One Million Posts Der Standard

chrsteck, dominikmn, lima-tango



Task

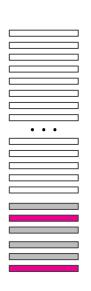
Help the newspaper:

- Detect potentially problematic user posts
- Predict if a post ...
 - ... is discriminating
 - ... uses inappropriate language
 - ... has a negative sentiment
- Reduce moderation expenses

Dataset

- ____
- >1 Million user posts from 'Der Standard'

- 1000 labeled posts (randomly from 1 year)
- 3+1 labels
 - discriminating
 - o inappropriate
 - sentiment negative
 - needs moderation



EDA

Exploratory Data Analysis

EDA - Typical words for the labels



Needs moderation

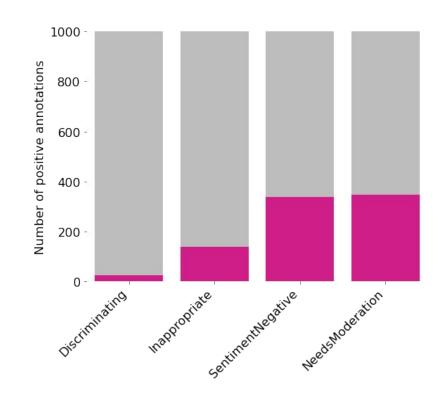
EDA - Positive annotations per label

Imbalance in categories:

• Discriminating < 3%

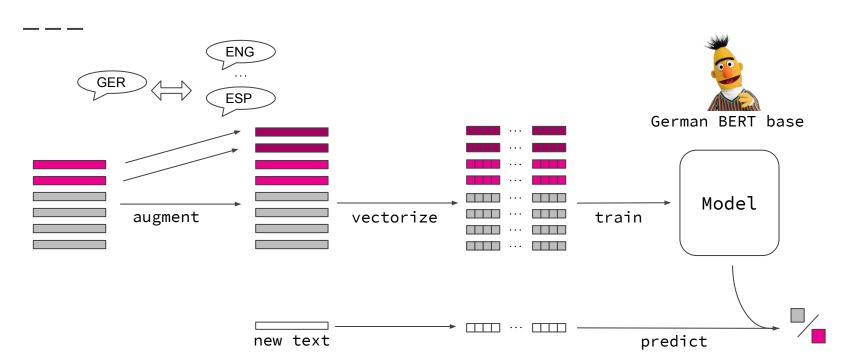
• Inappropriate 14%

Needs moderation & sentiment negative > 30%

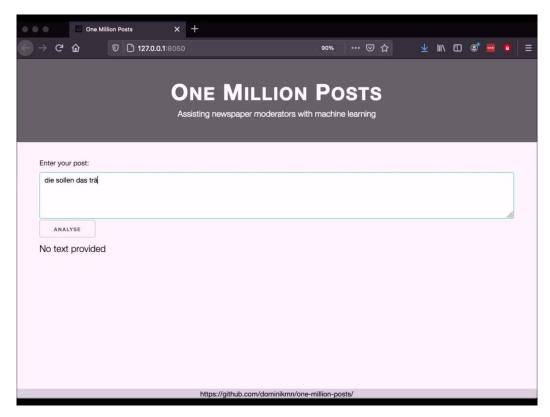


Modeling

Architecture



Application



Achievement

37% less moderation effort



94% of problematic comments detected



Alternative models between:

- 52% reduced effort / 84% problem detection
- 16% reduced effort / >99% problem detection

Future work & Experience

Future Work

Manual annotation of unlabeled data



Semi-supervised learning on 1 million posts

Train BERT with **MLM** (Masked Language Model task)

Tune model towards fully automated moderation

Experience



Consequent product focus -> Clear target for your project

Team workflows -> Kanban board, git conventions, MLflow

Data centric approach -> A model is only as good as its data

Unexpected scores -> Can expose errors in your pipeline

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https://github.com/dominikmn/one-million-posts