

Report Date: 5/30/2017

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,558 clients	140 clients	841 clients	656 clients	366 clients	120 clients	59 clients	99 clients	277 clients
b	# Added in past 7 days	63 clients	6 clients	16 clients	14 clients	10 clients	6 clients	1 clients	3 clients	7 clients
c	Avg # days Active on BNL	216 days	241 days	230 days	245 days	177 days	176 days	91 days	154 days	215 days
d	Median # days Active on BNL	169 days	229 days	211 days	167 days	131 days	148 days	71 days	102 days	193 days
e	Max # days Active on BNL	965 days	897 days	965 days	965 days	844 days	706 days	405 days	965 days	888 days
f	Unverified CH Statuses	159 6%	27 19%	21 2%	71 11%	10 3%	7 6%	4 7%	0 0%	19 7%
g	Unknown/Blank	81 3%	19 14%	20 2%	20 3%	9 2%	6 5%	0 0%	0 0%	7 3%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	78 3%	8 6%	1 0%	51 8%	1 0%	1 1%	4 7%	0 0%	12 4%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	11 14%	1 13%	0 0%	5 10%	0 0%	0 0%	1 25%	0 -	4 33%
j	Might be Chronic Next 3 Months	33 42%	7 88%	0 0%	13 25%	1 100%	1 100%	1 25%	0 -	10 83%
k	Avg # days Unverified CH Status	144 days	77 days	18 days	246 days	42 days	28 days	195 days	0 days	82 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	33 days	25 days	7 days	237 days	6 days	7 days	164 days	0 days	81 days
m	Max # days Unverified CH Status	897 days	897 days	223 days	743 days	333 days	139 days	405 days	0 days	188 days
n	Verified CH Statuses	2,386 93%	113 81%	818 97%	582 89%	353 96%	112 93%	55 93%	97 98%	256 92%
o	Chronic (Verified)	230 9%	26 19%	61 7%	58 9%	51 14%	4 3%	8 14%	10 10%	12 4%
p	Chronic (Verified) & Matched	162 70%	20 77%	50 82%	42 72%	27 53%	1 25%	4 50%	9 90%	9 75%
q	Chronic (Verified) & Not Matched	68 30%	6 23%	11 18%	16 28%	24 47%	3 75%	4 50%	1 10%	3 25%
r	Chronic (Verified) for 91+ days	115 50%	22 85%	24 39%	21 36%	34 67%	4 100%	4 50%	3 30%	3 25%
s	Avg # days Chronic (Verified)	109 days	174 days	96 days	85 days	120 days	291 days	96 days	72 days	79 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	91 days	174 days	75 days	63 days	117 days	299 days	90 days	69 days	41 days
u	Max # days Chronic (Verified)	390 days	348 days	319 days	322 days	286 days	356 days	203 days	173 days	390 days
v	Not Chronic (Verified)	2,156 84%	87 62%	757 90%	524 80%	302 83%	108 90%	47 80%	87 88%	244 88%
w	Not Chronic (Verified) & Matched	107 5%	16 18%	7 1%	54 10%	17 6%	0 0%	0 0%	10 11%	3 1%
x	Might be Chronic Next 3 Months	83 4%	1 1%	12 2%	33 6%	6 2%	3 3%	0 0%	2 2%	26 11%
y	Refuses CAN Assistance	13 1%	0 0%	2 0%	3 0%	3 1%	1 1%	0 0%	2 2%	2 1%
z	Chronic (Verified) Refusers	8 0%	0 0%	1 0%	1 0%	3 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	2 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)