

Report Date: 9/8/2020

## CT BNL Weekly Status Report | Individuals

| BNL Activity  | Statewide     | Central     | Eastern     | Fairfield   | Greater Hartford | Greater New Haven | MMW         | Northwest   |
|---|---------------|-------------|-------------|-------------|------------------|-------------------|-------------|-------------|
| a # Active on BNL   | 1,679 clients | 142 clients | 188 clients | 434 clients | 402 clients      | 269 clients       | 105 clients | 137 clients |
| b # Added in past 7 days  | 30 clients    | 8 clients   | 3 clients   | 3 clients   | 3 clients        | 4 clients         | 3 clients   | 5 clients   |
| c Avg # days Active on BNL  | 236 days      | 181 days    | 156 days    | 239 days    | 348 days         | 224 days          | 150 days    | 154 days    |
| d Median # days Active on BNL   | 159 days      | 150 days    | 90 days     | 160 days    | 237 days         | 159 days          | 139 days    | 83 days     |
| e Max # days Active on BNL  | 2,161 days    | 873 days    | 1,288 days  | 2,161 days  | 2,014 days       | 1,614 days        | 581 days    | 1,606 days  |
| f Unverified CH Statuses  | 109 6%        | 9 6%        | 1 1%        | 22 5%       | 44 11%           | 10 4%             | 7 7%        | 14 10%      |
| g Unknown/Blank   | 77 5%         | 9 6%        | - 0%        | 22 5%       | 15 4%            | 8 3%              | 7 7%        | 14 10%      |
| GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+      |               |             |             |             |                  |                   |             |             |
| h Potentially Chronic   | 32 2%         | - 0%        | 1 1%        | - 0%        | 29 7%            | 2 1%              | - 0%        | - 0%        |
| GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+ |               |             |             |             |                  |                   |             |             |
| i Potentially Chronic & Matched   | 2 6%          | - -         | 1 100%      | - -         | - 0%             | 1 50%             | - -         | - -         |
| j Might be Chronic Next 3 Months  | 7 22%         | - -         | 1 100%      | - -         | 6 21%            | - 0%              | - -         | - -         |
| *k Avg # days Unknown/Blank   | 283 days      | 73 days     | - days      | 42 days     | 1,189 days       | 166 days          | 12 days     | 60 days     |
| k Avg # days Unverified CH Status   | 339 days      | 73 days     | 61 days     | 42 days     | 733 days         | 200 days          | 12 days     | 60 days     |
| GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days                             |               |             |             |             |                  |                   |             |             |
| l Median # days Unverified CH   | 62 days       | 5 days      | 61 days     | 15 days     | 514 days         | 21 days           | 8 days      | 13 days     |
| m Max # days Unverified CH Status   | 1,952 days    | 560 days    | 61 days     | 487 days    | 1,952 days       | 1,231 days        | 28 days     | 684 days    |
| n Verified CH Statuses  | 1,565 93%     | 131 92%     | 186 99%     | 412 95%     | 357 89%          | 258 96%           | 98 93%      | 123 90%     |
| o Chronic (Verified)  | 133 8%        | 1 1%        | 16 9%       | 24 6%       | 28 7%            | 37 14%            | 7 7%        | 20 15%      |
| p Chronic (Verified) & Matched  | 103 77%       | - 0%        | 11 69%      | 24 100%     | 25 89%           | 22 59%            | 5 71%       | 16 80%      |
| q Chronic (Verified) & Not Matched  | 30 23%        | 1 100%      | 5 31%       | - 0%        | 3 11%            | 15 41%            | 2 29%       | 4 20%       |
| r Chronic (Verified) for 91+ days   | 83 62%        | - 0%        | 9 56%       | 7 29%       | 19 68%           | 28 76%            | 6 86%       | 14 70%      |
| s Avg # days Chronic (Verified)   | 191 days      | 68 days     | 221 days    | 1 days      | 327 days         | 168 days          | 471 days    | 156 days    |
| GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days                   |               |             |             |             |                  |                   |             |             |
| t Median # days Chronic (Verified)  | 133 days      | 68 days     | 152 days    | 43 days     | 184 days         | 155 days          | 238 days    | 166 days    |
| u Max # days Chronic (Verified)   | 1,992 days    | 68 days     | 647 days    | 285 days    | 1,992 days       | 445 days          | 1,443 days  | 323 days    |
| v Not Chronic (Verified)  | 1,432 85%     | 130 92%     | 170 90%     | 388 89%     | 329 82%          | 221 82%           | 91 87%      | 103 75%     |
| w Not Chronic (Verified) & Matched  | 259 18%       | 17 13%      | 48 28%      | 23 6%       | 61 19%           | 65 29%            | 35 38%      | 10 10%      |
| x Might be Chronic Next 3 Months  | 29 2%         | 1 1%        | 7 4%        | 2 1%        | 9 3%             | 5 2%              | 3 3%        | 2 2%        |
| y Refuses CAN Assistance  | 5 0%          | 2 1%        | 1 1%        | - 0%        | 1 0%             | 1 0%              | - 0%        | - 0%        |
| z Chronic (Verified) Refusers   | 1 0%          | - 0%        | 1 1%        | - 0%        | - 0%             | - 0%              | - 0%        | - 0%        |
| aa Potentially Chronic Refusers   | 1 0%          | - 0%        | - 0%        | - 0%        | 1 0%             | - 0%              | - 0%        | - 0%        |
| ab Not Chronic (Verified) Refusers  | 3 0%          | 2 1%        | - 0%        | - 0%        | - 0%             | 1 0%              | - 0%        | - 0%        |
| ac Unknown/Blank Refusers   | - 0%          | - 0%        | - 0%        | - 0%        | - 0%             | - 0%              | - 0%        | - 0%        |

## Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### *(1) **BNL Activity** [blue section – rows a,b,c,d,e]*

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### *(2) **Unverified CH Statuses** [orange section – rows f,g,h,i,j,k,l,m]*

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### *(3) **Verified CH Statuses** [green section – rows n,o,p,q,r,s,t,u,v,w,x]*

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### *(4) **Refuses CAN Assistance** [red section – rows y,z,aa,ab,ac]*

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

**Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status

**Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status

**Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.

**Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

**Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as “Potentially Chronic” or who have an Unknown/Blank CH Status**

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### **Goal 4 – House Chronic (Verified) clients within an average of 90 days**

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov)) / 860-416-0552)**