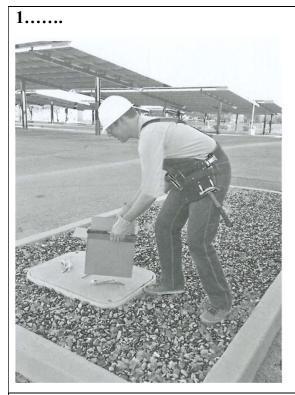
TEST 3

PART 1







3.....



4....







PART 2

7.	8.	9.	10.	11.	12.
13.	14.	15.	16.	17.	18.
19.	20.	21.	22.	23.	24.
25.	26.	27.	28.	29.	30.
31.					

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. Why is the woman talking to the man?
- (A) She wants to cancel a reservation.
- (B) She wants to watch a demonstration.
- (C) She wants to rent some equipment.
- (D) She wants to hire a gardener.
- 33. What problem does the man mention?
- (A) A garden show has been canceled.
- (B) A radio program was discontinued.
- (C) A presenter is not available.
- (D) Some equipment is late arriving.
- 34. What does the man advise the woman to do?
- (A) Talk to the manager on Saturday
- (B) Sign up for a class online
- (C) Place an order for some tools
- (D) Arrive early for an event

- 35. What does the woman need advice about?
- (A) Which company to hire
- (B) Which materials to use
- (C) When to begin some repair work
- (D) Where to lay down some paths
- 36. According to the woman, why is some repair work complicated?
- (A) It will take place during the winter.
- (B) It is part of a larger job.
- (C) It has been postponed.
- (D) It requires a special permit.
- 37. Why does the man tell the woman to talk to
- Mr. Lukich?
- (A) He can perform some construction work.
- (B) His sales record is excellent.
- (C) His background is relevant to the woman's needs.
- (D) He was assigned to the woman's project.

38. Who is the man?	41. Where most likely are the speakers?	
(A) A marketing agent	(A) At a cafe	
(B) A musician	(B) At an art gallery	
(C) An event organizer	(C) At a school	
(D) A journalist	(D) At an art supply store	
39. What does the woman want to do?	42. What does the man say he might do?	
(A) Host an international fair	(A) Buy a painting	
(B) Create a new parking area	(B) Speak to Jose	
(C) Organize a concert	(C) Invite friends to a show	
(D) Give an interview	(D) Go home	
40. What does the woman suggest the man do?	43. What plan do the speakers make?	
(A) View a map	(A) To visit some artists	
(B) Schedule a meeting	(B) To organize a show	
(C) Provide references	(C) To meet some sponsors	
(D) Decorate a space	(D) To go out to lunch	

- 44. Where do the speakers most likely work?
- (A) At a hospital
- (B) At a law firm
- (C) At a university
- (D) At a manufacturing company
- 45. Why does the man object to Mr. Smith?
- (A) He does not have an extensive work history.
- (B) He was late for the interview.
- (C) He did not answer questions clearly.
- (D) He did not dress appropriately.
- 46. What will the woman do next?
- (A) Double-check Ms. Wong's references
- (B) Answer Ms. Wong's question
- (C) Review Ms. Wong's employment history
- (D) Bring Ms. Wong in for another interview

- 47. Where most likely is the conversation taking place?
- (A) In an office building
- (B) In a hotel
- (C) In an apartment complex
- (D) In a hospital
- 48. What does the woman imply when she says, "I have a conference call at 8 A.M."?
- (A) She will not be able to meet the man.
- (B) She would like a faster Internet connection.
- (C) She would like to check out early.
- (D) She cannot work because of some noise.
- 49. What does the man say he will do?
- (A) Try to find the woman another room
- (B) Give the woman a refund
- (C) Bring the notice to the woman's room
- (D) Ask that the drilling be stopped

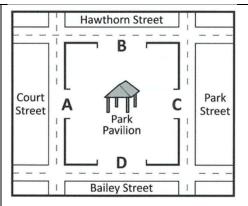
50. What are the speakers mainly discussing?	53. Where most likely are the speakers?	
(A) Employee responsibilities	(A) In a medical office	
(B) An advertising campaign	(B) At a repair shop	
(C) Developing a new product	(C) At a department store	
(D) A type of phone	(D) In a warehouse	
51. What do the women imply about hiring a	54. Who most likely is Barbara?	
new consultant?	(A) A technician	
(A) It would be expensive.	(B) A manager	
(B) It might not solve their problem.	(C) A salesperson	
(C) It will be challenging to find someone	(D) A fitness instructor	
with the right skills.		
(D) It has already happened.	55. What does the man ask the woman to do?	
	(A) Order some supplies	
52. What does the man suggest they do?	(B) Call Barbara	
(A) Stop production	(C) Reserve an exercise room	
(B) Hire temporary employees	(D) Help a patient tomorrow	
(C) Review costs		
(D) Spend less on advertising		

