

# Naudia Pitoniak

## Business Analyst

### Details

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### Profile

Business Analyst with 1 year of experience in leveraging data-driven insights and process optimization to support strategic decision-making and drive business growth. Proficient in analyzing complex data, identifying patterns, and presenting actionable recommendations. Adept at collaborating cross-functionally with diverse teams to streamline operations and enhance overall efficiency. Strong communication and interpersonal skills, with a keen eye for detail and a passion for continuous learning.

### Employment History

#### Senior Business Analyst at Deloitte, NJ

Mar 2023 - Present

- Led a cross-functional team in streamlining the business processes for a Fortune 500 client, resulting in a 25% reduction in operational costs and a 15% increase in overall efficiency.
- Successfully implemented a data analytics solution for a major healthcare client, leading to a 30% improvement in patient satisfaction scores and a 20% reduction in administrative overhead.
- Managed the development and roll-out of a new financial reporting system for a global financial services client, reducing report generation time by 50% and improving data accuracy by 35%.
- Oversaw the integration of two large-scale IT systems for an international retail client following a merger, ensuring a seamless transition with minimal downtime and a 40% reduction in system maintenance costs.

#### Business Analyst at Accenture, NJ

Sep 2022 - Feb 2023

- Successfully identified and implemented process improvements that increased operational efficiency by 20%, resulting in annual cost savings of \$500,000 for a major client in the financial services industry.
- Conducted a comprehensive data analysis project for a healthcare client, which led to the development of a new revenue management strategy that increased their annual revenue by 15%, or \$1.2 million.
- Spearheaded a cross-functional team to complete a complex system integration project for a telecommunications client, consolidating multiple legacy systems into a unified platform, reducing maintenance costs by 25% and increasing overall system performance by 30%.

### Education

#### Bachelor of Business Administration in Business Analytics at Rutgers Business School, Newark and New Brunswick, NJ

Sep 2018 - May 2022

Relevant Coursework: Data Analysis, Predictive Modeling, Business Intelligence, Database Management, Decision Making, Operations