

Amazon Account Specialist

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APPLICATION FOR REACTIVATION OF MY CLOSED ACCOUNT.

Good day reviewer, on the 3rd of March 2020, I tried ordering prime benefits for my Amazon account with the earnings I got from working on Amazon Mechanical Turk. Immediately I placed the message, I received the message below.

"Hello,

Your account is temporarily on hold. You are unable to access your account, use any Prime benefits, or place orders until you confirm details related to your payment method.

We took these actions because either the Amazon Gift Card(s) or the Amazon Gift Card balance you are using is in violation of our Terms and Conditions.

You can find more information on the Amazon help page: www.amazon.com/gc-legal

If you believe we took this action in error, please email us the attachment of the gift card purchase receipt, or other documentation such as an email from the sender, authorize all the Amazon Gift Cards used to place the order 112-6833666-1628254.

Sincerely,

Account Specialist

Amazon.com."

I didn't buy the Gift Card used for the purchase, instead it was transferred from my Mturk Earning to my Gift Card Earnings. Unfortunately, my password to my account have been deactivated, and I am unable to get the Gift Card Id and the Claim code which is in my mturk account.

Below are the screenshots of the emails gotten after transferring my earnings to my Gift Card balance.

Your Earnings Transfer is Complete



Mechanical Turk

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To: curleygeraldv51@outlook.com

Wed 3/11/2020 2:00 PM

Greetings from Amazon Mechanical Turk,

Your Wed, Mar 11, 2020 03:48 AM earnings transfer to an Amazon.com gift certificate is complete.

Transfer details:

Transaction ID: 3H1BMDW67PUMITYGZJ06O9D7OH03VN

Amount: \$223.38

Date: Wed, Mar 11, 2020 10:58 AM

Your earnings transfer history is available on Mechanical Turk at: <https://www.mturk.com/mturk/transferearnings>

You can view your gift certificate balance on Amazon.com at: <https://www.amazon.com/gp/css/gc/balance>

Thank you for participating in Amazon Mechanical Turk!

Sincerely,

Amazon Mechanical Turk

<https://www.mturk.com>

I really urge you to unblock my account. Thanks for your assistance.