

ROBERT SMITH

Senior Business Analyst

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SUMMARY

Senior Business Analyst with nine-plus years of Well-rounded/Progressive experience essaying various technical and functional roles for banking & financial services & logistics Clients. Extensive experience with Requirements gathering, Analysis, design, development, customizations, and implementation of software applications using Waterfall and AGILE methodology.

SKILLS

RDBMS: Oracle 9i, SQL, DB2 Languages: C, C++, Shell Scripting, Perl Scripting, Oracle, SQL, PeopleSoft SQR O/S: Unix, AIX, Linux Tools Used: HP ALM, Requisite Pro, MS Visio, TOAD, DB2 Command Editor

WORK EXPERIENCE

Senior Business Analyst

ABC Corporation - January 2013 - Present

- Took the initiative to analyze, split, estimate, code, and test and also mentor the co-developers, sharing knowledge of the project and helping them in their problems, which finally resulted in not only successful completion of the project but also it was a timely promotion and under budget as well.
- Took the initiative to choose the tasks for the next scrum and split them into subtasks and provided an estimate for each task, to decide if it was feasible to deliver the tasks as decided in the available time frame of two weeks scrum.
- Taking initiative to distribute the task among the team such that each person gets and works on their area of expertise and in this way each scrum was successfully completed on time.
- Attending customer verification sessions and provided a demo to the clients for the work completed in each scrum.
- Providing knowledge sharing sessions to the new team members and to the support team to teach them what top is and how it works.
- Documenting the functionality of top describing each service calls which top invokes and how exactly it works.
- Investigating the issues and problems faced by the customers and provided them with the answers to their problems.

Business Analyst

ABC Corporation - January 2010 - January 2013

- Elicited business requirements from business users and subject matter experts.
- Documented requirements in the format of user stories with acceptance criteria (agile).
- Developed use cases, activity diagrams, and flowcharts to facilitate development.
- Performed quality assurance testing.