

# JESSICA CLAIRE

Montgomery Street, San Francisco, CA 94105 • (555) 432-1000 • resumesample@example.com

## PROFESSIONAL SUMMARY

- SAP consultant with strengths in Supply Chain Management with expertise in the Material Management module and has extensive Inventory Management, Purchasing, Supply Chain Management, Warehouse Management, Production Planning and Sales and Distribution experience.
- Strong understanding of end-to-end supply chain management with extensive exposure to Procure-to-Pay (P2P) and Source-to-Pay (S2P) activities.
- Hands on experience with the integration points between FI, CO, PP, MM, SD and LE.
- Experience of EDI/ALE & IDOC interfaces for various activities relevant to Purchasing and WM. Set up partner profiles, functional specifications for EDI interfaces and carried out smooth transition of data flow
- Configured Warehouse Management (WM) Org and master data and integration of MM, PP, QM and SD (Logistics modules). Experience in configuring Picking & Putaway Strategies, Storage Units, Handling Units and RF Solution/SAP Console, Bar code/Label printing, enhancement by linking WM/IM transactions, 2-Step Picking, Cross docking
- Hands on experience in RICEFW Designing, customized business process Reports and Forms for Purchase Order, Goods Receipt, Invoice and PO Condition Values. Designing Master Data Conversion objects for Material Master, Vendor Master, and Source List.
- Performed Unit Testing, Integration Testing and assisted end users in User Acceptance Testing to validate the business scenarios using quality tools such as HPALM.
- Experienced in Post Implementation Production Support and training the end-users.
- Excellent communication and analytical skills, and sound management experience which is a recipe for success on any mission critical development project.

## SKILLS

- ERP Packages: ECC 6.0, EHP 7.0, SAP HANA, SAP S4/HANA
- ERP Modules: SAP MM/WM/LE
- Project Management & Process Designing: MS Project, ASAP Project Methodology
- Test Management Tool: HPALM, HPUFT
- Document Management: SharePoint, SAP Solution Manager
- MS Office Suite
- SharePoint
- SAP Netweaver BW

## WORK HISTORY

### SAP Supply Chain Analyst, 11/2018 - Current

#### Avient – Hickory, NC

- Discount Tire is one of the largest retail Tire companies in US and I was brought in to help the Supply Chain Team to help with the rollout of their new DCs and work improve their replenishment processes
- Responsibilities:
- Involved in planning meetings to understand the current replenishment process and identify Gaps to enhance the new process
- Customizing of the Inventory Movements for receiving processes
- Involved in improving physical inventory Documents respective to Storage Locations
- Involved in configuring the bar coding projects for the new scanners introduced in the Shops
- Customization of EDI IDoc elements to meet the requirements
- Involved in enhancing the Return to Vendor process
- Configuration of new reason codes and outputs for Return to Vendor for durable and Non-Durable Articles
- Creating Knowledge articles to train the end users
- Working on production incidents
- Responsible for various phases of Testing: Testing strategy, Test scripts, End user testing, Test plans and End user authorizations acceptance
- Environment: SAP ECC 6.0, S4/HANA, Fiori Launchpad, MM(P2P), Retail, Generic Services, MS Office Suite, HPALM, Portals, MS Excel, Service Now

### SAP MM/LE Analyst, 05/2017 - 10/2018

#### ACE Technologies INC, Smithfield Foods – City, STATE

- Smithfield Foods is a \$15 billion global food company and the world's largest pork processor and hog producer
- This Project was a One SAP project and I was involved in the implementation of SAP in their new acquisition which was Farmer John located in LA as well as upgrade to S/4 HANA for other plants
- Responsibilities:
- Involved in Business blueprints for Enhancements and identified gaps and suggested development work in SAP to overcome the gaps
- Configured the Procure-to-Pay (P2P) life cycle from purchase requisition, purchase order, Scheduling Agreements, Subcontracting orders, Goods Receipt
- Defined and configured the Goods movement process form Plants to DCs
- Designed unit testing for the entire procure to pay cycle
- Responsible for performing cut-over activities in both MM and LE teams
- Responsible for designing training manuals and documents for the key users and end users
- Responsible for post implementation Go-Live production support by holding training sessions for the users
- Coordinating/Developed Test Cases for other End to End Processes such as OTC (Order to Cash), PTP (Plan to Produce)
- Developed Test Cases/Scripts to test the Interfaces between 3rd party systems with SAP such as ROC(WM) and ADC (Procuring and Production)
- Actively participated with User groups to perform extensive User Acceptance Testing (UAT)
- Managing the Offshore team, guiding them to effectively to resolve Defects/Tickets through Working Sessions Environment: SAP ECC 7.0 S/4 HANA, MM(P2P), WM, LE, OTC/SD, Generic Services, MS Office Suite, HPALM, SharePoint, Portals, MS Excel, Service Now

### SAP SD/PP Testing Coordinator, 05/2016 - 04/2017

#### Advansoft INC, Dart Containers – City, STATE

- Dart Container Corporation, founded and headquartered in Mason, Michigan, sets the Industry Standard of Excellence in the development, manufacture and distribution of innovative foodservice packaging solutions
- Responsibilities:
- Participated in Project meetings attended Inspection and Reviews meetings
- Initiated conference calls to discuss issues originated while testing
- Created Test scripts for various transactions under SD and PP modules
- Created wide variety of test suites in Test Director and performed interface, functional, and regression testing of the UAT
- Conducted testing for Sales Order functionality like number ranges, Schedule lines, Incompletion logs etc
- Conducted Functionality, Back-end and Regression testing during the various phases of the application
- Coordinated with the Management and development team to understand business rules and workflow
- Identified and
- Performed User Acceptance test, ensuring that business processes are correctly mapped to the system specifications
- Analyzed user requirements, set up test environment, prepared test strategy and test cases
- Developed and executed Test Scripts, recorded test results and maintained errors and bug tracking using HP Quality Center (HPALM)
- Used MS Excel in reporting the testing status
- Environment: SAP ECC 6.0, SD, PP, Workflow, Adobe forms, Generic Services, MS Office Suite, HPALM

## EDUCATION

### Master of Science: Mechanical Engineering

#### University of North Texas

### Bachelor of Science: mechanical engineering, 2014

#### Jawaharlal Nehru Technological University Hyderabad (JNTUH) - Hyderabad

Resume: Jessica 4|Page continued