



NOTA

Nomor : TIF.IFS/GH. 271/2024
 Tanggal : 26 Agustus 2024
 Lampiran : 3 Lembar

Kepada : Application Support Group
 Front End Application Group
 Back End Application Group
 CISO Office Group

Dari : IT Infrastructure Group

Perihal : Penyamaan Kapasitas Aplikasi Very Critical dan Critical

Menunjuk:

Petunjuk Teknis Operasional (PTO) Bussiness Continuity Management – Disaster Recovery Plan tanggal 12 Juni 2024 BAB III poin B tentang penentuan strategi pemulihan aplikasi dan arahan dari GH IT Infrastructure Group, perihal penyamaan kapasitas aplikasi *Very critical & Critical*.

Dalam rangka mendukung strategi pemulihan aplikasi berdasarkan tingkat kritikalitas tersebut, berdasarkan data yang bersumber dari CMDB ditemukan beberapa aplikasi yang masuk ke dalam kategori *Very Critical* dan *Critical* yang belum memiliki kapasitas yang sama antara DC Plaza dan DC Rempoa. Sehubungan dengan hal tersebut, terdapat beberapa poin yaitu:

1. Ditemukan beberapa aplikasi kategori *Very Critical* dan *Critical* yang masih memiliki perbedaan baik dari spesifikasi server maupun jumlah server pada site DC Plaza dan DC Rempoa (list aplikasi terlampir).
2. Sebagai langkah percepatan untuk menindaklanjuti perbedaan spesifikasi dan gap server, diperlukan kolaborasi antara pihak SME aplikasi dan IT Infrastructure Group untuk melaksanakan hal-hal berikut:
 - a. PIC aplikasi melakukan konfirmasi dari data CMDB terkait pairing fungsi server yang ada pada kedua site (DC Plaza dan DC Rempoa).
 - b. IT Infrastructure Group akan melakukan penambahan/pengurangan jumlah dan spesifikasi server untuk menghilangkan gap server yang ada berdasarkan data dari CMDB, selanjutnya SME aplikasi melakukan konfigurasi serta memenuhi kebutuhan teknis lainnya agar aplikasi dapat digunakan secara operasional.

- c. Sebagai tindak lanjut dari penyediaan server pada poin (b), apabila SME aplikasi yang bersangkutan menyatakan kegiatan penambahan/pengurangan jumlah dan spesifikasi server tidak dapat dilakukan karena adanya batasan tertentu mohon untuk melakukan konfirmasi ke tim IT Infrastructure pada kesempatan pertama.
- d. Jika terdapat server yang sudah tidak digunakan, SME aplikasi dimohon untuk mengirimkan nota dismantle server.

Apabila terdapat hal-hal yang memerlukan informasi dan keterangan lebih lanjut, dapat menghubungi tim kami, yaitu:

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Demikian kami sampaikan. Atas perhatian serta kerjasamanya kami ucapkan terima kasih.

 IT INFRASTRUCTURE GROUP 


Susilo Hardiyantono
Group Head

Lampiran 1

| No | Aplikasi | Kritikalitas | Group |
|----|--|---------------|-----------|
| 1 | CDC (Change Data Capture) | Very Critical | ASP |
| 2 | CIAM (Customer Identity & Access Management) | Very Critical | CISO |
| 3 | Citrix Domestik | Very Critical | ASP |
| 4 | Citrix KLN | Very Critical | ASP |
| 5 | Deal Tracker System | Very Critical | ASP |
| 6 | FRMS (Fraud Risk management System) | Very Critical | ASP |
| 7 | IRIS | Very Critical | ASP |
| 8 | Jenkins | Very Critical | FEA |
| 9 | Mandiri Paylater Core | Very Critical | BEA |
| 10 | MCS (Mandiri Clearing System) | Very Critical | ASP |
| 11 | MFT (Mandiri File Transfer) | Very Critical | ASP |
| 12 | MSA VA (Mandiri Smart Account) | Very Critical | ASP |
| 13 | New Branch Delivery System | Very Critical | ASP / FEA |
| 14 | New Core Custody Systems (NCCS) | Very Critical | ASP |
| 15 | New Corporate Payable | Very Critical | ASP |
| 16 | New MCM (Mandiri Cash Management) | Very Critical | ASP |
| 17 | New SPAN | Very Critical | ASP |
| 18 | New Trade Finance Domestik | Very Critical | ASP |
| 19 | New Treasury Core System (NTCS) | Very Critical | ASP |
| 20 | New UBP | Very Critical | ASP |
| 21 | OOB - CDC (Customer Digital Center) | Very Critical | ASP |
| 22 | OPICS | Very Critical | ASP |
| 23 | OPICS KLN | Very Critical | ASP |
| 24 | OTP Engine | Very Critical | ASP |
| 25 | RTGS | Very Critical | ASP |
| 26 | Sismontavar | Very Critical | ASP |
| 27 | SOA (Service Oriented Architecture) Pink | Very Critical | ASP |
| 28 | Splunk Event Management | Very Critical | CISO |
| 29 | TPS (Transaction Processing System) | Very Critical | ASP |
| 30 | WM Core | Very Critical | ASP |
| 31 | CAP (Customer Asset Purchase) | Critical | ASP |
| 32 | CRS (Common Reporting Standard) | Critical | ASP |
| 33 | HIPORT | Critical | ASP |
| 34 | Mandiri Box (MBOX) | Critical | ASP |
| 35 | Monitoring ASP | Critical | ASP |
| 36 | Monitoring Database | Critical | ASP |
| 37 | SDS (Software Distribution System) KLN | Critical | ASP |
| 38 | SLIK MRS | Critical | ASP |

