

# Jessica Claire

100 Montgomery St. 10th Floor (555) 432-1000 resumesample@example.com

<b>PROFESSIONAL SUMMARY</b>	<p>Detailed-oriented IT professional with 7 years of experience as a Cloud and DevOps engineer/Linux Systems. I have hands-on experience supporting, automating, and optimizing application deployments in AWS by building an automated CI/CD pipeline without forgoing security and performance. I leverage Terraform to build, maintain, and orchestrate infrastructures in AWS and ansible for configuration management. I have led and worked on multiple projects through the SDLC. I am very detail-oriented when it comes to spotting anomalies and have excellent communication, problem-solving, and decision-making skills.</p>
<b>SKILLS</b>	<ul style="list-style-type: none"><li>• Operating Systems :</li><li>• Linux (RedHat 8, Ubuntu) Windows.</li><li>• Cloud Platform : AWS ( IAM Role, EC2, EBS, EFS, EKS, ECR, S3, VPC, Cloud watch NACLs)</li><li>• Scripting Languages : Bash Shell Scripting</li><li>• Infrastructure Provisioning : Terraform</li><li>• Distributed Version control tool : Git</li><li>• Source Code Management : GitHub</li><li>• Build Tools :</li><li>• Maven</li><li>• Remote artifactory Repository : Nexus</li><li>• Code Quality Analysis Tool : SonarQube, SonarCloud</li><li>• Application server : Tomcat</li><li>• CI/CD Tool : Jenkins</li><li>• Configuration Management : Ansible</li><li>• Application Deployment : Ansible</li><li>• Containerization Tool : Docker</li><li>• Container Orchestration Tool : Kubernetes</li><li>• Monitoring Tool : Prometheus and Grafana</li><li>• Log Management and Data Analytics Tool: ELK (Elasticsearch, and Kibana)</li><li>• SPLUNK</li><li>• Ticketing : Jira</li><li>• Feedback notification : Email notification/Slack notification</li><li>• Intelligent integrated Environment : VS code</li><li>• Write, modify and maintain Ansible playbooks using modules</li><li>• Write, modify and maintain YAML files</li><li>• A detailed-oriented IT professional.</li></ul>
<b>WORK HISTORY</b>	<p><b>DEVOPS ENGINEER</b> 04/2019 to CURRENT</p> <p><b>Maxar Technologies Ltd   Charlottesville, VA</b></p> <ul style="list-style-type: none"><li>• Implemented a fully automated CI/CD pipeline using Jenkins &amp; Git to complete the automation from commit to deployment</li><li>• Worked on Git/Github to manage source Code</li><li>• Worked closely with development teams to improve workflows around build, test, and deployment of applications</li><li>• Set up Ansible control and slave nodes and developed playbooks to automate the configuration of servers across environments</li><li>• Automated built and deployment using jenkins to reduce human error and speed up production processes</li><li>• Automated the infrastructure deployment for different stages such as ,Dev/QA/Stage/Prod</li><li>• Deployed applications using Helm charts into kubernetes Clusters</li><li>• Created Dockerfiles, built Docker images, and pushing images to ECR for microservices to run on kubernetes platform</li><li>• Implemented containers on AWS using ECS and complementary services, including</li><li>• Amazon Elastic Container Registry (ECR) • Configured EKS to manage the Kubernetes management infrastructure, implemented different scheduling options</li><li>• Built, managed, and monitor cloud infrastructure on AWS (EC2, RDS, S3, ELB, etc)</li><li>• Used terraform to provision Aws services such as EC2, VPC, RDS, etc..</li><li>• Worked with project management tool such as Jira and Confluence.</li></ul> <p><b>LINUX SYSTEM ENGINEER</b> 12/2017 to 03/2019</p> <p><b>Freshdirect   Bronx, NY</b></p> <ul style="list-style-type: none"><li>• Installation, maintenance, administration and troubleshooting of Red Hat Enterprise</li><li>• Linux</li><li>• RPM and YUM package installations, patch, and other server management</li><li>• Hands on experience of infrastructure and Application Admin, scripting using shell</li><li>• Expertise on writing shell scripts to perform unmanned tasks</li><li>• Set up user and group ID's, printing parameters, network configuration, resolving password and permission issues</li><li>• Install, configure, and manage LAMP (Linux/Apache/MYSQL/PHP) stacks</li><li>• Developed Cron jobs and shell scripts for automating administrative tasks like file system management, process management, Server reboots, etc</li><li>• Worked on creating Virtual machines using VirtualBox, Vagrant.</li></ul> <p><b>TECHNICAL SUPPORT SPECIALIST</b> 12/2015 to 01/2017</p> <p><b>Clinipace   Boston, MA</b></p> <ul style="list-style-type: none"><li>• Install new software and updates on customers' PCs</li><li>• Type, edit, and print documents for customers</li><li>• Created hourly time codes for customers to use on computers to surf the internet</li><li>• Handled several calls daily to address customer inquiries and concerns</li><li>• Patched software and installed new versions to eliminate security problems and protect data</li><li>• Followed up with clients to verify optimal customer satisfaction.