

# Caroline Keiki

## DevOps Engineer

Resourceful DevOps manager with 6+ years of experience, seeking to use solid continuous deployment skills to drive efficiency measures at Firmalent. Led Agile team of 7 developers at Fireladder Global to slash customer complaints 40% and release times 30%, through guided use of Puppet and Jenkins.

## Certificates

AWS Certified DevOps Engineer

AWS Certified Cloud Practitioner

## Experience

2015 -	<b>DevOps Manager</b>	
2018	<i>Fireladder Global</i>	
		<ul style="list-style-type: none"><li>Managed Agile team with 7 developers and 3 system admins to continuous deployment of SaaS collaboration software with 1.5 million+ users.</li><li>Switched to pairs programming and GIT version control to boost speed 25%.</li><li>Maintained network of 25+ Linux servers at 99.9% up-time.</li><li>Used Puppet and PRTG to raise quality and cut customer complaints 40%.</li><li>Used AWS and Jenkins tools to slash release times 30%.</li></ul>
2013 -	<b>DevOps Engineer</b>	
2015	<i>Peterboro Analytics</i>	<ul style="list-style-type: none"><li>Led continuous deployment of high-volume SaaS investment tool.</li><li>Set up and managed 30 Unix servers with 99.9% uptime.</li><li>Wrote scripts automating security upgrades and cut vulnerabilities 15%.</li><li>Deployed 2 iterations each month. Raised customer satisfaction 18%.</li><li>Managed DevOps during a period of 25% revenue growth.</li></ul>
2012 -	<b>System Administrator</b>	
2013	<i>Saucier Phair Solutions</i>	<ul style="list-style-type: none"><li>Installed and maintained 12 Windows 2012 servers.</li><li>Slashed costs 25% through strategic vendor agreements.</li><li>Wrote scripts to automate system updates.</li><li>Worked with team to refine Software Development Life Cycle for better efficiency.</li></ul>

## Education

2008 -	<b>BS in Computer Science, Pace University</b>	
2012		<ul style="list-style-type: none"><li>Excelled in server management classes.</li><li>Pursued a passion for security and programming coursework.</li><li>President, Pace Computing Society. Increased membership 25%.</li></ul>

## Additional Activities

- Active Member, DevOps Agile Skills Association (DASA).
- Volunteer as DevOps manager for Dewitt Street Homeless Shelter. Lead continuous deployment of online fundraising app, creating 150% boost in donations.
- Participate in weekly cycling group as self-care.

## Conferences

2017	O'Reilly Conference. Led session about continuous deployment.
2015	DevOps at Cloud Expo.

## Publications

2017	Article on cloud servers appeared in "DevOps Cube"
2016	Article on infrastructure automation appeared in "DevOpsGuys"

## Personal Info

### Phone

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### E-mail

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### WWW

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## Skills

### Programming



### Server Management



### Security



### Continuous Deployment



### Unix/Linux



### Puppet



### Jenkins



### Zabbix



### Interpersonal Skills



### Collaboration



### Critical Thinking

