

Report Date: 9/5/2017

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,534 clients	156 clients	824 clients	627 clients	406 clients	115 clients	54 clients	79 clients	273 clients
b	# Added in past 7 days	39 clients	4 clients	8 clients	12 clients	4 clients	4 clients	4 clients	0 clients	3 clients
c	Avg # days Active on BNL	213 days	236 days	248 days	205 days	211 days	190 days	63 days	162 days	169 days
d	Median # days Active on BNL	160 days	157 days	223 days	133 days	161 days	154 days	48 days	71 days	120 days
e	Max # days Active on BNL	1,063 days	1,063 days	1,063 days	833 days	942 days	804 days	237 days	1,063 days	740 days
f	Unverified CH Statuses	212 8%	46 29%	11 1%	41 7%	26 6%	7 6%	23 43%	13 16%	45 16%
g	Unknown/Blank	110 4%	30 19%	11 1%	3 0%	22 5%	7 6%	8 15%	10 13%	19 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	102 4%	16 10%	0 0%	38 6%	4 1%	0 0%	15 28%	3 4%	26 10%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	10 10%	5 31%	0 -	2 5%	1 25%	0 -	0 0%	0 0%	2 8%
j	Might be Chronic Next 3 Months	50 49%	8 50%	0 -	15 39%	3 75%	0 -	2 13%	3 100%	19 73%
k	Avg # days Unverified CH Status	132 days	151 days	7 days	352 days	31 days	19 days	45 days	39 days	90 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	35 days	67 days	7 days	412 days	18 days	7 days	47 days	15 days	29 days
m	Max # days Unverified CH Status	1,063 days	1,063 days	8 days	833 days	307 days	81 days	146 days	245 days	454 days
n	Verified CH Statuses	2,299 91%	109 70%	804 98%	581 93%	380 94%	105 91%	31 57%	63 80%	226 83%
o	Chronic (Verified)	201 8%	19 12%	47 6%	43 7%	71 17%	3 3%	3 6%	6 8%	9 3%
p	Chronic (Verified) & Matched	143 71%	11 58%	43 91%	25 58%	53 75%	0 0%	0 0%	6 100%	5 56%
q	Chronic (Verified) & Not Matched	58 29%	8 42%	4 9%	18 42%	18 25%	3 100%	3 100%	0 0%	4 44%
r	Chronic (Verified) for 91+ days	122 61%	17 89%	25 53%	17 40%	53 75%	3 100%	2 67%	2 33%	3 33%
s	Avg # days Chronic (Verified)	143 days	224 days	120 days	86 days	170 days	367 days	97 days	166 days	82 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	127 days	236 days	102 days	67 days	173 days	362 days	105 days	75 days	64 days
u	Max # days Chronic (Verified)	606 days	446 days	417 days	302 days	413 days	431 days	133 days	606 days	139 days
v	Not Chronic (Verified)	2,098 83%	90 58%	757 92%	538 86%	309 76%	102 89%	28 52%	57 72%	217 79%
w	Not Chronic (Verified) & Matched	87 4%	17 19%	5 1%	33 6%	22 7%	0 0%	0 0%	5 9%	5 2%
x	Might be Chronic Next 3 Months	64 3%	2 2%	5 1%	27 5%	5 2%	2 2%	0 0%	4 7%	19 9%
y	Refuses CAN Assistance	23 1%	1 1%	9 1%	5 1%	0 0%	3 3%	0 0%	3 4%	2 1%
z	Chronic (Verified) Refusers	15 1%	0 0%	8 1%	3 0%	0 0%	3 3%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	5 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	2 3%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**