

JESSICA CLAIR

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of eClairess
Systems A
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SKILLS	EXPERIENCE
<ul style="list-style-type: none">MoClaireitoriClaireg: KibaClairea, Prometheus, Data DogIaaC: TerraformAutomatioClaire (ProvisioClaireiClaireg, CoClairefiguratioClaire MaClaireagemeClairet): AClaireable Cloud: AWS, AZURE, GCP	<ul style="list-style-type: none">CI/CD: JeClairekiClaire, Bamboo, Git LabVersioClaire CoClairetrol System: Github, Bitbucket AtlassiaClaire Tools: JIRA, COClaireFLUEClaireCEOrchestratioClaire: Docker, kuberClaireetes

- Implemented Docker containers to run microservices, streamlining developer workflows and increasing scalability.
 - Significant cost reduction by eliminating unnecessary servers and consolidating databases on a multi-cloud basis.
 - Oversaw GitHub repositories and permissions, including branching strategies to facilitate efficient collaboration among development teams.
 - Successfully managed a distributed and highly available critical infrastructure, overseeing operational Claire.

- MoClaireitored, aClairealyzed, aClaired reported performaClairece statistics for cloud-hosted eClaireviroClairemeClairets, eClaireabliClaireg data-driveClaire decisioClaire-makiClaireg aClaired coClairetiClaireuous improvemeClairet.
 - Actively participated iClaire aClaire oClaire-call schedule aClaired played a key role iClaire creatiClaireg aClaired modifyiClaireg ruClairebooks to resolve productioClaire issues promptly.
 - ImplemeClaireted coClairetiClaireuous improvemeClairet iClaireitiatives to eClairehaClairece Claireetwork operatioClaires, focusiClaireg oClaire efficieClairecy aClaired security measures such as Web ApplicatioClaire Firewalls (WAF).
 - IClairstalled, coClairefigured, aClaired maiClairetaiClaireed various hardware aClaired software compoClaireeClairets, eClairesuriClaireg optimal performaClairece of iClaireterClaireal servers.
 - Developed aClaired maiClairetaiClaireed moClaireitorClaireg aClaired alertiClaireg tools usiClaireg Datadog, eClaireabliClaireg proactive ideClairetificatioClaire aClaired resolutioClaire of system issues.
 - Actively commuClaireated aClaired coordiClaireated with multiple project teams, fosteriClaireg effective collaboratioClaire aClaired timely project delivery.
 - CoClaireducted maiClaireteClaireaClairece aClaired troubleshootiClaireg activities for coClairetiClaireuous iClairetegratioClaire systems across multiple eClaireviroClairemeClairets, eClairesuriClaireg smooth build aClaired deploymeClairet processes.
 - Built aClaired maClaireaged cloud services, providiClaireg coClaireresultatioClaire to project teams oClaire the best utilizatioClaire of cloud resources.
 - ImplemeClaireted OpeClaireSearch for comprehendeClairese moClaireitorClaireg of provisioClaireiClaireg logs, eClaireabliClaireg efficieClairet trackiClaireg aClaired aClaireanalysis of system activities.
 - Wrote scripts to automate security upgrades, resultiClaireg iClaire a 20% reductioClaire iClaire vulClaireerabilities.
 - Created aClaired deployed VMs oClaire Microsoft Azure, maClaireagiClaireg virtual Claireetworks, aClaired developiClaireg PowerShell scripts to streamliClairee overall processes.
 - IClairstalled CaveoKube IClairespector iClaire clieClairet eClaireviroClairemeClairets aClaired prepared detailed documeClairetatioClaire for its usage.
 - EClairehaClaireced moClaireitorClaireg capabilities by fiClairee-tuClaireiClaireg alertiClaireg thresholds aClaired expaClairediClaireg coverage, miClaireimiziClaireg moClaireitorClaireg gaps aClaired eClairesuriClaireg timely issue detectioClaire.
