

SAP Support Resume

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Job Objective: Seeking a position as SAP Support in an organization where I can utilize my experience and skills for the successful completion of each job task.

Summary of Qualifications:

Remarkable experience working within SAP environment
Strong technical knowledge of SAP STP/ R2R / WM
Familiarity with SAP modules (SD, MM, COPA, PP, WM, PM, CRM, SCM, SRM)
Good understanding of technical issues (idoc processing, batch processing, EDI, and middleware)
Skilled in SAP BI/BW Architecture, Data Warehouse design and development, technical components and data modeling
Proven project management skills
Excellent time management and organizational skills
Sound communication and presentation skills
Profound ability to independently develop solutions to problems and enhancements

Work Experience:

SAP Support, August 2005 - Present
VSA Technology, Bakersfield, CA
Ensured that SAP Applications are delivered to meet customers' needs and expectations.
Ensured that district application system and new business standards were reliable.
Assisted and supported SAP Applications Management Team Lead.
Participated in Regional and Global Specific application projects.
Identified and managed gaps in the Regional design.
SAP Support, May 2000 - July 2005
Innovative Solutions, Bakersfield, CA

Ensured SAP results align with the identified business requirements.
Created and successfully completed key project deliverables.
Monitored risks associated with outsourcing and applications management deals.
Defined and structured applicable outsourcing deals.
Managed effective transition of the applications.

Education:

Bachelor's Degree in Computer Science, Mount Union College, Ohio, OH