

Sr. Business Analyst

The project was to develop a Property and Casualty Insurance system for underwriters. It is a modern and powerful pure web-based insurance carrier system, designed to cater to the complete range of general insurance activities from – Clients Management, Policy Administration, Dynamic, Claims management, Accounting, and Document Management. It makes it an ideal choice for rapid deployment. It can be accessed through internet and intranet by underwriters in order to customize and utilize unlimited scenarios and combinations of strategic information such as insurance premium rates, limits, loss for different policies over years. By automating their workflow, underwriters are better equipped to make decisions about the risks and avoid excessive losses.

Responsibilities:

- **Understanding** of Business Requirements Gathering, Business Process Flow, Business Process Modeling and Business Analysis.
- My duties included **Gathering Business Requirements,, conducting GAP analysis, developing Use Cases, SWOT analysis, Risk analysis, modeling Businesses Processes, Cost benefit analysis and preparing Training manuals.**
- Used Rational **Unified Process (RUP) methodology, Software Development Life Cycle (SDLC)** processes.
- Expertise in **Creating Unified Modeling Language (UML) diagrams** such as Activity diagrams, Class diagrams, Use Case diagrams, Collaboration diagrams, Sequence diagrams and State chart diagrams using IBM Rational Rose and Microsoft Visio according to UML methodology.
- Worked in **co-ordination** with the technology and the business clients to improve business processes.
- **Documented** major systems and **supervised** end user manual and systems manual.
- **Conducted JAD sessions** with management, SME's, vendors, users and other stakeholders.
- **Developed non-functional requirements** and **documented** them as Business Rules, Quality attributes, constraints documents.
- Also involved in **feasibility analysis** of the project.
- **Validated technical designs** created by IT developers against functional specifications.
- Used **SQL queries** to Access data base for back end testing.
- **Created documentation** for training and Help Desk teams.
- **Trained developers** for various financial products and help them understand the logic of operation and future & option trading techniques.
- **Implemented and monitored** Individual Development Plans focusing on total performance, including both quality and productivity.
- Created **reports** for business analysis purposes using Crystal Reports and Microsoft Excel.
- Created **traceability matrix attributes for mapping** the whole requirements and use cases to capture all functions using RequisitePro.
- **Excellent verbal and written communication skills** and the ability to interact professionally with a diverse group, executives, managers, and subject matter experts.

Education: