

Part 3

Directions: In this section of the test, you will hear a number of conversations between two people. You will be asked to answer three questions about what is said in each conversation. You must select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer

41. Who has read the chairman's memo?

- (A) Ms. Reed
- ~~(B) John~~
- (C) Turner
- (D) Westco

42. Why is the chairman's memo useful?

- (A) It can help with the Turner account.
- (B) It gives the vacation schedule.
- ~~(C) It will help Ms. Reed negotiate prices.~~
- (D) It is well written.

43. Which account is Ms. Reed working on now?

- ~~(A) The Turner account~~
- (B) The Reed account
- (C) The Westco account
- (D) John's account

44. What is needed in the man's office?

- ~~(A) A fax machine and a copy machine~~
- (B) A tax machine and a copy machine
- (C) A tax machine and a coffee machine
- (D) A fax machine and a coffee machine

45. Where does she get her office equipment?

- (A) From the office supply store
- (B) From her friends
- (C) From an online retail supplier
- ~~(D) From an online wholesale supplier~~

46. Orders over how much will be shipped free?

- (A) \$10.00
- (B) \$100.00
- ~~(C) \$1,000.00~~
- (D) \$10,000.00

Go on to the next page.

47. What information does the man want?

- (A) The airline schedule
- (B) The work schedule
- ~~(C) The vacation schedule~~
- (D) Peter's lunch schedule

48. Where is Peter?

- ~~(A) At lunch~~
- (B) On vacation
- (C) At the airport
- (D) At his desk

49. Why does the man need the vacation schedule?

- (A) To schedule his work
- (B) To reserve a hotel
- ~~(C) To book an airline ticket~~
- (D) To see Peter

50. How do you think Tom and Miranda know each other?

- (A) Tom is her husband.
- ~~(B) Their companies sometimes work together.~~
- (C) Tom often takes vacations.
- (D) Tom is her manager.

51. What is Star Travel's commission on the Machu Pichu tour?

- (A) Fourteen percent
- ~~(B) Forty percent~~
- (C) Four percent
- (D) Four hundred percent

52. What is Miranda's opinion of the Machu Picchu tour?

- (A) It is too expensive.
- (B) They should stay six more days.
- (C) It may be dangerous.
- ~~(D) Many people will be interested in it.~~

53. What does Ann need for the meeting?
- ~~(A)~~ A projector, a table, and a dais
 - (B) A table, a chair, and a key
 - (C) A pen, some paper, and a notebook
 - (D) His notes, his glasses, and some water

54. Why can't José bring the items?
- (A) He's been working too long.
 - (B) He doesn't know where they are.
 - (C) He is meeting with Mrs. Ames.
 - ~~(D)~~ He doesn't have a key.

55. Who has a key to the equipment room?
- (A) Ted
 - (B) José
 - ~~(C)~~ Ann
 - (D) No one

-
56. How will MegaStore contact him?
- (A) By waiting
 - (B) By messenger
 - ~~(C)~~ By phone
 - (D) By mail

57. Why is his résumé impressive?
- (A) He has a lot of education.
 - ~~(B)~~ He has a lot of work experience.
 - (C) He has good references.
 - (D) He included a good picture of himself.

58. Why does he think that he did not get the job?
- (A) He asked for too much money.
 - (B) He forgot to send a résumé.
 - (C) He is underqualified.
 - ~~(D)~~ He is overqualified.

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59. When was the big meeting?

- (A) This morning
- (B) All day
- ~~(C) Yesterday~~
- (D) Last week

60. Which department made a mistake?

- ~~(A) Product Development~~
- (B) Finance
- (C) Research
- (D) Marketing

61. What will the man do?

- (A) Make a new part
- (B) Review the meeting minutes with the woman
- ~~(C) Talk to his boss~~
- (D) Take new measurements

62. Which age group is targeted in the new ad campaign?

- (A) Five to twenty-five years of age
- ~~(B) Fifteen to thirty years of age~~
- (C) Fifty to twenty years of age
- (D) Fifteen to twenty years of age

63. Who is advertising the product?

- (A) An actor
- ~~(B) A singer~~
- (C) An athlete
- (D) A fashion model

64. Why isn't the ad successful?

- (A) The product is too expensive.
- (B) The actor's movie was not very good.
- ~~(C) The singer is no longer popular.~~
- (D) The ad is offensive.

65. Why is the factory closing down?

- (A) The worker's wages are too high.
- ~~(B)~~ The cost of raw materials has gone up.
- (C) The product is not popular anymore.
- (D) The factory is moving.

66. When will the factory shut down?

- (A) It is operating in the red.
- (B) Next year
- ~~(C)~~ Next month
- (D) Next week

67. How many of the man's family members work at the factory?

- ~~(A)~~ Three
- (B) Two
- (C) All of them
- (D) None of them

68. How long had Louis worked for the company?

- (A) Less than one year
- (B) One year
- ~~(C)~~ More than one year
- (D) The reading does not say.

69. What is one thing that Louis and the boss disagreed on?

- (A) Where employees should take their breaks
- (B) How much employees should be paid
- ~~(C)~~ How employees should be motivated
- (D) When workers should be allowed to take vacations

70. Which answer best describes the relationship between Louis and the boss?

- (A) They are very good friends.
- (B) They are clearly angry with each other.
- (C) They never spoke to each other.
- ~~(D)~~ They kept a professional attitude even if they weren't friends.

Go on to the next page.

Part 4

Directions: In this section of the test, you will hear a number of short talks given by a single speaker. Again, you must answer three questions about what is said in each talk. Choose the most appropriate response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. Each talk will be spoken only one time and will not be printed in your test book.

71. What is Dr. Van Dyke probably doing right now?

- ☒ (A) Preparing to return to Australia
- ☐ (B) Setting up a conference room
- ☐ (C) Rehearsing for her afternoon lecture
- ☐ (D) Reviewing new marketing strategies

72. What is true of the Personnel Management Seminar?

- ☐ (A) The speaker announced its cancellation.
- ☒ (B) It has been moved to room 6A.
- ☐ (C) It is postponed until two o'clock.
- ☐ (D) The lecturer has a family emergency.

73. How many changes have been announced?

- ☒ (A) 2
- ☐ (B) 3
- ☐ (C) 4
- ☐ (D) 5

74. What might have prompted this announcement?

- ☐ (A) Some travelers' children have become lost.
- ☐ (B) An unattended bag was found.
- ☒ (C) Security officials have discovered weapons.
- ☐ (D) Airline counters have been shut down.

75. Who is asked to report to airline counters?

- ☐ (A) Travelers arriving at Terminal D
- ☐ (B) Those waiting to depart from Terminal D
- ☐ (C) People acting suspiciously
- ☒ (D) Those patrons who have only carry-on baggage

76. Who should passengers notify if they find unattended bags?

- ☐ (A) The police
- ☒ (B) Security or airline officials
- ☐ (C) The local media
- ☐ (D) Airport patrons

77. According to the message, what has Dr. Richards been treating Olga for?

- ☒ (A) A hurt wrist
- (B) A broken leg
- (C) A painful shoulder
- (D) A back problem

78. Why did Mr. Kerensky wait so long to cancel the appointment?

- ☒ (A) He was not sure whether Olga needed to go.
- (B) He wanted to thank Dr. Richards directly.
- (C) He is not a patient man.
- (D) He had simply forgotten about it.

79. Based on the message her father left, what is probably true of Olga?

- (A) She is an elementary school student.
- ☒ (B) Her injury is no longer bothering her.
- (C) She wore her cast for only a short time.
- (D) Her father worries about her health too much.

80. Who is Dr. Smiley?

- (A) The lead chemist
- ☒ (B) The director of research
- (C) The head of personnel
- (D) The orientation director

81. What is the focus of the talk?

- ☒ (A) The morning's agenda
- (B) An introduction to the company
- (C) The three-day orientation
- (D) Plans for after the tour

82. What is part of the planned tour?

- (A) The personnel office
- (B) The manufacturing site
- ☒ (C) The employee lounge
- (D) The company headquarters

Go on to the next page.

83. What is the final destination of the flight?

- ~~(A)~~ Auckland
- (B) Green Island
- (C) Bangkok
- (D) Wellington

84. What did the speaker tell the passengers to do?

- ~~(A)~~ Use their seat belts
- (B) Enjoy the weather
- (C) Prepare for take-off
- (D) Check their destinations

85. What is going to happen next?

- (A) The passengers will be served a meal.
 - ~~(B)~~ The passengers will watch a safety video.
 - (C) The flight attendants will serve drinks.
 - (D) The captain will make a speech.
-

86. Who is this recording meant for?

- (A) Those shopping for copiers
- (B) People with questions about billing
- ~~(C)~~ Copier owners experiencing problems
- (D) Representatives of Nautilus Copier

87. Why is it suggested that the customer call back?

- (A) Nautilus Copier is currently closed.
- ~~(B)~~ The hold time is quite long.
- (C) He or she must first gather product information.
- (D) He or she must first contact another department.

88. What is located on the service agreement?

- ~~(A)~~ The warranty expiration date
- (B) The sales and service phone number
- (C) The purchase order number
- (D) The name of the company representative

89. According to the guide, how many waterfalls are higher than Tiger Falls?

- (A) One
- (B) Two
- ~~(C) Three~~
- (D) Four

90. What experience does Mario think the tourists will find unforgettable?

- (A) Walking through the dark caves
- (B) Traveling to the top of the waterfalls
- (C) Feeling the spray from the falls
- ~~(D) Viewing the falls from the underside~~

91. According to the talk, who will not receive raincoats?

- (A) The tour guides themselves
- (B) Persons who are very large
- (C) Those riding in the elevators
- ~~(D) Tourists who have brought their own~~

92. What can be inferred from the broadcast?

- ~~(A) One plane collided with another.~~
- (B) Condor Air is a major airline.
- (C) The radio reported on the crash earlier.
- (D) The helicopters will save some lives.

93. Who has survived the crash?

- ~~(A) No one~~
- (B) One of the crew
- (C) Several of the passengers
- (D) It is not known.

94. Where did the incident occur?

- (A) Over the mountains
- ~~(B) Over the sea~~
- (C) In a field
- (D) With the Coast Guard

Go on to the next page.

95. What kind of store is Antonia Francis probably calling?

- (A) A home supplies store
- (B) A supermarket
- ~~(C) A bakery~~
- (D) A crafts store

96. Which of the following is NOT true?

- ~~(A) Antonia has already paid for the cake.~~
- (B) The cake will be a chocolate sponge cake.
- (C) Antonia is organizing a birthday party.
- (D) The cake will be eaten by 50 people.

97. What can be inferred from the phone message?

- (A) Antonia has contacted the store before.
- (B) This is the first time Antonia has called the store.
- ~~(C) The cake will be very popular.~~
- (D) It is a weekend.

98. What is the speaker trying to promote?

- (A) A new company
- (B) A new range of trash cans
- ~~(C) A new trash collection system~~
- (D) His new invention

99. According to the speaker, how many different types of trash are there?

- (A) Two
- (B) Three
- ~~(C) Four~~
- (D) Five

100. Which of the following items should be put in the blue box?

- (A) An empty cardboard box
- ~~(B) An empty soda can~~
- (C) Tissue paper
- (D) Plastic bags

This is the end of the Listening test. Turn to Part 5 in your test book.

