



BRANDON D'ABREO

email@brandondabreo.com



brandondabreo.com



+91 9920 55 6006

PROFILE

I am a tech enthusiast with a versatile skill set in Linux Server Administration. Recognizing the shift towards cloud infrastructure, I now focus mainly on making the best use of AWS for all relevant applications.

PROFESSIONAL EXPERIENCE

Co-Founder: Espada Online

Jun 2018 - Present

A budding website and email hosting solution for small to medium businesses. We make, promote and host websites. Currently focusing on tailor made deployment and hosting solutions for a diverse client base. Currently running projects include website design, cloud hosting solutions, and application deployment for android applications.

Web Solution Specialist: Endurance International Group.

Mar 2017 - Jun 2018

Server Management:- Troubleshooting, Database and Site Data Migration, Server Abuse Handling, Software Configuration, Cloud server deployment and scaling • **Server Monitoring:-** Thruk, Zabbix & Kibana (API) • **Server Security:-** Sitelock, Codeguard, SSL - Let'sEncrypt, Comodo • **Client Gui Installation, configuration and Support:-** cPanel / WHM, Parallels Plesk Panel, WHMCS, FTP. • **Third party product support:-** Impress.ly, Jiggy, Weebly • **Domain Management:-** Registration, Renewal, Redemption, and Transfer of various nTLDs, gTLDs and ccTLDs using RESTful API. • **Email Service Management:** GSuite, OX App Suite, Horde, RoundCube, MailEnable, SquirrelMail. • **CMS:** Installation & Setup for WordPress, Joomla, Magento, Drupal.

Project Upsell: Helped customers select the right product for their business via an Upsell mechanism, thereby increasing the revenue of the business.

Project Saves: Understand why an existing customer would like to delete a product from our system and then work with the Product, Marketing and Sales teams to reduce customer churn.

Net Promoter Score: Performed a quarterly score review with our customers to get feedback about our products, and then work with the Business, Marketing and Product teams to make sure all customer feedback is heard and worked upon, which helped the business reduce customer churn.

All this was enhanced by countless proprietary and third-party productivity tools to make the most efficient use of time.

System Engineer: MAQ Software

Nov 2016 - Dec 2016

Internship for an IT Systems Engineer. The Job involved maintaining IT infrastructure including hardware, software licenses, and inventory management. Troubleshooting and resolving all IT related issues within the organization involving all on-premises equipment.

SOFT SKILLS

- Quick learner, even quicker with software and tech.
- Orderly Task Management .
- Adaptive Time Management.
- Client Relations.
- Competent negotiator.
- Able to explain difficult concepts in simple terms.

PROJECTS

All website and currently ongoing projects will be available upon request as some are privacy sensitive. Full list of completed projects can be found on my linkedIn profile.

(Check brandondabreo.com for latest updates on other projects and other work in progress.)

MISC INFO

All documentation, certification verification and other links to social media can be found on brandondabreo.com

My personal interests and hobbies are included there for reference if required.

TECH SKILLS

Apache HTTP Server, Nginx, Logical Volume Manager (LVM), iSCSI, SELinux, Samba, NFS, LDAP, CSF, iptables, Firewallld, Postfix, MariaDB, MySQL, ACL, Webmin, HTML, CSS, Basic Bash Scripting, Basic website development, Basic python programming and debugging other code relevant to common website issues and feature integration.

EDUCATION

Bachelor of Engineering, Electronics and Telecommunication
University of Mumbai
(2012 -2016)