

### **EPPS6323 Research Proposal**

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### Research Topic

### **Human Resource Management for public officials**

- Develop a machine learning model to *classify and predict public employees' job* satisfaction.
- Compare factors predicting job satisfaction to enhance organizational management.
- Implications for improving job efficiency, loyalty, and professional atmosphere.



Q1. What kind of differences within group characteristics can we observe between public employees and executives?

Q2. How do factors affecting job satisfaction change when studying *pre-pandemic and post-pandemic datasets respectively?* 

Q3. How do factors affecting job satisfaction differ between different ranks (Executive-level and non-executive)?



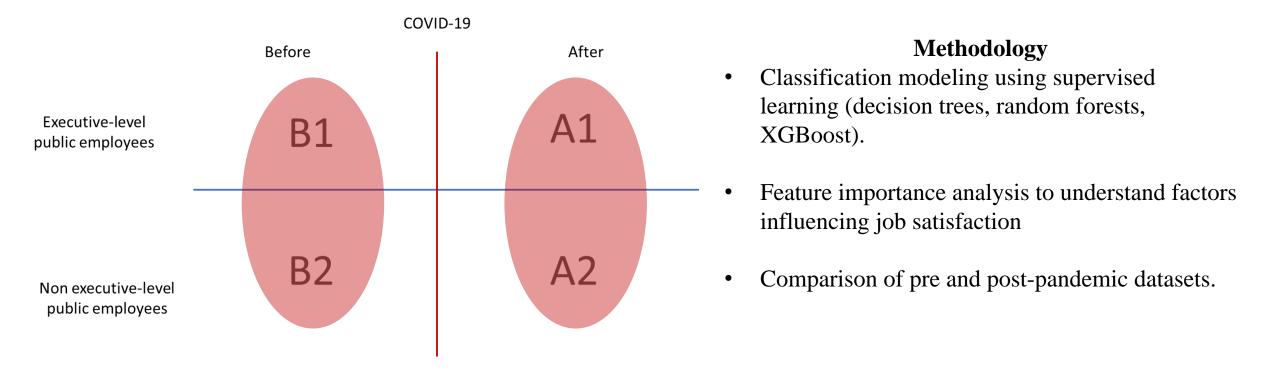
Q1. What kind of differences *within group characteristics* can we observe between public employees and executives?

**Job Satisfaction** COVID-19 Methodology **Before** After Clustering via unsupervised learning (k-means) for executive and non-executive employees. Executive-level **A1 B**1 public employees B2 A2 Non executive-level public employees



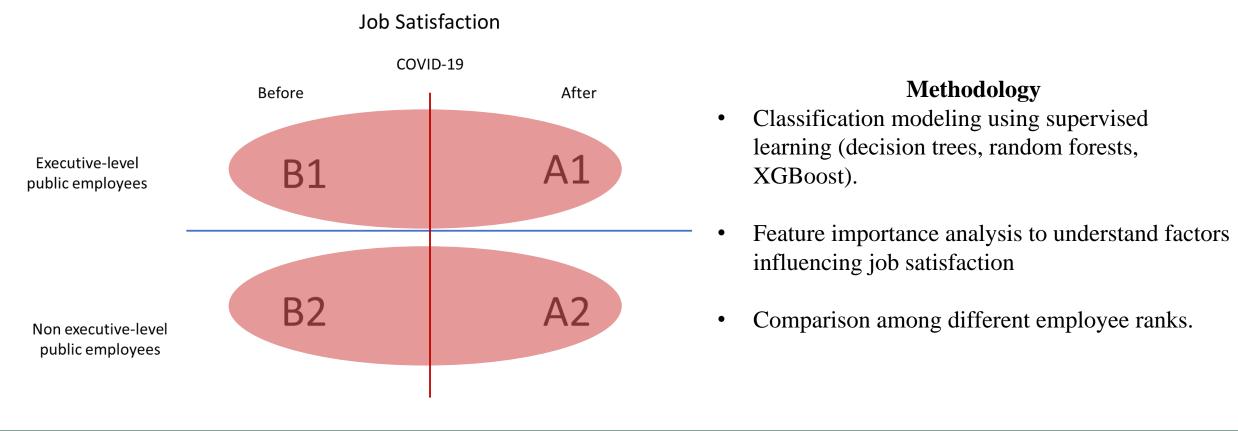
Q2. How do factors affecting job satisfaction change when studying *pre-pandemic and post-pandemic datasets respectively?* 

**Job Satisfaction** 





Q3. How do factors affecting job satisfaction differ between *different ranks* (*Executive-level and non-executive*)?





## 3 Methodology

- Federal Employee Viewpoint Survey (FEVS) data (2019-2020)
- 1. Data distribution and characteristics analysis.
- 2. Clustering via unsupervised learning (k-means) for executive and non-executive employees.
- 3. Classification modeling using supervised learning (decision trees, random forests, XGBoost).
  - Feature importance analysis to understand factors influencing job satisfaction.
  - Comparison of pre and post-pandemic datasets and among different employee ranks.



# 4 Expectations

- Provide insights for *effective personnel policies and workplace improvements* to enhance public employees' satisfaction
- Enhance work efficiency and quality of public services.





### THANK YOU

