%	605 92%	421 87%	88 95%	61 80%	119 89%	202 89%
o	Chronic (Verified)	212 9%	9 6%	56 11%	38 6%	69 14%	10 11%	5 7%	14 11%	11 5%
p	Chronic (Verified) & Matched	190 90%	6 67%	56 100%	36 95%	59 86%	10 100%	4 80%	13 93%	6 55%
q	Chronic (Verified) & Not Matched	22 10%	3 33%	0 0%	2 5%	10 14%	0 0%	1 20%	1 7%	5 45%
r	Chronic (Verified) for 91+ days	80 38%	4 44%	11 20%	14 37%	46 67%	2 20%	0 0%	2 14%	1 9%
s	Avg # days Chronic (Verified)	119 days	106 days	76 days	114 days	195 days	82 days	58 days	46 days	42 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	64 days	90 days	31 days	73 days	167 days	58 days	56 days	40 days	13 days
u	Max # days Chronic (Verified)	638 days	273 days	638 days	615 days	553 days	334 days	78 days	110 days	237 days
v	Not Chronic (Verified)	1,890 81%	131 90%	410 80%	567 86%	352 72%	78 84%	56 74%	105 79%	191 84%
w	Not Chronic (Verified) & Matched	102 5%	5 4%	16 4%	33 6%	17 5%	1 1%	2 4%	20 19%	8 4%
x	Might be Chronic Next 3 Months	48 3%	4 3%	4 1%	14 2%	6 2%	1 1%	1 2%	6 6%	12 6%
y	Refuses CAN Assistance	17 1%	1 1%	1 0%	4 1%	0 0%	1 1%	0 0%	4 3%	6 3%
z	Chronic (Verified) Refusers	4 0%	0 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	11 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	3 2%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**