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# JESSICA CLAIRE

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## PROFESSIONAL SUMMARY

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SAP ERP Consultant with expertise on SAP ERP implementation, upgrading and maintenance and looking forward to enhance my skills in the field of information and implement my past gained experience in the field of information technology.

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## SKILLS

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- SAP ECC
- SAP CRM
- SAP BI
- Oracle
- MSSQL Server
- SAP System upgrades
- SAP System backups
- C/C++
- Excellent problem-solving abilities
- Windows and Linux

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## WORK HISTORY

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**SAP Basis Consultant**, 10/2010 - 06/2015

**Accenture Contractor Jobs** – Wichita, KS

- Implemented new server standards for core business services. Implemented the SAP ECC, SAP Customer Relationship Management Module, SAP Business Intelligence Module on AIX operating system and Oracle Database
- Proposed technical feasibility solutions for new SAP functional designs and suggested options for performance improvement of SAP Servers.
- Diagnosed and troubleshooting SAP, Oracle, MSSQL Server, AIX, UNIX and Windows processing problems and applied solutions to increase company efficiency.
- Performed Data replication from one SAP server to another using DB tools and SAP techniques.
- 1. Worked on ERP landscape design, SAP application installations, performance optimization, upgrades and support. The nature of work involved client interactions and client management.

**Application Engineer**, 2010 - 10/2010

**Cummins Bridgeway** – Whitestown, IN

- Implemented complex Internet URL cracking mechanism from various websites using regular expressions.
- Involved in writing Marcos in PHP for data extraction and data upload on websites using PHP language.
- Worked on Quality Analysis Tasks – Quality Control and Quality Assurance for new as well as existing clients.

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## EDUCATION

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**Master of Science:** Information Management, Current

**School of Information Studies** - Syracuse University, NY

**Bachelor of Engineering:** Computer Science, 2009

**Apeejay College of Engineering, Maharishi Dayanand University** - Sohna, Gurgaon, Haryana