

From: Eric Peterson
To: Donald Green
Subject: FW: Randall Carver - Quality Assurance Below 85% Last Week (030424)
Date: Thursday, March 14, 2024 5:15:39 PM

For you. Was sent to me by mistake...

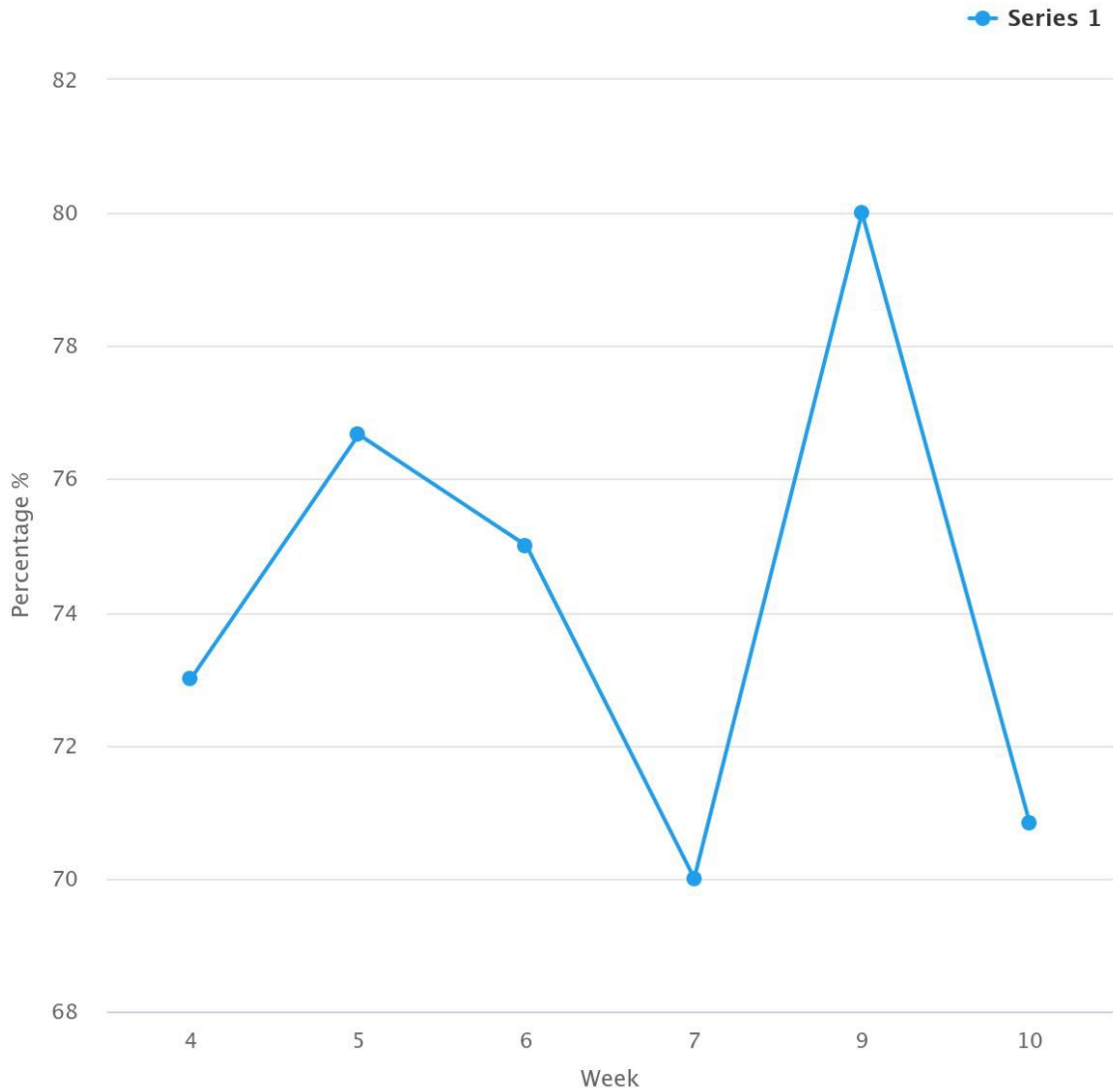
Eric Peterson
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From: Roxanne Bell <rbell@Fivelakeslawgroup.com>
Sent: Thursday, March 14, 2024 5:04 PM
To: Eric Peterson <epeterson@Fivelakeslawgroup.com>
Subject: Randall Carver - Quality Assurance Below 85% Last Week (030424)

Attorney	Attrition	QA	# of Calls	# of Cancells	Cancel Prior	Call One	Call Two
Randall Carver	0.0%	70.8%	24	0	0	N/A	N/A



Best Regards,

Roxanne

Roxanne Bell, Operations Manager
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