

Total Lines YoY

3,132,895!  
(-6.6%)

Lines per Hour YoY

6.70✓  
(+3.65%)

Total Lines per Day

| Mon    | Tue    | Wed    | Thu    | Fri    |
|--------|--------|--------|--------|--------|
| 550.2K | 667.2K | 676.5K | 662.9K | 576.2K |

YoY % Warehouse Activity

| warehouse_activity | Total Lines | Lines YoY% |
|--------------------|-------------|------------|
| Truck Lines        | 1,609,0...  | -6% ▼      |
| Counter Lines      | 743,930     | -14% ▼     |
| Xfer Lines         | 698,533     | 2% ▬       |
| Courier Lines      | 61,796      | -14% ▼     |
| DTS Lines          | 19,609      | 19% ▲      |

In Process Records

In Process Invoiced

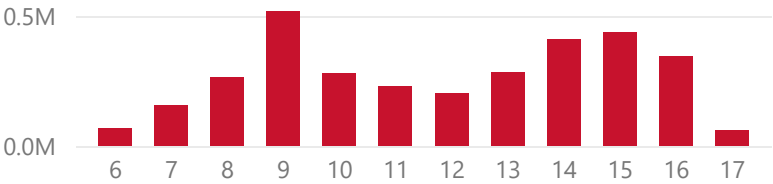
FTE Variance

-9.29✓

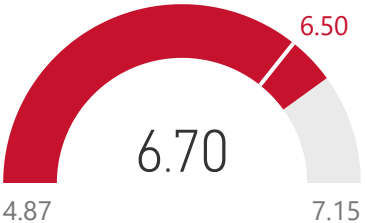
Yesterday's Trend %

-3.8%!

