




Carla Sanchez

Healthcare Business Analyst

CONTACT DETAILS

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-  LinkedIn

CORE SKILLS

- Data Analysis
- Healthcare Systems
- Process Improvement
- Regulatory Compliance
- Project Management
- Stakeholder Engagement

PROFESSIONAL PROFILE

Results-driven Healthcare Business Analyst with a proven track record of optimizing operations and enhancing efficiency within the healthcare industry. Expert in data analysis, process improvement, and regulatory compliance with a masters degree in healthcare administration. PMI-Certified Project Manager, passionate about leveraging technology and data-driven insights to drive positive healthcare outcomes.

CAREER SUMMARY

Feb 2016 - Present **Carlson Healthcare, Miami, FL** **Healthcare Business Analyst**

Outline

Collaborated with cross-functional teams at a leading private healthcare provider, analyzing and improving operations in 4 hospitals and 7 primary care clinics across Florida state.

Key Responsibilities

- Conduct comprehensive data analysis to identify trends, patterns, and opportunities for process improvement
- Develop and implement strategies to optimize healthcare systems, streamline workflows, and reduce operational costs
- Lead stakeholder engagement initiatives, fostering collaboration between clinical staff, administrators, and IT teams
- Manage end-to-end projects, coordinating timelines and resources
- Collaborate with external vendors to evaluate healthcare technologies
- Monitor key performance indicators (KPIs) and generated reports for executive leadership, facilitating data-driven decision-making
- Provide training and support to end-users on new systems and processes, promoting user adoption and efficiency

Key Achievements

- Created central online project timelines using Monday, leading to a 13% increase in timely project completion across the centers.
- Spearheaded the implementation of an electronic health record (EHR) system in 2019, driving seamless transition across multiple departments.

Aug 2009 - Feb 2016 **Miami Central Hospital, Miami, FL** **Clinical Data Analyst**

Outline

Supported clinical data analysis and reporting efforts at Miami Central Hospital, utilizing healthcare information systems to enhance data-driven process improvements.