

# JESSICA CLAIRE

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## PROFESSIONAL SUMMARY

Software Quality Assurance tester with two plus years of experience in entire test life cycle which includes Test initiation/requirement, Test Plan, Test Design, Test Execution and defect logging, Test Report and Test Closure.

In depth understanding of Software Development Life Cycle (SDLC), different types of methodologies such as Waterfall, Iterative, and Agile.

Experience in Design, Developing Master Test Plan and execution of Test Cases, Test Scripts and Test Strategy for both client-server and web-based applications.

Experience in front end and back end testing

Proficient in using Microsoft Test Management Tool (MTM) and Microsoft Visual Studio (VSTF) for tracking test plan, defects/bugs and reporting.

Extensive Experience on testing R/3 client server application like SAP software and web application technology like WebDynpro.

Knowledge on C++ programming language.

Efficient Communication skills, Proactive, Multitasking, Fast Learner and a Team Player.

## SKILLS

Testing Tools: Microsoft Test Manager, Microsoft Visual Studio and knowledge of HP Quality Center	Test Cases, Plans and Scripts
Defects/Bugs discovery and Tracking	Unit, System Integration, User Acceptance Performance, Load, Regression and Negative testing, Black Box Testing
Tracking Logging and Reporting	

## WORK HISTORY

**Contractor - SAP Tester/QA**, 08/2014 - 06/2016

**Microsoft** – City, STATE

· With Microsoft worked on two different projects: TIP BCM-XML and RMCA Telco Taxation Project as a SAP QA tester · Worked on analyzing the Business Requirements, Functional/Technical Requirements and developed overall Master Test Plan, Test cases for functional testing and reviewed the test cases with concerned partners and received sign off. Uploaded them in Microsoft Test Manager (MTM) using Microsoft Visual Studio (VSTF). · Worked on execution of hundreds of test cases and logged bugs/defects generated from those testing. Held a defect triage meeting with the analyst, developers, program managers and the clients as required. Ran a regression testing and reported to the analyst. · Developed the Performance Test Scenarios and uploaded the same to share point server based on functional requirements, general requirements and system specifications. · Created hundreds of test cases and executed manually · Worked on performance testing to check how the SAP BIT Interface behaves under an increasing load of invoices using DPI tool and generated maximum ten thousand of invoices via web service. Worked continuously on performance testing for 8 hours’ duration test. · Worked on integration testing with the upstream and downstream system. · Worked on creation of thousands of BP/CA (Business Partner/Contract Account) using automation tool SAP eCATT (extended Computer Aided Test Tool). · Tested the received acknowledged XML file from bank manually and loaded them in SAP BCM (Business Connection Monitor) for testing purposes. · Both foreground and background testing was done for SAP BCM connector. · Managed the offshore test team regarding the test case execution and worked as a test lead for part of the project. · During testing phase generated daily testing report encompassing overall test execution, bugs found, regression test execution along with mitigation plan. · Worked closely with UAT team on creation of training material and end user test cases/data.

**Contractor – QA Tester**, 05/2014 - 07/2014

**Deloitte** – City, STATE

· On upgrade internal project with Deloitte, worked on Web Dynpro web based portal for SAP with ABAP team for resolving issues and manual testing. · Review and validate the test cases created and was making sure the SDLC process was followed. · Heavily involved in Using Portal content administration, system administration and user administration. · Developed testing scripts and performed UAT on SAP Web Dynpro portal using Test ID's for developers, super users, and end users. · Engaged with offshore team, and followed up with the security team. · Worked in an agile team environment using Scrum.

## EDUCATION

**Bachelors:** Material Science and Engineering, 2013

**University of Idaho** - Moscow, Idaho