

Caroline Keiki

DevOps Engineer

Resourceful DevOps manager with 6+ years of experience, seeking to use solid continuous deployment skills to drive efficiency measures at Firmalent. Led Agile team of 7 developers at Fireladder Global to slash customer complaints 40% and release times 30%, through guided use of Puppet and Jenkins.

Certificates

AWS Certified DevOps Engineer

AWS Certified Cloud Practitioner

Experience

2015 - 2018 DevOps Manager

Fireladder Global

- Managed Agile team with 7 developers and 3 system admins to continuous deployment of SaaS collaboration software with 1.5 million+ users.
- Switched to pairs programming and GIT version control to boost speed 25%.
- Maintained network of 25+ Linux servers at 99.9% up-time.
- Used Puppet and PRTG to raise quality and cut customer complaints 40%.
- Used AWS and Jenkins tools to slash release times 30%.

2013 - 2015 DevOps Engineer

Peterboro Analytics

- Led continuous deployment of high-volume SaaS investment tool.
- Set up and managed 30 Unix servers with 99.9% uptime.
- Wrote scripts automating security upgrades and cut vulnerabilities 15%.
- Deployed 2 iterations each month. Raised customer satisfaction 18%.
- Managed DevOps during a period of 25% revenue growth.

2012 - 2013 System Administrator

Saucier Phair Solutions

- Installed and maintained 12 Windows 2012 servers.
- Slashed costs 25% through strategic vendor agreements.
- Wrote scripts to automate system updates.
- Worked with team to refine Software Development Life Cycle for better efficiency.

Education

2008 - 2012 BS in Computer Science, Pace University

- Excelled in server management classes.
- Pursued a passion for security and programming coursework.
- President, Pace Computing Society. Increased membership 25%.

Additional Activities

- Active Member, DevOps Agile Skills Association (DASA).
- Volunteer as DevOps manager for Dewitt Street Homeless Shelter. Lead continuous deployment of online fundraising app, creating 150% boost in donations.
- Participate in weekly cycling group as self-care.

Conferences

2017 O'Reilly Conference. Led session about continuous deployment.

2015 DevOps at Cloud Expo.

Publications

2017 Article on cloud servers appeared in "DevOps Cube"

2016 Article on infrastructure automation appeared in "DevOpsGuys"

Personal Info

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Skills

Programming



Server Management



Security



Continuous Deployment



Unix/Linux



Puppet



Jenkins



Zabbix



Interpersonal Skills



Collaboration



Critical Thinking

