

Robert Smith

Senior Consultant / IT Business Analyst

CONTACT DETAILS

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PERSONAL STATEMENT

Hard-working, self-motivated, experienced Business Analyst is seeking new challenges.

WORK EXPERIENCE

Senior Consultant / IT Business Analyst

DaVita Laboratory - March 2015 - Present

Responsibilities:

- Communicate with the business unit to gather requirements and accurately document technical/functional requirements within a compound application environment.
- Utilizes various project management techniques to effectively facilitate change management for validated and non-validated software systems, managing scope within the project.
- Versatile use of appropriate SDLC (agile and waterfall) to achieve project goals and timeline.
- Successfully documented software functionality for conversion to a different technology platform.
- Work in collaboration with the quality assurance team to ensure test cases are sufficient, regression cycles are performed, and high-quality testing is completed within the project timeframe.
- Provided ongoing support for IT projects to business clients post-deployment to ensure successful operation.
- Organized requirements for customer statement and invoice system with use cases and UML classes.

Business Systems Analyst

DaVita Laboratory - March 2006 - March 2015

Responsibilities:

- Optimized the dataloader to upload the client specific translations into the system to increase the work efficiency by 70%.
- Performed software evaluation and made recommendations to mitigate risks via phased migration.
- Analyzed and translated various investment calculations from mainframe's ALGO to SQL.
- Worked with developers and business process coordinators to come up with improvised calculations, increased efficiency in data processing and retrieving, to enhance overall functionality.
- Designed and optimized ETL processes using SSIS for stocks and indices from MorningStar and other sources for maximum efficiency.
- Responsible to transfer business requirements like the client specific translations into the functional and technical specifications like system specific rules to be used by the preprocessor of the system.
- Responsible for performing root cause analysis for issues and provide effective timely business and technology resolution.

SKILLS

SDLC, Requirements Analysis, Technical Documentation, Change Management, Waterfall & Agile, Database, Excel, PowerPoint, HTML, SQL, Testing.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)