Lampiran 2

| | | | |
|----|--|----------|------|
| 39 | SMS KETIK | Critical | ASP |
| 40 | USSD (Unstructured Supplementary Service Data) | Critical | ASP |
| 41 | AFAS (Anti Fraud Application System) | Critical | ASP |
| 42 | API Portal | Critical | ASP |
| 43 | Canalis | Critical | ASP |
| 44 | Collection (Spectre) SME | Critical | ASP |
| 45 | ETL DataStage | Critical | ASP |
| 46 | GO AML (Anti Money Laundering) | Critical | ASP |
| 47 | IFRS9 | Critical | ASP |
| 48 | IRS (Integrated Reconciliation System) Citynet H1 | Critical | ASP |
| 49 | LOS Micro (Loan Origination System - Micro) | Critical | ASP |
| 50 | LOS PEGA RETAIL | Critical | ASP |
| 51 | LOS Shared Service | Critical | ASP |
| 52 | Loyalty XLS (Xtended Loyalty System) | Critical | ASP |
| 53 | Mandiri eFX | Critical | ASP |
| 54 | MIRRA (Mandiri Integrated Regulatory Reporting Apps) | Critical | ASP |
| 55 | New Corporate Website | Critical | ASP |
| 56 | NEW DMS (Document Management System) | Critical | ASP |
| 57 | New Mandiri Pintar | Critical | ASP |
| 58 | New Retina | Critical | ASP |
| 59 | ODS (Operational Data Store) | Critical | ASP |
| 60 | Online Registration | Critical | ASP |
| 61 | Palo Alto Network | Critical | CISO |
| 62 | PAM (Privileged Access Management) | Critical | CISO |
| 63 | PMS (Performance Measurement System) | Critical | ASP |
| 64 | RM Tool Native (Coopers) | Critical | ASP |
| 65 | SLIK Agasy | Critical | ASP |
| 66 | SLIK Engine | Critical | ASP |
| 67 | SmartFX | Critical | ASP |
| 68 | SMS Gateway Unos | Critical | ASP |
| 69 | Standing Instruction | Critical | ASP |
| 70 | Summit Domestik | Critical | ASP |
| 71 | Summit KLN | Critical | ASP |
| 72 | SVS (Signature Verification System) | Critical | ASP |
| 73 | Trend Micro Deep Security | Critical | CISO |
| 74 | Web APSAN LPS | Critical | ASP |
| 75 | Web EAI Domestik Treasury | Critical | ASP |
| 76 | Web EAI KLN | Critical | ASP |

Lampiran 3

| | | | |
|----|---|----------|------|
| 77 | EDR (Endpoint Detection & Response) | Critical | CISO |
| 78 | Mandiri Pintar (ManPin) | Critical | ASP |
| 79 | API Portal | Critical | ASP |
| 80 | SOA BPM (Business Process Management) | Critical | ASP |
| 81 | Fiestapoin Microsite | Critical | ASP |
| 82 | FinnOne | Critical | ASP |
| 83 | Decision Engine LOS Pega Retail & RM Tool | Critical | ASP |
| 84 | SDS (Software Distribution System) Domestik | Critical | ASP |
| 85 | SDS (Software Distribution System) KLN | Critical | ASP |
| 86 | SVS (Signature Verification System) | Critical | ASP |
| 87 | Loyalty XLS (Xtended Loyalty System) | Critical | ASP |
| 88 | Jonfis (Joint Finance System) | Critical | ASP |