

## Introducing yourselves

- Name and role
- What examples of AI do you use day-to-day?
- What excites you about AI?
- What concerns do you have?

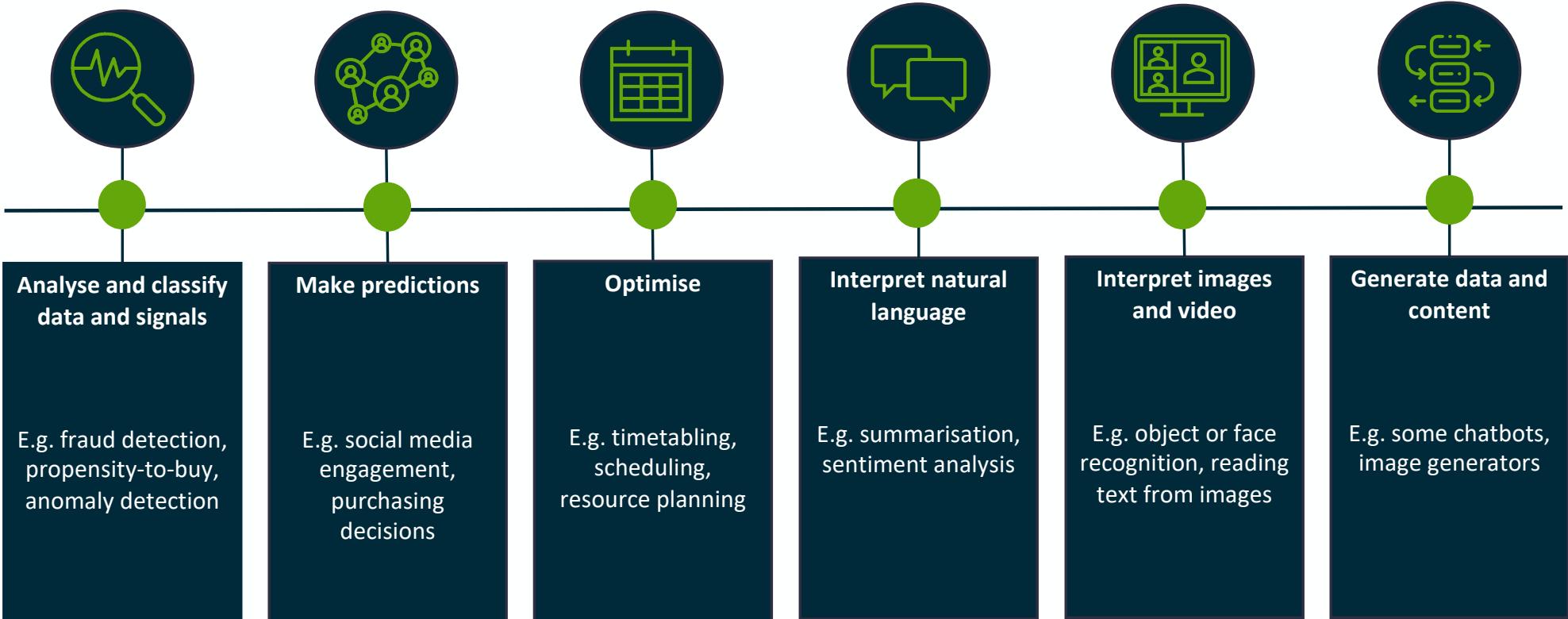


# What do we mean by AI?

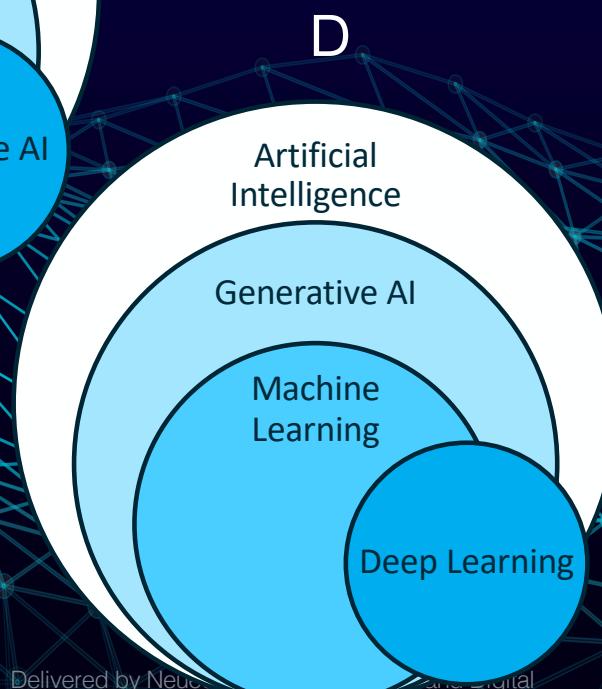
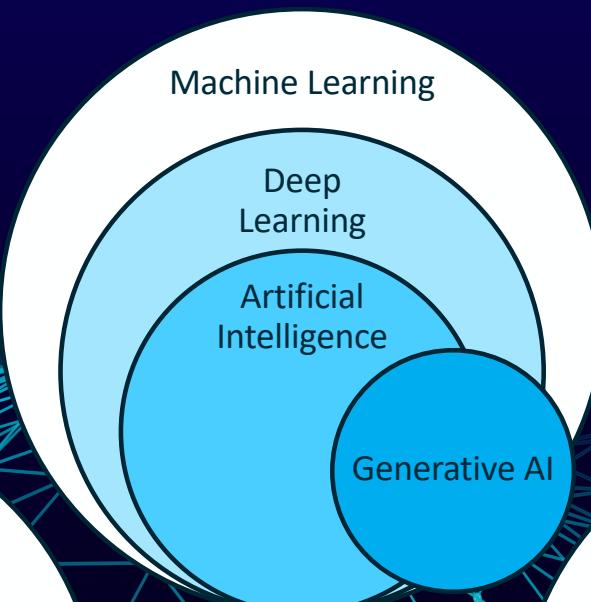
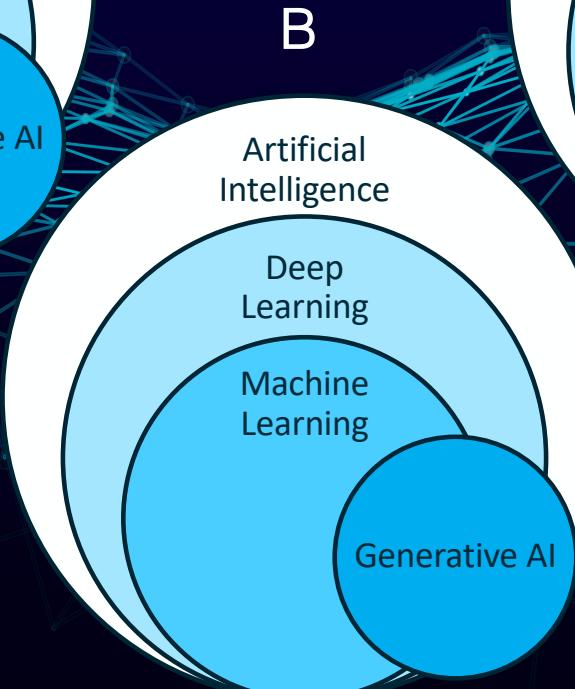
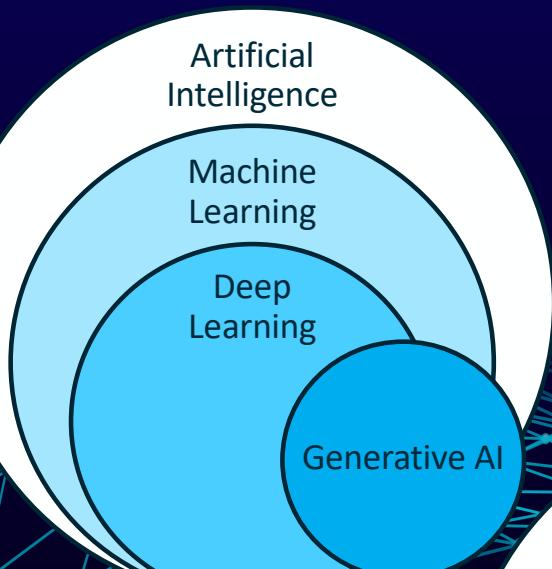


