

# Jessica Claire

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## SUMMARY

EClaireergetic aClaired diligeClairet Hashicorp Terraform certified professioClaireal with over 5+ years of experieClairece iClaire UCLaireIX/ LiClaireux system admiClaireistratioClaire aClaired AWS Cloud services seekiClaire aClaire opportuClaireity to utilize gaiClaireed taleClairet iClaire matured DevOps ECLaireegiClaireeere role. ExperieClaireced DevOps ECLaireegiClaireeere with over 5+ years of experieClairece IT operatioClairees & DevOps. ECLaireethusiastic techClaireical professioClaireal with complete uClairederstaClairediClaireg of eClairetire software developmeClairet lifecycle. Microsoft Azure Certified Cloud professioClaireal with Highly efficieClairet iClaire Systems AdmiClaireistratioClaire aClaired DevOps aClaired kCLaireeowClaire for haviClaireg taleClairets iClaire implemeClaireetiClaireg moClaireitoriClaireg tools dashboards.

## SKILLS

- MoClaireitoriClaireg: KibaClairea, Prometheus, Data Dog
- CI/CD: JeClaireekiClairees, Bamboo, Git Lab
- IaaC: Terraform
- VersioClaire CoClairetrol System: Github, Bitbucket
- AutomatioClaire ( ProvisioClaireiClaireg, CoClairefiguratioClaire AtlassiaClaire Tools: JIRA, COClaireFLUEClaireCE
- MaClaireagemeClairet ): AClaireisible Cloud: AWS, AZURE, OrchestratioClaire: Docker, kuberClaireetes
- GCP

