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Sample Business Analyst resume for Pharmaceutical Industry.

Professional Synopsis

Nearly XX years experience as a **Business Analysis, Risk Analysis and Quality Assurance**. Expert in obtaining a grasp of the business process and acting as a bridge between the Management and the Development teams. Strong customer/user advocate, apt negotiator with excellent analytical, collaboration, communication decision-making, and organization skills. Good communication skills coupled with excellent interpersonal skills that helped in developing an excellent rapport with the team members and maintained an inspiring environment, which I strongly believe, play a key role in carrying out the given tasks within the time constraints.

Professional Expertise:

- **Business Analysis** knowledge for **business process**, the need to understand all aspects of the company's operations. Identify, analyze and design processes to improve the overall flow of information within the company
- **Interacting with stakeholders, gathering requirements, elicitation techniques** like interviewing, questionnaires, brainstorming, focus groups, cost/benefit analysis and risk analysis
- Excellent knowledge of Software Development Life Cycle (**SDLC**), Iterative Software Development Life Cycle Process as per **Rational Unified Process (RUP)** and Rational Tools used during various phases of RUP.
- Proficient in Rational tools including **Rational Rose**, and **Requisite Pro**. Excellent skills in **Business Analysis, Data Analysis, Requirement Analysis, Business Process Modeling and Use Case Development** using **UML methodology**.
- Skilled in creating logical diagrams like **Use Case, Activity, Sequence, Data flow, Collaboration and Deployment** using **CASE Tools** like **Rational Rose** and **MS Visio**.
- Experience in conducting **Joint Application Development (JAD)** JAD sessions with management, SME, vendors, users and other stakeholders to gather business requirements and translating the same to the development teams.
- Performed Functional, Integration, Data Validation, **User Acceptance**, and End-To-End testing and evaluated the test results.
- Expertise in automating the functional and performance test scripts using industry standard like **Winrunner, Rational Robot and QTP**.

Technical Proficiency: