JESSICA CLAIRE

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SKILLS

- ERP : ECC 6.0, ECC 5.0, SAP R/3 4.7, 4.6C, IS-Retail
- SAP Modules :
  SD,MM,AFS,FICO,QM,PM,PP
- Languages: ABAP/4, C, C++, COBOL, ASSEMBLY (8085, 8086), VC++, PL/SQL.
- GUI: SAP GUI, VC++, Web Dynpro
- Operating Systems: WINDOWS 95/98/NT/2000/XP/Vista, DOS, UNIX
- Databases: Oracle, MS-Access, SQL Server
- ABAP: ABAP Workbench, Data Dictionary, Reports (Classical, Interactive, ALV), BDC, ALE-IDOC, EDI, BAPI, BADI, User Exits, Enhancement Framework, Function Module, VOFM Routines SAP Script, Smart forms, Dialog Programming, Object Oriented Programming.

EDUCATION

Vellore Institute of Technology
Vellore, India • 2004
Master of Computer Applications: CGPA 9.2 (out of 10)

St. Francis De' Sales
Nagpur University, India • 2000
Bachelor of Science: Physics, Maths, Electronics

- University Gold Medalist in Physics and Electronics

PROFESSIONAL SUMMARY

- Experienced SAP ABAP Senior Developer committed to maintaining cutting edge technical skills and up-to-date industry knowledge with 12 years of expertise in requirement gathering and analysis,Technical design, Implementation, Enhancement, Upgrade and Support of Software Application using SAP R/3 system.
- Worked in various areas of ABAP like ABAP Development Workbench, ABAP/4 Reporting, ALV Reports, Dialog/Module Pool Programming, SAP Interface technologies including ALE IDOCs, EDI and BAPIs, SAP Scripts and Smart Forms, Data Dictionary components, BDC Programming , Enhancements, User Exit and Business Add Ins (BADI), Enhancement Framework functionality in ECC 6.0 , Function Modules, Function Groups, and Subroutines, VOFM Routines, SAP Object Oriented programming, Transport Management System (TMS).
- Expertise in Performance Tuning, Debugging and Code Optimization of ABAP/4 programs using debugging tools, SQL Trace, Runtime Analysis and Performance Analysis.
- Assisted in system integration, performance and user acceptance testing and well acquainted with SDLC process, SAP ASAP Methodology, Agile Methodology and SAP guidelines and standards for enhancements and configuration.
- Expertise in analyzing, designing, programming, development of Technical Design and Support Documentation and execution and documentation of Unit Test Procedures.
- Involved in upgrade from 4.6C version to SAP ECC 6.0 and familiar with transactions SPDD and SPAU.
- Experienced with Onsite- Offshore work model.
- Excellent Communication and inter-personal skills, self-motivated, openness to learn new technologies, flexible and versatile to new environments, a good team player ,worked in a multicultural environment.
- Strong conceptual, analytical, problem-solving, troubleshooting and resolution skills.

WORK HISTORY

Gigya - SAP ABAP Development Lead
Herndon, VA, USA • 01/2013 - 09/2014
Project Description: Advanced Sterilization Products (ASP) is one of the leading Johnson and Johnson's manufacturing facility in the area of industry manufacturing infection prevention equipments. JnJ has initiated a vision of following standardized supply chain processes across all of the manufacturing facilities in the areas of procurement, manufacturing, finance and quality management by leveraging one Enterprise resource planning application(ERP) -SAP. The project has charter to standardize processes & retire legacy applications to en cash benefits of standardization & enhance functionalities available in latest ERP application.

Roles and Responsibilities:

- Worked as an Onsite ABAP Development Lead coordinating and managing offshore team.
- Established compatibility with third party software products by developing program for modification and integration.
- Coordinated with systems partners to gather business requirements, finalize designs and perform technical analysis.
- Proposed technical feasibility solutions for new functional designs and suggested options for performance improvement of technical objects.
- Recommended architectural improvements, design solutions and integration solutions.
- Provided deliverable estimates, prioritized meeting with functional leads and managed monthly and quarterly release for ABAP deliverables.
- Performed peer reviews like code and document review and maintained review logs.
- Created SAP OSS Messages and Support Tickets, as well as Application of OSS Notes.
- Verified and validated system operation, including writing and executing test procedures and test scripts, correcting defects and providing technical support.
- Organized weekly status meeting to discuss Technical incidents, Development status, challenges and progression details.
- Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access.
- Performed and documented impact analyses and development estimates for change requests.
- Participated in team activities and team planning in regards to improving team skills, awareness and quality of work.

Gigya - Senior SAP ABAP Consultant
Bellevue, WA • 01/2009 - 11/2012
Project Description: Nike Inc. is a major publicly traded sportswear and equipment supplier based in United States. It is engaged in the design, development and worldwide marketing of footwear, apparel, equipment, and accessory products. The project involved SAP ABAP Upgrade, moving all the SAP ABAP development objects from 4.6c version to SAP ECC 6.0 version and development of new requirements and enhancement of existing functionality in ECC Environment.

Roles and Responsibilities:

- Worked as an Apparel and Footwear System's Technical Lead for the Retail Team.
- Coordinated with functional team for functional enhancements and application interface development and delivery.
- Proposed technical feasibility solutions for new functional designs, recommended architectural improvements and suggested options for performance improvement of technical objects.
- Worked in the upgrade team to carry out complete SAP R/3 Upgrade from 4.6C version to ECC 6.0 version.
- Provided Test plan preparation, Review of test plans, unit and integration testing.
- Provided continued maintenance and development of bug fixes that occurred during System Upgrade.
- Created SAP OSS Messages and Support Tickets, as well as the Application of OSS Notes.

