JOHN
DOE

MANUAL TESTER

9+ YRS EXP.

New York City, US
Manual_taster@example.com
+1 6464598547

SUMMARY

Excellent knowledge of Oracle, MySQL, Linux, Test Link, Bugzilla, plus programming software such as C++ and JavaScript. I am confident my experience and expertise as a Manual/Test Manager shall be valuable for Ichor Business Innovations.

PROFESSIONAL EXPERIENCE

HCL INFOSYSTEMS - PHILADELPHIA, US MAR 2016 - PRESENT

SENIOR MANUAL TESTER

- Provide recommendations to improve the development process.
- Provide exploratory testing for the systems.
- Write and execute test cases.
- Provide guidance and Supervision to more junior testers.
- Knowledge of Jira - defect tracking tool and test case management tool.
- Provide consistent and clear status in verbal and written communications.
- Write clear and concise defect reports.

INFOSYS - LOS ANGELES, US AUG 2010 - JUL 2015

QA MANUAL TESTER

- Assisted and cooperates with co-workers, supervisor and management.
- Partner with Development Manager in collaborating between engineers and QA.
- Performed all duties in accordance with established Company goals.
- Performed technical analysis to identify the scope and schedule for upcoming projects and individual work items.
- Participated in all aspects of product testing, including test plan development, execution and delivery of well-tested solutions with short time to release.
- Independently analyzed issues, recommends software changes and writes detailed bug reports. Creates and maintains ownership of test cases and test results throughout SDLC.
- Provided the highest level of customer service to customers, whether these are current or prospective clients of the Company, vendors, staff, business partners or visitors.

EDUCATION

BS Electrical And Communication Engineering
CLARK UNIVERSITY
JUN 2004 - JUN 2008 - WORCESTER COUNTY, US

Master's in Computer Science
CLARK UNIVERSITY
JUL 2008 - JUL 2010 - WORCESTER COUNTY, US