Federico Oliver Mencuccini

Date of birth: 3rd of October 2003

Nationality: British, Italian

E-mail: fo.mencuccini@gmail.com

LinkedIn: www.linkedin.com/in/fomencuccini/

Portfolio: fomencuccini.tech

Telephone: +34 628603221

EXPERIENCE

IT Systems & Cloud Administrator

Grupo Cadarso

📅 October 2024 – Currently   📍 Barcelona, Spain

- Microsoft 365 Administration (Exchange, Teams, SharePoint, Intune, OneDrive)
- Backup and recovery (Veeam to AWS S3)
- Azure Container Apps and IAM
- Security and Protection (Microsoft Sentinel, IronScales, Microsoft 365 Security)
- Active Directory, Entra ID and Windows Server Management (AD, DNS, DHCP, WSUS, FTP)
- Network management, firewalls and DNS (Cisco, Fortinet)
- VMware Administration (ESXi, vCenter, VDI)
- Project Leadership: Led the company-wide 1Password deployment using Azure SCIM bridge
- Scripting and automation (PowerShell, Python, 1Password CLI)
- Proactive maintenance of devices and CPD, ensuring operational continuity (COLT Data Services).
- SAP Administration
- Oracle Opera Administration (Hospitality)
- 24/7 On-Call Support & Incident Resolution
- Ticketing a través de FreshService
- Technical Documentation & Knowledge Sharing
- End-User Support: Providing both virtual and in-person assistance, ensuring effective incident resolution and follow-ups

Systems Administrator and Python developer

Amundi

📅 September 2023 – July 2024   📍 Barcelona, Spain

- I developed the Stockify (Stock Control) application in Python and Oracle SQL - Video on LinkedIn
- Active Directory and VPN administration
- Microsoft 365 Administration
- Advanced SQL database administration and queries
- Proactive monitoring with NexThink.
- Powershell and Bash Scripting
- Technical support for internal users through Jira
- Responsible for technical documentation in IT

Letter of recommendation available

EDUCATION

Network Systems Administration (Advanced Vocational Training)

Salesianos Sarria, Barcelona

📅 2022 - 2024 - *Average rating: 8,8*

Microcomputer Systems and Computer Networks (Medium Cycle)

Salesianos Sarria, Barcelona

📅 2020 – 2022 - *Average rating: 9,4*

LANGUAGES

- English (Native)   Italian (Native)
- Spanish (C1)   Catalan (C1)
- French (A2)

CLOUD PROJECTS

StockCloud – Inventory control app in Azure

- https:stockcloud.digital
- Technologies: Azure Static Web Apps, App Service, SQL Server, React, Node.js, Azure OpenAI, KeyVault, GitHub, Terraform
- fomencuccini.tech/MyProjects/StockCloud.html → Documentation

Azure Portfolio - fomencuccini.tech

- https://fomencuccini.tech
- Technologies: Azure Blob Storage, CDN, KeyVault, Functions, Cosmos DB, Terraform, GitHub
- fomencuccini.tech/MyProjects/AzureResume.html → Documentation

ACHIEVEMENTS

- Azure Administrator
- Azure Fundamentals
- AWS Solutions Architect - Associate
- A, B license
- Volunteering with disabled people

IT Helpdesk and COFB wiki creator
Barcelona College of Pharmacists

📅 July 2021 – May 2022   📍 Barcelona, Spain

- Creating a website with IT Documentation (COFB Dokuwiki)
- Customer service and technical support for users
- Creating and configuring digital certificates
- Using HTML, CSS, PHP and Java
- IT Documentation Manager

  Letter of recommendation available

Technical Helpdesk Brother
MST Holding

📅 November 2022 – May 2023   📍 Barcelona, Spain

- IT support for Brother printers for the UK market
- Using tickets to ensure quick problem resolution and customer satisfaction.
- Request management and problem resolution through calls and chats, complying with service level agreements (SLA).

SKILLS

- Azure, .GIT and Terraform
- Software Development
- Technical Documentation
- Adaptability and Rapid Learning
- Virtualization, Linux and Cloud
- Systems Administration
- Python, PowerShell and Node.JS
- Teamwork

INTERESTS

- Go on motorbike
- Gym
- Achieve goals
- Improve Skills