

Jessica Claire

📍 Montgomery Street, San Francisco, CA 94105 📞 (555) 432-1000 ✉️ resumesample@example.com

PROFESSIONAL SUMMARY

Senior SAP BASIS Consultant over 14+ years of Experience that includes new upcoming technology within SAP like SAP HANA Platform and their multiple tools to interact HCP and other RDBMS tool like Oracle & Sybase . Also Worked in multiple Implementation , Upgrade & HA Project both on Application as well Database Management .Currently working on BPC , Success factor , ARIBA Integration , SDI & HCP Integration through different solution of Cloud Connectors for current client requirement . Already implemented FIORI ,Personas , GRC ABAP and HANA Platform in customer location

SKILLS

SAP HANA PLATFORM
SAP HANA CLOUD PLATFORM
Unix Administration

SAP BASIS
Oracle Database Administration

WORK HISTORY

SAP BASIS ADMINISTRATION08/2002 to 02/2007

Deloitte | Riverside, CA

Description:
Implementation of SAP to stream line there ERP related issue

Responsibility:
Full One end to end Implementation on ECC 5.0 (R/3, BW 3.5, EP 6.0)
Installation of SAP R/3 ECC 5.0 in three SystemLandscape on AIX 5.3 and Oracle 9.2 Installation of SAP BW/ SEM 3.5 in Two System Landscape on AIX 5.3 and Oracle9.2 Installation and Configuration of EP 6.0 on AIX 5.3, Oracle 9.2 with KM Configuration
SAP Router , Configuration Transport Management System , Support Packages Upgrade , Kernel upgrade , SAP Notes Configuring
System Monitoring and Generating Daily Monitoring Report,
Load Balancing in R/3 on Three Application Server SAP R/3 ECC 5.0 1- full-cycle implementation under AIX 5.3 SAP Memory Management. SAP System Client Concept.User master records maintenance (creation, deletion, changes, etc.) Created roles and profiles for the users Scheduling and Monitoring of background jobs Analyzing ABAP/4 Dumps Performance Monitoring Configured Printers and Mail Monitoring the Lock Entries Monitoring of cancelled and active background jobs Manage and administrator oracle database using BR* Tool.
Multiple ORACLE Database related activity like backup restore, re-org , indexing , archiving etc that support the system for day to activities

SA SENIOR BASIS CONSULTANT & SME (SUBJECT MATTER EXPERT)03/2007 to 07/2009

SAP-TSYSTEMS-SHELL | City, STATE

Description:
Role is SME the Application Support & Upgrade team in day to escalation issues during my tenure in this engagement

Responsibility:
EHP Upgrade from Enhancement Package Tool Database Refresh for R/3,BW, CRM, SCM/APO Systems
Disaster Recovery Tests Planning the installation of ECC ,BW and EP SAP License administration Language Installation Kernel Upgrade CTS and TMS configuration Local & Remote Client Copy / Delete Installation of SAP components, Patches andUpgrades SAP Note implementation Printer Configuration administration User administration in WAS ABAP and WAS JAVA CUA configuration and administration Monitoring WAS ABAP and WAS JAVA Perform WAS JAVA Administrationthrough Visual Admin & Configtool Applying Java patches through JSPM or SDM Creating Source system in BI,Monitoring the BI system through Administration Workbench and establishing the connection between BI and othersystem for data loading Overview of BIA - TREX administration Importing SSO certificate & VeriSign certificates Configuring online documentation (SR13) SAP Router configuration TRAK installation Basic knowledge of Data Archiving. ITS and Web dispatcher administration Basic knowledge of Solution Manager Maintenance optimizer and SMD. Resolved User issues on timely basis.