READING TEST

In the Reading test, you will be required to answer several types of reading comprehension questions based on a variety of texts. The Reading section of the test will last approximately 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

Part 5

Directions: In each question, you will find a word or phrase missing. Four answer choices are given below each sentence. You must choose the best answer to complete the sentence. Then

101. Some customers have been ----- that the music in the dining area is too loud.
- (A) praising
 - (B) satisfied
 - ~~(C) complaining~~
 - (D) annoying
102. The boss was so angry at me that I was sure I ----- be fired.
- (A) will
 - ~~(B) would~~
 - (C) may
 - (D) might
103. Please do not assign Mrs. Beedle to a small office. She suffers from severe -----.
- (A) hemophilia
 - (B) diabetes
 - ~~(C) claustrophobia~~
 - (D) appendicitis
104. Intent on demonstrating its willingness to do what it takes to become a major force in the industry, Vetcom has taken very public measures to ----- top research and development experts away from other companies.
- (A) deter
 - (B) beckon
 - (C) lure
 - ~~(D) juggle~~

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105. ----- I am concerned, you may handle the situation in any way you deem fit.
- (A) Inasmuch
 - (B) As to
 - (C) So much
 - ~~(D) As far as~~
106. Women's groups continue to express outrage at what they perceive as ----- hiring practices in the industry.
- (A) salutary
 - (B) inefficient
 - (C) contractual
 - ~~(D) discriminatory~~
107. She said she ----- rather not meet with you face to face.
- (A) had
 - (B) could
 - (C) did
 - ~~(D) would~~
108. Labor leaders complain that even though the cost of living has nearly doubled in the past decade, workers' ----- have only increased by 14%.
- ~~(A) wages~~
 - (B) investments
 - (C) employees
 - (D) positions
109. At the upcoming board meeting, the chairwoman is expected to express ----- at the company's inability to improve its market share.
- (A) offensiveness
 - ~~(B) approbation~~
 - (C) assertiveness
 - (D) frustration
110. German trade representatives continue to pressure East Asian governments to reduce ----- on auto imports.
- ~~(A) tariffs~~
 - (B) finances
 - (C) cartels
 - (D) rebates

111. Richards was fired for abusing her ----- account privileges while on her last three business trips abroad.

- (A) deposit
- ~~(B) expense~~
- (C) debt
- (D) savings

112. Employee benefits include paid holidays, medical and dental coverage, and a generous ----- plan.

- ~~(A) pension~~
- (B) taxation
- (C) expansion
- (D) resignation

113. The store clerk notified security after ----- the shoplifter putting several pieces of merchandise into her purse.

- (A) revealing
- ~~(B) observing~~
- (C) alerting
- (D) appealing

114. I will not be able to make the meeting, so my attorney will be negotiating on my -----.

- ~~(A) behalf~~
- (B) beside
- (C) objective
- (D) objection

115. On your way out, please go to the front desk and ask the ----- to schedule your next appointment.

- ~~(A) janitor~~
- (B) custodian
- (C) defendant
- (D) receptionist

116. You will be in my office with the finished report by five o'clock today, ----- I'll fire you! Got it?

- (A) nor then
- (B) in fact
- ~~(C) or else~~
- (D) of course

Go on to the next page.

117. When I asked her whether the company had any plans for new investments, her ----- was simply a knowing smile.
- (A) respond
 - ~~(B) response~~
 - (C) responding
 - (D) responsive
118. Government tax officials regularly ----- the books of even medium-sized businesses to make sure they are paying their fair share to the national treasury.
- ~~(A) audit~~
 - (B) reflect
 - (C) measure
 - (D) maintain
119. Gretchen Curtis was ----- from assistant manager to manager because she has what it takes to lead this department.
- (A) referred
 - (B) transferred
 - ~~(C) promoted~~
 - (D) demoted
120. If only I ----- have to work tonight, I could ask her to the movie opening.
- ~~(A) did not~~
 - (B) might not
 - (C) shall not
 - (D) could not
121. I am not sure if this office is big enough for our needs; perhaps we need something a little more -----.
- (A) cavernous
 - (B) enormous
 - ~~(C) spacious~~
 - (D) precious
122. There is a saying, "The customer is always right," which simply means that a business should make customer ----- a top priority.
- ~~(A) satisfaction~~
 - (B) decisions
 - (C) loyalty
 - (D) comparison

23. Of course, I ----- if you sit down.
(A) mind
~~(B) don't mind~~
(C) care
(D) keep in mind
24. There are many factors to ----- before we make a final decision.
(A) contribute
(B) contract
(C) confess
~~(D) consider~~
25. I don't mind staying late every now and again, ----- don't expect me to be here every evening.
(A) and
(B) so
(C) therefore
~~(D) but~~
26. The board of directors voted ----- a 25% pay increase in their salaries.
(A) itself
(B) yourselves
~~(C) themselves~~
(D) herself
27. ----- was always one of my strong points during my M.B.A. course.
(A) To advertise
~~(B) Advertising~~
(C) Advertisement
(D) To advertising
28. My arm hurts. A bunch of us ----- blood today at work.
(A) give
(B) to give
~~(C) gaved~~
(D) gave

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129. She ----- always on time.

- ~~(A)~~ is
- (B) does be
- (C) are
- (D) be

130. She ----- spoken to me about your proposal.

- (A) did
- (B) have
- (C) is
- ~~(D)~~ has

131. There ----- no "I" in "Team."

- (A) be
- (B) isn't
- (C) ain't
- ~~(D)~~ is

132. You will find all the information you need ----- this computer disk.

- (A) on
- ~~(B)~~ in
- (C) at
- (D) by

133. The ----- is the first door on the right at the end of the hall.

- (A) label
- (B) labrador
- (C) labyrinth
- ~~(D)~~ lavatory

134. He tries hard, but I ----- don't think he is doing a good job.

- (A) very
- ~~(B)~~ really
- (C) almost
- (D) exceptionally

35. Please ----- when you are done with the computer.
- (A) lock off
 - (B) lock on
 - (C) log in
 - ~~(D) log out~~
36. We receive our ----- on the last Friday of every month.
- (A) paydays
 - (B) paychecks
 - ~~(C) payment~~
 - (D) parchment
37. I like this office ----- than my old one; it is much brighter.
- ~~(A) better~~
 - (B) more better
 - (C) the better
 - (D) the best
38. Tomorrow, I ----- going on a week-long business trip to the Maldives.
- (A) will
 - (B) to
 - (C) is
 - ~~(D) am~~
39. The receptionist keeps a(n) ----- in his ear to free both hands for typing.
- (A) telephone
 - (B) receiver
 - ~~(C) earpiece~~
 - (D) hairpiece
40. Honestly, I think my ----- is too low for all the work that I do.
- (A) celery
 - ~~(B) salary~~
 - (C) solid
 - (D) salve

Go on to the next page.

Part 6

Directions: Read the texts on the following pages. You will find a word or phrase missing in some of the sentences. Below each of the sentences, four answer choices are given. Select the most appropriate answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 141 through 144 refer to the following memo.

To: Graeme Lynch

From: Finance

Re: Taxes

It has been brought to our ----- that you have been charged incorrectly for taxes over the last five

141. (A) notice
(B) desk
~~(C)~~ attention
(D) sign

months. We apologize sincerely because this is ----- to an error in our office. We were going

142. ~~(A)~~ due
(B) owed
(C) indebted
(D) resulted

through some personnel changes when you joined the company, and unfortunately some incorrect data was entered into our database. We have just realized that you have been charged for a higher tax bracket than you should have been. We are making ----- to rectify the situation immediately, and in

143. (A) affords
(B) results
(C) designs
~~(D)~~ efforts

your next paycheck you will notice that less tax has been subtracted than in previous months. You can reclaim the previous extra deductions if you ----- for a rebate at the end of the financial year.

144. (A) file
~~(B)~~ claim
(C) hold
(D) insist

Go on to the next page.

Questions 145 through 148 refer to the following letter.

Evergreen Garden Center
Slade Valley
Bradton
December 19th

Dear Mrs. Jane Goldby,

I am pleased to ----- you, on behalf of the Evergreen Garden Center, that this year, you are the

145. (A) oblige
(B) brief
(C) alert
~~(D) inform~~

lucky winner of our annual Christmas tree prize drawing. As you may recall from your last visit to our store, all customers ----- items during the month of December were automatically entered in our

146. (A) holding
~~(B) purchasing~~
(C) getting
(D) making

drawing. The winning tickets were drawn this morning, and you were the lucky first prize winner. A few other smaller prizes were also awarded. We would like to ----- you to a prize winners reception

147. ~~(A) invite~~
(B) select
(C) invitation
(D) receive

at the Evergreen Garden Center on December 24th. Please let us know as soon as possible if you are unable to attend. We plan to present your prize on that -----.

148. (A) affair
~~(B) happening~~
(C) occasion
(D) event

Congratulations!

Sincerely,

Arthur Brown

Questions 149 through 152 refer to the following notice.

Today is the first year anniversary of the ----- of the Happy Valley Shopping Center. In celebration

149. (A) building
(B) start
~~(C) opening~~
(D) closure

of this fact, stores throughout the Happy Valley complex will be holding special events and big discount sales starting today and ----- for the next five days. Now is the time to check out all of your

150. ~~(A) running~~
(B) completing
(C) organizing
(D) ran

favorite stores and maybe treat yourself to something nice. Shoes and boots will be half price on Monday. Coats and jackets will be marked ----- 25% on Tuesday. Home furnishings are priced

151. (A) up
~~(B) down~~
(C) in
(D) on

15% off on Wednesday, the bookstores are offering a 30% discount on novels on Thursday and on Friday, and the food court is ----- free meals to the first 200 customers! Don't miss out, and be sure

152. (A) outsourcing
(B) supplying
~~(C) serving~~
(D) creating

to tell your friends.

Go on to the next page.

Part 7

Directions: In this part of the test, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Choose the correct answer to each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153 through 155 refer to the following faxed letter.

From: Ken Nicholas. President, Nova Books
To: Heritage Credit Evaluations
Attention: Laura

Dear HCE,

This is to verify the employment of Dr. Lydia Rivers with Nova Books, a publishing firm headquartered in Kitchener, Ontario. Dr. Rivers is currently being compensated at the rate of \$6,000 per month, but that sum is expected to increase as the pace of operations in the US picks up. Dr. Rivers has also been retained as a contract author/editor of educational materials to be published by Nova and the Nova children's line, Novino.

If you have any further questions regarding the employment status, creditworthiness, or character of Dr. Rivers, feel free to contact me.

Sincerely,

Ken Nicholas

153. Why might this fax have been sent?

- (A) To recommend Dr. Rivers for a job
- (B) To provide documentation to tax authorities
- ☒ (C) To support Lydia Rivers' application for a loan
- (D) To show that salaries are increasing quickly

154. What may happen as a result of this fax being sent?

- (A) Dr. Rivers should go to jail.
- ☒ (B) Dr. Rivers may be able to borrow money from a bank.
- (C) Dr. Rivers could lose her job.
- (D) Dr. Rivers will get a promotion.

155. What is Nova's children's book line called?

- (A) No kids
- ☒ (B) Novino
- (C) Nova youth
- (D) Young Novas

Go on to the next page.

Questions 156 through 158 refer to the following contest advertisement.

