Jessica Claire

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PROFESSIONAL SUMMARY

Senior IT specialist with a total of 5+ years of experience as a System Administrator, Cloud Operations and DevOps Engineer with extensive knowledge of AWS cloud infrastructure provisioning and migration, automating CI/CD pipelines and developed script for build and maintenance of tasks. Consistent team player with exemplary multitasking skills.

SKILLS

- **DevOps :** Docker, Git, GitHub, Jenkins, Ansible, Kubernetes, Terraform.

- **Cloud - Amazon Web Services (AWS) :** EC2, route53, VPC, IAM, ELB, S3 bucket, EBS, EFS, RDS with PostgreSQL, Auto Scaling.
- **Linux Admin :** LAMP stack, Apache, MySQL, Network configuration, Servers, WordPress.

WORK HISTORY

DEVOPS ENGINEER   05/2018 to CURRENT
Jpmorgan Chase & Co. | Bear, DE

- Monitored automated build and continuous software integration process to drive build/release failure resolution.
- Wrote and updated documentation to outline technical design of entire project.
- Researched and identified new technologies and tools helping to grow agile development environment.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Collaborated closely with product development teams and other stakeholders, using effective communication and active listening skills.
- Worked closely with other business analysts, development teams and infrastructure specialists to deliver high availability solutions for mission-critical applications.

LINUX SYSTEM ADMINISTRATOR   05/2016 to 06/2018
Johns Hopkins Applied Physics Laboratory | Bear, DE

• Experience with the installation and maintenance of a Linux machine on virtual servers.
• Worked on the installation, configuration, and hardening of Linux servers using the CIS Benchmark guidelines.
• Provided planning and escalation troubleshooting on OS/application systems in Linux.
• Created bash script for Linux system inventory which saved the company 80 hours of work.
• Experienced with containerization (DOCKER)- building various Docker images.
• Led in the building and troubleshooting of LAMP stack using Docker.
• User/group administration, file/directory security, authentication, and access management (SSH, Firewalls) on a Linux server.
• Participated in containerizing the Haproxy Server and I am experienced in installing and configuring a load balancer using the Haproxy Software.
• Worked with different Linux flavors like Red hat, CentOS, Ubuntu…
• Experience with tools like awk, sed.

BIOLOGY TEACHER   03/2012 to 02/2016
State Of Indiana | Khonkaen, Thailand

- Established positive and encouraging relationship with students and helped to foster appreciation for biology and science.
- Prepared individualized lesson plans and educational materials to structure biology curriculum to needs of each student.
- Kept classroom environments consistent and focused on learning by establishing and enforcing clear objectives.
- Developed materials for laboratory activities, homework assignments and handouts to facilitate learning.
- Evaluated students' academic and social growth, kept appropriate records and prepared progress reports to gauge performance.
- Assessed submitted class assignments, determined grades and reviewed work with struggling students to boost success chance.
- Taught subject matter based on information compiled from textbooks, online sites and other educational materials.

EDUCATION

Bachelor of Science | Biology Teacher Education   12/2005
University of Buea, Cameroon