SEPTEMBER 29, 2020

SEVILLE DEVELOPMENTS

TRACKER PORTAL

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SCOPE - CUSTOMER PORTAL

Scope includes:

- User Interface
- Webapp controls
- Integration flow from simPRO to the customer portal

Important Information

Any items not explicitly detailed in this document shall be deemed to be excluded.
Works outlined in this scope will not start until a signed approval has been received
Images contained within the scope of works are for reference purposes only and may differ visually (but not functionally) from works delivered.
We reserve the right to request a non-refundable deposit upon approval.
Additional changes after quote approval will require re-scoping and re-quoting.

Business Requirements

As a customer of simPRO Seville Developments can give access to the customer portal but due to the nature of their business they need a more customised version for their housing authority client SW9.

The main requirements are:

- Multi-user logins
- Display current statistics for jobs that are open for SW9
- Allow jobs to be gueried by either work order number, site Id or site address
- Show the following details for each job:
 - Work Order number
 - o simPRO job number
 - SW9 Site identifier
 - Work order priority
 - Work order status
 - Work order description
 - o Engineer assigned
 - o Engineer cis card image
 - Scheduled work date
 - o Scheduled work time
 - o Engineer notes
 - Catalog entries with quantities
 - Attachments (both documents and images)
- Allow the user to update their app profile and password
- The webapp should be responsive on desktop and tablet
- API authentication to simPRO using Client Credentials Grant

WIREFRAMES

Login



Figure 1 Login

Dashboard



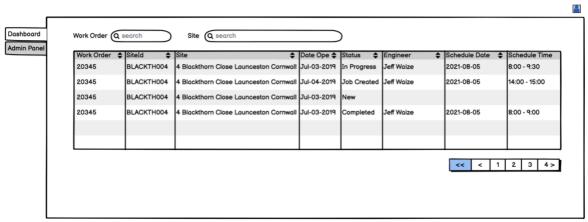


Figure 2 Dashboard

- 1. Work order search searches for the exact work order in simPRO
- 2. Site search searches for all jobs for a particular site
- 3. Work order table updated every few minutes and on page refresh
- 4. Table controls will allow work orders to be viewed all at once or in segments and the table can be ordered by any column

Work Order Detail

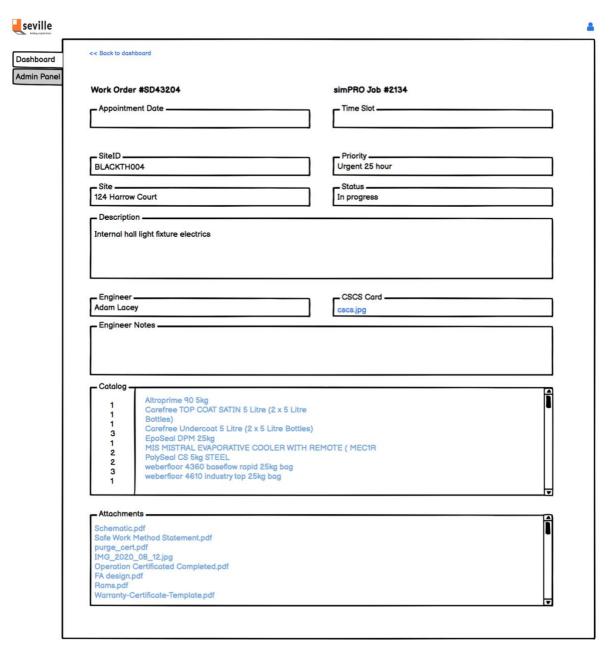


Figure 3 Work Order Detail

- 1. Work Order # pulled from a custom field on the job
- 2. simPRO Job # pulled from the job handler
- 3. Site ID pulled from a custom field on the site
- 4. Priority determined from job ResponseTime
- 5. Site determined form job and site data name
- 6. Status pulled from the job status
- 7. Description pulled from the job and html formatting enabled
- 8. Engineer pulled from the job schedule
- 9. CSCS card pulled from the engineer data if available
- 10. Catalgo combination of all stock parts assigned to the job along with quantites and attachments

