JESSICA CLAIRE

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10th Floor

SKILLS

- Use Cases
- Defect tracking
- Data formatting
- Data validation
- Data profiling
- Activity diagrams
- Data analysis
- Business needs analysis
- Technical Writing
- Software Testing Life Cycle (STLC)
- Technical Analysis

EDUCATION

Northern India Engineering College
Lucknow, India • 05/2009

Bachelor of Science:
Information Technology

- Coursework in Data Structures and Algorithms, Design and Analysis of Algorithms, Internet Web Programming, Software Engineering and Artificial Intelligence
- Minored in Operating Systems (Unix Programming), Computer Networks , Simulation and Modelling
- Literary and Hospitality Head of Abhyuday College Committee in year of 2008-2009
- Key member of organizing committee of annual fest that include Sports, Literary and cultural in year of 2007-2008
- Elected as school house Captain of Team Peace

CERTIFICATIONS

- Oracle OCA Certification, Tata Consultancy Services - 2012
- Lean Six Sigma Green Belt, Tata Consultancy Services - 2015
- Basic Agile Awareness on Teams and Scrums, Tata Consultancy Services -2016
- Digital : BigData and Hadoop Ecosystems_Foundation, Tata Consultancy Services -2016

PROFESSIONAL SUMMARY

Business and data analyst with 11+ years of experience across diverse industries. Expertise in analysis and testing of business requirements to drive deployment of applications, business processes and system solutions. Highly analytical and detailed with documented track record in full software development life cycle (SDLC) methodologies and Agile techniques. Detail-focused Data Analyst with knowledge in data warehousing, process validation and business needs analysis. Proven ability to understand customer requirements and translate into actionable project plans. Dedicated and hard-working with passion for Big Data.

ACCOMPLISHMENTS

- I worked in two of the major projects for my client GE Treasury **Notional/MTM Walk Reporting Solution** & **Third Party Debt** to significantly improve workflow efficiency.
- Established and enforced technical standards for deliverables of ETL & BO projects.
- Supporting Synchrony Bank on various Banking Applications and Data Warehouse like Connected Teller, Aperio, Signature
- Awarded with the 'On The Spot' title for as fixing a ETL data code on live trade for GE treasury project during nightly data load cycle without delaying any data distribution to downstreams
- Supervised team of 6 staff members as a Techincal Lead

WORK HISTORY

Pearson – Senior Data Analyst
Baltimore, MD • 03/2020 - Current

- Collected data and developed detailed spreadsheets to identify trends and create revenue, profitability and expense forecasts.
- Corrected any data entry error to prevent later issues such as duplication or data degradation.
- Created and improved intelligence resources to facilitate consistent.
- Synthesized current business intelligence data to produce reports and polished presentations, highlighting findings and recommending changes.
- Evaluated consistency and importance of different business intelligence data against needs to determine optimal courses of action.
- Participated in requirements meetings and data mapping sessions to understand business needs.
- Transformed project data requirements into project data models.
- Created various Excel documents to assist with pulling metrics data and presenting them to give concise understanding of best placement for needed resources.
- Developed database objects, including tables, views and materialized views using SQL.
- Compiled, evaluated and reviewed engineered data integrated system.
- Researched and resolved issues regarding integrity of data flow into SQL databases.
- Produced monthly Financial reports using advanced Excel spreadsheet functions, Spotfire, Microsoft Power BI.
- Designed and developed schema data models.
- Recommended data standardization and usage for protection of data integrity.

Cognizant Technology Solutions – Informatica Developer
Adrian, MN • 11/2010 - 10/2021

- Developed mappings, workflows and tasks using Informatica.
- Prepared technical design documents and specifications for Technical and Business Understanding.
- Documented all software development methodologies in technical manuals to be used by Business Analyst's in future projects.
- Maintained existing applications
- Authored code fixes and enhancements for inclusion in future code releases and patches.
- Contributed ideas and suggestions in team meetings and delivered updates on deadlines, designs and enhancements.
- Collaborated with developers and performance engineers to enhance supportability and identify performance bottlenecks.
- Used interpersonal and communication skills in all interactions, enriching team collaboration, customer relationships and on different projects.
- Translated technical concepts and information into terms all parties could easily comprehend.
- Worked closely with clients to establish specifications and system designs.

Comcast – Junior Data Analyst
Millington, TN • 11/2017 - 02/2020

- Evaluated consistency and importance of different business intelligence data against needs to determine optimal courses of action.
- Developed flowcharts and diagrams to describe and lay out logical operational steps.
- Planned and conceived computer systems using information engineering, data modeling and structured analysis.
- Established requirements and developed tailored methodology to bolster management decision support reporting.
- Resolved malfunctions with systems and programs through troubleshooting.
- Participated in internal audits regarding quality management system.
- Mapped current business and operational processes and recommended areas for improvement.
- Created workflow diagrams and Gantt charts to clearly demonstrate processes and timelines.
- Reviewed files, records and other documents to obtain business information and key data informing responses to development requests.

Cognizant Technology Solutions – Technical Lead Analyst
Alhambra, CA • 01/2016 - 10/2017

- Evaluated current processes to develop improvement plans.
- Leveraged on-site observation and personal interviews to identify team and individual strengths.
- Collected, organized and modeled data using [Software].
- Created and optimized records management strategies to coordinate and protect information.
- Evaluated diverse organizational systems to identify workflow, communication and resource utilization issues.
- Compiled research data and gave professional presentations highlighting finds and recommended optimizations.
- Gathered, documented and modeled data to assess business trends.
- Reviewed internal systems and organized training plans to address areas in need of improvement.
- Carried out day-day-day duties accurately and efficiently.

Tata Consultancy Services – ETL Informatica Developer
City, STATE • 06/2010 - 01/2016

- Designed data models for complex analysis needs.
- Documented and communicated database schemas using accepted notations.
- Developed and delivered business information solutions.
- Established and secured enterprise-wide data analytics structures.
- Developed database architectural strategies at modeling, design and implementation stages to address business or industry requirements.
- Collaborated with system architects, design analysts and others to understand business and industry requirements.
- Actively listened to customers' requests, confirming full understanding before addressing concerns.
- Saved Thousands of dollars by implementing cost-saving initiatives that addressed long-standing problems.
- Worked flexible hours; night, weekend, and holiday shifts.
- Used coordination and planning skills to achieve results according to schedule.
- Completed minor preventative maintenance and mechanical repairs on equipment.
- Planned and installed upgrades of database management system software to enhance database performance.
- Gathered, defined and refined requirements, led project design and oversaw implementation.
- Managed identification, protection and use of data assets.
- Demonstrated respect, friendliness and willingness to help wherever needed.

Tata Consultancy Services – LiveLink Team Member
City, STATE • 03/2010 - 10/2010

- It is Web-based collaboration and document management system
- Loading and maintaining the the digital documents in the system through the tool
- Completed all paperwork, recognizing any discrepancies and addressing them in a timely fashion.
- Developed and implemented treatment plans and modified according to presentation.