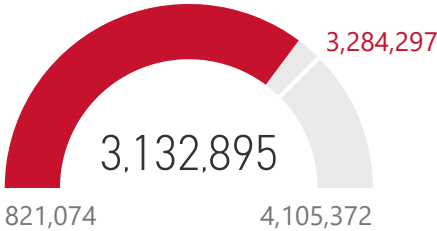
Total Lines by Hour



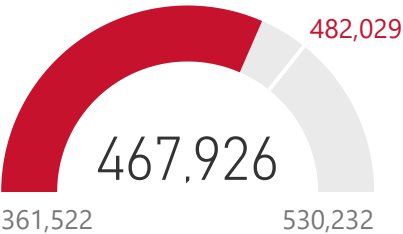
Lines per Hour vs 24 Month Avg



Total Lines vs 24 Month Avg



Working Hours Utilization



Ship Branch

All ▼

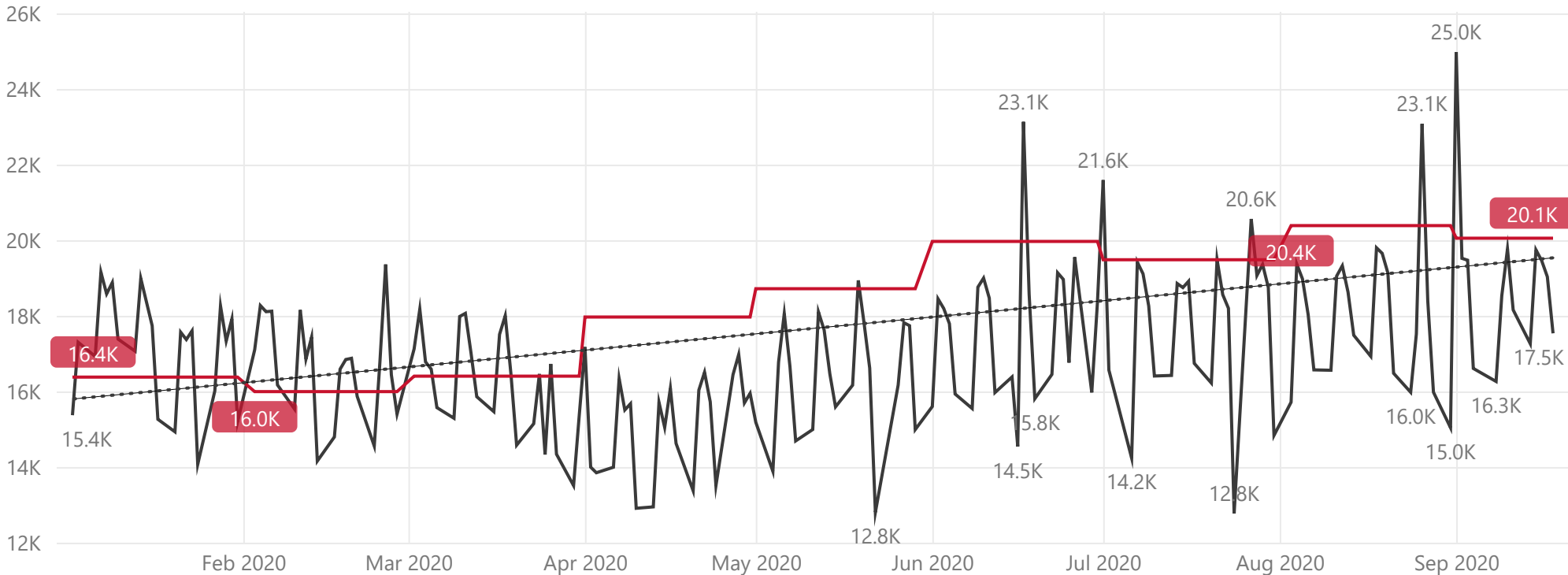
Ship Date

1/1/2020

9/18/2020

Line Count by Date

Total Lines Avg Lines per Month LY



Ship Branch

All

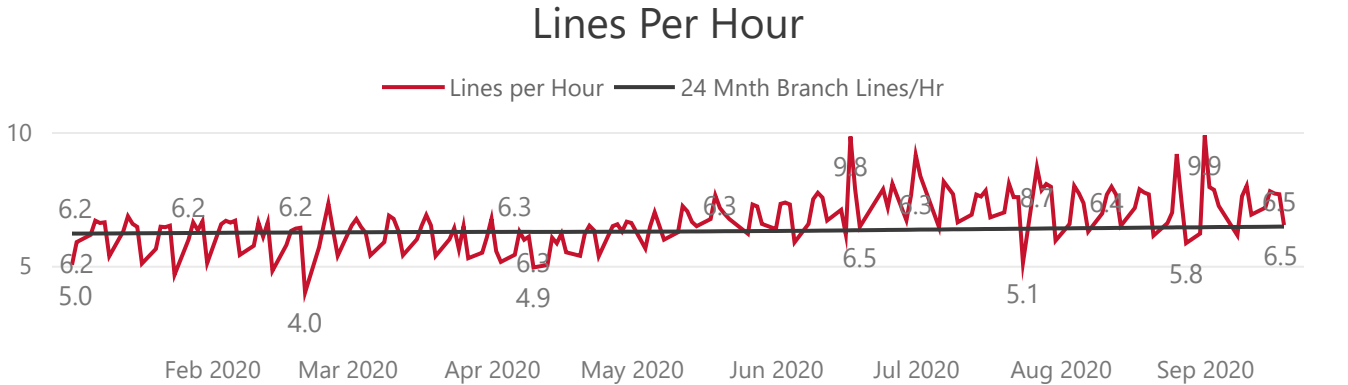
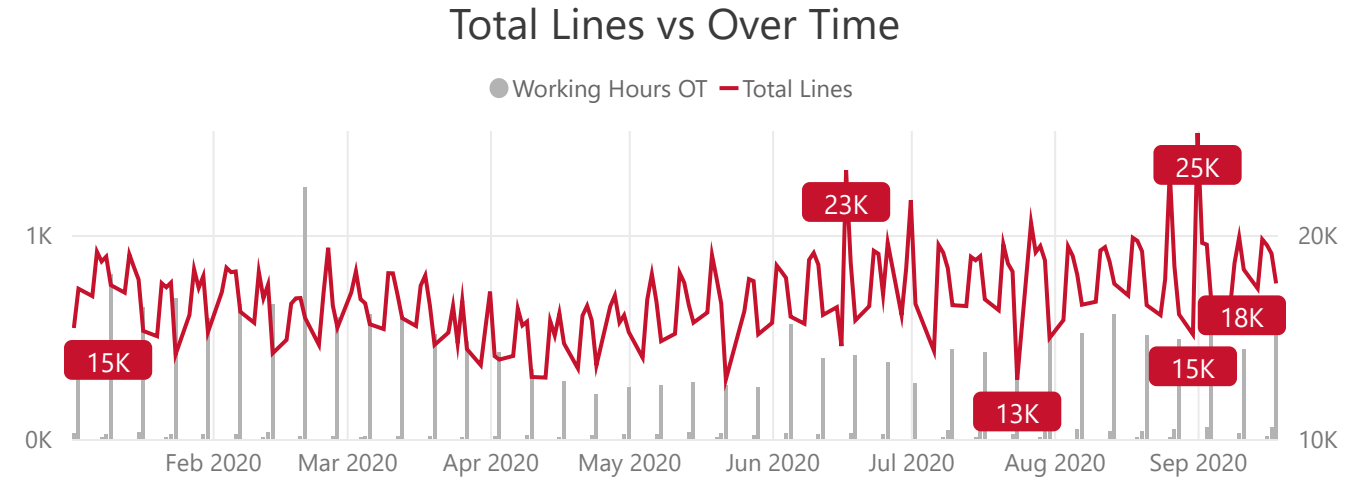
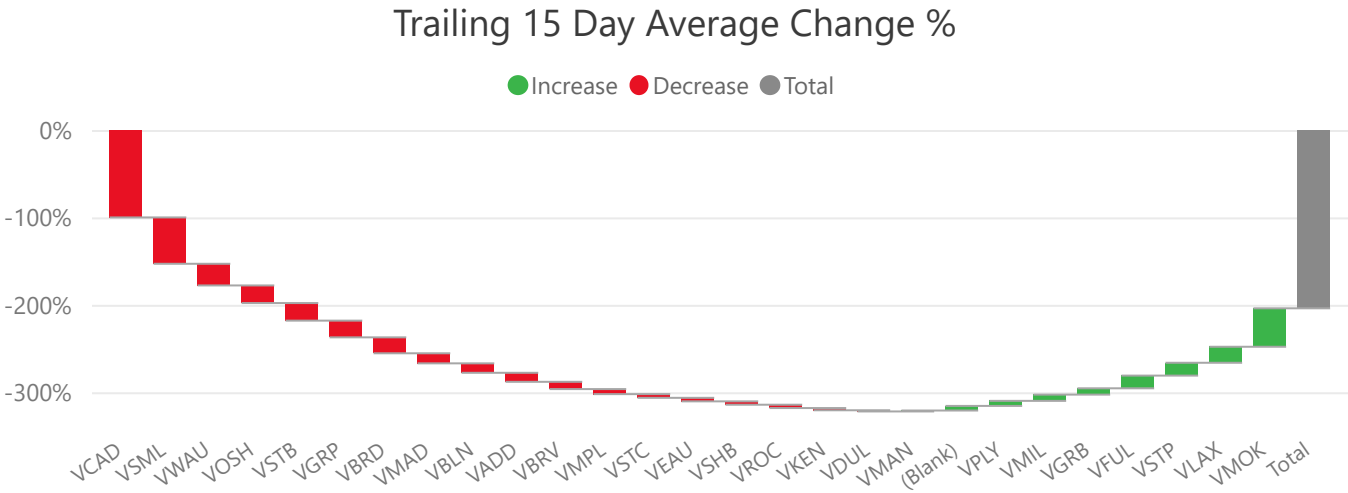
Ship Date

