

# JESSICA CLAIRE

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## SUMMARY

I have 6 years of ETL experience and extensive experience in business and system analysis across multiple platforms using the full software development life cycle. I have worked in the role of Data Warehouse Specialist, ETL Datastage developer and Production Support Analyst requiring subject matter expertise when dealing with mainframe sources with COBOL/ASCII File structure, Distributed sources (RDBMS) and handling business intelligence data with DB2, Netezza, Oracle, SQL Server and Hadoop Hive Data Warehouses. I have worked on developing and supporting major Banking Credit card conversion and Member Debt solutions project for Unites Services Automobile Association. These projects involved Requirement analysis, Risk assessment and management, Data planning and driving, Process Implementation, Team management, Project tracking, Customer interaction, Release Management, Defect tracking, Deliverable and Warranty support. Over this period, I have established an exemplary record of providing successful system support and delivering business value for mid-level to large business intelligence applications. I have demonstrated excellent leadership skills in handling multiple offshore, nearshore project assignments with multiple resources and have delivered all requirements on time.

## ACCOMPLISHMENTS

- IBM Certified Solution Developer-InfoSphere Datastagev8.5
- IBM Certified Solution Developer-InfoSphere Datastage v9.1
- Certified in Oracle Database 11g: SQL Fundamentals I.

## SKILLS

- Expertise in IBM Datastage (8.5,9.1 and 11.5 versions) to perform ETL & ELT operations on data
- Proficiency in Unix Shell Scripting
- Proficiency in writing and debugging complex SQL
- Informatica ETL Support experience (Version 9.1)
- Hands on experience on IBM DB2 /Netezza/ SQL Server/Oracle
- Data archival into IBM BIGINSIGHTS with HIVE tables
- Experience in Control-M Scheduling Tool

## EXPERIENCE

### DATASTAGE ETL DEVELOPER, 2016 - Current

Amerihome Mortgage Company – Irving, TX

#### MEMBER DEBT SOLUTIONS PROJECT

Project involved the conversion of un-scalable SQL sandbox data into scalable Netezza Collections data capable of doing large scale analytics.

- Developed Datastage Jobs to load Collections data from multiple sources Aspect,CACS,Strata,FICO,Fidelity and FDR to the respective Dimensions and Fact tables with required business transformations.
- Involved in all phases of SDLC, created detailed Analysis-Design documents with source to target mappings.
- Developed and maintained accurate project documentation and data model diagrams to provide management with proper understanding of organizational needs.
- Prepared technical data flow proposals for enhancements and integration of existing third-party data. Communicated with business users and project management to get business requirements and translate to ETL/ELT specifications.
- Provided technical support to both business team and user departments for all projects.
- Handled multiple offshore, nearshore resources during the project and delivered all requirements on time.

#### BIGINSIGHTS DATA ARCHIVAL

- As a part of raw data archival I had worked in a project developing a framework to load all raw files into foundation layer. Coding was done on Unix Shell Scripting. All data were loaded into foundation layer with a BIGSQL compatible Hive tables built on top of it. The Hadoop data is read through Hive query language and is being used for discovery purpose.

#### DATASTAGE 11.5 MIGRATION PROJECT

- Worked on migrating Datastage jobs from InfoSphere Information Server, Version 9.1 to InfoSphere Information Server, Version 11.5. My primary task was to gather migration requirements, design topology/playbook, test jobs in QA server ver 11.5 and production implementation/support.

### DATASTAGE ETL DEVELOPER, 01/2013 - 2016

UNITED SERVICES AUTOMOBILE ASSOCIATION – City, STATE

#### CREDIT CARD CONVERSION PROJECT

Large project to integrate the single entity credit cards to dual entity credit cards. This migration enabled a cross-border portfolio view for all credit card applications and enabled maintaining same plastic number across history for analytics usage.

- Developed Datastage jobs to do ETL transformations with the requirement provided and load respective Dimensions and Fact tables.
- Lead Offshore team throughout the project and created detailed and accurate project documentation.
- Application SME (subject matter expertise) to the project implementation from offshore.

#### INFORMATICA TO DATASTAGE ETL CONVERSION

- Migrated 180 mappings from Informatica ETL tool to Datastage tool as part of ETL conversion project. Analysed each Informatica workflow/mapping and converted it to Datastage jobs with Industry standards. Performed test case scenario/production implementation and support.

#### DATWAREHOUSE MIGRATION TO IBM NETEZZA

- Migrated over 100 TB of Data to IBM Netezza platform from multiple DB2/SQL and Oracle warehouses. Involved in Requirement gathering, Table design, ETL Design/testing and implementation.

#### DATASTAGE SERVER MIGRATION PROJECT

- Worked on migrating 1000+ Datastage jobs from InfoSphere Information Server, Version 8.1 to InfoSphere Information Server, Versions 8.5 and 9.1 over the years.

### PRODUCTION SUPPORT ANALYST, 2012 - 01/2013

UNITED SERVICES AUTOMOBILE ASSOCIATION – City, STATE

#### DATA MANAGEMENT RETURN TO SERVICE

- The primary objective of the project is to maintain Extract Transform Load (ETL) portfolio of projects at enterprise level. In a production support role, provided quick problem resolution to daily, weekly, and monthly processing cycles executing in Datastage/Informatica. Over this period, I have established an exemplary record of providing successful system support and delivering business value for mid-level to large business intelligence applications. Also worked on Service Requests developing ETL Datastage jobs for small business requirements.

## EDUCATION AND TRAINING

### BACHELOR OF TECHNOLOGY, 2011

ANNA UNIVERSITY - COIMBATORE, TAMIL NADU

### BUSINESS INTELLIGENCE TRAINING, 2011

TATA CONSULTANCY SERVICES - CHENNAI, TAMIL NADU

#### SEPTEMBER 2011 - DECEMBER 2011

This course provides an overview that gives business and information technology professionals the confidence to dive right into their business intelligence and data warehousing activities. Hands-On training provided on ETL tools Informatica/Datastage and data warehousing environment for 90 days.

### DATASTAGE TRAINING, 2012

GREENS TECHNOLOGIES - CHENNAI, TAMIL NADU

This course is designed to introduce ETL developers to Datastage Development, Data Warehousing and Data Modeling training's with real-world ETL process implementations.

## ACTIVITIES AND HONORS

### DISTINGUISHED ACHIEVER AWARD- TATA CONSULTANCY SERVICES [FEB 2015]