TEO Jia Yi Dominic

Website: https://domteo95.github.io/ Email: domteo95@gmail.com

EDUCATION

The University of Chicago – Harris School of Public Policy

Masters of Science in Computational Analysis and Public Policy

Chicago, IL June 2021

Classes on Databases, ML for Public Policy, Mobile Software Development, Big Data Application Architecture, Web Development and Cloud Computing

London School of Economics (LSE)

London, UK July 2019

One Year exchange under the General Course

Classes on Statistics, Data Analytics and Corporate Finance

Won 2nd place on Seeking Alpha's Top Stock Idea of 2019 competition

Le Havre, France

Sciences Po - Paris Campus du Havre (France) Bachelor in Social Sciences with a focus in Economics

July 2019

Honors: Cum Laude (top 10%) for the academic years 2016/2017 and 2017/2018

PROFESSIONAL EXPERIENCE

MUNICIPAL SERVICES OFFICE (MSO)

Aug 2021 - Present

Analytics Manager

- Project manager alongside various GovTech teams on the development of the OneService Chatbot on WhatsApp and Telegram as well as an AI routing classifier for the OneService App/LifeSG.
- End-to-end development of multiple dashboards (SQL DBs to dashboards) on OlikSense for use by dozens of non data trained officers to self-help for policy work.
- Developed predictive models using text analytics powered rules, linear regressions and decision forests to forecast feedback volume and detect emerging issues to inform resource planning.

CENTER FOR LIVEABLE CITIES (CLC)

Jul - Sep 2020

Data Researcher

Led on a Python based Machine Learning project in a team of 3 interns to predict urban vibrancy in neighborhoods based on various neighborhood characteristics

AIRHELP (Germany)

Jul - Sep 2019

Market Research Consultant

- Produced a data-driven research report focusing on mobile applications and online travel industry
- Supported the crafting of the company's mobile app strategy by researching competitors and industry practices

AORA, SUBSIDIARY OF Y VENTURES

Jul - Sep 2018

Business Development Intern

- Conducted research and data analysis to formulate business decisions such as pricing models & website features for the new cross-border E-commerce service
- Supported preparation of company's investment pitch deck
- In charge of developing compliance policies (KYC and AML) for company's Initial Coin Offering process

MINISTRY OF NATIONAL DEVELOPMENT

Jun - Aug 2017

Public Policy Research Intern at the Sino-Singapore Tianjin Eco-city Project

- Conducted research and analyzed datasets on public housing in Singapore and the Eco-City using Excel and R
- Led 2 other interns in producing a briefing paper on public housing emphasizing suggestions for improvement

THE STRAITS TIMES Jan - Apr 2016

Intern Journalist

- Reporting, interviewing and writing on Singapore News, in particular, on Home and Defense stories
- Received bylines for more than 30 different news articles in both print and online editions

TECHNICAL SKILLS

- Extensive professional and academic experience in Python, R and SQL
- · Academic and project experience in
 - Mobile App Development (Swift Xcode & Kotlin Android Studio);
 - Big Data Architecture (AWS EMR Hadoop, Hive (HQL), Hbase, HDFS, MapReduce, Spark, Kafka);
 - Web Development (HTML5, CSS3 & JavaScript/ES6 for front end-programming; server-side page rendering in Python; Database-driven application development REST; API development in Python & Flask; single-page application development in React) and
 - Data Visualisation (ggplot, Seaborn & Altair packages in Python & D3)