1/1/2020

9/18/2020

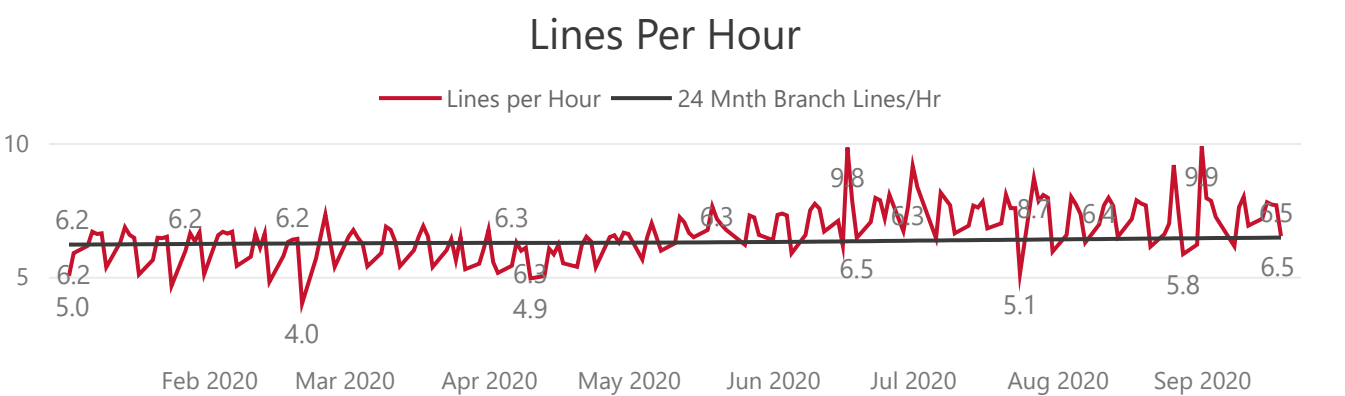
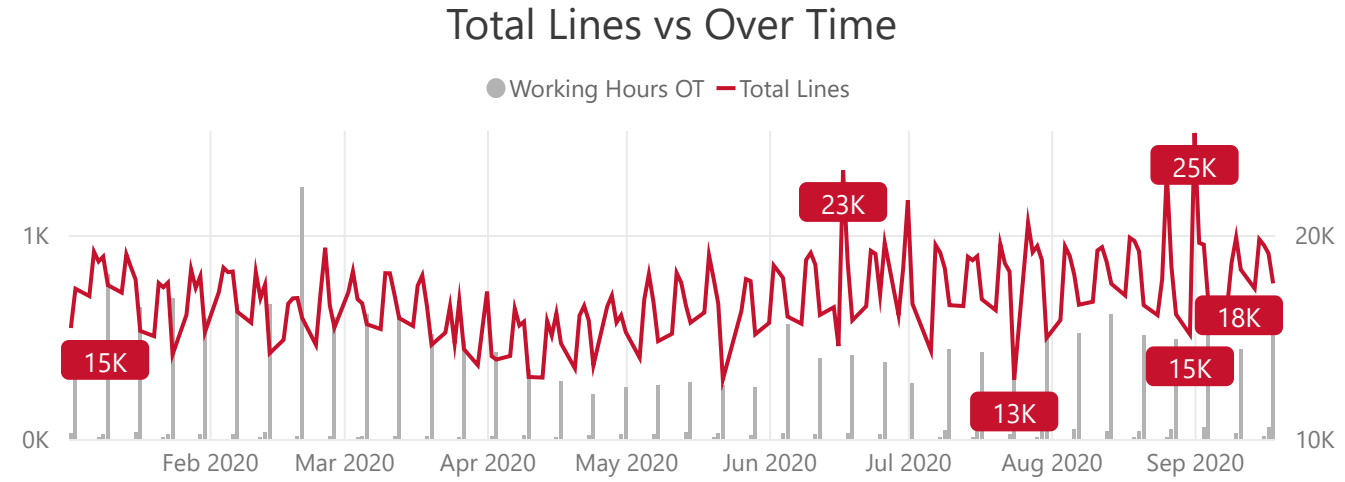
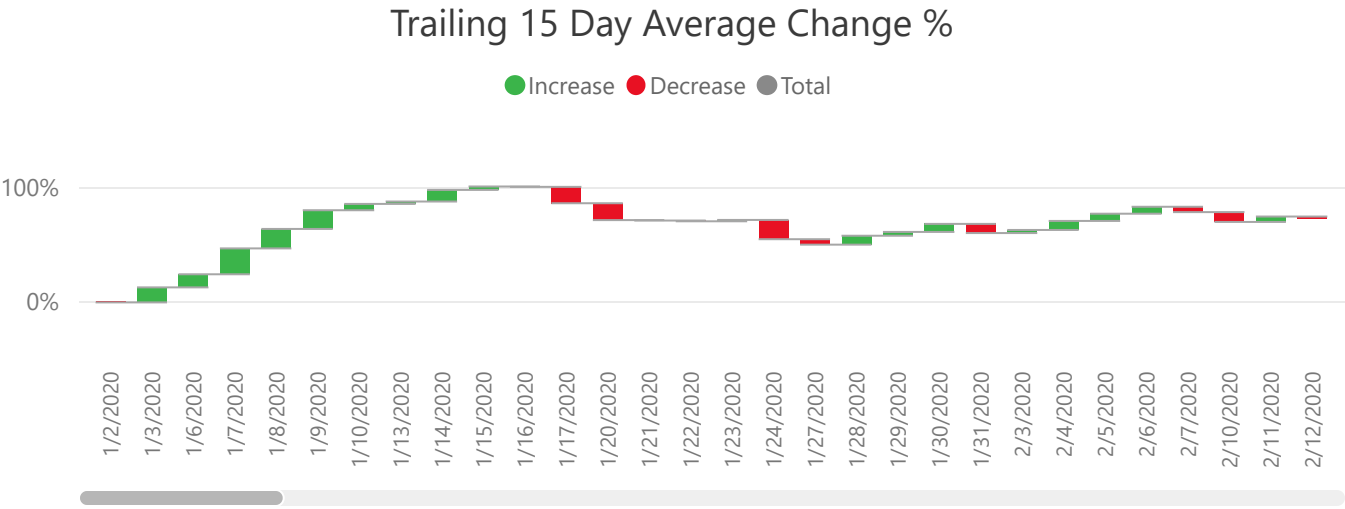
YoY % Warehouse Activity

