

Hotel Booking System - Cancel A Booking

Name:

Cancel A Booking

Description:

This use case covers the status changing of a booked room to empty

Actors:

Staff

Triggers:

The use case is triggered by the contact with a customer who want to cancel the booking of himself.

Preconditions:

the room's status must be booked in the system.

Postconditions:

After the use case is complete, the status of the room will be updated to empty;

Courses of events:

Basic course of events:

1. The user select a date and perform the display all booked room status function
2. The system display the room status of the selected day
3. The user select a booked room that the customer want to cancel.
4. The system show the current status, room number, customer's phone number and room price of the selected room.
5. The user click "confirm to cancel"
6. The system refresh the screen and show the updated rooms list

Alternate course of events:

1. The user select a date and perform the display all booked room status function
2. The system display the room status of the selected day
3. The user can not find the room, that the customer want to cancel, on the booked room list.

Exception course of events:

None

Extension Points:

Book A Room

Inclusions:

Display All Room Status