

# Social Boosted Recommendation with Folded Bipartite Network Embedding

Hongxu Chen, Hongzhi Yin, Tong Chen, Weiqing Wang, Xue Li, Xia Hu

**Abstract**—With the prevalence of online social platforms, social recommendation has emerged as a promising direction that leverages the social network among users to enhance recommendation performance. However, the available social relations among users are usually extremely sparse and noisy, which may lead to an inferior recommendation performance. To alleviate this problem, this paper innovatively exploits the implicit higher-order social influences and dependencies among users to enhance social recommendations. In this paper, we propose a novel embedding method for general bipartite graphs, which defines inter-class message passing between explicit relations and intra-class message passing between implicit higher-order relations via a novel sequential modelling paradigm. Inspired by recent advances in self-attention-based sequence modelling, the proposed model features a self-attentive representation learning on the user-user implicit relations. Moreover, this paper also explores the inductive embedding learning for social recommendation problems to improve the recommendation performance in cold-start settings. The proposed inductive learning paradigm for social recommendation enables embedding inference for those cold-start users and items (unseen during training) as long as they are linked to existing nodes in the original network during evaluation. Extensive experiments on real-world datasets demonstrate the superiority of our method and suggest that higher-order implicit relationship among users is beneficial to improving social recommendations.

**Index Terms**—Social recommendation, bipartite graph embedding, network embedding

## 1 INTRODUCTION

RCENT years have witnessed an increasing amount of research attention on social recommendation, which harnesses social relations to boost the performance of recommender systems [1], [2], [3], [4], [5]. The most impactful theories behind social recommendation are homophily assumption [6] and social influence [7]. In the recommendation context, homophily assumption assumes that similar users share similar preferences, which will lead to similar purchase decisions. In addition to homophily, social influence is another important aspect as it implies users' purchases are influenced by people having close social ties to them, such as friends, relatives, colleagues, etc. On this basis, social recommendation methods are widely applied as an enhancement upon traditional recommender systems with proven effectiveness in recommendation tasks [3], [5].

For mining user preferences, most recommender systems treat user-item interactions as an indispensable information source, which can be viewed as bipartite graphs. From the user-item bipartite graphs, vectorized representations (a.k.a. embeddings) of both the users and items can be learned via observed interactions, and future user-item interactions can be easily inferred via the learned embeddings [8], [9]. To enrich the semantics within the learned user embeddings,

existing social recommender systems primarily adopt the user-user social relationships to thoroughly model user preferences [2], [3], [5]. Specifically, these methods learn two embeddings for each user from social domain and item domain, and then fuse both embeddings to obtain a comprehensive user representation used for estimating user-item interactions.

However, in recommendation tasks, the sparsity issue is protuberant when utilizing social relations to enrich the information in a user-item bipartite graph. Even for online social platforms, the observable connections between users are also sparse. For example, Yelp<sup>1</sup> is an online review platform where users can rate and review a business (e.g., a restaurant) they have visited. Besides, Yelp users are also able to make friends and join different communities. Whilst the platform is gaining extensive popularity over time, most users only use it as a tool for business searching, regardless of its social functions. Consequently, statistics of Yelp's user network (see Section 4) show that, though there are more than 70 million possible user-user links in Edinburgh, only less than 0.04% are actually established, contributing to an extreme sparsity of 99.96%. Data from Wisconsin shows even more scattered user friendships on Yelp with a 99.99% sparsity. Therefore, due to the sparsity issue, existing social recommendation may consistently fail as the limited social relations would not provide enough auxiliary information to improve the recommendation performance. A similar investigation from IBM reveals that Facebook delivered just 0.68% referral traffic on Black Friday, while the percentage was 0 on Twitter [10]. Furthermore, recent research on recommendation [1], [11], [12], [13] points out that the

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1. <https://www.yelp.com/>

56 performance gain from introducing social data is marginal  
57 due to the limited amount of social relations in the context  
58 of recommender systems.

59 On top of the sparsity issue, active users tend to interact  
60 with different items more frequently [14], and traditional  
61 recommender systems can easily identify the preferences  
62 of active users and recommend the right items to them.  
63 In contrast, inactive users are less likely to have abundant  
64 interactions with items, hence social recommenders intend  
65 to additionally incorporate the social interactions of users  
66 to maintain the recommendation quality on these inactive  
67 users. However, the performance of social recommenders  
68 are hugely constrained by the characteristics of users' so-  
69 cial data. On one hand, inactive users are also reluctant  
70 to establish social connections with other users [15], so  
71 it is impractical to assume the sufficiency of social data  
72 for such users. On the other hand, as active users usually  
73 have a wide variety of friends [16], the casually formed  
74 friendships and inactive social friends are not fully filtered  
75 out by existing social recommenders, thus taking excessive  
76 noises when modelling each user's preferences from her/his  
77 social ties. Confronted with the sparse and noisy social  
78 data, the capability of mining high-quality latent semantics  
79 from users' interactions with users/items becomes rather  
80 important for social recommender systems. Unfortunately,  
81 while the explicitly observable user friendships can be easily  
82 modelled as first-order relations for social recommendation,  
83 the rich semantic information within indirect higher-order  
84 relationships are largely neglected by all the aforementioned  
85 social recommenders. For instance, two users who reviewed  
86 the same business or purchased the same item should pos-  
87 sess an implicit social relationship where similar preferences  
88 can be implied. This inevitably sets an obstacle for obtaining  
89 satisfying recommendation results, particularly for inactive  
90 or new users whose interaction records are typically sparse.

91 To this end, in this paper, we seek solutions to rem-  
92 edy the deficiencies of existing social recommender sys-  
93 tems. Specifically, we propose a general bipartite embedding  
94 method FBNE (short for *Folded Bipartite Network Embedding*)  
95 for social recommendation. FBNE tackles the aforemen-  
96 tioned challenges of social recommendation by exploring  
97 the higher-order relations among users and items in user-  
98 item bipartite graphs and learning user/item embeddings  
99 via a novel sequence-aware paradigm. We briefly introduce  
100 these two key aspects of FBNE below.

101 **Exploring higher-order relations.** In a user-item bi-  
102 partite graph, we innovatively split the relations among  
103 user/item nodes into two types, namely **inter-class re-**  
104 **lations** and **intra-class relations**. Inter-class relations are  
105 observed links between users and items, while intra-class  
106 relations are implicitly inferred from the original bipartite  
107 graph for vertices of the same types (i.e., either users or  
108 items). To discover the hidden intra-class relations, FBNE  
109 employs a folding process that folds a bipartite graph into  
110 two homogenous networks for each vertex type. For ex-  
111 ample, in a user-item bipartite graph, the folding process  
112 will generate a user-user graph and an item-item graph. In  
113 the folded graphs, a user-user link represents the implicit  
114 higher-order links between two users that have purchased  
115 the same items, while an item-item link can be identified  
116 between two items that are commonly purchased together.

117 Therefore, by leveraging the higher-order intra-class rela-  
118 tions, we are able to augment the sparse user-user social  
119 graph data and generate more informative embeddings of  
120 both users and items.

121 **Sequential influence modelling.** Compared with the  
122 inter-class graphs, learning distinctive node representations  
123 from the folded intra-class graphs is non-trivial because  
124 the relationships are implicitly established. Recently, graph  
125 neural network-based (GNN-based) methods [17], [18], [19]  
126 start to show favorable effectiveness in social recommenda-  
127 tion tasks [3], [5], where each node's representation is ob-  
128 tained by aggregating the information from its local neigh-  
129 bors. Nevertheless, their complex non-linear forms prevent  
130 them from modelling higher-order relationships, and the  
131 modelling of only first-order or-second order relationships is  
132 adopted for a trade-off between efficiency and performance.  
133 Hence, in FBNE, we consider sequence-based methods that  
134 learn node representations via node sequences sampled  
135 from graphs. As traditional sequence-based methods like  
136 node2vec [20], deepwalk [21], and metapath2vec [22] are  
137 computationally expensive when modelling long sequences  
138 [23], we propose a novel self-attention scheme to learn  
139 node representations via sequential influence modelling.  
140 Self-attention mechanism [24] is highly efficient and capable  
141 of mining the sequential and semantic patterns across the  
142 sampled node sequences, and the influence from noisy  
143 social data can be effectively mitigated by assigning larger  
144 attentive weights on influential nodes.

145 Apart from the effectiveness evaluation under the tra-  
146 ditional social recommendation setting, to fully demon-  
147 strate our models capability of utilizing limited user-item  
148 interactions and user-user social relationships for recom-  
149 mendation, we further study a novel problem of inductive  
150 social recommendation. With the novel folding mechanism  
151 and self-attention based node embedding scheme, FBNE is  
152 fully able to learn representations of cold-start users and  
153 items. Meanwhile, we propose a joint training procedure  
154 that links different bipartite graphs to account for multiple  
155 information sources. As such, FBNE supports inductive  
156 representation learning that gathers information from ob-  
157 served user/item nodes and generate embeddings for those  
158 unseen users/items. Therefore, FBNE achieves superior per-  
159 formance on generic social recommendation problems, and  
160 can be effectively generalized to cold-start recommendation  
161 scenarios.