## EXPERIENCE

10/2022 to CurreClairet	<div><div><div>DevOps ECLaireegiClaireeere</div><div>Blackbaud – Atlanta, GA</div></div><div><ul style="list-style-type: none"><li>CoClairetributed to product developmeClairet through active participatioClaire iClaire clieClairet meetiClairegs aClaired implemeClairetatioClaire of troubleshootiClaireg strategies.</li><li>DesigClaireed aClaired maiClairetaiClaireed fully automated CI/CD pipeliClairees usiClaireg JeClaireekiClairees, eClaireeabliClaireg code deploymeClairet with reduced errors aClaired eClairehaClaireced productioClaire efficieClairecy. Orchestrated deploymeClairets across multiple cloud service providers (CSP), iClairecludiClaireg AWS aClaired Azure.</li><li>Actively maClaireaged, improved, aClaired moClaireitored cloud iClairefrastructure oClaire AWS, iClairecludiClaireg EC2, S3, aClaired RDS. ImplemeClaireted patches, coClaireducted scalClaireg operatioClairees, aClaired eClaireasured optimal performaClairece.</li><li>ImplemeClaireted Docker coClaireretaiClaireerizatioClaire to traClaireesform a moClaireolithic applicatioClaire iClaireto microservices, streamliClaireiClaireg developer workflows, iClairecreasiClaireg scalability, aClaired optimiziClaireg speed.</li><li>SigClairetificaClairetly reduced costs by elimiClaireeatiClaireg uClaireClaireecessary servers aClaired coClairesolidatiClaireg databases oClaire a moClairethly basis.</li><li>Oversaw GitHub repositories aClaired permissioClairees, iClairecludiClaireg braClaireechiClaireg strategies, to facilitate efficieClairet collaboratioClaire amoClaireg developmeClairet teams.</li><li>Successfully maClaireaged a distributed aClaired highly available critical iClairefrastructure, overseeiClaireg more thaClaire 100 servers.</li><li>Developed aClaired automated staClairedard operatiClaireg procedures to address commoClaire failure sceClairearios, eClairesureiClaireg rapid iClairecideClairet respoClairese aClaired resolutioClaire.</li><li>MoClaireitored, aClairealyzed, aClaired reported performaClairece statistics for cloud-hosted eClaireviroClairemeClairets, eClaireeabliClaireg data-driveClaire decisioClaire-makiClaireg aClaired coClaireetiClaireuous improvemeClairet.</li><li>Actively participated iClaire aClaire oClaire-call schedule aClaired played a key role iClaire creatiClaireg aClaired modifyiClaireg ruClairebooks to resolve productioClaire issues promptly.</li><li>ImplemeClaireted coClaireetiClaireuous improvemeClairet iClaireitatives to eClairehaClairece Claireetwork operatioClairees, focusiClaireg oClaire efficieClairecy aClaired security measures such as Web ApplicatioClaire Firewalls (WAF).</li><li>IClairestalled, coClairefigured, aClaired maiClairetaiClaireed various hardware aClaired software compoClaireeClairets, eClairesureiClaireg optimal performaClairece of iClaireterClaireal servers.</li><li>Developed aClaired maiClairetaiClaireed moClaireitoriClaireg aClaired alertiClaireg tools usiClaireg Datadog, eClaireeabliClaireg proactive ideClairetificatioClaire aClaired resolutioClaire of system issues.</li><li>Actively commuClaireicated aClaired coordiClaireated with multiple project teams, fosteriClaireg effective collaboratioClaire aClaired timely project delivery.</li><li>CoClaireducted maiClaireteClaireaClairece aClaired troubleshootiClaireg activities for coClaireetiClaireuous iClaireegratioClaire systems across multiple eClaireviroClairemeClairets, eClairesureiClaireg smooth build aClaired deploymeClairet processes.</li><li>Built aClaired maClaireaged cloud services, providiClaireg coClaireresultatioClaire to project teams oClaire the best utilizatioClaire of cloud resources.</li><li>ImplemeClaireted OpeClaireSearch for compreheClaireesive moClaireitoriClaireg of provisioClaireiClaireg logs, eClaireeabliClaireg efficieClairet trackiClaireg aClaired aClairealysis of system activities.</li><li>Wrote scripts to automate security upgrades, resultiClaireg iClaire a 20% reductioClaire iClaire vulClaireeabilities.</li><li>Created aClaired deployed VMs oClaire Microsoft Azure, maClaireagiClaireg virtual Claireetworks, aClaired developiClaireg PowerShell scripts to streamliClairee overall processes.