



MONICA BROWN

ENTRY LEVEL BUSINESS ANALYST

CONTACT

734-413-5118
MONICA@GMAIL.COM

EDUCATION

OAKWOOD UNIVERSITY
BUSINESS MANAGEMENT
2010 - 2014

DALE VALLEY HIGH
HIGH SCHOOL
2005 - 2010

SUMMARY

ENTRY LEVEL BUSINESS ANALYST AIMING TO UTILIZE STRONG PRIORITIZATION SKILLS AND ANALYTICAL ABILITY TO ACHIEVE THE GOALS OF THE COMPANY. POSSESS IN CERTIFICATION OF COMPETENCY IN BUSINESS ANALYSIS.

WORK EXPERIENCE

JUNIOR BUSINESS ANALYST AT BENSON'S | 2018 - 2019

- ASSISTED IN DEVELOPING WORKFLOW SOLUTIONS TO BETTER INCREASE OVERALL PERFORMANCE
- REVIEWED PROCEDURES AND CHECKLISTS TO ENSURE REGULATORY REQUIREMENTS ARE MET
- MANAGED RELATIONSHIPS ACROSS MULTIPLE AREAS OF THE FIRM

SKILLS

- COMMUNICATION
- PROBLEM-SOLVING
- CRITICAL THINKING
- SELF-MANAGING
- AGILE BUSINESS ANALYSIS
- BUSINESS PROCESS MODELING NOTATION (BPMN)
- SIX SIGMA
- RATIONAL UNIFIED PROCESS