

DEVELOPMENT OF THE LOAN MANAGEMENT SOLUTION

1. MODULES AND SUB MODULES

1.1 Business

1.1.1 Sales Pipeline

- 1.1.1.1 Leads
- 1.1.1.2 Proposal
- 1.1.1.3 Prospects Engaged but not converted

1.1.2 Portfolio

- 1.1.2.1 Client Listing
- 1.1.2.2 Inactive Clients
- 1.1.2.3 Lead Owner Efficiency
- 1.1.2.4 Client Acquisition and Loyalty
- 1.1.2.5 Client Transfer
- 1.1.2.6 Client Portfolio Analytics

1.2 Customer

1.2.1 Partner

- 1.2.1.1 Employer
- 1.2.1.2 E-Money Issuer
- 1.2.1.3 BNPL Partner

1.2.2 Borrower

- 1.2.2.1 Employee
- 1.2.2.2 Merchant

1.2.3 Loan Application

- 1.2.3.1 Quick Advance Application
- 1.2.3.2 Quick Loan Application
- 1.2.3.3 Trade Advance

1.3 Credit

1.3.1 Loan Underwriting

- 1.3.1.1 Loan Appraisal
- 1.3.1.2 Loan Approval
- 1.3.1.3 Loan Disbursement

1.3.2 Loan Monitoring

- 1.3.2.1 Loan Portfolio
- 1.3.2.2 Loan Rescheduling
- 1.3.2.3 Loan Write-Off

1.3.3 Collections

- 1.3.3.1 Debit Mandate
- 1.3.3.2 Deduction Schedule
- 1.3.3.3 Repayment Maintenance

1.4 Accounting

- 1.4.1 Transaction Maintenance
- 1.4.2 Accruals
- 1.4.3 Provisioning Entries
- 1.4.4 Closing Entries
- 1.4.5 Budget Maintenance
- 1.4.6 Fund Association

1.5 Administration

1.5.1 Organization Management

- 1.5.1.1 Company Maintenance
- 1.5.1.2 Department Maintenance
- 1.5.1.3 Employee Maintenance
- 1.5.1.4 Password Management
- 1.5.1.5 Service-Out-Let Maintenance
- 1.5.1.6 Working Days Maintenance
- 1.5.1.7 Holiday Maintenance
- 1.5.1.8 Loan Provisioning Criteria
- 1.5.1.9 Currency Maintenance
- 1.5.1.10 Bulk Loan Re-Assignment
- 1.5.1.11 Payment Type Maintenance
- 1.5.1.12 Collection Type Maintenance
- 1.5.1.13 Alert Maintenance

1.5.2 System Management

- 1.5.2.1 User Maintenance
- 1.5.2.2 Role Maintenance
- 1.5.2.3 Role Permission Maintenance
- 1.5.2.4 Maker-Checker Configuration
- 1.5.2.5 Audit Trail
- 1.5.2.6 Global Configurations
- 1.5.2.7 Number Generation
- 1.5.2.8 Bank Maintenance
- 1.5.2.9 Bank Branch Maintenance
- 1.5.2.10 Charge Maintenance
- 1.5.2.11 Commission Maintenance
- 1.5.2.12 Country Maintenance
- 1.5.2.13 Province Maintenance
- 1.5.2.14 City Maintenance

1.5.3 Product Management

- 1.5.3.1 Loan Product Maintenance
- 1.5.3.2 Investment Product Maintenance
- 1.5.3.3 Tax Configuration
- 1.5.3.4 Alert Template Maintenance
- 1.5.3.5 Loyalty Program Maintenance

1.5.4 Accounting Set-Up

1.5.4.1 Chart of Accounts Maintenance

1.5.4.2 Accounting Rule Maintenance

1.6 Tickets

1.6.1 Complaints

1.6.2 Incidents

1.6.3 Service Request

1.6.4 Change Request

1.7 Reports

1.7.1 Business Reports

1.7.2 Credit Reports

1.7.3 Investments Reports

1.7.4 Financial Reports

1.7.5 Change Reports

1.7.6 Ticket Reports