162 The primary contributions of our research are summa-  
163 rized as follows:

- 164 • To cope with the sparse and noisy social data in  
165 social recommendation tasks, we propose FBNE,  
166 a general yet effective bipartite graph embedding  
167 model. FBNE investigates higher-order relationships  
168 between nodes by folding the user-item bipar-  
169 tite graphs and learn representative user/item em-  
170 beddings. The self-attention-based node embedding  
171 scheme enables FBNE to adaptively distinguishes  
172 important nodes from noisy ones.
- 173 • The proposed FBNE further supports inductive  
174 learning for new users/items, thus allowing for so-  
175 cial recommendation under the cold-start setting.  
176 Based on the learned embedding of partially observ-

177 able nodes, FBNE can effectively generate the em-  
178 bedding for an inductive user/item node through ag-  
179 gregating the information from related nodes within  
180 multiple bipartite graphs.

- 181 • We conduct extensive experiments to evaluate the  
182 performance of FBNE on two real large-scale e-  
183 commerce datasets. In the comparison with state-  
184 of-the-art baselines, the advantageous performance  
185 of FBNE fully demonstrates its superiority in social  
186 recommendation tasks.

187 The remainder of the paper is organized as follows. We  
188 provide preliminaries and define the problems in Section 2.  
189 Section 3 details our proposed bipartite graph-based em-  
190 bedding methods. We report the experimental settings and  
191 results in Section 4 and Section 5, respectively. Section 6  
192 reviews the related work and Section 7 concludes the paper.

## 193 2 PRELIMINARIES AND PROBLEM DEFINITIONS

194 In this section, we introduce the necessary definitions and  
195 notations used in this paper.

196 **Definition 1. (User-User Graph)** A User-User graph, de-  
197 noted as  $\mathcal{G}_{UU} = (\mathcal{V}_U, \mathcal{E}_{UU})$ , captures the social rela-  
198 tionships among users, where  $\mathcal{V}_U$  is a set of users and  $\mathcal{E}_{UU}$  is  
199 a set of edges between users. Given two users  $u$  and  $u'$ ,  
200 if they are friends in the social network, there is an edge  
201  $e_{uu'}$  between them.

202 **Definition 2. (User-Business Bipartite Graph)** A User-  
203 Business graph  $\mathcal{G}_{UB} = (\mathcal{V}_U, \mathcal{V}_B, \mathcal{E}_{UB})$  is a bipartite  
204 graph where  $\mathcal{V}_U$  denotes the user set and  $\mathcal{V}_B$  denotes the  
205 business (item) set (i.e. item set), while  $\mathcal{E}_{UB} \subseteq \mathcal{V}_U \times \mathcal{V}_B$   
206 is the set of edges between users and businesses. If a user  
207  $u$  has visited a business  $b$ , there is an edge  $e_{ub}$  between  
208 them. If user ratings are available, the edge weight  $w_{ub}$   
209 is defined as the rating; otherwise, the weight  $w_{ub}$  is set  
210 to 1.

211 **Definition 3. (Business-Attribute Bipartite Graph)** A  
212 Business-Attribute graph  $\mathcal{G}_{BA} = (\mathcal{V}_B, \mathcal{V}_A, \mathcal{E}_{BA})$  is a  
213 bipartite graph where  $\mathcal{V}_B$  denotes the business (item) set  
214 and  $\mathcal{V}_A$  denotes the attribute set, while  $\mathcal{E}_{BA} \subseteq \mathcal{V}_B \times \mathcal{V}_A$   
215 defines the inter-set edges between businesses and their  
216 attributes. If a business  $b$  has been described with an  
217 attribute  $a$ , there is a link between them. The weight  $w_{ba}$   
218 is set to 1 if the edge exists.

219 **Definition 4. (Business-Category Bipartite Graph)** A Busi-  
220 ness-Category graph, denoted as  $\mathcal{G}_{BC} = (\mathcal{V}_B, \mathcal{V}_C, \mathcal{E}_{BC})$ ,  
221 is a bipartite graph, where  $\mathcal{V}_B$  denotes the business  
222 (item) set and  $\mathcal{V}_C$  denotes the category set, and  $\mathcal{E}_{BC} \subseteq$   
223  $\mathcal{V}_B \times \mathcal{V}_C$  defines the inter-set edges between businesses  
224 and their categories. If a business  $b$  is categorized as a  
225 category  $c$ , there is a link between them; otherwise, none.  
226 The weight  $w_{bc}$  is set to 1 if the edge exists.

227 **Definition 5. (Heterogenous Bipartite Graph)** A Heteroge-  
228 nous Bipartite Graph  $\mathcal{G} = (\mathcal{V}, \mathcal{E})$  is a joint graph of  
229 multiple bipartite graphs, it consists of multiple dif-  
230 ferent types of vertices, and multiple different types  
231 of links, where  $\mathcal{V} = \mathcal{V}_U \cup \mathcal{V}_B \cup \mathcal{V}_A \cup \mathcal{V}_C$ , and  $\mathcal{E} =$   
232  $\mathcal{E}_{UU} \cup \mathcal{E}_{UB} \cup \mathcal{E}_{BA} \cup \mathcal{E}_{BC}$ .

Finally, we formally define the problems investigated in our  
work. We aim to solve the following problems:

**Problem 1. (Bipartite Network Embedding)** Given a het-  
erogenous bipartite graph for a social network  $\mathcal{G} =$   
 $(\mathcal{V}, \mathcal{E})$ , we aim to learn low-dimensional vector represen-  
tations for each vertex in  $\mathcal{V}$ , such that in the embedding  
space, both the inter-class explicit interactions between  
vertices of different type and the implicit higher-order  
interactions between vertices of same type can be pre-  
served. To keep the notation simple, we use bold lower-  
case letter  $\mathbf{v}_i$  to denote the embedding vector for a vertex  
 $v_i$ , and use corresponding bold upper-case letter  $\mathbf{V}$  to  
represent an embedding matrix.

**Problem 2. (Social Boosted Recommendation)** Given a  
heterogenous bipartite graph for a social network  $\mathcal{G}$  (a  
joint graph of multiple bipartite graphs), we consider  
the following two recommendation tasks: 1). **(General  
Social Recommendation)** Given a user  $u \in \mathcal{V}_U$ , the goal  
is to recommend top- $n$  items (businesses)  $b \in \mathcal{V}_B$  that  $u$   
is interested in. 2). **(Cold-start Social Recommendation)**.  
For a cold-start user  $u \notin \mathcal{V}_U$  ( $u$  is not seen during the  
training phrase, but has links to  $\mathcal{V}_U$ ), our goal is to  
recommend top- $n$  items (businesses)  $b \in \mathcal{V}_B$  that  $u$  is  
interested in.

## 257 3 FOLDED BIPARTITE NETWORK EMBEDDING FOR 258 SOCIAL RECOMMENDATION

In what follows, we detail our proposed FBNE which per-  
forms social recommendation by embedding the bipartite  
networks. The purpose of a bipartite graph embedding  
model is to preserve the linkage information between two  
disjoint sets of nodes (i.e., users and items) with learned  
low-dimensional node embedding vectors. These node em-  
beddings are expected to be able to infer and reconstruct  
the original pairwise user-item links. To achieve this goal,  
FBNE models the bipartite graph from two perspectives:  
(1) message passing from observed links between two sets  
of nodes; and (2) higher-order message passing schemas  
between same typed nodes from unobserved but transitive  
links.

Bipartite graphs are special cases of general graphs,  
where links are formed between two disjoint sets of nodes,  
and these two sets of nodes are usually different in terms  
of the types, carrying different semantics. Compared with  
modelling homogenous graphs, additional information can  
be mined from bipartite graphs. First, the main structure  
of a bipartite graph can be directly modelled through the  
observed links between two sets of nodes (e.g., user-item  
interactions in a user-item bipartite graph), which reveals  
the information flow exchanged between two different types  
of nodes. We term such links as **inter-class relations**. Be-  
sides, for each specific node set, there exists unobserved  
higher-order message passing among the same typed nodes  
through transitive links (e.g., co-purchase relationship exists  
between two users if they have purchased one same item),  
which is referred to as **intra-class relations**. Therefore, learn-  
ing embeddings for a bipartite graph by using traditional  
graph embedding methods is insufficient and will even-  
tually lead to information loss, and a sensible embedding

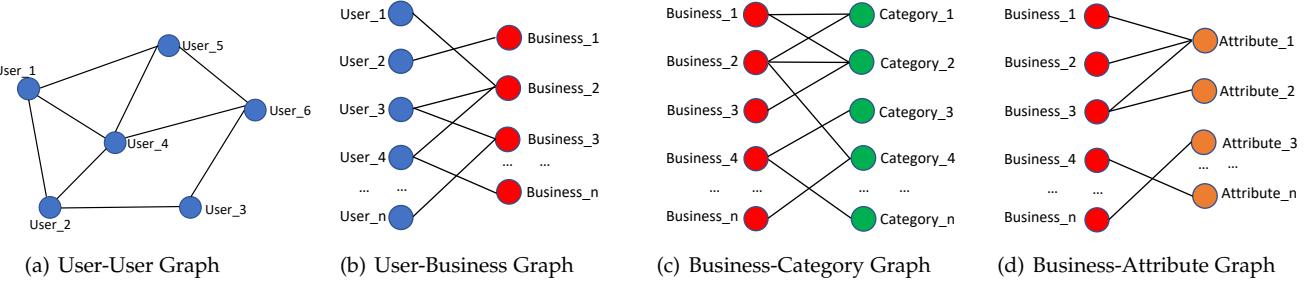


Fig. 1: A Yelp network that consists of multiple bipartite graphs and a social graph

approach for bipartite graphs should be able to preserve both important properties.

