JESSICA CLAIRE

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📍 Montgomery Street, San Francisco, CA 94105

SKILLS

- SAP Certified PI Development Consultant
- SAP Certified PI Technical Consultant
- SAP related EAI and EDI Processes and Services
- SAP ECC and SAP PI
- SAP HANA Reporting
- ABAP, JAVA, Power Shell, JavaScript
- IDoc, BAPI/RFC, JDBC, SOAP, REST
- SAP PI/PO Upgrades
- Microsoft Certified Professional
- Systems Design Documentation
- Functional & Business Requirements
- Systems Installation, Configuration, and Upgrading
- Solution design and reviews
- Scrum / Agile
- Performance optimization
- Teamwork / Collaboration with Off-Shore Teams
- Project Management
- Infrastructure solutions
- SAP Systems architecture

EDUCATION

University of Würzburg
Germany • 1999

Diploma: Business Administration and Business Computing

Center For Management And Information Technology
India • 1997

Certificate course of NetCombo in Computers: Business Information Systems

Osmania University
India • 1994

Bachelor of Commerce: Commerce and Management

National Institute of Information Technology
India • 1993

Honors Diploma: Systems Management

CERTIFICATIONS

SAP Certified Technology Consultant SAP NetWeaver 7.0 - Exchange Infrastructure
SAP Certified Development Consultant SAP NetWeaver '04 - Exchange Infrastructure & Integration
ITIL Version 3 Foundation Certified
Microsoft Certified Professional in Windows NT Server 4.0
Microsoft Certified Professional in Internet Information Server (IIS)

PROFESSIONAL SUMMARY

Results-driven and hardworking SAP Integration Architect bringing 20+ years of experience in Solution Design, Service Delivery and Operations Management. Proven success revamping processes and procedures and increasing efficiency and reducing complexity. Committed to managing an effective team through comprehensive monitoring, training and empowerment. Articulate, self-motivated and innovative with the desire to pursue a growth-oriented position with a progressive and growing team.

WORK HISTORY

Enel - SAP Solution Architect
Seville, OH • 04/2008 - Current

- Member of SAP service delivery value center for Siemens Americas specializing in SAP PI solutions and service delivery management.
- As part of this center, hosting 167 integration services and charge back to Siemens Operating Companies across Americas and Europe.
- Reviewing and mitigating Siemens Cyber Security measures for SAP PI Landscape.
- Developed ingenious solution to provide 24/7 and 100% availability of PI platform, making use of both Test and Production environments, to handle FedEx/UPS based shipments from warehouses/ distribution centers. Resulted in savings of over $35K per year.
- Developed solution to push warehouse productivity data from SAP HANA to MindSphere IOT, providing savings of $24K per year for Partner (SI - Southaven Warehouse).
- Consolidated multiple JSIC installations by migrating them to single PI SIcon Plugin for Corporate EDI Services, that simplified overall management and reducing support and maintenance costs. Resulted in savings of $60K per year.
- Currently leading SAP PI Dual-stack to PI JAVA-Stack upgrade and migration project. Executed multiple SAP XI/PI Upgrade projects.
- Find synergies and implement common process based interfaces which can be reused by multiple Operating Companies.
- Work closely with clients to establish problem specifications and system designs.
- Develop technical specifications based on functional specifications or Business Cases.
- Collaborate with cross-functional development team members to analyze potential system solutions based on evolving client requirements.
- Lead and mentor Off-Shore team to improve quality of production support and handling of application issues and change requests.
- Co-ordinate with AtoS Data Center team for SAP SP upgrades and server/system maintenance activities.
- Manage integration project schedules and deliverables for Siemens Operating Companies and provide status updates to management.
- Carefully document all processes involved with each project, ensuring that updates were included as necessary.
- Work closely with ABAP team members to design and develop robust integration solutions to meet client requirements for functionality, scalability and performance.
- Proficient with various adapters for exposing back-end services are SOAP/REST API.
- Well versed with every aspect of development and troubleshooting techniques in SAP like IDOC, BAPI, ICO, ccBPM, etc.
- Currently learning and exploring Azure Logic Apps service to migrate PI ccBPM Integrations.
- Experienced in developing Calculation Views in SAP HANA for ETL reporting and managing user authorizations to specific views.
- Working knowledge on SAP AIF Add-on.
- Support Siemens GP Carve-out project with shared PI Interfaces.
- Rapidly prototyped new data processing capabilities to confirm integration feasibility into existing systems.

Cognizant Technology Solutions - SAP ABAP Technical Consultant
Ashburn, VA • 03/2005 - 03/2008

- Project SystemONE: Implementation of Spiridon, SAP template for Siemens operating companies, for Siemens Building Technologies.
- Received kudos for developing BAPIs to post data from BizTalk for creation of Service Maintenance plans and Estimate2Quote Solution.
- Enhance customer-exits to make company code dependent by implementing custom BADI concept.
- Played key role in designing integration solutions, which are highly reusable, reliable ensuring optimal performance.
- Responsible for gathering requirements, analyzing systems involved and propose appropriate architecture.
- Worked extensively in configuration of XI with SAP and non-sap systems and extraction of data from different non-sap and SAP systems.
- Designed ccBPM (Workflow) based interfaces with data quality and control checks and triggering email notifications, in case of data issues, to appropriate Level 1 teams specific to interface and company code.
- Dealing with IDOCs and multiple company codes, to filter and route data into multiple processes based on company codes.
- Designing interfaces with lot of flexibility based on Company codes by storing company code specific data in customizing tables.
  Co-ordinate unit and end-to-end testing activities between various parties involved.
- Provide day-to-day Level 3 support activities to various XI issues.

Steelcase Inc. - SAP Systems Analyst
Rancho Cucamonga, CA • 04/2001 - 02/2005

- Project: e-Net "I". Scope was to automate procurement related processes. Here, purchase orders created in SAP R/3 system are transmitted directly to Supplier Portal and suppliers can respond with acknowledgements, shipping notifications and Invoices back to SAP R/3 System. Complete technical work from R/3 side was handled and later implemented in 11 other Siemens SAP systems.
- Developed prototype for SAP .NET Connector web-based application using Visual Studio .NET and SAP .NET connector to retrieve or post data to SAP R/3 using BAPIs. VS.NET team is developed various services, based on prototype, to post time entries into SAP System directly based of Change Pointers.
- Demonstrated how to use SAP Java Connector to interface with SAP System via standalone application or from web page using servlets. This was used in G3-Connect project.
- Provide support and technical assistance to various locations within Siemens PG, who implemented and adapted e-Net I.
- Provide support to all SAP interfaces to CrossWorlds Middleware platform.
- Created SAP ABAP development guidelines.
- Delivered in-depth training junior SAP Developers, imparting knowledge of best practices for protecting data and minimizing errors.
- Provided support on system operation and troubleshooting for SIDOC related topics.

Accenture - SAP ABAP Developer
Sparks, MD, Germany • 04/1999 - 01/2001

- Researched, designed and implemented scalable ABAP applications for PM and CS Module implementation.
- Designed and developed ABAP UI application to consolidate multiple SAP transactions and screens into one consolidated screen for Equipment transfers using IBIP, reducing end-user input time considerably.