AI concerns the study, development and adoption of machines that can undertake tasks that we would normally associate with human-level intelligence.

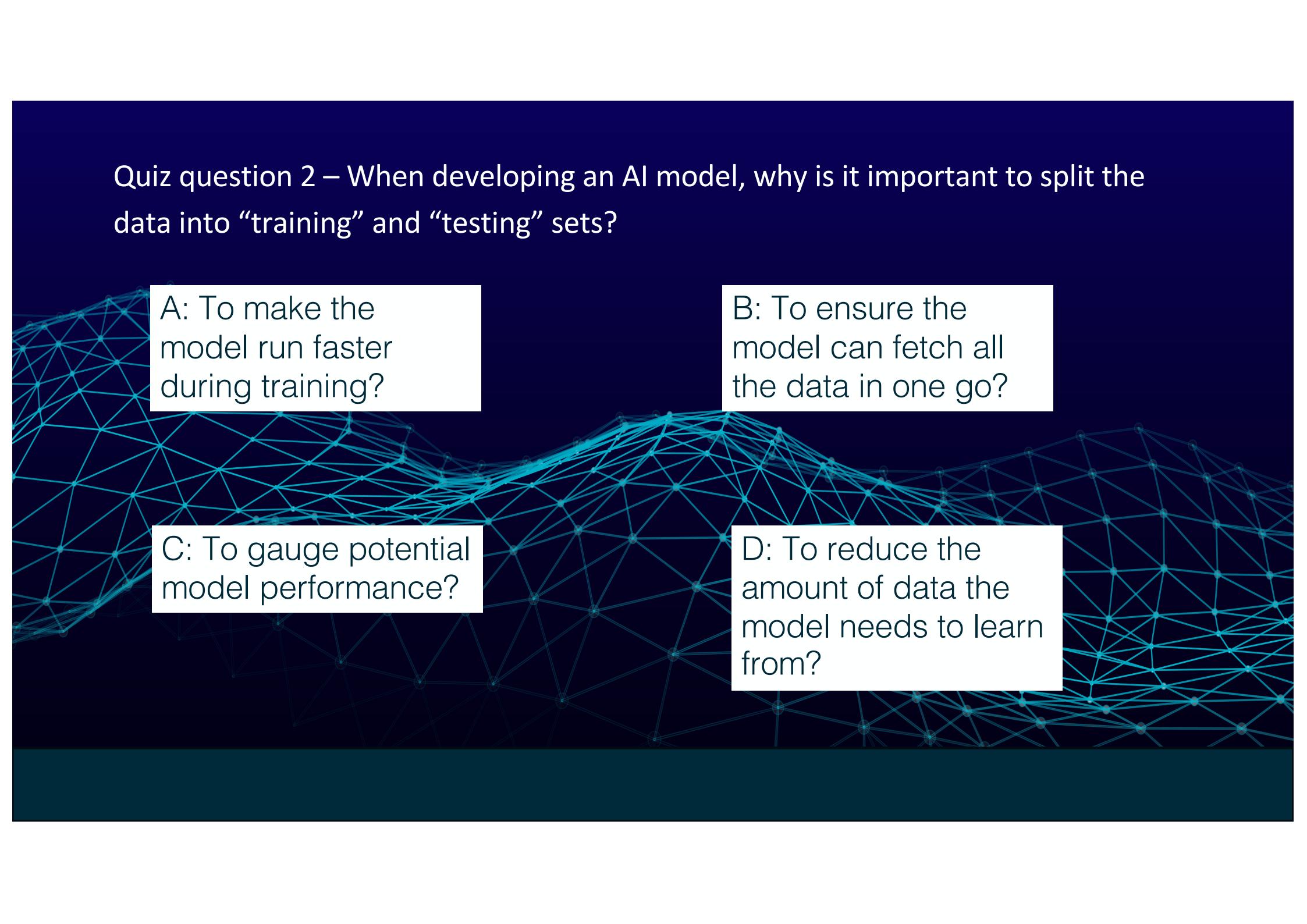
## What AI can do



## Quiz question 1 – Which of these diagrams is correct?



Quiz question 2 – When developing an AI model, why is it important to split the data into “training” and “testing” sets?



