

# JESSICA CLAIRE

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## PROFESSIONAL SUMMARY

Business Value Creator: Experienced, self-driven professional to provide leadership and business-technical expertise in Business Relationship Management, also planning, designing and implementing systems, business processes and ERP enterprise transformation projects, from inception to deliver and support.

## CORE QUALIFICATIONS

- Strategic Planning
- Business Relationship Management
- Strategic analysis of client's business, processes, trends and requirements
- Proposing cost effective system solutions for customers' satisfaction and growth
- Enterprise Resource Planning,
- SAP PTP SRM Subject Matter Expertise
- Design - functional specifications
- Global Template roll-out
- Configuration
- Testing
- Business-System Readiness
- Training and Change Management
- Manage go-live and system stabilization
- Application Production Support
- Managing Continuous Improvement

## EXPERIENCE

- 10/2008 to 05/2015 **SAP SRM Sr. Business Analyst**  
**H.J. HEINZ** – City, STATE  
Senior member of the Supply Chain Procure-to-Pay PTP team, which was part of the most important strategic project of the Company - for SAP enterprise global transformation of business, systems and processes. My Supplier Relationship Management SRM team targeted 30%-50% short term cost saving in Indirect Purchasing implementing Zero Based Budget ZBB and Sourced Purchasing.  
  
Provided leadership, execution and subject matter expertise for:
  - Organizing the Procure to Pay team.
  - Defined project methodology and KPI's that were then adopted by other teams.
  - Conducted analysis of processes and business requirements to select the suite of SAP modules and system solutions that effectively targeted: data integrity, process simplification, efficiency, cost reduction and Company growth.
  - Defined the blue print for Supplier Relationship Management SRM.
  - Effectively implemented out of the box SAP solutions achieving rapid deployment of the standard global blue print.
  - Performed and documented configurations for the SAP modules of Procure to Pay PTP, Supplier Relationship Management SRM, ESO eSourcing and Ariba Sourcing.
  - Designed the functional specification and validated Technical Specifications.
  - Performed functional and business acceptance tests with local and global scope.
  - Managed the training portfolio for SAP Procurement.
  - Conducted training in English and Spanish Implemented methodology for managing Change Orders, Production Support and Continuous improvement.
- 05/2004 to 09/2008 **SAP Consulting**  
**ACCENTURE**  
Automobile Truck Manufacturing, Electronic Component Manufacturing, Metallurgy, Consumer Goods, Energy.  
SAP Business Consultant: PtP Procure to Pay, SRM Supplier Relationship Management, MM.
  - Material Management Global Metallurgy Company: - Delivered the analysis, functional design and implementation of SRM Sourcing, and Procurement of External Requirements, interfacing SRM and SAP with no SAP Financials, and No SAP Inventory Management.
  - Energy-Utilities: Operational Procurement - Delivered the analysis and functional design for Operational Procurement of indirect materials and services, using ECC - SRM Extended Classic solution for a large utility company. The operational procurement design included interfaces with Demand Supply Planning, Inventory and Plant Maintenance.
  - Global Telecommunications Equipment Manufacturer, Procurement - Delivered the analysis and functional design for the implementation of Procurement Electronic Buyer Professional EBP, for indirect materials and services globally. Included self-service procurement, supplier enablement and Contract Management.
  - Global Cosmetics Manufacturer and Distributor, Procurement Designed the SAP Procurement module for indirect materials. Defined the scope of indirect material for the client, and designed the functional specifications and test plans for Inventory Management, Receiving, Supplier Enablement, and Requisition to Pay in a SAP/EBP environment.
  - Truck Assembly and Engine Manufacturing. Delivered the SAP Procurement functional design for purchasing of MRO materials and services. Responsible for gap analysis, functional specifications, configuration, testing and change management.
- 05/1988 to 2003 **SAP Production Support**  
**EASTMAN KODAK CO** – City, STATE  
Global Film, Paper, Chemicals, Pharmaceuticals and Equipment Manufacturing.  
SAP Production Support: MM Material Management, PtP Procurement, EBP Electronic Buyer Professional.
  - Became part of the leadership team managing and governing the single instance SAP application that was globally deployed by Kodak for business transformation and system integration.
  - In this role I gained insightful knowledge in the decision making process for Change Orders and enhancement request in all the interrelated SAP/Business modules such as SD Sales and Distribution, OTC Order to Cash, PP Production Planning, PtP Procurement, LE Logistics, AP Accounts Payables, FICO Finances and Cost Control.
  - As part of the Procurement team, managed software incidents, enhancement request, change orders, and the subsequent configurations and tests in the SAP modules of Inventory Management, Procurement, and Electronic Buyer Professional.
  - As part of continuous improvement efforts for reducing cost and ensure quality, designed and implemented the Review Process across the IT organization, including technical and functional reviews done in early stages of the development cycle.

## EDUCATION

1988 **MBA: Management Information Systems**

University of Dallas - Irving, TX

1979 **BS: Industrial Engineering**

Universidad Regiomontana - Monterrey

## LANGUAGES

Bilingual: English/Spanish

## PROFESSIONAL AFFILIATIONS

## SKILLS

BRM Business Relationship Management

ERP Enterprise Resource Planning

SAP PtP SRM