

Report Date: 1/9/2018

## Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,362 clients	156 clients	560 clients	635 clients	484 clients	100 clients	74 clients	113 clients	240 clients
b	# Added in past 7 days	44 clients	1 clients	6 clients	12 clients	5 clients	0 clients	6 clients	12 clients	2 clients
c	Avg # days Active on BNL	220 days	272 days	243 days	207 days	267 days	202 days	76 days	156 days	156 days
d	Median # days Active on BNL	168 days	217 days	203 days	158 days	236 days	174 days	62 days	69 days	113 days
e	Max # days Active on BNL	1,189 days	1,056 days	1,189 days	950 days	1,068 days	831 days	348 days	1,189 days	866 days
f	<u>Unverified CH Statuses</u>	181 8%	28 18%	3 1%	40 6%	45 9%	12 12%	22 30%	18 16%	13 5%
g	Unknown/Blank	97 4%	16 10%	3 1%	11 2%	37 8%	7 7%	8 11%	13 12%	2 1%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	84 4%	12 8%	0 0%	29 5%	8 2%	5 5%	14 19%	5 4%	11 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	5 6%	1 8%	0 -	1 3%	1 13%	0 0%	0 0%	2 40%	0 0%
j	Might be Chronic Next 3 Months	53 63%	7 58%	0 -	16 55%	6 75%	4 80%	9 64%	4 80%	7 64%
k	Avg # days Unverified CH Status	115 days	161 days	1 days	244 days	39 days	63 days	68 days	33 days	145 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	36 days	86 days	1 days	141 days	25 days	54 days	43 days	6 days	55 days
m	Max # days Unverified CH Status	1,056 days	1,056 days	1 days	839 days	209 days	207 days	348 days	358 days	838 days
n	<u>Verified CH Statuses</u>	2,168 92%	127 81%	554 99%	592 93%	439 91%	87 87%	52 70%	91 81%	226 94%
o	Chronic (Verified)	191 8%	10 6%	33 6%	34 5%	84 17%	4 4%	6 8%	1 1%	19 8%
p	Chronic (Verified) & Matched	133 70%	6 60%	33 100%	33 97%	47 56%	3 75%	1 17%	1 100%	9 47%
q	Chronic (Verified) & Not Matched	58 30%	4 40%	0 0%	1 3%	37 44%	1 25%	5 83%	0 0%	10 53%
r	Chronic (Verified) for 91+ days	106 55%	8 80%	16 48%	14 41%	53 63%	1 25%	3 50%	0 0%	11 58%
s	Avg # days Chronic (Verified)	152 days	200 days	130 days	98 days	191 days	104 days	124 days	76 days	109 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	111 days	161 days	82 days	77 days	148 days	76 days	98 days	76 days	111 days
u	Max # days Chronic (Verified)	510 days	392 days	470 days	391 days	510 days	222 days	231 days	76 days	265 days
v	Not Chronic (Verified)	1,977 84%	117 75%	521 93%	558 88%	355 73%	83 83%	46 62%	90 80%	207 86%
w	Not Chronic (Verified) & Matched	110 6%	15 13%	4 1%	57 10%	24 7%	0 0%	0 0%	9 10%	1 0%
x	Might be Chronic Next 3 Months	70 4%	2 2%	4 1%	24 4%	6 2%	4 5%	2 4%	7 8%	21 10%
y	<u>Refuses CAN Assistance</u>	13 1%	1 1%	3 1%	3 0%	0 0%	1 1%	0 0%	4 4%	1 0%
z	Chronic (Verified) Refusers	5 0%	0 0%	3 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%
aa	Potentially Chronic Refusers	4 0%	0 0%	0 0%	3 0%	0 0%	0 0%	0 0%	1 1%	0 0%
ab	Not Chronic (Verified) Refusers	4 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 2%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

## **Overview of the Connecticut BNL Weekly Status Report**

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### **The Data in the Report**

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### ***(1) BNL Activity [blue section – rows a,b,c,d,e]***

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### ***(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]***

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### ***(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]***

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### ***(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]***

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### **The Goals in the Report**

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### **Recording Progress Toward Goals and Improving Data Quality**

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

#### ***Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status***

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### ***Goal 4 – House Chronic (Verified) clients within an average of 90 days***

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov) / 860-416-0552)**