

Desmond Lebsack

227 Ferry Circles, San Francisco, CA ♦ Phone: +1 (555) 248 0781

EXPERIENCE

SENIOR SYSTEM ANALYST / BUSINESS ANALYST

Philadelphia, PA

03/2016 – present

- Manage multiple projects or medium to very complex projects on time, including cross-functional projects, on budget and according to specifications
- Provide status of effort accomplished, estimates of remaining effort, and issues impacting progress
- Assists in the execution of the transition including the implementation plan
- Create test cases, participate in the actual testing, and document the test results
- May lead a project or project team with significant impact on company results, or may be an expert in his field, providing ideas, opinions and advice to others
- Coach others on project management issues and recommend approaches
- Create and document the test strategy and plan for all part of the system

FINANCIAL ANALYST / BUSINESS ANALYST

Detroit, MI

01/2010 – 01/2016

- Support operating plan cycle globally ensuring schedule adherence and process completion for all involved contributors
- Plays an integral role in assisting senior management to better understand current challenges and opportunities in regards to the business
- Well-versed in operating plan cycle of multinational company
- Assist with technical analysis to determine present and future performance of reporting tools for the Corporate and/or Business and Operational Units
- Prepares defined reports on a scheduled basis for Major Markets, Sales, HR and the Sr. Executives
- Tracks, analyzes, and troubleshoots process flow problems and recommend systems enhancements that will resolve them
- Develop and prepares the Global Seating Capacity, Financial UCM Model, and HPP Model which includes but not limited to partnering with key members of the Operation's team and financial controllers globally

DATA ANALYST / BUSINESS ANALYST

Boston, MA

02/2004 – 12/2009

- Interpret data, analyze results using statistical techniques and provide ongoing reports
- Adept at queries, report writing and presenting findings
- Technical expertise regarding data models, database design development, data mining and segmentation techniques
- Identifying factors that lead to better program outcomes and help to develop statistical models
- Conducting statistical tests of significance and correlation analysis
- Investigate, define and resolve data and result in consistencies
- Develop and implement data collection systems and other strategies that optimize statistical efficiency and data quality

EDUCATION

AUBURN UNIVERSITY

Bachelor's Degree in Analytics

SKILLS

- Excellent communication skills Willingness to learn new tool sets and processes Ability to work in a dynamic environment Ability to handle multiple projects/tasks Proven ability to use Microsoft Office tools (Access, Excel, Powerpoint in particular) & Windows Operating Systems BMC Remedy Experience SQL proficiency General Knowledge Database Management Systems
- Experienced in Microsoft Word, Powerpoint ,Proven verbal and written communication skills. Experienced in BMC Remedy (e.g., building reports, running reports, extracting reports)
- Ability to develop professional relationships
- Ability to be careful and thorough about detail
- Ability to comprehend and interpret documents and data
- Ability to communicate effectively with audiences of varying technical aptitudes Result and deadline driven
- Ability to drive project timelines to completion with a cross-functional team
- Ability to communicate both verbally and in writing, fluently in English
- Ability to communicate and exchange information
- Ability to multi-task and work under pressure