JESSICA CLAIRE

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PROFESSIONAL SUMMARY

- Knowledgeable SAP Consultant with experience taking ownership of SAP solutions and related software and services.
- Over 6 years of experience in software industry as an SAP ABAP consultant In SAP ECC EHP7 / EHP 8 support / implementation / upgrade projects.
- Extensively worked in ABAP developing REPORTS, BDC'S, Smartforms, SAP Scripts, ALV'S.
- Extensive experience on Smart forms, ADK (Data Archiving Kit).
- Worked on BADI
- Having Knowledge on BAPI, USER-EXIT, IDOC's.
- Successfully involved in implementations and supports projects.
- Exposure to the Sales and Distribution & Material Management & FI/CO, HR.
- Expert at understanding the SAP ECC system & Experience in ABAP/4 Programming techniques.
- Good analytical and communication skills and ability to work independently with minimal supervision and also perform as part of a team.
- Outstanding organizational skills including ability to multitask prioritize and manage increasingly complex issues.
- Clear understanding of the technical concepts, supported by excellent analytical thinking and relevant experience. Motivated to learn, grow and excel in the IT industry.
- Proficient in complete SDLC (Software Development Life Cycle), STLC (Software Testing Life Cycle) using both Waterfall and Agile methodology.
- Strong work ethic, taking ownership of duties and responsibilities.•
- Experienced in creating Business Requirement Document, Functional Requirements Specifications Documentation, and Scope Documents.
- Exclusive analytical, problem solving, Leadership Proficiency, interpersonal communication skills and quick learning abilities.
- Exceptional ability to quickly acquaint with new concepts and technology.

SKILLS

- ERP: ECC 6.0 EHP6 / EHP7 / EHP8, SAP S/4 HANA, SAP NW Gateway
- SAP Modules : SD,MM,AFS,FICO,QM,PM,PP
- Languages: ABAP/4, C, C++, Java 1.5/1.6/7/8, HTML, .NET, Java Script, XML, VC++, PL/SQL.
- GUI: SAP GUI, VC++, WD ABAP, Fiori

- Databases PL/SQL, SQL Server 2000/2005, Oracle 9g/10g/11
- Operating Systems: WINDOWS 2000/8/10, UNIX
- Other Tools: MS Office, MS Word, MS Excel, MS PowerPoint, MS Visio, Rational Rose
- Defect Tracking Tools: HP Quality Center, JIRA

WORK HISTORY

SAP ABAP Developer, 08/2015 - Current
Accenture – Louisville, TN

Adaptiv ERP LLC is one of the prominent Houston-based SAP software implementor in the area of human resources & manufacturing industry. Adaptiv ERP was contracted by a couple of oil and gas clients based in Houston for supporting existing and new SAP custom software solutions. The project was chartered to standardize processes & retire legacy applications and enhance functionalities available in latest ERP application.

Customer: CITGO Corporation, Inc
Project Description:
Worked on a Support Project at CITGO, which is a leading oil & gas exploration & production company, based in Houston, Texas
Roles & Responsibilities:
- Worked as an Onsite ABAP Developer in areas of SD, MM & FICO, responsible for supporting, developing RICEFW objects and ABAP programs for background processing.
- Perform prototyping, design, development, testing, debugging and documentation of ABAP based software applications.
- Perform program performance optimization and tuning where necessary.
- Continuous improvement and optimization of support activities.
- Established compatibility with third party software products by developing program for modification and integration.
- Coordinated with systems partners to gather business requirements, finalize designs and perform technical analysis.
- Analyzed technical feasibility of solutions for new functional requirements, performed gap analysis and suggested options for performance improvement of technical objects.
- Analyzed architectural changes required for new business requirements, performed gap analysis and reported back to the functional team.
- Provided deliverable estimates, prioritized meeting with functional leads.
- Participated in code and document reviews and maintained review logs.
- Created SAP OSS Messages and Support Tickets, as well as Application of OSS Notes.
- Verified and validated system operation, including writing and executing test procedures and test scripts, correcting defects and providing technical support.
- Organized weekly status meeting to discuss Technical incidents, development status, challenges and progression details.
- Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access.
- Performed and documented impact analyses and development estimates for change requests.
- Participated in team activities and team planning in regards to improving team skills, awareness and quality of work.

