

# JESSICA CLAIRE

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## Professional Summary

Working as DevOps engineer for automation of enterprise applications to achieve continuous integration and continuous Delivery

## Skills

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| • Containers / Orchestration : Docker, Microservices, Terraform , Kubernetes , Ansible GitHub                       | • Linux, SOFTSKILLS                               |
| • Amazon Web Services: EC2 , S3 , VPC , Elastic Load Balancer , Flexibility Route53 ,Cloud-Front , Cloud-Watch, EKS | Self-Motivated                                    |
| • Scripting: Bash   | Excellent Communication                           |
| • DevOps Tools : Prometheus Grafana ,Maven , Jenkins , Git/ GitHub  | Teamwork and Collaboration<br>Attention to detail |

## Work History

### DevOps Engineer, 08/2020 to Current

**Bigbear.Ai – Bear, DE**

- Monitored automated build and continuous software integration process to drive build/release failure resolution.
- Documented to outline technical design of entire project.
- Actively manage, and monitor cloud infrastructure on AWS, EC2 S3 and RDS
- Deployed docker containers to break up monolithic app into microservices, improving developer workflow ,increase scalability and optimize speed.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.
- Monitor existing CI/CD pipeline.
- Install and configure Grafana &Prometheus to monitor server status.
- Monitor K8s cluster with Lens tool
- Using Docker to containerize application
- Write Terraform code to create and maintain infrastructure in repeatable way
- Automated build and deployment process with Jenkins for CI/CD
- Worked on Lambda
- AWS services ,Lambda, Vpc , s3, Cloudfront, Ec2, Ecs , Eks
- Involve in DevOps migration/automation processes for build Assist deploy systems
- Support application developers in diagnosing and resolving performance issues
- Developing Git hooks for local repository, code commit, and remote repository, code push functionality and worked on Github.
- Configuring AWS cloud watch for application monitoring.
- Develop, document, and support standard operating procedures that reduce errors and increase productivity

### Linux System Administrator, 08/2018 to 08/2020

**Bigbear.Ai – Bear, DE**

- Responsible for system admin tasks such as user/group management .assigning permissions, managing disk space usage ,software and hardware upgrades ,troubleshooting issues, process monitoring, install upgrade and manage packages.
- Configured and maintained Load-Balancer and Firewall on servers across different platforms.
- Communicated status updates to affected parties when issues arose.
- Streamlined troubleshooting processes to improve system support and enhance.
- Performed building and installed multiple Linux machines.
- optimize system performance by tracking daily system utilization to determine if problems are imminent.
- Monitored, configured servers for any downtime.
- wrote bash scripts to perform bi-weekly server patches on-prem and cloud.
- Monitoring log in Linux servers, including processes, crash and swap management, with password recovery and performance tuning
  - Resolve technical incidents through use of experience, available documentation, and tools
  - Create documentation for resolutions of technical incidents
  - Managing system processes and scheduling processes with Cron utility
  - Installing, Configuring and administering virtual box managed VMs (virtual server) and also involved in maintenance of virtual server

### Linux Assistant Intern, 07/2016 to 08/2018

**Information International Associates – Bear, DE**

Performed server maintenance on-prem.

Tasked with doing monthly server patching and bi-weekly server reboots to clear logs.

- Resolve technical incidents through use of experience, available documentation, and tools
- Create documentation for resolutions of technical incidents
- Managing system processes and scheduling processes with Cron utility

## Education

**High School Diploma: 01/2010**

**Satung High - Lusaka**