JESSICA CLAIRE

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SKILLS

SAP Business Objects 4.0,4.1, BOXIR3, Web Intelligence, Tableau, Crystal Reports 2011/2008, Xcelsius, Design Studio, Bex Analyzer, BO Explorer 4.0/3.1 MS SQL Server 2008, 2012, Oracle 12G/ 11G/10G/9i,8i. BI 7.0, 7.03 AND 7.3. SAP BO 4.0, 4.1.

EDUCATION

Oakton Community College
Plaines, IL • August 2011

Associates Degree: Applied Sciences

PROFESSIONAL SUMMARY

- Overall 6 years of experience as a Business Objects Developer, Sap BO XI 4.0 and 4.1.
- In debt understanding of Universe Design, Development, Alteration, Maintenance, using Information Design Tool and Universe Design Tool (IDT and UDT).
- Experienced in developing complex reports using Webi Rich Client, Crystal Reports, Dashboard designer and Design Studio.
- Excellent understanding of Data Warehouse concepts, OLAP, Star Schema, Snowflake Schema, Extended Star Schema, Data Modeling using Normalization, Business Process Analysis, Dimensional Data Modeling, Physical & Logical Data Modeling.
- Strong understanding of OLTP/ERP and BI/OLAP Systems.
- Competent in handling all levels of data warehouse life cycle, including requirements gathering, analysis, preparing business specifications, designing technical specifications, and system requirement specifications.
- Performance tuning, testing, migrating to production and post-production support. 1, BO Data Services XI 3.2, BODI 11.5.
- Expertise in working on SQL with Databases such as Oracle 11g/10g/9i, MS SQL Server 2005, 2012 IBM DB2 V8 and Tera data V12.
- Proven ability to work in cross-functional teams with high sense of ownership and strong customer focus.
- Experienced using BEx Query Designer.
- Worked extensively with Web Intelligence functions, formulas, and variables.
- Applied/Used functions, such as filters, conditions, breaks, sorting, drill down, slice and dice, Input Controls, Master/Detail, Cross Tab, Charts and alerts to name a few in Web Intelligence.
- Excellent ability designing, developing and troubleshooting simple to complex reports in SAP BusinessObjects.

WORK HISTORY

American Society Of Quality - SAP Business Objects Developer
City, STATE • 01/2017 - 05/2017

- Analyze, design, development and configuration of Web Intelligence and Crystal reports for high profile business users.
- Activities also included working with business users to establish requirement gathering for new reports and modify existing reports.
- Created various simple and complex reports , mainly using business objects universes as data providers.
- Created and defined the Hierarchies for various reports based on user requirement.
- Utilized Web Intelligence reporting tool to create graphical representation of reports such as Bar charts, Pie Charts as per requirement.

Raytheon CO - SAP Business Objects Developer
City, STATE • 08/2015 - 07/2016

- Created Web Intelligence reports utilizing SQL Queries, as per the Functional Specifications.
- Reading, writing, executing and maintaining Microsoft Access queries, logic, macros, reports, and forms.
- Used formatting options such as Cross Tab Representation, Section Breaks, Data Sort Options, Calculations, Fonts, Colors, And Conditional Formatting "IF", "Then" and "Else" in Web Intelligence.
- Developed various Charts, Graphs, drill down reports, Vertical and Horizontal Tables using Web Intelligence.
- Exported reports as Power Point, PDF, Excel or CSV.
- Involved in creating Conditions, Operators, Formulas, Filters, Ranking, Sorting, SubQueries, Combined queries, Prompt, Section, and Scope of Analysis (Input Controls) in Web Intelligence.
- Utilized Merged Dimensions feature to allow linking of two or more data provider (queries).
- Converted Deski reports to Webi using Report Conversion tools.
- Created various dashboards using Crystal Dashboards and Xcelsius.
- Assisted with developing Crystal Reports in team environment - Creating, formatting, applying templates, linking to proper data source, sorting, grouping, summarizing, and aggregating data.
- Involved in effort estimations for development of the reports and Universes.
- Requirement gathering from Business Analyst and create the specs for development of Universe using Universe Designer - IDT.
- Modified and maintained Universes using Designer module to include objects such as Dimensions, Details and Measures according to the functional specifications.
- IDT - Worked with Connection Layer, Data Foundation Layer, Business Layer, aliases, Contexts, Aggregate Awareness, Index Awareness, Navigation Paths and Predefined Conditions.
- Created Aliases and Contexts for resolving Loops, checked the cardinality and Integrity.
- Developed Universes using OLAP data sources.
- Assisted in Database Design Star and Extended Star Schemas.
- Assisted transfer of data from SAP/R3 to BI.
- Created Multiproviders on infocubes and DSOs.
- Assisted generating reports using BEx Analyze and Query Designer.
- Testing and Validating data values.

Walgreens CO - SAP Business Objects Developer
City, STATE • 03/2013 - 08/2015

- Performed complex Web Intelligence report conversions from Excel workbook to Webi.
- Performed unit and integration testing and participated in report validation and QA efforts as they pertain to reporting and data analytics.
- Written simple and complex SQL queries.
- Excessively worked with internal teams to analyze and recommend reporting solutions to meet business requirements.
- Developing highly visual reports using Xcelcius Dashboard.
- Designed, programmed, and implemented new reporting documents and processes, modified existing reports and produced ad-hoc reports as needed utilizing Webi.
- Maintained and adhered to standard report writing practices to ensure consistency of data and format between various reports.
- Validated report data values.
- Scheduling reports utilizing CMC.
- Coordinate security requirements and administration.
- Design/Deletion and management of groups, users, and objects.

Fifth Third Bank - SAP Business Objects Developer
City, STATE • 08/2011 - 02/2013

- Develop and Support Data warehousing reporting and maintenance requirements.
- Responsible for technical design and requirement Analysis.
- Responsible for effort estimations for Business Objects Universe and reports requirement.
- Created the new Universes as well as customizing the old Universes (using aliases, contexts, aggregate awareness, aggregate navigation and hierarchies) as per the requirements.
- Creating Deski Reports, Webi reports (used alters, merge dimension, filters, prompts, user response, multiple data providers) as per the request.
- Involved in dashboard maintenance including updating existing dashboards as per user needs, which involved updating the underlying Webi Reports and Queries and displaying the updated data in dashboard.
- Creating Unit test cases and conducting unit testing of individual reports.
- Participated in reviews of the reports and Universes and creating the review logs and review checklists.
- Responsible for migration of reports and Universes from BO XI R3 to SAP BO 4.0.
- and fixes after migration issues in Webi Reports.
- Worked on SAP BO 4.0 Webi rich client, Universe Design Tool and LCM tool.
- Interacting with customers to fix the issues found in UAT.

Sprint/Nextel Corporation - SAP Business Objects Developer
City, STATE • 01/2011 - 07/2011

- Recreated the existing reports from Excel format to Webi (.Wid) format.
- Interacting with the client for understanding the project requirements and planning the project and resource accordingly.
- Creating low level design documents.
- Customizing the Universes as per the requirements.
- Recreating Webi reports as per the requirement specs.
- Designed reports that include formatting options such as Grouping, Sorting, Drill-down, Parameter prompts.
- Creating Unit test cases and conducting testing of individual reports.
- Interacting with customers to fix the issues found in UAT.