

Michelle Sanders

Business Analyst

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SUMMARY

Experienced Business Analyst with a strong track record of eliciting high-quality requirements, fostering stakeholder collaboration, and driving successful project delivery. Skilled in agile methodologies, business modeling, and effective communication. Accomplished the successful implementation of an automated testing framework, resulting in improved software quality and efficiency. Certified in Business Analysis and proficient in English and Spanish. Committed to meeting user needs and contributing to the achievement of organizational goals. Enthusiastic about joining a forward-thinking company like Tandem to support its mission of creating a fairer and greener banking experience. Ready to bring my expertise and dedication to deliver exceptional results.

EXPERIENCE

Business Analyst

2022 - Ongoing

GreenBank

London

Led requirement elicitation process and documented user stories with acceptance criteria resulting in a 20% increase in project efficiency. Built strong relationships with stakeholders at all levels to ensure clear communication and mutual commitment. Applied agile methodology and identified and promoted the use of appropriate tools and methodologies.

- Facilitated requirements gathering sessions and refined planning strategies
- Contributed to the management and prioritization of the Product Backlog
- Analyzed business situations to identify the most appropriate modeling methods

Senior Business Analyst

2017 - 2022

EcoFinance

Cardiff

Worked closely with executives and directors to elicit high-quality requirements and conducted cost/benefit analysis leading to a 15% reduction in project risks. Mentored other Business Analysts and shared knowledge and experience to foster professional development. Collaborated with cross-functional teams including Developers, Testers, and Product Owners to ensure successful project delivery.

- Contributed to the improvement of business processes resulting in enhanced efficiency
- Assisted and supported training activities, including reviewing training materials
- Supported implementation and post-implementation activities to ensure smooth operations



MY LIFE PHILOSOPHY

The future of business analysis lies in understanding and meeting user needs through agile methodologies and effective stakeholder collaboration.

STRENGTHS

★ Effective Communication

Proven ability to communicate complex ideas and requirements with clarity, resulting in improved collaboration and successful project outcomes.

✓ Problem Solving

Strong analytical skills and the ability to identify and address business challenges, resulting in innovative solutions and process improvements.

SKILLS

Requirements Elicitation ·

Stakeholder Management ·

Agile Methodology ·

Business Modeling ·

Tool and Methodology Selection ·

Facilitation ·

Product Backlog Management ·

Subject Matter Expertise ·

User-Centric Design ·

Effective Communication ·

Process Improvement ·

Testing Support