### 3.1 Modelling Inter-Class Message Passing

First, to model the inter-class similarities between two sets of nodes, taking the user-item bipartite graph as an example, we adopt the idea of weight sharing in GCNs [17], [25], and create message passing channels for each user and item through their interactions in a user-item bipartite graph. The graph convolutions mimics the message passing schema, and the representation of each node is computed by aggregating the information passed from its direct heterogeneous neighbours. We assume each node has at least one inter-class links. Therefore, for each link in a user-item bipartite graph, we model the message passing as an information transformation from one end of the link to the other. For example, the message passing from item  $b_j$  to user  $u_i$  is the following form:

$$\mu_{ji} = \frac{1}{c_{ij}} \mathbf{W}^{ub} x_j^b \quad (1)$$

where  $c_{ij}$  is a normalization constant, which we choose to be either  $|N(u_i)|$  or  $\sqrt{|N(u_i)||N(b_j)|}$  (symmetric normalization), with  $N(u_i)$  denoting the set of neighbors of user node  $i$ , and  $N(b_j)$  denoting the set of neighbors of item node  $j$ .  $\mathbf{W}^{ub}$  is the parameter matrix and  $x_j^b$  is the feature vector of item node  $j$ .

After the message passing step, we aggregate incoming messages from every node by using an aggregation function  $Agg(\cdot)$  that aggregates the neighbors  $N(u_i)$  connected by links between user  $i$  and her/his interacted items. Mathematically, we define the aggregation as follows:

$$\mathbf{h}_i^U = \sigma(\mathbf{W} \cdot Agg(\{\mu_{ji}, j \in N(u_i)\})) \quad (2)$$

where  $\sigma(\cdot)$  is an element-wise activation function such as  $ReLU(\cdot) = max(0, \cdot)$ .  $\mathbf{W}$  is a learnable parameter matrix. We will refer to Eq.(2) as a graph convolution layer [17], [25]. Analogously, at the other side of a given bipartite graph (e.g., all items in a user-item graph), the item embedding  $\mathbf{h}_i^B$  is computed with the same parameter matrix  $\mathbf{W}$  by performing graph convolutions according to Eq.(2). The graph convolution steps will capture the messages exchanged between two sets of nodes, and therefore preserve the main structure of a bipartite graph. Next, we discuss our design of the aggregation function  $Agg(\cdot)$ .

To aggregate the message passed from neighbourhood nodes, the original graph convolutional network (GCN) has to obtain the entire graph in order to run the graph convolutional kernel, which is inefficient and inflexible

when handling large-scale bipartite graphs. To alleviate this problem, GraphSAGE [18] recently makes an attempt that allows GCN to sample and aggregate a fixed number of neighbours. However, for each node, GraphSAGE uniformly samples a number of neighbours to form a receptive field, which treats all neighbours equally and neglects the varied importance of different neighbourhoods. In fact, different neighbour nodes are not equally influential in terms of passing information to the target node. As a result, a naive neighbourhood sampling scheme can neither highlight influential neighbours nor filter out the noise from irrelevant neighbours.

In light of this, we follow our previous work [26] to sample the neighbours of a node based on their centrality measurements. To be specific, we investigate various centrality indices and perform biased sampling according to their centrality information. Figure 2 shows the adopted neighbourhood sampling strategy, which first ranks the neighbourhoods of a target node according to a specific centrality measurement (e.g., degree, closeness, betweenness, etc.), and then picks a fixed amount of top-ranked node sequences. The sampling approach guarantees that the computation of a node is based on its most influential neighbours. Furthermore, a node defines its own computation of embeddings and no longer needs the presence of the entire topology of a graph (it only requires each node to know its immediate adjacent neighbours).

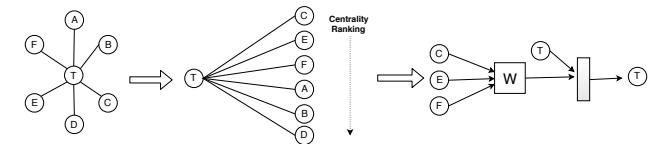


Fig. 2: Centrality based sampling

After the sampling, the model has to aggregate the information passed from the sampled nodes. According to existing works on GCNs, popular aggregation functions are  $Mean(\cdot)$ ,  $Max(\cdot)$ ,  $LSTM(\cdot)$ ,  $Pooling(\cdot)$ , etc. We adopt the mean aggregator where it simply takes the element-wise mean of the vectors in  $\{\mu_{ji}, j \in N(u_i)\}$ . We do not compare different aggregators as this has been done by previous works [17], [18], [27], [28]. However, despite the significance of distinguishing the varied influences of different neighbour nodes, the mean aggregator assumes all neighbours contribute equally to represent a node, which can hardly generate optimal embeddings. Inspired by [2], [19] and attention mechanism [29], [30], we allow neighbours to contribute differently to a target node's latent factor

375 by assigning each neighbour node a different weight. The  
 376 graph convolutional layer is now written as:

$$\mathbf{h}_i^U = \sigma(\mathbf{W} \cdot \text{Mean}(\{\alpha_{ji}\mu_{ji}, j \in N(u_i)\})), \quad (3)$$

377 where  $\alpha_{ji}$  is the attentive weight for message  $\mu_{ji}$  passed  
 378 from neighbour (an item node in this case)  $b_j, j \in N(u_i)$  to  
 379 the target node (a user node). Specifically, we parameterize  
 380 the attention weight  $\alpha_{ji}$  on item  $j$  with a two-layer attention  
 381 network. The input of the attention network is the message  
 382 representation  $\mu_{ji}$  through the interaction and the target  
 383 user  $u_i$ 's embedding  $\mathbf{u}_i$ . Formally, the attention network is  
 384 defined as,

$$w_{ji} = \mathbf{W}_2^T \cdot \sigma(\mathbf{W}_1 \cdot [\mu_{ji} \oplus \mathbf{u}_i] + b_1) + b_2 \quad (4)$$

385 The final attention weights are obtained by normalizing the  
 386 above attentive scores using Softmax function:

$$\alpha_{ji} = \frac{\exp(w_{ji})}{\sum_{j \in N(u_i)} \exp(w_{ji})} \quad (5)$$

### 387 3.2 Modelling Intra-Class Message Passing

388 In addition to inter-class relationship modelling, it is also  
 389 crucial to model the intra-class message passing between  
 390 two nodes of the same type. Compare with general homoge-  
 391 neous graphs, a special property of a bipartite graph is that  
 392 links in a bipartite graph can be only formed between two  
 393 disjoint sets of nodes, and there is no direct links between  
 394 same typed nodes. For example, in Figure 3, there are two  
 395 different sets of nodes  $U$  and  $V$ , and links between  $U$  and  $V$   
 396 construct the bipartite graph while there are no links among  
 397 the nodes in the same set (i.e.,  $u \in U$  and  $v \in V$ ). It is  
 398 insufficient for a bipartite graph embedding model to only  
 399 consider the direct links between two different sets of nodes,  
 400 because the implicit relationships between the same  
 401 typed nodes also carry substantial semantic information.

402 Although no explicit links can be directly observed be-  
 403 tween same typed nodes, there always exists higher-order  
 404 relationships among the nodes in the same set. If two nodes  
 405 from set  $U$  are commonly connected by a node from set  
 406  $V$ , we regard these two nodes from  $U$  possess a higher-  
 407 order connectivity (second-order proximity in this example).  
 408 For example, in Figure 3, node 1 and 2 are both connected  
 409 to node A, which implies node 1 and 2 are also connected  
 410 through the path 1-A-2. We extend this simple observation  
 411 to a more general claim that in a bipartite graph, for two  
 412 vertices of the same type, if there exists a path between  
 413 them, there should be certain implicit intra-class relation-  
 414 ship between them.

415 Similar to the inter-class relationship modelling, we also  
 416 consider the message passing among the nodes that are in  
 417 the same set, and we name it the **intra-class message pass-**  
**418 ing** in this paper. Intuitively, for two vertices of the same  
 419 type, if there exists a path between them in a bipartite graph,  
 420 there should be certain message passing between them, and  
 421 the number of the paths and the distances between two  
 422 nodes in a path indicate the strength of the messaged passed  
 423 between them. For example, starting from node 7, the intra-  
 424 class message passing exists between node 7 and all the  
 425 remaining nodes {1,2,3,4,5,6} through different paths (e.g.,  
 426 paths from node 7 to node 6 and 5 through node D; from

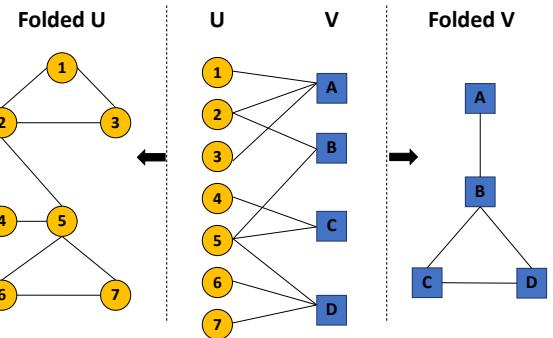


Fig. 3: Folding a bipartite graph

427 node 7 to node 4 through the path {D,5,C}). Obviously, the  
 428 strength of the message passings starting from node 7 to  
 429 node 5 and 4 are different, the message from node 7 to node  
 430 5 is stronger than that from node 7 to node 4 as the distance  
 431 between node 7 and 5 (distance of 2) is smaller than the  
 432 distance between node 7 to node 4 (distance of 4).

433 Unfortunately, counting the paths and distances between  
 434 two vertices has a rather high complexity of an expo-  
 435 nential order, which is infeasible for implementation on  
 436 large networks. To encode such higher-order message pass-  
 437 ing among vertices in a bipartite network, we exploit the  
 438 **folded bipartite graph** derived from the original bipartite  
 439 graph, and generate node sequences from the folded graphs.  
 440 By modelling the generated node sequences, the message  
 441 passing schema and the signal strength between any two  
 442 same typed nodes can be captured. Specifically, the bipar-  
 443 tite graph is firstly converted to two folded homogenous  
 444 graphs, as illustrated in Figure 3. In the middle of Figure  
 445 3, there is a bipartite graph consisting two different types  
 446 of nodes ( $U$  and  $V$ ), the folding process folds the original  
 447 bipartite graph into two homogenous graphs (graph of  $U$   
 448 on the left and graph of  $V$  on the right) by linking the same  
 449 typed vertices via transitive links through the other type of  
 450 nodes. Mathematically, the folding process can be expressed  
 451 via adjacency matrix self-multiplication:

$$\mathbf{A}_{folded} = \mathbf{A} \times \mathbf{A}^T \quad (6)$$

452 where  $\mathbf{A} \in \mathbb{R}^{n \times n}$  is the adjacency matrix of the original bi-  
 453 partite graph,  $\mathbf{A}_{folded}$  is the folded graph adjacency matrix,  
 454 in which two folded homogenous network can be obtained.

455 Then, to model the message passing and the signal  
 456 strength between two intra-class nodes, for each folded  
 457 homogenous graph, we sample two corpora of vertex se-  
 458 quences with random walks, then the embeddings are  
 459 learned from the corpora which encodes high-order mes-  
 460 sage passing among vertices. In what follows, we first  
 461 elaborate how to generate two quality corpora for a bi-  
 462 partite network. After that, we introduce a novel embedding  
 463 method to work directly on the generated node sequences  
 464 to learn representative node embeddings.

465 Starting from each target node in a folded bipartite  
 466 graph, we regulate a random walker to walk over the  
 467 graph to generate a fixed length node sequence. Mathe-  
 468 matically, for each target node  $u$ , we will obtain a node  
 469 sequence sampled from the folded bipartite graphs, denoted  
 470 as  $S^u = (u_1, u_2, \dots, u_l)$ , where  $l$  is a scalar parameter,  
 471 indicating the length of the sequence. We will explore the

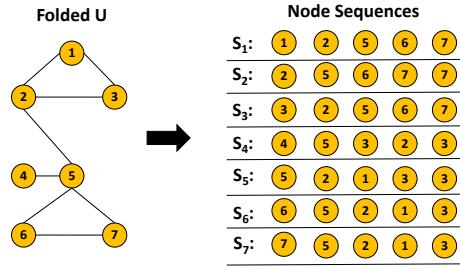


Fig. 4: Generated homogenous node sequences

472 effects of different sizes of  $l$  in the experimental discussions.  
 473 As such, the random walker will respectively generate  $|U|$   
 474 and  $|V|$  node sequences for nodes in  $U$  and  $V$ . Figure 4 is  
 475 an example of generated node sequences. The left part is a  
 476 folded graph that only contains user nodes, while the right  
 477 part shows 7 sequences (with length of 5) starting from each  
 478 node in the folded graph generated by the random walker.  
 479 All the sampled node sequences will form the corpora used  
 480 for learning the node embeddings.

481 Previous sequence-based embedding methods such as  
 482 Deepwalk [21] and Node2vec [20] sample node sequences  
 483 through truncated random walks and feeds them into a  
 484 Skip-Gram based on Word2Vec [31] model to learn node rep-  
 485 resentations. However, these methods cannot be directly ap-  
 486 plied in our problem as Word2vec-based methods only uses  
 487 a fixed window size to sample a small number of nearby  
 488 nodes as contexts. Different from node2vec and deepwalk,  
 489 in this paper, we expand the existing sequence-based ap-  
 490 proaches with a flexible sequential modelling scheme, which  
 491 is also able to differentiate the strength of message passing  
 492 posted by different nodes in a sequence. In other words, our  
 493 assumption is that, in a node sequence, the starting node  
 494 exchanges message to every other nodes, and the amount  
 495 and the strength of the message passing is highly related  
 496 to the importance of each node in the sequence. Therefore,  
 497 the embedding method should be able to be aware of the  
 498 varying dependencies between the staring node and other  
 499 remaining nodes.

500 To serve this need, inspired by recent advances of  
 501 transformer model [24] in sequential modelling of natural  
 502 language processing, we borrow the idea of transformer to  
 503 model the node sequences generated from each of the folded  
 504 bipartite graphs. The Transformer model relies heavily on  
 505 the proposed a self-attention modules to capture complex  
 506 structures in sentences, and to retrieve relevant words (in  
 507 the source language) for generating the next word (in the  
 508 target language). Inspired by Transformer, we seek to build  
 509 a new sequential embedding model based upon the self-  
 510 attention approach, though the problem of sequential em-  
 511 bedding is quite different from machine translation, and  
 512 requires specially designed models.

513 We start with the self-attention module, a.k.a., the scaled  
 514 dot-product attention, which is defined as:

$$H^o = \text{Attention}(\mathbf{Q}, \mathbf{K}, \mathbf{V}) = \text{softmax}\left(\frac{\mathbf{Q}\mathbf{K}^T}{\sqrt{d}}\right)\mathbf{V} \quad (7)$$

515 where  $H^o \in \mathbb{R}^{n \times d}$  is the latent representation for all nodes  
 516 after the self-attention.  $\sqrt{d}$  is the scaling factor to smooth the  
 517 row-wise SoftMax output and avoid extremely large values

of the inner product, especially when the dimensionality is  
 518 high.  $\mathbf{Q}, \mathbf{K}, \mathbf{V} \in \mathbb{R}^{n \times d}$ , respectively represent queries, keys  
 519 and values obtained using linear projection:  
 520

$$\begin{aligned} \mathbf{Q} &= \mathbf{E}\mathbf{W}_Q, \\ \mathbf{K} &= \mathbf{E}\mathbf{W}_K, \\ \mathbf{V} &= \mathbf{E}\mathbf{W}_V, \end{aligned} \quad (8)$$

and  $\mathbf{W}_Q, \mathbf{W}_K, \mathbf{W}_V \in \mathbb{R}^{d \times d}$  are corresponding trainable pro-  
 521 jection weight matrices for queries, keys and values. To be  
 522 concise, we reformulate the self-attention module in Eq.(7)  
 523 and Eq.(8) as the following:  
 524

$$\mathbf{H}^o = \text{softmax}\left(\frac{\mathbf{E}\mathbf{W}_Q \cdot (\mathbf{E}\mathbf{W}_K)^T}{\sqrt{d}}\right)\mathbf{E}\mathbf{W}_V \quad (9)$$

and each row  $\mathbf{h}_i^o \in \mathbf{H}^o$  corresponds to the latent represen-  
 525 tation of the  $i$ -th node after the self-attention. Intuitively, for  
 526 the  $i$ -th node feature, the self-attention encodes its interac-  
 527 tions with all other nodes' features in a sequence into  $h_i$   
 528 by calculating a weighted sum (i.e., bit-wise interactions) of  
 529 all other nodes' features. The embedding matrix  $\mathbf{E} \in \mathbb{R}^{n \times d}$   
 530 here is the original embeddings of the nodes in a graph (i.e.,  
 531  $e_i = h_i$ ,  $h_i$  is acquired from Eq.(3)).  
 532

533 **The Rationale of Self-Attention.** The self-attention de-  
 534 scribed above takes the sequences (e.g., the sequences ob-  
 535 tained from Figure 4) as the input and produce an atten-  
 536 tive embedding for each node in a sequence, which is  
 537 a weighted sum of all node features in a sequence and  
 538 therefore captures the relevance between two nodes in that  
 539 sequence. Link this back to the defined intra-class mes-  
 540 sage passing, the strength of higher-order message passing  
 541 passed between each pair of same typed nodes in a bipartite  
 542 graph can be revealed and captured by the learned attentive  
 543 weights. More importantly, the self-attention mechanism is  
 544 computationally-efficient compared with existing sequence-  
 545 based approaches.  
 546

