

JESSICA CLAIRE

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 (555) 432-1000
 100 Montgomery St. 10th Floor

SKILLS

System installations
Expert
Negotiated

Teamwork
Expert
Negotiated

Customer service
Expert
Negotiated

Supply Management
Expert
Negotiated

Expert in SAP SD;ST;WM;IMM
Expert
Negotiated

Customer Relations
Advanced
Negotiated

Integrated Supply Chain background
Expert
Negotiated

Organization and Time management
Expert
Negotiated

Analytical skills
Expert
Negotiated

Leadership
Expert
Negotiated

Supervision
Advanced
Negotiated

EDUCATION

University Of Craiova, Faculty Of Mechanical Eng.
Craiova Romania • 08/2018
High School Diploma

CERTIFICATIONS

- Lean 6 Sigma, Renault Consulting - 02/25/2014

PROFESSIONAL SUMMARY

Skilled SAP consultant bringing expertise in operations and project management. Helps achieve goals by coordinating resources, schedules and team members to meet demands. Seeks every opportunity to improve operations and team performance. Forward-thinking Senior Specialist equipped with advanced operational and technical knowledge of Integrated Supply Chain . Proven team leader and problem-solver competent in navigating complex situations. Manages assignments, schedules and projects with organized and detail-oriented mindset.

WORK HISTORY

Corteva, Inc. - Sr. Specialist SAP Global
Princeton, NJ • 01/2019 - Current

- Architected SAP solutions by prioritizing simplicity, appropriate scale, resiliency and maintainability.
- Traveled to client locations to implement SAP solutions, and offered post-installation support services.
- Applied widely-accepted SAP best practices to implementation, providing rapid onboarding.
- Designed deployment automation solutions to expedite implementation of SAP solutions, including SAP and Power BI tool.
- Coached and supported third-party clients, creating self-sufficient competencies within customer service personnel.
- Designed interconnectivity architectures for SAP products to communicate with cloud-based solutions such as Power BI.
- Rapidly prototyped new data processing capabilities to confirm integration feasibility into existing systems.
- Led SAP SD-ST development initiative as Subject Matter Expert and primary point-of-contact for project management staff.
- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements.
- Tested troubleshooting methods, devised innovative solutions, and documented resolutions for inclusion in knowledge base for support team use.
- Stored, retrieved and manipulated data for close analysis of database performance across period.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Modified existing SAP SD-ST software to correct coding errors, upgrade interfaces and improve overall performance.
- Interfaced with cross-functional team of business analysts, developers and technical support professionals to determine comprehensive list of requirement specifications for new applications.
- Consulted with network engineering staff to evaluate hardware and software requirements for new system development.

Kautex Textron - Production Planning Manager
City, STATE • 08/2016 - 12/2018

- Determined suitable crew requirements, scheduled employees and worked with Human Resources to meet changing production schedules.
- Directed manufacturing process and operational efficiency procedures to achieve goal of first run capability.
- Implemented scheduled maintenance, retooling production status sheets and driving the tasks to achieve scheduling effectiveness.
- Calculated finances and production costs while managing cash flow.
- Verified documentation of all process control parameters.
- Created and updated department work instructions and reports on regular basis.
- Reviewed work for quality and compliance with company standards and design specifications.
- Cultivated effective partnerships with engineering, marketing, sales and customer support staff.
- Led quality control initiatives to reduce downtime and boost profits.
- Sourced materials to keep up with production goals and meet customer demands.
- Managed product quality to guarantee compliance with quality policies, procedures and systems.
- Addressed personnel issues and scheduling conflicts promptly.
- Completed and maintained accurate and organized records, documents and reports.
- Supported machine operators in setup and operation of production equipment resulting in efficient runs.
- Defined manufacturing performance standards and reviewed outcome of performance goals to set future targets.
- Directed key personnel in correct production techniques to achieve required quality.
- Escalated safety and quality issues and initiated remedial actions promptly.
- Maintained up-to-date knowledge and information about technology and plant management best practices.
- Implemented quality improvement changes to minimize product defect rates.

Kautex Textron - Strategic Logistic Specialis
City, STATE • 05/2015 - 07/2016

- Developed requests for proposal and issued requests for quotes to support sourcing efforts.
- Calculated and reported actual and projected sourcing savings by spend categories.
- Oversaw the logistics budget and all purchasing needs for company.
- Devised and executed annual purchasing plans and contracts.
- Implemented policies to reduce cost and eliminate waste.
- Streamlined portfolio, negotiated payment terms and promoted spending transparency to support cross-disciplinary goals.
- Developed and implemented strategic purchasing procedures and control systems to reduce direct costs and carrying costs.
- Managed and developed relationships with suppliers to attain maximum cost efficiency and leverage buying power.

LANGUAGES

English: Romanian:
Negotiated: Negotiated:
Italian: Negotiated: