Donald Law

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Detail-oriented MIS graduate with hands-on experience in data analytics, CAD drafting, and IT support. Proven track record in technical consulting, strategic coaching, and software development. Looking to advance my career by leveraging my analytical and creative skills into an analyst or technical operations position.

EDUCATION

University of Georgia — Athens, GA
Bachelor of Business Administration in Management Information Systems — *May 2024*
Zell Miller Scholar, Deans List x3, Life Scout BSA

EXPERIENCE

Technical Drafting Analyst — Dec 2024 – Present
Commercial Metals Company — *Lawrenceville, GA*
- Designed and produced engineering drawings for large-scale infrastructure projects, serving high-profile clients such as Microsoft, Amazon, and the U.S. Government.
- Provided internal IT support by diagnosing and resolving hardware and networking issues, including disassembling workstations, reseating CPUs, replacing components, and troubleshooting system performance and connectivity problems.
- Maintained and integrated a SQL database with industry software to automate project scheduling updates, saving 20+ team members over 4 hours per week of manual data entry.
- Served as project coordinator & primary point of contact on assigned deliverables, fielding technical questions and ensuring clear, timely communication of design intent between the customer and company.

Freelance Strategy Consultant — Aug 2020 – Dec 2024
Freelance — *Athens, GA*
- Delivered analytical coaching services to 30+ clients, using Excel pivot tables and performance data to assess trends, identify decision-making patterns, and provide targeted strategic feedback.
- Conducted live review sessions and developed personalized recommendations that led to a measurable 40% average improvement in client performance, including multiple top 1% achievers.
- Provided hands-on IT support and technical consulting, resolving issues related to hardware, software, VPN configuration, and system optimization for individuals and small business clients.
- Built and maintained simple client websites, applying technical skills in web usability, troubleshooting, and cross-platform functionality.

PROJECTS

Data Analyst | *Salesforce Project* | *Remote* — Jan 2024 – May 2024
- Served as the data specialist & lead programmer in MIS 4620s group project to transition RentoMax from manual, paper-based operations to a Salesforce-based system, improving efficiency in apartment rental management.
- Developed and optimized data models within Salesforce, ensuring robust and scalable integration that supports enhanced property management processes.
- Programmed fully automated maintenance ticketing and response system using Apex, measureably improving tenant satisfaction.

Game Developer // Project Manager | *Independent Project* | *Remote* — Feb 2018 – Oct 2021
- Co-developed a Roblox-based game with over 100k daily active users and $5M+ cumulative revenue.
- Created 20+ unique 3D assets in Blender, doubling catalog variety and boosting player engagement.
- Increased monthly revenue by 20% using PowerBI and Excel to analyze in-game sales trends.

TECHNICAL SKILLS

Languages: SQL, Python, Java // HTML, CSS, LaTeX
Software: Tableau, Power BI, Jira, Salesforce
Developer Tools: Git, VS Code, Eclipse // AWS, Azure
Creative Tools: AutoCAD, Blender, Sony Vegas, Photoshop, Adobe Suite, Unity
Workflows: Agile, Scrum, Lean Six Sigma Methodology
Volunteering: UMC Food Bank, Project Safe - Domestic Violence