

# JESSICA CLAIRE

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## Professional Summary

Effective at supporting team needs with high-quality code, subject matter expertise and collaboration skills. Skilled programmer and complex problem-solver experienced in data analytics and report writing.

## Skills

- **Databases Tools**
  - SQL Server Management Studio, SQL Server Data Tools, SQL Profiler, Business Intelligence Development Studio, T-SQL, PL/SQL, OLAP, OLTP
- **ETL Tools**
  - SQL Server Integration Service (SSIS), Visual Studio 2015/2017/2019
- **Reporting Tools**
  - SQL Server Reporting Services, Power BI, Tableau MS Access, MS Excel
- **Data Warehousing/BI Tools - SQL Server Business Intelligence Development** – SSIS, SSRS, DTS, BI Stack along with (Power pivot, Power query, Power map)
- **Application Packages**- Microsoft Office Suite, SSIS, SSRS
- **Modeling Tools**
  - SQL Diagrams
- **Programming**
  - T-SQL, VB.Net, XML, HTML
- **Web Technologies**
  - HTML, XML, Java Script (Validation), CSS
- **Operating Systems**
  - Windows 10/8/R2/2003/XP/2000/98 programming/ Server (64/32 Bit), Linux
- **Languages**
  - Basic knowledge of - C, C++, Java, visual basic, Work Shelf, Adobe Software
- **Other Tools**
  - MS Office Suite (Microsoft Word, Power Point), OLAP & OLTP, One Note, MS Outlook
  - Data Conversion, Money, Reconciling
  - Data acquisition, Mail, QA
  - General ledger, Migration, Tables

## Work History

### Sr. ETL Developer, 08/2021 to Current

Honeywell – Arlington, VA

- Designed/developed SSIS packages to extract, transform, load data into Target and generate outbound files for various vendor.
- Designed and created ETL code installations, aiding in transitions from one data warehouse to another.
- Developing Ad Hoc reporting solutions using SSRS and Power BI.
- Create interactive visuals shared with others by bringing multiple charts and text.
- Created User Defined Functions, Views to store data into appropriate tables as and when data arrives and created indexes to tables that have least updates to improve query performance.
- Tune SQL queries and database performance by improving overall table design, indexing, query plan analysis and refactoring.
- Create database design documentation at architectural and functional level.
- Review database objects for data integrity, quality, security, recoverability, scalability, maintenance and capacity recommend changes as necessary.
- Identified and eliminated duplicate datasets and performed Columns, Primary Key, Foreign Key profiling
- Involved in performance tuning of ETL process by addressing various performance issues at extraction and transformation stages.
- Documented mappings used in ETL processes including Unit testing and Technical document of mappings for future reference.
- Participated in unit testing to validate data in flat files that are generated by ETL Process.
- Developed Tabular Reports, Sub Reports, Matrix Reports, Drill down Reports and Charts using SQL Server Reporting Services (SSRS).
- Collaborated with business intelligence staff at customer facilities to produce customized ETL solutions for specific goals.

### SQL Developer, 02/2019 to 06/2019

Computer Aid – Reston, VA

- Developed, implemented and optimized stored procedures and functions using T-SQL.
- Performed database backups and restore from Production server to test server as refresh backup as part of testing whether backup is restorable or not.
- Security Management - Creating Login and user and manage security.
- Check error logs from SQL Server agent and windows event viewer and trouble shoot and resolve problem.
- Applied Service Packs patch and hot fixes.
- Exporting file from database to Excel for various uses.
- Monitor SQL Server Error Log, space usage (data and log file).

### Application Support Analyst, 01/2014 to 04/2017

Computer Aid – Saint Cloud, MN

- Explained technical information in clear terms to non-technical individuals to promote better understanding.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Installed, modified and repaired software and hardware to resolve technical issues.
- Documented transactions and support interactions in system for future reference and addition to knowledge base.
- Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.
- Configured hardware, devices and software to set up work stations for employees.
- Managed customers' expectations of support and technology functionality in order to provide positive user experience.

## Education

Bachelor of Science: Information Systems, 2014

St Cloud State University - St Cloud