Hotel Booking Management System

- Book A Room

DOOK / CROOTII
Name:
Book A Room
Description:
This use case covers the changing of a room status to booked.
Actors:
Staff
Triggers:
The use case is triggered by the contact with a customer who want to book a room in this hotel.
Preconditions:
The room's status must be empty in the system.
Postconditions:
After the use case is complete, the status of one room will be updated to booked.
Courses of events

Courses of events:

Basic course of events:

1. The user select a date and perform the display all available room status function

- 2. The system display the room status of the selected day
- 3. The user select an empty room that the customer request
- 4. The system display a window with the room status, room number and room price
- 5. The user click "confirm to book"
- 6. The system refresh the screen and show the updated rooms list

Alternate course of events:

None

Exception course of events:

- 1. The user select a date and perform the display all available room status function
- 2. The system display that there is no room available at the date which the customer has requested.

Extension Points:

Cancel A Booking

Inclusions:

Display All Room Status