

Jessica Claire

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SUMMARY

Highly skilled DevOps and Cloud Engineer with over 6 years of experience in designing, implementing, and managing large-scale infrastructure and applications in cloud environments. Proficient in automating workflows, optimizing performance, and ensuring security and compliance. Demonstrated expertise in a wide range of cloud technologies, including AWS, Azure, and GCP, as well as CI/CD tools, containerization, and Infrastructure as Code. Adept at collaborating with cross-functional teams to deliver innovative solutions and drive continuous improvement. Seeking a challenging opportunity to further enhance my skills and contribute to the success of a dynamic organization.

TECHNICAL SKILLS AND TOOLS SUMMARY

- Containerization, CI/CD: Docker, Kubernetes (AKS, EKS), Jenkins, Git/GitHub, Terraform, Slack, Checkov
- Scripting Languages: , Bash, Python, YAML, Groovy,
- Repositories: Docker Hub, Amazon ECR, Azure Container Registry
- Infrastructure as Code (IaC): Terraform, CloudFormation, Ansible
- Cloud Platforms: AWS, Azure, Amazon CloudWatch, Azure Monitor, Google Stackdriver
- Monitoring and Logging: Prometheus, Grafana, Elasticsearch, Logstash, Filebeat, Kibana, Splunk
- Scrum framework & Agile project management tools: Jira, Trello, Confluence, Sprint planning, retrospectives, and demos

EXPERIENCE

DEVOPS ENGINEER

02/2019 to CURRENT

Amazon.Com, Inc. | Bethlehem, PA

- Implemented and maintained a robust CI/CD pipeline, utilizing tools such as Jenkins, Docker, Kubernetes, and Git to automate the deployment, scaling, and management of containerized applications, supporting Roofr's fast-paced growth and commitment to providing an exceptional user experience.
- Developed and managed infrastructure as code (IaC) using Terraform and CloudFormation to provision, maintain, and scale cloud resources on platforms like AWS, ensuring a reliable and scalable environment for Roofr's innovative platform.
- Monitored and optimized system performance, leveraging monitoring tools like Prometheus, Grafana, and ELK stack (Elasticsearch, Logstash, Kibana) to identify and resolve performance bottlenecks, ensuring a seamless user experience for Roofr's customers.
- Collaborated closely with cross-functional teams to design, develop, and deploy secure, scalable, and efficient solutions that align with Roofr's mission of providing affordable roofing solutions to homeowners while contributing to the continuous improvement of the platform's features and functionality.
- Fostered a culture of innovation and continuous learning within the DevOps team, staying up-to-date with emerging technologies and industry best practices to drive the development of Roofr's technology roadmap and support the company's growth trajectory.
- Played a pivotal role in steering the technology roadmap and making critical decisions on the adoption and implementation of DevOps best practices and tools, fostering an agile development environment and ensuring Roofr remains at the forefront of the roofing industry.

CLOUD ENGINEER

07/2017 to 02/2019

Engility Corporation | Fairbanks, AK

- Designed, implemented, and managed scalable Azure cloud infrastructure, leveraging services such as Azure VMs, App Service, AKS, Azure Functions, and Cosmos DB, to support the organization's growing demands and ensure high availability of applications and services.
- Developed and maintained CI/CD pipelines using Azure DevOps, incorporating tools such as Git, Terraform, and Docker to streamline deployment processes, enhance collaboration among teams, and accelerate the delivery of innovative solutions.
- Optimized cloud resources and implemented cost-saving strategies using Azure Cost Management tools and best practices, ensuring efficient utilization of resources and reducing overall operational expenses for the organization.
- Enhanced security and compliance by implementing Azure-native solutions such as Azure Security Center, Azure Active Directory, and Azure Policy, ensuring data protection, secure access control, and adherence to regulatory requirements.
- Collaborated with cross-functional teams to drive innovation in cloud architecture and DevOps practices, staying up-to-date with industry trends and best practices, and contributing to the organization's continuous improvement and long-term success.

ACILE SCRUM

04/2014 to 06/2017

ABB Canada | City, STATE

- Guided cross-functional Scrum teams through Agile best practices, leading daily stand-ups, sprint planning, retrospectives, and demos while collaborating with the Product Owner to prioritize backlog items and ensure timely, high-quality product delivery.
- Coached team members on the Scrum framework, driving adherence to Agile processes, and providing regular progress updates to stakeholders for enhanced transparency and communication.
- Proactively identified and resolved project roadblocks, mitigated risks, and ensured on-time and on-budget delivery of high-quality products, fostering a continuous improvement mindset within the team.
- Utilized various Agile project management tools such as Jira, Trello, and Confluence to track and visualize project progress, facilitate collaboration, and streamline communication among team members, ensuring an efficient and organized workflow throughout the development process.

EDUCATIONS & CERTIFICATIONS

Bachelor of Science | Computer Science

06/2013

University of Benin, Benin City, Nigeria

- CNCF, Certified Kubernetes Administrator (CKA), July 2019
- AWS, Certified Solutions Architect – Professional, January 2019
- AWS, Certified Solutions Architect – Associate, November 2018
- Microsoft Certification, Azure Solutions Architect Associate, April, 2018
- Scrum Alliance, Scrum Fundamentals & Master, July 2016

LANGUAGES

English:

Negotiated: