- Booking(Reservation): An advanced reservation for a room at a particular date for a couple of days
- Customer: The person asking for hotel room booking
- Check-in: The arrival and living-in-hotel of the customer
- Check-out: The leaving of the hotel customer
- Walk-in: A check-in without a booking of the room
- Room-status: The current state of a room, can be already booked, already checked-in(paid) and available for booking
- Administrator(Manager): The person who manages the hotel database system with a login authority
- Staff: The person who manages the booking request from the customer
- Room-type: The room with different sizes and numbers of beds
- VIP: The status of a customer recorded in the hotel database