

# JESSICA CLAIRE

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## CAREER OVERVIEW

I am a Graduate student at ITU, San Jose pursuing Master's degree in Engineering Management department, with SAP ERP and Engineering Project Management , as core courses.

Besides, I have 6.25 years of experience in SAP logistics ( MM/WM/PP/SD ), as a production support consultant, functional consultant and SAP Operations manager, across various projects, and business domains, primarily automobile, manufacturing, retail , shipping and transportations.

My technological forte is primarily SAP Logistics and supply chain , but I also have a fair knowledge of logistics module integration with other modules like FI/CO, including the Country India Version of Finance and Taxation.

My latest role was SAP Governance Management for all SAP operations in Magneti Marelli Powertrain and Electronic Systems in India.

## KEY SKILLS

- SAP Material Management
- SAP Sales and distribution
- SAP Warehouse management
- SAP MRP / Production Planning
- SAP Logistics / Supply Chain
- SAP Implementation and support for repetitive manufacturing environment.
- SAP Configuration and implementation
- EDI integration with SAP
- RFID integration with SAP, for picking, put-away, packing.
- FI integration with SAP
- Asset management, Service management
- WRICEF
- Testing and Go-Lives
- Gap Analysis and design
- Customization as per business Model
- SAP master data Management - LSMWs, MDM

## EDUCATION AND TRAINING

International Technological university  
San Jose, CA • 2017  
*Master of Science:* Engineering Management

## ACCOMPLISHMENTS

Awarded "Fastest Learner" certificate at my first job in Tata Consultancy Services.

Was awarded "Best Trainer" in KPIT Cummins , for conducting weekly training sessions on SAP Logistics and MRP area, for around 25 trainees per batch.

Awarded "Special award" by the CEO, Magneti Marelli, India for increasing achieving SAP stabilization , in a new implementation , and reducing IT outsourcing cost to zero.

Lead a cross country team of SAP consultants, based out of Italy, Brazil and Germany.

Increased the SAP usage KPI, among end users, by continuous training and support.

## WORK EXPERIENCE

### Arrow Electronics - Assistant Manager - SAP Operations

Pittsford, NY • 07/2012 - 10/2014

- Worked on SAP MM in the following areas :-
  - Scheduling Agreements/ Purchase Orders.
  - Inbound/outbound deliveries, Return deliveries, deliveries without order reference.
  - Configuration of pricing strategies/tax structure.
  - Config - condition types, condition tables, access sequences.
  - Configuration of subcontracting scenario.
  - Configuration of release strategies, output types.
  - Mater data, master data update via LSMWs.
  - County India version of taxes basic excise, ecess, edcess.
  - Import procurement procedures
  - Technical analysis of print programs, custom reports, Z- developments
- Worked in SAP WM in the following areas :-
  - Warehouse Organizational structure configuration:-
    - Warehouse control parameters
    - Storage Type, Storage section, search strategies
    - Movement types
    - Storage units
    - Interfaces
    - Transfer orders, Transfer Requirements, Confirmations
    - Automatic TOs, TRs, Posting Changes, Quant changes
    - Kanban Calls
    - RFID integration
- Worked in SAP PP in the following areas :-
  - Back flushing, Production declarations.
  - Material requirement Planning Repetitive manufacturing environment.
  - Make to Stock scenario of planning.
  - Planning table.
  - Stock requirement lists, MRP reports.
  - BOM creation , usage , reporting etc.
  - Configuration of coverage profile.
  - Master data routing, production version, creation of cost collector.
  - Scrapping components and finished goods
- Worked in SD in the following areas :-
  - Master data creation Customer master Sold to Party, Ship to Party, Payer Price Conditions
  - Taxes Customer Info records.
  - Sales Processing - Free of Cost Sales ,Standard Orders Service sales, Asset Sales , Subcontracting , Intercompany Sales Customer Scheduling Agreements Forecast Delivery
  - Schedules Delivery creation.
  - EDI

### KPIT Cummins - Functional Consultant - SAP

City, STATE • 11/2011 - 07/2012

Worked on SAP MM in the following areas :-

- Scheduling Agreements/ Purchase Orders
- Inbound/outbound deliveries, Return deliveries, deliveries without order reference
- Configuration of pricing strategies/tax structure
- Config - condition types, condition tables, access sequences.
- Configuration of subcontracting scenario.
- Configuration of release strategies, output types
- Mater data, master data update via LSMWs
- County India version of taxes - basic excise, ecess, edcess
- Import procurement procedures - custom miro, excise invoices etc
- Technical analysis of print programs, custom reports, Z-developments

Worked in WM in the following areas :- Warehouse Organizational structure configuration:-

- Warehouse control parameters
- Storage Type, Storage section, search strategies
- Movement types
- Storage units
- Interfaces
- Transfer orders, Transfer Requirements, Confirmations
- Automatic TOs, TRs, Posting Changes, Quant changes
- Kanban Calls

Worked in PP in the following areas :-

- Back flushing, Production declarations
- Material requirement Planning -
- Repetitive manufacturing environment
- Make to Stock scenario of planning
- Planning table
- Stock requirement lists,
- MRP reports BOM - creation , usage , reporting etc
- Configuration of coverage profile
- Master data - routing, production version, creation of cost collector
- Scrapping components and finished goods

Worked in SD in the following areas :-

- Master data creation - Customer master , Sold to Party, Ship to Party, Payer Price Conditions
- ,Taxes ,Customer Info records
- Sales Processing - Free of Cost Sales
- Standard Orders Service sales Asset Sales

Subcontracting

Sales Customer Scheduling Agreements

Forecast Delivery

Schedules

Delivery creation

Billing

### Tata Consultancy Services - Systems Engineer

City, STATE • 06/2008 - 09/2011

- Provided Production Support to business related to MM/WM issues. Provided support in MM in the following areas :-
- Release Strategies, Storage locations and Purchasing Groups Configurations, Support in Z developments, Master data updates, Issues related to Purchase Orders and PRs. Scheduling agreements, Source Lists, Message determination, print outputs
- Also worked with technical consultants in various custom developments and report creations.
- Also worked with SD and FI team, for issues related to Intercompany Billing and Invoice Settlements.
- Provided support in the following WM areas:-
- Issues related to Label printing, Inbound and Outbound deliveries Picking , Put away, Strategies Bin creations, material Staging, Batch handling Worked on several custom developments also in WM area. Provided support on day to day issues, like error handling and user training issues.

## SKILLS

SAP ERP, Analysis and Design, ERP configuration as per business Models, Project Management,

Powerpoint Presentations, Documentation, SDLC , Requirement Analysis, Functional and technical specification documentation