



I'M KIMBERLY NGUYEN

BUSINESS ANALYST

EXPERIENCE

Business Analyst

BORCELLE WOODCRAFT

AUGUST 2013 – AUGUST 2015

- Improved operations defined from internal data, which reduces working hours year over year
- Interpreted, extrapolated, and tracked various data of customers to find out customer behaviors along with state-wide retention numbers

Business Analyst

INGOODE COMPANY

SEPTEMBER 2015 – JUNE 2018

- Traveled 2 of 5 days to work with clients, observing business processes, interviewing staff, and documenting practices
- Initiated research, analyzed business operations, and problem solved operating inefficiencies, saved a combined 800 man-hours a month
- Worked with clients and stakeholders to draft and document goals, encouraging transparent communication to meet 7% of deadlines

EXPERTISE

- Analytical thinking
- problem solving
- Organizational skills
- Stakeholder analysis



I am a highly passionate individual who thrives upon seeking new challenges through my career as a Business Analyst. My initial years of working in the business industry push me to go further in discovering more things in it. Of course, I am motivated to join a group of seasoned and experienced Business Analyst professionals in the industry respectively.

CONTACT

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EDUCATIONS

Shodwe University

Bachelor of Engineering

SKILLS

- Data Visualization
- Analytical and Research Skills
- Modeling: Linear and logistic regressions
- Problem Solving
- Software Development Life Cycle
- User Acceptance Testing