547 **Time Complexity of FBNE.** Excluding the inter-  
 548 class message passing operation that is standard in all  
 549 GraphSAGE-based models, the computational cost of our  
 550 model is mainly exerted by the intra-class self-attention  
 551 units. Hence, for each training sample, the overall time  
 552 complexity of these two components is  $\mathcal{O}(l^2d) + \mathcal{O}(\prod_1^x N_i)$ ,  
 553 where  $l, N$  are user-specified constants denoting the se-  
 554 quence length and neighbourhood sampling size.  $x$  denotes  
 555 the number of GCN layers, in our experiments, we found  
 556 that only one layer is enough for bipartite graphs. Therefore  
 557 the additional time complexity is acceptable and the pro-  
 558 posed FBNE has linear time complexity w.r.t. the scale of  
 559 the data.  
 560

### 3.3 Joint Multiple Bipartite Graph Embedding Learning

561 We have now described the general modelling process for  
 562 bipartite graphs in FNBE. In this section, we jointly train  
 563 the introduced bipartite embedding method on multiple  
 564 bipartite graphs simultaneously to learn embeddings of  
 565 multiple nodes in a more complex network. With out loss  
 566 of generality, we use the graph described in Figure 1 as  
 567 a typical social recommendation example, which contains  
 568 multiple bipartite graphs that can be easily observed from  
 569 e-commerce data.  
 570

569 For the user-item bipartite graph, the embeddings of  
570 user node  $i$  can be computed as the following:

$$\mathbf{u}_i = \sigma(\mathbf{W}(\mathbf{h}_i^u \oplus \mathbf{h}_i^\circ) + b) \quad (10)$$

571 where  $\mathbf{h}_i^u$  denotes the user latent representation from Eq.(3),  
572 and  $\mathbf{h}_i^\circ$  denotes the user latent representation obtained from  
573 Eq.(9), which is the latent user representation learned from  
574 modelling the sequences of folded user graph. Eq.(10) first  
575 concatenates these two user representations from inter- and  
576 intra-class domains, and then embeds the user's information  
577 into a projection space.

578 On the other side of a user-item bipartite graph, the  
579 item embedding  $\mathbf{b}_i$  is computed analogously with the same  
580 weight matrix  $\mathbf{W}$ . To learn the weight matrix and embed-  
581 dings of users/items, we formulate a link reconstruction  
582 problem on the original user-item bipartite graph. Specifi-  
583 cally, we model the existence of a link  $e_{ij} \in \mathcal{E}_{UB}$  by the  
584 following:

$$p(e_{ij} = 1) = \frac{1}{1 + \exp(-\mathbf{u}_i \cdot \mathbf{b}_j^T)} \quad (11)$$

585 The loss function can be defined by minimizing the follow-  
586 ing negative log likelihood of the existence of a link between  
587 a user node and an item node.

$$\mathcal{L}_{UB} = - \sum_{e_{ij} \in \mathcal{E}_{UB}} \log(p(e_{ij} = 1)) - \sum_{e_{ik} \notin \mathcal{E}_{UB}} \log(1 - p(e_{ik} = 1)) \quad (12)$$

588 Intuitively, minimizing this loss function will make two  
589 connected vertices in the bipartite graph also close with each  
590 other in the embedding space, which preserves the inter-  
591 and intra-class similarities of a bipartite graph as desired.  
592 Finally, based on the three bipartite graphs we have defined,  
593 i.e., user-item, item-attribute and item-category graphs, we  
594 embed the four bipartite graphs by minimizing the sum  
595 of all objective functions as follows (note that the item  
596 embeddings are shared across in different graphs):

$$\mathcal{O} = \lambda \mathcal{L}_{UB} + \beta \mathcal{L}_{BA} + \gamma \mathcal{L}_{BC} \quad (13)$$

597 where  $\lambda, \beta, \gamma$  are weights for each bipartite graph, and

$$\mathcal{L}_{BA} = - \sum_{e_{ij} \in \mathcal{E}_{BA}} \log(p(e_{ij} = 1)) - \sum_{e_{ik} \notin \mathcal{E}_{BA}} \log(1 - p(e_{ik} = 1)) \quad (14)$$

$$\mathcal{L}_{BC} = - \sum_{e_{ij} \in \mathcal{E}_{BC}} \log(p(e_{ij} = 1)) - \sum_{e_{ik} \notin \mathcal{E}_{BC}} \log(1 - p(e_{ik} = 1)) \quad (15)$$

599 The objective Eq.(13) can be optimized by training all  
600 types of graphs simultaneously by merging all the edges  
601 in the four sets  $\mathcal{E}_{UB}, \mathcal{E}_{BA}, \mathcal{E}_{BC}$  together, and then deploy  
602 edge sampling, which samples an edge for model updating  
603 in each step, with the sampling probability proportional to  
604 its weight. However, the graphs are heterogeneous in our  
605 model, the weights of the edges between different graphs  
606 are not comparable to each other. A more reasonable solu-  
607 tion is to alternatively sample from the four sets of edges  
608 respectively which called joint training.

### 609 3.4 Inductive Social Embedding

610 So far, we have learned the embeddings of users, items,  
611 attributes and categories. We will now introduce how to  
612 represent social relationship in the shared latent space in an

594 inductive manner. An embedding method is proposed to in-  
595 corporates users social relationships into users' embeddings  
596 acquired from item perspective. More importantly, it sup-  
597 ports inductive learning that learns from observed samples  
598 and generate embeddings for those unseen samples during  
599 training. By introducing the inductive learning paradigm,  
600 the proposed inductive social embedding method is there-  
601 fore able to seamlessly solve the general cold-start problem  
602 in recommendation systems.

602 Similar to the introduced GCN embedding method for a  
603 bipartite graph in Section 3, we also adopt weight sharing  
604 in GCNs and define the embedding computation of a user  
605 based on his/her direct neighbour users. The idea of weight  
606 sharing in GCNs enables this local operation of convolving  
607 neighbours' representations to represent a target node to be  
608 easily shared and applied across all locations in the user  
609 to user graph. Same as the modelling process of user-item  
610 bipartite graph, we assume there exists a message passing  
611 through every edge between users. For each edge in the  
612 user-user graph, we model the following message passing  
613 from user  $u_i$  to  $u_j$  by the following form:

$$\eta_{ji} = \frac{1}{c_{ij}} \mathbf{W}^{uu} x_j^u \quad (16)$$

614 where  $c_{ij}$  is a normalization constant, which we choose to  
615 either be  $|N(u_i)|$  or  $\sqrt{|N(u_i)||N(u_j)|}$  (symmetric normal-  
616 ization), with  $N(u_i)$  denoting the set of neighbors of user  
617 node  $i$ , and  $N(u_j)$  denoting the set of neighbors of user  
618 node  $j$ .  $\mathbf{W}^{uu}$  is the parameter matrix and  $x_j^u$  is the feature  
619 vector of user node  $j$ .

620 After the message passing step, we combine the incom-  
621 ing messages for node  $u_i$  by using an aggregation function  
622  $\text{Agg}(\cdot)$  that aggregates the neighbors  $N(u_i)$  connected by  
623 edges between user  $i$  and the neighbours. Mathematically,  
624 we define the aggregation as follows:

$$\mathbf{h}_i^S = \sigma(\mathbf{W}' \cdot \text{Agg}(\{\eta_{ji}, j \in N(u_i)\})) \quad (17)$$

625 where  $\sigma(\cdot)$  is an element-wise activation function such as  
626  $\text{ReLU}(\cdot) = \max(0, \cdot)$ .  $\mathbf{W}'$  is a learnable parameter matrix.  
627 Then, the embeddings of user node  $i$  can be represented as  
628 the following in the user-user space.

$$\mathbf{u}_i^S = \sigma(\mathbf{W}^S \mathbf{h}_i^S) \quad (18)$$

629 Similar to Section 5.2, we model each social relationship  
630 between two users in the social graph. Specifically, we  
631 model the existence of a link  $e_{ij} \in \mathcal{E}_{UU}$  by the following:

$$p(e_{ij} = 1) = \frac{1}{1 + \exp(-\mathbf{u}_i^S \cdot (\mathbf{u}_j^S)^T)} \quad (19)$$

632 To optimize the user embedding in the user-user space, we  
633 use the following graph based loss:

$$\mathcal{L}_{UU} = - \sum_{e_{ij} \in \mathcal{E}_{UU}} \log(p(e_{ij} = 1)) - \sum_{e_{ik} \notin \mathcal{E}_{UU}} \log(1 - p(e_{ik} = 1)) \quad (20)$$

634 With above, we have been able to learn a cold-start users'  
635 embeddings merely from its direct neighbours. That is to  
636 say, by only looking up one's neighbour users, we can  
637 inductively infer the embedding of a user.

### 658 3.5 Social Recommendation with FBNE

659 Once we have learned the embeddings of users and items,  
 660 given a user  $u$ , we select top- $k$  items with the highest scores  
 661 that  $u$  has not visited before. More specifically, given a user  
 662  $u$ , we compute its ranking score as in Eq.(21), and select the  
 663  $k$  ones with the highest ranking scores as recommendations.

$$664 S(u) = \mathbf{u} \cdot \mathbf{b}^T \quad (21)$$

664 where  $\mathbf{u}$  is the representation of  $u$ 's preferences,  $\mathbf{b}$  is the  
 665 representation of an item, both  $\mathbf{u}$  and  $\mathbf{b}$  can be obtained  
 666 by optimizing the objective in Eq.(13). The learnt repre-  
 667 sentations also automatically capture the semantic content  
 668 information of item  $b$  through the item-attribute and item-  
 669 category graphs, as our FBNE model jointly learns the em-  
 670 bedding of multiple relational networks in the same latent  
 671 space.

