



# DONAGH SUGRUE

## CONTACT ME AT



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## SKILLS SUMMARY

Microsoft Office (ECDL)

Google Suite

Adobe Suite

Civil Defense First Aid

JIRA experience

Salesforce

TEFL English teaching

Web design

## AWARDS RECEIVED



Introduction to web  
development (HTML & CSS),  
Microsoft (2021)



Adaptability in the workplace,  
Laya Healthcare (2020)



Above & Beyond award, VoxPro  
(2018)

This represents a summary of previous experience.

Further experience, as well as employment  
references, can be presented upon request.

## PERSONAL PROFILE

Creative and customer-centric post-graduate student looking for part time work in Cork City to expand upon current skillset in tandem with education.

## EDUCATIONAL HISTORY

### University College Cork

HDIP Applied Computing

2021 - present

- 1 year part-time intensive course for undergraduates of non computer sciences.
- Studying modules in cybersecurity, web development, multimedia design, networking, as well as others.
- 24 contact hours per week, timetable can be provided upon request to show availability for work outside of this.

### University of Limerick

BA INTERNATIONAL BUSINESS, major in MARKETING

2013 - 2017 | Second class honours

- Class elected student representative
- Served as both finance officer and events officer for the Ireland's largest university society; International Society
- Served as event officer for Music Society
- Was hired by university on multiple occasions as orientation officer for first year students, for which I received Garda vetting

## WORK EXPERIENCE

### Individual Sales Agent

Laya Healthcare | Apr 2019 - Sep 2021

- Spent one year working on customer service floor, handling customer queries and liaising with hospitals and members regarding their cover for procedures
- Was hand selected to be the first member of part of a new outbound sales team based on my high sales states
- Regularly engaged with IT department and assisted with user testing protocols and was department liaison for webchat.

### Airbnb Sales Agent

VoxPro | Feb 2018 - Mar 2019

- Initially part of a dedicated Host Onboarding team, was later moved to a handpicked team directed towards introducing the traditional hospitality sector to Airbnb.
- Enjoyed hitting all given targets from the onset.
- Involved in numerous extracurriculars such as Sports & Social, Wellbeing Committee