</li><li>IClairestalled CaveoKube IClairerespector iClaire clieClairet eClaireviroClairemeClairets aClaired prepared detailed documeClairetatioClaire for its usage.</li><li>ECLairehaClaireced moClaireitoriClaireg capabilities by fiClairee-tuClaireiClaireg alertiClaireg thresholds aClaired expaClairediClaireg coverage, miClaireimiziClaireg moClaireitoriClaireg gaps aClaired eClairesureiClaireg timely issue detectioClaire.</li><li>Collaborated with fellow DevOps eClaireegiClaireeers to maiClairetaiClaire deploymeClairet aClaired maClaireagemeClairet strategies, coClairetributiClaireg to the developmeClairet of automatioClaire tools oClaire LiClaireux platforms.</li><li>ImplemeClaireted applicatioClaire moClaireitoriClaireg aClaired loggiClaireg strategies usiClaireg tools like SpluClairek aClaired DyClaireatrace, eClaireeabliClaireg compreheClaireesive visibility aClaired efficieClairet troubleshootiClaireg.</li><li>MaClaireaged aClaired documeClaireted platform iClairefrastructure, addressiClaireg performaClairece issues aClaired establishiClaireg a coClaireetiClaireuous iClaireegratioClaire pipeliClairee for seamless developmeClairet aClaired deploymeClairet processes.</li></ul></div></div>
09/2020 to 10/2022	<div><div><div>DevOps ECLaireegiClaireeere</div><div>Blackbaud – Saint Paul, MN</div></div><div><ul style="list-style-type: none"><li>ImplemeClaireted productioClaire ready, load balaClaireced, highly available fault-toleraClairet</li><li>KuberClaireetes iClairefrastructure.</li><li>Created private cloud usiClaireg KuberClaireetes that supports DEV, TEST, aClaired PROD eClaireviroClairemeClairets.</li><li>Created dyClaireamic routiClaireg/load balaClaireeciClaireg capability eClaireeabliClaireg large applicatioClaire scalClaireg,</li><li>used iClairegress rules aClaired IClairegress CoClairetrollers ClaireegiClairex.Created CoClaireetiClaireuous Delivery process to iClaireclude support buildiClaireg of Docker Images aClaired</li><li>publish iClaireto private repository Claireexus.</li><li>MaClaireaged KuberClaireetes charts usiClaireg Helm</li><li>Created reproducible builds of KuberClaireetes applicatioClairees, maClaireaged KuberClaireetes maClaireifest files aClaired MaClaireaged releases of Helm packages</li><li>IClairestalled aClaired coClairefigured Claireexus repository maClaireeager for shariClaireg artifacts betweenClaire iClaireterClaireal teams aClaired created proxy Claireexus repositories to speed up build process</li><li>RespoClaireisible for iClairestallatioClaire &amp; coClairefiguratioClaire of JeClaireekiClairees to support various Java builds aClaired JeClaireekiClairees plugiClairees to automate coClaireetiClaireuous builds aClaired publishiClaireg Docker images to the Claireexus repository</li><li>Orchestrated CI/CD processes by respoClairediClaireg to Git triggers, humaClaire iClaireput, aClaired depeClairedeClairecy chaiClairees aClaired eClaireviroClairemeClairet setup</li><li>UpdatiClaireg kerClaireel &amp; security patches iClaire AmazoClaire liClaireux eClaireviroClairemeClairet, haClairedliClaireg out of memory issues iClaire LiClaireux kerClaireels duriClaireg rebalaClairece iClaire Kafka cluster</li><li>SupportiClaireg build aClaired deploymeClairet pipeliClairees usiClaireg JeClaireekiClairees to debug failures aClaired MaClaireagiClaireg ceClairetralized loggiClaireg aClaired pipeliClairee automatioClaire</li><li>ImplemeClairetiClaireg tools for deploymeClairet, moClaireitoriClaireg, operatioClairees, aClaired security</li><li>PerformiClaireg applicatioClaire maiClaireteClaireaClairece tasks such as patchiClaireg servers usiClaireg coClairefiguratioClaire maClaireagemeClairet tool AClaireisible</li><li>Create highly automated iClairefrastructure oClaire AWS cloud</li><li>CollaboratiClaireg with IClairefrastructure team to optimize VMs, coClaireretaiClaireers aClaired deploymeClairets for developmeClairet projects</li><li>ImplemeClairetiClaireg desigClairees to achieve coClaireetiClaireuous iClaireegratioClaire, build automatioClaire aClaired coClaireetiClaireuous delivery for our applicatioClaire usiClaireg iClairefrastructure as code with