

Report Date: 8/8/2017

## Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,612 clients	145 clients	923 clients	595 clients	402 clients	114 clients	50 clients	79 clients	304 clients
b	# Added in past 7 days	83 clients	7 clients	20 clients	8 clients	9 clients	3 clients	13 clients	3 clients	20 clients
c	Avg # days Active on BNL	215 days	228 days	248 days	212 days	192 days	173 days	55 days	151 days	200 days
d	Median # days Active on BNL	173 days	137 days	231 days	138 days	140 days	137 days	27 days	61 days	172 days
e	Max # days Active on BNL	1,035 days	1,035 days	1,035 days	902 days	914 days	776 days	209 days	1,035 days	712 days
f	Unverified CH Statuses	247 9%	35 24%	73 8%	57 10%	2 0%	11 10%	19 38%	3 4%	47 15%
g	Unknown/Blank	147 6%	19 13%	71 8%	14 2%	0 0%	11 10%	9 18%	0 0%	23 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	100 4%	16 11%	2 0%	43 7%	2 0%	0 0%	10 20%	3 4%	24 8%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	6 6%	3 19%	0 0%	1 2%	0 0%	0 -	0 0%	0 0%	2 8%
j	Might be Chronic Next 3 Months	50 50%	8 50%	0 0%	16 37%	2 100%	0 -	3 30%	3 100%	18 75%
k	Avg # days Unverified CH Status	112 days	167 days	22 days	291 days	38 days	26 days	24 days	27 days	57 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	26 days	41 days	18 days	307 days	38 days	21 days	20 days	28 days	11 days
m	Max # days Unverified CH Status	1,035 days	1,035 days	96 days	805 days	55 days	83 days	118 days	33 days	365 days
n	Verified CH Statuses	2,344 90%	109 75%	844 91%	534 90%	400 100%	100 88%	31 62%	71 90%	255 84%
o	Chronic (Verified)	200 8%	20 14%	54 6%	44 7%	60 15%	3 3%	5 10%	6 8%	8 3%
p	Chronic (Verified) & Matched	136 68%	11 55%	46 85%	25 57%	42 70%	0 0%	0 0%	6 100%	6 75%
q	Chronic (Verified) & Not Matched	64 32%	9 45%	8 15%	19 43%	18 30%	3 100%	5 100%	0 0%	2 25%
r	Chronic (Verified) for 91+ days	125 63%	17 85%	31 57%	22 50%	47 78%	3 100%	1 20%	1 17%	3 38%
s	Avg # days Chronic (Verified)	132 days	194 days	111 days	101 days	166 days	339 days	60 days	60 days	61 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	113 days	207 days	111 days	88 days	165 days	334 days	76 days	47 days	39 days
u	Max # days Chronic (Verified)	418 days	418 days	389 days	392 days	385 days	403 days	105 days	145 days	111 days
v	Not Chronic (Verified)	2,144 82%	89 61%	790 86%	490 82%	340 85%	97 85%	26 52%	65 82%	247 81%
w	Not Chronic (Verified) & Matched	71 3%	15 17%	7 1%	13 3%	19 6%	0 0%	0 0%	10 15%	7 3%
x	Might be Chronic Next 3 Months	71 3%	2 2%	8 1%	28 6%	6 2%	1 1%	1 4%	4 6%	21 9%
y	Refuses CAN Assistance	21 1%	1 1%	6 1%	4 1%	0 0%	3 3%	0 0%	5 6%	2 1%
z	Chronic (Verified) Refusers	12 0%	0 0%	5 1%	2 0%	0 0%	3 3%	0 0%	2 3%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	6 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	3 4%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**