Jessica Claire

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PROFESSIONAL SUMMARY

3 years of experience as a System Administrator/Cloud Operation/Devops Engineer.Experience in technical trouleshooting in areas like Computer,Linux,AWS and Windows.
Able to deliver solutions using automation scripting and making decision quickly. Excellent reputation for resolving problems and improving customer satisfaction.
Critical thinking DevOps Engineer with extensive understanding of high availability architecture and concepts. Purpose-driven professional with capacity to be strong team player plus work effectively independently.

SKILLS

- CI/ CD:Jenkins,maven,Docker,Ansible,Kubernetes
- Automation:Bash shell scripting,Jenkins pipeline
- Version control system:Git
- Web servers:Tomcat,apache
- Test and building :Maven and Jenkins
- Monitoring:Splunk, promethus

- Operating System:Linux, Windows
- Cloud computing:AWS, Azure
- Configuration management
- Server/network configuration
- Testing.debugging and deploying
- Tools customization (Jenkins plugings)

WORK HISTORY

DEVOPS ENGINEER
10/2019 to CURRENT

Jpmorgan Chase & Co. | Newport Beach, CA

- Standardized common developement tools and Infrastructure including ansible to achieve faster deliveries to production.
- Extensive knowledge in CD process using ansible,jenkins pipeline and kubernetes to deploy quicker and efficient production.
- Built continous intergration enviroment (CI andCD) using Jenkins.
- Using ansible to deploy to AWS by creating cloud compute instance (ec2),database by configuring jenkins with parameters of dedeployment.
- Collaborated with cross-functional development team members to analyze potential system solutions based on evolving client requirements.
- Wrote code and developed tools and integrations to meet cross-platform user needs.
- Collaborate with developement team members to create and intergrate high availability solution for applications.
- Experience in scripting in the Jenkins pipeline by using Jenkinfiles to automate build process.
- Creating containerized and customised software using Docker to manage and deploy applications
- Install monitorinf software such as splunk to consistently check the health of our infrastructure to make sure health situation should does not interfer with critical process.
- Tested and troubleshoot application and document issue resolutions for developement team.
- Cooperate with project partners to develope system analysis and new system base on client specifications.
- Researche latest tools and technologies to determine effectiveness in agile environment growth.
- Automate application build and deployment,driving efficiency of code developement process.
- Applied best practices at all times and encourage othersto do the same,which help to maintain efficiency and effective security.
- Identified areas of applications for regression testing following software update,system changes to avoid unnecessary downtime and recording
- Devised automation,backup and recovery protocols to preserve and safeguard data.
- Update software upon release of vendor patches to mitigate vulnerabilities.
- Leverage Agile methodologies to move development lifecycle rapidly through initial prototyping to enterprise quality testing and final implmentatiom
- Worked closely with other business analysts, development teams and infrastructure specialists to deliver high availability solutions for mission-critical applications.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Researched and identified new technologies and tools helping to grow agile development environment.
- Write code and supported architecture in high-throughput systems on cloud
- Designed and built automation tools and applications to deploy next generation platform.

LINUX SYSTEM ADMINISTRATOR
01/2019 to CURRENT

Kratos Defense And Security | Huntsville, AL

- Provided input on hardware and software purchasing, prioritizing return on investment to optimize IT spending.
- Building Ha proxyl server
- Experience building LAMP stack server
- Interacted directly with users to diagnose and correct major system issues and address concerns.
- Maintained smooth operation of multi-user computer systems through collaboration with hardware and network engineers.
- Resolved vulnerabilities by making improvements to network security.
- Created and serviced administrator and user accounts on Linux-based systems, managing deployments.
- Tuned system performance to optimize efficacy of new and existing hardware components.
- Resolved issues and escalated problems with knowledgeable support and quality service.
- Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments.
- Performed network security design and integration duties.
- Made recommendations regarding information technology infrastructure overhauls.
- Maintained flexible schedule and responded to after-hours and weekend emergencies.

TEACHER
09/2008 to 11/2018

North Country Academy | Schertz, TX

- Incorporated exciting and engaging activities to reinforce student participation and hands-on learning.
- Graded and evaluated student assignments, papers and course work.
- Evaluated and revised lesson plans and course content to facilitate and moderate classroom discussions and student-centered learning.
- Kept students on-task with proactive behavior modification and positive reinforcement strategies.

EDUCATION

Master of Science | Computer Science
05/2023
Universty Of Central Missouri, Missouri City, MO