| Ship Branch | Total Lines | LY Total Lines | Lines YoY% | 15 Day Avg Lines % | Li ^ |
|-------------|-------------|----------------|------------|--------------------|------|
| VMPL        | 900,329     | 977,233        | -8% ▼      | -5.8% ▼            |      |
| VMIL        | 363,189     | 389,350        | -7% ▼      | 7.1% ▲             |      |
| VADD        | 306,524     | 344,174        | -11% ▼     | -10.3% ▼           |      |
| VWAU        | 153,627     | 145,715        | 5% ▲       | -24.8% ▼           |      |
| VDUL        | 130,416     | 132,408        | -2% ▼      | -1.3% ▬            |      |
| VROC        | 124,298     | 134,753        | -8% ▼      | -3.8% ▬            |      |
| VOSH        | 117,988     | 121,680        | -3% ▼      | -20.2% ▼           |      |
| VEAU        | 104,276     | 107,727        | -3% ▼      | -4.0% ▬            |      |
| VLAX        | 100,791     | 97,707         | 3% ▲       | 18.3% ▲            |      |
| VGRB        | 97,281      | 103,443        | -6% ▼      | 7.2% ▲             |      |
| VPLY        | 84,616      | 104,509        | -19% ▼     | 5.8% ▲             |      |
| VMAD        | 82,170      | 94,552         | -13% ▼     | -11.5% ▼           |      |
| VMAN        | 80,145      | 76,383         | 5% ▲       | 1.1% ▬             |      |
| VFUL        | 66,926      | 63,367         | 6% ▲       | 14.5% ▲            |      |
| VSHB        | 65,026      | 69,554         | -7% ▼      | -3.8% ▬            |      |
| VBRV        | 57,514      | 69,807         | -18% ▼     | -8.3% ▼            |      |
| VSTP        | 51,557      | 61,348         | -16% ▼     | 14.7% ▲            |      |
| VBLN        | 49,785      | 62,658         | -21% ▼     | -10.8% ▼           |      |
| Total       | 3,132...    | 3,354,162      | -7%        | -3.8%              |      |



YoY % Warehouse Activity

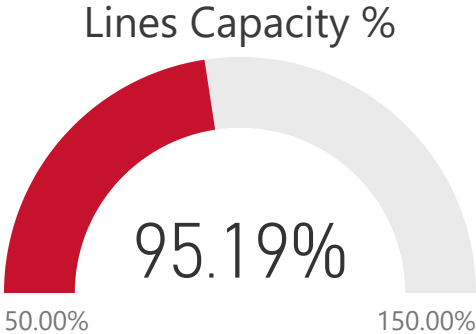
| writer branch | Total Lines | LY Total Lines | Lines YoY% | 15 Day Avg Lines % | Lines per Hr |
|---------------|-------------|----------------|------------|--------------------|--------------|
| VMPL          | 399,581     | 489,755        | -18% ▼     | -6.5% ▼            | 27           |
|               | 282,352     | 286,363        | -1% ▼      | 5.5% ▲             | 0            |
| VCAD          | 195,864     | 257,247        | -24% ▼     | -0.7% ▬            | Infin        |
| VMIL          | 185,432     | 200,203        | -7% ▼      | 2.9% ▬             | 27           |
| VWAU          | 185,405     | 172,584        | 7% ▲       | -21.7% ▼           | 30           |
| VROC          | 141,995     | 150,035        | -5% ▼      | -9.1% ▼            | 23           |
| VLAX          | 128,129     | 123,667        | 4% ▲       | 14.7% ▲            | 27           |
| VOSH          | 119,097     | 114,849        | 4% ▲       | -4.9% ▬            | 31           |
| VEAU          | 116,359     | 126,662        | -8% ▼      | 0.1% ▬             | 19           |
| VADD          | 111,137     | 117,939        | -6% ▼      | -13.8% ▼           | 72           |
| VDUL          | 109,290     | 110,200        | -1% ▼      | -0.6% ▬            | 18           |
| VPLY          | 103,499     | 117,329        | -12% ▼     | -9.0% ▼            | 14           |
| VGRB          | 98,051      | 106,705        | -8% ▼      | -6.6% ▼            | 19           |
| VBLN          | 97,475      | 96,811         | 1% ▲       | -1.1% ▬            | 19           |
| VMAD          | 96,689      | 107,969        | -10% ▼     | -10.7% ▼           | 21           |
| VCTC          | 94,821      | 99,492         | -5% ▼      | -27.4% ▼           | Infin        |
| VMAN          | 86,959      | 80,830         | 8% ▲       | -6.9% ▼            | 20           |
| VSHB          | 78,046      | 81,405         | -4% ▼      | 8.2% ▲             | 18           |
| Total         | 3,132,...   | 3,354,162      | -7%        | -3.8%              | 6.▼          |



# Lines Capacity

Line Capacity is a productivity measure to compare the current selected period's line count to the branch's 24 month average line count based on 24 month average lines per day.

100% Means the actual total lines for the selected period is at the Lines Capacity based on the averages for the branch. Over 100% is over capacity as is the inverse for under.



$$= \left( \frac{3,146,915}{\left( \frac{3,306,037}{184} \times \frac{17,968}{24} \right)} \right)$$

*Total Lines*  
*Lines Capacity = Selected Work Days x (24m Lines / 24m Work Days)*  
*(Average Lines per Day)*

3,306,037      184      17,968  
Lines Capacity      Selected Work Days      24m Avg Lines per Day

