DIVIKA PAI

Mobile: 09926537651 / **E-Mail**: xxxx@gmail.com

Offering over 9 **years' experience Software Testing, Quality Assurance** with a leading organization of repute preferably in Bangalore

PROFILE SUMMARY

- Software Testing and Quality Assurance professional with excellence in:
  - ~ Project Management
  - ~ Software Testing
  - ~ PMO Support Operations
  - ~ Quality Assurance
  - ~ Release Management
  - ~ Team Management
  - ~ Service Delivery
  - ~ Defect Management
  - ~ Liaison & Coordination
- Skilled in automation test planning and authoring test documents, managing the quality assurance program in the organization, overseeing metrics data collection and calculation
- Comprehensive knowledge of Software Testing Life Cycle, Manual and Automation Testing
- Hands-on experience in working on Mainframe, Web Based, Client/Server, DB, Security Testing, Oracle 8.05, SQL Server 6.5, 7.0, 2000 and ALM, QC, CITRIX, HP ECMS & PPM
- Spearheaded the design and led the test strategy and test plan for all projects; completed review activities such as requirements review, design review, test strategy review and test case review
- An effective leader with excellent communication, negotiation and relationship building skills

ORGANISATIONAL EXPERIENCE

Since Feb'11 with Info System, Bangalore as Senior QA Manager

Significant Accomplishments:
- Led a high-performing Software Testing Team of 25 personnel through all phases of application development; ensured that information systems, products, and services met or exceeded organization/industry quality standards and end-user requirements
- Managed offshore QA resources for ensuring timely project completion; developed quality standards through participating in the initial software development stages; validated and enhanced the existing QA plan and strategy
- Prepared, designed and led the Test Strategy and Test Plan for all projects; reviewed activities such as Requirements Review, Design Review, Test Strategy Review and Test Case Review
- Rewarded with a Letter of Appreciation from Global Idea Systems (in New Jersey, USA)
- Received a Certificate of Excellence for Best Performance at Connecting IT Systems in 2012
- Performed audits of product requirements, specifications, designs, code and test plans related to the SDLC
- Successfully worked on onsite assignments for release planning; also involved in product backlog meetings, product reviews and deciding upon further course of action
- Implemented best practices for enhancing the performance of the team and maintaining pace with the current technological change and development

Commenced career from Jan'06 to Feb'11 with Netbuzz, Hyderabad as Test Consultant

Significant Accomplishments:
- Conducted User Acceptance Testing (UAT); supported clients during Testing Weeks to build and strengthen their confidence in products
- Created comprehensive software testing plans that included resource requirements, schedule assumptions, and scope based on inputs from Development, Sales, and System Test Management which included coordinating test plans across multiple test organizations and facilities
- Holds the credit of conducting both manual & automation (Rational Robot, Silk Suite, etc.) testing
- Implemented the automated test suites for the web service application in Windows and MAC Environments

EDUCATION

- BE (Electronics & Telecommunication) from Belgaum Institute of Technology, Belgaum, Karnataka in 2004

PERSONAL DETAILS

Date of Birth: 9th December 1983
Address: Electronic City, Koramangla, Bangalore - 561010