Ottilie O'Keefe

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EXPERIENCE

SENIOR QA ANALYST PERFORMANCE TESTING

Los Angeles, CA
03/2016 – present

- Working with the Test Manager, provide direction and strategy to the team for the product or LOB to improve testing practices and become more efficient
- Advise Test Manager/Project Manager regarding overall quality of project and identify outstanding issues through established project management protocols
- Mentor the performance test analysts technically, lead the Performance Test Events during project roll-outs and guide the project team
- Responsible for talent management of the team including talent acquisitions, talent development
- Provide training on performane testing related topics. Contribute to QA Community of Practice from non-functional testing perspective
- Senior Performance Test Analyst will be responsible for building the core capabilities of Performancel testing for applications/systems across the organization
- Ensure effective utilization of the quality tools for performane testing , co-ordinate with other Testing Teams

FREELANCE SENIOR QA ANALYST

Phoenix, AZ
11/2010 – 02/2016

- Works closely with cross-functional project teams and clients to develop QA project schedules
- Work with the QA Manager to evaluate and enhance SQA standards, technologies and approaches
- Provide accurate QA estimates for assigned work
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- Providing working knowledge of Quality Assurance software, tools, and best practices
- Develops and executes test cases, user acceptance tests and functional & system tests
- Execution of testing plans and the creation/management of bug lists

SENIOR QA ANALYST

Boston, MA
06/2005 – 09/2010

- Assist clients, service providers, managers and supervisors to clarify operating policies and assist in the design of concise written operating procedures
- Create and manage framework to support development of load scripts
- Assist QA manager to plan, estimate and manage performance testing projects for various applications
- Collaborates with developers to improve overall quality by emphasizing defect prevention through the development process
- Work with management, account, technical and creative teams to develop and streamline work flows
- Work with Product and Development teams to develop and execute test plans
- Design, develop and maintain an automated test strategy that fully exercises end-user workflows and provides a framework for ongoing endurance/load tests

EDUCATION

UNIVERSITY OF MASSACHUSETTS AMHERST
Bachelor's Degree in Computer Science

SKILLS

- Strong knowledge of tools such as HP ALM/Quality Center, QTP/UFT and SQL databases
- Excellent Knowledge of test management tools (Quality Center, Rally, JIRA etc)
- Strong attention to detail and proven ability to meet deadlines
- Strong knowledge of tools such as HP ALM/Quality Center, JIRA, Rally
- Strong knowledge of tools such as HP ALM/Quality Center, Valium, SOAP UI and SQL databases
- Good knowledge of test management tools such as HP ALM/Quality Center and test automation tools such as QTP, RIT and TOSCA
- Knowledge on usability and application performance considerations
- Strong knowledge of tools such as QC & Rally
- Expert knowledge of IT and software quality assurance
- Strong problem solving skills with the ability to analyze and debug issues