

TOEIC PART 7 -UNIT 1

Questions 147-148 refer to the following notice.

Notice

Crawford Apparel has refurbished dressing rooms where you can try on clothes before you make a purchase.

- Please take only an item or two into a dressing room at a time.
- You may leave your personal belongings such as a wallet or a purse with one of our clerks for safekeeping.
- Any personal items left behind in a dressing room will be kept in the lost-and-found room near the entrance.

147. For whom is the notice most likely intended?

- (A) Storekeepers (B) Customers (C) Designers (D) Clerks

148. According to the notice, where can missing items be found?

- (A) In a police station (B) In an information center
(C) In a storage area (D) Behind a counter

Question 149-150 refer to the following text message chain.

DAN COOPER	10:10
Did you finish your meeting?	
HEATHER BERRY	10:10
Not yet.	
DAN COOPER	10:11
Okay, message me when you're done.	
HEATHER BERRY	10:11
I'm free now. They took a break for snacks and the bathroom.	
DAN COOPER	10:13
Great. I was wondering if you'd take the interns to lunch today.	
HEATHER BERRY	10:13
Are you bailing on it?	
DAN COOPER	10:14
I have to. I need to be in North Point by 2.	
HEATHER BERRY	10:14
No worries. I'll take them.	
DAN COOPER	10:16
Thanks. I'd hate to cancel on them.	

149. What is suggested about Ms. Berry?

- (A) She is eating a snack. (B) She will be promoted.
(C) She is in the middle of meetings. (D) She plans on cancelling a lunch appointment.

150. At 10:13, what does Ms. Berry mean when she writes, "Are you bailing on it?"

- (A) She's asking if Mr. Cooper has finished his meeting.
(B) She's inquiring if Mr. Cooper will be missing the appointment.
(C) She wants to know if Mr. Cooper will go to North Point.
(D) She would like Mr. Cooper to notify her when he leaves.

Question 151-152 refer to the following e-mail.

To	Patricia Mueller <patmueller@fine-mail.net>
From	Mark Hutchings <mhutchings@grosvenoronline.com>
Date	June 4
Subject	Re: Hotline
<p>Dear Ms. Mueller,</p> <p>Thank you for your feedback on our technical service hotline. We had not realized that calls were taking so long to connect to an operator, and we have managed to resolve the problem, which was caused by a glitch in the telephone switchboard software. As a gesture of goodwill, I would like to issue you a coupon for our online store for the value of \$25. To redeem it, simply sign in to your store account at www.grosvenoronline.com and enter the coupon code H58K55 into the box on the main page.</p> <p>Yours sincerely,</p> <p>Mark Hutchings</p> <p>Customer Service Representative, Grosvenor Online</p>	

151. Why did Mr. Hutchings send the e-mail?

- (A). To promote a special seasonal offer
- (B). To confirm an address for an order
- (C). To show appreciation for a comment
- (D). To request further information about a problem next visit to Grosvenor Online?

152. What will Ms. Mueller most likely do on her next visit to Grosvenor Online?

- (A). Sign up for a membership program
- (B). Claim the value of a coupon
- (C). Use the customer feedback form
- (D). Update her billing information

Question 153-154 refer to the following e-mail.

To Aaron Sandler <asandler@milleradvertising.com>

From Sam Miller <smiller@milleradvertising.com>

Subject Tuesday's Meeting

Date November 12

Dear Mr. Sandler,

This month's business review meeting is scheduled for Thursday, November 15. As you know, this meeting is a great opportunity for us to assess our operating plan and to make any adjustments that might help us keep up with constant changes in the marketplace. As an advertising agency, it's crucial we stay informed about the newest market trends. Therefore, I was excited when I heard that Tsuyoshi Ito, manager of our Japanese branch, would be visiting this Friday. In order to take advantage of his expertise and knowledge, I would like to change the meeting date so that Mr. Ito can attend.

This will be Mr. Ito's first time in the country, so I would like you to pick him up from the airport. A company car will be provided to you for this purpose, i will e-mail again once I have more details concerning Mr. Ito's arrival time.

Sincerely,

Sam Miller

President

Miller Advertising

153. What is the purpose of the e-mail?

- | | |
|---------------------------------|---|
| (A) To reschedule a meeting | (B) To request a monthly operating report |
| (C) To introduce a new employee | (D) To propose a new marketing strategy |

154. What does the e-mail indicate about Mr. Ito?

- | | |
|-------------------------------|-------------------------------------|
| (A) He is changing positions. | (B) He often travels for business. |
| (C) He works in advertising. | (D) He is a client of Mr. Miller's. |

Question 155-157 refer to the following article.

It's Raining Cats and Dogs

Brentwood (May 2) - [1] - Brentwood City finally has its very own cat café called Catastrophe and dog café called Hotdogs, both opened by owners Kevin and Ginger Blake. Both cafes opened last month to fanfare and a great deal of press coverage. - [2] - "Business has been booming," says Kevin Blake. "We knew we'd be successful; we just didn't think we'd be this successful." Not only are customers enthusiastically flocking to both cafes to hang out with the animals while drinking coffee and tea, many of them are adopting the animals and giving them forever homes. - [3] - "We thought it would be a good idea to take in some of the animals because of the overcrowding in many of the shelters," explained Ginger Blake. "And customers have a chance to interact with the animals, which is the best form of advertisement for the shelters." Since the cafes' opening, more than 10 dogs and 15 cats have been adopted "I don't yet own a dog, but I've always wanted one," says Laurie Jordan, a regular customer. "I come here to play with them. Maybe one day I'll find a dog that I really want." - [4] -

Because of the success, the Blakes are considering expanding by purchasing the adjacent shops. "We need more space to fit all our customers and the animals," explained Kevin. "It can get very crowded at times." The Blakes are looking to renovate the dog café next month and the cat café during the fall.

155. What is indicated about the cafes?

- (A) They serve an assortment of snacks.
- (B) They sell puppies and kittens.
- (C) They serve coffees and teas.
- (D) They offer pet products.

156. What is reported about the cats and dogs?

- (A) Several have been adopted.
- (B) They are permanent residents of the cafes.
- (C) They are friendly towards the customers.
- (D) They are trained to entertain

157. In which of the positions marked [1], [2], [3] and [4] does the following sentence belong?
"But the hype hasn't slow yet"

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Question 158-160 refer to the following advertisement.

Marigold Bakery

451 CLARK STREET, ELLIS TOWN

253-555-1298

Marigold Bakery is a family-run business that has been making delicious and irresistible sweet treats for over 30 years. Our store is located in historic downtown Ellis Town and offers a warm decor and inviting atmosphere.

We offer:

- Made-to-order pastries for parties, weddings, and corporate events
- Gluten- or sugar-free refreshments and vegetarian sandwiches
- Custom cake designs

Hours:

Monday to Saturday, 9:00 A.M. to 5:00 P.M.

We will be closing this September in order to expand the size of our store.

Sunday cooking class:

Marigold Bakery values positive interactions with the community. Therefore, we are currently holding a cooking class for teenagers in the community. Baking teaches the values of patience and hard work!

158. What is mentioned about Marigold Bakery?

- (A) It is internationally known.
- (B) It employs local students.
- (C) It offers options for those with dietary restrictions.
- (D) Its store space can be rented for various events.

159. According to the advertisement, what will happen in September?

- (A) The store will shut down for renovations.
- (B) A classroom will be constructed.
- (C) The menu will be expanded.
- (D) The shop will cater a community event.

160. What is indicated about the cooking class?

- (A) It will be held at a community center this year.
- (B) It has been going on for over 30 years.
- (C) It is taught by an experienced baker.
- (D) It is designed for local teenagers.

Question 161-164 refer to the following online chat discussion.

Bill Flake (9:41)

Hello, I'd like to get an update on the progress of the drapes that the Manillo Family ordered.

Lucy Mitt (9:41)

We're still waiting for the lace silks from Hand-Made Lace but we received most of the other fabrics yesterday. Our seamstresses will get to work on those today.

Bill Flake (9:42)

Then do you think the project will be completed by this Friday as the Manillo's wanted?

Lucy Mitt (9:43)

I'm not sure. It'll depend on when the lace arrives. Our group can start sewing some of the pieces together, but we need the lace to complete the intricate designs.

Bill Flake (9:44)

Can you contact Hand-Made Lace and find out when the shipment arrives?

Lucy Mitt (9:45)

Actually, Richard is taking care of that. Any word from them, Richard?

Richard Choi (9:45)

Yes, I just got off the phone with them. There was a bit of a delay because the lace artisans used the wrong silks. They had to re-work the lace. We'll receive them this afternoon. They sent a rush delivery to us.

Bill Flake (9:46)

Excellent! Then can the drapes be finished at the end of this week?

Lucy Mitt (9:47)

No problem. We'll work around the clock to get them finished on time.

Bill Flake (9:48)

I'm glad to hear that. They are long-time customers and they needed the drapes for their new condo this weekend.

161. What kind of business do the participants in the online chat probably work at?

- (A). A clothing company
- (B). A bridal shop
- (C). A custom drapery shop
- (D). A fabric warehouse

162. When will the shipment of lace arrive?

- (A). In the morning
- (B). In the afternoon
- (C). The next day
- (D). At the end of the week

163. At 9:47, what does Lucy Mitt mean when she says, “We’ll work around the clock”?

- (A). Her team will watch the time carefully.
- (B). Her team will work as quickly as possible.
- (C). Her team will take as much time as they need.
- (D). Her team will work all day and night if they have to.

164. What will Bill Flake probably do next?

- (A). Call the client
- (B). Cancel the order
- (C). Request a shipment of lace
- (D). Organize a meeting

Question 165-167 refer to the following e-mail

To: All Employees <staff@jointsystems.com>
From: Fred Hanes <fhanes@jointsystems.com>
Subject: Community Park Cleanup
Date: February 12

Joint Systems is a company that tries to take every opportunity to give back to our community. Therefore, I am urging all of our employees to take part in the upcoming community park cleanup sponsored by the city of Harrisburg. Without the dedication of volunteers, our parks and public spaces would not be free of litter. Donate some of your free time to keeping Harrisburg a beautiful and inviting city.

The community park cleanup will be held next Friday, February 18, from 1:00 to 5:00 P.M. Employees who wish to participate will leave work at lunchtime, yet will still be paid as if they had worked a full day. Volunteers are asked to bring supplies such as protective outerwear, tools, insect repellent, trash bags, and snacks.

A shuttle bus will depart from the company parking lot at 1:20 P.M. on Friday to take volunteers to the volunteer location. If you have a specific preference concerning the type of work you would like to do, please contact Event Organizer Don Lewis at 435- 555-6768.

We appreciate everyone's enthusiasm and support.

Fred Hanes

Human Resources, Joint Systems

165. What is the purpose of the e-mail?

- (A) To organize a business trip
- (B) To request updated information
- (C) To offer additional skills training
- (D) To promote a community event

166. What would probably NOT be necessary for participants?

- (A) A company uniform
- (B) A mosquito spray can
- (C) A rake
- (D) A sandwich

167. According to the e-mail, what is Mr. Lewis responsible for?

- (A) Raising awareness about food waste
- (B) Analyzing customer feedback
- (C) Assigning individuals tasks
- (D) Cleaning a community center

Question 168-171 refer to the following flyer.

Movies in the Park

This fall Glenwood Springs Park will host a weekly Movies in the Park night for residents of Glenwood Springs. In cooperation with various local business sponsors including Paxton Inc. and GS Mall, family-friendly movies will be shown every Friday night at the center of the park. Tickets are not necessary for these events because they are free to the public.

Running from September through November, Movies in the Park promises a wonderful line-up of fun and touching movies for the whole family. You are encouraged to bring blankets and chairs as well as picnic snacks. Movie starting times depend on sunset times, so it is advised to come early to secure your spot beforehand. Please visit our website at www.glenwoodsprings.org/movies to see a schedule of upcoming films and a list of our local sponsors.

In the event of heavy rain, low temperatures, or strong winds, the film screening may be canceled. If this occurs, the announcement for the film cancelation will be made both on our website and on the local radio. You can also ask about event cancelations by calling the Glenwood Springs Department of Parks and Recreation at 715-555-5358.

168. What is the purpose of the flyer?

- (A). To announce park renovation plans
- (B). To publicize a community event
- (C). To solicit donations
- (D). To promote a new film

169. Who will provide funding for Movies in the Park?

- (A). A local radio station
- (B). The residents in Glenwood Springs
- (C). The Department of Parks and Recreation
- (D). The businesses in Glenwood Springs

170. What is NOT mentioned as a recommendation for participants?

- (A). Bringing food
- (B). Purchasing tickets in advance
- (C). Consulting a schedule
- (D). Arriving early

171. According to the flyer, why would the phone number be used?

- (A). To make a reservation
- (B). To inquire about a schedule change
- (C). To ask for driving directions
- (D). To cancel an appointment

