

# Dominic Brant

Student • Full Stack Web Developer • San Diego, CA

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## Skillset

### Languages & Frameworks

- HTML5, CSS3, JavaScript (ES2015+), Node.js, JQuery
- Familiarity with: Python

### Software & Tools

- VS Code, command line (Bash/Zsh), npm, Yarn, Git/GitHub, ESLint, Prettier, Babel, Gulp, Pixelmator, Gravit

### Technical Support

- Apple-certified in troubleshooting iOS and macOS devices
- Communicates clearly and defuses tension while simultaneously solving problems

### Personal Traits

- Simple, accessible and empathetic design philosophy
- Continuous work ethic, both individually and as apart of a team
- Desire to learn new concepts and rapidly implement them
- Strong teamwork skills, passion for connecting with others through bi-directional feedback

## Experience

### Apple

#### Technical Specialist

Oct. 2014 - May 2018

#### Technical Expert

May 2018 - Aug. 2019

#### Genius

Aug. 2019 - Present

- Providing technical support at the Genius Bar, additional experience in sales and inventory operations
- Utilizing customer, peer and leadership feedback to drastically improve customer satisfaction and other performance metrics
- Exercising the concepts of dealing with ambiguity, learning on the fly and motivating others
- Certified by Apple to troubleshoot and repair iOS and macOS devices

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## **Education**

### **San Diego State University**

- Pursuing a Bachelor's degree in business administration. Expected to graduate in 2021.

**References available upon request**