

Caroline Keiki

DevOps Engineer

Resourceful DevOps manager with 6+ years of experience, seeking to use solid continuous deployment skills to drive efficiency measures at Firmalent. Led Agile team of 7 developers at Fireladder Global to slash customer complaints 40% and release times 30%, through guided use of Puppet and Jenkins.

Personal Info

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Skills

Programming	● ● ● ●
Server Management	● ● ● ● ○
Security	● ● ● ● ○
Continuous Deployment	● ● ● ● ○
Unix/Linux	● ● ● ○ ○
Puppet	● ● ● ○ ○
Jenkins	● ● ● ● ○
Zabbix	● ● ● ● ○
Interpersonal Skills	● ● ● ● ●
Collaboration	● ● ● ● ●
Critical Thinking	● ● ● ● ○

Experience

2015 - 2018	DevOps Manager <i>Fireladder Global</i> <ul style="list-style-type: none">Managed Agile team with 7 developers and 3 system admins to continuous deployment of SaaS collaboration software with 1.5 million+ users.Switched to pairs programming and GIT version control to boost speed 25%.Maintained network of 25+ Linux servers at 99.9% up-time.Used Puppet and PRTG to raise quality and cut customer complaints 40%.Used AWS and Jenkins tools to slash release times 30%.
2013 - 2015	DevOps Engineer <i>Peterboro Analytics</i> <ul style="list-style-type: none">Led continuous deployment of high-volume SaaS investment tool.Set up and managed 30 Unix servers with 99.9% uptime.Wrote scripts automating security upgrades and cut vulnerabilities 15%.Deployed 2 iterations each month. Raised customer satisfaction 18%.Managed DevOps during a period of 25% revenue growth.
2012 - 2013	System Administrator <i>Saucier Phair Solutions</i> <ul style="list-style-type: none">Installed and maintained 12 Windows 2012 servers.Slashed costs 25% through strategic vendor agreements.Wrote scripts to automate system updates.Worked with team to refine Software Development Life Cycle for better efficiency.

Education

2008 - 2012	BS in Computer Science, Pace University <ul style="list-style-type: none">Excelled in server management classes.Pursued a passion for security and programming coursework.President, Pace Computing Society. Increased membership 25%.
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Additional Activities

- Active Member, DevOps Agile Skills Association (DASA).
- Volunteer as DevOps manager for Dewitt Street Homeless Shelter. Lead continuous deployment of online fundraising app, creating 150% boost in donations.
- Participate in weekly cycling group as self-care.

Certificates

AWS Certified DevOps Engineer