

JESSICA CLAIRE

Montgomery Street, San Francisco, CA 94105 • (555) 432-1000 • resumesample@example.com

SUMMARY

Having 9 years of experience as a SAP Basis Administrator with exposure to SAP Security as well. *Good skills as Basis Consultant in SAP Netweaver, SAP Solution Components & MYSAP Business suite with the goal of providing high system reliability, performance and optimization. *Strong client facing skills with effective communication and coordinating skills with Client and team members. *Hands-on exp in both System Administration & Maintenance tasks. *Done System Installations, Configuration, Upgrades using SUM tool, System Refreshes using System copy, Database backup/restore methods and DSM tool by EPIUSE labs. *Done BI system migration from Oracle to HANA using DMO. *Worked on Client administration tasks like Client copy (Local, Remote & Import/Export), new Client creation, and Client deletion and maintaining client settings. *Experienced in System Monitoring & Health Checks, Kernel Upgrade, Spool Administration, Applying Patches (SPAM), Add-ons (SAINT), SAP Notes (SNOTE), SSO Configuration, Language Installs, JAVA SPLIT from dual-stack environment (using SWPM), SAP Host Agent Install & Upgrade, Job scheduling, Parameter changes, Operation mode settings, SSH key exchange, etc. *Configured Federation between BI portal and Enterprise Portal. *Good skills in Portal environment and experienced in Administration of j2ee engine with Configtool & NWA. *Performed System Refreshes for ABAP and JAVA stacks for ECC,BI,GRC, GTS, SABRIX, E-Sourcing systems. *Experience in Upgrading the Support Pack Stack (using SUM) for both ABAP & Java environments. *Good Experience with SOLMAN, performed tasks like Managed System Configuration, SMD Install and experienced with LMDB, SLD, Maintenance Optimizer, EWA, SAP ChaRM, etc. *Experienced in handling transports, setting up Transport Management system and imports through STMS & OS level, local transports and changes in domain controller. *Good experience on Oracle and db2 database. *Performed activities like Oracle patching (o-patch & mo-patch), Oracle Client Upgrade & tasks like Table Re-orgs, Tablespace maintenance using BRTOOLS, temp file movement on Oracle db, etc *Strong working experience on OS platforms- IBM AIX & HP-UX. *Performed Security Administration tasks like Creating users, Mass user creation (SU10, LSMW), Role Creation & Assignment, Role transports & deletion and resolving issues based on authorizations. *Have knowledge of MDM (Master data Management). *Proven accomplishments in roles with hands-on technical and configuration skills. *Ability to work in a time-constrained and team-oriented environment.

Skill set:

SKILLS

- Guest services
- Inventory control procedures
- Merchandising expertise
- Loss prevention
- Cash register operations
- Product promotions

EXPERIENCE

Senior SAP Basis Consultant, 01/1 - 01/1

Albany International Corporation – NH

- 6C, ECC6.0 ,NW 2004s, NW 7.31, EHP2 & higher, EP 6.0 ,SAP SOLMAN 7.1, GRC10 Operating Systems IBM AIX (5.1, 5.3, 5.6), HP-UX 11.31, SUSE LINUX Enterprise Server 11.3 Database Oracle 9.2, 10.2, 11g, IBM DB2 V8.0 & V9.0, HANA SPS08,09 Merck & Co., Inc is an American pharmaceutical company and is one of the largest pharmaceutical companies in the world.
- Merck headquarters is currently located in Whitehouse Station, New Jersey, though in 2013 the company announced it would be relocating to Kenilworth, New Jersey by 2015.
- The company was established in 1891 as the United States subsidiary of the German company now known as Merck KGaA.
- Merck & Co.
- was confiscated by the US government during World War I and subsequently established as an independent American company.
- It is currently one of the world's seven largest pharmaceutical companies by market capitalization and revenue.
- Responsibilities:
 - Done System Refreshes using EPISUSE, GRC10 Installations, SABRIX NW7.3 install, etc.
 - Done Green light RTADS integration with GRC & E-Sourcing systems.
 - Performed SPS Upgrades using SUM tool.
 - Done BI system Migration from Oracle to HANA using DMO.
 - Done JAVA Split from dual stack environments.
 - Done Language Install (importing multiple languages in a single go).
 - Performed System Build activities, SMD Agent install, Host Agent install & Upgrade, Managed System Configuration for SOLMAN system.
 - Other activities include applying SAP Notes, importing transports, resolving daily issues etc.
 - Performed Portal activities like SSO configuration, administration tasks, etc.
- Environment: HP-UX 11.31, Oracle11.2.0.3.0, SAP ECC6.0, GRC10, SAP SCM7.02,SAP Netweaver 7.31, BI/BW, PI/XI, SAP SRM 7.02, SAP SOLMAN 7.1, SAP EP 7.31, SAP HANA SLT 7.02, HANA Studio- 1.0.6, SUSE LINUX Enterprise Server (SLES)11.3.

