## PART 4 TOEIC SCRIPT no.1

## 71-73: 71C,72B,73D

M-Cn: Good afternoon, Mr. Rivera, I'm calling from Millford Limited. <sup>71</sup>Thank you for applying for our marketing director position. We were very impressed with your resume, especially the large amount of experience speaking in public you've had at other marketing firms. <sup>72</sup>Public speaking is definitely a requirement for our position. <sup>73</sup>We'd like to invite you to interview with us next week— can you please let me know when you'd be available to come to our office? Thanks.

#### 74-76:74C,75A,76B

M-Au Hi, everyone. This meeting shouldn't last too long. <sup>74</sup>l just want to go over our company's plans for the Redgrove marathon that's happening next month. So, we'll be sponsoring a food station for the runners and their families. It's going to be a long race, so <sup>75</sup>let's use this opportunity to promote some of our newest protein-bar flavors— the mint chocolate and berry blast, for example. <sup>76</sup>Leanna, why don't you oversee the selection of the protein bars for the run?

# 77-79: 77B,78A,79D

W-Br You're listening to Radio 4 London. With me in the studio tonight is <sup>1</sup>Anne Pochon, the well-known French photographer who just recently published her autobiography. Anne spent nearly a decade compiling her personal photographs and memories, which resulted in a handsome, illustrated volume that is available in bookstores now. The autobiography was released at the perfect time. <sup>2</sup>Ms. Pochon's private collection of photographs was just sold to the Gateway Art Museum, where an exhibition of her work is set to open in June. <sup>3</sup>Anne and I will discuss her career and future plans after a short commercial break.

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# 80-82:80A,81B,82C

M-Cn As you know, the Chemical Industry Convention is coming up in May, and the four of you have been selected to attend. <sup>80</sup>You'll be participating in demonstrations and workshops promoting our many chemical products. I know this'll be your first time representing our company, and <sup>81</sup>youil probably have questions as you prepare... But remember, we have all the convention information available for you —and I went to the convention last year. Also, <sup>82</sup>when you return from your trip, we'll ask you to give a presentation to your colleagues on what you learned about our competitors and potential customers.

## 83-85:83D,84C,85A

W-Br <sup>83</sup>Welcome to Rockstone Bank. Over the next six weeks, you will complete an internship that aims to teach you the basics of banking. At the end of the internship, you will have the opportunity to apply for a permanent bank teller position. Now, <sup>84</sup>I'd like to introduce our branch manager, Ms. Leah Enfield. <sup>85</sup>Ms. Enfield has worked at Rockstone Bank for 25 years. She will begin your orientation today with a presentation on our corporate culture, that is, the way we do things here at the bank. Now please join me in welcoming our branch manager, Ms. Leah Enfield.

# 86-88:86D,87C,88B

W-Am Hello, and <sup>86</sup>welcome to Co Id we 11 Family Farm! Today at our farm, you'll have the opportunity to tour the fields and go inside our greenhouses to see a wide variety of flowers. You'll also hear from our farmers, who will share with you what it takes to grow such fresh, beautiful flowers. <sup>87</sup>But remember that this is an outdoor tour, so please take your hats, sunglasses, and anything else you need to protect yourself from the sun. <sup>88</sup>We'll end the tour in our farm store, and all of our flowerpots are twenty percent off. Enjoy!

### 89-91:89A,90D,91B

M-Cn <sup>89</sup>Thanks for coming to this informal training session. So, this new scheduling software is something all managers will be using from now on. It's not complicated, but a couple of its features are different from our old scheduling software. I've already got it open on my computer, so let's look at the spreadsheet with employees' names. First, <sup>90</sup>after entering the hours for an employee, remember to hit Save not Next. You have to save one person's data before you can enter the next. Oh no, <sup>91</sup> my computer seems to have stopped working. Let me restart it and try again—I'm sorry for this interruption.

#### 92-94:92A,93C,94B

W-Am Hi, I'm your host, Nina Hudson, and <sup>92</sup>this is Nibble—the weekly podcast about the history of food. On today's episode. I'll be talking about cutlery and other eating utensils — why some cultures primarily use chopsticks to eat and others use forks and knives. But before we get started, <sup>93</sup>l'd like to announce that for the first time ever. Nibble is going to be broadcasting an episode live next month. <sup>94</sup>You can find information about how to be in the studio audience on our Web site. And while you're there, you can also submit a review of our program to let us know what topics you'd like us to cover in the future. That'll only take a minute.

