# Review clinical records from outside organizations

The Care Everywhere activity provides access to any outside records sent to your organization.

### How to Access Outside Records

You can access outside records from the patient chart or **Rooming** tab.

- From the patient chart: Select the Care Everywhere activity tab.
   OR
- From the Rooming tab: Scroll to the Additional Tools. In the Request
   Outside Records section, click View Outside Records.

When the activity opens, select a tab to review the information you need, such as the patient's encounters or lab results.

# Check currency and request updates

The **New Info Received** section on the **Home** tab displays the date of the last received update.



If it is not current, click Request Updates on the toolbar to download new information, if any, from outside. The section updates with the current date when complete.

## Review a summary of records

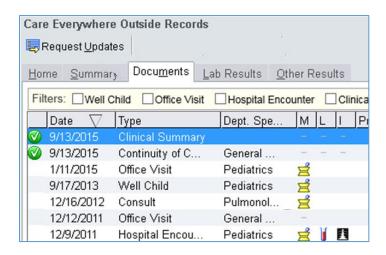
Click the **Summary** tab or button to see an overview of outside information that has been shared for this patient, including encounters, diagnoses, medications, and outstanding orders.

# Review and request encounter summaries

To view individual encounter summaries, select the **Documents** tab.

#### Review encounter list

The encounter list includes details, such as **Date** and **Department/Specialty**, and icons to indicate clinical actions for each encounter.



- ≝ Medication changes.
- Lab orders.
- Imaging or EKG orders.

# Open an encounter summary

Double-click any encounter with a green check icon wto open it. This opens the encounter summary, which you can close by clicking the X icon.

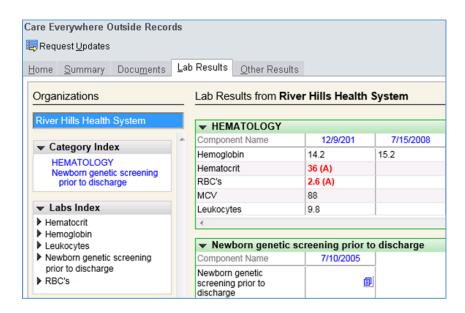
### Request an encounter summary

If an encounter summary is not yet available for review (no green checkmark), you can request it by double clicking the entry. This opens the **Request Status** window and sends your request to the originating organization.

When the **Request Status** window shows **Received**, click the document link in the window to open it.

### Review lab results

On the **Lab Results** tab, use the **Category Index** on the left to navigate to a lab category and select a lab order.



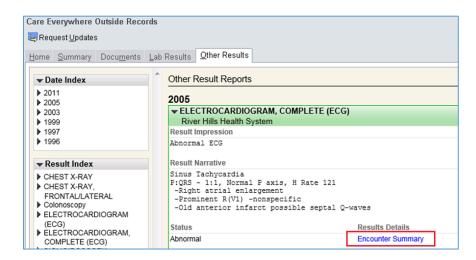
The **Labs Index** displays the labs in your selected order and the **Lab Results** on the right. This includes the most recent available and historic values for each test.

- To see the **reference range**, hover your mouse pointer over a result name. A
  pop-up displays the range.
- To review **encounter summary** information for lab result, click the column header for the result's date.

If available, click the **Additional Information** icon to review materials like comments, impressions, transcription, or microbiology result.

### Review other results

On the **Other Results** tab, use the **Date Index** or **Result Index** on the left to locate specific information.



Click the **Encounter Summary** link within a given result to review available visit information.