

# Donald Law

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## EDUCATION

### University of Georgia

Athens, GA

*Bachelors of Business Administration in Management Information Systems*

*May 2024*

**Leadership Experience:** Life Scout BSA, UGA WUOG Officer, Robotics Team Officer, UGA E-Sports Officer

**Volunteering:** Books for Keeps, Project Safe, UMC Food Bank

**Awards:** Zell Miller Scholar, Dean's List

## EXPERIENCE

### Strategy Analyst

July 2021 – Present

*Freelance*

*Athens, GA*

- Train clients in strategic thinking and decision-making across various strategy game titles
- Develop Excel pivot tables, deliver VOD reviews, and hold live coaching sessions to enhance client learning
- Analyze data to identify clients strengths and weaknesses and provide personalized feedback
- Successfully coached 30+ individuals, with an average improvement in quantifiable skill of over 40%
- Guided 5 students into achieving the top 1% skill bracket for their respective area of coaching

### Technical Specialist

Aug 2020 – May 2024

*Freelance*

*Athens, GA*

- Began providing IT assistance to individuals to gain practical experience while attending college.
- Install and configure VPNs on home networks, ensuring clients have secure and reliable connections.
- Diagnose and repair PCs, including hardware assembly, software troubleshooting, system imaging, and upgrades.
- Create and maintain websites for clients, utilizing web development skills.
- Simplify technically complex concepts for non-technical users and offer personalized software training

### Seasonal Fulfillment Expert

Sept 2023 – Jan 2024

*Target*

*Athens, GA*

- Picked and packed guest orders for store pickup, drive-up, and home delivery
- Fulfilled 25+ orders and picked 300+ items per shift, averaging over 98% accuracy
- Worked with team members to consistently exceed daily sales and productivity targets while under strict deadlines
- Utilized interdepartmental knowledge to assist customers in quickly locating products on the sales floor.
- Lifted and moved merchandise in excess of 100lbs, maintaining a perfect safety compliance record

### Student Supervisor

March 2022 – Sept 2023

*Panda Express*

*Athens, GA*

- Lead and mentored a team of 10+ students in a fast-paced, high-volume environment
- Managed customer service issues and developed excellent communication skills
- Processed hundreds of daily cash and card transactions and handled the issuing of refunds
- Monitored inventory levels and performed all duties required of Cook and Service positions
- Assisted in on-boarding new employees and provided continuous guidance during their training

## PROJECTS

### Technical Lead | *Excel, AutoCAD, Blender, Power BI*

Feb 2018 – Oct 2021

- Vital in the development of a Roblox project made for kids entertainment
- Published game has 100k+ daily active users and has generated 500k+ USD in cumulative revenue
- Analyzed in-game sales data using Excel and PowerBI, increasing revenue by over 20%
- Modeled and textured 20+ unique assets, doubling the available purchasable catalog
- Handled end-user bug reports in Jira

## TECHNICAL SKILLS

**Languages:** SQL, Python, Java, Lua, HTML, CSS, LaTeX

**Software:** Microsoft Excel, Office 365 Suite, Tableau, Power BI, Visio, Jira, JMP, Salesforce

**Developer Tools:** Git, VS Code, IntelliJ, Eclipse // exposure to AWS, Azure, Apache Tomcat, Docker, Kubernetes

**Creative Tools:** AutoCAD, Blender, Sony Vegas, Photoshop, Adobe Suite, Unity

**Other:** Agile, Scrum, and Lean Six Sigma methodologies; pursuing CompTIA A+, CompTIA Sec+