

JESSICA CLAIRE

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SUMMARY

- Around 5 years of IT experience in Management, Analysis, Design, Development, Implementation and Testing of Client/Server Applications across Banking (Capital Markets), Healthcare and Government Clients.
- Extensive experience in organizing and facilitating Project Kick-Offs, Requirement Sessions, Daily Scrum meetings.
- Experience in writing Software Requirement Specifications, Business Requirements and Rules, creating Designs and Prototypes.
- Proficient in business modeling and UML - Use case Diagrams, Activity Diagrams, Sequence Diagrams, Class Diagrams, Mock-ups, Process workflow and Data flow diagrams using Microsoft Visio.
- Experience in using the Informatica Utilities like Pushdown optimization and Session Partitioning to improve the performance of Informatica mappings.
- Good experience with Software Quality Assurance Testing on GUI based Client-Server & Web Based applications, ETL, Web Services, Data Driven Applications, Data Warehousing projects using Manual and Automated testing procedures.
- Good understanding of Agile Scrum model that allows us to focus on delivering the highest business value in the shortest time. I was responsible for creating business case document, business proposals, BRD, functional specs, use case, process flows and information flows.
- Proficient in UNIX Shell scripting and troubleshooting the issues.
- Involved in developing UNIX Korn Shell wrappers to run various Ab Initio Scripts.
- Developed and supported the extraction, transformation and load process (ETL) for a Data Warehouse from their OLTP systems using Ab Initio and provide technical support and hands-on mentoring in the use of Ab Initio.
- Knowledge in reading the source data from HDFS and loading it into HIVE tables.
- Good knowledge of Data warehousing concept, Data mart, Star Schema and Snow Flake Schema modeling, Fact tables, Dimensional tables and Surrogate Keys.
- Experience in performance tuning, identifying and resolving performance bottlenecks and improving session performance at various levels like sources, targets, mappings and sessions.
- Knowledge in using SSIS API programming module which allows to code SSIS packages using any number of programming languages.
- Experience in implementing the complex business rules by creating transformations, re-usable transformations and developing complex Mappings, and SQL Stored Procedure, and Triggers.
- Expertise in organizing JAD sessions, user group meetings, walkthrough sessions and change request analysis throughout the application development process.

SKILLS

ETL: Ab Initio GDE
3.04, 3.15, 3.1.7, Informatica 10.1, Informatica MDM

Data Analysis: MS Excel, SQL querying.

Modeling, Flowcharts: MS Visio, eDraw.

Wire framing, Mockups: Pencil, MS Visio.

Dimensional Data Modeling: Star Schema Modeling, Snowflake Schema Modeling, FACT and Dimensions Tables, Physical and Logical Data Modeling, ER Diagrams, ERWIN, UML

Analysis: Waterfall, Agile (Scrum), Agile (XP), RAD, RUP

Scheduling: Autosys, Control-M-v9

Communication, Collaboration:

Good understanding of how to "effectively" use email, chat,

phone, audio and video

conferencing, web meeting, shared network/cloud storage systems,

SVN.

Project Management,

Requirement & Defect Tracking:

MS Project, HP Project & Portfolio,

JIRA, HP Quality Center, MS Visio.

Database Tools: Oracle 11g/10g/9i, IBM DB2 8.0/7.0, MS SQL Server

2014/2012/2008/2005/2000, Aqua

Data Studio, Hive, Oracle, Toad.

