**结案任务处理服务接口说明**

## 服务接口汇总说明

|  |  |  |
| --- | --- | --- |
| 名称 | 请求路径 | 描述 |
| 结案任务查询 | /swfLog/queryEndCaseByCondition |  |
| 进入结案信息查看页面 | /prpLClaim/queryEndCaseDetailByCondition | 单击“报案号”超链接，进入手工结案录入页面。如果是已结案的，只能查看不能编辑 |
| 保存结案登记信息 | /prpLClaim/saveEndCaseInfo | 点击“保存”按钮 |
| 查询理赔沟通信息 | /prpLMessage/queryClaimCommunicationByCondition |  |
| 保存理赔沟通信息 | /prpLMessage/saveClaimCommunicationInfo | 点击保存按钮，存库并且刷新页面 |

## 结案任务查询

### 服务接口描述

填入查询条件，单击查询，查询出结案信息列表。

### 服务接口格式

#### 请求格式

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 必传 | 说明 |
| 1 | policyNo | 字符串 |  | 保单号 |
| 2 | registNo | 字符串 |  | 报案号 |
| 3 | claimNo | 字符串 |  | 立案号 |
| 4 | insuredName | 字符串 |  | 被保险人 |
| 5 | flowInStartDate | 字符串 |  | 流入时间从 |
| 6 | flowInEndDate | 字符串 |  | 流入时间到 |
| 7 | riskClaimType | 字符串 |  | 险种大类（全险种：“”，种植险“H”，养殖险：“I”） |
| 8 | state | 字符串 |  | 案件状态（已处理：“1”，未处理：“0”,全部：““） |
| 9 | nodeType | 字符串 | Y | 节点类型 |
| 10 | handlerCode | 字符串 |  | 处理人员代码 |
| 11 | pageNo | 字符串 |  | 显示页码 |
| 12 | pageSize | 字符串 |  | 每页显示条数 |

#### 请求样例

{

"policyNo":"",

"registNo":"",

"claimNo":"",

"insuredName":"",

"flowInStartDate":"",

"flowInEndDate":"",

"riskClaimType":"",

"state":"",

"nodeType":"endca",

"handlerCode":"",

"pageNo":"1",

"pageSize":"10"

}

#### 返回格式

|  |  |  |  |
| --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 说明 |
| 1 | registNo | 字符串 | 报案号 |
| 2 | policyNo | 字符串 | 保单号 |
| 3 | claimNo | 字符串 | 立案号 |
| 4 | riskCodeName | 字符串 | 险种名称 |
| 5 | insuredName | 字符串 | 被保险人 |
| 6 | flowInTime | 字符串 | 流入时间 |
| 7 | state | 字符串 | 案件状态 |
| 8 | handlerName | 字符串 | 处理人员 |
| 9 | riskCode | 字符串 | 险种代码 |
|  |  |  |  |

#### 返回样例

[

{

"policyNo":"231013400002017000008",

"registNo":"431013400002017000039",

"claimNo":"531013400002017000033",

"insuredName":"董坤",

"riskCodeName":"水稻种植保险",

"flowInTime":"2017-10-27 16:18:09",

"state":"未处理",

"handlerName":"测试账号109"

}，

{

"policyNo":"204013400002017000135",

"registNo":"404013400002017000031",

"claimNo":"504013400002017000031",

"insuredName":"董海波",

"riskCodeName":"个人抵押商品住房保险",

"flowInTime":"2017-10-27 16:17:44",

"state":"未处理",

"handlerName":""

}

]

## 进入结案信息查看页面

### 服务接口描述

点击报案号超链接，进入结案登记录入界面。如果是已结案的，连接的页面只能查看，即“查看”按钮功能

### 服务接口格式

#### 请求格式

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 必传 | 说明 |
| 1 | registNo | 字符串 | Y | 报案号 |
| 2 | policyNo | 字符串 | Y | 保单号 |
| 3 | claimNo | 字符串 | Y | 立案号 |

#### 请求样例

{

"registNo":"431013400002017000039",

"policyNo":"231013400002017000008",

"claimNo":"531013400002017000033"

