

JESSICA CLAIRE

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SUMMARY

Successful IT Manager versed in managing all aspects of the product life cycle from concept development to launch. Expertise in SAP and custom development projects.

HIGHLIGHTS

- Product requirements documentation
- Budgeting and resource management
- Supplier interface
- End-to-end product life cycles
- SAP Implementations
- SCM Background
- Global Projects
- Project business case development

ACCOMPLISHMENTS

Recognized as one of Ford's SAP experts

Patent Holder for two patents for Reman System and process

SCM Projects responsible for over 100 Million in Inventory

Responsible for development of Global process and implementations.

EXPERIENCE

SAP Integration Manager, 02/2014 - Current

Qurate Retail Group – Palm Beach Gardens, FL

Overall process and technical solution integration across all process areas and ties back to legacy systems.

- Ensure end-to-end integration in the system
- Leadership and escalation point for the resolution of cross-functional integration issues
- Facilitate integration of IS portfolio across all IS and business initiatives
- Facilitates harmonization and integration activities across projects
- Responsible for overall quality of delivery of new functionality and business process including any production changes
- Facilitate integration of release activities with support stream activities
- Lead and provide management for systems integration across multiple projects from definition phase through to implementation
- Liaises with resource managers, COE, architects and third party service providers
- Provides guidance, coaching and knowledge transfer to team of technical members, Business development and service delivery teams

US SAP SCM SPP Release and Project Manager, 2009 - 02/2014

Ford Motor Company – City, STATE

Management and delivery of US SCM SPP Launch.

- Lead the design and development teams for all phases of the project
- Responsible for integration into the existing SAP landscape of the new module
- Drove the implementation of tools and process required to support the subsequent SAP projects (Charm, GRC etc..)
- Lead the cut-over plan and activities
- Lead the Master Data Strategy and deployment for the entire SAP US program
- Lead the implementation and launch of Forecasting, Inventory Planning, DRP, and deployment for US FCSD business
- Lead the roll-out of SAP SNC tool to 2000 US suppliers

EU SAP SCM Project Manager, 03/2006 - 11/2008

Ford Motor Company – City, STATE

Management and delivery of EU SCM Launch.

- Included a 20 month ISE assignment in Germany
- Lead the design and development teams for all phases of the project
- Responsible for building of the SAP landscape for EU
- Lead the initial implementation for SAP program
- First implementation of SAP SPP Module anywhere
- Lead the cut-over plan and activities
- Lead the Master Data Strategy and deployment for the entire SAP EU program
- Lead the implementation and launch of Forecasting, Inventory Planning, DRP, and deployment for EU FCSD business
- Lead the roll-out of SAP SNC tool to 2000 EU suppliers

Reman SAP Project Manager, 01/2003 - 02/2006

Ford Motor Company – City, STATE

Implementation of SAP Reman System.

- Supports Ford Re-manufacturing Business
- Standard ERP Implementation using SD, MM
- APO Implementation using DP and SNP
- First SAP project at Ford in North America
- Handled remote devices implemented

Global Parts Pricing Delivery Manager, 1999 - 01/2003

Ford Motor Company – City, STATE

Development and implementation of Global Parts Pricing System (GPPS) This system is used to price Ford Service Parts. System was roll-out to North American Region and European Regions along with Land Rover and Jaguar brands.

EDUCATION

J.D.: Law

Wayne State Law School - Detroit, MI

Coursework in Computer and Patent Law

Bachelor of Science: Computer Science

Central Michigan University - Mt. Pleasant, MI

Coursework in Software Engineering and Technology Management

Bachelor of Science: Business Administration

Central Michigan University - Mt. Pleasant, MI

2nd Bachelor Degree in General Business Education