Donald Law

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Self-motivated MIS graduate with hands-on experience in data analytics, SQL, and workflow automation; as well as a strong background in technical consulting, coaching, and software development. Seeking to join a forward-thinking company that supports long-term growth in a Data Analyst or Data Scientist position.

EDUCATION

University of Georgia — Athens, GA
Bachelor of Business Administration in Management Information Systems — *May 2024*
Zell Miller Scholar, Deans List x3, Life Scout BSA

EXPERIENCE

Technical Drafting Analyst — Dec 2024 – Present
Commercial Metals Company — *Lawrenceville, GA*
- Maintained and integrated SQL databases with industry software to automate project scheduling updates, saving 20 team members over 4 hours per week of manual data entry.
- Delivered IT support by troubleshooting system performance, network connectivity, and hardware issues including CPU reseating and component-level repair.
- Designed engineering drawings and served as project coordinator on large-scale infrastructure projects for high-profile clients including Microsoft, Amazon, and the U.S. Government.

IT Strategy Consultant — Aug 2020 – Dec 2024
Freelance — *Athens, GA*
- Delivered analytical coaching services to over 50 clients, using Excel pivot tables and performance data to assess trends, identify decision-making patterns, and provide targeted strategic feedback.
- Conducted live review sessions and developed personalized recommendations that led to a measurable 40% average improvement in client performance, including multiple top 1% achievers.
- Provided hands-on IT support and technical consulting, resolving issues related to hardware, software, VPN configuration, and system optimization for individuals and small business clients.
- Built and maintained simple client websites, applying technical skills in web design, troubleshooting, and cross-platform functionality.

PROJECTS

Data Analyst | *Salesforce Project* | *Remote* — Jan 2024 – May 2024
- Served as the data specialist & lead programmer in MIS 4620s group project to transition RentoMax from manual, paper-based operations to a Salesforce-based system, improving efficiency in apartment rental management.
- Developed and optimized data models within Salesforce, ensuring robust and scalable integration that supports enhanced property management processes.
- Programmed fully automated maintenance ticketing and response system using Apex, measurably improving tenant satisfaction by 62%.

Game Developer // Project Manager | *Independent Project* | *Remote* — Feb 2018 – Oct 2021
- Co-developed a Roblox-based game with over 100k daily active users and $5M+ cumulative revenue.
- Created 20+ unique 3D assets in Blender, doubling catalog variety and boosting player engagement.
- Increased monthly revenue by 20% using PowerBI and Excel to analyze in-game sales trends.

TECHNICAL SKILLS

Languages: SQL, Python, R, C, C++ // HTML, CSS, LaTeX
Software: Tableau, Power BI, Jira, Salesforce
Developer Tools: Git, VS Code, Eclipse // AWS, Azure
Creative Tools: AutoCAD, Blender, Sony Vegas, Photoshop, Adobe Suite, Unity
Workflows: Agile, Scrum, Lean Six Sigma Methodology
Volunteering: UMC Food Bank, Project Safe - Domestic Violence