Ship Branch

All

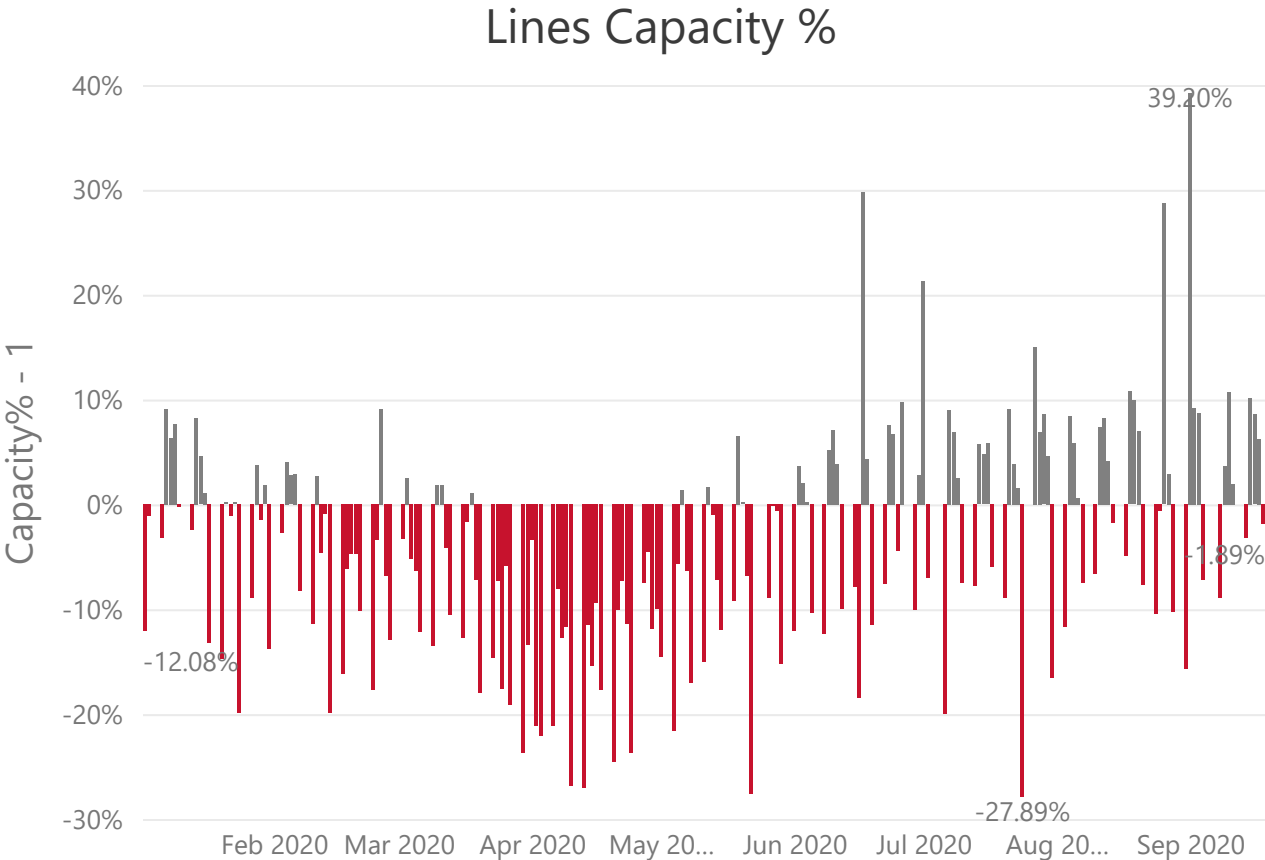
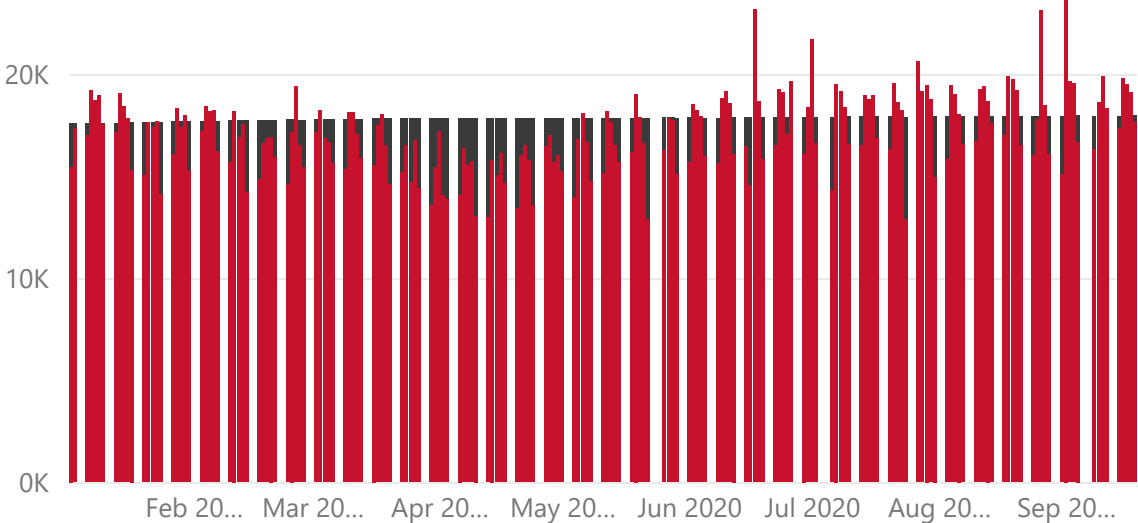
Ship Date

1/1/2020

9/18/2020

## Total Lines vs Capacity

● Total Lines ● Lines Less Capacity

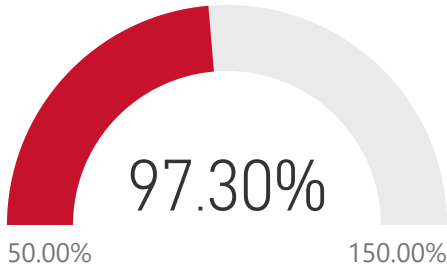


# Working Hours Utilization

Working Hours capacity is a measure to indicate the hours required to complete the selected period's line count, based on the branch's 24 month lines per hour average. Working Hours include regular, overtime, and temp labor hours. They do not include exempt manager hours.

100% Means the actual total working hours for the selected period is at the Working Hours Capacity based on the averages for the branch. Over 100% is over capacity as is the inverse for under.

