

JESSICA CLAIRE

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PROFESSIONAL SUMMARY

Reliable and energetic lead who is able to take on multiple tasks ranging from very technical to analytical and administrative. Able to collaborate with various people across the organization and communicate in a way that is both clear and concise. With fourteen years of healthcare, financial and regulatory data and analysis and 9 years as a developer in IT; has demonstrated to be a crucial asset within the organization.

SKILLS

Databases:

- SAS
- Oracle
- MS SQL Server
- Greenplum/ Postgresql
- MYSQL

ETL Tools:

- SAS
- Informatica
- Alteryx

BI Platforms:

- Tableau
- Cognos

PowerBI

SOFT SKILLS:

- Leadership
- Teamwork and Collaboration
- Adaptability
- Ability to work under pressure
- Detail oriented
- Strong Communication skills
- Self-Motivating
- Ability to teach and mentor
- Project planning
- Multi-tasking

WORK HISTORY

- 12/2015 to Current **RAPS Data Engineer Lead**
Cox Communications Inc – Washington, DC
- Engaged with team by providing technical assistance and guidance in the various technology platforms across entire team
 - Lead projects that employed the coordination of teams across the organization
 - Setup, employed, and enforced the use of Azure Dev Ops to backup and rollback code developed across the whole team
 - Created a unified configuration in SAS for the SAS developers to ensure all code that is written in a uniform standard and is transferrable to other team members
 - Moved team away from running SAS code on their local machines and to use the SAS Unix Server instead
 - Developed the dataset and process that feeds the executive dashboard. This process encompasses all the programs that are supported by our department
 - Updated and automated manual processes so that team can focus on other necessary tasks
- 12/2015 to 05/2019 **Lead Data Engineer**
Cgi Group Inc. – Denver, CO
- Meeting with business partners and gathering requirements to best serve data warehouse needs.
 - Full support of programs through SDLC including development of SAS code, moving and supporting projects in QA, and ensuring successful deployments into production environment.
 - Subject matter expert for all membership and encounters related programs within data warehouse.
 - Triage any production issues and provide solutions with IT operations team to ensure data integrity and timeliness.
 - Successfully implementing three new products; two of which take advantage of the health insurance exchanges in New York.
 - Part taking in projects that move the data warehouse from using SAS as an ETL tool and data storage system to leveraging the power of Informatica Power Center and loading into SQL Server and Netezza.
- Designed and implemented a SharePoint site for the Enterprise Information Management team and ensured adoption of tool by the department to effectively communicate across teams in various geographic locations, share and store reference documentation, and provide an outlet for the team
- 12/2014 to 12/2015 **ETL Developer**
Viasat – Tampa, FL
- Meeting with business partners and gathering requirements to best serve data warehouse needs.
 - Full support of programs through SDLC including development of SAS code, moving and supporting projects in QA, and ensuring successful deployments into production environment.
 - Subject matter expert for all membership and encounters related programs within data warehouse.
 - Triage any production issues and provide solutions with IT operations team to ensure data integrity and timeliness.
 - Successfully implementing three new products; two of which take advantage of the health insurance exchanges in New York.
 - Part taking in projects that move the data warehouse from using SAS as an ETL tool and data storage system to leveraging the power of Informatica Power Center and loading into SQL Server and Netezza.
 - Designed and implemented a Sharepoint site for the Enterprise Information Management team and ensured adoption of tool by the department to effectively communicate across teams in various geographic locations, share and store reference documentation, and provide an outlet for the team to manage projects.

01/2010 to 12/2014 **Senior Software Engineer**

WellCare Health Plans Inc. – City, STATE

- Building an Encounters data mart to unify reporting standards across various state markets and automate report creation to our various users.
- Working with Finance to provide data for various regulatory requests that support financial statements that were submitted. This included the annual Florida rate setting data which affects approximately 40% of Wellcare's annual revenue.
- Maintain SAS BI reporting for Capitation team. This includes development of Stored Processes, Web Report Studio, and SAS BI Portal.
- Work on Adhoc requests from various State regulators, internal and external auditors and other internal requests for data that cannot go through SDLC due to very tight deadlines and constant changes in requirements.

EDUCATION

12/2006

Bachelor of Arts: Finance

University Of South Florida - Tampa, FL