

ESTHER JACOBS

145 Chuck Roads, Dallas, TX

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EXPERIENCE

DOUGLAS AND SONS

Los Angeles, CA | SAP Expert 04/2019 – present

- Strive for end user simplicity, being the expert in understanding user needs and converting to product offerings, leveraging concepts like customer journey mapping
- Own the product/solution strategy (incl Innovation)
- Leads medium sized changes across complex landscape of markets and decentralized ownership, including project management for new capabilities/products
- Drive penetration of products/services through active partnerships
- Deliver world class service excellence, being accountable to provide a stable, reliable platform that drives repeat users
- Communicating strongly across all above pillars to inspire, ensure clarity of direction, progress and status of projects and service
- Manages organization to achieve E2E result
- Actively coaches and develops domain knowledge and best practices in rest of team

PROSACCO-SCHUPPE

Los Angeles, CA | SAP Expert 01/2017 – 03/2019

- Ideally a manufacturing or technical experience demonstrating a self-starting and hands-on quality
- Expert in SAP
- Expertise in Implementation of SAP MDG Solution in the area of MDG-M (Material) and MDG-S (Vendor/Supplier)
- Knowledge of detailed process analysis and design, system architecture, technology standards, CSV, GXP and SOX requirements
- Excellent writing, presentation and time management skills
- Implement business requirements in the current SAP logistics landscape, covering processes in logistics and sales (with extended competency also EHS and SCM planning) in a multi-country SAP environment
- Implement business requests for the logistics landscape
- Enhance the Customer- and Service quality, especially in collaboration with external consultants

EDUCATION

BAYLOR UNIVERSITY

Bachelor's in Computer Science

SKILLS

- Professional experience in the SAP environments in connection with current SAP technologies (SAP HANA database, SAP BW on HANA, SAP BW / 4HANA, SAP Analytics Cloud and Data Intelligence, SAP RISE)
- Experience as a SAP consultant and/or SAP project manager will be greatly valued
- Relevant SAP certifications are a bonus but equivalent experience is also valued
- German (C1 level) and English
- Successful and significant experience in SAP deployment in manufacturing industry
- Knowledge of SAP Solution Manager ChaRM and Focused Build
- SAP technical experience preferred
- Deep understanding of project management and change management processes
- High motivation and energy to move on projects