Citi(R) Cards P.O. Box 6013 Sioux Falls, SD 57117-6013

October 04, 2019

E LIN 4005 201ST ST APT 1R BAYSIDE, NY 11361-1836 ACCOUNT NUMBER XXXXXXXXXXXXXXX

Dear E LIN:

Date Amount Description 09/06/2019 \$85.34 GOOGLE *CLOUD_01BF42-D cc@google.com CA

A copy of the merchant's response is enclosed.

Based on the information available, we have closed our investigation and reversed our credit.

If you continue to dispute this charge, please provide proof of what was expected versus what was received and the merchant's response to your request for credit. Also provide a credit slip or chargeback approval letter from the merchant to prove they agree you are due credit for this charge.

Cardmember Signature .		Date	
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Please sign and return this letter with the requested information by 10/31/2019. Please do not send photographs, smart phone pictures, or zip files as they are not compatible with our system. Our fax number is 1-866-799-4758 and our email address is billingdisputes@citi.com. Please reference this ID in the subject line of your email: D-860901060919.

Protecting your personal information is important to us. If you are emailing documentation back to Citi do not include personal information within the documentation or the body of your email response. This would include, but is not limited to, your account number, home address, Social Security number, etc. However, if this charge is correct and you accept responsibility for payment, please contact us at 1-800-842-6596. Our telecommunications number for hearing impaired customers is 1-800-325-2865. Sincerely,

Your Customer Service Team FEDERAL REGULATIONS REQUIRE THE STATEMENT PRINTED ON THE REVERSE SIDE.

/RPRPNDE/LO/CH/RP/2621/PS38627/D-860901060919//



The federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The federal agency that administers compliance with this law concerning this creditor is the Bureau of Consumer Financial Protection, 1700 G Street NW., Washington, DC 20006.

The creditor is Citibank, N.A., 701 E. 60th St. N., Sioux Falls, SD 57104. Please direct any questions to the return address on the reverse side of this letter.

CITIBANK CUSTOMER SERVICE PO Box 6013 Sioux Falls SD 57117-6013