The SunCool Hot Summer Wheels Contest

Purchase a 16- or 22-oz. bottle of any SunCool beverage, and you may spend a cool summer in the seat of a hot new Grand Z car, Apollo motorcycle, or Hi-Trekker mountain bike! Just look under the bottle cap and see if you are an instant winner.

(Rules and Details: Must be over 18 to play. One prize per contestant. Offer valid for US and Canadian residents only. Current employees of SunCool Corporation or members of their immediate families not eligible for prizes. Prizes must be redeemed by midnight, October 31, 2006. Odds of winning: car 1:400,000; motorcycle 1:45,000; bicycle 1:10,000.)

156. Based on the information in the ad, which of the following is most likely true?

- (A) This ad was published in a car magazine.
- (B) Most customers will win a prize.
- ~~(C)~~ SunCool is sold in more than one country.
- (D) There is only one flavor of SunCool.

157. Which of the following statements is clearly NOT true?

- (A) SunCool prints prize notices on the caps of its beverages.
- ~~(B)~~ One is more likely to win a car than a motorcycle.
- (C) No one may be awarded both a car and a motorcycle.
- (D) SunCool Cola is sold in more than one size bottle.

158. Who among the following cannot win an Apollo Motorcycle in this contest?

- (A) One who dislikes SunCool products
- ~~(B)~~ Someone born in November, 1995
- (C) A former SunCool executive
- (D) Someone not born in the US or Canada

Questions 159 through 161 refer to the following promotional information.

**Running Start Program:
Giving Kids a Running Start towards Education**

Take part in the Price/Bellhouse Corporation Running Start Program

When: Saturday, July 15 @ 9:00 a.m.

Where: State University Athletic Complex

The Running Start Program is designed to supply children in need with a backpack, school supplies, and new clothing in order to prepare them for a successful school year. The money raised from the Price/Bellhouse Corporation's 5-kilometer run benefits the Running Start Program as well as other Combined Charities youth programs and services. Last year, with over 300 runners competing, more than \$10,000 was raised—making all the kids served by Combined Charities the real winners!

159. What information is NOT contained in the promotion?

- ☒ (A) The amount of money expected to be raised
- ☐ (B) The names of the commercial sponsor
- ☐ (C) The objectives of the Running Start Program
- ☐ (D) The scheduled distance of the run

160. What best describes the event advertised?

- ☐ (A) A state-sponsored inter-school competition
- ☐ (B) An effort to improve student physical fitness
- ☒ (C) A fund-raiser to help poor schoolchildren
- ☐ (D) A race between employees of two companies

161. When is the event scheduled to be held?

- ☒ (A) On a fall morning
- ☐ (B) On a summer morning
- ☐ (C) On a spring afternoon
- ☐ (D) On a summer afternoon

Go on to the next page.

Questions 162 through 164 refer to the following instructions on an application form.

PHOTOS. You must submit 2 identical natural color photographs of yourself taken within 30 days of this application. The photos must have a white background, be unmounted, printed on thin paper, and not have been retouched. They should show a three-quarter frontal profile showing the right side of your face, with your right ear visible and with your head bare (unless you are wearing a headdress as required by a religious order of which you are a member). The photos should be no larger than 5cm x 5cm. With a pencil, print your name, application number, and the date taken on the back of each submitted photograph.

162. Which of the following is NOT a requirement for the two photographs?
- (A) That they be taken the day before being submitted
 - (B) That they show the right side of the applicant's face
 - (C) That they be exactly the same
 - ~~(D) That the date they were taken be indicated~~
163. What is the only requirement for which an exemption is stated in the instructions?
- (A) The photos must be no larger than a certain size.
 - ~~(B) The information on the reverse must be written in pencil.~~
 - (C) The head of the applicant must be shown bare.
 - (D) The background of the photo must be a specific color.
164. What should appear on the back of the photo?
- ~~(A) The application number~~
 - (B) The size of the photo
 - (C) The photographer's name
 - (D) The address

Questions 165 through 168 refer to the following product information.

Thank you for purchasing this CompuEd Product.

Our Product Development Philosophy

Since 1980, The CompuEd Company has consistently developed and marketed the most innovative and effective children's educational software available. Our award-winning products help develop your child's creative and cognitive abilities, while targeting important areas of school curriculum, such as reading, writing, social studies, and math.

Before hitting the market, every program from CompuEd is subject to extensive research and testing, with input from teachers, curriculum designers, education researchers, and—importantly—parents and children. Each product is designed not only to be educational, but also highly entertaining. In fact, our company's motto is, "For Learning to Get Done, Learning Must Be Fun."

CompuEd pioneered the use of Adaptive Learning Technology, whereby the software is designed and programmed to become more challenging as the skill level of the user increases. This means that it will be years before your child outgrows his or her CompuEd product!

Finally, CompuEd itself is continually learning from its customers. When we design new products or upgrades of existing products, we do so paying close attention to feedback from our consumers. So, if you have any comments or suggestions—positive or negative—please do not hesitate to pass them on to us. You can contact us via email at feedback@compued.com, or visit us on the web (www.home-compued.com) and fill out the customer comment form. The code for this product is math 42.

165. Where would this information most likely be found?

- (A) In a magazine advertisement
- ~~(B)~~ Included with purchased software
- (C) In a review of newly released programs
- (D) Attached to a letter from customer service

166. Which of the following would probably NOT be found on a CompuEd product's package?

- (A) "Learn geography with your favorite cartoon character!"
- ~~(B)~~ "Spend hours memorizing historical dates!"
- (C) "CompuEd: Over two decades of making learning fun."
- (D) "Prepare your child for the upcoming school year."

167. Among the following, who is NOT mentioned as being involved in the product development process?

- ~~(A)~~ Software engineers
- (B) Parents and their children
- (C) Researchers
- (D) Education professionals

168. According to the reading, which of the following is true?

- (A) CompuEd offers upgrades for all its older software.
- (B) CompuEd has been the most popular educational software since 1980.
- ~~(C)~~ CompuEd products have won awards in the past.
- (D) CompuEd's software is only for very young children.

Go on to the next page.

Questions 169 through 172 refer to the following job advertisement.

Part-time Help Wanted

School Bus Driver—Jones Transport Service

If you're a good driver who likes children, this is a great opportunity to plan ahead for a terrific part-time job during the school year!

Our small buses transport approximately 15 students to and from Steuben County schools within the greater Tri-State Area. At Jones Transport, you're guaranteed a minimum of 20 hours per week at \$10.00 per hour after your training is complete. We even provide state minimum wage (currently \$6.00) during training! We are now accepting applications for our summer training course. Only five positions will be filled, so hurry and act fast!

Parents, bring up to two preschoolers with you on the bus and save on day care expenses while you work!

Retirees, earn extra spending money and have the summer off to spend it! Live alone? Get out early each morning and enjoy contact with children and their parents.

All you need to bring to the job is the ability to relate well to school-aged children, an open, honest and enthusiastic attitude, and a level of comfort behind the wheel of a small school bus. We bring the rest! We are an equal opportunity employer and our training is covered by Veteran's Administration Benefits. Call us at 355-1128.

Please note that as per state law 45-119640a(g), we cannot employ anyone who has been convicted of drunk driving or any felony. This law applies to convictions within the state as well as within other states. No exceptions will be made to this policy.

169. What is the hourly salary for people while training at Jones Transport?

- ☒ (A) It is \$6.00 per hour.
- (B) It is \$10.00 per hour.
- (C) People who are training do not get paid.
- (D) It depends on the number of students per bus.

170. Why should applications be submitted as soon as possible?

- (A) The summer training course has already started.
- (B) The school year will start by the end of the month.
- ☒ (C) Only a limited number of positions will be filled.
- (D) Jones Transport buses start running early.

171. Who is NOT specifically encouraged to apply for the job?

- ☒ (A) People who live alone
- (B) Residents of Steuben County
- (C) Retired people
- (D) Parents with young children

172. How many students usually take the bus each day?

- (A) Five
- ☒ (B) Fifteen
- (C) Fifty
- (D) Fifty-five

Go on to the next page.

Questions 173 through 176 refer to the following news report.

MORGANTOWN—After 16 weeks of labor contract disputes, Costas Metals workers say they have had enough. At 10:30 this morning, hundreds of employees walked out of work and onto the picket line. Costas Metals employs more than 800 workers, and the union says about 90 percent of them are participating in the strike. They plan to continue to picket factory offices here in four hour shifts. The union representative claims workers have taken these measures as a last resort. “The membership had met and decided to wait for the company to put a decent offer on the table, and when it finally did late last night, it turned out to be wholly unacceptable. So, we voted to strike.” The representative said that union members will strike as long as necessary, be it “one week

or one hundred.” Extra security has been ordered by the plant, and guards are blocking passage through the main entrance to the factory. Company officials have refused to comment on the situation. Local business leaders are concerned because any kind of prolonged dispute could have a negative effect on other sectors of the community as well. According to Hank Jarvis, owner of Jarvis Real Estate, “What happens to Costas Metals happens to our town.” This attitude is shared by others as well. “Costas Metals is the backbone of our local economy. Everything from food to entertainment, to houses... it all connects to the metal plant,” says one business owner who does not want to be identified. The whole town is hoping for a settlement soon.

177. For whom is this message intended?

- (A) The assistant manager
- ~~(B) Employees of Food Mart~~
- (C) City repair personnel
- (D) Food Mart customers

178. How long will the north parking lot be closed?

- ~~(A) Around 10 days~~
- (B) For 15 days
- (C) From tomorrow until April 5th
- (D) While the customer lot is used

179. It can be inferred that employees usually park their vehicles in what location?

- ~~(A) The north parking lot~~
- (B) On city streets
- (C) Away from the store
- (D) The main parking area

180. What is the store's problem related to the dumpsters?

- (A) The dumpsters are too small for all of the garbage.
- ~~(B) People are taking things out of them.~~
- (C) An employee lost the key for the padlock on the dumpster.
- (D) Animals are getting into the dumpsters because they aren't locked.

Go on to the next page.

Questions 181 through 185 refer to the following faxes.

FAX: URGENT

To: Samantha Curnow, Leila Fashions
From: Annette Lyons, Head of Ladies Fashions, Alderson Department Store
Re: Order
Date: December 15th

Sam,

The clothes and shoes that you sent us in the last delivery have proved to be an amazing success. They are just flying off the racks. Therefore, I would like to place an order for the following items:

An additional 5 dresses in each of the sizes you delivered before (a total of 50 dresses);
7 skirts in sizes 6 through 12 (even sizes only, a total of 28 skirts);
4 blouses in sizes 6 through 18 (2 pink and 2 black, even sizes only, a total of 28 blouses);
and if you have any of those silver and pearl earrings, send us as many as you can.
We want to have the clothes ready to go on sale within the next couple of days. Can you get them to us by midday on the 17th?

Let me as soon as you can,

Thanks,

Annette

FAX

To: Annette Lyons, Alderson Department Store
From: Samantha Curnow, Leila Fashions
Re: Order
Date: December 15th

Dear Annette,

I'm sending this fax in reply to the fax you sent early this morning. I've spent the morning telephoning around our suppliers and factories, trying to gather all of the items you have requested. Unfortunately, this being the holiday season, the factory we use on a regular basis is already working at full capacity, trying to complete orders from other clients. I've tried to pull a few strings and get some favors done, but I'm not having a lot of luck. What I can do is send you everything that we currently have in stock immediately, and try to get the other stuff to you later, if at all. I doubt that we will be able to get the rest of your order made before Christmas, and I imagine that you won't want to be stocking these items once Christmas has passed and you start moving into the bargain sale season.

