

# Jessica Claire

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## Professional Summary

Experienced SSIS ETL Database Developer and SSRS/Tableau Developer with over 5+ years of experience in Data Warehouse/OLAP projects implementation. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits.

## Skills

- SSIS. SSRS
- Immuta-Data Governance
- SQL Server Microsoft Visual Studio
- Database Design Warehouse Management Software(WMS)
- Power-BI,
- SDLC-Agile, Waterfall,Hybrid,Scrum
- Erwin ETL, Reporting, Microsoft Visual Studio
- Performance tuning T-SQL
- Technical reports Database development
- Compiling data. Linux operating system
- Relational Database Management Database objects creation
- Data Analysis
- UAT,qTest
- T-SQLPL/SQL,SQL,XML
- SSIS Agents
- Control-M
- Autosys
- Cronjob
- Business and GAP Analysis
- Microsoft Dynamics 365

## Work History

- 09/2017 to Current    **SSIS ETL Developer/SSRS/TABLEAU Developer**  
**Code Analytics Resource** – City, STATE
- Translate business needs and requirements into data analytic and reporting solutions to deliver meaningful information to end users
  - Design, test, and implement BI solutions, including dashboards, drill down/through-paths, and reports
  - Develops reports, documentation, and configuration management
  - Designed, developed, tested and troubleshoot SSIS packages that implement complex ETL processes
  - Builds relationships with inter-professional team and other stakeholders
  - Identifies and understands information needs
  - Establish effective process designs, and support models to achieve desired outcome advancing clinical and fiscal performance
  - Analyzed, developed, tested, maintained and supported complex data/process models, and processes in ETL environment using SSIS
  - Translated business requirements into technical requirements
  - Maintained existing applications and designed and delivered new applications
  - Wrote and optimized in-application SQL statements.
  - Designed integration tools to combine data from multiple, varied data sources such as RDBMS, SQL and big data installations.
  - Interpreted data models for conversion into ETL diagrams and code.
  - Verified performance and reliability of development database transformation solutions via extensive simulation testing.
- 07/2015 to 09/2017    **Business Analyst/SSIS ETL Developer**  
**Halliburton Energy Services** – City, STATE
- Worked with variety of stakeholders including business users and IT partner
  - Defined, gathered, analyzed, and wrote business requirements
  - Interacted and communicated with 3rd party vendors to ensure due diligence is met
  - Designed, developed, tested and troubleshoot SSIS packages that implement complex ETL processes
  - Analyzed, developed, tested, maintained and supported complex data/process models, and processes in ETL environment using SSIS
  - Designed, developed, and supported complex integration processes using SQL Server technology, stored procedures and SQL program code
  - Translated business requirements into technical designs to map and load data from source systems to data warehouses, downstream applications, and trading partners
  - Worked closely with operations and IT to ensure all necessary Client data feed into Landmark tools
  - Ensured quality and accuracy of data mapped from staging environments to target reporting environments
  - Maintained data repository with data definitions, relationships, linkages and sources
  - Communicated open items and issues to key stakeholders, including management, development teams, and business areas
  - Performed root cause analysis for issues and provide effective and timely resolution
  - Provided ad-hoc reports and analysis to support business needs
- 01/2010 to 07/2013    **Health Information Technology Support**  
**Centura Health At Home** – City, STATE
- Maintained hardware and software security
  - Ensured that adequate endpoint security protection is in place
  - Wired network drops and maintain existing network infrastructure
  - Monitored servers, network, and backup systems to ensure 24/7 uptime
  - Supported data analytics and reporting
  - Set and maintained PC client configuration standards and set up new users
  - Provided troubleshooting and support for computers, printers, copiers, scanners, and projectors
  - Provided support for remote users
  - Provided maintenance on network PCs and Macs
  - Evaluated applications and software patches for desktop applications to see if they will solve desktop issues
  - Provided support for ERP software including Crystal Reports and Microsoft SSRS Reports
  - Supported mobile devices and MDM software
  - Supported VoIP phone system
  - Assisted with workflow and automation projects to improve efficiency
  - Performed quality work for assigned duties based on operating procedures and responsibilities assigned to the position
  - Wrote and maintained standard work procedures
  - Documented problems, diagnostics, interactions, next steps, and solutions in an IT ticket system

## Education

- 2017                    **Master of Science: Medical and Healthcare Information Technology**  
**University of Denver** - Denver, CO
- 2015                    **Bachelor of Science: Project Management**  
**Colorado State University - Global Campus** - Greenwood Village, CO  
Licenses/Certification  
Applied Strategic Project Management For The 21st Century
- 2006                    **Associate of Science: Marketing**  
**Ho Technical University** - Ghana

Willing to relocate