

**Siraj Shaikh**

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## **Career Summary**

Digital Transformation Leader | Organisation Change Manager | IT Strategist & Innovation Driver

Experienced technology leader with over 15 years of expertise in shaping and executing technology strategies that align with business goals, leading digital transformation initiatives, and driving innovation through AI, data analytics, and emerging technologies. Proven ability to design and implement scalable, secure infrastructures, ensure compliance with industry standards and data protection laws, and manage cybersecurity and cloud solutions. Strong leadership experience in multi-entity enterprises, fostering high-performing technology teams to drive business growth and operational efficiency.

## **Key Skills**

- **Digital Transformation Leadership:** Expertise in leading digital transformation initiatives, optimising processes, and enhancing customer experience.
- **Leadership & Team Development:** Proven ability to build and lead high-performing technology teams, fostering a culture of innovation, accountability, and excellence.
- **Compliance & Data Protection:** Skilled in ensuring compliance with industry standards and data protection laws, with a focus on safeguarding sensitive data and maintaining operational integrity.
- **Infrastructure Design & Security:** Extensive experience in overseeing the design and implementation of scalable, secure IT infrastructures, ensuring high performance and reliability.
- **Innovation in AI & Emerging Technologies:** Strong background in leveraging AI, data analytics, and emerging technologies to drive digital innovation and business differentiation.
- **Cybersecurity & Cloud Solutions:** Expertise in managing cybersecurity strategies, implementing cloud solutions, and ensuring the security and scalability of complex IT environments.

## **Achievements**

- **Digital Transformation Success:** Led a comprehensive digital transformation initiative that enhanced customer experience and streamlined processes, resulting in a 30% improvement in operational efficiency.
- **AI & Data Analytics Innovation:** Successfully implemented AI-driven solutions and data analytics tools, driving 25% growth in customer engagement and improving data-driven decision-making processes.
- **Infrastructure Scalability:** Designed and implemented a scalable infrastructure that supported the company's rapid growth and maintained high security and compliance standards.
- **Cybersecurity Excellence:** Developed and deployed cybersecurity strategies that reduced security incidents by 40% and ensured compliance with global data protection regulations.

## Professional Experience

### Emirates Group, Dubai

*Programme Manager | Digital Transformation Lead*

*May 2023 – Present*

- **Technology Strategy & Alignment:** Shaped and executed the company's technology strategy, aligning it with business goals to drive growth, operational efficiency, and competitive advantage.
- **Digital Transformation Leadership:** Led a comprehensive digital transformation initiative, optimizing business processes and enhancing the customer experience across digital platforms.
- **Infrastructure Management:** Oversaw the design and implementation of a scalable, secure infrastructure, ensuring seamless integration of cloud solutions and advanced technologies.
- **Innovation & Emerging Technologies:** Drove innovation in AI and data analytics, identifying emerging technology trends and implementing solutions to enhance business operations.

### ITFAQ Global Systems & Software Trading LLC, Dubai

*Change Management Analyst | Programme Manager*

*Aug 2022 – Nov 2022*

- **Digital Strategy Execution:** Developed and executed a digital strategy focused on transforming business processes, integrating AI and data-driven insights to enhance decision-making.
- **Cloud & Cybersecurity Solutions:** Led the adoption of cloud solutions and developed robust cybersecurity measures, ensuring the protection of sensitive data and business continuity.
- **Innovation Leadership:** Spearheaded the implementation of emerging technologies, optimizing the company's digital infrastructure and enhancing customer-facing platforms.

### ST Engineering Management Services Pte. Ltd., Singapore

#### (Defence & Commercial Aerospace and Land Systems)

*Digital Transformation Leader | Programme Manager*

*Dec 2012 – Mar 2021*

- **Technology Leadership:** Directed the company's technology strategy, driving innovation and overseeing the implementation of scalable IT systems across multiple business units.
- **Team Leadership & Development:** Built and managed a high-performing IT team, fostering a culture of continuous improvement, innovation, and excellence.
- **Infrastructure & Security:** Led the design and deployment of secure infrastructures, ensuring compliance with data protection laws and industry standards.

## Technical Skills

- **Technology Strategy & Innovation:** AI, Data Analytics, Digital Transformation
- **Infrastructure & Cloud Solutions:** Cloud Architecture, Scalable IT Systems, Cybersecurity
- **Compliance & Data Protection:** Data Privacy Laws, IT Governance, Risk Management
- **Tools & Platforms:** Azure, SAP, Power BI, MAXIMO
- **Leadership & Team Management:** Performance Management, Team Development, Strategic Leadership