}

#### 返回格式

|  |  |  |  |
| --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 说明 |
| 1 | riskName | 字符串 | 险种名称 |
| 2 | claimNo | 字符串 | 立案号 |
| 3 | policyNo | 字符串 | 保单号码 |
| 4 | registNo | 字符串 | 报案号码 |
| 5 | prpLEndCaseLFlag | 字符串 | 理赔类型 |
| 6 | languageName | 字符串 | 语种 |
| 7 | insuredName | 字符串 | 被保险人名称 |
| 8 | appliName | 字符串 | 投保人名称 |
| 9 | startDate | 字符串 | 保险期间从： |
| 10 | endDate | 字符串 | 保险期间至： |
| 11 | currency | 字符串 | 币别 |
| 12 | sumAmount | 字符串 | 保险金额 |
| 13 | lossName | 字符串 | 受损标的 |
| 14 | damageStartDate | 字符串 | 出险日期 |
| 15 | damageStartHour | 字符串 | 出险日期（小时） |
| 16 | damageAddress | 字符串 | 出险地点 |
| 17 | damageName | 字符串 | 出险原因 |
| 18 | claimDate | 字符串 | 立案日期 |
| 19 | sumClaim | 字符串 | 估损金额 |
| 20 | sumPaid | 字符串 | 赔付金额 |
| 21 | comName | 字符串 | 保单业务归属部门 |
| 22 | handler1Name | 字符串 | 归属业务员 |
| 23 | makeComName | 字符串 | 理赔部门 |
| 24 | operatorName | 字符串 | 操作员 |
| 25 | inputDate | 字符串 | 输单日期 |
| 26 | endCaseDate | 字符串 | 结案日期 |
| 27 | endCaserCode | 字符串 | 结案员代码 |
| 28 | cancelDate | 字符串 | 注销日期 |
| 29 | dealerCode | 字符串 | 注销人代码 |
| 30 | context | 字符串 | 结案报告 |
| 31 | riskCode | 字符串 | 险种代码 |
| 32 | comCode | 字符串 | 机构代码 |
| 33 | handler1Code | 字符串 | 归属业务员代码 |
| 34 | handlerCode | 字符串 | 经办人代码 |
| 35 | makeComCode | 字符串 | 理赔部门代码 |
| 36 | operatorCode | 字符串 | 操作人代码 |
| 37 | endCaserName | 字符串 | 结案员名称 |
| 38 | dealerName | 字符串 | 注销人名称 |
| 39 | handlerName | 字符串 | 经办人名称 |