Application of Support Packages /SAP Notes/Performing Kernel upgrades Scheduling and Monitoring of background jobs Analyzing ABAP/4 Dumps Performance Monitoring Configured Network & Local Printers Configuring Mails through SCOT Monitoring the Lock Entries Manage and Administrator oracle database using SAPDBA and BR* Tool. Supporting Database & OS level problem Monitoring WAS ABAP and WAS JAVA Logs Background Job administration Perform WASJAVA Administration through Visual Admin & Configtool SAP Router configuration Supporting the third party tool which is attached to their servers like PATROL , ESP Batch Scheduler and ControlM etc. Prepared Go-Live and Post Implementation Support activities. GRC Upgrade from 5.0 to 5.3 SAP Memory Management BI-TREX Administration Configuring EWA Certificate related problems Parameter change & recommendation as an when required

SA BASIS SENIOR CONSULTANT08/2009 to 09/2012

National Grid | City, STATE

Description:
SAP Front Office Implementation Project divided into 3 release and 3 waves

Responsibility:
During my tenure in this project I did HIGH AVAILABILITY Implementation and Multiple upgrade like EHP4, EHP5 , Net Weaver ABAP & Portal for R/3,BW, CRM, SRM & Portals Systems . Implemented E2E Disaster Recovery and do two time Tests for all the SAP system in NG - UK landscape with the integration of Non-SAP System . Done multiple oracle upgrade from 10g to 11g on all SAP NG-UK landscape - ERP - EHP5 ,BW 7.01, NW 7.0, NW 7.3, CE 7.2, PI7.11 on AIX & UNIX Platform . BOE Upgrade BI 4.0 to 4.1 and Solution Manager Upgrade. Kernel & JVM Upgrade on AIX & UNIX CTS + and TMS configuration Local & Remote Client Copy / Delete Installation of SAP components, Patches and Upgrades SAP Note implementation & Printer Configuration administration User administration in WAS ABAP andWAS JAVA CUA configuration and administration Monitoring WAS ABAP and WAS JAVA Perform WAS JAVA Administration through Visual Admin & Configtool Applying Java patches through JSPM or SDM Creating Source system in BI Monitoring the BI system through Administration Workbench and establishing the connection between BI and other system for data loading Importing SSO certificate & VeriSign certificates TREK installation & Configuration Basic knowledge of Data Archiving. Web dispatcher administration Basic knowledge of Solution Manager Maintenance optimizer and SMD. Resolved User issues on timely basis when other team required for support

SA SENIOR HANA & BASIS CONSULTANT10/2012 to CURRENT

National Grid | City, STATE

Description:
Leading BASIS Team Onsite & Offshore model under NG - US Project and also sometime taking the role of Project Implementation lead with E2E.

Responsibility:
Providing maintenance support for National Grid applications.Resolve Business Critical Application Issues . Responding to all Business Queries Prepare and submit regular status reports to stakeholders; reviews bugs; plans software releases;anticipates and reacts to change Performing System maintenance activities Creating Reports using Reporting tools to support business Work with problem and change management teams to reduce support cost and align the process for Micro strategy, Business Object, ERP, IBM Sterling Connect Enterprise and File transfer Services of National Grid Trackand report the compliance of SLAs and KPIs for project teams .
Make recommendations to management about schedules,prioritization and resource allocation with input from team members Project Architecture.SAP application Design, Build & Implementation System Build and Upgrades planning External application Design & Hosting Vendor Co-ordination Integration of New Upgraded systems Application Maintenance & Trouble shooting Database monitoring & Trouble shooting Support Patch & Stack upgrade Transport request Management System Refresh Using database tools or database independent tools Development application Migration

EDUCATION

Master of Science | Computer Science2002
NICE Management College (Affiliated CCS University), Meerut (UP) INDIA

Bachelor of Science | Maths & Statistics1998
D.N. College (Affiliated to CCS University), Meerut (U.P.), INDIA

CERTIFICATIONS

SAP HANA Platform with SP08
E2E100 (SAP SOLUTION MANAGER)
E2E200 (SAP SOLUTION MANAGER)