

Dominic Jackson

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SUMMARY

- Seeking a Junior Developer Position in either front or back-end development
- Recent Graduate of a Full Stack bootcamp, knowledgeable on the latest industry trends.
- 8+ years of professional experience in Customer Service roles.
- Recent Graduate of a Full Stack bootcamp, knowledgeable on the latest industry trends.

EXPERIENCE

Chelsea Yacht Club, Melbourne Australia — *Boating Manager*

NOVEMBER 2022 - PRESENT

- Financial/Budget Management.
- Policy Generation and Planning.
- Event Management.
- Customer Service responsibilities.
- Volunteer Management.

Ronstan International, Melbourne Australia — *Customer Service - Sales*

NOVEMBER 2019 - NOVEMBER 2022

- Fielding customer technical enquiries regarding products and direct sales.
- Fostering distributor relationships by assisting with ordering issues and end user queries.
- Data entry into sales software with a high level of accuracy.
- Timely product warranty handling so that customers felt important and looked after..
- Procedural review and development for the department.
- Sales Project team member.

Royal Brighton Yacht Club, Melbourne Australia — *Sailing Manager*

JANUARY 2016 - NOVEMBER 2019

- Managed the Sailing department and its team to implement the tasks, programs and vision of the General Manager and various committees.
- Formulating and implementing the department budget.
- Drafting sailing policy documentation, including Safety and Emergency Plans and Risk Analysis.
- A member of organizing groups for major events and regattas, such

SKILLS

MERN Stack

Javascript

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LANGUAGES

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as Sail Melbourne, The largest annual Off The Beach Regatta in the Southern Hemisphere.

- Developing web content and communications as well as managing the website and social media pages.
- Rostering and management of a large regular and regatta volunteer database, ensuring all events had an adequate level of coverage.

EDUCATION

Monash University, Melbourne Australia — *Full Stack Web Development Bootcamp*

NOVEMBER 2022 - MAY 2023

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Deakin University, Melbourne Australia — *Bachelor of Business (Sport Management)*

MARCH 2011 - NOVEMBER 2013

- Business Information Systems, Business Communication and Sport Governance.
- Australian Sports System, Sport Policy and Development.
- Report writing, Data Entry, Presentations and working in a team.

PROJECTS

Project Name — *Detail*

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