## **Voice ID**

Verifying clients with voice





# Why use voice?

- Added security level
- Accessibility
- Convenient
- Fraud prevention

HSBC UK saw a 50% drop in telephone fraud after implementing voice biometrics





**Current ID verification:** 

- Mobile App: PIN, password, FaceID
- Web App: password, 2 factor authentication with SMS/Push

Revolut

der Name



US Dollar account

USD ~

Balance: \$1,840

\$1 = €0.9038

EUR ~

+ 90

Balance: €1,250

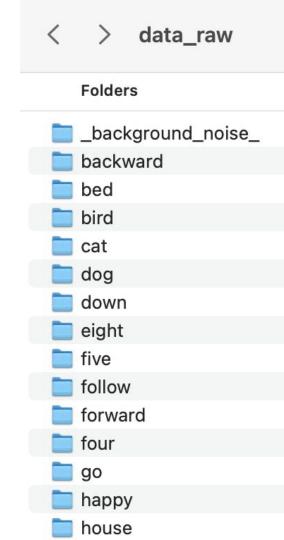
Exchange

Local

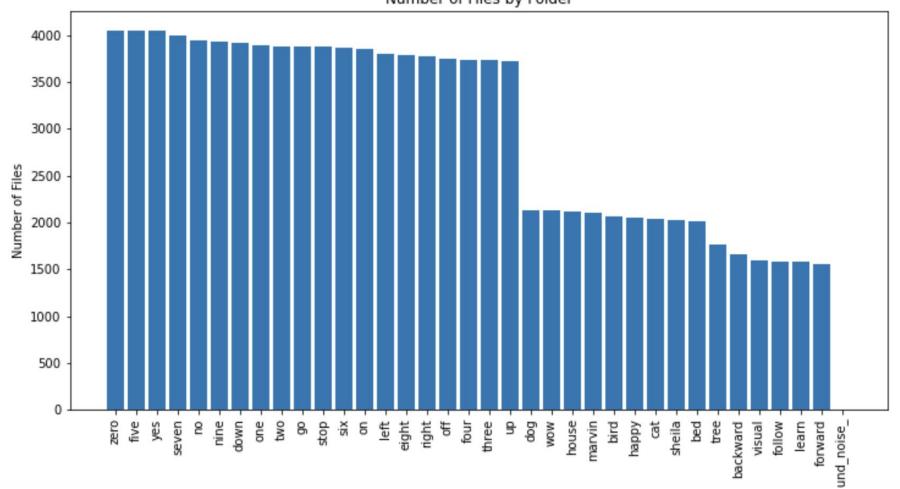
IB.

# Data: Google Command Speech Data set

- 105,000 one second audio files
- .WAV files
- 35 unique words
- by 2625 users







## WAV file

File: data\_raw/backward/0a2k

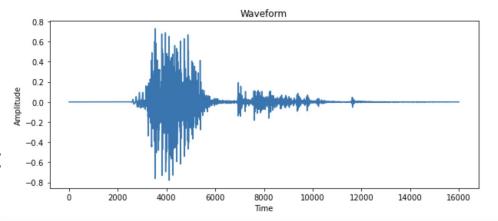
Sample Rate: 16000 Hz

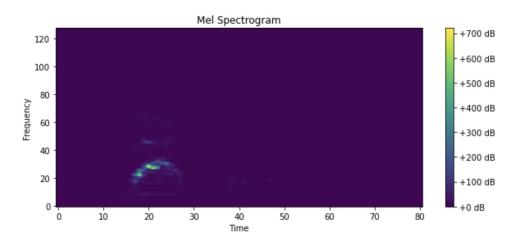
Bit Depth: 16 bits

Number of Channels: 1

Duration: 1.00 seconds

File Size: 32044 bytes





## **Data preprocessing**

WAV -> Waveform -> Resample to 8000 Hz -> tensor (1, 8000)

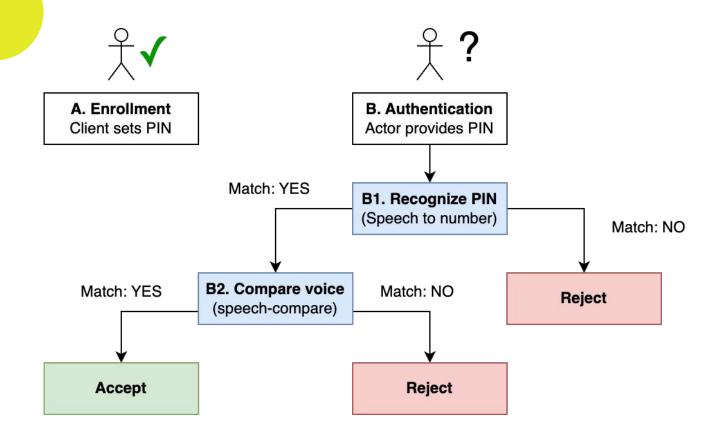
Dataset 1: Audio, Label (0-9)

Dataset 2: Audio1, Audio2, Label 1/0 (same user/not)

