

Dominic Brant

Student • Web Developer • Graphic Designer • San Diego, CA
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Skillset

Languages & Frameworks

- HTML5, CSS3, JavaScript (ES2015+), Node.js, JQuery
- Familiarity with: Python

Software & Tools

- Atom, Sublime Text, command line (bash), npm, Yarn, Git/GitHub, ESLint, Prettier, Babel, Gulp, Pixelmator, Gravit

Technical Support

- Apple-certified in troubleshooting iOS and macOS devices
- Communicates clearly and defuses any possible tension while simultaneously solving problems

Personal Traits

- Simple, accessible and empathetic design philosophy
- Continuous work ethic, both individually and as apart of a team
- Desire to learn new concepts and rapidly implement them
- Strong teamwork skills, passion for connecting with others through bi-directional feedback

Experience

Apple

Technical Specialist

Oct. 2014 - May 2018

Technical Expert

May 2018 - present

- Providing technical support at the Genius Bar, additional experience in sales and inventory operations
- Utilized customer, peer and leadership feedback to drastically improve customer satisfaction and other performance metrics
- Exercised the concepts of dealing with ambiguity, learning on the fly and motivating others
- Certified by Apple to troubleshoot iOS and macOS devices
- Certified by Apple to perform hardware repairs on iPhones

Education

Southwestern College

Chula Vista, CA

Aug. 2014 - Present

- Pursuing a Bachelor's degree in business administration.

References available upon request