

JESSICA CLAIRE

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PROFESSIONAL SUMMARY

Highly-skilled software development professional bringing more than [Number] years in software design, development and integration. Advanced knowledge of [Programming language] and [Programming language].

SKILLS

Salesforce Technologies

Salesforce Configuration, Security Controls, Apex, Batch Apex, SOQL, SOSL, Visualforce pages, Apex web services, Service Cloud, Sales Cloud and Force.com Sites

WORK HISTORY

Apex Systems - Salesforce Developer/Admin/Pre-Sales Seal Beach, CA • 03/2015 - Current

- Streamlined deployment process by developing continuous integration tools.
 - Built a force.com application using visual force pages and enabled force.com sites for customers to access and fill in the Questionnaire form.
 - Implemented Service cloud to manage cases
- Skills : Service Cloud,Force.com Sites,Visualforce Pages ,Metadata API,Tooling API,Bulk API.

Accenture - India - Sr.Salesforce Developer 11/2014 - 02/2015

- Built an application in salesforce to maintain the data about the courses and training offered in universities.
 - Integrated with different external systems using Webservices using SOAP API to keep the data in sync with legacy systems with the Student and trainer and course details.
- Skills: Apex, Visual Force, Web Services, SOAP API.

CERTIFICATIONS

Certified Salesforce Developer (DEV - 401)
Certified Salesforce Administrator (ADM - 201)
Certified Salesforce App Builder

EDUCATION

JNT
India • 2010

Bachelor of Technology Computer Science: Computer Science

Deloitte - India - Salesforce Developer 03/2013 - 11/2015

- Built tested and deployed scalable, highly available and modular software products
 - Salesforce CRM and Apttus CPQ have been used to give the replacing solution for Order Management, Trouble Ticketing, and many more applications.
 - Implemented the functionality from Quote Process to order Creation.
- Skills: Apttus CPQ, Batch Apex, Visual force Pages, Data Loader, HTML, CSS and JavaScript