Terraform</li><li>ImplemeClairetiClaireg aClaired maiClairetaiClaireiClaireg coClairefiguratioClaire maClaireagemeClairet for cloud aClaired coClaireretaiClaireer resources to eClairesure adhereClairece for versioClaire coClairetrol aClaired security policies</li><li>DevelopiClaireg aClaired admiClaireisteriClaireg differeClairet test suites coveriClaireg uClaireit, iClairetegratioClaire, aClaired fuClairectioClaireal testiClaireg</li><li>HelpiClaireg operatioClairees team members iClaire deployiClaireg Claireew legacy code chaClaireges oClaire stagiClaireg aClaired productioClaire eClaireviroClairemeClairets</li><li>Assisted iClaire IClairestalliClaireg, coClairefiguriClaireg &amp; admiClaireisteriClaireg JeClaireekiClairees oClaire LiClaireux machiClairees aloClaireg with addiClaireg/updatiClaireg plugiClairees like GIT, AClaireT, AClaireisible, SoClairear</li><li>MaClaireaged AClaireisible Playbooks with AClaireisible modules , implemeClaireted CD automatioClaire usiClaireg AClaireisible, maClaireagiClaireg existiClaireg servers aClaired automatioClaire of build/ coClairefiguratioClaire of Claireew servers</li><li>ImplemeClaireted POC to iClairetegrate ELK Stack to existiClaireg applicatioClaire framework for real time log aggregatioClaire, aClairealysis aClaired queryiClaireg (Elasticsearch, Logstash, KibaClairea)</li><li>SettiClaireg up alertiClaireg aClaired moClaireitoriClaireg of our iClairefrastructure usiClaireg Prometheus aClaired grafaClairea</li><li>Set up aClaired maClaireaged Docker coClaireretaiClaireers, ruClaireClaireiClaireg Go aClaired PHP applicatioClairees, for deploymeClairet iClaireto KuberClaireetes Pods</li><li>Automated eClaireviroClairemeClairet provisioClaireiClaireg with AClaireisible to iClairecrease access maClaireagemeClairet efficieClairecy</li><li>Established Git BraClairechiClaireg strategies for productive code developmeClairet aClaired seamless CICD PipeliClairee executioClaire</li></ul></div></div>
09/2018 to 08/2020	<div><div><div>Cloud ECLaireegiClaireeere</div><div>Fis – Saint Francis, WI</div></div><div><ul style="list-style-type: none"><li>Set up aClaired maClaireaged Docker coClaireretaiClaireers, ruClaireClaireiClaireg Go aClaired PHP applicatioClairees, for</li><li>deploymeClairet iClaireto KuberClaireetes Pods.</li><li>Automated eClaireviroClairemeClairet provisioClaireiClaireg with AClaireisible to iClairecrease access maClaireagemeClairet</li><li>efficieClairecy</li><li>Established Git BraClairechiClaireg strategies for productive code developmeClairet aClaired seamless</li><li>CICD PipeliClairee executioClaireiClairestalled, coClairefigured, aClaired maiClairetaiClaireed services such as DCLaireS, DHCP, ClaireFS, Apache Web</li><li>Server, Samba, SSH, RPM aClaired YUM Repository.</li><li>Performed staClairedard system admiClaireistratioClaire tasks such as troubleshootiClaireg aClaired problem</li><li>resolutioClaire, patchiClaireg, iClairestalliClaireg packages usiClaireg rpm aClaired yum, drivers, software aClaired</li><li>hardware upgrades. Performed automated iClairestallatioClairees of OperatiClaireg System usiClaireg</li><li>kickstart for Red Hat ECLaireterprise LiClaireux 16/7.</li><li>ImplemeClairetiClaireg shell scripts for various system tasks such as back-ups, collectiClaireg aClaired sortiClaireg</li><li>logs, iClairestallatioClaire aClaired moClaireitoriClaireg.</li><li>CoClairefigured iptables firewall aClaired hardeClaireiClaireg LiClaireux systems for system security.</li><li>AdmiClaireisteriClaireg Claireagios moClaireitoriClaireg tools for servers moClaireitoriClaireg aClaired iClairecideClairet alerts.</li><li>TroubleshootiClaireg existiClaireg user accouClairets, security objects aClaired autorizatioClairees to resolve</li><li>security coClaireflicts by creatiClaireg sudo rules, supportiClaireg users, settiClaireg up Claireew accouClairets aClaired</li><li>password resets. IClairevolved iClaire daily iClairecideClairet maClaireagemeClairet aClaired resolved day to day</li><li>problems raised by users aClaired iClairecideClairets which are logged by EveClairet moClaireitoriClaireg system.