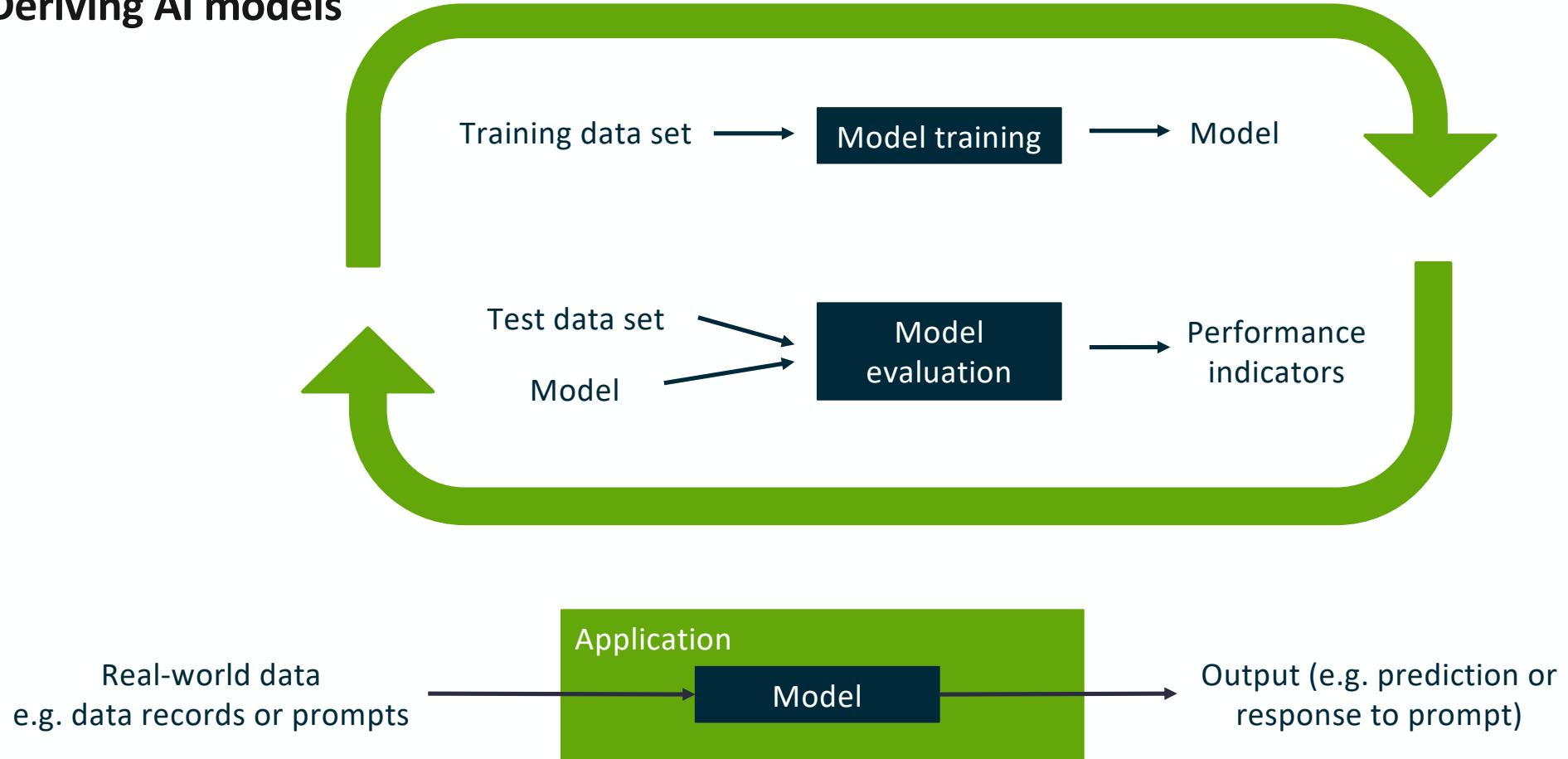
A: To make the model run faster during training?

B: To ensure the model can fetch all the data in one go?

C: To gauge potential model performance?

D: To reduce the amount of data the model needs to learn from?

## Deriving AI models



## Numerical data

Variable	Sample	Observed value	Mean	Standard deviation	Minimum	Maximum
Fin	Full sample	12,210	0.1036	0.1298	1.48E-06	0.9070
	High financing constraints	6105	0.1108	0.1367	2.55E-06	0.8997
	Low financing constraints	6105	0.0964	0.1221	1.48E-06	0.9070
Rd	Full sample	12,210	0.0481	0.0673	0	0.8153
	High financing constraints	6105	0.0452	0.0499	0	0.6827
	Low financing constraints	6105	0.0511	0.0809	0	0.8153
CFO	Full sample	12,210	0.0454	0.0721	-0.5655	0.5526
	High financing constraints	6105	0.0432	0.0734	-0.5655	0.5526
	Low financing constraints	6105	0.0477	0.0708	-0.4023	0.4886
Lnsize	Full sample	12,210	22.5514	1.3566	19.0251	28.6365
	High financing constraints	6105	21.4935	0.5977	19.0251	22.3735
	Low financing constraints	6105	23.6092	1.0418	22.3736	28.6365
Fixed	Full sample	12,210	0.2201	0.1737	0.0002	0.9709
	High financing constraints	6105	0.2039	0.1458	0.0002	0.9709
	Low financing constraints	6105	0.2363	0.1963	0.0002	0.9542
Lnage	Full sample	12,210	2.9163	0.3169	0	4.2485
	High financing constraints	6105	2.8668	0.3118	0	4.2047
	Low financing constraints	6105	2.9657	0.3143	1.0986	4.2485
Lev	Full sample	12,210	0.4634	0.2152	0.0071	5.6808
	High financing constraints	6105	0.3732	0.2117	0.0071	5.6808
	Low financing constraints	6105	0.5536	0.1776	0.0075	2.2901
Roa	Full sample	12,210	0.0364	0.1055	-7.7001	0.4690
	High financing constraints	6105	0.0354	0.1375	-7.7001	0.4690
	Low financing constraints	6105	0.0374	0.0581	-2.0710	0.38400
Shrcr	Full sample	12,210	56.1158	15.6887	11.1900	100.0100
	High financing constraints	6105	52.9209	14.7383	11.1900	100.0100

