

# Westley Mertz

1461 Al Forest, Houston, TX ♦ Phone: +1 (555) 307 0590

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## EXPERIENCE

### SENIOR MANUAL TESTER

#### Philadelphia, PA

03/2016 – present

- Provide recommendations to improve the development process
- Provide exploratory testing for the systems
- Write and execute test cases
- Provide guidance and Supervision to more junior testers
- Knowledge of Jira - defect tracking tool and test case management tool
- Provide consistent and clear status in verbal and written communications
- Write clear and concise defect reports

### QA MANUAL TESTER

#### Los Angeles, CA

11/2010 – 10/2015

- Assists and cooperates with co-workers, supervisor and management
- Partner with Development Manager in collaborating between engineers and QA
- Performs all duties in accordance with established Company goals
- Performs technical analysis to identify the scope and schedule for upcoming projects and individual work items
- Participating in all aspects of product testing, including test plan development, execution and delivery of well-tested solutions with short time to release
- Independently analyzes issues, recommends software changes and writes detailed bug reports. Creates and maintains ownership of test cases and test results throughout SDLC
- Provides the highest level of customer service to customers, whether these are current or prospective clients of the Company, vendors, staff, business partners or visitors

### MANUAL TESTER

#### Dallas, TX

08/2006 – 06/2010

- Work with development team to create test plans for enhancements and fixes on applications
- Mitigate risks to Business through timely and precise execution of manual/automated test scripts under moderate supervision
- Responsible for specific testing phase (Performance / Automation)
- Produce test results/screenshots & upload to Test Director/Quality Centre
- Develop and execute formal test plans within budget and schedule constraints
- Perform functional and technical test execution activities as per BTS engagement level in the project
- Document software product defects and track it to closure

## EDUCATION

### UNIVERSITY OF GEORGIA

#### Bachelor's Degree in Computer Science

## SKILLS

- 3+ years software testing experience
- Experience working in an Agile (SCRUM, XP, Kanban) environment/team focusing on sprint by sprint deliveries
- Experience with relational databases, Oracle and Microsoft SQL Server
- SQL data manipulation experience
- Experience with JIRA Software for Test Planning
- Active interest in web application development
- Interest in product testing
- Ability to derive test scenarios from user stories and use cases
- Ability work closely with Developers and Product Owners to ensure features/bug fixes are 'shippable' by sprint end
- Contribute to sprint planning, sprint review/retrospectives and daily stand-ups meetings