

WORK EXPERIENCE

Nuclear Promise X

Product Manager and Designer

Whitby, ON, Canada

06/2023 – Present

- Facilitated collaboration between clients and internal products team, leveraging technical background, Agile methodologies, and Azure DevOps to ensure the successful delivery of solutions to Ontario Power Generation and Bruce Power.
- Strengthened client relationship by conducting user interviews with multiple stakeholders, identifying current workflow, pain points, and proposing optimized solutions, with the end goal to enhance overall user experience.
- Transformed client's requirement and discovery work findings into high-fidelity digital wireframes that align with company's design brand guide as well as implementing cutting edge design practices using Figma.
- Defined project requirements by creating detailed user stories and acceptance criteria leveraging the findings from the discovery sessions, organizing them on Azure DevOps to create a central hub for the developers to review the project backlog and their tasks.
- Validated project functionalities by developing a user acceptance testing (UAT) plan to ensure streamline stakeholder QA testing, embedding the acceptance criteria from Azure DevOps.

Nuclear Promise X

Power Platform Developer

Whitby, ON, Canada

03/2023 – 06/2023

- Initiated and led the development for Azure DevOps release pipelines for seamless transfer of custom solutions across various environments cutting development release cycle timelines by 40%.
- Efficiently familiarized with the company's development stack, architecture tools, and design principles, achieving a subject matter expertise role in a short timeframe.

Ontario Power Generation

Template Specialist

Pickering, ON, Canada

04/2022 – 03/2023

- Led the development of a province-wide IT health status app, enhancing company operations through real-time system status updates and proactive maintenance using Microsoft Power Apps and Power Automate.
- Modernized workflow by digitizing paper forms into responsive web apps with Figma, Microsoft Power Apps, Power Automate, and SharePoint List.
- Standardized document templates for the entire company, ensuring consistent branding and streamlined document creation using Figma, Microsoft Office, and Visual Basic for Applications.

Royal Bank of Canada

Data Analyst, Global Procurement

Toronto, ON, Canada

03/2022 – 04/2022

- Influenced decision making on how to invest in socially responsible vendors by modelling and visualizing diverse spend datasets leveraging Excel and Tableau.
- Enhanced data accuracy and cleanliness by implementing a new migration tool that involves process mapping and elimination of errors to ensure the department can utilize for future projects.
- Revamped department identity by designing various team logos that align with RBC's styling brand using Figma.

Royal Bank of Canada

Data Analyst, Global Procurement - Career Launch Program

Toronto, ON, Canada

11/2021 – 03/2022

- Reshaped text-based datasets into user friendly dashboard leveraging bar charts, line graphs and trend lines from Tableau and Excel.
- Optimized team workflow by consolidating and integrating major team milestones into centralized user experience using PlanView ProjectPlace.
- Enhanced UI and UX of the departments connect site from end to end through wire framing, testing and integration leveraging with Figma.

WORK EXPERIENCE CONTINUED

Royal Bank of Canada Toronto, ON, Canada
Web Expansion Coordinator - Career Launch Program 09/2021 – 12/2021

- Designed and developed campaign advertisement for United Way's marketing initiatives using Figma.
- Lead campaign analytics providing insights to project leads by visualizing project expenses and donation reports using Tableau and Excel.

Royal Bank of Canada Toronto, ON, Canada
Credit Card Dispute Advisor - Career Launch Program 03/2021 – 9/2021

- Assisted clients with recovering credit card dispute amounts by researching and building cases that were reviewed by credit card companies.
- Validated data from internal and third-party systems that ensured appropriate course of action was pursued.

Ferraz Creative Toronto, ON, Canada
Junior Web Developer 09/2020 – 06/2021

- Built production websites by collaborating with senior developers and designers on aspects of the site using the tech stack of PHP for WordPress, HTML, CSS, JavaScript and Figma.
- Maintained website quality assurance by implementing responsive testing to ensure the backend data and front-end interfaces reflect properly on all platforms.

EDUCATION & CERTIFICATIONS

Ontario Tech University | Bachelor of Science, Computer Science (Honours) 2016-2020
Scrum Alliance | Certified ScrumMaster (ID #1799325) 2023-2025
Stanford University | Certificate, Relational Databases and SQL 2023

VOLUNTEER & COMMUNITY INITIATIVES

McMaster University | Design Judge – UI/UX Design-a-thon 2023
Gran Fondo Lake Huron | Cyclist 2023
RBC | Graphic Designer – Career Launch Program 2021-2022
RBC | Runner – Race for the Kids 2021
Durham College | Student Representative – GASZ Program 2015-2017