Let me know what you think.

Regards,

Samantha

181. Why were these two faxes sent?

- ☒ (A) To discuss an order of clothes
- (B) To cancel an order
- (C) To discuss Christmas plans
- (D) To discuss the bargain sale season

182. Why does Annette want more of the same items?

- (A) The shelves look empty.
- ☒ (B) There is a great demand for them.
- (C) She wants to buy some for herself.
- (D) She is flying to a meeting.

183. What is the problem at the factories?

- (A) They are closed for the holidays.
- ☒ (B) They are busy fulfilling other orders.
- (C) They are going out of business.
- (D) There is no problem.

184. What has Samantha been doing all morning?

- (A) Christmas shopping
- ☒ (B) Telephoning manufacturers and suppliers
- (C) Making clothes
- (D) Making deliveries

185. How likely is it that Samantha will be able to send everything that Annette wants?

- (A) There is a very high possibility.
- (B) She had already sent the items.
- (C) She gives no indication of this.
- ☒ (D) It is very doubtful.

Go on to the next page.

Questions 186 through 190 refer to the following complaint and response.

To: Customer Response (customer.care@hanley.co)
From: zelda22@hipmail.com
Subject: Faulty goods
Date: May 19, 2006

I found this address on the side of the packet of one of your products, so I hope this is the correct address for complaints. If not, would you please forward this to the correct address? I am emailing you because of a problem that I experienced with a Hanley Electronics product. I have been using Hanley products for many years, and this was the first time that I have had any trouble. I recently purchased the Hanley Magic Straight/Wave Hair tongs from the online shopping mall on your website.

I had seen them advertised on television and in various fashion magazines. The problem is that even after waiting the recommended 5 minutes, the tongs did not really seem to heat up. I waited a further 5 minutes, but they still didn't get any hotter. I tried using them to straighten my hair, but nothing happened, and it was a waste of time. I would, therefore, like to receive a refund. Could you tell me how I should go about this?

Thank you for your time.

Zelda Whitfield

To: zelda22@hipmail.com
From: Alison O'Brian (aobrian@hanley.co)
Subject: Re: Faulty goods
Date: May 20, 2006

Dear Ms. Whitfield,

Thank you for your email alerting us to the problem you have had with one of our products. I am sorry to hear that this has inconvenienced you. This is the first complaint of this kind regarding this particular product, and I can only imagine that a wire has become disconnected. We would be happy to refund your money in full, including postage and packing. To obtain a refund we ask you to send the product (in its original packaging if possible), together with your name and address and order reference number to the following address:

Returns
Hanley Electronics
Byways Industrial Estate
Sacramento, CA 90786

Again, I apologize for any inconvenience and hope you will continue to use our products.
Sincerely,

Alison O'Brian

186. Why did Zelda Whitfield send an email?

- (A) To place an order
- ~~(B) To ask for her money back~~
- (C) To ask for an exchange
- (D) To demand an apology

187. Which of the following statements best describes Zelda Whitfield?

- (A) She is a new customer.
- (B) She doesn't often make electronics purchases.
- (C) She frequently makes complaints.
- ~~(D) She is a loyal customer of Hanley Electronics.~~

188. How long did Zelda Whitfield wait for the tongs to heat up?

- (A) 5 minutes
- ~~(B) A total of 10 minutes~~
- (C) 15 minutes
- (D) Many years

189. How many other complaints has the company received?

- ~~(A) None for this particular product~~
- (B) A dozen
- (C) Several
- (D) Hundreds

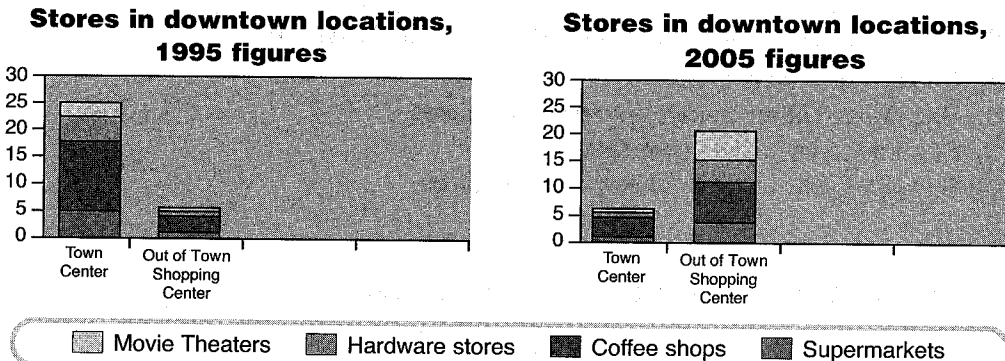
190. What information should Zelda Whitfield send?

- (A) Phone number
- (B) Credit card number
- ~~(C) Name, address, and reference number~~
- (D) Name and email address

Go on to the next page.

Questions 191 through 195 refer to the following chart and letter.

A Comparison of Store Location Changes over a 10-year Period, 1995-2005 Results of a study carried out by the Millford Chapter of the Chamber of Small Businesses



Chamber of Small Businesses
Millford Chapter
304 High Street
Millford
January 22nd

Mayor Wesley
City Hall
Millford

Dear Mr. Mayor

As the chairperson of the Millford chapter of the Chamber of Small Businesses, I am sending you the attached charts for your consideration.

The Chamber of Small Businesses is concerned with conserving downtown shopping areas as we feel these provide a vital life source to any town. Unfortunately, these days, far too many of our town centers are being allowed to die. You may feel that this is rather over-exaggerated, but I'd like you to consider this: in a town center with empty boarded-up stores, crime rates rise. With no people around, these empty buildings become a den for drug addicts and dealers. Violent crime increases in empty streets. Young people cannot feel a sense of pride in their hometown if there is nothing left to feel proud of. Furthermore, in the past, young people grew up surrounded by small locally-owned businesses. This gave them something to aspire to. They saw other people from backgrounds like their own, who had become successful. Now, all they see is failure and big out-of-town stores owned by outsiders.

The Chamber of Small Businesses has long been concerned by the loss of small locally-owned businesses in Millford. If you look at the attached charts, I think you'll understand why. As you can see, even just ten years ago we had a reasonable range of stores, with a choice of proprietors so that we all had our favorite hardware store, or our favorite supermarket, often within walking distance of our homes. Over the past ten years, most of those stores have gone out of business unable to cope with the competition from the larger retailers set up in the new commercial estates on the outskirts of the town.

We urge you to promote businesses to set up in downtown locations and to set more restrictions on the construction of commercial areas on the outskirts of Millford. Let's bring life back to Millford.

Thank you for your time.

Sincerely,

Maurice Stiles,
Chamber of Small Businesses

21. Whom do you think we should give the job to?
(A) I'd say the first woman we interviewed.
(B) I think that no one will regret it.
(C) The application deadline was last week.
22. Do you have a personal assistant?
(A) So far, so good.
(B) No, I handle everything myself.
(C) Yes, Nadia is leaving soon.
23. Why are you postponing the launch?
(A) By at least two or three days.
(B) Not everyone has time for lunch tomorrow.
(C) Because we were instructed to.
24. When does your training begin?
(A) It's over at twelve.
(B) At the end of August.
(C) Don't miss the start.
25. Where can I catch a taxi around here?
(A) There's a taxi stand around the corner.
(B) You can sit down if you want.
(C) Yes, right around the corner.
26. Why did you take those files out of the office?
(A) I wanted to read them over dinner.
(B) That's a serious issue, you know.
(C) Of course, but not for very long.
27. Do you want to look at the figures today or tomorrow?
(A) I'm exhausted. Let's wait.
(B) No, I'm not very hungry right now.
(C) Yes, I want to look at them.
28. It looks like it might rain, doesn't it?
(A) Put your heavy coat on.
(B) I think it's already started.
(C) Tell me whether or not to.
29. Are those service manuals available yet?
(A) They don't serve that here.
(B) Yes, if you don't mind.
(C) No, but they will be soon.
30. You'll make it to Friday's training session, won't you?
(A) It's hard for me to admit it.
(B) I made it with my own two hands.
(C) Yes, unless something urgent comes up.
31. Would you spell your last name for me, please?
(A) Sure, it's C-R-U-Z.
(B) It is a different pronunciation.
(C) Last name, first name, middle initial.
32. Could you arrange a taxi for me this afternoon?
(A) Sure, what time do you need it?
(B) I borrowed it again last week.
(C) This afternoon is not good for me.
33. Have you ever considered investing in the stock market?
(A) Yes, I need to pick up some milk.
(B) No, I prefer safer investments.
(C) No, I wasn't able to then.
34. What are your summer hours?
(A) August is the hottest month.
(B) It stays light till late in the evening.
(C) Store hours are the same all year.
35. Should we discount the prices or give away a free gift?
(A) Personally, I like a good bargain sale.
(B) It's a free gift.
(C) I don't have a lot of time today.
36. When is the best time to call your office?
(A) My phone number is 987-998.
(B) Any time after 10:00 should be OK.
(C) I don't have a receptionist.
37. Why hasn't Miguel arrived yet?
(A) He called to say he's taking his son to the doctor.
(B) He's not here yet.
(C) Miguel is going to chair the meeting this afternoon.
38. How can I open the copier to remove jammed paper?
(A) The jam will make it very sticky.
(B) Oh, no. I've lost my papers.
(C) Just pull the green lever on the side.
39. Would you recommend Jackson or Blake to print the new cards?
(A) I don't particularly like the new design.
(B) Jackson and Blake both received cards.
(C) They're both good, but Blake is slightly cheaper.
40. When will you be ready to review the résumés with me?
(A) How does 3 o'clock sound?
(B) I haven't told them yet.
(C) Well, that's just your opinion.

PART 3. Short Conversations

Questions 41 through 43 refer to the following conversation.

(M) Finally! I've been waiting for this shipment of fabric for nearly a month. I was beginning to think it would never arrive. Now I can get on with the dresses I'm making for Jayford's Department Store.

(W) That's a relief. The store has been calling every day about those dresses. What took it so long to get here?

(M) I don't know. Maybe it took a while to clear customs.

(W) No, look. They got the address wrong. No wonder it took so long.

Questions 44 through 46 refer to the following conversation.

(W) Hey Dean. You've been working on that same machine for a week! Do you think you can fix it? Maybe we should just replace it?

(M) I'm not ready to give up yet, but this is the most complicated repair job I've ever had to do. I'm having trouble reconnecting some of the wires. But I think I'll get it done before the end of the day.

(W) Well, I'm glad I just use computers and don't have to fix them.

Questions 47 through 49 refer to the following conversation.

(W) Oh, no. I don't have much cash on me. I thought I had more than this. Would you take a check instead?

(M) Yes, certainly. We accept personal checks provided they are accompanied with two forms of ID, including a driver's license. So as long as you have ID, I can take a check.

(W) Well, I don't drive, so I can't show you a driver's license. Would my passport work instead?

(M) That would do just fine.

Questions 50 through 52 refer to the following conversation.

(W) I noticed on the time sheet that you are coming in tomorrow. But it's a national holiday. Why are you coming in to work?

(M) Well, I don't really want to, but I'd like to get some cleaning and reorganizing done. I seem to have let things really pile up lately. I need to get on top of things.

