Patchanon Suepai

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EDUCATION

York University   **Present**
Bachelor of Engineering   *Toronto, ON*
- Honours Engineering **–** Software Engineering.

University of Waterloo   **Aug. 2018**
Bachelor of Arts   *Waterloo, ON*
- Honours Economics **–** Finance Specialization & Honours Arts and Business – With Distinction.

EXPERIENCE

Gyu-Kaku Japanese BBQ   **Mar. 2019 – Present**
Server & BOH Staff   *Toronto, ON*
- Demonstrated multitasking and flexibility by becoming proficient in every BOH and FOH role.
- Effectively communicated and creatively solved various on floor problems with customers and staff to ensure smooth restaurant operation.

BMO Financial Group   **Sep. 2018 – Mar. 2019**
Everyday Banking Associate   *Mississauga, ON*
- Met and exceeded various KPIs such as Net Promoter Score, Average Handle Time, and Adherence, resulting in an above average of over 80 calls per day taken.
- Maintained a strong sense of responsibility and attention to detail by completing requests before deadline and according to policy to ensure minimal loss to the bank and customer.

Aunty's Kitchen   **Sep. 2016 – Aug. 2018**
Manager   *Waterloo, ON*
- Piloted a project to introduce a new successful dish to the restaurant that would fulfill a gap in menu offerings.
- Developed leadership and responsibility by training over 5 employees and 1 manager.

PROJECTS

Kin Budgeting
- Full stack app developed using React for the frontend communicating to a REST API built on Node, Express and MongoDB.
- A budgeting website that allows users to create an envelope style budget with custom categories and payment types. Data is stored and retrieved on a database and a dynamic UI is built per user.

Shiroyuki Bot
- A Discord bot built using JavaScript and Node. It allows users to create and search for guild listings in a game. Features a filtering system to only show relevant listings based on user input.

SKILLS

- **Languages:** JavaScript, Java, HTML, CSS, C, Swift
- **Frameworks/Tools:** React, Node, Express, MongoDB, Vue