# 95-97: 95B,96C,97B

M-Cn Hello, this message is for Howard. <sup>95</sup>I'm calling from the sales department at Evergreen Technology. I was in your print shop just yesterday to order some business cards for my salespeople. Well, <sup>96</sup>I see now that I made a mistake on the number of cards we need for Barbara Reynolds. I'll actually need to double the order of Barbara's cards. If that's not a problem, <sup>97</sup>I'll stop by the shop tomorrow afternoon to pick up everyone's cards at the same time.

# 98-100:98C,99D,100B

W-Am Hi, Kim. <sup>98</sup>I'm calling about the preparations for opening our new restaurant. "I just stopped by the building to check on the dining room renovations, and I was really pleased at how good the place looks. I've also checked into merchant service companies that process credit card payments for small businesses, and I sent you a list of the best features that each company offers. There's one that doesn't charge for the equipment we need to read the credit cards, so that's an attractive feature. But <sup>100</sup>another company allows people to pay at the table using their mobile phones. I think customers would really appreciate that convenience, so I suggest using that one.

## PART 4 TOEIC SCRIPT no2

## 71-73: 71C, 72D, 73B

M-Au Welcome to the local morning news. And now for our top story. <sup>71</sup>Mayforth Motor Company has announced plans to build a new assembly plant here in Centerville next year. <sup>72</sup>This is very positive news for our city, especially in terms of employment. The company is promising to hire 500 workers, and, on top of that, there will be many construction jobs while the factory is being built. James Mayforth, president of Mayforth Motor Company, stopped by the studio earlier today to talk about the new factory. <sup>73</sup>We are pleased to present that interview now.

#### 74-76: 74D, 75C, 76C

W-Br Good morning, Marco. <sup>74</sup>This is Soo-Lin, from the warehouse. <sup>75,76</sup>I'm calling to get your approval to purchase five computer tablets for the inventory managers. Right now they're writing down customer orders by hand and then inputting them into the computers in their offices. If we give them tablets, they'll be able to finish the orders much more quickly. <sup>76</sup>I'd like to buy the tablets next week—it'd really help improve our efficiency in the warehouse. The budget meeting is on Monday, right? Please let me know what you decide—thanks!

## 77-79: 77A, 78B, 79C

M-Au Summer's here, and <sup>77</sup>it's time for the city of Ocean View's annual music competition. This Saturday evening, come to Fountain Park to listen to local bands play their best songs. With fifteen music groups participating, this year's event will be better than ever! And remember, the audience gets to determine the winner—<sup>78</sup>just download our event application to your smartphone. On that app, you can vote for your favorite performance. Also, we're still in need of people to help out with the food and beverage booths. <sup>79</sup>Volunteers will be allowed to watch the performances from special seats that are right next to the stage! Please contact our volunteer coordinator at 555-0193 to sign up.

#### 80-82: 80B, 81D, 82D

M-Cn As you know, <sup>80</sup>we're planning next year's line of athletic shoes, so I'll start this week's design-team meeting with customer feedback. <sup>81</sup>The feedback shows that consumers are unhappy with the current design of our athletic shoes. Specifically, many people think our shoes are uncomfortable and have said their feet hurt after exercising. Management would like to see your ideas for some new designs by the end of the week. To that end, we're going to divide you into small groups to work together to help you meet the deadline. <sup>82</sup>I'll e-mail you the group assignments after the meeting.

### 83-85: 83B, 84D, 85A

W-Am Hi, Pierre. It's Emiko. <sup>83</sup>I wanted to follow up with you about your upcoming travel to Lakewood for the trade show. <sup>84</sup>I'm having trouble finding you accommodations—there are other events in Lakewood that weekend, and every hotel is completely booked. There's usually a place to stay in Springfield. You'd just have to drive a bit farther the day of the show. Please call me when you can. Also, <sup>85</sup>don't forget that your manager needs to approve your presentation before you leave. Thanks.