672 **Cold-Start Social Recommendation:** As for cold-start  
 673 users and items, our FBNE model can still learn their  
 674 representations in the latent space based on the user-user  
 675 graph, item-attributes and item-category graphs. Thus, both  
 676 cold-start and normal users and items can be recommended  
 677 together by the same ranking function, which distinguishes  
 678 from other existing recommender models that use different  
 679 functions to compute the scores for cold-start and normal  
 680 items, separately.

## 681 4 EXPERIMENTAL SETTINGS

682 In this section, we describe the datasets and experimental  
 683 settings and outline the evaluation protocols of our pro-  
 684 posed FBNE.

685 We conduct our experiments on two publicly available  
 686 large-scale and real-life datasets, which are provided by Yelp  
 687 Challenge<sup>2</sup> published in 2016 and MovieLens<sup>3</sup>. Specifically,  
 688 the Yelp dataset includes information about local business,  
 689 user information, interactions between user and business  
 690 (ratings, reviews), as well as friendship network among  
 691 users. The original dataset contains the information in five  
 692 states in the U.S., and we processed and extracted six (five  
 693 individual state and one complete) large-scale heteroge-  
 694 neous social networks. Each network contains four different  
 695 sub-networks, which are user-user, user-business, business-  
 696 attribute, and business-category networks. Table 1. shows  
 697 the detailed statistic of the extracted datasets.

### 698 4.1 Baseline Methods

699 We briefly introduce the baseline methods for comparison  
 700 below. First of all, we choose the latest representative meth-  
 701 ods from three groups of methods for recommendations in-  
 702 cluding traditional recommender systems, traditional social  
 703 recommender systems, and deep neural network based rec-  
 704 commender systems as the common baselines for all ranking,  
 705 classification, and regression tasks. Then, we further select  
 706 several general state-of-the-art methods proposed for Graph  
 707 (Bipartite Graph) Embedding as competitors.

- 708 • **PMF [32]:** Probabilistic Matrix Factorization utilizes  
 709 user-item rating matrix only and models latent fac-  
 710 tors of users and items by Gaussian distributions.

2. <https://www.yelp.com/dataset/challenge>  
 3. <http://grouplens.org/datasets/movielens/>

- **SoRec [33]:** Social Recommendation performs collabora-  
 711 tive factorization on the user-item rating matrix  
 712 and user-user social relations matrix.  
 713
- **GCMC [25]:** This model defines message-passing  
 714 and performs graph convolutions on user-item bi-  
 715 partite graphs for recommendations, and achieved  
 716 state-of-the-art results.  
 717
- **GraphSAGE [18]:** GraphSAGE is a representa-  
 718 tive Graph Convolutional Networks style method  
 719 for Graph Representation Learning. This versatile  
 720 method has achieved state-of-the-art results on vari-  
 721 ous tasks on graphs.  
 722
- **GraphRec [3]:** The GraphRec model is built on  
 723 GraphSAGE, but it simultaneously aggregates both  
 724 neighbourhood information in a user-item bipartite  
 725 graph and social information in a user-user social  
 726 network.  
 727
- **BiNE [34]:** BiNE is a state-of-the-art model dedicated  
 728 for Bipartite Network Embedding.  
 729

## 730 4.2 Evaluation Metrics

731 **Evaluation of Reccomendation Performance.** To evaluate  
 732 the ranking performance, we adopt the widely applied Hits  
 733 Ratio at Rank  $k$  ( $Hits@k$ ), Mean Reciprocal Rank (MRR)  
 734 and Normalized Discounted Cumulative Gain at Rank  $k$   
 735 ( $NDCG@k$ ) which are commonly used in information re-  
 736 trieval and recommender systems [35], [36], [37]. Speci-  
 737 cally, We perform this task on Yelp dataset and further  
 738 process this dataset by filtering out the nodes whose degree  
 739 are less than 5. Then, we use 80-th percentile as the cut-  
 740 off point so that the network linkage records before this  
 741 point are used for training. In the training dataset, we  
 742 choose the last 10% records as the validation data to tune  
 743 the model parameters, including the dimension of latent  
 744 feature vectors, margin, learning rate and the number of  
 745 gradient steps. According to the above dividing strategies,  
 746 we split the dataset  $D^+$  into  $D_{training}^+$ ,  $D_{validate}^+$  and  $D_{test}^+$ .  
 747 We summarise the detailed statistics of this dataset in Table  
 748 2. For each linkage information (a triple consists of two  
 749 vertices connected by a link) i.e.,  $e_{ijr} \in D_{test}^+$ :

- We randomly choose 1000 items with which vertex  
 750  $v_i$  has been never connected by link type  $r$  to replace  
 751  $v_j$  and form 1000 negative examples.  
 752
- We compute a score for  $e_{ijr}$  as well as the 1000  
 753 negative examples by calculating their inner product.  
 754
- We form a ranked list by ordering these 1001 exam-  
 755 ples according to their scores to  $v_i$ . Let  $rank(e_{ijr})$   
 756 denote the position of  $e_{ijr}$  in the ranking list.  
 757
- We form a top- $k$  prediction list by picking the  $k$  top  
 758 ranked examples from the list. If  $rank(e_{ijr}) \leq k$ ,  
 759 we have a hit. Otherwise, we have a miss.  
 760

761 The computation of Hits ratio proceeds as follows. We  
 762 define  $hit@k$  for a single test case as either 1, if the positive  
 763 example  $e_{ijr}$  appears in the top- $k$  results, or 0, if otherwise.  
 764 The overall  $Hits@k$  is defined by averaging over all test  
 765 cases:

$$766 Hits@k = \frac{\#hit@k}{|D_{test}^+|} \quad 766$$

767 where  $\#hit@k$  denotes the number of hits in the test set,  
 768 and  $|D_{test}^+|$  is the number of all test cases. A good predictor

TABLE 1: Datasets statistics

Datasets	No. of Edges				No. of Nodes			
	U2U	U2B	B2A	B2C	B	U	A	C
Yelp(All)	29,271,479	4,153,150	605,231	527,229	14,4072	1,029,432	81	1,191
Yelp(WI)	57,593	88,778	14,986	18,479	3,899	25,773	81	678
Yelp(EDH)	25,695	44,631	12,676	11,972	3,539	8,371	72	456
MoiveLens	10,000,054				10,677	69,878	-	-

769 should achieve higher  $\#hit@k$ . We also use  $NDCG@k$  to  
770 further evaluate whether if the model can rank the ground  
771 truth as highly as possible:

$$NDCG@k = \frac{\sum_{e \in D_{test}^+} \sum_{rank=1}^k \frac{rel_{e,rank}}{\log_2(rank+1)}}{|D_{test}^+|}$$

772 For the computation of  $NDCG@k$ , we set  $rel_{e,rank} = 1$   
773 if the item ranked at  $r$  is the ground truth, otherwise  
774  $rel_{e,rank} = 0$ . For  $k$  in both  $Hits@k$  and  $NDCG@k$ , we  
775 adopt the popular setting of 5, 10, 20 for presentation.

776 **Evaluation of Rating Prediction.** Because each pair of  
777 user-item embeddings can be used to generate a score, we  
778 further test our FBNE model in an additional regression  
779 task, i.e., rating prediction which is a classic problem in  
780 recommendation. In order to evaluate the capability of the  
781 proposed model in terms of rating prediction, we evaluate  
782 the regression performance with two popular metrics to  
783 evaluate the predictive accuracy, namely Mean Absolute  
784 Error (MAE) and Root Mean Square Error (RMSE), which  
785 are popular among relevant research communities [38], [39],  
786 [40]. Smaller values of MAE and RMSE indicate better  
787 predictive accuracy. Note that small improvement in RMSE  
788 or MAE terms can have a significant impact on the quality  
789 of the top-few recommendations [8].

### 791 4.3 Parameter Settings

792 There are several general parameters in the proposed model.  
793 We use the grid search algorithm to obtain the optimal  
794 model hyper-parameters setup on the validation dataset.  
795 For learning rate, we set it to 0.001. The weights  $\{\alpha, \beta, \gamma\}$  for  
796 different bipartite graphs in Eq.(13) are set to  $\{0.8, 0.1, 0.1\}$ .  
797 We also set default embedding size at 64, batch size at 128.

## 798 5 EXPERIMENTAL RESULTS AND ANALYSIS

799 Following the settings in Section 4, we conduct experiments  
800 to showcase the advantage of FBNE in terms of both ef-  
801 fectiveness and efficiency. In particular, we aim to answer  
802 the following research questions (RQs) via experiments and  
803 analytics:

- 804 • **RQ1:** How effectively our proposed approach can  
805 perform recommendation compared with state-of-  
806 the-art methods.
- 807 • **RQ2:** How effectively our proposed approach can  
808 perform inductive cold-start social recommendation.
- 809 • **RQ3:** How the hyper-parameters affect the per-  
810 formance of our approach in different prediction tasks.
- 811 • **RQ4:** How our proposed approach benefits from  
812 each component of the proposed model structure.

