

# JESSICA CLAIRE

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## PROFESSIONAL SUMMARY

- Mulesoft/API Developer Summary
- Seven plus years of experience in middleware application phases of Software Development Life Cycle including Designing, Development, Testing and Production Support using MuleSoft ESB, TIBCO, IBM DataPower.
- Good experience developing SOAP webservices and RESTful APIs.
- Good experience creating interface using Anypoint Studio, DataWeave, Transformers, APIkit Router, RAML, Anypoint Platform, API Management.
- Good experience with integration Patterns, tools, EAI, Transformations, XML Schemas, and XSLT
- Experience in Integration with DB (IBM AS400 DB2, Oracle and MySQL), SFTP, File, Queues, HTTP etc
- Expertise in using MuleSoft studio in creating various flows to integrate API's, Databases and SAAS applications.
- Strong application integration experience using Mule ESB with connectors, transformations, Routing, Active MQ, JMS and RabbitMQ.
- Good experience in various Operating-Systems; UNIX (RedHat, Centos, Fedora) and Windows servers.
- Experience in Waterfall, Agile and JIRA for agile Management
- Good experience in writing SQL Queries, Oracle PL/SQL.
- Good experience working in a technically challenging environment with Excellent communication skills
- Production Support, receiving production calls, troubleshooting the application and resolving the issues.

## SKILLS

- AnyPoint Studio, Mule EE 3.6+, RAML, DataWeave, CloudHub, Java, C++, C, PL/SQL, SQL, MMC.
- XML, DTD, XSD, XSLT, XPATH, WSDL, JAXB

## WORK HISTORY

08/2019 to 11/2020 **MuleSoft/API Developer**

**Leidos Holdings Inc.** – Providence, RI

- Participate in design discussions and sprint planning.
- (Participated in team design and review meeting).
- Participate in daily scrum meetings to discuss the progress of the project and any blockage of the work and the solution of the block.
- Coordinate with program managers to explain what tasks were possible for the system to achieve their desired output.
- Use Cloud Hub connector in the flows to trigger alerts during exceptions and captured the failed records for further recovery.
- Create flows/orchestrations for integrating the components like connectors, transformers and scopes written on top of different internal platforms using Mule ESB for XML to CSV conversion.
- Design and Implement RESTFUL Web Services using various data format (JSON, XML) to provide an interface to the various third-party applications.
- Implement logics using; components, transformers, exception handling, testing & Security of Mule ESB endpoint through OAuth.
- Test RESTful/SOAP services using SoapUI and postman.
- Design various types of flows which are integrated with Salesforce, Amazon Web Services, Mainframes.
- Responsible in developing integration workflows using Mule ESB framework and implemented Data Weave and content-based routing using Mule ESB.
- Implement Mule flows for each entity with retry mechanisms with private secured flows.
- Coordinate in all testing phases and worked closely with Performance testing team to create a baseline for the new application.
- Environment and tools: Java 7, Data Weave, Mule ESB 3.9.1, 4.1.1, Cloud Hub, MS-SQL, Salesforce, workday, REST full APIs, Seibel, SAP.

02/2017 to 07/2019 **MuleSoft/API Developer**

**Caterpillar** – Home In Illinois, IL

- Actively involved in technical meetings, requirements gathering, analysis, planning, effort estimations, development and testing.
- Create http inbound & outbound flows, routing, orchestration, transformations and Security of Mule ESB application using OAuth.
- Create API Proxy and deploy to API Gateway.
- Create flows that provide and consume services (SOAP & RESTful).
- Develop the services interface to access core services & provisioning services using Mule ESB.
- Create flows in design studio and transform messages using Dataweave and MEL.
- Monitor the request and response payload used the MMC Mule management console.
- Prepare Unit Test Case documents and test the message flows using SOAPUI, RFHUtil and MQ queues.
- Create MULE ESB artifact and configured the MULE configuration files and deployed.
- Create RAML specification in AnyPoint platform and use fragments such as Resource type, Traits and Library to enable reusability.
- Create flows that pass message using VM transport.
- Develop Mule ESB projects for the services with synchronous and asynchronous Mule flows.
- Create MQ queues, Topics, Subscribers, Queue Managers in MQ and monitor the queues constantly for any issues and troubleshoot.
- Write and maintain SQL queries to retrieve logs and errors from the Oracle database using SQL Developer.
- Troubleshoot issues with message flow services and provide quick turnaround for fixing and testing.
- Provide 24X7 production support and conduct WAR room meetings.
- Environment: ESQL, JAVA, SOUPUI 4.6, Mule ESB, Active MQ, IBM MQ Series 7.5, AnyPoint Studio, Oracle 11g, AIX/ UNIX.

03/2015 to 02/2017 **Web Developer**

**First American Financial** – City, STATE

- Roles and Responsibilities:
- Design and developed several modules for the front-end application using HTML, CSS.
- Used JavaScript for client-side validation.
- Design and developed the web-tier using HTML, JSP's, servlets, struts and title frameworks.
- Implement specialized solutions for attractive presentation layer using CSS.
- Participate in requirements gathering and collaboration with different business teams for documenting specifications.
- Major role in developing the business module applications using J2EE technologies like JSP and JDBC.
- Developed and implemented spring and J2EE based MVC framework for the application.
- Implemented CSS for cleaner and more readable code, thus minimizing the use of inline styling.
- Analyze requirements at various stages and assisted in delivering the change requests as per schedule.
- Document application functionality and standard operating procedures for business processes.
- Participate in bug fixing for cross browser testing as well as load and performance checking of the application software.
- Participate in a team developing the video formats and importing websites workflow videos using Adobe after Effects.
- Used CVS as version control.
- Environment: HTML, CSS, JavaScript, J2EE, Ajax, JSP, JDBC, CVS, JAVA, Struts.

06/2013 to 03/2015 **Java Developer**

**AMN Healthcare Services** – City, STATE

- Model View Controller (MVC) architecture has been adopted to provide framework.
- Actively Participated in Inception, Elaboration, Construction and Transition phases of Application.
- XML Parsing using SAX/DOM / Castor for various requirements.
- Involved in developing JUnit test cases for testing the code fragments during development phase.
- Followed DAO Patterns of DAO, SERVLETS, JSP, AJAX and XML.
- Support and work with customers during beta test period to ensure a successful product roll out and providing support, addressing bugs as reported to the existing system.
- Designed and Developed Struts Action classes, DAO, Views using Struts custom tags.
- Doing Technical Analysis from requirements, Developing Flow diagrams and Doing Technical Design for my modules.
- Developed Struts-based form validation, Application error handling, and using Struts Validator framework.
- Worked/Implemented Third Party Licensed Software's (Jive Forums, Sun One Calendar and Moodle) and integrated into Application.
- Used LDAP server for user authentication, developed necessary interfaces and implemented programmatic security system.

## EDUCATION

09/2012

**MBA: Accounting**

**Maharishi University Of Management** - Fairfield, IA

07/1999

**Bachelor of Arts: Accounting**

**Addis Abeba University** - Addis Abeba , Ethiopia

## CERTIFICATIONS

- M.B.A in Finance
- Certified MuleSoft Developer 4