

# QA TESTER SAMPLE RESUME

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*QA Tester with over 12 years of experience in creating test plans and writing automated test scripts to pinpoint software defects. Possesses high-level proficiency with QC and QTP toolsets and a foundation in Java, VB Script, SQL, Perl, Linux, Unix and monitoring tools.*

## PROFESSIONAL EXPERIENCE

### GHD GROUP

*QA Tester*

Dover, DE

June 2004 – Present

- Improving the documentation of QA testing practices to enhance their repeatability, saving time and money and encouraging testing standardization and best practices.
- Conducting regular meetings with staff over project related information and sharing suggestions on improving productivity and quality.
- Employing a “test-to-break” approach on testing initiatives and clarifying ambiguous requirements to ensure the effectiveness of all test plans.
- Reviewing functional and design specifications to ensure full understanding of specific deliverables.
- Contributing to high-reliability technology releases as a result of thorough testing that assists in maintaining the organization’s industry-leading sales ranking, market share and customer-satisfaction rating.

### JOHNSON CONTROLS

*Assistant QA Tester*

Tampa, FL

August 2001 – April 2004

- Performed backend database testing in an Oracle environment including validating stored procedures, jobs and triggers.
- Provided a repository for storing, working and retrieving the case account information thereby assisting in the provision of superior customer service.
- Identified test requirements from specifications, mapped test case requirements and designed test coverage plans.
- Validated the variables that are sent from online applications to downstream systems.
- Noted any potential quality issues per defined process and escalated potential quality issues immediately to management.

## EDUCATION

### PRINCETON UNIVERSITY

*Master of Science Degree in Software Engineering, June 1995*

Princeton, NJ

- Graduated with distinction

### CORNELL UNIVERSITY

*Bachelor of Science Degree in Computer Science, June 1995*

Ithaca, NY

- Graduated Summa Cum Laude
- Class valedictorian

## ADDITIONAL SKILLS