Catalog Detail

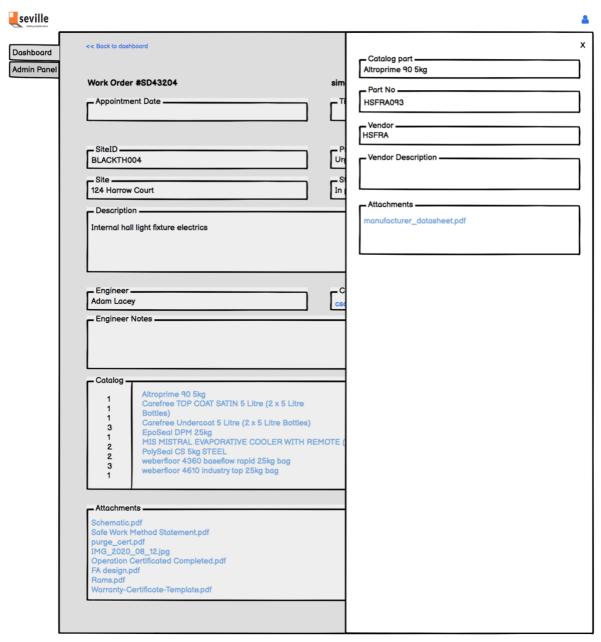


Figure 4 Catalog Detail

- 1. Catalog Part pulled from the job cost centre
- 2. Part no pulled from the catalog table
- 3. Vendor pulled from the catalog table
- 4. Vendor Description pulled from the catalog table
- 5. Attachments list of all available attachments for the catalog part

User Profile

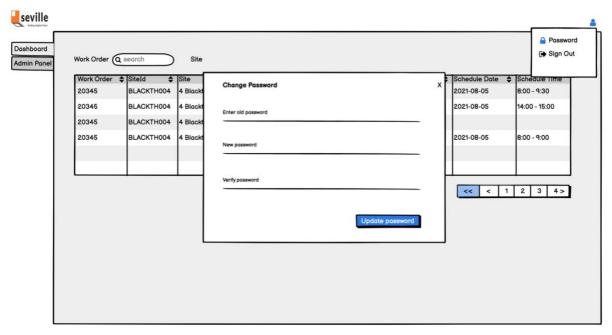


Figure 5 User Profile

- 1. User Details pulled from the simPRO site name
- 2. Password here the user can change their password for the portal

Admin Panel

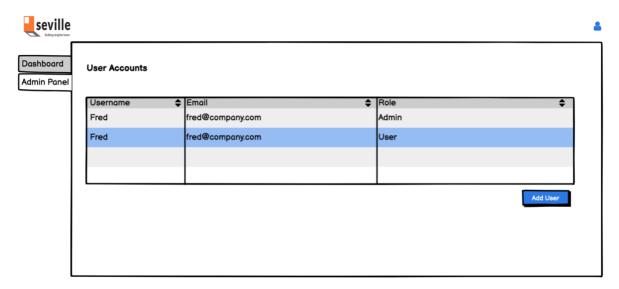


Figure 6 Admin Panel

- 1. Admin Panel only visible to admin users
- 2. Only two roles; Admin and General User

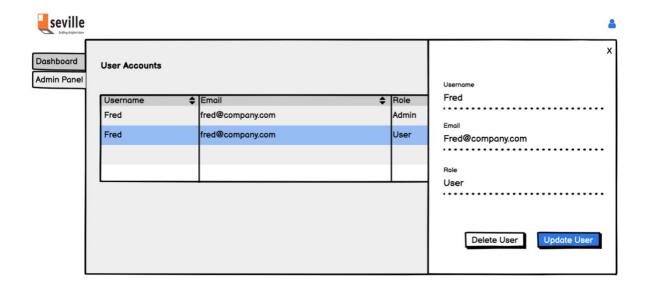


Figure 7 Edit/Add User Details

SITEMAP

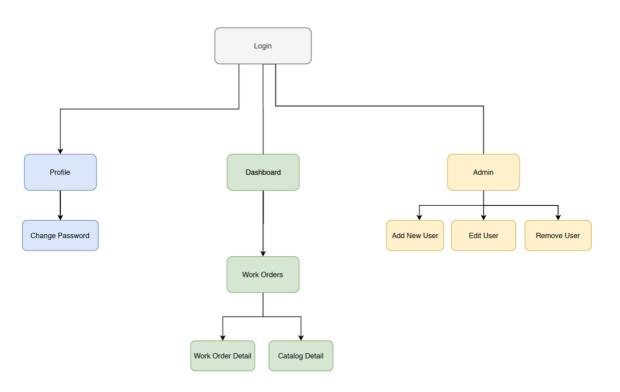


Figure 8 Site Map