IDEs and Languages: SQL, PL/SQL, JAVA, UNIX Shell Scripting

EDUCATION AND TRAINING

Wilmington University

New Castle, DE • 01/2016

Master of Science: Information Assurance

Campbellsville University

Campbellsville, KY • 08/2020

Master of Science: Management Information Systems

EXPERIENCE

Wells Fargo - ETL Developer/Tester

City, STATE • 08/2018 - Current

- Understanding the Business Requirement document.
- Generated data for execution of Test cases.
- Involved in daily meeting with Team members to keep track of defects and provided update on testing progress.
- Developed Ab Initio test environment for UAT testing and used all Ab Initio components while testing the graphs and ran the jobs on back ground.
- Created ETL test data for all ETL mapping rules to test the functionality of the Ab Initio graphs.
- Tested the ETL Ab Initio graphs and other ETL Processes Data Warehouse Testing.
- Involved in developing detailed test plan, test cases and test scripts using Quality Center for Functional and Regression Testing.
- The reports that were created in Business Objects were testing by running the SQL statements.
- Setting up Test Environment, Creating specifications for Test Data Requirements and Test Condition Matrix, Software Test execution Defect management.
- Generated the test scripts for Functional, Data driven and Regression testing using the automated testing tools QTP/UFT.
- Using HP Quality Center/ALM for storing, maintaining the test repository, bug tracking and reporting.
- Performed Integration Testing, Regression Testing, Black Box Testing and Functional Testing.
- Knowledge in Importing requirements, create test cases, validate requirements with test cases and generate reports using Quality Center.
- Updated the impacted MS Access tables.
- Worked extensively with MS Excel and MS access.
- Analysis of business requirements and system requirements of the client and also for Property and casualty modules.
- Participate in the preparation of UAT [User Acceptance Test] plans and their execution, and conduct meeting with the software testing team to assist in devising test plans, to test the robustness of the application at various stages of software development life cycle (SDLC) process.
- Experienced in problem solving ability and analytical skills including Root cause analysis to solve real time problem efficiently.
- Involved in identifying Manual test cases for automation.
- Finding and reporting defect in defect tracking tool Quality Center.

DXC Technology, HPE - ETL Developer/ Data Modeler

City, STATE • 01/2016 - 08/2018

- Worked with project sponsors, product owner and application team to develop and implement project requirements, and develop ETL procedures that are consistent across all applications and system.
- Elicit detailed requirements, analyze business needs, and document business and technical requirements for development and testing teams.
- Wrote ETL design documents, establish ETL coding standards and perform mapping reviews.
- Participate and lead requirement sign-off sessions with business and other stakeholders.
- Participate and lead priority planning sessions to meet overall project goals and deliverables.
- Participate in design sessions with the development team and remove requirement blockers.
- Responsible for generating and circulating daily, weekly and monthly status reporting to stakeholders as appropriate.
- Create and update JIRA stories with requirements, acceptance criteria, activity diagrams, and wireframes for pointing exercises and sprint/release planning as part of SCRUM activities.
- Document flowcharts for the ETL (Extract Transform and Load) flow of data using Microsoft Visio and create metadata documents for the Reports.
- Conducted meetings with Subject Matter Experts and document the necessary business rules for the project.
- Attending reviews and 'kick off' meetings.
- Performed requirement analysis, went through all the use cases and issue logs.
- Updated the impacted MS Access tables.
- Worked extensively with MS Excel and MS access.
- Analysis of business requirements and system requirements of the client and also for Property and casualty modules.
- Participate in the preparation of UAT [User Acceptance Test] plans and their execution, and conduct meeting with the software testing team to assist in devising test plans, to test the robustness of the application at various stages of software development life cycle (SDLC) process.
- Define, coordinate, refine, and enforce the release process and related tasks.
- Collaborate with cross-functional teams on issues related to release details to ensure a smooth release.
- Conducted User Acceptance Testing (UAT) and documentation of Test Cases.
- Worked in creating deliverables for the Projects such as Transition Strategy, Knowledge Transfer Plan, Transition Support Plan, and Transition Acceptance Agreement.
- Analyze the source data coming from different sources (Oracle, DB2, XML, Flat files) and worked on developing ETL mappings.
- Develop complex Mappings and Transformations for different types of tests in research studies on daily and monthly basis.
- Worked with the business and the technology areas to gather requirements for development and management.
- Created sessions, command tasks, reusable worklets and workflows in Workflow Manager.
- Designed multi-dimensional Star schema, generated the database scripts, E-R diagrams using ERWIN.
- Implement mapping level optimization with best route possible without compromising with business requirements.
- Create Sessions, reusable worklets and workflows in Workflow Manager and Scheduled workflows and sessions at specified frequency.

JENPRO - INTERN: Data Analyst/Business Analyst

City, STATE • 01/2013 - 12/2013

- Hands-on experience working as a liaison between the client and technical team, managing resources, prioritizing team-based activities and establishing schedules while adhering to the objectives.
- Worked closely with the IT and Sales team functional leads to formulate hypothetical insights and worked through the project of delivering these insights to production.
- Gathered data requirements around new data sources and new uses for existing data sources.
- Participated on cross-functional project teams to identify critical requirements from a reporting perspective.
- Acquired data from multiple sources and prepared data for further analysis.
- Worked on customer data related issues and worked on project resolution in collaboration with development teams.
- Involved in discussions with business partners to identify questions for data analysis and experiments.
- Met with SME to gather information, designed/created process maps; process flows, swim lanes using Visio.
- Worked with business managers/leaders; reviewed business and system requirements.
- Acquire data from primary or secondary data sources and maintain databases/data systems.
- Identify, analyze, and interpret trends or patterns in large data sets.
- Utilization of Power BI functions and Pivot Tables to further analyze in given complex data.