

From: [Cheryke Humphrey](#)
To: [Donald Green](#)
Subject: Marian Martin call timeliness report
Date: Monday, February 26, 2024 12:37:30 PM

Hi Don,

Here is Marian's call timeliness report from last week:

Marian met expectations 79% of the time. There were 2 calls in particular that I investigated because they were each called over 20 minutes late, and this was due to a late call in from another attorney where they were unable to complete their calls, and Marian had to call the client late.

Thanks,

Cheryke Humphrey
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