

JESSICA CLAIRE

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SUMMARY

4+ years of experience as a DevOps Engineer | cloud operations | system administrator
Experience in developing CI/CD pipelines, maintaining infrastructure, configuration management, and application containerization.
Experienced in technical troubleshooting and subject matter expert on Server, Computer, Linux, AWS, and Windows.
The ability to analyze complex technical information | Detail oriented | Excellent problem-solving | Critical thinking | Flexibility | communication | team playing | Creativity | Decision making.

SKILLS

- Versioning Tools - Git
- CI - Jenkins, SonarQube
- Build Tools - Maven
- Ticket Tracking Tool - JIRA
- Containerization Tool - Docker, Kubernetes
- Operating System - Windows , Linux
- AWS - EC2, S3, RDS, ECR, Route 53.
- Scripting Language - Shell, python
- Web server - Apache HTTP
- Database - MySQL
- Monitoring Tool - Prometheus/ Grafana
- IAC tool - Terraform, Ansible

EDUCATION

University of Dschang
Dschang, Cameroon • 2009
Associate of Science:
Computational Mathematics

LINKS

- [linkedin.com/in/cyprien-carlos-Claire-1a6337234](https://www.linkedin.com/in/cyprien-carlos-Claire-1a6337234)

EXPERIENCE

Alleare Consulting - Devops Engineer

Other South Georgia, GA • 01/2020 - Current

Environment: Amazon EC2, S3, RDS, VPC, ELB, EKS, Auto scaling, UNIX/LINUX, RedHat Linux 6, CentOS, Jenkins, Windows, Apache Tomcat, Shell Scripts, Docker, Prometheus/Grafana.

- Managed playbooks in Ansible and Implemented Ansible for configuration management such as deploying applications and provisioning servers.
- Utilize Shell scripts to day to day activities and tasks for automation and configuration.
- Integrate Maven and SonarQube in Jenkins for automation build and ensure code quality.
- Provisioned infrastructure in cloud platform like AWS using Terraform.
- Created Virtual Private Cloud VPC on AWS that supports Dev, QA, and PROD environment.
- Working with Git/GitHub for version control including Branching strategy.
- Deployed applications to Tomcat Application Server and static content to Apache web servers.
- Installed, Configured, and Managed Monitoring Tools such as Prometheus/Grafana for Resource Monitoring/Network Monitoring.
- Worked on Docker container to create Docker images for different environments.
- Responsible for taking source code for compilation using Maven and package it in its distributable format, such as WAR file.
- Collaborate closely and regularly with various teams like Dev, QA, Ops to ensure that all test and production environments are functioning properly.

L3harris Technologies, Inc. - Linux System Administrator

Nashville, TN • 10/2018 - 01/2020

Environment: RedHat Linux 6, CentOS, Ubuntu, Windows, Unix/Linux, Shell scripts.

- Managed Bash Scripts to automate tasks as needed.
- Preserved system documentation accuracy via regular data updates and graphical refreshes.
- Resolved trouble tickets to reduce backlog from 20 to 15.
- Managed Users and files to ensure smooth operation.
- Installed, configured, maintained, and upgraded various Linux distributions like Centos, RedHat, Ubuntu, and Debian.
- Performed servers patching to ensure proper update of Operating System and Software.
- Interacted directly with users to diagnose and correct major system issues and address concerns.
- Experience installing, monitoring, and configuration of Linux machine on VMware as needed.
- Managed and installed software packages on various Linux distributions.

Cook County Sheriff - Correctional Officer

Chicago, IL • 12/2016 - 10/2018

- Maintained custody and control of 3,250 inmates housed in maximum-security unit.
- Searched building and grounds, living quarters and work areas for contraband.
- Made rounds frequently to ensure safety and security of assigned building or areas.
- Conducted routine and emergency head counts and roll calls.
- Supervised and directed inmate's daily activities, including vocational trainings, meals, visits and recreation.
- Prepared, processed and maintained forms, reports, logs, records and activity journals.
- Escorted inmates to and from cells, court, hospitals and medical appointments.
- Addressed inquiries from general public, other staff, inmates and visitors to resolve concerns.

Trek Bicycle Corp - Sales Manager

San Diego, CA • 07/2011 - 10/2016

- Established and cultivated solid business relationships with new or existing customers.
- Attended industry shows, conventions, and other meetings with primary mission of expanding market opportunities.
- Coached employees in successful selling methods and encouraged cross-selling to drive revenue.
- Resolved customer issues quickly to close deals and boost client satisfaction.
- Generated many customers account and increased sale by 10% within first year as sales manager.

LANGUAGES

English:
Negotiated:

French:
Negotiated: