

Don Lim

lim.don93@gmail.com | (806) 317-7937 | <https://donlim93.github.io> | <https://www.linkedin.com/in/lim-don>

Financial Systems Analyst with expertise in financial planning platforms, business analytics, and process automation. Specializes in IBM Planning Analytics (TM1), Salesforce CRM, SQL, and Python to drive forecasting accuracy, scalable reporting, and cross-functional efficiency. Proven track record of modernizing legacy Excel and SSRS workflows into governed, automated systems. Background spanning IT and finance, supported by graduate-level training in econometrics and optimization.

WORK EXPERIENCE

Green Brick Partners, Inc.

Senior Financial Systems Analyst, Finance and Operations

Plano, TX

Nov 2024 — Oct 2025

- Built and automated TM1 TurboIntegrator (TI) processes and business rules, integrating first- and third-party tools (PAW, Excel, FileZilla, Cognos Command Center, Arc, Pulse, TM1py, Git), enabling daily forecasting cycles instead of biannual forecasts.
- Programmatically maintained a TM1 OLAP database consisting of 42 cubes, 88 dimensions, attributes, subsets, control objects, security, applications, and views across development, UAT, and production environments using MDX, SQL (joins, CTEs, cross applies), TIs, and TM1 rules.
- Partnered with the VP of Asset Management to develop a land cash flow module incorporating uniform, annual, and quarterly cost-to-complete spreads, retainage, and payout schedules, reducing forecast preparation time by 50%.
- Converted mortgage forecasting models from Excel to TM1, improving calculation speed and increasing granularity from business unit to project level; collaborated with the Controller to integrate personnel, headcount, and loan assumptions including closings, funded loans, loan types, application rates, contract rates, fees, and expenses.
- Designed dynamic, auto-refreshing dashboards and executive-level visualizations for financial managers, the CFO, and board members, replacing SSRS reports and reducing board package preparation time by 75%.
- Implemented and managed a Git-based version control repository for TM1 processes and rules, enabling backup restoration and supporting SOX and ITGC audit compliance through automated Git Bash audit scripts.
- Troubled and optimized Excel-based forecasting templates using pivot tables, VLOOKUP/XLOOKUP, dynamic array formulas, nested functions, and Power Query to resolve calculation and refresh issues.
- Designed and automated ETL workflows for P&L, SGM, GL, KPIs, statistical, and budget data, improving accuracy and efficiency in cash flow, KPIs, and milestone forecasting.
- Oversaw integrations between Workiva, land proforma systems, and TM1, including API configuration and database table mappings.
- Developed a proof of concept exporting TM1 views to Power BI dashboards using Python (TM1py), REST APIs, and DAX to enable dynamic reporting.
- Maintained comprehensive documentation and change logs for all TM1 processes, rules, and applications to support governance, audits, and team onboarding.

Sales and Marketing Analyst, IT

May 2023 — Nov 2024

- Administered Salesforce CRM, Marketing Cloud, and Sales Cloud environments; implemented and tested enhancements across dev, UAT, and production.
- Created Salesforce dashboards, reports, workflows, and automated campaigns, improving visibility for 200+ end users.
- Cleaned, validated, and deduplicated Salesforce data using regex, SOQL, and Data Loader, increasing data accuracy.
- Served as system administrator for ERP and business tools (Constellation NEWSTAR, BuildPro, Calendly, DocuSign).
- Trained and provided life-cycle support for end users on Salesforce and business applications.
- Integrated new prospect data from third-party lead generation tools (Zillow, Realtor.com) into Salesforce using APIs and middleware (Zapier).
- Implemented prospect integration between Calendly and Salesforce using Flow and URL slugs, automating meeting scheduling and follow-up tasks.

DocuNav Solutions

Frisco, TX

Jun 2022 — May 2023

Support Engineer

- Built, tested, and deployed Laserfiche document management solutions (Quick Fields, Workflow, Forms) that automated document OCR, extraction, routing, and classification for corporate, legal, and school district clients.
- Maintained non-clustered SQL servers (stored procedures, task scheduling, SSL/TLS configuration).
- Managed document- and user-level security via Active Directory and admin consoles.
- Provided IT support for workstations, laptops, and peripheral devices.

EDUCATION

Texas Tech University, Department of Agricultural and Applied Economics

Lubbock, TX

Master of Science in Agricultural and Applied Economics, GPA: 3.6/4.0

May 2022

- Relevant coursework: Causal Inference, Optimization, Econometrics I & II, Production Economics, Machine Learning, Macro/Microeconomics.
- Tools and methods: R (tidyverse), Stata, MATLAB, Python, SAS, L^AT_EX; econometric methods including ordinary least squares, instrumental variables, difference-in-difference, regression discontinuity design, matching, k-Nearest Neighbors, clustering.

CEVRO Institute, School of Political Studies

Prague, Czech Republic

M.A. in Political Science, Philosophy, and Economics (PPE)

Jun 2019

Scholarship: Full Tuition for Academic Excellence.

RESEARCH EXPERIENCE

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| Free Market Institute, Texas Tech University <i>Economic Research Assistant</i> | Lubbock, TX Aug 2020 — May 2022 |
| • Conducted economic literature reviews and statistical analyses for academic publications and book chapters. | |
| American Institute for Economic Research <i>E.C. Harwood Visiting Research Fellow</i> | Great Barrington, MA Dec 2018 — May 2019 |
| • | |
| Free Market Institute, Texas Tech University <i>Visiting Research Scholar</i> | Lubbock, TX Sep 2018 — Dec 2018 |
| • Researched and presented master's thesis on the economic organization of open-source communities. | |
| Commonwealth Foundation <i>Research Fellow</i> | King of Prussia, PA Jan 2017 — May 2017 |
| • Designed visual reports of Pennsylvania's tax and expenditure data to support policy publications. | |
| • Authored and edited weekly newsletters on state budget and education reform. | |
| • Responded to legislative and public inquiries on fiscal and labor policy. | |
| Koch Internship Program <i>Intern</i> | Online Jan 2017 — May 2017 |
| • In concurrence with the Commonwealth Foundation fellowship, developmental program included weekly seminars on economics, public policy, and career development. | |
| Cato Institute <i>Research Intern, Center for Educational Freedom</i> | Washington, DC Sep 2016 — Dec 2016 |
| • Analyzed international education datasets (TIMSS, PISA) to evaluate policy impacts. | |
| • Summarized congressional proceedings on education, trade, and monetary policy. | |
| • Produced 200+ social media data visualizations for @HumanProgress. | |

CERTIFICATIONS AND EXAMS

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| • PostgreSQL for Everybody Specialization | Coursera, May 2024 |
| Skills: PostgreSQL, DBeaver, NoSQL, Elasticsearch | |
| • Web Applications for Everybody Specialization | Coursera, Oct 2023 |
| Skills: MySQL, PHP, JavaScript, jQuery, JSON, XAMPP | |
| • Applied Data Science with Python Specialization | Coursera, Aug 2023 |
| Skills: Python (regex, Pandas, scikit-learn), ML algorithms (random forest, SVC, logistic regression, k-Nearest Neighbors, Naïve Bayes, clustering) | |
| • Django for Everybody Specialization | Coursera, Jul 2023 |
| Skills: Django, SQLite, HTML5, CSS, JavaScript, Bash | |
| • Passed: Probability Exam | Society of Actuaries, May 2023 |
| • Laserfiche Gold & Platinum Certifications | Laserfiche, Oct 2022 |