


From: [Allie Kempf](#)
To: [Donald Green](#)
Subject: Randall Carver: Coaching Opp // BRP-752683
Date: Tuesday, September 17, 2024 2:48:38 PM
Attachments: [image001.png](#)

Hey Don!

Randall had a consultation call with this client that was scheduled at 3:45 EST, Sharpen record shows that the call was not made out to the client until nearly an hour later at 4:40 EST

	Start Time	End Time	Queue Name	Communication Type	Reason for Hangup	Source Number
	2024-09-13 16:40:40	2024-09-13 16:48:13	Randall Carver	phoneCall	HANGUP:AGENT	+17067414200

Can you connect with Randall and see if there was anything that may have prevented him from completing the call within a reasonable timeframe?

Thank you in advance!

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