Question 172-175 refer to the following article

Clean and Green

The town of Korden has much to celebrate as the new hydrogen fuel car company, Newmark, plans to open a massive manufacturing plant in the next few months. - [1] - Newmark already supplies some of the greenest cities around the world including Vancouver, Singapore, Honolulu, and Amsterdam with hydrogen-fueled public buses and taxis. - [2] - The company is forecast to grow by 120% in the next 5 years. Furthermore, the opening of the plant in Korden is expected to bring in 300 new jobs. - [3] - The old Handai facilities will be the site of the new Newmark facilities. The mayor of Korden is also working to provide government subsidies to those who purchase a hydrogen-fueled car in hopes that the gas guzzling conventional cars eventually become a thing of the past. - [4] -

172. What is the main topic of the article?

- | | |
|----------------------------------|-------------------------------------|
| (A) Alternative energy sources | (B) Environmentally friendly cities |
| (C) The opening of a new factory | (D) The future of car companies |

173. What will happen to the old car factories?

- (A) They will be destroyed and rebuilt.
- (B) They will be the new site of the hydrogen fuel car company.
- (C) They will be turned into office buildings,
- (D) They will house all the old conventional cars.

174. What is suggested about Korden?

- | | |
|--|-------------------------------------|
| (A) It will become one of the greenest cities. | (B) Its economy will stay stagnant. |
| (C) It will attract new car companies. | (D) It will grow economically. |

175. In which of the positions marked [1], [2], [3] and [4] does the following sentence belong?
“This is welcome news for a town that has suffered economically after the closure of its car manufacturing plants in the 1990’s and after its stagnant growth since then.”

- | | | | |
|---------|---------|---------|---------|
| (A) [1] | (B) [2] | (C) [3] | (D) [4] |
|---------|---------|---------|---------|

Question 176-180 refer to the following announcement and e-mail.

Kenneth Global Journalism Internship

The Kenneth Global Journalism Internship will provide you with great opportunities to train with the world's most renowned international multimedia news agency, work with professional reporters and editors, and gain valuable experiences in fast-paced newsrooms in big cities such as London, Berlin, and Paris. It will offer talented college graduates an opportunity to learn and develop their journalistic skills and first-hand knowledge.

This is a paid internship that offers free lodging as well as lunch and dinner. Interns will receive several weeks of formal training focused on writing skills, journalism ethics, and basic workplace knowledge. They are also able to take advantage of other regularly scheduled training opportunities during the internship free of charge. The internship will last 4 months, beginning on August 1.

Applications for the internship can be found on our website at www.kennethglobal.com and must be submitted by June 20. Applicants who advance past this stage will be asked to interview at our headquarters on June 27. Any questions can be directed toward Ruby Hart at rubyhart@kennethglobal.com or asked in person at our headquarters in Austin.

From: Kyle Lane <kylelane12@mpnet.com>
To: Ruby Hart <rubyhart@kennethglobal.com>
Subject: Internship
Date: June 28

Dear Ms. Hart,

I am extremely grateful to have advanced past the first round of the Kenneth Global Journalism Internship's selection process. Applicants are supposed to interview in person on the specified date, but unfortunately I am scheduled to attend an important conference in Dallas with my professor. However, because I live in the same city as your headquarters, it would not be difficult to arrange an alternative time for me to interview.

Thanks again for considering me for this position. I look forward to hearing back from you concerning a possible interview date. In the meantime, I will do my best to prepare myself.

Regards,
Kyle Lane

176. What is indicated about internship applicants?

- (A). They must have prior work experience. (B). They must attend an upcoming conference.
(C). They must submit a letter of recommendation. (D). They must hold a bachelor's degree.

177. What is true about the internship?

- (A). It includes meals and accommodations. (B). It is for professional journalists only.
(C). It will end in August. (D). It is an unpaid position.

178. What other benefit is offered to interns?

- (A). Health insurance (B). Additional training
(C). Employee discounts (D). Paid vacation

179. When is Mr. Lane supposed to attend interview?

- (A). On June 20 (B). On June 27 (C). On June 28 (D). On August 1

180. Where does Mr. Lane live?

- (A). In Dallas (B). In Austin (C). In Berlin (D). In London

Question 181-185 refer to the following article and e-mail.