#### 返回样例

{

"claimNo": "531013400002017000033",

"lFlag": "理赔",

"caseNo": "731013400002017000001",

"classCode": "31",

"riskCode": "3101",

"registNo": "431013400002017000039",

"policyNo": "231013400002017000008",

"businessNature": "0",

"language": "中文",

"policyType": "H11",

"insuredCode": "5346600000001822",

"insuredName": "董坤",

"startDate": "2017-05-23",

"startHour": 0,

"endDate": "2018-05-22",

"endHour": 24,

"currency": "人民币",

"sumAmount": 244.2,

"sumPremium": 12,

"damageStartDate": "2017-10-19",

"damageStartHour": "00:00:00",

"damageEndDate": "2017-10-19",

"damageEndHour": "00:00:00",

"damageCode": "106",

"damageName": "暴雨",

"damageTypeCode": null,

"damageTypeName": null,

"damageAreaCode": null,

"damageAreaName": null,

"damageAddressType": null,

"addressCode": null,

"damageAddress": "1",

"lossName": "1",

"lossQuantity": 1,

"damageKind": null,

"claimDate": "2017-10-21",

"indemnityDuty": null,

"indemnityDutyRate": 0,

"deductibleRate": 0,

"sumClaim": 111,

"sumDefLoss": 0,

"sumPaid": 30.53,

"sumReplevy": 0,

"remark": null,

"caseType": "2",

"makeCom": "0000000000",

"comCode": "3400009900",

"agentCode": null,

"handlerCode": "0000000000",

"handler1Code": "340000cc03",

"statisticsYM": null,

"operatorCode": "0000000000",

"inputDate": "2017-10-21",

"endCaseDate": "2017-11-17 09:54:38",

"endCaserCode": "0000000000",

"cancelDate": null,

"cancelReason": null,

"dealerCode": null,

"escapeFlag": null,

"flag": null,

"replevyFlag": "0",

"thirdComFlag": "0",

"endCaseFlag": null,

"cIndemnityDutyRate": null,

"damageAreaPostCode": null,

"catastropheCode1": null,

"catastropheName1": null,

"catastropheCode2": null,

"catastropheName2": null,

"claimType": null,

"lossesNumber": 1,

"lossesUnitCode": "11",

"damageInsured": 1,

"disasterArea": 1,

"disasterUnit": "11",

"affectedArea": 1,

"affectedUnit": "11",

"noProductionArea": 1,

"noProductionUnit": "11",

"deathQuantity": 0,

"deathUnit": null,

"killQuantity": 0,

"killUnit": null,

"businessType": "01",

"businessType1": "01",

"medicalType": null,

"businessFlag": "0",

"otherFlag": "000000YY000000000000",

"claimLossFlag": null,

"avgFlag": null,

"fifteenFlag": null,

"thirtyFlag": null,

"cancelReasonExplan": null,

"autoFlag": null,

"claimTime": "2017-10-21",

"upDateBy": null,

"upDateDate": null,

"riskName": "水稻种植保险",

"appliName": "董坤",

"comName": "合肥中心支公司政策性农险业务部",

"handler1Name": "测试账号3309",

"handlerName": "测试账号109",

"makeComName": "总公司",

"operatorName": "测试账号109",

"endCaserName": "测试账号109",

"dealerName": null,

"context": "一、被保险人概况\r\n二、事故经过及原因调查\r\n三、认定责任\r\n四、足额投保\r\n五、是否存在重复投保及向第三者追偿前景\r\n六、索赔及定损\r\n七、总结和赔付"

}

## 保存结案登记信息

### 服务接口描述

通过单击提交按钮保存更改的结案信息。

### 服务接口格式

#### 请求格式

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 是否必传 | 说明 |
| 1 | riskName | 字符串 |  | 险种名称 |
| 2 | claimNo | 字符串 |  | 立案号 |
| 3 | policyNo | 字符串 |  | 保单号码 |
| 4 | registNo | 字符串 |  | 报案号码 |
| 5 | prpLEndCaseLFlag | 字符串 |  | 理赔类型 |
| 6 | languageName | 字符串 |  | 语种 |
| 7 | insuredName | 字符串 |  | 被保险人名称 |
| 8 | appliName | 字符串 |  | 投保人名称 |
| 9 | startDate | 字符串 |  | 保险期间从： |
| 10 | endDate | 字符串 |  | 保险期间至： |
| 11 | currency | 字符串 |  | 币别 |
| 12 | sumAmount | 字符串 |  | 保险金额 |
| 13 | lossName | 字符串 |  | 受损标的 |
| 14 | damageStartDate | 字符串 |  | 出险日期 |
| 15 | damageStartHour | 字符串 |  | 出险日期（小时） |
| 16 | damageAddress | 字符串 |  | 出险地点 |
| 17 | damageName | 字符串 |  | 出险原因 |
| 18 | claimDate | 字符串 |  | 立案日期 |
| 19 | sumClaim | 字符串 |  | 估损金额 |
| 20 | sumPaid | 字符串 |  | 赔付金额 |
| 21 | comName | 字符串 |  | 保单业务归属部门 |
| 22 | handler1Name | 字符串 |  | 归属业务员 |
| 23 | makeComName | 字符串 |  | 理赔部门 |
| 24 | operatorName | 字符串 |  | 操作员 |
| 25 | inputDate | 字符串 |  | 输单日期 |
| 26 | endCaseDate | 字符串 |  | 结案日期 |
| 27 | endCaserCode | 字符串 |  | 结案员代码 |
| 28 | cancelDate | 字符串 |  | 注销日期 |
| 29 | dealerCode | 字符串 |  | 注销人代码 |
| 30 | context | 字符串 |  | 结案报告 |
| 31 | riskCode | 字符串 |  | 险种代码 |
| 32 | comCode | 字符串 |  | 机构代码 |
| 33 | handler1Code | 字符串 |  | 归属业务员代码 |
| 34 | handlerCode | 字符串 |  | 经办人代码 |
| 35 | makeComCode | 字符串 |  | 理赔部门代码 |
| 36 | operatorCode | 字符串 |  | 操作人代码 |
| 37 | endCaserName | 字符串 |  | 结案员名称 |
| 38 | dealerName | 字符串 |  | 注销人名称 |
| 39 | handlerName | 字符串 |  | 经办人名称 |

