

I am a highly passionate individual who thrives upon seeking new challenges through my career as a Business Analyst. My initial years of working in the business industry push me to go further in discovering more things in it. Of course, I am motivated to join a group of seasoned and experienced Business Analyst professionals in the industry respectively.

EXPERIENCE

BUSINESS ANALYST, AT INGOUDE COMPANY

September 2015 – June 2018

- Traveled 2 of 5 days to work with clients, observing business processes, interviewing staff, and documenting practices
- Initiated research, analyzed business operations, and problem solved operating inefficiencies, saved a combined 800 man-hours a month

BUSINESS ANALYST, AT FAUGET INSURANCE

July 2018 – May 2022

- Increased revenue by \$12M through analysis of data surrounding customer behaviors, vendor relationships, stakeholder goals, and workflows
- Discovered an additional \$4M in savings after compiling data and identifying dead industry trends
- Prepared and researched presentations for C-level suite concerning internal operating inefficiencies, profitability reports, industry trends, and policies



JULIANA SILVA

BUSINESS ANALYST

SKILL

Data Visualization
Analytical and Research Skills
Modeling: Linear and logistic regressions
Problem Solving
Software Development Life Cycle
User Acceptance Testing

EDUCATION

Shodwe University
Bachelor of Engineering
Major in Computer Science, Minors in Mathematics
September 2009 – April 2013

CONTACT

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