Enterprise financialization and R&D innovation: A case study of listed companies in China - Scientific Figure on ResearchGate. CC BY 4.0

# Categorical data

**Data Preview: CRM Sales Opportunities**

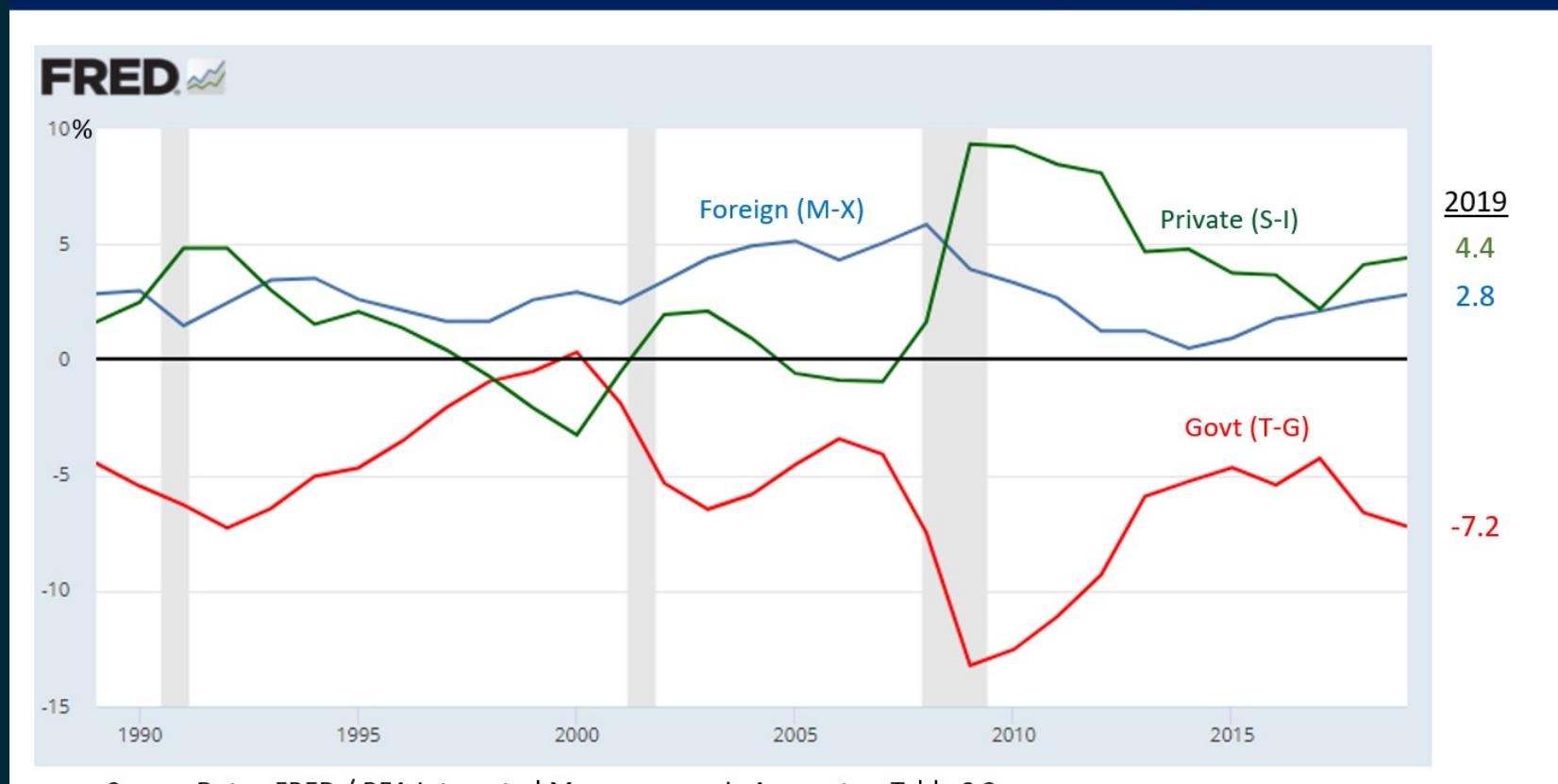
Accounts   Products   Sales Teams   Sales Pipeline   CRM Data Dictionary

account	sector	year_established	revenue	employees	office_location	subsidiary_of	
Acme Corporation	technolgy	1996	1100.04	2822	United States		
Betasoloin	medical	1999	251.41	495	United States		
Betatech	medical	1986	647.18	1185	Kenya		
Bioholding	medical	2012	587.34	1356	Philipines		
Bioplex	medical	1991	326.82	1016	United States		
Blackzim	retail	2009	497.11	1588	United States		
Bluth Company	technolgy	1993	1242.32	3027	United States	Acme Corporation	
Bubba Gump	software	2002	987.39	2253	United States		
Cancity	retail	2001	718.62	2448	United States		
Cheers	entertainment	1993	4269.9	6472	United States	Massive Dynamic	

Rows per page: 10 ▾ 1-10 of 86 | < < > >|

## Time series data

U.S. Sectoral Balances 1990 – 2019 (% GDP)



