




# JESSICA CLAIRE

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## SKILLS

- Versioning Tools - Git
- CI - Jenkins, SonarQube
- Build Tools - Maven
- Ticket Tracking Tool - JIRA
- Containerization Tool - Docker, Kubernetes
- Operating System - Windows , Linux
- AWS - EC2, S3, RDS, ECR, Route 53.
- Scripting Language - Shell, python
- Web server - Apache HTTP
- Database - MySQL
- Monitoring Tool - Prometheus/ Grafana
- IAC tool - Terraform, Ansible

## EDUCATION

University of Dschang  
Dschang, Cameroon • 2009

*Associate of Science:*  
Computational Mathematics

## SUMMARY

4+ years of experience as a DevOps Engineer | cloud operations | system administrator  
Experience in developing CI/CD pipelines, maintaining infrastructure, configuration management, and application containerization.  
Experienced in technical troubleshooting and subject matter expert on Server, Computer, Linux, AWS, and Windows.  
The ability to analyze complex technical information | Detail oriented | Excellent problem-solving | Critical thinking | Flexibility | communication | team playing | Creativity | Decision making.

## LINKS

- [linkedin.com/in/cyprien-carlos-Claire-1a6337234](https://www.linkedin.com/in/cyprien-carlos-Claire-1a6337234)

## EXPERIENCE

- Alleare Consulting - Devops Engineer**  
*Other South Georgia, GA • 01/2020 - Current*  
**Environment:** Amazon EC2, S3, RDS, VPC, ELB, EKS, Auto scaling, UNIX/LINUX, RedHat Linux 6, CentOS, Jenkins, Windows, Apache Tomcat, Shell Scripts, Docker, Prometheus/Grafana.
- Managed playbooks in Ansible and Implemented Ansible for configuration management such as deploying applications and provisioning servers.
  - Utilize Shell scripts to day to day activities and tasks for automation and configuration.
  - Integrate Maven and SonarQube in Jenkins for automation build and ensure code quality.
  - Provisioned infrastructure in cloud platform like AWS using Terraform.
  - Created Virtual Private Cloud VPC on AWS that supports Dev, QA, and PROD environment.
  - Working with Git/GitHub for version control including Branching strategy.
  - Deployed applications to Tomcat Application Server and static content to Apache web servers.
  - Installed, Configured, and Managed Monitoring Tools such as Prometheus/Grafana for Resource Monitoring/Network Monitoring.
  - Worked on Docker container to create Docker images for different environments.
  - Responsible for taking source code for compilation using Maven and package it in its distributable format, such as WAR file.
  - Collaborate closely and regularly with various teams like Dev, QA, Ops to ensure that all test and production environments are functioning properly.

- L3harris Technologies, Inc. - Linux System Administrator**  
*Nashville, TN • 10/2018 - 01/2020*  
**Environment:** RedHat Linux 6, CentOS, Ubuntu, Windows, Unix/Linux, Shell scripts.
- Managed Bash Scripts to automate tasks as needed.
  - Preserved system documentation accuracy via regular data updates and graphical refreshes.
  - Resolved trouble tickets to reduce backlog from 20 to 15.
  - Managed Users and files to ensure smooth operation.
  - Installed, configured, maintained, and upgraded various Linux distributions like Centos, RedHat, Ubuntu, and Debian.
  - Performed servers patching to ensure proper update of Operating System and Software.
  - Interacted directly with users to diagnose and correct major system issues and address concerns.
  - Experience installing, monitoring, and configuration of Linux machine on VMware as needed.
  - Managed and installed software packages on various Linux distributions.

- Cook County Sheriff - Correctional Officer**  
*Chicago, IL • 12/2016 - 10/2018*
- Maintained custody and control of 3,250 inmates housed in maximum-security unit.
  - Searched building and grounds, living quarters and work areas for contraband.
  - Made rounds frequently to ensure safety and security of assigned building or areas.
  - Conducted routine and emergency head counts and roll calls.
  - Supervised and directed inmate's daily activities, including vocational trainings, meals, visits and recreation.
  - Prepared, processed and maintained forms, reports, logs, records and activity journals.
  - Escorted inmates to and from cells, court, hospitals and medical appointments.
  - Addressed inquiries from general public, other staff, inmates and visitors to resolve concerns.

- Trek Bicycle Corp - Sales Manager**  
*San Diego, CA • 07/2011 - 10/2016*
- Established and cultivated solid business relationships with new or existing customers.
  - Attended industry shows, conventions, and other meetings with primary mission of expanding market opportunities.
  - Coached employees in successful selling methods and encouraged cross-selling to drive revenue.
  - Resolved customer issues quickly to close deals and boost client satisfaction.
  - Generated many customers account and increased sale by 10% within first year as sales manager.

## LANGUAGES

English:  
Negotiated:

French:  
Negotiated: