

JESSICA CLAIRE

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Summary

- SAP Consultant with 5+ years hands-on experience in SAP QM Module with their integration with PP/MM/WM Modules in different phases of SAP Implementation, Roll - Out and Production Support.
- One end-to-end implementation of S/4 HANA and roll out in SAP QM module with hands on knowledge in version upgrade and experience in ECC 6.0.
- Strong domain knowledge in Automotive Industry, Manufacturing Industry, Process and Chemical Industry business processes.

Tools/Framework

- ERP Systems : S/4 HANA, SAP ECC 6.0 and R/3 4.7
- SAP Functional : SAP QM/PP
- Migration Tools : LTMC, LSMW, BDC, BODS
- Computer Languages : C, C++, SQL, JAVA
- Project Utilities : MS Office, MS Project, Visio, Lotus Notes, Share Point, TTKF
- Databases : My-SQL, MS Access
- Management tools : HPQC, SolMan, Service Now, JIRA

Experience

SAP QM Consultant , 05/2021 to 11/2021

Accenture Contractor Jobs – Columbia, SC

DuPont is a multi-vertical company, with their niche in Chemical Industry. For a sector of Semi-Conductor manufacturing , spearheaded QM module in the migration from ECC to HANA Platform.

- Played an integral part in the implementation of S/4 HANA , by configuring QM in a new plant and activating SAP Fiori tiles for Customer Specifics.
- Created Master Data and designed, implemented and configured Inspection Lot Creation, Results Recording, Inspection Lot Completion, Sample Management for Quality Inspections.
- Extensively used LTMC(Legacy Transfer Migration Cockpit) to migrate data from Legacy system to S/4 HANA and wide knowledge on the features of LTMC.
- Leveraged LTMOM(Legacy Transfer Migration Object Modeler) to customize the data migration upload template to cater business's requirement.
- Created Certificate Profile and Output type to facilitate CoA (Certificate of Analysis) print for the customers ; when a Delivery is created.
- Engaged with the ABAP team to work on the RICEFW objects, SmartForm layout of the CoA and to implement the required custom features leveraging BAPI and development of BDC.
- Created LSMW (Legacy System Migration Workbench) & BDC to perform data load as a part of the Inspection Plan processing.
- Involved in Unit testing, End User Training, Documentation and Go-Live process for QM module.
- Created Test Scripts for UAT and successfully executed all the test cases and maintained documentation.
- Designed Process structure and uploaded Business Process Documents in SolMan using SolDoc feature.
- Followed SAP ASAP methodology to efficiently deliver project goals and milestones.

Senior Associate Consultant, 02/2014 to 08/2016

Aon Corporation – Miami, FL

RBEI anchored the Run & Maintain team , supporting and consulting SAP solutions across Bosch Global projects. Primarily handled QM support and production tickets created by Germany and USA specific users.

- L2/L3 support consultant , handling priority incidents raised by customers/end users. in the UBK-RM world.
- Maintained respective inspection types for the new/existing materials integrated in the QM module, throughout the logistic supply chain.
- Created and modified Sampling procedure, Inspection methods, Selected sets, Catalogs, MICs, Inspection plans.
- Configured manual/automatic Usage Decision, calculated formulas in Results Recording.
- Configured defect recording for vendor/customer/internally sourced complaints.
- Created Equipment master and Equipment task list to facilitate calibration testing.
- Worked on Q-Info Record for Vendor/Customer level release and block for inspection.
- Configured SPC control chart for defined Sampling Type, Valuation mode, control chart type, Inspection frequency in Sampling Procedures
- Resolved tickets on Inspection Planning for different Storage conditions and maintaining Inspection work list as part of stability studies.
- Handles issues related to iDoc, Workflows, background job scheduling.
- Closely interacted with ABAP team to work on CoA form changes, develop enhancements using User Exits/BAdI.
- Worked on DMS master data, document creation, document type linkages with the object links
- Trained QM super users to create requisition, quality info record, sample, manual lots, notification processing and prepared training manuals .

Associate Consultant, 09/2011 to 01/2014

Korn/Ferry International – Tullahoma, TN

RBEI anchored the Run & Maintain team , supporting and consulting SAP solutions across Bosch Global projects and leading the E-Learning project for QM world.

- L4 Support Consultant and Project Lead for E-Learning hub for QM module , understanding the integration of Quality Management module in the Bosch World.
- Lead the project of developing and delivering close to 100 WBTs for various functionalities in the QM world in multiple languages.
- Analysis and resolution of issues which are reported in the form of Incident tickets, related to Quality Inspection, QM in procurement/production/sales, Quality Notifications and the issues related to Customized reports.
- Triggered different Notifications in test systems for Customer/Vendor/Material related Defects.
- Worked with SAP Security Team to structure the road map for Authorizations to facilitate access for end users.
- Worked with the Background jobs, their scheduling and preparing new variants for the batch jobs.
- Worked with LSMW for mass upload of QM master data like Master Inspection Characteristics, QM view for materials in lower clients.
- Deputed to Germany and Japan, to collaborate with the Process Delegates in QM horizon , to engineer E-Learning repository for the Bosch World.

Education

Bachelor of Engineering: Information Technology, 2011

Avinashilingam University - Coimbatore