

# TIMOTHY DUNCAN

## Data Science Intern at Celonis

@fakeemail@example.com    📍 New York, NY

### SUMMARY

Analytical data science student with experience in Python and customer-facing interfaces, seeking to gain experience in executing proof of value projects and supporting business development activities for the EMEA market at Celonis.

### EXPERIENCE

#### Data Science Intern

**Celonis**    📅 Date period    📍 New York, NY

- Executing proof of value projects and supporting business development activities for the EMEA market.
- Identified pain points in technical go-to-market strategy and ideated solutions to fix them resulting in a 20% increase in customer satisfaction.
  - Created solutions to help Solution Engineers across the globe in their daily work, leading to a 15% increase in productivity.
  - Improved automated data ingestion resulting in a 25% reduction in processing time.

#### Software Development Intern

**ABC Company**    📅 Date period    📍 San Francisco, CA

- Developed and maintained customer-facing interfaces for the company's software products.
- Collaborated with a team of developers to design and implement new software features resulting in a 30% increase in customer adoption.
  - Identified and resolved software bugs, resulting in a 40% reduction in customer complaints.
  - Developed a new software tool for data visualization, leading to a 25% increase in customer engagement.

#### Data Analyst Intern

**XYZ Corporation**    📅 Date period    📍 Chicago, IL

- Analyzed customer data to support business decision-making.
- Developed and maintained a database of customer data, resulting in a 15% improvement in data accuracy.
  - Identified customer trends and presented findings to senior management, leading to a 10% increase in customer retention.
  - Developed automated data analysis tools, resulting in a 20% reduction in data processing time.

### EDUCATION

#### Bachelor of Science in Industrial Engineering

**University of California, Berkeley**    📅 Date period    📍 Berkeley, CA

### LANGUAGES

English    Native ●●●●●    Spanish    Proficient ●●●●●

### STRENGTHS

-  **Analytical thinking**  
Demonstrated ability to analyze complex problems and find effective solutions
-  **Team collaboration**  
Proven track record of working effectively with diverse teams to achieve project goals
-  **Results-driven**  
Consistently achieved and exceeded project goals and KPIs



### SKILLS

- Python**    **Data Analysis**
- Data Visualization**    **Machine Learning**
- SQL**    **Statistics**

### ACHIEVEMENTS

-  **Project leadership**  
Successfully led a team of 5 to develop a machine learning model for predicting customer churn
-  **Data visualization**  
Developed interactive dashboards using Tableau to provide business insights to stakeholders

### AWARDS

-  **Academic Excellence Award**  
Received award for outstanding academic performance during undergraduate studies
-  **Hackathon Winner**  
Won first place in university hackathon for developing a predictive analytics model