## 86-88: 86A, 87D, 88C

M-Au Thank you, everyone, for attending today's safety training. <sup>86</sup>This training is required before you start working at the construction site. Before we begin, please put on your orange safety vest and hard hat. Then, <sup>87</sup>we'll step outside and I'll show you how to properly operate the construction equipment. After that, you'll have time to practice while I supervise the group. At the end of the day, <sup>88</sup>you'll each receive a certificate that indicates that you're authorized to use our construction equipment.

#### 89-91: 89B, 90A, 91D

W-Br OK, everyone. <sup>89</sup>I have a few announcements before the patients start arriving here at the medical clinic. First, <sup>90</sup>the new chairs I ordered for the waiting room are coming this morning. Please let me know when the delivery people get here so I can give them specific instructions about where to unload the chairs. Also, Mark is out this week on holiday. <sup>91</sup>Since he's the one responsible for scheduling the follow-up appointments for our patients, I'll need one of you to take over that task while he's away. Who'd be willing to do that?

## 92-94: 92B, 93A, 94D

W-Am Hi, <sup>92</sup>it's Sofia, one of the inspectors at the factory. Since you're the manager, I wanted to let you know about something. At the staff meeting last week I discussed the new inspection procedures with all the teams. <sup>93</sup>l told everyone that the production teams would have to wait for their machines to be inspected before turning them on each morning. Well, I just arrived to do the inspection, and all the machines are already running. Remember, the purpose of the inspections is to check the machine settings. <sup>94</sup>lf the settings aren't correct, a lot of raw materials could be wasted, which is a problem. Please call me back at the factory.

# 95-97: 95C, 96B, 97D

M-Cn I have some important announcements before we open the restaurant tonight. First, the shipment we were expecting from our seafood distributor won't arrive until next week, so that means no mixed seafood soup. Instead <sup>95</sup>we'll make a double batch of Thursday's soup and serve that on Friday as well. Please make sure to let our regular customers know. Next, <sup>96</sup>l'd like to introduce our newest server, Deena Sanchez. Deena will do some training this week and start serving customers next week. <sup>97</sup>l posted her training schedule in the staff lounge. Please take a look at it while you're on break today, and let me know if you can help out with any of the trainings.

## 98-100: 98D, 99B, 100A

W-Am <sup>99</sup>Hi, Ms. Dubois, it's Paula from the marketing department. <sup>98</sup>I'm getting ready for my business trip next week, and I need to get a new laptop to bring with me. <sup>99</sup>Since you used to work for Vance Electronics, I wanted your advice on their laptops. I'm looking at a Web site of customer ratings right now. <sup>100</sup>They have a lightweight model—only 1.6 kilograms. That's the one I want, but it's not rated as highly as some of the others. What model do you recommend? Give me a call back, OK?Thanks, Ms. Dubois!

## PART 4 TOEIC SCRIPT no3

## 71-73: 71D, 72C, 73A

M-Au: <sup>71</sup>Welcome to the Three Pines Mall! Thank you for shopping with US. While you're here today, be sure to stroll through the central atrium, where <sup>72</sup>local food vendors are offering delectable free samples of new menu items. Supplies are limited! Also, <sup>73</sup>please be aware that Cedar Avenue is being repaved next week and will be closed to traffic. You will still be able to access the mall via Highway Fifteen as usual.

### 74-76: 74B, 75C, 76A

W-Br: A big welcome to Rita Perez, Westin Bookstore's featured guest of the summer! <sup>74</sup>Ms. Perez has graciously agreed to give a reading and to participate in a book signing. Her recently published novel, *Springtime Smiles*, has become an instant best seller, receiving praise from critics both here and abroad. <sup>75</sup>Having been her friend for seven years, I'm very happy to see her career flourish. <sup>76</sup>One last note before we begin... please make sure the sound on your mobile phone is turned off. And now, let's welcome Ms. Perez to the front.

## 77-79: 77D, 78A, 79B

W-Am: Good morning, everyone. I want to start this meeting by discussing the results of some recent product testing. <sup>77</sup>We were asked to design a software program for health-care professionals that would make medical record keeping more efficient. <sup>78</sup>Nurses said they wanted a faster tool for recording data so they could spend more time with patients. Well, the nurses at Cranberg Hospital used our software for two weeks, and during that time they spent fifteen minutes less than usual completing reports each shift. So that's good news. <sup>79</sup>I've summarized the results of our testing in a few handy charts. Let's take a look at them now.

