

Hotel Booking Management System

- Modify A Booking

Name:

Modify A Booking

Description:

This use case covers the changing of the room's information that has already been booked.

Actors:

Staff

Triggers:

The use case is triggered by the contact with a customer who find some error with the booked information.

Preconditions:

The room's status must be booked in the system.

Postconditions:

After the use case is complete, the information of the customer who booked the room will be corrected.

Courses of events:

Basic course of events:

1. The user select a date and perform the display all booked room status function
2. The system show the status of the selected room, which include the room number, room price, customer's name, customer's phone number and customer's gender.

3. The user edit the information shown on the screen to match the description of the customer.
4. The user click "OK" to confirm the right information.
5. The booking information updated

Alternate course of events:

Exception course of events:

1. The user select a date and perform the display all booked room status function
2. The selected room isn't booked, so no booking information

Extension Points:

None

Inclusions:

Display All Room Status