(W) That's very admirable. I should come in, too. I've got a huge backlog of orders to work on, but I'm going to enjoy having the day off.

Questions 53 through 55 refer to the following conversation.

(M) I can't believe I overslept. It looks as though I'm going to be late for work again. I'm going to get into so much trouble. It's the third time this month.

(W) It's only 8:30. You can make it if you hurry.

(M) No way, I don't think I can get there in half an hour in rush hour traffic. My boss is going to kill me.

(W) Don't worry, I'm sure you'll get there in time.

Questions 56 through 58 refer to the following conversation.

(M) Excuse me, but is there a phone here I could use? I really need to make a phone call, but the battery on my cell phone is dead.

(W) Um, well, there's a payphone, but that's been out of order for the past couple of days. Try the shop next door. I'm sure they have a payphone.

(M) I did, but theirs is broken, too. Could I possibly borrow your cell phone?

(W) I'm sorry, but I never lend it to customers.

Questions 59 through 61 refer to the following conversation.

(M) I hope you don't mind me asking, but I know that you live near me, and I was wondering how you get to and from work.

(W) I take the bus on Mondays and Tuesdays, but my brother drives me the rest of the week.

(M) I see. I was wondering why I never see you on the subway.

(W) Well, the bus is a little cheaper than the subway, and my brother works a couple of blocks from here.

Questions 62 through 64 refer to the following conversation.

(M) You've been slaving away for hours. You didn't take a lunch break, did you? John and I are going for coffee, and I wondered if you'd care to join us?

(W) I'd like to, but I'm expecting an important phone call. I've been waiting all day, and I don't dare leave my desk in case I miss it.

(M) In that case, would you like us to bring something back for you?

(W) Well, if you don't mind, I'd love a large coffee and a blueberry muffin.

Questions 65 through 67 refer to the following conversation.

(W) Have you seen the proposed designs for the Tanaka Corporation headquarters in Singapore? I think it is going to look great. Amy and Hank have done a really good job.

(M) Yeah, but it looks as though they will have to make a few structural changes. The chief engineer found a few flaws.

(W) Oh, I hope they won't have to change the shape of the building too much. I really like the way it looks like a ship.

(M) Well, it is certainly appropriate for a shipping company.

Questions 68 through 70 refer to the following conversation.

(M) Is it true what I've heard about the personnel department? I can't believe it.

(W) Well, what have you heard? You know I'm always the last to hear the latest gossip.

(M) I heard that the manager of the personnel department has been fired, and they are going to reassign all the other personnel department employees to other departments.

(W) From what I've heard, he's leaving because he was headhunted by another company, and I think you spend too much time listening to gossip around the water cooler.

PART 4. Short Talks

Questions 71 through 73 refer to the following announcement.

(M) I hope you've all enjoyed tonight's dinner. It is now time to welcome this evening's guest speaker, Carol Draper. Ms. Draper is the editor-in-chief of *Investor's Weekly* magazine. She took over the position of editor just over 2 years ago, and in that short time, the magazine has become one of the most influential publications in finance. Ms. Draper is also a well-respected, best-selling author in the field of investment. She will speak tonight on long-term trends in interest rates, a subject she dealt with at length in her last book, *Money Moves*. Ms. Draper has also agreed to take questions from the floor after her talk. Let's have a big hand for Carol Draper.

Questions 74 through 76 refer to the following telephone message.

(W) You have reached the airport ticket counter of Eagle Rent-a-Car. Thank you for calling. We regret to inform you that we are currently closed. Operating hours at this location are from 7:00 a.m. to 9:00 p.m., Monday through Friday, and 8:00 a.m. to 8:00 p.m. on weekends. If you need rate information or would like to make a rental reservation at this time, please call our nationwide toll-free number, which is available 24 hours a day, or visit us on the Web at www.eaglerents.com. We look forward to serving you.

Questions 77 through 79 refer to the following announcement.

(M) Troy County Library patrons, may I have your attention, please. This is a public safety announcement. Due to an emergency maintenance situation, the children's section on the ground floor is being closed at this time. This section of the library has suffered a burst pipe. If you have children there, please escort them from the area. All other sections of the library will remain open today until our normal closing time of

9:00 p.m. In as much as we cannot predict the maintenance situation tomorrow, those planning to bring children to the library are advised to call before coming in. We apologize for the inconvenience and hope to have things back to normal as soon as possible.

Questions 80 through 82 refer to the following announcement.

(W) Attention Flo-Mart customers: If you want a great deal on batteries, just follow the flashing yellow light to our electronics department. Right now, as long as the yellow light is flashing, you can get 25-40% off name brand batteries in all sizes. Need batteries for your smoke detector, flashlight, or children's toys? How about the TV remote control? Get to the electronics department and pick them up at great savings. Hurry now and get those batteries you keep meaning to buy, or buy some to keep in stock. Remember, the discount is only good while the Flo-Mart yellow light is flashing. After that, it's back to our normal everyday low prices. You don't want to be the only one in town paying full price!

Questions 83 through 85 refer to the following weather report.

(M) You're listening to Newton Radio. Well, now it's fifteen past the hour, and time once again to move to the Climate Network's hourly nationwide weather update. Our top story today: there is still a tornado warning in effect in the South, where twisters earlier today killed four people and left dozens injured. The tornadoes destroyed dozens of buildings and have left hundreds homeless. Emergency workers are in the area tending to the injured and trying to find shelter for them before nightfall. Bad weather remains elsewhere in the country, also, as heavy rain continues to soak the western mountains. Some of our affiliated stations there are reporting up to five inches in the last 12 hours. Needless to say, many roads and highways are closed throughout the region.

Questions 86 through 88 refer to the following message.

(W) Congratulations, Paula Chen, you have been selected as a finalist in the \$10,000 CNTA Radio Summer Bucks Contest. I hope you are listening, but as a big Jim and Tammy fan, I'm sure you are. To confirm your entry, all you have to do is call our station anytime tomorrow during the Jim and Tammy Morning Show, and you will be among the five finalists for the grand prize of \$10,000. If we don't hear from you before the end of the show though, you'll be out of luck and out of the running for the money. Once again, make sure to call CNTA Radio during tomorrow's Jim and Tammy Morning Show. Good luck, and remember to keep your dial set to CNTA — Houston's favorite country music station!

Questions 89 through 91 refer to the following news report.

(M) Customs officials announced today that several employees of an unnamed country's United Nations delegation are being held at New York's John F Kennedy Airport on charges of attempted importation of narcotics. The officials have stated that none of the five suspects was carrying a diplomatic passport. As a result, the five are not immune from prosecution under US drug laws. Confidential sources have told this reporter that the suspects are all from the Republic of San Lorenzo, and that they were trying to smuggle heroin into the country. While this information is as yet unconfirmed, according to airport customs officials, there has been a rise in illegal drugs smuggled from San Lorenzo in recent months. As part of the government's new tougher guidelines on drug smuggling, the suspects face a minimum of 25 years' imprisonment, if convicted.

Questions 92 through 94 refer to the following announcement.

(W) Attention, all employees. There is a blue pickup truck in back of the plant that is blocking loading ramp number six. Would the owner of this vehicle, license plate number CA990, kindly remove it? It must be moved immediately as it is blocking deliveries. Once again, a blue pickup truck, with the license plate CA990 is blocking a loading ramp, and it must be moved right away. If the vehicle is not moved in the next ten minutes, it will be towed away at the owner's expense. We ask you to please note that parking is available across the street in the pay-and-display parking lot. We urge you to use this parking lot during the plant's operational hours for all vehicles not involved in deliveries.

Questions 95 through 97 refer to the following announcement.

(M) Ladies and gentlemen, we would like to welcome you aboard the Capital Express, the only non-stop service to Washington. If this is your first trip on the Express, you are about to experience rail service like no other in the country. The Capital Express is the fastest passenger train operating in North America, reaching speeds of up to 105 miles per hour. (For our international passengers, that's 175 kilometers per hour.) Today's trip to Washington will take just over three hours, compared to the nearly six hours that it takes on a conventional train. To make your journey even more pleasant, we will be offering a refreshment service as soon as the train departs. Choose from a selection of teas and coffees, cold drinks, and tasty snacks. Enjoy your ride.

Questions 98 through 100 refer to the following telephone message.

(W) Larry, it's mom. I forgot to tell you this morning, but I have something going on after work today and won't be home until eight, so I won't be able to get dinner ready for you tonight. Go ahead and fix yourself some dinner whenever you're hungry. There's a pizza in the freezer, so you can help yourself to that if you want it. Have a salad or some other vegetables with it, though, OK? And you can have some ice cream, too, if you'd like, but don't take too much. Oh, and I don't mind if you watch TV, but don't invite anyone over and be sure to get your homework done before I get home. I don't want you staying up late because you didn't do it earlier.

PRACTICE TEST 2

PART 1. Picture Description

1. (A) The woman is learning about the pillar.
(B) The woman is leaning on the pillar.
(C) The woman is sitting against the pillar.
(D) The woman is leaning on the sign.
2. (A) The filing cabinet is empty.
(B) The filing cabinet is open.
(C) There is nothing in the drawer.
(D) The filing cabinet is closed.
3. (A) The woman is walking to her office.
(B) The woman is on her lunch break.
(C) The woman is carrying heavy boxes.
(D) The woman is working in her office.
4. (A) The restaurant is very popular.
(B) The restaurant is close to the bar.
(C) The restaurant is closed.
(D) The restaurant has many customers.
5. (A) The man and woman are talking.
(B) The man is taking a picture.
(C) The woman is taking a picture.
(D) The man is taking the woman's wallet.
6. (A) The man and woman are being served by the waitress.
(B) The waitress is being ordered by the woman.
(C) The man and woman are taking a vacation.
(D) The waitress is drinking tea.
7. (A) People are sitting opposite the shopping mall.
(B) The man is beside the shopping mall.
(C) There are cars parked in front of the shopping mall.
(D) There is a line of people across from the shopping mall.
8. (A) The people are pointing at the form.
(B) The man is filing some documents.
(C) The woman is filling out a form.
(D) The man has filled out the forms.
9. (A) The man is standing in a supermarket.
(B) The man is waiting for a bus.
(C) The man is standing in a hardware store.
(D) The man is serving customers.
10. (A) There is a large vase on the reception desk.
(B) There is a large vase on the table in the lobby.
(C) The vase is next to the man.
(D) A woman is arranging flowers.

PART 2. Questions and Responses

11. Excuse me, where is the fax machine?
(A) It's not working properly.
(B) Down the hall and to the right.
(C) No problem.
12. Why doesn't she ever come to the safety meetings?
(A) She works nights and isn't around during the day.
(B) She is a very safe person.
(C) I enjoyed meeting her, too.
13. Do you take the bus or the subway to work in the morning?
(A) I also take the bus.
(B) Yes, I've ridden the subway.
(C) Usually the bus.
14. Are you really going out of business, Joe?
(A) I'll open at three o'clock.
(B) We don't take credit cards.
(C) I've really got no choice.
15. When is the earnings forecast due out?
(A) Mostly sunny this weekend.
(B) Revenues declined last year.
(C) It will be available next week.
16. When will you be able to take your vacation?
(A) I will go to Guam for six days.
(B) I'll be eligible after six months.
(C) I had a wonderful time, thank you.
17. Sorry to bother you, but where is Pluton Electronics?
(A) Third floor, second door on the left.
(B) No trouble at all. Thanks.
(C) No. I work for Veritek Electronics.
18. How is your new job working out?
(A) I work out three times a week.
(B) He's doing really well, thanks.
(C) Well, honestly, not so good.
19. Why did they close the processing plant?
(A) It's just for a month or so. They will do routine maintenance.
(B) I've never really been good with plants. They take too much time and care.
(C) The process is not that difficult once you get started.
20. Are you going to take the bigger desk or the desk near the window?
(A) I'll buy the biggest window I can afford.
(B) Probably not, it's too much work.
(C) Well, the view is really good, so that should help me decide.