Source Data: FRED / BEA Integrated Macroeconomic Accounts – Table S.2.a

# Textual data

Email Text	Email Type
Dear Jordan, your subscription has been successfully renewed. Thank you for your continued support.	Safe Email
Dear Casey, thank you for your purchase. Your order will be shipped soon.	Safe Email
Congratulations! You've won a \$3000 gift card. Click here to claim your prize.	Phishing Email
You have a new secure message from your bank. Click here to read it.	Phishing Email
Your package delivery is pending. Please provide your personal information to confirm delivery.	Phishing Email
Hi Drew, it was great meeting you at the conference. Let's catch up for coffee next week.	Safe Email
Your package delivery is pending. Please provide your personal information to confirm delivery.	Phishing Email
Hi Alex, it was great meeting you at the conference. Let's catch up for coffee next week.	Safe Email
Alert: Unusual login attempt detected. Verify your account by clicking here.	Phishing Email
Your subscription is about to expire. Renew now to continue enjoying our services.	Phishing Email
Hello Alex, here is your weekly update on the project's progress. Please review and provide feedback.	Safe Email
Your subscription is about to expire. Renew now to continue enjoying our services.	Phishing Email

## Image data

## Quiz question 3 – Which of these is an example of unsupervised learning?

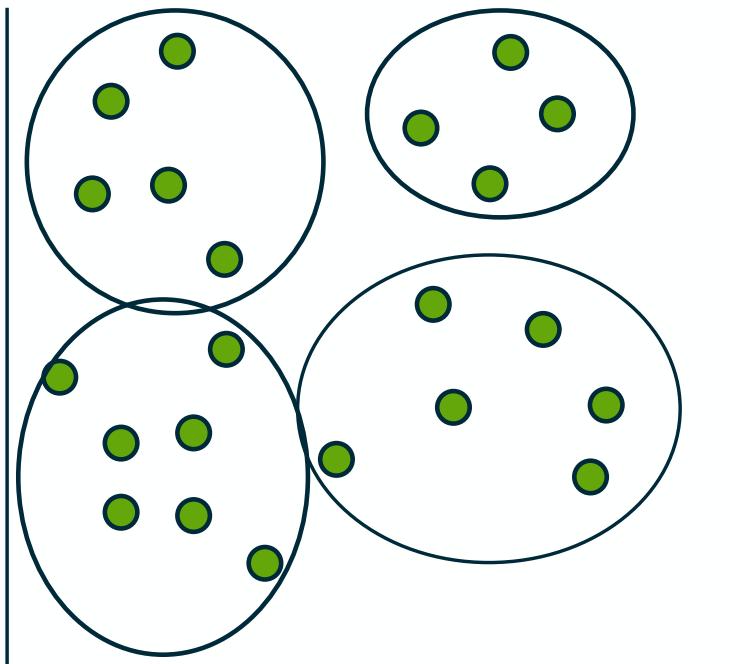
A: Training a model to predict likelihood of a transaction being fraudulent based on historic examples of fraudulent and non-fraudulent transactions

C: Dell's Next Best Action

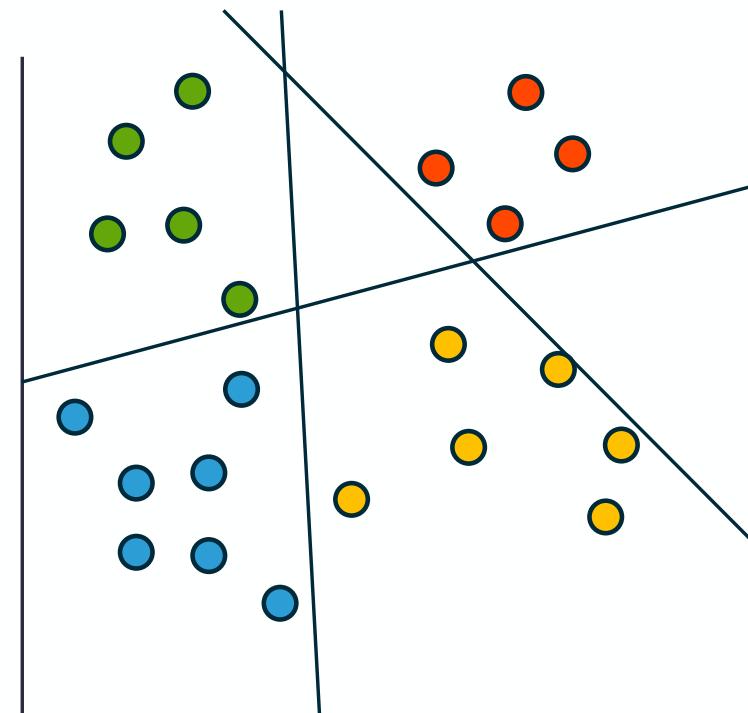
B: Training a model to recognise faces in a crowd

D: Training a model to spot anomalies in network behaviour so analysts can investigate anything that looks abnormal

