

Report Date: 6/20/2017

Connecticut BNL Weekly Status Report

	<u>BNL Activity</u>	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/Litchfield
a	# Active on BNL	2,591 clients	152 clients	868 clients	661 clients	354 clients	134 clients	57 clients	89 clients	276 clients
b	# Added in past 7 days	57 clients	0 clients	22 clients	18 clients	9 clients	1 clients	0 clients	3 clients	4 clients
c	Avg # days Active on BNL	222 days	253 days	239 days	247 days	173 days	178 days	102 days	157 days	224 days
d	Median # days Active on BNL	177 days	230 days	222 days	174 days	133 days	144 days	69 days	95 days	211 days
e	Max # days Active on BNL	986 days	986 days	986 days	986 days	865 days	727 days	426 days	986 days	909 days
f	<u>Unverified CH Statuses</u>	127 5%	15 10%	10 1%	60 9%	14 4%	3 2%	5 9%	6 7%	14 5%
g	Unknown/Blank	39 2%	4 3%	8 1%	11 2%	12 3%	2 1%	0 0%	1 1%	1 0%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+										
h	Potentially Chronic	88 3%	11 7%	2 0%	49 7%	2 1%	1 1%	5 9%	5 6%	13 5%
GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+										
i	Potentially Chronic & Matched	12 14%	1 9%	0 0%	6 12%	0 0%	0 0%	1 20%	2 40%	2 15%
j	Might be Chronic Next 3 Months	38 43%	6 55%	0 0%	13 27%	1 50%	1 100%	1 20%	5 100%	11 85%
k	Avg # days Unverified CH Status	194 days	227 days	10 days	295 days	10 days	61 days	254 days	130 days	73 days
GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days										
l	Median # days Unverified CH	113 days	113 days	1 days	336 days	6 days	20 days	204 days	140 days	66 days
m	Max # days Unverified CH Status	986 days	986 days	47 days	764 days	61 days	160 days	426 days	215 days	181 days
n	<u>Verified CH Statuses</u>	2,449 95%	136 89%	856 99%	598 90%	336 95%	130 97%	52 91%	81 91%	260 94%
o	Chronic (Verified)	221 9%	28 18%	55 6%	57 9%	52 15%	4 3%	7 12%	7 8%	11 4%
p	Chronic (Verified) & Matched	163 74%	21 75%	47 85%	47 82%	29 56%	1 25%	3 43%	7 100%	8 73%
q	Chronic (Verified) & Not Matched	58 26%	7 25%	8 15%	10 18%	23 44%	3 75%	4 57%	0 0%	3 27%
r	Chronic (Verified) for 91+ days	121 55%	24 86%	28 51%	22 39%	33 63%	4 100%	4 57%	5 71%	1 9%
s	Avg # days Chronic (Verified)	121 days	185 days	114 days	88 days	130 days	312 days	120 days	106 days	78 days
GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days										
t	Median # days Chronic (Verified)	96 days	189 days	91 days	78 days	125 days	320 days	92 days	96 days	50 days
u	Max # days Chronic (Verified)	411 days	369 days	340 days	343 days	336 days	377 days	224 days	194 days	411 days
v	Not Chronic (Verified)	2,228 86%	108 71%	801 92%	541 82%	284 80%	126 94%	45 79%	74 83%	249 90%
w	Not Chronic (Verified) & Matched	93 4%	16 15%	7 1%	38 7%	18 6%	1 1%	0 0%	9 12%	4 2%
x	Might be Chronic Next 3 Months	84 4%	2 2%	12 1%	32 6%	5 2%	3 2%	3 7%	3 4%	24 10%
y	<u>Refuses CAN Assistance</u>	15 1%	1 1%	2 0%	3 0%	4 1%	1 1%	0 0%	2 2%	2 1%
z	Chronic (Verified) Refusers	9 0%	0 0%	1 0%	1 0%	4 1%	1 1%	0 0%	2 2%	0 0%
aa	Potentially Chronic Refusers	3 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ab	Not Chronic (Verified) Refusers	3 0%	1 1%	1 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity [blue section – rows a,b,c,d,e]

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses [orange section – rows f,g,h,i,j,k,l,m]

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients have been active.

(3) Verified CH Statuses [green section – rows n,o,p,q,r,s,t,u,v,w,x]

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as “might be chronic in the next 3 months” (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance [red section – rows y,z,aa,ab,ac]

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

- * Mark clients as “Not Chronic (Verified)” if they do not currently meet the HUD criteria for chronic homelessness
- * Mark clients as “Chronic (Verified)” when they do meet the HUD criteria for chronic homelessness
- * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

- * Accurately record the date on which the client’s chronic status was verified
- * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions <https://attendee.gotowebinar.com/recording/7221450912807421699>

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)