

Hotel Booking System - Cancel A Booking

Name:

Cancel A Booking

Description:

This use case covers the changing of the status of a booked room to empty

Actors:

Staff

Triggers:

The use case is triggered by the contact with a customer who want to cancel the booking in this hotel.

Preconditions:

the room's status must be booked in the system.

Postconditions:

After the use case is complete, the status of on room will be updated to empty;

Courses of events:

Basic course of events:

1. The user select a date of the booked room.
2. The user select a booked room that the customer want to cancel.
3. The system show the current status, room number and room price of the selected room.
4. The user click "cancel booking" button to cancel the booking.

Alternate course of events:

1. The user performs the get all room status use case.
2. The status of the selected room is already empty.

Exception course of events:

None

Extension Points:

None

Inclusions:

Display All Room Status