

DON RICHARDSON

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FULL STACK DEVELOPER

.NET Framework
Full Stack Web Application Design
C# Fundamentals
Database Management

Unit Testing
Software Development Lifecycle
Agile Scrum Methodology
Continued Growth in IT Knowledge

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML, JavaScript, jQuery, CSS, Bootstrap

Middle Tier: C#.NET, ASP.NET

Back End: SQL, SQL Server

Tools: Visual Studio, Visual Studio Code, SSMS, Excel, Microsoft Office

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management
Fundamentals, Teamwork, Pair Programming

INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** Created personal site using HTML, CSS and JavaScript showcasing projects done in class and side projects I have been working on outside of class.
- **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators have the ability to manage product, category and vendor data.
- **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.

TECHNICAL TRAINING

Full Stack Web Developer Program, Centriq Training
Kansas City, MO

Anticipated Graduation 03/2022

Core Competencies:

- MVC Framework
- Trouble Shooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review

University of Kansas
Bachelor's Degree Film & Media Studies

Graduated 05/2011

WORK EXPERIENCE

Loan Processor at Lead Bank

Oct 2019 - Oct 2021

- In charge of managing multiple projects at once
- verifying loan documents and building final documents
- Overseeing the entire process for the loan from analyzing customer information to booking and funding the loan

Commercial Loan Services Review Commerce Bank

July 2018 –Oct 2019

Promoted to Commercial Loan Services Review

- Responsible for reviewing Commercial loan to ensure loans are within compliance with banking laws and policies
- Training new processors on how to build and process loan documents accurately
- Working with management to create new workflows to increase accuracy and productivity
- Working with Access and Excel to record data
- Communicating with multiple branches and departments during loan review process
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Promoted to Commercial Loan Services Representative

Oct 2017 – July 2018

- Processing multiple loan requests daily
- Trained on multiple types of commercial loans

Promoted to Fraud Specialist III- DDA Fraud

June 2016- Oct 2017

- Meeting daily deadlines
- Maintaining high-volume workloads reviewing 1-2 thousand checks a day before end of day deadline
- Working on multiple tasks each day
- Effectively communicating with other departments
- Attention to detail to make decision on possible fraud
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Fraud Specialist II- Debit/Credit Card Dispute

April 2015 – June 2016

- Making informed decisions based on investigation for outcome of case
- Working with wide range of individuals
- Multitasking
- Meeting daily deadlines for assignments

GE Financial/ Synchrony Financial

November 2013 – April 2015

Promoted to Senior Representative Resolution Services

- Responsible for handling multiple dispute cases at one time
- Provided quick and accurate resolutions well within the mandatory timeframe
- General office clerical duties including operating a multi-line phone system

Customer Service Representative

- Frontline Associate assisting with various customer inquiries
- Evaluate, verify, and process requests from customers