

Report Date: 3/13/2018

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,354 clients	148 clients	465 clients	664 clients	522 clients	107 clients	81 clients	101 clients	266 clients
b	# Added in past 7 days	62 clients	1 clients	15 clients	14 clients	12 clients	5 clients	4 clients	10 clients	1 clients
c	Avg # days Active on BNL	210 days	249 days	201 days	191 days	289 days	177 days	79 days	119 days	181 days
d	Median # days Active on BNL	148 days	166 days	134 days	138 days	260 days	132 days	69 days	54 days	145 days
e	Max # days Active on BNL	1,252 days	1,229 days	1,252 days	936 days	1,131 days	894 days	411 days	768 days	929 days
f	Unverified CH Statuses	257 11%	38 26%	22 5%	66 10%	61 12%	17 16%	21 26%	12 12%	20 8%
g	Unknown/Blank	164 7%	32 22%	21 5%	33 5%	49 9%	13 12%	7 9%	7 7%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	93 4%	6 4%	1 0%	33 5%	12 2%	4 4%	14 17%	5 5%	18 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	21 23%	0 0%	0 0%	15 45%	0 0%	1 25%	2 14%	2 40%	1 6%
j	Might be Chronic Next 3 Months	49 53%	4 67%	0 0%	11 33%	6 50%	3 75%	10 71%	5 100%	10 56%
k	Avg # days Unverified CH Status	105 days	137 days	9 days	179 days	66 days	33 days	63 days	31 days	171 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	28 days	50 days	7 days	66 days	21 days	15 days	39 days	10 days	50 days
m	Max # days Unverified CH Status	1,179 days	1,179 days	41 days	889 days	901 days	134 days	411 days	201 days	851 days
n	Verified CH Statuses	2,085 89%	110 74%	438 94%	595 90%	461 88%	88 82%	60 74%	88 87%	245 92%
o	Chronic (Verified)	189 8%	7 5%	34 7%	40 6%	80 15%	8 7%	4 5%	7 7%	9 3%
p	Chronic (Verified) & Matched	168 89%	5 71%	34 100%	39 98%	66 83%	8 100%	1 25%	7 100%	8 89%
q	Chronic (Verified) & Not Matched	21 11%	2 29%	0 0%	1 3%	14 18%	0 0%	3 75%	0 0%	1 11%
r	Chronic (Verified) for 91+ days	101 53%	4 57%	7 21%	15 38%	65 81%	2 25%	2 50%	0 0%	6 67%
s	Avg # days Chronic (Verified)	141 days	151 days	67 days	97 days	213 days	79 days	79 days	45 days	139 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	111 days	126 days	55 days	59 days	152 days	42 days	79 days	54 days	132 days
u	Max # days Chronic (Verified)	566 days	361 days	369 days	566 days	504 days	285 days	132 days	61 days	285 days
v	Not Chronic (Verified)	1,896 81%	103 70%	404 87%	555 84%	381 73%	80 75%	56 69%	81 80%	236 89%
w	Not Chronic (Verified) & Matched	115 6%	9 9%	7 2%	48 9%	35 9%	1 1%	3 5%	7 9%	5 2%
x	Might be Chronic Next 3 Months	72 4%	3 3%	4 1%	31 6%	5 1%	2 3%	2 4%	5 6%	20 8%
y	Refuses CAN Assistance	12 1%	0 0%	5 1%	3 0%	0 0%	2 2%	0 0%	1 1%	1 0%
z	Chronic (Verified) Refusers	7 0%	0 0%	5 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	1 1%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)