

JESSICA CLAIRE

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PROFESSIONAL SUMMARY

Highly motivated Sales Associate with extensive customer service and sales experience. Outgoing sales professional with track record of driving increased sales, improving buying experience and elevating company profile with target market.

SKILLS

- Microsoft SQL Server 2012, Microsoft SQL Server 2008, Microsoft SQL Server 2005, Microsoft SQL Server Integration Services (SSIS)
- Oracle 10G, Oracle 11G
- Toad for Oracle, Toad Data Modeler
- Microsoft Visual Studio 2005, 2008
- Erwin data modeler, Microsoft Visio 2005, 2007
- SAP BusinessObjects Data Services
- Configuration Management - IBM Rational 6 and Rational 7, IBM Rational Team concert
- PeopleSoft CRM, PeopleSoft Student Administration, Epiphany Campaign Management & Analytics, Association Management Software
- Windows 98/NT/XP/2000/2003/2008
- Experienced in the use of agile approaches for a software development project, including test driven database development and scrum. Oracle 10g PL/SQL programming
- Oracle Application development and tuning
- Introduction to Oracle Database 10g for Experienced SQL users
- Oracle 10g Database Administration
- Microsoft SQL Server 2000 Administration
- PeopleSoft PeopleTools Foundation (Tools I and II)
- Epiphany Campaign Management and Analytics

WORK HISTORY

ETL Developer, 10/2014 - Current

Salient Crgt – Goldsboro, NC

- Develop, maintain, and troubleshoot SSIS packages using SQL Server Business Intelligence Design Studio (BIDS) and T-SQL scripts to develop ETL processes that include process logging, data validation and data integrity checks.
- Write, debug and modify T-SQL queries, views, stored procedures, user-defined functions, and other database entities Create and manage the physical and logical data models in support of data warehouse Perform data analysis and mapping document on the source system to design data models and create data marts to satisfy business processes and technical requirements Write ETL design documents to develop SSIS packages to implement technology best practices, coding standards and guidelines for repeatable processes.
- Conduct peer reviews of ETL design documents to develop ETL processes.
- Perform code review of the SSIS packages.
- Work with requirements analyst to interpret technical requirements for iterative design/build/test cycles using an Agile development principles and practices Follow process and procedures using Agile methodologies including daily scrum meetings to provide project updates Design, implement and maintain code in development, test and production environments.
- Create deployment plans and notes to support systematic promotion between environments.
- Perform configuration management and change controls in Team Foundation Server (TFS) and create deployment plans to implement SSIS packages and T-SQL scripts from development environment to test and production environments.
- Automate ETL processes with SQL Agent jobs.

Database Administrator, 08/2014 - 10/2014

Chenega Mios – Arlington, VA

- Supporting and managing SQL Server 2005 and 2008 production database servers Installing SQL Server 2008R2 Maintaining data replication options such as log shipping, mirroring, and replication Monitoring and managing database backups Troubleshooting database errors and connectivity problems Diagnosing and addressing database performance issues (Performance Monitor and SQL Profiler) Capacity planning for database scalability Backup and recovery strategy planning.

Unemployed, 08/2013 - 07/2014

Applied Systems, Inc.

Lead Database Engineer, 03/2007 - 08/2013

URS Federal Services, Inc – City, STATE

- Served as the lead Database Engineer/Developer for multiple projects based on SQL Server and Oracle database for Department of State contract. Write/modify SQL Server database scripts (DDL and DML) for the production deployment of passport systems software.
- Wrote/modified PL/SQL scripts in Oracle 11g database using Toad for Oracle and PL/SQL database scripts for (DDL and DML) for the production deployment of passport systems software.
- Worked on SQL Server database migration to Oracle 10g/11g database.
- Converted, modified and compiled SQL Server database tables, triggers, functions and stored procedures to Oracle.
- Created functions, stored procedures and T-SQL scripts in SQL Server 2000 and SQL server 2005.
- Modified the transact SQL code as needed to support SQL Server 2005 SSIS packages and SQL Server 2000 Data Transformation Services Packages (DTS).
- Also briefly used SQL Server 2005 SQL Server Analysis Services (SSAS) to build a proof of concept for a data warehousing project.
- Perform code review of stored procedure, functions and t-sql Worked on database migration from SQL Server 2000 to SQL Server 2008 database Worked on a proof of concept for a project using SAP BusinessObjects Data Services.
- Performed database reviews to ensure the database development guidelines/standard are followed by application developers for various projects of the state department contract Collaborated with application developers in designing, building and modifying database schemas.
- Worked on data modeling, database design and data dictionary during software development phase.
- Performed backup/restores and performance tuning databases for passport systems Troubleshoot and resolved frequent production database issues and assist the production support team as needed.
- Wrote database installation guides and perform unit testing, code reviews, peer reviews, software and design specification reviews for deployment of software application.
- Assisted QA team with database deployment scripts during the software testing phase and database related tasks and issues.
- Served as a backup Database Administrator/developer for the database development group for each project as needed.
- Serve as the primary database administrator/developer for configuration management team.

Unemployed, 06/2005 - 02/2007

Unemployed

Business Applications Director, 03/2000 - 05/2005

Envision EMI LLC – City, STATE

- Led and managed team of seven developers and database administrator in the ongoing development, operation, maintenance and integration of PeopleSoft CRM, Student Administration and Epiphany Campaign Management applications.
- Worked with third party vendors, consultants and offshore resources for ongoing maintenance, support and enhancements of PeopleSoft application.

- Worked with the project manager in vendor selection, requirements gathering, architecture design, implementation and roll out of PeopleSoft CRM 8.8 and Student Administration 8.14.

- Participated in all phases of the software development lifecycle.

- Led and managed data migration from a Fox Pro based legacy system (OLTP system) to PeopleSoft CRM and Student Administration.

- Responsible for managing implementation of Epiphany to support the PeopleSoft CRM as the data source.

- Worked on customization of Epiphany Star Schemas and extractions to support PeopleSoft as data source.

Senior Database Administrator /Developer, Current - Current

Envision EMI, Inc – City, STATE

- Performed ETL tasks using T- SQL to publish data with Epiphany campaign management software Developed data models, design and build star schemas to customize extraction of data for data analysis and mining Performed import, export, backup and recovery, performance tuning and maintenance of SQL Server databases Provided end user support for Epiphany campaign management software Worked with data quality software- Sagent and Group 1 Research potential new software applications to improve processes to format and standardize International data.
- Available upon request.

EDUCATION

Bachelor of Science: Economics, 1988

University of Pittsburgh - Pittsburgh, Pennsylvania

Master of Science: 1999

University of Maryland University College - College Park, Maryland

Computer Systems Management

ADDITIONAL INFORMATION

- Security Clearance -Secret SECURITY CLEARANCE Secret CITIZENSHIP United States of America