

# Jessica Claire

100 Montgomery St. 10th Floor (555) 432-1000 resumesample@example.com

## SUMMARY

- SAP Consultant with 5+ years hands-on experience in SAP PP and QM Module with their integration with MM/WM Modules in different phases of SAP Implementation, Roll - Out and Production Support.
- Two full cycle implementations and one partial implementation cycle which includes S/4 HANA implementation and roll out in SAP PP/QM module with hands on knowledge in version upgrade and experience in ECC 6.0.
- Strong domain knowledge in Automotive Industry, Manufacturing Industry, Process and Chemical Industry business processes.

## TOOLS/FRAMEWORK

- ERP Systems : S/4 HANA, SAP ECC 6.0 and R/3 4.7
- SAP Functional : SAP QM/PP
- Migration Tools : LTMC, LSMW, BDC, BODS
- Computer Languages : C, C++, SQL, JAVA
- Project Utilities : MS Office, MS Project, Visio, Lotus Notes, Share Point, TTKF
- Databases : My-SQL, MS Access
- Management tools : HPQC, SolMan, Service Now, JIRA

## EXPERIENCE

### SAP PP/QM CONSULTANT

05/2021 to 11/2021

#### Cognizant Technology Solutions | Brea, CA

DuPont is a multi-vertical company, with their niche in Chemical Industry. For a sector of Semi-Conductor manufacturing, spearheaded PP/QM module in the migration from ECC to HANA Platform.

- Played an integral part in the implementation of S/4 HANA, by configuring QM in a new plant and activating SAP Fiori tiles for Customer Specifics.
- Reconfigured sources to maintain status profiles and made enhancements to maintain screen groups.
- Created of Bill of Materials, Mater Recipe, Production Versions and WorkCentres.
- Worked on Lean Manufacturing business process for Just-In-Time manufacturing (JIT) and Kanban (Scheduling System).
- Created Master Data and designed, implemented and configured Inspection Lot Creation, Results Recording, Inspection Lot Completion, Sample Management for Quality Inspections.
- Extensively used LTMC(Legacy Transfer Migration Cockpit) to migrate data from Legacy system to S/4 HANA and wide knowledge on the features of LTMC.
- Leveraged LTMOM(Legacy Transfer Migration Object Modeler) to customize the data migration upload template to cater business's requirement.
- Created Certificate Profile and Output type to facilitate CoA (Certificate of Analysis) print for the customers ; when a Delivery is created.
- Engaged with the ABAP team to work on the RICEFW objects, SmartForm layout of the CoA and to implement the required custom features leveraging BAPI and development of BDC.
- Involved in Unit testing, End User Training, Documentation and Go-Live process for QM module.
- Designed Process structure and uploaded Business Process Documents in SolMan using SolDoc feature.

### SENIOR ASSOCIATE CONSULTANT

02/2013 to 08/2016

#### Aon Corporation | Lake Mary, FL

Robert Bosch GmbH is a multinational engineering and technology company. Implemented PP/QM for two new Gasoline engine parts manufacturing plants in Germany and led the post Go-Live activities.

- Integral part in two end-to-end implementations in the Bosch Automotive World.
- Orchestrated complete cycle using ASAP methodology, right from Blue-Print to Go-Live phase of the entire cycle.
- Implemented standard functionality with Make-to-Order and Make-to-Stock Environment.
- Administered and resolved issues with Material Master, BOM, Routings and WorkCentre.
- Involved in Configurations of BOMs, WorkCentres and Capacity Planning.
- Creating, Configuring and maintaining the parameters of MRP, configuring availability check and production scheduling profile.
- Worked on different MRP scenarios for both purchasing and production like reorder planning (Manual & Automatic) and purchase stock.
- Configured QM Master Data such as Code Groups and Selected Sets, Master Inspection Characteristics, and Inspection Plans.
- Processed Inspection Plans, Header Data, Operations, Inspection Characteristics in Quality Planning.
- Prepared Web Based Trainings for the end users, helping them to navigate and understand the implemented functionalities.
- Deployed to Germany and Japan to train the end users and responsible to create the training documents in multiple languages to serve across Bosch Global locations.

### ASSOCIATE CONSULTANT

09/2011 to 01/2013

#### Korn/Ferry International | Austin, TX

RBEI anchored the Run & Maintain team, supporting and consulting SAP solutions across Bosch Global projects. Primarily handled QM support and production tickets created by Germany and USA specific users.

- L1/L2 Support Consultant, understanding the integration of Quality Management module in the Bosch World.
- Analysis and resolution of issues which are reported in the form of Incident tickets, related to Quality Inspection, QM in procurement, Quality Notifications and the issues related to Customized reports.
- Triggered different Notifications in test systems for Customer/Vendor/Material related Defects.
- Worked with SAP Security Team to structure the road map for Authorizations to facilitate access for end users.
- Took up the responsibility of internal audit of all the Change Tickets for the team to ensure everything is as per the Audit guidelines.
- Worked on different Shop-Floor Activities like creation of Process Orders, Availability Checks and Process Orders release.
- Monitoring of Stock availability in Blocked and Quality Inspection and follow up with plants users.
- Worked with the Background jobs, their scheduling and preparing new variants for the batch jobs.
- Worked with LSMW for mass upload of QM master data like Master Inspection Characteristics, QM view for materials in lower clients.

## EDUCATION

### Bachelor of Engineering | Information Technology

Avinashilingam University, Coimbatore

2011