DRAKE BERGSTROM

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WORK EXPERIENCE

BUSINESS INTELLIGENCE SENIOR BUSINESS ANALYST   05/2017 - PRESENT
Houston, TX

- Acts as a resource in understanding how IT systems carry out business functions within assigned area (s)
- Elicit requirements for system changes; validates, simplifies, organizes and translates requirement such that operational processes fit within systems constraints
- Document business requirements according to established department standards using requirements documents and impact scenarios
- Responsible for interpreting, grooming, and general management of requirements
- Champions IT standards and helps operations understand needs and benefits of such standards
- Through BI software development activities and collective understanding of the organization business needs, promote the use of self-service
- Adheres to best practice methods when implementing visual analytics
- Provides unit, integration and reporting validation of QA efforts
- Provides input for planning, status and reviews

BUSINESS INTELLIGENCE BUSINESS ANALYST   03/2013 - 03/2017
Houston, TX

- Experience in documenting BRD's for BI needs
- Experience in analyzing data sources from multiple systems - SAP and non-SAP. Experience in writing SQL or SAP HANA queries and through understanding of database concepts and relationships in order to support any form of user needs from research to ad-hoc queries
- Facilitate business user group meetings to gather report and business requirements and compile them in a coherent manner for the business intelligence team
- Self-starter with ability to work independently, problem solve and prioritize multiple concurrent task and projects appropriately
- Write test scripts and test integration points is also required
- Manage small sized projects and/or actively participate in projects; support the implementation of findings and sustainability of achievements
- Provide expertise for assigned functional areas/systems and processes towards team and business partners, i.e. responsible to provide data modelling expertise in regards to KPI's

BUSINESS ANALYST FOR BUSINESS INTELLIGENCE SYSTEMS   05/2007 - 10/2012
Phoenix, AZ

- Brand & Sales Finance Teams
- Corporate Solutions (focus GDM & BI)
- Taking part in demanding and long term projects of creating new PB&WM reporting solutions and front systems
- Gathering experience by taking part in complex projects for the creation and enhancement of globally rolled out Business Intelligence reporting and data warehouse systems
- Working in challenging and demanding data environments requiring exceptional stakeholder management skills
- Collaboration with Front Office, Controlling and other business teams in an international environment
- Acting as interface between Business and IT to clarify front business user requirements
- Learn, develop and accelerate your skills and grow within the organization

EDUCATION

UNIVERSITY OF NORTH CAROLINA AT ASHEVILLE   2002 - 2006
Bachelor's Degree in Computer Science

PROFESSIONAL SKILLS

- Proven experience and skills in supervising and mentoring a small professional and specialised team
- Excellent analytical and problem-solving skills, combined with strong business judgement and an ability to present analysis in a clear and compelling manner
- Strong interpersonal skills in order to prioritize, focus, and collaborate with end-users and project teams to facilitate data interpretation
- Strong interpersonal skills. The ability to develop a strong rapport with business users
- Working in challenging and demanding data environments requiring excellent stakeholder management skills
- Understanding of software development lifecycle cycle, excellent technical writing skills required
- Strong analytical skills required, including a thorough understanding of how to interpret customer business needs and translate them into report requirements