- 56. What does the woman imply when she says, "they maintain the parking area and outdoor lighting"?
- (A) Items were mistakenly added to a bill.
- (B) Some costs might be reasonable.
- (C) New rates went into effect.
- (D) A billing period is longer than one month.
- 57. What does the man think a medical clinic should do?
- (A) Hire more employees
- (B) Use fewer parking spaces
- (C) Pay a larger share of a bill
- (D) Move to a new building
- 58. What will the woman most likely do at the monthly meeting?
- (A) Choose a new landscaping company
- (B) Discuss a payment arrangement
- (C) Suggest enlarging the parking lot
- (D) Review a plan for new outdoor lighting

- 59. Why are the speakers celebrating?
- (A) A new restaurant is opening.
- (B) Their companies will be working together.
- (C) They have received an important loan.
- (D) They have received an award.
- 60. What does the man say he liked about a meeting today?
- (A) Some unexpected news
- (B) Some photos from a presentation
- (C) A speech that was given
- (D) A change to the agenda
- 61. What will the women do tomorrow morning?
- (A) Finalize some paperwork
- (B) Meet at the airport
- (C) Make sure the office is locked up
- (D) Compare some reports

Time	Task
5:00	Arrive
5:00-6:00	Set up
7:00-10:00	Reception
10:00-10:30	Entertainment
10:30-midnight	Clean up

- 62. What industry do the speakers most likely work in?
- (A) Shipping
- (B) Music recording
- (C) Catering
- (D) Tourism
- 63. Look at the graphic. What task in the schedule does the woman express concern about?
- (A) Arrive
- (B) Set up
- (C) Entertainment
- (D) Clean up
- 64. What does the woman ask the man to do?
- (A) Check on a hotel delivery
- (B) Help to prepare some food
- (C) Help to load some supplies
- (D) Arrange for the truck to arrive early



- 65. What event will the speakers attend at the park this weekend?
- (A) A picnic
- (B) An athletic event
- (C) An environmental fair
- (D) A volunteer trash cleanup
- 66. What does the woman ask the man to do the day of the event?
- (A) Hand out prizes
- (B) Direct people where to go
- (C) Decorate the park pavilion
- (D) Hang up signs
- 67. Look at the graphic. Which entrance will participants use for the event?
- (A) Entrance A
- (B) Entrance B
- (C) Entrance C
- (D) Entrance D

Stage 1	Framing
Stage 2	Plumbing
Stage 3	Insulation
	Drywall Installation
Stage 5	Finish Interior

- 68. What did the man do yesterday?
- (A) Communicated with the woman about the schedule
- (B) Contacted an electrician
- (C) Changed an aspect of the house's design
- (D) Ordered some supplies
- 69. Look at the graphic. What stage has recently been completed?
- (A) Framing
- (B) Plumbing
- (C) Insulation
- (D) Drywall installation
- 70. What does the man suggest the woman do?
- (A) Cancel an order
- (B) Make some design decisions
- (C) Pay a bill in advance
- (D) Change suppliers

PART 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

- 71. What is being advertised?
- (A) An online supermarket
- (B) A travel guide
- (C) A beverage product
- (D) A hotel chain
- 72. What does the speaker emphasize?
- (A) The eco-friendly policy of a business
- (B) The superior flavor of a product
- (C) The extensive selection on a Web site
- (D) The positive reviews of a brand
- 73. What is a benefit of membership?
- (A) It provides a discount.
- (B) It makes ordering more efficient.
- (C) It includes access to an online chat room.
- (D) It comes with a gift.

