

Caroline Keiki

DevOps Engineer

Resourceful DevOps manager with 6+ years of experience, seeking to use solid continuous deployment skills to drive efficiency measures at Fimalent. Led Agile team of 7 developers at Fireladder Global to slash customer complaints 40% and release times 30%, through guided use of Puppet and Jenkins.

Certificates

- AWS Certified DevOps Engineer
- AWS Certified Cloud Practitioner

Experience

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| 2015 - 2018 | DevOps Manager <i>Fireladder Global</i> <ul style="list-style-type: none">Managed Agile team with 7 developers and 3 system admins to continuous deployment of SaaS collaboration software with 1.5 million+ users.Switched to pairs programming and GIT version control to boost speed 25%.Maintained network of 25+ Linux servers at 99.9% up-time.Used Puppet and PRTG to raise quality and cut customer complaints 40%.Used AWS and Jenkins tools to slash release times 30%. |
| 2013 - 2015 | DevOps Engineer <i>Peterboro Analytics</i> <ul style="list-style-type: none">Led continuous deployment of high-volume SaaS investment tool.Set up and managed 30 Unix servers with 99.9% uptime.Wrote scripts automating security upgrades and cut vulnerabilities 15%.Deployed 2 iterations each month. Raised customer satisfaction 18%.Managed DevOps during a period of 25% revenue growth. |
| 2012 - 2013 | System Administrator <i>Saucier Phair Solutions</i> <ul style="list-style-type: none">Installed and maintained 12 Windows 2012 servers.Slashed costs 25% through strategic vendor agreements.Wrote scripts to automate system updates.Worked with team to refine Software Development Life Cycle for better efficiency. |

Education

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| 2008 - 2012 | BS in Computer Science, Pace University <ul style="list-style-type: none">Excelled in server management classes.Pursued a passion for security and programming coursework.President, Pace Computing Society. Increased membership 25%. |
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Additional Activities

- Active Member, DevOps Agile Skills Association (DASA).
- Volunteer as DevOps manager for Dewitt Street Homeless Shelter. Lead continuous deployment of online fundraising app, creating 150% boost in donations.
- Participate in weekly cycling group as self-care.

Conferences

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| 2017 | O'Reilly Conference. Led session about continuous deployment. |
| 2015 | DevOps at Cloud Expo. |

Publications

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| 2017 | Article on cloud servers appeared in "DevOps Cube" |
| 2016 | Article on infrastructure automation appeared in "DevOpsGuys" |

Personal Info

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Skills

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| Programming | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Server Management | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Security | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Continuous Deployment | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Unix/Linux | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Puppet | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Jenkins | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Zabbix | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Interpersonal Skills | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Collaboration | <div><div></div><div></div><div></div><div></div><div></div></div> |
| Critical Thinking | <div><div></div><div></div><div></div><div></div><div></div></div> |