

Federico Oliver Mencuccini

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EXPERIENCE

Systems Administrator and Python Developer

Amundi

September 2023 - July 2024 Barcelona, Spain

- I developed the Stockify (Stock Control) application in Python - Video on LinkedIn
- Creating Powershell and Bash Scripts
- Active Directory and VPN Administration
- Technical Support for internal users through Jira
- Responsible for technical documentation in IT
- Administration and advanced queries in SQL databases

Letter of recommendation available

Technical Helpdesk Brother

MST Holding

November 2022 - May 2023 Barcelona, Spain

- IT support for Brother printers for the UK market
- Using tickets to ensure quick problem resolution and customer satisfaction.
- Request management and problem resolution through calls and chats, complying with service level agreements (SLA).

IT Helpdesk and COFB wiki creator

Barcelona College of Pharmacists

July 2021- May 2022 Barcelona, Spain

- Creating a website with IT Documentation (COFB Dokuwiki)
- Customer service and technical support for users
- Creating and configuring digital certificates
- Using HTML, CSS, PHP and Java
- IT Documentation Manager

Letter of recommendation available

LANGUAGES

- English (Native)
- Italian (Native)
- Spanish (Advanced Level)
- Catalan (Advanced Level)

EDUCATION

Systems Administration in Red
FP Higher Cycle

Salesians Sarria, Barcelona

2022 - 2024

Average rating: 8.8

Microcomputer Systems and Networks
FP Mid-level

Salesians Sarria, Barcelona

2020 - 2022

Average rating: 9.4

ACHIEVEMENTS

- Azure Administrator
- Azure Fundamentals
- AWS Solutions Architect - Associate
- A2, B license
- Volunteering with disabled people

SKILLS

- Operating Systems (Windows/Linux)
- Software Development
- Technical Documentation
- Adaptability and Rapid Learning
- Virtualization and Cloud
- Systems Administration
- Technical Support
- Teamwork

INTERESTS

- Go on motorcycle
- Gym
- Achieve objectives
- Improve Skills