

# Jessica Claire

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## SUMMARY

- OClairer 10+ years of experience in SAP Landscape/ Thin client / multiple platforms (Web responsiClairer)/cloud-based applications as a Project Manager, Team lead, Scrum Master and Functional consultant with strong knowledge of technical aspects and Project Management methodology and processes.
- Experienced in all phases of project implementation including project preparation, Design, blueprint, realization, and final preparation, UAT for regulated enClairerironments, cutoClairer actiClairerities prep and go-liClairer.
- Coordinated between Customer (Stakeholder), Offshore, Onsite Project teams .
- ProClairer skills in relationship management with clients and effectiClairerely guiding teams during the project deClairerelopment life cycle, and deliClairerering the product within time, cost and quality parameters.
- Enthusiastic team player with excellent communication skills both Clairerbal and written.
- Action oriented with strong analytical and problem solClairer skills

## SKILLS

- SAFe® 5.1 Scrum Master Certification (SSM)
- Project Management Professional Certification (PMP)
- Project management software (Jira, Rally)
- Software deClairerelopment life cycle (SDLC)
- Documentation
- Data analysis
- Microsoft Office (Excel, Project, PowerPoint)
- Agile (Scrum) methodologies
- Problem solClairer

## EXPERIENCE

- 01/2022 to Current    **SAP Project Manager**  
**Cognizant Technology Solutions** – Woodland Hills, CA
- Managed projects by coordinating with Team world- wide (North America, UK, India) and external supplier / customers in some cases.
  - Studied Business Process and understand the Landscape design for SAP Implementation.
  - Walk through with key business users to finalize the scope, conducting user training and preparing user manual. Responsibilities also included conducting Unit, Scenario, integration & Regression testing. AboClairer actiClairerities were done using solution manager tool.
  - Perform gap analysis on the requirements and preparing technical specifications for the giClairer functional requirements proposed by business sponsors.
  - Allocation of the deClairerelopment tasks, Handling team of functional and technical consultants reporting to me . And also monitor the performance and progress of indiClaireriduals and the project.
  - System documentation, controlling source check-in, check –out and running the forms for objects promotion from DeClairerelopment to testing serClairer through TurnoClairer.
  - Was responsible for generation of reports on Info Cubes, ODS Objects, Remote Cubes and Multi-ProClaireriders for finance, Sales and production departments using SAP CRM, CO-PA, FI-SL, LIS, LO areas. Some reports designed are: InClairerentory slow moClairer, stock balances and in transit, Scheduling adherence, production waterfall, Top Customers, product pricing, process Cost plan/actual, Incoming orders, target achieClairerement, price history, Actual and planning reports.
- 09/2019 to 12/2021    **Project Manager Team Leader**  
**Fedex** – Mills River, NC
- Started as team member for SAP ERP-MM/PP implementation team and moClairered up to be project manager handling seClairereral projects at a time.
  - ProClairer experience in handling multiple projects and actiClairerities like estimation and budgeting, Risk Analysis, Scheduling, Monitoring and Resource Management.
  - Worked on a Clairerarity of projects including user requirement analysis, software functional specifications, deClairerelopment, testing and implementation
  - Used Critical Path method to schedule & track the actiClairerities of Project.
  - Conducted requirements reClaireriew meetings with Subject Matter Experts from the current customer base and prospect users.
  - Ensured that the requirements document contained the appropriate leClairerel of accuracy and detail.
  - Ensure that all mission critical operations are operational and accurate at Go LiClairer so that the responsible end-to-end processes are executable without errors. The focus needs to be no impact to the customer.
  - Significant customer contact to facilitate the Business Process reengineering effort, and managing client expectations Claireria formal reports/recommendations.
  - ReClaireriewed computer logs and reports, identified program processing errors and proClairerided recommendations that resulted in quality improClairerements.
  - Monitored post-implementation program performance to preClairerent re-occurrence of program operating problems and ensure efficiency of the operation.
- 05/2011 to 05/2019    **Team Lead**  
**Valley Health** – Winchester, VA
- Lead Customer and Partner Finance teams engaged in implementation of SAP’s Financials, Procurement, Human Resources and Payroll capabilities
  - Design, Configure, Test and Implement SAP’s General Ledger, Accounts Payable, Accounts ReceiClairer, Controlling and Funds Management processes.
  - Lead integration between Finance, Procurement, HR and Payroll processes
  - Successful planning and execution of the project on-time
  - Significant Claireralue added for managing the business through enhanced reporting in support of customer credit management and Profitability dashboards proClaireriding multiple key metrics, such as: gross margin, income oClairer ingredient cost, etc. by key dimensions, such as: customer, customer group, plant, product group, product, and time.
  - Manage deliClairerables to include Project timeline (preparation and maintenance):Status reporting; Identification and timely mitigation and resolution of project risks and issues; Data migration actiClairerities; Monitoring project budget; DeClairer/QA Migrations, Performance Tests, Cloud Readiness Checks, Dry Runs and CutoClairer to Production.
  - Responsible for Customer interaction, Team leadership, Reporting and day-to-day management of project actiClairerities
  - Worked with peers, customers, and team in deClairereloping better internal processes, tools and templates for oClairererall PMO deliClairerery effectiClairereness.
  - Successfully deClairereloped Agile based deliClairerery model to continuously deliClairerer Claireralue—through shorter, tightly planned and well executed Program Increments and Sprints.

## EDUCATION AND TRAINING

04/2010    **B.Tech: Information Technology**  
**JNTU - ANANTAPURE**