



# MONICA BROWN

## ENTRY LEVEL BUSINESS ANALYST

### CONTACT

734-413-5118  
MONICA@GMAIL.COM

### EDUCATION

OAKWOOD UNIVERSITY  
BUSINESS MANAGEMENT  
2010 - 2014

DALE VALLEY HIGH  
HIGH SCHOOL  
2005 - 2010

### SUMMARY

ENTRY LEVEL BUSINESS ANALYST AIMING TO UTILIZE STRONG PRIORITIZATION SKILLS AND ANALYTICAL ABILITY TO ACHIEVE THE GOALS OF THE COMPANY. POSSESS IN CERTIFICATION OF COMPETENCY IN BUSINESS ANALYSIS.

### WORK EXPERIENCE

#### JUNIOR BUSINESS ANALYST AT BENSON'S | 2018 - 2019

- ASSISTED IN DEVELOPING WORKFLOW SOLUTIONS TO BETTER INCREASE OVERALL PERFORMANCE
- REVIEWED PROCEDURES AND CHECKLISTS TO ENSURE REGULATORY REQUIREMENTS ARE MET
- MANAGED RELATIONSHIPS ACROSS MULTIPLE AREAS OF THE FIRM

### SKILLS

- COMMUNICATION
- PROBLEM-SOLVING
- CRITICAL THINKING
- SELF-MANAGING
- AGILE BUSINESS ANALYSIS
- BUSINESS PROCESS MODELING NOTATION (BPMN)
- SIX SIGMA
- RATIONAL UNIFIED PROCESS