

## **FSM - Monitoring Map View**

Items to display

### **Assets**

Possible states

- Normal – Green
- Warning – Amber/Yellow
- Serious - Orange
- Critical - Red

### **Today's Jobs**

Planned Maintenance – Screen tips should show name of assigned technician.

Possible states

- Scheduled
- Active
- Suspended
- Completed

**Critical Response Jobs** – Asset should show critical or warning indicator

Possible states

- Locating best technician to start job
- Technician started job and in route to location
- Technician determining root cause
- Technician resolving issue
- Critical outage has exceeded resolution threshold (e.g. not resolved within 2 hours)

### **Technicians**

Possible States

- Actively engaged in current job - it should be clear which job they are working on
- On duty but not active in job
- On break/At lunch
- Off duty