

AGENT BANKING SYSTEM

version 2.3.1

Micro Development & Agent Banking Group
PT. Bank Mandiri (Persero) Tbk.
Februari 2024



Strictly Confidential for internal use only

mandiriagen

Agent Banking System merupakan sarana transaksi *mobile apps* yang digunakan Mandiri Agen dalam melayani nasabah, serta menghadirkan kenyamanan dan kemudahan dalam melakukan aktivitas transaksi keuangan untuk nasabah.



Agent Banking System telah dilakukan Rollout pada 22 September 2022, mobile apps tersebut yang berbasiskan platform Android merupakan sarana transaksi terbaru yg dapat digunakan oleh Mandiri Agen. Sampai dengan tgl 31 Desember 2023, tercatat sekitar 46.384 Mandiri Agen yg berhasil registrasi user ABS.

Akuisisi Mandiri Agen berasal dari *pipeline (top down & bottom up)* yang tersedia pada Sistem Akuisisi Agen Individu (SAAI), diantaranya 8 ekosistem bisnis mikro atau ekosistem *business case* cabang.

Flow Process Onboarding



Signing PKS
Mandiri Agen



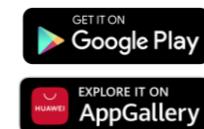
Input Data Agen
via SAAI



Application
Approved



Create User
ABS



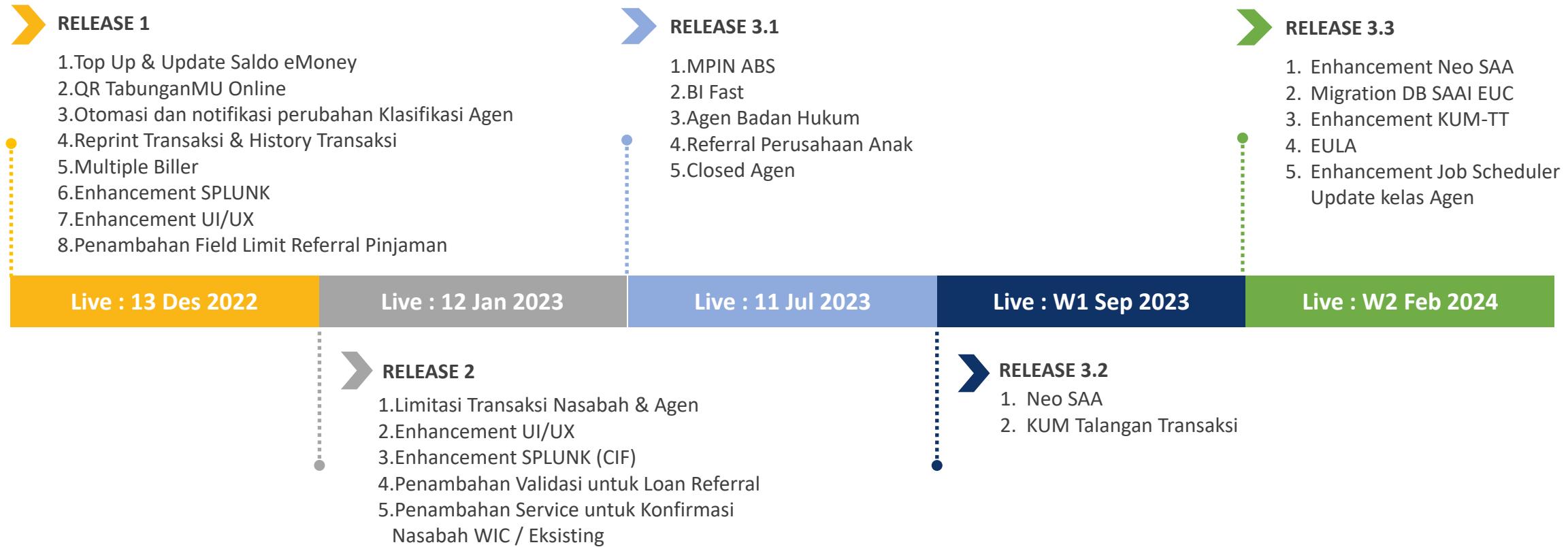
Download &
Install Apps



Provisioning with Face
Recognition & PIN



Ready to use





What's New in Version 2.3.1



KUM Talangan Transaksi



Self-service update data phone number, email & account number



Banner Promo & Info

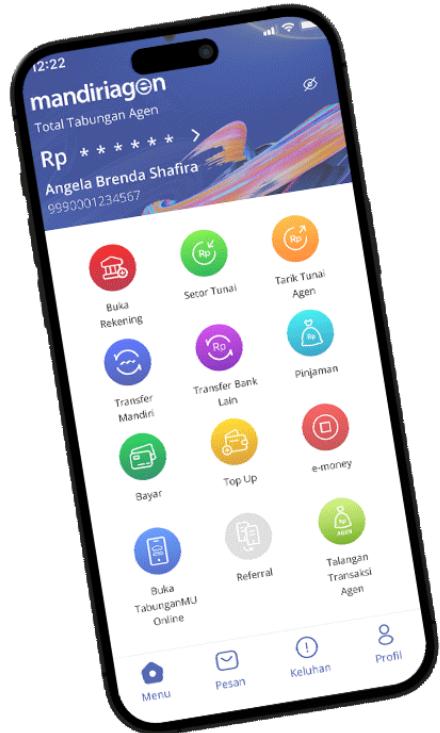


Improvement User Interface



Download Now



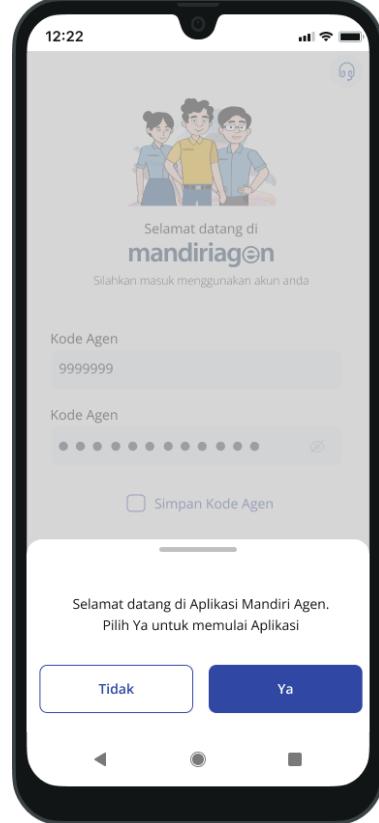


Login Page

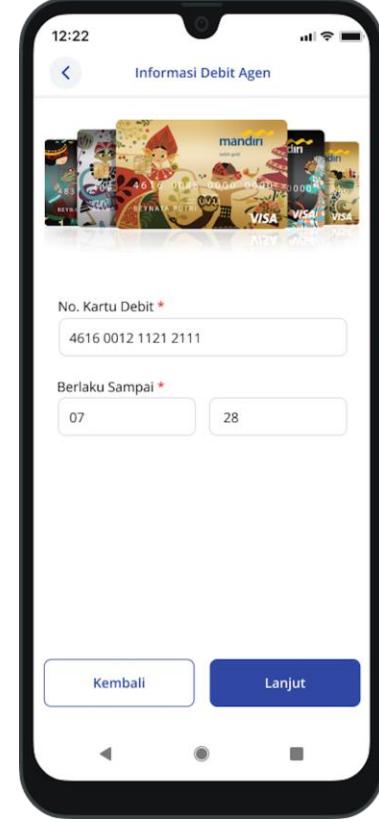
- 1 Provisioning
- 2 Force Change PIN for Agen Existing
- 3 Lupa Password
- 4 Ganti Device – Ingat PIN
- 5 Ganti Device – Lupa PIN
- 6 Pusat Bantuan



Masukkan Kode Agen
dan Password awal yang
diterima melalui email
atau SMS, tekan tombol
Masuk



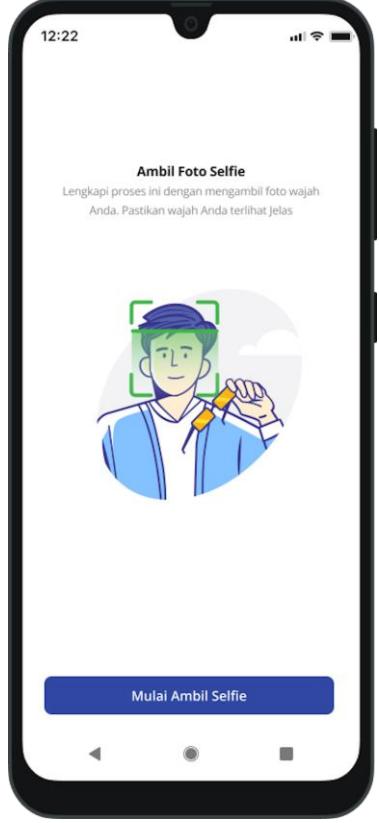
Akan muncul notifikasi,
tekan tombol **Ya**



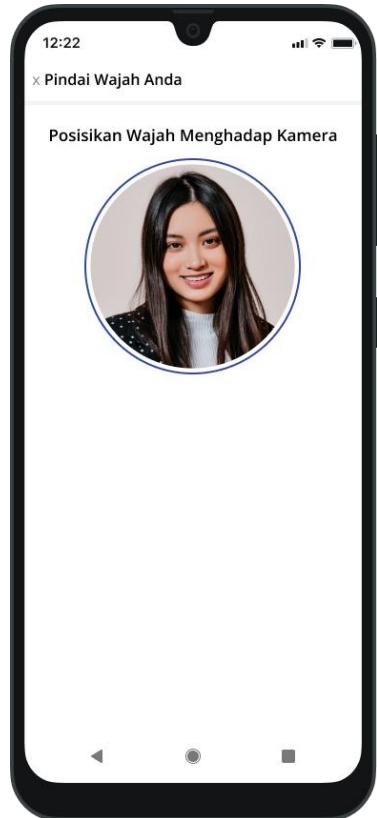
Masukkan Nomor dan
Masa Berlaku Kartu Debit
Agen, tekan tombol
Lanjut



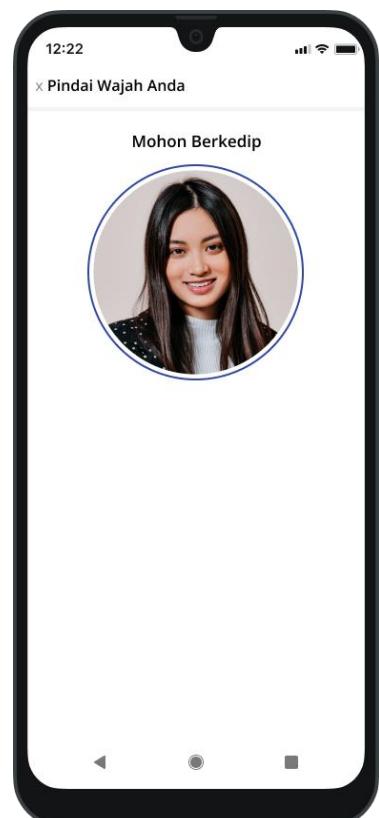
Masukkan PIN Kartu
Debit Agen



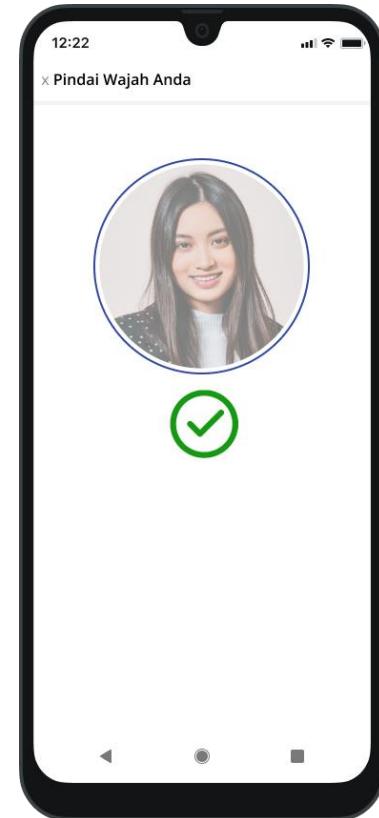
Sistem akan melakukan
proses provisioning,
tekan tombol
Mulai Ambil Selfie



Posisikan wajah Agen
menghadap kamera
smartphone



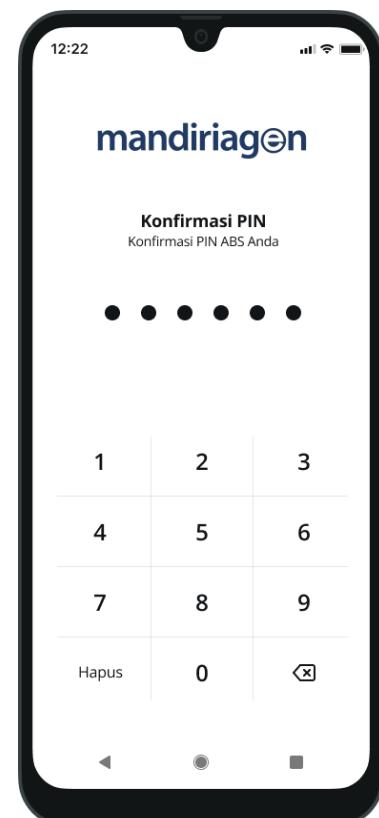
Agar berkedip apabila
ada permintaan
"Mohon Berkedip"



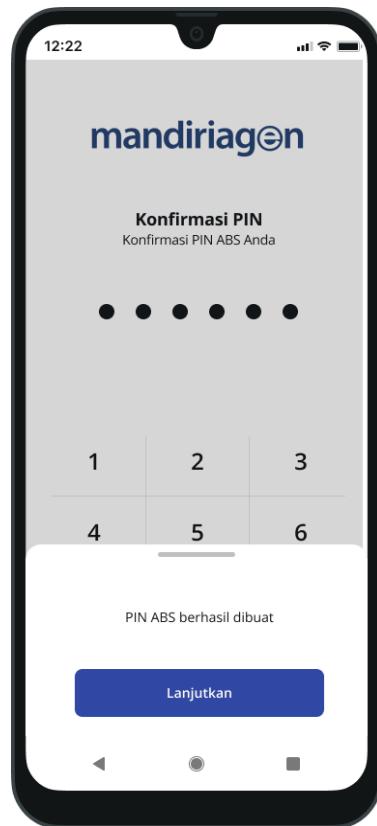
Tampilan apabila proses
provisioning telah
berhasil



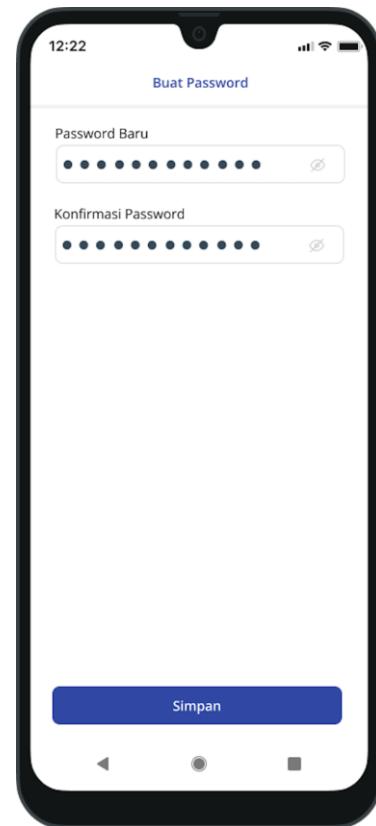
Masukkan PIN ABS
yang baru



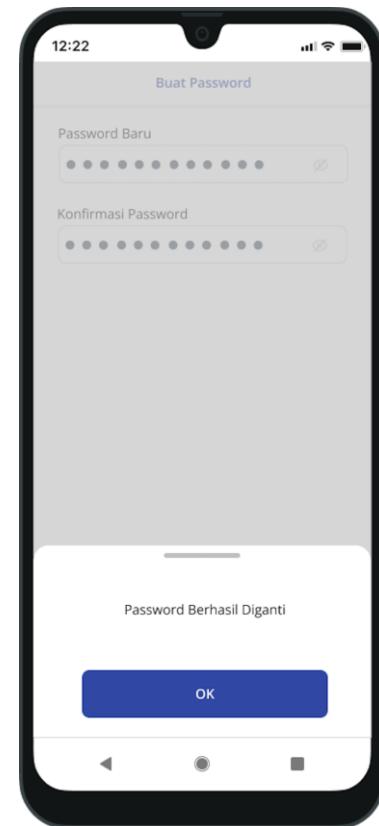
Konfirmasi PIN ABS
yang baru



Tampilan ketika PIN ABS berhasil dibuat, tekan tombol **Lanjutkan**



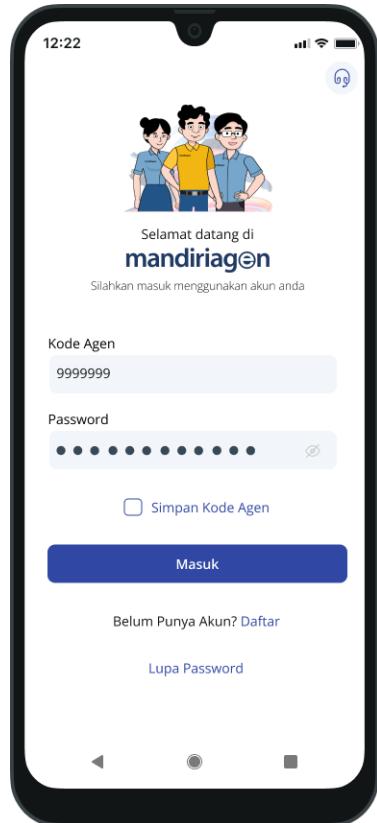
Buat Password baru untuk masuk ke aplikasi Mandiri Agen, tekan tombol **Simpan**



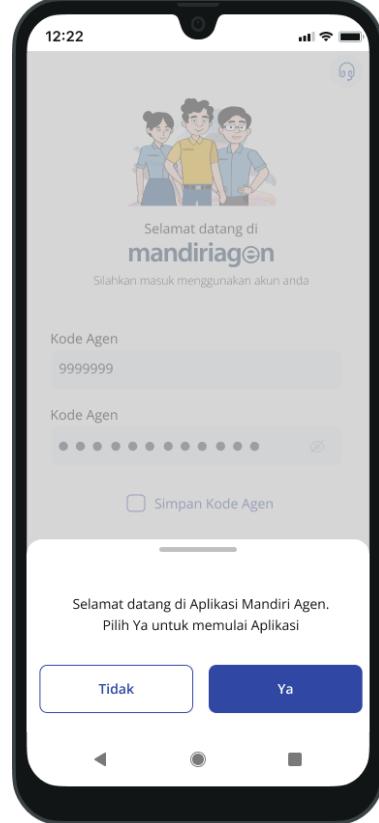
Tampilan ketika Password awal berhasil diganti, tekan tombol **OK**



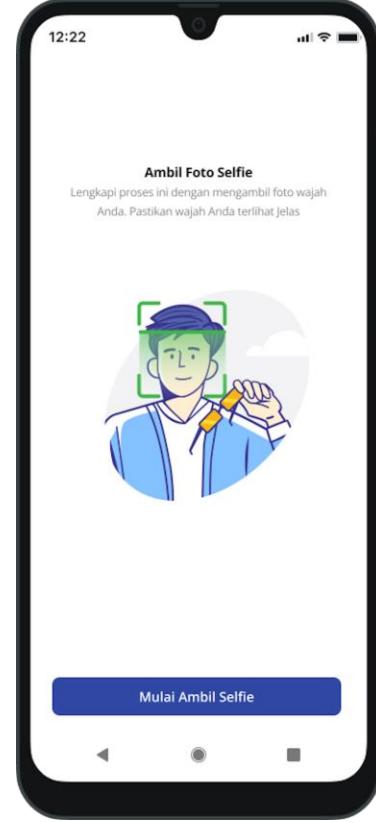
Setelah berhasil, maka akan masuk ke Halaman Utama



Masukkan Kode Agen
dan Password awal yang
diterima melalui email
atau SMS, tekan tombol
Masuk



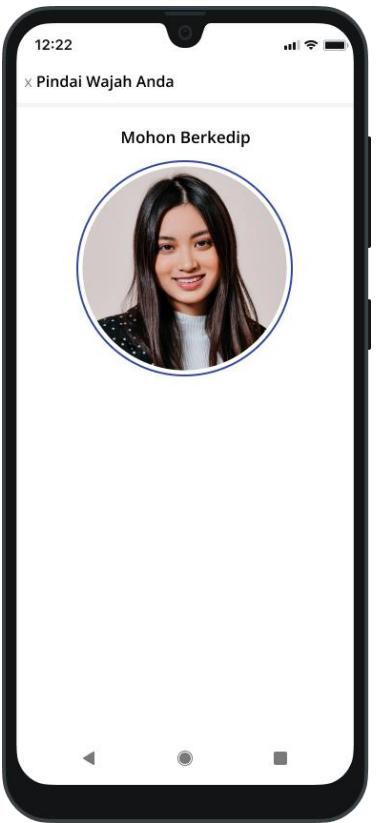
Akan muncul notifikasi,
tekan tombol **Ya**



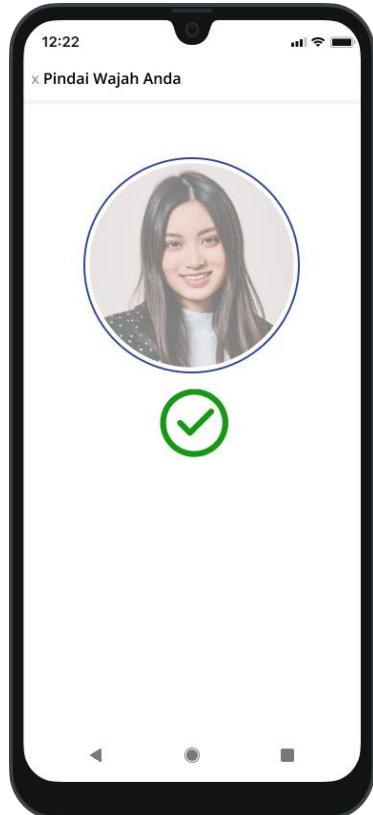
Sistem akan melakukan
proses provisioning,
tekan tombol
Mulai Ambil Selfie



Posisikan wajah Agen
menghadap kamera
smartphone



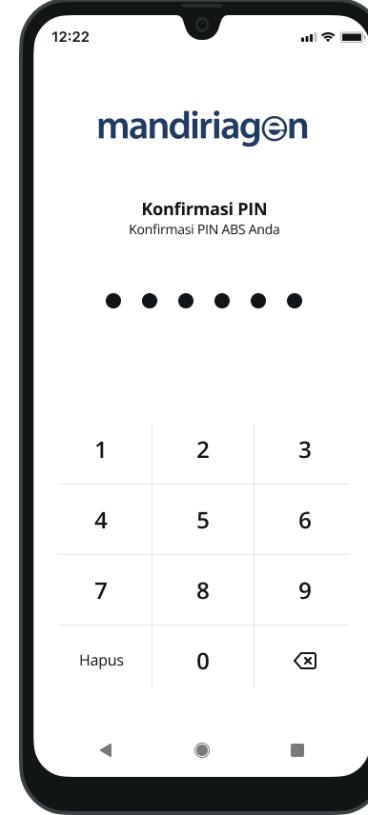
Agar berkedip apabila
ada permintaan
“Mohon Berkedip”



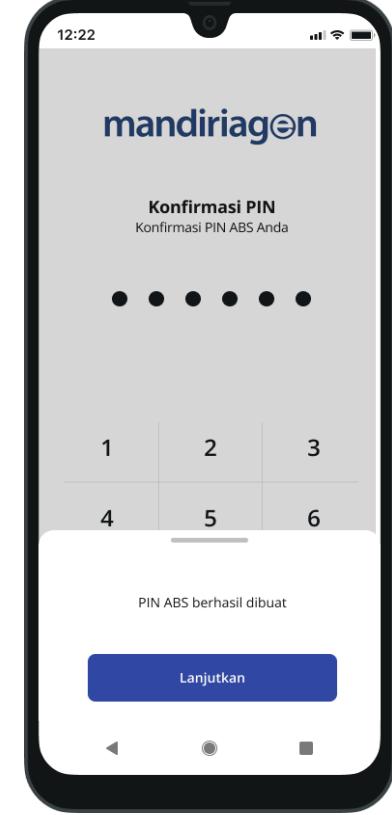
Tampilan apabila proses provisioning telah berhasil



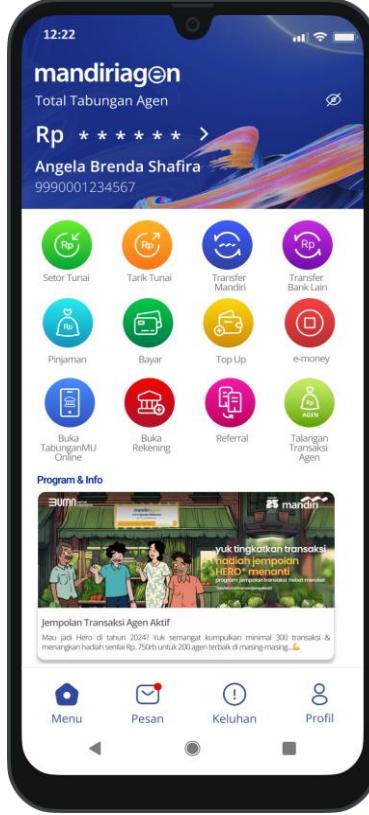
Masukkan PIN ABS yang baru



Konfirmasi PIN ABS yang baru



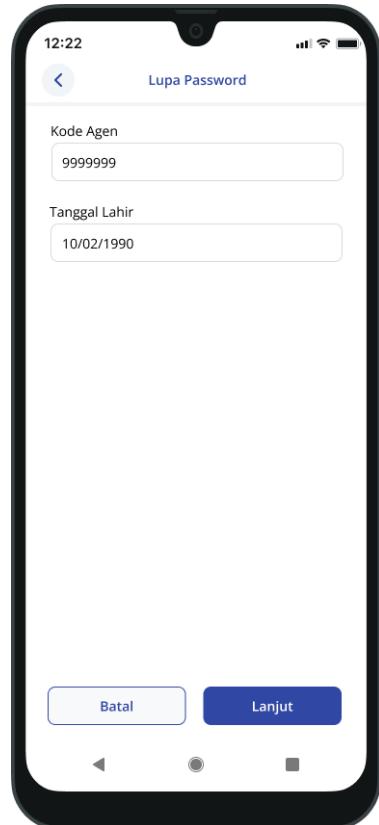
Tampilan ketika PIN ABS berhasil dibuat, tekan tombol **Lanjutkan**



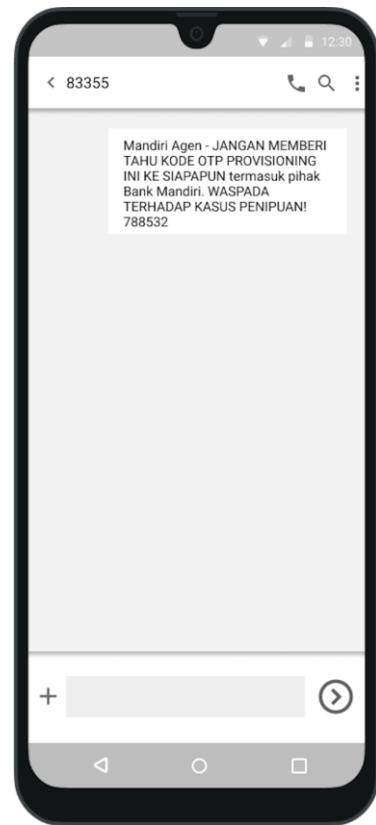
Setelah berhasil, maka akan masuk ke Halaman Utama



Tekan tombol
Lupa Password



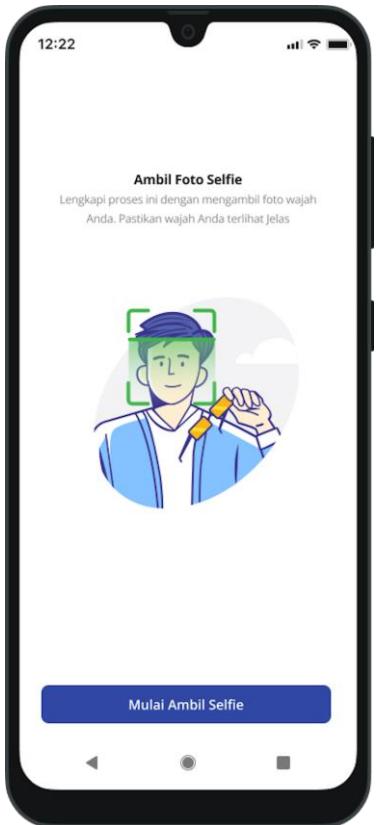
Masukkan Kode Agen
dan Tanggal Lahir, tekan
tombol **Lanjut**



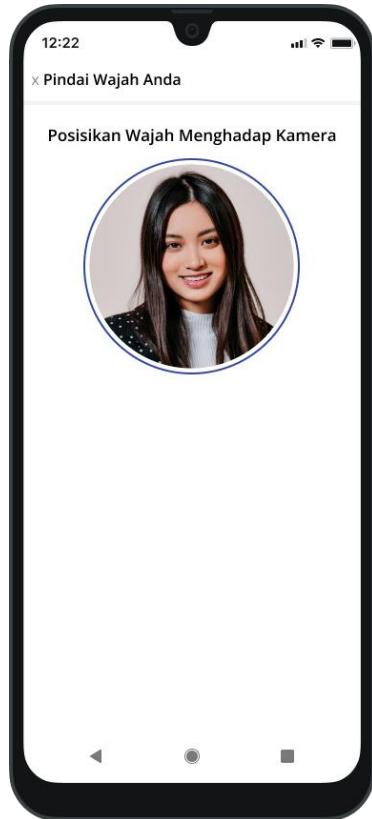
Agen akan terima SMS OTP
dari 83355



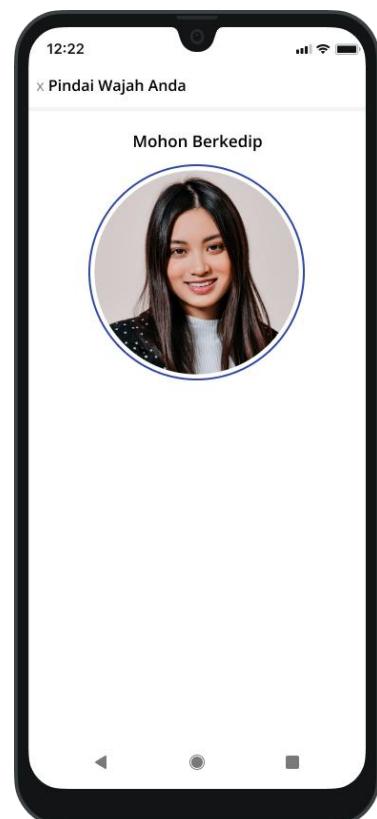
Masukkan OTP



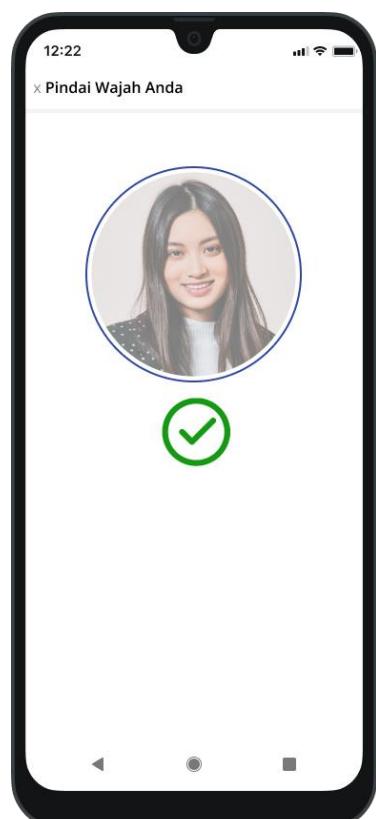
Sistem akan melakukan
proses provisioning, tekan
tombol
Mulai Ambil Selfie



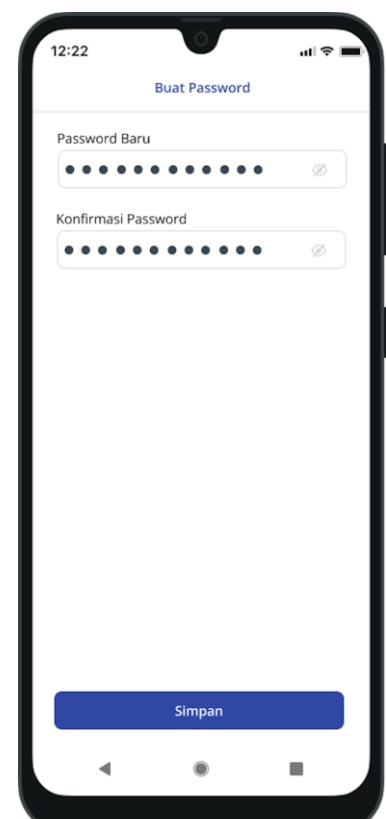
Posisikan wajah Agen
menghadap kamera
smartphone



Agar berkedip apabila
ada permintaan
"Mohon Berkedip"



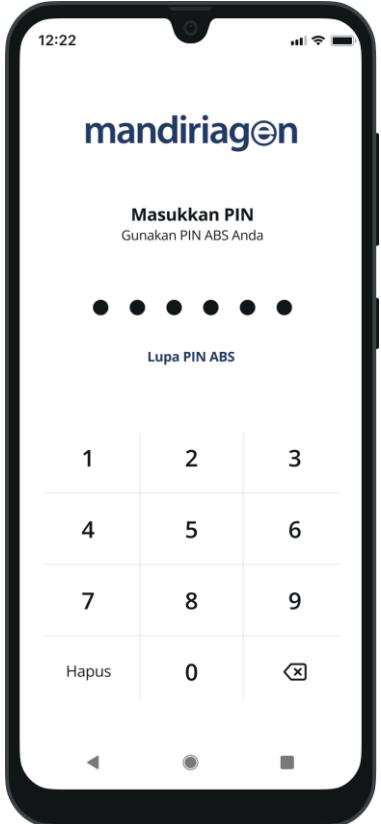
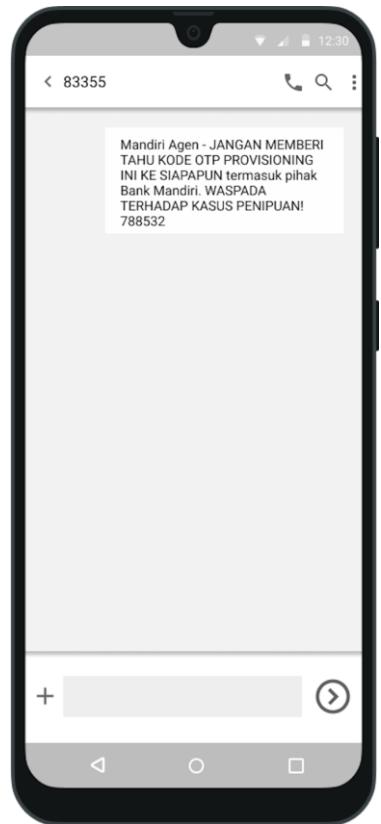
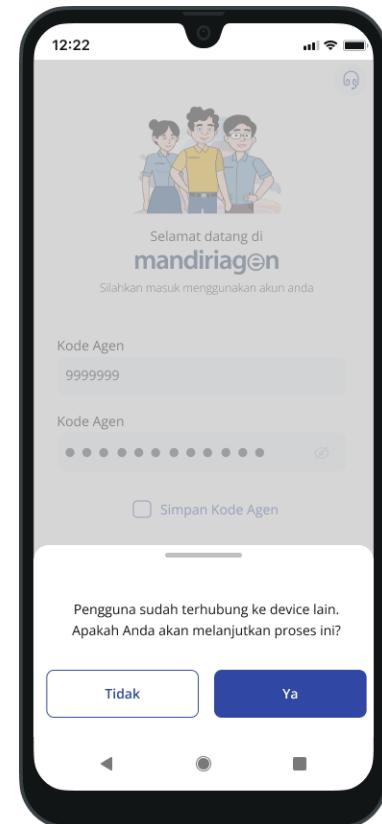
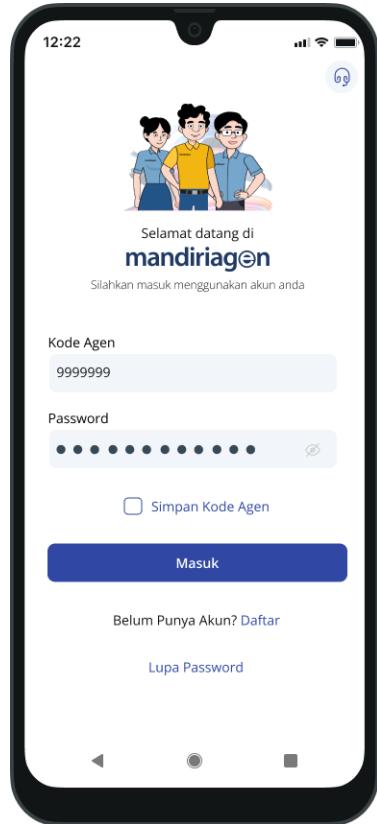
Tampilan apabila proses
provisioning telah
berhasil



