

Jessica Claire

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PROFESSIONAL SUMMARY

Highly motivated Sales Associate with extensive customer service and sales experience. Outgoing sales professional with track record of driving increased sales, improving buying experience and elevating company profile with target market.

SKILLS

- Guest services
- Inventory control procedures
- Merchandising expertise
- Loss prevention
- Cash register operations
- Product promotions

WORK HISTORY

SAP QM (QUALITY MANAGEMENT) CORE TEAM LEAD

07/2008 to CURRENT

Baldor Electric - ABB | City, STATE

Worked with the Business and IS developers to create and implement lean processes which increase Customer Value.

Over 9 years of SAP Business and IS Experience.

Project Manager for 2 full SAP cross functional manufacturing plant implementations which included these modules: PP, QM, MM, LO, FI, WM and SD.

Managed and configured 13 QM SAP plant implementations. Configured and supported over 17 manufacturing plants.

Experienced in SAP QM, LO, PP, MM and SD. Highly Technical performing SAP Configuration.

Excellent Communicator at all Business Levels.

Ability to debug ABAP to assist programmers in developing solutions.

Experienced in finding solutions using SAP Notes to satisfy business needs.

Experienced in SAP BI (Business Intelligence) Executive Dashboard reporting.

SAO PP (PRODUCTION PLANNING) ANALYST

2007 to 07/2008

Baldor Electric | City, STATE

Successfully interfaced Rockwell Automation's manufacturing systems (12 plants) into Baldor SAP SD (Sales).

Successfully implemented SAP LO (Logistics) in the Baldor Guadalajara plant.

IT PROJECT LEADER - MANUFACTURING SYSTEMS

08/2005 to 11/2006

Rockwell Automation | City, STATE

Working with plant and corporate accounting, designed, programmed and implemented an accounting sub ledger to interface to the manufacturing and financial software within the business.

Project reduced the monthly closing process by 1 day for each of the 12 manufacturing facilities. Reduced costs by improving automating many manufacturing processes.

Designed and programmed a process to improve cost roll by eliminating the need to manually roll costs up thru the end item bill of material.

Automated the creation of routings, releasing production orders, improved work flow. Sybase SQL; Programming language: PowerBuilder

IT MANAGER - KINGS MOUNTAIN PLANT

11/1998 to 07/2005

Rockwell Automation | City, STATE

IT/Business Engagement: Worked with plant management and personnel to develop and implement many cost reduction projects.

Managed a \$750k initial IT budget; reduced by 60%. Managed as many as 10 IT contractors / employees. IT Department provided IT service for a 250,000 square foot manufacturing facility with over 400 users; over 200 PCs. Managed implementation of plant MES (Manufacturing Execution System). Sybase SQL; Programming language: PowerBuilder

EDUCATION

Bachelor of Arts | Business Administration

2013

San Francisco State University, San Francisco, CA