#### 请求样例

{

"claimNo": "531013400002017000033",

"lFlag": "理赔",

"caseNo": "731013400002017000001",

"classCode": "31",

"riskCode": "3101",

"registNo": "431013400002017000039",

"policyNo": "231013400002017000008",

"businessNature": "0",

"language": "中文",

"policyType": "H11",

"insuredCode": "5346600000001822",

"insuredName": "董坤",

"startDate": "2017-05-23",

"startHour": 0,

"endDate": "2018-05-22",

"endHour": 24,

"currency": "人民币",

"sumAmount": 244.2,

"sumPremium": 12,

"damageStartDate": "2017-10-19",

"damageStartHour": "00:00:00",

"damageEndDate": "2017-10-19",

"damageEndHour": "00:00:00",

"damageCode": "106",

"damageName": "暴雨",

"damageTypeCode": null,

"damageTypeName": null,

"damageAreaCode": null,

"damageAreaName": null,

"damageAddressType": null,

"addressCode": null,

"damageAddress": "1",

"lossName": "1",

"lossQuantity": 1,

"damageKind": null,

"claimDate": "2017-10-21",

"indemnityDuty": null,

"indemnityDutyRate": 0,

"deductibleRate": 0,

"sumClaim": 111,

"sumDefLoss": 0,

"sumPaid": 30.53,

"sumReplevy": 0,

"remark": null,

"caseType": "2",

"makeCom": "0000000000",

"comCode": "3400009900",

"agentCode": null,

"handlerCode": "0000000000",

"handler1Code": "340000cc03",

"statisticsYM": null,

"operatorCode": "0000000000",

"inputDate": "2017-10-21",

"endCaseDate": "2017-11-17 09:54:38",

"endCaserCode": "0000000000",

"cancelDate": null,

"cancelReason": null,

"dealerCode": null,

"escapeFlag": null,

"flag": null,

"replevyFlag": "0",

"thirdComFlag": "0",

"endCaseFlag": null,

"cIndemnityDutyRate": null,

"damageAreaPostCode": null,

"catastropheCode1": null,

"catastropheName1": null,

"catastropheCode2": null,

"catastropheName2": null,

"claimType": null,

"lossesNumber": 1,

"lossesUnitCode": "11",

"damageInsured": 1,

"disasterArea": 1,

"disasterUnit": "11",

"affectedArea": 1,

"affectedUnit": "11",

"noProductionArea": 1,

"noProductionUnit": "11",

"deathQuantity": 0,

"deathUnit": null,

"killQuantity": 0,

"killUnit": null,

"businessType": "01",

"businessType1": "01",

"medicalType": null,

"businessFlag": "0",

"otherFlag": "000000YY000000000000",

"claimLossFlag": null,

"avgFlag": null,

"fifteenFlag": null,

"thirtyFlag": null,

"cancelReasonExplan": null,

"autoFlag": null,

"claimTime": "2017-10-21",

"upDateBy": null,

"upDateDate": null,

"riskName": "水稻种植保险",

"appliName": "董坤",

"comName": "合肥中心支公司政策性农险业务部",

"handler1Name": "测试账号3309",

"handlerName": "测试账号109",

"makeComName": "总公司",

"operatorName": "测试账号109",

"endCaserName": "测试账号109",

"dealerName": null,

"context": "一、被保险人概况\r\n二、事故经过及原因调查\r\n三、认定责任\r\n四、足额投保\r\n五、是否存在重复投保及向第三者追偿前景\r\n六、索赔及定损\r\n七、总结和赔付"

}

#### 返回格式

|  |  |  |  |
| --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 说明 |
| 1 | message | 字符串 | 保存成功与否（success） |

#### 返回样例

{

"message": "success"

}

## 理赔沟通信息查询

### 服务接口描述

通过单击理赔沟通按钮查询理赔沟通信息。

### 服务接口格式

#### 请求格式

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 必传 | 说明 |
| 1 | policyNo | 字符串 | Y | 保单号码 |
| 2 | registNo | 字符串 | Y | 报案号码 |
| 3 | claimNo | 字符串 | Y | 立案号码 |
| 4 | riskCode | 字符串 | Y | 险种代码 |
| 5 | nodeType | 字符串 | Y | 节点类型 |
| 6 | operatorCode | 字符串 | Y | 操作员代码 |
| 7 | inputDate | 字符串 | Y | 计算机输单日期 |

#### 请求样例

{

"policyNo":"231013400002017000008",

"registNo":"431013400002017000039",

"claimNo":"531013400002017000033",

"riskCode":"3101",

"nodeType":"endca",

"operatorCode":"0000000000",

"inputDate":"2017-10-27"

