Lonny Heaney

DevOps Engineer

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Summary

Determined DevOps Engineer with 5+ years' experience in developing, deploying and managing large-scale cloud infrastructure. Expertise in automation and orchestration tools such as Kubernetes, Docker, Terraform, Ansible & Jenkins to manage microservices-based applications. At XYZ Inc., implemented CI/CD pipelines resulting in a 16% decrease of server downtime caused by manual errors. Aiming to leverage my skillset at ABC Corp for the successful development of cloud projects.

Employment

Employer A — **Cary**
DevOps Engineer — **January 2018 - Present**

- Coordinated multiple development teams and system administrators to build, deploy and maintain over 200 cloud-based web applications, resulting in a 20% increase in overall efficiency.
- Tested the performance of various software components such as databases, networks & servers; identified areas for optimization to improve application speed by 30%.
- Resourcefully automated complex deployment processes with Bash scripting and Python coding; eliminated manual errors during deployments while reducing time spent on deployment tasks by 40%.
- Improved configuration management tools like Puppet, Chef & Ansible; streamlined infrastructure setup/maintenance process across 10+ production environments saving $10K yearly in labor costs.
- Streamlined collaboration between DevOps engineers through Git version control systems; reduced debugging times from 2 hours per incident down to 15 minutes on average.

Employer B — **San Bernardino**
DevOps Engineer — **March 2012 - December 2017**

- Developed and implemented automated deployment processes, resulting in a 30% reduction of release time and errors.
- Automated configuration management with Chef, Puppet & Ansible to ensure all servers were consistently configured to the same standards.
- Optimized performance across cloud infrastructure by 20%, reducing latency issues for customers and increasing scalability during peak times.
- Secured network environment through firewall configurations, patching systems regularly, monitoring user access and implementing intrusion detection protocols; successfully prevented 4 major data breaches over 2 years period of employment.
- Diligently monitored system health metrics such as CPU utilization levels and memory usage; identified potential issues before they became critical problems requiring manual intervention or troubleshooting workflows created by team members.

Education

Educational Institution XYZ — **November 2011**
Bachelor of Science in Computer Science