

# JOHN MARKOVIC

Experienced Informatica Developer | ETL | Data Management

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San Francisco, CA

## ACHIEVEMENTS

- **FATCA Application Enhancement**

Played a key role in the development and enhancement of the FATCA application, improving its performance by 30%.
- **Team Leadership**

Successfully led a team of developers, coordinating effectively to deliver projects on time and within budget.
- **Problem Resolution**

Successfully troubleshooted and resolved over 100+ complex data issues, enhancing the overall efficiency of the data management process.

## STRENGTHS

- **Problem Solving**

Successfully troubleshooted and resolved over 100+ complex data issues, enhancing the overall efficiency of the data management process.
- **Team Collaboration**

Worked in cross-functional teams of 10+ members, coordinating effectively to deliver projects on time and within budget.
- **Technical Proficiency**

Leveraged my strong knowledge of Informatica, Teradata, and UNIX to develop and enhance multiple applications, improving their performance by 30%.

## MY LIFE PHILOSOPHY

Data is the new science. Big Data holds the answers. - Pat Gelsinger

## SUMMARY

With over 10 years of experience in Informatica development, I bring a deep understanding of ETL processes, data management, and application enhancement. I have a proven track record of improving application performance, managing complex data operations, and leading teams to success. My biggest career achievement is the development and enhancement of the FATCA application, which resulted in a 30% performance increase.

## SKILLS

Informatica · Power Center · IICS · ETL Development · Data Management · UNIX · Teradata · PL/T-SQL · MS SQL Server · Sybase · Informatica Master Data Management · Informatica Data Services · Informatica Data Archival

## EXPERIENCE

- Senior Informatica Developer

2018 - Present

Tech Solutions Inc.

San Francisco, CA

Led a team of developers in managing and enhancing FATCA application.

  - Designed and developed advanced ETL processes using Informatica Power Center, improving data processing speed by 25%.
  - Managed the installation and upgrade of Informatica services on multiple servers, ensuring seamless data operations.
  - Configured Kerberos for user authentication, enhancing system security.
  - Created and maintained comprehensive application and system documentation, improving team productivity by 15%.
- Informatica Developer

2015 - 2018

Data Wizards LLC

San Francisco, CA

Played a key role in the development and enhancement of various data applications.

  - Developed and implemented 50+ Informatica mappings and workflows, resulting in a 20% increase in data processing efficiency.
  - Provided technical support for business applications, resolving issues in record time and increasing user satisfaction by 30%.
  - Configured security domain and scheduled synchronization of users/groups with LDAP service, enhancing system security.
- Junior Informatica Developer

2012 - 2015

DataFlow Corp.

San Francisco, CA

Assisted in the development and management of Informatica services.

  - Assisted in setting up databases and user accounts for domain configuration repository, ensuring smooth data operations.
  - Participated in the design and solution architecture for FATCA application, contributing to a 10% increase in application performance.
  - Verified databases to meet repository setup requirements, ensuring data integrity.

## EDUCATION

- Bachelor's Degree in Computer Science

2008 - 2012

University of California, Berkeley

Berkeley, CA