### 813 5.1 Recommendation Performance (RQ1)

814 The results of the recommendation task are reported in Table  
815 2. Note that higher  $Hits@k$  and  $NDCG@k$  values imply  
816 better prediction performance. We have the following obser-  
817 vations. First of all, obviously, on both EDH and WI datasets,  
818 FBNE significantly and consistently outperforms all existing  
819 social recommendation models and network embedding  
820 models with  $K \in \{5, 10, 20\}$ . This validates the effective-  
821 ness of our FBNE solution, especially our proposed novel  
822 techniques that exploits and integrates the user-user higher-  
823 order interaction data and the user-item bipartite network  
824 data to overcome the sparsity issue of the user-item interac-  
825 tions when learning user embeddings for recommendation.  
826 Another observation is that all graph convolutional net-  
827 work based models (i.e., GraphSAGE, GCMC, GraphRec)  
828 outperform the traditional social recommendation models,  
829 which shows that graph convolutional operations can learn  
830 better representations on graph structured data than matrix  
831 factorization based model on the user-item data. Moreover,  
832 the network embedding method for bipartite graph (BiNE)  
833 did not perform as good as dedicated methods for social  
834 recommendation and graph convolutional networks based  
835 methods. This is because BiNE is exclusively designed for  
836 general bipartite network embedding and puts a significant  
837 focus on preserving network distribution when learning  
838 node representations in a user-item bipartite graph. Nev-  
839 ertheless, BiNE still performs better than traditional matrix  
840 factorization models such as PMF.

### 841 5.2 Rating Prediction Performance (RQ1)

842 Table 3 reveals all models performance achieved in the  
843 regression task (rating prediction) on MoiveLens and Yelp  
844 datasets. For both MAE and RMSE metrics, the lower the  
845 better. As we can see from the results, FBNE yields sig-  
846 nificant improvements on the regression accuracy over all  
847 baselines, which shows that FBNE is effective and can be  
848 generalized for rating prediction tasks by only modelling  
849 the user-item interactions. Furthermore, though showing  
850 competitive regression results, the baseline GraphRec falls  
851 short in higher-order node dependency modelling. Com-  
852 pared to GraphRec, our proposed FBNE further incorpo-  
853 rates higher-order dependencies among users into node  
854 representation learning, which boosts the performance of  
855 the rating regression task. Apart from that, we notice that  
856 graph convolutional networks based methods consistently  
857 outperform other methods, which shows that graph con-  
858 volutions are effective of learning graph structured data.  
859 Moreover, there is no obvious winner among graph con-  
860 volutional network based methods, some of them work well  
861 in one dataset but perform poorly in other dataset due to  
862 unique characteristics of the datasets. Last but not least,  
863 we can not see any advantages of social recommendation

TABLE 2: Recommendation(ranking) results. Numbers in bold face are the best results for corresponding metrics.

Method	EDH state						WI state					
	Hits@k			NDCG@k			Hits@k			NDCG@k		
	K=5	K=10	K=20									
PMF [32]	0.017	0.030	0.055	0.012	0.016	0.023	0.054	0.081	0.128	0.030	0.047	0.064
SoRec [33]	0.054	0.081	0.116	0.030	0.074	0.054	0.092	0.127	0.183	0.069	0.070	0.093
BiNE [34]	0.042	0.065	0.111	0.028	0.036	0.049	0.089	0.103	0.154	0.064	0.066	0.080
GraphSAGE [18]	0.056	0.079	0.126	0.053	0.068	0.079	0.084	0.119	0.169	0.061	0.075	0.087
GCMC [25]	0.072	0.078	0.087	0.070	0.072	0.075	0.110	0.136	0.157	0.070	0.079	0.082
GraphRec [3]	0.076	0.082	0.133	0.074	0.078	0.081	0.103	0.147	0.201	0.069	0.083	0.131
<b>FBNE</b>	<b>0.107</b>	<b>0.150</b>	<b>0.213</b>	<b>0.093</b>	<b>0.118</b>	<b>0.142</b>	<b>0.133</b>	<b>0.171</b>	<b>0.253</b>	<b>0.077</b>	<b>0.089</b>	<b>0.165</b>

based methods as there is no social relations involved on the MoiveLens dataset; however, our proposed FNBE can still achieve the best performance compared against other methods, showing that the higher-order proximity captured from user-user implicit relations are beneficial for user-item rating regression.

TABLE 3: Rating prediction(rating regression) results. Numbers in bold face are the best results for corresponding metrics.

Method	MoiveLens		Yelp-EDH	
	MAE	RMSE	MAE	RMSE
PMF [32]	0.9137	1.1013	1.3471	1.7988
BiNE [34]	0.7653	0.9275	0.9069	1.0457
GraphSAGE [18]	0.7381	0.9132	0.7199	0.9459
GCMC [25]	0.7296	0.9104	0.8256	0.8232
GraphRec [3]	0.7538	0.9226	0.5791	0.7718
<b>FBNE</b>	<b>0.7017</b>	<b>0.9030</b>	<b>0.5653</b>	<b>0.7594</b>

### 5.3 Cold Start Recommendation Performance (RQ2)

Our proposed approach is capable of conducting inductive learning. Inductive learning means that our proposed approach first learns embedding for a portion of nodes, and then infer the embeddings for those nodes are not seen during the training. Specifically, for a user, we can infer its embedding merely from the embeddings of its direct neighbours; for an item, we can infer its embedding from its directly connected attributes or/and categories. We report the both the top-k recommendation and rating prediction performance of our proposed approach on cold start users and items.

TABLE 4: Inductive prediction performance for cold-start users and items on Yelp (all) dataset. Each row represents performance w.r.t. different portion of training nodes.

	RMSE	MAE	Hit@10	NDCG@10
30%	1.0540	0.9167	0.0125	0.0089
40%	1.0338	0.9105	0.0170	0.0110
50%	1.0089	0.9092	0.0256	0.0113
60%	1.0069	0.8989	0.0278	0.0120
70%	0.9955	0.8923	0.0287	0.0124
80%	0.9949	0.8902	0.0289	0.0126
90%	0.9895	0.8896	0.0289	0.0137

Table 4 reveals the cold-start recommendation and rating prediction results of our proposed method on the full Yelp dataset. The results are reported by averaging the results of running experiments 10 times. From the table, we can see that when we continuously adding more training data, the performance of both rating prediction (revealed by MAE,

RMSE) and recommendation (HR@10, NDCG@10) are improving consistently, showing that our proposed is effective in inductive training.

### 5.4 Impact of Hyper-parameters (RQ3)

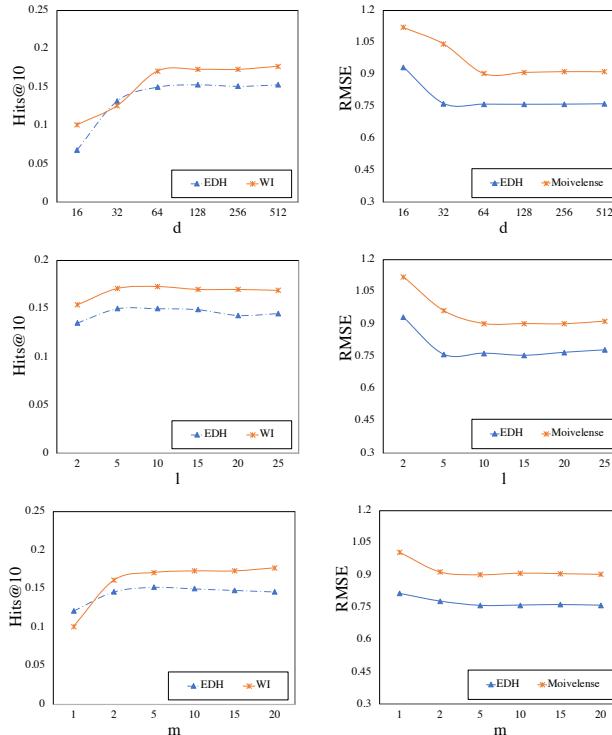
We investigate how the performance of our proposed approach varies w.r.t. different key hyper-parameter setups, including the latent dimension  $d$ , the maximum intra-class node sequence length  $l$ , and the number of negative samples  $m$ . For each test, based on the standard setting  $d = 64$ ,  $l = 5$ ,  $m = 5$ , we vary the value of one hyper-parameter while keeping the others unchanged, and record the new recommendation result achieved. To show the performance differences, we demonstrate HR@10 for recommendation, and RMSE for regression. Figure 5 lays out the results with different parameter settings.

**Impact of embedding dimension  $d$ .** The value of the latent dimension  $d$  is examined in {8, 16, 32, 64, 128}. As an important hyper-parameter for learning embeddings, the latent dimension is apparently associated with the models expressiveness. In general, FBNE benefits from a relatively larger  $d$  for all types of tasks, but the performance improvement tend to become less significant when  $d$  reaches a certain scale (64 in our case). It is worth mentioning that with  $d = 16$ , FBNE still outperforms nearly all the baselines in the rating regression tasks, which further proves the effectiveness of our proposed model.

