

**From:** [Roxanne Bell](#)  
**To:** [Donald Green](#)  
**Subject:** Wesley Tetsworth - consultation not attempted  
**Date:** Monday, May 6, 2024 5:45:41 PM

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Hey, Don!

BRP-616852, Thursday, 5/2 @ 9:00 - Wesley marked this consult as reschedule but there were no attempts to reach the client made that day.

When I checked his call log, I found that he called his 9:30 appointment at 9:00. I think it was just a mix-up, but will you let him know that he should attempt every consult or have it moved to a resource attorney? They're not supposed to click the reschedule button unless they have made two attempts to contact the client that day.

*Best Regards.*

*Roxie*

Roxanne Bell, Operations Manager

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