Madison Business Update

November 15-Sun Microchip is the largest producer in the country of the integrated circuits that go into computers, smartphones, and other digital electronics. The company has recently built a new factory in Madison and will begin operations starting in January of next year. The chief executive officer of Sun Microchips, Melinda Piers, stated that, “As the market for consumer electronics continues to become larger and larger globally, companies like Sun Microchips are expanding to meet the needs.”

“We are looking to hire a variety of people such as factory workers, personnel employees, and accountants. We expect the opening of the factory to create over 200 jobs in Madison,” said Ms.Piers. She noted that the company will try to hire local applicants first, but that those living outside are also encouraged to apply.

Applicants must submit their resume by November 25 by e-mailing Tina Zimmerman at tzimmerman@sunmicrochips.com. Sun Microchips will be holding interviews next month on two separate dates. Those applying as general laborers for jobs on the assembly line should schedule an interview between December 3 and 8. Those interested in positions in personal, accounting, and customer service are required to schedule an interview between December 9 and 11.

To: Tina Zimmerman <tzimmerman@sunmicrochips.com>
From: Jake Henry <jakehenry@tnamail.com>
Date: November 21
Subject: Opening at Sun Microchips
Attachment: resume.doc

Dear Ms. Zimmerman,

I recently read an article in the Madison Business Update about the openings at a new factory in Madison. As a former employee of Sun Microchips, I was excited by the prospect of joining your company again.

Please see the attached file. I would really appreciate it if you would give me a chance to have an interview. Anytime on December 10 will work for me. If you would like to learn more about my past work experience with Sun Microchips, you can contact my former supervisor, Todd Smith. He is still working there.

I look forward to meeting you.

Jake Henry

181. According to Ms. Piers, what is true about consumer electronics?

- (A) Their demand is constantly increasing.
- (B) They are becoming more and more expensive.
- (C) They will be produced only in a few countries.
- (D) They can affect users' health.

182. What is Sun Microchips planning to do?

- (A) Launch the latest model of smartphone
- (B) Build a new factory overseas
- (C) Give preference to local job candidates
- (D) Hire a new chief executive officer

183. Who most likely is Ms. Zimmerman?

- (A). A computer technician
- (B). A human resources manager
- (C). A factory worker
- (D). An accountant

184. What is the purpose of the e-mail?

- (A). To quit a job
- (B). To postpone an appointment
- (C). To ask for an interview
- (D). To accept a job offer

185. What can be inferred about Mr. Henry?

- (A). He is a local resident of Madison.
- (B). He has a degree in computer science.
- (C). He currently works at Sun Microchips.
- (D). He wants an office position.

Question 186-190 refer to the following article and letters.

April 5—Clearwater Hospital in downtown Scranton has launched a new pen pal letter-writing program between terminally ill hospital patients and adult volunteers. Hospital Director Zack Chambers, who was recently presented with an Outstanding Leader Award from the National Health Care Alliance, started the program to create stronger connections between the hospital and the community. Mr. Chambers encourages adults of all types and occupations to apply even if they don't feel completely qualified. Simply visit the Clearwater Hospital website and become a member of the hospital free of charge.

"I hope through this program, volunteers can form close relationships with patients to help them get through these difficult times in their lives," said Mr. Chambers. He also hopes that the program will lead to more people visiting terminally ill patients in person.

Clearwater Hospital May 4

Monica Greene

4100 Washington Road

Scranton, Wisconsin 54481

Dear Ms. Greene,

I was delighted to receive your letter. I am very excited to have been paired with you as pen pals. I hope we can learn a lot from each other and build a lasting friendship.

I look forward to hearing from you,

Jessica Wright

Dear Jessica,

You don't know how much I appreciate your kind words. Although the staff at Clearwater are very kind, I feel the need to connect with people who are not part of the staff. My surviving family also live a great distance away, in Florida, and so most of the time I am just communicating with the paid staff or the other patients. I would welcome a visit, if you truly wanted to come, and the best time would be for our meeting is the Thanksgiving holiday party here at the center I suppose. My own family might be here as well. If it is too much for you, or if you can't get the time off of work, don't worry about it too much. I do hope that we can continue to communicate through our letters.

