

Report Date: 1/20/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,724 clients	220 clients	1,077 clients	1,431 clients	378 clients	127 clients	79 clients	102 clients	310 clients
b	# Added in past 7 days	79 clients	7 clients	11 clients	16 clients	10 clients	2 clients	2 clients	19 clients	12 clients
c	Avg # days Active on BNL	246 days	210 days	233 days	320 days	161 days	140 days	181 days	95 days	181 days
d	Median # days Active on BNL	211 days	188 days	192 days	287 days	110 days	106 days	155 days	53 days	160 days
e	Max # days Active on BNL	835 days	778 days	835 days	835 days	821 days	788 days	661 days	743 days	758 days
f	<u>Unverified CH Statuses</u>	228 6%	29 13%	31 3%	119 8%	9 2%	3 2%	10 13%	3 3%	24 8%
g	Unknown/Blank	113 3%	23 10%	31 3%	43 3%	9 2%	0 0%	1 1%	3 3%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	115 3%	6 3%	0 0%	76 5%	0 0%	3 2%	9 11%	0 0%	21 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	14 12%	1 17%	0 -	5 7%	0 -	1 33%	0 0%	0 -	7 33%
j	Might be Chronic Next 3 Months	79 69%	2 33%	0 -	52 68%	0 -	3 100%	6 67%	0 -	16 76%
k	Avg # days Unverified CH Status	144 days	64 days	10 days	208 days	18 days	87 days	132 days	1 days	170 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	39 days	42 days	11 days	140 days	8 days	80 days	39 days	1 days	79 days
m	Max # days Unverified CH Status	801 days	381 days	16 days	801 days	39 days	171 days	434 days	1 days	497 days
n	<u>Verified CH Statuses</u>	3,487 94%	191 87%	1,044 97%	1,309 91%	369 98%	124 98%	68 86%	98 96%	284 92%
o	Chronic (Verified)	260 7%	30 14%	62 6%	69 5%	58 15%	10 8%	13 16%	2 2%	16 5%
p	Chronic (Verified) & Matched	244 94%	29 97%	62 100%	62 90%	54 93%	10 100%	10 77%	2 100%	15 94%
q	Chronic (Verified) & Not Matched	16 6%	1 3%	0 0%	7 10%	4 7%	0 0%	3 23%	0 0%	1 6%
r	Chronic (Verified) for 91+ days	98 38%	8 27%	34 55%	25 36%	15 26%	3 30%	7 54%	0 0%	6 38%
s	Avg # days Chronic (Verified)	88 days	82 days	95 days	89 days	80 days	86 days	99 days	52 days	92 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	74 days	72 days	100 days	74 days	48 days	76 days	93 days	52 days	71 days
u	Max # days Chronic (Verified)	302 days	252 days	234 days	294 days	302 days	203 days	294 days	74 days	260 days
v	Not Chronic (Verified)	3,227 87%	161 73%	982 91%	1,240 87%	311 82%	114 90%	55 70%	96 94%	268 86%
w	Not Chronic (Verified) & Matched	85 3%	16 10%	3 0%	28 2%	16 5%	0 0%	1 2%	14 15%	7 3%
x	Might be Chronic Next 3 Months	111 3%	4 2%	21 2%	39 3%	14 5%	3 3%	5 9%	2 2%	23 9%
y	<u>Refuses CAN Assistance</u>	9 0%	0 0%	2 0%	3 0%	0 0%	0 0%	1 1%	1 1%	2 1%
z	Chronic (Verified) Refusers	4 0%	0 0%	1 0%	2 0%	0 0%	0 0%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)