

# JESSICA CLAIRE

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## CERTIFICATIONS

- Docker Certified Associate
- AWS Certified Practitioner

## EDUCATION

City Colleges of Chicago-Malcolm X College  
Chicago, IL • 12/2012

*Associate of Science:* Business

Northeastern Illinois University  
Chicago, IL • 05/2014

*Bachelor of Science:* Accounting

## CORE COPETENCIES

- Excellent communication and Interpersonal skills
- Organizational skills
- Project planning
- Developer collaboration
- Team andGoal Oriented
- Maintenance and troubleshooting
- Meeting participation
- Time management
- Excellent work Ethics
- Adaptability
- Problem solving - creating solutions
- Documentation and Report
- Positive, Energetic, and professional attitude

## PROFESSIONAL SUMMARY

DevOps Engineer with several years of experience in the IT industry. Passionate and motivated by delivering exceptional results through emerging concepts and techniques. Proactively seek ways to incorporate new and creative ideas, while utilizing DevOps tools such as containerization, SCM, CI/CD, cloud automation, and orchestrations. Displays an outstanding ability to plan, operate, multitask, organize, coordinate, manage incidents, and stays on top of current trends to implement practices that will contribute to company's success.

## PROFESSIONAL EXPERIENCES

**Two95 International Inc. - DevOps Engineer**  
Radnor, PA • 10/2017 - Current

- Provisioned AWS services using AWS CLI/API, defining EC2, S3, VPCs, subnets, Auto-Scaling Policies/Groups, Security Groups and Routs 53 to ensure high availability and redundancy of critical resources
- Maintained fully automated CI/CD pipelines for code deployment using Jenkins
- Created and updated AWS AMI Images Using Packer
- Experienced with installation and configuration of Kubernetes , clustering and managing deployments in Kubernetes
- Experienced with microservices and containers, including Docker and applying this technology to continuous delivery
- Increased productivity and reduced errors through the use of automation with Ansible
- Built and deployed Docker containers to break up monolithic app into microservices, improving developer workflow, increasing scalability, and optimizing speed
- Managed systems with Ansible; created custom roles and playbooks
- Managed GitHub repositories and permissions, including branching and tagging
- Actively manage, improve, and monitor cloud infrastructure on AWS, EC2, S3, and RDS, including backups, patches, and scaling
- Implemented AWS Cloud platform with terraform, with its features which included EC2, VPC, EBS, AMI, Autos calling, IAM, S3, R53
- Used Ansible Tower to run different tasks
- Provided consistent environment using Kubernetes for deployment scaling and load balancing to the application from development through production
- Helped to maintain existing build/ deploy pipelines for both configuration management and application development, using jenkins
- Reduced costs by ~\$4,000 each month by eliminating unnecessary servers and consolidating databases
- Experience utilizing Docker and creating Docker Images
- Maintained Docker container clusters managed by Kubernetes on GCP (Google Cloud Platform)
- In-depth understanding of the principles and best practices of SCM
- Used Kubernetes for deployments, scaling and management of Pods
- Configured and integrated NagiosXi with slack to constantly monitor instances and send notifications

**Kord Technologies - System Engineer**  
Chantilly, VA • 11/2015 - 09/2017

- Created and updated user and group accounts
- Migrated Mysql database to AWS RDS using server migration service
- Installed, configured, and maintained operating systems, and system management tools
- Designed and deployed various applications, including NagiosXi and backup systems
- Troubleshooted performance of servers using tools such as top, traceroute, nslookup, netstat, etc
- Worked with teams to design and build a highly available cloud hosting platform and incorporate the necessary automation and configuration tools that ensure agile and secure consumption of our infrastructure
- Conduct performance monitoring, system health checks, trending analysis and capacity planning
- Provided system engineering support for different IT projects
- Implemented, developed and tested installation and update of servers in the departments
- Regular Interaction with users to analyze and resolve the system and workflow errors
- Ensured that test logs/ registers are kept up to date, and provided effective resolutions to issues

**Curtiss Wright - Customer Service Representative**  
Milwaukee, WI • 04/2007 - 06/2014

- Cultivated customer loyalty, promoted repeat customers and improved sales
- Answered customer telephone calls promptly to avoid on-hold wait times

## PROJECTS AND ACCOMPLISHMENTS

- Configured ELB on Cloud System
- Assisted the senior developer regularly with various tasks, which advanced my learning experience
- Migrated from Nagios to DataDog
- Disaster Recovery - R1soft Backup
- Deployed Ansible Tower on Linux
- Successfully deployed new infrastructure with Terraform on test environment
- Configured NagiosXi to monitor instances and send notifications to slack