



CU MEMBERS

Mortgage

A DIVISION OF COLONIAL SAVINGS, F.A.

800-937-6002
DO NOT MAIL PAYMENTS
TO THIS ADDRESS

PO Box 9061, Temecula, CA 92589



+ 0393147 000087000 EP201 0939783 111

DAVID SANCHEZ
1601A BONNER ST
HOUSTON TX 77007-3515



Payment processing cutoff time is 3:00pm CT Monday - Friday. Payments received after 3:00pm CT will be processed the next business day.

Past Payments Breakdown

Past Payments Breakdown	Paid Last Month	Paid Year to Date
Principal	\$453.60	\$1,357.70
Interest	\$401.26	\$1,206.88
Escrow (For Taxes, Insurance)	\$698.28	\$2,094.84
Fees	\$0.00	\$0.00
Late Charges	\$0.00	\$0.00
Partial Payments (Unapplied)*	\$0.00	\$0.00
Total	\$1,553.14	\$4,659.42

***Partial Payments:** Any partial payments that you make are not applied to your mortgage, but instead are held in a separate suspense account. If you pay the balance of a partial payment, the funds will then be applied to your mortgage.

Explanation of Amount Due

Principal	\$374.13
Interest	\$618.52
Escrow (For Taxes, Insurance)	\$698.28
Optional Insurance	\$0.00
Regular Monthly Payment	\$1,690.93
Total Late Charges	\$0.00
Total Fees	\$0.00
Past Due Payments	\$0.00
Less Unapplied Balance	\$0.00

Total Amount Due	\$1,690.93
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Account Information

Outstanding Principal Balance*	\$174,640.05
Interest Rate Until 03/01/2021	4.25000%
Prepayment Penalty	No

*The outstanding principal balance is not the total amount required to pay off your loan in its entirety.

Transaction Activity (Since Last Statement)

[illegible]

Payments Made Simple: Save time by going online and signing up for one of Mortgage Services' Automatic Payment features today! www.ServiceHomeLoan.com



**DON'T KEEP COLONIAL TO YOURSELF...
SPREAD THE WORD!**

Receiving your recommendation is the greatest compliment we could receive. It helps drive our business and allows us to gain long-lasting relationships with our customers.

**Have a friend or family member that is looking to secure home financing?
We're here to help!**

NMLS 401285



Additional information is provided on the back of the statement.

DETACH AND RETURN BOTTOM PORTION WITH YOUR PAYMENT.

Account Number	Due Date	Regular Payment	Past Due Amount	Total Amount
0040048593	04/01/2020	\$1,690.93	\$0.00	\$1,690.93

If payment is received after 04/16/2020, a \$49.63 late fee will be charged.
Payments sent regular U.S.P.S. should be mailed to P.O. Box 650895,
Dallas, Tx 75265-0895. Pay online at www.servicehomeloan.com.



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CU MEMBERS MORTGAGE
P.O. Box 650895
Dallas, TX 75265-0895

Total Payment	\$
Late Charges	\$
Additional Principal	\$
Additional Escrow	\$
Other Fees	\$
Total Amount Enclosed	\$

☐ Check this box and indicate change of mailing address, email address or telephone number on the reverse side.



CONTACT INFORMATION

CUSTOMER SERVICE
(800) 937-6002
Fax (817) 390-2313
Monday - Friday
8am to 5pm CT
www.servicehomeloan.com

COLLECTIONS
(800) 937-6303
Fax (817) 390-2345
Monday - Friday
8am to 5pm CT

NOTICES OF ERROR/
INFORMATION REQUESTS
Attention: Customer Advocacy
PO Box 1301
Fort Worth, TX 76101-1301

OVERNIGHT ADDRESS
Mortgage Services
Attention: FIS Lockbox
Processing
16633 Dallas Parkway, Suite 500
Addison, TX 75001

If you are experiencing financial difficulty and would like mortgage counseling or assistance, please contact HUD toll-free at (800) 569-4287 or visit their online page at www.consumerfinance.gov/mortgagehelp/.

IMPORTANT PAYMENT INFORMATION

ONLINE: Avoid mail delays by making your mortgage payment using our convenient payment option at www.servicehomeloan.com. It's secure and very easy to use.

TELEPHONE: You can make your payment using our 24 hour automated response system or through one of our customer service representatives by calling (800) 937-6002. **A transaction fee of \$15.00 will apply for payments made through a customer service representative. Payments must be received in our office no later than 3:00pm CT Monday through Friday, except holidays, in order to be applied the same day.**

AUTOMATIC BANK DRAFT: You may have your payments deducted from your checking account each month. We offer flexible dates including monthly, biweekly or convenience pay. Please call Customer Service or visit our website to enroll.

MAIL: To ensure your payment is credited on the date of receipt, please send your payment payable to Mortgage Services along with your coupon to: Mortgage Services, P.O. Box 650895, Dallas, TX 75265-0895. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. Always include your account number on your check or money order.

INFORMATION CONCERNING PROPERTY TAXES AND INSURANCE

INSURANCE INFORMATION
Insurance Dept. 054
PO Box 2988, Fort Worth, TX 76113

Loss Payable Clause: Your hazard/homeowner's policy(s) must reflect our name as loss payee; Colonial Savings Its Successors and/or Assigns.

Coverage: Fire, extended, and flood coverage (if applicable) is required on all accounts and must be equal to 100% replacement cost or guaranteed replacement cost.

Renewals: Send all policies at least 15 days prior to the expiration date to fax (817) 877-9092 or to the mail address listed above. Failure to provide proof of continuous coverage will result in us obtaining insurance coverage on your home and charging you the premium. This coverage may be different and more expensive than available through a standard insurance agent.

Replacement Policies: Must be received at least 30 days prior to the existing renewal date with a letter authorizing us to pay the new policy carrier.

Colonial Savings, F.A. is a debt collector. Colonial Savings, F.A. is attempting to collect a debt and any information obtained will be used for that purpose. However, if you are in bankruptcy or received a bankruptcy discharge of the debt, this communication is not an attempt to collect the debt against you personally, but is notice of a possible enforcement of the lien against the collateral property.

You have certain legal rights regarding your account, the manner in which it is serviced, and any claims or disputes about this debt. All communications concerning claims or disputes regarding your account, including but not limited to notices of error, information requests, credit reporting ("FCRA/FACTA"), any instrument tendered as full satisfaction of a debt, or any other form of a mortgage account or mortgage servicing related dispute should be mailed to PO Box 1301, Fort Worth, TX 76101.

Notice of Negative Information Furnished to Credit Bureaus

We may report information about your account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report.

PROPERTY TAX INFORMATION
Tax Dept. 057
PO Box 2988, Fort Worth, TX 76113

Property Tax Bills: If your property is located in a tax district that will only release the tax bill to the homeowner, please contact your tax district and forward the bill to the mail address listed above.

Escrow: If you receive a tax bill and your account is escrowed, please forward to the mail address listed above or fax to (817) 877-9517.

Non Escrow: If your account is not escrowed, please send the proof of payment receipt to us.

Exemptions: Remember to file for any homestead exemptions that are applicable to your tax district. Please send a copy of any property tax status change immediately.

Tax Sale Notices/Delinquent Taxes: Please advise us immediately of any notice of tax/lien sale. Do not agree to any solicitations from companies wanting to pay your tax bills before you talk to us.

CHANGE OF ADDRESS

Name: _____ Loan #: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone: _____ Cell Phone: _____ Work Phone: _____

E-Mail: _____

Date: _____ Signature: _____