21. How long have you been retired?
(A) Seven years now.
(B) They need some air.
(C) About three meters.
22. Is Central Bank somewhere around here?
(A) It takes hard work to be a banker.
(B) I'm looking for it, too.
(C) We keep our money there, too.
23. Who was that man you were having lunch with the other day?
(A) I had the shrimp salad.
(B) That was a new client.
(C) I eat there every Tuesday and Thursday.
24. When do you think the report will be done?
(A) I can't be sure, but I think so.
(B) Tomorrow, at the latest.
(C) I saw it on her desk last week.
25. Where is my floppy disk?
(A) I saw it next to your note pad.
(B) Please return it when you are done.
(C) Yes, the information on the disk was helpful.
26. What were the main points of the meeting?
(A) The meeting was yesterday.
(B) The man at the meeting was very knowledgeable.
(C) It was about the company's budget, mostly.
27. How can I reach you?
(A) I don't like to be touched.
(B) I have a cell phone.
(C) Richard left the building.
28. What did your attorney advise you to do?
(A) She thinks I should file a suit.
(B) The courtroom was quite full.
(C) The judge hasn't ruled on it.
29. What do you think of the proposed merger?
(A) I hope it doesn't take place.
(B) I enjoyed it very much.
(C) Both sides are considering it.
30. Why are you leaving your job?
(A) Five o'clock. Time to go home.
(B) I really like what I do for a living.
(C) I got something that pays better.
31. Can we discuss it over lunch?
(A) I'll have the tuna sandwich with pickles.
(B) Sure, that'll be fine.
(C) Of course, you're welcome to join us.
32. Do you want the good news first or the bad news?
(A) Well, it's best to finish on a high note.
(B) The newspaper is on my desk.
(C) Why can't we have both?
33. Where is your boss? I don't see him around.
(A) He's in a meeting right now.
(B) Well, I don't mind either.
(C) My boss has a good nose for business.
34. What is the phone number for the main office?
(A) They should have a phone in their office.
(B) They called this morning.
(C) Check in the telephone directory.
35. Who here will sign for this package?
(A) The package is on the table.
(B) I'll go get someone.
(C) It should be coming soon.
36. When did she start working here?
(A) She will start tomorrow.
(B) I don't really know.
(C) She comes to work every day.
37. Can you take a message?
(A) Sure. Where's a pen?
(B) No, I'm going the opposite direction.
(C) It's down the hall and on the left.
38. How did the interview go?
(A) Not all that well.
(B) I took the subway.
(C) She's a movie star.
39. Who elects the corporate board of directors?
(A) The stockholders do.
(B) They have the right to vote.
(C) They serve for a year.
40. Is transportation to the airport available?
(A) It's nearly time to board the plane.
(B) What is your reservation number?
(C) We offer hourly shuttle bus service.

PART 3. Short Conversations

Questions 41 through 43 refer to the following conversation.

(M) Ms. Reed, have you read the chairman's memo? I think the information would be useful for your meeting with Westco tomorrow.
(W) Not yet, John. I've been busy reviewing sales numbers on the Turner account. The Turner account is due today, but Westco is still a day away.
(M) Just make sure that you give it a look before you meet with the team from Westco. I think the information will be useful for negotiating prices.

Questions 44 through 46 refer to the following conversation.

(M) Where do you buy your office equipment? Our office needs a new fax machine and photocopy machine, but we have a rather limited budget.

(W) I usually order it online. There are two really good wholesale office supply stores that ship free for orders over one thousand dollars. It's really easy to do.

(M) I've never ordered anything online before. If you have time could you show me how to do that?

Questions 47 through 49 refer to the following conversation.

(M) Has anyone found out what the vacation schedule is yet? I need to book an airplane ticket, but I don't know for which days yet.

(W) Peter told me the schedule, but I can't remember it exactly. I think our vacation starts on Thursday and finishes on the next Wednesday. I could be wrong, though.

(M) I need some definite dates. Will Peter be back from lunch anytime soon?

Questions 50 through 52 refer to the following conversation.

(W) Star Travel Agency. This is Miranda speaking.

(M) Hi Miranda. This is Tom from AdventureQuest. I just called to tell you that our tour of Guatemalan jungle temples is full, but we will be opening another tour of Machu Picchu in two months. Star Travel can book up to six people and take a 40% commission.

(W) Thanks, Tom. That's six for Machu Picchu. I'm sure it's going to be a popular tour.

Questions 53 through 55 refer to the following conversation.

(W) Ted, call the office and ask José to bring the projector. We'll need it for this afternoon's meeting. Also ask him to bring the big fold out table and the dais.

(M) Ann, José doesn't have a key to the equipment room. He hasn't been working here long enough to be given a key.

(W) Well, tell him there's one in my desk drawer. And tell Mrs. Ames to get José a key, he needs it to do his job.

Questions 56 through 58 refer to the following conversation.

(W) What have you heard from MegaStore? Do you know if you have the job?

(M) Not a thing. I haven't heard anything, and I've been waiting by the phone all morning. They must have hired someone else or they would have called by now.

(W) I doubt it. They probably don't see many résumés as impressive as yours. Especially all of your work experience.

(M) That's what I'm worried about. I think that I'm way overqualified.

Questions 59 through 61 refer to the following conversation.

(W) We missed you at yesterday's meeting. Were you ill? You really missed a lot of important information.

(M) I was fine, but there was a big problem in the product development department that kept me busy all day. It seems that the 10cm flange should have been only 1cm. Someone in engineering got the numbers wrong.

(W) Oh, man. That's bad. Does the big boss know?

(M) Not yet. I'm going to tell her right now.

Questions 62 through 64 refer to the following conversation.

(M) How is the new ad campaign going? It looks like it tested well with the 15 to 20 age group.

(W) Yeah, it did OK in the testing phase, but for some reason it doesn't seem to be doing well in real life.

(M) I had a feeling it wouldn't do so well. That singer that you got to do the ads isn't as popular as she was a few months ago when you were testing the ad campaign.

(W) Things change so quickly; it's hard to keep up with who's hot and who's not.

Questions 65 through 67 refer to the following conversation.

(W) Why is the factory shutting down? I thought it was doing really well.

(M) It was doing well until the price of steel went up. Now it is just too expensive to make anything. The factory is operating in the red and will close next month.

(W) I guess a lot of folks will be out of work. Practically this whole town has some family member working at the factory.

(M) Yeah, I know. My father and both of my brothers work there.

Questions 68 through 70 refer to the following conversation.

(W) Do you know why Louis resigned? He hadn't worked here even a year, and I thought that he liked his job.

(M) I guess the boss and he just didn't see eye to eye on a lot of things. I know that they disagreed on employee motivation strategies, among other things.

(W) Really? I thought they were getting along all right. They always seemed friendly towards each other.

(M) I think they were professional towards each other, not really friendly.

PART 4. Short Talks

Questions 71 through 73 refer to the following announcement.

(M) Ladies and gentlemen, I have two announcements relating to this afternoon's conference program. First, for those of you who were planning to attend Dr. Jennifer Van Dyke's lecture on marketing strategies, I'm afraid that I have some bad news: that event has been cancelled. The reason for this, unfortunately, is that Dr. Van Dyke must return to Australia because of a family emergency. I know that many of you will be disappointed, but I'm sure you understand the situation. The second thing I have for you is a room change. The location for the Personnel Management Seminar has been changed to conference room 6A. Let me repeat that, Dr. Van Dyke's lecture will not be taking place today, and the two o'clock Personnel Management Seminar will be held in room 6A.

Questions 74 through 76 refer to the following announcement.

(W) Attention, travelers. We regret to inform you that because of a security situation, all entrances to and exits from Terminal D are temporarily closed. To repeat, airport patrons are currently not being allowed entry to or exit from Terminal D. If you are scheduled to board a flight from Terminal D, please report to an airline counter for further information. We would once again like to remind travelers to keep all baggage, including your children's, under your control at all times, and to notify the nearest security or airline official of any suspicious activity or unattended luggage. We apologize to all airport patrons for this inconvenience, but we are doing our best to make airline travel safer in these tense times.

Questions 77 through 79 refer to the following telephone message.

(M) This is Peter Kerensky, father of Olga Kerensky. Olga is a patient of Dr. Richards, and she has an appointment to see him tomorrow at nine. When Olga got her cast off last month, Dr. Richards told us to schedule another appointment and bring her back to see him if her wrist still hurt, but to go ahead and cancel it if not. So, that's what I'd like to do, cancel it, that is. It looks as though everything is OK, so we don't need to come. I'm sorry I didn't contact you earlier, but the truth is it just slipped my mind. Oh, and pass on my thanks to Dr. Richards for taking such good care of Olga's injury.

Questions 80 through 82 refer to the following short talk.

(W) Good morning, and welcome to your first day on the job at London Chemical, Ltd. As you know, this is the first of three days of orientation to the firm. First up today will be a welcoming address from our director of personnel, Dr. Ann Smiley, who will give you a broad overview of what you can expect in working for the firm, and what the firm expects of you. After Dr. Smiley's address, you will be given a tour of LC's headquarters and the central research facilities. Following the tour, you will have lunch in the main employee cafeteria, and be given a half-hour break before starting the afternoon program. Please note that attendance at all sessions is compulsory for all new employees, with no exceptions.

Questions 83 through 85 refer to the following announcement.

(M) Good afternoon ladies and gentlemen. This is your captain speaking. I'd like to welcome you aboard Green Island Airways Flight 287, bound for Auckland, with a stopover in Wellington. We are currently awaiting clearance for take-off, and should be in the air in just a few minutes. In the meantime, I'd like to remind you to do your part to make this a safe and enjoyable flight by keeping your seat belt on whenever you are in your seat. I am happy to inform you that the weather is quite a bit better in our destination cities than it is here in Bangkok: both Wellington and Auckland are reporting clear skies at the moment. I'd like you now to watch the following flight safety video. Please do not hesitate to ask any of our flight attendants if you have any needs or concerns.

Questions 86 through 88 refer to the following message.

(W) Thank you for calling Nautilus Copier. You have reached the Nautilus Copier support line. We are sorry but all of our technical representatives are currently assisting other customers. Calls will be handled in the order received. Your expected hold time is over five minutes, so we recommend that you call back at a more convenient time. If you choose to wait, please have the following information ready so that our representative may better assist you: your customer account number, the serial number of your copier, and your warranty expiration date, which may be found in the bottom right hand corner of your service agreement. We apologize for the wait, but assure you that one of our representatives will be with you as soon as possible.

Questions 89 through 91 refer to the following short talk.

