
Jessica Claire

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Professional Summary

Professional, detail-oriented DevOps Engineer motivated to drive projects from start to finish as part of a dynamic team with exemplary expertise in routine application maintenance tasks, Code Pipeline, Scripting and Provisioning Infrastructure.

Skills

Cloud Infrastructure- AWS, GCP

- Framework/Build tools - Jenkins, Bamboo
- Versioning Tools - GIT, GitHub, Bitbucket
- IAC Tools - Terraform, Terragrunt
- Configuration Management tools- Ansible
- Containerization- Docker, Kubernetes

- Operating Systems: Linux
- Programming Language: Shell/Bash, Yaml, Groovy, Python, Golang
- Monitoring Tools: Cloudwatch, Cloudtrail, AWS X-Ray, Datadog, Prometheus
- Other Tools- Maven, Nexus, Sonarqube, Airflow, Tailscale, Slack, Loki, Jumpcloud.
- Effective communication

Work History

DevOps Engineer, 03/2021 - Current

Computer Services, Inc. – Franklin, TN

- Implemented, developed and tested installation of DCV and update RLM and Nimble streaming servers and application servers.
- Resolved metrics issues with k8s , and upgrades Upgrading Cluster API metrics service
- Familiar with managing and setting up Tailscale
- Automating use of JumpCloud using Golang and auto adding servers to device group utilizing the JumpCloud Api
- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements.
- Corrected, modified and upgraded Certbot to improve ssl connection and setup automated renewal.
- Strong Familiarity with GCP services, cloudfunctions, pubsub, instance manager, etc
- Strong exposure to IAC scripting eg Terraform, and also utilizing boto in python for automating tasks.
- Strong exposure to AWS services and serverless/event driven architecture eg CloudFront, ApiGateway, Lambda, S3, Dynamodb.. etc

DevOps Engineer, 12/2019 - 02/2021

Computer Services, Inc. – Lexington, KY

- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Wrote code and developed tools and integrations to meet cross-platform user needs.
- Building and maintaining tools, solutions and microservices associated with deployment and our operations platform, ensuring that all meet our customer service standards and reduce errors.
- Wrote code and supported architecture in high-throughput systems on AWS cloud.
- Wrote and updated documentation to outline technical design of entire project.
- Actively troubleshoot any issues that arise during testing and production, catching and solving issues before launch.
- Wrote terraform code for managing the infrastructure and programmed clean, re-usable and simple codes.
- Automated monthly system patching to keep machines up-to-date, stable, and safe from security threats.

Jr DevOps Engineer, 10/2016 - 11/2019

Apex Systems – Twinsburg, OH

- Managed access to git repository for teammates
- Wrote code (IAC) and supported architecture in high-throughput systems on AWS cloud
- Worked in an Agile environment, using JIRA for ticket tracking and Github for version control
- Managed user access by setting up minimum allowed permissions to AWS resources for teammates and services
- Improve the performance of the system with continuous monitoring with Cloud Watch
- Troubleshoot and handle technical issues and recurring problems that impact production applications
- Ensures uniformity of environments by writing Dockerfiles and Docker-compose files
- Set up CI/CD pipelines for Microservices on AWS using App services
- Automated infrastructure provisioning on with Ansible
- Created quality gates in SonarQube dashboard and enforced in the pipelines to fail the builds when conditions are not met
- Worked on integrating GIT into the Continuous Integration (CI) environment along with Jenkins
- Developed strong communication, active listening and interpersonal skills, which were used when collaborating with the product development team and other stakeholders

Technical Specialist, 01/2015 - 09/2016

Homeserve Usa – Bethel Park, PA

- Patched software and installed new versions to eliminate security problems and protect data
- Installed and updated computer hardware and software
- Helped streamline repair processes and update procedures for support action consistency
- Explained technical information in clear terms to non-technical individuals to promote a better understanding
- Engaged end users and answered questions via email, phone, website live chat and in forums

Education

Graduate Certification: General Studies / Marketing

University of California - Los Angeles Extension - Los Angeles, CA

Bachelor of Science: Accounting

Lagos State University - LAGOS, NG

Certifications

AWS Cloud Practitioner Certification

Oracle Cloud Infrastructure Foundation Certified Associate

AWS Solutions Architect Associate Certification