BRANDON D'ABREO

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PROFILE

I am a tech enthusiast with a versatile skill set in Linux Server Administration. Recognizing the shift towards cloud infrastructure, I now focus mainly on making the best use of AWS for all relevant applications.

PROFESSIONAL EXPERIENCE

Web Solution Specialist: Endurance International Group.
Mar 2017 - Jul 2018

Server Management:- Troubleshooting, Database and Site Data Migration, Server Abuse Handling, Software Configuration, Cloud server deployment and scaling • **Server Monitoring:**-Thruk, Zabbix & Kibana (API) • **Server Security:**-Sitelock, Codeguard, SSL - Let'sEncrypt, Comodo • **Client Gui Installation, configuration and Support:**- cPanel / WHM, Parallels Plesk Panel, WHMCS, FTP. • **Third party product support:**- Impress.ly, Jigsy, Weebly • **Domain Management:**- Registration, Renewal, Redemption, and Transfer of various nTLDs, gTLDs and ccTLDs using RESTful API. • **Email Service Management**: GSuite, OX App Suite, Horde, RoundCube, MailEnable, SquirrelMail. • **CMS**: Installation & Setup for WordPress, Joomla, Magento, Drupal.

Project Upsell: Helped customers select the right product for their business via an Upsell mechanism, thereby increasing the revenue of the business.
Project Saves: Understand why an existing customer would like to delete a product from our system and then work with the Product, Marketing and Sales teams to reduce customer churn.
Net Promoter Score: Performed a quarterly score review with our customers to get feedback about our products, and then work with the Business, Marketing and Product teams to make sure all customer feedback is heard and worked upon, which helped the business reduce customer churn.

All this was enhanced by countless proprietary and third-party productivity tools to make the most efficient use of time.

TECH SKILLS

Apache HTTP Server, Nginx, Logical Volume Manager (LVM), iSCSI, SELinux, Samba, NFS, LDAP, CSF, iptables, Firewalld, Postfix, MariaDB, MySQL, ACL, Webmin, Basic Bash Scripting, Basic website development, Basic python programming and debugging other code relevant to common website issues and feature integration.

EDUCATION

Bachelor of Engineering, Electronics and Telecommunication
University of Mumbai
(2012 -2016)

SOFT SKILLS

-Quick learner, even quicker with software and tech.
-Orderly Task Management
-Adaptive Time Management
-Client Relations
-Able to explain difficult concepts in simple terms without being patronizing.

PROJECTS

Neural Network based Deblocking Algorithm for JPEG Image compression.

(For full list, Check brandondabreo.com for latest updates
on other projects and other work in progress.)

MISC INFO

All documentation, certification verification and other links to social media can be found on brandondabreo.com

My personal interests and hobbies are included there for reference if required.