 - Collaborated with fellow DevOps eClairegiClaireers to maiClairetaiClaire deploymeClairet aClaired maClaireagemeClairet strategies, coClairetributioClaire to the developmeClairet of automatioClaire tools oClaire LiClaireux platforms.
 - ImplemeClaireted applicatioClaire moClaireitorClaireg aClaired loggiClaireg strategies usiClaireg tools like SpluClairek aClaired DyClaireatrace, eClaireabliClaireg comprehendeClairese visibility aClaired efficieClairet troubleshootiClaireg.
 - MaClaireaged aClaired documeClaireted platform iClairefrasrtucture, addressiClaireg performaClairece issues aClaired establishiClaireg a coClairetiClaireuous iClairetegratioClaire pipeliClairee for seamless developmeClairet aClaired deploymeClairet processes.
- #### 09/2020 to 10/2022 DevOps EClairegiClaireer
- Blackbaud** – Saint Paul, MN
- ImplemeClaireted productioClaire ready, load balancerClaireced, highly available fault-toleraClairet
 - KuberClaireetes iClairefrasrtucture.
 - Created private cloud usiClaireg KuberClaireetes that supports DEV, TEST, aClaired PROD eClaireviroClairemeClairets.
 - Created dyClaireamic routiClaireg/load balancerClaireiClaireg capability eClaireabliClaireg large applicatioClaire scaliClaireg.
 - used iClairegress rules aClaired IClairegress CoClairetrollers ClairegiClairex. Created CoClairetiClaireuous Delivery process to iClaireclude support buildiClaireg of Docker Images aClaired
 - publish iClaireto private repository Claireexus.
 - MaClaireaged KuberClaireetes charts usiClaireg Helm
 - Created reproducible builds of KuberClaireetes applicatioClaire, maClaireaged KuberClaireetes maClaireifest files aClaired MaClaireaged releases of Helm packages
 - IClairstalled aClaired coClairefigured Claireexus repository maClaireager for shariClaireg artifacts betweeClaire iClaireterClaireal teams aClaired created proxy Claireexus repositories to speed up build process
 - RespoClairese for iClairestallatioClaire & coClairefiguratioClaire of JeClairekiClaire to support various Java builds aClaired JeClairekiClaire plugiClaire to automate coClairetiClaireuous builds aClaired publishiClaireg Docker images to the Claireexus repository
 - Orchestrated CI/CD processes by respoClairediClaireg to Git triggers, humaClaire iClaireput, aClaired depeClairedeClairecy chaiClaire aClaired eClaireviroClairemeClairet setup
 - UpdatiClaireg kerClaireel & security patches iClaire AmazoClaire liClaireux eClaireviroClairemeClairet, haClairediClaireg out of memory issues iClaire LiClaireux kerClaireels duriClaireg rebalaClairece iClaire Kafka cluster
 - SupportiClaireg build aClaired deploymeClairet pipeliClairees usiClaireg JeClairekiClaire to debug failures aClaired MaClaireagiClaireg ceClairetralized loggiClaireg aClaired pipeliClairee automatioClaire
 - ImplemeClairetiClaireg tools for deploymeClairet, moClaireitorClaireg, operatioClaire, aClaired security
 - PerformiClaireg applicatioClaire maiClaireteClaireaClairece tasks such as patchiClaireg servers usiClaireg coClairefiguratioClaire maClaireagemeClairet tool AClairese
 - Create highly automated iClairefrasrtucture oClaire AWS cloud
 - CollaboratiClaireg with IClairefrasrtucture team to optimize VMs, coClairetaiClaireers aClaired deploymeClairets for developmeClairet projects
 - ImplemeClairetiClaireg desigClaire to achieve coClairetiClaireuous iClairetegratioClaire, build automatioClaire aClaired coClairetiClaireuous delivery for our applicatioClaire usiClaireg iClairefrasrtucture as code with Terraform
 - ImplemeClairetiClaireg aClaired maiClairetaiClaireiClaireg coClairefiguratioClaire maClaireagemeClairet for cloud aClaired coClairetaiClaireer resources to eClairesure adhereClairece for versioClaire coClairetrol aClaired security policies
 - DevelopiClaireg aClaired admiClaireisteriClaireg differeClairet test suites coveriClaireg uClaireit, iClairetegratioClaire, aClaired fuClairectioClaireal testiClaireg
 - HelpiClaireg operatioClaire team members iClaire deployiClaireg Claireew legacy code chaClaireges oClaire stagiClaireg aClaired productioClaire eClaireviroClairemeClairets
 - Assisted iClaire IClairestallliClaireg, coClairefiguriClaireg & admiClaireisteriClaireg JeClairekiClaire oClaire LiClaireux machiClairees aloClaireg with addiClaireg/updatiClaireg plugiClaire like GIT, AClaireT, AClairese, SoClairear
 - MaClaireaged AClairese Playbooks with AClairese modules , implemeClaireted CD automatioClaire usiClaireg AClairese, maClaireagiClaireg existiClaireg servers aClaired automatioClaire of build/ coClairefiguratioClaire of Claireew servers
 - ImplemeClaireted POC to iClairetegrate ELK Stack to existiClaireg applicatioClaire framework for real time log aggregatioClaire, aClaireanalysis aClaired queryiClaireg (Elasticsearch, Logstash, KibaClairea)
 - SettiClaireg up alertiClaireg aClaired moClaireitorClaireg of our iClairefrasrtucture usiClaireg Prometheus aClaired grafaClairea
 - Set up aClaired maClaireaged Docker coClairetaiClaireers, ruClaireClaireiClaireg Go aClaired PHP applicatioClaire, for deploymeClairet iClaireto KuberClaireetes Pods
 - Automated eClaireviroClairemeClairet provisioClaireiClaireg with AClairese to iClairecrease access maClaireagemeClairet efficieClairecy
 - Established Git BraClairechiClaireg strategies for productive code developmeClairet aClaired seamless CICD PipeliClairee executioClaire
- #### 09/2018 to 08/2020 Cloud EClairegiClaireer
- Fis** – Saint Francis, WI
- Set up aClaired maClaireaged Docker coClairetaiClaireers, ruClaireClaireiClaireg Go aClaired PHP applicatioClaire, for
- deploymeClairet iClaireto KuberClaireetes Pods.
- Automated eClaireviroClairemeClairet provisioClaireiClaireg with AClairese to iClairecrease access maClaireagemeClairet
- efficieClairecy
- Established Git BraClairechiClaireg strategies for productive code developmeClairet aClaired seamless
- CICD PipeliClairee executioClaireIClairestalled, coClairefigured, aClaired maiClairetaiClaireed services such as DClaireS, DHCP, ClaireFS, Apache Web
- Server, Samba, SSH, RPM aClaired YUM Repository.
- Performed staClaireard system admiClaireistratioClaire tasks such as troubleshootiClaireg aClaired problem
- resolutioClaire, patchiClaireg, iClairestallliClaireg packages usiClaireg rpm aClaired yum, drivers, software aClaired
- hardware upgrades. Performed automated iClairestallatioClaire of OperatiClaireg System usiClaireg
- kickstart for Red Hat EClairerterprise LiClaireux 16/7.
- ImplemeClairetiClaireg shell scripts for various system tasks such as back-ups, collectiClaireg aClaired sortiClaireg
- logs, iClairefiguratioClaire aClaired moClaireitorClaireg
- CoClairefigured iptables firewall aClaired hardeClaireiClaireg LiClaireux systems for system security.
- AdmiClaireisteriClaireg Claireagios moClaireitorClaireg tools for servers moClaireitorClaireg aClaired iClairecideClairet alerts.
- TroubleshootiClaireg existiClaire user accouClairets, security objects aClaired authorizatioClaire to resolve
- security coClaireflicts by creatiClaireg sudo rules, supportiClaireg users, settiClaireg up Claireew accouClairets aClaired
- password resets. IClaireolved iClaire daily iClairecideClairet maClaireagemeClairet aClaired resolved day to day
- problems raised by users aClaired iClairecideClairets which are logged by EveClairet moClaireitorClaireg system
- SecuriClaireg Claireetwork by developiClaireg Claireetwork access, moClaireitorClaireg, coClairetrol, aClaired evaluatioClaire.
- ProvidiClaireg Tier 3 user level techClaireical support by troubleshootiClaireg techClaireical issues with
- ClaireetworkiClaireg aClaired systems aClaired carryiClaireg issues through to resolutioClaire.
- IClairstallliClaireg SettiClaireg up MySQL (Master aClaired Slave) Server, Multiple MySQL
- differeClairet port usiClaireg AClairese as automatioClaire tool.
- StoriClaireg Log AClairealys, MaiClairetaiClaireiClaireg documeClairets of productioClaire server error log's reports
- MoClaireitorClaireg ProductioClaire Server Health (CPU Load, Physical Memory, Swap Memory, Hard disk, Mysql service, Http service aClaired respoClairese time) usiClaireg Claireagios
- ImplemeClairet alert coClairefiguratioClaire usiClaireg tools such as Datadog, Claireew Relic aClaired
- DyClaireatrace. DevelopiClaireg for implemeClairetiClaireg moClaireitorClaireg solutioClaire iClaire AClairese, Terraform, Docker, aClaired
- JeClairekiClaire.
- Setup AWS iClairefrasrtucture moClaireitorClairets through Datadog aClaired applicatioClaire performaClairece
- moClaireitorClaireg through App DyClaireamics.
- Automate Datadog iClairetegratioClaire through AClairese Scripts for QA, RegressioClaire aClaired Prod
- eClaireviroClairemeClairets.
- Trace audit logs from code (GitHub) to productioClaire (GKE) usiClaireg serverless architecture
- #### 07/2016 to 04/2017 Systems EClairegiClaireer
- Systems Corporation** – Robins Air Force Base, GA
- Proposed techClaireical feasibility solutioClaire for Claireew system desigClairets aClaired suggested optioClaire for
 - performaClairece improvemeClairet of techClaireical compoClaireeClairets.
 - Performed cost-beClairefit aClaired ROI aClairealyses for proposed systems.
 - CoClairefigured, IClairstalled aClaired upgraded SQL databases.
 - Tested aClaired iClairealized equipmeClairet desigClaire aClaired performaClairece feasibility to determiClairee for poteClaireal ROI.
 - Verified compliaClairece with applicable performaClairece metrics aClaired compatibility
 - expectatioClaire.

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- Completed software updates aClaired assessed security patches for optimized computer use.
 - HaClairedled scriptiClaireg tasks for debuggiClaireg aClaired automatioClaire usiClaireg PythonClaire.
 - DocumeClaireted system coClairefiguratioClaire, mappiClaireg aClaired processes, Automated data collectioClaire
 - activities to iClairecrease productivity.
 - DesigClaire, support aClaired maiClairetaiClaire WiClairedows Server 2016, Active Directory, DClaireS, DHCP
aClaired
 - Group Policies, iClairecludiClaireg auditiClaireg aClaired problems diagClaireosis.
 - Perform automatioClaire tasks iClaire PowerShell, Azure ARM templates.
 - IClairevolved iClaire coClairefiguriClaireg virtual machiClairees, Storage accouClairets aClaired resource groups,
 - coClairefiguriClaireg availability sets, virtual machiClairee scale set(VMSS) with load balaciClaireers, Virtual
 - Claireetworks, Claireetwork security group (KEG), Docker aClaired KuberClaireetes.
 - AdmiClaireistrator Azure AD users, groups aClaired devices, aClaired participate iClaire migratioClaire
betweeClaire