(M) Welcome to the Tiger Falls International Visitors' Center. I am Mario, your guide for today's tour. As you may know, Tiger Falls is the fourth highest waterfall in the world. In just a few minutes, you will get an idea of just how high that is when we take the elevator to the caves located halfway down the falls. That ride will take about two full minutes, and when we get there, you will have the unforgettable experience of viewing the waterfall from the underside. That's right! We will be behind the falls themselves. You may get a little wet from the spray, so everybody will be getting a raincoat — unless, of course, you've brought your own.

Questions 92 through 94 refer to the following announcement.

(M) This is Pat King live in Boston with an update on that crash near Logan Airport. The plane went down early this morning and initial reports said that there were no survivors. Officials are now saying that these earlier reports may in fact have been premature. Once again, Condor Air officials are now expressing hope that there may in fact be survivors of the crash of one of their passenger craft in the waters near Logan airport. Although no one has been located yet, Peter Bush, senior spokesman for the company, has just told reporters that Coast Guard rescue helicopters have dropped divers into the waters near where the plane went down. Pat King, WBMB radio.

Questions 95 through 97 refer to the following phone message.

(W) Hello? This is Antonia Francis calling about the cake I said that I would be ordering. Well, I finally have the arrangements for the party settled, so I'd like to confirm some of the details we discussed before and to place a definite order. I want you to make a chocolate sponge cake, not a plain sponge as I previously mentioned. I'd like it to have a vanilla cream filling and a dark chocolate topping. It's up to you what shape or design the cake has, but it does need to be large enough for 50 people. It's for a 50th birthday party, so could you write "Happy Birthday Alan" on it? The party is on the 25th, so I'd like to have it delivered by 1:00 p.m. on the 25th. I'll drop by the store later to settle the bill. Thanks.

Questions 98 through 100 refer to the following talk.

(M) As part of our new company efforts to encourage recycling and reduce waste, I am calling upon all of you to do your best to cooperate with the new garbage separation rules. I know that it is going to feel like a nuisance at first, but if you stick with it, it'll become quite a routine procedure. Remember, each of the four different types of garbage listed in the trash collection area goes in to a different receptacle. Papers go into the green box, cans and bottles go in the blue box, soft recyclable plastics such as candy wrappers and food containers go in the yellow box, and food waste should be put in the red box. If we can take home these habits, even better, but let's start by making every effort in the office.

PRACTICE TEST 1

PART 1

1. (D) The man is looking at papers.
2. (B) The office workers are looking at a whiteboard.
3. (C) The chef is working.
4. (A) There is no one in the store.
5. (C) The man is taking a phone call.
6. (D) The bicycle is between a tree and the stairs.
7. (B) The desk is a little untidy.
8. (B) The man is walking down the escalator.
9. (C) The ladder is leaning against the wall.
10. (B) A house is being built.

PART 2

11. (C) Usually, but not this week.
12. (A) Well, why don't we take a short break then?
13. (A) I'm not sure, I'll check.
14. (B) By express mail.
15. (C) Sure, I'll be there in just a second.
16. (B) I think it's a little unfair.
17. (B) Yes, absolutely brilliant.
18. (A) Neither, I'm flying there.
19. (C) It's on the fifth floor.
20. (B) I don't mind a little wait.
21. (A) I'd say the first woman we interviewed.
22. (B) No, I handle everything myself.
23. (C) Because we were instructed to.
24. (B) At the end of August.
25. (A) There's a taxi stand around the corner.
26. (A) I wanted to read them over dinner.
27. (A) I'm exhausted. Let's wait.
28. (B) I think it's already started.
29. (C) No, but they will be soon.
30. (C) Yes, unless something urgent comes up.
31. (A) Sure, it's C-R-U-Z.
32. (A) Sure, what time do you need it?
33. (B) No, I prefer safer investments.
34. (C) Store hours are the same all year.
35. (A) Personally, I like a good bargain sale.
36. (B) Any time after 10:00 should be OK.
37. (A) He called to say he's taking his son to the doctor.
38. (C) Just pull the green lever on the side.
39. (C) They're both good, but Blake is slightly cheaper.
40. (A) How does 3 o'clock sound?

PART 3

41. (B) A shipment of material
42. (B) The department store
43. (B) There was a mistake in the address.
44. (B) Trying to repair a computer
45. (D) The man has been doing the same task for a week.
46. (C) Before the end of the day
47. (A) She doesn't have enough cash on her.

48. (C) By check
49. (B) Two forms of identification
50. (C) It's a national holiday.
51. (D) He has a lot of work to catch up on.
52. (C) She will enjoy having a day off.
53. (A) He thinks he'll be late for work.
54. (B) Thirty minutes
55. (C) He'll get there in time.
56. (A) A telephone
57. (C) Both this store and the store next door
58. (C) She never lends it to customers.
59. (D) Near the woman
60. (B) Her brother
61. (A) The bus is cheaper.
62. (B) To have a coffee with John
63. (C) She is waiting on a phone call.
64. (D) A large coffee and a blueberry muffin
65. (B) Designs for a new building
66. (A) There are some mistakes in the structure of the building.
67. (C) An architectural firm
68. (A) There will be major changes made to the personnel department.
69. (D) He was offered a better job elsewhere.
70. (B) He pays too much attention to idle gossip.

PART 4

71. (B) A magazine editor
72. (C) 2 years
73. (A) She will answer questions.
74. (C) A car rental company
75. (A) Call another number
76. (D) Wednesday 10:00 p.m.
77. (A) The whole library will close.
78. (B) There is a maintenance problem.
79. (C) Telephone first
80. (C) Batteries
81. (A) While the light is flashing
82. (A) All sizes
83. (A) Once an hour
84. (D) Heavy rain continues to fall.
85. (A) They were injured.
86. (C) Radio show hosts
87. (B) Phone the radio station
88. (C) She will lose the chance to win some money.
89. (C) Five suspects
90. (B) For drug smuggling
91. (A) 25 years in prison
92. (B) The driver of a truck
93. (B) It will be towed off.
94. (B) In a parking lot across the street
95. (C) It operates in North America.
96. (C) Around three hours
97. (B) A food and beverage service
98. (B) The woman's son
99. (A) A pizza, vegetables, and ice cream
100. (C) Before eight o'clock.

PART 5

- 101. (B) of
- 102. (C) never
- 103. (C) regret
- 104. (A) ago
- 105. (A) unauthorized
- 106. (D) stacked
- 107. (D) Had
- 108. (B) ought
- 109. (B) oust
- 110. (B) revenue
- 111. (B) Like
- 112. (B) aide
- 113. (C) Almost
- 114. (A) should
- 115. (B) were
- 116. (A) off
- 117. (D) having
- 118. (C) alluded
- 119. (D) conceal
- 120. (A) whatever
- 121. (B) Hardly
- 122. (C) indeed
- 123. (D) rehearse
- 124. (C) her
- 125. (D) have had
- 126. (D) effect
- 127. (A) on
- 128. (D) has
- 129. (A) efficient
- 130. (B) is recommending
- 131. (C) provided
- 132. (A) would
- 133. (A) proceeds
- 134. (C) on
- 135. (A) few
- 136. (C) to provide
- 137. (C) is
- 138. (A) approve
- 139. (B) must
- 140. (C) rivals

PART 6

- 141. (B) loan
- 142. (C) deposited
- 143. (B) consultation
- 144. (C) will help
- 145. (B) a lot of
- 146. (A) aroused more
- 147. (D) discount
- 148. (D) look
- 149. (C) brought
- 150. (B) situation
- 151. (A) details
- 152. (D) supervisors

PART 7

- 153. (B) To cancel an order
- 154. (A) A contract to work for a private railway
- 155. (D) Max Green and John Andersen already know each other.
- 156. (A) In a changing room
- 157. (C) A series of numbers
- 158. (A) The Blue Wave has suffered thefts recently.
- 159. (C) Having lunch
- 160. (B) Some files
- 161. (D) She has been busy.
- 162. (B) To let Samantha know they have enough actors
- 163. (D) Five
- 164. (B) He wants to save money.
- 165. (B) Business people
- 166. (B) How to improve the speed of a computer
- 167. (C) Once a month
- 168. (B) Making your battery last longer
- 169. (A) To recruit a new engineer
- 170. (C) Four times a year
- 171. (D) Subsidized transportation
- 172. (C) People who previously applied for a job at Grant Manufacturing
- 173. (A) To get information about Patel Pottery's products
- 174. (B) They are rather expensive.
- 175. (C) Taking and dispatching orders
- 176. (D) By phone
- 177. (A) Because there have been several complaints from customers
- 178. (B) Someone who works on Thursdays and Fridays
- 179. (B) A tooth
- 180. (B) There is no mention of punishment in the memo.
- 181. (B) Once a year
- 182. (C) Chair of the Systems Advisory Committee
- 183. (A) Better communications and fewer errors
- 184. (D) Both John and Jenny attended the meeting.
- 185. (B) She wants him to check the accuracy of the minutes.
- 186. (B) To elicit feedback on an advertisement
- 187. (C) People in their twenties
- 188. (C) In April and May
- 189. (A) People might feel the company wants to attract only very young customers.
- 190. (B) Someone who enjoys nightclubs and parties
- 191. (B) He believed they had charged too much.
- 192. (A) A list of costs before doing repairs.
- 193. (A) Dispose of the old battery
- 194. (C) Nothing
- 195. (B) It is very good.
- 196. (A) Sales results
- 197. (A) About 40
- 198. (C) People need more space to store food for holiday guests.
- 199. (D) Washing machines
- 200. (B) Groceries

PRACTICE TEST 2

PART 1

1. (B) The woman is leaning on the pillar.
2. (B) The filing cabinet is open.
3. (D) The woman is working in her office.
4. (C) The restaurant is closed.
5. (A) The man and woman are talking.
6. (A) The man and woman are being served by the waitress.
7. (C) There are cars parked in front of the shopping mall.
8. (A) The people are pointing at the form.
9. (A) The man is standing in a supermarket.
10. (B) There is a large vase on the table in the lobby.
47. (C) The vacation schedule
48. (A) At lunch
49. (C) To book an airline ticket
50. (B) Their companies sometimes work together.
51. (B) Forty percent
52. (D) Many people will be interested in it.
53. (A) A projector, a table, and a dais
54. (D) He doesn't have a key.
55. (C) Ann
56. (C) By phone
57. (B) He has a lot of work experience.
58. (D) He is overqualified.
59. (C) Yesterday
60. (A) Product Development
61. (C) Talk to his boss
62. (D) Fifteen to twenty years of age
63. (B) A singer
64. (C) The singer is no longer popular.
65. (B) The cost of raw materials has gone up.
66. (C) Next month
67. (A) Three
68. (A) Less than one year
69. (C) How employees should be motivated
70. (D) They kept a professional attitude even if they weren't friends.

PART 2

11. (B) Down the hall and to the right.
12. (A) She works nights and isn't around during the day.
13. (C) Usually the bus.
14. (C) I've really got no choice.
15. (C) It will be available next week.
16. (B) I'll be eligible after six months.
17. (A) Third floor, second door on the left.
18. (C) Well, honestly, not so good.
19. (A) It's just for a month or so. They will do routine maintenance.
20. (C) Well, the view is really good, so that should help me decide.
21. (A) Seven years now.
22. (B) I'm looking for it, too.
23. (B) That was a new client.
24. (B) Tomorrow, at the latest.
25. (A) I saw it next to your note pad.
26. (C) It was about the company's budget, mostly.
27. (B) I have a cell phone.
28. (A) She thinks I should file a suit.
29. (A) I hope it doesn't take place.
30. (C) I got something that pays better.
31. (B) Sure, that'll be fine.
32. (A) Well, it's best to finish on a high note.
33. (A) He's in a meeting right now.
34. (C) Check in the telephone directory.
35. (B) I'll go get someone.
36. (B) I don't really know.
37. (A) Sure. Where's a pen?
38. (A) Not all that well.
39. (A) The stockholders do.
40. (C) We offer hourly shuttle bus service.

