

From: [Roxanne Bell](#)
To: [Donald Green](#)
Subject: CONSEC: Maria Bournakis - Attrition Above 5% Last Week (030424)
Date: Thursday, March 14, 2024 5:27:07 PM

Hi, Don. Maria's report was incorrect. Please excuse me. She had two cancellations. Thanks!

Maria Bournakis	9.5%	95.6%	21	2	0	https://app.ir1.sharpen.cx/contactCard/15866721	https://app.ir1.sharpen.cx/contactCard/15927737	Green	x
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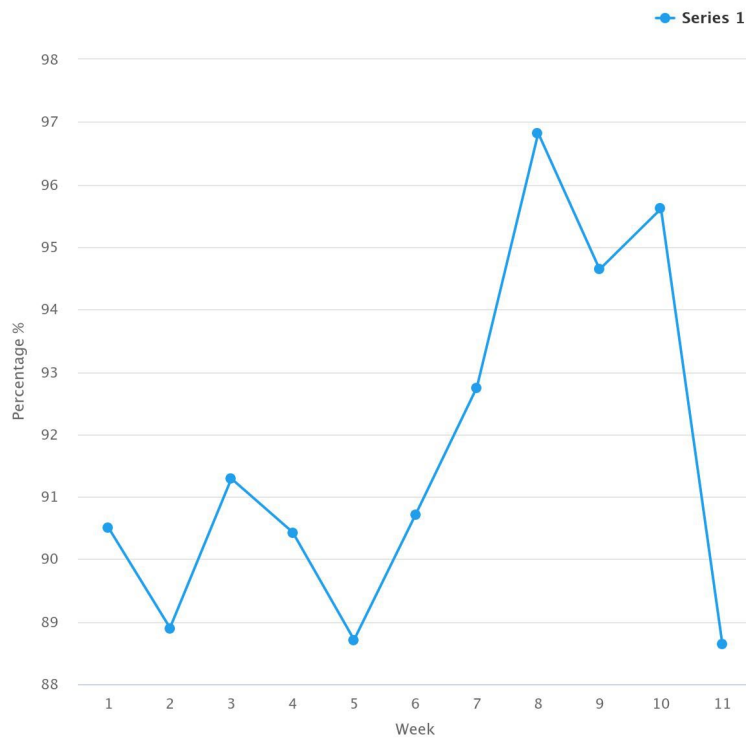
Best Regards,

Roxanne

Roxanne Bell, Operations Manager
2844 Livernois Rd., P.O. Box 5802, Troy, MI 48069
rbell@five-lakes-lawgroup.com | Office: 248-809-5239

From: Roxanne Bell
Sent: Thursday, March 14, 2024 4:52 PM
To: Donald Green <dgreen@five-lakes-lawgroup.com>
Subject: Maria Bournakis - Attrition Above 5% Last Week (030424)

Attorney	Attrition	QA	# of Calls	# of Cancels	Cancel Prior	Call One	Call Two
Maria Bournakis	9.5%	95.6%	21	1	0	https://app.ir1.sharpen.cx/contactCard/15866721	N/A



Best Regards,

Roxanne

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