

From: [Cherylee Humphrey](#)
To: [Donald Green](#)
Subject: Nichelle Sims call timeliness report last week
Date: Monday, March 11, 2024 12:37:43 PM

Hi Don,

Here is Nichelle's call timeliness report:

Nichelle met expectations **67%** of the time. This is mainly due to her starting her day off late, which makes the rest of the calls in that hour late.

Thanks,

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