}

#### 返回格式

|  |  |  |  |
| --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 说明 |
| 1 | policyNo | 字符串 | 保单号码 |
| 2 | registNo | 字符串 | 报案号码 |
| 3 | claimNo | 字符串 | 立案号码 |
| 4 | riskCode | 字符串 | 报案号码 |
| 5 | inputDate | 字符串 | 输单日期 |
| 6 | nodeTypeName | 字符串 | 节点类型名称 |
| 7 | operatorCode | 字符串 | 操作员代码 |
| 8 | operatorName | 字符串 | 操作员姓名 |
| 9 | context | 字符串 | 记录信息 |
| 10 | nodeType | 字符串 | 节点类型 |
| 11 | prpLMessageDtoList | List | 留言区信息list对象 |

#### 返回样例

{

"registNo": "431013400002017000039",

"claimNo": "531013400002017000033",

"policyNo": "231013400002017000008",

"riskCode": "3101",

"nodeType": "endca",

"nodeTypeName": "结案",

"inputDate": 1510761600000,

"operatorCode": "0000000000",

"operatorName": "测试账号109",

"prpLMessageDtoList": [

{

"logId": null,

"globalUserCode": null,

"servletPath": null,

"powerSystemCode": null,

"powerCondition": null,

"attaches": {},

"registNo": "431013400002017000039",

"serialNo": 4,

"lineNo": 1,

"claimNo": "531013400002017000033",

"riskCode": "3101",

"policyNo": "231013400002017000008",

"nodeType": "endca",

"inputDate": 1509094049000,

"operatorCode": null,

"operatorName": "测试账号109",

"context": "44444",

"flag": null

},

{

"logId": null,

"globalUserCode": null,

"servletPath": null,

"powerSystemCode": null,

"powerCondition": null,

"attaches": {},

"registNo": "431013400002017000039",

"serialNo": 3,

"lineNo": 1,

"claimNo": "531013400002017000033",

"riskCode": "3101",

"policyNo": "231013400002017000008",

"nodeType": "endca",

"inputDate": 1509092297000,

"operatorCode": null,

"operatorName": "测试账号109",

"context": "11111",

"flag": null

},

{

"logId": null,

"globalUserCode": null,

"servletPath": null,

"powerSystemCode": null,

"powerCondition": null,

"attaches": {},

"registNo": "431013400002017000039",

"serialNo": 2,

"lineNo": 1,

"claimNo": "531013400002017000033",

"riskCode": "3101",

"policyNo": "231013400002017000008",

"nodeType": "endca",

"inputDate": 1508754108000,

"operatorCode": null,

"operatorName": "测试账号109",

"context": "222",

"flag": null

},

{

"logId": null,

"globalUserCode": null,

"servletPath": null,

"powerSystemCode": null,

"powerCondition": null,

"attaches": {},

"registNo": "431013400002017000039",

"serialNo": 1,

"lineNo": 1,

"claimNo": "531013400002017000033",

"riskCode": "3101",

"policyNo": "231013400002017000008",

"nodeType": "endca",

"inputDate": 1508754105000,

"operatorCode": null,

"operatorName": "测试账号109",

"context": "11111",

"flag": null

}

]

}

## 理赔沟通信息保存

### 服务接口描述

通过单击保存按钮增加理赔沟通信息，并且刷新页面，展示录入的信息

### 服务接口格式

#### 请求格式

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 是否必传 | 说明 |
| 1 | policyNo | 字符串 | Y | 保单号码 |
| 2 | registNo | 字符串 | Y | 报案号码 |
| 3 | claimNo | 字符串 | Y | 立案号码 |
| 4 | riskCode | 字符串 | Y | 报案号码 |
| 5 | inputDate | 字符串 | Y | 输单日期 |
| 6 | nodeTypeName | 字符串 | Y | 节点类型名称 |
| 7 | operatorCode | 字符串 | Y | 操作员代码 |
| 8 | operatorName | 字符串 | Y | 操作员姓名 |
| 9 | context | 字符串 | Y | 记录信息 |
| 10 | nodeType | 字符串 | Y | 节点类型 |

#### 请求样例

{

"policyNo":"231013400002017000008",

"registNo":"431013400002017000039",

"claimNo":"531013400002017000033",

"riskCode":"3101",

"inputDate":"2017-10-27",

"nodeTypeName":"结案",

"nodeType": "endca",

"operatorCode":"0000000000",

"operatorName":"测试账号109",

"context":"111222333"

}

#### 返回格式

|  |  |  |  |
| --- | --- | --- | --- |
| 序号 | 字段名称 | 类型 | 说明 |
| 1 | message | 字符串 | 保存成功与否（success） |

#### 返回样例

{

"message": "success"

}