

Case Study - 2011 PlayStation Network Outage

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April 8, 2016

0.1 Introduction

This case study aims to look at the circumstances and factors (in terms of FCAPS management) that led to the PlayStation network security breach in 2011 causing a 23 day network outage and the compromise of 77,000,000 playstation network accounts via an exploit that was known to Sony.

0.2 Security Management

0.3 Fault Management

0.4 Configuration Management

0.5 Fault Management

0.6 Fault Management

Bibliography

[1]