

NAME

BUSINESS ANALYST

"Aspire to aim higher with innovation, not imitation."

SENIOR BUSINESS ANALYST

Business Analyst with 10+ years of experience in analyzing business operations and processes in information technology and boosting business performance by leveraging people, processes, and technology while remaining focused on customer needs. Specializing in configuration, testing, building business cases, innovating processes and gathering/decomposing/translating requirements. Focused in: HR, Environmental Health and Safety, Clinic, Workers' Comp, Leave of Absence, Security, Payroll, Time Keeping, Vendor Management, MDM, Paint, and Quality.

PROFESSIONAL EXPERIENCE

January 2014 – Present | Job (Manufacturing), Location

Business Analyst

- Automated data creation for a large multi-year project, saving \$3.5 million
- Discovered and led project to decommission software that was no longer being used, saving \$250,000/annum
- Led business process mapping and discovered antiquated processes, saving \$31,000/annum
- Created, innovated, updated, and automated numerous IT artifacts
- Analyzed company's operation and IT process to gather requirements through document analysis, interview, workshops, and workflow analysis and then decompose/translate them for the technical team
- Conducted testing (SIT – System Integration Testing/UAT – User Acceptance Testing) to ensure business needs are met and business value is being recognized
- Evaluated risks related to implementation, testing and training
- In charge of data mapping and migration for a multi-year project implementing SAP EHS
- Completed business analysis to gather business requirements in order to have standardization across process designs and process models
- Investigated industry trends in order to maximize value proposition with continuous improvement to information systems and business processes
- Part of the digital transformation from SAP ECC to S/4HANA
- Focused in SAP: General functionality, MDM, classification and characteristic creation and maintenance, configuration, SPRO, Reports Shipping, WWI, EHS&M, as well as Success Factors Learning and Employee Central

July 2005 – August 2017 | Job (Real Estate), Location

Vice President and Associate Broker

- Modernized logo/marketing/branding/social media/new agent training
- Created a tracking system for rental properties and upcoming foreclosures
- Cradle to grave management of listings/sales/investments/construction
- Directed all customer service activities and logistics

PUBLICATIONS AND SPEAKING ENGAGEMENTS

- Super cool article I wrote that was published.
- Awesome conferences I've spoken at



Number



Email



[linkedin.com/in/profile](https://www.linkedin.com/in/profile)



Address

EDUCATION

Expensive School

Master of Business Administration

GPA: 4.0

Reasonably Priced School

Bachelor of Science, Computer Science,

GPA: 3.5

KEY SKILLS

Data mining and analytics

Requirements gathering and analysis

Risk management

Testing/Test plans

Business systems analysis

Business process analysis

Process improvement

Problem solving

Requirements management

Thought leadership

Vendor management

Strategy

Innovation

SAP

SDLC

Use cases

Agile

Analytical skills

Feasibility studies

CERTIFICATIONS/AWARDS

ISTQB/ASTQB

ITIL v3

Scrum Fundamentals

Excellence in Action

SAP S/4 Hana Team Excellence

Patents – Numbers