

From: [Cheryke Humphrey](#)
To: [Donald Green](#)
Subject: Kristina Pierce's call timeliness report last week
Date: Monday, March 11, 2024 12:49:53 PM

Hi Don,

Here is Kristy's call timeliness report from last week:

She met expectations **76%** of the time. She called two clients over 10 minutes early. 3/4/2024 at 3:30pm was made 13.5 minutes early, and 3/5/2024 at 11:45pm was made 14 minutes early.

Thanks,

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