

# Michelle Sanders

## Business Analyst

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📍 East Frieda, Saint Kitts and Nevis



## MY LIFE PHILOSOPHY

The future of business analysis lies in understanding and meeting user needs through agile methodologies and effective stakeholder collaboration.

## SUMMARY

Experienced Business Analyst with a strong track record of eliciting high-quality requirements, fostering stakeholder collaboration, and driving successful project delivery. Skilled in agile methodologies, business modeling, and effective communication. Accomplished the successful implementation of an automated testing framework, resulting in improved software quality and efficiency. Certified in Business Analysis and proficient in English and Spanish. Committed to meeting user needs and contributing to the achievement of organizational goals. Enthusiastic about joining a forward-thinking company like Tandem to support its mission of creating a fairer and greener banking experience. Ready to bring my expertise and dedication to deliver exceptional results.

## STRENGTHS



### Effective Communication

Proven ability to communicate complex ideas and requirements with clarity, resulting in improved collaboration and successful project outcomes.



### Problem Solving

Strong analytical skills and the ability to identify and address business challenges, resulting in innovative solutions and process improvements.

## EXPERIENCE

2022 - Ongoing

London

### Business Analyst

#### GreenBank

Led requirement elicitation process and documented user stories with acceptance criteria resulting in a 20% increase in project efficiency. Built strong relationships with stakeholders at all levels to ensure clear communication and mutual commitment. Applied agile methodology and identified and promoted the use of appropriate tools and methodologies.

- Facilitated requirements gathering sessions and refined planning strategies
- Contributed to the management and prioritization of the Product Backlog
- Analyzed business situations to identify the most appropriate modeling methods