- 74. Who is Sarah Levinson?
- (A) A university professor
- (B) A coach
- (C) A computer scientist
- (D) A book author
- 75. What is the main topic of the broadcast?
- (A) Digital trends in publishing
- (B) Qualities of a good bank
- (C) How to save for retirement
- (D) Best jobs in finance
- 76. What kind of company sponsors the broadcast?
- (A) A local store
- (B) A publishing company
- (C) A technology firm
- (D) A health supplement manufacturer

- 77. Why did the company hire temporary workers?
- (A) It has opened a new office.
- (B) It is selling a wider variety of products.
- (C) It is very busy this time of year.
- (D) It is installing a new computer system.
- 78. What will Margaret Malin discuss?
- (A) How to take customers' orders
- (B) How to open a bank account
- (C) How to close the store each night
- (D) How to handle customer complaints
- 79. Why does the speaker say, "There's a white folder on the table in front of you"?
- (A) To review a gardening supplies price list
- (B) To share some company history
- (C) To introduce some job duties
- (D) To ask for some banking information

- 80. What is the speaker discussing?
- (A) A supermarket sale
- (B) An agricultural show
- (C) An educational program
- (D) An outdoor festival
- 81. Who is the announcement intended for?
- (A) Cattle farmers
- (B) Foresters
- (C) College students
- (D) Restaurant cooks
- 82. How can a person get more information?
- (A) By going to a farm
- (B) By sending an e-mail
- (C) By going to a Web site
- (D) By calling a phone number

83. Who is the speaker?	86. What type of event is taking place?	
(A) A plumber	(A) A writers' workshop	
(B) A shop owner	(B) A debate competition	
(C) A reporter	(C) A sports awards ceremony	
(D) A city employee	(D) A book signing	
84. What problem does the speaker identify?	87. What does the speaker mean when he says,	
(A) A broken water pipe	"This moment is such a thrill for me"?	
(B) A heavy rainstorm	(A) He admires a guest speaker.	
(C) A change to an insurance policy	(B) He likes speaking to audiences.	
(D) A misleading phone call	(C) He is enjoying a meal.	
	(D) He is pleased to win an award.	
85. What will the listener most likely do after		
listening to the message?	88. What are the listeners reminded to do?	
(A) Cancel his insurance policy	(A) Hold their applause until the end	
(B) Move his bakery	(B) Finish their meals	
(C) Open his store for business	(C) Turn off their phones	
(D) Arrange for a repair	(D) Avoid taking pictures	

- 89. What is causing heavy traffic in the city center?
- (A) Road construction
- (B) Preparation for an event
- (C) Bad weather conditions
- (D) A disabled vehicle
- 90. Why should the listeners visit the radio station's Web site?
- (A) To enter a contest
- (B) To request some music
- (C) To ask some questions about city planning
- (D) To learn about the progress of a sporting event
- 91. What does the speaker recommend the listeners do?
- (A) Work from home
- (B) Avoid driving into the city center
- (C) Wait for another traffic report
- (D) Take a different exit

- 92. Where does the speaker work?
- (A) At a jewelry store
- (B) At a dental office
- (C) At a medical supply store
- (D) At a hotel chain
- 93. What did the speaker forget to do?
- (A) Give back a necklace
- (B) Write down a phone number
- (C) Send some X-ray results
- (D) Call a receptionist
- 94. Why does the speaker say, "our office is open until seven tonight"?
- (A) To remind the listener about a delivery
- (B) To recommend that a contract be signed quickly
- (C) To ask the listener to return to an office
- (D) To indicate that a sale is ending

ROCKNOSE HANDCARTS		
Models	Cost	
Classic Handcart	\$ 50	
Superior Handcart	\$ 80	
Deluxe Handcart	\$110	
Super Duty Handcart	\$150	

- 95. Where does the speaker most likely work?
- (A) At a hardware store
- (B) At a tool manufacturer
- (C) At a landscaping service
- (D) At a construction company
- 96. What is the speaker's highest priority?
- (A) Buying a long-lasting product
- (B) Spending as little money as possible
- (C) Having the order delivered quickly
- (D) Getting the largest product available
- 97. Look at the graphic. Which handcart does the speaker want to buy?
- (A) Classic Handcart
- (B) Superior Handcart
- (C) Deluxe Handcart
- (D) Super Duty Handcart

TRAINING MODULES	DURATION
Plan and Organize Your Work	25 min.
From Opportunities to Deals	30 min.
Work as a Team	20 min.
Visualize Success	10 min.

- 98. Who is the training intended for?
- (A) Sales personnel
- (B) Executive officers
- (C) Human Resource employees
- (D) Product developers
- 99. Look at the graphic. How long will the training be?
- (A) 25 minutes
- (B) 30 minutes
- (C) 20 minutes
- (D) 10 minutes
- 100. What does the speaker tell the listeners to do?
- (A) Turn off their phones
- (B) Get some refreshments
- (C) Ask questions often
- (D) Role-play a situation