SAP Basis/Security Consultant, 01/1 - 01/1

Cognizant Technology Solutions – Oakland, CA

- DuPont is a leader in chemical industry and is a diamond client for SAP in Accenture.
- SAP has done a number of pilot projects with them before launching their key products in market.
- DuPont has a separate business unit DPC (DuPont Performance Coating) expanding to Europe and Asia regions and is presently in Design Build Phase.
- DuPont is now to migrating to Netweaver Platform.
- Responsibilities:
 - Performed business activities like System Refreshes ABAP & JAVA, Dialog Installations, and SAP Host Agent Installations.
 - Client Copies & new client creation (Remote, local & Import/Export Method).
 - Maintenance of SAP System parameters, db & OS level parameters on analysis.
 - Applied support packs (SPAM), add-ons/plug-ins (SAINT).
 - Applied SAP Notes manually as well as using SNOTE transaction.
 - Administration of J2EE Engine using Configtool, Visual Administrator, NWA.
 - Applying java patches through JSPM, Updating JVM and done kernel patching for both ABAP & JAVA stack.
 - Configured Federation (FPN) btw BI Portal & EP.
 - Configured CCMS Alert Monitoring set up in SOLMAN and resolving issues based on incidents and alerts on daily basis.
 - Maintained profiles parameters (RZ10), Operation mode settings, SSH key exchange, activating trace, done live cache monitoring.
 - Have done Mail configuration in SAP system & SAPCONNECT administration in SCOT.
 - Perform transports which include TR Creation, TR Import (STMS) or mass import in cut-over activities from OS level, TMS set up, & making changes in domain controller.
 - Job scheduling, variant creation and other monitoring activities as a part of daily activities.
 - Configured Single-Sign On (SSO) between systems.
 - Performed database refreshes using Backup & Restore Method.
 - Have knowledge of database performance tuning.
 - Carried out database administrator tasks like DB2 Native log file Management Switch from SAP Log file Management, Resolving Table-space and Log space issues , Setting Reorgs , Online Table Move , Performing ORT at SAP level etc.
 - Creating daily Monitoring Report for Production systems, OS level monitoring and taking actions on daily basis.
 - Analyzing the EWA report and provide corrective measures based on the recommendations in the report for errors.
 - Environment: IBM AIX, DB2, SAP NW04s BW (7.0), SAP APO/SCM 2007, ECC 6.0, SAP SRM 6.0 , CRM 2007.

SAP Basis Administrator, 06/2011 - 05/2012

Applied Medical Distribution Corporation – Thousand Oaks, CA

- Sysco is the global leader in selling, marketing and distributing food products to restaurants, healthcare and educational facilities, lodging establishments and other customers who prepare meals away from home.
- Its family of products also includes equipment and supplies for the foodservice and hospitality industries Responsibilities:
- System Maintenance activities on Daily, Quarterly and Business requests basis.

- Daily activities: Daily Monitoring of the production systems, SAP alert monitoring and On-call Support (CAT 1/2/3).
- Quarterly activities: System Parameters changes, Support pack apply, Applying add-ons and Kernel Upgrade.
- Recommend changes for the production system as well as take corrective actions to avoid possible system bottlenecks and performance issues.

- Database performance tuning , DB2 Native log file Management Switch from SAP Log file Management, Resolving Table-space and Log space issues , Setting Reorgs , Online Table Move , Performing ORT at SAP level etc.
- Business requests: System Refreshes.

- Environment: AIX5.3, 5.6, IBM DB2 V8.0 & V9.0, SAP R3 4.6, SAP APO3.1.
- VODAFONE-EVO, Noida (India).

EDUCATION AND TRAINING

Bachelor of Technology: Electronics & Communication Engg

From Mody Institute of Technology & Science, Lakshmangarh. (Deemed University

Electronics & Communication Engg

Certification Certification Status Year Certified ITIL-v3 Foundation: 2009

ACTIVITIES AND HONORS

SKILLS

ABAP, IBM AIX, IBM AIX, AIX5.3, AIX 5.3, Backup, BI, C, concept, controller, CRM 5.0, CRM, Client, database administrator, Database, Dialog, ERP, file Management, German, government, HP, Open View, HP-UX, IBM, DB2 v, DB2, ITIL, J2EE, Java, team lead, LINUX, Notes, marketing, Market, prepare meals, Access, exchange, Mail, Migration, my SAP, natural gas, Natural Resources, Enterprise, ons, oil, Operating Systems, OS, Oracle 9.2, Oracle, Oracle DBA, db, Developer, OSS, Quality, reporting, selling, SAP, SAP R/3 4.6, SAP APO, SAP APO3.1, SAP R3 4.6, scheduling, SSH, SPS, Switch, System Configuration, Upgrades, Upgrade