

From: [Timothy Paschall](#)
To: [Donald Green](#)
Cc: [Matt Barnes](#)
Subject: BRP-564809
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Good morning Don:

This is more of a keeping you up to date, but if you can read the notes on this client by the enrollment staff and then my note today. I did the best I could to go over the program but I could hear a guy in the background talking to her the whole time, and she would respond every few sentences to him so I don't know for sure she heard by presentation. The team seemed to think she was hesitant about signing up and I didn't get the feeling she was paying enough attention to give me the belief she is going to stick with the program. I just wanted to let you know since there is a focus on attrition rates and we have a meeting about it this Friday.

Thanks,

Tim

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