

# Dominic Brant

Student • Web Developer • Graphic Designer • San Diego, CA  
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## **Skillset**

### **Languages & Frameworks**

- HTML5, CSS3, JavaScript (ES2015+), Node.js, JQuery
- Familiarity with: Python

### **Software & Tools**

- Atom, Sublime Text, command line (bash), npm, Yarn, Git/GitHub, ESLint, Prettier, Babel, Gulp, Pixelmator, Gravit

### **Technical Support**

- Apple-certified in troubleshooting iOS and macOS devices
- Communicates clearly and defuses any possible tension while simultaneously solving problems

### **Personal Traits**

- Continuous work ethic, both individually and as apart of a team
- Desire to learn new concepts and rapidly implement them
- Strong teamwork skills, passion for connecting with others through bi-directional feedback

## **Experience**

### **Apple**

#### **Technical Specialist**

**Oct. 2014 - May 2018**

#### **Technical Expert**

**May 2018 - present**

- Providing technical support at the Genius Bar, additional experience in sales and inventory operations
- Utilized customer, peer and leadership feedback to drastically improve customer satisfaction and other performance metrics
- Exercised the concepts of dealing with ambiguity, learning on the fly and motivating others
- Certified by Apple to troubleshoot iOS and macOS devices
- Certified by Apple to perform hardware repairs on iPhones

## **Education**

### **Southwestern College**

**Chula Vista, CA**

**Aug. 2014 - Present**

- Pursuing a Bachelor's degree in business administration.

## **References available upon request**