

# JESSICA CLAIRE

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## SUMMARY

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Organized and detailed ETL/Data warehouse Developer with proven history supporting complex business intelligence projects. Collaborative team player with ability to partner cross-functionally to deliver solutions. Offering more than 4 years of experience in testing and troubleshooting databases.

## SKILLS

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- Relational databases
- Data warehousing
- Analysis and modeling
- Requirements gathering
- Agile methodologies
- Decision-making
- Organizational skills
- Microsoft Office
- Data management
- Troubleshooting
- Package Design
- Extract, Transform and Load
- Data Modeling
- Data Analysis
- Scrum

## EXPERIENCE

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### 09/2018 to 12/2020 ETL/Data Warehouse Developer

#### Android Industries – Arlington, TX

- Gathered business requirements, definition and design of data source and data flows
  - Develop technical design specifications and code specifications to meet business requirements/specifications.
  - Building, Maintaining SSIS package, Package Configuration, ETL Process, Package deployment. Enabling new packages with companies' framework.
  - Highly experienced with the Full Life Cycle and Methodology for implementing OLAP (Online Analytical Processing) data warehouses (star and snow flake schemas) and business intelligence reporting systems.
  - Extracting data from Excel files, Flat files, OLE DB source, XML Files, Json Files and so on and loading the data into different destinations. Within the data flow, I have utilized various sources, transformations and destination to manage packages.
  - Transformations of Data using SSIS tools such as Multicast, conditional Split, Derived Column, Data Conversions, Merge join, Union All, Pivot transformations, Unpivot transformations, lookup etc.
  - Within the control flow, I have utilized Data Flow Task, Execute Task, Script Task to enhance package deployment, Sequence Container, ForEach and For loop Containers.
  - Maintained and configured packages with checkpoints, breakpoints, package logging, error logging and event handling to redirect error rows and fix the errors in SSIS.
  - Strong proficiency in the use of SQL for developing complex stored procedures, triggers, tables, user-defined functions, relational database models and data integrity, SQL joins and query writing.
  - Converted complex business logic into SQL Stored Procedures and user-defined functions to achieve functionality
  - Designed, developed and deployed SSRS reports that include; parameterized reports, snapshot reports cached reports, drill down reports, drill through reports, linked reports, click-through reports, Sub Reports.
  - Troubleshooting and Regular monitoring of Time/Data driven Subscription based SSRS reports and SSIS external file transfers.
- Developed Packages using Tasks, Containers & Transformations like full load, incremental load, & bulk insert, aggregate, slowly changing dimensions in SSIS.
- Migrated data from Heterogeneous Data Sources to SQL Server databases using SSIS to overcome transformation constraints.
  - Generated periodic reports based on the statistical analysis of the data from various time frame and division using SSRS.
  - Created traces using SQL Server Profiler to find long running queries and modify those queries as a part of Performance Tuning operations.

### 08/2017 to 08/2018 SQL Developer

#### Colaberry Inc. – City, STATE

- Creating efficient SSIS packages to extract, transform and load data into target databases.
- Reviewing current ETL packages and suggesting improvements for efficiency.
- Monitoring error logs and correcting ETL issues uncovered as well as building processes that prevent recurring issues in the future.
- Participation in software design discussions to enhance performance and solution delivery to clients.
- Engaging Account Managers and Clients on conference calls to better understand their business needs and implementing long lasting solutions to resolve client data processing issues.
- Researching account discrepancies and writing corrective T-SQL queries and Stored Procedures to correct them.
- Import & Export of data from one server to other servers using tools like DTS and bulk copy. Periodic monitoring of the system for bottlenecks.
- Providing some 24/7 support via rotating responsibility model within the Data Management team.
- Using ETL failures to create job aids for training purposes.
- Soliciting Functional Requirements from Account Management and implementing ETL solutions for new clients.
- Participating in daily scrums and brainstorming sessions

### 07/2016 to 07/2017 BI/SSRS Developer

#### Colaberry Inc. – City, STATE

- Designed & developed SSRS dashboards for Claims Adjustment Operations
  - Optimizing existing data models including changing load scripts to load data in optimized way to achieve reduction of loading time, simplifying complex expressions in the front-end, improving layout structure
  - Working with the business to document and develop KPIs for the calculations in the SSRS.
  - Extensive experience in using T-SQL for developing complex Stored Procedures, Triggers, Tables, Views, User-Defined Functions.
  - Experience in using all kinds of Constraints, managing Indexes, Locks, troubleshooting deadlocks and handling the Isolation Levels.
  - Identified and worked with multi-value parameters for parameterized reports in SSRS.
  - Scheduled, maintained, and supported the distribution and access to reports at Server level.
  - Configured and maintained Report Manager and Report Server SSRS.
  - Created Sub-Reports, Drilldown-Reports, Drill through, Summary Reports, and Parameterized Reports in SSRS.
  - Developed Proof of Concepts (POC) for various projects using SSRS.
  - Expert knowledge of deploying SSRS dashboards.
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- ## EDUCATION AND TRAINING
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- ### 09/2017
- #### Master in Business Studies: Business Management
- Tribhuvan University - Kathmandu,Nepal
- Major in Finance
- ## CERTIFICATIONS

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- AZ-900: Microsoft Azure Fundamentals
  - Microsoft 70-463: Implementing a data Warehouse with Microsoft SQL Server 2012/2014