

Robert Smith

Business/Data Analyst

CONTACT DETAILS

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PERSONAL STATEMENT

A highly responsible and dedicated data analyst with strong analytical and technical experience in the IT industry. Practiced in clarifying business requirements, performing the gap analysis between goals and existing procedure/skills sets, and designing process and system improvements to increase productivity and reduce costs.

WORK EXPERIENCE

Business/Data Analyst

GLAXO SMITH KLINE - July 2011 - Present

Responsibilities:

- Worked with internal business clients and business leads to create functional requirement documentation, interfaced with internal and external stakeholders to understand tool, promotion, and process enhancements.
- Developed numerous supply chain KPI's including freight cost rate, fuel surcharge, order tracking, forecast volume, various inventory reports, backorders, internal customer service report etc using Cognos, BO, MS access and excel, Visio.
- Perform data mining activities of gathering and compiling data to make a thorough analysis of data integrity issues with respect to the data provided by ISPs(logistics service providers), and to extract the relevant information for metrics reporting and KPI measurements.
- Developed/published online reports using Cognos to replace existing BO reports on freight costs, costs of goods mfg, savings on goods delivered Air vs. Sea, thus increasing web visibility to our data warehouse and allowing for more informed decision making by managers and senior executives.
- Designed and developed a series of complex business intelligence solutions via business objects(designer, desktop intelligence, and web intelligence) and Cognos 8 reporting system and tools using best business practices guidelines.
- Interacted with clients to understand the reporting needs, evaluated requirements, designed, developed and implemented reporting using Cognos and business objects. Provided ad-hoc reporting support.
- Created different KPI dashboards in report studio using a combination of the list, crosstab, graph and map reports.

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CISCO SYSTEMS - April 2010 - July 2011

Responsibilities:

- Business/data analyst for gms(global supply chain and manufacturing) acquisitions group.
- Developed a web based intranet application (rfq tool) to allow cisco/supplier commodity managers to do a competitive cost analysis when negotiating pricing of acquisition company product(s) for integration into cisco product line.

SKILLS

SQL, Business Objects,
COGNOS, MySQL/PHP,
SAP, VBA, LEAN SIX
SIGMA, Data Mining,
Data Warehousing,
Analytics, Data Analysis,
Business Analysis, VISIO,
RDBMS

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)