

# Caroline Keiki

## DevOps Engineer

Resourceful DevOps manager with 6+ years of experience, seeking to use solid continuous deployment skills to drive efficiency measures at Firmalent. Led Agile team of 7 developers at Fireladder Global to slash customer complaints 40% and release times 30%, through guided use of Puppet and Jenkins.

### Certificates

AWS Certified DevOps Engineer

AWS Certified Cloud Practitioner

### Experience

#### 2015 - 2018 DevOps Manager

*Fireladder Global*

- Managed Agile team with 7 developers and 3 system admins to continuous deployment of SaaS collaboration software with 1.5 million+ users.
- Switched to pairs programming and GIT version control to boost speed 25%.
- Maintained network of 25+ Linux servers at 99.9% up-time.
- Used Puppet and PRTG to raise quality and cut customer complaints 40%.
- Used AWS and Jenkins tools to slash release times 30%.

#### 2013 - 2015 DevOps Engineer

*Peterboro Analytics*

- Led continuous deployment of high-volume SaaS investment tool.
- Set up and managed 30 Unix servers with 99.9% uptime.
- Wrote scripts automating security upgrades and cut vulnerabilities 15%.
- Deployed 2 iterations each month. Raised customer satisfaction 18%.
- Managed DevOps during a period of 25% revenue growth.

#### 2012 - 2013 System Administrator

*Saucier Phair Solutions*

- Installed and maintained 12 Windows 2012 servers.
- Slashed costs 25% through strategic vendor agreements.
- Wrote scripts to automate system updates.
- Worked with team to refine Software Development Life Cycle for better efficiency.

### Education

#### 2008 - 2012 BS in Computer Science, Pace University

- Excelled in server management classes.
- Pursued a passion for security and programming coursework.
- President, Pace Computing Society. Increased membership 25%.

### Additional Activities

- Active Member, DevOps Agile Skills Association (DASA).
- Volunteer as DevOps manager for Dewitt Street Homeless Shelter. Lead continuous deployment of online fundraising app, creating 150% boost in donations.
- Participate in weekly cycling group as self-care.

### Conferences

2017 O'Reilly Conference. Led session about continuous deployment.

2015 DevOps at Cloud Expo.

### Publications

2017 Article on cloud servers appeared in "DevOps Cube"

2016 Article on infrastructure automation appeared in "DevOpsGuys"

### Personal Info

#### Phone

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### Skills

#### Programming



#### Server Management



#### Security



#### Continuous Deployment



#### Unix/Linux



#### Puppet



#### Jenkins



#### Zabbix



#### Interpersonal Skills



#### Collaboration



#### Critical Thinking

