

Report Date: 2/28/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,844 clients	238 clients	781 clients	856 clients	395 clients	133 clients	68 clients	89 clients	284 clients
b	# Added in past 7 days	71 clients	11 clients	13 clients	18 clients	15 clients	5 clients	4 clients	0 clients	5 clients
c	Avg # days Active on BNL	201 days	230 days	194 days	239 days	164 days	161 days	175 days	138 days	172 days
d	Median # days Active on BNL	172 days	204 days	175 days	238 days	112 days	132 days	126 days	85 days	151 days
e	Max # days Active on BNL	874 days	874 days	874 days	874 days	860 days	651 days	775 days	874 days	797 days
f	<u>Unverified CH Statuses</u>	192 7%	24 10%	37 5%	96 11%	4 1%	1 1%	12 18%	0 0%	18 6%
g	Unknown/Blank	92 3%	17 7%	37 5%	29 3%	2 1%	0 0%	4 6%	0 0%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	100 4%	7 3%	0 0%	67 8%	2 1%	1 1%	8 12%	0 0%	15 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	9 9%	2 29%	0 -	2 3%	0 0%	0 0%	0 0%	0 -	5 33%
j	Might be Chronic Next 3 Months	54 54%	4 57%	0 -	33 49%	0 0%	1 100%	5 63%	0 -	11 73%
k	Avg # days Unverified CH Status	127 days	78 days	12 days	193 days	11 days	48 days	147 days	0 days	96 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	40 days	30 days	12 days	161 days	5 days	48 days	50 days	0 days	73 days
m	Max # days Unverified CH Status	874 days	874 days	21 days	741 days	34 days	48 days	775 days	0 days	323 days
n	<u>Verified CH Statuses</u>	2,640 93%	214 90%	741 95%	756 88%	391 99%	132 99%	55 81%	87 98%	264 93%
o	Chronic (Verified)	278 10%	34 14%	53 7%	91 11%	55 14%	15 11%	13 19%	6 7%	11 4%
p	Chronic (Verified) & Matched	230 83%	30 88%	53 100%	82 90%	30 55%	9 60%	10 77%	6 100%	10 91%
q	Chronic (Verified) & Not Matched	48 17%	4 12%	0 0%	9 10%	25 45%	6 40%	3 23%	0 0%	1 9%
r	Chronic (Verified) for 91+ days	115 41%	20 59%	18 34%	39 43%	16 29%	10 67%	8 62%	1 17%	3 27%
s	Avg # days Chronic (Verified)	88 days	111 days	75 days	89 days	74 days	124 days	115 days	53 days	88 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	78 days	99 days	58 days	76 days	71 days	118 days	105 days	42 days	41 days
u	Max # days Chronic (Verified)	333 days	291 days	211 days	333 days	224 days	242 days	333 days	113 days	299 days
v	Not Chronic (Verified)	2,362 83%	180 76%	688 88%	665 78%	336 85%	117 88%	42 62%	81 91%	253 89%
w	Not Chronic (Verified) & Matched	97 4%	17 9%	6 1%	46 7%	11 3%	0 0%	0 0%	13 16%	4 2%
x	Might be Chronic Next 3 Months	91 4%	3 2%	9 1%	36 5%	12 4%	3 3%	3 7%	3 4%	22 9%
y	<u>Refuses CAN Assistance</u>	12 0%	0 0%	3 0%	4 0%	0 0%	0 0%	1 1%	2 2%	2 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	2 0%	2 0%	0 0%	0 0%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)