Jennifer Davis

557 Margot Lock, Los Angeles, CA ♦ Phone: +1 (555) 556 4110

EXPERIENCE

SOFTWARE QA TEST ENGINEER

Phoenix, AZ
07/2014 – present

- Working knowledge of WiFi and networking technologies
- Manage towards results, by process, with facts and with continuous process improvement in mind
- Work with the development team to troubleshoot and resolve issues
- Solid knowledge of Operating Systems and networking
- Assist business users in defining User Acceptance Testing, test cases and plans
- Develop detailed test plans
- Provide detailed test reports

QA / TEST ENGINEER

Dallas, TX
07/2008 – 05/2014

- Design, develop, execute and maintain automated test scripts
- Log defects into bug tracking system and provide necessary defect reports
- Behaviour Driven Development (Cucumber)
- Automated test frameworks (Selenium, Appium)
- Use of test management and automated test tools
- 2+ years of commercial Java software development
- Provide reports on test progress, test results, and other relevant information

QA TEST ENGINEER

San Francisco, CA
05/2004 – 03/2008

- Work with QA/Testing staff, project managers, technical leads, and subject matter experts to plan and execute automated and performance tests
- Review the work of other team members and provide assistance as directed
- Research and identify root causes of performance issues in partnership with architects, developers, and network and system engineers
- Focus on writing automation scripts on Big Data platform using Hortonworks framework
- Help develop tools and methodologies to improve the effectiveness of our testingactivities
- Collaborate with development and cross functional teams to troubleshoot and perform root cause analysis
- Interface with the internal development teams and 3rd party development teams for design, testing, and deployment of new features

EDUCATION

LOYOLA UNIVERSITY CHICAGO

Bachelor's Degree in Computer Science

SKILLS

- Working knowledge of AWS. Ability to create and tear down test instances, etc.Search Jobs US
- Demonstrated ability to build and maintain strong business relationships with internal and external stakeholders
- Demonstrated, detailed knowledge of the full breadth of systems, products and services offered by Visa
- Excellent time management skills, with the ability to prioritize and multi-task, and work under shifting deadlines in a fast-paced environment
- Strong organizational skills and attention to details
- Ability to project professionalism over the phone and in person
- Able to work in a detail-oriented, analytical manner
- Good knowledge of networks, physical and wireless
- Good knowledge of satellite TV technology (RF, MPEG video compression, etc)
- Ability to quickly learn and troubleshoot technical environments Education and Experience