

Hotel Booking Management System

- Modify A Booking

Name:

Modify A Booking

Description:

This use case covers the changing of the information of a room that has already booked.

Actors:

Staff

Triggers:

The use case is triggered by the contact with a customer who find some error with the booked information.

Preconditions:

The room's status must be booked in the system.

Postconditions:

After the use case is complete, the information of the customer who booked the room will be corrected.

Courses of events:

Basic course of events:

1. The user select a data that the room booked
2. The user select the booked room.

3. The system show the status of the selected room, which include the room number, room price, customer's name, customer's phone number and customer's gendar.
4. The user edit the information shown on the screen to match the description of the customer.
5. The user click "OK" to confirm the right information.

Alternate course of events:

1. The user perform the get all room status use case.
2. The information of the customer is already right.

Exception course of events:

1. The user perform the display date use case
2. The selected room is empty, so no user information is stored in the system.

Extension Points:

None

Inclusions:

Display All Room Status