</li><li>• Increased sales by 10%</li></ul> <p><b>EDUCATION</b> Bachelor of Science 2010</p> <p><b>University of Abomey-Calavi,UAC, Benin</b></p> <p><b>SKILLS</b></p> <ul style="list-style-type: none"><li>• Operating Systems :</li><li>• Linux (RedHat 8, Ubuntu) Windows.</li><li>• Cloud Platform : AWS ( IAM Role, EC2, EBS, EFS, EKS, ECR, S3, VPC, Cloud watch NACLs)</li><li>• Scripting Languages : Bash Shell Scripting</li><li>• Infrastructure Provisioning : Terraform</li><li>• Distributed Version control tool : Git</li><li>• Source Code Management : GitHub</li><li>• Build Tools :</li><li>• Maven</li><li>• Remote artifactory Repository : Nexus</li><li>• Code Quality Analysis Tool : SonarQube, SonarCloud</li><li>• Application server : Tomcat</li><li>• CI/CD Tool : Jenkins</li><li>• Configuration Management : Ansible</li><li>• Application Deployment : Ansible</li><li>• Containerization Tool : Docker</li><li>• Container Orchestration Tool : Kubernetes</li><li>• Monitoring Tool : Prometheus and Grafana</li><li>• Log Management and Data Analytics Tool: ELK (Elasticsearch, and Kibana)</li><li>• SPLUNK</li><li>• Ticketing : Jira</li><li>• Feedback notification : Email notification/Slack notification</li><li>• Intelligent integrated Environment : VS code</li><li>• Write, modify and maintain Ansible playbooks using modules</li><li>• Write, modify and maintain YAML files</li><li>• A detailed-oriented IT professional.</li></ul> <p><b>WORK HISTORY</b></p> <p><b>DEVOPS ENGINEER</b> 04/2019 to CURRENT</p> <p><b>Data, Bear, DE   Bear, DE</b></p> <ul style="list-style-type: none"><li>• Implemented a fully automated CI/CD pipeline using Jenkins &amp; Git to complete the automation from commit to deployment</li><li>• Worked on Git/Github to manage source Code</li><li>• Worked closely with development teams to improve workflows around build, test, and deployment of applications</li><li>• Set up Ansible control and slave nodes and developed playbooks to automate the configuration of servers across environments</li><li>• Automated built and deployment using jenkins to reduce human error and speed up production processes</li><li>• Automated the infrastructure deployment for different stages such as ,Dev/QA/Stage/Prod</li><li>• Deployed applications using Helm charts into kubernetes Clusters</li><li>• Created Dockerfiles, built Docker images, and pushing images to ECR for microservices to run on kubernetes platform</li><li>• Implemented containers on AWS using ECS and complementary services, including</li><li>• Amazon Elastic Container Registry (ECR) • Configured EKS to manage the Kubernetes management infrastructure, implemented different scheduling options</li><li>• Built, managed, and monitor cloud infrastructure on AWS (EC2, RDS, S3, ELB, etc)</li><li>• Used terraform to provision Aws services such as EC2, VPC, RDS, etc..</li><li>• Worked with project management tool such as Jira and Confluence.</li></ul> <p><b>LINUX SYSTEM ENGINEER</b> 12/2017 to 03/2019</p> <p><b>Data Services Group   Bear, DE</b></p> <ul style="list-style-type: none"><li>• Installation, maintenance, administration and troubleshooting of Red Hat Enterprise</li><li>• Linux</li><li>• RPM and YUM package installations, patch, and other server management</li><li>• Hands on experience of infrastructure and Application Admin, scripting using shell</li><li>• Expertise on writing shell scripts to perform unmanned tasks</li><li>• Set up user and group ID's, printing parameters, network configuration, resolving password and permission issues</li><li>• Install, configure, and manage LAMP (Linux/Apache/MYSQL/PHP) stacks</li><li>• Developed Cron jobs and shell scripts for automating administrative tasks like file system management, process management, Server reboots, etc</li><li>• Worked on creating Virtual machines using VirtualBox, Vagrant.</li></ul> <p><b>TECHNICAL SUPPORT SPECIALIST</b> 12/2015 to 01/2017</p> <p><b>Oceanix Sarl   Cotonou, Benin</b></p> <ul style="list-style-type: none"><li>• Install new software and updates on customers' PCs</li><li>• Type, edit, and print documents for customers</li><li>• Created hourly time codes for customers to use on computers to surf the internet</li><li>• Handled several calls daily to address customer inquiries and concerns</li><li>• Patched software and installed new versions to eliminate security problems and protect data</li><li>• Followed up with clients to verify optimal customer satisfaction.</li><li>• Increased sales by 10%</li></ul>