#### 80-82: 80D, 81B, 82A

M-Cn: Good morning, Ms. Zhao, <sup>80</sup>this is Mustafa from Healthful Pharmacy. <sup>81</sup> I'm calling to let you know that your prescription is ready and can be picked up today. One thing to be aware of, though, we will be short staffed from four to five due to employee training. Unfortunately, we aren't able to hold this training any other time. Anyway, <sup>82</sup>when you do come in, please remember to bring some kind of photo identification. We require that of all our customers. Thanks.

### 83-85: 83B, 84C, 85A

M-Au: Thank you for attending today's seminar. <sup>83</sup>Our guest speaker today is Min-Ah Choi. Min-Ah is the company president of Choi, Incorporated. <sup>84</sup>Her company specializes in financial planning. It offers a wide range of financial services to both small businesses and individuals. So... this is a great opportunity to learn from a leader in the industry. We'll be getting started in just a few minutes. As you get settled into your seats, <sup>85</sup>please make sure you've signed in for the session. To do so, you'll need to find your e-mail confirmation on your mobile phone or laptop and click the "sign in" button there. That way, you'll all get credit for attending this seminar.

## 86-88: 86D, 87B, 88C

M-Cn: Before we end the staff meeting, <sup>86</sup>remember that our branch office on Carson Avenue will be closed for renovations starting Monday. That branch's accounting team will temporarily move to our building until their office renovations are complete. <sup>87</sup>The employees will be working in conference room B—we'll be moving some desks in there for the next few weeks. <sup>88</sup>We've arranged to host a catered lunch for them on Monday. All staff are welcome and encouraged to attend.

### 89-91: 89B, 90D, 91A

M-Au: For all of you tuning in to our radio station today, the annual Springfield Music Festival is just around the corner! <sup>89</sup>From June twelfth to fourteenth, the Springfield Park will host a variety of live performances, from drumming circles to alternative rock bands... all free and open to the public. <sup>90</sup>And don't forget about WKBC's annual raffle. This year, you can enter to win a brand new, one-of-a-kind electric guitar. <sup>91</sup>Raffle tickets are only available at our ticket booth. And last year, all the tickets were gone in an hour. Look for US by the water fountain on June twelfth. Hope to see you there!

## 92-94: 92D, 93A, 94B

W-Br: Welcome, everyone! <sup>92</sup>We're so glad you're joining our team. With the recent expansion to this building, we now have five additional theaters and can show more movies than ever. And that's, of course, why we've hired more staff. Well, <sup>93</sup>today, I'll show you the ticket booth and how to use the ticket machines. After that, we'll go over some other duties you'll be expected to cover, like working at the snack bar. Now, your uniforms haven't arrived yet, so, <sup>94</sup>tomorrow, please wear a red shirt to match our logo.

# 95-97: 95C, 96C, 97D

M-Cn: Hello, Ms. Rodríguez, <sup>95</sup>it's Harrison, from Harrison's Home Remodeling. I'm calling because the original invoice I sent you yesterday for your kitchen remodel is incorrect. This is good news for you, though, because <sup>96</sup>l forgot that the tiles you selected for your kitchen flooring are discounted this month. So, later today I'll send you a new invoice, which will include the discount on the tiles. Oh, and <sup>97</sup>my crew and I will be at your house tomorrow morning to install the countertops, then we'll be all done. Call me back if you have any questions.

## 98-100: 98B, 99B, 100D

W-Am: Would you like to add something special to your company's celebration or business function? Then Eco-Events may be just right for you. <sup>98</sup>We offer a large variety of environmentally friendly rental products for any occasion. Our most popular rentals are our tables and chairs, all made from sustainable materials. They're beautiful and functional! Our tables come in four sizes, allowing you to arrange a gathering any way you'd like. And for a limited time, "our most popular table, which seats eight to twelve people, can be rented for just ten dollars per day! <sup>100</sup>To take advantage of this limited offer, just enter the promotional code TENDISCOUNT when you go to our Web site.