# JESSICA CLAIRE

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## SKILLS

- Programming Languages: PL-SQL, SQL, Java, Python.
- HTML, CSS, XML, JavaScript, jQuery.
- Database: Oracle
- Tools: SAP-Crystal Report, SVN, PL-SQL Developer.
- Operating System: Windows XP/7/8/10

## EDUCATION AND TRAINING

**DePaul University**
Chicago, IL

*Master of Science*: Management Information Systems

**Center For Development of Advanced Computing(CDAC)**
Navi Mumbai • 08/2018

*Post Graduate Diploma*: Advanced Computing

**S.I.E.S Graduate School of Technology**
Navi Mumbai • 06/2017

*Bachelors of Engineering*: Electronics & Telecommunication

## SUMMARY

Result driven engineer with 3+ years of professional work experience in banking, technology industries.
Experienced Database Developer with a demonstrated skills in PL/SQL, SQL, Oracle Databases. In addition an energetic SAP consultant experienced in building billbacks, chargebacks, claims, rebate, modules serving to sales distribution, Incentive Administration manufacturing, supply chain management industries.

## EXPERIENCE

**Tata Consultancy Services - SAP Consultant**
*Detroit, MI • 01/2023 - Current*

- Currently working as Demo Build Associate
- The Project acts as a extention partner providing SAP solutions serving industries such as Retail, High-tech, Consumer Product, Life science, Automotive, Wholesale Distribution.
- It also provides solution for SAP's Incentive Administration, Paybacks/Billbacks & Chargebacks, Data Maintenance Resource, Data Maintenance Pricing.

Responsibilities:

- Participated in discovery calls, collected requirements as per client.
- Build Paybacks/Billbacks & Chargebacks module using S4 HANA SAP application and provided solution for claim processing.
- Configured the Incentive Administration module using GTMS and came up with solution for rebates.

**Apex Systems - Database Developer**
*Spartanburg, SC • 08/2018 - 02/2021*
Company: Vistex, Inc
Project : Kastle Factoring

- Kastle Factoring is a web-based, platform-independent solution that enables business transformation with efficient, integrated management of the various assets involved in the receivables finance business.
- This multi-currency system with international language support enables receivables finance institutions to help clients address key business issues like centralizing business operations, using resources optimally and leveraging technology investments via a comprehensive suite of receivables finance tools.
- There are different modules in Kastle Factoring such as Company Setup, Account Setup, Invoice creation, Disbursement and Appropriation.

Responsibilities:

- As a Software Developer resolved the client issues, provided queries, CR (change request) and DC (Data Correction).
- Analyzed the requirement and checked the feasibility of developing within the stipulated time. Created a design document as well as Impact analysis document of each & every module so got the exact idea before starting the implementation of change request.
- Developed stored procedure and function using PL/SQL.
- Developed complex SQL queries using joins , sub queries, correlated sub-queries and inline views to retrieve data from the database.
- Involved in modifying various existing packages, Procedures, Functions, Triggers according to the new business needs Design Role Based Access Security For Project and Implemented.
- To Implement the data layer, used cx_oracle python library to connect to the database.

Project: Kastle Universal Lending System(ULS)

- Kastle ULS product development is responsible for developing a comprehensive solution for retail and commercial banking groups.
- ULS expects to continue to distinguish itself by delivering exceptional services, while enhancing the growth and achievement of the personal and business aspiration of our customer.
- Kastle universal lending system which is a comprehensive solution for banks in support of retail banking. It has Loan configuration, Loan Management and Loan collection modules.

Responsibilities:

- Developed stored procedure and function using PL/SQL, writing SQL queries which will help in increasing the performance.
- Designed **CRYSTAL Reports** Query required for Reports
- Understanding the Functional Requirement Document.
- Prepared and Maintained the CMMI Audit related document, prepared technical specification documents, review document, and support in QC.
- Extensively used SQL Developer for daily development jobs.

**General Motors - Software Engineer**
*Palo Alto, CA*
Project: HelpMeMom - Your Home for Health

- Worked on a project called HelpMeMom - Your Home for Health, an appointment booking system which overcomes the issue of managing and booking appointments according to users requirement and it focuses mainly on finding appropriate specialty doctors according to symptoms of the patients
- This allowed an automated patient-doctor handling system through an online interface
- The project was based on Java-J2EE, Oracle database, JavaScript and frontend technologies like Bootstrap CSS, React Js.

Responsibilities

- Designed the backend data access layer to interact with appointment database
- Implemented core business logic for appointment management system.
- Worked on User Interface using Bootstrap CSS, React Js.
- Performed Unit, Integration, Functional testing for end to end flow.
- Investigated user behavior and interface usage.