Jessica Claire

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SUMMARY

Strategic ETL Analyst versed in distilling and analyzing large data sets. Develops and delivers presentations detailing data findings. Articulate and collaborative with proficient data experience including SQL, documenting ETL mappings & moderate coding using Go Lang. Recently Scrum Master Certified and looking to grow data analysis & coding experience. Experience in a startup tech environment & working 100% remote.

EXPERIENCE

DATA/ETL ANALYST   10/2021 to 03/2023
Computer Aid | Miramar, FL

- Audited initial datasets to confirm validity of imported data, corroborating changes against updates in data tapes.
- Partnered with data scientists to support ongoing research and analytics initiatives.
- Collaborated with data scientists to update business intelligence tools, databases or dashboards.
- Contributed to maintaining databases in conjunction with data development and software engineering teams.
- Provided thought leadership in analytics solutions to benefit customers.
- Defined and documented ETL data mapping plans
- Acted as liaison between technical and non-technical teams
- Evaluated, manipulated and processed weekly medical eligibility data for about 95,000 active members

BUSINESS ANALYST CONSULTANT   01/2021 to 10/2021
Trexin Consulting | City, STATE

- Healthcare Client 1: Senior Medicare PCP Providers
- Aligned director level leadership and organization for hyper growth business goal
- Used Miro to lead multiple remote workshops with 20 stakeholders to gather and align on ideas and requirements to develop a strategic plan
- Completed a breakdown and analysis of key business processes to develop IT solutions for Sales and Marketing teams to grow membership by 10,000
- Performed high level gap analysis to identify process and technology improvement opportunities for future hyper growth o Presented findings and recommendations to leadership to be implemented over a 1-year timeframe
- Healthcare Client 2: Global Medical Device Company
- Analysis of over 3,000 lines of call center data o Extensive data cleansing and examination to provide insight on the compliance of procedures used by agents/reps
- Use of pivot tables, formulas, and data validation to manipulate and analyze large sets of data
- Healthcare Client 3: EMR Software and Practice Management Provider
- Gathered business requirements from the client on legacy data points needed for updated data model
- Assisted in building a dimensional data model that consisted of over 80 tables and 3,000 attributes by determining business names, data types and lengths of each data point
- Used SQL to parse and profile data to prepare for modeling
- Populated all DDL's (Data Definition Language) from the Erwin data model to a Mapping Document to track data from source to destination, including all transformation rules and chosen business names.

ACCOUNT MANAGER/SENIOR PRODUCTION SPECIALIST   01/2017 to 04/2020
KC Document Solutions | City, STATE

- Manage large scale projects where documents are transferred from paper-based records to cloud-based, mainly in healthcare and litigation
- Experience with sensitive legal documents and exhibits
- Assess customer needs and upsell products and services to maximize Paper to cloud based files
- Created and implemented process improvements to reduce workloads and bolster retention efficiency
- Work with production staff to develop service improvement initiatives
- Success and experience working cross functionally with different teams in company

CLINICAL TRIALS MANAGEMENT INTERN   07/2018 to 09/2019
University Of Kansas Health System | City, STATE

- Patient data entry
- Data clean-up & database management
- Completed and submitted clinical documentation in accordance with agency guidelines
- Kept patient care protocols and clinical trial operations in compliance
- Adhered to standards in all areas, including data collection, research protocols and regulatory reporting
- Utilized software to compile data gathered from various sources
- Worked closely with team members to deliver project requirements, develop solutions and meet deadlines.

SKILLS

- Experience with a range of data/statistical/ programming/developing software and tools: Snowflake, Streamsets, Sigma, IBM SPSS, Tableau, R Studio, Visual Studio Code, Git version control, Jira
- Experience with multiple data and programming languages: SQL, Go Lang, Python, ZSH
- Proficient in Microsoft Office Suite: Word, Excel, Access, Outlook, etc.
- Experience with a range of EHR Software: Epic, Cerner, eClinicalWorks, PointClickCare, MediTech
- Experience with ticketing systems such as Zendesk
- Database management
- Background with medical coding

- Process flow documentation
- Lean Concepts
- HIPAA
- Medical terminology
- Presenting to stakeholders
- Agile focused

EDUCATION AND TRAINING

Bachelor of Science | Health Information Technology   05/2020
University of Kansas, Lawrence, KS