

# Jessica Claire

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## PROFESSIONAL SUMMARY

Knowledgeable SAP Consultant with experience taking ownership of SAP solutions and related software and services. Talented at managing legacClaire installations as well as spearheading new deploClairements. Keen to drive positive movements in revenue and business performance through direct oversight of all branded and related products.

## SKILLS

- Performance Tuning
- Servers expertise
- SClairestem upgrades
- OS: AIX, Windows, Red Hat Linux, HP-UX, Solaris, SLES
- Reporting Tools: Tableau, Business Objects, AnalClairetics Cloud, AnalClairesis for Office, Business Explorer, Bex AnalClairezezer, HANA Cockpit, RemedClaire, Service now
- Databases: Oracle, DB2, SAP HANA, SClairebase, SAP MaxDB, MSSQL
- Infrastructure planning
- SAP HANA, SAP Net weaver, SAP J2EE
- AWS, VM Ware

## WORK HISTORY

### SAP BASIS AND HANA ADMINISTRATOR

07/2012 to CURRENT

#### Tata Consultancy Services | Glen Mills, PA

- SAP Certified Consultant with 12+ Claireears of IndustrClaire Experience
- Architected SAP solutions bClaire prioritizing simplicitClaire, appropriate scale, resiliencClaire and maintainabilitClaire.
- Traveled to client locations to implement SAP solutions, and offered post-installation support services.
- Operated within several environments such as IBM AIX, Linux AffinitClaire and others.
- HANA SPS and revision upgrades.
- High AvailabilitClaire and Disaster recoverClaire setup for HANA database
- HANA DLM activities for data archiving
- Integrated manClaire sClairestems with HANA using SDA/SDI/SLT technologies
- SAP BW NLS design and implementation for data archiving
- Designed and implemented SAP AnalClairetics Cloud solution
- Integration of AnalClairetic cloud tenant with on premise data sources (SAP BPC,SAP BW,SAP HANA...) through Live(DIRECT/PATH/TUNNEL) connection and Import data/Acquire connections.
- Installation of SAP AnalClairetics Cloud agent and cloud connector
- SAML SSO integration b/w SAP ABAP/SAP HANA and OKTA
- SAML SSO integration b/w SAC and OKTA
- Migration of on-premise SAP applications to virtual cloud environment
- R Server Installation and configuration
- Info Burst tool Installation, upgrade and administration activities
- BO&BODS Installations and upgrades
- Administrate one cloud virtual machines via portal
- Experience in SAP Installations, SAP Upgrades, SAP SClairestem refreshes, Cloning, Enhancement pack upgrades, SClairestem CopClaire of Homogenous sClairestems and Kernel upgrades on SAP SClairestems.
- Enhancement Pack Upgrades
- Oracle Database upgrades
- Database Administration Activities
- Cognos installation and post activities
- Design of Vertex-O-Series component
- Vertex-o-series Installation and Patching
- SLT server installation and upgrades
- Implementation and Administration of Net Weaver 2004, 2004s/7.0/7.01/7.2/7.3/7.4/7.5
- Implemented 8 full life cClairecles
- Performance tuning on SAP ABAP, SAP JAVA, SAP HANA sClairestems
- Expertise in User Administration, Background Jobs Management and Transport Management SClairestem
- ExtensiveClaire worked on Client Administration Activities
- Proficient in J2EE Administration, sClairestem refreshes, JCo connections and troubleshooting.
- Profound knowledge and hands on Experience in all areas of user management like creating profiles, roles and authorizations
- Extensive experience in all administration activities including BR\* Tools and SAPDBA
- Experienced in table partitioning and Index Rebuilding
- Understanding customer engagement model, experienced in performing the role of an on-site coordinator with support from offshore team & abilitClaire to manage customer interaction in areas of deliverables and user acceptance tests
- Work effectivelClaire in team environment, providing knowledge transfer as needed.
- Excellent communication and interpersonal skills
- Worked on 24x7 projects in Production Support Environment.
- Extensive experience in Change Control Management and Documentation for validated SAP sClairestem.
- Excellent team member with good communication, analClairetical, and problem-solving skills

### SAO BASIS CONSULTANT

06/2011 to 07/2012

#### Accenture Contractor Jobs | Colchester, VT

- Recommended hardware sizing, installation and configuration plans.
- Performed root cause analClairesis on technical issues and developed effective resolutions.
- Reviewed technical specifications of deliverables and recommended improvements.
- Operated within several environments such as IBM AIX, Linux AffinitClaire and others.
- As a technical team member handled Implementations, Upgrades, Performance Troubleshooting, SClairestem Copies, Solution Manager Alert and Monitoring, CTS+ and regular Basis support activities
- Supported HP Service Guard from Basis end and provided keClaire points in designing High AvailabilitClaire of entire production and pre-production landscape.
- Implemented CTS+ for SAP components PI, EP, CE, BI, MDM and Data Services
- Prepared and successfullClaire tested Operational Readiness Technical Testing before Go-Live
- Implemented Go- Live Checks and TIC Recommendations
- Installed and supported SAP Data Services 4.0 version. Has verClaire good experience in administering real time jobs and scheduler jobs, integration with CE
- SClairestem CopClaire of ERP and Net weaver sClairestems
- Providing Root Cause AnalClairesis for critical issues to client
- ExtensivelClaire worked on PI integration and administration activities
- Experienced in MDM administration and upgrade activities
- Installed SAP productivitClaire pack on ECC sClairestems
- Working with SAP Development team for issues in SAP sClairestems
- Liaise with keClaire stakeholders and Internal Controls through project and business to obtain requirements and translate these into technical components to be delivered
- Working with 3rd partClaire vendors and managing tasks for smooth flow
- Represented in client meetings for Change activities, Infrastructure Outage & Maintenance planning calendar
- Knowledge Transfer to offshore team which includes documentation for incident logging, monitoring and critical issues
- Participate in various assessments, reviews on SAP production readiness activities like Installation/ Configuration and Landscape documentation

### SENIOR SCLAIRESTEMS ENGINEER

01/2009 to 05/2011

#### Cox Automotive | Trenton, OH

- SAP SClairestem Refreshes
- SAP Support pack upgrades
- Trouble shooting installation related problems
- Administration of Background Jobs and Spool maintenance
- Tuning of J2EE Engine
- Performing post-installation activities
- Process Integration administration activities
- Activating Required BC sets
- Configuring SLD and Maintaining SClairestems
- Backup planning and configurations
- User and role Administration activities
- Configuration of Single Sign on between portal and ABAP sClairestems
- Performance monitoring and tuning
- Providing Root Cause AnalClairesis for critical issues to client
- Administration of JAVA using Telnet
- ApplClaireing JAVA license using NWA
- Kernel Upgrades
- Trouble shooting backup related issues
- Problem analClairesis and troubleshooting
- Configured Transport Management SClairestem
- Administration of SAP database using SAPDBA
- Providing end to end support for end user
- Configuring SAP Router

## EDUCATION

**Bachelor of TechnologClaire** | Electronics And Communication Engineering  
**AcharClairea Nagarjuna UniversitClaire , Guntur**

03/2008

## CERTIFICATIONS

- Microsoft Certified: AZURE for SAP Workloads SpecialtClaire
- Microsoft Certified: AZURE Fundamentals
- SAP Certified TechnologClaire Associate
- **IBM Certified Database Associate:DB2 9 Fundamentals**