All the best,

Monica Greene

186. What is the article about?

- | | |
|-----------------------------|----------------------------|
| (A). A volunteer program | (B). A doctor's retirement |
| (C). A new software company | (D). A writing competition |

187. What is mentioned about Mr. Chambers?

- | | |
|--|---|
| (A). He is a patient at Clearwater Hospital. | (B). He teaches writing skills to adults. |
| (C). He is the head of a health care organization. | (D). He was honored for his leadership. |

188. What does Mr. Chambers invite people to do?

- | | |
|---|--|
| (A). Sign up for a newsletter | (B). Schedule regular health check-ups |
| (C). Visit patients in critical condition | (D). Write a letter of recommendation |

189. Who does Monica Greene spend most of her time with?

- | | | | |
|-------------------------|-----------------|---------------------|------------------|
| (A). Clearwater's staff | (B). Her family | (C). Jessica Wright | (D). Her friends |
|-------------------------|-----------------|---------------------|------------------|

190. When does Monica Greene want Jessica to visit?

- | | | | |
|----------------|---------------------|----------------------|-------------------|
| (A). Christmas | (B). New Year's Eve | (C). The 4th of July | (D). Thanksgiving |
|----------------|---------------------|----------------------|-------------------|

Question 191-195 refer to the following e-mail, schedule and online chat board.

To: Library Members <members@claytonlibrary.edu>

From: Holly Allen <hollyallen@claytonlibrary.edu>

Subject: Events This Month

Date: August 1

Attachment: August Event Calendar

Dear Members of the Clayton Library,

Thank you for your continued support of the Clayton Library. Your monthly membership fees help us to obtain new books, computers, journal subscriptions, and other resources that are useful to the entire community. We would like to inform you of some special upcoming events this month you may be interested in attending.

First, famous children's book author and storyteller Ebert Butler will be visiting our library. He will be reading from his new book, *The Mysterious Cat*, and signing autographs. His book was recently nominated for the Children's Book of the Year Award. Kathy Butler, Mr. Butler's wife, will also be in attendance at this event. She has drawn the pictures in most of Mr. Butler's books, including *The Mysterious Cat*. This event costs \$10 but is provided free for library members.

Later in the month, renowned wildlife photographer Nina Brooks will be holding an exhibition on the main floor of the library. Ms. Brooks recently returned from a trip to Kenya, where she photographed cheetahs, giraffes, elephants, and other animals. Her photographs capture the vividness of the wildlife and the majesty of nature.

In addition to these two featured events, there will be a variety of workshops, games nights, and other events this month. Check the attached calendar for details. All events, including Movie Night, are free unless noted otherwise.

Sincerely,

Holly Allen

Library Events Coordinator

Clayton Library Events Calendar

August

<u>Date/Time</u>	<u>Event Title</u>	<u>Notes</u>
Saturday, Aug. 2, 5:00 P.M.	Creative Writers Workshop	Led by Donna Ward
Friday, Aug. 8, 7:00 P.M.	Movie Night	Family-friendly event
Sunday, Aug. 17, 6:00 P.M.	The Mysterious Cat Reading	Entrance cost of \$10
Wednesday, Aug. 20, 3:00 P.M.	Knitting Club	Complimentary refreshments
Saturday, Aug. 30, 2:00 P.M.	Photo Exhibition Opening	Entrance cost of \$5

Clayton Library Community Chat Board

August 1



> User ID: Jjohnson231

Subject: Creative Writers Workshop August 2

Hey, is anybody going to go to the writers workshop tomorrow? I heard that Donna Ward is an outstanding teacher. I could really use some feedback on my latest short story too. Post if you are going! –Jim



> User ID: Storytimechuck

Subject: Re: Creative Writers Workshop August 2

Hey jjohnson231! I am going for sure. You are right, Donna is the best. Her knowledge of narrative and pacing have really helped me with my screenplay. Maybe I could read through your short story after the workshop and give you my feedback too? The more eyes the better, I always say! I'll let you take a look through my screenplay too if you are interested. See you tomorrow! -Chuck

191. What is the purpose of the e-mail?

- (A) To introduce new members
- (B) To promote upcoming events
- (C) To announce some schedule adjustments
- (D) To solicit donations

192. What is indicated about Ebert Butler?

- (A) His wife is an illustrator.
- (B) He has recently published his first book.
- (C) He has several cats.
- (D) He will receive an award soon.