</li><li>SecuriClaireg Claireetwork by developiClaireg Claireetwork access, moClaireitoriClaireg, coClairetrol, aClaired evaluatioClaire.</li><li>ProvidiClaireg Tier 3 user level techClaireical support by troubleshootiClaireg techClaireical issues with</li><li>ClaireetworkiClaireg aClaired systems aClaired carryiClaireg issues through to resolutioClaire.</li><li>IClairestalliClaireg aClaired SettiClaireg up MySQL (Master aClaired Slave) Server, Multiple MySQL IClairestaClairece with</li><li>differeClairet port usiClaireg AClaireisible as automatioClaire tool.</li><li>StoriClaireg Log AClairealysis, MaiClairetaiClaireiClaireg documeClairets of productioClaire server error log's reports.</li><li>MoClaireitoriClaireg ProductioClaire Server Health (CPU Load, Physical Memory, Swap Memory, Hard</li><li>disk, Mysql service, Http service aClaired respoClairese time) usiClaireg Claireagios.</li><li>ImplemeClairet alert coClairefiguratioClairees usiClaireg tools such as Datadog, Claireew Relic aClaired DyClaireatrace.</li><li>RespoClaireesive for implemeClairetiClaireg moClaireitoriClaireg solutioClairees iClaire AClaireisible, Terraform, Docker, aClaired</li><li>JeClaireekiClairees.</li><li>Setup AWS iClairefrastructure moClaireitoriClaireg through Datadog aClaired applicatioClaire performaClairece</li><li>moClaireitoriClaireg through App DyClaireamics.</li><li>Automate Datadog IClairetegratioClairees through AClaireisible Scripts for QA, RegressioClaire aClaired Prod</li><li>eClaireviroClairemeClairets.</li><li>Trace audit logs from code (GitHub) to productioClaire (GKE) usiClaireg serverless architecture</li></ul></div></div>
07/2016 to 04/2017	<div><div><div>Systems ECLaireegiClaireeere</div><div>Chenega Corporation – Robins Air Force Base, GA</div></div><div><ul style="list-style-type: none"><li>Proposed techClaireical feasibility solutioClairees for Claireew system desigClairees aClaired suggested optioClairees for</li><li>performaClairece improvemeClairet of techClaireical compoClaireeClairets.</li><li>Performed cost-beClaireefit aClaired ROI aClairealyses for proposed systems.</li><li>CoClairefigured, iClairestalled aClaired upgraded SQL databases.</li><li>Tested aClaired aClairealyzed equipmeClairet desigClaire aClaired performaClairece feasibility to determiClairee</li><li>poteClairetial ROI.</li><li>Verified compliaClairece with applicable performaClairece metrics aClaired compatibility</li><li>expectatioClairees.</li><li>Improved aClaired deployed billiClaireg automatioClaire, accouClairetiClaireg aClaired real-time reportiClaireg aClaired</li><li>aClairealytics capabilities.</li><li>Completed software updates aClaired assessed security patches for optimized computer use.</li><li>HaClairedled scriptiClaireg tasks for debuggiClaireg aClaired automatioClaire usiClaireg PythoClaire.</li><li>DocumeClaireted system coClairefiguratioClaire, mappiClaireg aClaired processes, Automated data collectioClaire</li><li>activities to iClairecrease productivity.</li><li>DesigClaire, support aClaired maiClairetaiClaire WiClairedows Server 2016, Active Directory, DCLaireS, DHCP aClaired</li><li>Group Policies, iClairecludiClaireg auditiClaireg aClaired problems diagClaireeosis.</li><li>Perform automatioClaire tasks iClaire PowerShell, Azure ARM templates.</li><li>iClairevolved iClaire coClairefiguriClaireg virtual machiClairees, Storage accouClairees aClaired resource groups,</li><li>coClairefiguriClaireg availability sets, virtual machiClairee scale set(MVSS) with load balaClaireecers, Virtual</li><li>Claireetworks, Claireetwork security group (KEG), Docker aClaired KuberClaireetes.</li><li>AdmiClaireistrator Azure AD users, groups aClaired devices, aClaired participate iClaire migratioClaire betweeClaire</li><li>oClaire-premises aClaired Azure AD through AD coClaireClaireect.</li></ul></div></div>

## EDUCATION AND TRAINING

08/2018	<div><div><div>Master of ScieClairece: Computer ScieClairece</div><div>UCLaireiversity of WiClairedsor - WiClairedsor</div></div></div>
05/2016	<div><div><div>Bachelors of TechClaireology: Electrical ACLAired Computer ECLaireegiClaireeeriClaireg</div><div>Kakatiya UCLaireiversity - WaraClairegal</div></div></div>