

**Senior Business Analyst**

Personable Business Analyst and Product Owner with a track record of delivering innovative solutions centered around human considerations. Adept at aligning and unifying diverse teams, combining technical expertise and interpersonal finesse to ensure precise requirements and surpass stakeholder expectations. Skilled at bridging the gap between technical and non-technical domains, ensuring seamless project success.

**Employer 1, LLC, Nowhere, NO****2020 - 2023*****Technical Analyst II***

- Owned new integrations for logistics & accounting systems, serving as Product Owner & Scrum Master.
- Managed sprints, epics, and user stories in Jira; grooming the backlog and refining the Roadmap.
- Collaborated with stakeholders and business SMEs at all levels - from end users to C-suite.
- Oversaw and assisted contracted and internal developers with project tasks.
- Performed extensive SQL development, profiling, and reporting in T-SQL.
- Trained other Technical Analysts on Jira, Agile mindset, and high-level SCRUM methodology.
- Developed integrations for an abandoned legacy platform where previous engineering efforts faltered.
- Delivered a new order intake system that reduced internal time spent on order entry by 83%.

**Employer 2, Nowhere, NO****2019 - 2020*****ERP Consultant***

- Elicited requirements from business clients across a variety of industries, and drafted project proposals.
- Advised and educated non-technical users on how to best leverage existing and available functionality.
- Developed customized Anonymous ERP modules using Python, XML, and Javascript.
- Designed dashboards, reports, and forms based on business needs.
- Selected as the preferred consultant for the company's largest recurring client.

**Employer 3, Inc, Nowhere, NO****2018 - 2019*****Product Expert, Sr***

- Served as Subject Matter Expert on Anonymous Widget Services for multiple Anonymous systems.
- Designed workflows that became part of the Enterprise Anonymous Framework.
- Developed business and mapping logic for complex financial transactions.
- Evangelized product vision to clients and colleagues.
- Assisted the Product Manager with backlog prioritization and future release planning.
- Won the "Anonymized Award" for resolving environmental issues on a high-visibility project.

**Employer 4, Inc, Nowhere, NO****2013 - 2017*****Senior Business Analyst, Solutions Development***

- Administered high-stakes development projects with external and internal stakeholders.
- Wrote Technical User Stories based on APIs, observed behavior, and vendor feedback.
- Wrote Functional User Stories based on feedback from non-technical clients and colleagues.
- Facilitated development team's understanding of business needs and human factors.
- Documented process workflows, product changes, and regulatory impacts.
- Developed Extract, Transform, Load (ETL) processes in VB.net using API, XML, SQL, and flat files.
- Collaborated with clients to perform User Acceptance Testing (UAT).
- Designed universal data mapping standards to bridge systems from different vendors.