

JESSICA CLAIRE

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Professional Summary

Self-motivated Senior ETL Developer with 12 years of experience in warehouse data management. Collaborates effectively with multi-functional roles to identify and leverage areas for improvement in data systems. Bringing comprehensive understanding of warehouse operations and documentation needs.

Skills

Teradata SQL	Salesforce
DMX	UNIX Shell scripts
Talend	CA7
Mainframe	NDM
JCL	Autosys
COBOL	

Work History

Senior ETL Developer, 10/2017 to 01/2021

Clearesult, Inc. – Oklahoma City, OK

Citi Retail Services provides data from different source systems based on direct transactions executed by Citi customers which includes different products like debit cards, credit cards, online transactions, traveler's cheques, etc. Retail experts use this data for marketing insights and analysis and for applying customized solutions to grow sales. Also to provide customized solutions to meet specific needs of the industry and customers.

- Analyzing business user requirements and coordinating with ETL team to transform them into ETL framework.
- Involved in development of different ETLs using Talend tool to extract data from different sources.
- Assisted in tweaking the scheduling of auto sys jobs which reduces the load and better utilization of resources.
- Proactively monitored the system load and job progress and tuned the performance issues to maintain the SLAs.
- Developed scripts using Java, SOQL and Shell scripting for better execution of jobs.
- Educating user about the framework and its features
- Prepared the process flow documents for data loads based on the application
- Created Custom Talend components for the repeatedly used codes
- Implemented secure password vault to store the functional id's password

Senior Hadoop Developer, 07/2016 to 09/2017

Wells Fargo – Dublin, CA

The main objective is to provide Developments, Enhancements and Maintenance support to the Data Warehouse, 'The W' of Bank of America. The Warehouse is a Mainframe and Hadoop based with Teradata database, which is designed to handle Bank of America's Customer Knowledge & Decision Support activities. The prime aim of the Warehouse is to help the bank in making business Decisions and strategic analysis and help them in sustaining the business competition.

- Utilized such technologies as Teradata , DMX and Autosys to develop new applications in The W Deposit domain of Bank of America.
- Understand the requirement of the clients and prepare the design document with the listing of various sources, targets and impacted systems.
- Identify the process to extract the data from various sources and modify or construct a program for fixes and other enhancements as per the requirement of the client.
- Organize meetings with various team to successfully receive the data in W.
- Test the data with all conceivable condition in the SIT and UAT cycles so that errors can be solved out before the production.
- Implementation and Maintenance until it is turned over to production support.

Production Support Specialist, 01/2013 to 07/2016

Loan Depot – Colorado Springs, CO

As a production support team of Data Warehouse of Bank of America, has to ensure mainly loading of data from different domains, including Channels, Deposits, Ecommerce, Marketing & Loans as per Service Level Agreements (SLA)

As per business rules, extracted data is loaded to The Warehouse after transformation. Any delay in availability will have impact on bank's business. So meeting SLA for all applications data is a challenge due to bigger size of system. To meet SLA, quick resolution is required if any jobs fails in loading the data. And need to make enhancements and proper planning on the usage of system to accommodate all users of data warehouse. Also have to address if any data issues occur in the loading process

- System monitoring and solving job failures quickly
- Ensuring the stability of Bank of America's Teradata production platform.
- Actions to take ensuring data availability on-time
- Analyzing requirements and seeking functional clarifications
- Scheduling jobs using CA7
- Tracking data issues using incident tracker tool
- Implementing enhancements using Endevor
- Review the development code in the change advisory board to make sure that the code is designed as per the standard and guidelines
- Tune the poorly performing scripts/SQL queries to give better performance result and avoid performance related job failures
- Resolving incidents, coding, testing and implementing the fix to resolve the incidents.

ETL Developer, 07/2009 to 12/2012

Cognizant Technology Solutions – Mclean, VA

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Education

High School Diploma: 04/2004

Government Boys Higher Secondary School - Magudanchavadi

Bachelor of Engineering: Electronic And Communications, 04/2008

Alagappa Chettiar College Of Engineering And Tech - Karaikudi