JESSICA CLAIRE

DevOps Engineer/Linux System Administrator

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Professional Summary

Fertile Minded DevOps Engineer with background designing, testing and implementing infrastructure and applications.
Experienced DevOps Engineer with over 4 plus years of experience and a demonstrated history of working in the information technology and services industry.
A consistent team player with exemplary multitasking skills.
Flexible professional with experience developing and building IT solutions.
Looking to seek and maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

Skills

- P>Developer collaboration
- P>Effective communication
- P>Testing and maintenance
- P>Solutions deployment
- P>Virtualization
- P>Build releases
- P>Meeting participation
- P>CI/CD Pipeline
- P>GitHub, Jenkins, Docker, Ansible, Kubernetes
- P>AWS EC2
- P>Linux
- P>Performance Management
- P>Infrastructure As A Code
- P>Terraform
- P>Maintenance and troubleshooting
- P>Git

Work History

DevOps Engineer, 10/2021 to Current
Ibm Corporation – Greenwood Village, CO

- Worked with cross-functional design teams to create software solutions that elevated client side experience and significantly improved overall functionality and performance.
- Monitored automated build and continuous software integration process to drive build/release failure resolution. Introduced measures to fully automated CI/CD pipeline from 40% to 80% to help speed up code release and production.
- Collaborated closely with product development teams and other stakeholders, using effective communication and active listening skills.
- Versed in complete software life cycle from preliminary needs analysis to enterprise-wide deployment and support.
- Worked with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.

DevOps Engineer, 07/2018 to 10/2021
Ibm Corporation – Hartland, WI

- Monitored automated build and continuous software integration process to drive build/release failure resolution.
- Coordinates work flow and code release between developers and IT staff working within our DevOps pipeline.
- Concentration in CI/CD and work experience with popular continuous integration and continuous deployment tools like: GitHub, Jenkins, Docker, Ansible and Kubernetes.
- Experience with Shell Scripting.
- Experience with AWS.
- Versed in complete software life cycle from preliminary needs analysis to enterprise-wide deployment and support.
- Worked with cross-functional design teams to create software solutions that elevated client side experience and significantly improved overall functionality and performance.

Linux System Administrator, 03/2017 to 08/2021
Concurrent Computer Corporation – Duluth, GA

- Managed, maintained and troubleshot software and hardware issues with clients servers.
- Troubleshot problems like: system errors, disc space management, boot issues, swap space issues, file system management issues. Errors were replicated and solved within multiple virtual settings.
- Proficiency in: Sever Deployment, Server maintenance, and Server Configuration.
- Worked with OS system like: CentOs, Ubuntu, Redhat and Debian.
- Provided input on hardware and software purchasing, prioritizing return on investment to optimize IT spending.
- Installed system-wide hardware components, confirming interoperation and compatibility with Linux-based software.
- Developed organization-wide administration policies to encourage continuity across multiple systems and facilities.
- Created and serviced administrator and user accounts on Linux-based systems, managing deployments.
- Installed and allocated mass storage deployments, maintaining integrity of servers that had several terabytes of storage.
- Tuned system performance to optimize efficacy of new and existing hardware components.
- Designed disaster recovery systems, enabling continuity in event of power outages.

Program Coordinator, 07/2016 to 08/2021
Danbury Health Systems – Westport, CT

- Organized and managed program development from conception through successful execution.
- Addressed and resolved technical, financial and operational concerns by working with team members and directors.
- Set and oversaw yearly annual budget of $ 750,000 to cover 18,720 hours of staffing and program operations.
- Motivated and directed staff to align operations with organizational mission using my leadership experience.
- Orchestrated smooth and efficient program development and improvements by collaborating cross-functionally across departments.
- Scheduled and supervised staff meetings to discuss new ideas and update participants on program details and milestones.
- Provided ongoing direction and leadership for program operations.
- Assisted with community resources, including healthcare, mental health, appointment scheduling, insurance and food stamps.

Education

BBA: Business Management
University of Liberia - Monrovia, Liberia. West Africa

Associate of Science: Automotive Engineering Technology
Quinsigamond Community College - Worcester, MA