

AYOOLA AINA

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Professional Summary

Results-driven IT professional with over 7 years of experience in core banking application administration, digital transformation, and financial technology systems. Proven expertise in managing critical banking systems, driving strategic business decisions, and leading cross-functional teams to optimize system performance and scalability. Adept at analyzing complex transaction patterns, integrating Fintech solutions, and delivering innovative technical solutions to enhance operational efficiency and customer experience.

Experience

Digital Transformation & Core Banking Platform Lead

KATSU Network Limited (SABI Africa) - Lagos, Nigeria

June 2024 - Present

- **Core Banking System Management:** Oversee the setup, administration, and management of the core banking application (MIFOS), ensuring seamless integration, functionality, and optimal performance to support bank operations.
- **Strategic Decision-Making:** Act as a key business decider, contributing to the development and implementation of strategic initiatives to drive growth and operational efficiency.
- **Digital Transformation Leadership:** Spearhead digital transformation initiatives across KATSU Microfinance Bank, enhancing the efficiency and scalability of financial services.
- **Fintech Integration:** Manage the integration of Fintech services into Sabi Africa & KATSU MFB's platform, enabling microfinance solutions and financial services for SMEs.
- **Transaction Analysis:** Analyze and interpret complex transaction patterns to ensure system integrity, identify trends, and provide actionable insights for decision-making.

Application Support Engineer

VFD Tech – Lagos, Nigeria

November 2023 - May 2024

- **Customer Support:** Delivered front-line technical support for Banking-as-a-Service solutions, ensuring smooth transaction experiences and resolving customer issues promptly.
- **Transaction Analysis:** Analyzed inbound and outbound transactions, leveraging technical deduction skills to troubleshoot and optimize system performance.
- **Reporting:** Compiled and delivered daily reports featuring comprehensive transaction analysis, providing valuable insights for informed decision-making.
- **Expense Portal Support:** Provided 1st-level support for the expense portal used by VFD Group entities and external clients, ensuring high service standards.

Team Lead Application Support & Database Administrator

Abbey Mortgage Bank PLC – Lagos, Nigeria

February 2022 - October 2023

- **Leadership:** Led the CBA support team, ensuring prompt issue resolution and clear communication across cross-functional teams.
- **System Optimization:** Monitored and optimized database performance, ensuring high availability and proactive resource management to prevent failures.
- **Disaster Recovery:** Spearheaded disaster recovery planning and implementation, safeguarding critical business data.
- **Technical Documentation:** Developed comprehensive test cases and documentation using Test-Rail & JIRA, enhancing issue identification and resolution processes.
- **Strategic Collaboration:** Collaborated with management to prioritize tasks and projects based on business needs and current issues.

Network Admin & DBA

Abbey Mortgage Bank PLC

March 2020 - January 2022

- **Network Management:** Implemented network changes and managed firewalls across 8 branches, ensuring compliance with regulatory requirements.
- **Database Administration:** Oversaw database administration, including backup, replication, and user access management.
- **Security Measures:** Implemented robust security measures to protect data from unauthorized access and potential breaches.
- **Traffic Analysis:** Conducted in-depth analysis of traffic patterns to identify and resolve bottlenecks within the system architecture.

Technical Support Engineer

Abbey Mortgage Bank PLC - Lagos, Nigeria

June 2017 to February 2020

- **Technical Support:** Provided bank-wide technical support, including workstation allocation, installation, and incident log management.
- **E-Channels Support:** Supported e-channels platforms, ensuring optimal uptime and performance.

Education

Higer National Diploma: Computer Science

Yaba College of Technology – Lagos, Nigeria

National Diploma: Computer Hardware Engineering

Dalewares Institute of Technology – Lagos, Nigeria

Skills

- Core Banking System Administration (EazyBankAX & MIFOS)
- Database Management & Administration (MSSQL & MySQL)
- Digital Transformation & Fintech Integration
- Transaction Analysis & Interpretation
- Technical Documentation & Test Case Writing
- System Monitoring & Troubleshooting
- Disaster Recovery Planning
- ITIL V4, AWS Database & Data Processing
- O365 Management, JIRA, Test-Rail

Certifications

- Database & Data Processing with AWS
- ITIL V4 2021 People Cert- ITIL Foundation Certificate in IT Service Management
- Sophos XG Firewall Administrator Sophos 2018

Additional Information

- **ISO27001 Implementation:** Played a key role in implementing ISO27001 strategies, improving network security and information management bank wide.
- **Database Migration:** Collaborated with the infrastructure team to successfully migrate the bank's databases from on-premises infrastructure to a hyper-converged infrastructure, ensuring seamless replication.
- **Process Automation:** Pioneered the automation of a periodic database archiving procedure, preventing excessive database growth and optimizing performance.