

JESSICA CLAIRE

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Professional Summary

Dependable ETL Developer with 3 years creating reliable and accurate data transformation tools. Well-versed in technologies such as SSIS, SSRS and Informatica. Designs ETL tools to scale overwhelming data transition tasks into manageable projects with realistic timeframes and achievable budgets.

Skills

- Database Model Conversion
- RDBMS
- T-SQL
- Data Warehousing Management
- Report generation
- Staging tables
- Key performance indicators
- Customer Service
- Structure designs
- Organization
- Process Improvement

Work History

ETL Developer, 03/2019 to Current

Caci International Inc. – Arnold, MO

- Designed and created ETL code installations, aiding in transitions from one data warehouse to another.
- Wrote and optimized in-application SQL statements.
- Designed integration tools to combine data from multiple, varied data sources such as RDBMS, SQL and big data installations.
- Verified performance and reliability of development database transformation solutions via extensive simulation testing.
- Interpreted data models for conversion into ETL diagrams and code.
- Designed data models (Tabular and Multidimensional) for complex analysis needs.
- Designed data models for complex analysis needs.
- Utilized code versioning systems such as Git Repository to reduce development times.

ETL Developer, 10/2017 to 03/2019

Caci International Inc. – Dallas, TX

- Designed and created ETL code installations, aiding in transitions from one data warehouse to another.
- Utilized code versioning systems such as GitHub to reduce development times.
- Collaborated with business intelligence staff at customer facilities to produce customized ETL solutions for specific goals.
- Wrote and optimized in-application SQL statements.
- Designed integration tools to combine data from multiple, varied data sources such as RDBMS, SQL and big data installations.
- Interpreted data models for conversion into ETL diagrams and code.
- Designed data models for complex analysis needs.
- Developed and delivered business information solutions.
- Worked with project owner to understand needs and provide required service within the time frame.

Desktop Support Engineer, 06/2016 to 10/2017

Palantir Technologies – Palo Alto, CA

- Coordinated with systems partners to finalize designs and confirm requirements.
- Provided continued maintenance and development of bug fixes and patch sets for existing web applications.
- Helped streamline repair processes and update procedures for support action consistency.
- Configured hardware, devices and software to set up work stations for employees.
- Broke down and evaluated user problems, using test scripts, personal expertise and probing questions.
- Monitored network performance and provided network performance statistical reports for both real-time and historical measurements.
- Documented all transactions and support interactions in system for future reference and addition to knowledge base.
- Collaborated with vendors to locate replacement components and resolve advanced problems.
- Provided authorized users with technical support and advice regarding proper use and functionality of equipment.
- Installed new or upgraded hardware and software and coordinated installation and follow-up with user to achieve customer satisfaction.
- Maintained inventory of installed desktop hardware and software components to keep records accurate and updated.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.
- Documented and updated known fixes in knowledge base for future reference.
- Leveraged Active Directory to reset user passwords, create or delete user accounts, and assign account privileges according to established processes.
- Removed malware, ransomware and other threats from laptops and desktop systems.
- Patched software and installed new versions to eliminate security problems and protect data.
- Performed encryption, firewalls and patch management to implement and maintain system security.

Education

Certificate: MS SQL Server / Microsoft Power BI, 03/2018

Janbask Llc - Arlington, VA

Diploma: MS SQL Servers- SSIS, SSAS, SSRS, 03/2017

Edureka - Bengaluru, India

Certifications: A+, Network +, Sys Admin & IT Infrastructure Mgmt, 03/2017

North Central Texas College / Coursera (Google) - Corinth, TX

Bachelor of Science: Business Administration And Management, 05/2015

Colorado Technical University - Colorado Springs, CO

Affiliations

- Phi Theta Kappa Honors Society
- National Society of Leadership and Success
- The Pride Collin College Alumni and Friends