

From: [Timothy Paschall](#)
To: [Donald Green](#)
Subject: RE: BRP-550220 Diane Rose
Date: Thursday, February 15, 2024 9:41:55 AM

Here is the notes from FLLG RETENTION just as a follow up:

Transfer to ret from atty - slept on it overnight and wants to term CI doesn't want credit impact - is going to need her credit at some point for a potential business endeavor soon. I provided savings rebuttal, credit impact, IPL opportunity, and explained her DTI is very high right now so lenders are likely not going to look positively on that even if her score is good. Lost

Timothy Paschall, Attorney
2844 Livernois Rd., P.O. Box 5802, Troy, MI 48099
tpaschall@fivelakeslawgroup.com | Office: 248-838-1907

From: Donald Green <dgreen@Fivelakeslawgroup.com>
Sent: Thursday, February 15, 2024 9:35 AM
To: Timothy Paschall <tpaschall@Fivelakeslawgroup.com>
Subject: RE: BRP-550220 Diane Rose

Good morning Tim,

When this happens just try to ask why and answer any questions about the program, trying to make them feel comfortable with you and the process. Be open, honest, and transparent. If they are still adamant about cancelling or don't want to listen to you, all you can do is transfer them to FLLG and note the call as "requested Cancellation Prior to Call." Make thorough notes about what transpired.

Regards,

Donald A. Green, Attorney Manager



P.O. Box 8280, Philadelphia, PA 19104-8280
dgreen@fivelakeslawgroup.com | Office: 248-712-1657

From: Timothy Paschall <tpaschall@Fivelakeslawgroup.com>
Sent: Thursday, February 15, 2024 8:49 AM
To: Donald Green <dgreen@Fivelakeslawgroup.com>
Subject: BRP-550220 Diane Rose

Good morning, I called her today at her 8:45 appointment time and first thing was she said she "slept on it" and wants to terminate the program. I transferred her over to FLLG Retention.

She didn't indicate why other than she was very adamant in that she wanted to quit after reading "the fine print".

Timothy Paschall, Attorney
2844 Livernois Rd., P.O. Box 5802, Troy, MI 48099
tpaschall@fivelakeslawgroup.com | Office: 248-838-1907