
JESSICA CLAIRE

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PROFESSIONAL SUMMARY

Senior full stack software engineer with over twenty years of experience building and designing systems in the utility, apparel and financial sectors using a myriad of technologies. Reduced total time of document processing from nearly a day to under an hour through coding and design improvements as well as reduced a seven man process taking several days to a single user process taking only a few minutes. I am always looking for ways to improve the user experience and the efficiency of systems.

SKILLS

- SAP Portals, SAP ERP, SAP HANA, SAP BW
- Windows Systems Administrator, J2EE, JQuery, Agile
- Java/JSP/Servlets, Eclipse, SQL
- HTML/XML/CSS, Unity, C#, Spring
- Business Objects 4.2, Crystal Reports
- Data Warehousing, Report Writing
- JavaScript, MSSQL, JDBC, JSTL
- Eclipse, IBM WebSphere, UNIX/AIX, ODBC
- Visual Basic, MS Access

WORK HISTORY

Sr. SAP Portal Engineer, 09/2007 - Current

Alliancebernstein Holding Lp – Atlanta, GA

- Currently handle two SAP NetWeaver 7.02/7.5 portal systems consisting of over 30 servers that support several thousand clients who have delegated administration over their respective users. Processes and applications in these systems are built using custom Java code, JSP, and SQL in order to save money by eliminating paper products.
- In addition to storing over one million secured PDF invoice documents the portal is designed to handle ad hoc reporting through Crystal Reports, SQL Server Reporting Services and SAP BW and HANA on cloud in memory reporting
- Saved over five hundred thousand dollars in its first year of implementation.
- Assist team developers with understanding of system design, SAP API and changes in development procedures.
- Recommend design and operational improvements to business owners based on user and system behavior observations.
- Coding of secure custom login screens in Java as new companies are added that have individually unique requirements. Currently supporting over fifteen thousand internal and client users
- Responsible for design, upgrade, troubleshooting, Java development, configuration, and maintenance of these systems.
- Handling of user setups and security on SAP BW, Business Objects, MSAD, and SAP Portal systems
- Project lead for network integration of two major companies during merger process.

Senior Analyst, 01/2005 - 09/2007

National Veterinary Associates – Greeneville, TN

- Responsibilities include developing key metrics for two major divisions: apparel and Sporting goods
- This involves using SAP Strategic Enterprise Management as well as BW systems to create reports and visualizations for decision making by top management related to the financial direction of each sector
- Hyperion Essbase Administrator

SAP Portals Admin/Developer, 04/1991 - 01/2005

Florida Power & Light – City, STATE

- Successfully installed and maintained an SAP Portal environment with over 30 servers. Administration of Windows 2000 Advanced Cluster, SAP Portal 5.0 enterprise portal, SQL Server 2000, Novell EDirectory 8.7.3, IPlanet, JRUN, and Internet Information Services 5.0
- Java iView development for functionality improvements and additions with ESS and MSS
- Implemented Employee/Manager Self Service and ELearning packages
- SSO development for connections to Wellmed using eclipse, SAP Java API and JavaScript
- Part of a large team assisted by IBM that designed and implemented the website www.fpl.com (now NextEra Energy) utilizing Java, jsp pages and JavaScript structured around an MVC patterned architecture
- Replaced an excel VBA application with Power Builder in order to allow for better scaling and maintenance
- Assisted Network Operations as a network/LDAP administrator on the MSAD and Novell platforms
- Converted revenue protection database to Sybase/Power Builder 6.5 to ensure year 2000 readiness
- Designed and enhanced several MS Access databases for meter reading, marketing, and operations which included connectivity to Sybase through ODBC connections
- Created VB .net application to allow unattended transfer of files between multiple Windows NT workstations

Owner, 06/1993 - 11/2004

Paragon Computer Systems – City, STATE

- Built and repaired computer systems customized to the customers need
- Handled administrative tasks such as taxes, rent, and parts purchasing
- Developed Excel/MS Access 2000 application for Crooks Printing - Alamo/National car rental to handle advertisements and billing by Crooks printing for creating those flyers and brochures
- Administrate Windows 2000 Pier to Pier 6 computer network for a local law office in Ft. Lauderdale, Florida
- Developed a sixteen character non repeating random character generator in Visual Basic for Motorola for use on their CD labels in conjunction with Crooks Printing

EDUCATION

Bachelor of Science: Computer Science And Programming, 02/2008

Nova Southeastern University - Ft. Lauderdale, Florida

ACCOMPLISHMENTS

Over the course of five years I earned a black belt in Shotokan Karate which then led to my becoming an instructor and tournament judge.