

WORK EXPERIENCE

Nuclear Promise X

Digital Product Owner and Designer

Whitby, ON, Canada

03/2023 – Present

- Facilitated collaboration between clients and internal products team, leveraging technical background, Agile methodologies, and Azure DevOps to deliver successful solutions for clients such as Ontario Power Generation, Bruce Power, and Dominion Energy.
- Strengthened client relationship by conducting user interviews with multiple key stakeholders, mapping out current workflows, identifying pain points, and proposing optimized solutions to improve overall digital user experience.
- Transformed client's requirement and discovery work findings into high-fidelity digital wireframes that align with company's design brand guide as well as implementing cutting edge design practices using Figma.
- Defined project requirements by creating detailed user stories and acceptance criteria leveraging the findings from the discovery sessions, organizing them on Azure DevOps to create a central hub for the developers to review the project backlog and their tasks.
- Validated project functionalities by developing a user acceptance testing (UAT) plan to ensure streamline stakeholder QA testing, embedding the acceptance criteria from Azure DevOps.

Ontario Power Generation

Template Specialist

Pickering, ON, Canada

04/2022 – 03/2023

- Led the development of a province-wide IT health status app, enhancing company operations through real-time system status updates and proactive maintenance using Microsoft Power Apps and Power Automate.
- Modernized workflow by digitizing paper forms into responsive web apps with Figma, Microsoft Power Apps, Power Automate, and SharePoint List.
- Standardized document templates for the entire company, ensuring consistent branding and streamlined document creation using Figma, Microsoft Office, and Visual Basic for Applications.

Royal Bank of Canada

Data Analyst, Global Procurement

Toronto, ON, Canada

03/2022 – 04/2022

- Influenced decision making on how to invest in socially responsible vendors by modelling and visualizing diverse spend datasets leveraging Excel and Tableau.
- Enhanced data accuracy and cleanliness by implementing a new migration tool that involves process mapping and elimination of errors to ensure the department can utilize for future projects.
- Revamped department identity by designing various team logos that align with RBC's styling brand using Figma.

Royal Bank of Canada

Data Analyst, Global Procurement - Career Launch Program

Toronto, ON, Canada

11/2021 – 03/2022

- Reshaped text-based datasets into user friendly dashboard leveraging bar charts, line graphs and trend lines from Tableau and Excel.
- Optimized team workflow by consolidating and integrating major team milestones into centralized user experience using PlanView ProjectPlace.
- Enhanced UI and UX of the departments connect site from end to end through wire framing, testing and integration leveraging with Figma.

Royal Bank of Canada

Web Expansion Coordinator - Career Launch Program

Toronto, ON, Canada

09/2021 – 12/2021

- Designed and developed campaign advertisement for United Way's marketing initiatives using Figma.
- Lead campaign analytics providing insights to project leads by visualizing project expenses and donation reports using Tableau and Excel.

DOMINIC CABITAC

DIGITAL PRODUCT OWNER AND DESIGNER | CSM®

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WORK EXPERIENCE CONTINUED

Royal Bank of Canada

Credit Card Dispute Advisor - Career Launch Program

Toronto, ON, Canada

03/2021 – 9/2021

- Assisted clients with recovering credit card dispute amounts by researching and building cases that were reviewed by credit card companies.
- Validated data from internal and third-party systems that ensured appropriate course of action was pursued.

Ferraz Creative

Junior Web Developer

Toronto, ON, Canada

09/2020 – 06/2021

- Built production websites by collaborating with senior developers and designers on aspects of the site using the tech stack of PHP for WordPress, HTML, CSS, JavaScript and Figma.
- Maintained website quality assurance by implementing responsive testing to ensure the backend data and front-end interfaces reflect properly on all platforms.

EDUCATION & CERTIFICATIONS

Ontario Tech University | Bachelor of Science, Computer Science (Honours)

2016-2020

IBM | Designing User Interfaces and Experiences (UI/UX) (ID #DDO29KUWF558)

2024

Scrum Alliance | Certified ScrumMaster (ID #1799325)

2023-2025

Stanford University | Certificate, Relational Databases and SQL

2023

VOLUNTEER & COMMUNITY INITIATIVES

McMaster University | Design Judge – UI/UX Design-a-thon

2023

Gran Fondo Lake Huron | Cyclist

2023

RBC | Graphic Designer – Career Launch Program

2021-2022

RBC | Runner – Race for the Kids

2021

Durham College | Student Representative – GASZ Program

2015-2017