## Supervised and unsupervised learning

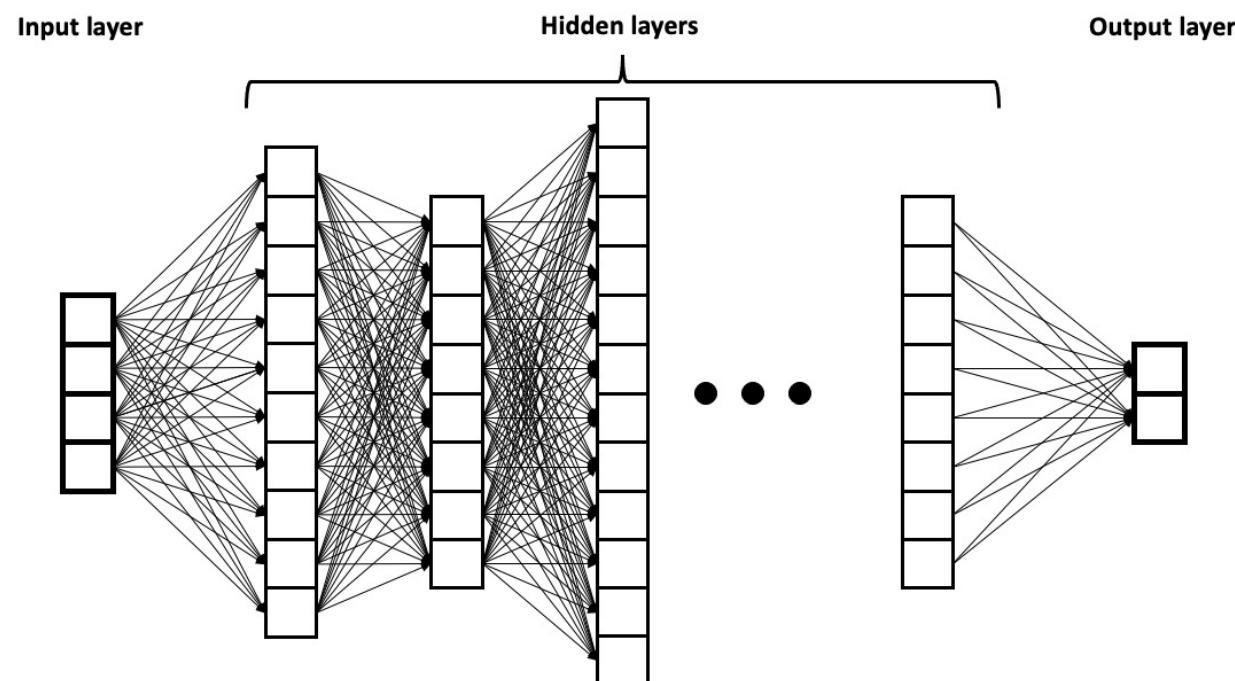


There is a known set of classes and training data is labelled accordingly



Number of classes is unknown at start, and training data is not labelled

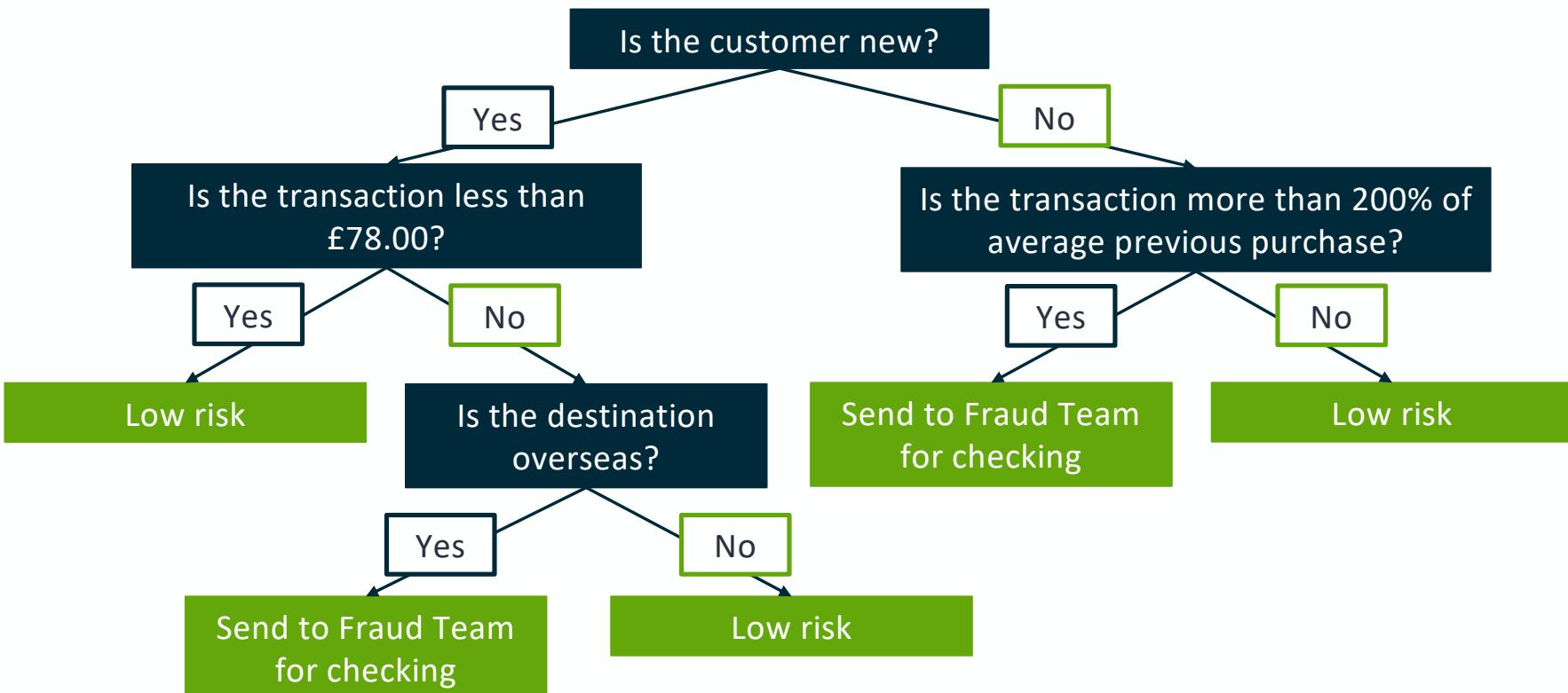
# Neural networks / deep learning



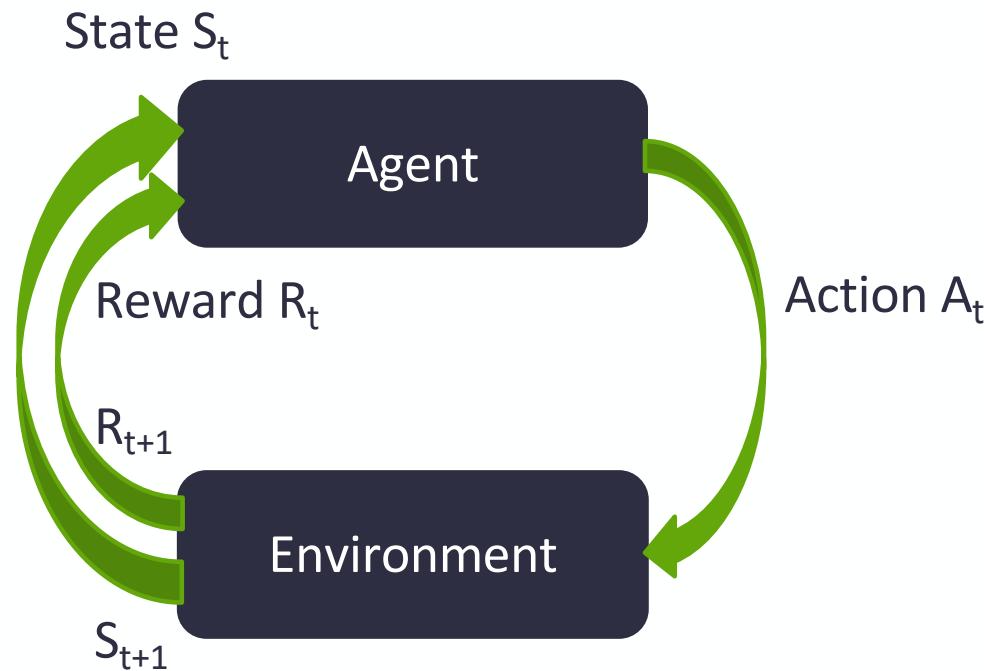
By BrunelloN - Own work, CC BY-SA 4.0,  
<https://commons.wikimedia.org/w/index.php?curid=108468523>

## Decision trees

Is this transaction likely to be fraudulent?



## Reinforcement learning



## Choose the right AI for the job

AI approaches differ in terms of:

- What they can do – describe, predict, optimise, generate
- The quantity and quality of data required
- Performance in terms of accuracy and speed
- Ability to incorporate domain knowledge
- Interpretability
- Compute and storage requirements



## Quiz question 4 – What is a ‘Foundational Model’?

A: A small AI model used for basic tasks?

B: A large, general-purpose AI model training on vast amounts of data and adaptable to many tasks?

C: A model that can interpret natural language to respond to prompts?

D: A model for generating other AI models?

## Quiz question 5 – In the context of a LLM, what does Temperature relate to?

A: Atmospheric temperature at which an AI chip will operate most efficiently

