

JESSICA CLAIRE

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QUALIFICATIONS

SQL Server 2000-2012; Oracle 10g-11g; SQL Server Integration Services and Data Transformation Services; SQL Server Reporting Services; Visual Studio 2005-2010; Microsoft Access 2003-2013; Crystal Reports 8.5-12; Microsoft Excel 2003-2013; creation of SQL queries, views, functions, and stored procedures. Proficient in T-SQL, PL/SQL, Jet SQL, VB.NET, and VBA; some experience with Linux shell scripting, Python, R, VBScript, ASP.NET, HTML, and XML.

EDUCATION AND TRAINING

University of Pittsburgh
Pittsburgh, Pennsylvania. • June 2007

Master of Library: Information Science GPA: GPA: 3.8
Information Science GPA: 3.8

Rutgers University, Douglass College
New Brunswick, New Jersey • July 2004

Bachelor of Arts: History GPA: GPA: 3.6
History GPA: 3.6

CAREER OVERVIEW

Highly motivated Sales Associate with extensive customer service and sales experience. Outgoing sales professional with track record of driving increased sales, improving buying experience and elevating company profile with target market.

ACCOMPLISHMENTS

WORK EXPERIENCE

Northwest Bancorp, Inc. - Senior Business Intelligence Developer
09/2013 - Current

- Develop, deploy, and maintain complex financial reports using SSRS and Excel.
- Work closely with business analysts to gather report specifications and build queries, functions, and packages in Oracle SQL Developer to provide decision-guiding business intelligence to investment managers.
- Support investment management data warehouse and analysis cube and improve existing ETL processes for warehouse and mart population using SSIS and Linux shell scripts.

Frontier Technology Inc - Intermediate ETL Developer
08/2011 - 09/2013

- Develop and automate interfaces between clients and their insurance carriers using primarily SSMS and SSIS.
- Write complex T-SQL code to transform EBenefits data to conform to carriers' specifications (using both proprietary and HIPAA EDI 834 layouts).
- Globalize processes and create efficiencies wherever possible to streamline development of future file feeds.
- Accomplishments: Created over sixty-five new file feeds and inherited responsibility for over fifty existing feeds.
- Globalized processes for use among multiple feeds and conducted ongoing performance tuning to maximize efficiency.
- Assigned as primary developer of inbound census and outbound payroll files.
- Designed interface tracking database to replace existing spreadsheets; created corresponding user interface and reporting tool.
- Spearheaded initiative and led task force to evaluate and select project management software; created company-wide project management and documentation standards and trained staff in compliance.
- Acted as mentor to summer intern and trained intern in database design and querying.

Carnegie Museums Of Pittsburgh - Intermediate Database Administrator
10/2010 - 08/2011

- Supervision of two employees (Database Analyst and Software Support Specialist); coordination of organization-wide collections management systems migration; data warehousing; business intelligence analysis, including corporate dashboard creation and maintenance.
- Primary database point person for Carnegie Museum of Art, Carnegie Museum of Natural History, Andy Warhol Museum, Carnegie Science Center, and Powdermill Nature Reserve.
- Accomplishments: Created corporate data warehouse incorporating data from numerous disparate systems and platforms; created corporate dashboard using SSRS to provide high-level business intelligence to executives and trustees; coordinated initiative to migrate all museum collections data and digital asset management systems to a single, centralized platform.

Carnegie Museums Of Pittsburgh - Associate Data Architecture Analyst
01/2008 - 10/2010

- Database administration; report design and implementation; database design; user interface design; evaluation, updates, and integration of existing data management systems.
- Primary database point person for Carnegie Museum of Art, Carnegie Museum of Natural History, Andy Warhol Museum, Carnegie Science Center, and Powdermill Nature Reserve.
- Accomplishments: Designed and implemented several databases and corresponding user interfaces for purposes including contact management, advertisement budgeting and tracking, and institution-wide volunteer assignment and management; wrote extensive documentation on newly created databases and provided end-user training; using SSIS, automated previously manual processes such as visitor ZIP code tracking, mailing list generation and formatting, and synchronization between disparate database platforms; migrated existing Crystal reports to SQL Server Reporting Services and created numerous new business intelligence reports, receipts, and confirmation letters on request; researched and wrote Carnegie Museums of Pittsburgh Information Technology policy manual.

SKILLS

VB.NET, ASP.NET, streamline, Analyst, Art, asset management, automate, budgeting, business intelligence, contact management, Crystal Reports 8.5, Crystal reports, clients, customer service skills, data management, data warehouse, Database administration, databases, Database, database design, data warehousing, Detail-oriented, documentation, EDI, ETL, financial, HTML, Information Technology, insurance, investment management, letters, Linux, mentor, Microsoft Access, Microsoft Excel, Excel, migration, Natural, Oracle, developer, PL/SQL, Oracle SQL, payroll, problem-solver, processes, project management, proofreading, Python, Quick, reporting, shell scripts, shell scripting, spreadsheets, SQL Server, SQL, SQL Server 2000, Supervision, Software Support, user training, T-SQL, user interface design, user interface, VBA, VBScript, Visual Studio, well-organized, XML, ZIP