**Impact of node sequence length  $l$ .** As one of the main component of FBNE is the intra-class node sequential modelling, we examine how different node sequences length affects the performance. From Figure 5, we can conclude that FBNE behaves consistently on different datasets when the sequence length  $l$  is adjusted in {2, 5, 10, 15, 20, 25}. When node sequence is short (i.e.,  $l = 2$ ), a significant performance decrease is witnessed. While when increasing the length, it becomes better than other methods in both recommendation and rating prediction. However, when continuously increasing it, the prediction results become stable, and there is no further obvious performance gain. More interestingly, we found that Moivelens dataset requires longer node sequences ( $l = 10$ ) to achieve stable rating prediction results, which is because the number of users in moivelens dataset is far larger than that in Yelp dataset, and therefore it needs longer node sequences to model the dependencies between users.

**Impact of negative samples  $m$ .** We study the performance of FBNE w.r.t. the number of negative examples  $m$ . As can be concluded from Figure 5, we observe that when the number of negative examples is larger than 5,

936 the performance becomes very stable. Besides, when dealing  
937 with a larger number of negative samples, the training will  
938 take longer time. Therefore, for each positive example, we  
939 do not need to sample excessive negative examples and just  
940 need to sample a few (5 in our case), which ensures the  
training efficiency of our FBNE model.



941 Fig. 5: Hyper-parameter sensitivity analysis w.r.t  $d, l, m$

## 942 5.5 Importance of Key Components (RQ4)

943 To better understand the performance gain from the major  
944 components of our proposed method, we conduct ablation  
945 test on different degraded versions of FBNE. Each  
946 variant removes one key component from the model, and  
947 the corresponding results of three tasks are reported. Table  
948 5 summarizes the prediction outcomes in different tasks.  
949 Similar to previous experiments, HR@10 and MAE are used.  
950 In what follows, we introduce the variants and analyze their  
effect respectively.

TABLE 5: Ablation test on model components. Numbers in bold face are the best results for corresponding metrics.

Method	HR@10		MAE	
	EDH	WI	Moivelens	EDH
Default	<b>0.1501</b>	<b>0.1713</b>	<b>0.7017</b>	<b>0.5653</b>
Remove CS	0.1421	0.1681	0.7238	0.5687
Remove Intra	0.1012	0.1224	0.7537	0.5712
Remove $\mathcal{L}_{BC}$	0.1350	0.1584	-	0.5680
Remove $\mathcal{L}_{BA}$	0.1461	<b>0.1712</b>	-	0.5755

951 **Remove centrality-based sampling (Remove CS).** The  
952 centrality-based sampling strategy allows graph convolutions  
953 sample neighbours according to an importance measure.  
954 After removing it, a subtle performance drop is  
955 consistently observed in both recommendation and rating  
956 prediction tasks. Although the performance drop is not  
957 quite significant, the experiment shows that centrality-based  
958 sampling is beneficial.

## 959 Remove Inter-class message passing (Remove Intra).

960 As a core contribution of our proposed approach, the Intra-  
961 class message passing is able to capture the higher-order  
962 dependencies between same type of nodes by using a self-  
963 attention sequential modelling paradigm. After removing  
964 it, a noticeable performance drop has been observed in all  
965 tasks. The results verify that this sequential modelling in  
966 same types of nodes play a significant role in improving the  
967 expressiveness of learned embeddings.

968 **Remove Business-Category Graph (Remove  $\mathcal{L}_{BC}$ ).** We  
969 also consider to remove the loss term Eq.(14) of business-  
970 category bipartite graph to investigate whether this addi-  
971 tional bipartite graph modelling can have a positive impact  
972 on the performance. After removing  $\mathcal{L}_{BC}$  from Eq.(13), we  
973 can see that there is an obvious performance drop in rec-  
974 ommendation task and no obvious drop in rating prediction  
975 task. The results suggest that modelling additional business-  
976 category bipartite network is helpful in learning embeddings  
977 of a business. Moreover, the main reason of increased MAE  
978 in rating prediction is that rating prediction task puts more  
979 weights on user-business interactions, and the category in-  
980 formation probably will not affect users' opinion on specific  
981 businesses. For example, a user likes Japanese Food does  
982 not mean that he will give higher ratings for every Japanese  
983 restaurant.

984 **Remove Business-Attribute Graph (Remove  $\mathcal{L}_{BA}$ ).** Simi-  
985 lar to removing  $\mathcal{L}_{BC}$ , we also test how  $\mathcal{L}_{BA}$  is related to  
986 the model performance. Interestingly, after removing  $\mathcal{L}_{BA}$ ,  
987 we observe that there is a subtle performance drop in  
988 recommendation task on EDH dataset, while for WI dataset,  
989 the performance change is not obvious. Moreover, the MAE  
990 score for rating prediction on EDH dataset drops marginally.  
991 We analyse the results and found that a reasonable explana-  
992 tion is that, different from category information, attribute  
993 information of a business will affect users' impression sig-  
994 nificantly. For example, if a restaurant has enough parking  
995 spaces, people usually will like it with a high possibility.

## 996 6 RELATED WORK

997 Our work is related to representation learning methods on  
998 bipartite networks and social recommendation systems by  
999 using network embedding techniques.

### 1000 6.1 Bipartite Network Embedding

1001 Network embedding (NE) is a recent hot topic with the  
1002 focus of learning low dimensional latent vector represen-  
1003 tation for vertices in a network (usually for homogenous  
1004 networks) [18], [20], [21], [22], [41]. As a special and ubiq-  
1005 uitous graph data structure, bipartite networks consist of  
1006 two different sets of vertices and have been mined for many  
1007 applications such as recommendations. However, general  
1008 NE models may not suitable for bipartite graphs embedding  
1009 because they only consider one type of vertices. Although  
1010 some heterogenous network embedding methods [22], [42]  
1011 can be applied to bipartite network which can be seen  
1012 as a special type of heterogeneous networks, they are not  
1013 tailored for learning on bipartite networks. To build a dedi-  
1014 cated embedding model for bipartite graphs, Latent factor  
1015 model (LFM), which has been widely investigated in the

field of recommender systems and semantic analysis, is the most representative model. And a typical implementation of LFM is based on matrix factorization [43], [44]. Recent advances utilize deep learning methods to learn vertex embeddings on the user-item network for recommendation [45]. In addition to above mentioned non-deep embedding techniques, GCN based deep learning models have shown their superiority over most of existing methods in terms of downstream tasks, becoming the state-of-the-art methods. More recently, graph convolutions on matrix completion (GCMC [25]) was proposed, which learns users and items embeddings through defining differentiable message passing on the user-item bipartite graph. Nevertheless, these methods only model the explicit relations in bipartite network, which can be improved by incorporating implicit relations as shown in [9], [34], [46].

## 6.2 Social Reccomendation

With the prevalence of online social platforms, exploiting social relations for boosting recommendations has been attracting significant attention in recent years. The research line develops from the study of social influences [7] and homophily assumption [6]. Based on these studies, an earlier attempt is SoRec [33], which proposed a co-factorization model that uses a shared latent user representation factorized from user-item rating matrix and social relations. By treating the social neighbors preferences as the auxiliary implicit feedbacks of an active user, TrustSVD is proposed to incorporate the trust influence from social neighbors on top of SVD++ [47]. Similar related work also includes SoDimRec [14] and TrustMF [48]. A comprehensive review of previous work on social recommendation can be found in [1].

Recently, with the fast development of deep neural networks, several deep models have been proposed to enhance social recommender systems, such as DLMF [49] and DeepSoR [2]. DLMF utilizes deep auto-encoder to learn representation for initializing an existing matrix factorization. DeepSoR utilizes deep neural networks to capture nonlinear user representations in social relations and integrate them into a probabilistic matrix factorization model for prediction. GraphRec [3] proposed a GCN-like framework that aggregates both user-item interactions and social relationships to learn representations of users and items.

In summary, all these social recommendation based models have shown the superior performance with the social network modeling. Nevertheless, current models were based on leveraging the social network structure (e.g., social regularization or combining social neighbors preferences as auxiliary feedbacks), which is far from sufficient as the available social relationship are usually noisy and sparse. Instead of only considering the social information, our work differs from these works that we model users latent preferences with additional higher-order implicit message passing among users through a sequential modelling paradigm, which is capable of encoding the preference influences and dependencies between users.

## 7 CONCLUSION

In complementary to the limited available social relations in the context of social recommendation, this paper fur-

ther explores the implicit higher-order user-user relations though folding a user-item bipartite graph to boost the performance of current social recommendation. Technically, this paper also proposes a novel embedding method FBNE for general bipartite graphs. By jointly modelling several extra related bipartite graphs, this paper also improves the recommendation performance in the cold-start setting. The main findings of this paper suggests that apart from implicit social relations in social recommendation, mining higher-order implicit social relations also yields meaningful improvements for recommendation. Future works may include the exploration of the higher-order sequences generation and modelling (e.g., by regulating meta-paths to generate node sequences).

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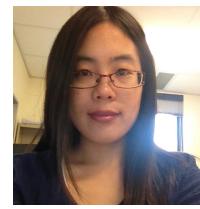
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