

JESSICA CLAIRE

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PROFESSIONAL SUMMARY

Experienced SSIS ETL Database Developer and SSRS/Tableau Developer with over 5+ years of experience in Data Warehouse/OLAP projects implementation. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Consistently saved costs while increasing profits.

SKILLS

- SSIS, SSRS
- Immuta-Data Governance
- SQL Server Microsoft Visual Studio
- Database Design Warehouse Management Software(WMS)
- Power-BI,
- SDLC-Agile, Waterfall, Hybrid, Scrum
- Erwin ETL, Reporting, Microsoft Visual Studio
- Performance tuning T-SQL
- Technical reports Database development
- Compiling data. Linux operating system
- Relational Database Management Database objects creation
- Data Analysis
- UAT,qTest
- T-SQLPL/SQL,SQL,XML
- SSIS Agents
- Control-M
- Autosys
- Cronjob
- Business and GAP Analysis
- Microsoft Dynamics 365

WORK HISTORY

- 09/2017 to Current **SSIS ETL Developer/SSRS/TABLEAU Developer**
Code Analytics Resource – City, STATE
 - Translate business needs and requirements into data analytic and reporting solutions to deliver meaningful information to end users
 - Design, test, and implement BI solutions, including dashboards, drill down/through-paths, and reports
 - Develops reports, documentation, and configuration management
 - Designed, developed, tested and troubleshoot SSIS packages that implement complex ETL processes
 - Builds relationships with inter-professional team and other stakeholders
 - Identifies and understands information needs
 - Establish effective process designs, and support models to achieve desired outcome advancing clinical and fiscal performance
 - Analyzed, developed, tested, maintained and supported complex data/process models, and processes in ETL environment using SSIS
 - Translated business requirements into technical requirements
 - Maintained existing applications and designed and delivered new applications
 - Wrote and optimized in-application SQL statements.
 - Designed integration tools to combine data from multiple, varied data sources such as RDBMS, SQL and big data installations.
 - Interpreted data models for conversion into ETL diagrams and code.
 - Verified performance and reliability of development database transformation solutions via extensive simulation testing.

- 07/2015 to 09/2017 **Business Analyst/SSIS ETL Developer**
Halliburton Energy Services – City, STATE
 - Worked with variety of stakeholders including business users and IT partner
 - Defined, gathered, analyzed, and wrote business requirements
 - Interacted and communicated with 3rd party vendors to ensure due diligence is met
 - Designed, developed, tested and troubleshoot SSIS packages that implement complex ETL processes
 - Analyzed, developed, tested, maintained and supported complex data/process models, and processes in ETL environment using SSIS
 - Designed, developed, and supported complex integration processes using SQL Server technology, stored procedures and SQL program code
 - Translated business requirements into technical designs to map and load data from source systems to data warehouses, downstream applications, and trading partners
 - Worked closely with operations and IT to ensure all necessary Client data feed into Landmark tools
 - Ensured quality and accuracy of data mapped from staging environments to target reporting environments
 - Maintained data repository with data definitions, relationships, linkages and sources
 - Communicated open items and issues to key stakeholders, including management, development teams, and business areas
 - Performed root cause analysis for issues and provide effective and timely resolution
 - Provided ad-hoc reports and analysis to support business needs

- 01/2010 to 07/2013 **Health Information Technology Support**
Centura Health At Home – City, STATE
 - Maintained hardware and software security
 - Ensured that adequate endpoint security protection is in place
 - Wired network drops and maintain existing network infrastructure
 - Monitored servers, network, and backup systems to ensure 24/7 uptime
 - Supported data analytics and reporting
 - Set and maintained PC client configuration standards and set up new users
 - Provided troubleshooting and support for computers, printers, copiers, scanners, and projectors
 - Provided support for remote users
 - Provided maintenance on network PCs and Macs
 - Evaluated applications and software patches for desktop applications to see if they will solve desktop issues
 - Provided support for ERP software including Crystal Reports and Microsoft SSRS Reports
 - Supported mobile devices and MDM software
 - Supported VoIP phone system
 - Assisted with workflow and automation projects to improve efficiency
 - Performed quality work for assigned duties based on operating procedures and responsibilities assigned to the position
 - Wrote and maintained standard work procedures
 - Documented problems, diagnostics, interactions, next steps, and solutions in an IT ticket system

EDUCATION

- 2017 **Master of Science: Medical and Healthcare Information Technology**
University of Denver - Denver, CO
- 2015 **Bachelor of Science: Project Management**
Colorado State University - Global Campus - Greenwood Village, CO
Licenses/Certification
Applied Strategic Project Management For The 21st Century
- 2006 **Associate of Science: Marketing**
Ho Technical University - Ghana

Willing to relocate