



# RACHEL ZANE

Business Analyst    📍 ORLANDO, FL, 32804, UNITED STATES    |    890-555-0401

◦ DETAILS ◦

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DATE / PLACE OF BIRTH

05/10/1983  
Orlando, FL

NATIONALITY

USA

DRIVING LICENSE

Full

◦ SKILLS ◦

Analytics  
Requirement Gathering  
Project Management  
Documentation  
Requirement Analysis  
Continuous Improvement  
Market Research



PROFILE

Personable and process-oriented Business Analyst with 10 years of experience linking organization's information technology capabilities with its business objectives.



EMPLOYMENT HISTORY

Sr Business Analyst at Deutsche Bank, New York, New York

January 2013 – Present

Deutsche Bank is a German global banking and financial services company. As a Sr Business Analyst, my core activities include:

- Gathering intelligence from corporate executives and middle managers about needs and future growth
- Partnering with application directors and creators to ensure each project meets a specific need
- Assuming responsibility for project tasks and ensuring they are completed in a timely fashion
- Evaluating, testing, and recommending new opportunities for enhancing our software, hardware, and IT processes
- Compiling and distributing reports on application development and deployment

Business Analyst at Goldman Sachs, New York, New York

June 2000 – January 2013

Goldman Sachs Group, Inc. is an American multinational finance company that engages in global investment banking, investment management, securities, and other financial services. As a business analyst, my core activities included:

- Designing and executing A/B testing procedures to extract data from test runs
- Evaluating and drawing conclusions from data related to customer behavior
- Consulting with the executive team and the IT department on the newest technology and its implications in the industry
- Creating direct channels of communication to software and application developers to get the job done without managerial interjection

Jr Business Analyst at Johnson & Johnson, New York, New York

August 1999 – June 2000

Johnson & Johnson is an American multinational medical devices, pharmaceutical and consumer packaged goods manufacturing company. As a Business Analyst, my core activities included:

- Identifying business trends utilizing real data, compiling analysis reports that are delivered to developers, and following-up on all results
- Implementing a comprehensive management plan for each project and holding regular stakeholder meetings to keep all interested parties updated