## Workings Hours Utilization



474K

Working Hours Total

$$= \frac{TotalWorkingHours}{\left( Working\ Hours\ Capacity = \left( \frac{Total\ Lines}{24m\ Lines\ per\ Hour} \right) \right)}$$

486,918

Working Hours Capacity

3,146,915

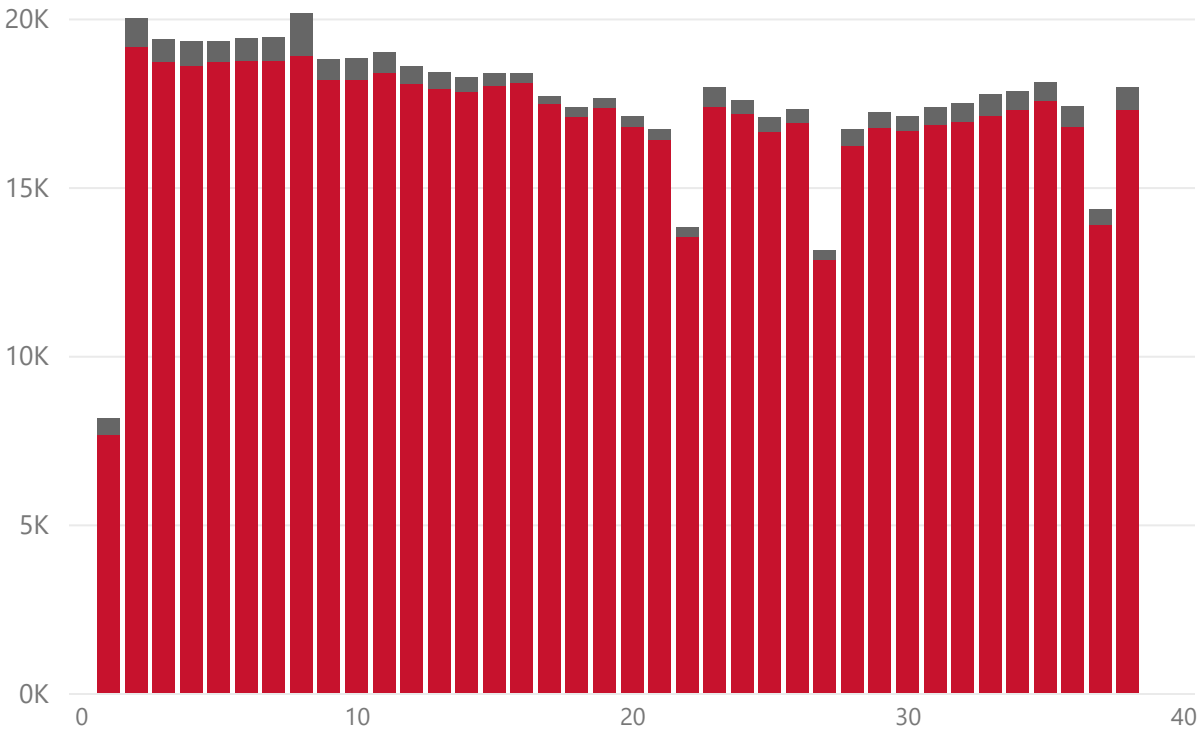
Total Lines

6.46

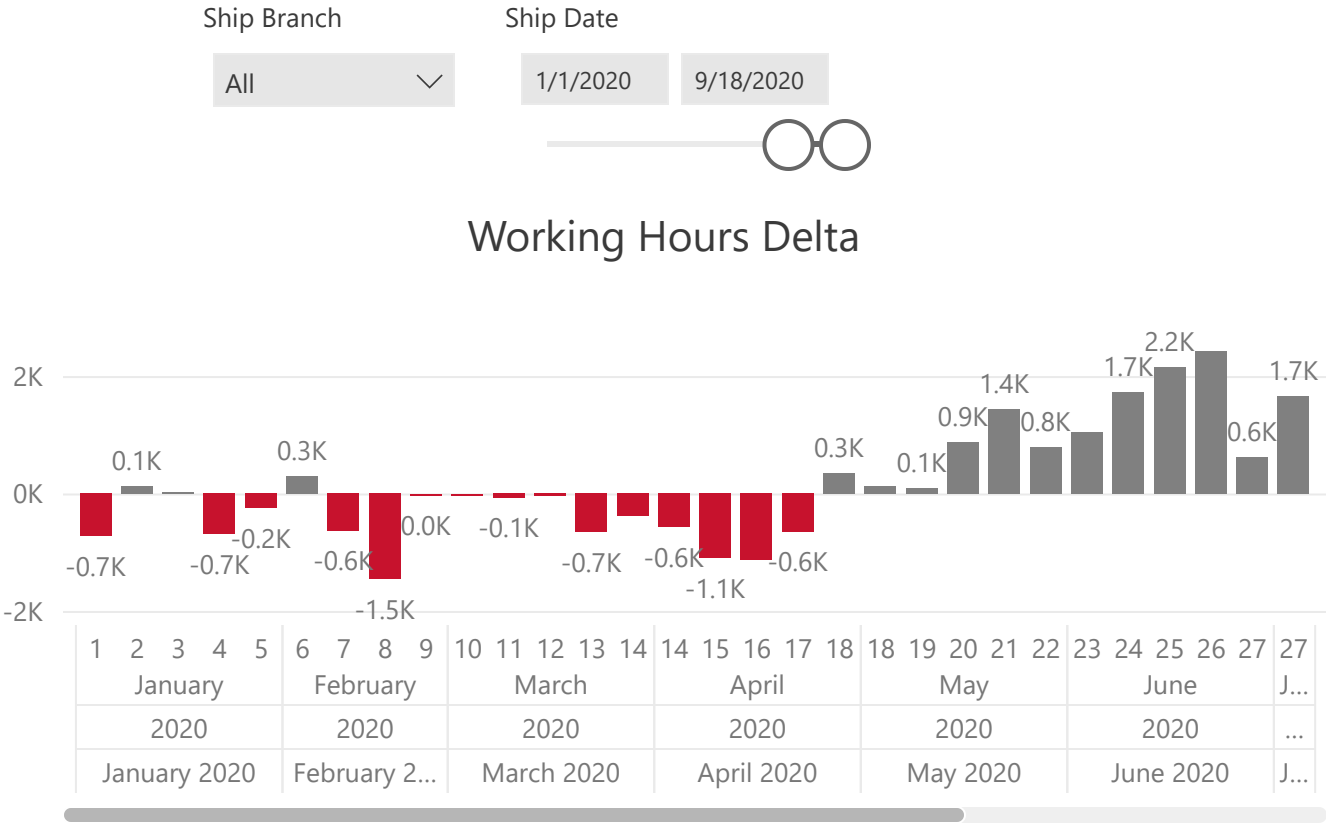
24 Mnth Branch Lines/Hr

## Working Hours Regular & Overtime

● Working Hours Regular ● Working Hours OT



## Working Hours Delta

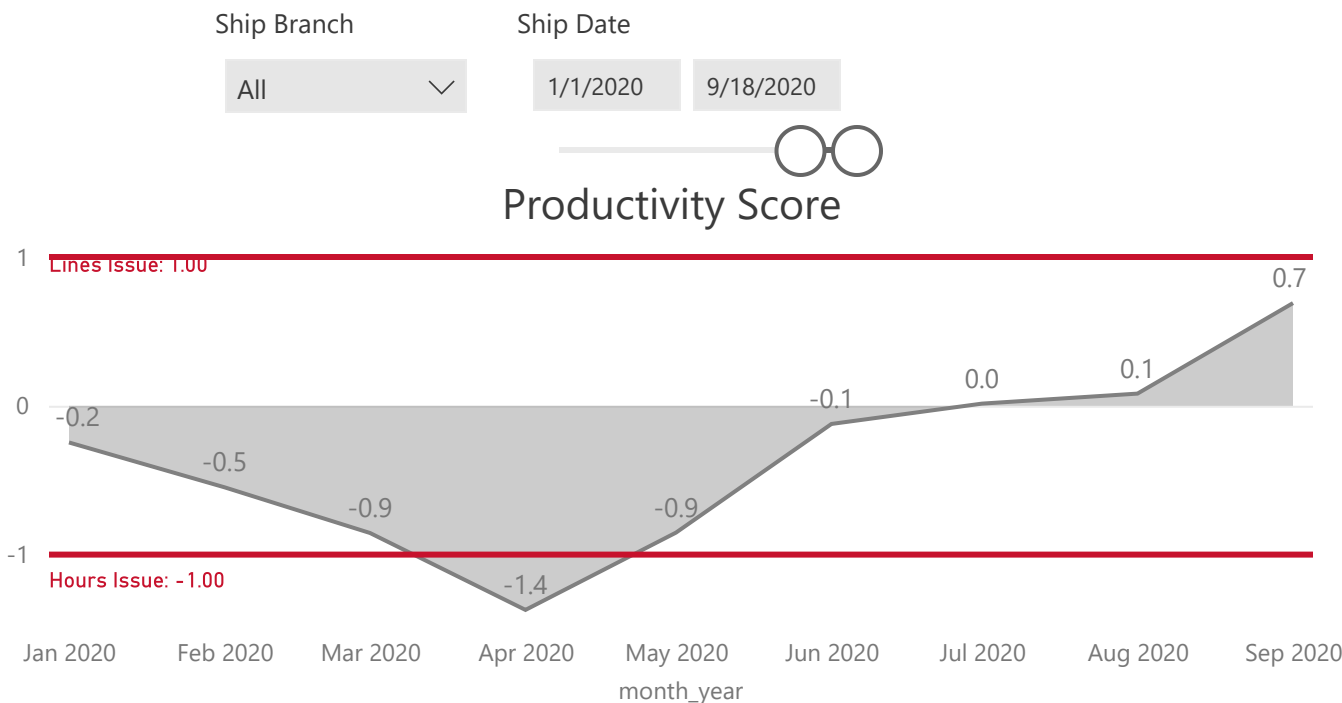


# Lines Per Hour & Productivity Index

The **Lines Per Hour (LPH) Index** is a measure of a given periods LPH vs the previous 24 months LPH.

The **Productivity Index** is a measure of Line Capacity % & Hours Capacity % (based on previous 24 months)

Measuring the difference in the two indexes gives us the **Productivity Score**, which allows us to identify when either Lines or Hours trends higher or lower than previous levels. When an increase in lines in relation to hours is observed, the score will be driven up. When too many hours are observed in relation to the number of lines the score will be driven down. A score in between 1 and -1 are considered normal fluctuations of business. Scores above 1 indicate a Line Issue, while scores below -1 indicate an hours issue. If levels fall outside of the normal range for a period of time, additional assessment of the operations may be required.