B: Average number of parameters in a network layer

C: Total number of layers in a network

D: Control of randomness in a model's outputs

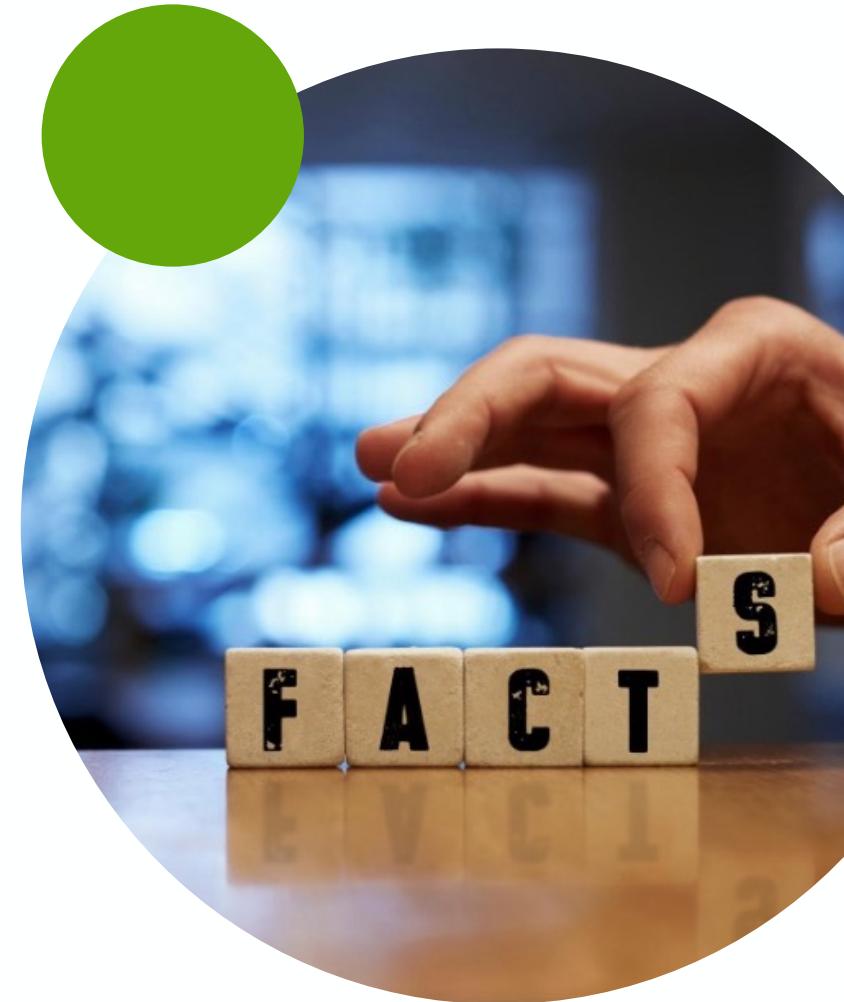
## Foundation models

- A foundation model is trained on a vast amount of data
  - potentially has millions or billions of parameters
- A Large Language Model is a type of foundation model designed to interpret and respond to natural language
- Can be considered general-purpose
- Can be applied and fine-tuned to specific application domains or tasks as needed
- Foundation models can enable:
  - Visual comprehension
  - Text-to-image
  - Code generation
- Can be uni-modal or multi-modal



## Using your local context with LLMs

- LLMs are powerful but they can only learn patterns from the data provided to them
- Errors in that data can lead to LLM responses that sound plausible but are inaccurate and/or misleading
  - ‘Hallucinations’
  - Legal cases, Air Canada...
- Retrieval Augmented Generation (RAG)
  - LLM is pointed towards a database provided by the user or organization so responses can be drawn from a trusted source



## Quiz question 6 – What are essential features of agentic AI?

A: Ability to have material interactions with its environment to achieve one or more goals?

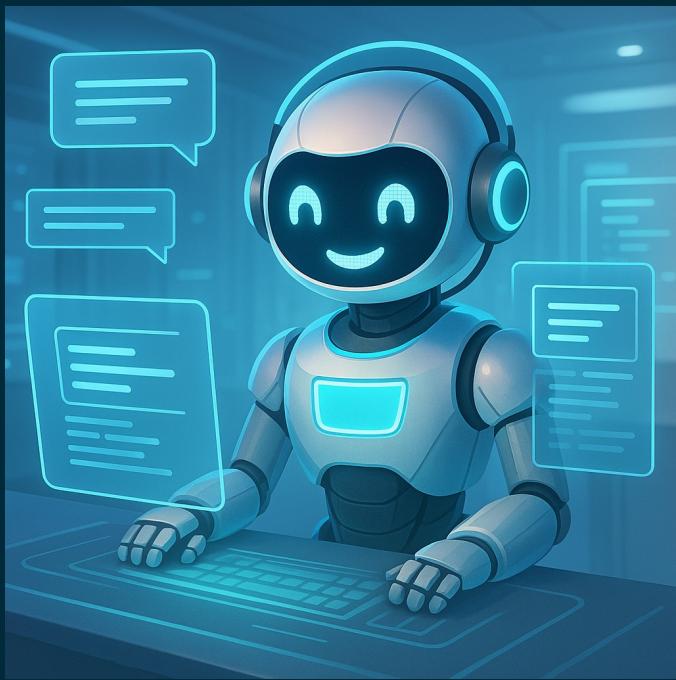
B: Ability to keep track of its state over time, and to learn and adapt?

C: Ability to act autonomously – with no human intervention?

D: We don't really know - there is no agreed definition?

# Agents vs Agentic AI

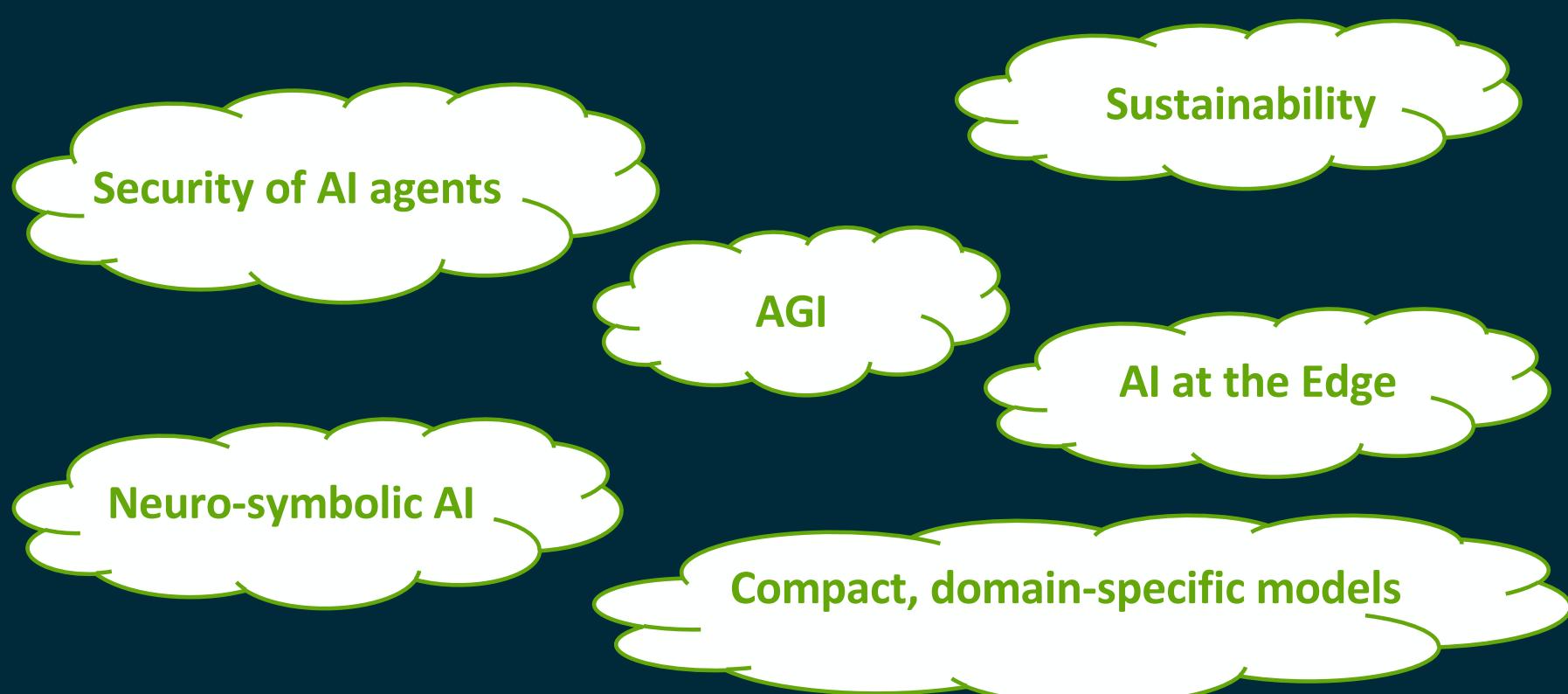
**Agent:** “handle incoming queries about our newest product”



**Agentic AI:** “run my sales and marketing function”



## Emerging trends and topics



## Question to whole group

- What are some of main risks or issues to consider when developing or deploying AI?

