
JESSICA CLAIRE

Montgomery Street, San Francisco, CA 94105 ♦ (555) 432-1000 ♦ resumesample@example.com

SUMMARY

Dedicated DevOps engineer with experience leading multiple development and operational projects to successful completion.

HIGHLIGHTS

- Extensive knowledge of Amazon Web Services (AWS)
- Linux Systems Administration
- Windows Systems Administration
- Configuration Management and Automation (Chef, Puppet)
- Ability to serve in any function on a team
- Operational management of mission critical platform components
- Leadership of Scrum activities to assign responsibilities and tasks to developers
- Willingness to learn and adapt in any situation
- Ability to communicate technical material effectively

ACCOMPLISHMENTS

- Drove down AWS costs by optimizing S3 storage and EC2 reservations
- Served as sole operations engineer for standing up multiple cloud environments within AWS and Microsoft Azure
- Successfully drove operational and project management of key platform components that are utilized by thousands of users
- Lead an effort for large scale adoption of various DevOps competencies for project management and deployment

EXPERIENCE

DevOps Engineer, 11/2016 - Current

Bae Systems – Manchester, NH

- Lead a DevOps model for the Data and Analytics organization
- Develop automation to reduce all forms of manual effort
- Create monitoring and alerting procedures
- Manage large scale Hadoop / Spark clusters

Arkansas Fellow, 03/2015 - Current

Accenture – Jacksonville, FL

- Promote intrapreneurship within my host company
- Work with a core group of talent to act as a voice for entrepreneurship in the state of Arkansas

Site Reliability Engineer, 01/2013 - 11/2016

Acxiom Corporation – City, STATE

- Support a DevOps model for all of Acxiom's infrastructure (cloud and internal)
- Manage incidents that cause impact to Acxiom's clients
- Develop automation of deployment procedures to reduce manual effort
- Lead operational side of several projects to maintain reliability and stability

Technical Support Group - Member, 07/2011 - 01/2013

EAST Initiative – City, STATE

- Provide technical support to over 175 EAST schools
- Create tutorial content for EAST students and facilitators
- Configure and maintain Windows servers and student labs

EDUCATION

Bachelor of Science: Information Science, 2015

University of Arkansas at Little Rock - Little Rock, AR

GPA: 3.62