Buat Password baru,
tekan tombol **Simpan**



Tampilan ketika Password
awal berhasil diganti, tekan
tombol **OK**



Masukkan Kode Agen dan Password, tekan tombol **Masuk**

Akan muncul notifikasi Ganti Device, tekan tombol **Ya**

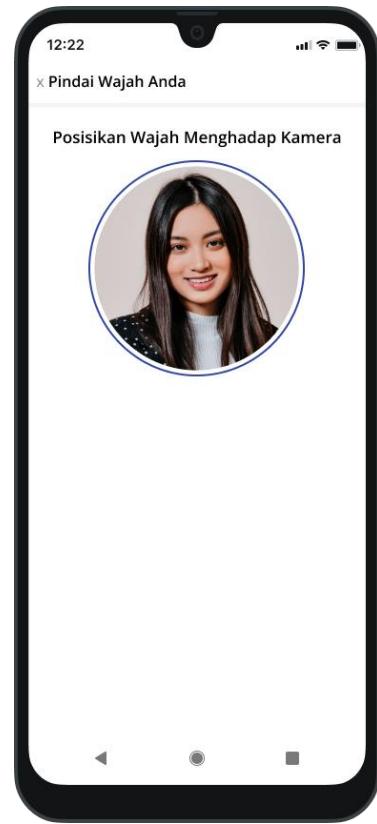
Agen akan terima SMS OTP dari 83355

Masukkan OTP

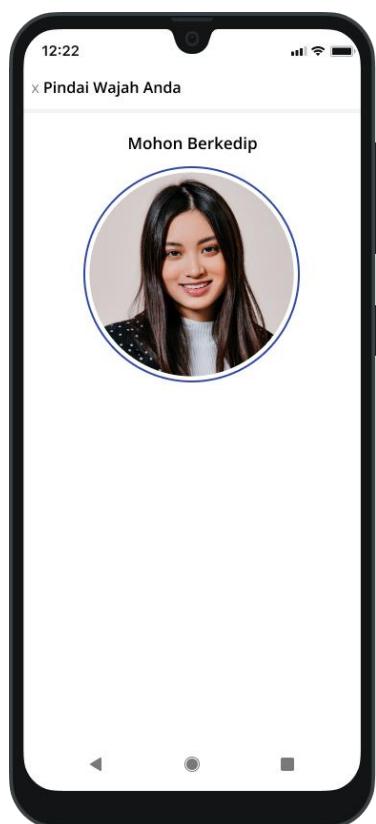
Masukkan PIN ABS



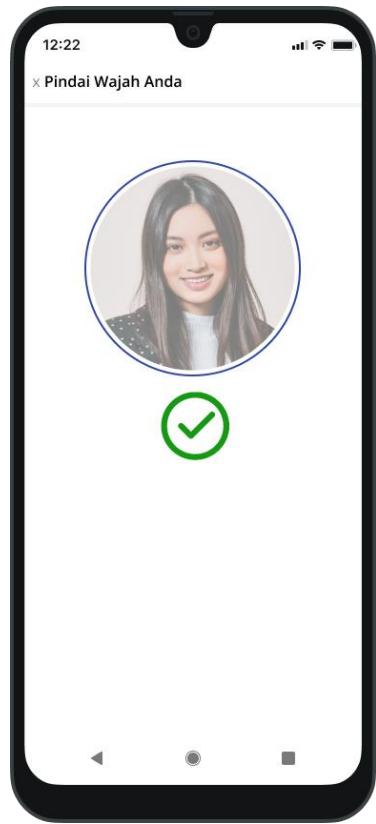
Sistem akan melakukan proses provisioning, tekan tombol **Mulai Ambil Selfie**



Posisikan wajah Agen menghadap kamera smartphone



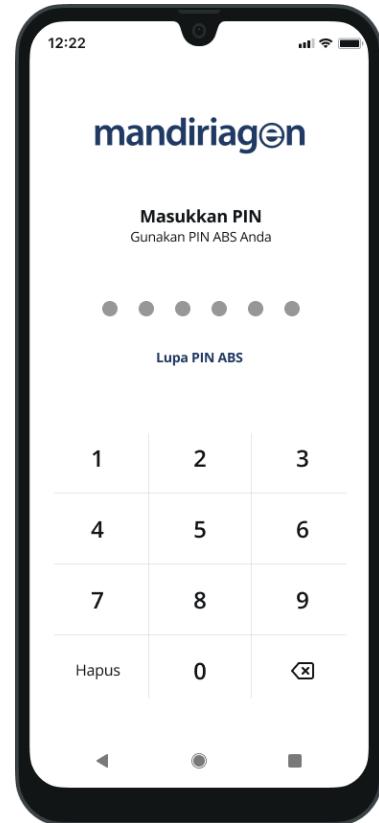
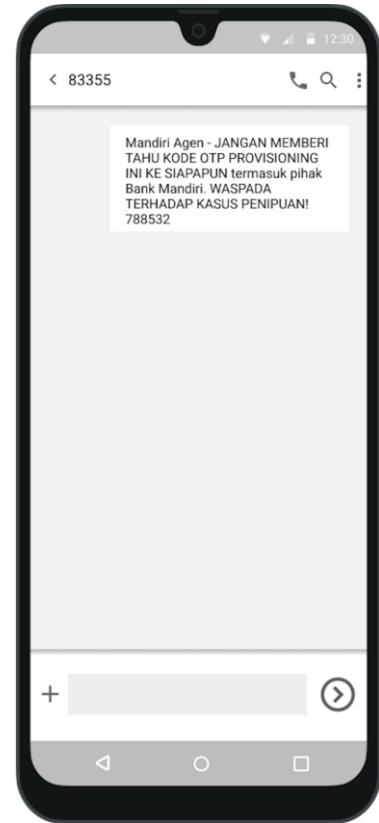
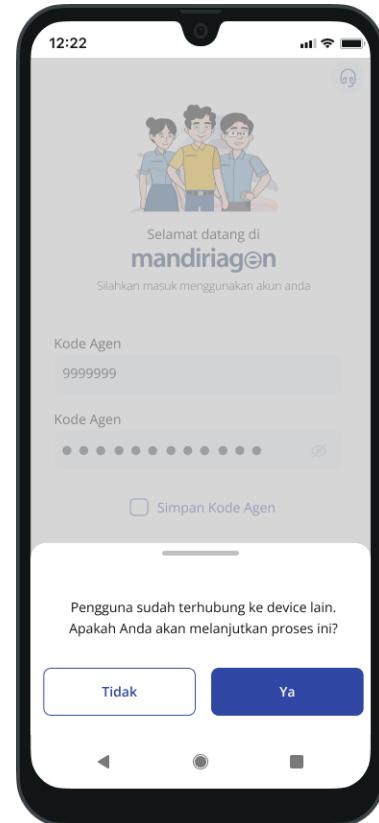
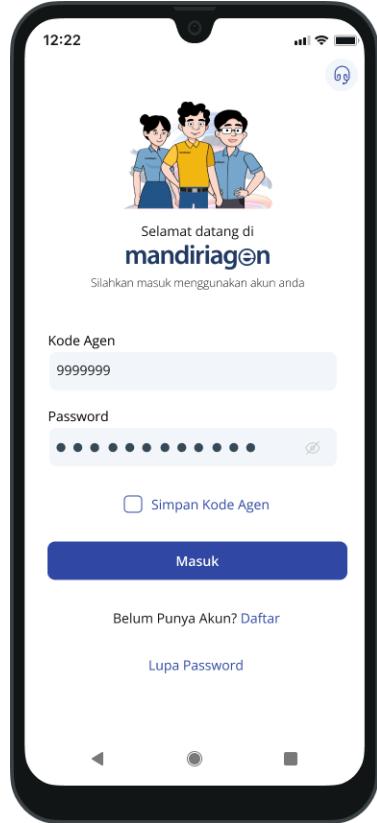
Agar berkedip apabila ada permintaan "Mohon Berkedip"



Tampilan apabila proses provisioning telah berhasil



Setelah berhasil, maka akan masuk ke Halaman Utama



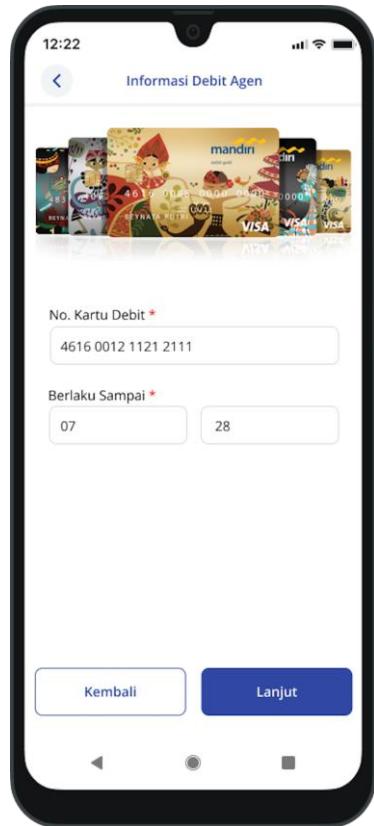
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**

Akan muncul notifikasi
Ganti Device, tekan
tombol **Ya**

Agen akan terima SMS
OTP dari 83355

Masukkan OTP

Tekan tombol
Lupa PIN ABS



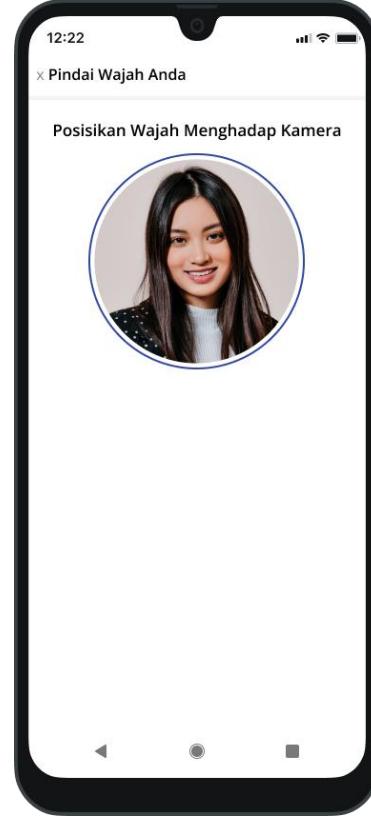
Masukkan Nomor dan
Masa Berlaku Kartu Debit
Agen, tekan tombol
Lanjut



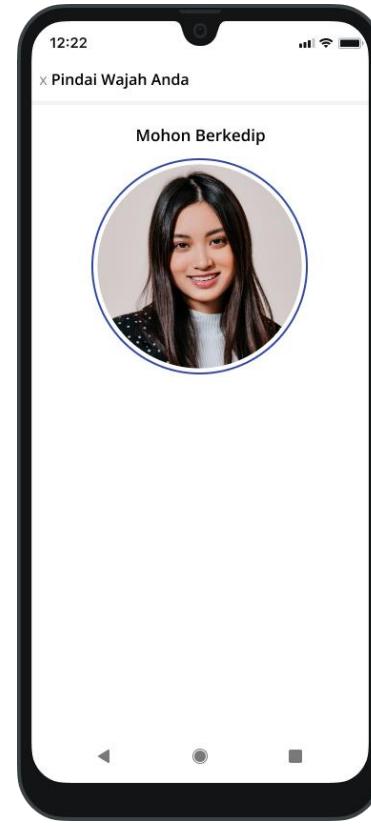
Masukkan PIN Kartu
Debit Agen



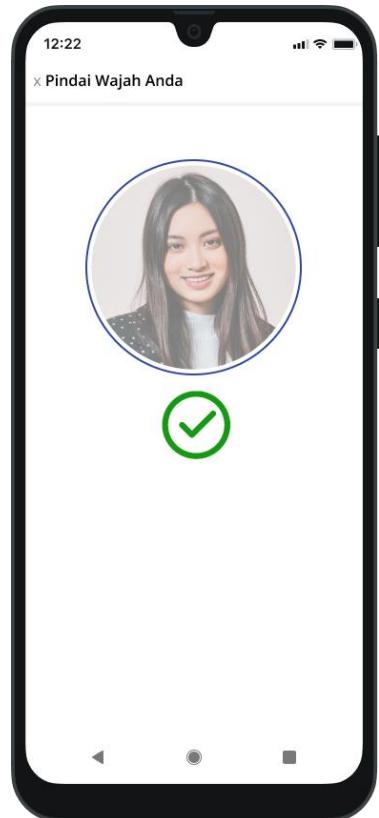
Sistem akan melakukan
proses provisioning,
tekan tombol
Mulai Ambil Selfie



Posisikan wajah Agen
menghadap kamera
smartphone



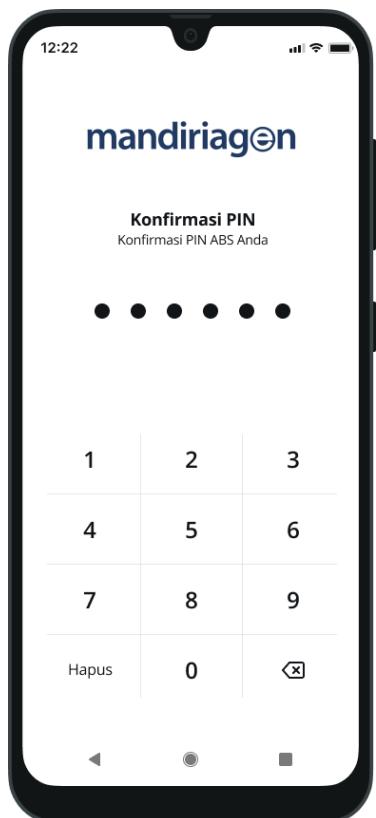
Agar berkedip apabila ada
permintaan
"Mohon Berkedip"



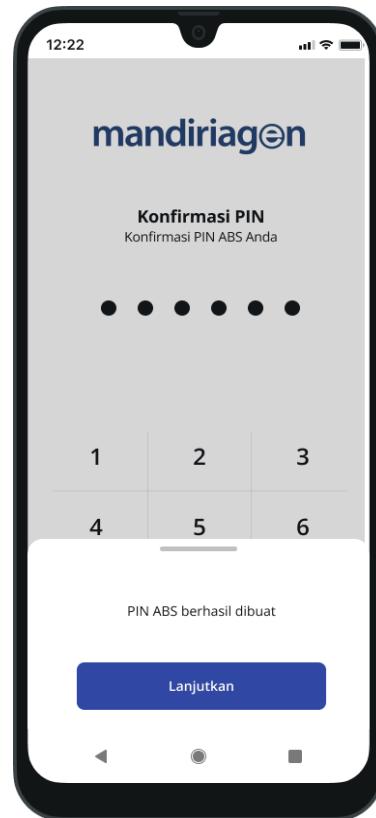
Tampilan apabila proses provisioning telah berhasil



Masukkan PIN ABS
yang baru



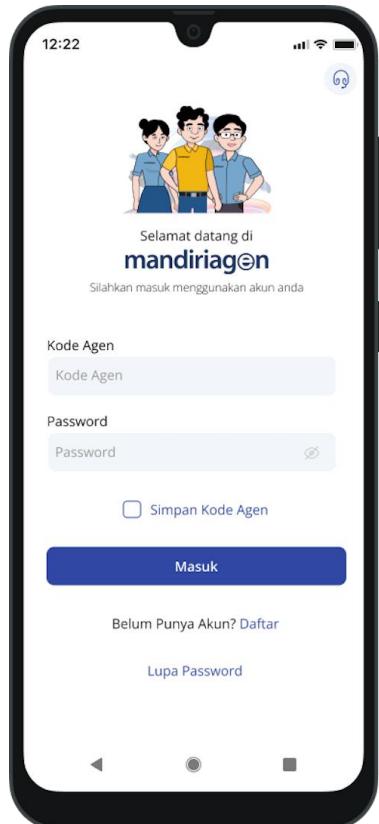
Konfirmasi PIN ABS
yang baru



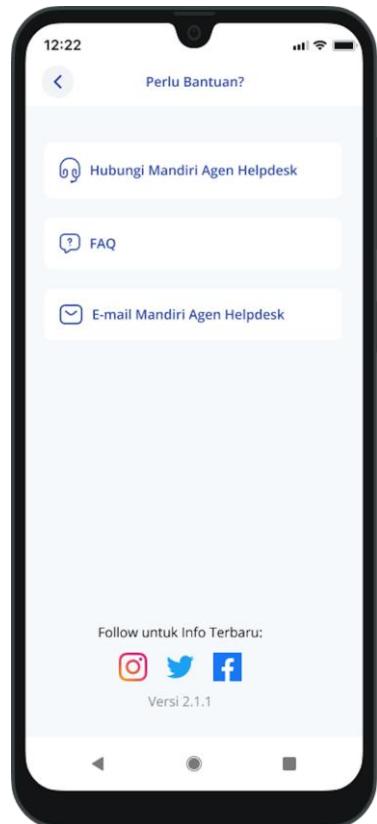
Tampilan ketika PIN ABS
berhasil dibuat, tekan
tombol **Lanjutkan**



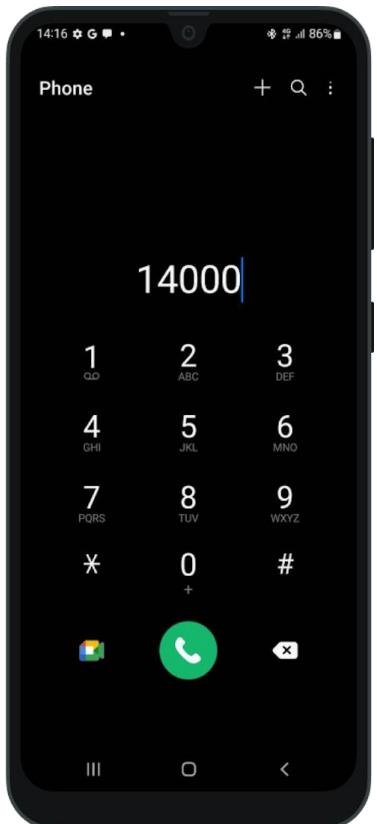
Setelah berhasil, maka
akan masuk ke Halaman
Utama



Tekan icon Pusat Bantuan di kanan atas



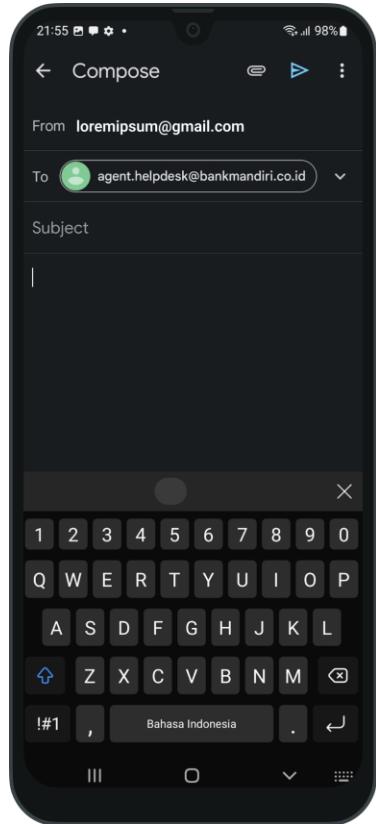
Sistem akan menampilkan halaman Pusat Bantuan



Sistem akan mengarahkan untuk menelepon ke nomor telepon Mandiri Agen Helpdesk



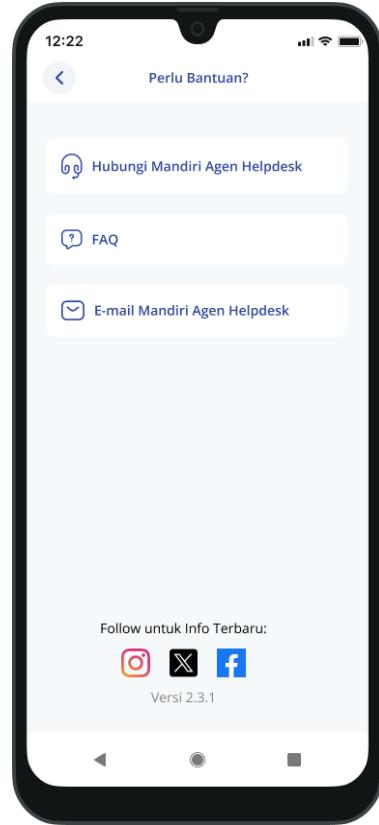
Sistem akan menampilkan FAQ



Sistem akan mengarahkan untuk kirim email ke email Mandiri Agen Helpdesk



Tekan icon Pusat Bantuan
di kanan atas



Sistem akan
menampilkan halaman
Pusat Bantuan



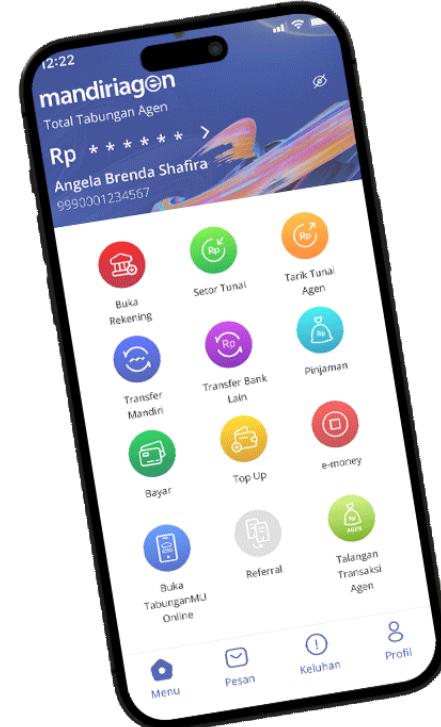
Sistem akan mengarahkan
ke halaman **Instagram**
untuk info terbaru



Sistem akan mengarahkan
ke halaman **X** untuk info
terbaru

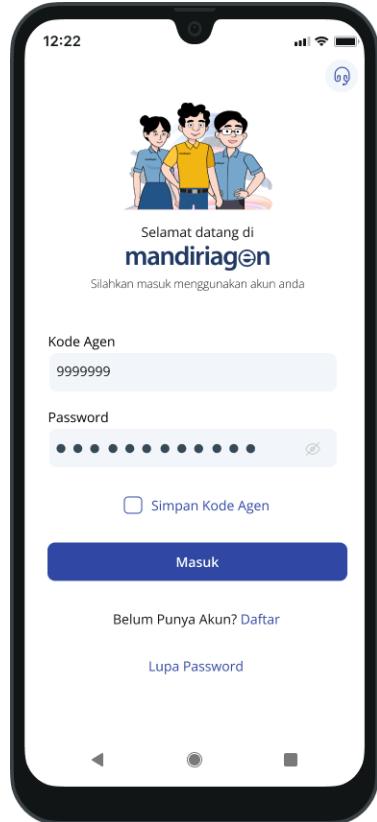


Sistem akan mengarahkan
ke halaman **Facebook**
untuk info terbaru

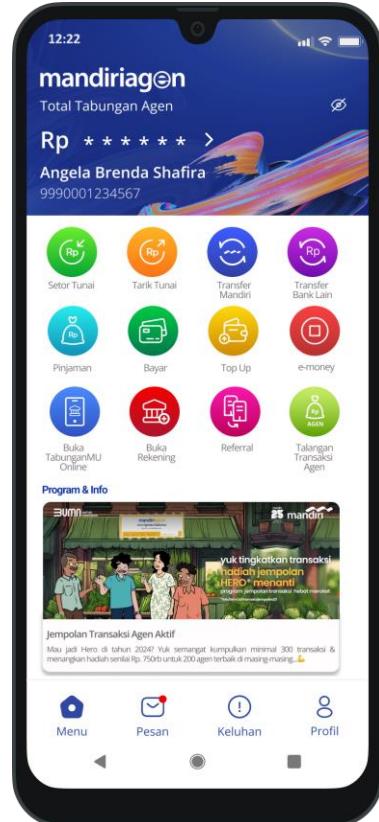


Main Menu (non transaction)

- 1 Pesan
- 2 Keluhan
- 3 Profil
- 4 Data Agen
- 5 Ubah Password
- 6 Ubah PIN
- 7 FAQ Pengguna
- 8 Syarat & Ketentuan
- 9 Detail Komisi
- 10 Hubungi Kami
- 11 Riwayat Transaksi
- 12 Pengaturan Bluetooth Printer
- 13 Ubah Nomor Rekening NEW
- 14 Ubah Nomor Handphone NEW
- 15 Ubah Email NEW



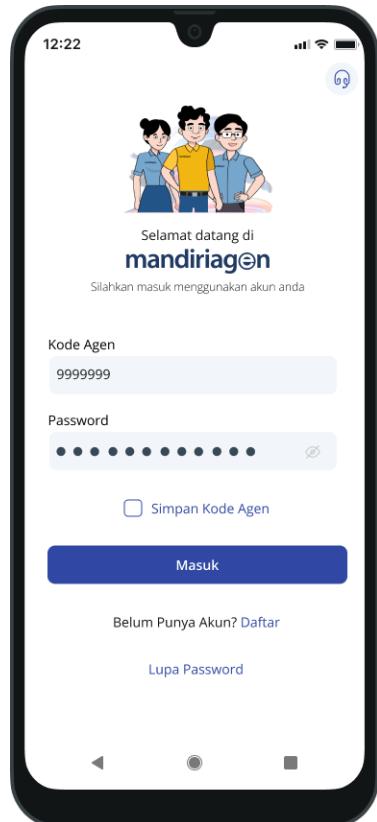
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



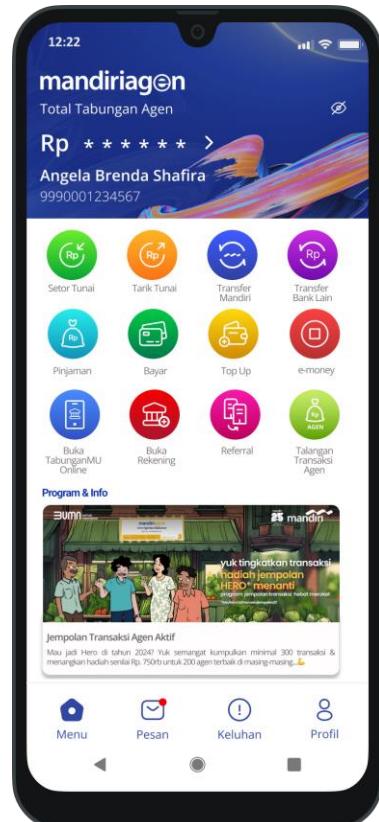
Tampilan Halaman
Utama, tekan icon **Pesan**



Sistem akan menampilkan
halaman Pesan dari
Bank Mandiri



Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



Tampilkan Halaman
Utama, tekan icon
Keluhan



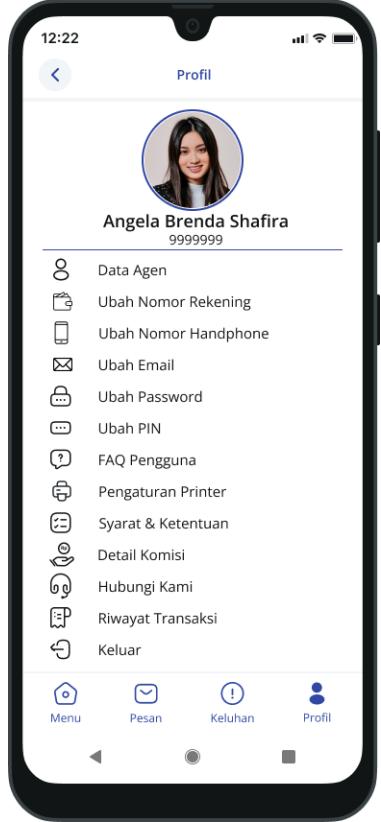
Saat ini Agen diarahkan untuk
berkoordinasi dengan Petugas Bank
pengelola Agen apabila terdapat
kendala atau membutuhkan bantuan
terkait Aplikasi



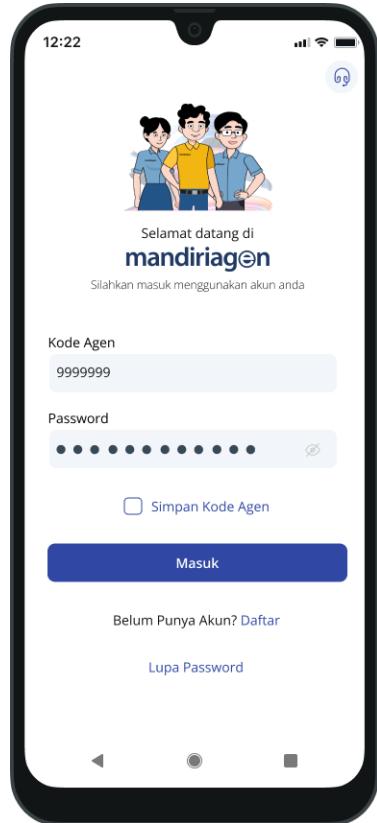
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



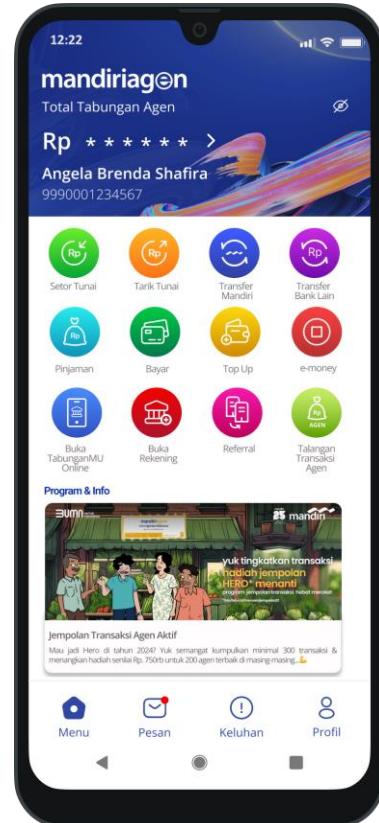
Tampilan Halaman
Utama, tekan icon **Profil**



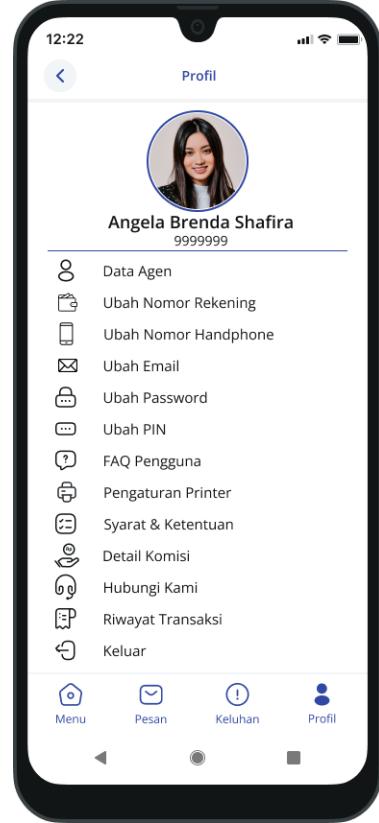
Sistem akan menampilkan
Halaman Profil



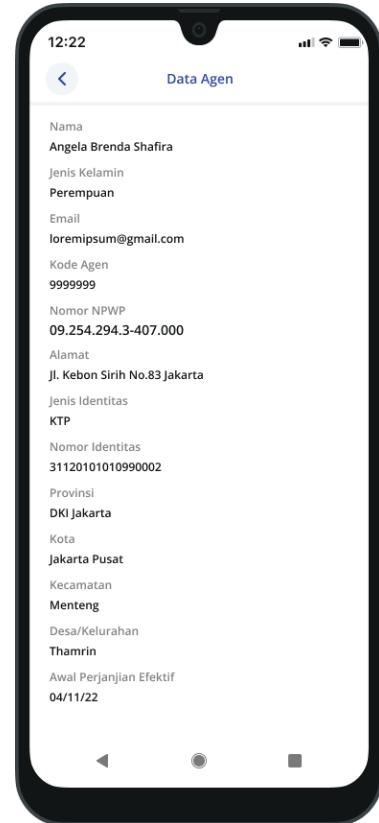
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



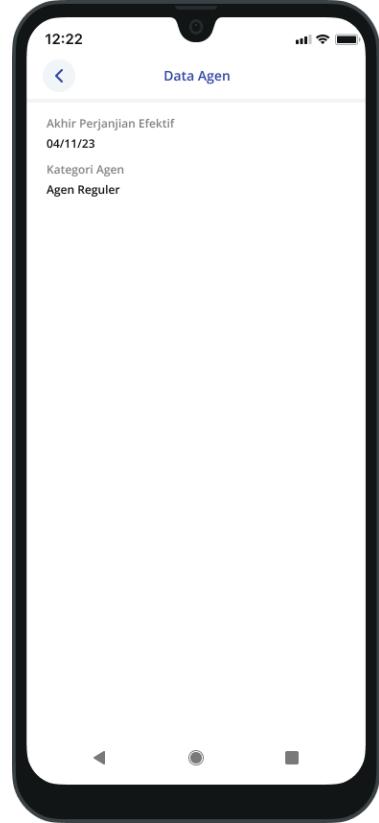
Tampilkan Halaman
Utama, tekan icon **Profil**



Sistem akan menampilkan
Halaman Profil



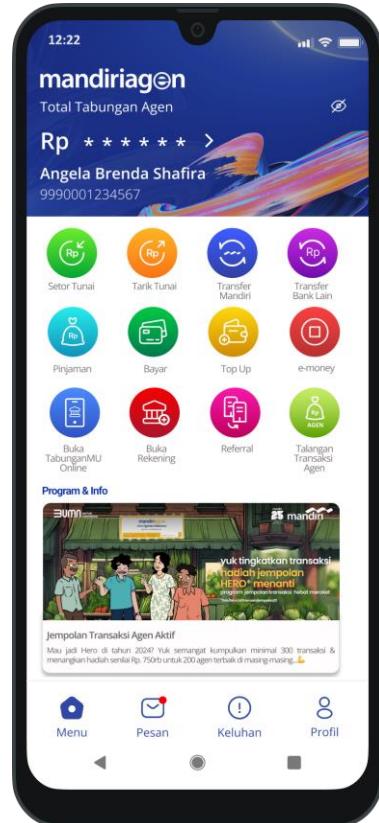
Sistem akan menampilkan
detail Data Agen



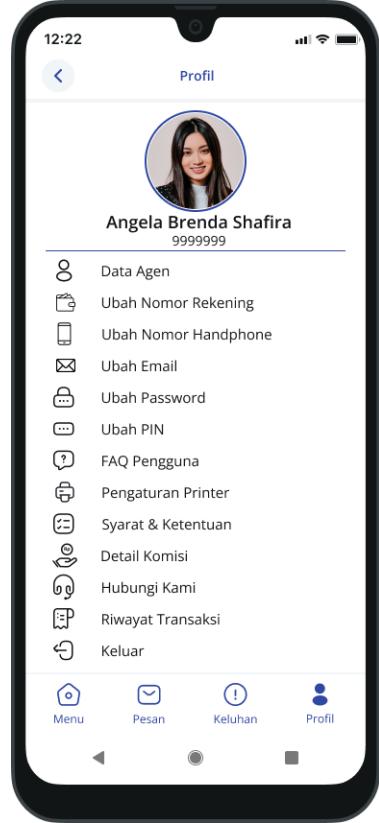
Sistem akan menampilkan
detail Data Agen



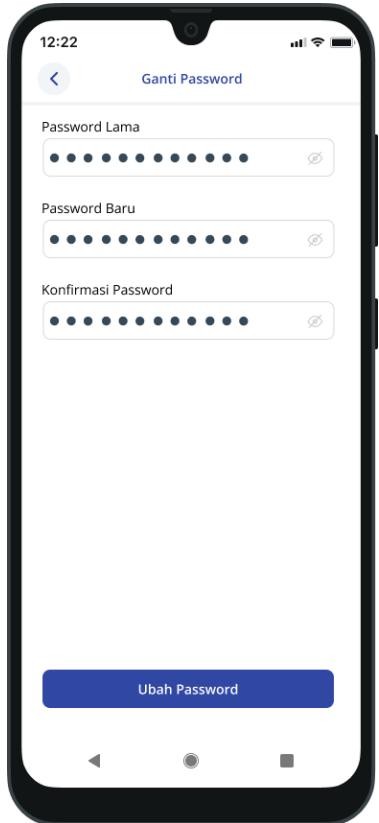
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



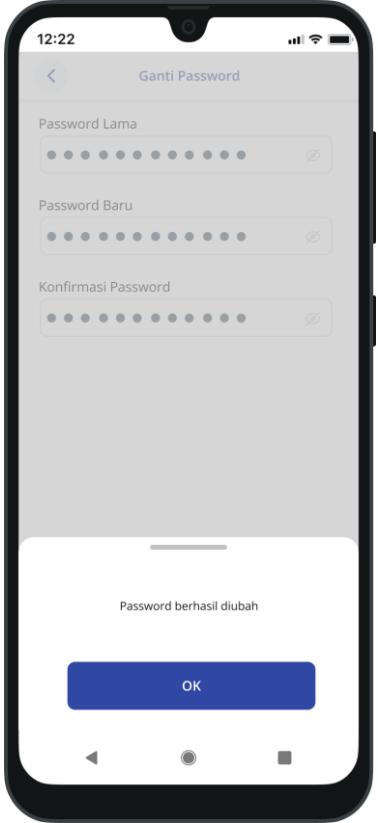
Tampilkan Halaman Utama, tekan icon **Profil**



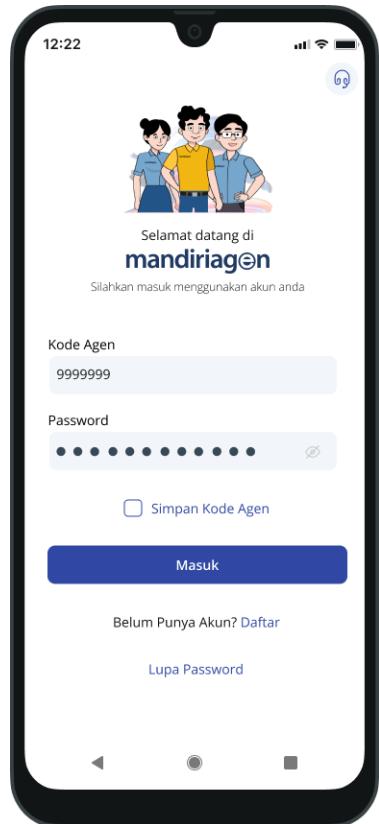
Tampilkan Halaman Profil, pilih **Ubah Password**



