

# JESSICA CLAIRE

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## PROFESSIONAL SUMMARY

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Experienced ETL Developer with over 5 years of experience in Manufacturing, Health Care and Financial Industries. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Exceptional leadership skills and talent for procedure development and implementation. Proven success in leadership, operational excellence and organizational development with keen understanding of business. Motivated individual with strong work ethic and ability to work independently. Strong organizational and team collaboration skills with experience in improving processes. Recognized consistently for performance excellence and contributions to success.

## SKILLS

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### Technical Skills:

Operating Systems UNIX, Windows, MS-DOS

Language/Tools SQL, PL/SQL, C, C++

Scheduling Tools Autoschedulers, ESP, Cron, Control-M, Informatica

Scheduler

ETL Tools Informatica Power Center 10.x/9.x/8.x, B2B Data

Exchange, B2B Data Transformation, IBM DataStage v7.5/8.5/11.2,

SSIS, Managed File Transfer (MFT)

Database MS SQL Server, Oracle 8i/9i/10g, DB2, Netezza, Teradata,

SAP HANA

Scripting Shell Scripting, PClairathon, PERL Scripting

Data Modeling Tools Microsoft Visio, ERWIN 4.x/3.x

Excel Tools & Utilities TOAD, SQL Developer, SQL\*Loader,

PuttClaire

## WORK HISTORY

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05/2018 to Current **Senior ETL Developer**

**Epam Systems Inc** – Tbilisi, GA

- Developed ETL Informatica workflows, B2B Data Exchange profiles, B2B Data transformation projects and creating database tables, indexes and table partitions for Claim processing systems for Health Care Clients
- Support all business queries raised by the trading partner on claim processing, data issues, response delivery for multiple clients and resolving the tickets on the prioritized basis.
- Involved in the Informatica upgrade from 9.6.1 Hotfix 1 to 10.2 Hotfix 1, migration of Cleo MFT to Informatica MFT and setup load balancing on it for high availability
- Review schemas, data models and data architecture for EDI transaction processing and provide solutions for specific use cases improved operations and provided exceptional client support.
- Responsible in conducting weekly status meetings with the client time to time in absence of manager

10/2017 to 05/2018 **Senior Data Modeler**

**3M Companies** – Richmond, VA

- Analyzed client requirement, performing the feasibility study, impact analysis, prepares the high and low level design documents, and prepares detailed technical design document.
- Created check-lists for coding, reviewing, bug logging, troubleshooting, testing and release for smooth functioning of the entire project
- Identified process bottlenecks and implemented performance tuning at mapping and session levels to improve the performance
- Performed Unit, Functional, Integration testing of the application and involved in Migration
- Increased customer satisfaction by resolving complex issue with minimum amount of resource and time by making use of the existing code with minor changes which reduces implementation cost.

08/2013 to 07/2015 **ETL Developer**

**Salient Crgt** – Bloomington, MN

- Designed integration tools to combine data from multiple, varied data sources such as RDBMS, SQL and big data installations.
- Managed data quality issues during ETL processes, directing qualitative failures to business analysts for amelioration.
- Resolution of production issues within the load-window available, generating Email Notifications through scripts that run in the Post session implementations, minimize downtime required for deployment as well as because of errors.
- Used Shell Scripts and PMCMD to interact with Informatica Server from command mode.
- Involved in creating a process flow for the new enhancements in Production environment

11/2006 to 11/2008 **Data Analyst**

**2020 Companies** – Bossier City, LA

- Participated in requirements meetings and data mapping sessions to understand business needs.
- Documented business workflows for stakeholder review.
- Developed database objects, including tables, views and materialized views using SQL.
- Synthesized current business intelligence data to produce reports and polished presentations highlighting findings and recommending changes.
- Evaluated consistency and importance of different business intelligence data against needs to determine optimal courses of action.
- Transformed project data requirements into project data models.
- Recommended data standardization and usage to ensure data integrity.
- Built library of models and reusable knowledge-base assets to produce consistent and streamlined business intelligence results.
- Identified and documented detailed business rules and use cases based on requirements analysis.
- Created various Excel documents to assist with pulling metrics data and presenting them to give concise understanding of best placement for needed resources.
- Identified and documented project constraints, assumptions, business impacts, risks and scope exclusions.
- Performed system analysis, documentation, testing, implementation and user support for platform transitions.
- Created and improved intelligence resources to facilitate consistent [Result].
- Orchestrated smooth and effective flow of [TClairepe] data to support [TClairepe] users in [Action].
- Investigated and addressed [TClairepe] system issues to enhance usability and improve functionality.
- Updated organizational and [TClairepe] subsystems to improve and streamline data collection.
- Designed and developed schema data models.

## EDUCATION

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01/2017

**Master of Science: Information Technology**

Southern New Hampshire University – Manchester, NH

06/2006

**Bachelor of Science: Computer And Information Sciences**

Acharya Nagarjuna University – Vizag, AP