

Katelyn Heidenreich

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EXPERIENCE

SENIOR ENGINEER SOFTWARE TESTING

Phoenix, AZ

12/2016 – present

- Establishing and enforcing QA practices for software development and release processes
- Monitoring service performance KPIs
- Monitoring application performance KPIs
- Providing guidance on testing techniques and best practices to other team members
- Analyzing performance tests results and presenting test reports to project stakeholders
- Practical knowledge of performance testing tools (jMeter, gatling.io or similar)
- Designing and executing performance tests of multiple traffic services

SOFTWARE TESTING / QA ANALYST WITH PCI AND

Chicago, IL

12/2011 – 11/2016

- Create and execute manual test cases/scenarios, performs tests including functional, integration, and regression performance
- Designs, builds, develops and executes manual/automated test scripts
- Maintains, enhances and expands the automation framework and associated tools
- Research and resolve issues or provide possible solutions
- Analyze test results and create test reports subsequently communicating reports to stakeholders
- Create test strategies for manual execution and automation scope in collaboration with team members and business partners to ensure test coverage
- Collaborate with the research of techniques and tools related to software testing

SOFTWARE TESTING

Los Angeles, CA

08/2004 – 07/2011

- Develop test & automation frameworks to help scale and manage testing scope and environments
- Application Management und further development of the automatisatzion framework
- Improve the quality of developer output via training, coaching and process changes
- Develop, Execute and Maintain Test Scripts to
- May make hardware or software purchasing recommendations regarding web development
- Using current programming languages and technologies, writes code, completes programming, and performs testing and debugging of applications
- Develops and installs programs to support general business applications running on PCs

EDUCATION

SYRACUSE UNIVERSITY

Bachelor's Degree in Computer Science

SKILLS

- Knowledge of overall Quality Systems
- Knowledge in Database (Oracle, MS SQL)
- Proficiency in any scripting ,Java scripting/Python
- Strong written and verbal communication skills
- Knowledge of test automatization solutions
- Extensive knowledge of software build cycles & deployment
- Experience in HP Quality Centre /ALM
- 2 to 4 years of Experience in various Web application, Client / Server, windows based application development & testing
- Experience in the complete Software Testing Life Cycle (STLC)
- Experience in test data preparation for test execution