Customer: Anadarko Petroleum Corporation
Project Description:
Worked on a Support Project at Anadarko, which was a leading oil & gas exploration & production company, based in The Woodlands, Texas
- Responsible for business requirement gathering of the current business facilities by interacting with the key business users and converting it into technical design specifications.
- Developed Webdynpro applications for supplier services portal an internet-based solution for selecting materials and also service suppliers to collaborate on high-value business processes and transactions.
- Developing highly used customized Webdynpro screens in the supplier portal, for the creation of invoice, goods receipt on the purchase orders generated from sap.
- Experience in development of customized powl screens in webdynpro to display the list of purchase orders, invoices and goods receipt independently.
- Developing the logic to send the data and navigate from one webdynpro screen to another and also to populate the drop down values in the screens with the appropriate values.
- Developing the Webdynpro application for dynamic property change of screen elements for display and hide.
- Skilled on preparing the technical documentation including Webdynpro use case diagrams, webdynpro screen flow diagrams, webdynpro technical design specification,.
- Designing and development of RICEFW objects, formulating unit test plans for RICEFW objects and deployment of solutions.
- Used BAPI function call, BAPI_salesorder_createfromdata for creating sales order in sap system from the external system.
- Worked with BAPI_po_getdetail to get the details of delivered quantity of each items in the po and also worked with bapi_po_change to change the po.

Business Analyst, 08/2014 - 07/2015
Vista Equity Partners – Virtual, VA

Credexo provides strategic consulting using Cloud First, Mobile First methodology. Their customer profile includes organizations who are strategically adopting the elasticity of the cloud to gain competitive advantage over their peers while maintaining control over their business data.

Customer: RICOH
Project Description:
Ricoh produces electronic products, primarily cameras and office equipment such as printers, photocopiers, fax machines, offers Software as a Service (SaaS) document management solutions and also offers Projectors. The project was to act as a liaison between Client and Customer and gather requirements, create required documents and provide the Client with updates.
Responsibilities:
- Gathered business requirements and understood the goal
- Used Mockup screens to convey the look and feel of GUI screens for the end users to developers.
- Worked closely with Project Manager and created project plan, project risk document.
- Prepared the Functional Design Document with Use cases and Activity diagram covering all the business needs.
- Used Unified Modeling Language (UML) to prepare Use Cases diagrams, process flow diagrams, sequence diagrams from the gathered requirements and created diagrams using MS Visio
- Assist with the Project Manager to define project milestones, schedules, monitoring progress and updating plans using MS Project.
- Created the Requirement Traceability matrix.
- Identified Gaps in the system and Performed Gap analysis for new requirements, as well as prioritized them based on actual business needs so as to align them with the product release roadmap.
- Documentation of system and business requirements and specifications, design and development of use and test-case scenarios using Visio.
- Created Proof of Concept (POC), Mapping Documents, Meeting Minutes Document
- Established Requirements Traceability Matrix (RTM) using Rational Requisite Pro to trace the completeness of requirements
- Used various SQL commands like Create, Delete, Update, and Inner, Outer, Left, and Right Joins to update the database and retrieve data for data analysis and validation
- Coordinated and Handed Offshore team. Updated project progress

Customer: ACE Hardware
Project Description:
Ace Hardware Corporation is a hardware retailers' cooperative based in Oak Brook, Illinois, United States. It is the world's largest hardware retail cooperative, and the largest non-grocery American retail cooperative. The project was to gather requirements from the client and prepare the required documents and updates to the client.
Responsibilities:
- Proficient in Developed Business Requirement Document (BRD) that supported overall strategy, goals and objectives.
- Documented and delivered Functional Specification Document (FSD) to the project team.
- Involved in gathering and documenting the requirements that were critical to the business process and using those requirements to design application software using a Use Case approach.
- Created Vision and Scope Document
- Provided status update reports on requirement gathering process
- Developed Design Document
- Created screen mockups
- Collaborated with team to provide the functional and domain related inputs for creation of Test scenarios and Test cases
- Created process flows, diagrams and functional flows with Visio
- Attended all weekly meetings
- Created Test Plans, wrote Test Cases and Test Scripts using HP Quality Center
- Communicate and Collaborate with the team in India
- Worked with the development team to get the updates on the progress and communicate it to the client.

EDUCATION

Bachelor of Science: Computer Science, 07/2011
Osmania University - Hyderabad, INDIA