

# JESSICA CLAIRE

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## Professional Summary

Total of 5+ years of experience in SAP Security with GRC 5.3/GRC AC 10.0 Administration. Provided Support for 3 Full Life Cycle Implementation: Pre Go-Live, Go-Live, Post Go-live, Hypercare and Stablization and Production Support. Proficient at User administration and Provisioning (SU01, SU10 and eCATT), Role Administration and Configuration (PFCG), Users and Activity Groups based Customized Query Reports and Analysis with SUIM, USR\* and AGR\* tables. Authorization and Access related troubleshooting with SU53 and ST01. Central User Administration (CUA) for User and Role Administration Experience in setting up Single Sign-On concept.

## Skills

ECC 5.0/6.0, SAP R/3 Enterprise 4.7/4.6C, BI 7.0, CRM 7.0

\*Modules : FI, CO, HR/HCM, MM, SD, BW/BI, PP, MDE, Solman

\*Security Audit Tools : SAP GRC 5.3 and GRC AC 10.

## Accomplishments

- GRC 5.3/AC 10.0 Administration: Access Request Analysis, Risk Analysis (Mitigation and Remediation), Process Approve/ Reject Access Requests, Simulation of Risk for SOD Violations on User and Role based Access.
- FFID Access: Assign FireFighter Roles/ IDs for emergency access in production.
- Proficient with various ticketing tools and systems such as Remedy, HP Service Manager and HP Service Now.

## Work History

**Sap Security Administration and GRC Support, 05/2016 to Current**

**Applied Medical Distribution Corporation – Myrtle Beach, SC**

- Provide User and Role level Support for Development, QA and Production environment.
- Provide User Account Support: Create, Modify, Update, Terminate, Lock/Unlock and Password Resets.
- Troubleshooting Authorization and Access related issues using SU53, ST01.
- Generate SUIM Reports on expired User IDs, Access to Sensitive Transactions and/or Critical Roles and Profiles.
- Worked with profile generator (PFCG) in creating roles, profiles, composite roles, composite profiles, derived roles, and global roles.
- Created new roles as per the new business processes, in accordance with SOX compliance.
- Provide daily SAP R/3, CRM, APO, BW, SCM, EBP and HR security production support such as ID requests, access requirements and troubleshooting problems.
- Defined and maintained authorizations and roles.
- Administered Users, Authorization Data and Authorization Profiles.
- Transported activity groups to target systems and generated.
- Verified the profiles assignment to users.
- Coordinated with systems partners to finalize designs and confirm requirements.
- Consistently met deadlines and requirements for all production work orders.

**Sap Security and GRC 5.3/10.0 Support, 10/2013 to 2016**

**Novelis – Novi, MI**

- User Administration

**SAP Security Administration, 02/2013 to 08/2013**

**American Waters – City, STATE**

- Perform user administration tasks such as Creation, Modification, and mass User administration (SU01 & SU10) Design activity groups in accordance with the requests from module experts and role metrics using Profile Generators Maintained the Authorization objects using SU24.
- Maintained system parameters for password rules through transaction RZ10 Generate and initiate transports of activity groups (Roles) using profile generator, and release using SE09 from Dev to QA to Prod.
- Using SUIM, extract user based, role based information for analysis and assessment of access issues.
- Interpret, analyze and resolve authorization issues using SU53, SU56, ST01 and ST03 Using GRC's RAR to stimulate any possible SOD conflicts with Modified Users.
- Extensively used tables such as USR02, USR03, USR04 and USR40 for information regarding end users and Password restrictions according to the system parameters.
- Familiar with SM19 and SM20, configuration and auditing logs.
- Redefined authorization scope using SU24 with requested field values.
- Performed Risk analysis and remediation and/or mitigation on conflicting functions between Roles using RAR.
- A position hired for SAP end user and business User support for multiple SAP Environments and modules during Hyper Care go live and for post go live long term support using ECC 6.0 and GRC 5.3.

**SAP Security Administrator, 08/2012 to 2013**

**Mettler Toledo – City, STATE**

- User master Record creation/ modification using SU01, including complex design restrictions.
- Mass user creation using SU10 Create Customized roles in the development, test, and training environments using Profile Generator (PFCG).
- Assigning Roles (Activity Groups)/Profiles to Users using PFCG.
- Creation, Maintenance and transport of Module and Function related Activity group Transported activity groups to target systems and User Provisioning Verified the profiles assignment to users.
- Fixing end user Roles/Profiles based on Change Requests created for breaks/fixes.
- User Administration and Password Management (Expiry of users and Profiles).
- Analyze Root Cause of Authorization Problems and fix the missing authorizations with SU53 and ST01.
- Setting up testing environment for Unit Testing, Integration Testing, UAT and managed security authorizations test defects using HP Quality Center(HPQC).
- Maintained Assignment of Authorization Objects (SU24).
- Created custom Authorization Classes and Authorization Objects (SU21).

**SAP Security Analyst, 02/2011 to 07/2012**

**PSE&G Co – City, STATE**

- Responsible for creating user IDs based on a standard naming convention, setting up of new users, modifying user accounts, resetting passwords, locking and unlocking user IDs.
- Created and New Users, Maintained existing Users, Changed User groups and Validity dates for Terminated user ids, Lock/ Unlock and password resets.
- Provide SAP security related fixes for System Test, Quality Assurance Test, and User Acceptance Test.
- Develop derived roles for FI by converting certain fields to organizational level fields.
- Trace and troubleshoot user authorization errors.
- Administered Users, Authorization Data and Authorization Profiles.
- Trouble-shoot authorization problems using Repository Information System and tracing authorizations using SU53, and ST01.
- Ensured job role security access testing matched security architecture design Supported Live security for the entire SAP Landscape (DEV, QA, TEST, PRD).
- Created new or edit existing roles as per the requirements coming through Help Desk which involves the inclusion of transactions in the menu tree or editing the activities as per SU53 results.
- Troubleshooting the authorization problems.
- Prior to career transition into the field Information Technology, has over 12 years of Pharmaceutical experience including Quality Assurance and Control, Document Control and Management, Batch Record and Results review, Validation and Compression Control and Customer Service.

## Education

**Associate of Science: Computer Information Systems, 1998**

**Devry University - North Brunswick, NJ**