Clarkston Consulting - SAP ABAP Senior Consultant
Atlanta, GA • 01/2008 - 01/2009
Project Description: Weyerhaeuser is one of the largest pulp and paper companies in the world and the world's largest private owner of softwood timberland. The Weyerhaeuser Enterprise Application Suite (EAS) initiative was directed at bringing the information technology application landscape into a set of common applications supporting common business practices. The main objective was to enable measurable and sustainable improvements in how Pulp, Paper and Packaging people maintain equipment; produce and manage materials; schedule and track people's time and record and report performance. Additionally the focus was to support the "One Company" Roadmap and Process Reliability goals, Replace "aging fleet" of non-integrated applications, integrate with other Weyerhaeuser initiatives.

Roles and Responsibilities:

- Worked as a Technical Coordinator and point of contact for all the Interface Objects.
- Coordinated with systems partners to finalize designs and confirm requirements.
- Provided documentation on start-up, shut down and first level troubleshooting of processes to help desk staff.
- Participated in team activities and team planning in regards to improving team skills, awareness and quality of work.
- Coordinated with Project Manager to prioritize work, monitored progress and status of deliverables.
- Prepared weekly status reports and timesheet.
- Involved in test plan preparation, Review of test plans, unit and integration testing.
- Participated in peer-reviews of solution design, conducted code reviews enforcing coding standards and best practices.

Clarkston Consulting - SAP ABAP Senior Consultant
Dallas, TX • 10/2007 - 2008
Project Description: S.C. Johnson is a global manufacturer of household cleaning supplies and other consumer chemicals based in Racine, Wisconsin. The purpose of this project was to provide ABAP Production Support Service to the SCJ SAP Application Development Team.

Roles and Responsibilities:

- Worked as a Technical Consultant for the Production Support team and was involved with the offshore team (India) in solving issues more efficiently and quickly with the Process Owners of the client team.
- Assisted in code reviews and testing so that all the support activities were carried out according to SAP and Client guidelines.
- Participated in the Status Calls and Client Meetings and kept track of all the Work Orders and ensured that each task was delivered with top quality and in estimated time frame.
- Provided continued maintenance, performance maintenance and development of bug fixes.
- Consistently met deadlines and requirements for all production work orders.

BMW (Via Accenture) - SAP ABAP Senior Developer
City, STATE, India Germany • 07/2006 - 05/2007
Project Description: BMW is a leading automobile manufacturer. Along with its automotive concerns, the BMW Group's activities comprise the development, production and marketing of motorcycles, as well as comprehensive financial services for private and business customers. Objective of the project was to bring all the spare parts divisions worldwide onto a single SAP platform to integrate all the business processes well which would improve their delivery performance and reduce their costs involved and can have better control their current business process.

Roles and Responsibilities:

- Worked as Technical Lead for SCE (Supply Chain Execution) Team at Onsite in Munich and coordinated with offshore team in India in solving and troubleshooting issues more efficiently with the Business Owner in Onsite.
- Worked with middle ware tool Informatica and designed the initial prototype for transferring data from BMW SAP System to client specific Data Warehouse which was later implemented in the project to transfer entire data of Vendor Master, Purchase Order and Sales Order from SAP system in BMW ATLAS to client specific Data warehouse.
- Worked with Functional experts to translate functional specification documents into technical specifications
- Trained junior members about technical design and coding guidelines and in understanding the system landscape.
- Performed code reviews to ensure that all the development was in compliance with Client and SAP standards and guidelines.

Wartsila Global (Via Accenture) - SAP ABAP Developer
City, STATE • 04/2004 - 06/2006
Project Description: This was one of the biggest ever project being executed by Wartsila Corporation. The main focus was on harmonization of the business processes to achieve efficiency and establish common work practices by implementing a global ERP system. This project was executed in a phased manner starting with the product companies and later extending the same to the network companies.

Roles and Responsibilities:

- Worked as Technical Lead and coordinator for Form changes and extensively worked on Smart Forms.
- Developed RICEF objects, high level Technical design and Unit Test cases.
- Designed template for Code Review and Technical Review Checklist for the Project.
- Involved in fixing the bugs related to coding, performance issue etc.
- Involved in OSS Notes Implementation.

Interstate Bakeries Corporation -IBC (Via Accenture) - SAP ABAP Developer
City, STATE, USA • 11/2003 - 04/2004
Project Description: Interstate Bakery Corporation (IBC) was one of the largest wholesale bread and cake distributor in the US. The two major units are the IBC Baking division and the retail bakery Outlets. This was an implementation Project where main focus was to integrate all the business processes to achieve efficiency and establish common work practices by implementing a global ERP system.

Roles and Responsibilities:

- Prepared detailed Technical Specifications for ABAP Programs.
- Prepared detailed Test Plans and documented the Unit Test Plan with all possible test cases.
- Worked as a Technical Developer and developed many Reports, BDC Programs, and Data Dictionary Objects.
- Consistently met deadlines and requirements for all work orders.

ACCOMPLISHMENTS

- Awarded 'EBS Certificate of Appreciation' twice in the year 2008 for providing valuable contribution to the team and the Project EBS for Weyerhaeuser Client.
- Awarded 'STAR PERFORMER' in the year 2007 for the contributions made towards BMW Project, Germany.
- Awarded 'STAR PERFORMER' in the year 2006 for providing valuable contribution to the team and the Project Wartsila.
- Recognized by Accenture for continuous outstanding performance in SAP ABAP and awarded the 'COP (Continuous Outstanding Performance)' certificate in the year 2006.