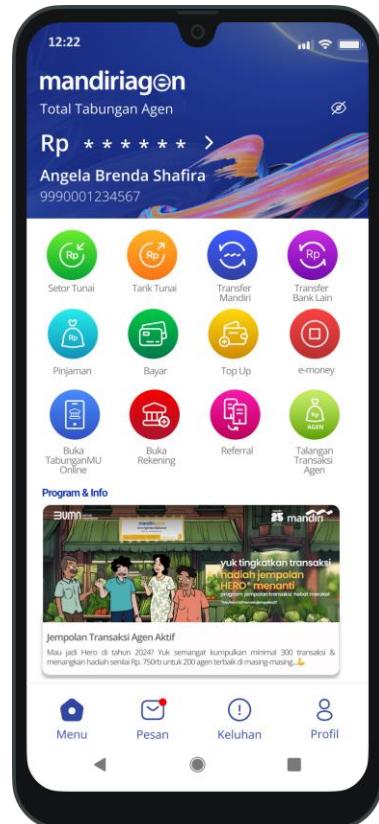
Masukkan Password Lama, Password Baru, Konfirmasi Password (ulangi password baru), lalu tekan tombol **Ubah Password**



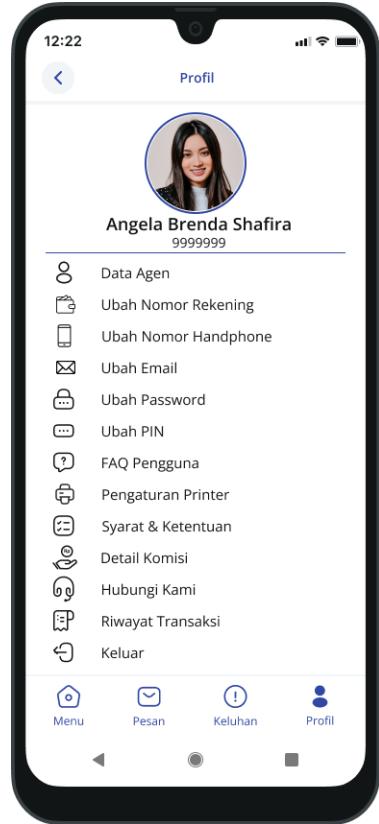
Password berhasil diubah, tekan tombol **OK** untuk kembali ke halaman sebelumnya



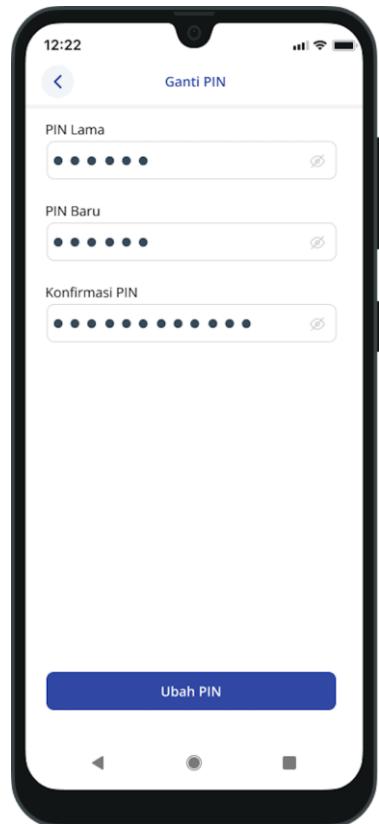
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



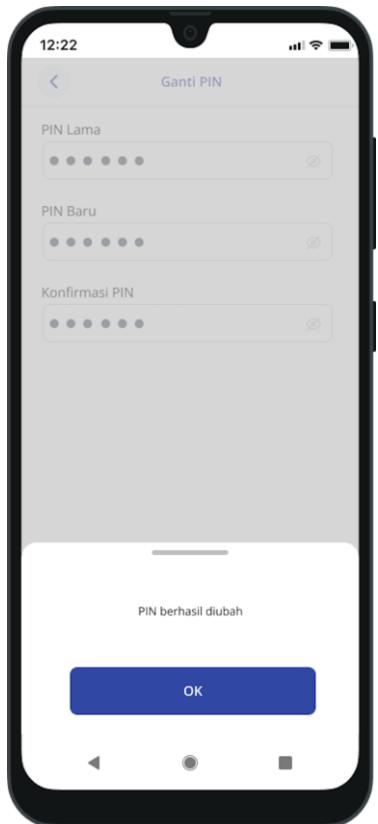
Tampilan Halaman
Utama, tekan icon **Profil**



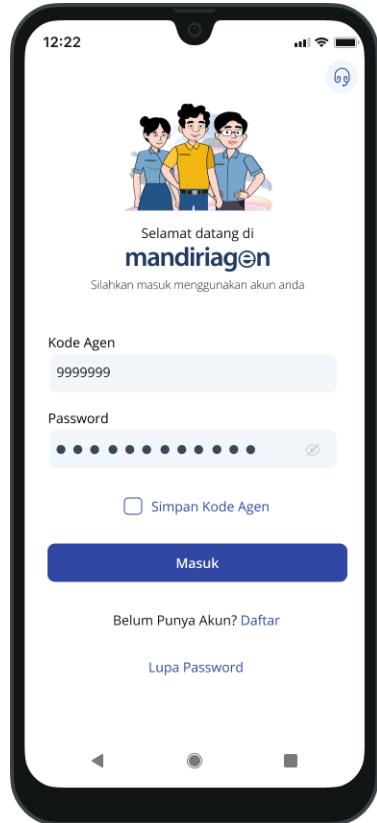
Tampilan Halaman Profil,
pilih **Ubah PIN**



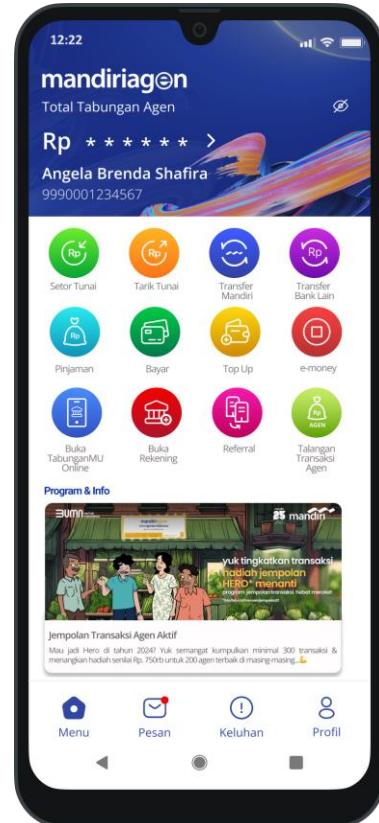
Masukkan PIN Lama, PIN
Baru, Konfirmasi PIN (ulangi
PIN baru), lalu tekan tombol
Ubah PIN



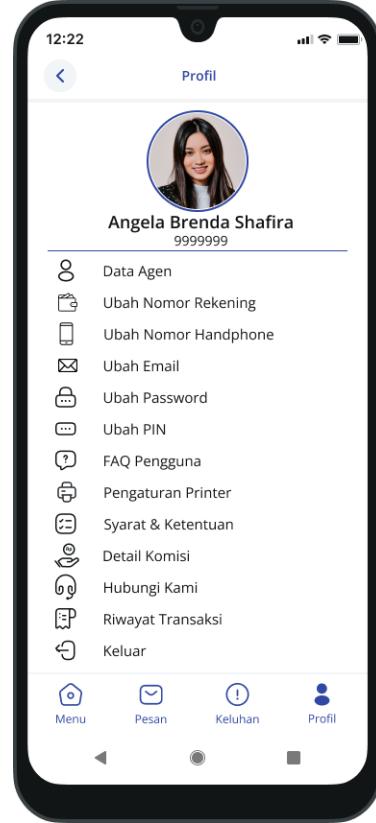
PIN berhasil diubah, tekan
tombol **OK** untuk kembali
ke halaman sebelumnya



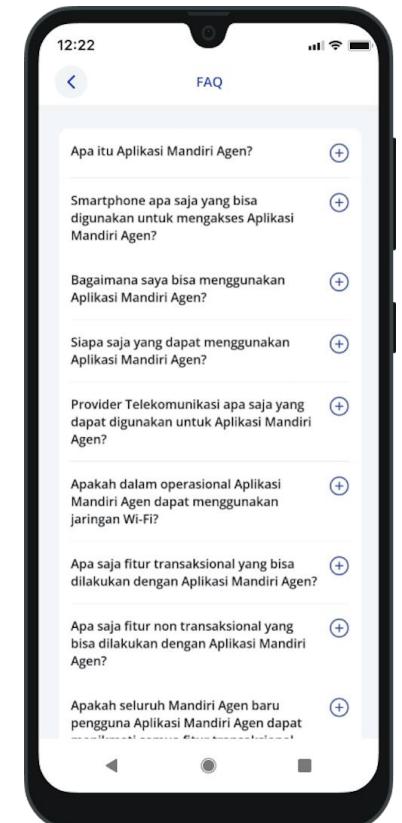
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



Tampilkan Halaman
Utama, tekan icon **Profil**



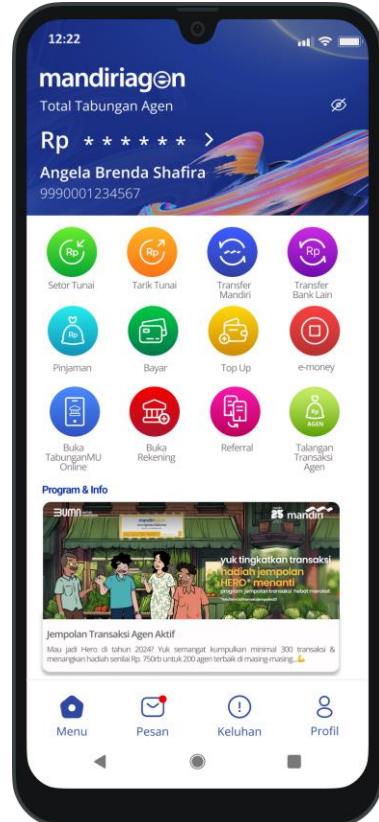
Tampilkan Halaman Profil,
pilih **FAQ Pengguna**



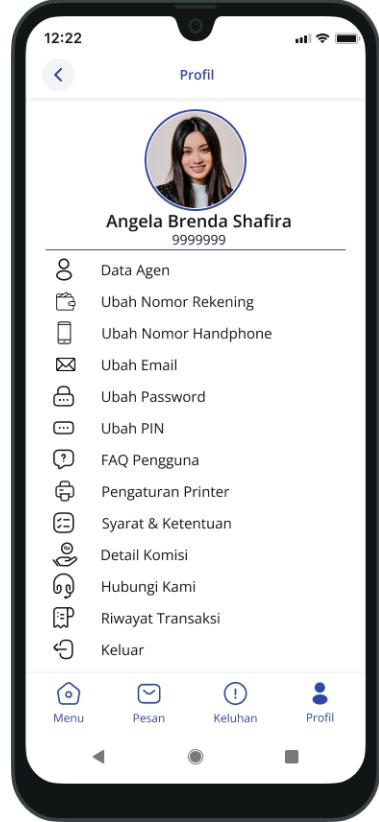
Sistem akan menampilkan
FAQ Pengguna



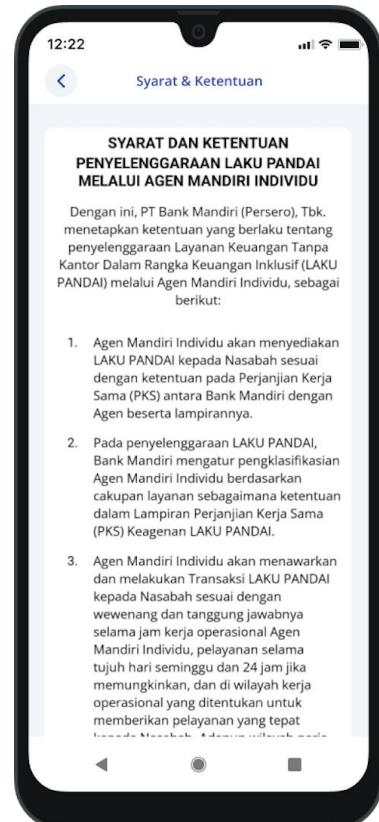
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



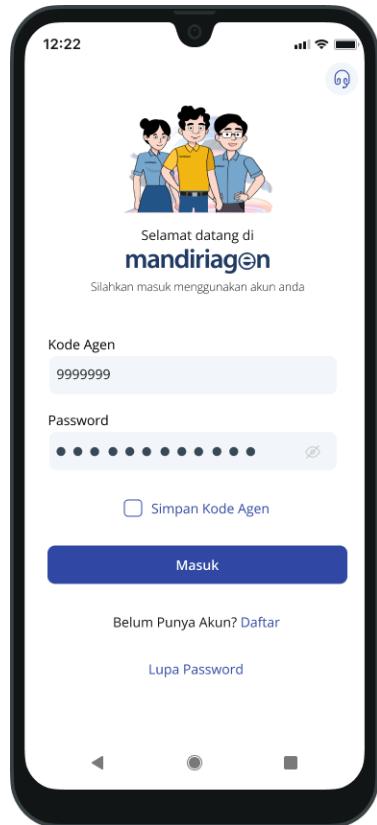
Tampilkan Halaman
Utama, tekan icon **Profil**



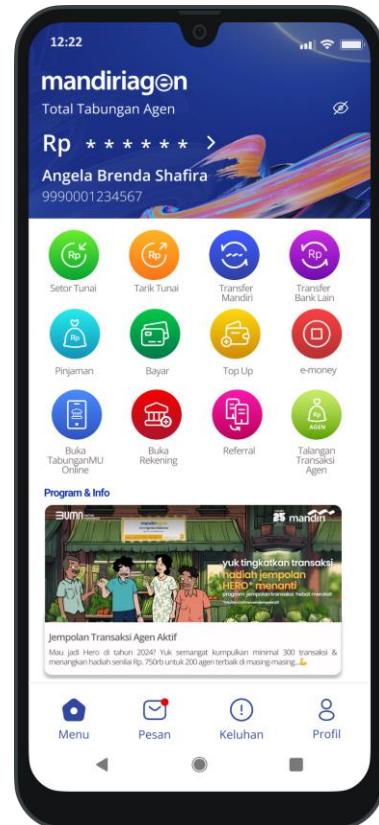
Tampilkan Halaman Profil,
pilih **Syarat & Ketentuan**



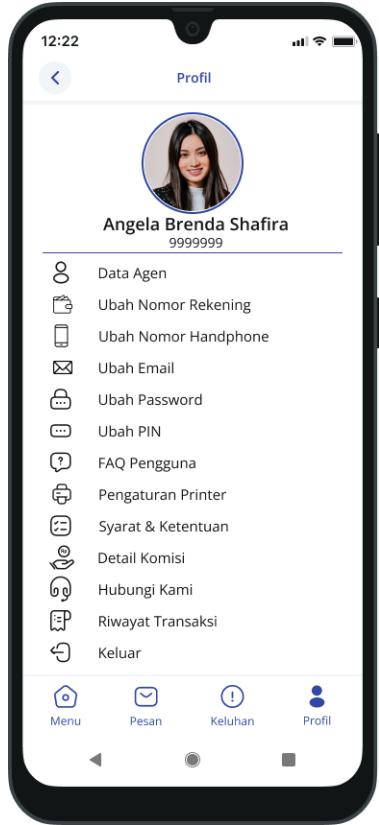
Sistem akan menampilkan
Syarat & Ketentuan



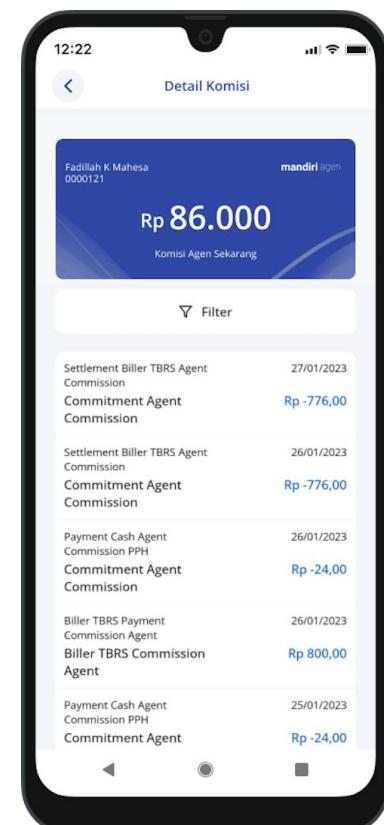
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



Tampilan Halaman
Utama, tekan icon **Profil**



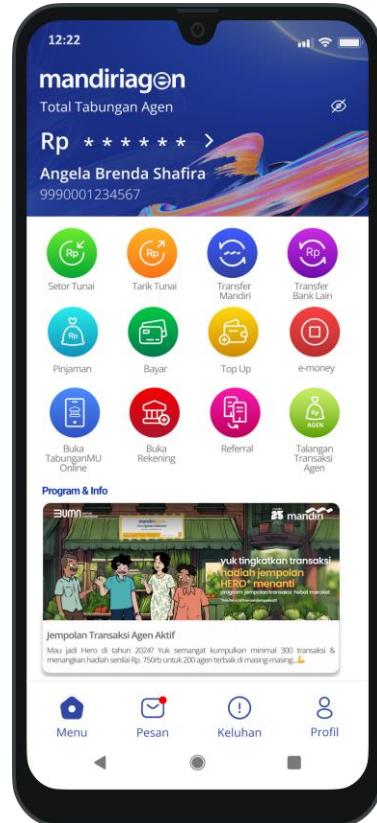
Tampilan Halaman Profil,
pilih **Detail Komisi**



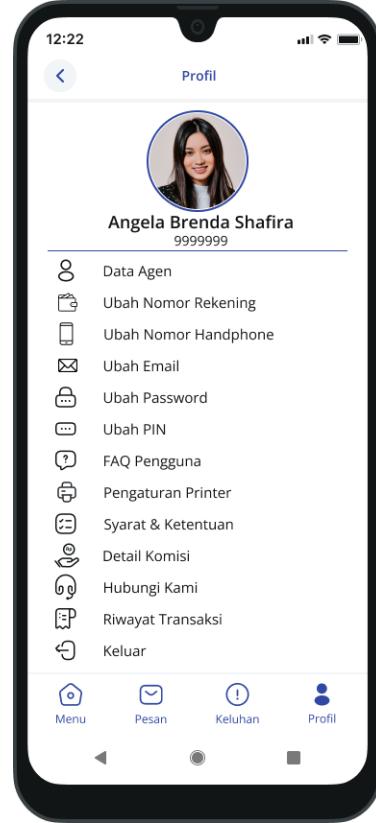
Sistem akan menampilkan
informasi Detail Komisi



Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



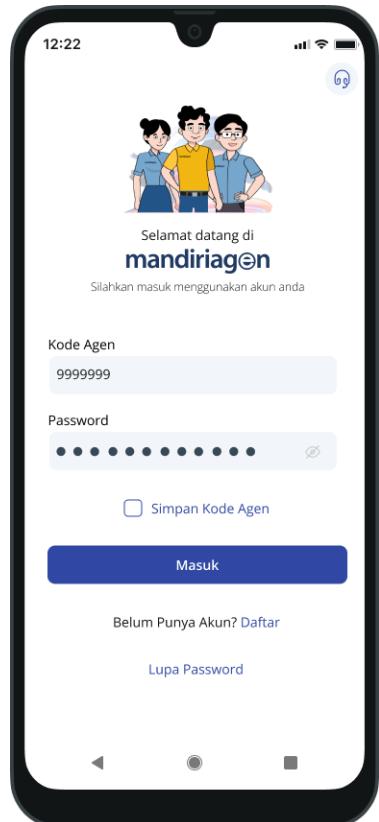
Tampilan Halaman
Utama, tekan icon **Profil**



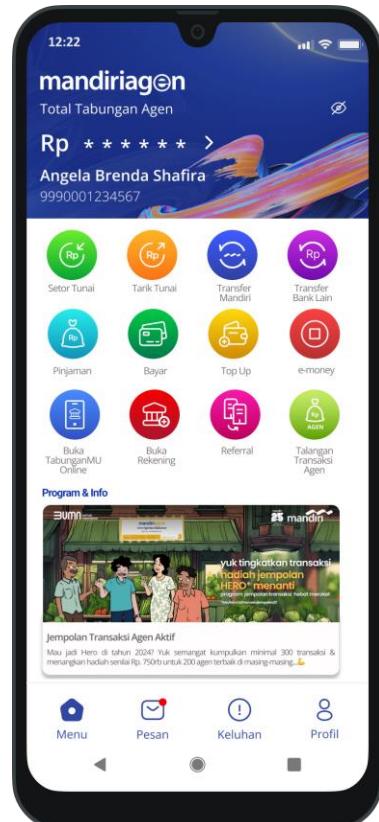
Tampilan Halaman Profil,
pilih **Hubungi Kami**



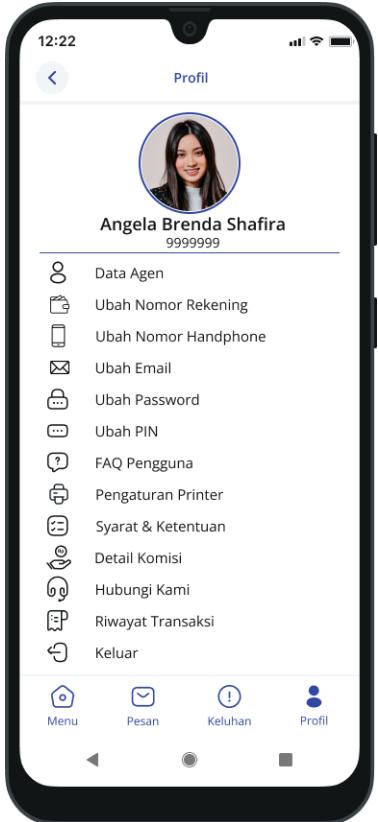
Sistem akan menampilkan
informasi Hubungi Kami



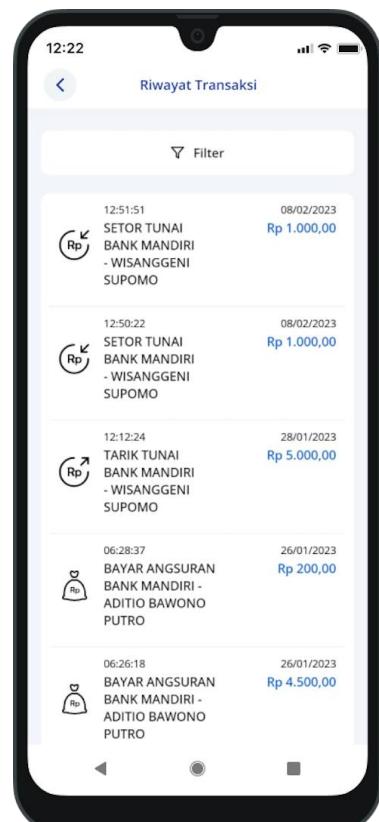
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



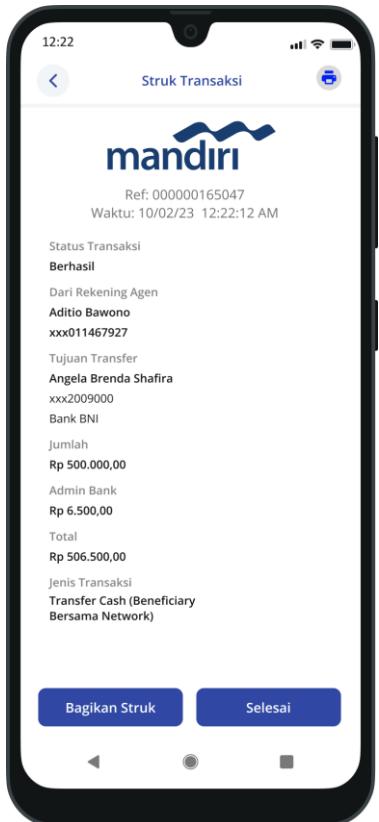
Tampilkan Halaman
Utama, tekan icon **Profil**



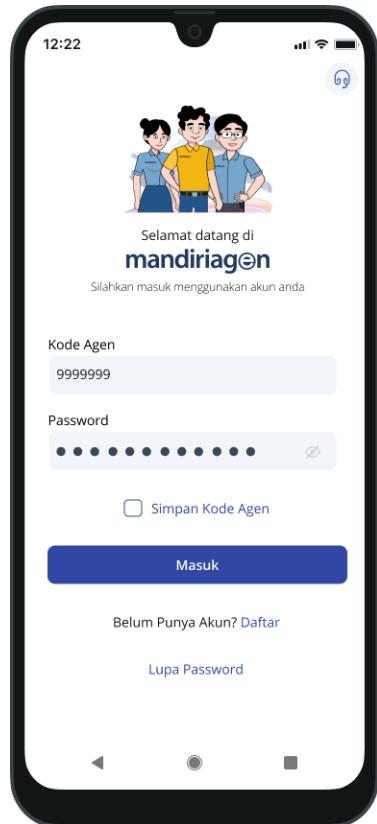
Tampilkan Halaman Profil,
pilih **Riwayat Transaksi**



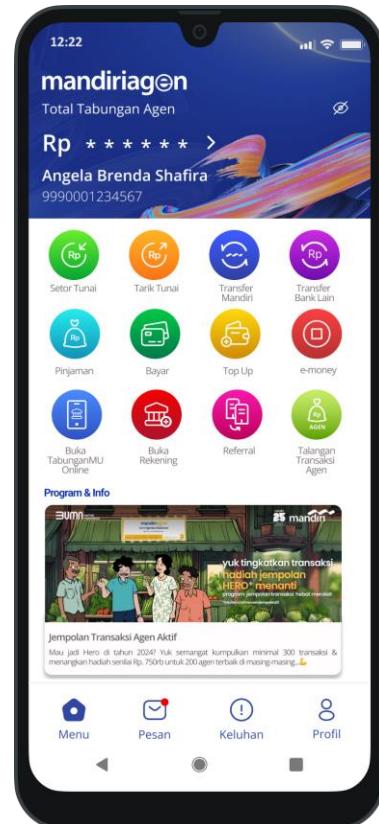
Sistem akan menampilkan
informasi Riwayat Transaksi,
lalu pilih Jenis Transaksi yang
akan ditampilkan ulang struk
transaksinya



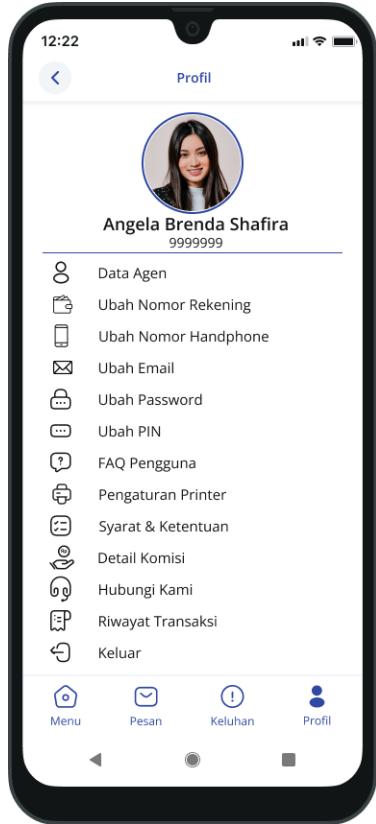
Sistem akan menampilkan
Struk Transaksi



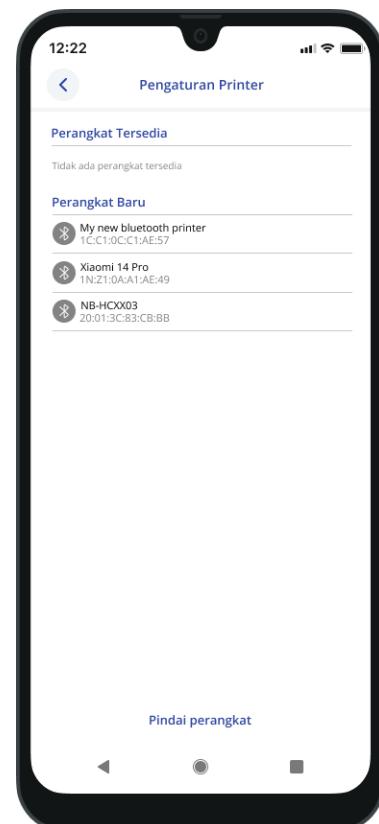
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



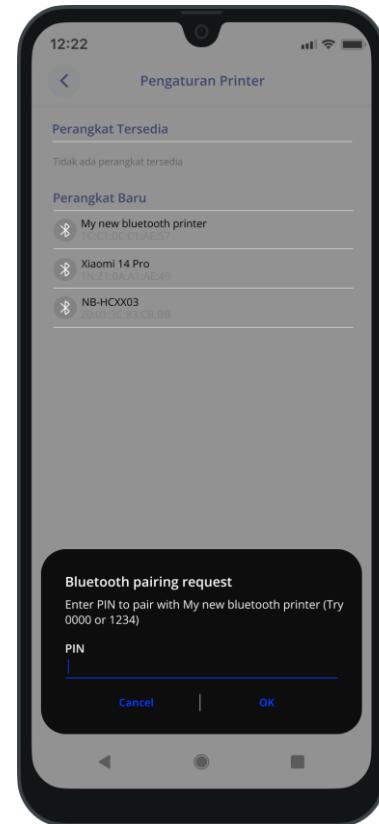
Tampilkan Halaman Utama, tekan icon **Profil**



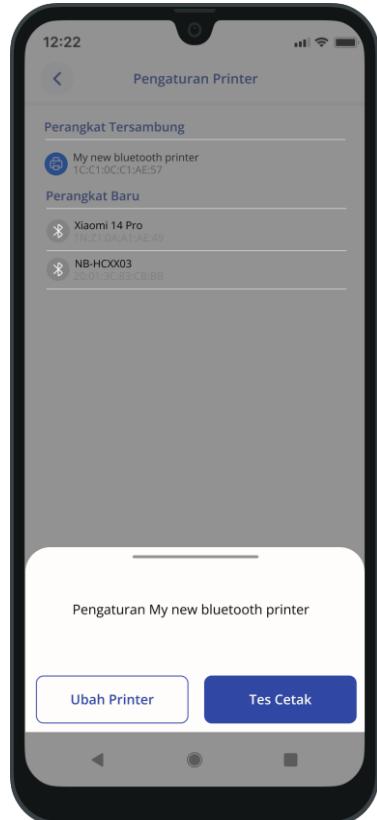
Tampilkan Halaman Profil, pilih **Pengaturan Printer**



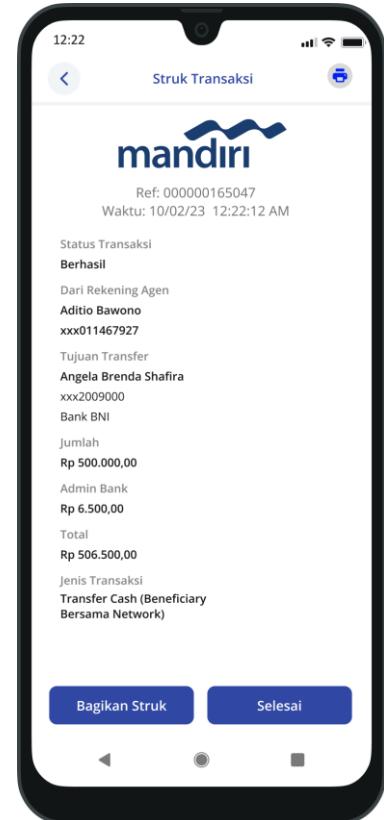
Klik **Pindai Perangkat**, pastikan Bluetooth printer dalam keadaan menyala



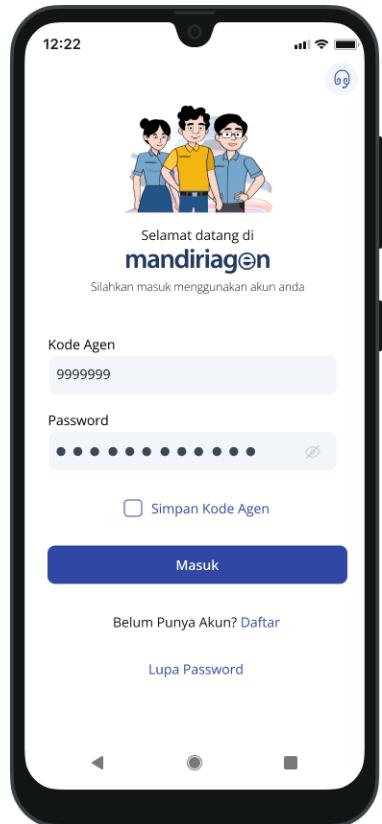
Input PIN untuk akses koneksi ke Bluetooth Printer, biasanya 0000 atau 1234



Klik nama Bluetooth printer yang sudah tersambung, klik **Tes Cetak** untuk memastikan sudah sesuai



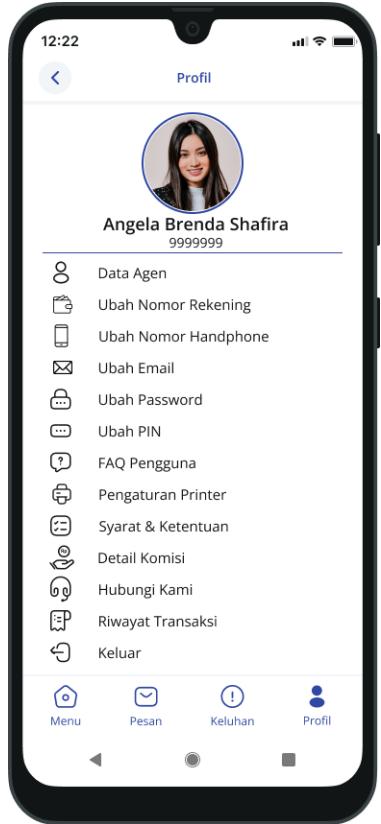
Pada setiap halaman Struk Transaksi, klik icon printer (kanan atas) untuk proses cetak struk ke Bluetooth Printer yang sudah tersambung



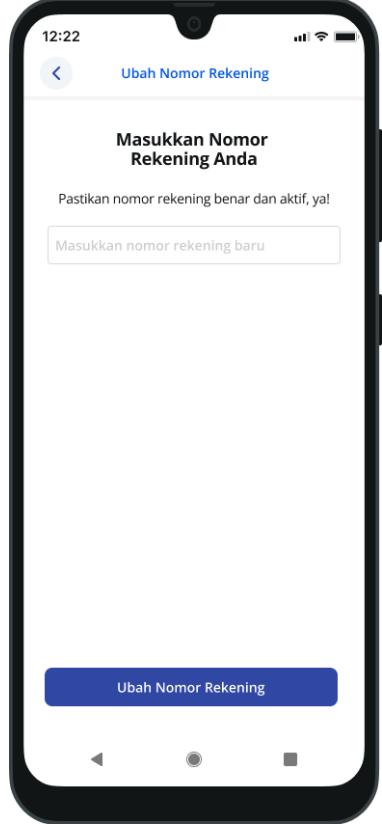
Masukkan Kode Agen dan
Password, tekan tombol
Masuk



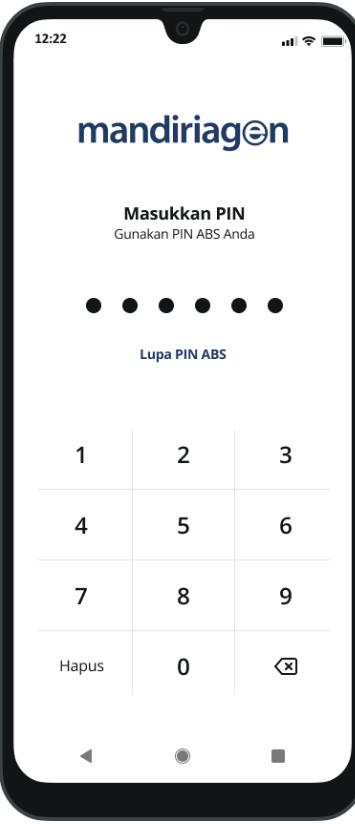
Tampilan Halaman Utama,
tekan icon **Profil**



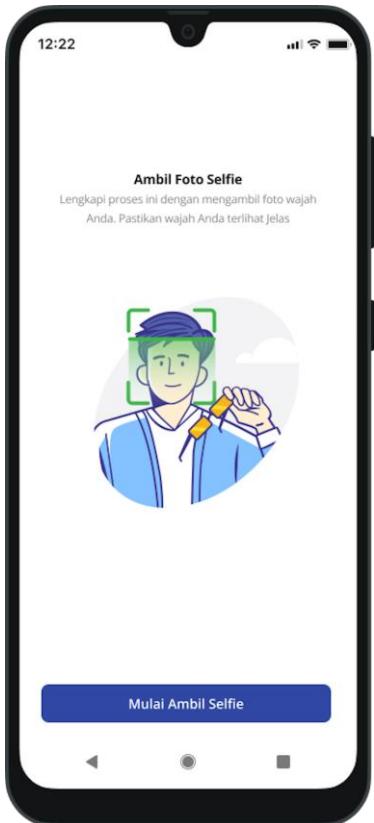
Tampilan Halaman Profil,
pilih **Ubah Nomor
Rekening**



