

Report Date: 1/3/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	3,645 clients	211 clients	1,057 clients	1,427 clients	363 clients	128 clients	80 clients	89 clients	290 clients
b	# Added in past 7 days	51 clients	4 clients	17 clients	13 clients	4 clients	7 clients	2 clients	2 clients	2 clients
c	Avg # days Active on BNL	242 days	200 days	228 days	317 days	156 days	136 days	186 days	109 days	165 days
d	Median # days Active on BNL	203 days	173 days	176 days	270 days	111 days	105 days	148 days	63 days	154 days
e	Max # days Active on BNL	818 days	761 days	818 days	818 days	804 days	771 days	644 days	726 days	741 days
f	<u>Unverified CH Statuses</u>	230 6%	21 10%	51 5%	110 8%	9 2%	10 8%	7 9%	0 0%	22 8%
g	Unknown/Blank	125 3%	18 9%	50 5%	38 3%	7 2%	8 6%	1 1%	0 0%	3 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	105 3%	3 1%	1 0%	72 5%	2 1%	2 2%	6 8%	0 0%	19 7%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	14 13%	1 33%	0 0%	3 4%	0 0%	1 50%	0 0%	0 -	9 47%
j	Might be Chronic Next 3 Months	74 70%	1 33%	1 100%	50 69%	1 50%	2 100%	4 67%	0 -	15 79%
k	Avg # days Unverified CH Status	132 days	51 days	14 days	211 days	58 days	31 days	175 days	0 days	144 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	25 days	52 days	15 days	168 days	20 days	20 days	204 days	0 days	62 days
m	Max # days Unverified CH Status	784 days	133 days	25 days	784 days	229 days	154 days	417 days	0 days	469 days
n	<u>Verified CH Statuses</u>	3,404 93%	190 90%	1,004 95%	1,313 92%	354 98%	118 92%	72 90%	88 99%	265 91%
o	Chronic (Verified)	276 8%	29 14%	75 7%	68 5%	58 16%	13 10%	14 18%	3 3%	16 6%
p	Chronic (Verified) & Matched	264 96%	28 97%	75 100%	66 97%	53 91%	10 77%	14 100%	3 100%	15 94%
q	Chronic (Verified) & Not Matched	12 4%	1 3%	0 0%	2 3%	5 9%	3 23%	0 0%	0 0%	1 6%
r	Chronic (Verified) for 91+ days	99 36%	8 28%	34 45%	21 31%	21 36%	3 23%	6 43%	2 67%	4 25%
s	Avg # days Chronic (Verified)	83 days	68 days	82 days	85 days	88 days	73 days	97 days	137 days	72 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	70 days	61 days	89 days	71 days	65 days	62 days	88 days	131 days	58 days
u	Max # days Chronic (Verified)	285 days	235 days	217 days	277 days	285 days	186 days	277 days	222 days	209 days
v	Not Chronic (Verified)	3,128 86%	161 76%	929 88%	1,245 87%	296 82%	105 82%	58 73%	85 96%	249 86%
w	Not Chronic (Verified) & Matched	84 3%	16 10%	4 0%	23 2%	13 4%	3 3%	3 5%	18 21%	4 2%
x	Might be Chronic Next 3 Months	110 4%	3 2%	22 2%	36 3%	13 4%	6 6%	5 9%	5 6%	20 8%
y	<u>Refuses CAN Assistance</u>	11 0%	0 0%	2 0%	4 0%	0 0%	0 0%	1 1%	1 1%	3 1%
z	Chronic (Verified) Refusers	6 0%	0 0%	1 0%	3 0%	0 0%	0 0%	0 0%	1 1%	1 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)