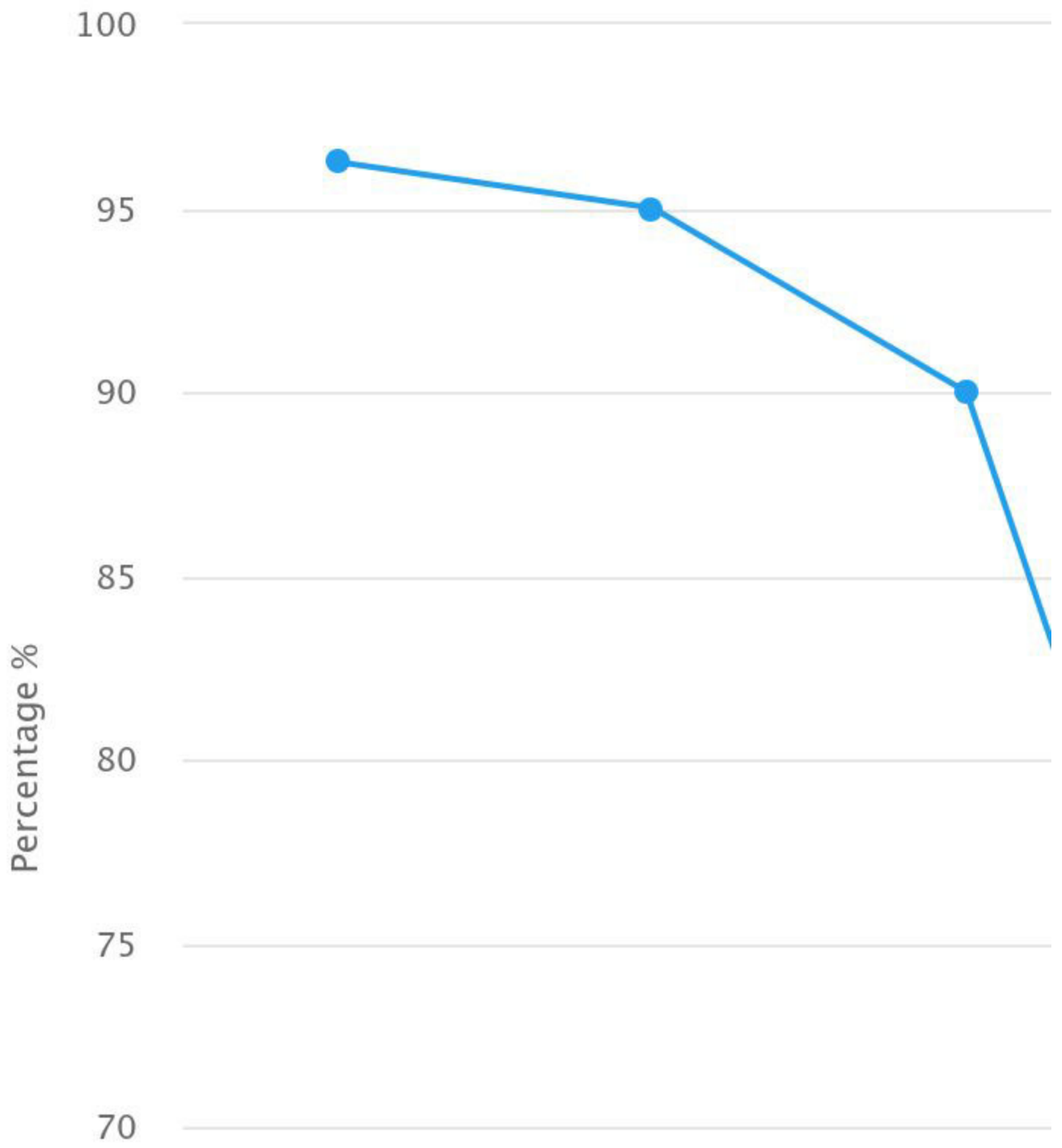


Donald Green

From: Roxanne Bell
Sent: Thursday, February 15, 2024 5:02 PM
To: Donald Green
Subject: Jannine Mutterer - Quality Assurance Below Expectation (85%) Last Week (020524)

| Attorney | Attrition | QA | # of Calls | # of Cancells | Call One |
|------------------|------------------|-----------|-------------------|----------------------|-----------------|
| Jannine Mutterer | 0.0% | 78.33% | 12 | 0 | NA |



+m Onsl"

OEn'

Roxanne Bell, Operations Manager

26711 Northwestern Hwy., Suite 350, Southfield, MI 48033

rbell@huronlawgroup.com | Office: 248-809-5239