Business Model Canvas

Segments Massive goods consumers, large families		o fees
Customer Relationships Membership privileges	Channels Stores, digital channels: Facebook, Instagram and website	Revenue Streams Product sales, membership fees
Value Propositions Providing a wide range of products in the one location		Qu.
Key Activities Training of staff, marketing, distribution, returns and exchange, customer service, purchase and selection of goods, marketing and online presence	Key Resources Personnel, technology, infrastructure, suppliers, stores and logistics	Cost Structure Goods and resources, real estate, acquiring new members, service centre
Key Partners Suppliers, wholesalers, vendors, payment providers (Mastercard, etc.)		Goods