PART 3

41. (B) John
42. (C) It will help to negotiate prices.
43. (A) The Turner account
44. (A) A fax machine and a copy machine
45. (D) From an online wholesale supplier
46. (C) \$1,000.00

PART 4

71. (A) Preparing to return to Australia
72. (B) It has been moved to room 6A.
73. (A) 2
74. (B) An unattended bag was found.
75. (B) Those waiting to depart from Terminal D.
76. (B) Security or airline officials
77. (A) A hurt wrist
78. (D) He had simply forgotten about it.
79. (B) Her injury is no longer bothering her.
80. (C) The head of personnel
81. (A) The morning's agenda
82. (D) The company headquarters
83. (A) Auckland
84. (A) Use their seatbelts
85. (B) The passengers will watch a safety video.
86. (C) Copier owners experiencing problems
87. (B) The hold time is quite long.
88. (A) The warranty expiration date
89. (C) Three
90. (D) Viewing the falls from the underside
91. (D) Tourists who have brought their own
92. (C) The radio reported on the crash earlier.
93. (D) It is not known.
94. (B) Over the sea
95. (C) A bakery
96. (A) Antonia has already paid for the cake.
97. (A) Antonia has contacted the store before.
98. (C) A new trash collection system
99. (C) Four
100. (B) An empty soda can

PART 5

- 101. (C) complaining
- 102. (B) would
- 103. (C) claustrophobia
- 104. (C) lure
- 105. (D) As far as
- 106. (D) discriminatory
- 107. (D) would
- 108. (A) wages
- 109. (D) frustration
- 110. (A) tariffs
- 111. (B) expense
- 112. (A) pension
- 113. (B) observing
- 114. (A) behalf
- 115. (D) receptionist
- 116. (C) or else
- 117. (B) response
- 118. (A) audit
- 119. (C) promoted
- 120. (A) did not
- 121. (C) spacious
- 122. (A) satisfaction
- 123. (B) don't mind
- 124. (D) consider
- 125. (D) but
- 126. (C) themselves
- 127. (B) Advertising
- 128. (D) gave
- 129. (A) is
- 130. (D) has
- 131. (D) is
- 132. (A) on
- 133. (D) lavatory
- 134. (B) really
- 135. (D) log out
- 136. (B) paychecks
- 137. (A) better
- 138. (D) am
- 139. (C) earpiece
- 140. (B) salary

PART 6

- 141. (C) attention
- 142. (A) due
- 143. (D) efforts
- 144. (A) file
- 145. (D) inform
- 146. (B) purchasing
- 147. (A) invite
- 148. (C) occasion
- 149. (C) opening
- 150. (A) running
- 151. (B) down
- 152. (C) serving

PART 7

- 153. (C) To support Lydia Rivers' application for a loan
- 154. (B) Dr. Rivers may be able to borrow money from a bank.
- 155. (B) Novino
- 156. (C) SunCool is sold in more than one country.
- 157. (B) One is more likely to win a car than a motorcycle.
- 158. (B) Someone born in November, 1995
- 159. (A) The amount of money expected to be raised
- 160. (C) A fund-raiser to help poorer schoolchildren
- 161. (B) On a summer morning
- 162. (A) That they be taken the day before being submitted
- 163. (C) The head of the applicant must be shown bare.
- 164. (A) The application number
- 165. (B) Included with purchased software
- 166. (B) "Spend hours memorizing historical dates!"
- 167. (A) Software engineers
- 168. (C) CompuEd products have won awards in the past.
- 169. (A) It is \$6.00 per hour.
- 170. (C) Only a limited number of positions will be filled.
- 171. (B) Residents of Steuben County
- 172. (B) Fifteen
- 173. (D) Costas Workers Start Strike Today
- 174. (B) An offer by the company that the union found unacceptable
- 175. (C) Indefinitely
- 176. (C) The economy of the community would suffer.
- 177. (B) Employees of Food Mart
- 178. (A) Around 10 days
- 179. (A) The north parking lot
- 180. (B) People are taking things out of them.
- 181. (A) To discuss an order of clothes
- 182. (B) There is a great demand for them.
- 183. (B) They are busy fulfilling other orders.
- 184. (B) Telephoning manufacturers and suppliers
- 185. (D) It is very doubtful.
- 186. (B) To ask for her money back
- 187. (D) She is a loyal customer of Hanley Electronics.
- 188. (B) A total of 10 minutes
- 189. (A) None for this particular product
- 190. (C) Name, address, and reference number
- 191. (C) To express concern about the downtown retail area
- 192. (B) A member of an organization concerned with protecting small businesses
- 193. (C) In 2005, only coffee shops seem to have remained successful downtown.
- 194. (D) Rising crime
- 195. (A) Stimulate the downtown area and limit out-of-town retail areas
- 196. (A) To recruit a cook
- 197. (C) It has relatively new equipment in the kitchen.
- 198. (C) He wants more responsibility.
- 199. (B) An independent, cooperative person with a few years experience
- 200. (B) Making deliveries

PRACTICE TEST 1

READING (Parts 5 - 7)

READING (Parts 5 - 7)																								
NO.	ANSWER				NO.	ANSWER				NO.	ANSWER				NO.	ANSWER								
	A	B	C	D		A	B	C	D		A	B	C	D		A	B	C	D					
101	a	b	c	d	121	a	b	c	d	141	a	b	c	d	161	a	b	c	d	181	a	b	c	d
102	a	b	c	d	122	a	b	c	d	142	a	b	c	d	162	a	b	c	d	182	a	b	c	d
103	a	b	c	d	123	a	b	c	d	143	a	b	c	d	163	a	b	c	d	183	a	b	c	d
104	a	b	c	d	124	a	b	c	d	144	a	b	c	d	164	a	b	c	d	184	a	b	c	d
105	a	b	c	d	125	a	b	c	d	145	a	b	c	d	165	a	b	c	d	185	a	b	c	d
106	a	b	c	d	126	a	b	c	d	146	a	b	c	d	166	a	b	c	d	186	a	b	c	d
107	a	b	c	d	127	a	b	c	d	147	a	b	c	d	167	a	b	c	d	187	a	b	c	d
108	a	b	c	d	128	a	b	c	d	148	a	b	c	d	168	a	b	c	d	188	a	b	c	d
109	a	b	c	d	129	a	b	c	d	149	a	b	c	d	169	a	b	c	d	189	a	b	c	d
110	a	b	c	d	130	a	b	c	d	150	a	b	c	d	170	a	b	c	d	190	a	b	c	d
111	a	b	c	d	131	a	b	c	d	151	a	b	c	d	171	a	b	c	d	191	a	b	c	d
112	a	b	c	d	132	a	b	c	d	152	a	b	c	d	172	a	b	c	d	192	a	b	c	d
113	a	b	c	d	133	a	b	c	d	153	a	b	c	d	173	a	b	c	d	193	a	b	c	d
114	a	b	c	d	134	a	b	c	d	154	a	b	c	d	174	a	b	c	d	194	a	b	c	d
115	a	b	c	d	135	a	b	c	d	155	a	b	c	d	175	a	b	c	d	195	a	b	c	d
116	a	b	c	d	136	a	b	c	d	156	a	b	c	d	176	a	b	c	d	196	a	b	c	d
117	a	b	c	d	137	a	b	c	d	157	a	b	c	d	177	a	b	c	d	197	a	b	c	d
118	a	b	c	d	138	a	b	c	d	158	a	b	c	d	178	a	b	c	d	198	a	b	c	d
119	a	b	c	d	139	a	b	c	d	159	a	b	c	d	179	a	b	c	d	199	a	b	c	d
120	a	b	c	d	140	a	b	c	d	160	a	b	c	d	180	a	b	c	d	200	a	b	c	d

PRACTICE TEST 2

READING (Parts 5 - 7)

NO.	ANSWER				NO.	ANSWER				NO.	ANSWER				NO.	ANSWER								
	A	B	C	D		A	B	C	D		A	B	C	D		A	B	C	D					
101	a	b	c	d	121	a	b	c	d	141	a	b	c	d	161	a	b	c	d	181	a	b	c	d
102	a	b	c	d	122	a	b	c	d	142	a	b	c	d	162	a	b	c	d	182	a	b	c	d
103	a	b	c	d	123	a	b	c	d	143	a	b	c	d	163	a	b	c	d	183	a	b	c	d
104	a	b	c	d	124	a	b	c	d	144	a	b	c	d	164	a	b	c	d	184	a	b	c	d
105	a	b	c	d	125	a	b	c	d	145	a	b	c	d	165	a	b	c	d	185	a	b	c	d
106	a	b	c	d	126	a	b	c	d	146	a	b	c	d	166	a	b	c	d	186	a	b	c	d
107	a	b	c	d	127	a	b	c	d	147	a	b	c	d	167	a	b	c	d	187	a	b	c	d
108	a	b	c	d	128	a	b	c	d	148	a	b	c	d	168	a	b	c	d	188	a	b	c	d
109	a	b	c	d	129	a	b	c	d	149	a	b	c	d	169	a	b	c	d	189	a	b	c	d
110	a	b	c	d	130	a	b	c	d	150	a	b	c	d	170	a	b	c	d	190	a	b	c	d
111	a	b	c	d	131	a	b	c	d	151	a	b	c	d	171	a	b	c	d	191	a	b	c	d
112	a	b	c	d	132	a	b	c	d	152	a	b	c	d	172	a	b	c	d	192	a	b	c	d
113	a	b	c	d	133	a	b	c	d	153	a	b	c	d	173	a	b	c	d	193	a	b	c	d
114	a	b	c	d	134	a	b	c	d	154	a	b	c	d	174	a	b	c	d	194	a	b	c	d
115	a	b	c	d	135	a	b	c	d	155	a	b	c	d	175	a	b	c	d	195	a	b	c	d
116	a	b	c	d	136	a	b	c	d	156	a	b	c	d	176	a	b	c	d	196	a	b	c	d
117	a	b	c	d	137	a	b	c	d	157	a	b	c	d	177	a	b	c	d	197	a	b	c	d
118	a	b	c	d	138	a	b	c	d	158	a	b	c	d	178	a	b	c	d	198	a	b	c	d
119	a	b	c	d	139	a	b	c	d	159	a	b	c	d	179	a	b	c	d	199	a	b	c	d
120	a	b	c	d	140	a	b	c	d	160	a	b	c	d	180	a	b	c	d	200	a	b	c	d

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Anne Taylor

FIRST NEWS

Chịu trách nhiệm xuất bản:
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Biên tập : Thành Nam
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NHÀ XUẤT BẢN TRẺ

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In 2.000 cuốn, khổ 20cm x 26cm tại **Công ty Cổ phần in Khánh Hội** (27 Hoàng Diệu, P12, Q4). Giấy đăng ký KHXB số: 60-2008/CXB/84-189/Tre cấp ngày 11/9/2008. In xong và nộp lưu chiểu quý IV/2008.