DOLAPO OKUNOLA

📞 347- 327-7112   ✉ dolapo.okunola@gmail.com   📍 New York, NY

PROFESSIONAL SUMMARY

I am a dedicated and results-driven Senior data protection Engineer with over decades of experience supporting the installation, configuration, and maintenance of various backup technology solutions. Proven expertise in managing disk and cloud backup targets, providing technical leadership for analyzing hardware and software needs. Adept at working independently and collaboratively with third-party vendors to design, install, support, and upgrade diverse applications, ensuring alignment with business objectives. Strong track record of success in cross-functional collaboration and participation. I am an MBA holder with a focus on information Technology.

SKILLS

NetBackup Administration   Cohesity   Networking (TCP/IP, DNS, DHCP)   Complex problem solving

Hyper-V   VMware   Windows Server   Storage Area Network   Python   SQL   Project Management

Change Management and Incident Management   Microsoft productivity Suite   Linux   AIX

AWS, Azure cloud computing   VMware Certified Professional   VMware 7.x Administration and Configuration

EXPERIENCE

SENIOR NETBACKUP ENGINEER, Yonkers

Montefiore IT, January 2018–Present

- Lead the installation, configuration, and maintenance of NetBackup solutions, ensuring efficient backup operations for critical business data
- Provide deep technical subject matter expertise and leadership for analyzing hardware and software needs, resulting in optimized backup strategies
- Collaborate and coordinate with third-party vendors to design, install, support, and upgrade Netbackup applications, aligning technology solutions with the business needs and requirements
- Install and upgrade VMware tools to resolve snapshot quiescing failures
- Maintain the current system patching levels to fulfill Service Level Objectives while keeping an eye out for performance and stability issues within the data protection environment
- Provide expertise in Microsoft Window Server version 2016 and 2019 along with Microsoft AD and Exchange
- Implement and optimize virtualization solutions using VMware and Citrix, contributing to enhanced efficiency
- Manage and keep track of support tickets, making sure that requests and problems are promptly resolved; take proactive measures to maintain the environment and fix any possible or existing problems
- Collaborate with cross-functional teams to ensure seamless operation of IT infrastructure

- Perform database backup and recovery to initial usable state
- Provide senior technical consulting internally to teammates and externally to various IT teams
- Execute PowerShell scripts to generate VM guest OS info for troubleshooting purposes
- Analyze backup job failures, identify root causes, and implement corrective actions
- Collaborate with other teams to design and implement disaster recovery plans and procedures
- Monitor and maintain backup jobs using Veritas NetBackup and NetBackup OpsCenter Analytics
- Provide technical guidance and mentorship to Datacenter Operations Tech who oversees backup infrastructures tickets
- Gained experience with cloud and disk backup targets, contributing to technology implementation.

NETBACKUP ENGINEER, New York

NYC Health +Hospitals, September 2012–January 2018

- Managed the installation and configuration of NetBackup solutions, supporting backup targets and ensuring data protection
- Designed and implemented NetBackup solutions for enterprise-level clients, ensuring data protection, backup, and recovery efficiency
- Install new software releases of veritas NetBackup 7.5, 7.6 7.7 ,8.0 update rollouts
- Collaborated with system administrators and other IT teams to integrate NetBackup into existing infrastructure seamlessly
- Configure, implement, and upgrade NetBackup data protection solution
- Conducted regular system audits and implemented improvements to enhance backup performance and reliability
- Perform system backups and recovery for SQL databases, VMware, Window servers
- Developed and maintained documentation for backup and recovery procedures, ensuring a comprehensive and up-to-date knowledge base
- Monitored backup jobs and resolved any issues promptly, ensuring minimal impact on business operations
- Implemented disaster recovery strategies and participated in regular testing to validate the effectiveness of backup and recovery processes
- Participated in on-call rotation for 24/7 support and responded promptly to critical backup and recovery issues.

NETBACKUP AND SYSTEMS ENGINEER, New York

Opinion Access Corp., February 2012–September 2012

- Assisted in the installation and configuration of NetBackup solutions, supporting data backup operations
- Monitored and addressed system performance issues, actively participating in the maintenance of patching levels
- Cabled and configured new Dell PowerEdge rack servers
- Analyzed server health and performance monitoring
- Deployed software to workstations using SCCM
- Supported ticket requests by customers
- Configured workstations for new consultants/contractors.

SYSTEMS ENGINEER

MOBILE TELECOM NETWORK, NIGERIA, April 2009–January 2012

- Install software, apply patches, manage file systems, monitor performance, and troubleshoot alerts
- System failure analysis and recovery; ensuring the consistency and integrity of file systems
- Hardware/software configuration (rack and stacks servers in the data center, installation, and configuration); and management of Solaris and REDHAT Linux

- Support 300+ servers (SUN SPARCS, X-SERIES, MID-RANGE, HITACHI, BLADES, M-SERIES & WINDOWS SERVER) in a 24x7 data center
- Perform preventive and proactive maintenance
- Provide Symantec NetBackup (VERITAS) software administration support, including installation, testing, and integration of new NetBackup software releases
- Provide daily monitoring and management of data backups to ensure successful completion and take corrective action for any data and application backup failures
- Provide tape management, tape encryption and tape delivery disciplines that adhere to corporate policy
- Develop strategy for process automation for configuration management and monitoring functions of the backup infrastructures
- Knowledge of EMC and Netapp Storage solutions
- Administer and maintain backup infrastructure including media and master servers and Oracle tape libraries
- Working experience in an enterprise-class backup environment maintaining PBs of large Oracle database backups/restores as well as filesystem backup/restores.

INTERN/TRAINING ENGINEER AT MTN NIGERIA (ORACLE SERVER TECHNICAL SUPPORT ENGR/ SYMANTECH NETBACKUP FOR UNIX & WINDOWS)

CWG Plc, June 2008–March 2009

- Supported and maintained Oracle hardware running enterprise Linux OS
- Managed Linux-based systems which include installation, configuration, maintenance, and troubleshooting
- Monitored systems health, performance, and daily backup status
- Collaborated with teams to design, implement and manage backup and recovery strategies
- Ensuring data protection and business continuity
- Learned to write Shell scripting for automation and streamlining processes.

EDUCATION

MBA CONCENTRATION IN INFORMATION TECHNOLOGY, NY

Monroe College, January 2008

COMPLETED COURSEWORK TOWARDS B.SC. CHEMISTRY SCIENCE, Nigeria

LAGOS STATE UNIVERSITY

CERTIFICATIONS

- Veritas Certified Specialist
- VMware vSphere: Fast Track V6
- VMware Horizon view
- Data Analyst/Data Operations
- IBM Cybersecurity Analyst (In View)

- Hospital Coding Fundamentals
- AWS Certified Cloud Practitioner
- ITIL
- Cohesity

PROFESSIONAL VOLUNTEER GROUP

Volunteer moderator of Veritas Information Professionals (VIP) of Veritas Open eXchange (VOX), https://vox.veritas.com/t5/user/viewprofilepage/user-id/282925

REFERENCES

References available upon request