

Harrison Sanford

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EXPERIENCE

DEVOPS LEAD-STARBUCKS TECHNOLOGY

Houston, TX

09/2014 – present

- Support the platform development team and perform activities to resolve developer issues in a timely and accurate fashion
- Implements deep telemetry capabilities to provide ongoing success and performance metrics
- Knowledge in application development and supporting a development environment
- Conducts research and makes recommendations on standards, products, and services in support of the Unified Commerce Platform
- 3+ years utilizing configuration management solutions as a system administrator
- Implements and maintains system configurations and baselines to support secure application development software control best practices and standards
- Communicates clearly and concisely, both orally and in writing

DEVOPS LEAD ENGINEER

New York, NY

11/2008 – 08/2014

- Set and manage standards for successful development processes for automation and tools
- Proven track record in software development, including lead engineer or software architect
- Setting and ensuring the highest development standards are followed
- Engaging with the Technical Leads to establish technical direction & approach
- Mentor team members on software development best practices, including automated build and test, CI/CD for programs
- Lead implementation of cloud automation, management, and monitoring systems
- Assist in software architecture design and deployment methodologies within the Credit- Suisse IT landscape

DEVOPS LEAD

Phoenix, AZ

03/2004 – 05/2008

- Develop policies, standards, guidelines, governance and related guidance for both CI/CD operations and for work of developers
- To develop and support selected tools with the DevOps Team, while managing suppliers working on other tool development
- Provide leadership and work collaboratively with the DevOps Group including defining policies, proactively looking to solve operational issues
- To actively work on continuous improvement with respect to quality, risk, compliance, and costs
- Manage project timelines and workload for the DevOps team
- Collaborate with the architecture, application development, infrastructure & operations teams to contribute to development of the ecommerce eco-system roadmap
- Coordinate with Development and Quality Assurance teams to ensure timely delivery of features, bug fixes, and improvements into multiple environments

EDUCATION

THE UNIVERSITY OF ALABAMA

Bachelor's Degree in Computer Science

SKILLS

- 15 + years in an Architect, IT management, Engineering Leadership, Product Development Management or Software Design Management role
- An understanding of key DevOps related IT industry standards and trends
- Product / Service Development Strategy experience
- Strong public speaking abilities
- Writing and Publishing Technical / Business White Papers
- Deep understanding of a variety of software products and how they work and affect the broader technical environment of an enterprise-class infrastructure
- Experience working in an Agile SDLC model
- Experience implementing continuous integration, continuous delivery and DevOps related models
- 10 + years in an Architect, IT management, Engineering Leadership, Product Development Management or Software Design Management role
- Coaching and mentoring experience; management experience