JESSICA CLAIRE

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PROFESSIONAL SUMMARY

Carrying a total of 8 plus years of working experience which includes 4 years as SAP BW Consultant in IT Industry and 4 years in finance and marketing. Presently working as SAP BW Consultant with handful experience in Implementation and maintenance of BW application as well as Experience in business development in IT Industry.
Professional Synopsis:

- Involved in complete li2fe cycle implementation of BW projects that include data modeling, technical designing and development, report generation, data extraction.
- Excellent communication and interpersonal skills with problem solving abilities and effectiveness in working independently or as a team player.
- Quick learner with an ability to rapidly achieve organizational integration, assimilate job requirements and employ new methodologies/ Technologies. An understanding of customer's Business Process.
- Handful Experience in Business development in IT industry.
- Extremely bright academic records with absolute performance consistency.
- Thorough understanding of the fundamental principles of business administration and their practical usage.
- Highly organized thought process and well-structured problem dealing attitude with an edge of innovativeness.

SKILLS

- Worked on reporting using the Bex Analyzer/Explorer to summarize data.
- Worked on Performance tuning, templates, work books, Process chains, Enhancements etc.
- Worked on activating the standard delivered business content in the form of Info Objects, Info Sources, ODS, Info Cubes, as well created various objects as per requirement. Knowledge in Generic, CO-PA Extractions.
- Worked on data extraction of SAP R/3 system using various extractors and non-SAP systems (Via flat file).
- Enhancement of reporting using exceptions and filters and used RRI Interface to enable users to jump to document level details from Infocube.
- Receiving the customer generated tickets and resolving them.
- Managing of queues in ticketing system.
- Knowledge of ASAP Methodology. Uploaded Hierarchical data from flat file.

EDUCATION

Southwest Minnesota State University
Marshall, MN • December 2014

MBA: Finance,Management, and Marketing

University of Buea
Southwest, Cameroon • December 2008

Bachelor of Science: Banking and Finance -minor in Accounting

WORK HISTORY

Ccs Medical - SAP BW Developer
Roanoke, VA • 09/2014 - Current

- Worked extensively on standard and custom defined LO-Cockpit.
- Installed relevant SAP business content.
- Used LO structures for extracting sales order, delivery information,LO Cockpit configuration and customization.
- Created Custom Info objects, Info cube, ODS, Info Sources, Muti providers etc to load Master and Transactional data from SAP R/3 and flat files into BW system.
- Utilized transformations, start routine, End routine and data flow processes to transfer data to BI 7.3 System.
- Executed Integrated Unit Testing after each phase of changes and also performed Business Acceptance testing.
- Created Direct Schedule Process Chains and used them to create respective Meta-Chains to trigger different loads in background Worked on BEx Analyzer & Browser for Query designing defined Variables, Conditions ,Filters, Exceptions, Structures, Navigational & display attributes, Calculated key figure, Restricted key figures etc.

MEDTRONIC - SAP BW/BI Developer
City, STATE • 02/2012 - 09/2014

- Maintained Info Cube, Update Rules and Creation of Info Package and Scheduling the data into the Data Targets.
- Developed new projects in FI, CO, SD, CO-PA, Asset Accounting, HR, proving drill down functionality in reporting using Bex.
- Extensively worked on Administrative workbench.
- Installed/configured the Business Content, developed/ configured the Info Objects, Info Cubes, ODS, DSO, Info Sets, Multi Providers, Process Chains, Data Source Enhancements, Generic Extractors, Transformations, DTPs, User Exits and customized the objects as per business requirement.
- Responsible for requirement gathering, Analysis, Design, Data Modeling, Developing the BW/BI objects, Data Extraction, Data Loading, Scheduling, Monitoring, creation of Queries, and Workbooks.
- Custom standard info objects based on Master and Transactional data from SAP R/3 to BW.
- Performed Remodeling feature to add new Info Objects into Info Cube without deleting the existing data in Info Cube
- Used BW Statistics, Query Monitor, and created Aggregates & Indexes to enhance the Query performance.
- Extensively used BEx Analyzer, created Queries with BEx User Exit Variables, Restricted Key Figures, Calculated Key Figures, Conditions, Exceptions etc.
- Created the functional design, technical design and implementation plan documents
- Developed various reports such as Sales Review, Rebates, Shopping Cart per Contacts, Tax Expenses for Budget & Forecast, Balance Sheet.
- Enhanced new Info objects to attached/mapped in Info source /communication structure.
- Developed custom report and designed WEB template based on user requirements.
- Designed and developed process chains for master data loads and transaction data loads with the help of Info Packages, the Process chains were scheduled for periodic loads.
- Communicated effectively with SAP Basis and DBA team members to resolve performance issues

Union Bank - Pricing Analyst
05/2007 - 07/2009

- Compiled and reported competitive information to keep both Billing Gross and CPI (Competitive Price Index) within acceptable ranges
- Responded and took action to address issues initiated from the stores, category and pricing leadership; this included retail changes, new items, discontinued items, scanning problems, reporting and other miscellaneous requests
- Took on and successfully completed additional responsibilities and categories within 2 months as a Pricing Analyst; reported to multiple Category Managers
- Improved outliers by supplying Category Manager with suggested retails that were backed up with information regarding BG, gapping and parity data
- Created additional process documentation for the Pricing Analyst position which is being used by new Pricing Analysts to assist in their training.