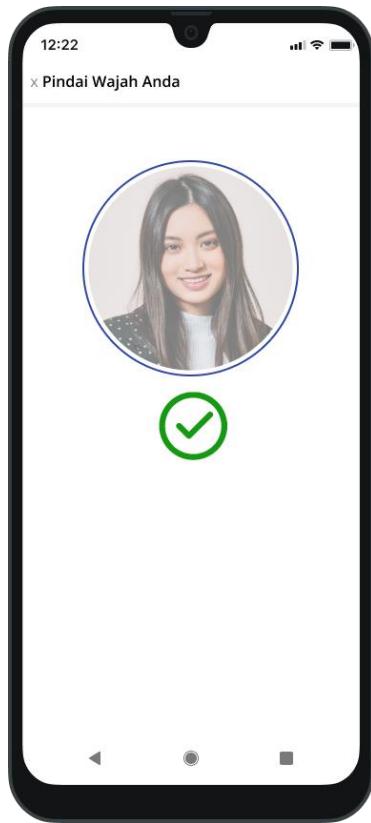
Masukkan Nomor Rekening yang
baru (pastikan 1 CIF), tekan
tombol Ubah Nomor Rekening



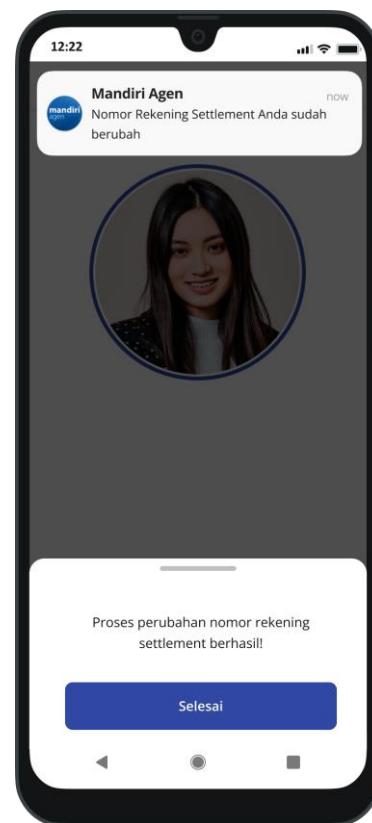
Masukkan **PIN ABS**



Sistem akan melakukan proses Face Recognition, tekan tombol **Mulai Ambil Selfie**



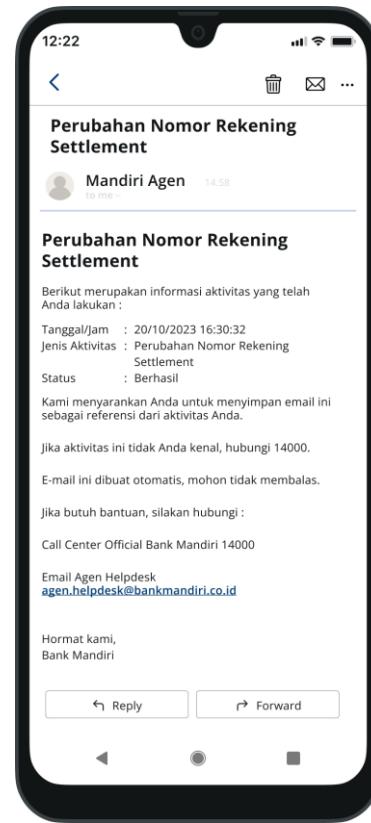
Tampilan apabila proses Face Recognition telah berhasil



Perubahan Nomor Rekening telah berhasil dan muncul pop up notification



Informasi pada pesan ABS bahwa perubahan nomor rekening telah berhasil



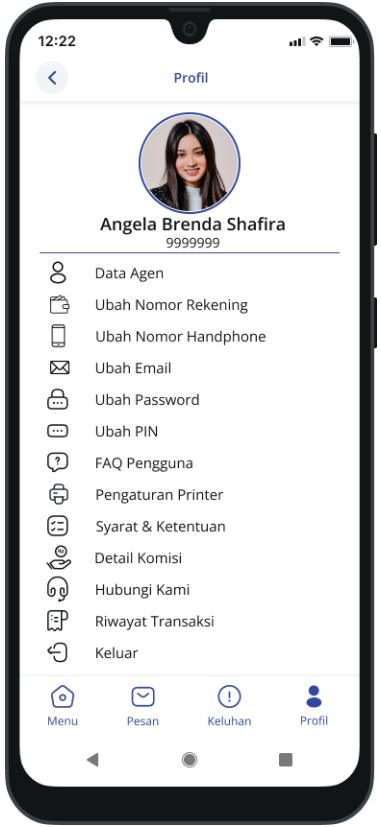
Informasi pada email bahwa perubahan nomor rekening telah berhasil



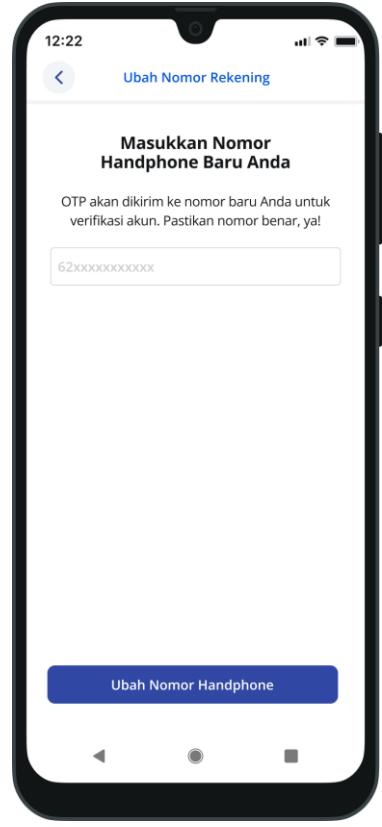
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



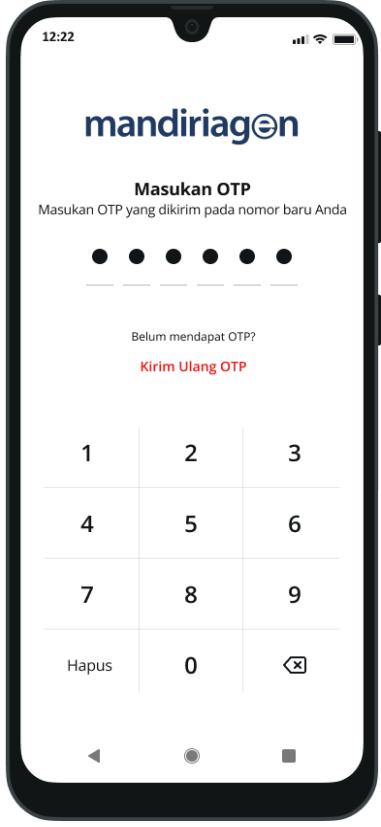
Tampilan Halaman Utama, tekan icon **Profil**



Tampilan Halaman Profil, pilih **Ubah Nomor Handphone**

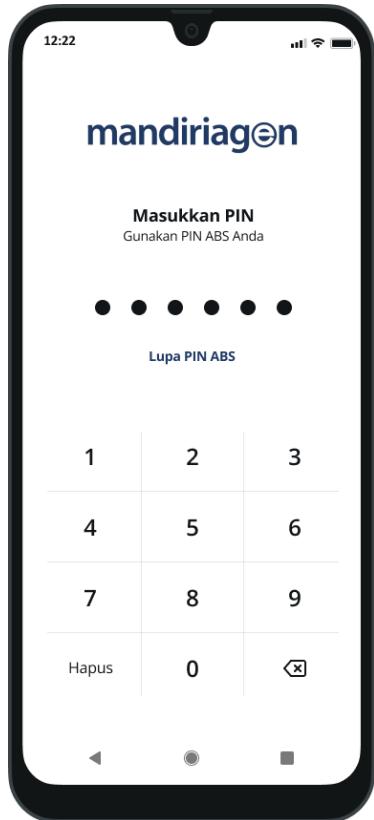


Masukkan Nomor Handphone yang baru, tekan tombol **Ubah Nomor Handphone**

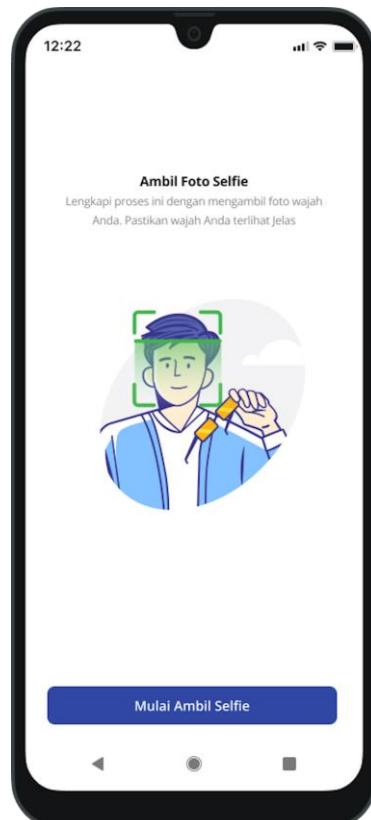


Masukkan **OTP** yang dikirim ke nomor handphone baru

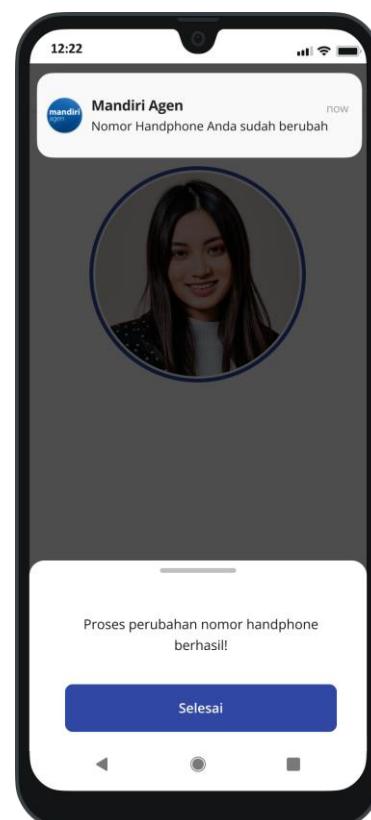
NEW



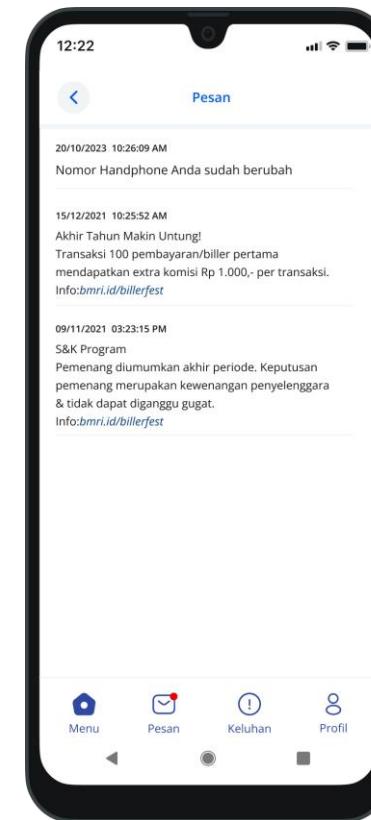
Masukkan **PIN ABS**



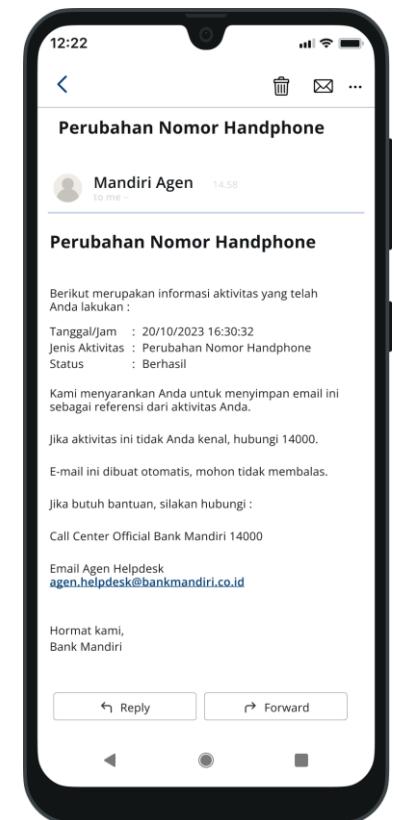
Sistem akan melakukan proses Face Recognition, tekan tombol **Mulai Ambil Selfie**



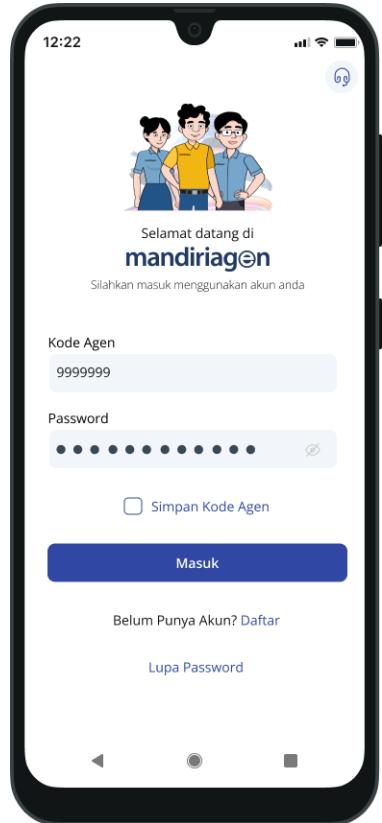
Perubahan Nomor Handphone telah berhasil dan muncul pop up notification



Informasi pada pesan bahwa perubahan nomor handphone telah berhasil



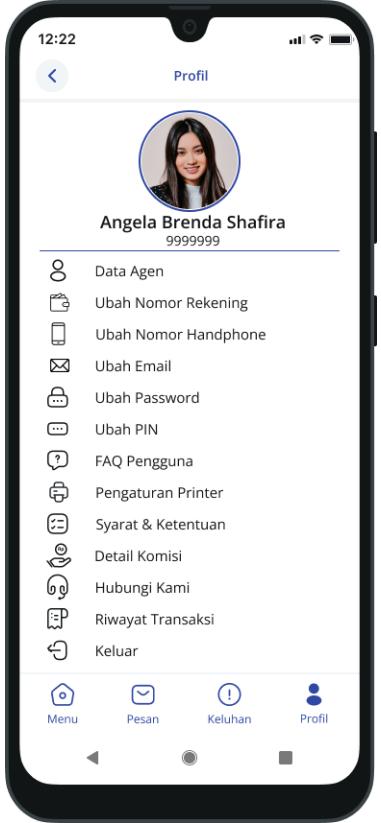
Informasi pada email bahwa perubahan nomor handphone telah berhasil



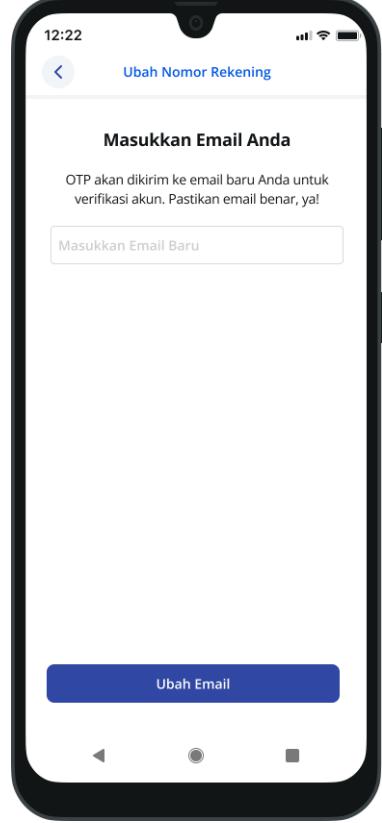
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



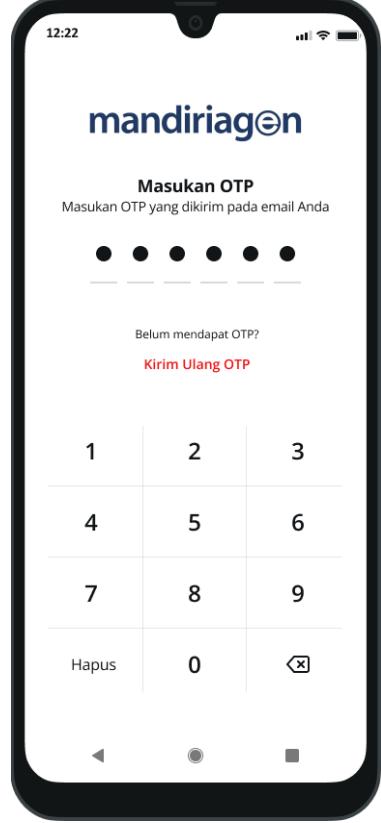
Tampilan Halaman Utama, tekan icon **Profil**



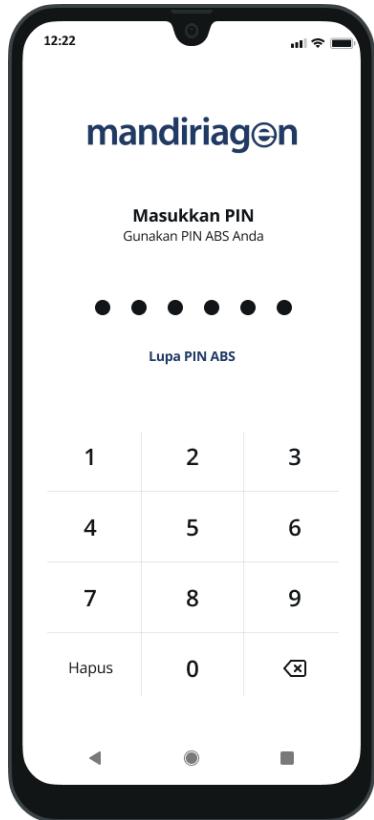
Tampilan Halaman Profil, pilih **Ubah Email**



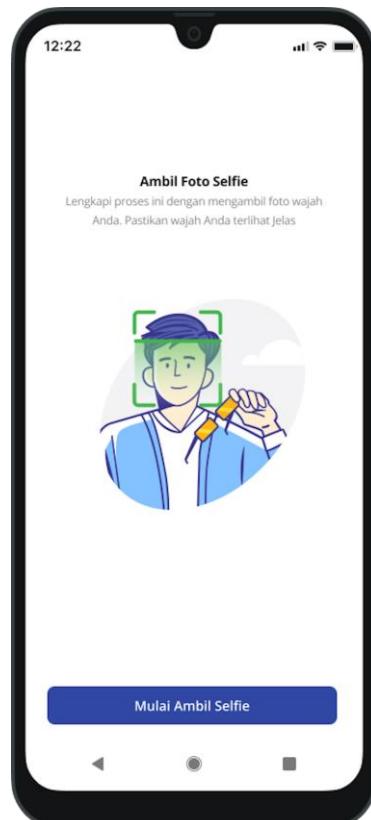
Masukkan alamat email yang baru, tekan tombol **Ubah Email**



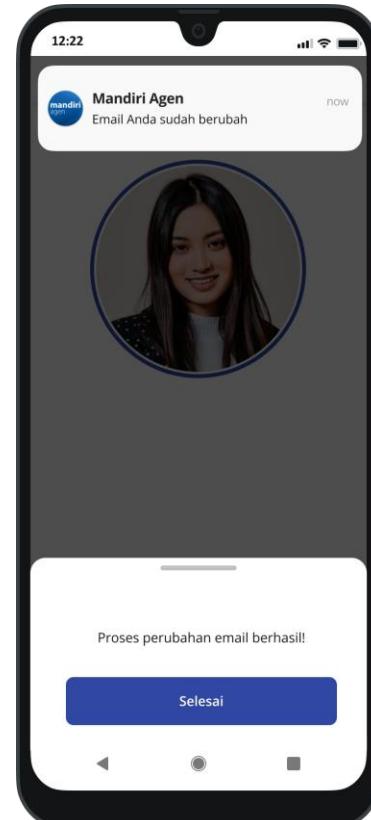
Masukkan **OTP** yang dikirim ke alamat email baru



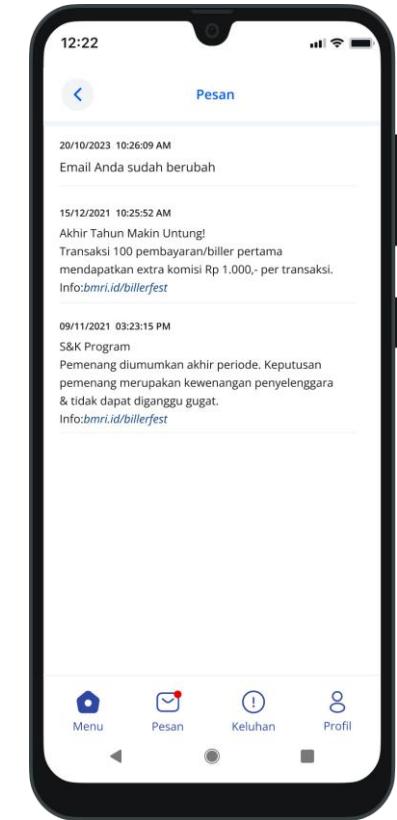
Masukkan **PIN ABS**



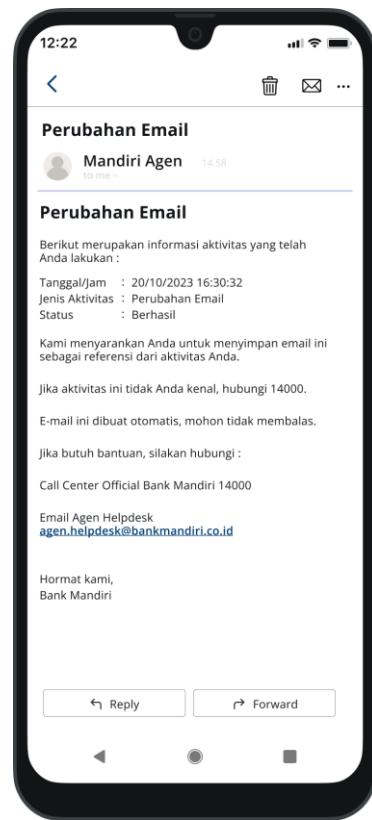
Sistem akan melakukan proses Face Recognition, tekan tombol **Mulai Ambil Selfie**



Perubahan email telah berhasil dan muncul pop up notification



Informasi pada pesan bahwa perubahan email telah berhasil

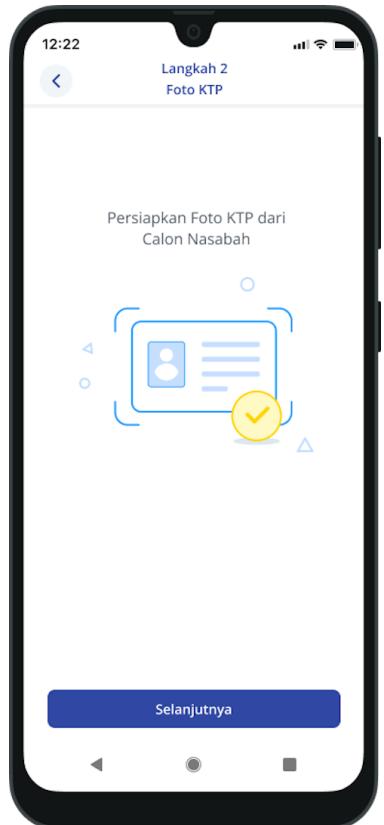
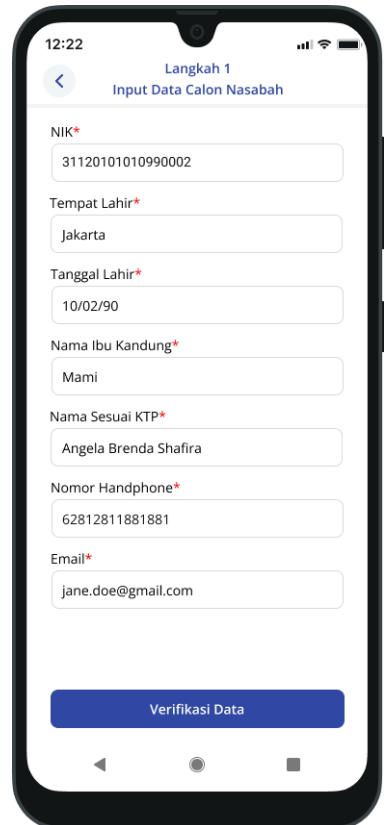


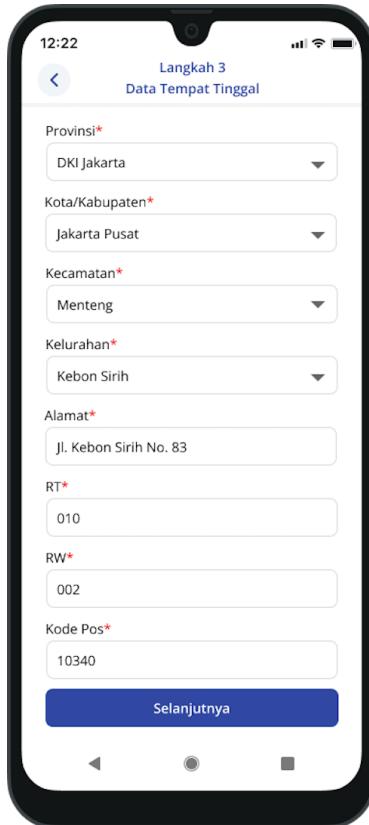
Informasi pada email bahwa perubahan nomor handphone telah berhasil

Feature Transactional

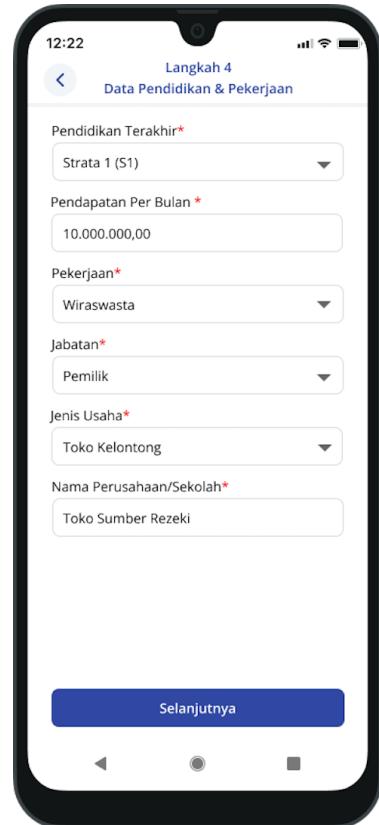


- 1 Buka Rekening BSA
- 2 Setor Tunai
- 3 Tarik Tunai
- 4 Transfer Mandiri
- 5 Transfer Bank Lain
- 6 Referral Pinjaman
- 7 Bayar Angsuran
- 8 Bayar
- 9 Top Up
- 10 e-money
- 11 Buka tabunganMU online
- 12 Talangan Transaksi Agen

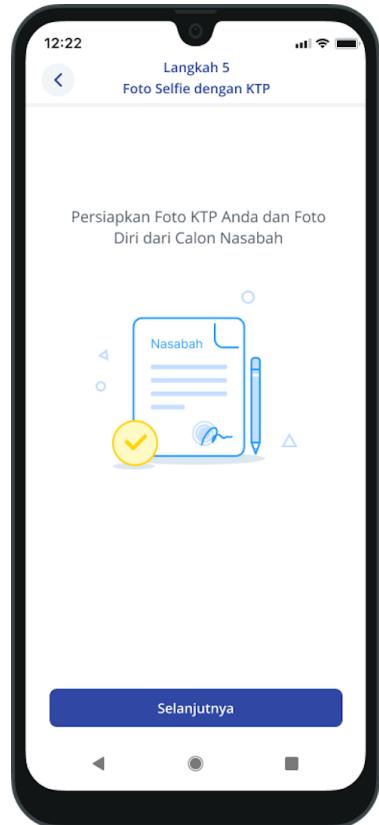




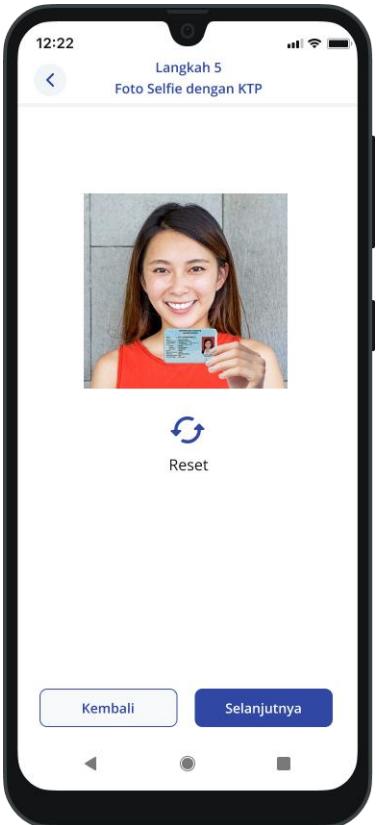
Lengkapi Data Tempat Tinggal Calon Nasabah, lalu tekan tombol **Selanjutnya**



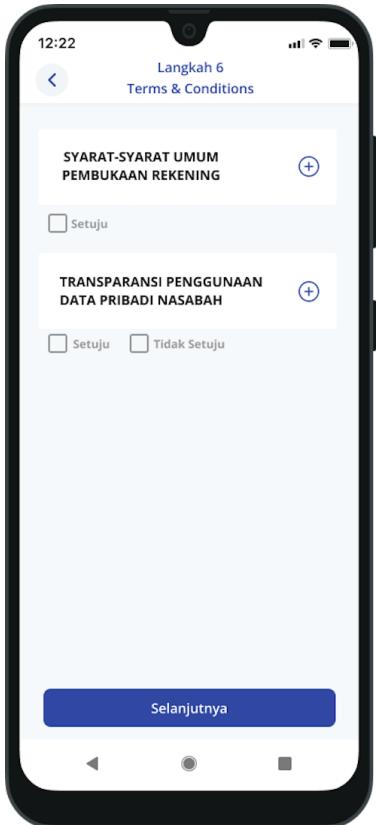
Lengkapi Data Pendidikan & Pekerjaan Calon Nasabah, lalu tekan tombol **Selanjutnya**



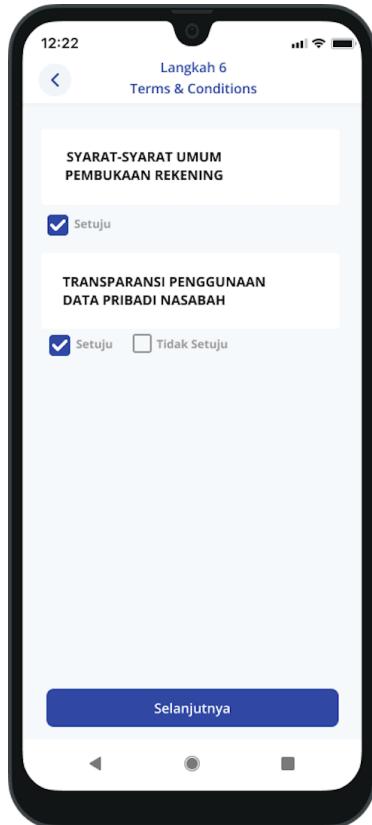
Siapkan KTP Calon Nasabah kembali untuk Foto Selfie, lalu tekan tombol **Selanjutnya**



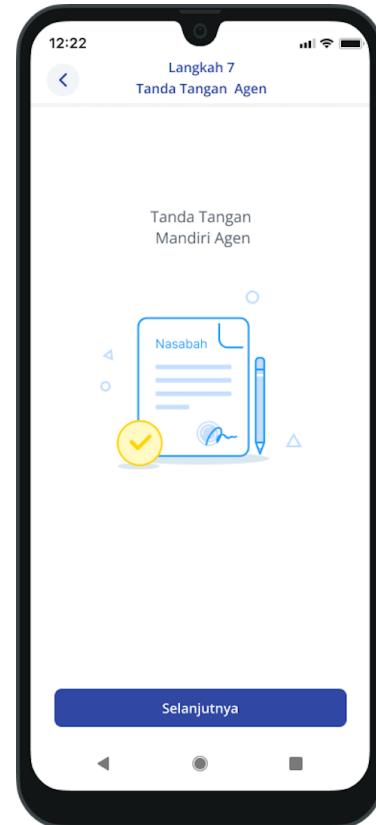
Calon Nasabah foto selfie dengan KTP, apabila sudah sesuai, tekan tombol **Selanjutnya**



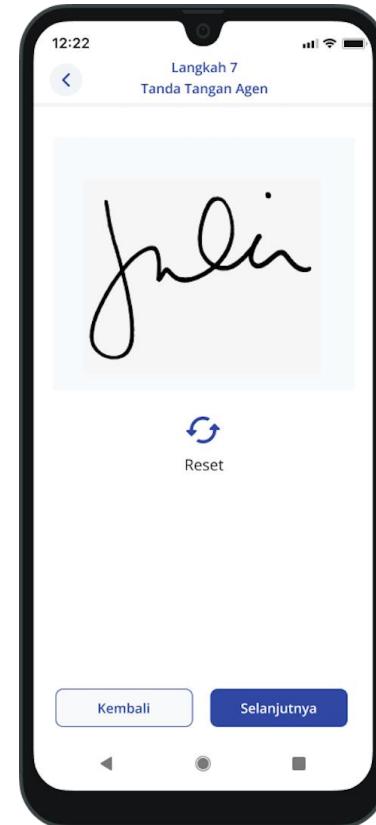
Infokan kepada Calon Nasabah untuk membaca SUPR dan TPDPN, lalu tekan tombol **Selanjutnya**



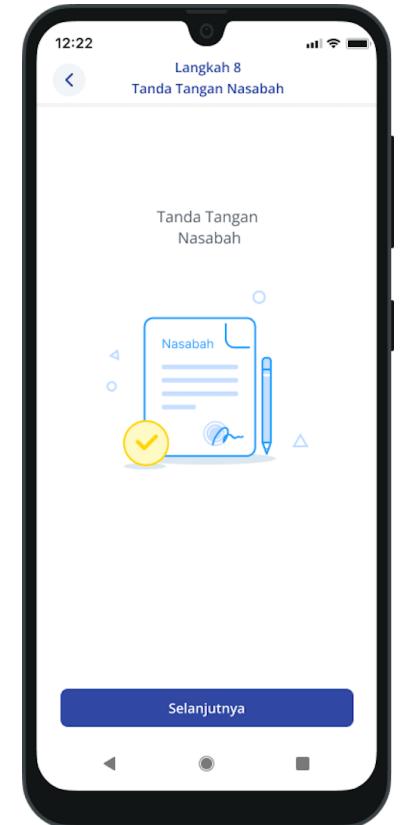
Centang **Setuju** pada SUPR dan **Setuju** atau **Tidak Setuju** pada TPDPN, tekan tombol **Selanjutnya**



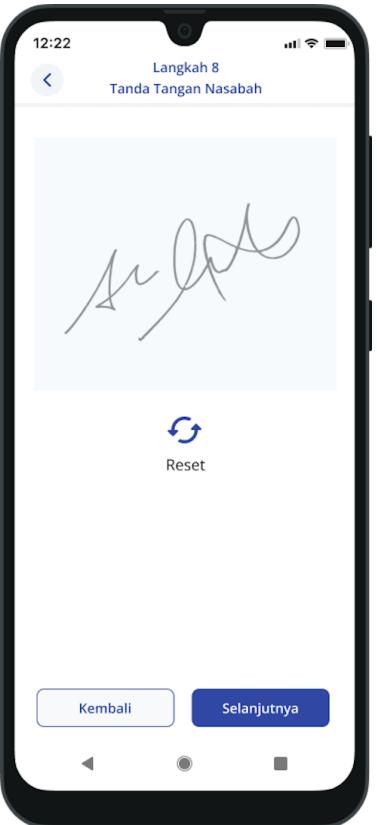
Persiapkan untuk Tanda Tangan Agen, lalu tekan tombol **Selanjutnya**



Tanda Tangan Agen, lalu tekan tombol **Selanjutnya**



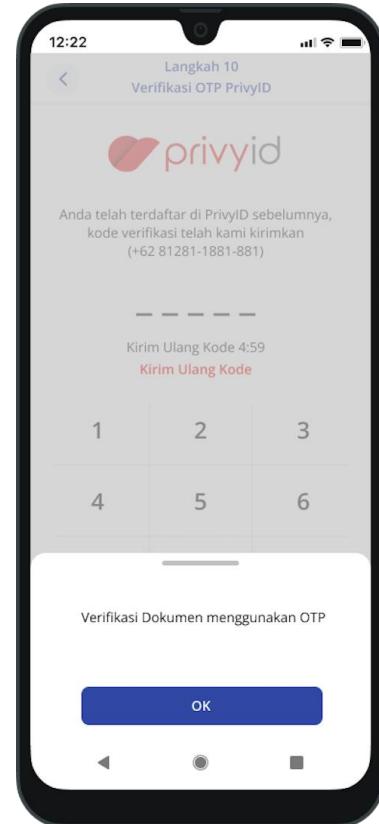
Persiapkan untuk Tanda Tangan Nasabah, lalu tekan tombol **Selanjutnya**



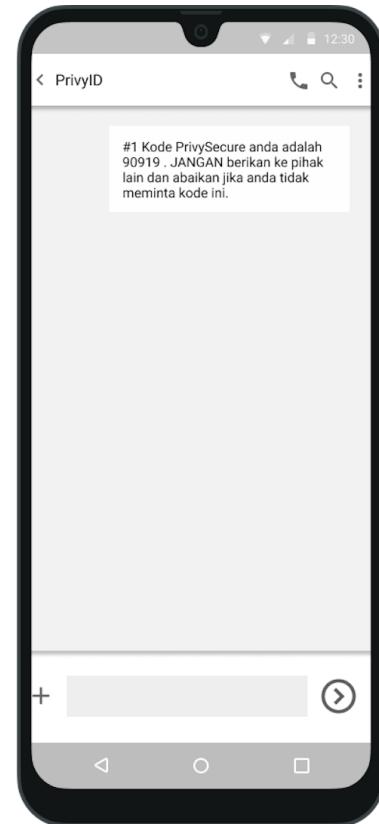
Minta Nasabah untuk tanda tangan, lalu tekan tombol **Selanjutnya**



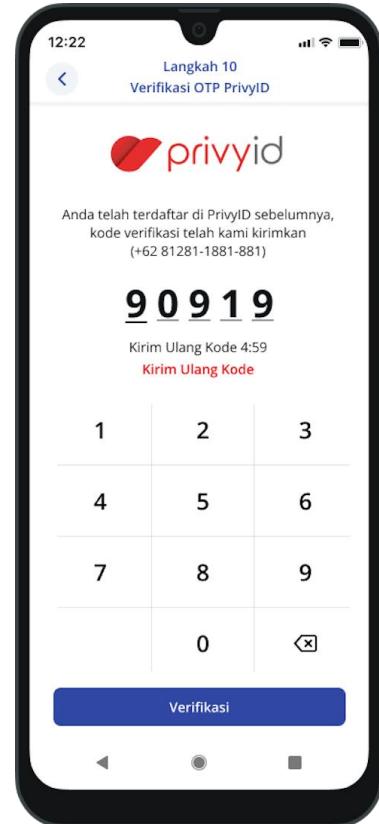
Proses tanda tangan digital PrivyID, lalu tekan tombol **Selanjutnya**



Aplikasi Mandiri Agen akan mengirimkan OTP dari PrivyID ke nomor handphone Calon Nasabah, lalu tekan tombol **OK**



Minta Calon Nasabah untuk infokan SMS OTP dari PrivyID yang masuk pada Pesan di handphone



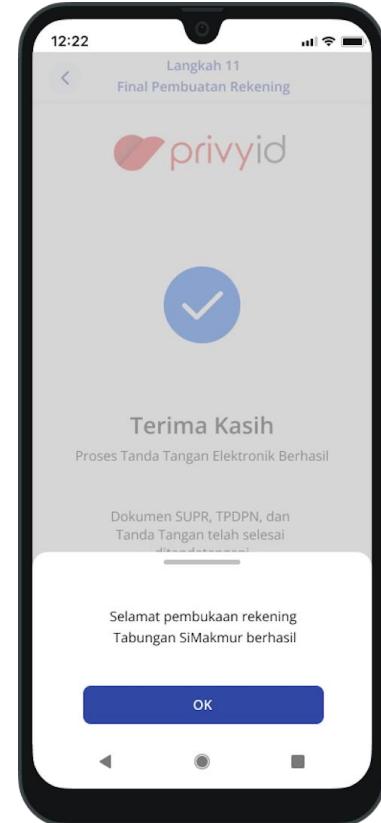
Input OTP PrivyID yang diperoleh dari Calon Nasabah, lalu tekan tombol **Verifikasi**



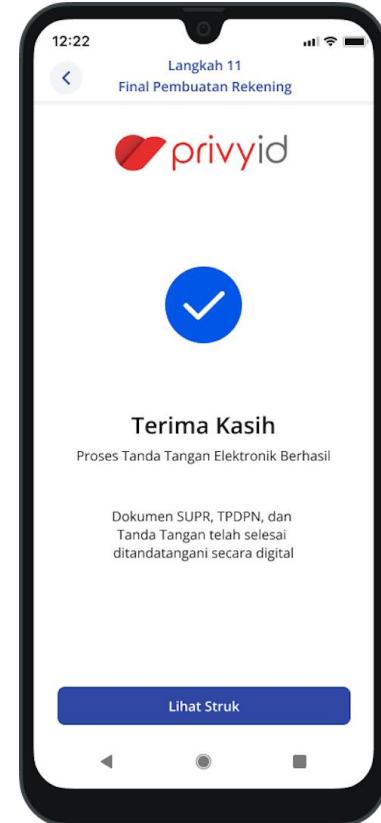
Tampilan apabila proses tanda tangan digital PrivyID berhasil, tekan tombol **OK**



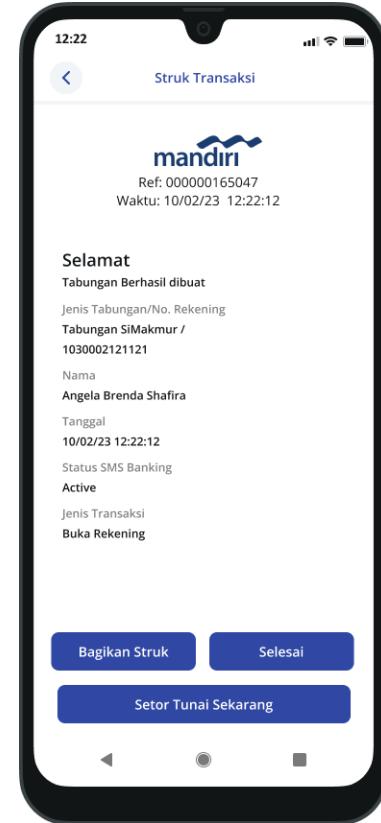
Tekan tombol **Lanjutkan Buka Rekening**



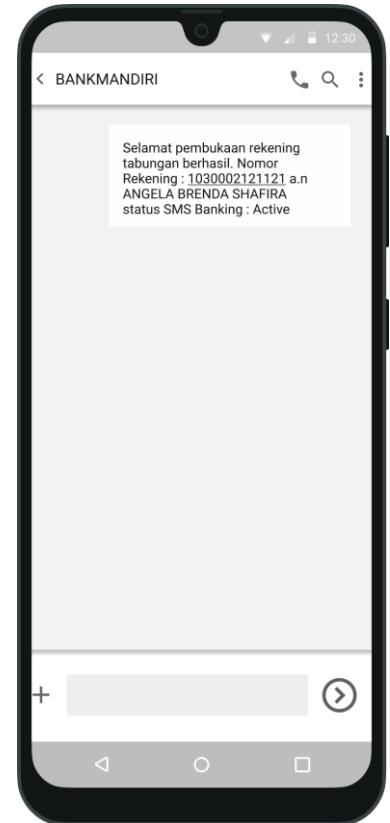
Sistem akan melakukan proses pembukaan rekening, lalu tekan tombol **OK**



Tampilan ketika pembukaan rekening berhasil, tekan tombol **Lihat Struk**



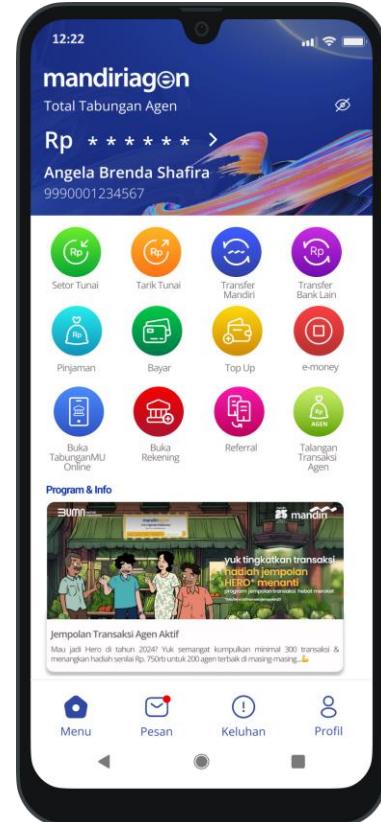
Struk dapat dibagikan atau dicetak, tekan tombol **Selesai** atau **Setor Tunai Sekarang**



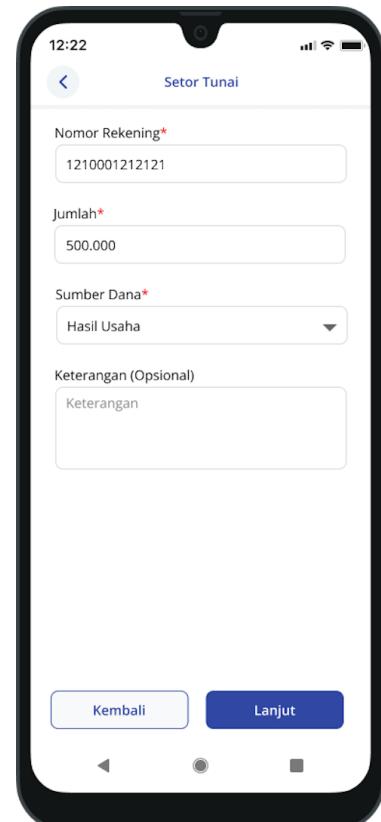
Sistem akan mengirimkan informasi terkait pembukaan rekening melalui SMS dan email Nasabah



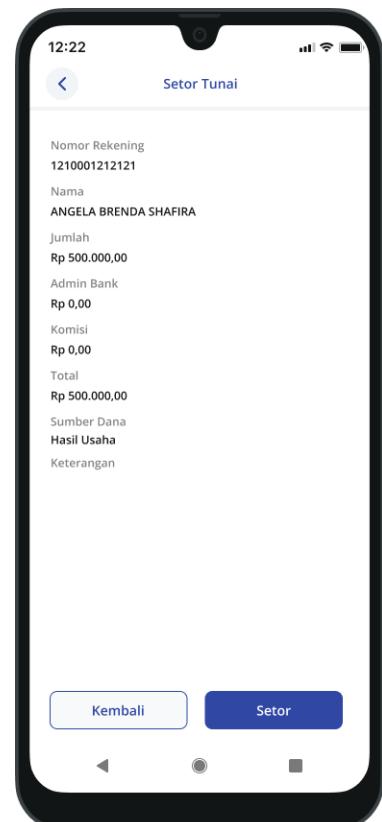
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



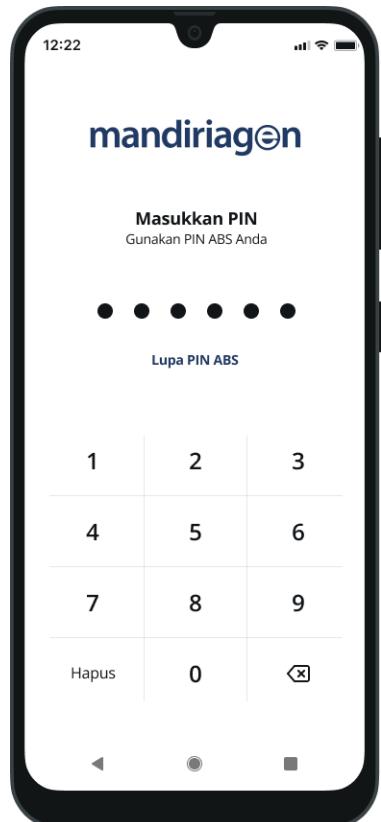
Tampilan Halaman
Utama, pilih icon **Setor
Tunai**



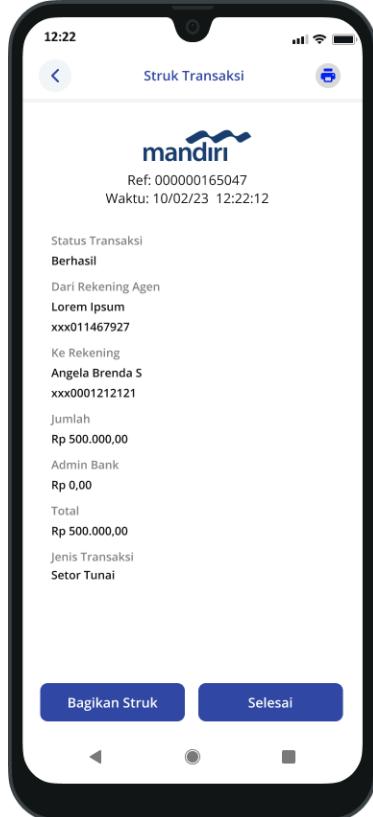
Lengkapi Nomor
Rekening, Jumlah,
Sumber Dana, dan
Keterangan (Opsional),
lalu tekan tombol **Lanjut**



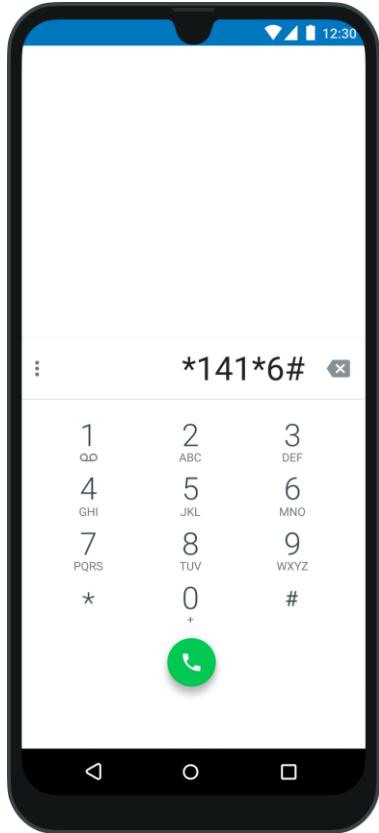
Sistem akan
menampilkan konfirmasi
Setor Tunai, apabila telah
sesuai, tekan tombol
Setor



Masukkan PIN ABS



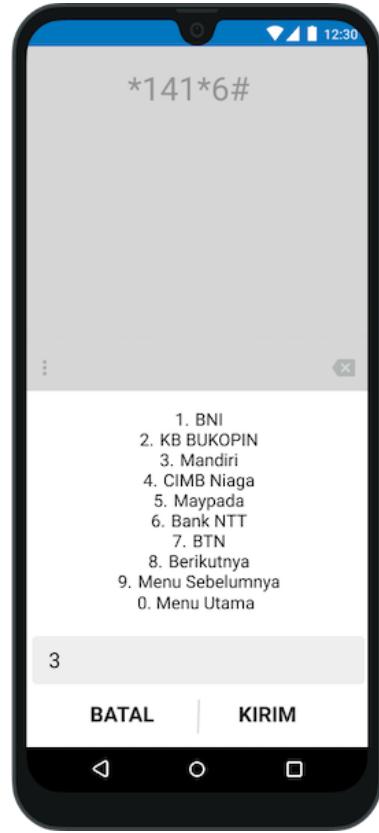
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



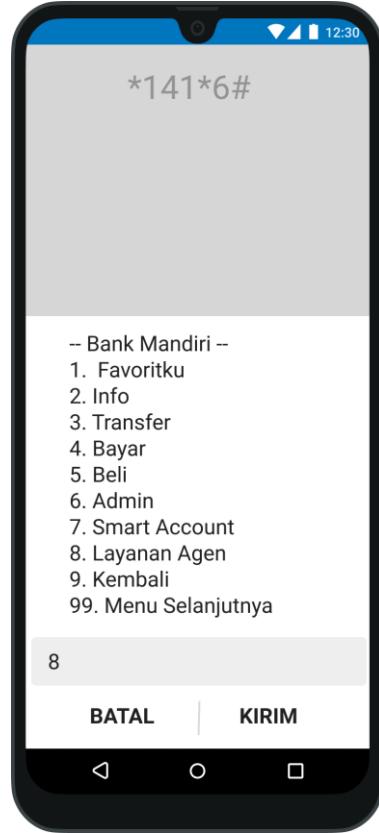
Nasabah Ketik *141*6#,
tekan tombol
Call/Telepon



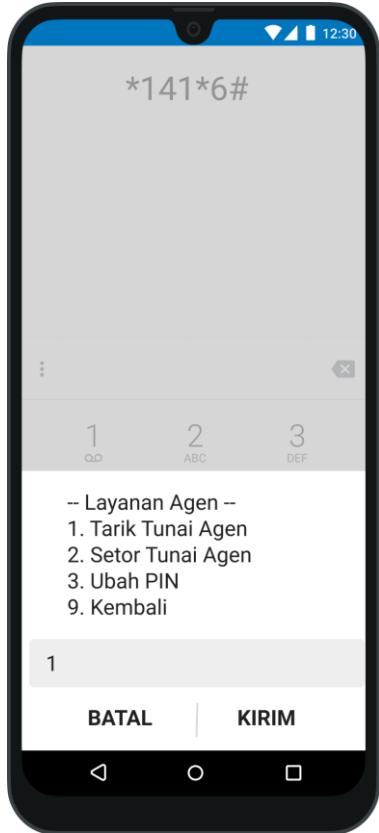
Ketik 1, tekan tombol
Kirim



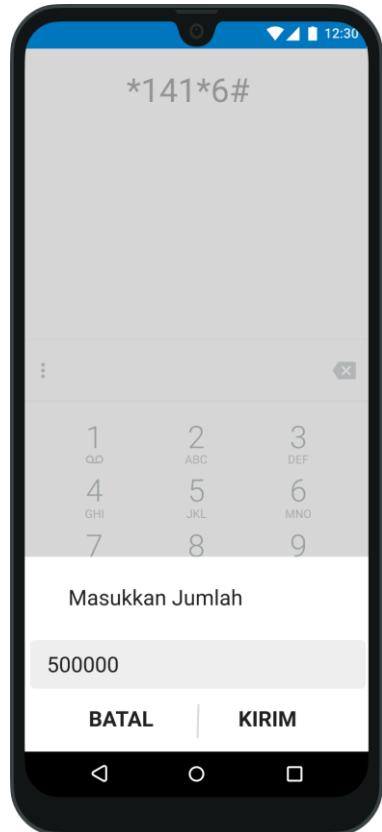
Ketik 3, tekan tombol
Kirim



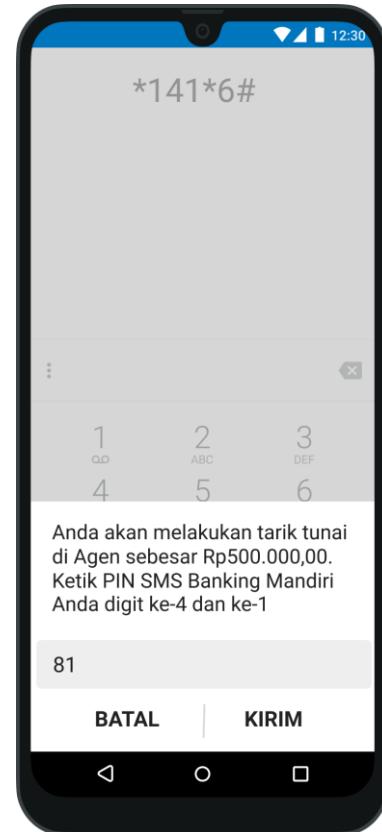
Ketik 8, tekan tombol
Kirim



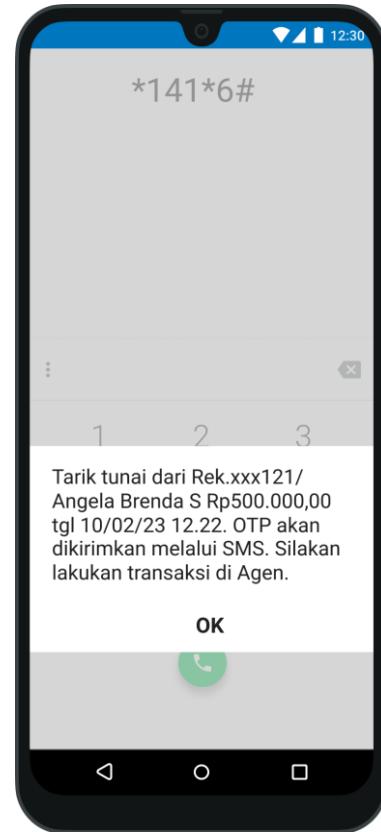
Ketik 1, tekan tombol
Kirim



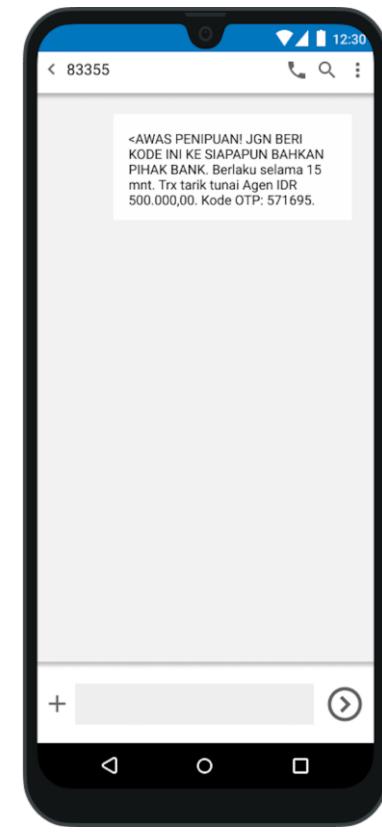
Ketik jumlah
Tarik Tunai, tekan tombol
Kirim



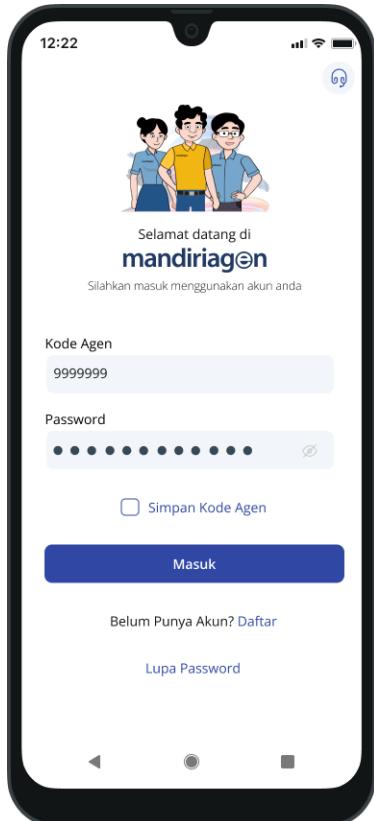
Ketik PIN SMS Banking
Nasabah sesuai
permintaan, tekan tombol
Kirim



Contoh tampilan informasi
bahwa OTP akan dikirimkan
melalui SMS **83355** ke
nomor handphone Nasabah



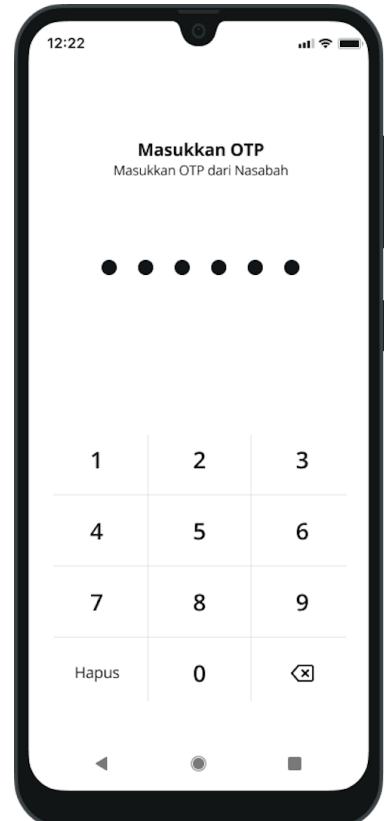
OTP akan dikirimkan oleh
83355 ke SMS Nasabah,
minta Nasabah
informasikan OTP ke Agen



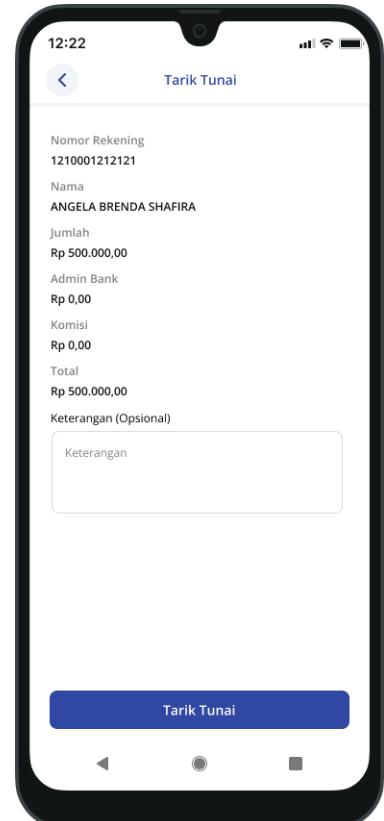
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



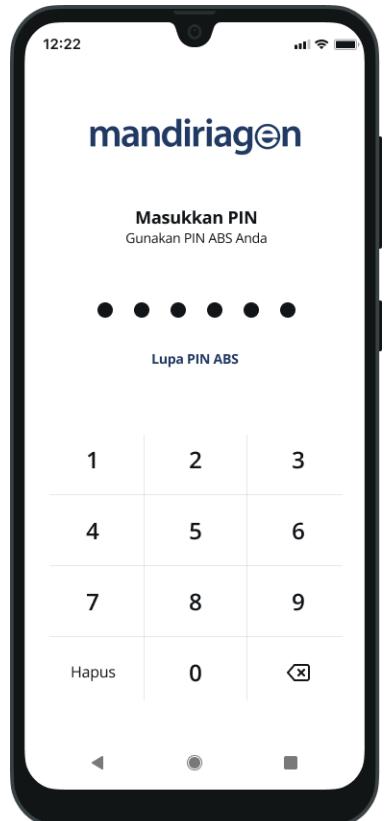
Tampilan Halaman
Utama, pilih icon **Tarik
Tunai**



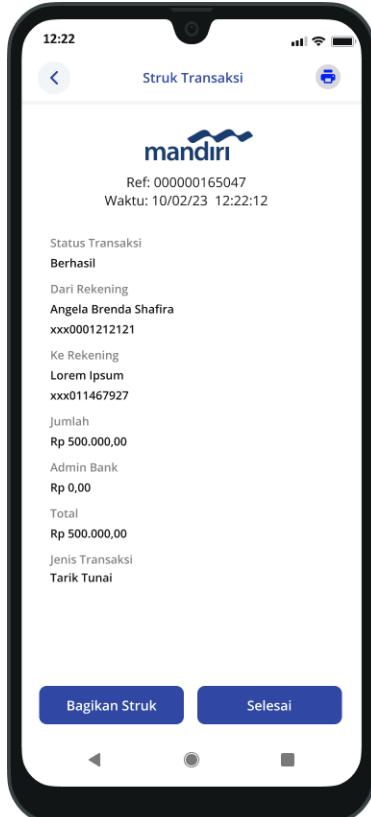
Masukkan OTP dari
Nasabah



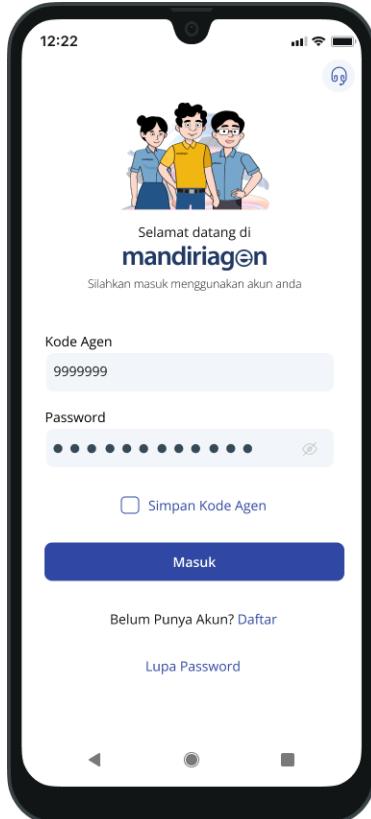
Sistem akan
menampilkan konfirmasi
Tarik Tunai, apabila telah
sesuai, tekan tombol
Tarik Tunai



Masukkan PIN
Gunakan PIN ABS Anda



Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



Tampilan Menu Utama,
pilih menu
Transfer Mandiri

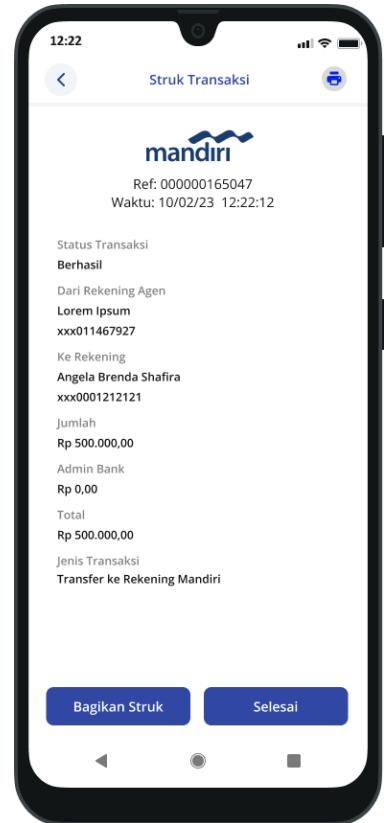
Lengkapi informasi Nomor
Rekening Tujuan, Jumlah, NIK,
Sumber Dana, dan Keterangan
(Opsional), lalu tekan tombol
Lanjut

Lengkapi data WIC atau
Non Nasabah, lalu tekan
tombol **Lanjut**

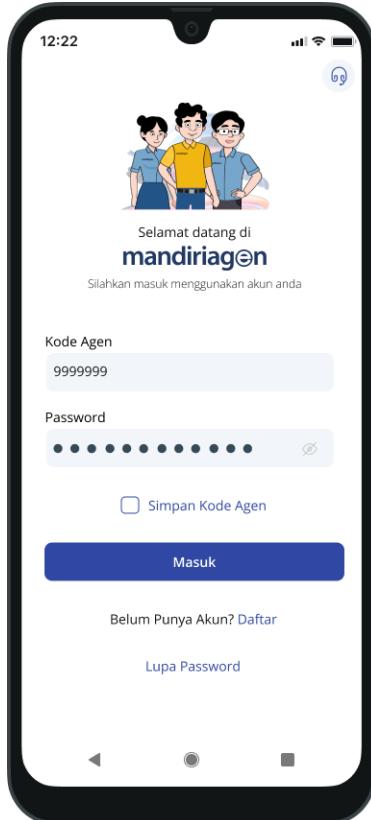
Sistem akan
menampilkan konfirmasi
Transfer ke Bank Mandiri,
apabila telah sesuai,
tekan tombol **Transfer**



Masukkan PIN ABS



Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**

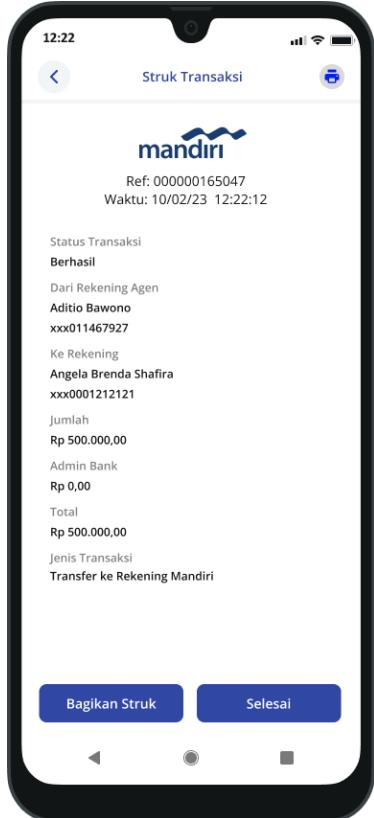


Tampilkan Halaman
Utama, pilih icon
Transfer Mandiri

Lengkapi informasi Nomor
Rekening Tujuan, Jumlah, NIK,
Sumber Dana, dan
Keterangan (Opsional), lalu
tekan tombol **Lanjut**

Sistem akan menampilkan
konfirmasi Transfer ke
Bank Mandiri, apabila
telah sesuai, tekan tombol
Transfer

Masukkan PIN ABS



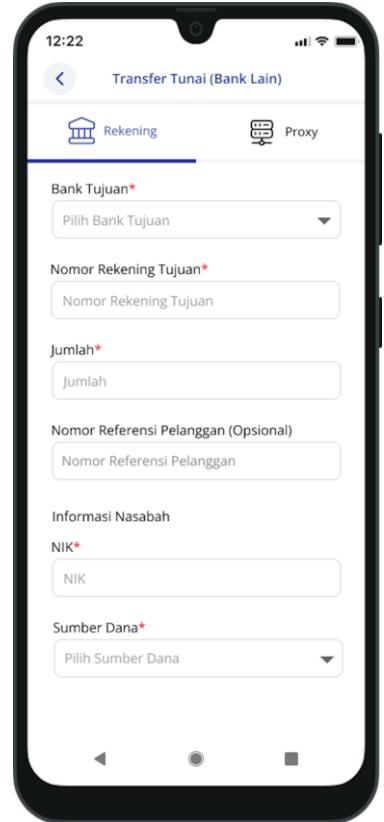
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



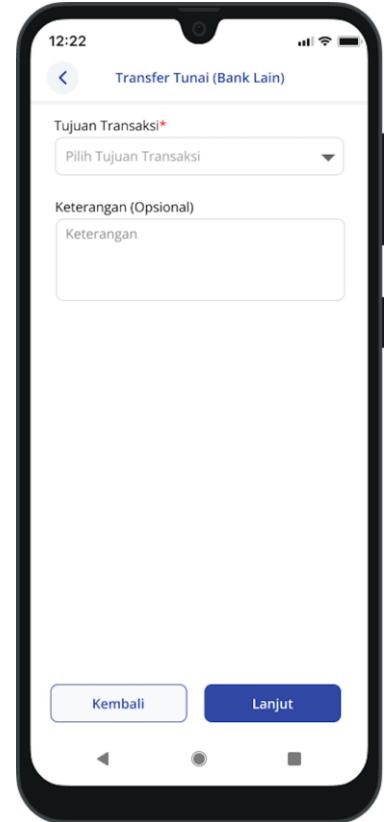
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



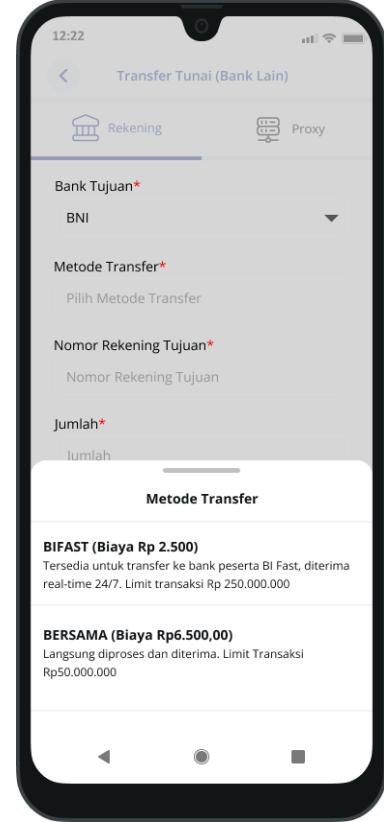
Tampilan Halaman
Utama, pilih icon
Transfer Bank Lain



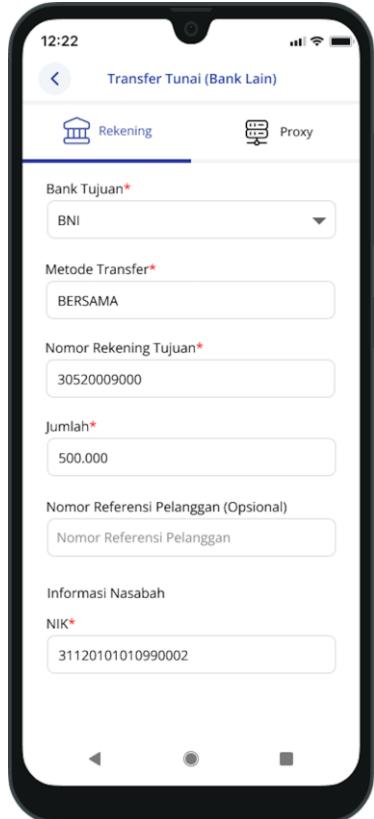
Pilih Rekening



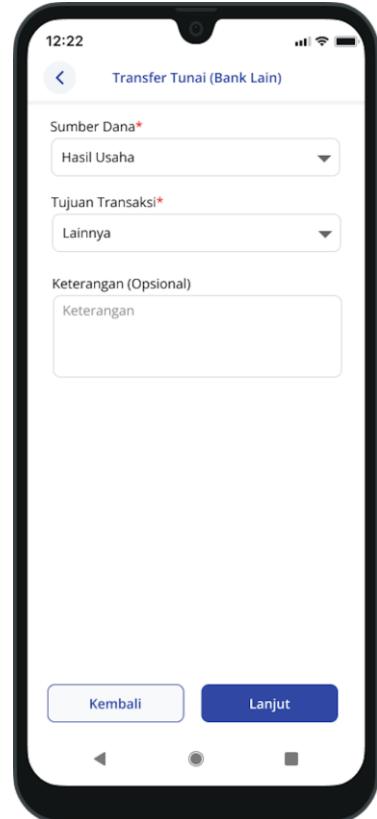
Tampilan Transfer Tunai
(Bank Lain) - Rekening



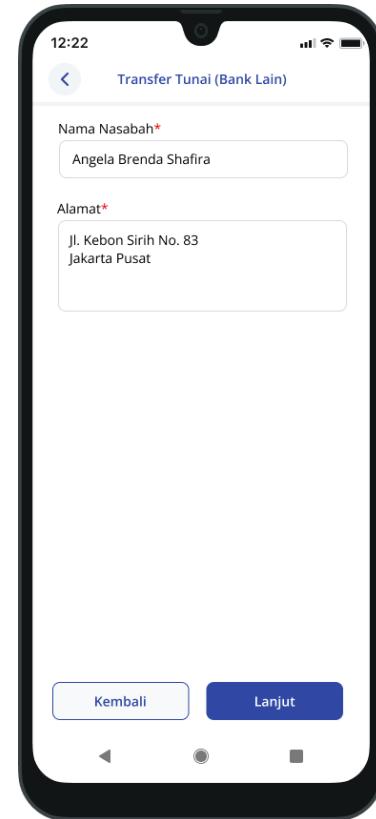
Pilih Bank Tujuan, lalu
pilih Metode Transfer



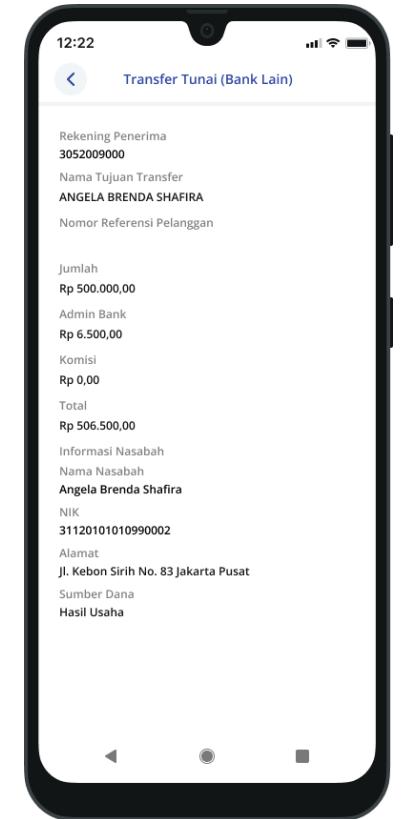
Misal pilih Bersama, lalu lengkapi data



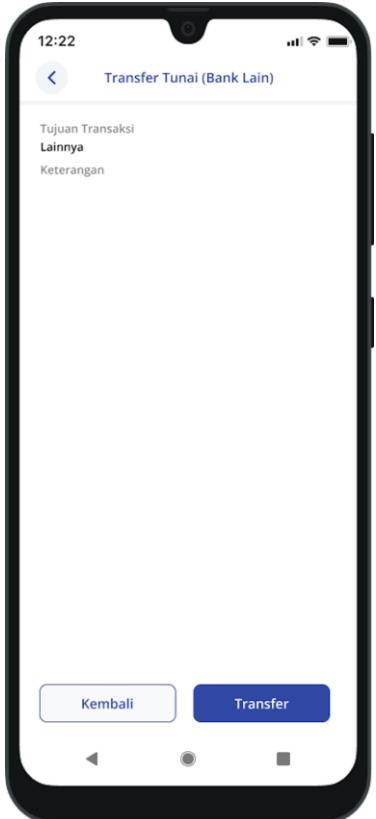
Lengkapi data, tekan tombol **Lanjut**



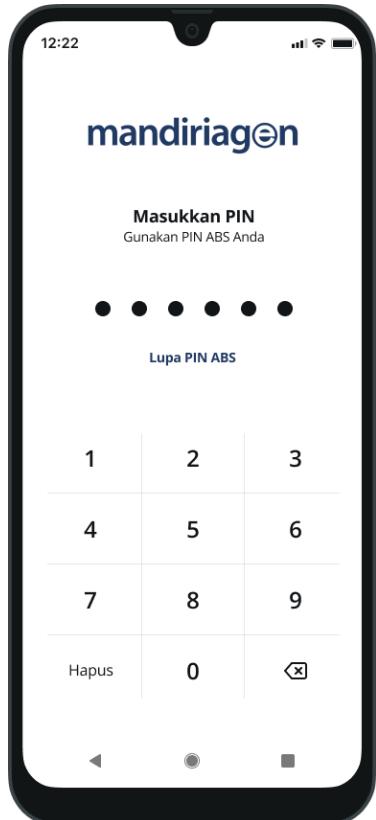
Lengkapi data WIC/Non Nasabah, lalu tekan tombol **Lanjut**



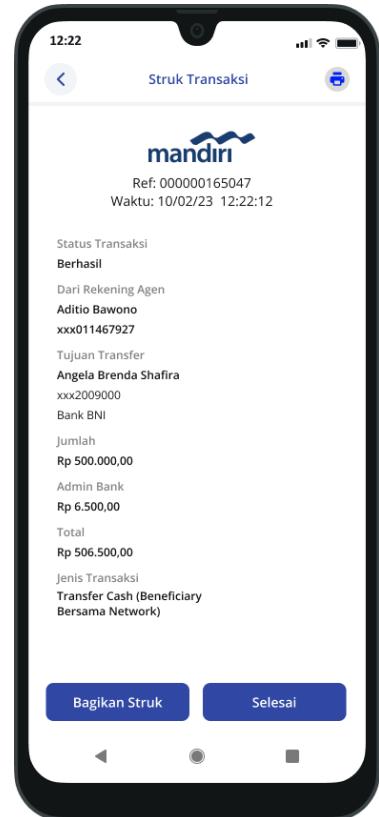
Pastikan data-data sudah sesuai



Tekan tombol **Transfer**



Masukkan PIN ABS



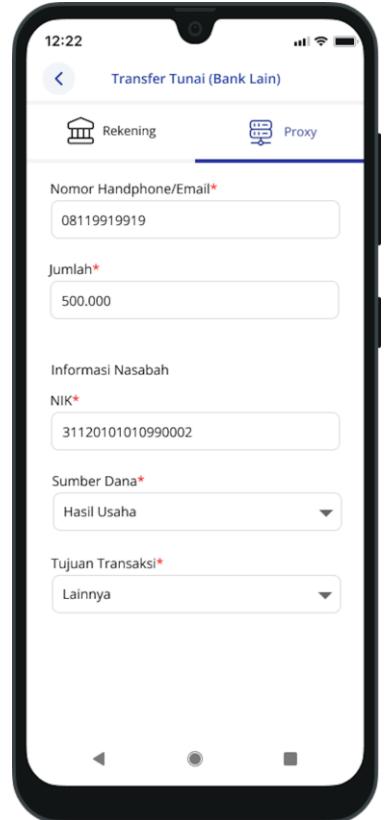
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



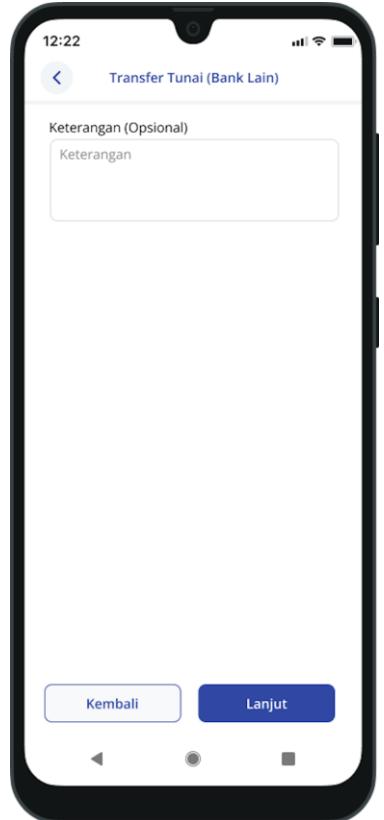
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



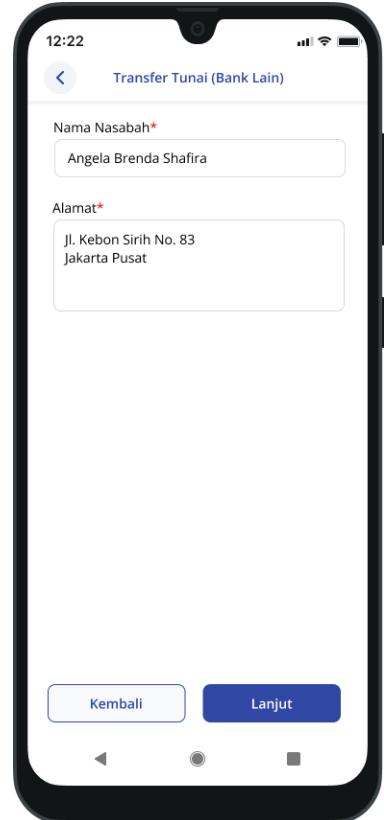
Tampilkan Halaman
Utama, pilih icon
Transfer Bank Lain



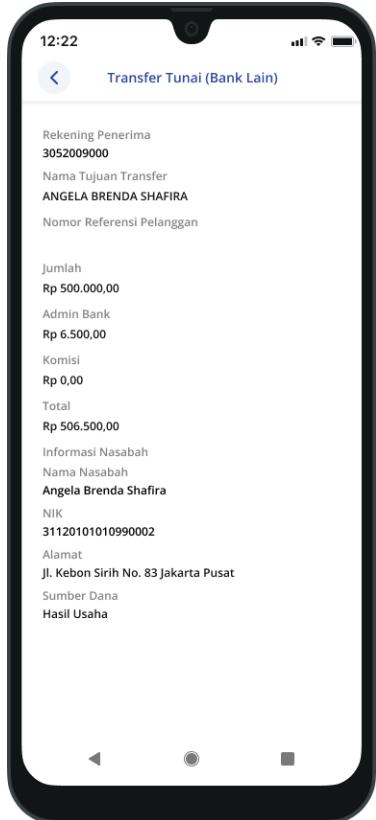
Pilih Proxy, lalu masukkan
Nomor Handphone atau
email, lengkapi data



Tekan tombol
Lanjut



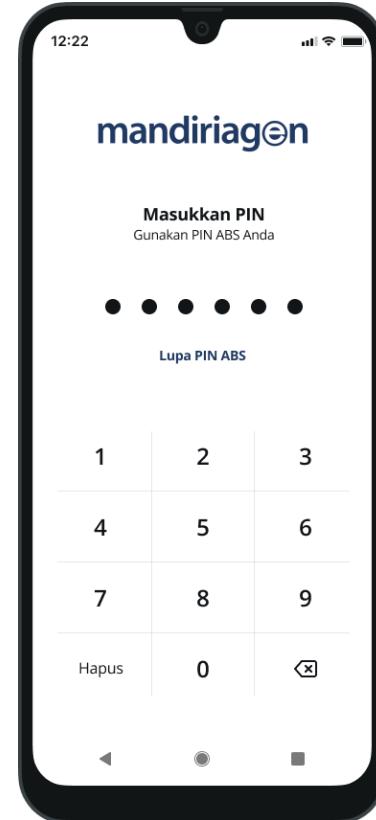
Lengkapi data WIC/Non
Nasabah, lalu tekan
tombol **Lanjut**



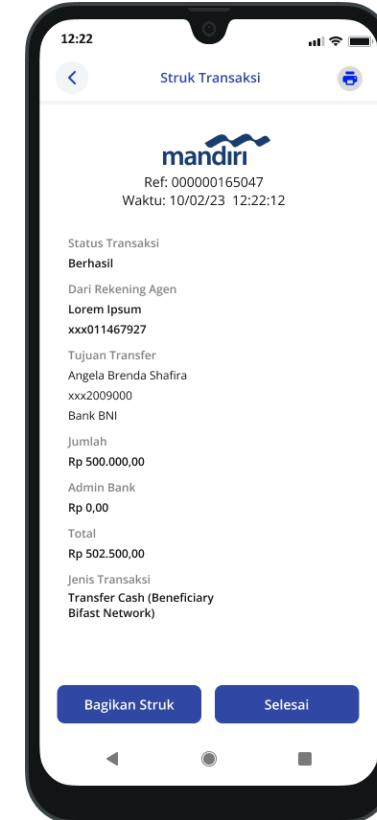
Pastikan data-data sudah
sesuai



Tekan tombol **Transfer**



Masukkan PIN ABS



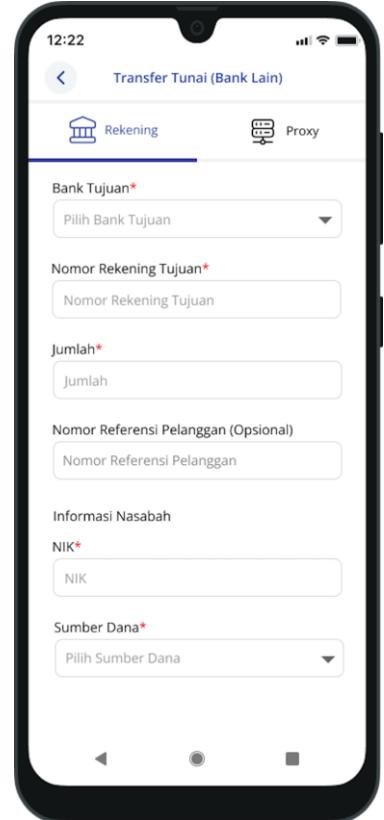
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



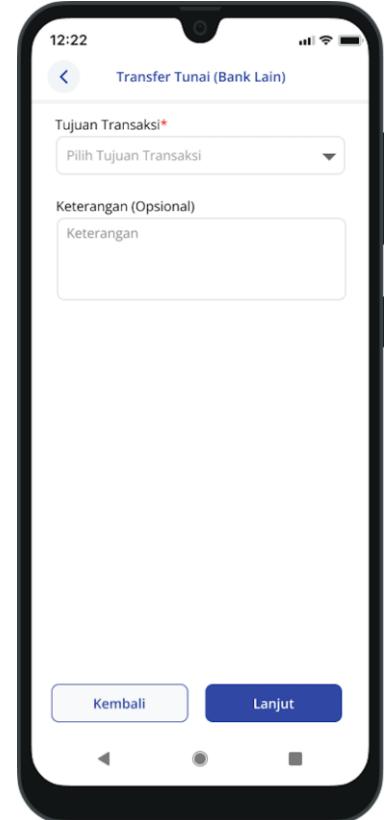
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



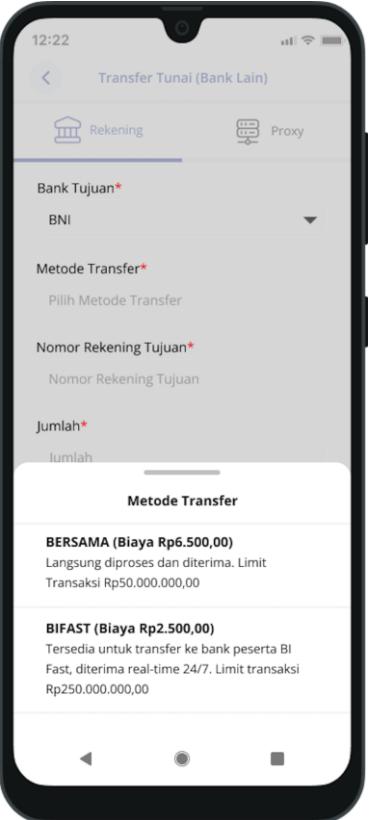
Tampilan Halaman
Utama, pilih icon
Transfer Bank Lain



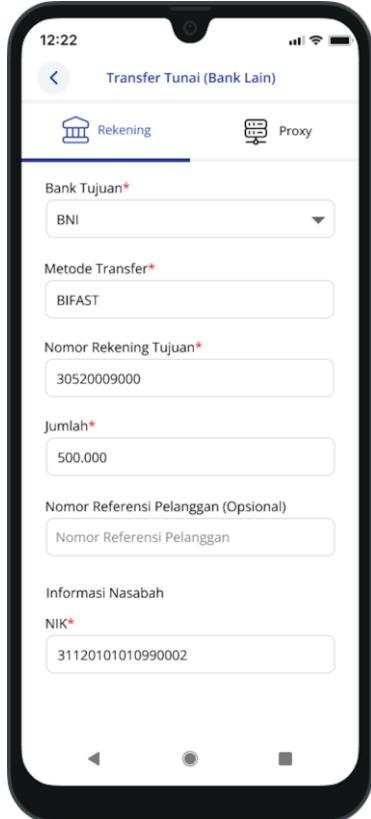
Pilih Rekening



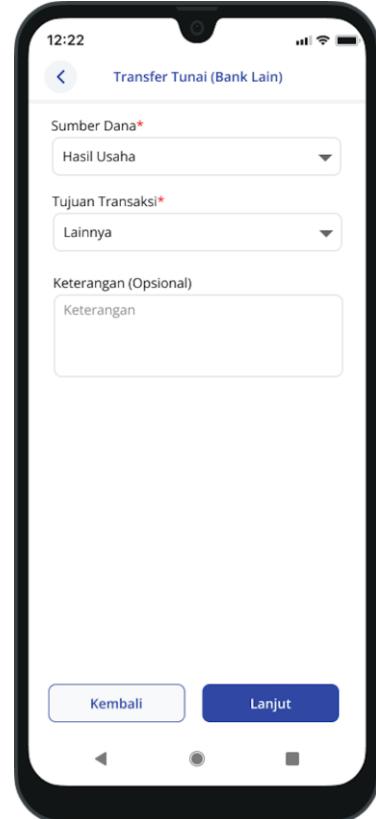
Tampilan Transfer Tunai
(Bank Lain) - Rekening



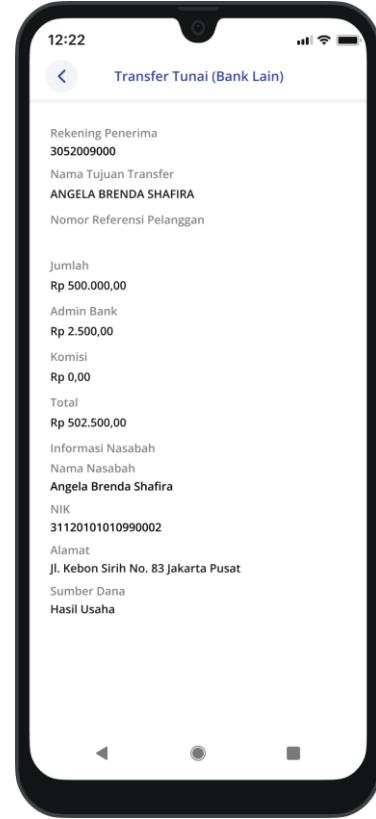
Pilih Bank Tujuan, lalu
pilih Metode Transfer



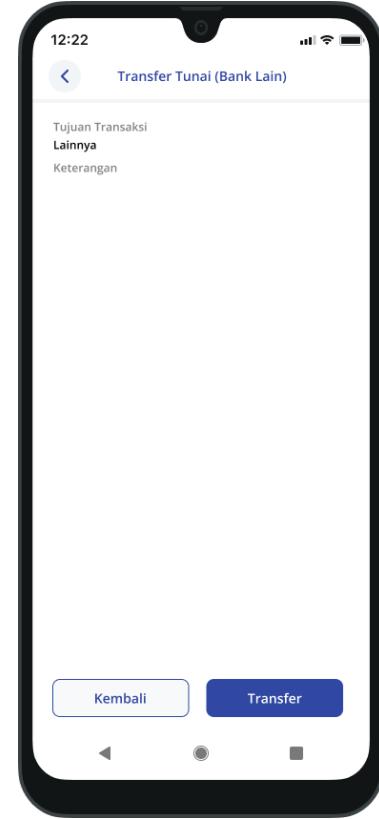
Misal pilih BI Fast, lalu lengkapi data



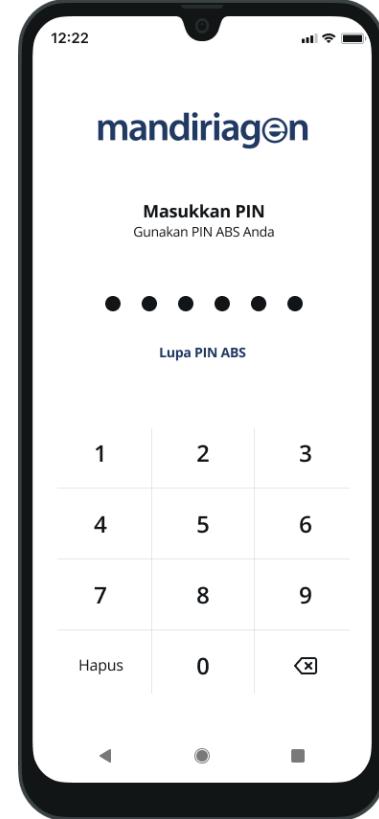
Lengkapi data lagi, lalu tekan tombol **Lanjut**



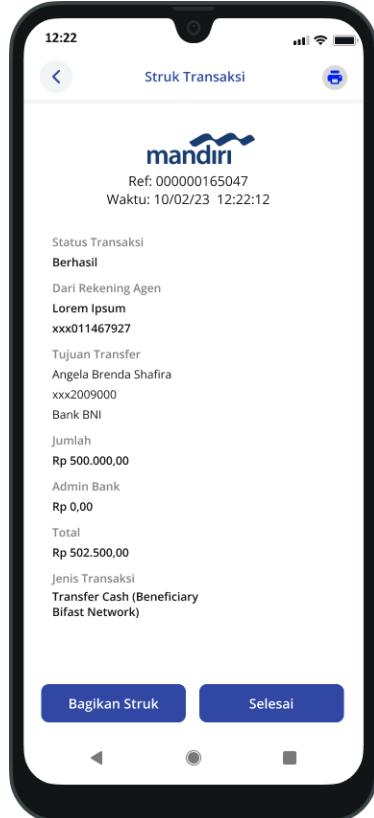
Pastikan data-data sudah sesuai



Tekan tombol **Transfer**



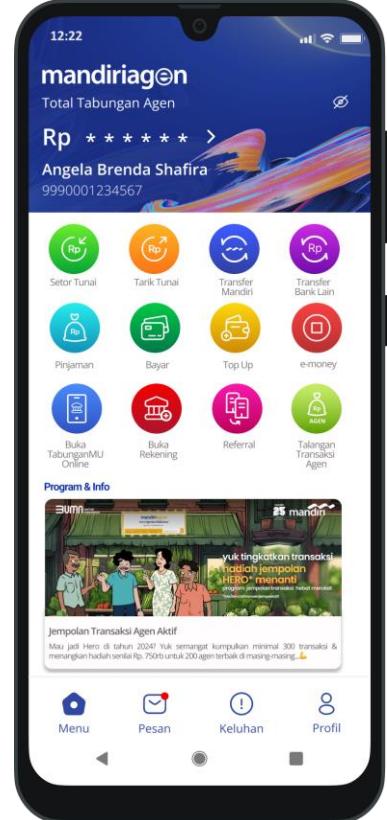
Masukkan PIN ABS



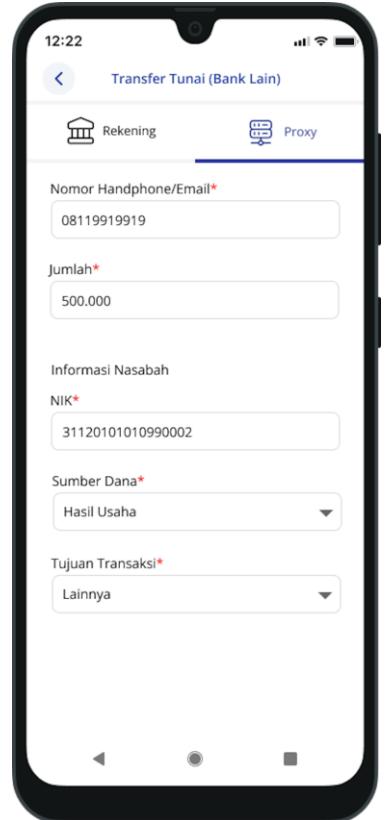
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



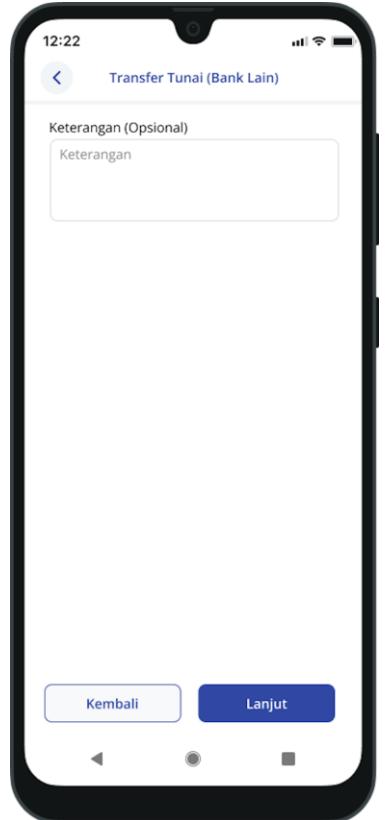
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



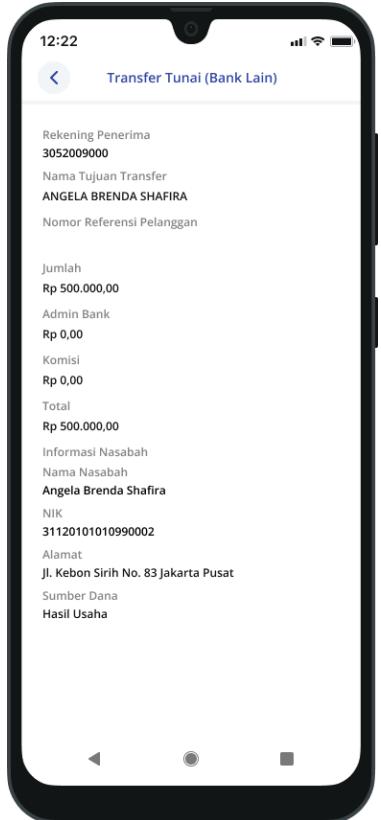
Tampilan Halaman
Utama, pilih icon
Transfer Bank Lain



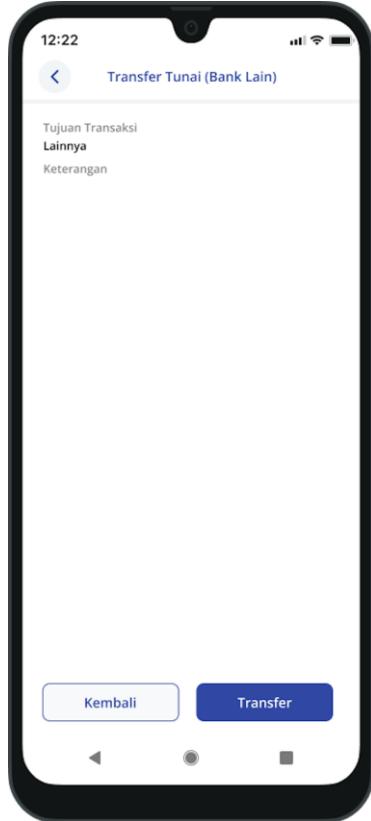
Pilih Proxy, lalu masukkan
Nomor Handphone atau
email, lengkapi data



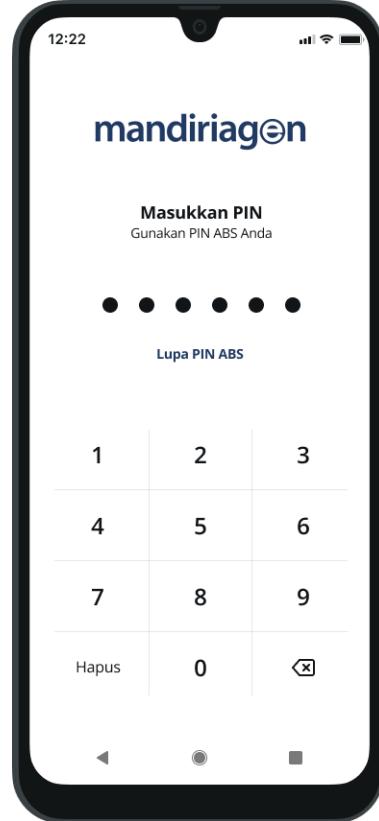
Tekan tombol
Lanjut



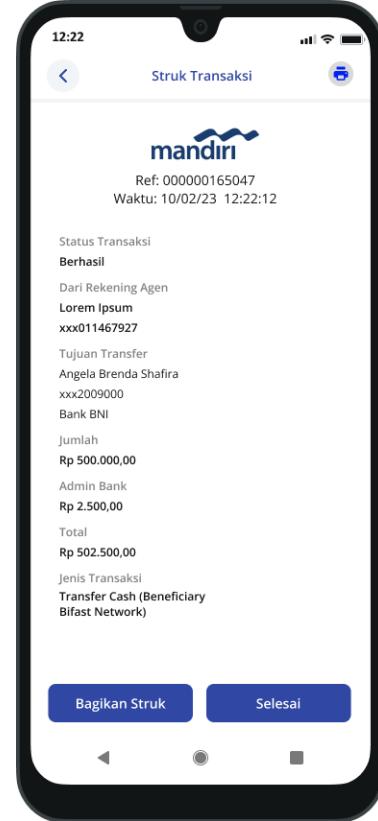
Pastikan data-data sudah
sesuai



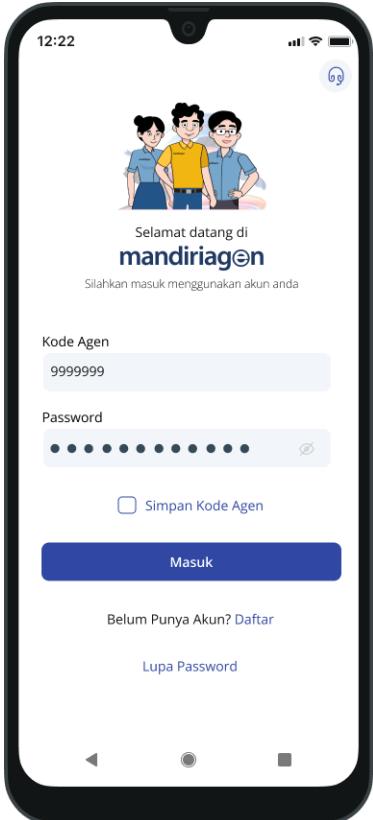
Tekan tombol **Transfer**



Masukkan PIN ABS



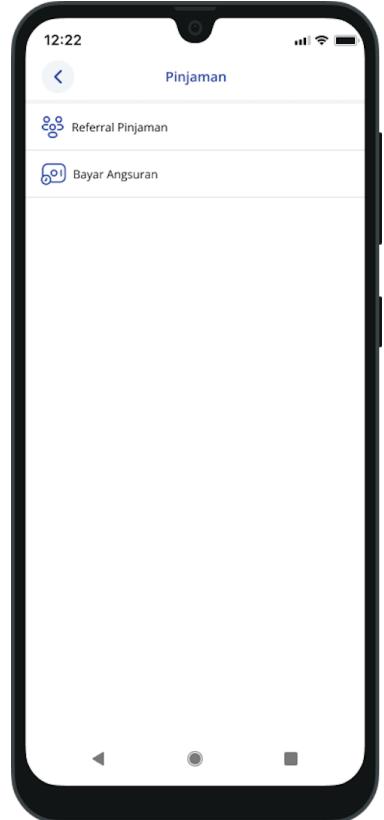
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



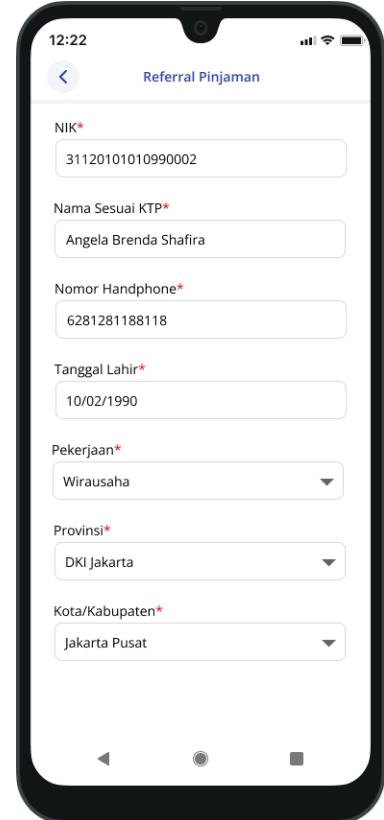
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



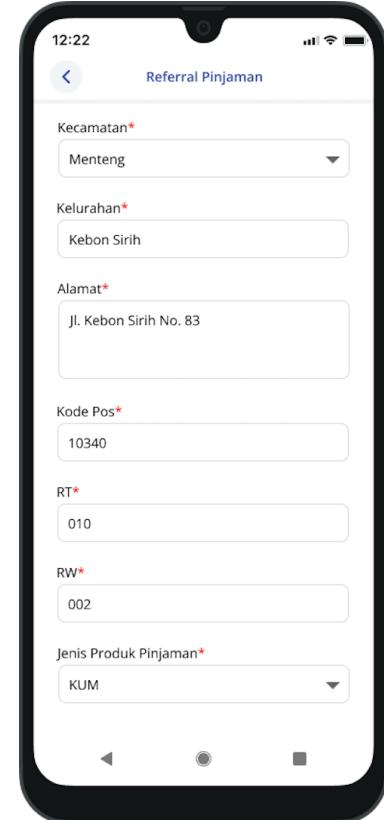
Tampilkan Halaman
Utama, pilih icon
Pinjaman



Pilih
Referral Pinjaman



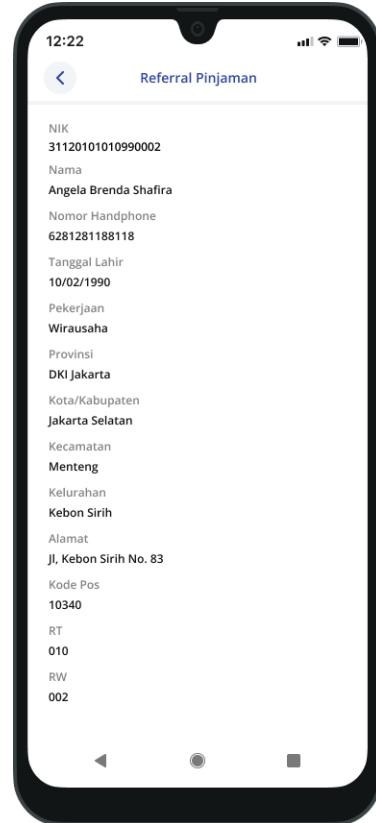
Lengkapi data



Lengkapi data



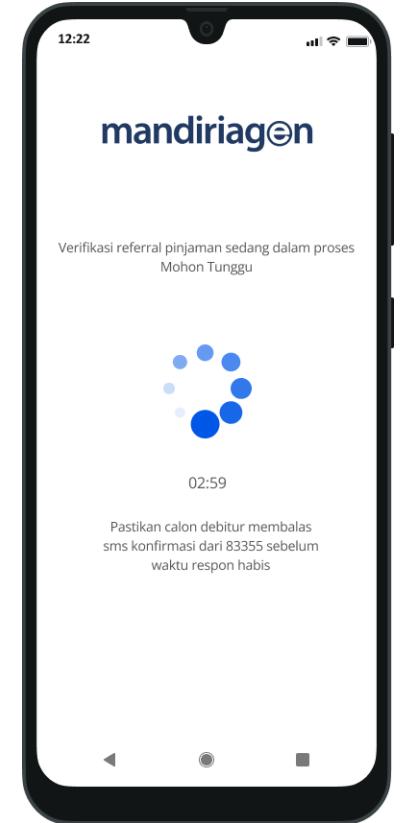
Pilih limit yang diajukan,
tekan tombol **Lanjut**



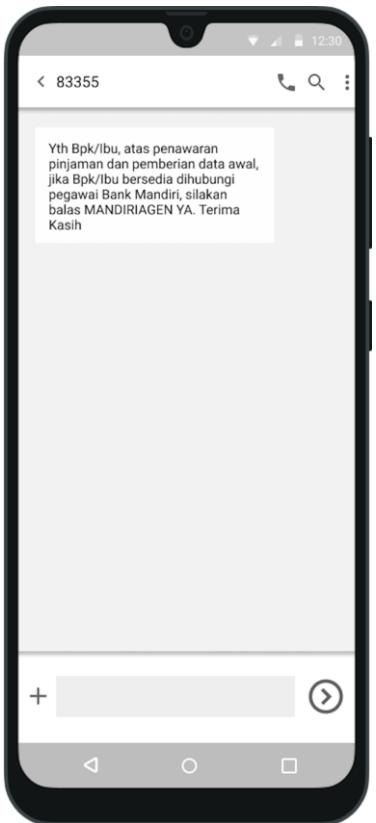
Sistem akan
menampilkan konfirmasi
Referral Pinjaman



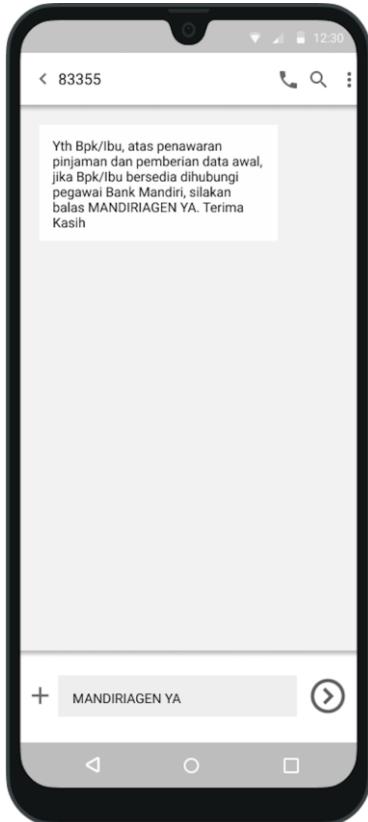
Apabila telah sesuai,
tekan tombol **Lanjut**



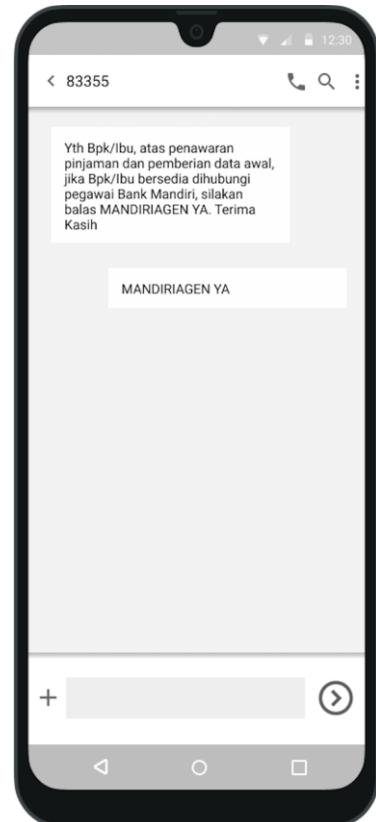
Muncul tampilan
proses verifikasi provisioning,
bersamaan dengan
pengiriman SMS konfirmasi ke
Calon Debitur



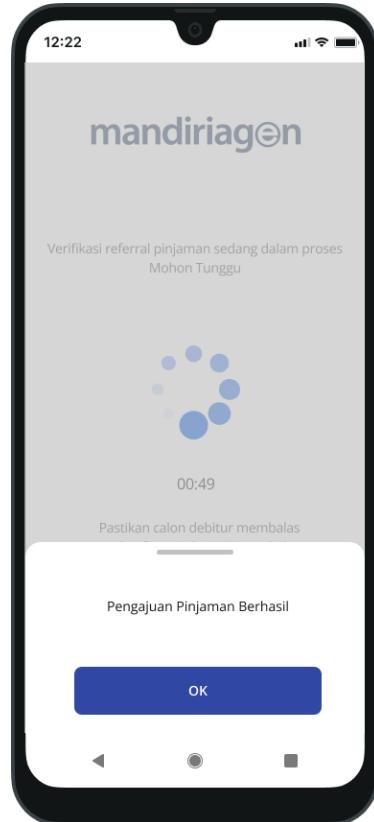
Tampilan SMS konfirmasi
di Pesan pada handphone
Calon Debitur



