

# SR. Business Analyst

## ROBERT SMITH

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### Objective

SR. Business Analyst with over 7+ years of Professional working experience in various industries like Health care, Health Insurance, Insurance & Finance. Experience in carrying out the Software Development Life Cycle (SDLC) life cycle in Relational and Object Methodologies. Extensive knowledge of Object Oriented Analysis and Design using UML, Rational Unified Process (RUP) and MS Visio. Well versed with SDLC methodologies like AGILE Scrum, RUP, and Waterfall.

### Skills

Business Analysis Tools Requisite Pro, Rational Rose, MS Visio, Clear Quest, Enterprise Architect [EA], Operating Systems - Windows, UNIX, Adobe Photoshop, PageMaker Microsoft Tools MS Project, MS Visio, MS Office, MS Outlook, Spread Sheet, MS Access Rational Unified Process

### Work Experience

#### SR. Business Analyst

**ABC Corporation** - September 2014 - Present

- Gathering and documentation of user requirements, analyzing the existing system and performing gap analysis to relate to the target system.
- Involving in making the Medicare patient profiles being compliant with the HIPAA regulations.
- Management of Patient Profile Transfer (PPT) reports created by the data team by verifying the associated data.
- Involving in analysis, design, and implementation of the following systems control management reporting and security systems generation of daily, weekly, and monthly reports of hospital patients activity.
- Responsible for the generation of daily billing activity based on patient records and establishment of collection protocols.
- Coordinating and conducting system requirements walkthroughs/sessions (JRDs/JADs) with Business Owner/Stakeholders/SMEs as well as design/development teams.
- Working with business area SMEs/Analysts to develop and finalize test plans/scripts/use cases.

#### Business Analyst

**ABC Corporation** - January 2011 – September 2014

- Release web-based service application developed for streamlining office workflow processes involved in Electronic Data Interchange (EDI) transactions and benefits in claims management cycle based on HIPAA guidelines.
- Acted as liaison between Marketing Management and the IT team - both off shore and onsite worked with users to define the business process and initiated the requirements feasibility process to determine the viability - technically and operationally analyzed business workflow and system needs for this web application gathered user stories and requirements from the business.
- Analyzed and prioritized them, and then managed the implementation of these requirements to the satisfaction of the business users.
- Used agile/scrum methodology due to rapid requirements churn participated in and facilitated extensive JAD sessions and user interviews created BRDs, use cases, test cases, and test plans to design, development of mappings, transformations, sessions, workflows and ETL batch jobs,