

Experience

Healthcare Business Analyst – Wilderman, Bernhard and Reinger, *Houston, TX* 11/2018 – Present

- Prefer experience ensuring health insurance company compliance with Center for Medicare/Medicaid Services (CMS) and other Federal policies and standards
- Prefer experience with claims adjudication in the Federal Employee Program Health Benefit Plan
- Prefer experience as a core member of an agile feature team
- Strong business experience working in or with healthcare payers for Medicare and/or Medicaid, Commercial individuals and groups
- Knowledge of business process flows, systems and operational procedures and a point of view on best practices which can be used for analysis and recommendations
- Experience in creating, capturing and/or analyzing the business requirements
- Healthcare Claims processing knowledge
- Experience working as a member of a Scrum development team

Healthcare Business Analyst – Grady, Reichert and Price, *Houston, TX* 05/2014 – 10/2018

- SAS Enterprise Guide or similar tool, understanding of data structures and formats
- Knowledge of Healthcare data models
- Understanding of healthcare application ecosystem
- Familiarity with Public Sector and knowledge of government acquisitions along with applicable mandates and policies that govern the process
- Demonstrates familiarity in a variety of concepts, practices, and procedures applicable to job-related subject areas
- Experience creating Business Requirement Document (BRD) for technical and functional projects
- Capacity to work with all levels of the organization
- Strong end-to-end business process, analytical, problem solving and diagnostic skill
- Experience utilizing complex Excel formulas and functions to build and update reports

Education

School of the Art Institute of Chicago – Bachelor's in Business

Skills

- Microsoft Access and/or SQL experience
- Healthcare provider, payer side of business understanding and implementation/portal development
- EDI/Edifecs experience will be helpful as interfaces requirements are there
- Accountable for business relationship management in the Worker's Comp division and will work closely with stakeholders to translate technical requirements, data flows, validate file mapping specifications, and/or other deliverables according to myMatrixx standards
- Prepare user stories, use cases, and acceptance criteria when needed
- Conducts data quality assessments and aids in cleanup efforts of overall project
- Interprets existing procedures to solve problems independently
- Drives conversations with stakeholders and IT teams and partners with the Delivery Manager to track key deliverable dates