

## Student WiFi Connection Guide University of Edinburgh

### WiFi Connection Guide for Students

Connecting to the University WiFi network is essential for accessing online resources, submitting assignments, and participating in virtual learning.

Available Networks: - EdUni: Main university network (recommended) - EdUni-Guest: Temporary access for visitors - Eduroam: International roaming network

Step-by-Step Connection: 1. Enable WiFi on your device 2. Select 'EdUni' from available networks 3. Enter your university username and password 4. Accept the security certificate 5. Wait for connection confirmation

### Troubleshooting Common Issues

If you experience connection problems, try these solutions:

Problem: Cannot see EdUni network Solution: Check that WiFi is enabled and you're on campus - Verify you're within range of university WiFi - Restart your device's WiFi adapter - Check for software updates

Problem: Authentication fails Solution: Verify your credentials - Double-check username and password - Ensure caps lock is off - Try connecting to EdUni-Guest first

Problem: Slow connection speed Solution: Check network congestion and device settings - Move closer to WiFi access points - Close unnecessary applications - Check for background downloads

Problem: Frequent disconnections Solution: Update drivers and check power settings - Update WiFi adapter drivers - Disable power saving for WiFi - Check for interference from other devices

### Security Best Practices

When using university WiFi: - Always use EdUni network when possible - Avoid connecting to unknown networks - Use VPN when accessing sensitive data - Log out when finished

### Contact Support

If you continue to experience issues: - IT Helpdesk: [ithelpdesk@ed.ac.uk](mailto:ithelpdesk@ed.ac.uk) - Phone: +44 131 651 5151 - Visit the IT Support office in the Main Library