

Jessica Zackowitz

DevOps Engineer

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Versatile DevOps manager with 6 years' experience. Seeking to leverage proven continuous deployment skills to raise quality at Google. Cut customer complaints by 50% for an SaaS application. At Shellnac Inc., used Jenkins and AWS tools to cut release times by 20% . Boosted customer satisfaction by 25%.

Experience

2015-07 - 2018-08	DevOps Manager <i>Frostacre Global</i> <ul style="list-style-type: none">Led Agile team of 5 developers, 2 SysAdmins to continuous deployment of SaaS real estate solution with 1 million+ users. Collaborated with C-Suite and sales teams.Maintained network of 30+ Unix servers with 99.9% up-time.Wrote scripts to automate security upgrades. Cut vulnerabilities by 20%.
2013-05 - 2015-06	DevOps Engineer <i>Shellnac Systems, Inc.</i> <ul style="list-style-type: none">Set up and managed 40 Linux servers with 99.95% up-time.Managed continuous deployment of a popular SaaS stock-tracking tool.Deployed 2 software iterations per month for 2 years. Increased customer satisfaction with software by 25%. Presided over a period of 30% revenue growth.
2012-06 - 2013-05	System Administrator <i>Litman Analytics</i> <ul style="list-style-type: none">Set up and managed 15 Windows 2008 servers.Wrote scripts to automatically update system components.Cut company costs 20% through aggressive vendor management.

Education

2008 - 2012	BS in Computer Science, University of Michigan <ul style="list-style-type: none">Excelled in security classes.President, 314 Action STEM Organization.
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Soft Skills

Collaboration	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Expert
Critical Thinking	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Advanced

Hard Skills

Continuous Deployment	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Expert
Unix/Linux	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Expert
Puppet, Jenkins, Zabbix	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Expert
AWS, Cisco	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Advanced
Python, GIT	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Advanced

Certifications

AWS Certified DevOps Engineer
AWS Certified SysOps Administrator

Conferences

2017	DevOps Days, Spoke on a panel about serverless networks
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Publications

2017	Article on containers appeared in "The Agile Admin"
2016	Article on monitoring best practices appeared in "DevOpsGuys"