JESSICA CLAIRE

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(555) 432-1000 - resumesample@example.com

SUMMARY

Smart DevOps Engineer with career spent in IT designing and planning. Talented leader with extensive knowledge of high availability architecture and concepts. Ready to tackle new challenges in project planning and development capacity. Visionary professional offering extensive background in routine application maintenance tasks. Smart DevOps Engineer boasting expertise in developing and implementing IT solutions that result in increased performance. [Job Title] with talent for [Task] and [Task]. Strong knowledge of [Area of expertise]. Communicative and team-oriented with proficiency in [Software]. Proven history of fostering [Action] to meet team, individual and management objectives. Results-focused [Industry] professional with strength in [Skill]. Proactive leader with strengths in communication and collaboration. Proficient in leveraging [Area of expertise] and [Area of expertise] knowledge to promote [Result]. Adept at managing concurrent objectives to promote efficiency and influence positive outcomes.

SKILLS

- Cross-Functional Collaboration
- Teamwork and Collaboration
- Software Testing and Validation
- Integrated Development Environment

EXPERIENCE

03/2022 to Current **DevOps Engineer**
Siemens Corporation – Kansas City, MO

- Optimized project development and roll-out through in-depth technical research and analysis of risk-reward scenarios
- Oversaw [Number]-person team working on $[Amount] million project for large-scale quality management system for [Industry] industry
- Engaged with user experience designers crafting clean interfaces with simple, intuitive interactions and functions for software package
- Tested and troubleshot application and documented issue resolutions for development team
- Established clear system operational specifications and formulated highly specific software requirements
- Created and implemented tracking software with modules designed for specific client needs
- Collaborated with development team members to create and integrate high availability solutions for mission-critical applications
- Oversaw deployment, configuration and documentation procedures for [Software]
- Scheduled ongoing performance quality assurance checks for software applications and automated performance test scripts
- Researched latest tools and technologies to determine effectiveness in agile environment growth
- Assembled and integrated [Type] technologies across different platforms to meet complex user needs
- Leveraged Agile methodologies to move development lifecycle rapidly through initial prototyping to enterprise-quality testing and final implementation
- Evaluated software development project plans and recommended adjustments
- Applied best practices at all times and encouraged others to do same, which helped to maintain effective security
- Standardized common development tools and infrastructure including [Type] and [Type] to achieve [Result]
- Grasped user needs and drove development to working prototype stages
- Developed strong communication, active listening and interpersonal skills, which were used when collaborating with product development team and other stakeholders
- Documented outline for project's technical design to keep stakeholders aware of milestones
- Motivated software engineer passionate about architecting, defining issues and building at scale in cloud environments
- Automated application build and deployment, driving efficiency of code development process
- Cooperated with project partners to develop system analysis and new system design based on client specifications
- Delivered software solutions consistent with product roadmap and meeting release plan milestones.

07/2019 to 01/2021 **Cloud Solutions Architect**
Aecom – Corpus Christi, TX

- Assisted with new hardware and software deployments, system upgrades and virtual environment upgrades
- Increased performance and scalability by sizing solutions to meet system workload requirements
- Led discussions with vendors and suppliers on technical deliverables, processes and standards
- Migrated customers to latest virtual servers and storage technologies to improve performance
- Built and maintained repository of deliverables, methodologies and business development documents in Microsoft SharePoint
- Created additional targeted business solutions in high demand areas for disaster recovery and cloud backup
- Researched and implemented new technology platforms to support development initiatives
- Developed scripts to automatically create data models from external metadata
- Collaborated with department project managers to determine and solidify project deadlines and develop overall implementation project plans
- Identified, evaluated and presented technologies and services to improve operational efficiencies and leverage cloud solutions to address shadow IT challenges
- Defined technical integration strategy and developed integration plans
- Provided status updates to keep upper management informed and to reach goals
- Utilized Python to handle debugging and automation scripting tasks
- Planned, implemented and integrated updated system-oriented projects
- Designed and delivered mission-critical infrastructure to maintain consistent availability and performance
- Coordinated and enhanced existing databases and established new databases as part of initiative
- Administered application stacks and executed performance tuning to optimize session performance by eliminating performance bottlenecks
- Led cross-functional teams in systems integration projects
- Created systems for deployment by military in remote locations
- Built and oversaw network infrastructure comprised of various virtual products
- Provided exemplary helpdesk service and support to assist customers
- Handled troubleshooting tasks for Local Area Networks, Wide Area Networks and voice systems to reduce network connectivity problems.

01/2016 to 01/2021 **Solution Architect**
Booz Allen Hamilton Inc. – Durham, NC

- Provided support for database upgrades and software deployments
- Developed and supported implementation of company-wide business solutions
- Evaluated operational processes and recommended cost-effective solutions
- Supported customer implementations and confirmed success through identification and application of repeatable best practices
- Customized and presented IT solutions to principles, controllers and managers across [Type] region, explaining expected benefits and capabilities
- Provided quality control to eliminate downtown and reduce corporate expenses
- Assisted call center employees by creating self-help tools and developing comprehensive training programs
- Spearheaded corrective action initiatives to resolve root causes
- Tailored and presented IT solutions to principles, [Job title]s and managers across [Type] region, resulting in [Number]% in new business
- Monitored database performance and developed actionable improvements for underperformance
- Provided status updates to keep upper management informed and to reach goals
- Built and oversaw network infrastructure comprised of various virtual products
- Designed and delivered mission-critical infrastructure to maintain consistent availability and performance
- Handled troubleshooting tasks for Local Area Networks, Wide Area Networks and voice systems to reduce network connectivity problems
- Planned, implemented and integrated updated system-oriented projects
- Administered application stacks and executed performance tuning to optimize session performance by eliminating performance bottlenecks
- Defined technical integration strategy and developed integration plans
- Coordinated and enhanced existing databases and established new databases as part of initiative
- Led cross-functional teams in systems integration projects
- Utilized Python to handle debugging and automation scripting tasks
- Created systems for deployment by military in remote locations
- Provided exemplary helpdesk service and support to assist customers.

12/2018 to 10/2019 **Cloud Solutions Architect**
Aecom – Duluth, MN

- Collaborated with architects and engineers to design networks, systems and storage environments that reflected business needs, security specifications and service level requirements
- Assessed organization technology infrastructure and managed cloud migration process
- Configured computing, networking and security systems within cloud environment
- Developed scripts to automate deployment and maintenance of public cloud resources
- Implemented cloud policies, managed technology requests and maintained service availability
- Devised and deployed system improvements to boost storage environment reliability
- Evaluated firewalls and monitored threats to establish secure cloud environments
- Selected appropriate AWS service based on compute, data or security requirements
- Performed best practices by creating systems with fast load times, multiple browser support and minimal memory usage
- Boosted cloud development by creating functions, applications and databases for users
- Coordinated and enhanced existing databases and established new databases as part of initiative
- Led cross-functional teams in systems integration projects
- Utilized Python to handle debugging and automation scripting tasks
- Provided status updates to keep upper management informed and to reach goals
- Planned, implemented and integrated updated system-oriented projects
- Administered application stacks and executed performance tuning to optimize session performance by eliminating performance bottlenecks
- Designed and delivered mission-critical infrastructure to maintain consistent availability and performance.

EDUCATION AND TRAINING

12/2007 **Bachelor of Science**: Computer Science
UNIVERSITY of BUEA SW REGION

09/2002