Report Date: 5/8/2018 — Connecticut BNL Weekly Status Report

	BNL Activity	Statewide	Central	Fairfield	Greater Hartford	Greater New Haven	MMW	Northeast	Southeast	Waterbury/ Litchfield
a	# Active on BNL	2,294 clients	135 clients	507 clients	667 clients	480 clients	98 clients	74 clients	119 clients	213 clients
b	# Added in past 7 days	71 clients	5 clients	18 clients	10 clients	14 clients	7 clients	1 clients	7 clients	9 clients
c	Avg # days Active on BNL	199 days	233 days	203 days	175 days	278 days	171 days	94 days	95 days	171 days
d	Median # days Active on BNL	131 days	144 days	126 days	123 days	236 days	111 days	67 days	40 days	144 days
e	Max # days Active on BNL	1,308 days	1,285 days	1,308 days	1,175 days	1,187 days	950 days	467 days	824 days	957 days
f	**Unverified CH Statuses**	196 9%	4 3%	12 2%	63 9%	70 15%	7 7%	13 18%	11 9%	16 8%
g	**Unknown/Blank**	114 5%	1 1%	11 2%	24 4%	59 12%	5 5%	5 7%	5 4%	4 2%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have an Unknown/Blank CH Status. YELLOW = 11% to 20%. RED = 21%+									
h	**Potentially Chronic**	82 4%	3 2%	1 0%	39 6%	11 2%	2 2%	8 11%	6 5%	12 6%
	GOAL: Fewer than 10% or 20 individuals (whichever is greater), will have a Potentially Chronic CH Status. YELLOW = 11% to 20%. RED = 21%+									
i	Potentially Chronic & Matched	20 24%	1 33%	0 0%	15 38%	0 0%	0 0%	2 25%	1 17%	1 8%
j	*Might be Chronic Next 3 Months*	42 51%	1 33%	0 0%	15 38%	6 55%	2 100%	4 50%	6 100%	8 67%
k	Avg # days Unverified CH Status	117 days	216 days	5 days	211 days	66 days	10 days	57 days	23 days	190 days
	GOAL: Have a Verified CH status for all active clients within 30 days. YELLOW = 20 to 30 days. RED = 31+ days									
l	Median # days Unverified CH	28 days	269 days	5 days	130 days	24 days	5 days	36 days	14 days	127 days
m	Max # days Unverified CH Status	957 days	321 days	19 days	854 days	957 days	21 days	133 days	120 days	907 days
n	**Verified CH Statuses**	2,082 91%	130 96%	494 97%	600 90%	410 85%	90 92%	61 82%	107 90%	190 89%
o	**Chronic (Verified)**	197 9%	11 8%	50 10%	35 5%	64 13%	10 10%	6 8%	10 8%	11 5%
p	Chronic (Verified) & Matched	174 88%	8 73%	50 100%	30 86%	56 88%	10 100%	4 67%	8 80%	8 73%
q	Chronic (Verified) & Not Matched	23 12%	3 27%	0 0%	5 14%	8 13%	0 0%	2 33%	2 20%	3 27%
r	Chronic (Verified) for 91+ days	75 38%	5 45%	8 16%	15 43%	43 67%	3 30%	0 0%	1 10%	0 0%
s	Avg # days Chronic (Verified)	120 days	93 days	80 days	112 days	197 days	89 days	61 days	49 days	28 days
	GOAL: Have all Chronic (Verified) clients housed within 90 days of verification. YELLOW = 61 to 90 days. RED = 91+ days									
t	Median # days Chronic (Verified)	64 days	26 days	34 days	77 days	167 days	65 days	56 days	47 days	20 days
u	Max # days Chronic (Verified)	645 days	280 days	645 days	622 days	560 days	341 days	85 days	110 days	83 days
v	**Not Chronic (Verified)**	1,885 82%	119 88%	444 88%	565 85%	346 72%	80 82%	55 74%	97 82%	179 84%
w	Not Chronic (Verified) & Matched	88 5%	5 4%	16 4%	27 5%	17 5%	1 1%	2 4%	14 14%	6 3%
x	*Might be Chronic Next 3 Months*	48 3%	4 3%	4 1%	12 2%	6 2%	1 1%	1 2%	5 5%	15 8%
y	**Refuses CAN Assistance**	15 1%	1 1%	1 0%	4 1%	0 0%	1 1%	0 0%	1 1%	7 3%
z	**Chronic (Verified) Refusers**	5 0%	0 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	1 0%
aa	Potentially Chronic Refusers	2 0%	0 0%	0 0%	2 0%	0 0%	0 0%	0 0%	0 0%	0 0%
ab	Not Chronic (Verified) Refusers	8 0%	1 1%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	6 3%
ac	Unknown/Blank Refusers	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%

Overview of the Connecticut BNL Weekly Status Report

This weekly status report is based on data that is recorded on the By Name List (BNL) in HMIS. In order for improvements and progress toward CAN and statewide goals to be recorded and appear in the report, client statuses must be updated on the HMIS BNL.

The Data in the Report

The report is divided into four main sections: (1) BNL Activity, (2) Unverified CH Statuses, (3) Verified CH Statuses, and (4) Refuses CAN Assistance. Data in all sections is calculated by CAN and statewide.

(1) BNL Activity *[blue section – rows a,b,c,d,e]*

A snapshot summary of the number of active records on the BNL as of the report date (shown at the top of the report). # Active on BNL (row a) is a count of clients who are marked as Active on the HMIS BNL, including refusers. # Added in past 7 days (row b) is the raw count of clients who were added to the BNL as active in the 7 days preceding the report date, based on the active date entered on the BNL. Avg, Median, and Max (rows c,d,e) days Active on BNL are based on the number of days that all active clients have been active.

(2) Unverified CH Statuses *[orange section – rows f,g,h,i,j,k,l,m]*

This section is a summary of all active records (excluding refusers) on the BNL that have an unverified CH status (row f), which includes the number of clients whose CH status is unknown/blank (row g) and the number of clients whose CH status is potentially chronic (row h). A subset of clients who are potentially chronic and matched to housing resources is also included (row i). Data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row j). Avg, Median, and Max (rows k,l,m) days in an unverified CH status are based on the number of days that all active unverified clients clients have been active.

(3) Verified CH Statuses *[green section – rows n,o,p,q,r,s,t,u,v,w,x]*

This section is a summary of all active records on the BNL (excluding refusers) that have a verified CH status (row n), which includes the number of clients whose CH status is Chronic (Verified) (row o) and the number of clients whose CH status is Not Chronic (Verified) (row v). Subsets of clients in both statuses included for those who are matched (rows p and w), as well as for the Chronic (Verified) clients who are not matched (row q). Data is also included for the number of clients who have been Chronic (Verified) for 91+ days (row r). For clients who are Not Chronic (Verified), data is also included to count the number of clients who are marked as "might be chronic in the next 3 months" (row x). For clients who are Chronic (Verified), the Avg, Median, and Max (rows s,t,u) days Chronic (Verified) are based on the number of days since the verification date listed for these clients on the BNL.

(4) Refuses CAN Assistance *[red section – rows y,z,aa,ab,ac]*

This section is a summary of all active records on the BNL who are marked as refusing CAN assistance (row y), with a breakdown by chronic status (rows z,aa,ab,ac).

The Goals in the Report

The report tracks progress statewide and by CAN toward goals in the following areas:

1. **Unknown/Blank CH Status** - Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have an Unknown/Blank CH status
2. **Potentially Chronic CH Status** -Fewer than 10% (or 20 individuals, whichever is greater) of the active BNL will have a Potentially Chronic CH status
3. **Active Clients will have a verified CH Status within an average of 30 days from their BNL Active date** – When clients are added to the BNL or made Active on the BNL, their CH status will be determined within 30 days on average.
4. **Chronic (Verified) Clients will be Housed within an average of 90 days from their verification date** – Our goal for functional zero is to have clients housed within 90 days of the date on which they are verified to meet the HUD criteria for chronicity

Recording Progress Toward Goals and Improving Data Quality

All data in this report is tabulated from the HMIS BNL export and represents a snapshot in time as of the report date shown at the top of the report. The following are some ways that the BNL can be proactively managed to show progress toward these goals and improve data quality.

Goals 1, 2, and 3 - Verify the CH status of people on the Active BNL who are marked as "Potentially Chronic" or who have an Unknown/Blank CH Status

 * Mark clients as "Not Chronic (Verified)" if they do not currently meet the HUD criteria for chronic homelessness
 * Mark clients as "Chronic (Verified)" when they do meet the HUD criteria for chronic homelessness
 * Mark clients as Inactive if they are not currently active

Goal 4 – House Chronic (Verified) clients within an average of 90 days

 * Accurately record the date on which the client's chronic status was verified
 * Mark Chronic (Verified) clients as Inactive and Housed as soon as they are housed

Clean up outliers on the BNL - Webinar recording with instructions https://attendee.gotowebinar.com/recording/7221450912807421699

Questions, comments, concerns, or in need of assistance? Contact Beau Anderson (beau.anderson@ct.gov / 860-416-0552)