193. According to the chat board, what does Donna Ward excel at?

- (A) Creating vivid photographs
- (B) Writing successful screenplays
- (C) Understanding the role of timing and storylines
- (D) Working with young poets

194. When can library users meet Kathy Butler?

- (A) On Wednesday
- (B) On Friday
- (C) On Saturday
- (D) On Sunday

195. What will likely happen after the Creative Writers Workshop on August 2?

- (A) Everyone will know how to write poetry better.
- (B) Chuck and Jim will exchange their work to give each other feedback.
- (C) Donna Ward will publish her novel.
- (D) Chuck and Donna will work with Jim's short

Question 196-200 refer to the following e-mails.

To: Kevin Scott <kevinscott@startrealty.com>
From: Steven Mason <smason@turnerelectronics.com>
Date: February 2
Subject: A warehouse

Dear Mr. Scott,

My name is Steven Mason and I work for the consumer electronics company Turner Electronics. I am currently scouting for a warehouse in the Pittsburg area. As you know, having an effective distribution strategy is critical for every company in today's fast-paced business world.

Therefore, I am looking for a warehouse located in the outskirts of Pittsburg. The warehouse needs to be located close to the highway. We are shipping a high volume of products, so we would prefer a dedicated warehouse to be used exclusively for Turner Electronics operations. A warehouse with a spacious loading bay for large trucks is necessary. Additionally, a warehouse that also has office space would be ideal. Because of the valuable nature of our products, we would like a warehouse that provides precautions against theft and damage.

I look forward to hearing your response soon.

Steven Mason

Turner Electronics

To: Steven Mason <smason@turnerelectronics.com>
From: Kevin Scott <kevinscott@startrealty.com>
Date: February 3
Subject: Re: A warehouse

Dear Mr. Mason,

It seems that as your company expands, you would like to improve the operations of your distribution network and deliver products to sellers more quickly. We have a variety of warehouse options, and I trust one of them will fit your company's needs. All locations have a state-of-the-art security system as well as experienced staff.

Location 1 —\$3,499 per month for a 10,000-square-foot warehouse space shared by multiple businesses. Because this location is a shared operations site, we offer it at a discounted price.

Location 2—\$5,500 per month for an older warehouse located in downtown Pittsburg. This warehouse is currently empty, and therefore can be used by your company exclusively. It also features a walk-in freezer.

Location 3—\$6,500 per month for a very spacious warehouse located a few miles outside of Pittsburg. Although currently used by two other businesses as a storage space, it can be converted into a warehouse only for your company.

Location 4—\$2,600 per month for a medium-size warehouse. This warehouse is provided at a discounted price because it has no area for trucks to unload cargo conveniently. It is best for smaller-sized operations.

These are the locations currently available for use. If you have any questions or would like to visit a location in person, please contact me.

Kevin Scott

To: Kevin Scott <kevinscott@startrealty.com>
From: Steven Mason <smason@turnerelectronics.com>
Date: February 3
Subject: Location 3

Dear Mr. Scott,

Thank you so much for responding to my inquiry so quickly. Although none of the warehouses is exactly what I was looking for, I think the best option for our business will be Location 3. This, of course, is contingent on the other two businesses moving their storage into another warehouse. Our operations, as I noted in my first e-mail, are expanding, and I want to make sure that we have ample room to grow. I am delighted that there is security at your warehouses as well.

I have some time early next week if it would be possible to take a walk through Location 3. I think once I get a feel for the space, I will be able to make a firm decision. Please contact me by phone at your convenience so we can set up a time.

You can reach me at (351) 546-9899.

All the best,

Steve Mason Turner Electronics

196. What is the purpose of the first e-mail?

- (A). To look for a rental space
- (B). To finalize a business proposal
- (C). To ensure the arrival of a shipment
- (D). To advertise a property for sale

197. Who most likely is Mr. Mason?

- (A). A warehouse manager
- (B). A truck driver
- (C). A security guard
- (D). A distribution manager

198. According to Mr. Scott, what does Turner Electronics intend to do?

- (A). Hire more experienced truck drivers
- (B). Enhance supply chain efficiency
- (C). Improve overall product quality
- (D). Expand into the Asian market

199. According to the third e-mail, what has to happen for Turner Electronics to move into Location 3?

- (A). The rent must be reduced.
- (B). Two businesses must find other places to store their belongings.
- (C). The space must be converted to include an office.
- (D). There must be a security added to the building.

200. In the third e-mail, what is the most likely day that Mr. Mason will be available for a walkthrough of Location 3?

- (A). Monday
- (B). Thursday
- (C). Friday
- (D). Saturday