

ROBERT SMITH

Sr. Test Specialist

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SUMMARY

Test Specialist/QA Lead with around 10 years of experience with full system development life cycle experience, including designing, developing, implementing test plans, test cases, test processes, fueling swift corrective actions, significant cost savings, fault-free audits on Healthcare accounts. Wellpoint Inc and NASCO Worked Subject Matter.

CORE COMPETENCIES

Mainframe, Healthcare Claim Processing, ITS, HIPAA EDI, NPS, Blue Sqared.

PROFESSIONAL EXPERIENCE

Sr. Test Specialist

ABC Corporation - August 2007 – May 2014

Key Deliverables:

- Worked as System Engineer in IBM India Pvt Ltd, Bangalore through Infinite computer Solutions, Bangalore from April 2005 till July 2007 IBM Project NASCO, USA Role Test Specialist/ Senior QA engineer August 2007 - May 2014 Large Scale Implementation (LSI) Large Scale Implementation (LSI) consolidates BCBSMA dual operating system (LOCAL and NASCO).
- LSI will be sole platform for enrolling BCBSMA members, managing their benefits, paying their claims and offering all systems, applications services that work together to help meet their customers health care needs.
- LSI implementation is being conducted in phased and strategic manner that emphasizes benefits of change for all stakeholders, while minimizing disruption of daily operations.
- goals of NMP project is to simplify the process for maintaining business operations; eliminate cost of duplicate systems, bring new products to market with shorter lead times, add greater flexibility in benefit arrangements, align major supporting applications, accommodate needs of growing individual market respond to demands of customer-directed health care.
- Client Description BCBSMA formed in 1988 after merger Blue Cross and Blue Shield of Massachusetts.
- In 1992 it offered an HMO plan along with rise of managed care in 1990s.
- BCBSMA has non-profit status as health insurer has 2.8 million policyholders, largest number of any insurer in Massachusetts, with most policyholders insured through employers.

Sr. Test Specialist

Delta Corporation - 2004 – 2007

Key Deliverables:

- Provide a variety of testing including but not limited to functional and regression for corporate projects and business incidents and change requests.