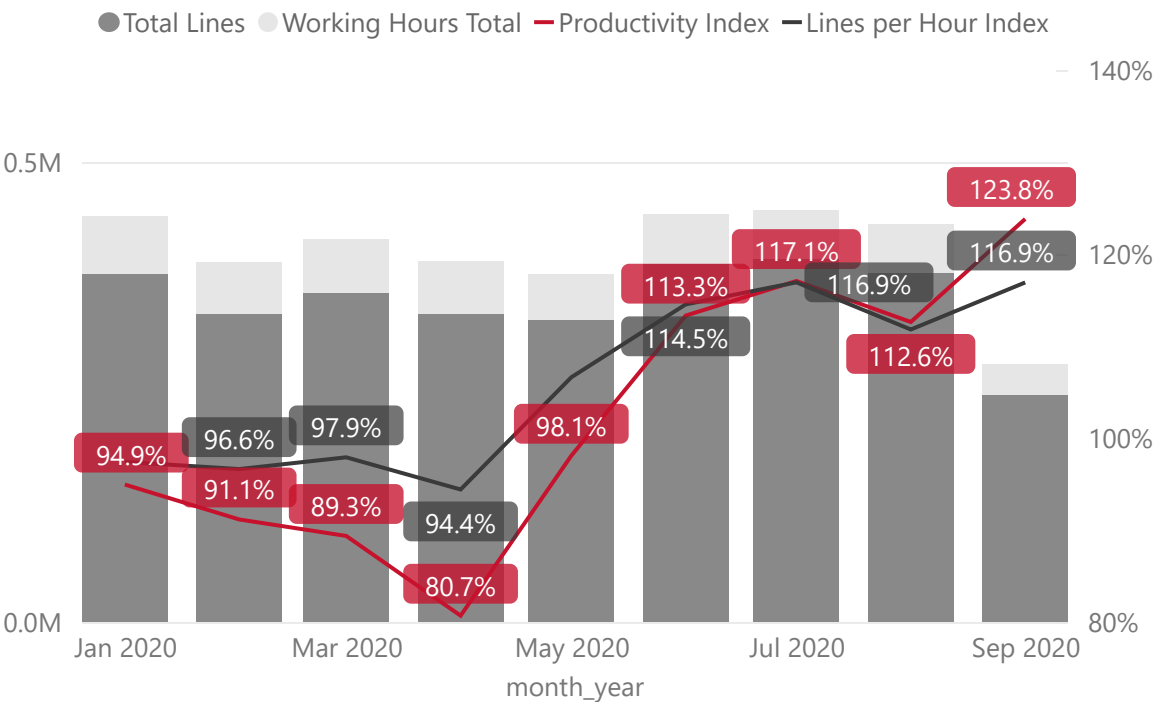


$$PRoductivity\ Index\ \% = \frac{LinesCapacity\%}{HoursCapacity\%}$$

$$Lines\ per\ Hour\ Index\ \% = \frac{LinesPerHour}{24m\ LPH\ Avg}$$

$$PRoductivity\ Score = (PRoductivity\ Index - LPH\ Index)$$

## Productivity vs LPH Index



## Sum of Moving Average by Month

| Month    | 15 Day Avg Lines | 30 Day Avg Lines | 60 Day Avg Lines | 90 Day Avg Lines | 120 Day Avg Lines | 365 Day Avg Lines | 730 Day Avg Lines |
|----------|------------------|------------------|------------------|------------------|-------------------|-------------------|-------------------|
| January  | 16,735.27        | 17,243.67        | 17,631.17        | 18,201.02        | 18,622.43         | 18,602.98         | 17,549            |
| February | 16,339.55        | 16,750.82        | 16,791.30        | 17,313.82        | 17,842.52         | 18,687.79         | 17,646            |
| March    | 15,686.27        | 16,238.48        | 16,420.83        | 16,695.11        | 16,998.64         | 18,675.49         | 17,711            |
| April    | 14,835.40        | 15,369.50        | 15,975.86        | 16,343.14        | 16,457.08         | 18,583.63         | 17,713            |

Ship Date

1/1/2020

9/18/2020



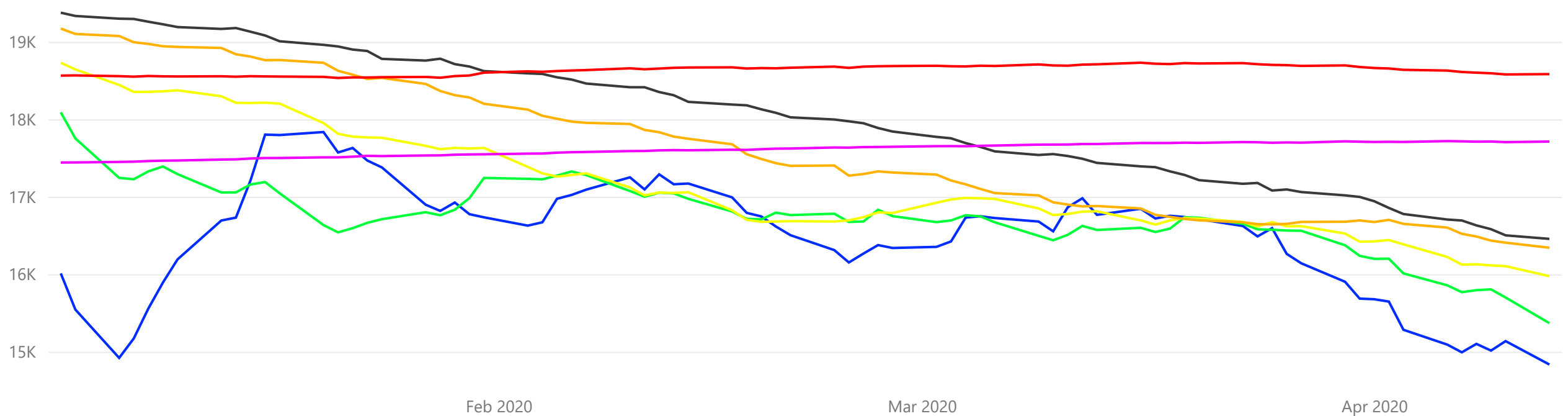
Ship Branch

All



## Moving Average Lines

15 Day Avg Lines
30 Day Avg Lines
60 Day Avg Lines
90 Day Avg Lines
120 Day Avg Lines
365 Day Avg Lines
24 Mnth Avg Lines per Day







## Productivity Score vs FTE Variance

This chart displays the Productivity Score (grey) and the FTE Variance (red) and has an expected result of an inverse of the two colors. When productivity is up, you would expect to see FTE Variance down; as with when productivity is down, the FTE variance is expected to go up. This chart is a reflection of that and is used to spot anomalies in productivity. When trending adjacently upward, this may indicate that production is indeed up, however the branch may not be operating at its full potential. On the contrary, trending adjacently downward may suggest that production is indeed down, and any measures being taken by the branch to adjust for the slow period are being recognized. It can also be assumed the greater the distance between the two colors for an extended period of time in either direction would signal additional assessment of the operations may be required.

Ship Date

1/1/2020

9/18/2020



## Productivity Score vs FTE Variance

● Productivity Score ● FTE Variance