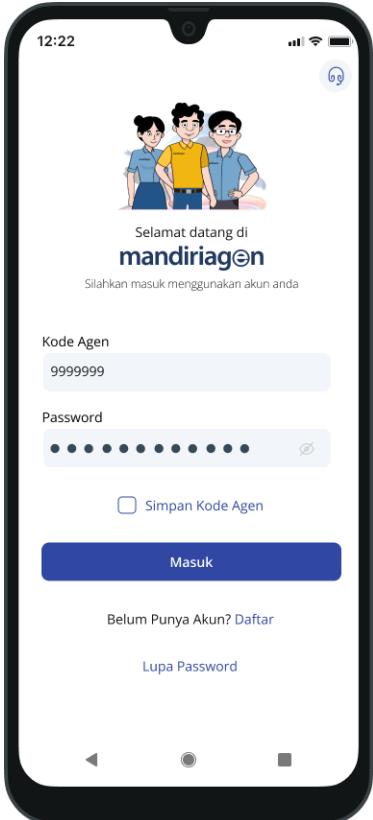
Minta Calon Debitur
untuk balas Pesan
dengan format
MANDIRIAGEN YA



Minta Calon Debitur
untuk memastikan
SMS terkirim



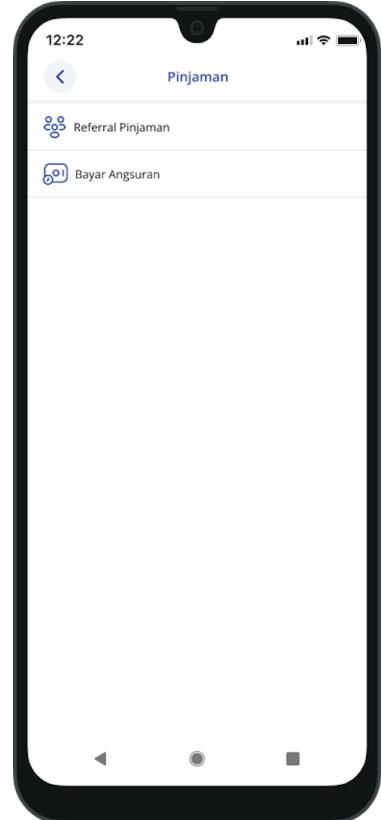
Tampilan apabila
pengajuan Referral
Pinjaman berhasil



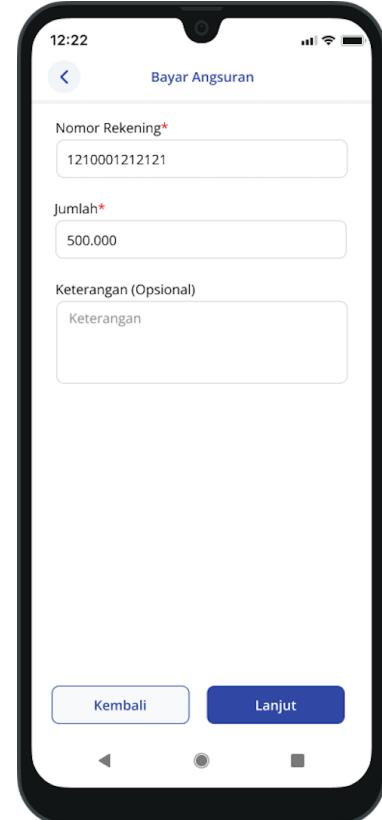
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



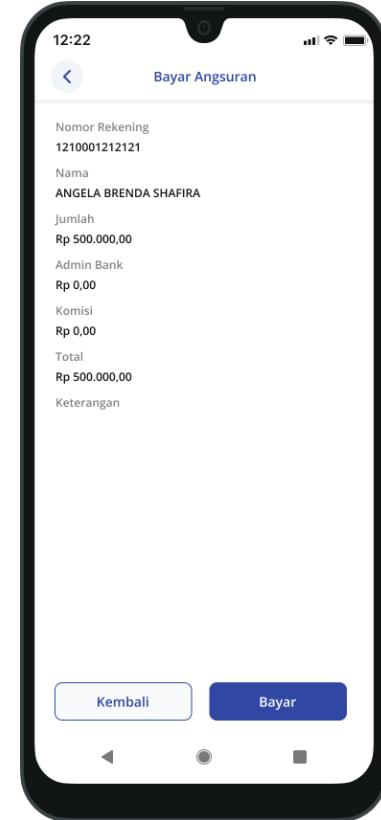
Tampilkan Halaman Utama, pilih icon **Pinjaman**



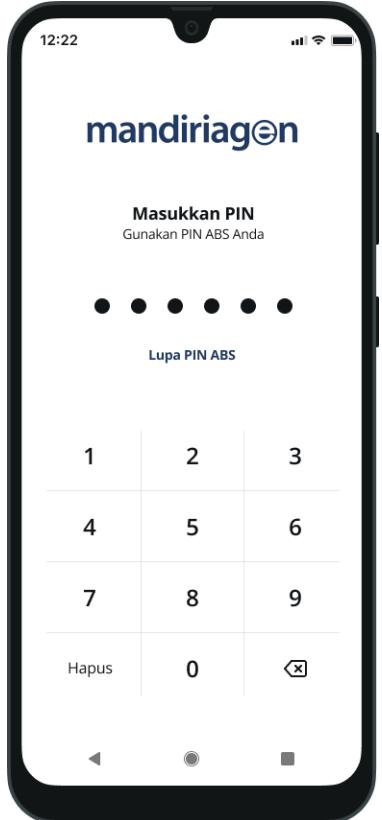
Pilih
Bayar Angsuran



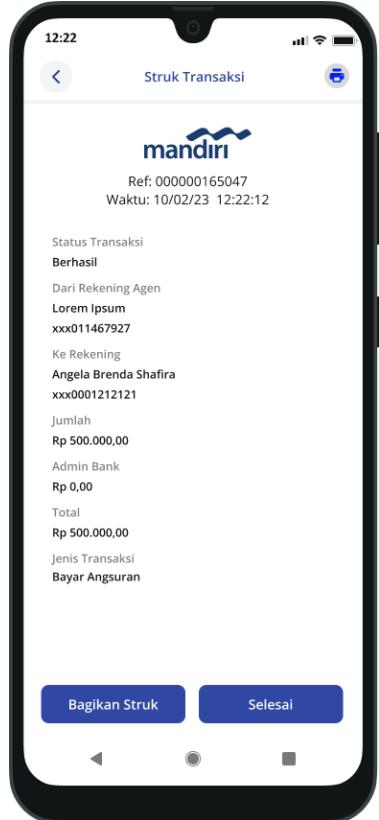
Masukkan Nomor Rekening Pinjaman, Jumlah, dan Keterangan (Opsional) , lalu tekan tombol **Lanjut**



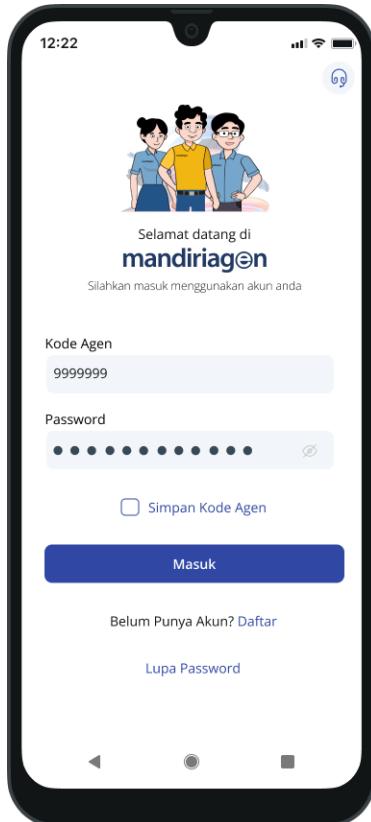
Sistem akan menampilkan konfirmasi Referral Pinjaman, apabila telah sesuai, tekan tombol **Bayar**



Masukkan PIN ABS



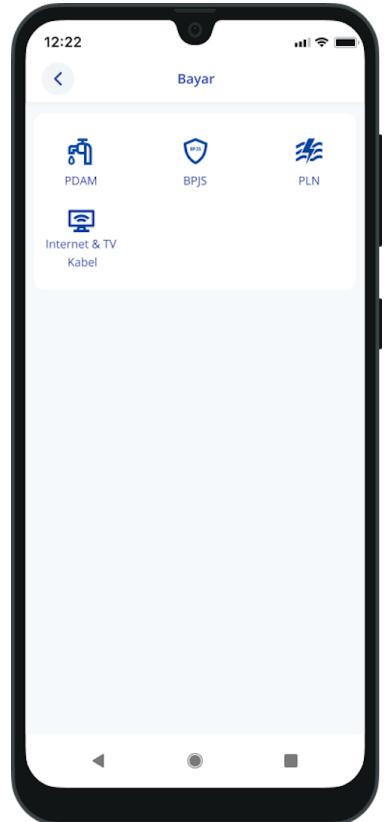
Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



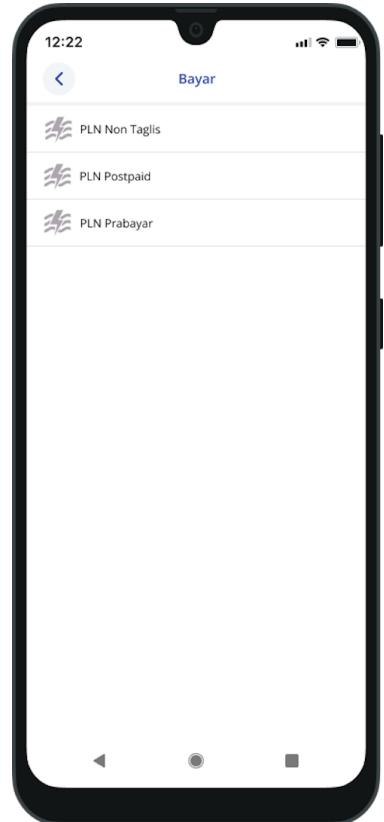
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



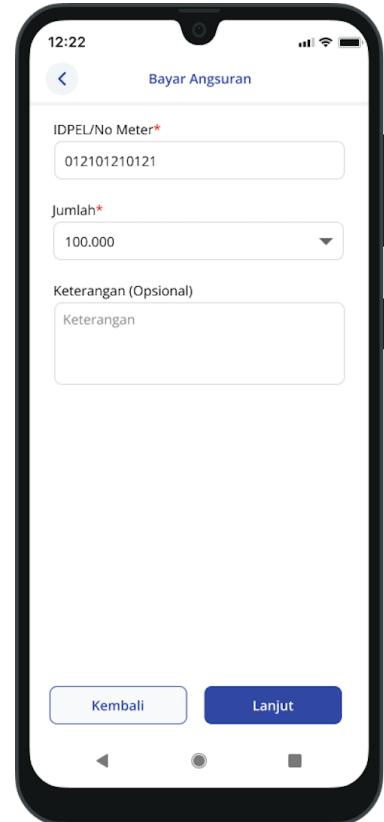
Tampilkan Halaman
Utama, pilih icon
Bayar



Pilih **PLN**



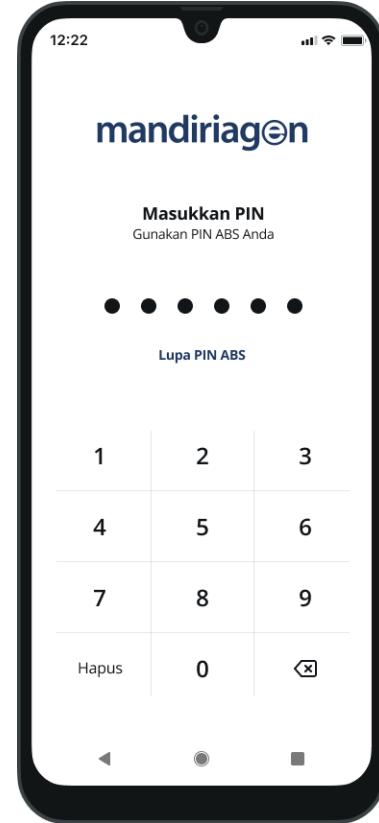
Pilih **PLN Prabayar**



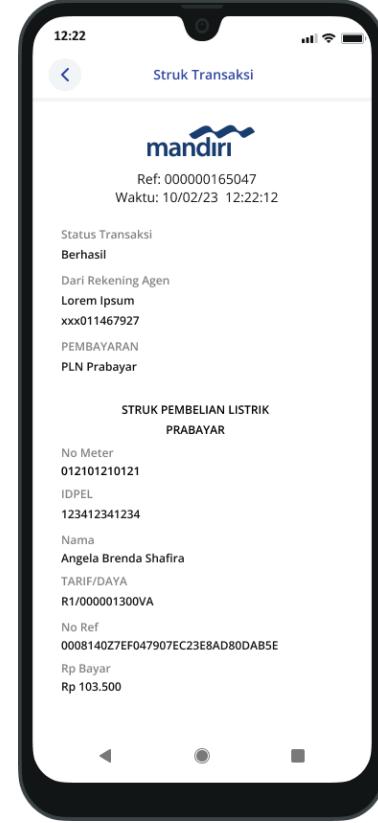
Lengkapi IDPEL/No Meter,
pilih Jumlah, dan
Keterangan (Opsional), lalu
tekan tombol **Lanjut**



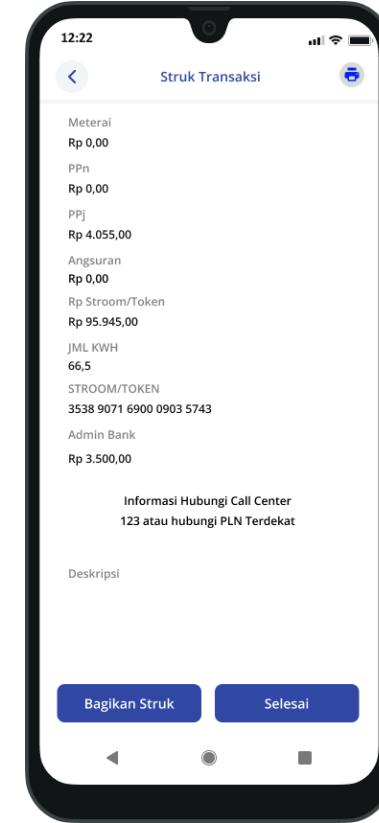
Sistem akan menampilkan konfirmasi PLN Prabayar, apabila telah sesuai, tekan tombol **Bayar**



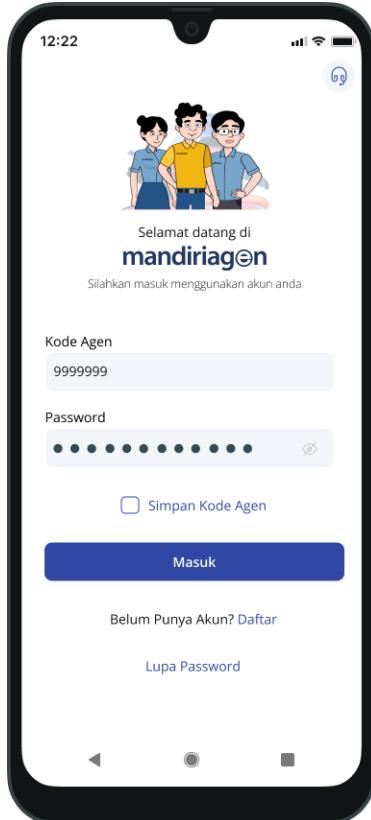
Masukkan PIN ABS



Struk Transaksi dapat dibagikan atau dicetak (apabila terhubung dgn Bluetooth printer)



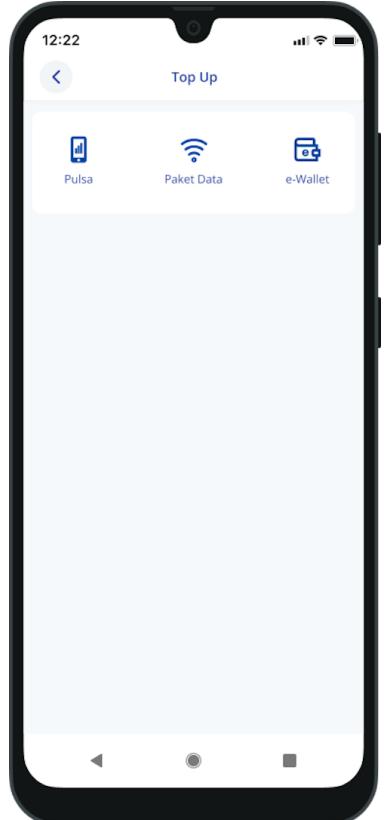
Struk Transaksi dapat dibagikan atau dicetak (apabila terhubung dgn Bluetooth printer)



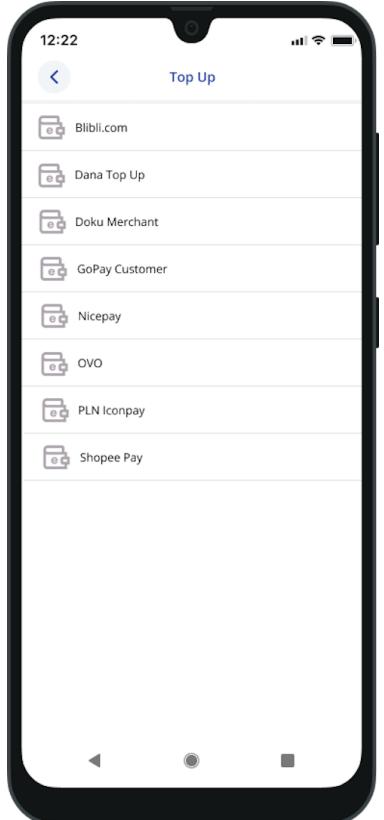
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



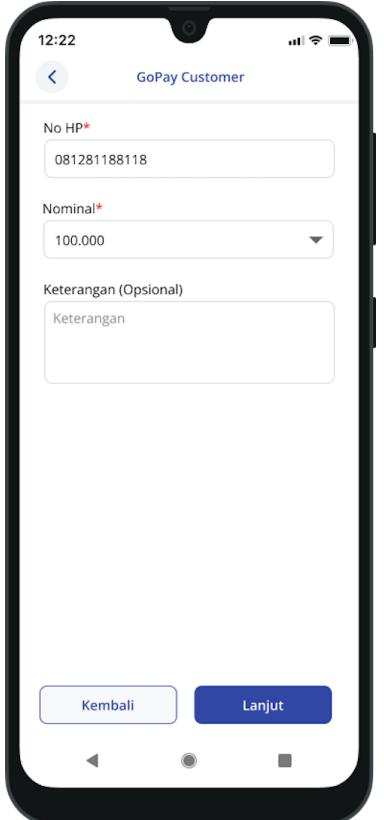
Tampilkan Halaman
Utama, pilih icon
Top Up



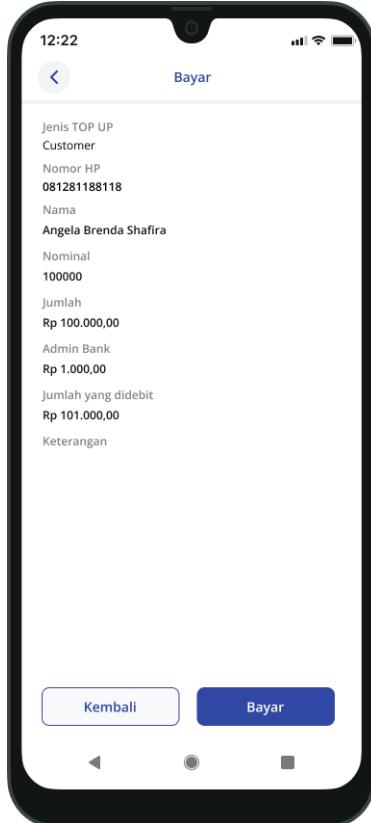
Pilih **e-wallet**



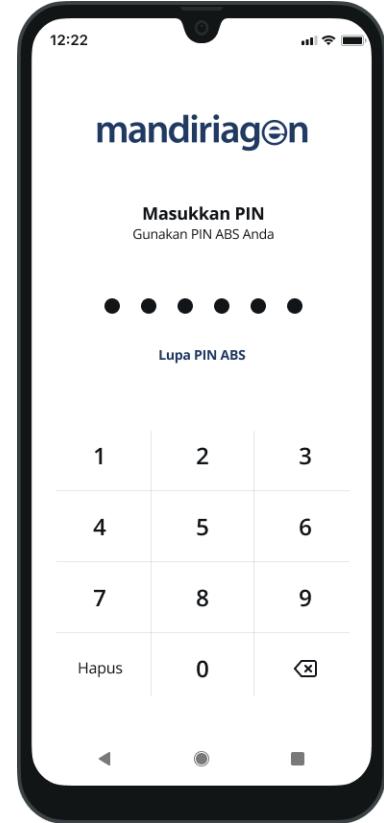
Pilih **GoPay Customer**



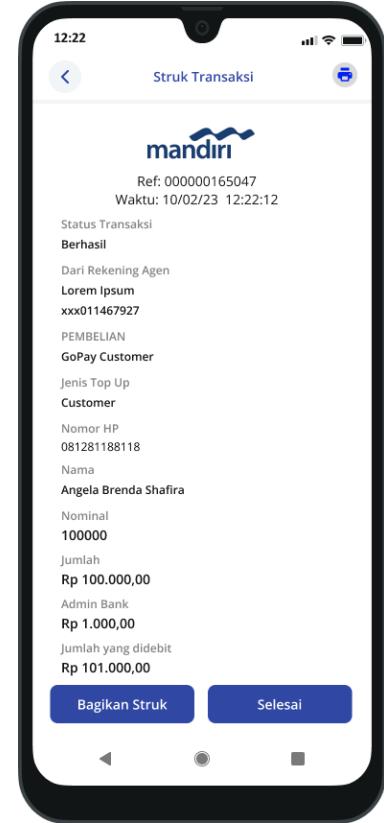
Lengkapi No HP, pilih
Nominal, dan Keterangan
(Opsional), lalu tekan
tombol **Lanjut**



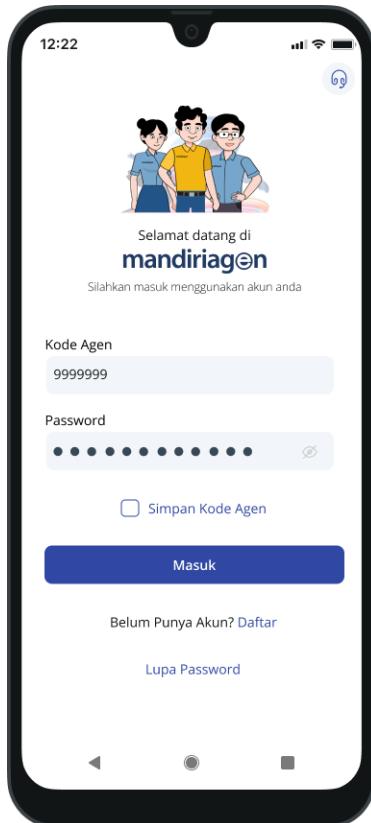
Sistem akan menampilkan konfirmasi GoPay Customer, apabila telah sesuai, tekan tombol **Bayar**



Masukkan PIN ABS



Struk Transaksi dapat dibagikan atau dicetak (apabila terhubung dgn Bluetooth printer)



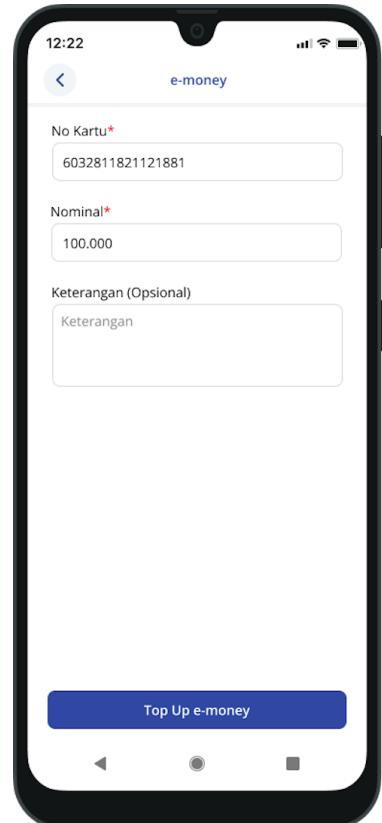
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



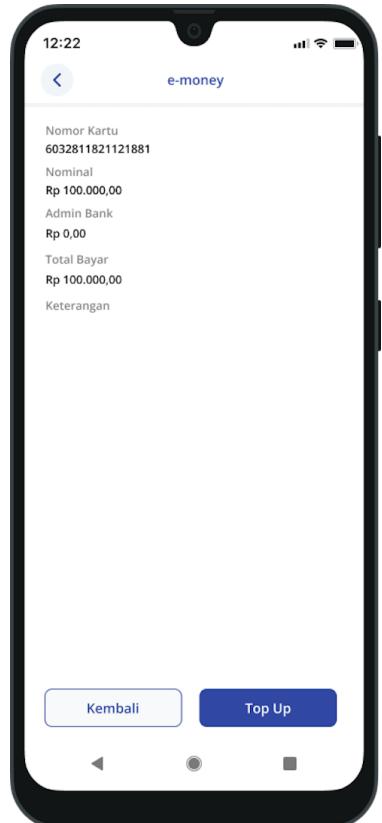
Tampilkan Halaman
Utama, pilih icon
e-money



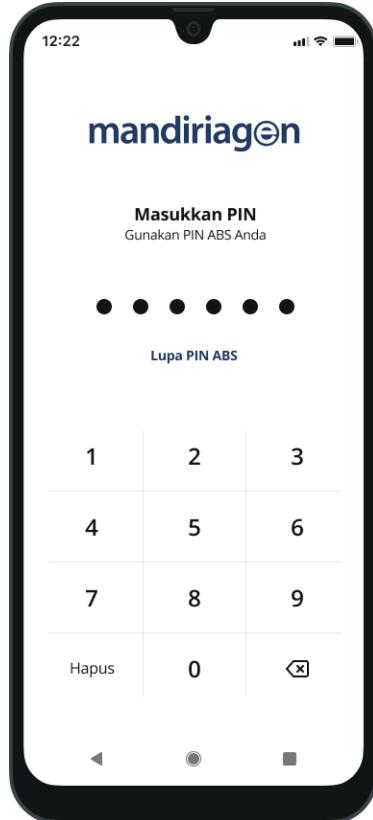
Tekan tombol
Top Up Saldo



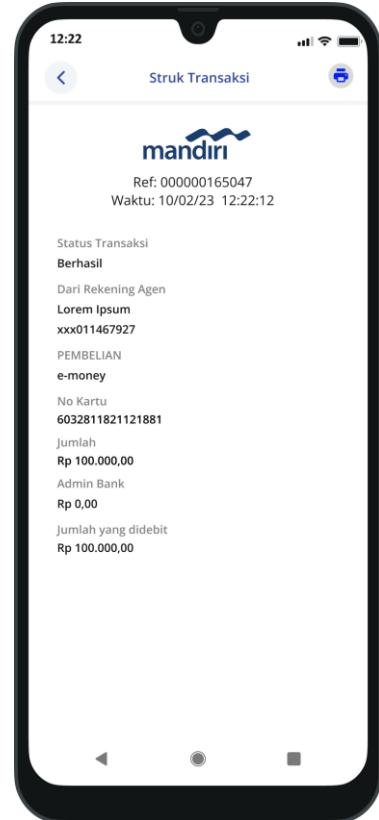
Masukkan Nomor Kartu e-
money, Nominal, dan
Keterangan (Opsional), lalu
tekan tombol
Top Up e-money



Sistem akan menampilkan
konfirmasi Top Up e-money,
apabila telah sesuai, tekan
tombol **Top Up**



Masukkan PIN ABS



Struk Transaksi dapat
dibagikan atau dicetak
(apabila terhubung dgn
Bluetooth printer)



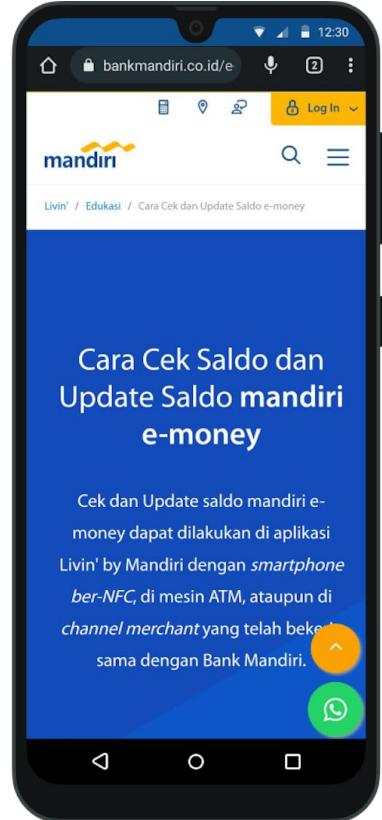
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



Tampilkan Halaman
Utama, pilih icon
e-money



Tekan **Lihat Panduan
Update Saldo**



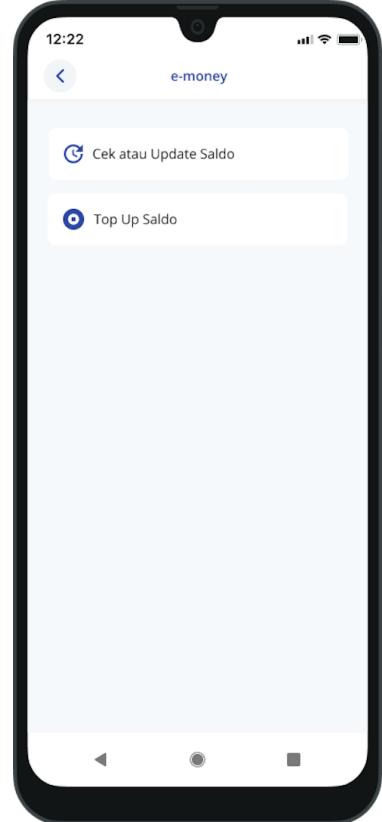
Sistem akan mengarahkan ke
laman Panduan Update
Saldo e-money di
www.bankmandiri.co.id



Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



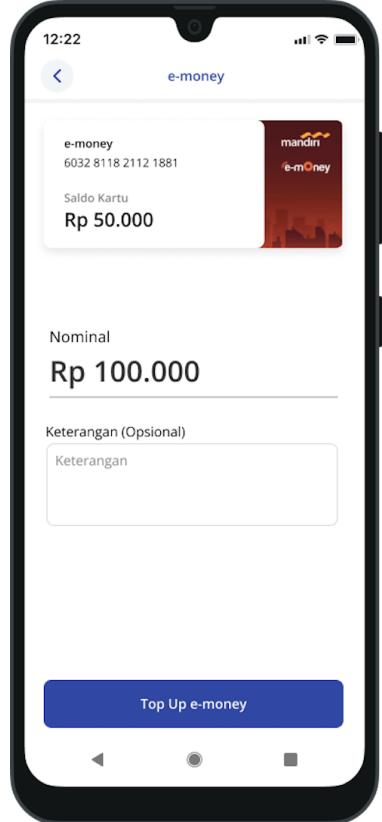
Tampilkan Halaman
Utama, pilih icon
e-money



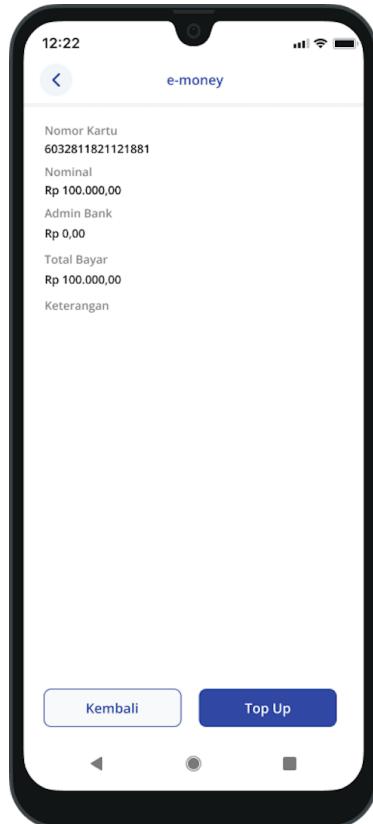
Tekan tombol
Top Up Saldo



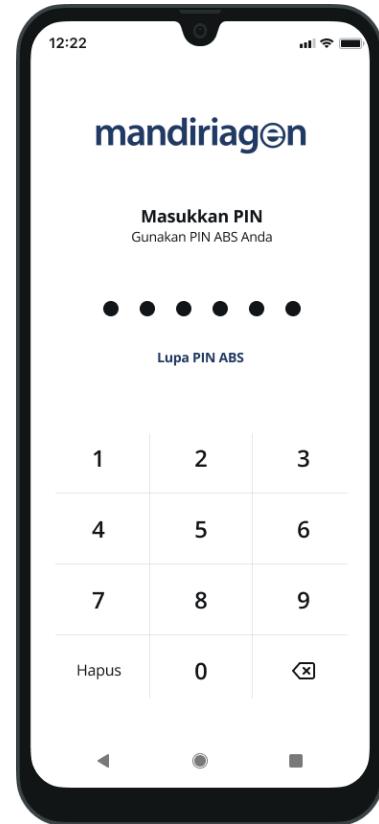
Tempel dan tahan kartu dibelakang handphone
untuk mengisi saldo



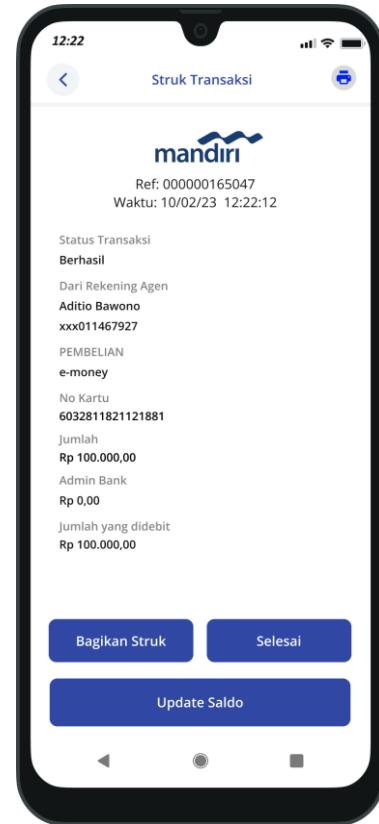
Masukkan Nominal dan
Keterangan (Opsional), lalu
tekan tombol
Top Up e-money



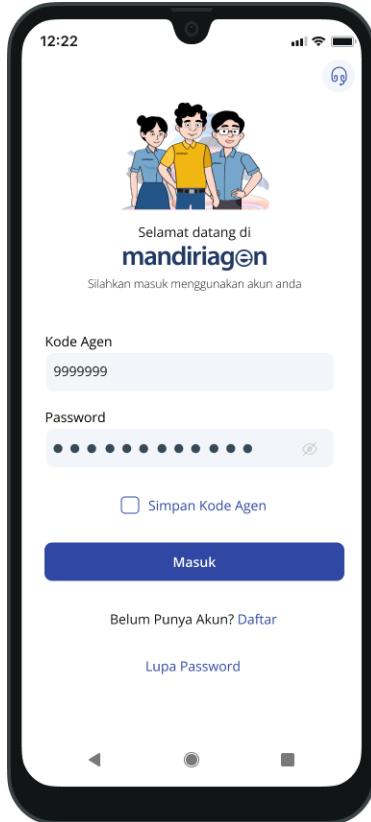
Sistem akan menampilkan konfirmasi Top Up e-money, apabila telah sesuai, tekan tombol **Top Up**



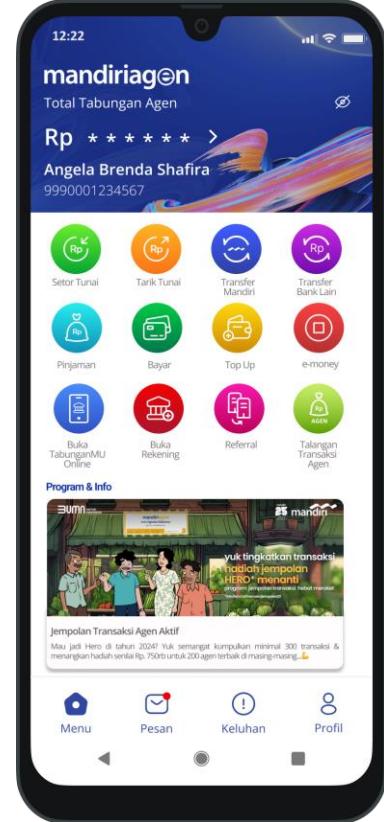
Masukkan PIN ABS



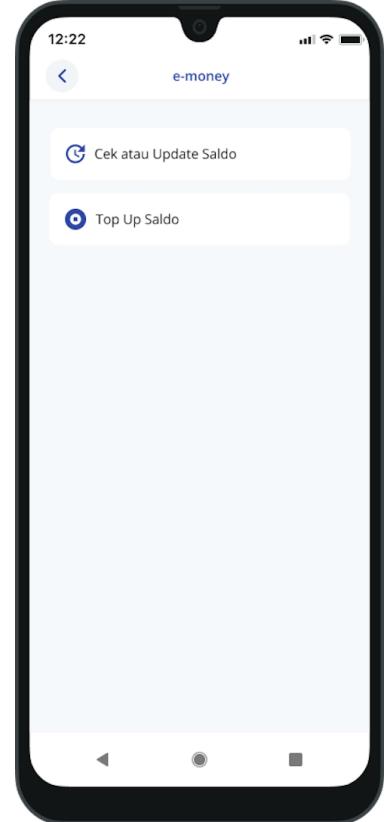
Struk Transaksi dapat dibagikan atau dicetak. Agen juga dapat tekan tombol **Update Saldo**



Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



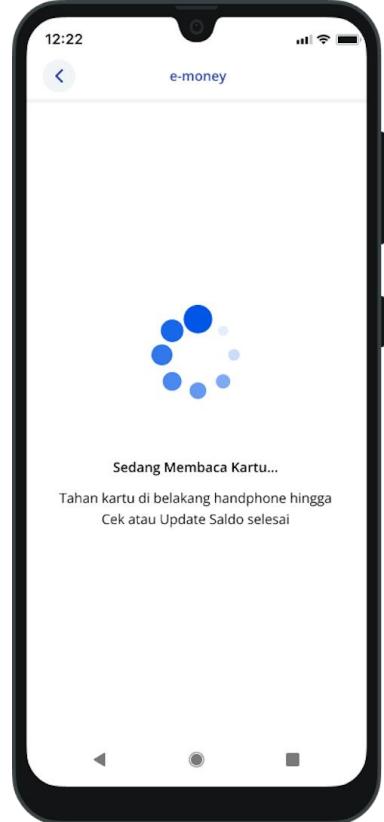
Tampilan Halaman
Utama, pilih icon
e-money



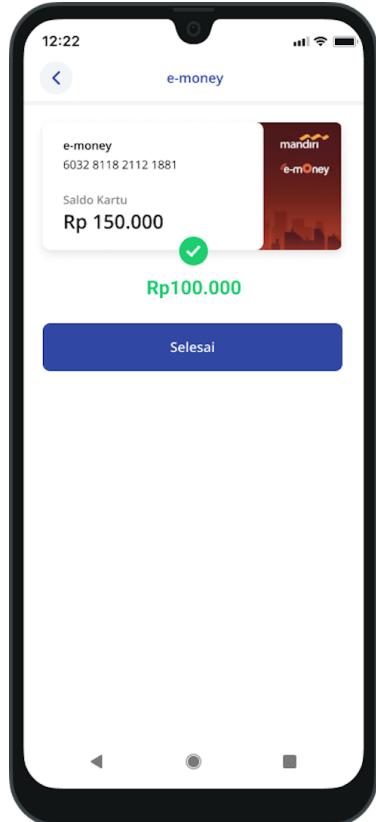
Tekan tombol
Cek atau Update Saldo



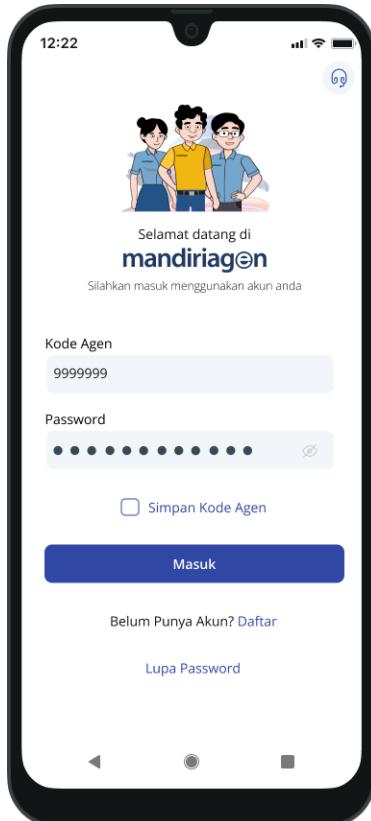
Ikuti petunjuk pada
aplikasi



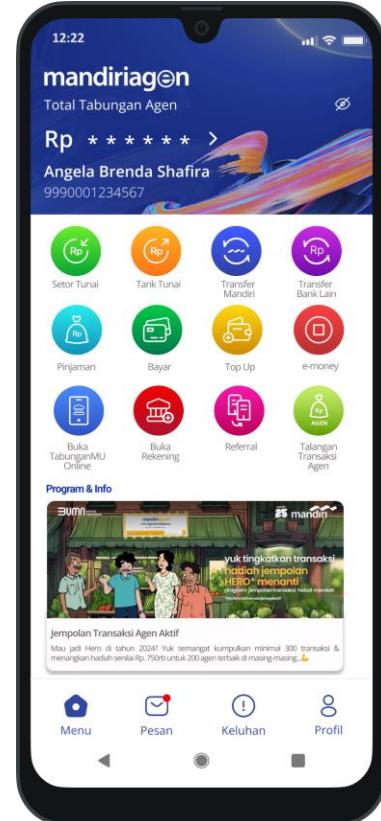
Ikuti petunjuk pada
aplikasi



Akan tampil Nomor
Kartu, saldo e-money
serta nominal Top Up
Saldo



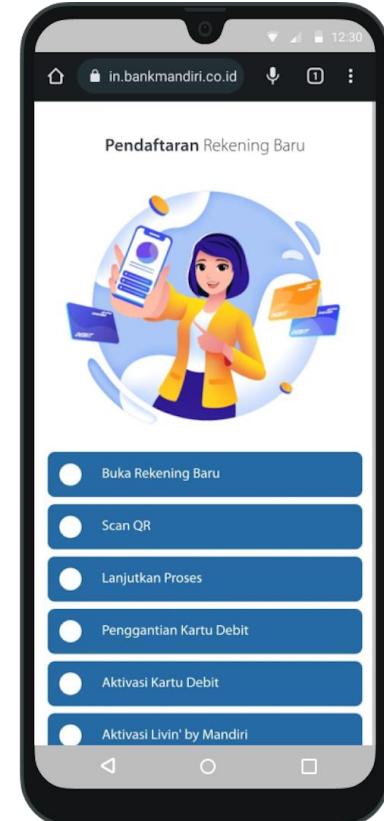
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



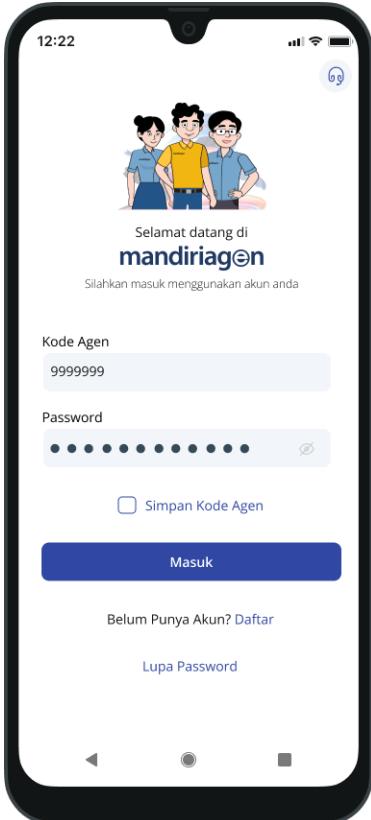
Tampilan Halaman
Utama, pilih icon **Buka
TabunganMU Online**



Minta Nasabah untuk scan
QR menggunakan
smartphone Nasabah yang
bersangkutan



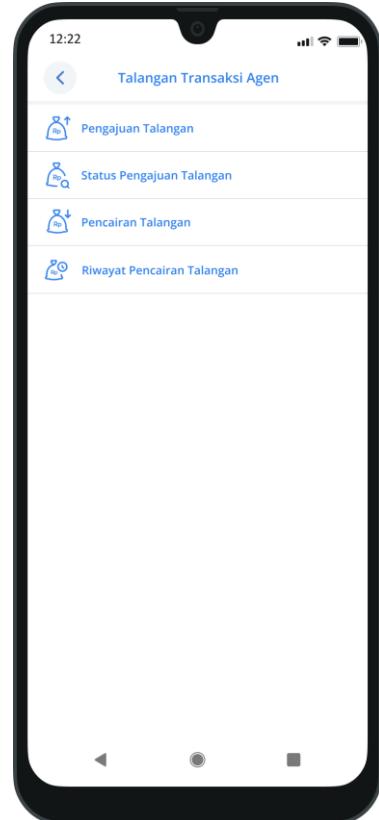
Tampilan Buka TabunganMU
Online di smartphone
Nasabah, pilih Buka Rekening
Baru, lalu ikuti petunjuk yang
ditampilkan



Masukkan Kode Agen dan Password, tekan tombol **Masuk**



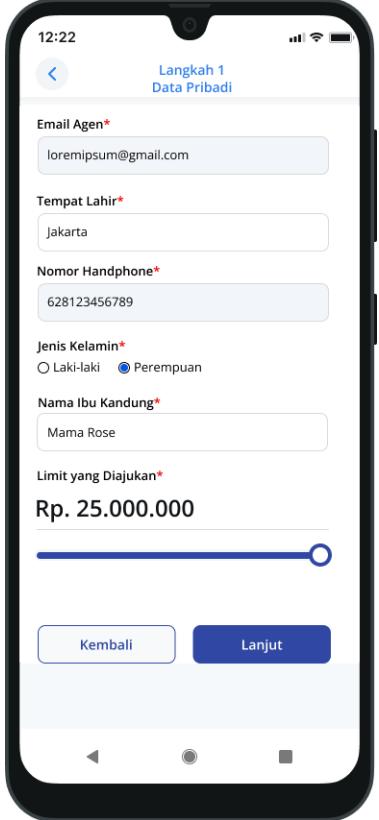
Tampilkan Halaman Utama, pilih icon **Talangan Transaksi Agen**



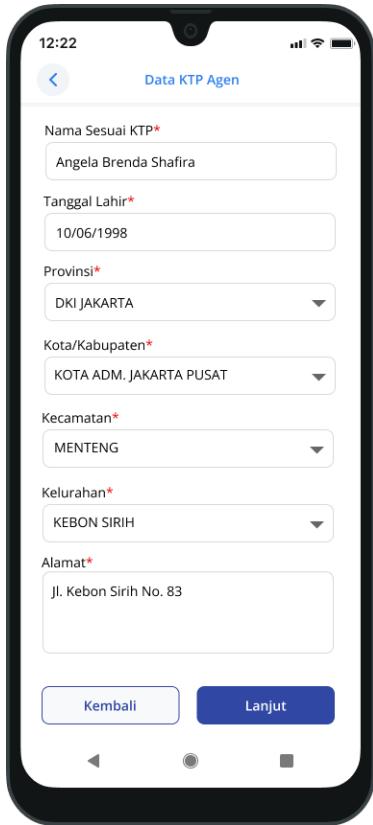
Tekan tombol **Pengajuan Talangan**



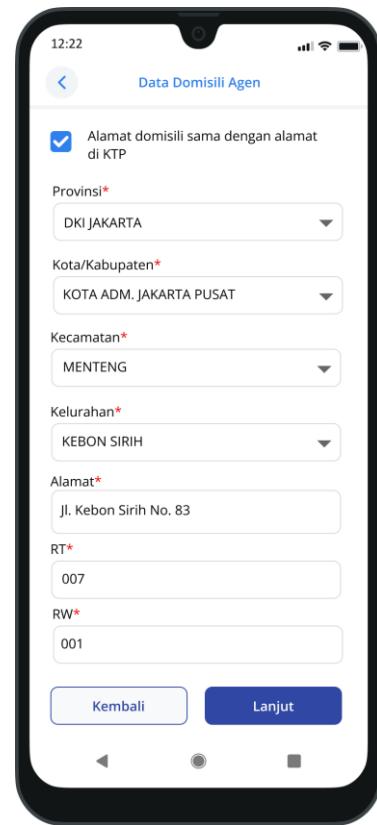
Infokan kepada Agen untuk membaca syarat dan ketentuan, setelah itu tekan centang dan tekan tombol **Lanjut**



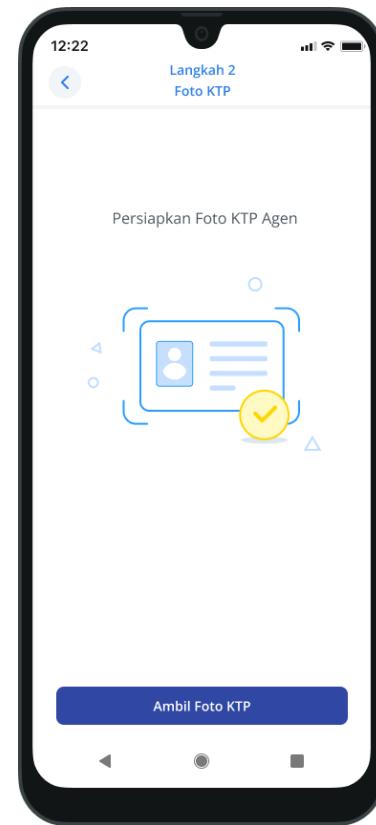
Masukkan data dan limit yang diajukan, lalu tekan tombol **Lanjut**



Data Agen akan ter *prefill* otomatis sesuai database ABS (*editable*), lalu tekan tombol **Lanjut**



Centang apabila alamat domisili sama dengan alamat KTP, lalu tekan tombol **Lanjut**



Tekan tombol
Ambil Foto KTP

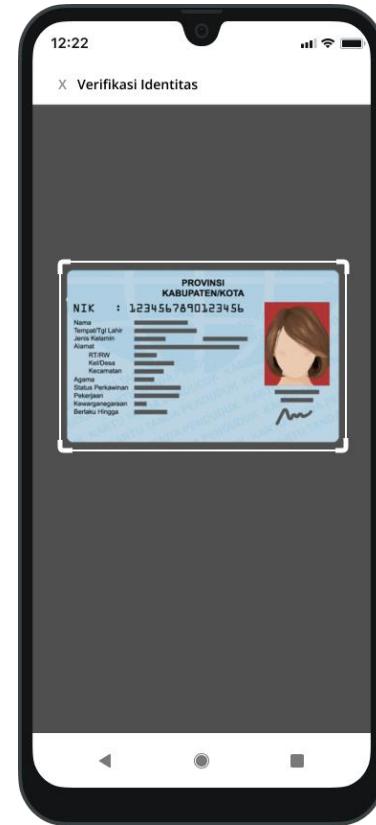


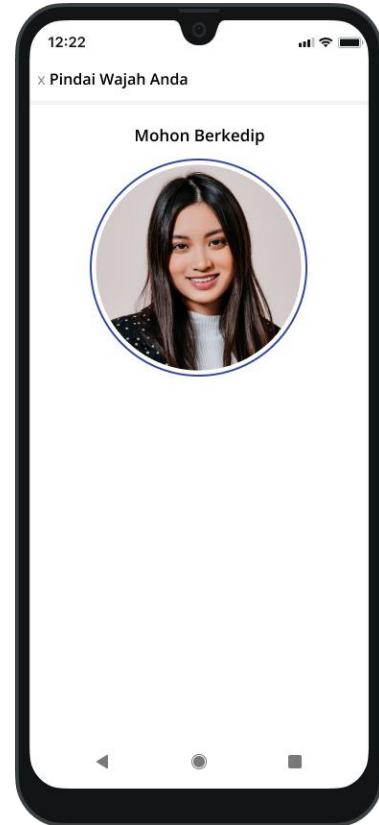
Foto KTP Agen
sesuai frame dilayar



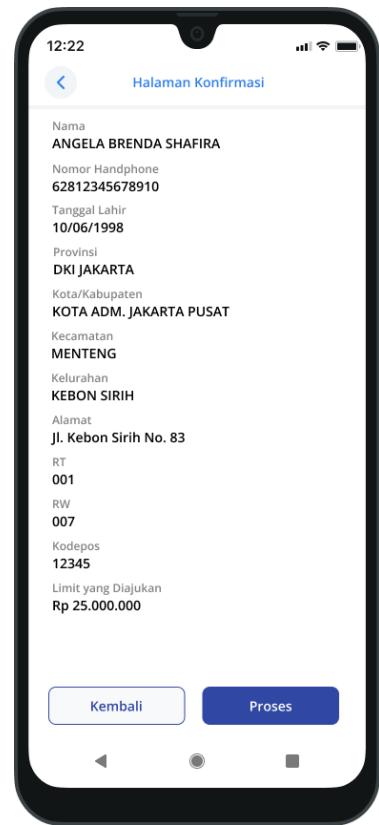
Preview foto KTP Agen,
apabila sudah sesuai lalu
tekan tombol **Lanjut**



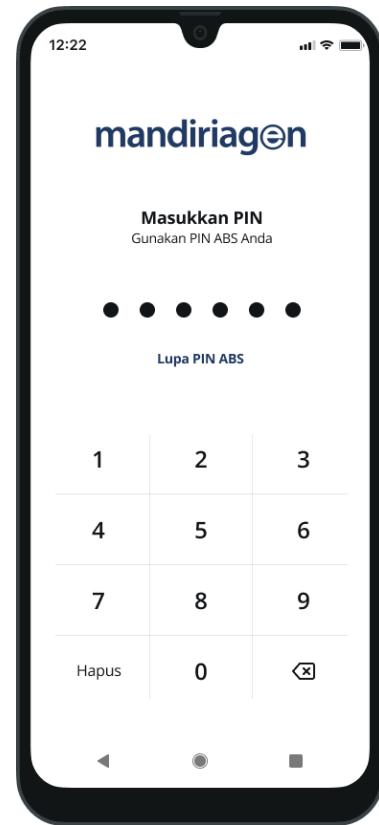
Sistem akan melakukan proses Face Recognition, tekan tombol **Mulai Ambil Selfie**



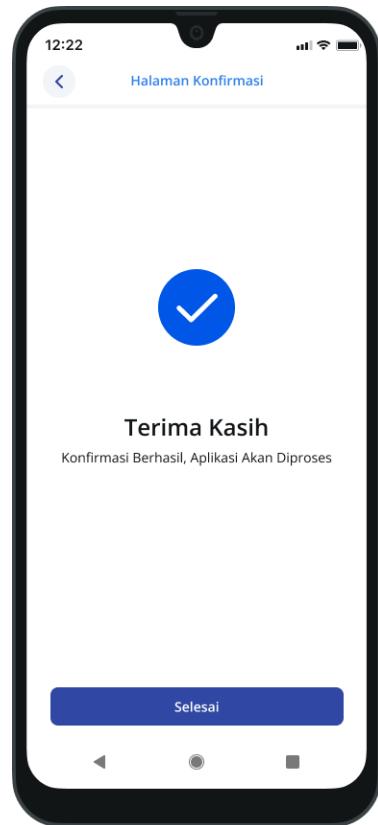
Posisikan wajah Agen menghadap kamera smartphone dan ikuti instruksi dilayar



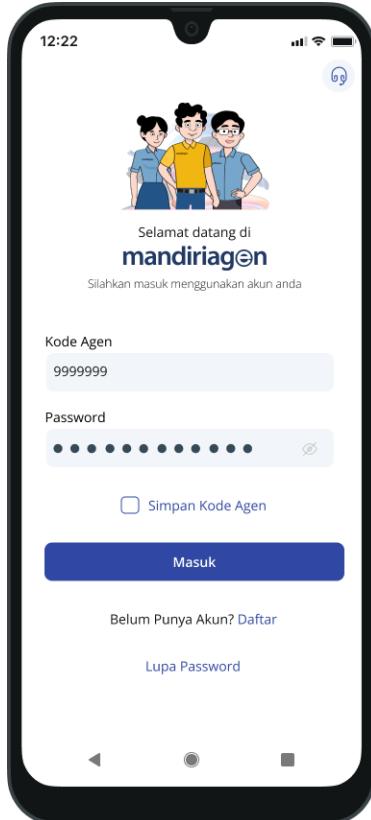
Sistem akan menampilkan konfirmasi Data Pengajuan, apabila telah sesuai, tekan tombol **Proses**



Masukkan PIN ABS



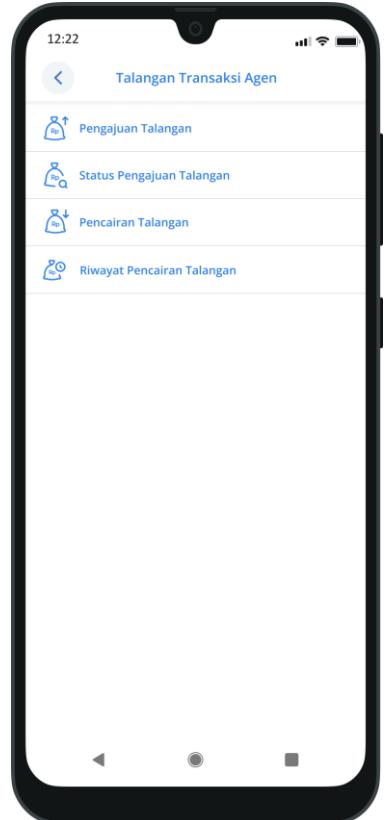
Tampilan apabila pengajuan Referral Talangan berhasil di submit



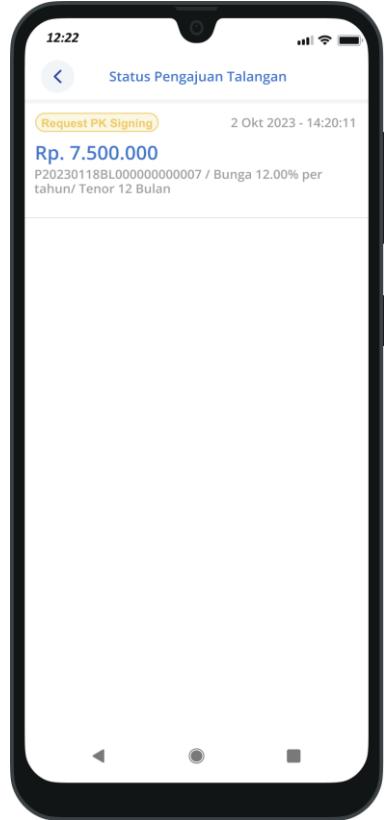
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



Tampilkan Halaman Utama, pilih icon **Talangan Transaksi Agen**



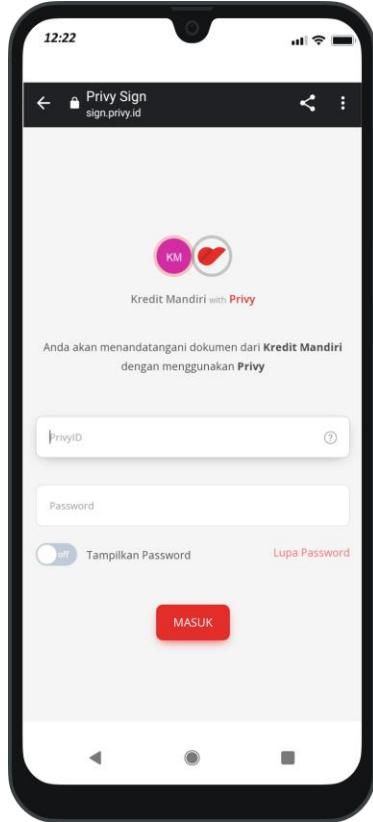
Tekan tombol **Status Pengajuan Talangan**



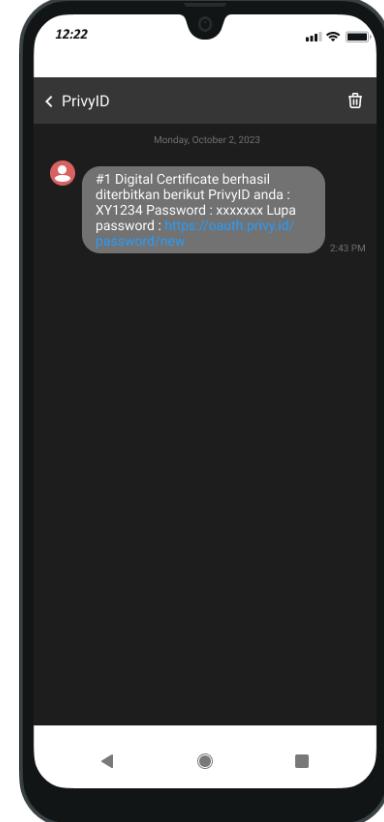
Sistem akan menampilkan status pengajuan **Request PK Signing**



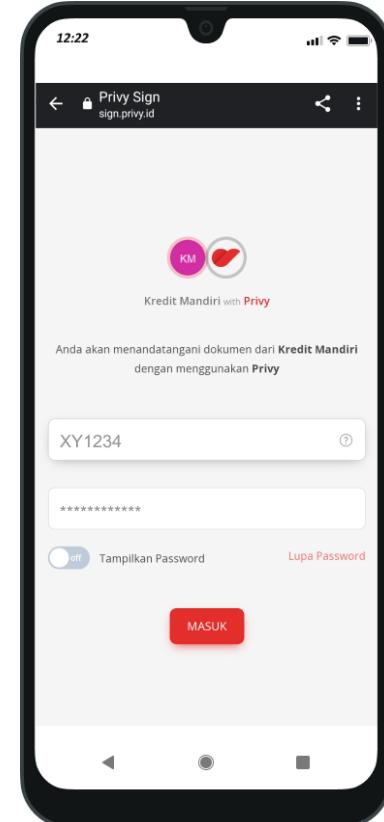
Agen check inbox email dari PrivyID lalu klik **Lihat Dokumen**



Tampilan halaman login
Privy, PrivyID dan
password dikirimkan ke hp
agen via SMS



Tampilan SMS dari PrivyID
yang menyampaikan
informasi PrivyID dan
Password



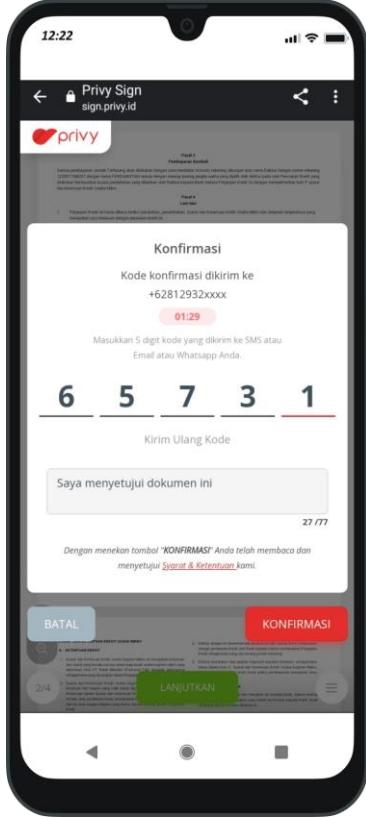
Masukkan PrivyID dan
Password lalu klik
Masuk



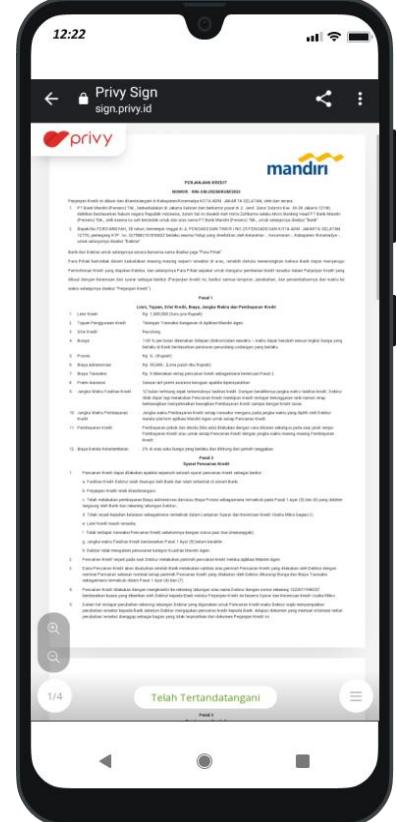
Sistem PrivyID akan
menampilkan
Perjanjian Kredit lalu klik
Tanda Tangan



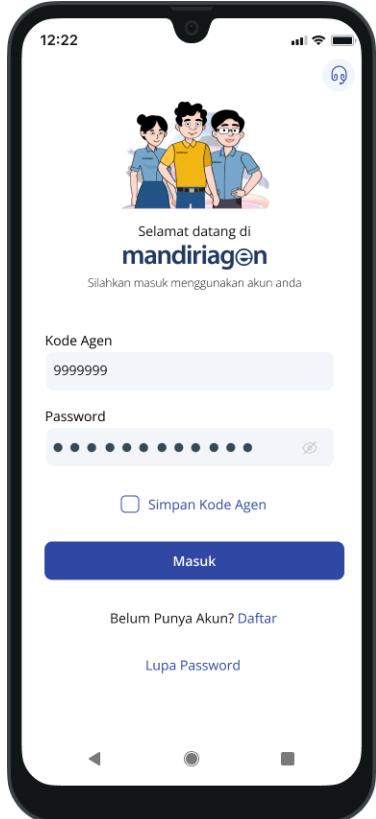
klik **Lanjutkan**



Masukkan OTP yang telah dikirim ke SMS lalu klik **Konfirmasi**



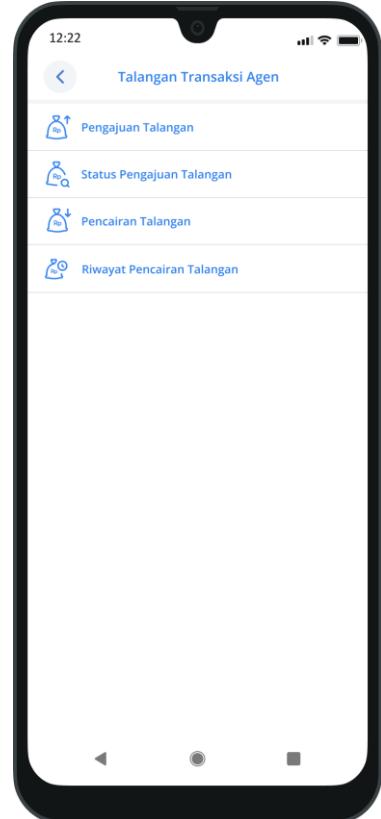
Tampilan Perjanjian Kredit yang telah ditandatangkan elektronik by PrivyID



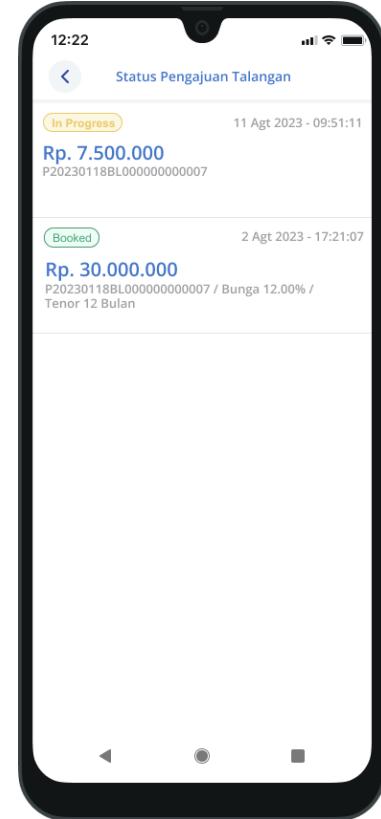
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



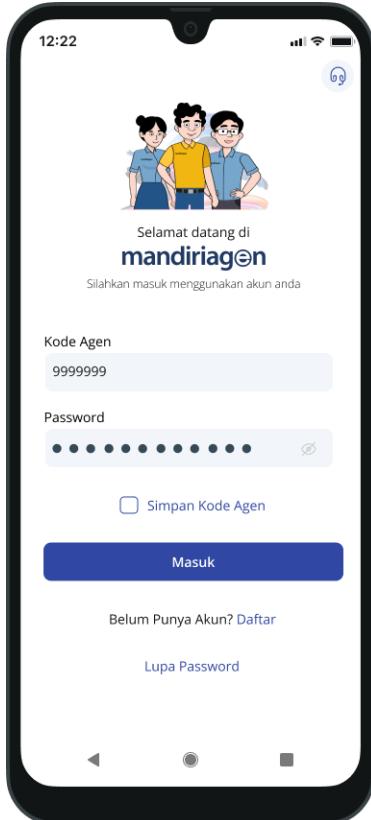
Tampilkan Halaman
Utama, pilih icon
**Talangan Transaksi
Agen**



Tekan tombol
**Status Pengajuan
Talangan**



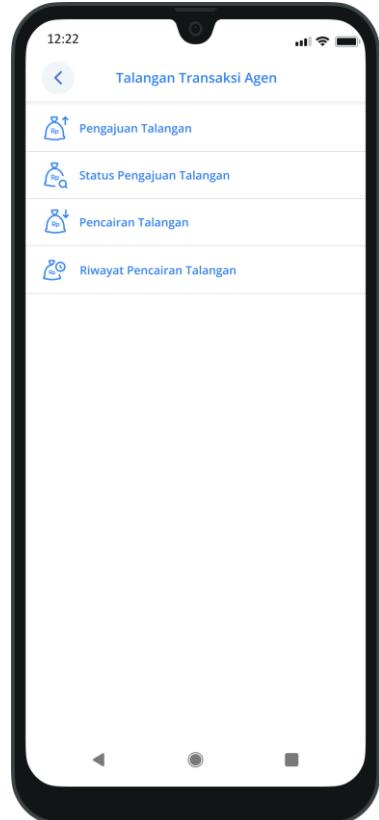
Sistem akan menampilkan
status pengajuan Talangan
Transaksi (In Progress, Booked,
Cancelled by Customer)



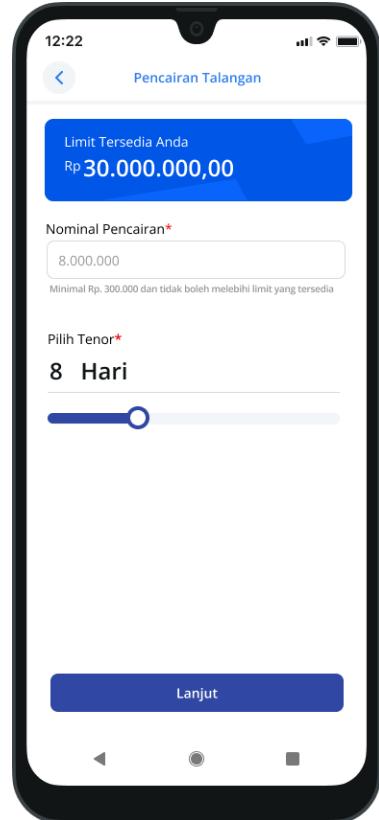
Masukkan Kode Agen dan Password, tekan tombol **Masuk**



Tampilkan Halaman Utama, pilih icon **Talangan Transaksi Agen**



Tekan tombol **Pencairan Talangan**



Apabila status sudah Booked, maka limit Talangan Transaksi sudah tersedia. Masukkan nominal dan tenor lalu tekan tombol **Lanjut**



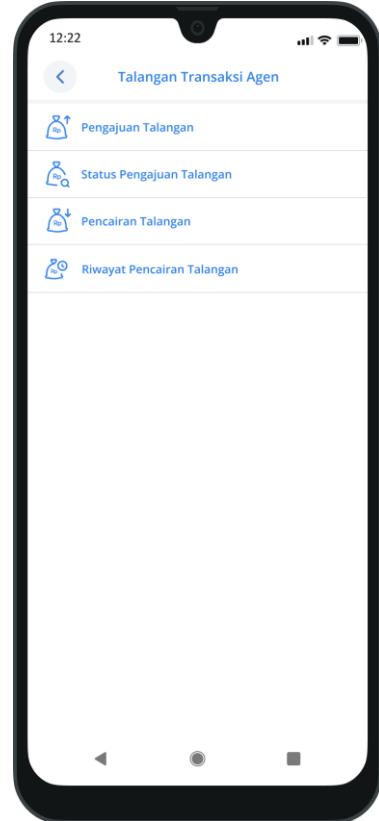
Sistem akan menampilkan Konfirmasi Pencairan, apabila sudah sesuai tekan tombol **Lanjut**



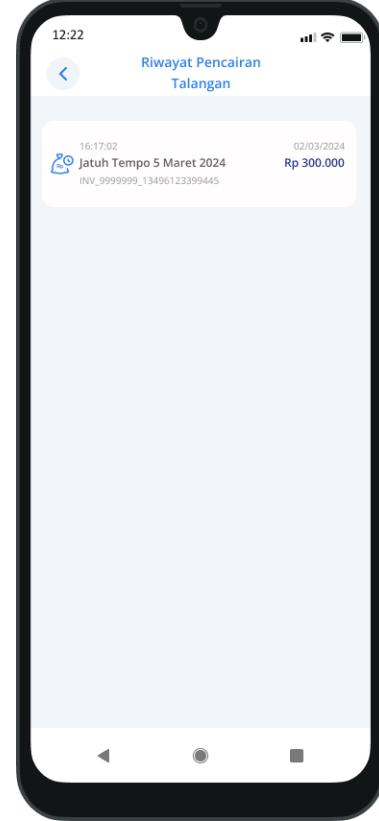
Masukkan Kode Agen
dan Password, tekan
tombol **Masuk**



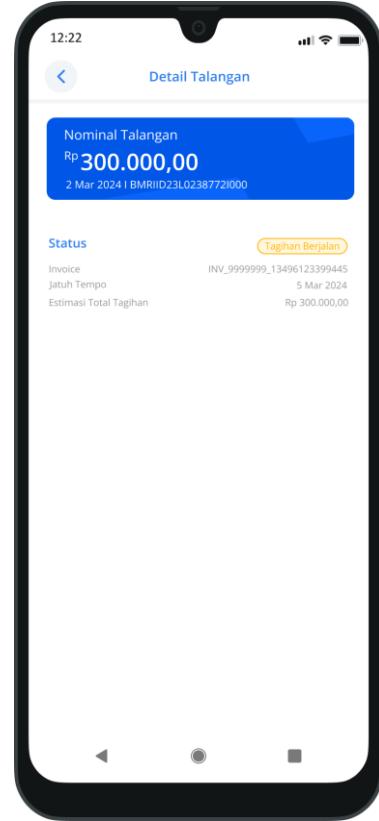
Tampilan Halaman
Utama, pilih icon
**Talangan Transaksi
Agen**



Tekan tombol
**Riwayat Pencairan
Talangan**



Klik informasi jatuh tempo
untuk mendapatkan informasi
lebih detail talangan



Sistem akan menampilkan
Detail Talangan

End of Slide