

# JESSICA CLAIRE

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## SUMMARY

- 3 years of experience in the field of DevOps Engineer in application configurations, code compilation, packaging, building, automating, managing and releasing code from one environment to other and deploying to servers.
- 9+ years of overall experience working in Devops, Big Data and Datawarehouse Technologies.
- Experienced in Jenkins by installing, configuring and maintaining for purpose of continuous integration (CI) and for end to end automation for all build and deployments and creating Jenkins CI pipelines.
- Hands on experience with EC2, S3, RDS, VPC, ELB, EBS, Auto scaling.
- Experienced in branching, merging and maintaining the versions using SCM tools like Git and GitHub on windows and Linux platform.
- Experienced in Project Management and issue tracking tool like JIRA.
- Experienced in the creation of Docker containers and Docker consoles for managing the application life cycle.
- Creating custom Docker Images using Docker file for easier replication of DEV and QA Environments in local machines.
- Performed and deployed builds for various Environments like QA, Integration, UAT and Productions Environments. Developed and deployed Chef, puppet based on their cookbooks, recipes and manifest.
- Configured and monitored distributed and multi-platform servers using Nagios.
- Strong analytical and problem-solving skills and can work either independently with little or no supervision or as a member of a team.
- Good written and verbal communication skills, strong organizational skills and a hard-working team player, well-practiced in attending phone calls and answering business team queries.

## SKILLS

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| <ul style="list-style-type: none"><li>• <b>Versioning Tools</b> -Git</li><li>• <b>CI</b> -Jenkins,Chef, Puppet</li><li>• <b>Build Tools</b> - Maven</li><li>• <b>Ticket Tracking Tool</b> - JIRA</li><li>• <b>Containerization Tool</b> - Docker</li><li>• <b>Operating System</b> -<br/>Windows , Unix</li><li>• <b>AWS</b> -Amazon EC2, S3, RDS, ELB, EBS, Auto scaling.</li></ul> | <ul style="list-style-type: none"><li>• <b>Languages</b> - SQL, NO SQL</li><li>• <b>Scripting Language</b> - Shell, Python</li><li>• <b>Web server</b> -Apache Tomcat</li><li>• <b>Database</b> -Oracle,SQL Server, MySQL, Teradata, DB2, Netezza</li><li>• <b>Big Data</b> -Hadoop, HDFS, Map Reduce, Flume, Pig,Sqoop, Hive, Oozie, MongoDB</li><li>• <b>ETL</b> -<br/>Ab Initio</li><li>• <b>Monitoring Tool</b>- Nagios</li></ul> |
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## EXPERIENCE

**Devops Engineer**, 01/2015 - Current

**Blackbaud** – San Francisco, CA

**Environment:** Amazon EC2, S3, RDS, VPC, ELB, EBS, Auto scaling, UNIX/LINUX, Redhat Linux 6, CentOS, Jenkins, Windows, Apache Tomcat, Shell Scripts, Docker, Nagios, puppet.

- Managed cookbooks in Chef and Implemented environments, roles, and templates in Chef for better environment management.
- Used Shell scripts to day to day activities and tasks for automating.
- Used Jenkins tool to automate the build process.
- Installing and configuring Jenkins master and slave nodes. Built CI/CD pipeline and managing the infrastructure as code using chef and puppet.
- Have experience in cloud platform like AWS.
- Created and implemented chef cookbooks for deployment and also used Chef Recipes to create a Deployment directly into Amazon EC2 instances.
- Worked in GIT to manage source code.
- Setup Chef Server, workstation, client and wrote scripts to deploy applications.
- Deployed the applications to Tomcat Application Server and static content to Apache web servers.
- Automated the continuous integration and deployments using Jenkins, Docker.
- Installed, Configured, and Managed Monitoring Tools such as Nagios for Resource Monitoring/Network Monitoring.
- Worked on Docker container to create Docker images for different environments.
- Responsible for taking the source code and compiling using Maven and package it in its distributable format, such as a WAR file.
- Implemented process for release management, automated code deployment, configuration management, and monitoring.

**Big Data / Datawarehouse Tech Lead**, 03/2012 - 01/2015

**Chenega Corporation** – Oak Harbor, WA

- Worked with systems engineering team to plan and deploy new Hadoop environments and expand existing Hadoop clusters with agile methodology.
- Monitored multiple Hadoop clusters environments using Control-M, monitored workload, job performance and capacity planning using Cloudera Manager.
- Experienced with through hands-on experience in all Hadoop, Java, SQL and Python.
- Participated in functional reviews, test specifications and documentation review.
- Performed MapReduce programs on log data to transform into structured way to find user location, age group, spending time.
- Analyzed the web log data using the HiveQL to extract number of unique visitors per day, page views, visit duration, most purchased product on website.
- Exported the analyzed data to the relational databases using Sqoop for visualization and to generate reports by Business Intelligence tools.
- Documented the systems processes and procedures for future references, responsible to manage data coming from different sources.
- Managed multiple projects as a Datawarehouse tech lead in Onsite - Offshore model.

**Environment:** Hadoop, HDFS, Map Reduce, Flume, Pig, Sqoop, Hive, Pig, Sqoop, Oozie, MongoDB, Shell Scripting.

**Systems Engineer**, 02/2011 - 03/2012

**Infosys Ltd** – City, STATE

- Supported in Gathering requirement and understanding the business functionality in case of TPR (Technical Project Request) document.
- Develop the graphs according to the business requirements.
- Analyze source systems file layouts and write DML for extracting the data from various sources like flat files, tables, Mainframe Copy Books, Responder Layouts.
- Involve in analyzing the data transformation logics, mapping implementations and data loading into target database through Ab-Initio graphs.
- Developing UNIX shell scripts for automation processes.
- Involve in fixing the unit and functional test case/data defects.
- Analysis of Existing application and identifying improvements.

**Environment :** Ab Initio 3.03, Teradata 12, UNIX (Sun Solaris Korn Shell).

## EDUCATION

**Bachelor of Engineering:** Electronics and Communication, 2008

**University of Karachi, Pakistan** - Chennai, Tamil Nadu