

Report Date: 11/7/2016

Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,800 clients	242 clients	1,076 clients	1,508 clients	354 clients	118 clients	114 clients	109 clients	279 clients
b	# Added in past 7 days	86 clients	0 clients	28 clients	6 clients	24 clients	7 clients	5 clients	6 clients	10 clients
c	Avg # days Active on BNL	234 days	205 days	230 days	284 days	181 days	145 days	205 days	103 days	155 days
d	Median # days Active on BNL	186 days	151 days	145 days	220 days	137 days	110 days	198 days	70 days	122 days
e	Max # days Active on BNL	761 days	761 days	761 days	761 days	640 days	728 days	614 days	669 days	684 days

This table includes the total number of Active clients on the BNL statewide and in each CAN (a). The number of clients added in the past 7 days (b) counts all new additions to the BNL in the 7 days leading up to and including the report date. The average (c) and median (d) number of days active on the BNL is calculated based on the active dates listed for all active clients. Max days active on BNL (e) is the highest number of days that an individual has been on the BNL in each CAN and statewide (looking back no further than October 2014).

f	Unverified CH Statuses	460 12%	33 14%	121 11%	180 12%	53 15%	6 5%	14 12%	0 0%	53 19%
g	Unknown/Blank	298 8%	15 6%	89 8%	135 9%	28 8%	2 2%	3 3%	0 0%	26 9%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	162 4%	18 7%	32 3%	45 3%	25 7%	4 3%	11 10%	0 0%	27 10%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	36 22%	3 17%	12 38%	3 7%	1 4%	0 0%	1 9%	0 -	16 59%
j	Might be Chronic Next 3 Months	105 65%	12 67%	4 13%	40 89%	12 48%	4 100%	9 82%	0 -	24 89%
k	Avg # days Unverified CH Status	154 days	195 days	148 days	156 days	99 days	91 days	107 days	0 days	135 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	66 days	46 days	25 days	87 days	16 days	91 days	41 days	0 days	24 days
m	Max # days Unverified CH Status	761 days	704 days	761 days	761 days	605 days	181 days	438 days	0 days	628 days

This table includes details statewide and by CAN for all Active clients who have an Unverified CH Status (f), which includes those whose status is Unknown/Blank (g) and those who are marked as Potentially Chronic (h). A subset of Potentially Chronic clients who are Matched (i) and details about those who Might be Chronic in the Next 3 Months (j) are also included. The average (k) and median (l) days in an Unverified CH Status is calculated based on the active dates listed for clients in the category. Max days Unverified CH Status (m) is the highest number of days that an individual has been in the category (looking back no further than October 2014).

n	Verified CH Statuses	3,340 88%	209 86%	955 89%	1,328 88%	301 85%	112 95%	100 88%	109 100%	226 81%
o	Chronic (Verified)	349 9%	32 13%	97 9%	88 6%	71 20%	16 14%	16 14%	11 10%	18 6%
p	Chronic (Verified) & Matched	244 70%	23 72%	80 82%	45 51%	57 80%	8 50%	5 31%	11 100%	15 83%
q	Chronic (Verified) for 91+ days	98 28%	9 28%	13 13%	29 33%	32 45%	3 19%	3 19%	3 27%	6 33%
r	Avg # days Chronic (Verified)	70 days	77 days	60 days	67 days	86 days	65 days	73 days	77 days	64 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
s	Median # days Chronic (Verified)	60 days	60 days	49 days	44 days	82 days	51 days	66 days	21 days	52 days
t	Max # days Chronic (Verified)	329 days	210 days	242 days	220 days	329 days	220 days	220 days	257 days	186 days
u	Not Chronic (Verified)	2,991 79%	177 73%	858 80%	1,240 82%	230 65%	96 81%	84 74%	98 90%	208 75%
v	Not Chronic (Verified) & Matched	66 2%	17 10%	6 1%	6 0%	13 6%	1 1%	4 5%	16 16%	3 1%
w	Might be Chronic Next 3 Months	66 2%	1 1%	24 3%	7 1%	10 4%	5 5%	4 5%	1 1%	14 7%

This table includes details statewide and by CAN for all Active clients who have Verified CH Status (n), which includes those whose status is Chronic (Verified) (o) and those who are marked as Not Chronic (Verified) (u). Subsets of Chronic (Verified) clients who are Matched (p) and who have been Chronic (Verified) for 91+ days (q) are also included. The average (r), median (s), and max (t) number of days since verification is tracked for Chronic (Verified) clients, with a goal of 90 days or less from verification to housed. Details about the Not Chronic (Verified) clients who are matched (v) Might be Chronic in the Next 3 Months (w) are also included.

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into three main sections: (1) BNL Activity, (2) Unverified CH Statuses, and (3) Verified CH Statuses. Data in all sections is calculated by CAN and statewide.

(1) **BNL Activity** [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) **Unverified CH Statuses** [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) **Verified CH Statuses** [green section – rows n,o,p,q,r,s,t,u,v,w]

This section is a summary of all active records on the BNL that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row u). Subsets of clients in both statuses included for those who are matched (rows p and v). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (q). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row w). For clients who are Chronic (Verified), the Avg, Median, and Max (rows r,s,t) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL

- * Sort the BNL export by Active date to identify clients who have been active for the longest amount of time and update their active dates (if they have recently become active after a period of activity), or mark them as inactive (if they are in fact not active).
- * Sort the BNL export by CH Verification Date to identify clients who have been Chronic (Verified) for the longest amount of time and identify barriers to housing them (or mark them as inactive and housed if they have been housed).

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov) / 860-416-0552)