

# CHARLOTTE MAY

Senior DevOps Engineer | Azure Expert

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 Los Angeles, California

## SUMMARY

Senior DevOps Engineer with over 7 years of experience specializing in the development and implementation of CI/CD pipeline toolings, Azure DevOps and iterative improvement in fast-paced environments. Known for improving efficiency and productivity through innovative solutions and strong collaboration skills. Passionate about digital transformation and eager to utilize my experience to make a positive impact.

## EXPERIENCE

2018 - 2021

Redmond, Washington

- Senior DevOps Engineer

**Microsoft**

Managed and developed efficient custom delivery pipelines.

- Contributed to technical decisions, increasing productivity by 25%.
- Implemented innovative CI/CD pipeline toolings, reducing the release cycle time by 40%.
- Developed and maintained an automated testing framework resulting in a 35% reduction in bugs.

2016 - 2018

San Francisco, California

- DevOps Engineer

**IBM**

Worked on the efficient use and integration of DevOps toolings.

- Used Azure DevOps for seamless software development, improving team agility by 30%.
- Worked closely with the development team to optimize scripts, reducing build times by 20%.
- Developed customized tools tailored to the team's specific needs, improving workflow speed by 15%.

2014 - 2016

San Jose, California

- Junior DevOps Engineer

**Cisco Systems**

Provided support in the software development lifecycle.

- Gained a solid understanding of DevOps principles and iterative improvement environments.
- Contributed to the development of a CI/CD pipeline, increasing deployment frequency by 30%.
- Mastered scripting, automating repetitive tasks and reducing manual intervention by 25%.

## STRENGTHS



### Digital Transformation

Achieved a 30% increase in efficiency by successfully implementing a digital transformation strategy at my previous company.



### Collaborative Team Environment

Recognized for fostering a productive, collaborative work environment, resulting in a 20% uplift in overall team performance.



### Automation and Scripting

Increased development velocity by 15% through effective automation and scripting techniques.

## EDUCATION

2012 - 2014

Los Angeles, California

- Master of Science in Computer Science  
**University of California, Los Angeles**

2008 - 2012

Long Beach, California

- Bachelor of Science in Computer Science  
**California State University, Long Beach**