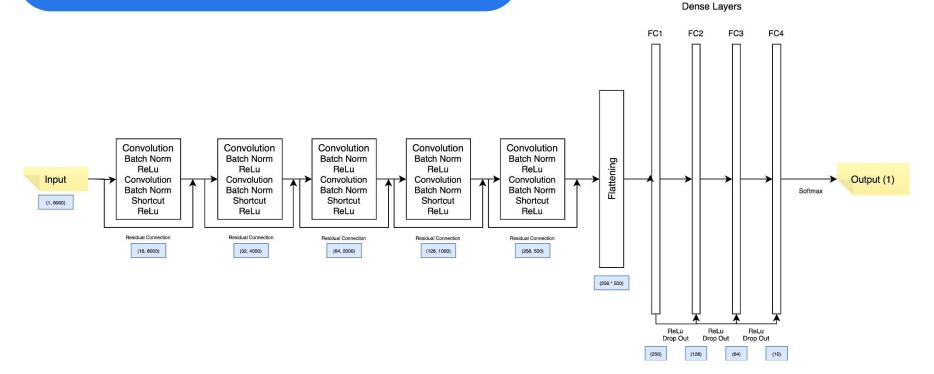
## Modeling

CNN with BatchNorm, MaxPooling, ReLu, Residual; Fully Connected, ReLu, DropOut

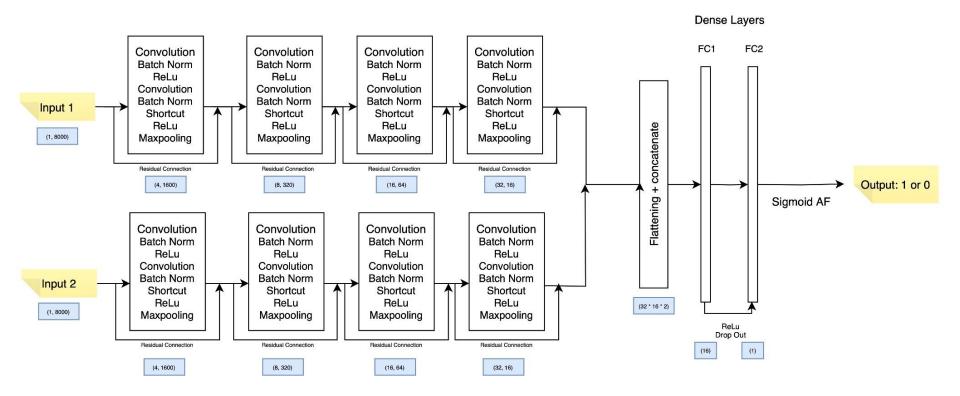
## **Flow**



### **Step 1: Verifying PIN with Voice**



#### **Step 2: Verifying ID with voice**



#### **PIN verification Model**

**BCEWithLogitsLoss** 

Accuracy 87%

Train Loss: 0.5 -> 0.28

Test Loss: 0.44 -> 0.17

#### **Hyperparameters:**

dataset\_limit = 38 000

batch size = 32

Ir = 0.0005

epochs=50

#### **Voice verification Model**

**BCELoss** 

Accuracy 89%

Training Loss: 0.65 -> 0.42

Test Loss: 0.59 -> 0.29

#### **Hyperparameters:**

dataset limit = 30 000

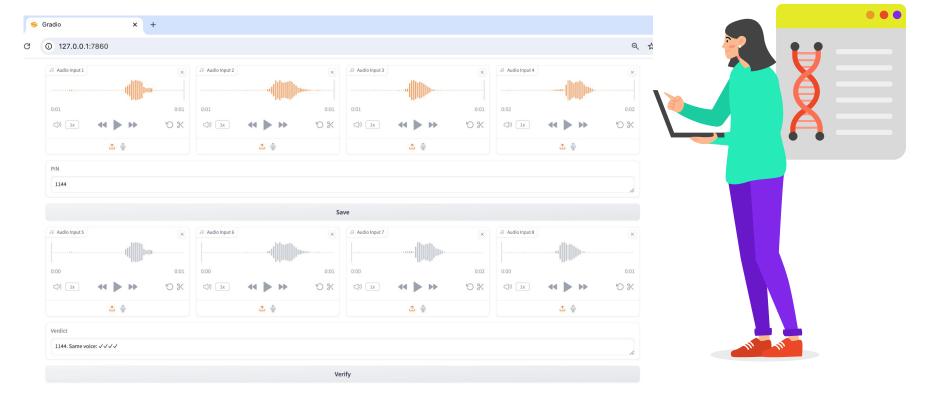
batch\_size=64

Ir=0.0005

epochs=50

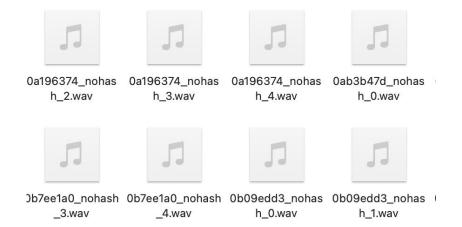
weight\_decay=0.0005

## DEMO: Client - Dolgor; PIN - 4163



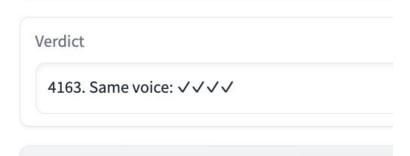
#### **Next Steps**

- Create a demo for system flow
- Add more training data
- Add more accents



#### **Recommendations**

- Train model using user data
- Test system
- Implement the system



# Thank you!

github.com/dolgorp

