

# JESSICA CLAIRE

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## SUMMARY

Smart DevOps Engineer with career spent in IT designing and planning. Talented leader with extensive knowledge of high availability architecture and concepts. Ready to tackle new challenges in project planning and development capacity. Visionary professional offering extensive background in routine application maintenance tasks. Smart DevOps Engineer boasting expertise in developing and implementing IT solutions that result in increased performance.

[Job Title] with talent for [Task] and [Task]. Strong knowledge of [Area of expertise]. Communicative and team-oriented with proficiency in [Software]. Proven history of fostering [Action] to meet team, individual and management objectives.

Results-focused [Industry] professional with strength in [Skill]. Proactive leader with strengths in communication and collaboration. Proficient in leveraging [Area of expertise] and [Area of expertise] knowledge to promote [Result]. Adept at managing concurrent objectives to promote efficiency and influence positive outcomes.

## SKILLS

- Cross-Functional Collaboration
- Teamwork and Collaboration
- Software Testing and Validation
- Integrated Development Environment

## EXPERIENCE

### DevOps Engineer, 04/2022 - Current

**Siemens Corporation** – Oakland, CA

- Optimized project development and roll-out through in-depth technical research and analysis of risk-reward scenarios.
- Oversaw [Number]-person team working on \$[Amount] million project for large-scale quality management system for [Industry] industry.
- Engaged with user experience designers crafting clean interfaces with simple, intuitive interactions and functions for software package.
- Tested and troubleshooted application and documented issue resolutions for development team.
- Established clear system operational specifications and formulated highly specific software requirements.
- Created and implemented tracking software with modules designed for specific client needs.
- Collaborated with development team members to create and integrate high availability solutions for mission-critical applications.
- Oversaw deployment, configuration and documentation procedures for [Software].
- Scheduled ongoing performance quality assurance checks for software applications and automated performance test scripts.
- Researched latest tools and technologies to determine effectiveness in agile environment growth.
- Assembled and integrated [Type] technologies across different platforms to meet complex user needs.
- Leveraged Agile methodologies to move development lifecycle rapidly through initial prototyping to enterprise-quality testing and final implementation.
- Evaluated software development project plans and recommended adjustments.
- Applied best practices at all times and encouraged others to do same, which helped to maintain effective security.
- Standardized common development tools and infrastructure including [Type] and [Type] to achieve [Result].
- Grasped user needs and drove development to working prototype stages.
- Developed strong communication, active listening and interpersonal skills, which were used when collaborating with product development team and other stakeholders.
- Documented outline for project's technical design to keep stakeholders aware of milestones.
- Motivated software engineer passionate about architecting, defining issues and building at scale in cloud environments.
- Automated application build and deployment, driving efficiency of code development process.
- Coordinated with project partners to develop system analysis and new system design based on client specifications.
- Delivered software solutions consistent with product roadmap and meeting release plan milestones.

### Cloud Solutions Architect, 08/2019 - 02/2021

**Aecom** – Colonial Heights, VA

- Assisted with new hardware and software deployments, system upgrades and virtual environment upgrades.
- Increased performance and scalability by sizing solutions to meet system workload requirements.
- Led discussions with vendors and suppliers on technical deliverables, processes and standards.
- Migrated customers to latest virtual servers and storage technologies to improve performance.
- Built and maintained repository of deliverables, methodologies and business development documents in Microsoft SharePoint.
- Created additional targeted business solutions in high demand areas for disaster recovery and cloud backup.
- Researched and implemented new technology platforms to support development initiatives.
- Developed scripts to automatically create data models from external metadata.

- Collaborated with department project managers to determine and solidify project deadlines and develop overall implementation project plans.
- Identified, evaluated and presented technologies and services to improve operational efficiencies and leverage cloud solutions to address shadow IT challenges.

- Defined technical integration strategy and developed integration plans.

- Provided status updates to keep upper management informed and to reach goals.

- Utilized Python to handle debugging and automation scripting tasks.

- Planned, implemented and integrated updated system-oriented projects.

- Designed and delivered mission-critical infrastructure to maintain consistent availability and performance.

- Coordinated and enhanced existing databases and established new databases as part of initiative.

- Administered application stacks and executed performance tuning to optimize session performance by eliminating performance bottlenecks.

- Led cross-functional teams in systems integration projects.

- Created systems for deployment by military in remote locations.

- Built and oversaw network infrastructure comprised of various virtual products.

- Provided exemplary helpdesk service and support to assist customers.

- Handled troubleshooting tasks for Local Area Networks, Wide Area Networks and voice systems to reduce network connectivity problems.

### Solution Architect, 02/2016 - 02/2021

**Booz Allen Hamilton Inc.** – Coronado, CA

- Provided support for database upgrades and software deployments.

- Developed and supported implementation of company-wide business solutions.

- Evaluated operational processes and recommended cost-effective solutions.

- Supported customer implementations and confirmed success through identification and application of repeatable best practices.

- Customized and presented IT solutions to principles, controllers and managers across [Type] region, explaining expected benefits and capabilities.

- Provided quality control to eliminate downtime and reduce corporate expenses.

- Assisted call center employees by creating self-help tools and developing comprehensive training programs.

- Spearheaded corrective action initiatives to resolve root causes.

- Tailored and presented IT solutions to principles, [Job title]s and managers across [Type] region, resulting in [Number]% in new business.

- Monitored database performance and developed actionable improvements for underperformance.

- Provided status updates to keep upper management informed and to reach goals.

- Built and oversaw network infrastructure comprised of various virtual products.

- Designed and delivered mission-critical infrastructure to maintain consistent availability and performance.

- Handled troubleshooting tasks for Local Area Networks, Wide Area Networks and voice systems to reduce network connectivity problems.

- Planned, implemented and integrated updated system-oriented projects.

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- Provided exemplary helpdesk service and support to assist customers.

## EDUCATION AND TRAINING

### Bachelor of Science: Computer Science, 12/2007

**UNIVERSITY OF BUEA - SW REGION, CAMEROON**

### High School Diploma: 09/2002

**GHS BALI - CAMEROON**