

# NAME

## BUSINESS ANALYST

"Aspire to aim higher with innovation, not imitation."

### SENIOR BUSINESS ANALYST

Business Analyst with 10+ years of experience in analyzing business operations and processes in information technology and boosting business performance by leveraging people, processes, and technology while remaining focused on customer needs. Specializing in configuration, testing, building business cases, innovating processes and gathering/decomposing/translating requirements. Focused in: HR, Environmental Health and Safety, Clinic, Workers' Comp, Leave of Absence, Security, Payroll, Time Keeping, Vendor Management, MDM, Paint, and Quality.

### PROFESSIONAL EXPERIENCE

January 2014 – Present | Job (Manufacturing), Location

#### Business Analyst

- Automated data creation for a large multi-year project, saving \$3.5 million
- Discovered and led project to decommission software that was no longer being used, saving \$250,000/annum
- Led business process mapping and discovered antiquated processes, saving \$31,000/annum
- Created, innovated, updated, and automated numerous IT artifacts
- Analyzed company's operation and IT process to gather requirements through document analysis, interview, workshops, and workflow analysis and then decompose/translate them for the technical team
- Conducted testing (SIT – System Integration Testing/UAT – User Acceptance Testing) to ensure business needs are met and business value is being recognized
- Evaluated risks related to implementation, testing and training
- In charge of data mapping and migration for a multi-year project implementing SAP EHS
- Completed business analysis to gather business requirements in order to have standardization across process designs and process models
- Investigated industry trends in order to maximize value proposition with continuous improvement to information systems and business processes
- Part of the digital transformation from SAP ECC to S/4HANA
- Focused in SAP: General functionality, MDM, classification and characteristic creation and maintenance, configuration, SPRO, Reports Shipping, WWI, EHS&M, as well as Success Factors Learning and Employee Central

July 2005 – August 2017 | Job (Real Estate), Location

#### Vice President and Associate Broker

- Modernized logo/marketing/branding/social media/new agent training
- Created a tracking system for rental properties and upcoming foreclosures
- Cradle to grave management of listings/sales/investments/construction
- Directed all customer service activities and logistics


### PUBLICATIONS AND SPEAKING ENGAGEMENTS

- Super cool article I wrote that was published.
- Awesome conferences I've spoken at

 Number

 [Email](#)

 [linkedin.com/in/profile](https://www.linkedin.com/in/profile)

 Address

### EDUCATION

#### Expensive School

*Master of Business Administration*

GPA: 4.0

#### Reasonably Priced School

*Bachelor of Science, Computer Science,*

GPA: 3.5

### KEY SKILLS

Data mining and analytics  
Requirements gathering and analysis  
Risk management  
Testing/Test plans  
Business systems analysis  
Business process analysis  
Process improvement  
Problem solving  
Requirements management  
Thought leadership  
Vendor management  
Strategy  
Innovation  
SAP  
SDLC  
Use cases  
Agile  
Analytical skills  
Feasibility studies

### CERTIFICATIONS/AWARDS

ISTQB/ASTQB

ITIL v3

Scrum Fundamentals

Excellence in Action

SAP S/4 Hana Team Excellence

Patents – Numbers