

JESSICA CLAIRE

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SKILLS

- Windows 98/2000/2003/XP/NT/Vista/7/8/10
- Reporting and OLAP Tools
- SSAS, SSRS, Power BI, SAP Business Objects, Tableau
- SQL Server Management Studio(SSMS) SQL Profiler, Query Analyzer, DTS Designer, Index Tuning Wizard
- SQL Server Business Intelligence Development Studio, ER Studio, Visual Studio
- 2005/2008/2010/2012/2013/2015/2019
- Source Control Tools Visual Source Safe 2005, Team Foundation Server 2010
- SSIS, DTS, Import/Export Wizard
- AGILE, automation, Business Intelligence, Business Objects, Charts, consulting, Data Conversion, data modeling, DTS, data warehousing, database design, Data Analysis, data quality, data integrity, ETL, XML, indexing, Loan Origination, logging, Word, Excel, PowerPoint, Visio, SQL, Data migration, OLAP, query optimization, performance tuning, project management, reporting, requirement, SAP, Power BI, SDLC

EDUCATION

Grambling State University
Grambling, LA • 2014

BSc.: Biology

CERTIFICATIONS

1. Microsoft Power BI Certified in Data Analytics and Visualization
2. Microsoft Certified Professional
3. Microsoft Certified Security Engineer Associate.

PROFESSIONAL SUMMARY

- 12 years of experience in role of a Microsoft Business Intelligence Developer
- Microsoft Power BI Certified in Data analytics and Visualization
- Microsoft Certified Azure Security Engineer Associate
- Business Intelligence experience in Development, Architecture, Data Quality, Data Integrity, Data Governance, Datawarehousing, Client Analysis, Database Design, Reporting and Presentation using SQL Server 2008R2/2012/2014/2016/2017, Excel, SSIS, SSAS, SSRS, SAP Business Objects, Power BI, and Tableau.
- Excellent at creation, support and maintenance of reports and dashboards in Power BI by using Dax, SQL databases and SSAS Tabular model cubes as data sources.
- Excellent back end skills in creating SQL objects such as Tables, Complex Stored Procedures, Functions, Views, Indexes, Triggers, Rules and SQL Performance Tuning to facilitate efficient data manipulation and consistency.
- Excellent at stake holder management with various departments, vendors and project managers in understanding and achieving good results based on the clearly defined goals.

WORK HISTORY

C.H. Robinson Worldwide, Inc. - BI Developer / Azure IAM Administrator
Tucson, AZ • 09/2016 - 10/2019

- Participated in the development of data marts and the enterprise roll out of Power BI.
- Configured conditional access policies in Azure to assess sign in risks of corporate users
- Participated in the implementation of Multi-Factor authentication for newly Azure users.
- Implemented Azure policies to keep control over the types of resources that could be provisioned.
- Created alerts and action groups in Azure that monitored CPU usage.
- Knowledge of Azure Active directory and managed service identities,
- Obtained Power BI certification and also trained end users on how to use Power BI in order to reduce their dependence on the IT department.
- Built, maintained, and deployed SSAS Tabular model cubes that were leveraged by end users for self service reporting.
- Built drilldown, drill through, Chart, and graph reports using Power BI, SAP Business Objects Web Intelligence, and Tableau.
- Identified areas where automation could be implemented and came up with solutions that saved the business lots of time and Money.
- Participated in the creation of a data dictionary that was used by the IT department to better understand enterprise data and ensure data consistency.
- Aided in the migration of ETL packages from Adeptia to SSIS.
- Participated in the enterprise migration of a loan origination system.
- Implemented security granting users access to certain views while restricting the access to certain database tables.
- Aided in Query optimization by rewriting complex queries to help speed up the data retrieval process.
- Participated in projects that involved the formation of Joint Ventures with builders across the country.
- Work extensively with the project management office to deliver for the successful roll out of these Joint ventures.
- Created several Data - Driven subscriptions that ran daily to send reports to End users in all 50 states.

Premier Auto Sales - Report Developer
City, STATE • 07/2013 - 09/2016

- Performed various Data Transformations using conditional split, data conversion, derived columns and lookups to source data to transfer data in a format as per organization needs.
- Interacted with users extensively in gathering the requirements and analyzing the needs of the end users.
- Worked with different Control flow tasks in creating SSIS packages especially For Loop and For Each Loop containers with Execute SQL and Script Tasks.
- Developed and Maintained Microsoft SSIS packages including database design, ETL and analysis integrations to meet business requirements.
- Used SSIS to create ETL packages to validate, extract, transform and load data to data warehouse databases from multiple sources of data.
- Created databases, tables and provide constraints and user defined rules and defaults.
- Involved in writing various database objects like user defined functions, stored procedures, usage of indexes for accomplishing various tasks.
- Created views to reduce database complexities.
- Optimized the performance of queries with modification in T-SQL queries, normalized tables, established joins, and created indexes.
- Designed and developed data warehouse and business intelligence using multi-dimensional models - star schema.
- Worked with tabular, matrix, gauges & chart reports, drill down reports as well as interactive reports according to business requirements.
- Added parameterized report functionality for the users with drill-down and drill-through features.

Rent Loop - Microsoft Business Intelligence Developer
City, STATE • 07/2010 - 07/2013

- Gathered business requirements, definition and design of data source and data flows.
- Worked on managing ETL process by pulling large volume of data from OLTP to a staging Database using SSIS for data transformation.
- Performed data extraction, transformation and loading (ETL) between systems using SQL tools such as SSIS.
- Analyzed source data to determine the data model and ETL solution that will meet business requirements.
- Designed SSIS Packages to transfer data from various sources like Text Files, XML Files, Excel and Access to SQL.
- Created complex SSIS packages using various transformations and tasks like sequence containers, for loop and for each loop containers, execute SQL package, file system, conditional split, data conversion, derived column, lookup, merge join, union all, flat file source and destination, OLE DB source and destination, excel source and destination etc.
- Designed complex packages with error handling and package logging that stores the logging results in SQL table and flat files on error, on warning, on task failed event types.
- Participated in AGILE iterative development methodology that allowed upper management to see their product sales information through frequent delivery of product.
- Wrote SQL queries and stored procedures to generate data for reports.
- Generated daily, weekly and monthly reports for managers based on product sales reaching certain targeted demographics and business goals.
- Used SSRS to generate Sub-Reports, Drill down reports, Drill through reports and Parameterized reports.
- Created Dashboards, Tabular, Matrix reports (crosstab or pivot), Charts and graphs as per customer requirements Using SSRS.

I-Ping Solutions - ETL Developer August
City, STATE • 05/2008 - 07/2010

- Formulated and documented ETL processes based on business requirements and system specifications, including source to target mappings, transformations, lookups, aggregations and expressions.
- Designed SSIS packages to bring data from existing OLTP databases to the new data warehouse by performing different kinds of transformations like lookup transformations, merge joins, derived columns, merge join, conditional split, data conversion with multiple data flow tasks.
- Transferred data from various OLTP data sources, such as Oracle, MS Access, MS Excel, Flat files, CSV files into SQL Server 2008 R2.
- Created packages in SSIS with error handling as well as created complex SSIS packages using proper control flow and data flow elements.
- Troubleshooting of processes, issues and errors in SSIS Packages to improve their performance.
- Actively supported business users for changed requests.
- Designed and developed dashboards and reports using SSRS on a week-to-date, semester-to-date and year-to-date to manage facility reservation requests easier.