

• Personal Info

- 410-279-0218
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• Soft Skills

Interpersonal Skills



Expert

Collaboration



Expert

Critical Thinking



Advanced

• Hard Skills

Programming



Expert

Server Management



Expert

Security



Expert

Continuous Deployment



Expert

Unix/Linux



Expert

Puppet, Jenkins, Zabbix



Expert

AWS, Cisco



Advanced

Python, GIT



Advanced



Jessica Zackowitz

DevOps Engineer

Versatile DevOps manager with 6 years' experience. Seeking to leverage proven continuous deployment skills to raise quality at Google. Cut customer complaints by 50% for an SaaS application. At Shellnac Inc., used Jenkins and AWS tools to cut release times by 20%. Boosted customer satisfaction by 25%.

• Experience

- 2015-07 - 2018-08 DevOps Manager**
Frostacre Global
 - Led Agile team of 5 developers, 2 SysAdmins to continuous deployment of SaaS real estate solution with 1 million+ users. Collaborated with C-Suite and sales teams.
 - Maintained network of 30+ Unix servers with 99.9% up-time.
 - Transitioned to GIT version control and pair programming to raise speed 30%.
 - Wrote scripts to automate security upgrades. Cut vulnerabilities by 20%.
 - Used Puppet and Zabbix to boost quality, cutting customer complaints by 50%.
- 2013-05 - 2015-06 DevOps Engineer**
Shellnac Systems, Inc.
 - Set up and managed 40 Linux servers with 99.95% up-time.
 - Managed continuous deployment of a popular SaaS stock-tracking tool.
 - Deployed 2 software iterations per month for 2 years. Increased customer satisfaction with software by 25%. Presided over a period of 30% revenue growth.
 - Used Jenkins and AWS tools to cut release times by 20%.
- 2012-06 - 2013-05 System Administrator**
Litman Analytics
 - Set up and managed 15 Windows 2008 servers.
 - Wrote scripts to automatically update system components.
 - Cut company costs 20% through aggressive vendor management.
 - Assisted with refining the Software Development Life Cycle to fit system needs.

• Education

- 2008 - 2012 BS in Computer Science, University of Michigan**
 - Pursued a passion for programming and network management.
 - Excelled in security classes.
 - President, 314 Action STEM Organization.

• Additional Activities

- Member, DevOps Agile Skills Association.
- Volunteer as DevOps for Berth County Animal Shelter.
- Manage continuous deployment of fundraising app for Maple Street Soup Kitchen.
- Run half marathons to stay in shape.

• Certifications

AWS Certified DevOps Engineer

AWS Certified SysOps Administrator

• Conferences

- 2017 DevOps Days, Spoke on a panel about serverless networks
2015 ChefConf

• Publications

- 2017 Article on containers appeared in "The Agile Admin"
2016 Article on monitoring best practices appeared in "DevOpsGuys"