

Report Date: 3/10/2020

## CT BNL Weekly Status Report | Individuals

BNL Activity	Statewide	Central	Eastern	Fairfield	Greater Hartford	Greater New Haven	MMW	Northwest
a # Active on BNL	1,740 clients	110 clients	240 clients	378 clients	369 clients	261 clients	101 clients	281 clients
b # Added in past 7 days	55 clients	2 clients	6 clients	10 clients	14 clients	11 clients	2 clients	10 clients
c Avg # days Active on BNL	197 days	174 days	132 days	185 days	250 days	203 days	142 days	220 days
d Median # days Active on BNL	130 days	123 days	96 days	144 days	138 days	132 days	85 days	161 days
e Max # days Active on BNL	1,880 days	1,842 days	1,106 days	818 days	1,880 days	1,687 days	1,589 days	1,799 days
f Unverified CH Statuses	168 10%	7 6%	8 3%	27 7%	69 19%	7 3%	5 5%	45 16%
g Unknown/Blank	123 7%	6 5%	7 3%	27 7%	37 10%	3 1%	3 3%	40 14%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+								
h Potentially Chronic	45 3%	1 1%	1 0%	- 0%	32 9%	4 2%	2 2%	5 2%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+								
i Potentially Chronic & Matched	4 9%	- 0%	- 0%	- -	2 6%	1 25%	1 50%	- 0%
j Might be Chronic Next 3 Months	12 27%	- 0%	1 100%	- -	7 22%	1 25%	2 100%	1 20%
*k Avg # days Unknown/Blank	53 days	76 days	7 days	26 days	57 days	9 days	7 days	80 days
k Avg # days Unverified CH Status	124 days	86 days	51 days	26 days	197 days	176 days	127 days	82 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days								
l Median # days Unverified CH	19 days	20 days	7 days	14 days	20 days	81 days	12 days	26 days
m Max # days Unverified CH Status	1,705 days	378 days	358 days	371 days	1,594 days	617 days	391 days	1,705 days
n Verified CH Statuses	1,560 90%	101 92%	230 96%	351 93%	297 80%	253 97%	95 94%	233 83%
o Chronic (Verified)	172 10%	4 4%	15 6%	35 9%	37 10%	66 25%	6 6%	9 3%
p Chronic (Verified) & Matched	112 65%	4 100%	14 93%	35 100%	26 70%	24 36%	5 83%	4 44%
q Chronic (Verified) & Not Matched	60 35%	- 0%	1 7%	- 0%	11 30%	42 64%	1 17%	5 56%
r Chronic (Verified) for 91+ days	94 55%	1 25%	8 53%	11 31%	21 57%	47 71%	2 33%	4 44%
s Avg # days Chronic (Verified)	149 days	64 days	199 days	56 days	215 days	164 days	87 days	128 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days								
t Median # days Chronic (Verified)	97 days	56 days	119 days	61 days	94 days	135 days	56 days	71 days
u Max # days Chronic (Verified)	1,810 days	124 days	1,034 days	151 days	1,810 days	572 days	242 days	553 days
v Not Chronic (Verified)	1,388 80%	97 88%	215 90%	316 84%	260 70%	187 72%	89 88%	224 80%
w Not Chronic (Verified) & Matched	145 10%	8 8%	36 17%	18 6%	42 16%	14 7%	12 13%	15 7%
x Might be Chronic Next 3 Months	40 3%	1 1%	13 6%	2 1%	5 2%	7 4%	3 3%	9 4%
y Refuses CAN Assistance	12 1%	2 2%	2 1%	- 0%	3 1%	1 0%	1 1%	3 1%
z Chronic (Verified) Refusers	3 0%	- 0%	2 1%	- 0%	1 0%	- 0%	- 0%	- 0%
aa Potentially Chronic Refusers	1 0%	- 0%	- 0%	- 0%	1 0%	- 0%	- 0%	- 0%
ab Not Chronic (Verified) Refusers	8 0%	2 2%	- 0%	- 0%	1 0%	1 0%	1 1%	3 1%
ac Unknown/Blank Refusers	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%	- 0%

## Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

### The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

#### *(1) **BNL Activity** [blue section – rows a,b,c,d,e]*

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

#### *(2) **Unverified CH Statuses** [orange section – rows f,g,h,i,j,k,l,m]*

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

#### *(3) **Verified CH Statuses** [green section – rows n,o,p,q,r,s,t,u,v,w,x]*

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

#### *(4) **Refuses CAN Assistance** [red section – rows y,z,aa,ab,ac]*

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

### The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

**Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status

**Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status

**Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.

**Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

### Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

**Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as “Potentially Chronic” or who have an Unknown/Blank CH Status**

- \* Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- \* Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- \* Mark clients as Inactive if they are not currently active

#### **Goal 4 – House Chronic (Verified) clients within an average of 90 days**

- \* Accurately record the date on which the client’s chronic status was verified
- \* Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

**Clean up outliers on the BNL** - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

**Questions, comments, concerns, or in need of assistance? Contact Beau Anderson ([beau.anderson@ct.gov](mailto:beau.anderson@ct.gov)) / 860-416-0552)**