Malika Klein

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EXPERIENCE

SENIOR DEVOPS ENGINEER

New York, NY
02/2015 – present

- Continuous Performance Management. Measuring performance and working with developers and QAs to improve it (Metrics, Gatling, Scala, JVM)
- Working closely with Internal/External Stakeholders, Development Architects/Managers & developers, across locations, to ensure timely delivery
- Build quality frameworks to provide feedback loop to developers to easy and improved contribution
- Collaborating with and providing assistance to engineering teams as we work together to create new and enhance existing solutions
- Provide ongoing technical assistance in areas including model database management, configuration management, and simulation runs
- Work with Release Manager and development teams to deploy software releases
- Manage your own workflow and priorities based on departmental and organizational priorities. Complete work with minimal supervision

SENIOR DEVOPS ENGINEER

Phoenix, AZ
12/2008 – 09/2014

- Work with development teams to assist with various automation and configuration tasks
- Develop, support, and improve tools for continuous integration, automated testing and release management
- Strong knowledge of networks, compute, cloud, virtualization, network infrastructure, telecom networks, circuits, datacenter technologies and best practices
- Provide expertise developing code that provides predictive results from analytical trending and modeling
- Provide support and training for developers, quality engineers, system engineers, and project/product managers
- Create, develop & manage the deployment architecture for the application
- Design, develop, improve operational processes including automated backup and recovery procedures, security and patch management

EDUCATION

THE UNIVERSITY OF TEXAS AT AUSTIN

Bachelor's Degree in Computer Science

SKILLS

- Excellent communication skills, both verbal and written. Display strong customer service focus and the ability to deliver quality support
- Excellent verbal and written communication skills including the ability to produce usable and maintainable documentation
- Good product knowledge and strong knowledge of software architecture in one or multiple focus areas and / or Software Lifecycle Tools
- Demonstrate strong project leadership and ability to develop strong working relationships
- Expand and evolve Production R&D Infrastructure in a scalable, highly available, and distributed fashion
- Ability and desire to find and resolve outages, scalability, performance and reliability problems
- Strong knowledge of application and system software monitoring principles and practice. Some knowledge of infrastructure monitoring principles and practice
- Attention to detail and the ability to take ownership & accountability for driving issue resolution
- Ability to work in a highly adaptive and highly visible environment that is fueled by continuous change
- Excellent problem solving skills - ability to quickly understand complex business rules and trace issues across integrated systems